

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	105	99	6%
	Admits	13	10	30% ▲
	Discharges	12	9	33% ▲
	Service Hours	1,629	1,368	19% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	105	100.0%

Consumer Satisfaction Survey

(Based on 66 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Respect		98%	80%	91%
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Access		94%	80%	88%
✓ Participation in Treatment		92%	80%	92%
✓ Outcome		84%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	8	8%	15%
26-34	14	13%	24%
35-44	24	23%	19%
45-54	24	23%	23%
55-64	31	30%	15%
65+	4	4%	5%

Gender	#	%	State Avg
Female	56	53%	40% ▲
Male	49	47%	60% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	68	65%	75%
Hisp-Puerto Rican	23	22%	12%
Hispanic-Other	7	7%	7%
Unknown	7	7%	5%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	53	50%	65% ▼
Black/African American	40	38%	17% ▲
Other	8	8%	13%
Unknown	3	3%	3%
Asian	1	1%	1%
Am. Indian/Native Alaskan			0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	44%	89%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	80%
SA Screen Complete	94%	79%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	84%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	33%	65%	69%	-32% ▼

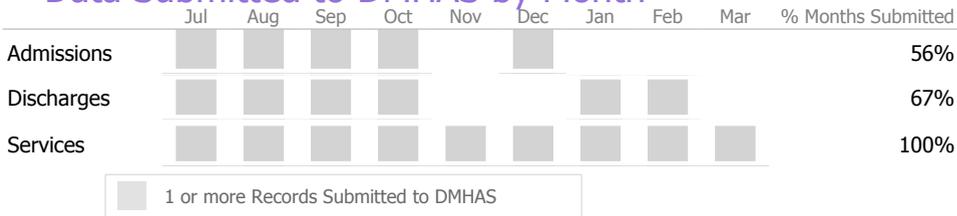
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		76	72%	60%	80%	12% ▲
Stable Living Situation		97	92%	80%	92%	12% ▲
Employed		13	12%	20%	11%	-8%
Improved/Maintained Axis V GAF Score		82	82%	95%	59%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		93	100%	90%	97%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active CSP Programs