

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	109	105	4%
	Admits	17	16	6%
	Discharges	14	13	8%
	Service Hours	2,270	1,969	15% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Community Support	109	100.0%

### Consumer Satisfaction Survey

(Based on 66 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Respect		98%	80%	91%
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Access		94%	80%	88%
✓ Participation in Treatment		92%	80%	92%
✓ Outcome		84%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	8	7%	15%
26-34	15	14%	24%
35-44	25	23%	19%
45-54	25	23%	22%
55-64	32	29% ▲	15%
65+	4	4%	4%

Gender	#	%	State Avg
Female	58	53% ▲	40%
Male	51	47% ▼	60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	69	63% ▼	75%
Hisp-Puerto Rican	23	21%	12%
Unknown	10	9%	6%
Hispanic-Other	7	6%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	54	50% ▼	65%
Black/African American	42	39% ▲	16%
Other	9	8%	13%
Unknown	3	3%	3%
Asian	1	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

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### Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	97%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		91%	89%
Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	83%
✓ SA Screen Complete		96%	81%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	86%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	29%	65%	69%	-36% ▼

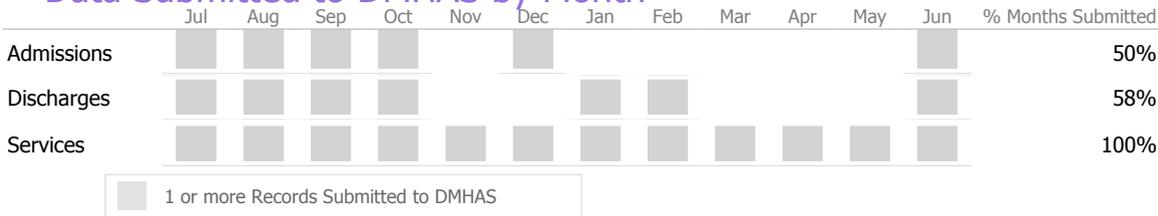
### Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		101	93%	80%	92%	13% ▲	
✓ Social Support		75	69%	60%	80%	9%	
● Employed		11	10%	20%	12%	-10% ▼	
● Improved/Maintained Axis V GAF Score		90	86%	95%	60%	-9%	

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		95	100%	90%	98%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 44 Active CSP Programs