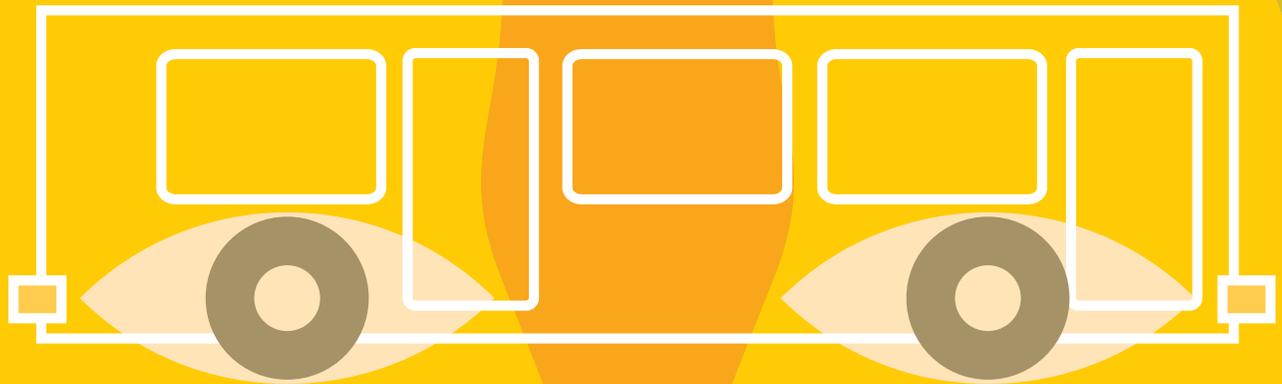


Getting On Board

The Southwestern Connecticut
Accessible Transportation Guide



Public Transportation in Southwestern Connecticut— Everything you need to know to get on board

“Transportation is a life-line to economic, educational and health care opportunities, as well as serving simple needs.”

—Wendy Bloch, Founder of Mobility Services, The Kennedy Center, Inc.

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Congratulations on your decision to try transit! You join the thousands of people in Connecticut who ride buses or trains, or share commutes by carpooling or vanpooling every day to work, shop, play or wherever life may take you. Southwestern Connecticut has a vibrant public transportation system with local and regional bus services, several paratransit programs and one of the largest passenger rail systems in the country—the New Haven Line, operated by MTA Metro-North Railroad. In addition, Shore Line East commuter rail service provides fast and easy commuter transportation between New London, Old Saybrook and New Haven, with limited weekday express service to/from Bridgeport and Stamford.

Public transportation in Connecticut is reliable, safe, economical and convenient. Welcome Aboard!

The transit information in this Guide is effective as of June 2010 and is subject to change. Please contact the transit operator for updated information before you travel.

Getting on Board

The Southwestern Connecticut Accessible Transportation Guide

was produced by the Connecticut Department of Transportation (ConnDOT). Connecticut Commuter Services offers a family of services funded by ConnDOT designed to meet the needs of Connecticut's commuters and employers.



Connecticut Commuter Services seeks to improve commuter mobility to help sustain the



growth and vitality of Connecticut's economy and make the state more competitive in the employment marketplace. Dedicated professionals can help you discover better ways to get to work or wherever you want to go.

Through alternatives to driving alone – carpooling, vanpooling, riding the bus or train, or telecommuting – these commuter solutions save you time and money. By taking public transportation, you can also reduce vehicle wear and tear and even provide a better quality of life for all by improving air quality and reducing traffic congestion.

Connecticut Commuter Services also provides regional employer support throughout the state. Contact a regional representative today to find out how Connecticut Commuter Services can help improve your commute. For more information, please call 1-877-CTRIDES (1-877-287-4337) or visit www.ctrides.com.

Special Information for Riders with Disabilities

How accessible are the buses and trains?

All transit buses used in Connecticut are accessible to people with disabilities. The buses have a kneeling feature that lets the driver lower the steps to make it easier for passengers to get on and off the bus. Each bus also is equipped with either a lift platform that lowers to the curb to lift a wheelchair/scooter onto the bus or, on low-floor buses a ramp is used to allow easy access. Anyone can request to use the lift, regardless of disability. Lifts are equipped with handrails on two sides.



All train stations along the New Haven Line have ramps to reach the platforms for both getting on and off the train. For a list of stations in Connecticut that are ADA accessible, see page 28. All Shore Line East stations are handicapped accessible. For more details see page 30.

What are the benefits of using local bus service vs. paratransit van services?

Mandated by the Americans with Disabilities Act (ADA) of 1990, paratransit van services are provided in all areas with local fixed route bus services for people who can't use the local bus system due to their disability. For people who are able to use the local bus services (larger buses that run regular schedules on set routes), the following table illustrates some of the benefits.

Local Bus Services	Paratransit Van Services
<p>Save Money A reduced fare is available for persons 65 years of age and older and persons with disabilities with proper ID (i.e. original Medicare, ADA identification, or state/elderly disabled ID card).</p>	<p>The cost for a one-way trip is a lot more than for local bus service, depending on where you are traveling to and from.</p>
<p>Save Time No advance reservations are required to ride the local buses. Services generally run more frequently during work travel hours.</p>	<p>Advance reservations are required. You need to call to make a reservation at least the day before you want to travel, although same day service is accommodated when possible. You also need to allow for extra time for both pick up and drop off on both sides of the scheduled time. Reservations can be made 14 days in advance.</p>
<p>Gain Greater Mobility & Independence You can come and go as you please, whenever and wherever the local buses run.</p>	<p>Paratransit van services do get you places, but you can have much more freedom using local bus services.</p>

How to get started...

When it comes to using public transportation, you are definitely not alone! Every transit operator has customer service representatives who can answer your questions. Plus, most have schedules and other information available online. Phone numbers and website addresses are included for each operator following this introduction. If you need further help learning how to ride the buses and/or trains, you may want to sign up for Travel Training.

What is Travel Training?

Travel Training is a program that teaches people with disabilities how to use the local bus and rail system properly and safely. Travel Training increases independence, confidence, self-reliance, flexibility and success. The Kennedy Center, one of the largest human services agencies in Connecticut, is responsible for this training using their nationally recognized program. Since 1991, the Kennedy Center has travel-trained more than 3,500 people aged 16 to 95 with cognitive, sensory and physical disabilities. The Kennedy Center continues to train about 200 additional people per year.

The program is highly regarded for its thoroughness, flexibility, focus on safety, attention to the “whole person,” and creative, caring staff. There is no cost for the training program. Each participant, however, is required to pay for the bus or train fare when training is taking place. Referrals to the program come from counselors, guardians, family members, community agencies, transit providers and the customers themselves. For more information about The Kennedy Center’s Travel Training Program, visit www.thekennedycenterinc.org or contact the Kennedy Center’s Mobility Services at 1-800-626-6764, ext 265. The Kennedy Center’s Travel Training Program is available anywhere in Connecticut where there is fixed route bus or train service.

How to use this section of the guide...

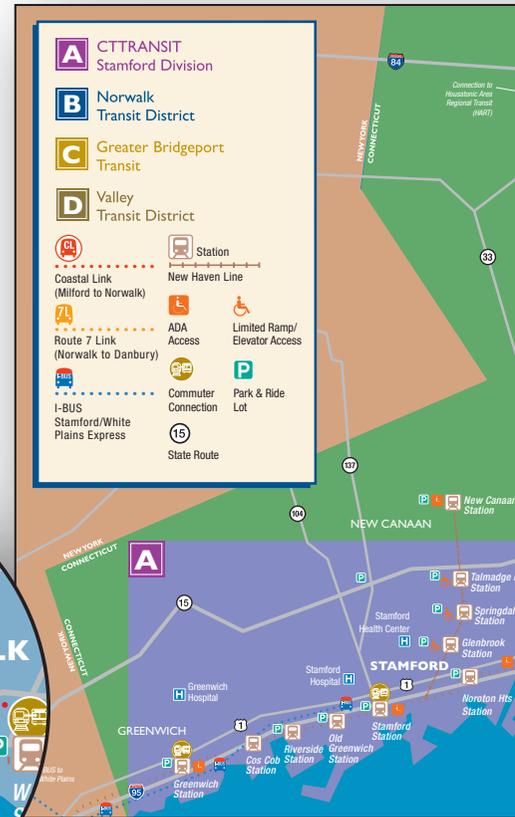
In the back pocket of this guide, there is a map of Southwestern Connecticut. The map shows some of the different types of transportation that are available in this part of Connecticut. Information is organized in the following sections: CTTRANSIT Stamford Division, Norwalk Transit District, Greater Bridgeport Transit and Valley Transit District.

The railroad – the New Haven Line – has a Main line that runs along the coast and three branch lines which feed into it – the New Canaan, Danbury and Waterbury Branch lines.



What the map shows for each bus operator:

- **H** Landmarks – such as industrial/corporate parks, hospitals, social service agencies, etc. that are within the service area.
- **10** Local bus services – route numbers and a brief description of where the route travels are listed in the key.
- **CL** Connecting “Link” routes – connect towns or cities that cross boundaries of transit operators.



What the map shows for the rail system:

- **Train Stations** – on the New Haven Main line and the three branch lines.
- **Commuter Connection services** – a shuttle bus that takes commuters between certain train stations and places where many people live or work, Monday through Friday, during peak morning and evening commute hours.
- **Stations with full and limited ADA access.**





**The Southwestern Connecticut
Accessible Transportation Guide Map**

How is the transit operator information organized in the guide?

Bus and rail information is organized by transit operator. For example, if you live in Trumbull or Fairfield, turn to the section on Greater Bridgeport Transit. If you don't know which operator provides service in your town or city, please refer to the map. If further assistance is needed, please visit www.ctr rides.com or call 1-877-CTRIDES (1-877-287-4337).

The following information is provided for each operator:

- Contact information
- “How to” information – how to ride the bus, read the schedule, etc.
- Americans with Disabilities Act (ADA) paratransit van information
- Fare information – prices and where to purchase passes, etc. is printed on a separate sheet in the back pocket of the guide

Timepoint	1	2	3	4	5	Timepoint
Westport	13:00	13:05	13:10	13:15	13:20	13:25
Westport	13:30	13:35	13:40	13:45	13:50	13:55
Westport	14:00	14:05	14:10	14:15	14:20	14:25
Westport	14:30	14:35	14:40	14:45	14:50	14:55
Westport	15:00	15:05	15:10	15:15	15:20	15:25
Westport	15:30	15:35	15:40	15:45	15:50	15:55
Westport	16:00	16:05	16:10	16:15	16:20	16:25
Westport	16:30	16:35	16:40	16:45	16:50	16:55
Westport	17:00	17:05	17:10	17:15	17:20	17:25
Westport	17:30	17:35	17:40	17:45	17:50	17:55
Westport	18:00	18:05	18:10	18:15	18:20	18:25
Westport	18:30	18:35	18:40	18:45	18:50	18:55
Westport	19:00	19:05	19:10	19:15	19:20	19:25
Westport	19:30	19:35	19:40	19:45	19:50	19:55
Westport	20:00	20:05	20:10	20:15	20:20	20:25
Westport	20:30	20:35	20:40	20:45	20:50	20:55
Westport	21:00	21:05	21:10	21:15	21:20	21:25
Westport	21:30	21:35	21:40	21:45	21:50	21:55
Westport	22:00	22:05	22:10	22:15	22:20	22:25
Westport	22:30	22:35	22:40	22:45	22:50	22:55
Westport	23:00	23:05	23:10	23:15	23:20	23:25
Westport	23:30	23:35	23:40	23:45	23:50	23:55

CTTRANSIT Stamford Division

Information about CTTRANSIT Stamford Division

All buses are wheelchair accessible and can “kneel” to lower the first step height. Call Customer Service or visit www.cttransit.com for specific route and schedule information.

Local Bus Service (larger buses that run regular schedules on set routes)

- Local bus service in the Greater Stamford metro area.
- CTTRANSIT buses connect with bus service in Norwalk, with the New Haven Line rail service at Stamford, Noroton Heights and Darien rail stations, and the Glenbrook rail station on the New Canaan Branch Line. CTTRANSIT also connects with the Westchester County Bee-Line buses in Port Chester, N.Y.
- CTTRANSIT operates a regional bus service called I-BUS, which provides express bus service between downtown Stamford, Connecticut and downtown White Plains, New York. In White Plains, I-BUS connects with the Harlem Line of Metro-North Railroad, Westchester County Bee-Line buses and Transport of Rockland buses. (Contact information for connecting services is on map.)

Serving the towns of:

Stamford, Greenwich, Darien & Norwalk, Connecticut and Port Chester & White Plains, New York

CTTRANSIT Stamford Division Administrative Offices

26 Elm Court
Stamford, CT 06902

Customer Service (Schedules/Information):

203-327-7433
TTY/TDD 203-327-2404
(Text Telephone/Telecommunications
Device for the Deaf)

Websites:

www.cttransit.com
I-Bus: www.lbusexpress.com

CTTRANSIT's Customer Service & Sales Outlet is located in the North State Street entrance to the Stamford rail station (under the highway overpass).

Customer Service Outlet Hours of operation:

Monday – Friday, 6:30 AM – 6:30 PM
Saturday, 9 AM – 3 PM



Commuter Connections

A Commuter Connection is a shuttle bus service that takes commuters between certain train stations and places where many people live or work. Commuter Connections operate Monday through Friday during peak commute hours, from approximately 6 AM – 9 AM and 4 PM – 7 PM.

If you commute with both the bus and the train, there's a terrific money-saving combination ticket available: UniTicket. It combines monthly or weekly rail travel with connecting bus travel in one convenient and deeply discounted ticket. For current UniTicket fares, visit www.mta.info (enter UniTicket in search box).

CTTRANSIT operates the following Commuter Connection routes to and from the Stamford rail station.

- **Commuter Connection Central** – service to places in downtown Stamford, including: Stamford Town Center; Landmark Tower; Stamford Courthouse; Ferguson Library; Canterbury Green; Marriott; Purdue Pharma and others.
- **Commuter Connection Bulls Head** – service on Summer and Bedford Streets to the Bulls Head area.



How much does it
cost to ride the bus?

See CTTRANSIT Stamford Division Fare Information
Sheet in back pocket of this guide.

Riding a CTTRANSIT Bus

- Try to be at the bus stop at least five minutes ahead of the scheduled time.
- Get on the bus through the front door and pay the fare.
- Ask the driver for a transfer, if needed, when you get on the bus. A transfer is needed if you need to take another bus to get to the place you want to go. Transfers are FREE, good for continuing a one-way trip on the next connecting bus, but can't be used for your return trip.
- About one block from your bus stop, signal to the driver to stop and let you off by pulling the cord located above the side windows. A bell will alert the operator to stop and a "stop requested" sign at the front of the bus will light up.
- Smoking, drinking, eating, playing radios and loud behavior are not permitted on the bus.
- Service animals such as guide dogs can ride on the bus. Other animals are not allowed unless they are in small carrying cases that can be placed on your lap.



Plan Your Trip Before You Ride the Bus

You should know:

- Your starting address – where you can get on or board the bus.
- Your destination address – where you want to get off the bus.
- The time you want to leave or when you want to arrive at your destination.
- The fare and how to pay (if paying by cash, remember that exact fare is required).



How to Read a CTTRANSIT Bus Schedule

The cover of the schedule looks like this. The information includes the route number and name, destinations served and date the timetable becomes effective.

Each route has a schedule or timetable that lists when the bus leaves bus stops along that route. The timetable also notes special places the bus travels to on the route, where to transfer to other bus routes and the days that you can ride the bus.

As an example of how to read a schedule, we'll use the Route 13 timetable.

- Date the timetable becomes effective
- Route Number
- Route Description
- Points of Interest

Bus Schedule Effective November 29, 2009

13

WEST BROAD STREET

13 Connecticut Avenue
Commerce Park

CTTRANSIT STAMFORD

Customer Service Center:
(203) 327-7433
www.cttransit.com

Downtown Stamford ▶ West Broad Street

Timepoints: **1** **2** **3** **4**

Route	1 Stamford Transport. Center Bay #1	4 Atlantic Square Atlantic Street	3 Stamford Hospital West Broad Street	2 Rippowam Motor Connecticut Avenue & Myano Lane
13	5:20	5:25	5:30	5:33
13	6:00	6:05	6:10	6:13
13	6:30	6:35	6:40	6:43
13	7:00	7:05	7:10	7:13
13	7:30	7:35	7:40	7:43
13	8:00	8:05	8:10	8:13
13	8:30	8:35	8:40	8:43
13	9:00	9:05	9:10	9:13
13	9:40	9:45	9:50	9:53
13	10:20	10:25	10:30	10:33
13	11:00	1:05	11:10	1:13
13	11:40	11:45	11:50	11:53
PM				
13	12:20	12:25	12:30	12:33
13	1:00	1:05	1:10	1:13
13	1:40	1:45	1:50	1:53



When you open up the Route 13 schedule, this is what you'll see. A sample trip is outlined at right to help you understand the schedule.

WEEKDAY SERVICE		
Street	West Bro	
5	Timepoints 5	
Stop & Shop Alford Lane	Route	Stop & Shop Alford Lane
5:35	13	5:42
6:15	13	6:12
6:45	13	6:42
7:15	13	7:12
7:45	13	7:42
8:15	13	8:12
8:45	13	8:42
9:15	13	9:27
9:55	13	10:07
10:35	13	10:47
11:15	13	11:27
1:55		
	13	12:07
2:35	13	12:47
1:15	13	1:27
1:55	13	2:07

For this trip you want to leave from the Stamford Transportation Center and take the bus to Stamford Hospital on a Tuesday. You want to be there at around 11:30 in the morning. Here is how you would read the schedule and plan your trip:

- 1 First make sure you are reading the correct schedule. On the top of the schedule the direction of travel and days of operation are listed. Make sure you are reading the "Weekday Service" schedule and the bus is traveling from your stop towards the hospital (Downtown Stamford to West Broad Street).
- 2 Find "Stamford Hospital" (Timepoint 3) on the top of this schedule.
- 3 Look down the column and find the time you are most comfortable with, closest to the 11:30 a.m. time you want to get to the hospital.
- 4 You could either arrive at 11:10 or 11:50. Let's say you want to arrive at the earlier time, 11:10. Now, look across the top of the schedule again to see where you want to leave from – "Stamford Transportation Center" (Timepoint 1).
- 5 Read across the row (right to left) from 11:10 at Stamford Hospital to the Stamford Transportation Center column. You see the time listed as 11:00 in this column. This means that the bus leaves the Stamford Transportation Center at 11:00 a.m.

Plan to be at this stop at least 5 minutes before the departure time listed on the timetable. You should be waiting at the Stamford Transportation Center, Bay #1 at 10:55 a.m.

You can read a bus schedule from left to right or right to left. It depends on if you choose to plan your trip by the time you want to get to where you want to go, or the time you want to leave where you are.

The timepoints listed on the top of the route schedule are not the only places the bus will stop along the route. Bus stops are located every 2–3 blocks along the route. Most stops are marked with an official bus stop sign; some locations have a white band painted on a pole.





Paratransit Van Services— Americans with Disabilities Act (ADA)

If you have a disability that prevents your use of a CTTRANSIT bus, you may be eligible for paratransit van service. ADA paratransit van services are limited to those who cannot, because of their disabilities, get to bus stops or use buses. ADA paratransit van services operate within $\frac{3}{4}$ mile of local bus routes and during the same days and hours of operation as the local bus routes. To use ADA services, riders must be eligible and certified according to the Americans with Disabilities Act (Section 37.123, ADA Paratransit Eligibility Standards). You can request an application form for ADA paratransit van service in the Stamford area from Norwalk Transit District, the provider of these services in Stamford.



Phone

203-299-5180 TTY/TDD 203-299-5183



Mail

**Norwalk Transit District
275 Wilson Avenue
Norwalk, CT 06854**



Online

www.norwalktransit.com

Click on “Information” on top toolbar. Select “Services for the Elderly & People with Disabilities” to download a PDF of the ADA Eligibility Form.

For service area and contact information about ADA paratransit van service in the Stamford area, please turn to pages 14–15 for the section on Norwalk Transit District’s paratransit van services.

Travel Conditions

The times listed in schedules are approximate. There may be delays due to traffic or weather conditions. In the event of a snowstorm or bad weather, it is a good idea to check to see if the bus schedules will be affected. For service updates visit CTTRANSIT’s website or call Customer Service at 203-327-7433.



Norwalk Transit District



Norwalk Transit District

Town(s) Served and Bus Services Provided

Norwalk & Westport
Local Bus, Commuter Shuttle (Connection), Door-to-Door Paratransit

Greenwich
Commuter Shuttle (Connection), Door-to-Door Paratransit

Wilton
Route 7 Link, Door-to-Door Paratransit

Stamford, Darien, & New Canaan
Door-to-Door Paratransit

Norwalk Transit District
275 Wilson Avenue
Norwalk, CT 06854

Administrative/General:
203-852-0000

Customer Service (Schedules/Information):
203-299-5170
TTY/TDD 203-299-5173
(Text Telephone/Telecommunications Device for the Deaf)

ADA/Paratransit:
203-299-5180
TTY/TDD 203-299-5183

Website:
www.norwalktransit.com

Information about Norwalk Transit District

All buses are wheelchair accessible and can “kneel” to lower the first step height. Call Customer Service or visit www.norwalktransit.com for specific route and schedule information.



Local Bus Service (larger buses that run regular schedules on set routes)

- Local bus service in Norwalk (called WHEELS). Most WHEELS buses “talk”, providing automatic route, location and safety messages.
- Norwalk Sunday and Evening Shuttles (serving the South Norwalk neighborhoods as well as Connecticut Avenue and Main Avenue businesses).
- Local bus service in Westport (Daytime and Commuter Routes).
- The Coastal Link bus travels from the WHEELS hub in Norwalk, along Route 1 (Post Road) through Westport, Fairfield, Bridgeport, Stratford and Milford to the Connecticut Post Mall in Milford. The route is jointly operated by Norwalk Transit District, Greater Bridgeport Transit and Milford Transit District.
- The Route 7 Link serves employment sites along the Route 7 corridor between Danbury and Norwalk. It is jointly operated by Norwalk Transit District and Housatonic Area Regional Transit (HART) in Danbury.

Commuter Shuttles (Connections)

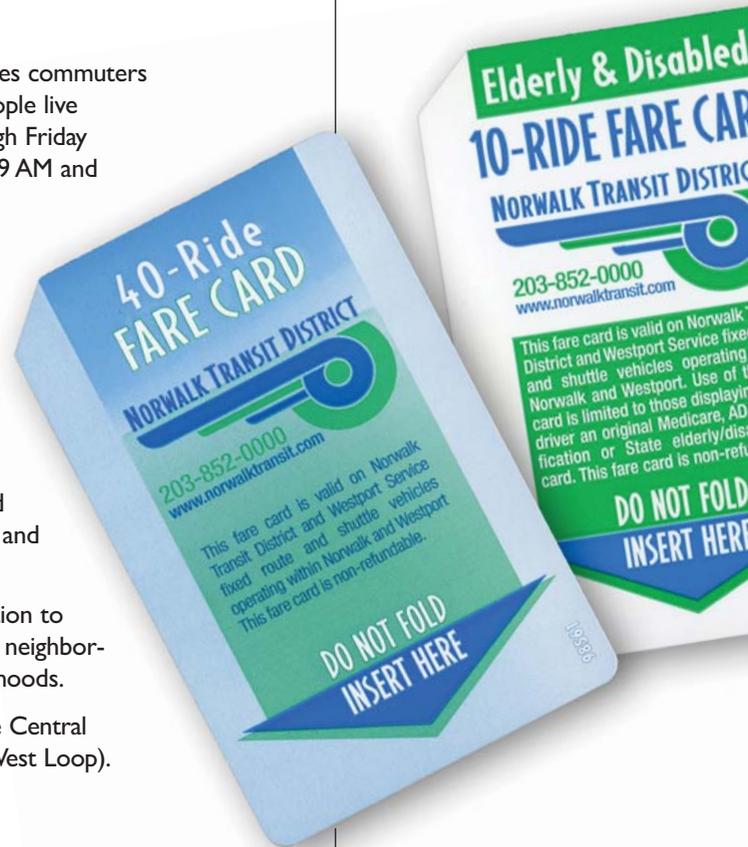


A Commuter Connection is a shuttle bus service that takes commuters between certain train stations and places where many people live or work. Commuter Connections operate Monday through Friday during peak commute hours, from approximately 6 AM – 9 AM and 4 PM – 7 PM.

If you commute with both the bus and the train, there's a terrific money-saving combination ticket available: UniTicket. It combines monthly or weekly rail travel with connecting bus travel in one convenient and deeply discounted ticket. For current UniTicket fares, visit www.mta.info (enter UniTicket in search box).

Norwalk Transit District operates the following Commuter Connection routes to and from various rail stations.

- In Norwalk and Wilton – service to and from South Norwalk Railroad Station to Merritt 7/Glover Avenue, Norwalk Hospital/Belden Avenue and 10/20 Westport Road.
- In Westport – service to and from Westport (Saugatuck) Railroad Station to Pepperidge Farm, Norden, Nyala Farms, Imperial Avenue Lot and local neighborhoods. Also serves Green's Farms Railroad Station and local neighborhoods.
- In Greenwich – service to and from Greenwich Railroad Station to the Central Business District (The Central Loop) and West Putnam Avenue (The West Loop).

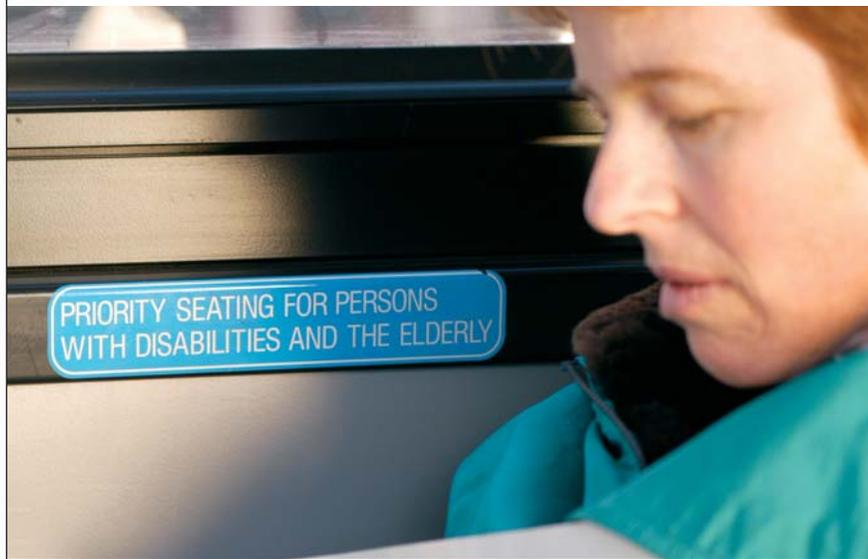




Plan Your Trip Before You Ride the Bus

You should know:

- Your starting address – where you can get on or board the bus.
- Your destination address – where you want to get off the bus.
- The time you want to leave or when you want to arrive at your destination.
- The fare and how to pay (if paying by cash, remember that exact fare is required).



Riding a Norwalk Transit District Bus

- Try to be at the bus stop at least five minutes ahead of the scheduled time.
- Get on the bus through the front door and pay the fare.
- Free transfers are issued if a second route must be used to reach your destination. You should request a transfer when entering the bus. They are valid for immediate use at the WHEELS hub and are not valid for your return trip. Transfers are also permitted among the routes running through the South Norwalk Railroad Station.
- About one block from your bus stop, signal to the driver to stop and let you off by pressing the rubber strip next to the window. Get off the bus by the rear door.
- Smoking, drinking, eating, playing radios and loud behavior are not permitted on the bus.
- Service animals such as guide dogs can ride on the bus. Other animals are not allowed unless they are in small carrying cases that can be placed on your lap.

How much does it cost to ride the bus?

See Norwalk Transit District Fare Information Sheet in back pocket of this guide.

How to Read a Norwalk Transit District Bus Schedule

Norwalk Transit District operates a variety of public transportation services to help make your commute convenient, safe and inexpensive. Bus schedules/timetables for each of these services, available in print or online, include the following information:

- a drawing or map of the route(s)
- departure/arrival times of the bus along that route
- days/hours of operation
- important information to know about the service
- bus fares
- contact information



WHEELS

Route and Time Guide

... and connecting services

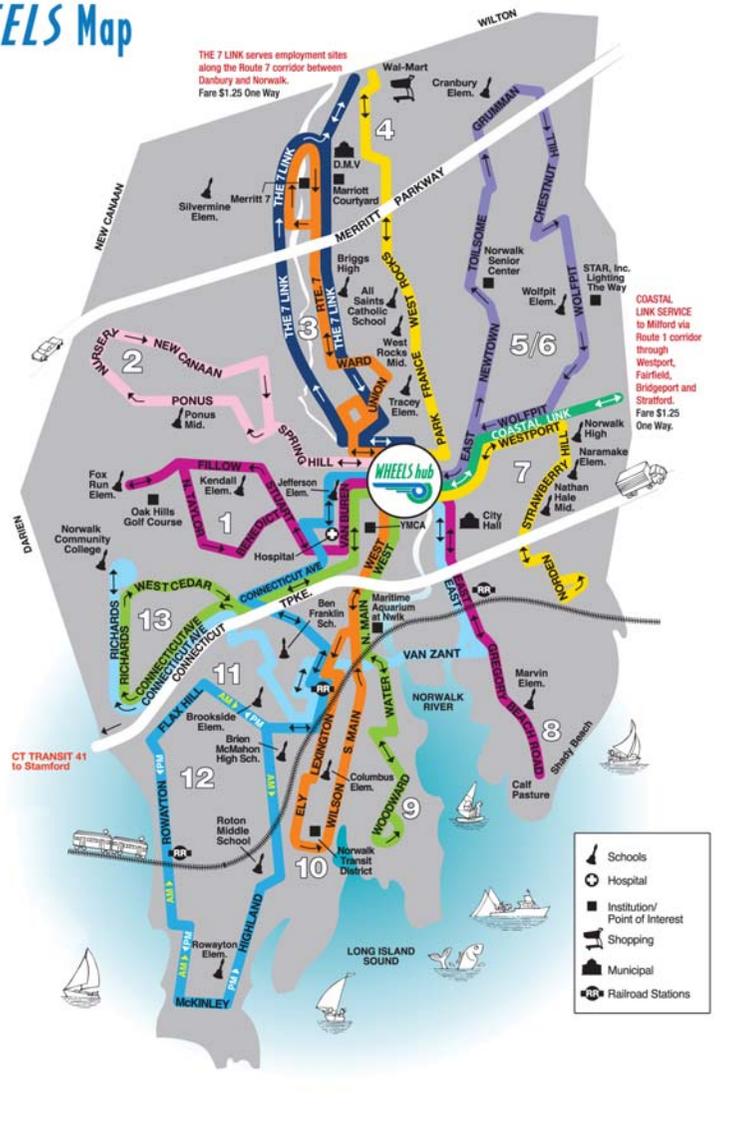
Riding *WHEELS* is easy

- *WHEELS* will take you almost anywhere in Norwalk safely and conveniently.
- A ride costs just \$1.25.
- You get frequent, dependable service.
- Free transfers between all routes at the Norwalk Mall including the Coastal Link (service from Norwalk to Milford), the 7 Link (service between Danbury and Norwalk), and CTRANST's Route 41 to Stamford.
- All vehicles are wheelchair accessible.
- All *WHEELS* vehicles are equipped with bike racks.



275 Wilson Avenue, Norwalk, CT 06854

WHEELS Map





As an example of how to read a schedule, we'll use WHEELS Route 1, which is listed in the WHEELS Route and Time Guide brochure. This brochure lists the timetables for all of the WHEELS bus routes, the Evening and Sunday Shuttles, plus the Route 7 Link and Coastal Link routes.

When you open up the WHEELS Route and Time Guide and look at the Route 1 timetable, this is what you'll see. A sample trip is outlined below to help you understand the schedule.

For this trip you want to leave the WHEELS hub and take the bus to Norwalk Hospital on a Tuesday. You want to be there at around 10:00 in the morning. Following are the steps you would take to read the schedule and plan your trip:

- 1 First make sure you are reading the correct schedule. On the top of the page is the Route number and above the timetable is information about the days of operation (i.e. Weekdays, Saturdays). Since you want to take the bus on a Tuesday, you would use the times listed under the "Weekdays" schedule.
- 2 Find the stop "Hospital" on the top of the schedule.

- 3 Look down the column and find the time closest to the 10:00 a.m. time you want to get there. There is a bus that will get you to the hospital at 9:47 a.m. – that's a pretty good fit!
- 4 Now, look across the top of the schedule again to see where you want to leave from – "WHEELS hub."
- 5 The hospital is the first stop after the hub. Simply read across the row (from right to left) from 9:47 to the WHEELS hub column. You see the time listed as 9:40 in this column. This means that the bus leaves the WHEELS hub stop at 9:40 a.m.

Plan to be at this stop at least 5 minutes before the departure time listed on the timetable. You should be waiting at the WHEELS hub at 9:35 a.m.

You can read a bus schedule from left to right or right to left. It depends on if you choose to plan your trip by the time you want to get to where you want to go, or the time you want to leave where you are.

The timepoints listed on the top of the route schedule are generally not the only places the bus will stop along the route. For more specific information about bus stops on Norwalk Transit District's local bus routes, contact Customer Service at 203-299-5170.

Route 1						
Weekdays						
WHEELS hub	HOSPITAL	KENDALL SCHOOL	FOX RUN & FLOW	N. TAYLOR & BENEDICT	HOSPITAL	WHEELS hub
4	2	Leave	Leave	Leave	Leave	Arrive
6:20	6:27	6:31	6:35	6:41	6:47	6:55
7:00	7:07	7:11	7:15	7:21	7:27	7:35
7:40	7:47	7:51	7:55	8:01	8:07	8:15
8:20	8:27	8:31	8:35	8:41	8:47	8:55
9:00	9:07	9:11	9:15	9:21	9:27	9:35
9:40	9:47	9:51	9:55	10:01	10:07	10:15
10:20	10:27	10:31	10:35	10:41	10:47	10:55
11:00	11:07	11:11	11:15	11:21	11:27	11:35
11:40	11:47	11:51	11:55	12:01	12:07	12:15
12:20	12:27	12:31	12:35	12:41	12:47	12:55
1:00	1:07	1:11	1:15	1:21	1:27	1:35
1:40	1:47	1:51	1:55	2:01	2:07	2:15
2:20	2:27	2:31	2:35	2:41	2:47	2:55
3:00	3:07	3:11	3:15	3:21	3:27	3:35
3:40	3:47	3:51	3:55	4:01	4:07	4:15
4:20	4:27	4:31	4:35	4:41	4:47	4:55
5:00	5:07	5:11	5:15	5:21	5:27	5:35
5:40	5:47	5:51	5:55	6:01	6:07	6:15
6:20	6:27	6:31	6:35	6:41	6:47	6:55
7:00	7:07	7:11	7:15	7:21	7:27	7:35

BOLD Face Print is PM

Door-to-Door Paratransit Services— Americans with Disabilities Act (ADA)



Norwalk Transit District operates local and inter-town door-to-door services for people with disabilities in seven towns and complementary ADA service in Westport, Norwalk, Stamford, Darien and Greenwich.

If you have a disability that prevents your use of a Norwalk Transit District bus, you may be eligible for paratransit door-to-door service. ADA paratransit door-to-door services are limited to those who cannot, because of their disabilities, get to bus stops or use buses. ADA paratransit door-to-door services operate within 3/4 mile of local bus routes and during the same days and hours of operation as the local bus routes. To use ADA services, riders must be eligible and certified according to the Americans with Disabilities Act (Section 37.123, ADA Paratransit Eligibility Standards).

You can request a certification form by:



Phone

203-299-5180 TTY/TDD 203-299-5183



Mail

**Norwalk Transit District
275 Wilson Avenue
Norwalk, CT 06854**



Online

www.norwalktransit.com

Click on “Information” on top toolbar. Select “Services for the Elderly & People with Disabilities” to download a PDF of the ADA Eligibility Form.

Travel Conditions

The times listed in schedules are approximate. There may be delays due to traffic or weather conditions. In the event of a snowstorm or bad weather, it is a good idea to check to see if the bus schedules will be affected. For service updates visit Norwalk Transit District’s website at www.norwalktransit.com.





In Norwalk:

Dispatch-A-Ride (Norwalk ADA) and TOWN-TO-TOWN (for Norwalk residents) are the door-to-door transportation services available for people with disabilities. The services use automobiles, vans and small buses, and drivers receive intensive training in defensive driving and sensitivity to serve the needs of people with disabilities.

Dispatch-A-Ride is available to anyone with a disability who is unable to use the WHEELS bus and is certified to use the service. Norwalk residents who qualify for Dispatch-A-Ride may also take advantage of TOWN-TO-TOWN services. This inter-town door-to-door transportation service allows you to travel to Greenwich, Stamford, Darien, New Canaan, Wilton, Westport and Weston.

In Westport:

Westport offers door-to-door transportation service to anyone who is 65 years and older or ADA certified. The service uses automobiles, vans and small buses with drivers trained in defensive driving and sensitivity to serve the needs of people with disabilities.

In Greenwich, Stamford and Darien:

Easy Access is the door-to-door transportation service available to anyone with disabilities, who is unable to use the CTTRANSIT bus system and is ADA certified wishing to travel within the city of Stamford and the following service area: $\frac{3}{4}$ mile on either side of the Post Road in Greenwich, Darien and to the Riverview Mall in Norwalk. The service uses automobiles, vans and small buses with trained drivers sensitive to the needs of people with disabilities.

In New Canaan, Wilton and Westport:

TOWN-TO-TOWN is a regional door-to-door transportation service available for people with disabilities who wish to travel between towns in the Southwestern Connecticut Region. Travel can be for any trip purpose – medical, employment, education, shopping or social – except for Wilton residents, who may only use the service for medical appointments. The service uses automobiles, vans and small buses with trained drivers sensitive to the needs of people with disabilities.

For more specific information about each service, such as: making reservations, the days and hours of operation and how to use the service, please contact Norwalk Transit District:

www.norwalktransit.com

203-299-5180

TTY/TDD 203-299-5183

Greater Bridgeport Transit

Information about Greater Bridgeport Transit (GBT)

All buses are wheelchair accessible and can “kneel” to lower the first step height. Call Customer Service or visit www.gogbt.com for specific route and schedule information.

Greater Bridgeport Transit offers both fixed route (local/city bus service) and demand response (door-to-door minibus services) for eligible riders.

Serving the towns of:
 Bridgeport, Fairfield, Stratford, Trumbull

Greater Bridgeport Transit Administrative Offices
 One Cross Street
 Bridgeport, CT 06610
 203-366-7070
 TTY/TDD 203-330-0657
 (Text Telephone/Telecommunications Device for the Deaf)

Customer Service (Schedules/Information):
 Bridgeport Transportation Center
 710 Water Street
 (corner of Water St. & Stratford Ave.)
 Bridgeport, CT 06604
 203-333-3031
 TTY/TDD 203-330-0668

GBT Access:
 Reservations and Cancellations
 203-579-7777
 Access TDD 203-579-8754

Website:
www.gogbt.com

Facebook:
 GBT-Greater Bridgeport Transit

Greater Bridgeport Transit



Local/City Bus Service

(larger buses that run regular schedules on set routes)

- GBT operates 19 local, express and shuttle routes throughout the Bridgeport region providing extensive coverage.
- You can use GBT buses to reach regional malls in Trumbull and Milford, colleges and universities in Fairfield and Bridgeport and employment centers throughout the region from Bridgeport to Shelton and Derby and from Milford to Norwalk.
- GBT buses connect to rail stations in Derby, Milford, Stratford, Bridgeport and Fairfield, as well as the Bridgeport/Port Jefferson Ferry.
- The Coastal Link bus travels from the Connecticut Post Mall (in Milford) along Route 1 (Post Road) through Stratford, Bridgeport, Fairfield and Westport to the transit hub in Norwalk. This route is jointly operated by Greater Bridgeport Transit, Norwalk Transit and Milford Transit Districts.



Riding a Greater Bridgeport Transit Bus

- Try to be at the bus stop at least five minutes ahead of the scheduled arrival time.
Bus stop signs are located every few blocks throughout the service area. When the bus approaches, please wave it down to signal that you want it to stop for you.
After the bus has come to a complete stop, it is safe to board.
- Get on the bus through the front door and pay the proper fare. Please take a seat as quickly as possible.
- About one block from your bus stop, signal to the driver to stop and let you off by pressing the rubber strip next to the window or pulling down the cord above the window. A chime will sound to alert the driver. The driver will pull over at the next available bus stop to let you off. Please do not stand up until the bus has come to a complete stop. Get off the bus through the rear door.

If you're not sure where to get off, feel free to let your driver know your destination at the time you board. The driver will alert you when the bus is approaching your stop.



Plan Your Trip Before You Ride the Bus

You should know:

- Your starting address – where you can get on or board the bus.
- Your destination address – where you want to get off the bus.
- The time you want to leave or when you want to arrive at your destination.
- The fare and how to pay (if paying by cash, remember that exact fare is required).

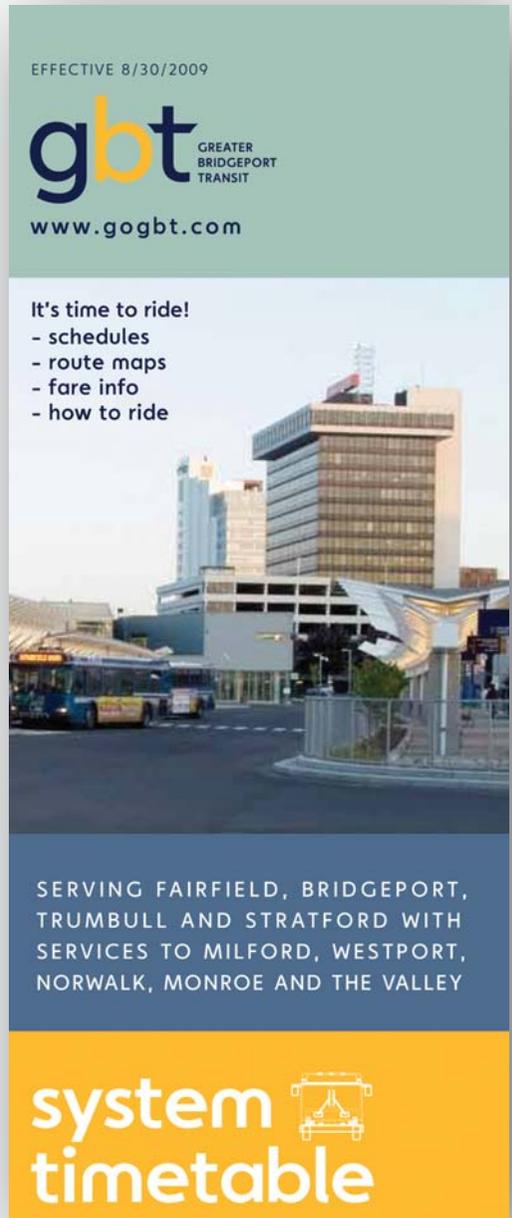


How to Read the Bus Schedule

Bus schedules are a handy tool to help you plan your trip. All of GBT's schedules, along with a system map, can be found in the GBT System Timetable. Every route has a schedule (also called a timetable) that lists when the bus leaves timepoints along that route (these are major places you can use as a guide to determine when a bus will arrive at bus stops located between the timepoints). The schedule also notes special places the bus travels to on the route and the days that you can ride the bus.

As an example of how to read a schedule, we'll use the GBT Route 6 timetable, which can be found in the GBT System Timetable. This handy book also contains all of the information you will need to make the best use of the service (i.e. it contains information about fares, holidays and safety tips).

The cover of the GBT System Timetable looks like this.



You can read a bus schedule from left to right or right to left. It depends on if you choose to plan your trip by the time you want to get to where you want to go, or the time you want to leave where you are. The timepoints listed on the top of the route schedule are not the only places the bus will stop along the route. Almost all Greater Bridgeport Transit routes have bus stops approximately every two blocks along the route. There are bus stop signs at these locations. You can stand at a bus stop anywhere along the route to catch the bus.

When you open up the Route 6 schedule this is what you'll see. A sample trip is outlined below to help you understand the schedule.

For this trip you want to leave from the timepoint "Reservoir Ave. & Trumbull Ave." and travel to the Bridgeport bus station on a weekday. You would like to arrive at 8:30 in the morning. Following are the steps you would take to read the schedule and plan your trip:

Route 6: Monday thru Friday 1

To Downtown Bridgeport via Noble Ave.

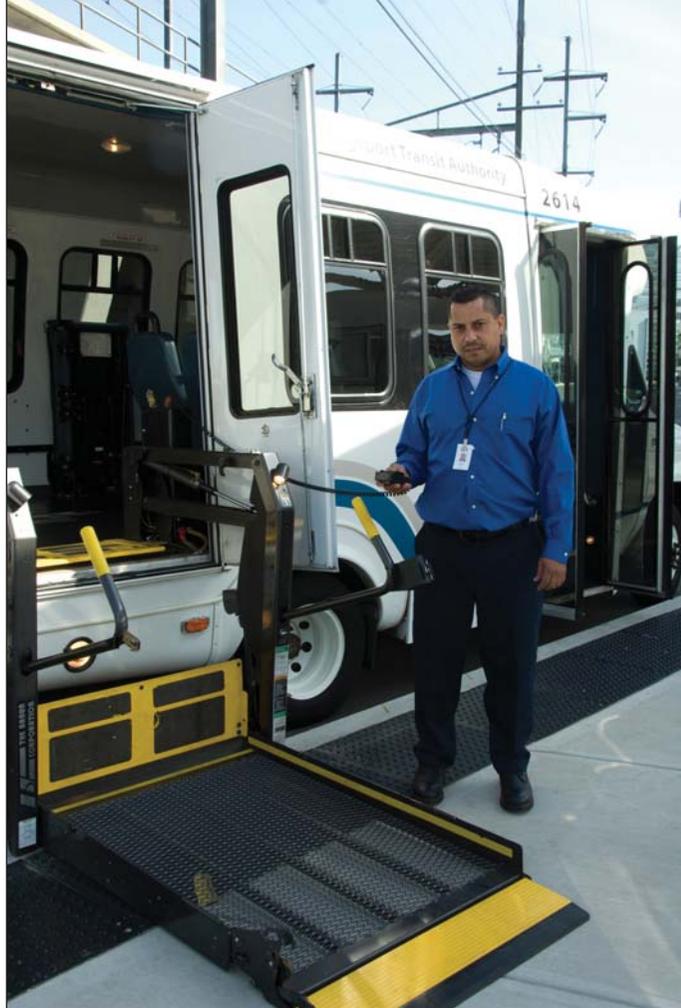
Departs				Arrives		Departs	
1	2	3	4	5	6	6	5
Westfield Trumbull Mall	Oakview Dr. & Lindeman Dr.	Reservoir Ave & Trumbull Ave.	Home Depot	Noble Ave. & East Washington Ave.	Bus Station Berth C-5	Bus Station Berth C-5	Noble Ave. & East
		5:02	5:10	5:18	5:25 ¹		
		5:52	6:00	6:08	6:15	6:35	6:42
6:25	6:32	6:37	6:45	6:53	7:00	7:05	7:12
6:55	7:02	7:07	7:15	7:23	7:30	7:35	7:42
7:25	7:32	7:37	7:45	7:53	8:00	8:05	8:12
7:55	8:02	8:07	8:15	8:23	8:30	8:35	8:42
8:25	8:32	8:37	8:45	8:53	9:00	9:05	9:12
8:55	9:02	9:06	9:15	9:23	9:30	9:35	9:42
9:25	9:33	9:37	9:46	9:54	10:01	10:05	10:12
9:55	10:03	10:07	10:16	10:24	10:31	10:35	10:42

- 1 First select the correct schedule. On the top left corner is the Route number and the days of operation. In this case you would look for the Route 6 Monday–Friday schedule.
- 2 Find “Bus Station” along the top of the schedule.
- 3 Look down the column and find the arrival time you are most comfortable with, closest to the 8:30 a.m. time you want to get to the bus station. There is a bus that will get you there exactly at 8:30 – perfect!
- 4 Look across the top of the schedule again to see where you want to leave from –“Reservoir Ave. & Trumbull Ave.”
- 5 Read across the row (right to left) from 8:30 at Bus Station to the Reservoir Ave. & Trumbull Ave. column. You see the time listed as 8:07 in this column. This means that the bus leaves this timepoint at 8:07 a.m.

Plan to be at this stop at least 5 minutes before the departure time listed on the timetable. You should be waiting at Reservoir Ave. & Trumbull Ave. at around 8:00 a.m.

For Seniors and Riders with Disabilities

Access to jobs, medical appointments, shopping and other important community services can sometimes be a challenge. GBT has made getting there easier for seniors and riders with disabilities. All of the city buses are equipped to safely accommodate common wheelchairs and mobility devices. Priority seating is set aside in the front of the buses. GBT drivers are trained in the safe use of all accessibility equipment and understand the needs of riders with disabilities. For riders who are able to use GBT local/city bus service, it offers an additional measure of independence – no need to call for a reservation and it is much less expensive (50% off regular local bus fares).



GBT Access—Transportation Services under the Americans with Disabilities Act (ADA)

GBT Access service is for riders who, because of their disability, cannot use a local/city bus.

Steps to Become Eligible and Using GBT Access: Review the information below to determine if GBT Access is for you.

Where and When You Can Travel with Access

Service Area — The service area (the area that the Access buses serve) includes the area $\frac{3}{4}$ of a mile around all GBT city bus routes. This generally includes all of Bridgeport and portions of Fairfield, Stratford and Trumbull. There is also limited service to parts of Milford, Monroe, Shelton, Derby, Westport and Norwalk. If you are not sure if your trip is within this area, please call a Customer Service Representative at 203-579-7777.

The service area is planned this way to ensure that riders with disabilities have access to the same geographic areas as riders on the city buses and is an ADA requirement.

Days and Hours of Service — The days and hours that the service operates are the same as city bus service. In the Bridgeport Region, service is provided 7 days/week, 365 days/year. Weekday service is generally provided from 6:00 a.m. to 10:00 p.m. There is reduced service on weekends and holidays. The days and hours of service are planned this way to ensure that riders with disabilities have access to bus service during the same days and hours as riders on the city buses and is an ADA requirement. GBT Customer Service Representatives will be able to help you with the schedule when you are planning your trips.

Determine if You're Eligible

Riders may be eligible for Access service if they meet one of the following:

- Any person with a disability who is unable, as a result of a physical or cognitive impairment, and without the assistance of another individual (except the operator of a wheelchair) to board, ride or disembark from any public city bus.
- Any person with a disability who has a specific impairment related condition that prevents them from traveling to or from a bus stop on the public bus system. Architectural and environmental barriers such as distance, terrain or weather, do not, alone, form a basis for eligibility. However, a person may be eligible if the interaction of the disability and barriers prevent the person from traveling to or from the bus stop.
- Individuals must apply for Access transportation, attend an in-person assessment with a GBT Customer Service Representative and meet the above eligibility criteria before receiving transportation.

If you think you meet these requirements and would like to apply for GBT Access transportation, contact a Customer Service Representative at 203-366-7070 extension 131 or use the on-line application at www.gogbt.com.

Important GBT Access Numbers

Reservation & Cancellations: 203-579-7777

Access TDD for Reservation & Cancellations: 203-579-8754



Travel Conditions

The times listed in schedules are approximate. There may be delays due to traffic or weather conditions. Please consider these factors when planning your trip. In the event of bad weather, you can visit www.gogbt.com for up-to-date information or listen to/watch:

AM 600 WICC Radio

AM 1450 WCUM (Radio Cumbre)

TV News Channel 12

How much does it cost to ride the bus?

See Greater Bridgeport Transit Fare Information Sheet in back pocket of this guide.

Valley Transit District

Information about Valley Transit District

All buses are wheelchair accessible.

Local Bus Service (buses that run regular schedules on set routes)

The **Valley Shuttle** (Bridgeport Avenue Commuter Connection) is the only local bus service operated by Valley Transit District. It connects riders of Greater Bridgeport Transit (Route 15) and CTTRANSIT New Haven Division (Route F6) to employers along the Bridgeport Avenue corridor in Shelton. The hours of operation are: Monday through Friday, hourly, from approximately 7 AM – 9 AM and 5 PM – 6 PM.

Areas served include: Trap Falls Road, Research Drive, Enterprise Drive, Commerce Drive, Long Hill Crossroad, Platt Road and Constitution Boulevard. The Bridgeport Avenue Commuter Connection is a **FREE** service. For specific route and schedule information call Customer Service.

Serving the towns of:

Ansonia, Derby,
Seymour, Shelton

Valley Transit District
41 Main Street
Derby, CT 06418

**Administrative/
Customer Service:**
203-735-6824

**Dispatch Line
(to reserve a ride for
Dial-A-Ride/ADA
Paratransit Van Services):**
203-735-6408

Website:
www.valleytransit.org



Travel Conditions

Notice of cancellations or weather-related delays are announced on WICC 600 AM; passengers may also call 203-735-6824.



Dial-A-Ride and ADA Paratransit Van Services

Valley Transit District's primary responsibilities are to provide Dial-A-Ride and ADA complementary Paratransit van services, on a reserved ride basis, in four towns throughout the Valley area (Ansonia, Derby, Seymour and Shelton). The hours of operation are Monday through Friday, from 6 AM – 6 PM.

No service is provided on the following holidays: New Year's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving, the Friday after Thanksgiving and Christmas Day.

Valley Transit District's minibuses are fully accessible for disabled citizens and can accommodate wheelchairs and other mobility devices. Drivers will provide curb-to-curb assistance from your origin to your destination.

Making a Reservation

To make reservations, call the Dispatch Line 24 hours in advance of your trip, Monday through Friday, from 6 AM – 5 PM. The dispatcher will make your trip reservation in accordance with the time you need to arrive at your destination.

The following information is needed when making a reservation:

- Your name and a phone number where you can be reached at your pick-up location.
- Pick-up location address.
- Date and time you need to arrive at your destination.
- Destination address (and contact number at destination, if any).

If you have special needs, please provide the following information when you call:

- Special accessibility instructions for the driver.
- Type of mobility device that you will use.
- The number of rider escorts or personal care attendants (PCAs) who will travel with you.

Valley Transit operates a shared ride system, in which there may be one or more stops before you reach your destination. With this in mind, the dispatcher will do his/her best to meet your schedule. Be ready to ride when your trip is scheduled. There is a 30 minute window for pick-up, so the bus could arrive up to 15 minutes early or 15 minutes late from your scheduled time.



How much does it
cost to ride the bus?

See Valley Transit District Fare Information Sheet in
back pocket of this guide.

New Haven Line Rail Services

A blurred photograph of a train in motion, with a prominent white sign featuring the word "Stamford" in red. The train has a blue and red livery. A small circular logo for Connecticut Commuter Rail is visible on the right side of the sign.

Stamford



New Haven Line

Connecticut Department of Transportation

P.O. Box 317546
Newington, CT 06131

Administrative Offices – CDOT Rail Operations

203-497-3343

Metro-North Customer Service Fare/Schedule Information

212-532-4900

Hearing Impaired (Teleprinter only)
212-340-3987

Website:

www.mta.info/mnr

Timetable Effective
April 11 through June 20, 2010

New Haven Line

MTA Metro-North Railroad

Take the train to the game - Yankees-E.153rd Street Station on the Hudson Line.



Metro-North Train Time, at www.mta.info, gives you real-time departure and arrival information on your smart phone or computer.

Save when you buy tickets online at www.mta.info

Information about the New Haven Line

The New Haven Line is operated by MTA Metro-North Railroad and consists of the New Haven Main Line and the New Canaan, Danbury and Waterbury Branch Lines.

Trains run between New Haven and New York City (Grand Central Terminal) during the following hours of operation:

Monday through Friday, 4:15 AM–1:50 AM

Saturday and Sunday, 4:45 AM–1:50 AM

Holidays, 4:40 AM–1:50 AM

Branch Lines run less frequently throughout the day

The New Haven Line serves the following towns and makes stops at the following stations:

Main Line Stations

NEW HAVEN (Union Station and State Street)

MILFORD

STRATFORD

BRIDGEPORT

FAIRFIELD (Fairfield and Southport)

WESTPORT (Greens Farms and Westport)

NORWALK (East Norwalk, South Norwalk and Rowayton)

DARIEN (Darien and Noroton Heights)

STAMFORD

GREENWICH (Old Greenwich, Riverside, Cos Cob and Greenwich)

New Canaan Branch Stations

STAMFORD (Glenbrook and Springdale)

NEW CANAAN (Talmadge Hill and New Canaan)

Danbury Branch Stations

NORWALK (Merritt 7)

WILTON (Wilton and Cannondale)

RIDGEFIELD (Branchville)

REDDING

BETHEL

DANBURY

Waterbury Branch Stations

DERBY (Derby-Shelton)

ANSONIA

SEYMOUR

BEACON FALLS

NAUGATUCK

WATERBURY

Direct train-to-train transfers are available in the same direction of travel.

For information about bus and/or train connecting services on the New Haven Line visit www.mta.info/mnr (select "Connecting Services" under Useful Links).



Reduced-Fare Program for People with Disabilities or Senior Citizens (65 or older)

People with qualifying disabilities and senior citizens age 65 or older who have the required identification can travel on the New Haven Line for half the regular peak fare. Reduced-fare benefits are available with single-ticket purchases and with the senior/disabled 10-trip ticket at all times except during the morning New York-bound peak (trains scheduled to arrive at Grand Central Terminal New York between 5 AM and 10 AM on weekdays). There is no reduced-fare program for weekly or monthly tickets since they already represent a significant discount.

Other Ticket Types

One-Way Peak — For use on weekday trains arriving at Grand Central Terminal (GCT) between 5 AM and 10 AM and departing GCT between 4 PM and 8 PM. Valid for six months from date of purchase.

Weekly Commutation — Unlimited rides for a calendar week on all trains from Saturday through Friday. Weekly tickets are non-transferable; the first person to use this ticket is the only person who can use it.

Monthly Commutation — Unlimited rides in a calendar month for approximately 50 percent off the one-way peak fare. On sale at ticket machines and ticket offices 10 days in advance, and through WebTicket from the first through the 26th of the preceding month; non-transferable. Monthly tickets are also available with a MetroCard on the reverse side through Mail&Ride, a convenient ticket subscription program offering a wide variety of discounts.

UniTicket — A reduced-rate ticket that combines monthly or weekly round-trip local bus service with train fare. UniTicket is available through Mail&Ride, WebTicket, and at New Haven Line ticket offices and ticket machines.





Features of Accessible Stations

The following stations on the New Haven Line in Connecticut are ADA-accessible:

Main Line

New Haven—State Street
New Haven—Union Station
Bridgeport
Westport
South Norwalk
Darien
Stamford
Greenwich

Waterbury Branch

Waterbury

Danbury Branch

Danbury
Bethel
Redding

New Canaan Branch

New Canaan

ADA-accessible stations have many of the following features that improve accessibility for customers with visual, hearing and mobility disabilities:

- elevators or ramps
- handrails on ramps and stairs
- large-print and Braille signs
- audio and visual information systems (visual information systems are in development)
- accessible station ticket offices/ticket machines, where available
- platform-edge warning strips
- bridge plates to reduce or eliminate the gap between trains and platforms
- telephones at an accessible height with volume control, and text telephones (TTY/TDD). The pay phone is off the platform at the front of the old station at Waterbury.
- accessible restrooms, where restrooms are available





Boarding, Riding and Leaving Trains

To ensure that you have a safe, comfortable, and convenient ride, please follow these guidelines:

- Notify the conductor if you need help boarding the train. Conductors check the platform to identify passengers in need of assistance.
- All fully accessible and newly renovated station platforms have two-foot-wide yellow tactile edge-warning strips. Stay behind these strips until it is time to board the train.
- Customers using wheelchairs who are waiting for a train should remain at least five feet (if possible) from the platform's edge and position their wheelchairs with the brakes locked and wheels parallel to the track. It is best to wait in the middle of the platform because cars at either end of the train may be closed during certain times or may not line up with platforms at certain stations. Train cars with dedicated spaces for wheelchairs have a persons-with-disability sticker displayed on the car for identification. Conductors will assist customers in wheelchairs or scooters who would like to board these cars.
- When boarding or leaving a train in a wheelchair, back on and off, so that the larger rear wheels lead. This makes it less likely that the small front wheels will get caught in the gap between the platform edge and the train. Whenever the gap or the difference in height between the train and the station is too large, ask the conductor to set a bridge plate in place to span the gap.
- Many cars on the train have designated seating for individuals with disabilities and senior citizens, as well as special wheelchair areas where the seats fold up to provide adequate floor space. Please station your wheelchair in the special area or position it in the vestibule area with wheels locked.
- Notify the train conductor of your destination if you want to be assisted when you leave the train. If you miss your station, please ask a conductor for assistance in determining an alternate travel plan.

Personal Care Attendants (PCA)

Personal Care Attendants (people employed to assist individuals with disabilities) are eligible to ride the train free when accompanying a passenger with a disability. The PCA must carry identification that shows that he or she is employed by an agency that provides services to people with disabilities.

Service Animals

Customers with disabilities are permitted to bring their service animals into all MTA transit facilities. The animals must be securely leashed for the safety of all customers.

Parking

In Connecticut, parking facilities are primarily operated by local municipalities. For parking information call Metro-North Customer Service at 212-532-4900 or visit www.mta.info/mnr, click on "Stations" under Useful Links, which takes you to a page with the stations listed in alphabetical order. Select the station you are interested in to find out about parking and other useful information at that station (i.e. station location, taxis, accessibility, etc.).

Service Changes and Emergencies

Information about changes in service is provided over the public address system in rail stations and on the trains. If your train is rerouted from an accessible station, ask your conductor or the person at the ticket office for assistance in determining an alternate travel plan. In the event of an emergency, trained railroad personnel and members of the train crew will give you instructions on what to do.

Shore Line East Commuter Rail Service

Reduced Fare

Shore Line East offers a reduced fare for seniors, persons with disabilities and Medicare Card recipients. The reduced fare is 50% off one-way fares on all Shore Line East trains except morning peak trains. Reduced fare tickets are available on-board SLE trains and at the New Haven, Old Saybrook and New London Amtrak ticket windows.

Proper identification is required to receive the reduced fare. Please see www.shorelineeast.com or call 1-800-ALL-RIDE for more information.

- Shore Line East trains run seven days a week between Old Saybrook and New Haven, with limited weekday service to New London.
- Shore Line East trains run limited weekday express service on select trains to and from Bridgeport and Stamford.
- Shore Line East passengers can make connections to New Haven Line trains by transferring at Union Station for travel between New Haven and New York City. They can also board Shore Line East trains at State Street Station and transfer at Union Station for connecting service.
- All Shore Line East trains and stations are accessible for persons with disabilities. Train personnel will assist passengers in boarding and deboarding the train. The Shore Line East station in Westbrook requires the use of a lift for those who need assistance. Persons with disabilities are encouraged to call 1-800-ALL-RIDE or 203-777-7433 between the hours of 7 AM and 11 PM in advance if assistance is necessary.

For more information about Shore Line East Commuter Rail Service:

Customer Service: 1-800-ALL-RIDE

Outside of Connecticut: 203-777-7433

TTY/TDD: 203-785-8930

Website: www.ShoreLineEast.com



Information Resources – Advocacy/Assistance

Contact information for agencies on Accessible Transportation Guide Map

Greater Bridgeport Transit:

Bureau of Rehabilitation Services
1057 Broad Street
Bridgeport, CT 06604
Phone/TTY/TDD: 203-551-5500
Website: www.brs.state.ct.us

Career Resources –
One Stop Operations
350 Fairfield Avenue
Bridgeport, CT 06604
Phone: 203-334-5627
Website: www.careerresources.org

CTWorks (Dept. of Labor)
2 Lafayette Square
Bridgeport, CT 06604
Phone: 203-333-5129
(outside Bridgeport Calling Area
Toll Free 1-866-859-8818)
TTY/TDD: 203-382-8442
Website: www.ctworkssw.org

Department of Mental Health
and Addiction Services
1635 Central Avenue
Bridgeport, CT 06610
Phone: 203-551-7400
TTY/TDD: 203-551-7629
Website: www.ct.gov/dmhas

Department of Motor Vehicles (DMV)
95 Sylvan Avenue
Bridgeport, CT 06606
Phone: 1-800-842-8222
TTY/TDD: 860-263-5601
Website: www.dmvct.org

Department of Social Services
925 Housatonic Avenue
Bridgeport, CT 06606
Phone: 203-551-2700
Website: www.dss.state.ct.us

Disability Resource Center
of Fairfield County, Inc.
80 Ferry Boulevard, Suite 210
Stratford, CT 06615
Phone: 203-378-6977
TTY/TDD: 203-378-3248
Website: www.drcfc.org

Family Services Woodfield
475 Clinton Ave.
Bridgeport, CT 06605
Phone: 203-368-4291
TTY/TDD: 1-888-676-8554
Website: www.fswinc.org

The Kennedy Center
Mobility Services
2440 Reservoir Avenue
Trumbull, CT 06611
Phone: 203-365-8522 ext. 265
1-800-626-6764 ext. 265 (Voice only)
Website: www.thekennedycenterinc.org

Norwalk Transit District:

Department of Motor Vehicles (DMV)
540 Main Avenue
Norwalk, CT 06851
Phone: 1-800-842-8222
TTY/TDD: 860-263-5601
Website: www.dmvct.org

Norwalk Economic Opportunity Now
(NEON), Inc. (Main Office)
98 South Main Street
Norwalk, CT 06854
Main Number: 203-663-7347
Retired & Senior Volunteer Program:
203-663-7333
Website: www.rsvpswct.org

Norwalk Economic Opportunity Now
(NEON), Inc.
165 Flax Hill Road
Norwalk, CT 06854
Phone: 203-899-8560
Website: www.rsvpswct.org

CTTRANSIT Stamford Division:

CTWorks (Dept. of Labor)
1642 Bedford St., 1st Fl.
Stamford, CT 06905
Phone: 203-353-1702
TTY/TDD: 203-382-8442
Website: www.ctworkssw.org

Dept. of Social Services/
Bureau of Rehabilitation Services
1642 Bedford Street
Stamford, CT 06905
Phone/TTY/TDD: 203-251-9430
Website: www.brs.state.ct.us

Valley Transit District:

CTWorks (Dept. of Labor)
c/o TEAM, Inc.
33 Elizabeth Street
Derby, CT 06418
Phone: 203-734-3443
TTY/TDD: 203-382-8442
Website: www.ctworkssw.org

Contact Information for Other Advocacy Organizations

State Agencies

Board of Education and Services
for the Blind

184 Windsor Avenue

Windsor, CT 06095

Phone: 860-602-4000

1-800-842-4510 (CT only)

TTY/TDD: 860-602-4221

Website: www.ct.gov/besb

Bureau of Rehabilitation Services
(Central Office)

Department of Social Services

25 Sigourney Street, 11th Floor

Hartford, CT 06106

Phone: 860-424-4844

1-800-537-2549 (Voice only)

TTY/TDD: 860-424-4839

Websites: www.brs.state.ct.us and

www.connect-ability.com

Commission on Deaf
and Hearing Impaired

67 Prospect Avenue, 3rd Floor

Hartford, CT 06106-2980

Phone/TTY/TDD: 860-231-8756

1-800-708-6796 (Voice/TTY/TDD)

Website: www.ct.gov/cdhi

Connecticut Council
on Developmental Disabilities

460 Capitol Avenue

Hartford, CT 06106-1308

Phone: 860-418-6160

1-800-653-1134 (CT only)

TTY/TDD: 860-418-6172

Website: www.ct.gov/ctcdd

Connecticut Tech Act Project*

25 Sigourney Street, 11th Floor

Hartford, CT 06106

Phone: 860-424-4881 (Voice)

1-800-537-2549 (Toll-free in CT)

TTY/TDD: 860-424-4839

Website: www.cttechact.com

*The Connecticut Tech Act Project

provides information and advocacy services to Connecticut residents with disabilities regarding assistive technology issues. Assistive technology is any tool, device or equipment designed to help develop, maintain or improve the ability to function on a daily basis.

Department of Labor (Central Office)

200 Folly Brook Boulevard

Wethersfield, CT 06109

Phone: 860-263-6000

TTY/TDD: 860-263-6074

Website: www.ct.gov/dol

Department of Mental Health and
Addiction Services (Central Office)

410 Capitol Avenue

Hartford, CT 06134

Phone: 860-418-7000

1-800-446-7348 (Voice)

TTY/TDD: 860-418-6707

1-888-621-3551 (TTY/TDD)

Website: www.ct.gov/dmhas

Department of Developmental Services
(Central Office)

460 Capitol Avenue

Hartford, CT 06106

Phone: 860-418-6000

TTY/TDD: 860-418-6079

Website: www.ct.gov/dvs

Department of Social Services
(Central Office)

25 Sigourney Street

Hartford, CT 06106

Phone: 1-800-842-1508

TTY/TDD: 1-800-842-4524

Website: www.ct.gov/dss

Office of Protection and Advocacy
for Persons with Disabilities

60 B Weston Street

Hartford, CT 06120

Phone: 860-297-4300

1-800-842-7303 (Voice/TTY/TDD)

TTY/TDD: 860-297-4380

Website: www.ct.gov/opapd

(for popular on-line Disability Resource Directory enter "Online Disability Resource Directory" in search box)

Municipal Agencies

City of Bridgeport, Office
for Persons with Disabilities

45 Lyon Terrace, Room 19

Bridgeport, CT 06604

Phone: 203-576-8301

TTY/TDD: 203-576-8440

Website: www.ci.bridgeport.ct.us/disabilities

Town of Fairfield

Office for Persons with Disabilities

Town Hall

611 Old Post Road

Fairfield, CT 06824

Phone (Voice/TTY/TDD): 203-256-3170

Website: www.fairfieldct.org

Federal Agencies/ National Organizations

American Public Transportation
Association

1666 K Street NW, Suite 1100

Washington, DC 20006

Phone: 202-496-4800

Website: www.apta.com

Community Transportation Association
of America (CTAA)*

1341 G St. NW, 10th Floor

Washington, DC 20005

Phone: 202-628-1480

Toll Free: 1-800-891-0590

Website: www.ctaa.org

*CTAA is a national, professional membership association of organizations and individuals committed to removing barriers to isolation and to improving mobility for all people. CTAA conducts research, provides technical assistance, offers educational programs and serves as an advocate in order to make coordinated community transportation available, affordable and accessible.

Easter Seals Project ACTION*

(Accessible Community Transportation
in Our Nation)

1425 K Street NW, Suite 200

Washington, D.C. 20005

Phone: 202-347-3066

Toll Free: 1-800-659-6428

TTY/TDD: 202-347-7385

Website: www.projectaction.org

*Funded through a cooperative agreement with the U.S. Department of Transportation, Federal Transportation Administration, Easter Seals Project ACTION promotes cooperation between the transportation industry and the disability community to increase mobility for people with disabilities under the ADA and beyond.

Other Transportation Providers

DisAbilityInfo.gov

Website: www.disabilityinfo.gov

Disability.gov is the federal government's website for people with disabilities. Links are provided to federal, state and local government websites, as well as those of non-profit organizations and educational institutions.

Other Agencies

Goodwill Industries
of Western Connecticut

165 Ocean Terrace

Bridgeport, CT 06605

Phone: 203-368-6511

Website: www.goodwillwct.org

The following non-profit agencies and municipalities provide transportation to senior citizens and/or people with disabilities.

Ansonia

Birmingham Group Health Services, Inc.
435 East Main Street
Ansonia, CT 06401
Phone: 203-736-2601

Transportation for adults with disabilities to medical appointments, work sites, training sites and therapy.

Bethel

Ability Beyond Disability
4 Berkshire Boulevard
Bethel, CT 06801
Phone: 203-775-4700

Transportation use to employment, medical, recreational, community access and personal needs.

Bridgeport

City of Bridgeport
999 Broad Street
Bridgeport, CT 06604
Phone: 203-576-7110

Transportation use for the Office of Veterans Affairs and for seniors to medical appointments.

Goodwill Industries of Western CT
165 Ocean Terrace
Bridgeport, CT 06605
Phone: 203-581-5339

Transportation for Goodwill's consumers to medical appointments, work sites and community inclusion programs.

Fairfield

Town of Fairfield
725 Old Post Road
Fairfield, CT 06824
Phone: 203-256-3168

Transportation use for seniors to medical appointments, shopping and recreational activities.

New Canaan

Waveny Care Center Health Services
3 Farm Road
New Canaan, CT 06840
Phone: 203-594-5301

Transportation use for residential clients to medical appointments and other needs.

Norwalk

Elderhouse
7 Lewis Street
Norwalk, CT 06851
Phone: 203-847-1998

Transportation for seniors and people with disabilities for medical and other needs.

Norwalk Senior Center, Inc.
11 Allen Road
Norwalk, CT 06851
Phone: 203-847-3115

Transportation for seniors and people with disabilities for medical appointments and other needs.

Star Inc., Lighting the Way
182 Wolfpit Avenue
Norwalk, CT 06851
Phone: 203-846-9581

Transportation for residential clients medical appointments, shopping and recreational activities.

Riverside

Transportation Association of
Greenwich
13 Riverside Avenue
Riverside, CT 06878
Phone: 203-637-4345

Transportation for seniors to medical appointments.

Other Transportation Providers (cont.)

Stratford

Stratford Senior Services
1000 West Broad Street
Stratford, CT 06615
Phone: 203-385-4055

Transportation for seniors from the center for medical appointments and other needs.

Town of Trumbull

23 Priscilla Place
Trumbull, CT 06611
Phone: 203-452-5199

Transportation for seniors from the center for medical appointments and other needs.

Trumbull

The Kennedy Center, Inc.
39 Lindeman Drive
Trumbull, CT 06611
Phone: 203-332-4535

Transportation for people with disabilities for vocational training, recreation, social, medical and education purposes.

Getting Around in a Private Vehicle

If you are interested in commuting in a private vehicle, the following is information about the various public and private organizations and companies that provide:

- Driver assessment, evaluation and training,
- Assistance in vehicle modification and information about mobility equipment dealers,
- And other services for getting around in a private vehicle, such as ridesharing (carpooling and vanpooling).

Driver Assessment, Evaluation and Training

The Connecticut Department of Motor Vehicles (DMV)

The DMV in Wethersfield provides a free driver screening and training program through the Handicapped Driver Training Unit. An inspector evaluates, trains and tests the individual and will even go to his or her home or rehabilitation center.

Department of Motor Vehicles
Handicapped Driver Training Unit
60 State Street
Wethersfield, CT 06161
Phone: 860-263-5097
TTY/TDD: 860-263-5601
Website: www.dmvct.org

Easter Seals Mobility Center

Easter Seals Mobility Center provides pre-driving screening and car/van evaluations in order to determine if an individual can safely operate a motor vehicle. They offer evaluations/recommendations and prepare prescriptions for vehicle modifications and driving equipment. The Mobility Center is the only state approved vendor site serving clients of the Connecticut Bureau of Rehabilitation Services.

Easter Seals Mobility Center
158 State Street
Meriden, CT 06450
Phone: 203-237-7835
Website: www.ct.easterseals.com

Vehicle Modifications

You can get information about vehicle modifications from a variety of sources – physicians, public agencies (state and national) and automobile manufacturers.

A physician may be able to recommend the most appropriate equipment for vehicle modifications, or may make a referral to companies or rehabilitative agencies that have had direct experience with vehicle adaptive equipment.

State funds may be granted through the Bureau of Rehabilitation Services (BRS) to qualified applicants to cover the cost of vehicle

modification. For individuals who cannot drive, a van can be modified to accommodate a passenger using a wheelchair. The BRS seeks to enhance the self-sufficiency of persons with disabilities and uses only the National Mobility Equipment Dealers Association (NMEDA) Quality Assurance Program for its vehicle modification vendors.

Vehicle Modifications Consultant
State Department of Social Services
Bureau of Rehabilitation Services
25 Sigourney Street, 11th Floor
Hartford, CT 06106
Phone: 860-424-4844
TTY/TDD: 860-424-4839
Website: www.brs.state.ct.us

“Adapting Motor Vehicles for People with Disabilities”

is an excellent brochure available online from the National Highway Transportation Safety Administration at:

www.nhtsa.dot.gov/cars/rules/adaptive/brochure/brochure.html

The following **Mobility Equipment Dealers** are **approved by the BRS**:

Ride-Away Corp.
155 Woodward Avenue
Norwalk, CT 06854
Phone: 1-888-RIDE-AWAY (1-888-743-3292)
Website: www.ride-away.com

Unlimited Mobility LLC
42 Crestway
Hamden, CT 06514
Phone: 203-281-1482

Advanced Wheels of Technology, Inc.
15F International Drive
East Granby, CT 06026
Phone: 860-635-8064
Website: www.awtwheels.com

The following manufacturers offer rebates or reimbursements on **New Vehicle Modification**:

Acura
Phone: 1-800-382-2238
Website: www.acura.com/MobilityOverview.aspx

Chrysler Corporation
Phone: 1-800-255-9877
TTY/TDD: 1-800-922-3826
Website: www.chryslergroupllc.com/community/automobility

Ford Motor Company
Phone: 1-800-952-2248
TTY/TDD: 1-800-TDD-0312
Website: www.fordmobilitymotoring.com

General Motors Corporation and Saturn
Phone: 1-800-323-9935
TTY/TDD: 1-800-833-9935
Website: www.gmmobility.com

Honda
Phone: 1-800-999-1009
Website: www.honda.com
(enter “Mobility Program” in search box)

Hyundai
Phone: 1-800-633-5151
Website: www.hyundaiusa.com
(enter “Mobility Program” in search box)

Lexus
Phone: 1-800-255-3987
TTY/TDD: 1-800-443-4999
Website: www.lexus.com
(enter “Mobility Program” in search box)

Subaru Mobil-it-Ease Program
Phone: 1-800-SUBARU-3
Website: www.subaru.com
(enter “Mobility Program” in search box)

Toyota
Phone: 1-800-331-4331
TTY/TDD: 1-800-443-4999
Website: www.toyota.com/mobility

Volvo Cars of North America
Phone: 1-800-803-5222
TTY/TDD: 1-800-833-0312
Website: www.volvocars.us/mobility

Handicapped Permits/License Plates

A licensed driver with disabilities may apply for a handicapped parking permit, which will allow him or her to park in any handicapped parking space as well as in other areas where it is legal to park. The permit is renewable every two years and can be transferred from one vehicle to another. To obtain a permit, request an application from the Department of Motor Vehicles. The application process, which is free, requires a doctor’s note, and the notarized signature of the person with disabilities.

Anyone holding a valid handicapped parking permit may also apply for a handicapped license plate for a vehicle in his or her name. This license plate enables the driver to obtain service at any Connecticut self-service gasoline pump without leaving the vehicle. The plate is provided free of charge.

Handicapped parking permits and license plates may be revoked if used by someone other than the person to whom they were issued.

Getting Around In a Private Vehicle (cont.)

Department of Motor Vehicles
60 State Street
Wethersfield, CT 06161
Phone: 860-263-5700
TTY/TDD: 1-800-842-8222
Website: www.ct.gov/dmv

Insurance Assistance

Connecticut Department of Insurance
153 Market Street
P.O. Box 816
Hartford, CT 06142-0816
Phone: 1-800-203-3447 (ask for Consumer Affairs)
Website: www.ct.gov/cid

Ridesharing: Carpooling and Vanpooling

Thousands of Connecticut commuters find sharing the ride to work in a carpool or vanpool offers many benefits, including: saving time, money and stress. Accessible vans for vanpooling are available. For information regarding eligibility requirements and details, call 1-877-CTRIDES (1-877-287-4337).

The Connecticut Department of Transportation supports a wide range of FREE commuter services throughout Southwestern Connecticut, including:

- Personalized commute consultation
- Ridematching services for carpools and vanpools
- Easy Street vanpool formation
- NuRide – commuter rewards program for greener commutes (carpooling, vanpooling, public transportation, biking, walking and telecommuting)

For more information:
Phone: 1-877-CTRIDES (1-877-287-4337)
Website: www.ctrides.com

Commuter Tax Benefit – The Tax-Free Commuter Choice

Federal tax law allows you to save hundreds of dollars each year in taxes when you commute to work by vanpool, bus, or train if your employer has a Commuter Tax Benefit program program. Under this program, you may set aside (through payroll deduction) up to a certain amount per month, tax-free, from your salary to pay for your vanpool, bus or train fare, as well as qualified parking expenses. Commuter Tax Benefit is promoted by the Connecticut Department of Transportation.

For more information:
Phone: 1-800-FIND-RIDE (1-800-346-3743)
Website: www.commutertaxbenefit.org

Park & Ride Lots

Park & Ride lots are safe and convenient meeting locations for commuters interested in carpooling and vanpooling. There are more than 35,000 commuter parking spaces in Park & Ride lots located in towns and cities throughout the state.

Most commuter lots have free parking; almost all are paved and lighted. While state-owned lots have parking spaces reserved for people with disabilities, some lots leased from private individuals or companies do not.

Connecticut Department of Transportation
Phone: 860-594-2141
Website: www.ct.gov/dot or www.ctrides.com

Independent Transportation Network® (ITN)

ITN® is a non-profit transportation service for older adults who need to limit or stop driving because of age-related changes that compromise their safety, independence and mobility. Replication of the ITN model would result in an economically sustainable community-based transportation service for older adults.

For more information:
Phone: 207-857-9001
Website: www.itnamerica.org

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CTTRANSIT Stamford Division Fare Information – Effective June 2010

(Operator Information on pages 4 – 8)

Local Bus Service

You can pay your fare easily on CTTRANSIT buses with cash, ticket and pass options.

Cash

Fareboxes accept \$1 bills and U.S. coins only. Do not deposit \$5, \$10 or \$20 bills. **Exact fare in cash is required – drivers carry no change.**

Regular Cash Fare	\$ 1.25
Children (Age 4 & under)	FREE
Maximum of three with each adult.	
Youth (Age 5–18)	
Cash	\$ 1.00
10-Ride Ticket	\$ 9.00
Proof of age may be requested.	

Transfers

FREE

Transfer is good for continuing a one-way trip on local bus and is valid for 90 minutes from the time issued. Doubling back over any part of the original route is prohibited. Issued upon boarding only.

Fare Structure: Senior/Disabled

Cash	\$ 0.60
10-Ride Ticket	\$ 5.40
Medicare card or state-issued Reduced Fare ID card must be shown upon boarding.	

10-Ride Ticket \$ 11.25
Save! Multi-ride ticket with no expiration date.

All-Day Pass \$ 3.25
May be purchased on bus. Please tell bus operator you want a pass before depositing money. Bus tokens have no cash value and cannot be combined with cash to purchase All-Day passes.

3-Day Pass \$ 7.50

5-Day Pass \$ 11.25

7-Day Pass \$ 15.00

31-Day Pass \$ 45.00

Passes valid for unlimited rides beginning with date of first use during specified time period.



CTTRANSIT Stamford Division Fare Information – Effective June 2010

I-BUS

One-way Trip Cash Fare \$ 2.50

Senior/Disabled \$ 1.25

One-way trip cash fare. Medicare card, state of Connecticut, Westchester County or TOR reduced fare ID required.

Children (Age 4 & under) FREE

Maximum of three with each adult.

Transfers FREE

Issued upon boarding only. I-BUS passengers receive free transfers to connect with CTTRANSIT, Bee-Line, Greenwich Shuttle and Transport of Rockland (TOR) routes.

Multi-Ride Ticket \$ 20.00

10 rides, no expiration date.

All-Day Pass \$ 5.00

Unlimited rides on I-BUS & all CTTRANSIT bus services for one day.

31-Day Pass \$ 75.00

Unlimited rides on I-BUS & all CTTRANSIT bus services for 31 consecutive days. I-BUS also accepts CTTRANSIT passes, Metro-North UniTickets and transfers from connecting bus services. Additional fare may be required.

UniTicket

If you commute with both the bus and the train, there's a terrific money-saving combination ticket available: UniTicket. It combines monthly or weekly rail travel with connecting bus travel in one convenient and deeply discounted ticket.

Monthly UniTicket Fare Local Bus . . \$27.00 (plus rail ticket)

Weekly UniTicket Fare Local Bus . . \$9.00 (plus rail ticket)

Monthly UniTicket Fare I-BUS \$60.00 (plus rail ticket)

Weekly UniTicket Fare I-BUS \$20.00 (plus rail ticket)

Where to Buy

Tickets and passes may be purchased in the following ways:

CTTRANSIT Customer Service and Sales Outlets

- Tickets and passes may be purchased at the CTTRANSIT Customer Service and Sales Outlet located in the passageway from North State Street at the Stewart B. McKinney Transportation Center in Stamford, CT, during the following hours:

Monday through Friday

6:30 AM – 6:30 PM

Saturday 9 AM – 3 PM

Closed Major Holidays

- Forms of payment accepted: cash, check (with proper ID), or Visa/Mastercard/Discover only.
- Several major employers sell CTTRANSIT tickets and passes as a convenience for their employees. Check with your employer to see if they are a participating outlet.
- Tickets & Passes can also be purchased at the Customer Service Desk at many Stop & Shop stores, including Darien and two Stamford locations. (Participating stores subject to change)
- I-BUS tickets and passes may also be purchased at Waxman's Newsstand, located at the White Plains Train Station, directly across from the bus terminal (16 Ferris Avenue, White Plains, NY).

Mail Order

- Tickets and passes may be purchased by mail by sending an order form (available online and at sales outlets) and payment to:

CTTRANSIT PrePaid Fares Coordinator
P.O. Box 66
Hartford, CT 06141-0066
- Forms of payment accepted: check (payable to CTTRANSIT), or VISA/Mastercard/Discover only. Do not send cash.
- Do not send your Medicare or reduced fare ID card when purchasing a Senior/Disabled 10-Ride Ticket by mail.
- CTTRANSIT is not responsible for late delivery or for cash sent through the mail.

Online

- You can buy your tickets and passes online at www.cttransit.com.
- Forms of payment accepted: VISA/Mastercard/Discover only.
- Please allow 5–7 business days for delivery by first class mail of tickets ordered online.

Norwalk Transit District Fare Information – Effective June 2010

(Operator Information on pages 9–15)

Local Bus Service

You can pay your fare with cash, tokens or purchase a fare card.

Cash

Use only U.S. coins and/or \$1.00 bills in the fareboxes when you pay with cash (can be any combination of a dollar bill and/or coins). Please deposit your fare in the farebox, not in the driver's hand. **Exact fare in cash is required – Drivers carry no change.**

Cash Fare (One-Way Trip)

Adults \$ 1.25

Reduced Fare \$ 0.60

For people with disabilities, those 65 or over and passengers with Medicare cards. Reduced fare riders must show the driver their original Medicare, ADA identification or State elderly/disabled ID card.

Children FREE
(under 5, accompanied by an adult)

Transfers FREE
Transfers valid for immediate use at the WHEELS hub.

Tokens (One-Way Trip)

Single Token Value \$ 1.25

Save by purchasing Tokens in discounted quantities:

10 rides \$ 10.50

20 rides \$ 21.00

40 rides \$ 42.00

Purchase tokens at the following locations:

Norwalk Transit District's Office
(accessible by WHEELS Route 10 bus)
275 Wilson Avenue, Norwalk

Norwalk Bank and Trust
605 West Avenue, Norwalk



Norwalk Transit District Fare Information – Effective June 2010

Fare Cards

10-Ride Fare Card	\$ 10.50
10-Ride Reduced Fare Card	\$ 6.00
For those who are elderly and persons with disabilities; can only be purchased at Norwalk Transit District's office.	
40-Ride Fare Card	\$ 42.00

- Purchase a 10-Ride Fare Card on WHEELS buses or Norwalk Transit District's office. Purchase a 40-Ride Fare Card at Norwalk Transit District's office.

NOTE: Fare cards can be used only on WHEELS service, Evening and Sunday Shuttles, Commuter Shuttles and Westport service. They may not be used on the Coastal Link or the 7 Link.

UniTicket

If you commute with both the bus and the train, there's a terrific money-saving combination ticket available: UniTicket. It combines monthly or weekly rail travel with connecting bus travel in one convenient and deeply discounted ticket.

Monthly UniTicket Fare: \$27.00 (plus rail ticket)

Weekly UniTicket Fare: \$9.00 (plus rail ticket)

Door-to-Door Paratransit Fare Information

- Fare tickets for paratransit door-to-door services must be given to the driver before boarding the vehicle and need to be purchased in advance. Drivers will not accept cash. Transportation will not be provided without fare tickets (valued at \$2.50 each).
- Fare tickets may be purchased in person or by mail at the following locations:

Norwalk Transit District
275 Wilson Avenue
Norwalk, CT 06854
Phone: 203-852-0000

Transportation Association of Greenwich (TAG)
13 Riverside Avenue
Riverside, CT 06878
Phone: 203-637-4345

Stamford Government Center
888 Washington Boulevard, 1st Floor
Stamford, CT 06902

Westport Town Hall Human Services Department
110 Myrtle Avenue, Room 200
Westport, CT 06880
Phone: 203-341-1050
Email: humansrv@ci.westport.ct.us

- Westport residents may also purchase tickets at the following locations in Westport:

Hudson United Bank, 87 Post Road East and Westport Center for Senior Activities, located at 21 Imperial Avenue.

Fares are as follows:

- Dispatch-A-Ride, Easy Access and Westport Elderly/Disabled passengers pay \$2.50 (1 ticket) for a one-way trip within the service area.
- TOWN-TO-TOWN passengers pay \$5.00 (2 tickets) for a one-way trip across one town line; \$7.50 (3 tickets) for a one-way trip across two or more town lines.
- For all services, Personal Care Attendants may ride for free, but companions are required to pay. Please let the dispatcher know how many people will travel with you when you reserve your ride.

Greater Bridgeport Transit Fare Information – Effective June 2010

(Operator Information on pages 16–21)

Local Bus Service

GBT Fares – The ziptrip family of passes

When it's time to pay the fare, the GBT ziptrip unlimited ride family of passes gives you a wide range of easy, money-saving choices:

ziptrip 90 minute \$ 1.75
Request when you board. Exact change is required, or you may purchase tokens for \$1.75 at Bridgeport Transportation Center.

ziptrip 1-Day Unlimited \$ 4.00
Request when you board. Exact change is required.

The following passes can be purchased in advance at gogbt.com, the Bridgeport Transportation Center or any Stop & Shop in the service area:

ziptrip 7-Day Unlimited \$ 15.00

ziptrip 31-Day Unlimited \$ 60.00

ziptrip Half-Fare

Seniors and Persons with Disabilities pay half fare all the time with proper ID. This includes all holders of a valid Medicare card or a valid Connecticut Reduced Fare Card. Applications

for the Connecticut Reduced Fare Card may be obtained by calling the GBT Information Center at 203-333-3031 between 6 AM and 6 PM on weekdays and 8 AM and 12 PM on Saturdays.

ziptrip Y Youth Pass

Use the GBT Bus System weekdays for 31 days for \$40 with proper ID. Must be 17 years of age or younger.

ziptrip Facts

Base Fare – The fare is \$1.75 for 90 minutes of unrestricted ride time – any bus, in any direction, as often as you like.

Transfers – There is no need for transfers. With the fare of \$1.75, all riders can enjoy 90 minutes of unrestricted bus use – and ride any GBT bus in any direction.

The GBT ziptrip passes are accepted when transferring from a GBT bus to a Norwalk WHEELS, Milford Transit, CTTRANSIT, Valley Transit or HART (Housatonic Area Regional Transit) bus. On your return trip, you will need to pay the fares required by the other systems.



Greater Bridgeport Transit Fare Information – Effective June 2010

GBT Access Fares – Cash or Prepaid Ticket

- The one-way fare is \$3.50 and must be paid in cash or prepaid ticket at the time of boarding. Fares are paid directly to the driver. Exact fare is required – drivers cannot make change. The fare must be presented with an Access ID card.
- Escorts are required to pay a full fare (cash or ticket). If you are certified to travel with a Personal Care Attendant (PCA), shown on your ID card, the PCA does not pay a fare.
- Books of ten one-way trip tickets may be purchased for \$35.
- Checks or money orders are to be made payable to “GBT” and mailed to:

GBT Access
One Cross Street
Bridgeport, CT 06610
Attention: Accounting Department

*Enclose a self-addressed stamped postage paid envelope so that your tickets can be mailed to you. Please include your name on the check. Ticket purchases are non-replaceable and non-refundable.

For additional information:

Contact the GBTAcess
Customer Service Department
Phone: 203-579-7777
TTY/TDD: 203-579-8754

Customer Service (Schedules/Information):

Bridgeport Transportation Center
710 Water Street (corner of Water St. & Stratford Ave.)
Bridgeport, CT 06604
Phone: 203-333-3031
TTY/TDD: 203-330-0668

Valley Transit District Fare Information – Effective June 2010

(Operator Information on pages 22–23)

Dial-A-Ride and ADA Paratransit Van Services

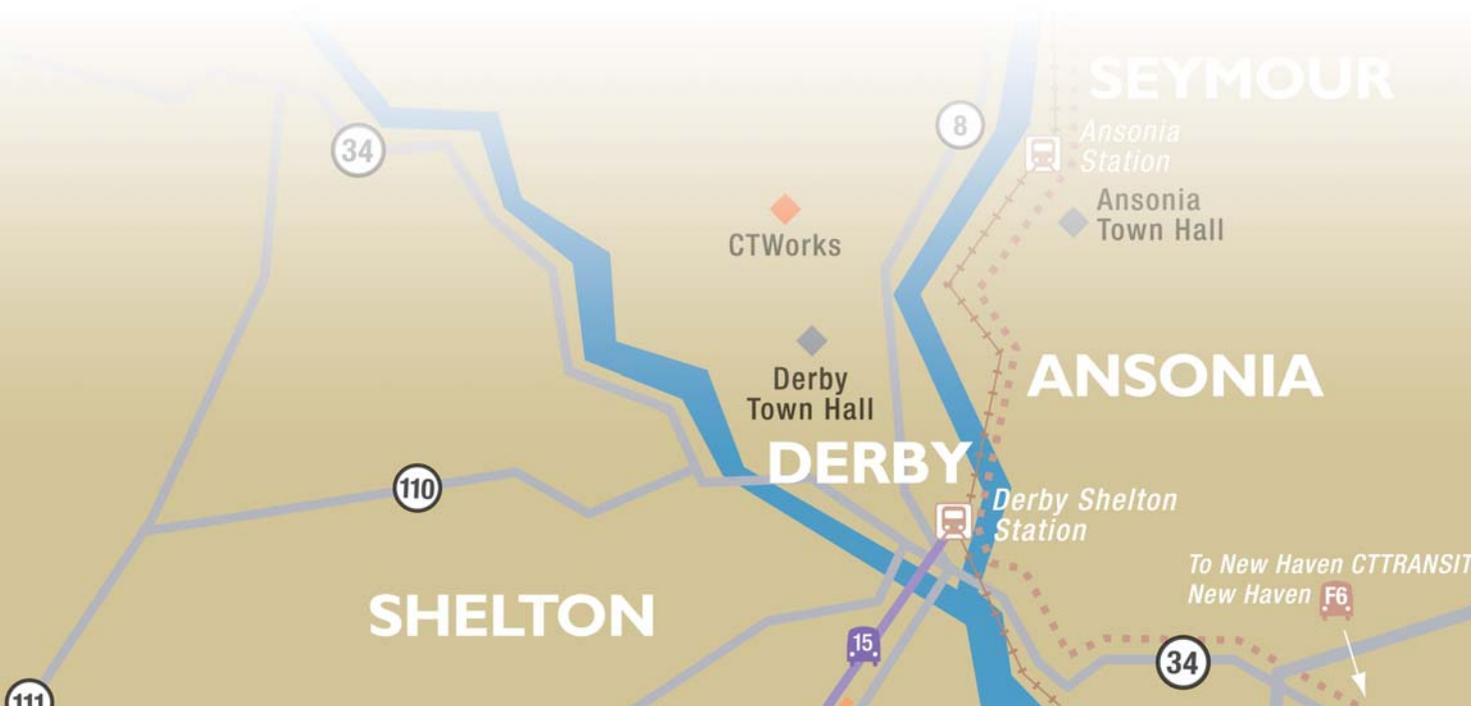
Exact fare in cash is required – Drivers carry no change.

Cash Fare (One-Way Trip)

General Public	\$ 4.50
Reduced Fare	\$ 2.50

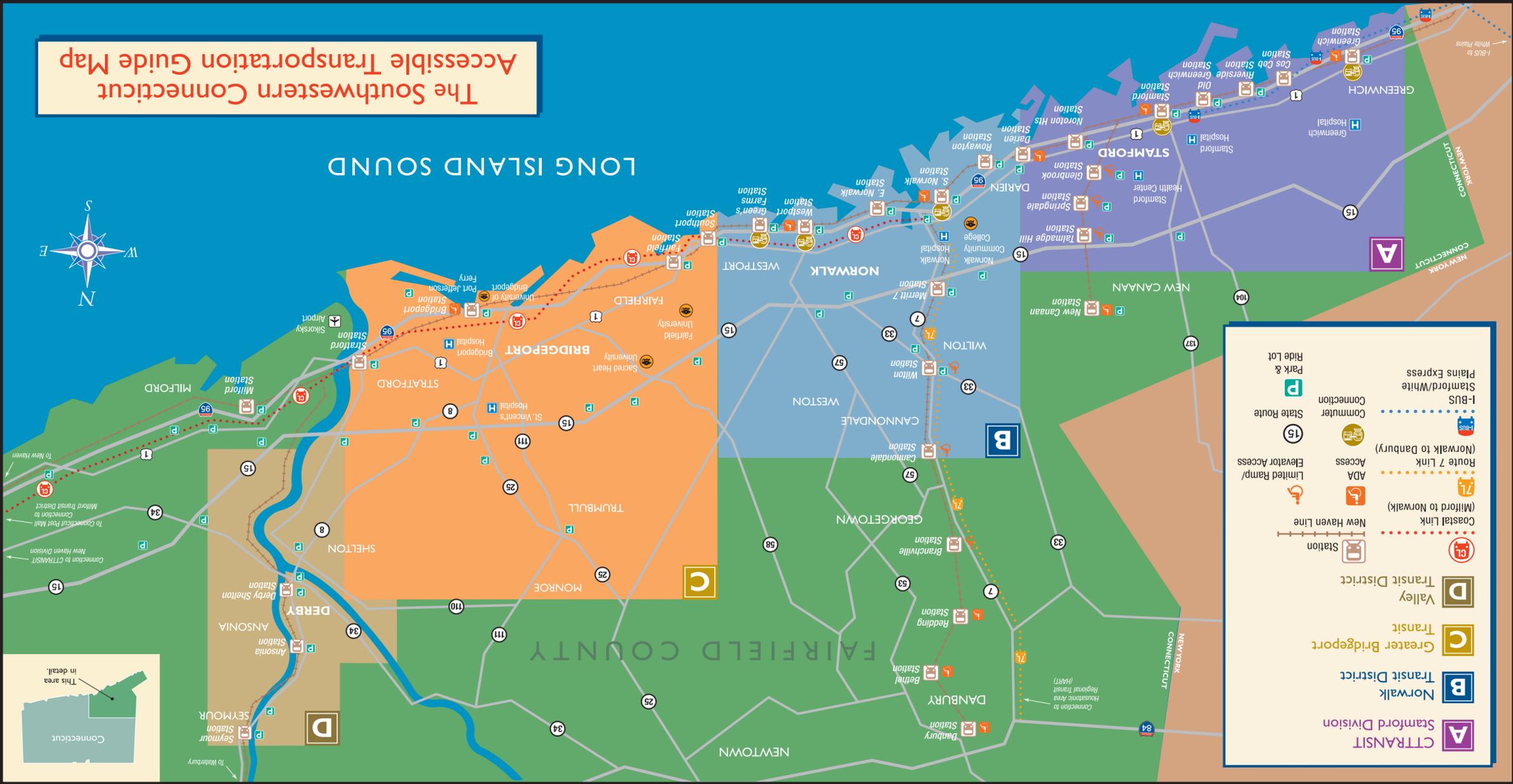
Reduced fare riders must show their ADA certification ID card. Certification by a medical doctor may be needed to qualify for the ADA reduced fare. Application for ADA certification is available from Valley Transit District offices or online at www.valleytransit.org/adaapplication.pdf

- Personal Care Attendants for ADA passengers may ride for free.
- Passengers aged 60 and older, work trips and school trips qualify for the reduced fare.
- For additional information contact Customer Service at 203-735-6824 or visit www.valleytransit.org.



The Southwestern Connecticut Accessible Transportation Guide Map

LONG ISLAND SOUND



CTTRANSIT Stamford Division (A)

Norwalk Transit District (B)

Greater Bridgeport Transit (C)

Valley Transit District (D)

Transit District (E)

Plains Express (F)

Stamford/White I-BUS (G)

Commuter Connection (H)

State Route (I)

ADA Limited Ramp/Elevator Access (J)

Route 7 Link (Norwalk to Danbury) (K)

ADA Access (L)

Coastal Link (Milford to Norwalk) (M)

New Haven Line (N)

Station (O)

Ride Lot (P)

Park & Ride (Q)

ABOARD!

- Train stations along the New Haven Line and Branch Lines.
- Commuter Connection bus services at certain train stations.

A **Service Area Map** for each bus operator in Southwestern Connecticut that shows the following information:

- The transit “hub” or “center” where local bus routes begin and end.
- Landmarks such as business parks, hospitals and social service agencies and the bus route(s) to take to travel to them.
- Connecting routes to areas outside the local service area.
- The pages to turn to in the *Southwestern Connecticut Accessible Transportation Guide* to find more detailed information about each transit operator, as indicated by the following symbol:

We hope you enjoy your journey learning about public transportation in Southwestern Connecticut. We appreciate you taking the time to do this and assure you it is time well spent.

Thank you and welcome aboard!

CONTACT INFORMATION

- CTTRANSIT Stamford Division**
203-327-7433 TTY/TDD 203-327-2404
www.cttransit.com
- Norwalk Transit District**
203-852-0000 TTY/TDD 203-299-5173
www.norwalktransit.com
- Greater Bridgeport Transit**
203-333-3031
www.gogbt.com
- Valley Transit District**
203-735-6824
www.valleytransit.org
- New Haven Line Rail**
212-532-4900 TTY/TDD 212-340-3987
www.mta.info

Other Transit Operators (for connecting service information)

- In Connecticut:**
- CTTRANSIT New Haven Division**
203-624-0151 TTY/TDD 203-785-8930
www.cttransit.com
- Housatonic Area Regional Transit (HART)**
203-748-2034
www.hartct.org
- Milford Transit District**
203-874-4507 TTY/TDD 203-882-0954
www.milfordtransit.com
- In New York:**
- MTA Metro-North Railroad Harlem Line (connections in White Plains)**
212-532-4900 TTY/TDD 212-340-3987
www.mta.info
- Transport of Rockland (connection in White Plains)**
845-364-3333 TTY/TDD 845-364-2001
www.co.rockland.ny.us/PublicTrans/index.htm
- Westchester County Bee-Line (connections in Port Chester & White Plains)**
914-813-7777 TTY/TDD 914-813-7711
www.beelinebus.com

Getting On Board – The Southwestern Connecticut Accessible Transportation Guide was produced by the Connecticut Department of Transportation.

The information provided on the maps is effective as of June 2010 and is subject to change. Please contact the transit operator for updated information before you travel.



Getting On Board



The Southwestern Connecticut Accessible Transportation Guide Map

- CTTRANSIT Stamford Division
- Norwalk Transit District
- Greater Bridgeport Transit
- Valley Transit District
- New Haven Line Rail

WELCOME

In Southwestern Connecticut you can ride the buses and trains to work, shopping, special events, meetings, appointments – wherever life may take you. Riding public transit is a great way to get around – it’s accessible, safe and convenient.

When you take advantage of Southwestern Connecticut’s local and regional bus services and one of the largest passenger rail systems in the country, you can gain greater mobility and freedom – and at a very affordable price when compared to using paratransit van services.

Please use this map to get to know the public transportation system in this region and as a companion piece to the *Southwestern Connecticut Accessible Transportation Guide*.

When you open this map you will find...
A **Regional Map** of the public transportation system in Southwestern Connecticut that shows the following information:

- Color-coded service areas for the bus operators.
- Regional bus routes that “link” service areas together.

