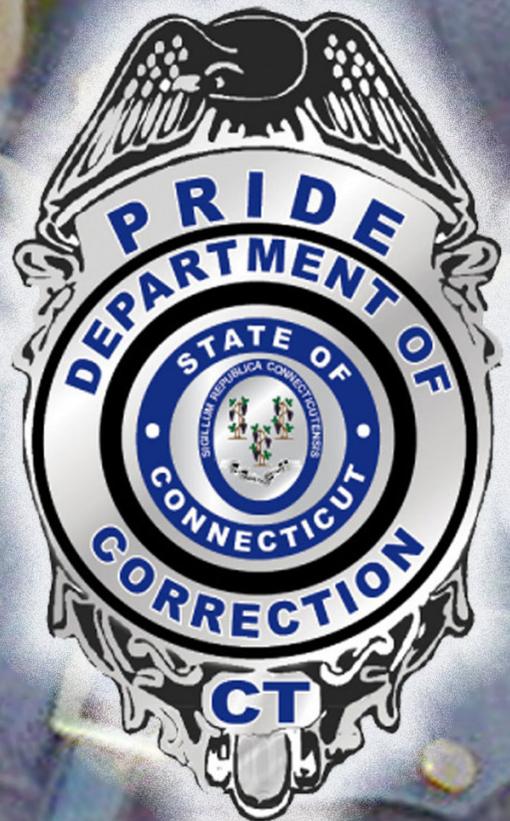


**Connecticut  
Department of  
Correction**

**2011**

**Annual Report**



**Enhancing Efficiency -  
Insuring Safety and Security**



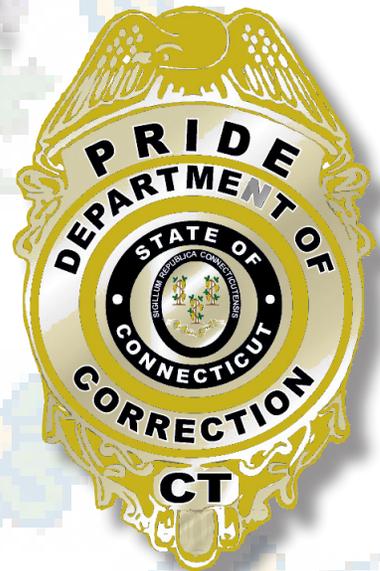
**Recipient of the 2011 Commissioner's Award  
Osborn Correctional Institution Warden**

**Carol Chapdelaine**

# **Mission Statement**

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**The Department of Correction shall protect the public, protect staff, and provide safe, secure and humane supervision of offenders with opportunities that support restitution, rehabilitation, and successful community reintegration.**



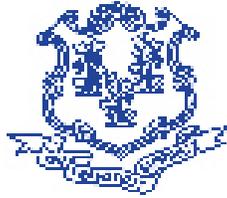
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**Connecticut Department of Correction**

24 Wolcott Hill Road • Wethersfield, CT 06109

[www.ct.gov/doc](http://www.ct.gov/doc)



**Dannel P. Malloy**  
GOVERNOR  
STATE OF CONNECTICUT



July 1, 2011

Although few Connecticut citizens know firsthand the difficult and dangerous job the professional men and women of the Connecticut Department of Correction do for our state every day, it is a job critical to the protection and preservation of our public safety. They insure that violent offenders remain securely incapacitated by keeping our state's correctional facilities safe and orderly.

Far more than fences and bars, the Department of Correction is a key partner in our State's efforts to re-invent Connecticut with greater emphasis on operating efficiency and improved service delivery. Through evidence based programming and community based oversight, the Department of Correction (DOC) provides an opportunity for appropriate offenders to redirect their lives toward becoming law abiding and productive members of the community.

Furthermore, DOC's efforts to manage the size of the inmate population, in collaboration with fellow state agencies and community partners, has resulted in a ten-year low in Connecticut's inmate population while preserving public safety. This is a significant accomplishment and speaks well of interagency collaboration in response to today's challenges. As a result, the department has been able to close three correctional facilities at a savings of approximately \$28 million annually. Additionally, under the leadership of Commissioner Leo C. Arnone, the agency continues to look for and take advantage of further efficiencies.

I am deeply grateful to the staff of the Connecticut Department of Correction for their tireless work and dedication to public safety. The Department's admirable record of achievement and re-invention is one that our state is justifiably proud of.

Sincerely,

A handwritten signature in black ink, appearing to read "Dannel P. Malloy".

Dannel P. Malloy  
Governor



Leo C. Arnone  
Commissioner



July 1, 2011

It is truly an honor and privilege to have returned to lead the agency where I began my career in 1974 as a front line correction officer, at what was then the Somers State Prison.

As I have said since assuming the role of commissioner during this past year, this is not the correctional agency that I retired from in 1995, after 21 years with the department.

Our daily facility operations, programming, community supervision and holistic approach to preparing offenders for a law abiding and successful reintegration into society are all carried out to the highest standards of our profession.

In these difficult times, the agency has also been at the forefront in state government in seeking efficiencies and consolidations to reduce the burden on state taxpayers. Our major contribution in this regard has been the closing of three correctional facilities, the Webster, Gates and Bergin Correctional Institutions, made possible by the reduction of the inmate population to a ten year low.

This concerted effort to make the Connecticut Department of Correction as efficient as possible will serve us well into the future. On our unwavering foundation of safety and security we will confine those who pose a threat to our citizens while proving opportunities that will result in rehabilitation and restitution.

As always, it is the professional men and women of this agency who are responsible for our continued success. I am truly proud to work with them on behalf of the citizens of our great state.

Sincerely,

A handwritten signature in cursive script that reads "Leo C. Arnone".

Leo C. Arnone  
Commissioner

# INTRODUCTION

## Statutory Responsibility

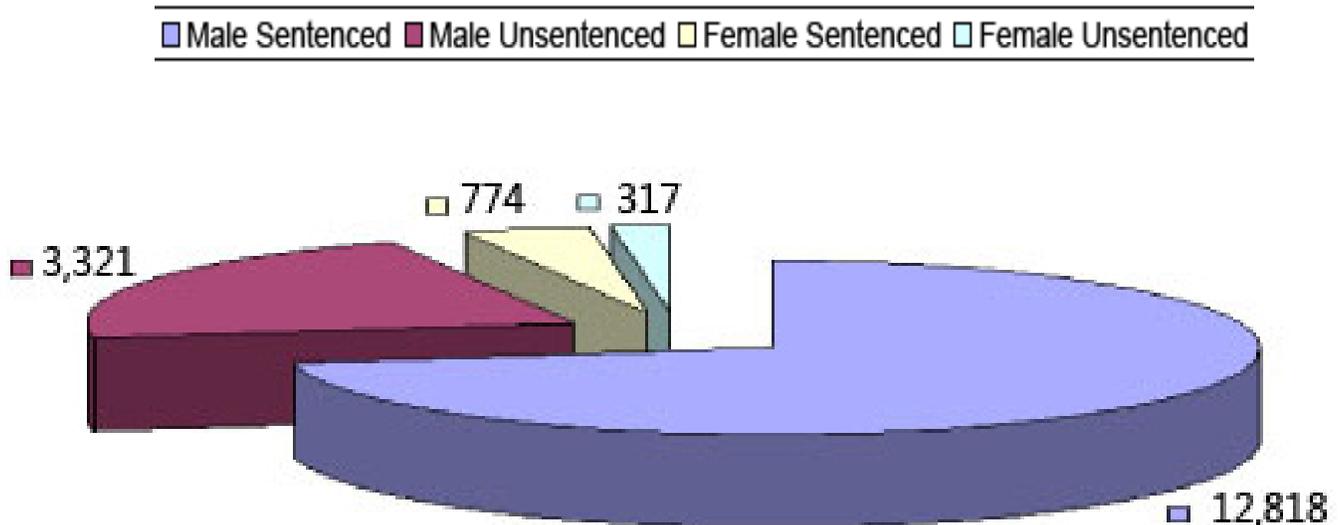
By act of the Connecticut State Legislature, a cabinet-level Department of Correction was established on July 1, 1968. As one of six unified correctional systems within the nation, the Connecticut Department of Correction confines and controls accused and sentenced offenders in correctional institutions, centers and units, and administers medical, mental health, rehabilitative, and community-based service programs.

## Public Service

As of July 1, 2011, the Department of Correction confined 17,631 offenders, a 4.3% decrease when compared with the incarcerated population on July 1, 2010. In addition to incarcerated offenders, the Department also administers community supervision of offenders. On July 1, 2011 correctional staff supervised 4,849 offenders in the community, which represents a 3.3% increase over July 1, 2010 when 4,692 offenders were under community supervision. When combined, incarcerated inmates with those in the community, correctional staff supervised a total population of 22,480 offenders - which represents a 2.6% decrease in overall supervised population from July 1, 2010.

The Parole and Community Services Division strives to enhance public safety through strict supervision of offenders under conditional release to the community. The Parole and Community Services Division supports the Department's mission by providing supervision and services that reinforce successful community reintegration.

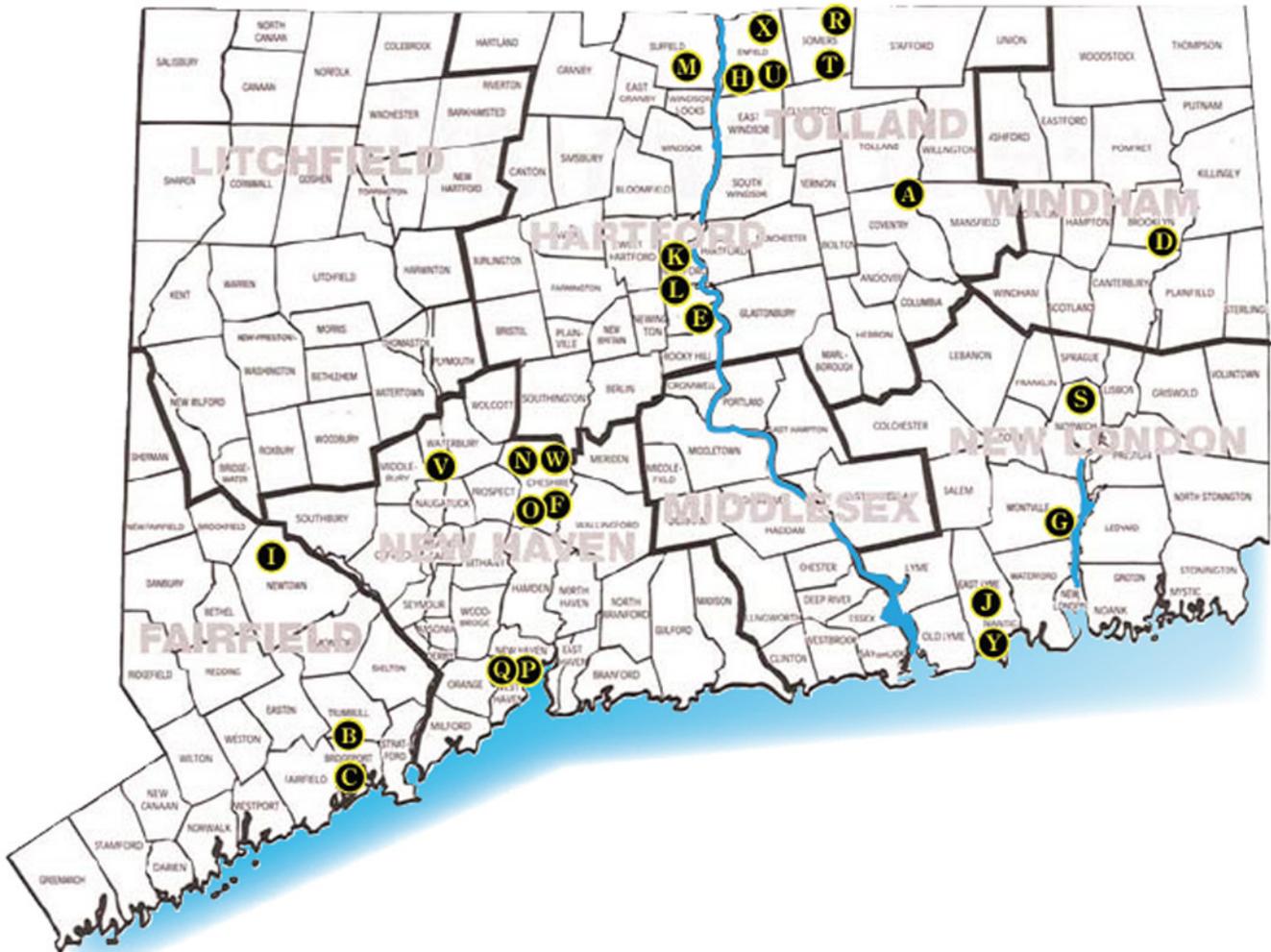
## Offender Population



# Department of Correction

## Map

- |   |  |
|---|--|
| <b>A</b> Bergin CI, Storrs                | <b>N</b> Maloney CTSD, Cheshire          |
| <b>B</b> Bridgeport CC, Bridgeport        | <b>O</b> Manson YI, Cheshire             |
| <b>C</b> Bridgeport Parole Office         | <b>P</b> New Haven CC, New Haven         |
| <b>D</b> Brooklyn CI, Brooklyn            | <b>Q</b> New Haven Parole Office         |
| <b>E</b> Central Office, Wethersfield     | <b>R</b> Northern CI, Somers             |
| <b>F</b> Cheshire CI, Cheshire            | <b>S</b> Norwich Parole Office           |
| <b>G</b> Corrigan-Radowski CC, Uncasville | <b>T</b> Osborn CI, Somers               |
| <b>H</b> Enfield CI, Enfield              | <b>U</b> Robinson CI, Enfield            |
| <b>I</b> Garner CI, Newtown               | <b>V</b> Waterbury Parole Office         |
| <b>J</b> Gates CI, Niantic - CLOSED       | <b>W</b> Webster CI, Cheshire - CLOSED   |
| <b>K</b> Hartford CC, Hartford            | <b>X</b> Willard-Cybulski CI, Enfield    |
| <b>L</b> Hartford Parole Office           | <b>Y</b> York CI/ Niantic Annex, Niantic |
| <b>M</b> MacDougall-Walker CI, Suffield   |  |



# AT A GLANCE 2010/2011

Budget: \$676,022,889

Starting Salary of a Correctional Trainee \$37,388 / Correction Officer (\$41,542)

Yearly Cost of Incarceration per Inmate: \$34,051

Average Daily Inmate Expenditure: \$93.29

Full Time Positions: 6,047 of which 3,821 are Correction Officers

Correctional Facilities: 15

Parole and Community Services Offices: 5

Training Centers: 1

Offenders Incarcerated: 17,631

Supervised in the Community: 4,849

Parole (all categories): 2,733

Halfway House Placements: 1,105

Transitional Supervision/Placement: 1,009

Reentry Furloughs: 2

Total Supervised (incarcerated + community): 22,480

Admissions for FY 2010/2011: 29,364

Releases for FY 2010/2011: 30,165

Most Frequent Offenses:

Violation of Probation (CGS §53a-32) – 12.3%

Sale of Narcotics (CGS §21a-277) – 6.7%

Robbery, First Degree (CGS §53a-134) – 5.7%

Average Age: Male: 34.5 / Female: 34.4

Inmates on Death Row: 10

(Last execution 2005)

Population Reporting Substance use/abuse: 76%

Percentage of Sentenced Population Receiving Treatment: 34.9%

Education:

Percentage of inmate population without a High School Diploma or GED: 64%

19,008 students enrolled in school during 2010/2011

GEDs awarded: 700

Recidivism Rates in Connecticut - based on 16,286 sentenced offenders for a two-year period after their release in 2008:

46% of those released at the end of their sentence from a facility were reconvicted

22% of those completing their sentence on Transitional Supervision were reconvicted

7% of those who completed their sentence while on Parole were reconvicted

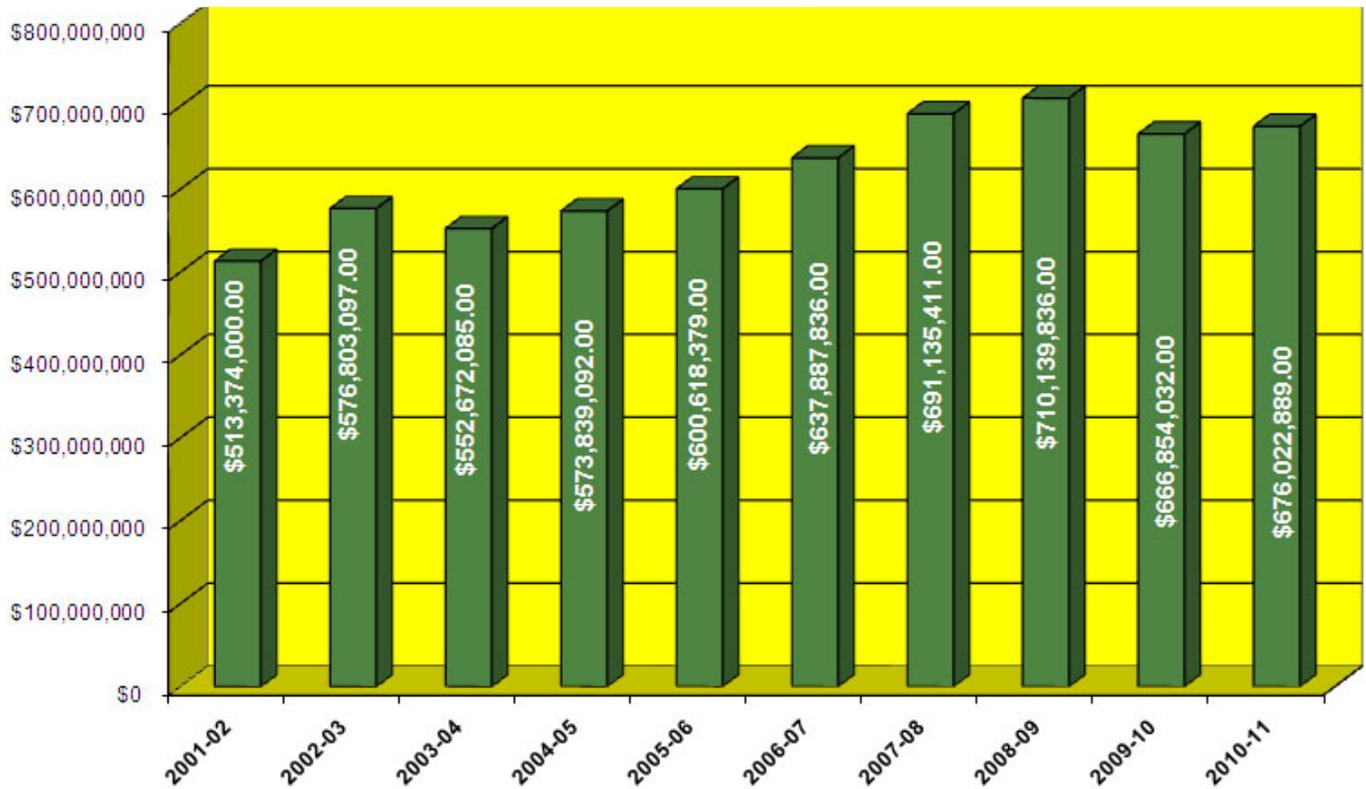
39% the total overall reconviction rate of those in the study group

Food Service Meals Served: 19,422,861 (meal cost per day \$2.36)

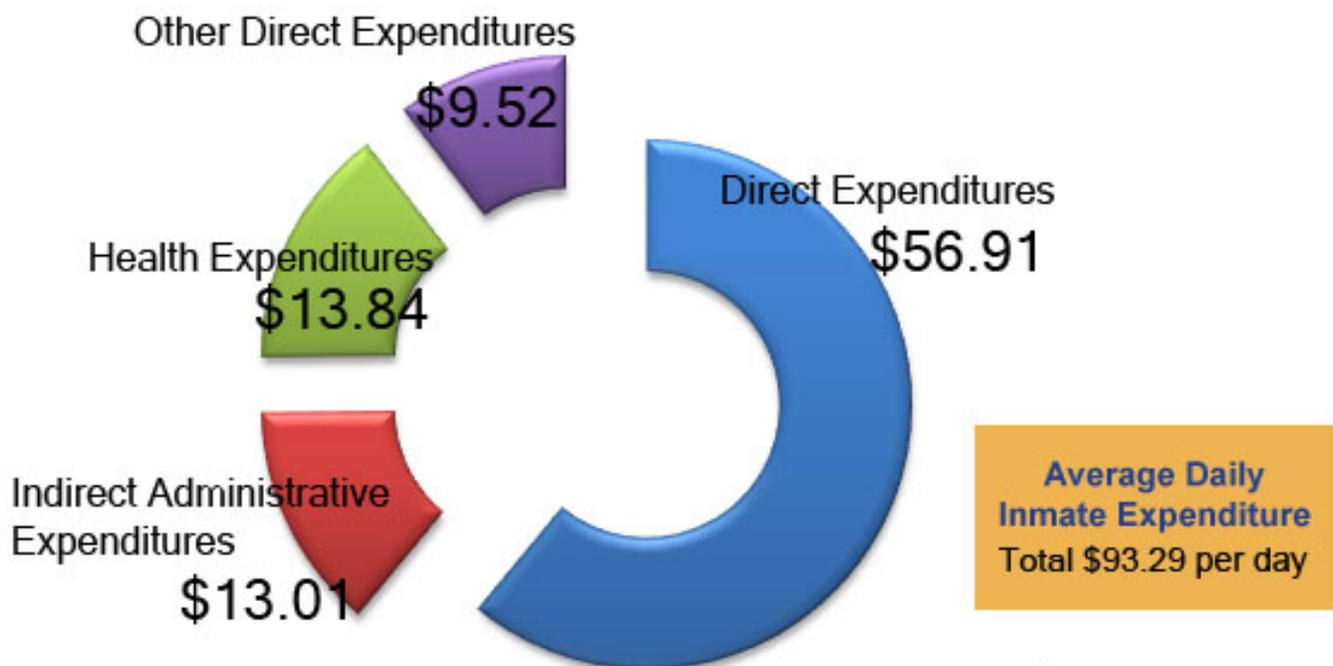


# AT A GLANCE 2010/2011

## Correctional Budget by Fiscal Year



## Average Daily Inmate Expenditures Breakdown



# ACCOMPLISHMENTS & ACHIEVEMENTS

## **AUGUST 15, 2010**

The Mental Health Unit of the agency's Parole and Community Services Division presented at the American Parole and Probation Associations 35th Annual training Institute in Washington D.C. The topic was, "Breaking Down Barriers, Connecticut's Collaborative Reentry Model for Mentally Ill Offenders." The Unit provides specialized community oversight of offenders with significant mental health issues, to insure that they have the necessary support to insure a successful reintegration into law abiding society.

## **SEPTEMBER 1, 2010**

The Department's Time Out Program (TOP), in place since March of 2008 at the Robinson Correctional Institution, has now been expanded to the York Correctional Institution, the state's sole facility for female inmates. Offenders who fail to comply with community supervision requirements are returned to the TOP program for intensive programming aimed at redirecting them to law-abiding behavior. Program completion can result in a return to placement under community supervision within 60 days, as opposed to remaining incarcerated for an indefinite period of time, as occurred in the past.

## **SEPTEMBER 10, 2010**

A new correctional class of 120 cadets has entered the nationally accredited Maloney Center for Training and Development after being selected from a total of 6,144 applicants for the positions. After several phases of testing by the Departments of Corrections and Administrative services a pool of 1,880 applicants remained, from which the final 120 were chosen. They will complete 10 weeks of training before graduating from the academy.

## **OCTOBER 1, 2010**

The Connecticut Department of Correction has been awarded a \$750,000 Second Chance Act Prisoner Reentry Grant, which will support an offender reentry project in the City of New Haven. It is expected that between 100 and 125 offenders will be served during a one year period. Participants will be assisted in coordinated their reentry plan and addressing core needs such as employment, family reunification and housing.

## **OCTOBER 29, 2010**

A new report from the Vera Institute of Justice, which surveyed state corrections agencies about their planned appropriations for 2010, credits Connecticut with the second highest spending reduction in the country behind only New York. The report shows Connecticut having achieved a 7.6 percent reduction in correctional spending between Fiscal Year 2010 and Fiscal Year 2011. The cuts were attributed to decrease in overtime, use of stimulus funds to expand video conferencing, furloughs, hiring freezes, reducing programs and closing facilities. The report cited New York's reduction at 9.5 percent. A total of 23 states achieved reductions while 19 showed increases in spending.

# ACCOMPLISHMENTS & ACHIEVEMENTS

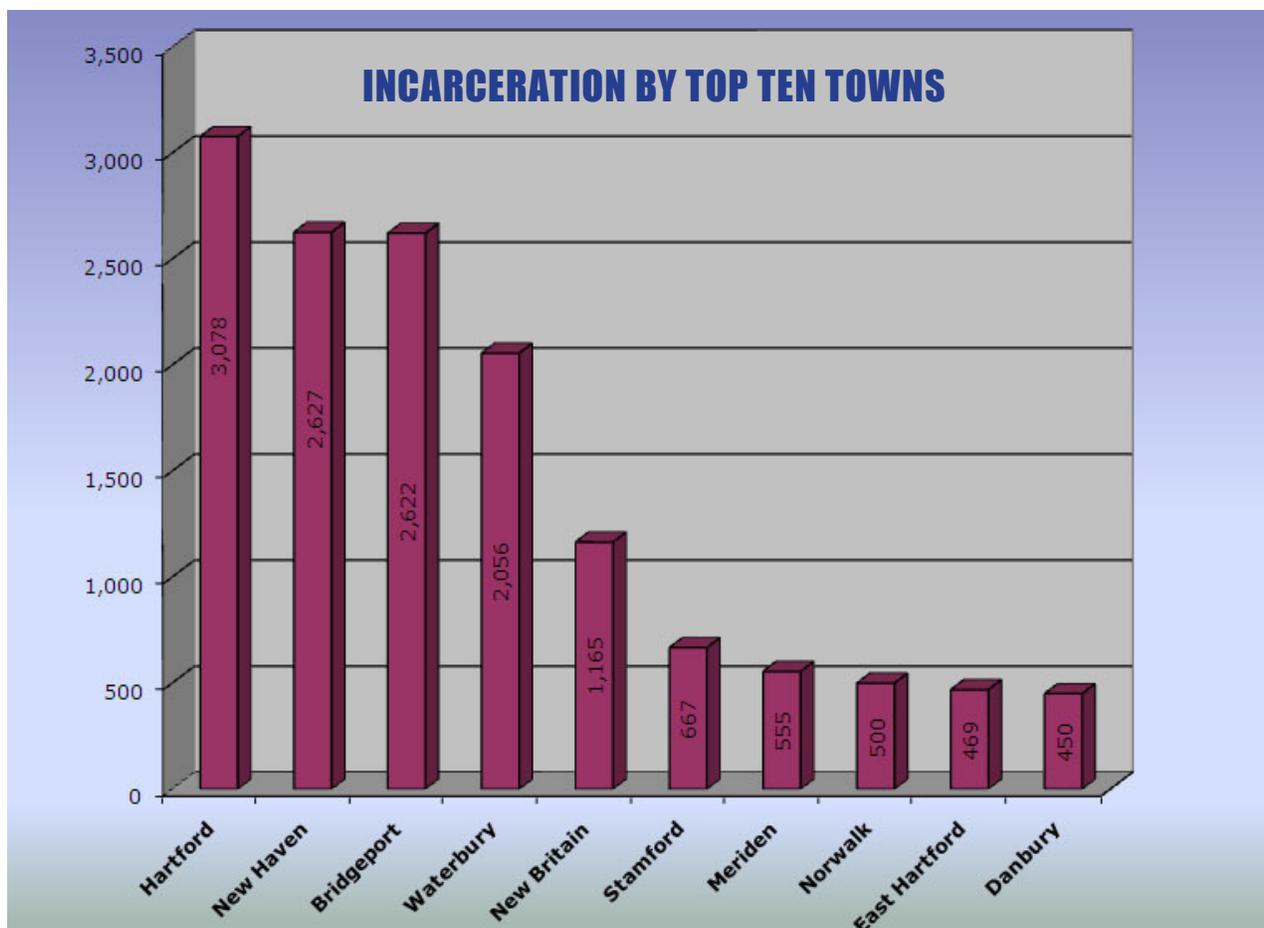
## DECEMBER 1, 2010

The Connecticut Department of Correction has revised its Administrative Directives to allow family and friends who are not on an offender's active visiting list to provide funds to the inmate through Inmate Accounts. Previously only those on a visiting list could deposit funds to an offenders account. This permits greater support for the offender by family and friends who are unable to visit, or who, for example may live out of state and would not be on the visiting list.

The agency's Human Resources Unit was able to decreased current employee active Workers' Compensation lost time cases from 207 in August 2009 to 130 in December 2010. This was accomplished through centralized dedicated case management for each district and the utilization of the DOC's Light Duty-Return to Work Program with the NP-4 union. This program was initially implemented in October 2009 and over 306 staff members have been placed into light duty positions through December 17, 2010.

## DECEMBER 21, 2010

According to the United States Department of Justice, Bureau of Justice Statistics, Connecticut is one of 24 states that successfully reduced the size of their incarcerated population between 2008 and 2009. Connecticut was in the top ten of states that achieved decreases with a 4.6 percent reduction in its inmate census.



# ACCOMPLISHMENTS & ACHIEVEMENTS

## DECEMBER 23, 2010

The Connecticut Department of Social Services has informed the Department of Correction that its Embracing Fatherhood program has successfully completed the process and has been awarded state certification. The parenting program is considered to be an essential part of the department's Reentry Model as it helps insure that an intact family unit will be available to support the offender's reintegration into law abiding society. The program is certified until 2014.

## DECEMBER 31, 2010

Utilizing modern technology as a means of seeking budgetary efficiencies where ever possible, the Connecticut Department of Correction has significantly increased its use of video conferencing, achieving a savings of in excess of \$1-million in the area of inmate transportation during the past calendar year. Some 4,588 such video conferences, an increase over the 4,417 conducted in 2009, connected inmates at the state's correctional facilities to hearings conducted for parole, state court; civil, family and habeas matters, federal court, probation, immigration, Social Security, the State Claims Commission and a number of others. More important than the cost savings however, was the enhancement to public safety as the inmates never left the security of the correctional facility.



As a cost savings measure the Nutritional Services Unit staff are making rolls from scratch rather than buying sliced bread.

As part of the agency's ongoing efforts to seek efficiencies and savings wherever possible, the agency has received \$51,000 in energy savings rebates in the past six months and will finish the year with approximately \$100,000 in savings through the enhanced monitoring of telephone usage.

The Food Service Unit saved \$1,554,946.00 off its food service budget, \$23,385.55 of this came off of our bakery savings-due in part to a new innovative program that several facilities have embarked upon making rolls from scratch to use in place of sliced bread to offset the cost of bread. Also, \$374,253.30 of the \$1,554,946.00 was saved off our dairy purchases, \$69,000 of the dairy savings was due to the department giving the choice of milk or beverage available to the inmates that were in open feeding facilities.

In support of the agency's Reentry Model of corrections, the Manson Youth Institution has instituted a Reentry Unit, which assists in preparing offenders who have been granted discretionary community placement as they transition back into their home communities. A Reentry Work Group was also established. It is comprised of agencies which can offer support and resources to those community based offenders.

The New Haven Correctional Center has partnered with the City of New Haven, Office of Offender Reentry, in a new volunteer program that assists short term offenders, such as those held at the jail, with reentry. The facility also played a lead role in the multi-disciplinary planning process for a Second Chance Act Grant, which will assist offenders returning to the New Haven area.

# ACCOMPLISHMENTS & ACHIEVEMENTS

With more staff than any other state agency called up to active military service since 9/11 the Connecticut Department of Correction has undertaken a Yellow Ribbon support effort, to remember those men and women and their families during the holidays. More than 2,000 ribbons were sold at \$2 each, raising enough funds for holiday baskets and gift cards for some 70 staff members.

## **FEBRUARY 23, 2011**

A DNA sample, taken from a Connecticut inmate has solved a 33 year old homicide in Laguna Beach California. Police in that community had utilized new technology in investigating the cold case murder of a 55 year old man. In August of 2010, they were notified that DNA from that case matched a sample taken from Walter Dalie, a 52 year old inmate, serving 50 years for the 1985 murder of his girlfriend. Inmate Dalie had lived in the Laguna Beach area at the time of the killing. Connecticut had received a grant 2009 that allowed it to finish gathering DNA samples from all offenders convicted of a felony. It was one of these samples which solved the case.

## **FEBRUARY 25, 2011**

After nearly five years of research and planning, the Connecticut Department of Correction has been approved for \$15-million in funding to replace the agency's more than 30 year old, computerized, inmate tracking system. The current, stand alone data bank, which records numerous parameters of each current and former inmate, on multiple data screens, is difficult to revise or utilize for research due to its age and limited capabilities. The funding was approved by the State Bond Commission. Once completed the new tracking system will interface with the state's comprehensive, criminal justice computer system, which will allow the instantaneous review of inmate information by law enforcement, the courts, and others charged with public safety.

## **MARCH 1, 2011**

The staff of the Connecticut Department of Correction was still able to donate nearly \$300,000 to charity during the course of calendar year, 2010. The extensive list of those who received the agency's outpouring of assistance includes: The State Campaign for Charitable Giving, Special Olympics, The American Heart Association, Big Brothers, Big Sisters, the Shriners Hospital, and many others. Staff also freely gave to the Military Yellow Ribbon Campaign to support our colleagues called to military service as well as their families. A number of Code Orange Collections for various staff members suffering from serious illnesses also received major contributions. In total \$286,425.60 was donated for 2010.

## **MARCH 30, 2011**

The Garner Correctional Institution, the Connecticut Department of Correction's designated mental health facility for adult male offenders has undertaken a new initiative to reach out to community based organizations with an interest in the mental health treatment of incarcerated individuals. A presentation has been provided to the local chapter of the National Alliance for Mental Illness as well as to several institutions of higher learning.



A DoC staff member participates in the Law Enforcement Torch Run

# ACCOMPLISHMENTS & ACHIEVEMENTS

## APRIL 1, 2011

With the state's inmate population holding steady at a 10 year low, Commissioner Leo C. Arnone has announced plans to close a second prison. The commissioner has directed that the minimum security, Gates Correctional Institution in Niantic will be moth balled as of June 1, 2011. The agency currently has room to absorb the facility's approximately 700 male offenders. The institution's 270 staff will be redeployed to other nearby facilities. This closing will save taxpayers an estimated \$12.3-million a year. The department had previously closed the Webster Correctional Institution in Cheshire in 2010 at a savings of some \$3.4-million.

## APRIL 27, 2011

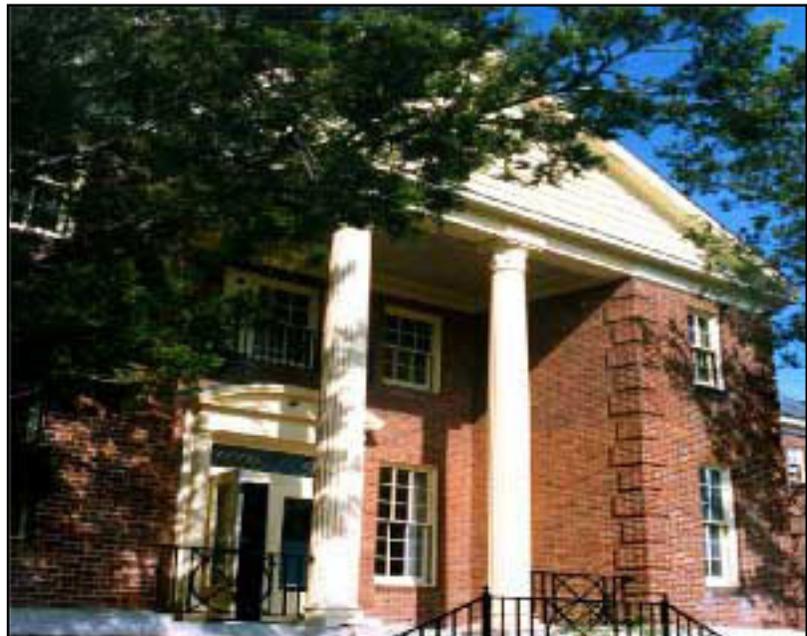
The Connecticut House of Representatives has confirmed Governor Dannel P. Malloy's appointment of Leo C. Arnone as the seventh Commissioner of the Connecticut Department of Correction. Commissioner Arnone initially served for 22 years with the agency, beginning as a front line correctional officer in 1974. He retired in 1995 at the rank of regional warden. After assignments with the State Judicial Branch as well as the Department of Children and Families he returned to the Department of Correction in the summer of 2010 as the appointee of Governor M. Jodi Rell.

## MAY 24, 2011

The agency's Maloney Center for Training and Staff Development has scored 100 percent on mandatory and 99 percent on non-mandatory compliance standards for its triennial audit by the American Correctional Association. Preparation for the audit required eight months of effort by academy staff to insure the facility was being maintained to federal standards.

## MAY 30, 2011

The agency's Correctional Enterprises, which provides a real world employment training opportunity for inmates, has completed a more than \$100,000 contract with the New London High School for the removal, refinishing and re-installment of some 1,200 auditorium seats. The job was finished ahead of schedule and on budget despite a number of scheduling issues.



Due to a reduction in the inmate population, the J.B. Gates Correctional Institution was closed on June 1, 2011

## JUNE 1, 2011

Given the success of its efforts to effectively manage the size of the inmate population, resulting in

# ACCOMPLISHMENTS & ACHIEVEMENTS

a 10 year low in the inmate population, the agency has been able to close the Gates Correctional Institution (CI). This is the second facility to be closed in a year and a half. The reduction in the inmate population has allowed the agency to disperse the facility's more than 800 offenders to other institutions within the department. Some 230 will be housed in units located between Gates CI and the York Correctional Institution in what has been named the Niantic Annex, which will fall under the oversight of York CI. The agency has taken great pains to redeploy staff from the facility, in as similar working conditions and as close to home as is possible.

## JUNE 14, 2011

The offender population within the Connecticut Department of Correction donated a total of \$706.64 to the American Red Cross for Japan Earthquake Relief Fund. The fund drive, authorized by Commissioner Leo C. Arnone, is even more significant when it is taken into consideration that most inmates earn 75 cents a day for employment with a correctional facility.

## JUNE 22, 2011

The York Correctional Institution was notified by the Accreditation Committee of the National Commission on Correctional Health Care (NCCHC) that it has voted to continue to accredit the facility for its compliance with the NCCHC's Standards for Health Services in Prisons. The NCCHC conducted a review of the facility in May, commending the staff at York for their professionalism, assistance and candor during the process. The facility scored 100 percent on; all 37 essential standards, as well as all 29 applicable, important standards. In 2008 the NCCHC selected York as Facility of the Year for its excellence in health service delivery.



The National Commission on Correctional Health Care (NCCHC) voted to continue to accredit the York Correctional Institution for its compliance with the NCCHC's Standards for Health Services in Prisons.

## JUNE 30, 2011

After extensive research and legislative and public vetting the Department of Correction has succeeded in the obtaining the passage of an Earned Risk Reduction Credit bill, which has been signed into law by Governor Dannel P. Malloy. Unlike Good Time provisions of the past, that merely gave offenders extensive time off their sentence on the first day of incarceration, the Risk Reduction Credits must be earned through programmatic participation and behavioral compliance. The credits will dovetail with the agency Offender Accountability Plan, which individually identifies programming offenders should engage in to address their deficiencies,

# ACCOMPLISHMENTS & ACHIEVEMENTS

whether it be education, substance abuse, etc. This ultimately better prepares the offenders successful community reintegration. The credits can be awarded to a maximum of five days off a month. The credits may also be withdrawn should the inmate fail to comply with programmatic or behavioral expectations.

## **JUNE 30, 2011**

The agency's Human Resources Unit has been able to decrease current Workers' Compensation, lost time cases from 207 in August 2009 to 118. This was accomplished through dedicated, centralized case management and the utilization of the department's Light Duty/Return to Work Program.

## **JUNE 30, 2011**

Electronic submission of deposits to Inmate Trust Fund accounts has risen to nearly half of 15,000 transactions that are received monthly. At year's end, 47 percent of the transactions were being conducted electronically. Instead of sending monies via a money order, in the mail, the electronic transfer utilized Western Union to deposit the funds-reducing the labor required for each transaction.

## **JUNE 30, 2011**

Through committed fiscal management and an ongoing effort to consolidate and save where ever possible, the Connecticut Department of Correction, even in difficult fiscal times has been able to return \$785,456 from the agency's Other Expense account to the general fund. This was done while still supporting critical services as well maintaining the agency's mission of safety and security.

## **JUNE 30, 2011**

The Department of Correction continues to expand it Video Conferencing initiative. The agency completed some 2,342 hearings via video link during the past fiscal year, an increase of some 500 over last year. The hearings, conducted for a wide variety of reasons including parole, family court, social security and others, incur no transportation costs as was the case in the past and enhance public safety because the offender stays within the correctional facility.

## **JUNE 30, 2011**

The agency's Management Information Services unit has undertaken several new initiatives that are saving time and money. Agency cell phone bills which had been distributed for review and approval on paper are now done electronically. The computerize Case Notes system, utilized by parole officers to supervise offenders in the community has been upgraded. The reuse of backup tapes, utilized to provide a record of agency e-mails, is saving some \$7,500 a year.

## **JUNE 30, 2011**

The Garner Correctional Institution in Newtown has received the "Above and Beyond Award" for outstanding service and contributions to the National Guard and Reserve Forces. The Department of Correction has had more than 200 staff deployment on active military duty since September 11, 2001.

# OPERATIONS DIVISION



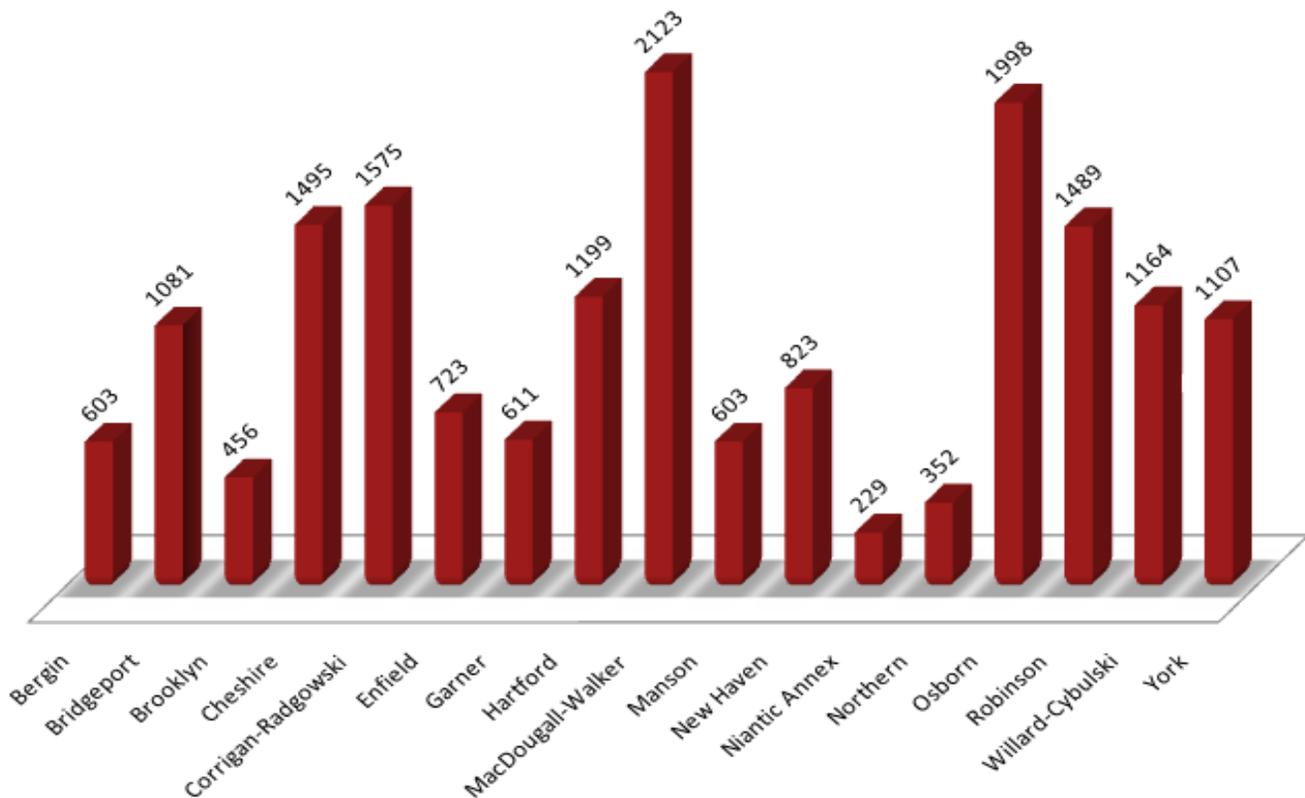
Deputy Commissioner  
**James Dzurenda**  
24 Wolcott Hill Road,  
Wethersfield, CT 06109  
860-692-7487

The Deputy Commissioner of Operations oversees the Operation Division, which encompasses 16 correctional facilities that are managed by two district administrators and 16 Wardens. There are 12 Correctional Institutions and four correctional centers, which incarcerate approximately 17,600 inmates. The Division also encompasses a wide range of emergency services that include Correctional Response Teams (CERT), Special Operations Group (SOG), K-9 Unit and Situational Control Hostage negotiators (SITCON). The Division maintains a medical-surgical ward at the University of Connecticut Health Center in Farmington, the inmate Correctional Transportation Unit (CTU) and the Department's Honor Guard and Bagpipe and Drum Band.

Under Commissioner Arnone's leadership the agency is experiencing improved coordination and efficient delivery of unit services in accordance with the agency's mission.

The agency continues to experience an exceptional reduction in the inmate population which is now at a 10-year low. The agency's correctional facilities remain safe, secure and orderly with incident rates remaining at historically low levels.

## Population Counts by Facility



# OPERATIONS DIVISION

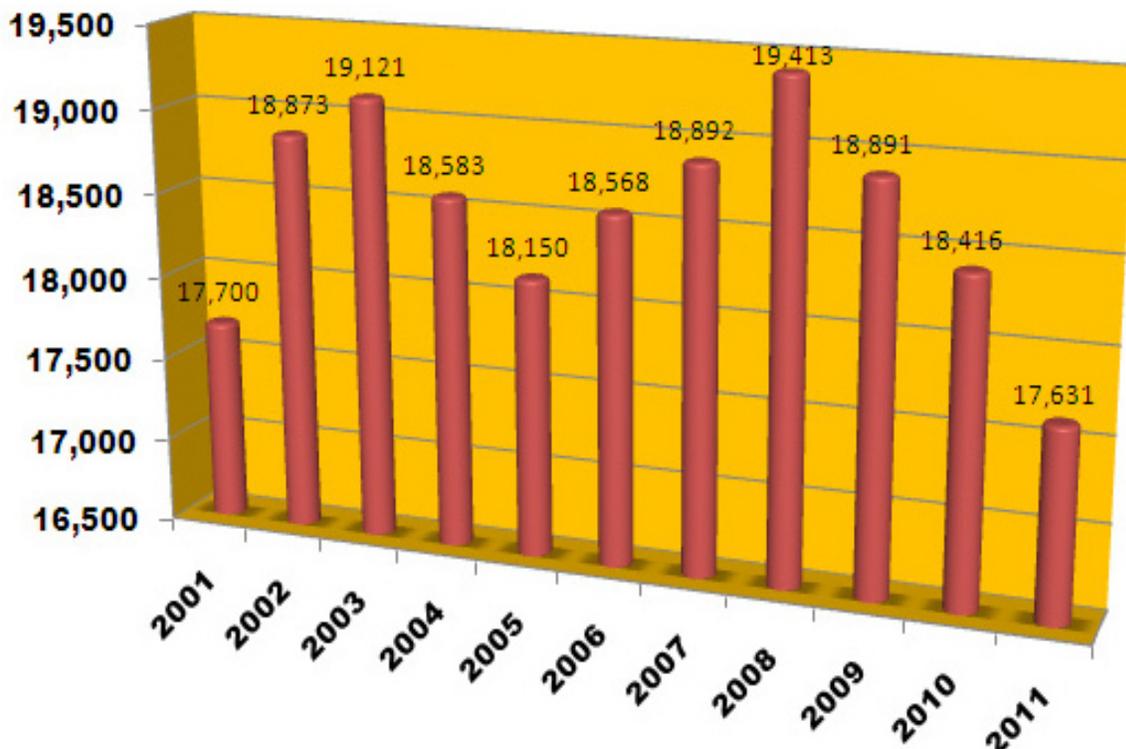
The merger of the Operations Unit and the Tactical Unit under one director in the previous reporting period has proven to be an excellent decision. The Central Transportation Unit has expanded to include a Special Transport Unit that will conduct all facility transports with a projected savings of \$400,000 in the next fiscal year.—

On June 1, 2011, the Gates Correctional Institution was closed in response to a request from the governor to achieve efficiencies given the state of the economy. The closure will result in an estimated annual savings of some \$12.3-million. The agency worked with the staff and their unions to reassign them to other correctional facilities. The building was placed in mothball status and is ready for reuse should the need arise.

The Division tracks and reviews statistical information compiled from the facilities through the Statistical Tracking Analysis Report (STAR Report) to determine any discernable patterns that may impact facilities. In FY 2011, the inmate-on-staff assaults were reduced by 29 percent, inmate-on-inmate assaults were reduced by 24 percent, and inmate disciplinary infractions were reduced by six percent. Use of force and use of chemical agents were reduced by nine and 17 percent respectively.

The new staff-scheduling program is in final stages and is projected to be implemented shortly. It will assist in scheduling staff and storing the information into a database that can specify by day and hour, the time taken by staff and/or overtime used. This new system will allow us to streamline our scheduling process, eliminate redundancy and generate a more accurate as well as detailed report requiring less manual input by the scheduling lieutenants, payroll department

## INCARCERATED BY YEAR AS OF JULY 1ST OF EACH YEAR



# OPERATIONS DIVISION



## North District

*District Administrator*  
**Michael Lajoie**

*3 Walker Drive*  
*Enfield, CT 06082*  
*Phone 860-763-8017*

Bergin Correctional Institution  
Brooklyn Correctional Institution  
Corrigan-Radgowski Correctional Center  
Enfield Correctional Institution  
MacDougall-Walker Correctional Institution  
Northern Correctional Institution  
Osborn Correctional Institution  
Robinson Correctional Institution  
Willard-Cybulski Correctional Institution



## Bergin Correctional Institution

Warden Monica Rinaldi  
251 Middle Turnpike, Storrs, CT 06268 • 860-487-2712

(Population: 608). Bergin CI is a level 2, minimum-security reentry facility that houses adult male inmates within their last three years of incarceration. The primary counseling programs are Understanding Domestic Violence, Anger Management, and VOICES. There is also a wide range of addiction services programming offered to address substance abuse needs of various levels.

The school curriculum is focused on GED acquisition. The Horticulture Farming Project is of particular pride for the facility due to the volume of produce it has provided for the inmate kitchen and local soup kitchens. Inmates are encouraged to work at facility-based or off-ground details. There are over 100 inmates who travel out each day to work with other state agencies. Many towns request off-grounds details to assist with clean-up projects and to prepare athletic fields for use in the Spring.



## Brooklyn Correctional Institution

Warden Valerie Light  
59 Hartford Road, Brooklyn, CT 06234 • 860-779-2600

(Population: 456). Brooklyn CI is a level 3, medium-security facility that houses sentenced, adult male inmates. The facility strives to enhance its partnership with the community by conducting quarterly Prison Public Safety Committee meetings, as well as the coordination of speak-outs, tours and presentations to local schools. The Brooklyn Cares Program has donated thousands of dollars to benefit nonprofit organizations in the community, such as Habitat for Humanity, United Services, Day

Kimball Hospital – Mad Hatters Tea Party, United Services/Domestic Violence Camera Project, Wendy's Place at Day Kimball Hospital, Thompson Lions Club, Northeast Communities Against Substance Abuse (NECASA) and the American Heart Association.

# OPERATIONS DIVISION



## Corrigan-Radgowski Correctional Center

Warden Scott Erfe

986 Norwich-New London Turnpike, Uncasville, CT 06382 • 860-848-5700

(Population: 1,571). Corrigan-Radgowski CC consists of the Raymond L. Corrigan and the Stanley J. Radgowski buildings. The Corrigan Building is a level 4, high-security unit that holds both sentenced and pretrial male inmates from surrounding towns, as well as the Hartford, New Haven and Bridgeport areas. The Radgowski Building, a level 3 medium-security unit, houses both medium- and minimum-security general population inmates.

Programming includes Addiction Services, Medical and Mental Health Services, Volunteer and Recreational Services, Education, Garden Program, as well as other group-specific programming.

Corrigan-Radgowski staff has demonstrated a strong commitment to the local community by assisting and participating with the Connecticut Special Olympics, Connecticut State Employees Campaign for Giving, Big Brothers/Big Sisters Program, Care and Share Food Drive, Daffodil Days for Cancer, Heating Assistance Program, as well as other local educational initiatives.

The Corrigan-Radgowski Correctional Center serves the following Superior Courts: GA-10 New London, GA-11 Danielson, and GA-21 Norwich.



## Enfield Correctional Institution

Warden Anne Cournoyer

289 Shaker Road, POB 1500, Enfield, CT 06082 • 860-763-7300

(Population: 724). The Enfield Correctional Institution is a level 3 medium-security facility that houses adult male inmates. The facility offers a wide range of programs that include: Prisoner Outreach, Parenting, Tier II Addition Services, Domestic Violence, Anger Management and Thinking for a Change. Much of our programming is evidence-based and supports

the Department's reentry model by providing needed skills to assist offenders reintegrating into society. The Education Department also offers academic and vocational programs to include: GED, Pre-GED, Business Skills, Graphic Design Technology, Computer Skills, and Building Maintenance, Reentry Transition skills, Parenting Classes, and Independent College Courses. Enfield CI is committed to supporting the successful reintegration of offenders into their home communities as a means of reducing recidivism and enhancing public safety. Throughout incarceration, offenders are offered assistance with such issues as employment, housing, identification, and family matters to assist in a successful integration into the community upon discharge.

During 2011 our garden/farming program was enhanced on the facility grounds and later harvested over 7,000 lbs of vegetables to supplement inmate meals.

# OPERATIONS DIVISION

Hundreds of pounds of vegetables were also donated to charitable organizations in the town of Enfield. This successful program is slated to be further enhanced in the coming years.

The staff at the facility are professionals who are dedicated to their work and to the safety and security of this community. They demonstrate a strong commitment to the local community by participating in the Connecticut Special Olympics, Connecticut State Employees Campaign for Charitable Giving, Big Brothers/Big Sisters Program and the American Heart Association. They also display incredible generosity to staff in need.



Department of Correction staff members deliver prison-grown produce to a local food pantry.



## MacDougall-Walker Correctional Institution

Warden Peter Murphy

1153 East South Street, Suffield, CT 06080 • 860-627-2100

(Population: 2,124). MacDougall-Walker CI is a level 4/5, high/maximum-security correctional facility. MacDougall-Walker CI

consists of 13 housing units that house adult male inmates including sentenced long-term general population inmates as well as several special populations. The facility houses the largest single facility inmate population in New England.

Three of the housing units are located at the Walker Building. There is a high bond and permanent party unit, an assessment unit which houses inmates that have been sentenced to two years or more, and the high profile protective custody unit.

The MacDougall Building has 10 housing units. The housing units include an intake orientation classification unit, an education unit, a vocational education unit, a step-down unit which includes inmates from Northern CI on Special Monitoring, and inmates that are discharging from restrictive housing. There is also a transitional unit amongst the others. This unit houses inmates that are within 120 days of end-of-sentence, inmates within 30 days of level reduction, and level 3 inmates at the facility who are not 'working'.



Counselor Supervisor Karen Martucci  
Employee of The Year

# OPERATIONS DIVISION



## Northern Correctional Institution

Warden Edward Maldonado  
287 Bilton Road, POB 665, Somers, CT 06071 • 860-763-8600

(Population: 355). Northern CI serves as the Department's level 5, maximum-security male facility. It is a special management facility for inmates classified to Administrative Segregation, Security Risk Group Safety Threat Member, Special Needs Management and Chronic Discipline as well as for those inmates sentenced to capital punishment. With the exception of those inmates awaiting capital punishment, inmates are required to complete a structured program prior to being classified to a general population facility.

As the designated restrictive housing facility for the Department, Northern CI's mission is to safely manage those inmates who have demonstrated a serious inability to adjust to confinement and/or pose a threat to the safety and security of the community, staff and other inmates. This mission is accomplished by providing a highly structured, secure and humane environment, while affording inmates an opportunity through positive behavior and program participation, to return to a less restrictive facility.



## Osborn Correctional Institution

Warden Carol Chapdelaine  
335 Bilton Road, POB 100, Somers, CT 06071 • 860-814-4600

(Population: 1,998). Osborn CI is a level 3, medium-security facility that houses adult male inmates. Inmates with immigration detainers are also housed at the facility. Special management units include mental health, medical and restrictive housing. Two units are dedicated to inmates aged 50 years and older in the Little Over Fifty Tier.

The facility offers educational and vocational programs, as well as substance abuse, therapeutic and aftercare programs, classification programs and religious programs. Two units house inmates with mental health needs including sex offender treatment. The facility also offers Hospice Care and Certified Nurse's Aide program for the inmate population.

The facility sponsors a Community Outreach Program allowing "at risk" youth to tour the facility and speak with staff and inmates about prison life and the consequences of making poor choices.

Correctional Enterprises of Connecticut (CEC) maintains one of its Industries Units at the facility. With CEC, inmates receive instruction and are subsequently employed in the various areas of the Unit including the Textile, Print Shop, Embroidery and Laundry Units where they learn skills which they can use for job employment upon release.

A new Military Memorial display case to house memorabilia and news of Osborn's staff that

# OPERATIONS DIVISION

have served, or are serving, in the Armed Forces was constructed and installed by Vocational Education Instructor Joe Czech's carpentry students.

An Independent Learning Center has been made available for all inmate students, located in the vacant Business Education classroom in the school.

Osborn C. I staff, for the second year in a row, were the highest contributors to the Governor's Connecticut Campaign for Charitable giving, raising over \$21,000.00.



The Osborn CI display case, honoring staff who serve in the armed forces.



## Robinson Correctional Institution

Warden Christine Whidden  
285 Shaker Road, POB 1400, Enfield, CT 06082 • 860-763-6200

(Population: 1,497). Robinson CI is a level 3, medium-security facility that houses sentenced, adult male inmates.

The facility offers a wide variety of programs including VOICES, Domestic Violence, Anger and Addiction Services Intervention. The TIME program (This I Must Earn) is the highest level substance abuse intervention offered and utilizes an aftercare component. The facility offers a GED Program, Adult Basic Education and vocational programs including Building Maintenance, Culinary Arts, Architectural Drafting, Machine Tool and Die and Graphic Arts/Printing.

The facility's Small Engine Repair Shop gives back to the surrounding communities by providing a "Good Neighbor" program in which not-for-profit organizations can have their lawn equipment and snow blowers serviced at minimal cost.

The facility offers the Time Out Program (TOP) for inmates who have recently been returned to confinement from Transitional Supervision or Parole. The goal of TOP is to assess the reasons for the inmates' program interruption and to provide programming to improve their prospects for a successful return to the community.

# OPERATIONS DIVISION



## Willard-Cybulski Correctional Institution

Warden Ester Torres

391 Shaker Road, POB 2400, Enfield, CT 06082 • 860-763-6100

(Population: 1,161). The Willard-Cybulski Correctional Institution is a level 2, minimum-security facility that houses Medical and Mental Health 3 offenders who are preparing for reintegration into society.

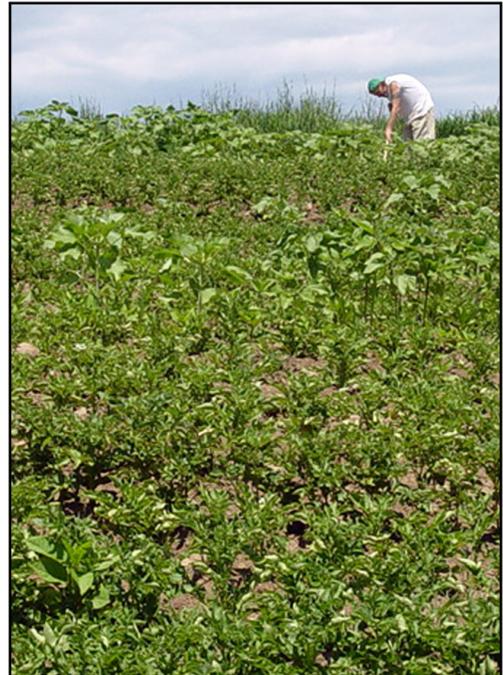
The facility offers programming designed to supply the offender with the skills necessary to choose and maintain a substance and crime free lifestyle. This approach incorporates physical well being, family relationships in addition to relapse prevention and twelve-step fellowships.

In assisting inmates preparing for their return to the community, facility reentry staff work with offenders assigned to a job readiness program. The existing program menu also offers opportunities in educational programming, substance abuse recovery, victim education, cognitive skill building, domestic violence prevention, work center and transitional services that assist offenders in obtaining legal identification prior to release. They also participate in the New Haven Re-entry Initiative Program.

As part of its agency directed mandate to provide community service support, the facility has placed more than 150 inmates daily, in supervised community based public service projects and work details. They have provided maintenance, assisting with community events, renovations and painting to communities, the state and local non-profit agencies.

The Facility Garden Program continues with great success. New fields have been plowed to harvest potatoes as well as the vegetables and herbs that were planted last season. The vegetables and herbs are used to supplement in the kitchen to feed the inmate population and off set food costs.

There are seven education professionals on staff in the school(s) at Willard/Cybulski. Education programs cover a wide range of academic levels. We offer Adult Basic Education (ABE), General Education Development (GED), and Teaching English to Speakers of Other Languages (TESOL). For students who have identified learning challenges, we offer Special Education resources. In addition, Business Education is offered at the Cybulski building, and basic computer skills are taught at the Willard site. The school has Re-entry classes and Parenting classes to assist our students in acquiring the skills helpful in returning to their homes and communities as well. This year, we have taken on a horticulture component to our GED class, with students gaining hands-on experience with cultivating vegetable and flower gardens on the grounds at both buildings.



An inmate works the soil at a Willard-Cybulski garden.

# OPERATIONS DIVISION



## South District

*District Administrator*

944 Highland Avenue  
Cheshire, CT 06410  
Phone 203-250-3161

Bridgeport Correctional Center  
Cheshire Correctional Institution  
Garner Correctional Institution  
Gates Correctional Institution  
Hartford Correctional Center  
Manson Youth Institution  
New Haven Correctional Center  
Webster Correctional Institution  
York Correctional Institution



## Bridgeport Correctional Center

Warden Timothy Farrell, Sr.  
1106 North Avenue, Bridgeport, CT 06604 • 203-579-6131

(Population: 1067). Bridgeport CC is a level 4, high-security facility that confines adult male offenders pending final disposition of active charges, as well as prisoners for the United States government. The facility also houses a small percentage of sentenced, minimum-security inmates to provide a work force for various non-profit or government entities.

The Bridgeport facility serves several area courts within the Judicial Branch, including: GA-1 Stamford, GA-2 Bridgeport, GA-3 Danbury, GA-5 Derby, GA-20 Norwalk, GA-22 Milford, as well as the juvenile districts in Bridgeport, Danbury, Milford and Stamford.



## Cheshire Correctional Institution

Warden Jon Brighthaupt  
900 Highland Avenue, Cheshire, CT 06410 • 203-250-2600

(Population: 1,498). Cheshire CI is a level 4, high-security facility that confines general population, protective custody, high-security and prerelease adult male offenders.

Cheshire also oversees the Annex building formerly belonging to Webster Correctional Institution. Those inmates are overall level 2 inmates who provide labor to state and municipal offices as well as non-profit groups to surrounding communities through its outside clearance work detail program. The facility offers a variety of educational courses including Adult Basic Education (ABE) I & II, General Equivalency Diploma (GED), External Diploma Program (EDP), Special Education, Teaching English to Speakers of Other Languages (TESOL) and Wesleyan University College credit courses. The Vocational Education programs that are offered include, Business Education, Commercial Cleaning, Carpentry and Computer Repairs.

# OPERATIONS DIVISION

Other vocational opportunities which are overseen by Correctional Enterprises of Connecticut offer inmates a chance to enhance job skills include, Marker Shop (License Plates), Plastic Bag Shop, and Graphic Arts (sign shop).

Cheshire CI has a wide variety of treatment programs to offer the inmate population. They include Anger Management, Beyond Fear, Domestic Violence, People Empowering People, Thresholds, Sex Offender Programming, Alcoholics Anonymous, and Narcotics Anonymous.



Staff members of the Cheshire Correctional Institution who recently returned from active deployment in the armed forces, received plaques from the Department's Military Peer Support Program as a gesture of gratitude for their service.



## Garner Correctional Institution

Warden Scott Semple

50 Nunnawauk Road, POB 5500, Newtown, CT 06470 • 203-270-2800

(Population: 610). Garner CI is a level 4, high-security mental health unit that houses both sentenced and unsentenced male offenders who require comprehensive mental health care based on their initial assessment to the Department or determined needs during their period of incarceration.

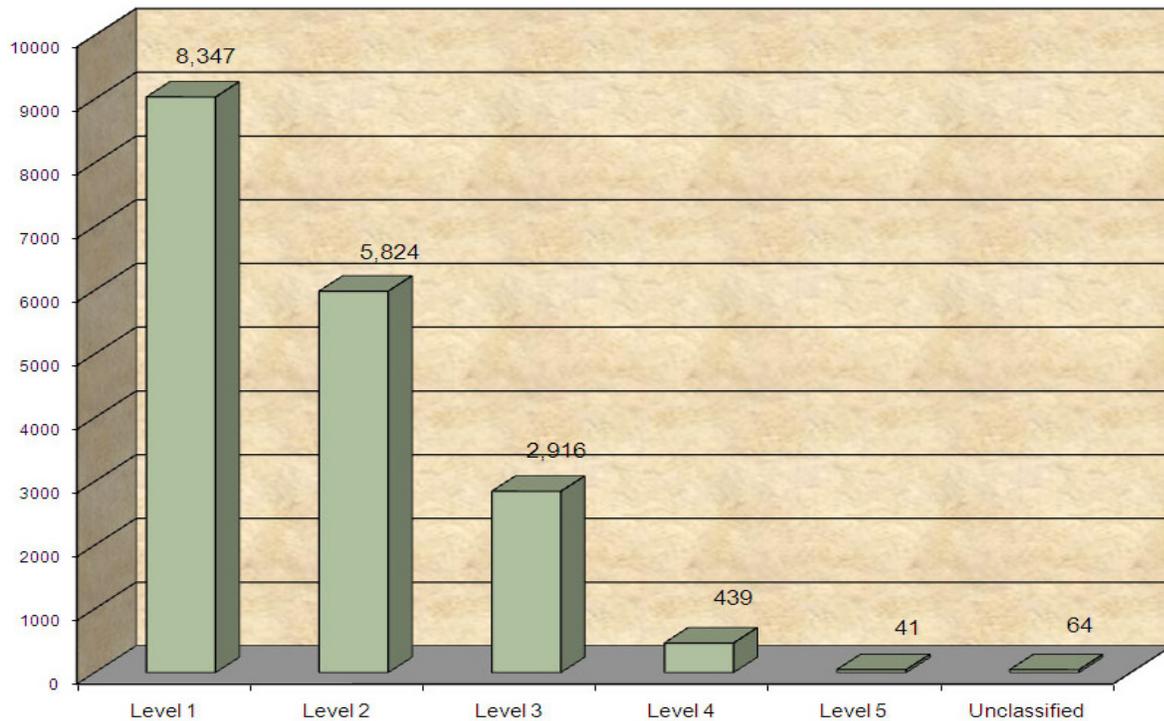
Mental health housing units at Garner CI provide specialized treatment to offenders diagnosed with serious psychiatric illnesses. Individualized programs and counseling as well as small group therapy offer offenders strategies for self-improvement while encouraging positive behavior. In addition to the mental health housing units, the facility also operates two general population units dedicated to both level 2 (minimum-security) and level 4 (high-security) inmates. In October 2009, Garner CI implemented the Behavior Engagement Unit which is designed to provide program services to inmates who demonstrate significant maladaptive behaviors.

Garner CI offers various programs including Addiction Services, Religious Services, Parenting classes, HIV Awareness, Anger and Stress Management Groups, as well as recreation programs.

# OPERATIONS DIVISION

Through a progressive Mental Health Model, the facility promotes wellness by providing individual and group programs in accordance with an individual's diagnosis, overall level of functionality and a team designed treatment plan. The model is incentive-based and is designed to identify, stabilize and transition the offender to a general population environment.

## Offender Mental Health Composition



Level 1 requires no mental health treatment, whereas Level 5 requires 24-hour nursing care



## Gates Correctional Institution

Warden John Tarascio

131 North Bridebrook Road, Niantic, CT 06357 • 860-691-4700

(Population: 0) Gates CI is a level 2, minimum-security facility that houses sentenced, adult male inmates.

**AS OF JUNE 1, 2011 THIS FACILITY HAS BEEN CLOSED, DUE TO A REDUCTION IN THE INMATE POPULATION, WHICH IS NOW AT A 10 YEAR LOW.**

The facility specialized in the delivery of programs, which are designed to reflect the Department's commitment to prepare offenders for reentry back into their respective communities. The facility has expanded its programming staff, which has allowed core programs to reach a greater number of inmates. New initiatives in programming have included the Transitional Care Management and the Bridgeport Reentry programs.



## Hartford Correctional Center

Warden Walter Ford

177 Weston Street, Hartford, CT 06120 • 860-240-1800

(Population: 1,191). Hartford CC is a level 4, high-security correctional facility housing primarily pre-trial offenders and some sentenced offenders. The majority of inmates assigned to the facility await adjudication and disposition of their court cases. The facility consists of 16 separate housing units which serve various functions to include Orientation, Mental Health, Restrictive Housing, Disciplinary, Security Risk Group, Protective Custody, High Security, Outside Clearance, and

Inmate Workers.

Hartford Correctional Center provides medical treatment, in and outpatient mental health services, educational opportunities, Alcoholics Anonymous and Narcotics Anonymous, religious services, recreation, caseload management, initial classification and People Empowering People, a character building program.

In addition, the Hartford Correctional Center oversees the Medical Surgical Ward 5 at the John Dempsey Hospital on the campus of the University of Connecticut Health Center in Farmington. It provides inpatient and outpatient services for male and female offenders. On a yearly basis this high security unit processes over 350 inpatients and more than 2,200 outpatients.

The Hartford Correctional Center serves the following courts: GA-12 Manchester, GA-13 Enfield, GA-14 Hartford, GA-15 New Britain, GA-17 Bristol and GA-19 Rockville. Hartford CC



## Manson Youth Institution

Warden John Alves

42 Jarvis Street, Cheshire, CT 06410 • 203-806-2500

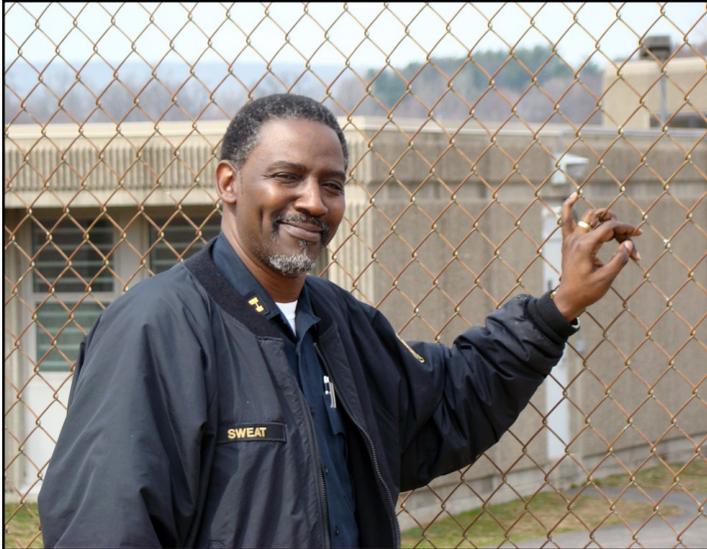
(Population: 602) The Manson Youth Institution (MYI) is a level four (4), high security facility that houses both sentenced and un-sentenced male offenders and is the Department's primary location for housing male offenders ranging in age from 14 to 21.

MYI houses its assigned offenders in ten separate housing units, each with three separate wings containing 12 cells, a multi-purpose dayroom, staff offices and a mini kitchen. The units are individually specialized and provide specific programming needs to its assigned offenders. Each unit is assigned offenders based on their specific needs which include Orientation, Addiction Services, Security Risk Groups, Chronic Discipline, High Security, Mental Health, Re-Entry/Discharge and General Population Programming.

The creation of a multidisciplinary committee to rewrite and design a Chronic Discipline Program that addresses the behavioral transgression of the youthful population has been established and meets weekly. Progress continues with the use of both Juvenile Detention's and CJTS's programs for Behavioral Management as models.

# OPERATIONS DIVISION

MYI recognizes the need to educate youthful offenders and is committed to providing a wide variety of education and vocational services through effective multi-disciplinary programs in an education based environment that promotes meaningful opportunities for inmates to acquire the necessary



The Supervisor of the Year Manson Youth Institution  
Correctional Captain Rocco Sweat

life skills, education and values essential to responsible and productive citizenship. As a result of the Education Department's resolve, they were awarded the "Citizenship Award" from the Connecticut Association of Schools.

MYI continues to support the Connecticut Special Olympics, State Employees Campaign for Charitable Giving as well as other numerous fundraisers. MYI is committed to being a good neighbor and continues to build upon the positive relationship with our host community.

During FY 2010/2011: Air Conditioning Units were installed in the A and B Classrooms, two asbestos abatements were completed, and the removal of carpeting and replacement of an acrylic floor was completed in the education corridors

as well as in the Administrative Corridors. The plant Science Program achieved Junior Master Gardener Certification Status; a vegetable garden was planted on grounds and a composting/recycling program was initiated. The facility wide recycling of white paper was expanded and has been an outstanding success.



## New Haven Correctional Center

Warden Jose Feliciano, Jr.

245 Whalley Avenue, New Haven, CT 06530 • 203-974-4111

(Population: 815). New Haven CC is a level 4, high-security urban correctional facility that houses pretrial adult male offenders.

The facility maintains a discharge resource program which involves facility staff, community volunteers and offenders in an effort to facilitate orderly and positive reintegration to the community. The New Haven

Correctional Center holds a semi-annual Community Resource Day in which outside organizations come to the facility to assist and educate inmates regarding available community resources and opportunities. Other facility programming includes Addiction Fellowship, AIDS Education, and Religious Services. Facility programs and treatment staff regularly participate in the City of New Haven's Reentry Roundtable, addressing the issues faced by the large number of offenders being released to the New Haven area.

The facility serves New Haven and Waterbury Superior Courts as well as GA-4 Waterbury, GA-7 Meriden, GA-18 Bantam and GA-23 New Haven.

# OPERATIONS DIVISION

## Webster Correctional Institution (CLOSED)- Due to Inmate Population Reduction

111 Jarvis Street, Cheshire, CT 06410

As of January 15, 2010, the Noah Daniel Webster Correctional Institution was closed saving the State of Connecticut approximately \$3.4 million dollars annually. The inmate population was relocated to other facilities throughout the state by matching the needs of each inmate with the services and programming provided by the inmate's new facility. Facility staff were transferred in



## York Correctional Institution

Warden Kevin Gause

201 West Main Street, Niantic, CT 06357 • 860-691-6700

(Population: 1,107) York C.I. serves as the only DOC facility for incarcerated women. The facility provides essential services as well as meeting the programmatic needs of all female offenders, ages 14 and older.

During FY 2010/2011 the York Health Services Unit achieved another successful accreditation as well as being nominated for Program of the Year, (Mental Health Program) by the National Commission on Correctional Health Care. The facility's Hospice Program completed its 7th year serving inmates in Chronic Care. The Outpatient Day Program continues to strive offering positive programming for the mental health population. Comprehensive medical, dental and mental health services are provided on facility grounds. Both inpatient and outpatient substance abuse serve the population in collaboration with the Department of Mental Health and Addiction Services.

The facility Community Outreach Program continues to service local business and organizations including clearing fire hydrants during the long winter in Niantic. The Charlene Perkins Center, which opened six years ago, continues to provide innovative initiatives, providing inmates to provide them with resources upon reentry into the community. The facility provides gender responsive programs gender responsive programs and services, such as the Habitat for Humanity Womens's Build Project, the Mother Read Program and the Job Center, that are focused on reducing relapse.

In 2011 the facility opened the Niantic Annex housing over six hundred male offenders.



The York Correctional Institution continues to undergo extensive exterior renovations.

# OPERATIONS DIVISION



## Correctional Transportation Unit, Tactical Operations and Honor Guard

Director William Colón

24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-7490

This Office oversees the Tactical Operations Unit, Correctional Transportation Unit (CTU), the Honor Guard Unit, Central Office Security and is the interagency liaison with the Judicial Marshal Service and the Department of Emergency Management and Homeland Security.

The Tactical Operations Unit consists of the Unified Correctional Emergency Response Team (CERT), the Special Operations Group hostage rescue team (SOG), Situational Control hostage negotiation team (SITCON) and Armory Operations Unit.

The Unit represents the Department of Correction as a supporting agency to the Department of Emergency Management and Homeland Security ensuring public safety during any emergency within the state, in which the State Emergency Operations Command Center is activated.

The Tactical Operations Unit is responsible for Central Office Security in Wethersfield, which is the work location for over 400 employees. The Unit oversees, but is not limited to, building security, the Central Office key inventory and is the liaison office for the building's security system, including the programming and tracking of the building's security access cards.

CTU is responsible for statewide inmate transportation with offices in Cheshire and Suffield. Annually, the Unit transports in excess of 107,000 inmates for sentence reviews, court appearances, medical appointments, halfway house placements, discharges and in- and out-of-state transfers. CTU is also tasked with transporting most of the Department's high security inmates. CTU has assisted local, state and federal law enforcement agencies, including the United States Marshal Service, Judicial Marshal Service, FBI, ICE and State's Attorneys' Offices across the state. CTU staff also participated in DARE and DEFY programs with local police departments. CTU is the interagency liaison with the Judicial Marshal Service; ensuring offenders are transported to all 13 judicial districts and to their appropriate courthouses, while maintaining safety and security.



Correction Officer of the Year, Antonio Chapman

# OPERATIONS DIVISION



The Connecticut Department of Correction Honor Guard

The elite Honor Guard, consisting of the Color Guard and Bagpipe and Drum Band represents the Department of Correction at official ceremonies, public functions and community events throughout Connecticut.

## Staffing Unit/Canine Unit

Director William Colón

24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-7490

The Staffing and Canine Unit oversees the operational aspect of the agency's 17 correctional facilities. The Unit oversees and manages the Agency's uniformed correctional staffing at all the facilities. The Staffing Unit at a minimum annually reviews and establishes the staffing plans for each facility. Overtime is monitored to ensure fiscal prudence in all areas. In addition, audits are conducted by the Unit as deemed necessary. The Department's emergency plans are updated and revised within the Unit and training is conducted at all facilities in regards to emergency response. The Unit maintains the agency's Statistical Tracking Analysis Report which monitors and tracks key operational performance measures throughout the facilities.

The agency has begun participation with the Association of State Correctional Administration which utilizes a performance-based measuring system to gather critical data nationwide which is available to participating agencies in measuring key performance areas.

The Canine Unit is composed of 20 highly skilled, well-trained, and dedicated canine handlers and their partners. One captain and two lieutenants supervise the daily operations of the Unit at three locations. In addition, the Unit has two Labrador Retrievers specially trained in narcotics detection, a bloodhound in tracking and a Labrador Retriever specialized in cell phone detection. These teams are assigned to tour the facilities on a daily basis, and assist in detecting illicit drugs as well as maintaining order.

# OPERATIONS DIVISION

<b>DOC Key Stats</b>	FY 00/01 (10 yrs ago)	FY 05/06 (5 yrs ago)	FY 08/09 (2 yrs ago)	FY 09/10 (last year)	FY 10/11 ~~~
<b>INMATE ASSAULTS</b>	920	486	440	467	350
<i>difference compared to FY 10/11</i>	-61.96%	-27.98%	-20.45%	-25.05%	—
<b>INMATE FIGHTS</b>	**	723	1,118	958	872
<i>difference compared to FY 10/11</i>	**	20.61%	-22.00%	-8.98%	—
<b>STAFF ASSAULTS</b>	341	245	284	232	152
<i>difference compared to FY 10/11</i>	-55.43%	-37.96%	-46.48%	-34.48%	—
<b>DISCIPLINARY REPORTS</b>	25,714	19,203	20,544	19,682	18,911
<i>difference compared to FY 10/11</i>	-26.49%	-1.52%	-7.95%	-3.92%	—
<b>USE OF FORCE</b>	1,609	1,027	1,460	1,440	1,318
<i>difference compared to FY 10/11</i>	-18.09%	28.33%	-9.73%	-8.47%	—
<b>USE OF CHEMICAL AGENTS</b>	157	228	372	426	378
<i>difference compared to FY 10/11</i>	140.76%	65.79%	1.61%	-11.27%	—
<b>SUICIDES</b>	5	4	4	2	2
<i>difference compared to FY 10/11</i>	0.00%	-75.00%	-50.00%	-50.00%	—
<b>SUICIDE ATTEMPTS</b>	125	166	110	114	100
<i>difference compared to FY 10/11</i>	-12.28%	-9.09%	-39.76%	-20.00%	—
<b>ESCAPES</b>	1	1	0	0	0
<i>difference compared to FY 10/11</i>	-100.00%	-100.00%	0.00%	0.00%	—
<b>ESCAPE ATTEMPTS</b>	3	0	2	0	1
<i>difference compared to FY 10/11</i>	-66.67%	0.00%	-50.00%	100.00%	—

Note: \*\* Data not tracked for this time period.

# ADMINISTRATION DIVISION



Deputy Commissioner  
**Cheryl Cepelak**  
24 Wolcott Hill Road,  
Wethersfield, CT 06109  
860-692-7871

The Administration Division oversees essential support functions and overall administrative management for the Department. During this fiscal year the Administration Division went from seven units to six.

The Human Resources Unit provides all human resource functions, including labor relations, recruitment and payroll. The Fiscal Services Unit develops, implements and monitors the budget, other fiscal functions and inmate commissary. The Facilities Management and Engineering Services Unit provides all maintenance, construction, telecommunications and a Life Safety Program. The Management Information Systems Unit maintains the Department's computer network and all hardware and software, as well as administering the data extraction, strategic planning and research advisory functions. Food service to inmates is provided through this Division's Nutrition and Food Services Unit.

The Maloney Center for Training and Organizational Development (merged this year to better serve the agency) oversees all of the training conducted by the Department, including pre-service for new hires and ongoing in-service training, along with new supervisors and leadership training. It also serves as a resource to the agency in the areas of grant acquisition and management, research and evaluation and organizational development services, such as strategic planning and performance improvement initiatives.



## Facilities Management and Engineering Services

Director Dave Batten  
24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-7554

The Facilities Management and Engineering Unit (FM&EU) is responsible for the agency's architectural and engineering design, building operations, preventative maintenance programs, property management and leasing agreements. The Unit's current professional staffing level is at 259 employees. Through a team effort, the Unit has completed thirty-eight (38) construction projects for a total cost of \$ 23,103,838.50 this fiscal year. A significant amount of the \$ 23,103,838.50 was due to the completion of the Hartford CC permanent upgrade.

In accordance with the Governor's energy policy and the Unit's commitment to energy efficiency and conservation, the Unit has successfully completed ten (10) energy conservation projects resulting in \$176,592.48 in annual cost savings and a reduction in carbon dioxide emission by 541 metric tons annually.

In addition to energy saving FM&EU pursues all available incentives and rebates. During the past twelve months we have received \$60,648.51 in utility incentives and rebates from UI and CL&P.

# ADMINISTRATION DIVISION

As part of the FM&EU renewable energy plan, we are in the process of implementing a solar thermal hot water heating system at York CI. This project will utilize sunlight to generate heat from rooftop solar collectors which in turn will be used for the facilities domestic hot water needs. These solar collector systems will be installed on five (5) buildings; each system will provide up to 30% of the building's hot water needs. This project was made possible with the help of our team partners from the Department of Construction Services, Office of Policy & Management and the Clean Energy Finance and Investment Authority.

We are proud to have designed and installed the first rain collector system at MacDougall CI, Central Plant building. This rain collection system collects rain water from the central plant roof and stores the rain water in an above ground storage tank. The tank holds 75,000 gallons and is used for feed water to the existing cooling towers. FM&EU has estimated that 700,000 gallons of water will be saved annually.

The Facilities Engineering Unit completed the distribution of new communication Correctional and

This fiscal year we completed the build-out of four (24) video to complement the (11) currently in video conference and participation to court hearings remotely from specially designed broadcast rooms within the correctional facility. This will eliminate the movement and tracking of large number of inmates on court trips, reduce staff travel and associated transportation expenses while increasing the safety and security of all participants.



Management & has successfully s t a t e w i d e TAIT radio and equipment to all support facilities.

we completed additional twenty-conference rooms existing eleven operation. These rooms provide access proceedings and parole

In conjunction with Department of Construction Services, we continued the block wall remediation project at the York CI facility. This involved removing the exterior block walls, protecting and evaluating the existing framing components, applying water proofing materials and then rebuilding the exterior walls using new masonry block and concrete products. All this construction is being accomplished while maintaining facility operations and programs.

Planning ahead, FM&EU designed, funded and is currently implementing a fully computerized Energy Management system at the Corrigan/Radgowski Correctional Center. This new system will provide instantaneous control of the building's mechanical systems. This system will optimize the energy efficiency and comfort throughout the building.

# ADMINISTRATION DIVISION

The FM&EU Environmental unit continues to provide cost savings by implementing new methods of waste removal. By examining waste removal amounts, associated cost and dumpster sizing, we introduced a smaller “unibin” style dumpster. This unibin choice resulted in lower waste removal costs. The Environmental unit also performs inventory inspections of all Air Emission sources (boilers, generators, etc.) to determine permit implications and regulatory requirements.

As of July 1, 2011 the new General Permit for Fats, Oils and Grease (FOG) went into effect regulating discharge of FOG’s into sanitary systems. To ensure compliance with this regulation, the Environmental unit began performing and testing grease trap discharges at each facility, determining if the Agency met Department of Energy and Environmental Protection (DEEP) and local town effluent limitations. Performing these tests and documenting the levels eliminated the requirements to install Automatic Grease Recovery Units. This resulted in a cost savings of \$67,500.00.



## Management Information Systems

Director Robert Cosgrove

24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-7667

The Research Unit created over 500 ad hoc reports, data downloads, data files and various requests for information. These requests along with numerous production reports that were produced helped to not only assist DOC staff, but also other law enforcement and state agencies, community providers, researchers, and the media. One of the main focuses this year dealt with the Risk Reduction Earned Credit project. Staff spent a great deal of time working on these reports and calculations for the Governor’s

Office, OPM, Legislature and internally.

Additional video conferencing machines were added to most of the facilities as part of a Federal ARRA grant. The purpose was to increase the use of video conferencing between DoC and its partners at the Judicial Department, Board of Pardons and Paroles, as well as other state and federal agencies to save money from having to transport inmates.

A total of 5073 video conferences were held this last fiscal year compared to 4750 held the year before. This was an increase of over 300 hearings from the previous year. 2346 parole hearings were held with the use of video conferences during the fiscal year compared to 2200 the previous year. This included revocation hearings.

A new Compendium Management program was created and is now in production and available for use. This new program replaces a system that had been hosted by an outside company. This resulted in a savings of \$20,000 by hosting the system internally. Work was completed in August, 2010.

The new CAPI system was installed at Enfield CI, Radgowski CC, Northern CI, Hartford CC, Walker, Cheshire CI and New Haven CC. The new system replaces an outdated system which could no longer be supported. The new system allows for more photos to be taken and stored on an individual inmate. The photos from the new system are being loaded into the Offender Based Information system as part of the viewing process.

# ADMINISTRATION DIVISION

The new accounting system for Fiscal Services to track CEC accounts has been fully implemented. MIS and contractors finished setting up the environment and established reports and interfaces. The system replaces an outdated version of the product that longer was under support maintenance. The new system is faster and allows the customers much more flexibility in managing the accounts. Project was completed in October, 2010.

The Engineering Services Computerized Maintenance Management System (CMMS) went into production at Willard-Cybulski CI in October 2010. The new system now allows for an automated way to submit and track work orders in a much more efficient manner. The workflow component will allow staff to know where a work order is at all times and what the outcome is/was. Additional sites have been added at Northern CI, Garner CI and Brooklyn CI. Additional facilities will be added next fiscal year.

The Bond Commission voted out \$15 million for the project to move forward with the purchase of the new Offender Management System. Bond authorization was approved in February, 2011.

MIS completed the creation of Internet e-mail accounts for all facilities to handle additional v i s i t a t i o n scheduling. This project was done in collaboration with the PIO office to open up the visiting s c h e d u l i n g capabilities. One or two key staff members at each facility have been trained in the use of the e-mail and calendar options for this. Staff members at the

facilities have begun to make the e-mail address available to attorneys and other professional visitors. This work was completed in February, 2011.

MIS has implemented a new cell bill phone system. Currently DOIT sends out the monthly cell phone bills to the various agencies. DOC was taking this feed and creating paper copies of the bills for staff and their managers to sign and approve. The new system automates this process. The new system reads the monthly data file from DOIT and loads it into the data base. E-mails are then sent out to each staff member who has a cell phone for them to review and approve their bill. Once approved, the bills are forwarded onto the manager for his/her approval. The manager then gets an e-mail notifying them that they have a bill ready for review.



# ADMINISTRATION DIVISION

Once the manager has approved the bill then Fiscal Services can process the bills. The new process saves staff considerable time in processing these bills and also saves money by reducing the amount of paper used. The system went into production on May 13.

MIS staff implemented several key changes to the Offender Based Information System to allow for the June 1 closing of Gates Correctional Institution. As part of the process a new facility code had to be established for the Niantic Annex. The annex will be part of the York Correctional Institution. York is the only female prison and the coding in the system had to separate out the annex because that will house male inmates. Several new housing codes were established, security was implemented for the new coding, reports were updated and batch programs and data downloads were updated to reflect the changes. The process was completed by May 23 which enabled the facility staff to begin moving the inmates out of Gates to the Niantic Annex before June 1. The Tag10 Commissary system was also updated to include the new facility code. The new facility code and housing units are now sent on a nightly basis from the OBIS system to TAG10 to update TAG10 with the correct location of the inmates.

Changes were made to the Religious Affiliation screen that limits an inmate's ability to change their religion to once every 90 days. Previously the system had allowed an inmate to notify a counselor of changes to their religion as often as they wanted without a way to verify the last time the religion was changed. The new system automatically will flag the record and record the date of the last change. If a counselor goes to update the record before the ninety days is up they will



## Fiscal Services

Director Robert Foltz

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The Fiscal Services Unit administered the Department's budget, directed commissary and warehouse operations, centralized services, inmate accounts and maintained purchasing, accounts payable, and accounting functions.

Budget/Accounting coordinated the tracking, projection, and reporting functions of general fund appropriations exceeding \$676 million dollars encompassing eighty-nine separate spending plans and provided all financial reporting requirements of the agency's non-appropriated funds.

The warehouse division encompasses two supply warehouses that service eighteen facilities and disbursed inventory valued over \$6.5 million and one uniform warehouse which distributed to over 4,000 correctional employees valued at approximately \$1 million.

Centralized services oversaw and enforced policies for agency wide usage of equipment and devices.

The Inmate Trust unit managed and accounted for all funds earned, received, or expended by inmates, processing 184,511 individual receipts and issuing 20,848 checks during the year.

The Correctional Commissaries received over 700,000 orders generating sales in excess of \$14,973,951 including a holiday program offering an expanded menu of items and resulting in sales of \$381,611. The commissary sales resulted in approximately \$284,493 in sales tax collected and forwarded to the Department of Revenue Services.

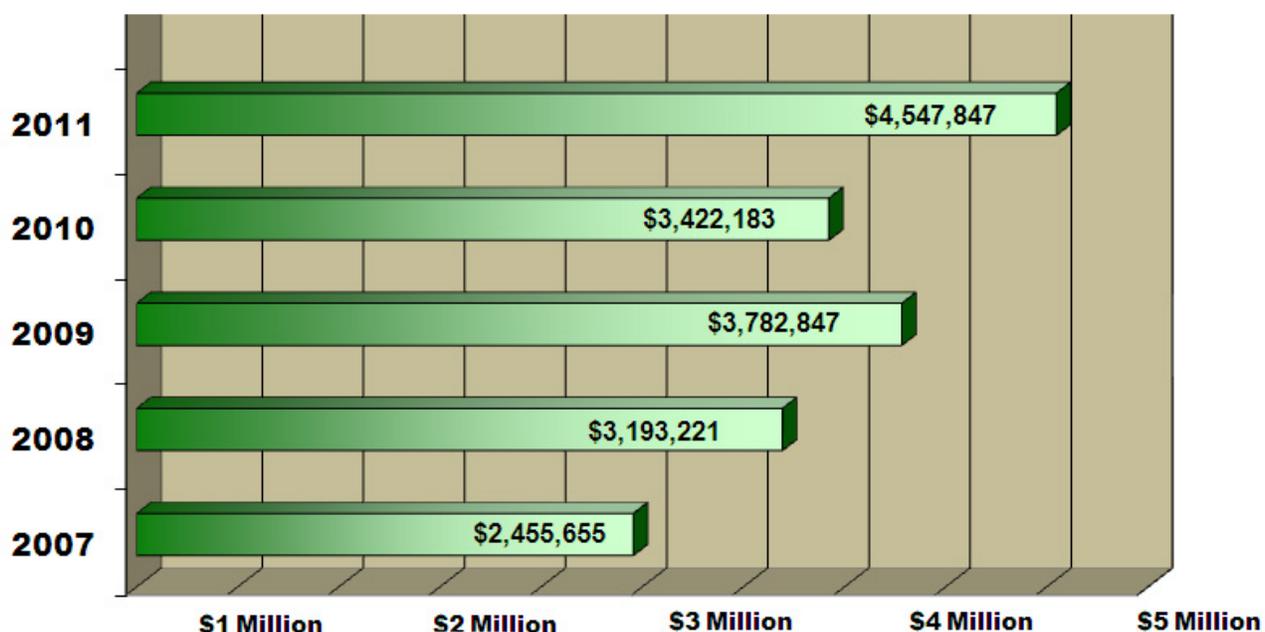
# ADMINISTRATION DIVISION

The Purchasing/Accounts Payable section prioritized expenditures against limited funds, handling over 13,781 purchase orders and 33,288 invoices while aggressively pursuing prompt payment discounts.

The Contracts Administration component managed over 350 contracts and agreements with a combined value in excess of \$190 million.

The Asset Management group tracked capital and controllable assets valued at over \$55,691,551 and controlled disposition of surplus items valued at \$432,227.

## Cost of Incarceration - Revenue Collected



## Human Resources

Director Dan Callahan

24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-6801

The Human Resources Unit (HR) is responsible for the recruitment and selection of employees, administering the payroll, workers' compensation, benefits, labor relations functions, and facility/unit human resources needs.

The Human Resources Unit hired a class of 135 hazardous duty staff on September 10, 2010. This was the largest class hired in several years for DOC. On November 29, 2010, Governor Rell announced the approval of a hazardous duty class to begin on December 17, 2011. The recruitment unit of HR coordinated the hiring of 81 correction officer cadets in less than three weeks. On April 8, 2011 a small class of 6 hazardous duty employees was hired.

# ADMINISTRATION DIVISION

The Human Resources Unit coordinated the closing of the Gates Correctional Institution. This involved the displacement and reassignment of over 250 staff members assigned to different bargaining units and management. HR constructed memorandums of understanding with the various bargaining units involved. HR met with employees individually and in groups and facilitated selection of choices. This closing was accomplished successfully with no employee issues resulting.

Active Workers' Compensation lost time cases decreased from 207 in August 2009 to 118 in June 2011. This was accomplished through centralized dedicated case management for each district and the utilization of the DOC's Light Duty/Return to Work Program with the NP-4 union. This program was initially implemented in October 2009 and over 435 staff have been placed into light

duty positions through June 30, 2011. This resulted in significant cost savings in the Agency's worker's compensation budget and represents a successful joint initiative between the AFSCME union and the Agency.



Human Resources and agency staff developed proposals in conjunction with the State Office of Labor Relations as part of the negotiations process with our largest employee union, AFSCME, NP-4. The negotiation process began in the fall of 2010 and is continuing.

New Correctional Employees take the oath of office after completing ten weeks of training. The Department employs more than 3,800 Correction Officers.

Human Resources developed and implemented training for top managers and supervisors on performance evaluations and

supervision at every correctional facility. A performance management guide was also created and distributed to DOC supervisors, as part of this process. candidates.

In conjunction with the Programs and Treatment Division, Human Resources assisted with implementing the Direct Supervision Program for treatment supervisors at Carl Robinson CI, Osborn CI, and York CI. This program was expanded to include custody supervisors at Carl Robinson CI, as a pilot program. Currently, HR is working on sustainability and expansion of this program with Dr. Scott Migdole of Yale University and Director Tracey Butler of the DOC Center for Training and Staff Development.

The Human Resources Unit, with the help of the Succession Management Committee, created competencies for the Deputy Warden classification and completed the interview process for 80 deputy warden

# ADMINISTRATION DIVISION



## Training and Staff Development, and The Organizational Development Unit

Director Tracy Butler  
Francis H. Maloney Center for Training and Staff Development  
42 Jarvis Street, Cheshire, CT 06410 • 203-271-5100

The mission of the Maloney Center for Training and Staff Development (MCTSD) is to create and maintain an environment where new employees are prepared for entry into the correctional profession, experienced staff are developed to their highest potential and all staff are empowered to achieve the highest standard of professionalism attainable.

Programs and services available at the MCTSD include pre-service education for newly hired employees; in-service training via the web and traditional classroom for employees; firearms instruction for those who need to carry weapons for our department; and new supervisors' training for those newly promoted. In addition, train-the-trainer classes exist for in-service training and firearms to maintain a cadre of experienced instructors for our staff. The Academy houses a library and supports an operations function that maintains the physical plant and grounds.

The academy, in conjunction with the Human Resources Unit, is also working toward improved succession planning and workforce development. This topic is critical to the agency as it seeks to ensure a successful and competent workforce into the future.

The mission of the Organizational Development Unit is to provide tools, information and strategies to support the Department of Correction, positioning the agency to plan for and more readily adapt to opportunities, challenges and changes. The Unit serves the individuals, units and facilities that make up the Department of Correction in addition to our external partners in the community and at other state agencies.



**Lieutenant Wallace Ford, recipient of the 2011  
Excellence in Correctional Training Award.**

# ADMINISTRATION DIVISION



## Nutrition and Food Services

Director Michael Bibens

201 West Main Street • Niantic, CT 06357 • 860-691-6989

The Food Services Department provides nutritionally balanced meals and special diets for the needs of the inmate population. Our newly revised master menu has enhanced nutrition and greatly reduced fats. We have worked with Correctional Managed Health Care to come up with a more effective therapeutic diet menu, implementing low fat, low cholesterol cook chill products through the Food Production Center, helping to aid the facilities in serving special diets to inmates. The menus

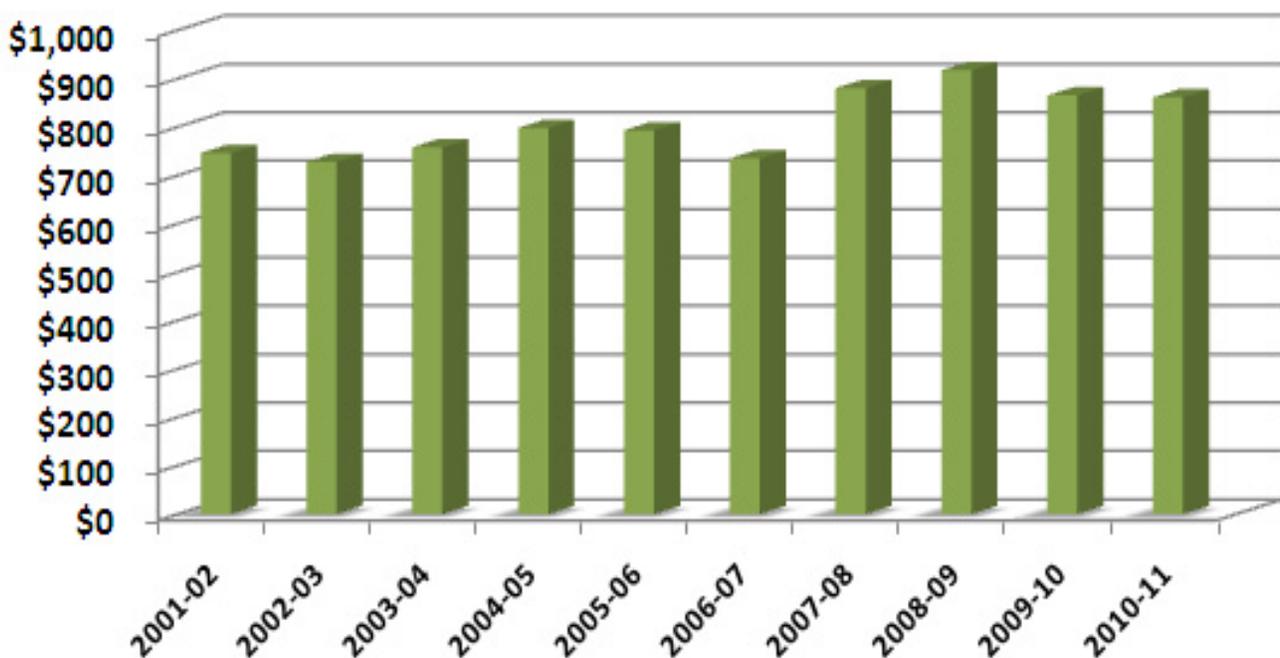
include general population, therapeutic diets, common fare, youth diet menu, Garner's inpatient medical menu and York women's meals. Meals are provided daily for work details, court trips and marshal officer meals. The department is committed to the Connecticut local farms for produce and state vendors with products made in Connecticut.

The Food Services Department feeds approximately 17,000 inmates per day, 3 times per day, 365 days a year totaling approximately 19,422,861 meals per year.

With the Cook/Chill Food Service Technology at the York Correctional Institution, Food Services provides more than 56 items on the weekly menu cycle, as well as fresh vegetables for all facilities. By utilizing cook chill throughout all facilities we provide a more cost effective meal and consistency throughout. The Food Production Center (Cook/Chill) provided over 4,000,000 lbs. of food for all facilities in 2010/2011 fiscal year for the inmate population's consumption.

By utilizing USDA product and opportunity and spot buys outside of the vendor contract, the Food Services Department was able to reduce the cost of meals served to the inmate population.

### Annual Meal Cost / Per Inmate - \$2.36 Per Day



# PROGRAMS & TREATMENT DIVISION



*Director*

**Patrick Hynes, Ph.D.**  
24 Wolcott Hill Road,  
Wethersfield, CT 06109  
860-692-7494

The Department's Programs and Treatment Division supports the agency's goals through provision of a wide range of institutional and transitional services. Services are designed to equip offenders to adapt to healthy and productive lifestyles within the correctional system and effect a successful transition back into the community following release.

The Division oversees the Offender Management Plan, which structures the offender's release preparation from the first day of incarceration to discharge. Following a comprehensive risk and needs assessment upon admission, an offender accountability plan is developed with the offender, to identify objectives to be addressed through the duration of the sentence. Reviewed periodically, the plan holds the offender accountable for behavioral and treatment goals such as education services, vocational training, treatment and substance abuse programming, and reentry planning.

The Programs and Treatment Division is also responsible for managing the placement of offenders in facilities, special management populations and interstate compact systems. The Division also assists victims of crime through a notification system that alerts registered victims when an inmate is eligible for release back to the community.

## Education Services

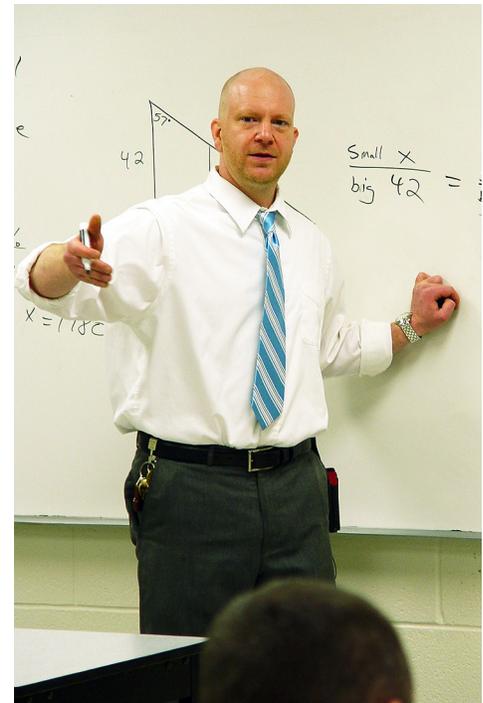
Superintendent Angela Jalbert  
24 Wolcott Hill Road, Wethersfield, CT  
06109 • 860-692-7536



Unified School District #1 (USD #1) provided educational services to 19,008 incarcerated offenders during fiscal year 2010-2011. USD #1 awarded 700 GED diplomas, 33 with

honors. In addition, 34 diplomas were awarded through the External Diploma Program (EDP), Credit Diploma Program (CDP) and High School Diplomas by Carnegie Units through the State Department of Education.

During this school year, 1,848 students have promoted from one education progression level to a higher level. Our students have made a two year one month overall gain in their academic performance as measured by the Test of Adult Basic Education (TABE). Planning Placement Team (PPT) meetings were held for 662 offenders under the age of 21 who required special education programming. Certificates of vocational training were awarded to 2,480 offenders: 1,892 students received vocational achievement certificates and 588 received vocational completion certificates.



**Matt Reinke (Garner CI)**  
Teacher of the Year

# PROGRAMS & TREATMENT DIVISION

USD #1 transition efforts have increased and six resource/career fairs were held throughout the district in an attempt to bridge the gap from incarceration to the community. Since the implementation of the Reentry Education Program in July of 2007, a total of 4,252 offenders have completed this comprehensive 21-day instructional curriculum. From the inception of the USD #1 Reentry Program in July of 2007 through July of 2011: 58% of our participants have been released to the community and still remain in the community, 17% are still incarcerated and have yet to be released back to the community and 25% have been re-incarcerated.

USD #1 continued to provide thousands of hours of service to various communities and state agencies in the areas of graphic printing, woodworking, auto repairs, culinary arts, etc. Through the solicitation of donations and the use of supplemental grant funds, USD #1 has increased educational opportunities for offenders with little or no increase in state monies.

Additional Accomplishments:

1,848 students received attendance/achievement certificates in ABE, GED, TESOL programs

2,480 vocational certificates were awarded

On monthly average 247 students received Family Education programming

On monthly average 545 students received Transitional Skills services

207 students completed college courses with our Federal College Grant program

27 CLEP/DTTS tests were administered for college credit

29 graduation ceremonies, parenting events and career resource fairs were held



## Offender Classification and Population Management

Director Lynn Milling

1153 East Street South, Suffield, CT 06080 • 860-292-3469

The Offender Classification and Population Management Unit (OCPM) is responsible for the administrative management of the offender population through oversight of inmate classification, time computation and record keeping, movement of all inmates within the system, and the assessment of offenders serving sentences greater than two years. OCPM Unit staff members conduct classification and records audits throughout the Department and provide training and technical assistance for both DOC personnel and many outside criminal justice agencies.

The OCPM Unit is responsible for determining appropriate confinement assignments while ensuring maximum application of all available resources, completing approximately 68,776 inmate transfers in fiscal year 2010/2011. OCPM also participates in the Corrections Compact for interstate transfers with 30 other states and the Federal Bureau of Prisons. The OCPM Unit has utilized the correction compact contracts to facilitate interstate transfers to assist our agency in the housing of special management inmates and similar type cases for other states.

The OCPM Unit collaborated with the Correctional Transportation Unit (CTU) this past year developing several initiatives promoting cost savings and staff safety. The OCPM Unit also worked with Correctional Transportation Unit (CTU) and Correctional Managed Health Care (CMHC) to reduce the number of missed inmate medical appointments.

# PROGRAMS & TREATMENT DIVISION

Presently, all three units are collaborating to develop standardized language/policies concerning transportation utilizing the wheelchair vans. OCPM and CTU also established a protocol for transport of inmates pending severe inclement weather (i.e. snowstorms). This protocol was especially helpful during the winter months of 2011. Pop Mgmt and CTU also continue to be in the process of establishing a more concrete policy with Judicial concerning inclement weather and scheduled inmate court appearances.

The OCPM Unit assisted in the transfer of inmates from Gates CI to other facilities, due to the agency's decision to close Gates Correctional Institution in June 2011.

The Audits and Training Unit is responsible for Administrative Segregation and Special Needs Management requests and conducting related classification hearings. The Audits and Training Unit is also responsible for conducting Classification and Records audits at facilities statewide. Classification and Records training is conducted for new and current staff that need additional training. The Audits & Training Unit is part of a group that is implementing the Risk Reduction Earned Credit (RREC) incentive. Eligible offenders may earn up to five days a month off their sentence. In order to qualify for this program, the offender must take part in programming associated with the Offender Accountability Plan (OAP).

The OCPM Unit and the Department continue to utilize the Judicial Electronic Bridge (JEB), which allows DOC employees to access pre-sentence Investigations.

Assessment counselors continue to collaborate with parole staff in interviewing and evaluating inmates during the assessment process. This year the Assessment unit began utilizing instruments to measure offender criminogenic needs that will assist in OAP recommendations. The Assessment Unit currently administers the Criminal Sentiments Scale (CSS) and the Hostile Interpretations Questionnaire (HIQ) The Criminal Sentiments Scale-Modified (CSS-M) is a 41-item self report measure of antisocial attitudes, values, and beliefs related to criminal activity. Results will identify offenders who would most benefit from the "Thinking for a Change" Program. The HIQ is a 28-item assessment instrument designed to measure an individual's overall level of hostility, the social situations under which this occurs, and the characteristics of their hostility. Results will identify offenders who would most benefit from the "Anger management" program.

The OCPM Unit is also responsible for the Department's Sex Offender Registration and Felony DNA policies. This year Assessment staff submitted 795 offenders for DNA sampling, 75 of which were sex offenders. Assessment staff continues to assist facilities with all procedures pertaining to Felony DNA collection and Sex Offender Registration.

The Central Records Unit was involved in the development of a new sentence and time calculation system (eOMIS). This project was cancelled as sufficient progress could not be attained. Addition, a different vendor was chosen for the Correction Modernization Project (CMT). The OCPM Unit is also part of the Correctional Modernization Team (CMT). The long-term goal for CMT is to replace the current RT computer system that the agency currently uses. The goal is to deliver a comprehensive "computer system" which supports the offender management from initial admission through release. OCPM staff are working on the Connecticut Information Sharing System Computer Project which is a statewide CJIS project to allow for the sharing of information and data from all criminal justice agencies in on repository.

# PROGRAMS & TREATMENT DIVISION



## Correctional Enterprises of Connecticut

Director David A. Brown

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Correctional Enterprises of Connecticut (CEC) provides goods and services to state agencies, municipalities, and nonprofit organizations while at the same time offering inmates an opportunity to develop marketable vocational and occupational skills. During FY 2011/2012, CEC provided program participation opportunities to 355 inmates in 11 different industry programs.

CEC shops are located in the MacDougall-Walker, Cheshire, Osborn, and York Correctional Institutions. The work setting of CEC shops replicate private industry, offering inmates a realistic work experience in a business-like environment that stresses the same types of performance standards and accountability measures used for workers in the community. CEC programs are designed to be self-supporting by generating sufficient revenues from the sales of goods and services to meet the costs of operation.

All CEC shops are assessed on an ongoing basis in terms of sales, productivity, and idleness reduced through the number of inmates participating. Also examined is the opportunity for inmates to learn both core job skills that emphasize a strong work ethic and specialized skills that offer inmates an opportunity to learn skills related to employment after release.



## Offender Programs and Victim Services

Director Elizabeth Bayona

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The OPVS Unit designs, implements and evaluates evidence-based programs to ensure offender accountability, offering opportunities to lessen the likelihood of recidivism, thereby increasing public safety. With a \$540,000 grant, the Division participated in the Bridgeport Reentry Initiative, a collaborative between the Department and other criminal justice and community based agencies in promoting reentry, employment, and self-sufficiency for offenders returning to Bridgeport.

The Health and Addiction Services Unit received national recognition for the Hospice, Bereavement and Palliative Care program as well as for the integrated model of parole supervision for mental health offenders. Two staff members received recognition with the Brain Injury Association of Connecticut's 2009 Education and Prevention Award. All Addiction Services counselors and supervisors are state certified and/or licensed to provide services.

# HEALTH SERVICES DIVISION



## Health and Addiction Services

Director Daniel Bannish, Psy.D.

24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-7645

The Health and Addiction Services Unit provides for the physical and behavioral health of offenders from admission through reintegration with the community. The Department collaborates with the University of Connecticut Health Center to facilitate the provision of comprehensive managed health care.

The unit collaborates with other state agencies and community providers on numerous initiatives to achieve its mission. Integration of services to support successful reentry is a major goal of the unit. Treatment services are subject to continuous quality improvement through clinical supervision, training, research and implementation of evidence-based practice.

The unit continues to participate in a variety of research and demonstration projects designed to improve our understanding of the diagnosis and treatment of inmate medical and mental health and addictions-related problems. One example includes the Criminal Justice-Drug Abuse Treatment Studies (CJ-DATS) project, funded by the National Institute on Drug Abuse. CJDATS is a multi-state cooperative

program bringing together researchers, treatment professionals and governmental officials, all focused on implementing evidence-based resource efficient practice to provide better drug treatment services to inmates and offenders in order to alter their drug use and criminal behavior. Sharing responsibility for this project with Department of Correction are the Department of Mental Health and Addictions Services and the University of Connecticut.

During the 2010/2011, the York Correctional Institution health services program once again achieved accreditation by the National Commission of Correctional Health Care (NCCHC), a well known and well-respected national accreditation organization.



# PROGRAMS & TREATMENT DIVISION

## Offender Reentry Services

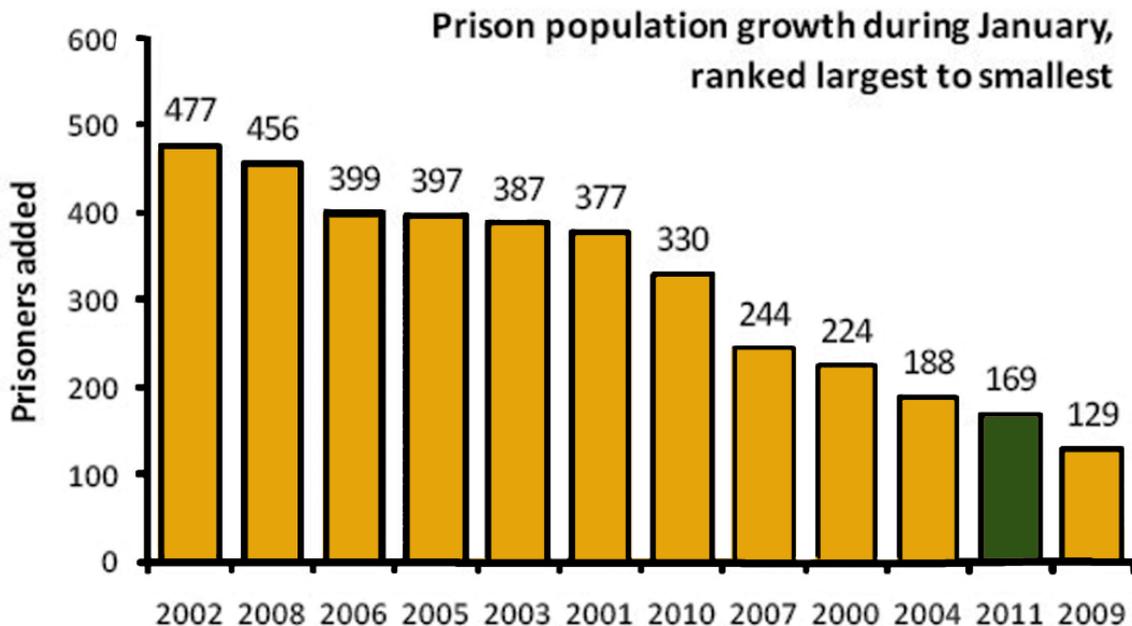
Counselor Supervisor Donna Cupka  
24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-6965

The Offender Reentry Services Unit (ORSU) goals are to ensure that all offenders are sufficiently prepared for release and that all eligible and appropriate offenders are placed on a period of community supervision to assist their transition back into the community. ORSU supports the agency's mission by establishing links between institutional and community providers and developing partnerships and collaborative processes with other state and local agencies to affect a continuum of supervision and treatment for offenders who are transitioning from incarceration to community.

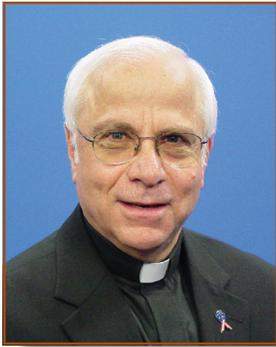
ORSU oversees agency implementation of the Offender Management Plan (OMP), a risk reduction case management model that governs and promotes activities and systems necessary to prepare offenders for successful community reintegration. This structured plan spans the entire period of incarceration, from the time offenders enter the system through discharge, to ensure each offender receives appropriate supervision, opportunities for self-improvement, and tools for successful reintegration into the community.

In accordance with goals outlined in "Partners in Progress" the State of Connecticut Reentry Strategy, Offender Reentry Services Unit staff members partner with agency staff, other criminal justice agencies and community providers to facilitate a consolidated, statewide network of services to increase offender success as they move from incarceration dependency to community self sufficiency.

**As a rule, the prison population always increases during the month of January. Often, the size of this increase is a bellwether for the prison population for the remainder of the year.**



# PROGRAMS & TREATMENT DIVISION



## Religious Services

Director Rev. Anthony J. Bruno  
24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-7577

The Religious Services Unit offers a wide range of worship services, religious studies, special religious programs and counseling. The ultimate purpose is to effect positive change in the inmate population based on religious values that translates into a secure and safe environment while incarcerated and a successful, return to society. For those inmates serving life sentences, the programs and services offered are intended to provide spiritual strength and comfort as they cope with that reality.

Fourteen full-time staff chaplains, 38 part-time staff chaplains and eight chaplains working under limited Personal Service Agreements provided approximately 82,056 hours of ministry time to the inmate population. Numerous religious volunteers from the community augmented that effort.

During FY 2010/2011, the Religious Services Unit provided 21,179 worship services, study sessions and other spiritual programs. Inmate attendance at these programs and services totaled approximately 320,550.

There were approximately 53,700 counseling occasions during this reporting period.



## Volunteer and Recreation Services

Director Douglas Kulmacz  
24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-7580

The Volunteer and Recreation Services Unit supports the mission of the CT/DOC and the Programs and Treatment Division by organizing and orienting Volunteers, Interns and Professional Partners (VIPs) to augment staff in the provision of inmate and parole services developed to maintain good health and improve the social functioning of offenders during and after incarceration. Participation in voluntary activities is a privilege and is limited to individuals who demonstrate good behavior, obey rules, regulations and staff direction.

During fiscal year 2010-11 the Connecticut Department of Correction's Auxiliary Corps grew to a total of 1838 individual Volunteers, Interns & Professional Partners. This corps was refreshed by 1162 newly screened and oriented VIPs strengthening and diversifying activities "not ordinarily provided by paid staff" throughout the Department's Institutions, Centers and Parole Regions

# PROGRAMS & TREATMENT DIVISION

Correctional VIPs supplemented staff through the ABC's of Correction for VIPs: Addiction Services, Basic Educational Services, and Chaplaincy Services.

With staff resources and budgets frozen or diminishing the CT/DOC's cadre of VIPs added tremendous value throughout the system. Correctional VIPs logged 60,937 hours valued at a federal rate of \$27.02 per hour yielding \$1,646,518.00 of in-kind (unpaid) services.

An average of 14,873 individual inmates or parolees participated in regular weekly activities; reducing idle time while effectively preparing for long term confinement or reentry. Inmate and parolee volunteers enrolled in these constructive roles are only allowed to participate in elective activities as long as they remain discipline free.

# SECURITY DIVISION



*Director*

**Kim Weir**

24 Wolcott Hill Road,  
Wethersfield, CT 06109  
860-692-7498

The Security Division has the responsibility of ensuring the safety and security of the Department. The Division is comprised of the Investigations, Security Risk Group, Special Intelligence, Telephone Monitoring and Computer Forensics Units. The Investigations Unit has the primary responsibility of conducting internal investigations at the direction of the commissioner as well as joint investigations with federal, state and local authorities. The Unit also conducts security audits and oversees the disposal of contraband collected in the facilities. Members of the Security Risk Group and Telephone Monitoring Units work collaboratively to acquire, analyze and disseminate pertinent security information throughout the agency and the law enforcement community. Through targeted and random monitoring of non-privileged communication, criminal activity, both internally and externally, is reduced and in some cases prevented.

The Special Intelligence Unit provides an intelligence gathering conduit for the exchange of intelligence information related to criminal and terrorist activity with federal, state, local and judicial agencies. The Unit

is also responsible for the forensic examination of computer and digital media devices in support of investigation to recover, analyze and document evidence.

In FY 2011, the Division conducted more than 224 formal investigations and collaborated with outside law enforcement in numerous criminal investigations. This Division is working closely with the Office of the Chief State's Attorney, with staff being assigned to criminal intelligence task forces and assisting with "Cold Case" files.

The Special Intelligence Unit, Security Risk Group Intelligence Unit and Telephone Monitoring Unit work closely together in the gathering of gang intelligence information. Significant improvements were made to streamline the collection by analyzing and disseminating this criminal intelligence information.

# SECURITY DIVISION

The Security Risk Group Intelligence Unit provided training not only for staff in gang identifier recognition, latest trends and management techniques, but also to over 20 different community, federal, state, local and military groups.

## Telephone Monitoring Unit

Captain Armando Valeriano  
24 Wolcott Hill Road, Wethersfield, CT 06109 •  
860-692-7519

The Telephone Monitoring Unit has continued its active collaboration with numerous federal, state, and local public safety agencies during the past year. At present, the Unit has four investigators and one part-time supervisor assigned to the targeted and random review of non-privileged inmate communications. These efforts resulted in 639 facility based-investigations specifically focusing on internal safety and/or security issues within DOC facilities. Unit staff participated in 231 investigations in support of other agencies and organizations, specifically focusing on criminal activity outside departmental facilities.

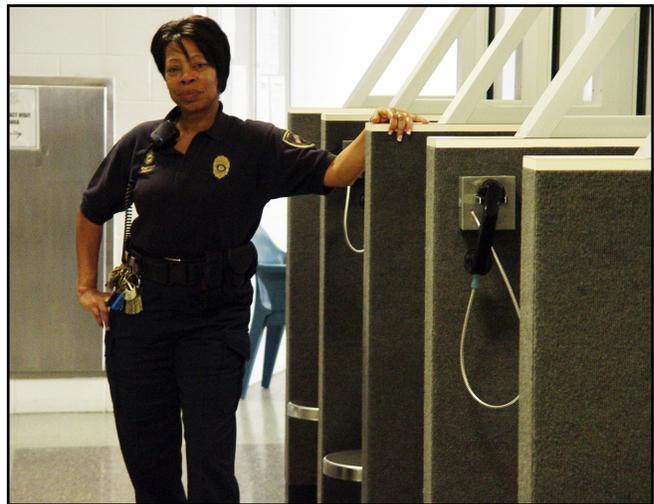
Detection, deterrence and prevention of criminal activity and administrative violations remain the primary focus of the Unit's activities. During FY 2010/2011, the Unit received and complied with 148 subpoenas and 26 search warrants related to intelligence gathered by the Unit. Unit employees appeared in court on six separate occasions as witnesses in cases involving evidence gathered through targeted and random telephone and/or mail review.

## Investigations Unit

Director Kim Weir  
24 Wolcott Hill Road, Wethersfield CT 06109 • 860-692-7498

The Investigations Unit is responsible for internal investigations, audits and the review of incoming publications to assess compliance with Department policy. During FY 2009/2010, the Investigations Unit conducted 198 formal investigations and five informal inquiries. In addition, the Unit conducted 38 audits, and performed 15 security assessments for Internet access requests.

Pursuant to Sections 18-81-28 through 18-81-51 of the Regulations of Connecticut State Agencies, the Department's Media Review Board is required to review all incoming media for prohibited or objectionable material. During FY 2009/2010, members of the Media Review Board reviewed 2,716 media items for such material.



Captain Theresa Penn, Distinguished Public Service Award winner.

# SECURITY DIVISION

## Security Risk Groups Unit

Counselor Supervisor John Aldi

24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-7512

The Security Risk Groups Unit, working cooperatively with facility intelligence staff and outside law enforcement agencies collects, analyzes and disseminates security risk group intelligence. The aim is to enhance the safety and security of both the community and the Department itself. During FY 2010/2011, the “DOC Gang Perspective” outreach program was conducted in nearly 40 different locations throughout the State of Connecticut. It was provided to civic organizations, local police departments, state and municipal agencies and school districts with the goal of assisting them in detecting gangs and gang trends in their communities. Since the inception of the Security Risk Groups Unit, nearly 7,100 inmates have been identified as Security Risk Group Members or Security Risk Group Safety Threat Members.

## Special Intelligence Unit

Captain Armando Valeriano

24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-7519

The Special Intelligence Unit provides intelligence-gathering methods designed to ensure the highest standards of integrity and is a catalyst for the exchange of criminal intelligence information by providing indispensable resources to support federal, state and local agencies.



**Parole Officer Al Bonfiglio (center) along with other members of the Hartford Shooting Task Force, search for a gun in the kitchen of a Hartford apartment.**

The Special Intelligence Unit provides analytical data; tracking internal trends relating to gang activity, violence, weapons, and narcotics; its relationship to facility issues as well as its impact on the surrounding communities. In this capacity, the Special Intelligence Unit is committed to networking with state prosecutors and municipal agencies in an effort to support gun violence reduction strategies and provide analytical data for the purpose of tracking violent offenders in our partnership with Project Safe Neighborhoods.

The Special Intelligence Unit conducts COLLECT background investigations of all Department employees, applicants, contractual employees, volunteers, outside groups, vendors, researchers, media, and labor relations.

# PAROLE & COMMUNITY SERVICES DIVISION



Director

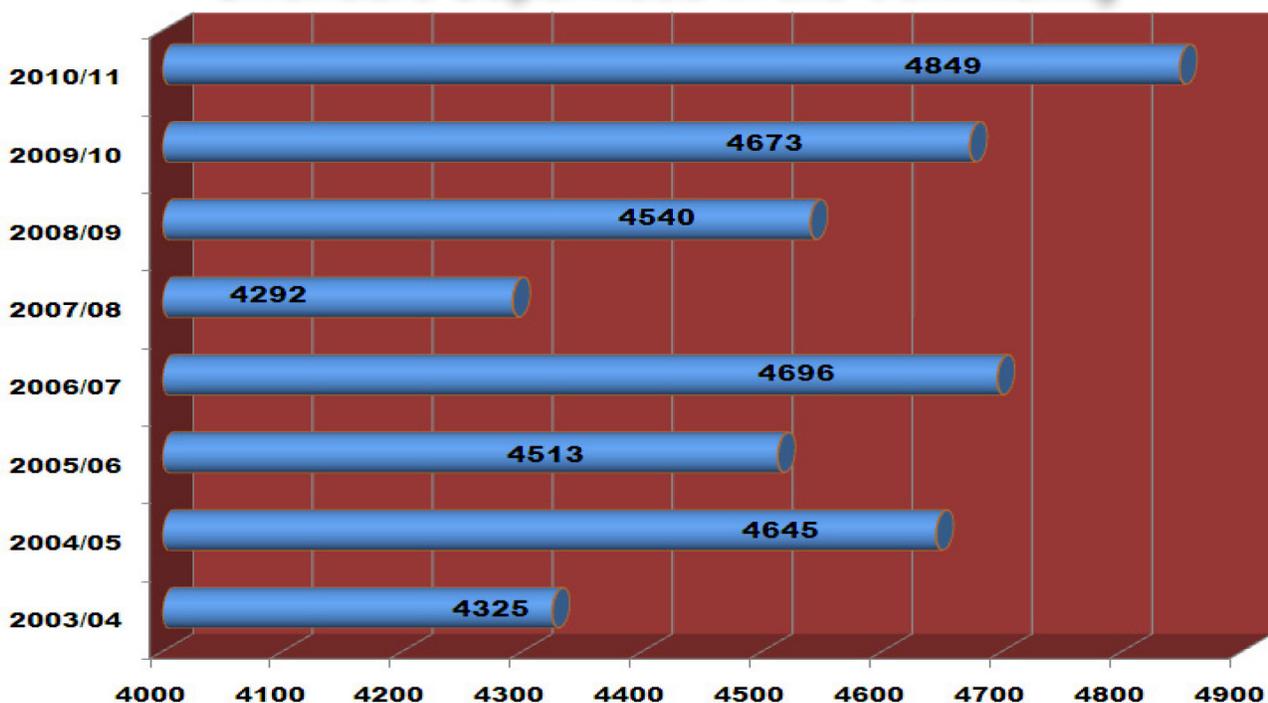
**Joseph Haggan**  
300 Sheldon Street,  
Hartford, CT 06120  
860-297-4111

The Parole and Community Services Division is responsible for supervising and providing support services to offenders released to the community under supervision authorized by both the Department of Correction and Board of Pardons and Paroles. The Division is comprised of five district offices in Bridgeport, Hartford, New Haven, Norwich and Waterbury and has five specialized units: Residential Services, Central Intake, Special Management, Mental Health and Fugitive Investigation. Parole officers in each district and unit monitor offenders' adherence to release condition and assist with their reintegration into their communities while enhancing offender accountability and public safety.

On July 1, 2011, the total number of offenders supervised on all forms of community supervision was 4,849 which is a 3.3% increase compared to last year's population of 4,692. A total of 9,213 offenders were released to all forms of community supervision. During this period, the total number of criminal violations decreased by 14.5% and the total technical violations decreased by 6.4%. Overall, 6,368 offenders successfully discharged from all forms of community supervision.

A committee was appointed, made up of managers from both the Parole and Community Services Division and the Board of Pardons and Paroles for the purpose of reviewing and streamlining the existing parole agreement. The committee was guided by the National Parole Resource Center, and after several meetings a new agreement was created, which reduced the number of standard parole conditions from fifteen to six and is in line with national standards. The new agreement went into effect in June 2011.

## Offenders Supervised in the Community



# PAROLE & COMMUNITY SERVICES DIVISION

An extensive two-month training program was developed for newly hired parole officers. The program development involved representatives from not only the Parole and Community Services Division and the Maloney Center for Training and Staff Development but also included subject matter experts from around the entire Department of Correction, Board of Pardons and Paroles (BOPP), contracted agencies, and other community providers who serve offenders returning to the community.

The first of four scheduled releases of the casenotes enhancement project which was financed through federal stimulus funds in a grant to the Board of Pardons and Paroles (BOPP) occurred in June 2011. Casenotes is the software program used by the Department's correctional facilities, the Board of Pardons and Paroles (BOPP), and the Parole and Community Services Division. While the facilities and the BOPP use the system to input inmate information, field officers use the program to record supervision history and day-to-day activities of offenders under supervision in the community. Prior to the casenotes enhancement project, DOC facilities did not have access to the system. Another key piece of this enhancement is the ability of the new casenotes system to receive information directly from the current Department of Correction inmate information system. This addition has resulted in a more streamlined and accurate conduit for information transmitted from the correctional facilities to the community.

The Division over the past fiscal year, has utilized a blend of electronic monitoring technology to enhance the community supervision of offenders. Radio frequency devices provided parole officers with information about offender curfew compliance. Global Positioning Units (GPS) data allowed parole officers to determine an offender's current or past location. Parole officers monitored an average of 700 offenders each day, using radio frequency devices, and 225 offenders were placed on GPS. A total of 3,198 radio frequency and 480 GPS units were installed on offenders in the community.

The development of a 24-bed staff-secure inpatient sex offender treatment facility continues in collaboration with the Judicial Branch's Court Support Services Division and The Connection Inc. to oversee the construction, staffing, and operation of the facility. Construction is currently underway with a scheduled opening date sometime in the Fall of 2011.

In March 2010, the Gender Responsive Evaluation Grant was awarded by the University of Cincinnati (UC), to the Division of Parole and Community Services. The purpose of this grant is to study the benefit of having female parole officers assigned to supervise female offenders as well as to implement the use of gender specific assessments. Implementation of the project and the identification and training of specialized parole officers is expected in September 2011.

The New Haven Reentry Initiative funded under the Second Chance Act is a re-entry initiative that provides service to moderate and high-risk offenders returning to the City of New Haven. Services begin 30 days prior to offender release and continue for up to a one-year period. A collaborative effort among the Department of Correction, the City of New Haven, the Annie E. Casey Foundation and Court Support Services Division (Judicial Branch). Easter Seals is the contracted service provider. The New Haven District office also participates in a variety of additional community re-entry projects including three recent collaborative "re-entry fairs" which have taken place at community police sub-stations throughout the city. At these fairs offenders returning to the community are exposed to a variety of available services and job opportunities.

# PAROLE & COMMUNITY SERVICES DIVISION

The Medication Assisted Therapy Study began in the Bridgeport District Office in August 2010. The study is being conducted through collaboration with the Department of Mental Health and Addiction Services, UCONN, and Bridgeport area substance abuse treatment providers. This study, which concentrates on treatment of offenders with opiate and alcohol dependence, is anticipated to help provide improved services and outcomes to the target client population.

In June 2011, The Hartford Parole office established a specialized gun supervision unit in conjunction with the Hartford Police Department designed to combat gun violence in the city. This collaborative effort has enhanced supervision and monitoring and has also improved the sharing of information and intelligence between agencies. The Hartford District Parole Office is also currently in the process of assuming supervision of offenders residing in the City of New Britain from the Waterbury District Office. This reorganization is part of a statewide realignment of staff and caseloads to better manage and equally distribute workload between district offices.

The Special Management Unit (SMU) maintained an average daily caseload of approximately 250 paroled sex offenders. The unit uses a comprehensive sex offender management approach, which includes containment of offenders and collaboration between sex offender treatment providers, victim advocates, law enforcement, and polygraph examiners. Sexual offender recidivism rates remained at less than 1% for the SMU population. SMU officers coordinated monthly compliance check operations with law enforcement in varying jurisdictions. As a result of these proactive measures the unit made several arrests of sex offenders who were not compliant with their conditions of release. SMU submitted an informational posting to the Connecticut Intelligence Center describing the types and utilization of electronic monitoring equipment used by the division. The posting contained photographs of each device to aid law enforcement in identifying the equipment in the field.

The Mental Health Unit has continued to experience a significant increase in its assigned client population during the past year. While continuing to successfully supervise specialized caseloads of offenders exhibiting serious mental illness, the unit is now also responsible for the supervision of offenders being released under the terms of medical or compassionate parole. In addition, the unit now has the responsibility of overseeing the Roger's House, which is a fifteen bed residential program designed to serve offenders with serious mental illness as they reintegrate into the community. The unit has also increased short-term commitments to correctional facilities, primarily the Garner facility, where offenders with serious mental health issues can be placed short-term, (30 days or less) for hospitalization and stabilization prior to return to community supervision.



**Parole Officer of The Year, Netasia Jones**

# EXTERNAL AFFAIRS DIVISION



*Director*

**Brian Garnett**

24 Wolcott Hill Road,  
Wethersfield, CT 06109  
860-692-7780

With the change in leadership of the Connecticut Department of Correction during the 2010-2011 fiscal year, the External Affairs Division was involved in a several major policy initiatives that were mandated by the new administration.

The Legislative Liaison successfully shepherded the Earned Risk Reduction Credit program through the State Legislature, educating lawmakers as to the benefits of rewarding offenders for engaging in beneficial programming that will support successful reintegration while maintaining good behavior.

The Division was also deeply involved in the development of a new Sexually Explicit Materials Ban within the agency. After several months of reviewing similar correctional policies across the country, a study panel recommended a complete ban to the commissioner, which was accepted with a year long countdown beginning to end on June 30, 2012.

A new library policy, growing out of concerns about what books one of the inmates convicted in the Cheshire tragedy may have been able to access in prison, was also researched and crafted by the Division's Standards and Policies Office. Modeled on the policy of the Federal Bureau of Prisons, this will establish a review process in each facility.

The Division's Public Information Office and Legislative Liaison have also been heavily involved in communicating to the staff, the public and lawmakers, the reasons for and effects of the contraction of the agency, as the result of a 10 year low in the inmate population. This, as the year ended had resulted in the closure of one facility and preparations for a second to be mothballed.

## Public Information Office

Public Information Officers: Michelle Altomare and Andrius Banevicius

The Public Information Office Annually responds to more than 6,000 telephone inquiries and an additional 2,000 e-mail inquiries each year.

The Public Information Office has strived during the past fiscal year to increase its effectiveness in serving the informational needs of staff and the public, by better utilizing the agency's Internet and Intranet sites as well as other electronic means of communication.

In an effort to better assist the family and friends of inmates with information about their loved ones and questions related to agency operations, a unique invitation to converse with the department about those concerns, called "Who can answer my questions" has been added to the agency website. This invites inquires, via phone or e-mail regarding inmate issues and concerns. Along these lines, the Inmate Handbook on Line has been updated and Reentry Information has been enhanced.

The web site has also seen the addition of information about the state's new emergency information system that is replacing the agency's aging phone tree public notification system.

To improve the ease by which attorney and other professionals can arrange visits with the inmate population, e-mail addresses were established for each facility to supplement the telephone access that is currently available to schedule such a meeting. This was added to the privileged/attorney visits page if the website.

# EXTERNAL AFFAIRS DIVISION

The department's internal Intranet, DOCWEB has also been updated with the addition of facility specific pages as well as a Code Orange section to alert staff to colleagues in need of assistance. Additionally, the Morning News, a compendium of daily media stories regarding corrections local and national, is now posted for all staff on this site.

As always, the Public Information Office strives to publicize the agency's successes and benefit to the community at large. A system of instantly sending out press releases to the media via e-mail was established, replacing the much slower fax method of the past.

Some of the highlights of agency news coverage this year include the agency's offer to local communities to have inmates assist in shoveling heavy snow from fire hydrants, walk ways and other areas. This achieved extensive coverage by local media and reporters as far away as Fuji Television from Japan.

The agency's video conferencing efforts, which save transportation costs to court hearings was covered by the media, as was the department's involvement in solving cold cases through DNA collection and playing cards. The generosity of staff in collecting some \$300,000 for various charities also received coverage.

## Audio/Video Production Unit

Media Production Technician Duane Pierre  
42 Jarvis Street, Cheshire, CT 06410 • 203-271-5163

Through the application of modern multimedia production techniques, the Audio/Video Production Unit is responsible for the creation of educational aids that are utilized to enhance the extensive pre-service and in-service training that all staff is provided on an annual basis. The staff of this Unit also supports the Maloney Center for Training and Staff Development in its mission of staff training, as well as for special departmental events such as graduations, conferences, and the annual award ceremony. The unit also regularly works with the Connecticut Office of the Attorney General, providing technical support for the defense of lawsuits brought against the Department. Support is also provided in the areas of news and public affairs.

Additionally, the Unit produces and distributes materials that benefit the inmate population including such video productions as both male and female versions of "How to do Your Bid," as well as the 15-segment Transitional Services Program. These and other video productions are utilized to support the successful reintegration of offenders into the community.



**Inmate work crews helping was local communities remove record-breaking snows from hydrants was reported on by media - including Japanese television.**

# EXTERNAL AFFAIRS DIVISION

A partial list of the Audio/Video Production Unit's accomplishments for the past year include:

- the production and duplication of DVDs chronicling the multitude of educational programs, like Sisters Standing Strong and the Playwriting Group, staff oversees in facilities such as York, CI and Garner, CI.
- the recording and editing of 4 voiceovers currently used in the interactive, online training
- the production and duplication of DVD's chronicling the multitude of the department's community based partnership programs, like the Bridgeport Re-entry Initiative
- the archiving, cataloguing and editing of more than 6,726 digital images currently used for training and recruitment
- the photographing of 1,013 new photos used for training and recruitment
- the duplication and cataloguing of the more than 520 DVDs and videocassettes currently used in web based - training, pre-service and in-service training
- the routing repair and maintenance of media equipment at the academy
- the production of Succession Planning videos
- the exploration of new media and social networking's role in law enforcement on a national scale and how these emerging trends will impact the future of the department
- the facilitation of the Pre-Service and New Supervisors graduation ceremonies

Due in part to the rapid developments in instructional technologies, the Audio/Video Production Unit's responsibilities will continue to broaden in scope and the Unit's personnel will continue to modernize and stay abreast of technological advances to stay on the cutting edge. One of the current technological forays that will continue to be explored is the use of streaming media in serving the needs and the goals of the department.

## Freedom of Information Office

Counselor Supervisor Kristine Barone

24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-6290

The Connecticut Department of Correction Freedom of Information Office insures departmental compliance with the State of Connecticut Freedom of Information Statute. Freedoms of Information Liaisons are located in all 16 facilities and units within the department. The Freedom of Information unit handles on average 965 requests a year. This represents a 21% increase from the prior fiscal year.

During the 2010-2011 fiscal year there were 39 Freedom of Information appeals, a 27% decrease from the prior fiscal year. Of the Freedom of Information Appeals 90% were from the Inmate population. During the 2010-2011 a shared program was implemented for FOI liaisons throughout the department to keep a log FOI requests, this streamlines the tracking and communications between facilities and Units.

During this fiscal year there continues to be an increase in Inmate Freedom of Information request to other state agencies and municipalities as reflected in the number of notifications received by the commissioner's office.

The Connecticut Freedom of Information Office continues to insure the agency's compliance with the state's Freedom of Information Act while balancing the safety and security of the State's Correctional facilities.

# EXTERNAL AFFAIRS DIVISION



## Legislative Liaison

Lena Ferguson

24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-7510

The liaison represents the DOC at the state legislature and communicates the agency's position on legislative matters that affect the functions of the DOC and assists legislators with the resolution of constituent matters. The DOC submitted three proposals to the Judiciary Committee for its consideration. The proposals addressed the disclosure of information

to the parent or legal guardian of a youthful offender in the custody of the DOC, inmate savings accounts and residential stays at a correctional facility.

The Judiciary Committee raised all three proposals as separate bills: House Bill (HB) 6345 An Act Concerning Disclosure of Information to a Parent or Guardian of a Youthful Offender in the Custody of the Department of Correction; HB 6346 An Act Concerning Residential Stays at Correctional Facilities; and, Senate Bill (SB) 955, An Act Concerning Inmate Discharge Savings Accounts. All three bills had a public hearing on February 23, 2011 and were reported out of the Judiciary Committee. HB 6345 passed both the House and Senate and became effective upon the Governor signing Public Act (PA) 11-39 on June 6. Senate Bill 955 passed the Senate but died on the House Calendar. HB 6346 died on the House calendar.

The DOC strongly supported the Governor's criminal justice initiatives that had a direct impact on the DOC and its inmate population. PA- 11-51, An Act Implementing the Provisions of the Budget Concerning the Judicial Branch, Child Protection, Criminal Justice, Weigh Stations and Certain Agency Consolidations allows the Commissioner of Correction to award risk reduction earned credits up to five days per month for inmates, retroactive to April 1, 2006, to (1) reduce an inmate's maximum prison sentence and (2) make inmates eligible sooner for release from prison under supervision. Inmates serving time for parole ineligible offenses are excluded from earning any credits and credits cannot reduce a mandatory minimum sentence. An inmate can earn credits for adhering to the offender accountability plan, participating in eligible programs or activities, or obeying institutional rules and good conduct, although good conduct alone is not enough to earn credits. HB 6650 also allows the Commissioner of Correction to release a sentenced inmate, after admission and conducting a need and risk assessment, to the inmate's residence under community supervision for certain drug and DUI offenses. The act also provides for the Court Support Services Division (CSSD) of the Judicial Branch to provide more intensive pretrial supervision services when ordered by the court and to complete alternative sentencing plans for persons who enter a stated plea agreement with a prison term of up to two years. CSSD may also evaluate and develop a community release plan for people sentenced to a prison term of up to two years who serve at least 90 days in prison and comply with the DOC's rules and necessary treatment programs.

Other enacted legislation of particular interest to the DOC includes:

PA 11-64, *An Act Concerning Permanent Supportive Housing*, which adds the Department and CSSD to those already collaborating with the Department of Mental Health and Addiction Services on the supportive housing initiative and establishes a process for the development of

# EXTERNAL AFFAIRS DIVISION

scattered site housing; PA 11-71, *An Act Concerning the Penalty for Certain Nonviolent Drug Offenses*, which reduces the penalty for possessing less than one-half ounce of marijuana from a crime that carries a possible prison term to an infraction; PA 11-144, *An Act Concerning the Collection of Blood and Other Biological Samples for DNA Analysis*, authorizes the DOC to use reasonable force to obtain a sample from felons and sex offenders in its custody; PA 11-148, *An Act Establishing Advisory Committees to the Department of Correction in Certain Municipalities*, requires the DOC to establish advisory committees in towns with a correctional facility that do not have a public safety committee; PA 11-219, *An Act Concerning Child Support Enforcement and Expedited Establishment of Paternity and Support in Title IV-D Cases*, permits the Department of Social Services to disclose to certain representatives of the DOC and the Judicial Branch information regarding incarcerated parents or those on probation or parole who have child support obligations; Special Act 11-16, *An Act Concerning the Conveyance of Certain Parcels of Land and the Removal of Certain Traffic Signs*, which requires the conveyance of five acres or less from the Department to the Town of Cheshire for parking.

The liaison tracked and monitored over 300 bills of interest to the agency during the regular and special sessions of the legislature and received and responded to close to 350 inquiries from elected officials and members of the public. Fifty-seven (57) legislators and other state and local officials participated in the annual tours of the correctional facilities.

## Office of Standards and Policy

Captain Roger Chartier Jr.

24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-7485

The Office of Standards and Policy is assigned the responsibility of drafting, revising and rescinding Department policy. On a continual basis, each policy is reviewed and revised, as needed, to ensure compliance with statutory and regulatory requirements as well as with the numerous standards established by the American Correctional Association.

During FY 2010/2011, the Office updated 19 Administrative Directives, including: 2.19, Employee Health, 2.6 Employee Discipline, 5.5 Control of Hazardous Energy, 6.5 Use of Force, 10.6 Inmate Visits, 10.15 Inmate Penal Identification Procurement and Storage.

Over the past fiscal year, the Office of Standards and Policy had continued in assisting the Division of Parole and Community Services with the development and implementation of a field operations manual in order to streamline and standardize the day-to-day operations of the Division, to date 39 of the 44 (89%) divisional policies have been completed.

The Office also oversaw the Governor's Correspondence function of the division. This process ensures that letters directed to the Governor's Office on correctional issues receive a timely and comprehensive response that is consistent with prior information that may have been provided by the agency. On average approximately 20 such letters were handled on a monthly basis.

# AFFIRMATIVE ACTION UNIT



Director Robert Jackson  
24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-763

The Affirmative Action Unit ensures that the principles of equal employment opportunity, affirmative action and diversity are integral parts of the employment and advancement process. The Affirmative Action Unit plays an important and necessary role in all stages of the employment process, including but not limited to, the areas of recruitment and selection, training, promotion and upgrading benefits, compensation, counseling, personnel policies, grievance investigations, evaluations, layoff, termination and vital areas to ensure, promote and protect equal opportunity. The role of the Affirmative Action is to provide an environment for the application of equal opportunity principles and to monitor the employment process to prevent illegal discrimination from arising or existing.

In addition to ensuring that there is equal employment opportunity, the Affirmative Action also works to ensure that staff members have a work force free of sexual harassment, retaliation and related misconduct. This Unit has continued its emphasis on training DOC staff in the areas of Affirmative Action (including Sexual Harassment and Discrimination) and Workplace Diversity. The Department has continued its overall Diversity Initiative that includes the development of Diversity Councils at each facility. The Diversity Councils provide all staff with the opportunity to understand, value, appreciate and respect while learning about cultural diversity.

# LEGAL AFFAIRS OFFICE



Director Sandra Sharr, Esq.  
24 Wolcott Hill Road, Wethersfield, CT 06109 • 860-692-7764

The Legal Affairs Office, established in 2005, reports to the Commissioner and serves as the legal advisor to the agency, providing legal guidance to agency personnel on matters ranging from human resources issues, to agency compliance with various state statutes, to constitutional questions involving the offender condition of confinement. This office works closely with the Office of the Attorney General, assisting that office in defending the agency before state and federal courts throughout Connecticut. Staff attorneys and paralegal specialists handle employment law cases taken before the Commission on Human Rights and Opportunities and/or the Equal Employment Opportunity Commission, as well as appeals made to the Freedom of Information Commission and complaints made under the Whistleblower statute.

This Office also maintains daily interaction with attorneys and representatives from other agencies, such as the Office of Protection and Advocacy for Persons with Disabilities, and serves as the agency coordinator for all issues involving the Probate Courts. It reviews all proposed legislation, regulations and guidance documents and ensures compliance with all subpoenas that are served upon the Department.

# RETIREMENTS

Abbiati, George P	Correction Officer	York Correctional Institution
Acker, Matthew A	Correction Officer	MacDougall/WRSMU
Adgers, Jeffrey	Correctional Dep Warden	Cheshire Correctionl Inst
Agosto, Alex	Correction Officer	Bridgeport Correctional Cntr
Albano Jr, Michael A	Correction Officer	MacDougall/WRSMU
Aldridge, Scott T	Correction Officer	Bridgeport Correctional Cntr
Algarin, Eduardo	Correction Officer	Bergin Correctional Inst
Almeida, Charline	Correction Officer	MacDougall/WRSMU
Alvarez, Alexie	Correction Officer	Bridgeport Correctional Cntr
Anania, Richard C	Corr Gen Maint Off	New Haven Correctional Cntr
Andrews, Lawrence M	Correction Officer	Manson Youth Institution
Antrum, Constance	Office Assistant	Central Office
Arcouette, John B	Correctional Lieutenant	Carl Robinson
Ashburn, Michele L	Correction Officer	York Correctional Institution
Baker, Clayton E	Correction Officer	Hartford Correctional Cntr
Baker, Russell G	Correction Officer	Corrigan/Radgowski
Bandzak, Joseph R	Correction Officer	Central Office
Barros, Daryel A	Correction Officer	New Haven Correctional Cntr
Barselau, Paul H	Correction Officer	Northern Correctionl Inst
Bates, Edwin K	Correction Officer	Brooklyn Correctionl Inst
Beeman, Brian W	Correction Officer	Cheshire Correctionl Inst
Bell, Orlando J	Correction Officer	Hartford Correctional Cntr
Bergeron, Craig E	Correction Officer	Osborn Correctionl Inst
Bergin, Thomas P	Correction Officer	Manson Youth Institution
Billue, Reginald B	Correction Officer	Cheshire Correctionl Inst
Bishop, Andre F	Correction Officer	Manson Youth Institution
Bishop, Joanne	Correctional Counselor	York Correctional Institution
Bolorin, Melvin	Correction Officer	MacDougall/WRSMU
Bonfiglio, Richard D	Correction Officer	Cheshire Correctionl Inst
Bonsigore, Kathleen A	Secretary 2	Garner Correctionl Inst
Bouchard, Blaise T	Corrctional Lieutenant	Willard/Cybulski Corrctnl Inst
Bouchard, Karen L	Correction Officer	Brooklyn Correctionl Inst
Bouchard, Michael J	Correctional Electrician	MacDougall/WRSMU
Boucher, Eric R	Correction Officer	Willard/Cybulski Corrctnl Inst
Boulerice, Robert B	Correction Officer	Mason Youth Institution
Bourassa, Willim E	Corrctional Counselor	Willard/Cybulski Corrctnl Inst
Bousquet, Joseph H	Correction Officer	Central Office
Brisson, Roger J	Correction Officer	York Correctional Institution
Brito, Cynthia L	Correction Officer	York Correctional Institution
Brooks, David A	Corr Plmr & Stmfr	Corrigan/Radgowski
Brown Jr, Eugene I	Correction Officer	York Correctional Institution
Camp, Dennis A	Correction Officer	MacDogall/WRSMU
Cannon, Mark D	Correction Officer	Cheshire Correctionl Inst
Carlson, Kurt C	Corr Stny Engr	Cheshire Correctionl Inst

# RETIREMENTS

Carlson, William A	Correction Officer	Willard/Cybulski Corrcntl Inst
Carpio Jr, oseph J	Correction Officer	Manson Youth Institution
Carroll, Margaret T	State School Teacher	Corrigan/Radgowski
Cellano, Franceca D	Correction Officer	York Correctional Institution
Channer, Ossie Roy	Correction Officer	Hartford Correctional Cntr
Christodlous, Charles	Correction Officer	York Correctional Institution
Cichon, Michael E	Correction Officer	Bergin Correctional Inst
Cleveland, David	Correctional Lieutenant	Hartford Correctional Cntr
Cloutier, Amy J	Correction Officer	Corrigan/Radgowski
Coletti, Anthony C	Correctional Warden 2	Corrigan/Radgowski
Coloske, Charles J	Correction Officer	Manson Youth Institution
Conway, Thoas M	Correctional Counselor	Bergin Correctional Inst
Cook, Kenneth P	Correction Officer	Corrigan/Radgowski
Correa, Alejandro	Correction Officer	Northern Correctionl Inst
Cortes, Angel L	Correction Officer	Manson Youth Institution
Cournoyer, John J	Correction Officer	Central Office
Crescimanno, Michael A	Corr Food Svcs Supv 2	Brooklyn Correctionl Inst
Crow, Carol A	Correction Officer	York Correctional Institution
Crowley, Gerald D	Correction Officer	Carl Robinson
Cruz, Zaida	Correctional Counselor	Cheshire Correctionl Inst
Cuprak, Jan	Correctional Lieutenant	Brooklyn Correctionl Inst
Curran Jr, James M	Correction Officer	Northern Correctionl Inst
Curry Sr, Thomas H	Correction Officer	Manson Youth Institution
Cuttitta, Brian	Correction Officer	Manson Youth Institution
Cyr, Robert	Corr Plmr & Stfr	Manson Youth Institution
Dais III, Hampton	Correction Officer	Bridgeport Correctional Cntr
Dalenta, Leon	Corr Indry Supv 2	Osborn Correctionl Inst
Dalpe, David E	Correcton Officer	Bergin Correctional Inst
D'amato, Milagros B	Parole Oficer 2	Central Office
Dania, Gregory S	Correction Officer	New Haven Correctional Cntr
Dargan, Stacy A	Correction Officer	Cheshire Correctionl Inst
De anda, Apolinar D	Correction Officer	Cheshire Correctionl Inst
De los reyes, Cesar	Corr Food Svcs Supv 2	Gates Correctionl Inst
Deary, Michael	Correction Officer	Northern Correctionl Inst
Debarge, Mark E	Corr Gen Maint Off	MacDougall/WRSMU
Debarros, Peter	Correction Officer	Central Office
Debellis, Richard J	Correction Officer	Bridgeport Correctional Cntr
Delvalle Jr, Rafael	Correctional Captain	Hartford Correctional Center
Demaria, Robert J	Correctional Lieutenant	Enfield Correctionl Inst
Desousa, Carlos J	Corr Plmr & Stmfr	Willard/Cybulski Corrcntl Inst
Dibeneditto, John M	Correction Officer	Willard/Cybulski Corrcntl Inst
Donovan, Jon D	Correction Officer	Northern Correctionl Inst
Driskell, Erwin T	Correction Officer	Osborn Correctionl Inst
Droz,Socorro E	Corr Iden & Rcrd Spec 1	Hartford Correctional Cntr
Dube, Karen A	Correction Officer	York Correctional Institution

# RETIREMENTS

Dubuque, Douglas R	Correction Officer	MacDougall/WRSMU
Ducat, Marc R	Correction Officer	Gates Correctionl Inst
Dugan, Cariann	Correction Officer	MacDougall/WRSMU
Edmondston, Kenneth M	Correction Officer	Corrigan/Radgowski
Elliott, Lorenzo E	Correction Officer	Osborn Correctionl Inst
Evelich, Brian S	Correctional Captain	Manson Youth Institution
Fallon, Irving W	Plant Facilities Engineer 1	Central Office
Falls, Patricia A	Correction Officer	Bridgeport Correctional Cntr
Farmer, Robert D	Corr Food Svcs Supv 2	Cheshire Correctionl Inst
Farr, Robert	Chair Brd Of Pard & Paroles	Central Office
Feldman, Gary T	Corr Gen Maint Off	Central Office
Feliciano-Bedard, Yolanda	Correction Officer	Hartford Correctional Cntr
Fish, David J	Correction Officer	York Correctional Institution
Fish, Terrance R	Correction Officer	Brooklyn Correctionl Inst
Flint, Patrick M	Correctional Counselor	Gates Correctionl Inst
Flodquist, Richard	Correctional Dep Warden	Bridgeport Correctional Cntr
Foltz, Robert D	ChfOfFscI/Adm Svcs 2	Central Office
Forkey, Mary L	Correctional Lieutenant	Willard/Cybulski Corrctnl Inst
Forti, Carlos M	Correction Officer	Manson Youth Institution
Fournier, Gary	Correctional Counselor	Hartford Correctional Cntr
Fox, James A	Correction Officer	Garner Correctionl Inst
Fullard, Shawn	Correctional Counselor	Osborn Correctionl Inst
Furhman, Herbert	Correctional Counselor	Garner Correctionl Inst
Gaiser, Eric R	Correction Officer	Manson Youth Institution
Garris, Janet L	Correctional Counselor	New Haven Correctional Cntr
Gary, Robert J	Correction Officer	Hartford Correctional Cntr
Gauvin, Gregory P	Correction Officer	Bergin Correctional Inst
Genido, Flaviano T	Corr Food Svcs Supv 2	Gates Correctionl Inst
Genovese, Giovanni A	Correction Officer	Cheshire Correctionl Inst
Genua Jr, Matthew P	Correction Officer	Bergin Correctional Inst
Gerarde, Judith A	Human Resources Specialist	Central Office
Gillette, Bruce A	Corr Gen Maint Off	Cheshire Correctionl Inst
Gillman, Kenneth N	Correction Officer	MacDougall/WRSMU
Glover, Nyles S	Corr Subst Abuse Cnslr	Central Office
Godburn, Eileen R	Parole Officer 2	Central Office
Gonzalez, Arnold	Correction Officer	York Correctional Institution
Goulet, Nancy A	Fiscal/Administrative Officer	Central Office
Granados, Joseph P	Correction Officer	Corrigan/Radgowski
Grant Jr, Eddie W	Correction Officer	Central Office
Green, Dorthula	State School Principal 2	New Haven Correctional Cntr
Gregory, Michael J	Correction Officer	Carl Robinson
Griffin, John F	Corr Subst Abuse Cnslr	Central Office
Groh Jr, Lawrence K	Correction Officer	Brooklyn Correctionl Inst
Gulston, Marion Alice	Correctional Counselor	Manson Youth Institution

# RETIREMENTS

Gutierrez Jr, Cristobal .....	Correction Officer .....	Carl Robinson
Hall, Michael E .....	Correction Officer .....	Bergin Correctional Inst
Hamilton, Laurie M .....	Correctional Counselor .....	Gates Correctionl Inst
Hannon, Thomas M .....	Correction Officer .....	Manson Youth Institution
Hardt, David P .....	Corr Maint SupV .....	Central Office
Hardy, Karen K .....	Corr Subst Abuse Cnslr .....	Central Office
Harp, Lorraine .....	Correction OfficerR .....	New Haven Correctional Cntr
Harrington, Thomas J .....	Correction Officer .....	Hartford Correctional Cntr
Hartling, Richard .....	Correctional Captain .....	York Correctional Institution
Hartling, Wendy H .....	State School Teacher .....	Carl Robinson
Harvison, Larry G .....	Correctional Counselor .....	Gates Correctionl Inst
Haskell, Charles C .....	Correction Officer .....	Corrigan/Radgowski
Hawkins, Barbara J .....	Correction Officer .....	Osborn Correctionl Inst
Hayward, Michelle A .....	Corr Counslr Supv .....	Central Office
Hebert, Randy J .....	Correction Officer .....	Bergin Correctional Inst
Heller III, Joseph R .....	Correction Officer .....	MacDougall/WRSMU
Henry, Donna K .....	Correctional Counselor .....	Gates Correctionl Inst
Henry, Thomas A .....	Fscl/Adm Supv (Mgrl) .....	Central Office
Hernandez, Edward V .....	Correction Officer .....	MacDougall/WRSMU
Hewins, Robert .....	Correction Officer .....	Osborn Correctionl Inst
Hodges, Nicholas .....	Correctional Lieutenant .....	Corrigan/Radgowski
Hoffman, Sandra .....	Correction Officer .....	Carl Robinson
Hollens, Deborah L .....	Correction Officer .....	Hartford Correctional Cntr
Holloway, Glenn D .....	Correction Officer .....	Bergin Correctional Inst
Howell, Kenneth R .....	Correction Officer .....	MacDougall/WRSMU
Huffman, David C .....	Correction Officer .....	Northern Correctionl Inst
Hughes, Esther D .....	Correction Officer .....	Gates Correctionl Inst
Hunter, Monica .....	Correction Officer .....	Willard/Cybulski Corrctnl Inst
Hutchinson, Debra A .....	Correction Officer .....	York Correctional Institution
Ignacio, Michael J .....	Correction Officer .....	Cheshire Correctionl Inst
Inglis, Deborah A .....	Mail Services Supervisor 1 .....	Northern Correctionl Inst
Jackson, Frederick H .....	Correctional Counselor .....	Enfield Correctionl Inst
Jacobsen Jr, Craig F .....	Corr Gen Maint Off .....	Central Office
Jakuboski, Steven L .....	Correction Officer .....	MacDougall/WRSMU
Jenkins-Weston, Mary .....	Corr Cmry Op .....	Central Office
Johnson, Brandon M .....	Correction Officer .....	Corrigan/Radgowski
Johnson, Lamar H .....	Correction Officer .....	Bridgeport Correctional Cntr
Jolin, Paul A .....	Correction Officer .....	Northern Correctionl Inst
Jones, Bradford .....	Correction Officer .....	MacDougall/WRSMU
Jones, Brian K .....	Correction Officer .....	Cheshire Correctionl Inst
Kaminski, Michael P .....	Correction Officer .....	Gates Correctionl Inst
Kalan, Erik J .....	Correction Officer .....	Carl Robinson
Kasabian, Carol L .....	State School Teacher .....	Osborn Correctionl Inst
Kastenhuber, Kenneth A .....	Correction Officer .....	Manson Youth Institution

# RETIREMENTS

Kelly, John W	Correction Officer	Gates Correctionl Inst
Kennedy, Thomas E	Correctional Captain	Osborn Correctionl Inst
Kerrigan, Kevin F	Correction Officer	Cheshire Correctionl Inst
Kineas, Alice	Corr Subst Abuse Cnslr	Central Office
Knowling, Thomas B	Correctional Stores Sup	Central Office
Kravet, Harlene	State School Teacher	Cheshire Correctionl Inst
Kuhr, Donna Lee	Secretary 2	Cheshire Correctionl Inst
Kuhr, Kenneth C	Correctional Lieutenant	Manson Youth Institution
Labonte, Lawrence P	Correction Officer	Brooklyn Correctionl Inst
Laffitte, Raul J	Corr Food Svcs Supv 2	New Haven Correctional Cntr
Lafleur, Albert G	Correction Officer	Carl Robinson
Lahda III, John William	Exec Dir Bd Pard & Paroles	Central Office
Laitres, Ralph E	Correction Officer	York Correctional Institution
Lambert Jr, Leland	Correction Officer	Brooklyn Correctionl Inst
Lane, Michael S	Correctional Counselor	MacDougall/WRSMU
Lapage, Delia K	Correction Officer	Brooklyn Correctionl Inst
Laureano, Gilberto	Correction Officer	MacDougall/WRSMU
Lee, Robert L	Correction Officer	Corrigan/Radgowski
Lehoux, Gary R	Correction Officer	Brooklyn Correctionl Inst
Lehoux, Wilfred J	Correction Officer	Brooklyn Correctionl Inst
Lennon, Willie W	Correction Officer	Central Office
Lesinski, William J	Correctional Lieutenant	Corrigan/Radgowski
Lewis, Brenda J	Correction Officer	Hartford Correctional Cntr
Litrico, Ronald P	Correction Officer	Enfield Correctionl Inst
Long, Cindy	Correction Officer	York Correctional Institution
Lovett, Robert	Correction Officer	Northern Correctionl Inst
Lyle, Leslie M	Correction Officer	Brooklyn Correctionl Inst
Lynch Sr, Michael R	Corr Maint Supv	Northern Correctionl Inst
Lytle, Darin V	Correction Officer	Cheshire Correctionl Inst
Macklin, Ervin L	Correction Officer	Cheshire Correctionl Inst
Magoon, William Duncan	Corr Counslr Supv	Central Office
Mailhot, Michael G	Correction Officer	Northern Correctionl Inst
Maldonado, Anthony	Correction Officer	Manson Youth Institution
Marinaccio, Ralph J	Correction Officer	Garner Correctionl Inst
Markey, Kevin D	Corr Genl Maint Ofcr	Cheshire Correctionl Inst
Marsee, Robert L	Correction Officer	Gates Correctionl Inst
Marsh, Thomas	Correction Officer	Carl Robinson
Marsh, Vernon O	Correction Officer	Bridgeport Correctional Cntr
Martin, Brian R	Correction Officer	Manson Youth Institution
Marzano, Karen E	Correctional Counselor	New Haven Correctional Cntr
Massey, Michael F	Corr Food Svcs Supv 2	Hartford Correctional Cntr
Massey, Michael F	Corr Food Svcs Supv 2	Hartford Correctional Cntr
Mathewson, Kenneth	Corr Counslr Supv	Central Office
Maulucci, Nicholas A	Correction Officer	MacDougall/WRSMU
Maynard, Gary A	Correction Officer	Corrigan/Radgowski

# RETIREMENTS

Maynard, Michele M	Correctional Dep Warden	Manson Youth Institution
McArdle-Maidment, Karen	State School Teacher	Osborn Correctionl Inst
McCardle, Patricia L	Correctional Counselor	New Haven Correctional Cntr
McDevitt, Peter J	Parole Officer 2	Central Office
McMahon, Richard G	Correction Officer	MacDougall/WRSMU
Melanson, William B	Correctional Lieutenant	Corrigan/Radgowski
Mercier, Michael J	Correction Officer	Brooklyn Correctionl Inst
Mesias, Andre	Correction Officer	Cheshire Correctionl Inst
Michaud, Paula A	Correction Officer	Corrigan/Radgowski
Michaud, Susan J	Correction Officer	Gates Correctionl Inst
Mobbs, Peter S	Correctional Locksmith	Garner Correctionl Inst
Morales, David Nelson	Correctional Lieutenant	Bridgeport Correctional Cntr
Moran, Carlos J	Correction Officer	New Haven Correctional Cntr
Morin, John E	Correction Officer	Bergin Correctional Inst
Morrarty, Thomas	Correction Officer	Corrigan/Radgowski
Muccino, Richard L	Correctional Captain	Bridgeport Correctional Cntr
Murdoch, James I	Correctional Dep Warden	Brooklyn Correctionl Inst
Murray, James E	Correctional Lieutenant	Bergin Correctional Inst
Murray, Timothy J	Correction Officer	Gates Correctionl Inst
Natelle, Michael A	Correctional Electrician	Manson Youth Institution
Navarro, Jesus M	Correction Officer	Willard/Cybulski Corrcrtnl Inst
Nelson, Douglas Malcolm	Corr Subst Abuse Cnslr	Central Office
Nelson, Roger W	Parole Officer 2	Central Office
Neuendorf, Erik E	Correction Officer	York Correctional Institution
Neville Jr, James H	Correctional Captain	Garner Correctionl Inst
Nickollof, Lawrence M	Correctional Counselor	York Correctional Institution
Nicks, William S	Correction Officer	New Haven Correctional Cntr
Novack, Christopher A	Correction Officer	Bergin Correctional Inst
Nunez, Aida L	Correction Officer	Willard/Cybulski Corrcrtnl Inst
Oien, Karen M	Correctional Dep Warden	York Correctional Institution
O'Keefe, Joseph M	Correctional Dep Warden	Brooklyn Correctionl Inst
O'Leary, Stephen M	Correction Officer	Brooklyn Correctionl Inst
Oliveras, Freddy	Correction Officer	Bergin Correctional Inst
O'Neill, Walter B	Correctional Lieutenant	Cheshire Correctionl Inst
Opito, Thomas P	Correction Officer	Osborn Correctionl Inst
Oppert, Lee R	Correction Officer	Corrigan/Radgowski
Ortiz, Jorge	Correctional Counselor	Bridgeport Correctional Cntr
Osten, Catherine A	Correctional Lieutenant	Bergin Correctional Inst
Pacetta-Ullmann, Diana	State School Principal 2	Central Office
Pacheco, Stephen	Corr Genl Maint Ofcr	York Correctional Institution
Pagel, Gregory R	Correction Officer	Garner Correctionl Inst
Paige-Desantis, Cynthia E	Correctional Counselor	Gates Correctionl Inst
Palmieri, Darren J	Correction Officer	Cheshire Correctionl Inst
Panasci Jr, Joseph P	Correctional Lieutenant	Cheshire Correctionl Inst

# RETIREMENTS

Paradis, Timothy	Correction Officer	Bergin Correctional Inst
Parker, Melvinia S	Chaplain	York Correctional Institution
Pemberton, Teresa S	Corr Counslr Supv	York Correctional Institution
Perry, John F	Correction Officer	Gates Correctionl Inst
Petkevich, Mark A	Correctional Captain	Bridgeport Correctional Cntr
Petre, Daniel J	Correction Officer	Bergin Correctional Inst
Pevzner, Judith G	State School Teacher	Osborn Correctionl Inst
Plante, Scott A	Corr Cmry Op	Central Office
Porter Jr, Henry G	Correction Officer	Cheshire Correctionl Inst
Powell, James O	Correction Officer	Central Office
Pucciarelli, Paul C	Correction Officer	Carl Robinson
Ramsey, Edward A	Correctional Captain	Willard/Cybulski Corrcrtnl Inst
Randazzo, Donald P	Correction Officer	Willard/Cybulski Corrcrtnl Inst
Randolph, Elizabeth A	Correction Officer	Bergin Correctional Inst
Rashaw, Mark A	Plnt Facils Engr 2 (Mgrl)	Northern Correctionl Inst
Raymond, Beverly A	State School Teacher	Bergin Correctional Inst
Rector, Douglas A	Correction Officer	Gates Correctionl Inst
Redzep, Muhamet	Correction Officer	Manson Youth Institution
Reede, Levoris	Correction Officer	New Haven Correctional Cntr
Reilly, Maureen	State School Dept Head	MacDougall/WRSMU
Reyes, Jacqueline	Correction Officer	York Correctional Institution
Rhodes Sr, Stephen A	Correction Officer	Osborn Correctionl Inst
Richard, Andre H	Correction Officer	Willard/Cybulski Corrcrtnl Inst
Rivera Jr, Antonio	Correction Officer	Central Office
Roberge, Mark M	Correction Officer	Gates Correctionl Inst
Robinson, George	Correction Officer	Osborn Correctionl Inst
Rochon, Mark	Correctional Captain	Osborn Correctionl Inst
Rodriguez Jr, Jose A	Correction Officer	Willard/Cybulski Corrcrtnl Inst
Rodriguez, Martin J	Correction Officer	Bridgeport Correctional Cntr
Rodriguez, Neftali	Correctional Dep Warden	MacDougall/WRSMU
Rodriguez, Robert	Correction Officer	Bridgeport Correctional Cntr
Rogers-Shaw, Freda J	Correction Officer	Manson Youth Institution
Rosa, Kathleen	Correctional Counselor	ridgeport Correctional Cntr
Rubba, Debra L	Corr Iden & Rcrd Spec 2	MacDougall/WRSMU
Russell, Eugene C	Correction Officer	Bergin Correctional Inst
Rychlec, Steven R	Correction Officer	Manson Youth Institution
Sanchez, Dionisio	Correction Officer	Manson Youth Institution
Sanders, Kenneth E	Correction Officer	Cheshire Correctionl Inst
Santos, Genita A	Correctional Lieutenant	New Haven Correctional Cntr
Sas, John F	Corr Genl Maint Ofcr	Gates Correctionl Inst
Saucier, Jeffrey A	Correctional Captain	Manson Youth Institution
Sauer, Jeffrey R	Correction Officer	Bergin Correctional Inst
Sauza, Benjamin B	Correction Officer	Manson Youth Institution
Seidel, Michelle K	Correction Officer	Gates Correctionl Inst
Sharkey, Kenneth H	Correction Officer	Corrigan/Radgowski

# RETIREMENTS

Sharp, Verneta	Correction Officer	MacDougall/WRSMU
Singleton Jr, James	Correction Officer	Gates Correctionl Inst
Singleton, Judy A	Correction Officer	Northern Correctionl Inst
Smialowski, Elizabeth M	Assoc FscI/Admin Ofcr (Mgrl)	Central Office
Smith, Bruce	Correction Officer	New Haven Correctional Cntr
Spina, Richard A	Correctional Lieutenant	Gates Correctionl Inst
Stancil Sr, Donald C	Correction Officer	Bridgeport Correctional Cntr
Staron, Linda K	State School Teacher	Hartford Correctional Cntr
Staton, Vernon A	Correction Officer	Carl Robinson
Stebbins, Douglas C	Correction Officer	Enfield Correctionl Inst
Stevens, Donna R	Correction Officer	Osborn Correctionl Inst
Stevenson, Jacqueline M	Correction Officer	New Haven Correctional Cntr
Stevenson, William B	State School Teacher	Osborn Correctionl Inst
Strickland Jr, Billy R	Correction Officer	MacDougall/WRSMU
Sweeney Jr, Douglas E	Vocational Instr	Cheshire Correctionl Inst
Tanguay, Roger	Correction Officer	Cheshire Correctionl Inst
Taylor, Cheryl A	Correction Officer	Gates Correctionl Inst
Tefoe, James R	Correction Officer	Cheshire Correctionl Inst
Tellar, Irwin B	Correction Officer	MacDougall/WRSMU
Teta III, Francis A	Correction Officer	Willard/Cybulski Corrcntl Inst
Thomas, Linda	Parole Officer 2	Central Office
Thompson, Danny J	Correctional Lieutenant	York Correctional Institution
Thompson, John J	Correction Officer	Manson Youth Institution
Tilghman Jr, Lawrence R	Correction Officer	Manson Youth Institution
Timmons, Mary C	Correction Officer	Carl Robinson
Tirado Jr, Luis A	Correction Officer	MacDougall/WRSMU
Torres, Richard	Correctional Lieutenant	Bridgeport Correctional Cntr
Trapasso, David L	Corr Counslr Supv	Cheshire Correctionl Inst
Upton III, Robert J	Correction Officer	Bergin Correctional Inst
Vescera, Nat A	Correction Officer	Cheshire Correctionl Inst
Viele, Timothy D	Correction Officer	Bergin Correctional Inst
Villarini, Antonio	Correction Officer	MacDougall/WRSMU
Vincent, Jeffery A	Correction Officer	Osborn Correctionl Inst
Vitanza, Scott A	Correction Officer	Cheshire Correctionl Inst
Waido, Edward A	Correctional Lieutenant	Gates Correctionl Inst
Walters, Ronald H	Correction Officer	Gates Correctionl Inst
Warner, Jerome A	Correction Officer	Gates Correctionl Inst
Whitaker, Robert	Correctional Counselor	Bridgeport Correctional Cntr
Wilson, Anthony N	Correction Officer	Bridgeport Correctional Cntr
Winslow, Jody J	Correction Officer	Webster Correctionl Inst
Woodward, Robin E	Correction Officer	Corrigan/Radgowski
Worobey, Paul S	Correction Officer	York Correctional Institution
Wright, Cheryllee F	Corr Iden & Rcrd Spec 1	MacDougall/WRSMU
Yacovou, Gregory L	State School Teacher	Gates Correctionl Inst

# FUTURE INITIATIVES

## EX-OFFENDER INPUT

The Connecticut Department of Correction is planning to convene a round table conversation that will bring ex-offenders together with the agency's top management in an effort to explore and further improve the efficacy and efficiency of the incarceration experience. The program was proposed by Commissioner Leo C. Arnone after a conversation with a female offender who had credited an incarceration for DUI with changing the direction of her life. Reaching out to and considering the opinions of offenders post incarceration is not common in field of corrections, but it is hoped it will offer new insight that will lead to proactive and positive change.

## ENERGY, EFFICIENCY AND CONSOLIDATION

While no additional facility closures are planned for the upcoming year, the agency is aggressively pursuing efficiencies and consolidations wherever possible. The agency is currently working with the Department of Energy and Environmental Protection in an attempt to identify possible micro-grid opportunities to more reliably supply electrical power to correctional facilities, and is working to explore additional energy savings. Housing units are being closed within facilities as the inmate population continues to further decrease and various programs are shifted to other facilities. Already, units at the Northern Correctional Institution are slated to be closed, which will result in a reduction of overtime and allowing a re-deployment across the agency of new staff that had been intended for that facility. This continuing effort is aimed at further reducing the cost of corrections for the taxpayers of the state.



An energy saving solar panel project nears completion at the York Correctional Institution.

## VISITING SECURITY UPGRADE

Within the next year, non-contact visits that are conducted via a telephone handset, will be recorded, just as inmate telephone calls are currently. This will provide another level of intelligence gathering capabilities for the agency. On an annual basis information gathered from electronically gathered inmate telephone calls provides crucial information to numerous state and federal criminal prosecutions. It is expected that the taping of visits will provide the same benefits to the criminal justice community.

The background of the slide is a photograph of a memorial service. On the left, a wall is covered with a grid of names. In the center, a casket is visible, and a person in a dark uniform with a hat is standing to the right. The scene is dimly lit, with a blue light source on the left.

# In Memoriam

**Kevin Arcouette - Correction Officer, Willard-Cybulski CI**

**Darrell Cockrell - Correction Officer, New Haven CC**

**Toni Duncan - Correction Officer, Osborn CI**

**Scott Fieldhouse - Correction Officer, Robinson CI**

**Brett Fickett - Correction Officer, Robinson CI**

**Christine Fritz - Clerk/Typist, New Haven CC**

**Claudette Hines - Correction Officer, MacDougall-Walker CI**

**Angelo Leaks - Correction Officer, Northern CI**

**Kenneth Okeke - Correctional Counselor, Hartford CC**

**Charles Pataky - Correction Officer, Garner CI**

**Henry Paul - Correction Officer, Corrigan-Radgowski CC**

**Kenneth Sanders - Correction Officer, Cheshire CI**

**Michael Stroman - Correction Officer, Bridgeport CC**

