



# STATE OF CONNECTICUT

## DEPARTMENT OF MOTOR VEHICLES

Legal Services Bureau  
60 State Street, Wethersfield, CT 06161; (860) 263-5130  
<http://ct.gov/dmv>



### **NOTICE OF INTENT TO AMEND REGULATION**

In accordance with the provisions of subsection (a) of Section 4-168 of the Connecticut General Statutes, notice is hereby given that the Commissioner of Motor Vehicles, pursuant to Section 14-63 of the Connecticut General Statutes, proposes to amend the regulations regarding "Complaints Against and Stipulation by Motor Vehicle Dealers and Repairers", Section 14-63-45b to 14-63-45c, inclusive, and to repeal Sections 14-63-45d and 14-63-45e, inclusive, of the Regulations of Connecticut State Agencies.

**Statement of purpose:** The purpose of the amendment to the regulation is to simplify and streamline the procedures regarding the operations of and services provided by the Consumer Complaint Center of the Department of Motor Vehicles, which will enhance its effectiveness. The amendment also clarifies the role of the agency investigator in such matters. In addition, the amendment incorporates changes from the 2013 legislative session that provide greater flexibility for the Commissioner in cases where one or more violations of law have occurred.

Comments regarding this proposed regulation may be submitted in writing within thirty (30) days following the electronic posting of this notice to Anne F. Howroyd, Division Manager, Legal Services Division, 60 State Street, Wethersfield, CT 06161; or via e-mail at [anne.howroyd@ct.gov](mailto:anne.howroyd@ct.gov).

Persons interested in obtaining a copy of the complete text of the proposed regulation, the fiscal note, or the small business impact statement may contact Anne F. Howroyd, Division Manager, Legal Services Division, 60 State Street, Wethersfield, CT 06161, via telephone at (860) 263-5460, or e-mail at [anne.howroyd@ct.gov](mailto:anne.howroyd@ct.gov).

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[Proposed Regulation](#)

[Fiscal Note and Small Business Impact Statement](#)

[Agency's Response to Public Comments](#)

[Notice of Decision to Take Action](#)