

# **DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES ANNUAL STATISTICAL REPORT**

## **SFY2013 & SFY2014**



**Produced by the Evaluation, Quality Management and Improvement Division**

**November 2014**

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## Introduction

The Evaluation, Quality Management and Improvement (EQMI) Division at the Department of Mental Health and Addiction Services (DMHAS) is pleased to publish the inaugural Annual Statistical Report. The report provides information about the services the Department provides and the individuals that are being served within our mental health and substance abuse system. This first report encompasses two fiscal years of statistical data. It is expected that future reports will be distributed annually, typically in October and will cover a single fiscal year.

The data presented in the report were taken from DMHAS' Enterprise Data Warehouse on July 22, 2014 for SFY 13 and on August 27, 2014 for SFY 14. It reflects services that were provided by DMHAS funded or operated agencies. The data warehouse is a dynamic system so reports or other analyses performed at different times may produce slightly different results. In the future, EQMI will download and analyze DMHAS data in mid to late August, in order to provide a consistent snapshot of services provided in a given fiscal year.

The report was developed in response to numerous requests that EQMI receives throughout the year about our service system. EQMI receives multiple requests for data from DMHAS staff, providers, legislative groups, researchers and the media. It is intended to make the information more accessible to departmental stakeholders. The report includes data on clients served, demographic characteristics, types of services provided, residential and inpatient utilization, and substance use trends. The report will likely evolve as new data requests emerge.

A number of staff from EQMI and contractors from the University Of Connecticut School of Social Work were involved in the development of the report. Karin Haberlin coordinated the development of the report while Kristen Miller, Hsiuju Lin, and Hiroki Toi compiled, tested, and analyzed the data. Kristen Miller was responsible for writing the report. Susan Wolfe began piloting the report last year, helping to outline essential data components and the general report format. Special thanks to all of the EQMI staff that participated on this project.

Jim Siemianowski  
Director EQMI

## Background

In this report, the Department of Mental Health and Addiction Services (DMHAS) has compiled data to summarize the clients served and services provided during the 2013 and 2014 fiscal years. The data includes clients served in DMHAS funded or DMHAS operated programs. The clients and the services are diverse and the data is complex.

This report will, at different times, report numbers that refer to different subgroups or events that are based on specific filtering of the data. For instance, we filter out programs that are not required to report treatment data when we present the data from the perspective of Level of Care.

We also distinguish between clients and episodes:

- **Client counts** are unduplicated counts in which each client is counted **once**.
- **Episode counts** represent an episode of care to a client –admission, services received, and discharge all occur within the context of an episode of care for a client at a particular program.
- Each client may have multiple episodes of care that occur within the fiscal year, thus the client will be counted **multiple times** – once for each episode.
- **Admissions and Discharges** are reported as **episode counts**.
- A client may be admitted to several programs, and *each* admission will be included in the overall Admission count below.

In each section of the report, there is a brief description of what the counts represent.

The data contained in this report were taken from DMHAS' Enterprise Data Warehouse (EDW) on July 22, 2014 for SFY13 and on August 27, 2014 for SFY14. The data warehouse is a dynamic system, so reports or other analyses performed on different dates may produce slightly different results. The numbers contained in this report are the official DMHAS data for SFY2013 and SFY2014.

## Data Summaries

### *SFY2013 - CLIENTS, ADMISSIONS AND DISCHARGES*

- During State Fiscal Year 2013 (July 1, 2012 – June 30, 2013), the Department of Mental Health and Addiction Services served **106,559** people.
- **57,704** clients were treated in **Substance Abuse (SA)** programs (50,090 in only SA programs, plus 7,614 who received SA and MH services).
- **56,469** clients (were served in **Mental Health (MH)** programs. 48,855 MH only, plus 7,614 MH and SA)
- A smaller group of clients (**7,614**) received services from **both MH and SA** programs during SFY13.<sup>1</sup>
- There were **111,397 admissions** (each client may have a single or multiple admissions) to DMHAS operated or DMHAS funded programs.
- **69%** of clients had a **single MH program admission**.
- **71%** of clients had a **single SA program admission**.
- There were more admissions to Substance Abuse programs than to Mental Health programs.

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<sup>1</sup> Note that receiving services from both program types does not imply that these clients have a dual diagnosis.

During this same timeframe,

- There were **107,155 discharges** from DMHAS operated or DMHAS funded programs. This does not necessarily mean that clients were discharged from the DMHAS system completely, simply that they left a program (possibly for another program).
- Again, there were more discharges from SA programs than from MH programs.
- Finally, there were **43,596** episodes of care (covering **36,182** clients) that were **open for the entire fiscal year** (admitted prior to SFY13 and not yet discharged by the end of SFY13).

<b>Episode Counts</b>	<b>SA</b>	<b>MH</b>	<b>Total</b>
Admission	61603	49794	111397
Discharge	61205	45950	107155
Open*	10766	32830	43596

<b>Unduplicated Clients</b>	<b>SA</b>	<b>MH</b>	<b>Both</b>	<b>Total</b>
Admissions	33768	25664	4353	63785
Discharges	34949	24695	4211	63855
Open*	9956	25665	561	36182
Unduplicated Clients	50090	48855	7614	106559

\* Open-episode --started prior to FY13, but not yet discharged by 6/30/13

The tables below provide the same basic information as above, but have split the data by Private Non-Profit (PNP) providers and State Operated (State-Op) facilities.

<b>Episode Counts</b>	<b>Funding source</b>	<b>SA</b>	<b>MH</b>	<b>Total</b>
Admissions	DMHAS Human Services Agreements (PNP)	56661	35564	92225
	DMHAS-Operated (State –Op)	4942	14230	19172
	<b>Total</b>	<b>61603</b>	<b>49794</b>	<b>111397</b>
Discharges	DMHAS Human Services Agreements (PNP)	56274	32907	89181
	DMHAS-Operated (State –Op)	4931	13043	17974
	<b>Total</b>	<b>61205</b>	<b>45950</b>	<b>107155</b>
Open Episodes	DMHAS Human Services Agreements (PNP)	10672	25342	36014
	DMHAS-Operated (State –Op)	94	7488	7582
	<b>Total</b>	<b>10766</b>	<b>32830</b>	<b>43596</b>

<b>Unduplicated Clients</b>	<b>Funding source</b>	<b>SA</b>	<b>MH</b>	<b>Both</b>	<b>Total</b>
Admissions	DMHAS Human Services Agreements (PNP)	31188	18046	2417	51651
	DMHAS-Operated (State –Op)	1068	6035	97	7200
	Both (PNP & State-Op)	1512	1583	1839	4934
	Total	33768	25664	4353	63785
Discharges	DMHAS Human Services Agreements (PNP)	32293	17300	2352	51945
	DMHAS-Operated (State –Op)	1191	5969	95	7255
	Both (PNP & State-Op)	1465	1426	1764	4655
	Total	34949	24695	4211	63855
Open Episodes	DMHAS Human Services Agreements (PNP)	9866	19351	478	29695
	DMHAS-Operated (State –Op)	82	4874	0	4956
	Both (PNP & State-Op)	8	1440	83	1531
	Total	9956	25665	561	36182
Total	DMHAS Human Services Agreements (PNP)	47489	35812	4751	88052
	DMHAS-Operated (State –Op)	1055	8846	101	10002
	Both (PNP & State-Op)	1546	4197	2762	8505
	Total	50090	48855	7614	106559

*SFY2014 - CLIENTS, ADMISSIONS AND DISCHARGES*

- During State Fiscal Year 2014 (July 1, 2013 – June 30, 2014), the Department of Mental Health and Addiction Services served **107,963** people.
- **56,782** clients were treated in **Substance Abuse (SA) programs**. (49,552 in only SA programs plus 7,230 who received SA and MH services)
- **58,384** clients were served in **Mental Health (MH) programs**. (51,154 MH only plus 7,230 MH and SA)
- A smaller group of clients (**7,230**) received services from **both MH and SA programs** during SFY14.<sup>2</sup>
- There were **105,016 admissions** (each client may have a single or multiple admissions) to DMHAS operated or DMHAS funded programs.
- **66%** of clients had a **single MH program admission**.
- **70%** of clients had a **single SA program admission**.
- As in SFY13, there were more admissions to Substance Abuse programs than to Mental Health programs.

During SFY14:

- There were **101,101 discharges** from DMHAS operated or DMHAS funded programs. This does not necessarily mean that clients were discharged from the DMHAS system completely, simply that they left a program (possibly for another program).
- There were more discharges from SA programs than from MH programs.
- There were **47,625** episodes of care (covering **39,143** clients) that were **open for the entire fiscal year** (admitted prior to SFY14 and not yet discharged by the end of SFY14).

<b>Episode Counts</b>	<b>SA</b>	<b>MH</b>	<b>Total</b>
Admission	59013	46003	105016
Discharge	56856	44245	101101
Open*	12675	34950	47625

<b>Unduplicated Clients</b>	<b>SA</b>	<b>MH</b>	<b>Both</b>	<b>Total</b>
Admissions	32739	24995	3984	61718
Discharges	32480	26130	3856	62466
Open*	11766	26726	654	39143
Unduplicated Clients	49552	51154	7230	107963

\* Open-episode --started prior to FY14, but not yet discharged by 6/30/14

<sup>2</sup> Again, note that receiving services from both program types does not imply that these clients have a dual diagnosis.

The tables below provide the same basic information as above, but have split the data by Private Non-Profit (PNP) providers and State Operated (State-Op) facilities.

<b>Episode Counts</b>	<b>Funding source</b>	<b>SA</b>	<b>MH</b>	<b>Total</b>
Admissions	DMHAS Human Services Agreements	54343	32081	86424
	DMHAS-operated	4670	13922	18592
	Total	59013	46003	105016
Discharges	DMHAS Human Services Agreements	52185	30608	82793
	DMHAS-operated	4671	13637	18308
	Total	56856	44245	101101
Open Episodes	DMHAS Human Services Agreements	12586	27016	39602
	DMHAS-operated	89	7934	8023
	Total	12675	34950	47625

<b>Unduplicated Clients</b>	<b>Funding source</b>	<b>SA</b>	<b>MH</b>	<b>Both</b>	<b>Total</b>
Admissions	DMHAS Human Services Agreements	30151	17570	2262	49983
	DMHAS-operated	1111	5953	87	7151
	Both	1477	1472	1635	4584
	Total	32739	24995	3984	61718
Discharge	DMHAS Human Services Agreements	29829	18249	2168	50246
	DMHAS-operated	1187	6402	83	7672
	Both	1464	1479	1605	4548
	Total	32480	26130	3856	62466
Open	DMHAS Human Services Agreements	11686	20243	538	32467
	DMHAS-operated	76	4961	4	5041
	Both	4	1522	109	1635
	Total	11766	26726	651	39143
Total	DMHAS Human Services Agreements	46905	37560	4554	89019
	DMHAS-operated	1056	9330	91	10477
	Both	1591	4264	2585	8440
	Total	49552	51154	7230	107936

## DEMOGRAPHICS OF CLIENTS SERVED

The data presented in the Demographics section includes all clients served by DMHAS. The values represent unduplicated client counts (each client counted once) within program type (SA only, MH only or both SA & MH). The statewide total is a fully unduplicated client count. The narrative will generally discuss the results in terms of SA and MH programs; the counts under the “Both” category will be added into the SA and MH counts to include *everyone* who received SA services or MH services.

### SFY2013 Demographics

Gender	SA only		MH only		Both		Statewide Total	
	N	%	N	%	N	%	N	%
Female	14370	28.7%	25851	52.9%	3131	41.1%	43352	40.7%
Male	35559	71.0%	22982	47.0%	4481	58.9%	63022	59.1%
Unknown	161	.3%	22	.0%	2	.0%	185	.2%
Total	50090	100.0%	48855	100.0%	7614	100.0%	106559	100.0%

Statewide, there were more males who received DMHAS services than females. Within MH programs, approximately equal numbers of men and women received treatment (27,463 (49%) and 28,982 (51%) respectively). In SA programs, however, there were more male clients than female clients (40,040 (69%) and 17,501 (30%) respectively). This pattern across program type was also observed in SFY12.

Race	SA		MH		Both		Statewide Total	
	N	%	N	%	N	%	N	%
American Indian/Native Alaskan	254	.5%	252	.5%	41	.5%	547	.5%
Asian	283	.6%	433	.9%	20	.3%	736	.7%
Black/African American	7257	14.5%	8004	16.4%	1435	18.8%	16696	15.7%
Native Hawaiian/Other Pacific Islander	81	.2%	93	.2%	8	.1%	182	.2%
White/Caucasian	32134	64.2%	31190	63.8%	4843	63.6%	68167	64.0%
Multi-race	241	.5%	196	.4%	38	.5%	475	.4%
Missing/unknown	2215	4.4%	1428	2.9%	123	1.6%	3766	3.5%
Other	7625	15.2%	7259	14.9%	1106	14.5%	15990	15.0%
Total	50090	100.0%	48855	100.0%	7614	100.0%	106559	100.0%

Of the total number of statewide clients served in FY 2013, 64% were White/Caucasian. With the addition of the next two largest groups, Black/African Americans and Other (often selected by clients of Hispanic ethnicity who view their race as neither Caucasian nor African American), at 16% and 15% respectively, this accounted for 95% of clients served. The distribution of clients by race was very consistent across SA and MH treatment programs. White/Caucasian clients were the most represented in treatment followed by Black/African American and Other at nearly equivalent levels.

Ethnicity	SA		MH		Both		Statewide Total	
	N	%	N	%	N	%	N	%
Hispanic-Cuban	141	.3%	93	.2%	17	.2%	251	.2%
Hispanic-Mexican	304	.6%	213	.4%	23	.3%	540	.5%
Hispanic-Other	4305	8.6%	3528	7.2%	527	6.9%	8360	7.8%
Hispanic-Puerto Rican	5651	11.3%	5436	11.1%	915	12.0%	12002	11.3%
Non-Hispanic	35532	70.9%	36617	75.0%	5780	75.9%	77929	73.1%
Unknown	4157	8.3%	2968	6.1%	352	4.6%	7477	7.0%
Total	50090	100.0%	48855	100.0%	7614	100.0%	106559	100.0%

Of the total number of clients served by DMHAS, twenty percent were of Hispanic/Latino ethnicity. The largest group of Hispanic/Latino consumers was of Puerto Rican origin (11%). Statewide, 73% of clients receiving DMHAS services were not of Hispanic/Latino ethnicity. The distribution of ethnic origin across SA/MH programs was generally balanced with slightly more consumers (+1%) of Hispanic/Latino origin being treated in Substance Abuse programs. Non-Hispanic clients were more slightly more likely to receive mental health services (+3.5%) than substance abuse services.

Age	SA		MH		Both		Statewide Total	
	N	%	N	%	N	%	N	%
18-25	10423	20.8%	6149	12.6%	946	12.4%	17518	16.4%
26-34	13564	27.1%	7774	15.9%	1772	23.3%	23110	21.7%
35-44	9986	19.9%	8530	17.5%	1678	22.0%	20194	19.0%
45-54	9995	20.0%	12623	25.8%	2218	29.1%	24836	23.3%
55-64	4442	8.9%	9268	19.0%	903	11.9%	14613	13.7%
65+	886	1.8%	3881	7.9%	92	1.2%	4859	4.6%
Missing/unknown/errors	794	1.6%	630	1.3%	5	0.1%	1429	1.3%
Total	50090	100.0%	48855	100.0%	7614	100.0%	106559	100.0%

Examining the data by age group, it appears that younger clients (up to age 44) were more likely to receive Substance Abuse services while older clients (45 and over) were more likely to receive Mental Health services. Among clients receiving mental health services, the largest age group was 45 to 54 years, while most frequent age group for Substance Abuse clients was the 26 to 34 age range. Of clients receiving treatment, few were 65 years or older with the majority of them in Mental Health services.

### *SFY2014 Demographics*

Gender	SA		MH		Both		Statewide Total	
	N	%	N	%	N	%	N	%
Female	14376	29.0%	26776	52.3%	2967	41.0%	44119	40.9%
Male	34798	70.2%	24348	47.6%	4261	58.9%	63407	58.7%
Unknown	378	.8%	30	.1%	2	.0%	410	.4%
Total	49552	100.0%	51154	100.0%	7230	100.0%	107936	100.0%

Statewide, there were more males who received DMHAS services than females. Within MH programs, approximately equal numbers of men and women received treatment (28,609 (49%) and 29,743 (51%))

respectively). In SA programs, however, there were more male clients than female clients (39,054 (69%) and 17,343 (31%) respectively).

*These gender profiles were also observed in SFY12 and SFY13.*

Race	SA		MH		Both		Statewide Total	
	N	%	N	%	N	%	N	%
American Indian/Native Alaskan	223	.5%	274	.5%	38	.5%	535	.5%
Asian	296	.6%	441	.9%	26	.4%	763	.7%
Black/African American	7125	14.4%	8503	16.6%	1392	19.3%	17020	15.8%
Native Hawaiian/Other Pacific Islander	72	.1%	114	.2%	8	.1%	194	.2%
White/Caucasian	32021	64.6%	32679	63.9%	4556	63.0%	69256	64.2%
Multi-race	338	.7%	154	.3%	39	.5%	531	.5%
Missing/unknown	2044	4.1%	1599	3.1%	113	1.6%	3756	3.5%
Other	7433	15.0%	7390	14.4%	1058	14.6%	15881	14.7%
Total	49552	100.0%	51154	100.0%	7230	100.0%	107936	100.0%

Of the total number of statewide clients served in FY 2014, 64% were White/Caucasian. With the addition of the next two largest groups, Black/African Americans and Other (often selected by clients of Hispanic ethnicity who view their race as neither Caucasian nor African American), at 16% and 15% respectively, this accounted for 95% of clients served. The distribution of clients by race was generally consistent across SA and MH treatment programs. White/Caucasian clients were the most represented in treatment followed by Black/African American and Other at nearly equivalent levels.

*The racial demographics of DMHAS clients were very stable over fiscal years 2013 and 2014.*

Ethnicity	SA		MH		Both		Statewide Total	
	N	%	N	%	N	%	N	%
Hispanic-Cuban	150	.3%	107	.2%	16	.2%	273	.3%
Hispanic-Mexican	343	.7%	211	.4%	20	.3%	574	.5%
Hispanic-Other	3704	7.5%	3642	7.1%	490	6.8%	7836	7.3%
Hispanic-Puerto Rican	5965	12.0%	5692	11.1%	927	12.8%	12584	11.7%
Non-Hispanic	35548	71.7%	38313	74.9%	5477	75.8%	79338	73.5%
Unknown	3842	7.8%	3189	6.2%	300	4.1%	7331	6.8%
Total	49552	100.0%	51154	100.0%	7230	100.0%	107936	100.0%

Of the total number of clients served by DMHAS, twenty percent were of Hispanic/Latino ethnicity. The largest group of Hispanic/Latino consumers was of Puerto Rican origin (12%). Statewide, 74% of clients receiving DMHAS services were not of Hispanic/Latino ethnicity. The distribution of ethnic origin across SA/MH programs was generally balanced with slightly more consumers (+1%) of Hispanic/Latino origin being treated in Substance Abuse programs. Non-Hispanic clients were more slightly more likely to receive mental health services (+3%) than substance abuse services.

*The ethnic composition of DMHAS clients is very stable over SFY13 and SFY14.*

Age	SA		MH		Both		Statewide Total	
	N	%	N	%	N	%	N	%
18-25	11046	22.3%	6918	13.5%	1008	13.9%	18972	17.6%
26-34	13303	26.8%	8447	16.5%	1743	24.1%	23493	21.8%
35-44	9719	19.6%	8849	17.3%	1667	23.1%	20235	18.7%
45-54	9497	19.2%	12914	25.2%	1989	27.5%	24400	22.6%
55-64	4109	8.3%	9391	18.4%	750	10.4%	14250	13.2%
65+	747	1.5%	3702	7.2%	64	0.9%	4513	4.2%
Missing/unknown/errors	1131	2.3%	933	1.8%	9	0.1%	2073	1.9%
Total	49552	100.0%	51154	100.0%	7230	100.0%	107936	100.0%

Examining the data by age group, it appears that younger clients (up to age 44) were more likely to receive Substance Abuse services while older clients (45 and over) were more likely to receive Mental Health services. Among clients receiving mental health services, the largest age group was 45 to 54 years, while most frequent age group for Substance Abuse clients was the 26 to 34 age range. Of clients receiving treatment, few were 65 years or older with the majority of them in Mental Health services.

*The age demographics of DMHAS clients remained stable across fiscal years 2013 and 2014.*

## LEVEL OF CARE (LOC) DATA

The data presented in the Level of Care section include clients served by DMHAS funded programs that are required to submit treatment data to DMHAS. The client counts represent unique (unduplicated) clients. The admission and discharge counts are based on episodes of care and represent duplicated client counts – each admission or discharge is counted once, but a client may have multiple admissions and/or discharges. To reduce the chance of confusion between unduplicated client count and admission/discharge counts (they all are counts based on clients), the number of clients admitted or discharged will be referred to as ‘admissions’ or ‘discharges’ (versus ‘clients admitted’). In the SFY13 data below, there were 3,099 admissions to mental health inpatient and residential programs. This represents not the number of unique clients who were admitted, but simply the number of admissions produced by the 4,415 active clients. All tables in this section are expanded to show regional totals in Appendix A (SFY13) and Appendix B (SFY14).

### *SFY2013 Level of Care Data*

<b>MH IP/Res LOCs Unduplicated Client Count SFY13</b>		<b>Total</b>
Forensic MH	Inpatient Services	454
	Residential Services	39
Mental Health	Inpatient Services	1357
	Residential Services	2860
<b>Total MH</b>		<b>4415</b>

<b>MH IP/Res LOCs Admissions SFY13</b>		<b>Total</b>
Forensic MH	Inpatient Services	394
	Residential Services	36
Mental Health	Inpatient Services	1311
	Residential Services	1358
<b>Total MH</b>		<b>3099</b>

<b>MH IP/Res LOCs Discharges SFY13</b>		<b>Total</b>
Forensic MH	Inpatient Services	387
	Residential Services	34
Mental Health	Inpatient Services	1320
	Residential Services	1296
<b>Total MH</b>		<b>3037</b>

Within the Inpatient and Residential levels of care (LOCs) for MH programs, there were 4,415 active clients in SFY13. The majority (66%) of these clients were in the residential LOC. There were approximately 3,100 admissions to MH inpatient or residential programs and 3,037 discharges during this timeframe.

<b>MH OP LOCs Unduplicated Client Count SFY13</b>		<b>Total</b>
Forensic MH	Case Management	89
	Crisis Services	44
	Forensics Community-based	5025
	Outpatient	243
Mental Health	ACT	658
	Case Management	5406
	Community Support	6097
	Consultation	522
	Crisis Services	9060
	Education Support	253
	Employment Services	4337
	Housing Services	497
	Intake	1921
	IOP	550
	Outpatient	37665
	Prevention	157
	Social Rehabilitation	6374
<b>Total MH</b>		<b>55549</b>

<b>MH OP LOCs Admissions SFY13</b>		<b>Total</b>
Forensic MH	Case Management	70
	Crisis Services	39
	Forensics Community-based	4453
	Outpatient	166
Mental Health	ACT	232
	Case Management	2202
	Community Support	3968
	Consultation	1
	Crisis Services	11690
	Education Support	118
	Employment Services	2085
	Housing Services	133
	Intake	1621
	IOP	552
	Outpatient	17275
	Prevention	157
	Social Rehabilitation	1933
<b>Total MH</b>		<b>46695</b>

<b>MH OP LOCs Discharges SFY13</b>		<b>Total</b>
Forensic MH	Case Management	50
	Crisis Services	37
	Forensics Community-based	4389
	Outpatient	112
Mental Health	ACT	207
	Case Management	2114
	Community Support	2126
	Crisis Services	11297
	Education Support	110
	Employment Services	2147
	Housing Services	91
	Intake	1749
	IOP	561
	Outpatient	16065
	Prevention	7
	Social Rehabilitation	1851
<b>Total MH</b>		<b>42913</b>

Within the Outpatient LOC for MH programs, there were 55,549 clients who received services in SFY13. For each LOC listed, the unduplicated client count is provided in the Active Clients table. Within each type of outpatient program, the number of clients represents an unduplicated count. The majority of clients (68%) were served in an outpatient MH program, followed by Crisis (16%), Social Rehabilitation (11%), and Community Support (11%). Clients who received services from more than one LOC are counted in each relevant LOC.

There were 46,695 admissions to MH Outpatient LOCs during the Fiscal Year. The majority of the admissions (62% total) were to outpatient (37%) and crisis services (25%). There were also 42,913 discharges during SFY13. Outpatient and Crisis Services again had the most discharges (64% total) of all the service types.

<b>SA IP/Res LOCs Unduplicated Client Count SFY13</b>		<b>Total</b>
Addiction	Inpatient Services	3233
	Residential Services	12761
<b>Total SA</b>		<b>14566</b>

<b>SA IP/Res LOCs Admissions SFY13</b>		<b>Total</b>
Addiction	Inpatient Services	4666
	Residential Services	20236
<b>Total SA</b>		<b>24902</b>

<b>SA IP/Res LOCs Discharges SFY13</b>		<b>Total</b>
Addiction	Inpatient Services	4656
	Residential Services	20074
<b>Total SA</b>		<b>24730</b>

Within the Inpatient and Residential levels of care (LOCs) for SA programs, there were 14,566 active clients in SFY13. The majority (88%) of these clients were in the residential LOC. There were 24,902 admissions to SA inpatient or residential programs and 24,730 discharges during this timeframe.

<b>SA OP LOCs Unduplicated Client Count SFY13</b>		<b>Total</b>
Addiction	Case Management	3296
	Employment Services	837
	Forensics Community-based	121
	IOP	2834
	Medication Assisted Treatment	12794
	Outpatient	17969
	PHP	706
Forensic SA	Case Management	406
	Pre-Trial Intervention	17092
<b>Total SA</b>		<b>50086</b>

<b>SA OP LOCs Admissions SFY13</b>		<b>Total</b>
Addiction	Case Management	2263
	Employment Services	629
	Forensics Community-based	108
	IOP	2884
	Medication Assisted Treatment	5874
	Outpatient	14153
	PHP	602
Forensic SA	Case Management	420
	Pre-Trial Intervention	9769
<b>Total SA</b>		<b>36702</b>

<b>SA OP LOCs Discharges SFY13</b>		<b>Total</b>
Addiction	Case Management	2032
	Employment Services	676
	Forensics Community-based	88
	IOP	2871
	Medication Assisted Treatment	4829
	Outpatient	14433
	PHP	638
Forensic SA	Case Management	408
	Pre-Trial Intervention	10480
<b>Total SA</b>		<b>36455</b>

Within the Outpatient LOC for SA programs (Addiction and Forensic SA), there were 50,086 clients who received services in SFY13. For each LOC listed, the unduplicated client count is provided as well as the (fully unduplicated) total client count for all listed LOCs. Within each type of outpatient program, the number of clients represents an unduplicated count. Over a third of clients (36%) were served in an outpatient SA program, followed by Pre-Trial Intervention (34%), and Medication Assisted Treatment (26%). Clients who received services from more than one LOC are counted in each relevant LOC.

There were 36,702 admissions to SA Outpatient LOCs during the Fiscal Year. Over 80% of the admissions were to the three LOCs noted above: Outpatient (39%), Pre-Trial Intervention services (27%), and Medication Assisted

Treatment (16%). There were also 36,455 discharges during SFY13. Outpatient and Pre-Trial Intervention services again had the most discharges (68% total) of all the service types.

*SFY2014 Level of Care Data*

<b>MH IP/Res LOCs Unduplicated Client Count SFY14</b>		<b>Total</b>
Forensic MH	Inpatient Services	475
	Residential Services	47
Mental Health	Inpatient Services	1229
	Residential Services	2844
<b>Total MH</b>		<b>4288</b>

<b>MH IP/Res LOCs Admissions SFY14</b>		<b>Total</b>
Forensic MH	Inpatient Services	479
	Residential Services	45
Mental Health	Inpatient Services	1155
	Residential Services	1236
<b>Total MH</b>		<b>2915</b>

<b>MH IP/Res LOCs Discharges SFY14</b>		<b>Total</b>
Forensic MH	Inpatient Services	474
	Residential Services	40
Mental Health	Inpatient Services	1155
	Residential Services	1203
<b>Total MH</b>		<b>2872</b>

Within the Inpatient and Residential levels of care (LOCs) for MH programs, there were 4,288 active clients in SFY14. The majority (67%) of these clients were in the residential LOC. There were 2,915 admissions to MH inpatient or residential programs and 2,872 discharges during this timeframe.

*These numbers are slightly below the SFY13 numbers for the programs in the MH Inpatient/Residential category.*

<b>MH OP LOCs Unduplicated Client Count SFY14</b>		<b>Total</b>
Forensic MH	Case Management	109
	Crisis Services	43
	Forensics Community-based	4942
	Outpatient	344
Mental Health	ACT	757
	Case Management	5713
	Community Support	5852
	Consultation*	522
	Crisis Services	9849
	Education Support	267
	Employment Services	4269
	Housing Services	534
	Intake	1834
	IOP	567
	Outpatient	38969
	Prevention	414
	Social Rehabilitation	6739
<b>Total MH</b>		<b>57467</b>

\*Consultation clients were admitted prior to SFY13. No new clients have been admitted during SFY13 or SFY14 and no clients have been discharged. Thus, this number remains unchanged across these two Fiscal Years.

<b>MH OP LOCs Admissions SFY14</b>		<b>Total</b>
Forensic MH	Case Management	72
	Crisis Services	35
	Forensics Community-based	4331
	Outpatient	324
Mental Health	ACT	301
	Case Management	2336
	Community Support	1779
	Crisis Services	12118
	Education Support	128
	Employment Services	2099
	Housing Services	127
	Intake	1656
	IOP	561
	Outpatient	14801
	Prevention	267
	Social Rehabilitation	2153
<b>Total MH</b>		<b>43088</b>

<b>MH OP LOCs Discharges SFY14</b>		<b>Total</b>
Forensic MH	Case Management	66
	Crisis Services	38
	Forensics Community-based	4215
	Outpatient	254
Mental Health	ACT	205
	Case Management	2163
	Community Support	1993
	Crisis Services	12575
	Education Support	123
	Employment Services	2125
	Housing Services	130
	Intake	1596
	IOP	603
	Outpatient	13128
	Prevention	86
	Social Rehabilitation	2073
<b>Total MH</b>		<b>41373</b>

Within the Outpatient LOC for MH programs, there were 57,467 clients who received services in SFY14. For each LOC listed, the unduplicated client count is provided in the Active Clients table. Within each type of outpatient program, the number of clients represents an unduplicated count. The majority of clients (68%) were served in an outpatient MH program, followed by Crisis (17%), Social Rehabilitation (12%), and Community Support (10%). Clients who received services from more than one LOC are counted in each relevant LOC.

There were 43,088 admissions to MH Outpatient LOCs during the Fiscal Year. The admissions were most frequently made to outpatient (34%) and crisis services (28%). There were also 41,373 discharges during SFY14. Outpatient and Crisis Services again had the most discharges (62% total) of all the service types.

*Comparing SFY13 & SFY14, there were about 2,000 more clients treated in these LOCs in SFY14, but there were about 3,600 fewer admissions and 1,540 fewer discharges than there were in SFY13.*

<b>SA IP/Res LOCs Unduplicated Client Count SFY14</b>		<b>Total</b>
Addiction	Inpatient Services	3109
	Residential Services	12604
<b>Total SA</b>		<b>14306</b>

<b>SA IP/Res LOCs Admissions SFY14</b>		<b>Total</b>
Addiction	Inpatient Services	4410
	Residential Services	20040
<b>Total SA</b>		<b>24450</b>

<b>SA IP/Res LOCs Discharges SFY14</b>		<b>Total</b>
Addiction	Inpatient Services	4412
	Residential Services	19856
<b>Total SA</b>		<b>24268</b>

Within the Inpatient and Residential levels of care (LOCs) for SA programs, there were 14,306 active clients in SFY14. The majority (88%) of these clients were in the residential LOC. There were 24,450 admissions to SA inpatient or residential programs and 24,268 discharges during this timeframe.

*The annual number of clients, admissions and discharges for SA Inpatient and Residential programs remained very stable across fiscal years 2013 and 2014.*

<b>SA OP LOCs Unduplicated Client Count SFY14</b>		<b>Total</b>
Addiction	Case Management	3556
	Employment Services	669
	Forensics Community-based	185
	IOP	2913
	Medication Assisted Treatment	13768
	Outpatient	13647
	PHP	728
Forensic SA	Case Management	439
	Pre-Trial Intervention	16595
<b>Total SA</b>		<b>49209</b>

<b>SA OP LOCs Admissions SFY14</b>		<b>Total</b>
Addiction	Case Management	2354
	Employment Services	522
	Forensics Community-based	156
	IOP	2917
	Medication Assisted Treatment	5318
	Outpatient	12213
	PHP	678
Forensic SA	Case Management	461
	Pre-Trial Intervention	9944
<b>Total SA</b>		<b>34563</b>

<b>SA OP LOCs Discharges SFY14</b>		<b>Total</b>
Addiction	Case Management	2653
	Employment Services	553
	Forensics Community-based	117
	IOP	2601
	Medication Assisted Treatment	4565
	Outpatient	10989
	PHP	718
Forensic SA	Case Management	466
	Pre-Trial Intervention	9926
<b>Total SA</b>		<b>32588</b>

Within the Outpatient LOC for SA programs (Addiction and Forensic SA), there were 49,209 clients who received services in SFY14. For each LOC listed, the unduplicated client count is provided as well as the total (completely unduplicated) client count. Within each type of outpatient program, the number of clients represents an unduplicated count. Just over a third (34%) of clients were served in Pre-Trial Intervention programs. Equal

percentages of clients (28%) were served in outpatient SA programs and Medication Assisted Treatment. Clients who received services from more than one LOC are counted in each relevant LOC.

There were 34,563 admissions to SA Outpatient LOCs during the Fiscal Year. Approximately 80% of the admissions were to the three LOCs noted above: Outpatient (35%), Pre-Trial Intervention services (29%), and Medication Assisted Treatment (15%). There were also 32,588 discharges during SFY14. Outpatient and Pre-Trial Intervention services again had the most discharges (64% total) of all the service types.

*The number of clients in SA Outpatient LOCs remains fairly consistent from SFY13 to SFY14, but there were approximately 2,100 fewer admission and 3,800 fewer discharges in SFY14. The largest differences from year to year are within the Outpatient category: 4,300 fewer clients were served in Outpatient programs in SFY14, 1940 fewer clients were admitted, and 3444 fewer were discharged.*

## BED CAPACITY AND UTILIZATION

Data for this section comes from the EQMI Outlier Report database (as of September 16, 2014). This data is presented for SFY2014 only. Bed capacity represents the total number of beds available within a Level of Care. Utilization is defined as the number of days each bed is in use during the SFY. State average utilization represents the total number of days each bed is used (# beds \* # days used) divided by the total number of bed days (in this case total # beds \* 365 days in FY). For Group Homes, there are 173 beds available and they were in use by a client 96% of the time.

<b>MH Residential LOC SFY14</b>	Bed Capacity	State Avg Utilization
Group Home	173	96%
Intensive Residential	84	92%
Supervised Apartments	646	95%
Transitional	79	89%

<b>SA Residential LOC SFY14</b>	Bed Capacity	State Avg Utilization
Intermediate/Long Term Res Tx 3.5	716	90%
Long Term Care 3.3	50	101%
Medically Monitored Detox 3.7D	128	85%
SA Intensive Res Rehabilitation 3.7	177	86%
SA Intensive Residential - Enhanced	43	92%
Transitional/Halfway House 3.1	132	93%

<b>SA Inpatient LOC SFY14</b>	Bed Capacity	State Avg Utilization
SA Intensive Res Rehabilitation 3.8	111	92%
Medically Managed Detox 4.2	41	89%

## PRIMARY DRUG USE

The data in these tables represent the primary drug reported at admission to treatment related programs. These counts do not represent unduplicated clients as each client may have multiple admissions during the SFY. The admission totals in these tables are different from those in the previous section because these data include all LOCs and the previous section pertained only to selected LOCs,

Primary Drug at Admission SFY2013	SA		MH		Total	
	# Admissions	%	# Admissions	%	# Admissions	%
Alcohol	19926	33.4%	12250	56.4%	32176	39.5%
Amphetamines	74	.1%	194	.9%	268	.3%
Barbiturates	37	.1%	55	.3%	92	.1%
Benzodiazepines	776	1.3%	190	.9%	966	1.2%
Cocaine	2225	3.7%	1195	5.5%	3420	4.2%
Crack	2096	3.5%	836	3.8%	2932	3.6%
Hallucinogens: LSD, DMS, STP, etc	142	.2%	58	.3%	200	.2%
Heroin	22710	38.0%	1106	5.1%	23816	29.2%
Inhalants	36	.1%	18	.1%	54	.1%
Marijuana, Hashish, THC	5794	9.7%	3707	17.1%	9501	11.7%
Methamphetamines	37	.1%	25	.1%	62	.1%
NA	38	.1%	56	.3%	94	.1%
Non-Prescriptive Methadone	187	.3%	12	.1%	199	.2%
None	83	.1%	351	1.6%	434	.5%
Other	133	.2%	462	2.1%	595	.7%
Other Opiates and Synthetics	4303	7.2%	611	2.8%	4914	6.0%
Other Sedatives or Hypnotics	87	.1%	41	.2%	128	.2%
Other Stimulants	20	.0%	25	.1%	45	.1%
Over-the-Counter	17	.0%	54	.2%	71	.1%
PCP	676	1.1%	101	.5%	777	1.0%
Tranquilizers	17	.0%	20	.1%	37	.0%
Unknown	282	.5%	372	1.7%	654	0.8%
Total	59696	100.0%	21739	100.0%	81435	100.0%

Across all admissions to DMHAS funded treatment related programs, alcohol was the most frequently reported primary drug (40%). The second most frequently reported primary drug was heroin (29%). Marijuana/hashish/THC was the third most frequently reported drug at 12%; all other drugs were reported as primary at less than 10% of all admissions. Among admissions to SA programs, Heroin (38%) was the most frequently reported primary drug. Alcohol was reported as the primary drug at 33% of admissions. Heroin or other opiate drugs account for the primary drug reported at 45% of all SA admissions. During admission to MH programs, Alcohol was reported as the primary drug for over half of the admissions (54%). The second most frequently reported drug during admission to MH programs was marijuana/hashish/THC (17%).

Primary Drug at Admission SFY2014	SA		MH		Total	
	# Admissions	%	# Admissions	%	# Admissions	%
Alcohol	17799	30.6%	12212	54.6%	30011	37.3%
Amphetamines	89	.2%	160	.7%	249	.3%
Barbiturates	72	.1%	49	.2%	121	.2%
Benzodiazepines	818	1.4%	169	.8%	987	1.2%
Cocaine	2019	3.5%	1200	5.4%	3219	4.0%
Crack	1806	3.1%	907	4.1%	2713	3.4%
Hallucinogens: LSD, DMS, STP, etc	141	.2%	61	.3%	202	.3%
Heroin	24426	42.1%	1428	6.4%	25854	32.1%
Inhalants	39	.1%	21	.1%	60	.1%
Marijuana, Hashish, THC	5369	9.2%	4096	18.3%	9465	11.8%
Methamphetamines	38	.1%	33	.1%	71	.1%
NA	43	.1%	73	.3%	116	.1%
Non-Prescriptive Methadone	161	.3%	10	.0%	171	.2%
None	165	.3%	249	1.1%	414	.5%
Other	113	.2%	375	1.7%	488	.6%
Other Opiates and Synthetics	3965	6.8%	692	3.1%	4657	5.8%
Other Sedatives or Hypnotics	42	.1%	34	.2%	76	.1%
Other Stimulants	13	.0%	51	.2%	64	.1%
Over-the-Counter	27	.0%	83	.4%	110	.1%
PCP	682	1.2%	119	.5%	801	1.0%
Tranquilizers	10	.0%	12	.1%	22	.0%
Unknown	246	.4%	316	1.4%	562	0.7%
Total	58083	100.0%	22350	100.0%	80433	100.0%

Across all admissions to DMHAS funded treatment related programs, alcohol was the most frequently reported primary drug (37%). The second most frequently reported primary drug was heroin (32%). Marijuana/hashish/THC was the third most frequently reported drug at 12%; all other drugs were reported as primary at less than 6% of all admissions. Among admissions to SA programs, Heroin (42%) was the most frequently reported primary drug. Alcohol was reported as the primary drug at 31% of admissions. Heroin or other opiate drugs account for the primary drug reported at 50% of all SA admissions. During admission to MH programs, Alcohol was reported as the primary drug for over half of the admissions (55%). The second most frequently reported drug during admission to MH programs was marijuana/hashish/THC (18%).

*The differences in Primary Drug use reported at admission are relatively small across SFY13 and SFY14. Overall, alcohol was reported as the primary drug at about 2% fewer admissions in SFY14 compared to SFY13, while heroin was reported as the primary drug at almost 3% more admissions in SFY14. Within admissions to MH programs, alcohol as the primary drug was reported at almost 2% fewer admissions in SFY14. During admissions to SA programs, reporting heroin as the primary drug increased just over 4% from SFY13 to SFY14.*

## DIAGNOSIS

Diagnosis data come from treatment related programs and reflect the most recent primary diagnosis during the most recent episode of care that was open during the fiscal year. These values represent an unduplicated client count within each diagnostic category, however as each client may actually have multiple primary diagnoses on file, the overall percentages do not add up to 100%.

### Diagnosis Data SFY13

<b>Top 20 Most Frequent Primary Diagnoses for SFY13</b>			
<b>Rank</b>	<b>Diagnosis</b>	<b>N</b>	<b>%</b>
1	Opioid Dependence	18119	17.5
2	Other And Unspecified Alcohol Dependence, Unspecified	7755	7.5
3	Schizoaffective Disorder	4807	4.7
4	Major Depression, Recurrent, Moderate	4626	4.5
5	Schizophrenia Paranoid Type	3681	3.6
6	Major Depression, Recurrent, Severe, Without Psychotic Features	3406	3.3
7	Posttraumatic Stress Disorder	3136	3.0
8	Alcohol Abuse	2900	2.8
9	Cannabis Dependence, Unspecified Use	2542	2.5
10	Mood Disorder NOS	2521	2.4
11	Depressive Disorder NOS	2499	2.4
12	Major Depression, Recurrent, With Psychotic Features	2381	2.3
13	Bipolar Disorder, Unspecified	2089	2.0
14	Cocaine Dependence, Unspecified Use	2019	2.0
15	Diagnosis Deferred On This Axis	1774	1.7
16	Bipolar II Disorder	1709	1.7
17	Cannabis Abuse Unspecified Use	1594	1.5
18	Anxiety State, Unspecified	1580	1.5
19	Schizophrenia, Undifferentiated Type	1531	1.5
20	Psychotic Disorder NOS	1458	1.4

Note: clients may have more than one primary diagnosis

The most frequent primary diagnosis was opioid dependence (17.5%). Six of the top 20 diagnoses are substance use related and 13 are mental health related.

<b>Major Diagnosis Categories: Based on Primary Diagnosis Only</b>	<b>N</b>	<b>%</b>
Bipolar disorder	8298	10.8
Major depression	14196	18.4
Major mood disorder	21484	27.8
Schizophrenic disorder	9329	12.1
Alcohol disorder	11073	14.4
Drug disorder	26666	34.6
<b>Major Diagnosis Categories: Based on Primary and Non-Primary Diagnosis</b>		
SMI (Serious Mental Illness)	39056	50.6
SA disorder	49985	64.8
Dual dx (SMI+SA)	18683	24.2

Total N=77,152 clients receiving treatment related services

Drug disorders (35%) are the most frequently diagnosed condition in this group of clients who received services from DMHAS operated or DMHAS funded treatment related programs. Over one fourth (28%) of the clients have a diagnosis of major mood disorder; while close to 20% have a diagnosis of major depression. When looking at primary and non-primary diagnoses, just over half of the clients qualify for an SMI (serious mental illness) diagnosis, which involves having any (or multiple) of the following diagnoses: Schizophrenia (including related disorders), Bipolar Disorder, or Major Depression. Almost 65% of clients have a substance use/abuse disorder. Almost one quarter (24%) of clients qualify for a dual diagnosis, meaning that they have both an SMI diagnosis and a substance abuse diagnosis.

*Diagnosis Data SFY14*

<b>Top 20 Most Frequent Primary Diagnoses for SFY14</b>			
<b>Rank</b>	<b>Diagnosis</b>	<b>N</b>	<b>%</b>
1	Opioid Dependence	19304	18.8
2	Other And Unspecified Alcohol Dependence, Unspecified	7466	7.3
3	Schizoaffective Disorder	4837	4.7
4	Major Depression, Recurrent, Moderate	4538	4.4
5	Schizophrenia Paranoid Type	3563	3.5
6	Major Depression, Recurrent, Severe, Without	3422	3.3
7	Posttraumatic Stress Disorder	3315	3.2
8	Mood Disorder NOS	2639	2.6
9	Depressive Disorder NOS	2471	2.4
10	Alcohol Abuse	2428	2.4
11	Cannabis Dependence, Unspecified Use	2412	2.4
12	Major Depression, Recurrent, With Psychotic Features	2295	2.2
13	Bipolar Disorder, Unspecified	1999	2.0
14	Cocaine Dependence, Unspecified Use	1845	1.8
15	Bipolar II Disorder	1604	1.6
16	Anxiety State, Unspecified	1566	1.5
17	Diagnosis Deferred On This Axis	1533	1.5
18	Generalized Anxiety Disorder	1504	1.5
19	Cannabis Abuse Unspecified Use	1493	1.5
20	Schizophrenia, Undifferentiated Type	1474	1.4

Note: clients may have more than one primary diagnosis

The most frequent primary diagnosis was opioid dependence (18.8%). Six of the top 20 diagnoses are substance use related and 13 are mental health related.

<b>Major Diagnosis Categories: Based on Primary Diagnosis Only</b>	<b>N</b>	<b>%</b>
Bipolar disorder	8277	10.6
Major depression	14142	18.0
Major mood disorder	21442	27.4
Schizophrenic disorder	9257	11.8
Alcohol dis/abuse	10242	13.1
Drug dis/abuse	27364	34.9
<b>Major Diagnosis Categories: Based on Primary and Non-Primary Diagnosis</b>		
SMI	39241	50.1
SA dis/abuse	50294	64.2
Dual dx (SMI+SA)	18652	23.8

Total N=78,375 clients receiving treatment related services

Drug disorders (35%) are the most frequently diagnosed condition in this group of clients who received services from DMHAS operated or DMHAS funded treatment related programs. Over one fourth (27%) of the clients have a diagnosis of major mood disorder; while close to 20% have a diagnosis of major depression. When looking at primary and non-primary diagnoses, half of the clients qualify for an SMI (serious mental illness) diagnosis, which involves having any (or multiple) of the following diagnoses: Schizophrenia (including related disorders), Bipolar Disorder, or Major Depression. About 64% of clients have a substance use/abuse disorder. Almost one quarter (24%) of clients qualify for a dual diagnosis, meaning that they have both an SMI diagnosis and a substance abuse diagnosis.

*The Diagnosis data had no significant changes from SFY13 to SFY14.*

## **YOUNG ADULT SERVICES**

Within the DMHAS system, Young Adult Services (YAS) serves clients who are ages 18-25 and have a history of DCF involvement. They must also have a history of a major mental health problem. These data represent unduplicated client counts. Clients are counted as YAS clients as long as they receive any YAS services. They may also receive non-YAS services.

In SFY13, YAS programs served 1,062 clients.

In SFY14, YAS programs served 1,117 clients.

*The number of clients served in YAS programs increased 5.2% from SFY13 to SFY14.*

## APPENDIX A. SFY13 LOC data by Region

<b>MH IP/Res LOCs Undup Client Count</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Forensic MH	Inpatient Services	0	454	0	0	0	454
	Residential Services	0	39	0	0	0	39
Mental Health	Inpatient Services	425	553	34	383	28	1357
	Residential Services	603	629	576	536	531	2860
Total MH		995	1583	597	900	559	4415

<b>MH IP/Res LOCs Admissions</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Forensic MH	Inpatient Services	0	394	0	0	0	394
	Residential Services	0	36	0	0	0	36
Mental Health	Inpatient Services	430	520	34	302	25	1311
	Residential Services	230	280	454	206	188	1358
Total MH		660	1230	488	508	213	3099

<b>MH IP/Res LOCs Discharges</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Forensic MH	Inpatient Services	0	387	0	0	0	387
	Residential Services	0	34	0	0	0	34
Mental Health	Inpatient Services	434	528	29	300	29	1320
	Residential Services	214	294	424	194	170	1296
Total MH		648	1243	453	494	199	3037

<b>MH OP LOCs Undup Client Count</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Forensic MH	Case Management	0	82	0	0	7	89
	Crisis Services	9	21	0	0	14	44
	Forensics Community-based	1671	1405	454	1421	300	5025
	Outpatient	0	0	0	243	0	243
Mental Health	ACT	0	105	218	342	0	658
	Case Management	1340	1816	714	1114	454	5406
	Community Support	827	1680	1132	1698	772	6097
	Consultation	47	106	158	168	53	522
	Crisis Services	1131	1810	1935	1622	2629	9060
	Education Support	50	54	64	45	40	253
	Employment Services	632	1318	554	1209	635	4337
	Housing Services	169	217	33	74	5	497
	Intake	978	482	0	175	299	1921
	IOP	56	0	0	288	207	550
	Outpatient	3867	9761	6109	12533	5561	37665
	Prevention	0	157	0	0	0	157
Social Rehabilitation	1345	1231	808	1851	1166	6374	
Total MH		9085	14122	8406	15804	9373	55549

<b>MH OP LOCs Admissions</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Forensic MH	Case Management	0	64	0	0	6	70
	Crisis Services	5	21	0	0	13	39
	Forensics Community-based	1438	1143	428	1192	252	4453
	Outpatient	0	0	0	166	0	166
Mental Health	ACT	0	36	74	122	0	232
	Case Management	336	1022	280	459	105	2202
	Community Support	458	1158	553	1346	453	3968
	Consultation	0	0	0	1	0	1
	Crisis Services	1446	2816	1737	1972	3719	11690
	Education Support	27	19	38	19	15	118
	Employment Services	306	577	260	679	263	2085
	Housing Services	28	81	24	0	0	133
	Intake	814	416	0	142	249	1621
	IOP	52	0	0	309	191	552
	Outpatient	948	3322	1904	5165	5936	17275
	Prevention	0	157	0	0	0	157
Social Rehabilitation	285	371	337	635	305	1933	
<b>Total MH</b>		<b>6143</b>	<b>11203</b>	<b>5635</b>	<b>12207</b>	<b>11507</b>	<b>46695</b>

<b>MH OP LOCs Discharges</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Forensic MH	Case Management	0	48	0	0	2	50
	Crisis Services	7	22	0	0	8	37
	Forensics Community-based	1378	1164	424	1164	259	4389
	Outpatient	0	0	0	112	0	112
Mental Health	ACT	0	26	75	106	0	207
	Case Management	305	958	330	432	89	2114
	Community Support	243	488	351	799	245	2126
	Crisis Services	1438	2760	1511	1994	3594	11297
	Education Support	23	13	29	23	22	110
	Employment Services	324	567	302	687	267	2147
	Housing Services	7	57	26	0	1	91
	Intake	909	401	0	147	292	1749
	IOP	56	0	0	303	202	561
	Outpatient	605	3525	2157	3732	6046	16065
	Prevention	0	7	0	0	0	7
	Social Rehabilitation	270	372	317	514	378	1851
<b>Total MH</b>		<b>5565</b>	<b>10408</b>	<b>5522</b>	<b>10013</b>	<b>11405</b>	<b>42913</b>

<b>SA IP/Res LOCs Undup Client Count</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Addiction	Inpatient Services	0	1532	604	1269	0	3233
	Residential Services	2234	4728	1956	3498	2710	12761
Total SA		2234	5945	2506	4260	2710	14566

<b>SA IP/Res LOCs Admissions</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Addiction	Inpatient Services	0	1982	681	2003	0	4666
	Residential Services	2811	6366	2681	4957	3421	20236
Total SA		2811	8348	3362	6960	3421	24902

<b>SA IP/Res LOCs Discharges</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Addiction	Inpatient Services	0	1966	689	2000	0	4655
	Residential Services	2802	6240	2669	4951	3433	20095
Total SA		2802	8206	3358	6951	3433	24750

<b>SA OP LOCs Undup Client Count</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Addiction	Case Management	185	1889	158	779	389	3296
	Employment Services	115	289	156	278	0	837
	Forensics Community-based	0	41	0	80	0	121
	IOP	695	0	576	686	884	2834
	Medication Assisted Treatment	3300	3376	910	4097	1496	12794
	Outpatient	1873	5668	2268	4784	3555	17969
	PHP	68	502	0	137	0	706
Forensic SA	Case Management	0	0	131	219	57	406
	Forensics Community-based	2994	4163	1572	5920	2594	17092
Total SA		8443	14990	5220	15480	8050	50086

<b>SA OP LOCs Admissions</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Addiction	Case Management	154	1432	81	298	298	2263
	Employment Services	101	201	111	216	0	629
	Forensics Community-based	0	42	0	66	0	108
	IOP	704	0	609	651	920	2884
	Medication Assisted Treatment	1450	2197	282	1413	532	5874
	Outpatient	1459	4427	1949	3456	2862	14153
	PHP	64	393	0	145	0	602
Forensic SA	Case Management	0	0	133	229	58	420
	Forensics Community-based	1503	2823	1032	2855	1556	9769
Total SA		5435	11515	4197	9329	6226	36702

<b>SA OP LOCs Discharges</b>		<b>Region 1</b>	<b>Region 2</b>	<b>Region 3</b>	<b>Region 4</b>	<b>Region 5</b>	<b>Total</b>
Addiction	Case Management	155	1422	84	190	181	2032
	Employment Services	103	211	136	226	0	676
	Forensics Community-based	0	23	0	65	0	88
	IOP	627	0	619	659	966	2871
	Medication Assisted Treatment	1449	1506	230	1181	463	4829
	Outpatient	1488	4219	1915	3479	3332	14433
	PHP	67	428	0	143	0	638
Forensic SA	Case Management	0	0	136	213	59	408
	Forensics Community-based	2091	2822	1074	2916	1577	10480
<b>Total SA</b>		<b>5980</b>	<b>10631</b>	<b>4194</b>	<b>9072</b>	<b>6578</b>	<b>36455</b>

## APPENDIX B. SFY14 LOC data by Region

MH IP/Res LOCs Undup Client Count		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Forensic MH	Inpatient Services	0	475	0	0	0	475
	Residential Services	0	47	0	0	0	47
Mental Health	Inpatient Services	384	524	40	344	0	1229
	Residential Services	608	610	539	575	526	2844
Total MH		958	1559	570	899	526	4288

MH IP/Res LOCs Admissions		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Forensic MH	Inpatient Services	0	479	0	0	0	479
	Residential Services	0	45	0	0	0	45
Mental Health	Inpatient Services	384	469	37	265	0	1155
	Residential Services	226	261	350	245	154	1236
Total MH		610	1254	387	510	154	2915

MH IP/Res LOCs Discharges		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Forensic MH	Inpatient Services	0	474	0	0	0	474
	Residential Services	0	40	0	0	0	40
Mental Health	Inpatient Services	379	470	41	265	0	1155
	Residential Services	239	229	358	232	145	1203
Total MH		618	1213	399	497	145	2872

MH OP LOCs Undup Client Count		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Forensic MH	Case Management	0	102	0	0	7	109
	Crisis Services	10	17	0	0	16	43
	Forensics Community-based	1808	1237	421	1493	238	4942
	Outpatient	0	0	0	344	0	344
Mental Health	ACT	22	131	231	357	16	757
	Case Management	1495	1808	722	1230	496	5713
	Community Support	804	1591	1082	1648	737	5852
	Consultation	47	106	158	168	53	522
	Crisis Services	1073	1821	2204	2292	2525	9849
	Education Support	58	57	76	45	31	267
	Employment Services	592	1283	640	1163	597	4269
	Housing Services	179	254	24	74	4	534
	Intake	904	498	20	160	260	1834
	IOP	0	0	0	332	236	567
	Outpatient	4026	9596	5932	14039	5549	38969
	Prevention	0	414	0	0	0	414
Social Rehabilitation	1440	1243	778	2127	1174	6739	
Total MH		9438	13866	8496	17686	9312	57467

<b>MH OP LOCs Admissions</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Forensic MH	Case Management	0	70	0	0	2	72
	Crisis Services	9	15	0	0	11	35
	Forensics Community-based	1508	964	384	1282	193	4331
	Outpatient	0	0	0	324	0	324
Mental Health	ACT	22	52	88	123	16	301
	Case Management	480	891	276	551	138	2336
	Community Support	216	380	300	689	194	1779
	Crisis Services	1380	2754	1805	2791	3388	12118
	Education Support	31	17	44	23	13	128
	Employment Services	274	582	392	626	225	2099
	Housing Services	17	96	14	0	0	127
	Intake	836	423	20	129	248	1656
	IOP	0	0	0	329	232	561
	Outpatient	718	3307	1942	5263	3571	14801
	Prevention	0	267	0	0	0	267
Social Rehabilitation	377	383	305	757	331	2153	
<b>Total MH</b>		<b>5868</b>	<b>10201</b>	<b>5570</b>	<b>12887</b>	<b>8562</b>	<b>43088</b>

<b>MH OP LOCs Discharges</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Forensic MH	Case Management	0	63	0	0	3	66
	Crisis Services	10	16	0	0	12	38
	Forensics Community-based	1426	1013	361	1214	201	4215
	Outpatient	0	0	0	254	0	254
Mental Health	ACT	0	22	74	109	0	205
	Case Management	368	962	288	453	92	2163
	Community Support	255	513	332	673	220	1993
	Crisis Services	1365	2632	2451	2786	3341	12575
	Education Support	25	17	46	17	18	123
	Employment Services	320	567	336	650	252	2125
	Housing Services	3	114	11	0	2	130
	Intake	817	404	5	122	248	1596
	IOP	0	0	0	332	271	603
	Outpatient	564	3085	2077	4416	2986	13128
	Prevention	0	86	0	0	0	86
Social Rehabilitation	481	350	338	651	253	2073	
<b>Total MH</b>		<b>5634</b>	<b>9844</b>	<b>6319</b>	<b>11677</b>	<b>7899</b>	<b>41373</b>

<b>SA IP/Res LOCs Undup Client Count</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Addiction	Inpatient Services	0	1614	435	1239	0	3109
	Residential Services	2291	4452	1973	3606	2769	12604
Total SA		2291	5741	2374	4305	2769	14306

<b>SA IP/Res LOCs Admissions</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Addiction	Inpatient Services	0	2068	478	1864	0	4410
	Residential Services	2882	5743	2665	5220	3530	20040
Total SA		2882	7811	3143	7084	3530	24450

<b>SA IP/Res LOCs Discharges</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Addiction	Inpatient Services	0	2071	478	1863	0	4412
	Residential Services	2852	5764	2678	5094	3468	19856
Total SA		2852	7835	3156	6957	3468	24268

<b>SA OP LOCs Undup Client Count</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Addiction	Case Management	132	1991	143	865	538	3556
	Employment Services	102	235	107	232	0	669
	Forensics Community-based	0	51	0	135	0	185
	IOP	887	64	483	813	677	2913
	Medication Assisted Treatment	3394	3761	1063	4405	1535	13768
	Outpatient	1609	5023	2284	5252	2312	13647
	PHP	63	506	0	159	0	728
Forensic SA	Case Management	0	0	132	227	82	439
	Forensics Community-based	2420	4244	1524	5855	2663	16595
Total SA		7805	14956	5253	16147	7149	49209

<b>SA OP LOCs Admissions</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Addiction	Case Management	100	1568	67	294	325	2354
	Employment Services	91	159	87	185	0	522
	Forensics Community-based	0	35	0	121	0	156
	IOP	861	67	497	802	690	2917
	Medication Assisted Treatment	1550	1332	416	1540	480	5318
	Outpatient	1177	3265	1818	4011	1942	12213
	PHP	61	463	0	154	0	678
Forensic SA	Case Management	0	0	133	237	91	461
	Forensics Community-based	1546	2936	1013	2812	1637	9944
<b>Total SA</b>		<b>5386</b>	<b>9825</b>	<b>4031</b>	<b>10156</b>	<b>5165</b>	<b>34563</b>

<b>SA OP LOCs Discharges</b>		Region 1	Region 2	Region 3	Region 4	Region 5	Total
Addiction	Case Management	89	1554	113	628	269	2653
	Employment Services	88	192	83	190	0	553
	Forensics Community-based	0	32	0	85	0	117
	IOP	820	63	490	589	639	2601
	Medication Assisted Treatment	1410	1155	327	1292	381	4565
	Outpatient	1068	3082	1683	3412	1744	10989
	PHP	56	546	0	116	0	718
Forensic SA	Case Management	0	0	143	237	86	466
	Forensics Community-based	1495	3075	1097	2667	1592	9926
<b>Total SA</b>		<b>5026</b>	<b>9699</b>	<b>3936</b>	<b>9216</b>	<b>4711</b>	<b>32588</b>