

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	717	696	3%
	Admits	408	372	10%
	Discharges	413	391	6%
	Service Hours	4,443	4,866	-9%
	Bed Days	7,133	5,960	20% ▲
	S.Rehab/PHP/IOP	1,239	833	49% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 353 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		93%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ Overall		90%	80%	91%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
✓ Outcome		85%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Medication Assisted Treatment	345	42.0%
	Outpatient	128	15.6%
	Residential Services	108	13.1%
	PHP	97	11.8%
	IOP	65	7.9%
	Case Management	44	5.4%
	<b>Mental Health</b>	Case Management	35

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	56	8%	13%	Male	469	65%	59%
26-34	197	28%	23%	Female	248	35%	41%
35-44	177	25%	19%	Transgender			0%
45-54	194	27%	23%				
55-64	81	11%	16%				
65+	11	2%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	323	45%	75% ▼	Other	321	45%	13% ▲
Hisp-Puerto Rican	292	41%	12% ▲	White/Caucasian	286	40%	65% ▼
Hispanic-Other	69	10%	6%	Black/African American	91	13%	17%
Hispanic-Mexican	25	3%	1%	Am. Indian/Native Alaskan	7	1%	0%
Unknown	6	1%	6%	Unknown	6	1%	3%
Hispanic-Cuban	2	0%	0%	Hawaiian/Other Pacific Islander	3	0%	0%
				Asian	2	0%	1%
				Multiple Races	1	0%	1%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	20	5%
Admits	2	2	0%
Discharges	1	-	
Service Hours	487	336	45% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		21	100%	85%	89%	15% ▲

### Service Utilization

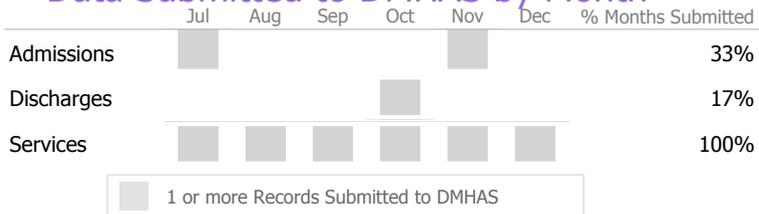
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		20	100%	90%	88%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		68%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	7	14% ▲
Admits	2	1	100% ▲
Discharges	2	2	0%
Service Hours	47	81	-42% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		5	62%	85%	89%	-23% ▼

### Service Utilization

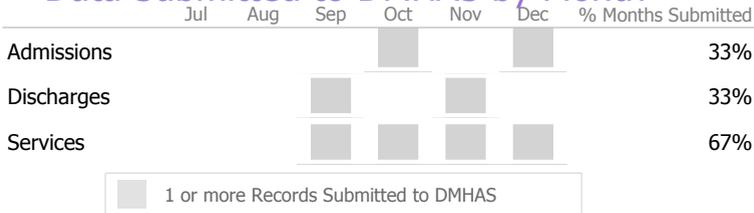
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	88%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		68%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	43	-28% ▼
Admits	12	16	-25% ▼
Discharges	21	35	-40% ▼
Service Hours	161	280	-43% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	54%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	48%	50%	56%	-2%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		30	97%	75%	89%	22% ▲
Abstinence/Reduced Drug Use		20	65%	55%	56%	10%
Stable Living Situation		30	97%	95%	88%	2%
Employed		15	48%	50%	42%	-2%
Improved/Maintained Axis V GAF Score		18	69%	75%	61%	-6%
Self Help		1	3%	60%	22%	-57% ▼

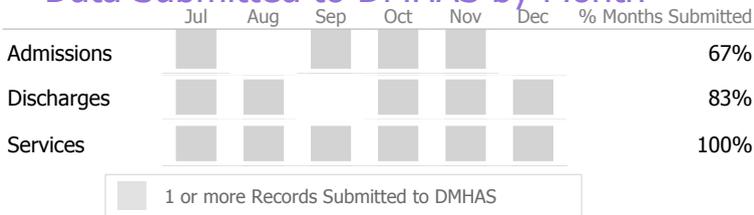
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	100%	90%	79%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		10	83%	75%	79%	8%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	22	36% ▲
Admits	25	15	67% ▲
Discharges	23	17	35% ▲
Bed Days	1,100	1,322	-17% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	13%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	78%	85%	65%	-7%
No Re-admit within 30 Days of Discharge		11	48%	85%	80%	-37%
Follow-up within 30 Days of Discharge		14	78%	90%	57%	-12%

### Recovery

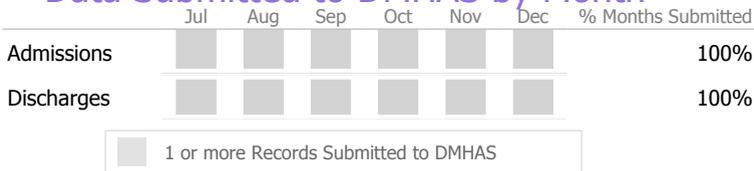
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		28	93%	70%	89%	23%
Improved/Maintained Axis V GAF Score		23	92%	75%	85%	17%
Employed		0	0%	60%	35%	-60%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	107 days	0.2	100%	90%	93%	10%

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	42	5%
Admits	40	30	33% ▲
Discharges	26	31	-16% ▼
Service Hours	612	741	-17% ▼
Social Rehab/PHP/IOP Days	0	0	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	72%
SA Screen Complete	100%	72%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	65%	50%	88%	15% ▲
No Re-admit within 30 Days of Discharge		21	81%	85%	84%	-4%
Follow-up within 30 Days of Discharge		9	53%	90%	88%	-37% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		44	96%	95%	59%	1%
Improved/Maintained Axis V GAF Score		22	76%	75%	97%	1%
Self Help		11	24%	60%	75%	-36% ▼
Employed		3	7%	50%	9%	-43% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	76%	90%	80%	-14% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 13 Active Partial Hospitalization Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	65	49	33% ▲
Admits	49	41	20% ▲
Discharges	51	36	42% ▲
Service Hours	80	32	153% ▲
Social Rehab/PHP/IOP Days	566	510	11% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	99%
On-Time Periodic 6 Month Updates	N/A	24%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	94%
Valid Axis V GAF Score	100%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		36	71%	50%	59%	21% ▲
Follow-up within 30 Days of Discharge		24	67%	90%	48%	-23% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		64	98%	75%	93%	23% ▲
Improved/Maintained Axis V GAF Score		51	100%	75%	84%	25% ▲
Stable Living Situation		62	95%	95%	90%	0%
Self Help		39	60%	60%	39%	0%
Abstinence/Reduced Drug Use		32	49%	55%	57%	-6%
Employed		9	14%	50%	32%	-36% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		14	100%	90%	72%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

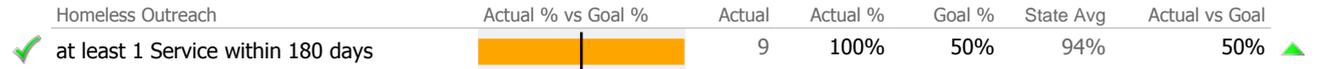
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 51 Active Standard IOP Programs

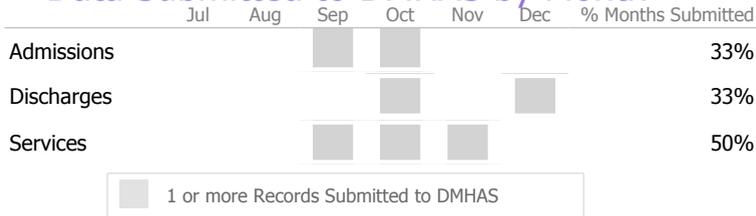
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	67	-34% ▼
Admits	9	34	-74% ▼
Discharges	23	31	-26% ▼
Service Hours	42	37	13% ▲

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 6 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	345	352	-2%
Admits	82	73	12% ▲
Discharges	73	80	-9%
Service Hours	1,649	1,865	-12% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	73%	94%
<b>Cooccurring</b>		
MH Screen Complete	100%	95%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		37	51%	50%	54%	1%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		297	84%	50%	75%	34% ▲
Self Help		294	83%	60%	48%	23% ▲
Not Arrested		349	98%	75%	96%	23% ▲
Stable Living Situation		338	95%	90%	96%	5%
Improved/Maintained Axis V GAF Score		266	90%	75%	76%	15% ▲
Employed		124	35%	40%	44%	-5%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		277	98%	90%	88%	8%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		225	65%	50%	63%	15% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 27 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	31	71% ▲
Admits	41	28	46% ▲
Discharges	43	23	87% ▲
Service Hours	389	234	67% ▲
Social Rehab/PHP/IOP Days	673	323	108% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	96%
On-Time Periodic 6 Month Updates	N/A	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	72%
SA Screen Complete	100%	72%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	81%	50%	88%	31% ▲
No Re-admit within 30 Days of Discharge		37	86%	85%	84%	1%
Follow-up within 30 Days of Discharge		23	66%	90%	88%	-24% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		39	74%	60%	75%	14% ▲
Improved/Maintained Axis V GAF Score		43	100%	75%	97%	25% ▲
Stable Living Situation		47	89%	95%	59%	-6%
Employed		9	17%	50%	9%	-33% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	70%	90%	80%	-20% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 13 Active Partial Hospitalization Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	4	100% ▲
Admits	4	3	33% ▲
Discharges	4	1	300% ▲
Service Hours	36	52	-31% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		8	100%	85%	89%	15% ▲

### Service Utilization

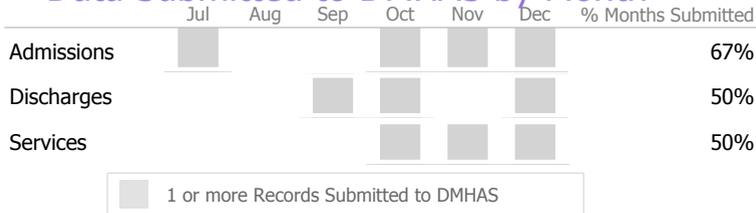
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	88%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		68%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	48	56% ▲
Admits	60	44	36% ▲
Discharges	61	42	45% ▲
Bed Days	3,021	1,148	163% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		47	77%	80%	83%	-3%
No Re-admit within 30 Days of Discharge		57	93%	85%	94%	8%
Follow-up within 30 Days of Discharge		38	81%	90%	62%	-9%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		61	88%	75%	89%	13% ▲
Abstinence/Reduced Drug Use		29	38%	70%	61%	-32% ▼
Self Help		13	17%	60%	71%	-43% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	103 days	0.1	164%	90%	88%	74% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	9	6	50% ▲
Discharges	8	6	33% ▲
Bed Days	1,628	1,922	-15% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic 6 Month Updates	0%	85%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	38%	85%	43%	-47% ▼
Follow-up within 30 Days of Discharge		2	67%	90%	38%	-23% ▼

### Recovery

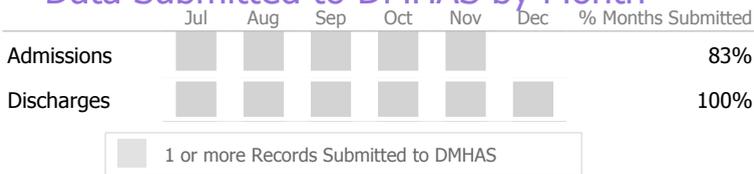
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		13	76%	60%	80%	16% ▲
Abstinence/Reduced Drug Use		0	0%	70%	0%	-70% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	266 days	0.4	88%	90%	98%	-2%

Legend: ■ < 90%    ■ 90-110%    ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 4 Active AIDS Residential Programs

# MAAS Community Outreach

Chemical Abuse Services Agency (CASA)

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 6 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	63	-13% ▼
Admits	25	32	-22% ▼
Discharges	28	35	-20% ▼
Service Hours	501	868	-42% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	93%
<b>On-Time Periodic</b>		
6 Month Updates	0%	54%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		24	86%	50%	56%	36% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		53	96%	75%	89%	21% ▲
Abstinence/Reduced Drug Use		37	67%	55%	56%	12% ▲
Employed		34	62%	50%	42%	12% ▲
Stable Living Situation		54	98%	95%	88%	3%
Improved/Maintained Axis V GAF Score		22	61%	75%	61%	-14% ▼
Self Help		5	9%	60%	22%	-51% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		23	85%	90%	79%	-5%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		24	96%	75%	79%	21% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█		█	█	█	83%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	41	5%
Admits	28	23	22% ▲
Discharges	29	28	4%
Service Hours	438	341	28% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	93%
<b>On-Time Periodic</b>		
6 Month Updates	0%	54%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		25	86%	50%	56%	36% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		38	79%	55%	56%	24% ▲
Self Help		42	88%	60%	22%	28% ▲
Not Arrested		48	100%	75%	89%	25% ▲
Stable Living Situation		46	96%	95%	88%	1%
Improved/Maintained Axis V GAF Score		27	87%	75%	61%	12% ▲
Employed		7	15%	50%	42%	-35% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		19	100%	90%	79%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		25	93%	75%	79%	18% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

# Recovery House

Chemical Abuse Services Agency (CASA)

Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services

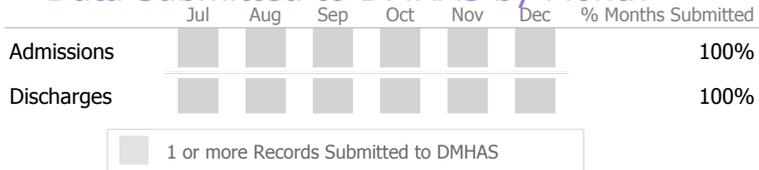
Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	32	-16% ▼
Admits	20	24	-17% ▼
Discharges	20	24	-17% ▼
Bed Days	1,384	1,568	-12% ▼

## Data Submitted to DMHAS by Month



\* State Avg based on 14 Active Recovery House Programs