



CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND
ADDICTION SERVICES (DMHAS) AND DMHAS CONTRACTED
PROVIDER
CLIENT RIGHTS OFFICERS

December 1, 2017

This list of names and contact numbers of Client Rights Officers (and designated officials) is for DMHAS operated facilities and DMHAS contracted providers which use the DMHAS Client Grievance Procedure to address complaints.

For information on the DMHAS Client Grievance Procedure go to:
[Grievance Procedure and Fair Hearing Summary](#)

CONNECTICUT DEPARTAMENTO DE SERVICIOS DE SALUD MENTAL Y
ADICCIÓN (DMHAS) Y DMHAS CONTRACTED PROVIDER
CLIENT DERECHOS OFICIALES

Esta lista de nombres y números de contacto de los Oficiales de Derechos del Cliente (y funcionarios designados) es para las instalaciones operadas por el DMHAS y los proveedores contratados por el DMHAS que usan el Procedimiento de Quejas del Cliente de DMHAS para atender las quejas.

Para obtener información sobre el Procedimiento de Quejas del Cliente de DMHAS, visite:
[Estado de Connecticut Department De Salud Mental Y Servicios para adicción Connecticut.](#)

ABILITY BEYOND Kate Travis Michelle Weinstein 4 Berkshire Boulevard, 06801 www.abilitybeyond.org	BETHEL 203-826-3112 203-739-5996 203-775-8028	Region 5
ADVANCED BEHAVIORAL HEALTH, INC. Diane Achenbach-Zatorski 213 Court Street, 06457 www.abhct.com	MIDDLETOWN 860-704-6367 860-704-6185 (fax)	Region 3
ADVOCACY UNLIMITED Greg Benson 114 West Main Street, Suite 105, 06051 TOVIO, Franklin Street Hartford www.mindlink.org	NEW BRITAIN 860-505-7581 ext. 205 860-259-5731 (fax) 860-667-0460	Region 4

If you have questions concerning the DMHAS Client Grievance Procedure go to: www.ct.gov/dmhas/crg or call the DMHAS Client Rights and Grievance Specialist: 860-418-6933 (Relay 7-1-1)

Advocacy Programs: Advocacy Unlimited (1-800-573-6929); Connecticut Legal Rights Project (1-877-402-2299); Office of Protection and Advocacy (1-800-842-7303)

Si tiene preguntas relacionadas con el Procedimiento de Quejas del Cliente de DMHAS, vaya a: www.ct.gov/dmhas/crg o llame al Especialista de Derechos y Reclamos de los Derechos del Cliente de DMHAS: 860-418-6933 (Relé 7-1-1)

Programas de Defensa: Abogacía ilimitada (1-800-573-6929); Proyecto de Derechos Legales de Connecticut (1-877-402-2299); Oficina de Protección y Defensa (1-800-842-7303)



**CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

ARTREACH, INC. Robin Fleming 401 W. Thames Street, Unit 702 06360 www.artreachheals.org	NORWICH 860-887-0014 860-887-1915 (fax)	Region 3
ASIAN FAMILY SERVICES MuiMui Hin-McCormick 1921 Park Street, 06106 www.asianfamilyservices.org	HARTFORD 860-951-8770 x222	Region 4
BACKUS HOSPITAL (WILLIAM) (A HARTFORD HEALTHCARE PARTNER) To be determined 326 Washington Street 06360 www.backushospital.org	NORWICH 860-892-2730 860-823-6322 (fax)	Region 3
B.H. CARE Nancy Patrick 14 Sycamore Way, 06405	BRANFORD 203-483-2630 ext. 2227 203-483-5865 (fax)	Region 2
B.H. CARE Nancy Patrick 435 East Main Street, P O Box 658, 06401	ANSONIA 203-736-2601 ext 227	Region 2
BIRMINGHAM GROUP HEALTH SERVICES (SEE: B.H. CARE)	ANSONIA	Region 2
BLUE HILLS HOSPITAL (ADDICTION SERVICES DIVISION OF CT VALLEY HOSPITAL) Deborah Williams 500 Vine Street, 06112 www.ct.gov/dmhas	HARTFORD 860-262-5108 860-293-6440	Region 4
BRANFORD COUNSELING CENTER Liz Nace 342 Harbor Street, 06405	BRANFORD 203-481-4248 203-483-7727 (fax)	Region 2

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You can get help from an state-wide advocacy program: Advocacy Unlimited (1-800-573-6929); Connecticut Legal Rights Project (1-877-402-2299); Disability Rights Connecticut (1-800-842-7303)

Puede obtener ayuda de un programa de incidencia a nivel estatal: Advocacy Unlimited (1-800-573-6929); Proyecto de Derechos Legales de Connecticut (1-877-402-2299); Derechos de Discapacidad de Connecticut (1-800-842-7303)

Updated: December 1, 2017



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www.branford-ct.gov/counseling.htm

BRIDGE HOUSE Lois Lewis 880 Fairfield Avenue, 06605 www.bridgehousect.org	BRIDGEPORT 203-335-5339 203-331-1694 (fax)	Region 1
BRIDGES - A COMMUNITY SUPPORT SYSTEM Jennifer Fiorillo 949 Bridgeport Avenue 06460 www.bridgesmilford.org	MILFORD 203-878-6365 ex: 313	Region 2
CTE, INC. VIEWPOINT RECOVERY PROGRAM Mark Wilson, CRO 104-06 Richmond Hill Avenue, 06902 Complaint to Counselor Level I Grievance – Grievance/Complaint filed with Counselor Level II Grievance – Appeal to Program Director	STAMFORD 203-356-1053	Region 1
CW RESOURCES, INC Sandi Lavoy 200 Myrtle Street 06053 www.cwresources.org	NEW BRITAIN 860-229-7700 x218 860-229-6847 (fax)	Region 4
CAPITOL REGION MENTAL HEALTH CENTER Carl Shields David Susanin, LCSW Ralston Beckford 500 Vine Street, 06112 www.ct.gov/dmhas/crmhc	HARTFORD 860-297-0826 860-297-0815 860-297-0891 860-297-6356 (fax)	Region 4
CATHOLIC CHARITIES ARCHDIOCESE OF HARTFORD Cynthia McKenna, LCSW 839-841 Asylum Avenue, 06105 PROGRAMS/SITES: WATERBURY SERVICE CENTER	HARTFORD 860- 728-2568 203-755-1196 x235	Region 4

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INSTITUTE FOR THE HISPANIC FAMILY 860-527-1124
<http://www.ccaoh.org>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY Michael Tintrup 237 Hewett Avenue, 06606 http://www.ccfairfield.org/	BRIDGEPORT 203-416-1305	Region 1
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CATHOLIC CHARITIES OF FAIRFIELD COUNTY Donna Earle Vitale 24 Grassy Plain Street, 06801 PROGRAMS/SITES: COMMUNITY SUPPORT PROGRAM HOMELESS OUTREACH TEAM NEW HEIGHTS CENTER http://www.ccfairfield.org/	BETHEL 203-748-0848 x227 203-796-0046 (fax)	Region 5
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CENTER CITIES CHURCHES, INC. (SEE: HANDS ON HARTFORD-PETER’S RETREAT)	HARTFORD	Region 4
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CENTER FOR HUMAN DEVELOPMENT CT OUTREACH Tuoc Q. Phan, MA Magdeline Benitez 237 Hamilton 2 nd Fl., 06106 www.chd.org	HARTFORD 860-951-3325 x105 860-951-3325 860-951-3328 (fax)	Region 4
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CENTER FOR HUMAN DEVELOPMENT CT OUTREACH – CROSSOVER GROUP HOMES Nadine Williams 248 Laurel Street, 06105 www.chd.org	HARTFORD 860-728-6851 860-728-6853 (fax)	Region 4
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CENTER FOR HUMAN DEVELOPMENT Lori Walling www.chd.org	DANBURY 203-596-9323 ext 102	Region 5
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CENTER FOR HUMAN DEVELOPMENT CT OUTREACH WEST – PILOTS PROGRAM Lori Walling 51 Commercial Boulevard 06790	TORRINGTON 203-596-9323 ext 102	Region 5
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CENTER FOR HUMAN DEVELOPMENT CT OUTREACH WEST Paul Tang Lori Walling 965 South Main St 1 st Floor Front www.chd.org	WATERBURY 203- 203-596-9323 ext 102 203-755-6122 (fax)	Region 5
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CENTRAL NAUGAUCK VALLEY HELP, INC. Libby Egrice 900 Watertown Avenue 06708 PROGRAMS/SITES: DRUG SERVICES GLENLUNAN MCAULIFFE MANOR ROGERS HOUSE TRAVISANO NETWORK WATKINS WYNNEWOOD RESIDENTIAL www.cnvhelp.org	WATERBURY 203-525-4093 203-756-8984 203-754-5276 860-567-9491 203-756-4029 203-794-1975 860-482-7242 860-482-1319	Region 5
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CHARLOTTE HUNGERFORD HOSPITAL BEHAVIORAL HEALTH CENTER Susan Thebarge 540 Litchfield Street, P.O. Box 988 06790 www.charlottesweb.hungerford.org	TORRINGTON 860-496-6657. 860-496-6703 (fax)	Region 5
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CHEMICAL ABUSE SERVICE AGENCY, INC. (CASA) Kristin Bonilla 690 Arctic Street 06608	BRIDGEPORT 203-495-7710 ext. 122	Region 1
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CHRYSALIS CENTER, INC.	HARTFORD	Region 4
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**CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

Amber Freeman 860-263-4400
Robert Michalman
255 Homestead Avenue, 06112

PROGRAMS/SITES:

COMMUNITY CASE MANAGEMENT
COMMUNITY EMPLOYMENT
COMMUNITY SUPPORTIVE HOUSING
RECOVERY AND EMPOWERMENT CENTER
www.chrysaliscenterct.org

COLUMBUS HOUSE, INC. Ryan DeLoach, LCSW 586 Ella Grasso Boulevard P.O. Box 7093, 06519 www.columbushouse.org	NEW HAVEN 203-772-4200 x2121 203-772-4097 (fax)	Region 2
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COMMON GROUND (Social Education Center) (SEE: INTERCOMMUNITY)	EAST HARTFORD	Region 4
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COMMON GROUND MANAGEMENT CORP Nadia Lugo 819 Main Street 06226	WILLIMANTIC 860-450-9763	Region 3
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COMMUNICARE (SEE: B.H. HEALTH ANSONIA)	ANSONIA	Region 2
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COMMUNITY-BASED CASE MANAGEMENT (SEE: CONNECTICUT MENTAL HEALTH CENTER)	NEW HAVEN	Region 2
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COMMUNITY CONNECTIONS (SEE: FAMILY & CHILDREN'S AGENCY, INC.) www.familyandchildrensagency.org	NORWALK	Region 1
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COMMUNITY HEALTH CENTER, INC., BEHAVIORAL HEALTH Mandy Brule 635 Main Street 06457	MIDDLETOWN 860-347-6971	Region 2
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www.chel.com

COMMUNITY HEALTH RESOURCES (CHR)	WINDSOR	Region 4
ADMINISTRATIVE OFFICES		
995 Day Hill Road 06095	860-731-5522	
CLIENT RIGHTS OFFICERS:		
ENFIELD/BLOOMFIELD: Nicole Loos	860-254-5112	
ENFIELD-Second Wind Alaina Lasnier	860-253-5031	
MANCHESTER: Malika Nelson	860-646-5995	

PROGRAMS/SITES

ENFIELD: NORTH CENTRAL COUNSELING SERVICES
153 Hazard Ave 06082

ENFIELD: "SECONDWIND CLUBHOUSE"
1077 Enfield Street 860-253-5031

MANCHESTER: "WE CAN CLUBHOUSE"
165 West Middle Turnpike 860-646-5995

MANCHESTER: GENESIS CENTER
587 East Middle Turnpike 06040 860-646-3888

ROCKVILLE: GENESIS CENTER SATELLITE
43 West Main Street, Suites 3 & 4 860-871-8227

www.chrhealth.org

**CHR SUBSTANCE ABUSE TREATMENT PROGRAMS
(FORMALLY: COMMUNITY PREVENTION AND ADDICTION (CPAS))**

Level I Grievance – Program Clinician
Level II Grievance: M-L Bugbee, CRO
7B Ledgebrook Drive Mansfield Center 860-771-4913
860-456-8765 (fax)

PROGRAMS/SITES:

DANIELSON. 860-774-7179
MANCHESTER 860-645-0487
PUTNAM
MILESTONE INTENSIVE
RESIDENTIAL PROG 860-928-1860
NEW LIFE CENTER 860-963-6763
PATHWAYS 860-963-4971

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SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
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THOMAS MURPHY CENTER WILLIMANTIC www.chrhealth.org	860-456-1769 860-450-7078 (fax)	
COMMUNITY HEALTH SERVICES, INC., BEHAVIORAL HEALTH Lorna Caban Vidya Ganesan 500 Albany Avenue 06120 www.chshartford.org	HARTFORD 860-249-9625 x780 860-808-8704 860-808-8771 (fax)	Region 4
COMMUNITY MENTAL HEALTH AFFILIATES (CMHA) Victor Incerti (Chief Program Officer) 270 John Downey Drive 06051 www.cmhacc.org	NEW BRITAIN 860-826-1358 ex 1649 860-229-6575 (fax)	Region 4
COMMUNITY RENEWAL TEAM Behavioral Health Heidi Lubetkin (<i>Interim</i>) 555 Windsor, 06120 www.crtct.org	HARTFORD 860-761-7900	Region 4
CONNECTICUT COMMUNITY FOR ADDICTION RECOVERY (CCAR) (Phil Valentine, Executive Director) 198 Wethersfield Avenue, 06114	HARTFORD 860-244-2227 860-244-2228 (fax)	Region 4
CONNECTICUT COUNSELING CENTER Level I Grievance – Counselor Level II Grievance – Alan Nolan, LCSW Program Director 60 Beaver Brook Road, 06810 www.ctcounseling.org	DANBURY 203-743-7574	Region 5
CONNECTICUT COUNSELING CENTER Level I Grievance – Counselor	NORWALK 203-838-6508	Region 5

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CLIENT RIGHTS OFFICERS**

Level II Grievance – Program Director
Robert Lambert, MA, LADC,
20 North Main Street, 3rd Floor, Norwalk 06854
www.ctcounseling.org

CONNECTICUT COUNSELING CENTER	WATERBURY	Region 5
Level I Grievance – Counselor	203-755-8874	
Level II Grievance – Joseph Conrad, Ms, Psy D		
Director of Clinical Services		
4 Midland Road, Waterbury 06705		
www.ctcounseling.org		

CONNECTICUT MENTAL HEALTH CENTER	NEW HAVEN	Region 2
Maria Oliva	203-974-7352	
34 Park Street 06519	203-974-6509 (fax)	
PROGRAMS/SITES:		
COMMUNITY SUPPORT PROGRAM		
(CSP) PLUS	203-974-7300	
HISPANIC CLINIC	203-974-5800	
SATU (Substance Abuse Treatment Unit)	203-974-5777	
WEST HAVEN MENTAL HEALTH		
CLINIC,	203-974-5900	
www.ct.gov/dmhas/cmhc		

CONNECTICUT RENAISSANCE, INC.	BRIDGEPORT	Region 1
Grace Gaynor	203-336-5225 x2108	
PROGRAMS/SITES:		
BRIDGEPORT: FAIRFIELD AVENUE		
BRIDGEPORT: GOLDEN HILL STREET		
NORWALK		
STAMFORD		
WATERBURY – (CT RENAISSANCE, INC. EAST)		
www.ctrenaissance.com		

CONNECTICUT VALLEY HOSPITAL	MIDDLETOWN	Region 2
P.O. Box 351, 06457	860-262-5000	
	860-262-5146 (fax)	

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CLIENT RIGHTS OFFICERS**

ADVOCACY AND GRIEVANCE

Paul Beavers, Director of Client Rights 860-262-5642
Connecticut Valley Hospital Department of Recovery and Consumer Affairs
860-262-5146 (fax)

Client Rights Officers

**ADDICTIONS SERVICES DIVISION
GENERAL PSYCHIATRY DIVISION**

Will Brady, Client Rights Officer 860-262-5431

WHITING FORENSIC DIVISION

Paul Beavers 860-262-5765

BLUE HILLS HOSPITAL

HARTFORD

Region 4

(ADDICTION SERVICES DIVISION OF CT VALLEY HOSPITAL)

Deborah Williams 860-262-5108
500 Vine Street, 06112 860-293-6440

CONNECTION, INC. (THE)

Region 2

Lisa Hansen 860 343-5500 x 1851
100 Roscommon Drive, Suite 203 06457

PROGRAMS/SITES:

BRIDGEPORT

GROTON

HARTFORD – Tower Avenue

MERIDEN – State Street

MIDDLETOWN –South Main Street

MIDDLETOWN – Eastern Drive

MIDDLETOWN –Liberty

MIDDLETOWN –Court Street

NEW HAVEN – Howe Street

NEW HAVEN – Orange Street (formerly “Cornerstone”)

OLD SAYBROOK

UNCASVILLE

WATERBURY

WILLIMANTIC

www.theconnectioninc.org

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CONSULTATION CENTER (THE) Edna Aklin 389 Whitney Avenue 06511 www.theconsultationcenter.org	NEW HAVEN 203-974-7352 203-789-7645	Region2
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CONTINUUM OF CARE, INC. David Ostrom 67 Trumbull Street, 06511 www.continuumct.com	NEW HAVEN 203-562-2264 x 229	Region 2
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CORNELL SCOTT - HILL HEALTH CENTER Juan Candalari 428 Columbus Ave, 06519	NEW HAVEN 203-503-3211	Region 2
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PROGRAMS/SITES:

**ADULT MENTAL HEALTH AND COUNSELING
SUBSTANCE USE TREATMENT**

400 Columbus Ave New Haven
226 Dixwell Ave. New Haven
911-913 State St. New Haven
285 Main St. West Haven
121 Wakelee Ave. Ansonia

GRANT STREET PARTNERSHIP

60-62 Grant St. New haven

SOUTH CENTRAL REHABILITATION CENTER (SCRC)

232 Cedar Street New Haven

www.hillhealthcenter.com

CROSSOVER GROUP HOMES (SEE: CENTER FOR HUMAN DEVELOPMENT CT OUTREACH)	HARTFORD	Region 4
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CROSSROADS, INC. Eyra Feliciano 54 East Ramsdell Street, 06515	NEW HAVEN 203-821-3040 ext 176 203-907-4513 (fax)	Region 2
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PROGRAMS/SITES:

AMETHYST HOUSE

48 Howe Street 06519

203-821-3040

203-832-3043 (fax)

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**CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

<http://www.crossroadsrecoveryct.org/>

DANBURY HOSPITAL COMMUNITY CENTER FOR BEHAVIORAL HEALTH (SEE: WESTERN CT HEALTH NETWORK)	DANBURY	Region 5
DAY KIMBALL HOSPITAL Sharon Sawyer 320 Pomfret Street, 06260 www.daykimball.org	PUTNAM 860-928-6541 x 2433	Region 3
DIXWELL/NEWHALLVILLE COMMUNITY MENTAL HEALTH SERVICES INC Sherry Michaud 660 Winchester Avenue 06511 www.dncmhs.org	NEW HAVEN 203-776-8390 x214 203-776-4176 (fax)	Region 2
F.S. DUBOIS CENTER (SOUTHWEST CT MENTAL HEALTH SYSTEM) 780 Summer Street 06905 Mary Bridget Culhane, CRO www.ct.gov/dmhas/swcmhs	STAMFORD 203-388-1600 (General Information) 203-388-1559	Region 1
EASTER SEALS EMPLOYMENT Craig Foley 122 Avenue of Industry 06705 www.waterburyct.easterseals.com	WATERBURY 203-236-0188 203-236-0183 (fax)	Region 5
EASTER SEALS GOODWILL INDUSTRIES REHABILITATION CENTER Phyllis Hagen 95 Hamilton Street 06511 www.newhavengoodwill.easterseals.com	NEW HAVEN 203-777-2000 203-624-5600 (fax)	Region 2
EASTER SEALS, CAPITOL REGION & EASTERN CONNECTICUT Rosalind Schuster	EAST HARTFORD 860-728-1061 x210	Region 4

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Updated: December 1, 2017



CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS

22 Prestige Park Circle 06108 www.hartford.easterseals.com	860-728-1065 (fax)	
EDUCATION CONNECTION TRED PROGRAM Lauren Pesce Box 909, 355 Goshen Rd 06759 www.educationconnection.org	LITCHFIELD 860-567-0863 x111 860-567-3381 (fax)	Region 5
FAMILY SERVICES WOODFIELD See: LIFE BRIDGE COMMUNITY SERVICES	BRIDGEPORT	Region 1
FAMILY & CHILDREN'S AGENCY, INC. (COMMUNITY CONNECTIONS COUNSELING SERVICES) Maura McCarthy Rhodes 9 Mott Ave 4 th Floor 06850 http://familyandchildrenagency.org	NORWALK 203-855-8765 203-838-3325 (fax)	Region 1
FAMILY CENTERS, INC. Robert Short 40 Arch Street, 06830 www.familycenters.org	GREENWICH 203-869-4848	Region 1
FARRELL TREATMENT CENTER David Borzellino (Executive Director) 586 Main Street , 06050 http://www.farrell-tc.com/	NEW BRITAIN 860-225-4641	Region 3
FELLOWSHIP PLACE Veronica Vidal 441 Elm Street 06515 www.fellowshipplace.org	NEW HAVEN 203-401-4227 x1243 203-789-4451 (fax)	Region 2
FRIENDSHIP CLUB (SEE RUSHFORD)	MERIDEN	Region 2
GATEWAY COMMUNITY TREATMENT PROGRAM	CHESTER	Region 2

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Updated: December 1, 2017



**CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

(A DIVISION OF GILEAD COMMUNITY SERVICE)

86 Middlesex Avenue, 06412
Linda Walsh 860-343-5300 x12
Gilead Community Service 860-343-5306 (fax)
P.O. Box 100, 222 Main St., Ext. Middletown
www.gileadcs.org

GILEAD COMMUNITY SERVICE	MIDDLETOWN	Region 2
Linda Walsh	860-343-5300 x12	
P.O. 1000, 222 Main Street Ext., 06457	860-343-5306 (fax)	
www.gileadcs.org		

GILEAD SOCIAL CLUB (SEE: GILEAD COMMUNITY SERVICE)	MIDDLETOWN	Region 2
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GLENLUNAN (SEE: CENTRAL NAUGATUCK VALLEY HELP, INC.)	WATERBURY	Region 5
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GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CT	BRIDGEPORT	Region 1
Nicholas Wilson	203-581-5320	
165 Ocean Street, 06605		
www.goodwillwct.org		

GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER (SEE SOUTHWEST CT MENTAL HEALTH CENTER)	BRIDGEPORT	Region 1
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GUARDIAN AD LITEM SERVICES, INC.	NAUGATUCK	Region 5
Amanda Lindsey	203-723-4332 x102	
175 Church Street, Suite 202, 06770	203-723-9250 (fax)	
www.melissasproject.org		

HALL-BROOKE BEHAVIORAL HEALTH SERVICES, INC. (A SERVICE OF ST. VINCENT'S BEHAVIORAL HEALTH SERVICES)	WESTPORT	Region 1
Joyce Platz, (<i>Interim</i>)	203-341-4532	
47 Long Lots Road, 06880		

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**CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

www.hallbrooke.org

HANDS ON HARTFORD CENTER CITY CHURCH'S INC/PETER'S RETREAT Barbara Shaw 100 Constitution Plaza, Suite 721, 06106 http://www.handsonhartford.org	HARTFORD 860-247-4140	Region 4
HARBOR HEALTH SERVICES, INC. (SEE: B.H. Care)	BRANFORD	Region 2
HARTFORD BEHAVIORAL HEALTH Abby Rodriguez One Main Street, 06106 www.hartfordbehavioralhealth.org	HARTFORD 860-727-8703 x318 860-524-7781 (fax)	Region 4
HARTFORD DISPENSARY Alvin Fryxell Administrative Offices 335 Broad Street Manchester, CT 06108 PROGRAMS/SITES: BRISTOL HARTFORD – Main Street HARTFORD – Weston Street HARTFORD – Weston Street MANCHESTER NEW BRITAIN NEW LONDON NORWICH WILLIMANTIC	860-525-2181 860-643-3200 860-589-6433 860-525-2181 860-525-9376 860-527-5100 860-643-3210 860-827-3313 860-447-2233 860-886-0446 860-456-7990	Region 4
HARTFORD HOSPITAL/INSTITUTE OF LIVING (A HARTFORD HEALTHCARE PARTNER) Arthur Guerra Todd Building, 200 Retreat Avenue, 06106 www.instituteofliving.org	HARTFORD 860-545-7349	Region 4

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SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

HILL HEALTH CENTER (SEE: CORNELL SCOTT-HILL HEALTH CENTER)	NEW HAVEN	Region 2
HISPANIC CLINIC OF THE CONNECTICUT MENTAL HEALTH CENTER (SEE: CONNECTICUT MENTAL HEALTH CENTER)	NEW HAVEN	Region 2
HOMES FOR THE BRAVE, See APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI)	BRIDGEPORT	Region 1
IMMACULATE CONCEPTION Complaints/Grievance: Jim 39 Russ Street 06106 www.icshc.org	HARTFORD 860-724-4823 x32 860-293-0513 (fax)	Region 4
INDEPENDENCE CENTER (SEE: MENTAL HEALTH CONNECTIUCT, WATERBURY)	WATERBURY	Region 5
INTEGRATED BEHAVIORAL HEALTH (SEE: SOUND COMMUNITY SERVICES)	NEW LONDON	Region 3
INSPIRICA, INC. Noel Kammermann 141 Franklin St 06901 http://inspicact.org/	STAMFORD 203-388-0123 203-363-5927	Region 1
INTERCOMMUNITY MENTAL HEALTH CENTER Jill Giulietti, BSN, RN-BC 111 Founders Plaza, Suite 1802 06108	EAST HARTFORD 860-291-1350 860-310-2127 (fax)	Region 4
PROGRAMS/SITES		
ALCOHOL AND DRUG RECOVERY CENTERS		
ADULT SERVICES		
A COMMON GROUND		
SUPERVISED HOUSING PROGRAM		
www.icmhg.org		

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CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS

INTERFAITH HOUSING ASSOCIATION (Jeff Wieser, Chief Executive Officer) 49 Richmondville Avenue 06880 www.ihawestport.com	WESTPORT 203-226-3428	Region 1
INTERLUDE, INC. (SEE: ABILITY BEYOND DISABILITY)	DANBURY	Region 5
KENNEDY CENTER, INC. Valerie Reyher 2440 Reservoir Avenue 06611 www.thekennedycenterinc.org	TRUMBULL 203-365-8522 ext 267	Region 1 & 5
KEYSTONE HOUSE Vanessa Perez 141 East Ave 06851 www.keystonehouse.org	NORWALK 203-855-2000 x18 203-855-7943 (fax) 203-855-2011 (fax)	Region 1
KUHN EMPLOYMENT OPPORTUNITIES Dana Nair 100 Plaza Middlesex 06457 www.kuhngroup.org	MIDDLETOWN 860-347-8923 x202 860-347-1580 (fax)	Region 2
LAUREL HOUSE Cathy Devine 1616 Washington Boulevard 06902 http://laurelhouse.net	STAMFORD 203-984-8727	Region 1
LAWRENCE & MEMORIAL HOSPITAL Verna Swann 365 Montauk Avenue 06320 www.lmhospital.org	NEW LONDON 860-442-0711 x5032	Region 3
LEEWAY, INC Tom Salemme 40 Albert Street, 06511 www.leeway.net	NEW HAVEN 203-865-0068 203-865-0399 (fax)	Region 2

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SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

LIBERTY COMMUNITY SERVICES, INC. Michael Hall 254 College Street, 2 nd Floor, 06510 www.libertycs.org	NEW HAVEN 203-497-2305	Region 2
LIBERATION PROGRAMS (Alan Mathis, Chief Executive Officer) Level I Grievance – Counselor Level II Grievance – Program Director Level III Grievance – Executive Director ADMINISTRATIVE OFFICE 129 Glover Ave. 06850 PROGRAMS/SITES: BRIDGEPORT: 399 Mill Hill Avenue STAMFORD: 115 – 125 Main Street http://www.liberationprograms.org/Home	NORWALK 203-851-2077 203-323-1047 (fax) 203-384-9301 203-356-1980	Region 1
LIFE BRIDGE COMMUNITY SERVICES (Formally FAMILY SERVICES WOODFIELD, INC) Dawn Hatchett, 475 Clinton Avenue, 06605 http://www.lifebridgect.org/	BRIDGEPORT 203-368-5553	Region 1
LIGHTHOUSE, WILLIMANTIC (SOCIAL CENTER) (SEE: UNITED SERVICES)	WILLIMANTIC	Region 3
MANCHESTER MEMORIAL HOSPITAL Sara H. Lerner 71 Haynes Street 06040 www.echn.org/hospitals/manchester	MANCHESTER 860-872-5205	Region 4
MARRAKECH DAY SERVICES, INC. Marc Chartier Lunar Drive, 06625	WOODBIDGE 203-389-2970 x1312	Region 2

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SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

www.marrakechinc.org

MARTIN HOUSE Paula Oberg 401 West Thames Street	NORWICH 860-889-6150	Region 3
MCALL FOUNDATION FOR BEHAVIORAL HEALTH Stacie Cull 58 High Street	TORRINGTON 860-496-2100 Fax: 860-496-2111	Region 5
McAULIFFE MANOR (SEE: CENTRAL NAUGAUTUCK VALLEY HELP, INC.) www.cnvhelp.org	LITCHFIELD	Region 5
MENTAL HEALTH CONNECTICUT (MHC) (Formally Mental Health Association) Michael Culmo 61 S. Main St. Suite 206 www.mhact.org	BRIDGEPORT 860-529-1970 ext. 118 Fax: 860-529-6833	Region 1
MENTAL HEALTH CONNECTICUT (MHC) (Formally Mental Health Association) Michael Culmo 61 S. Main St. Suite 206 www.mhact.org	DANBURY 860-529-1970 ext. 118 Fax: 860-529-6833	Region 5
MENTAL HEALTH CONNECTICUT (MHC) (Formally Mental Health Association) Michael Culmo 61 S. Main St. Suite 206	STAMFORD 860-529-1970 ext. 118 Fax: 860-529-6833	Region 1
MENTAL HEALTH CONNECTICUT (MHC) (Formally Mental Health Association) PARKVIEW APARTMENTS RESPITE HOUSING Michael Culmo	TORRINGTON 860-529-1970 ext. 118	Region 5

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SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

61 S. Main St. Suite 206
www.mhact.org Fax: 860-529-6833

MENTAL HEALTH CONNECTICUT (MHC) (Formally Mental Health Association) WATERBURY EMPLOYMENT SERVICES, WATERBURY RESIDENTIAL SERVICES INDEPENDENCE CENTER Michael Culmo 61 S. Main St. Suite 206 www.mhact.org	WATERBURY	Region 5
	860-529-1970 ext. 118 Fax: 860-529-6833	

MENTAL HEALTH CONNECTICUT (MHC) (Formally Mental Health Association of CT) Michael Culmo 61 S. Main St. Suite 206 MAIN OFFICE ROBINSON HOUSE CHOICES II EMPLOYMENT www.mhact.org	WEST HARTFORD	Region 4
	860-529-1970 ext. 118 Fax: 860-529-6833	

MERCY HOUSING Maria Gomes 211 Wethersfield Avenue, 06114 www.mercyhousingct.org	HARTFORD	Region 4
	860-808-2042	

MICAH HOUSING, INC. Carla Miklos, Director 50 Nichols Street, 06824	FAIRFIELD	Region 1
	203-254-2934	

MIDDLESEX HOSPITAL BEHAVIORAL HEALTH Terry DiPietro 28 Crescent Street 06457 www.midhosp.org	MIDDLETOWN	Region 2
	860-343-8802 860-358-8829 (fax)	

MIDWESTERN CONNECTICUT COUNCIL ON	DANBURY	Region 5
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**CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

ALCOHOLISM (MCCA)
ADMINISTRATIVE OFFICES
(Joe Sullivan, Chief Executive Officer)
38 Old Ridgebury Road,
Danbury, CT 06810 203-792-4515
Level I Grievance – Program Director
Level II Grievance – Agency (MCCA) Director

PROGRAMS/SITES
DETOXIFICATION AND EVALUATION
PROGRAM 203-792-4515
GAMBLING PROGRAM 203-733-4524
OUTPATIENT PROGRAM 203-792-4515
LATINO OUTREACH 203-792-4515
MCDONOUGH HOUSE 203-792-4515
WOMEN’S PROGRAM/PREGNANT
AND PARENTING 203-792-4515
STRENGTHENING FAMILIES PROGRAM 203-743-4027
TRINITY GLEN 860-672-6680
www.mccaonline.com

MY PEOPLE CLINICAL SERVICES, LLC HARTFORD Region 4
Eugene Milan 860-656-0450
915 ASYLUM AVE. 06105
www.mypeople-ct.com

MY SISTER’S PLACE III HARTFORD Region 4
Kathy Shaw 860-895-6629
Ann Viner 860-549-1634
102 Pliny Street 06120
www.sistersplacect.org

NATCHAUG HOSPITAL MANSFIELD Region 3
(A HARTFORD HEALTHCARE PARTNER)
Mary Kinsella-Shaw 860-456-1311 Ext 6980
189 Storrs Road 06250 860-423-6114 (fax)
www.natchaug.org

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SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
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NEW DIRECTIONS OF NORTH CENTRAL CT Chris Leary (Executive Director) 113 Elm Street, Suite 204 06082 http://newdirectionsct.org	ENFIELD 860-741-3001, ext 303 860-741-3001	Region 4
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NEW HAVEN HOME RECOVERY, INC. Kara Beedetto-Capobianco 153 East Street, Suite 300, 06511 www.nhr.org	NEW HAVEN 203-492-4866	Region 2
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NEW HEIGHTS (SEE: CATHOLIC CHARITIES, FAIRFIELD COUNTY, BETHEL)	DANBURY	Region 5
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NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES (SEE WESTERN CONNECTICUT HEALTH NETWORK)	NEW MILFORD	Region 5
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NORTH CENTRAL COUNSELING SERVICES Kimberly Ward Meyer Nicole Hirth 153 Hazard Avenue, Enfield 06082	ENFIELD 860-253-5035 860-741-4392 860-253-5036 / 5030(fax)	Region 4
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PROGRAMS/SITES:
SATELLITE – BLOOMFIELD 860-243-6585
693 Bloomfield Avenue, Bloomfield 06002
www.chrhealth.org

NORTHWEST CENTER FOR FAMILY SERVICE & MENTAL HEALTH, (AFFILIATED WITH COMMUNITY MENTAL HEALTH AFFILIATES)		Region 5
	860-119-3820 ext. 385	

Community Mental Health Affiliates
5 Hart Street, New Britain,
PROGRAMS/SITES:
LAKEVILLE 860-435-2529
TORRINGTON 860-489-5261 (fax)
WINSTED 860-704-1104
www.nwcct.org

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**CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

NORWALK HOSPITAL, COMMUNITY SUPPORT PROGRAM AND BEHAVIORAL HEALTH Ellen Rogan 34 Maple Street 06856	NORWALK 203-218- 9812	Region 1
OASIS CENTER (SEE: SOUND COMMUNITY SERVICES)	NEW LONDON	Region 3
OPEN DOOR SOCIAL CLUB (SEE: BRIDGES)	MILFORD	Region 1
OPTIMUS HEALTH CARE, INC. (BENNETT BEHAVIORAL HEALTH) Marisol Diaz, Dir. Practice Management 982 East Main Street 06608	BRIDGEPORT 203- 696-3260	Region 1
OPTIONS (SEE: B.H. CARE)	BRANFORD	Region 1
PATHWAYS, INC Ron Kaiban 175 Millbank Ave, 06830	GREENWICH 203-869-0378	Region 1
PERCEPTION PROGRAMS, INC. Denise Keane 134 Church Street, 06226 PROGRAM/SITES: Outpatient Perception House www.perceptionprograms.org	WILLIMANTIC 860-450-7122 (x 2012) 860-450-7127 (fax)	Region 3
PETER'S RETREAT (SEE: HANDS ON HARTFORD)	HARTFORD	Region 4
PACIFIC HOUSE	STAMFORD	Region 1

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Updated: December 1, 2017



**CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

(FORMALLY SHELTER FOR THE HOMELESS)

Sam Pacheco . 203-348-2792
597 Pacific Street, 06902
<http://www.pacifichouse.org>

PRIME TIME HOUSE TORRINGTON Region 5
Adam Lyton 860-618-2479
Zac Ritchie
810 Main Street 06790 860-618-2478 (fax)
<http://www.primetimehouse.org/>

RECOVERY NETWORK OF PROGRAMS, INC (RNP) SHELTON Region 2
CENTER FOR HUMAN SERVICES

Jennifer Kolakowski 203-386-8802
2 Trap Falls, Suite 405 06484 203-929-1279 (fax)
<http://www.recovery-programs.org/>

PROGRAMS/SITES
BRIDGEPORT: FIRST STEP
BRIDGEPORT: HORIZONS
BRIDGEPORT: HUNTINGTON HOUSE
BRIDGEPORT: IRANISTAN HOUSE
BRIDGEPORT: KINSELLA TREATMENT CENTER
BRIDGEPORT: MCGRATH HOUSE
BRIDGEPORT: NEW PROSPECTS AND PROSPECT HOUSE
BRIDGEPORT: RECOVERY ADOLESCENT PROGRAM/ANNEX
AND DRUG INTERVENTION PROGRAM
BRIDGEPORT: RECOVERY COUNSELING SERVICES
BRIDGEPORT: SEAVIEW APARTMENTS
BRIDGEPORT: SUPERVISED APARTMENTS
BRIDGEPORT: URBAN MODEL INITIATIVE
STRATFORD: CENTER FOR HUMAN SERVICES

RELIANCE HOUSE NORWICH Region 3
Deborah Walker (CRO) 860-886-0030
Eastern Regional Mental Health Board, 401 West Thames Street 06360
Reliance House Administration 40 Broadway 860-887-6536
www.reliancehouse.org

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SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

RIVER VALLEY SERVICES Luiza Barnat Silver Street, P.O. Box 351 06457 www.ct.gov/dmhas/rvs	MIDDLETOWN 860-262-5202 860-262-5356 (fax)	Region 2
ROBINSON HOUSE (SEE: MENTAL HEALTH CONNECTICUT)	WEST HARTFORD	Region 4
ROGERS HOUSE (SEE: CENTRAL NAUGATUCK VALLEY HELP, INC.) www.cnvhelp.org	WATERBURY	Region 5
RUSHFORD, (A HARTFORD HEALTHCARE PARTNER) Deanna Bencivengo Kathy Demers 883 Paddock Avenue 06450 www.rushfordcenter.org	MERIDEN 203-630-5219 203-630-5316 203-634-7013 (fax)	Region 2
SATU (SUBSTANCE ABUSE TREATMENT UNIT) (SEE: CONNECTICUT MENTAL HEALTH CENTER)	NEW HAVEN	Region 2
SECONDWIND CLUBHOUSE (SEE: CHR, ENFIELD)	ENFIELD	Region 4
SUPPORTIVE ENVIRONMENTAL LIVING FACILITY, INC. (SELF, INC) Madelyn Reyes 19 Fourth Street 06708	WATERBURY 203-759-2074 (Admin) 203-759-2094 (fax)	Region 5
SOUND COMMUNITY SERVICES, INC. Laura Hurlbirt 21 Montauk Avenue, Suite 301 PO Box 2170 06320 www.soundcommunityservices.org	NEW LONDON 860-439-6412 860-439-6400 (Admin) 860-439-6423 (fax)	Region 3

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SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER
CLIENT RIGHTS OFFICERS**

SOUTH CENTRAL PEER SERVICES Janice Campbell 205 Whitney Avenue 06511 www.scbhn.org	NEW HAVEN 203-498-4160	Region 2
SOUTHEASTERN CT COUNCIL ON ALCOHOL AND DRUG DEPENDENCE, INC. (SCADD) Stacey Lawton 37 Camp Mooween Road 06249 PROGRAMS/SITES: LEBANON: LEBANON PINES NEW LONDON: ACUTE CARE AND EVALUATION (DETOX) NEW LONDON: HALFWAY HOUSE FOR WOMEN NORWICH: HALFWAY HOUSE FOR MEN NORWICH: LIBERTY HOUSE NORWICH: OUTPATIENT SERVICES www.scadd.org	LEBANON 860-886-2495 ext 204	Region 3
SOUTHEASTERN MENTAL HEALTH AUTHORITY (SMHA) Katie Hatfield 401 West Thames St., Bldg 301 06360 www.ct.gov/dmhas/smha	NORWICH 860-859-4543 860-859-4783 (fax)	Region 3
SOUTHWEST CT MENTAL HEALTH SYSTEM – F. S. DUBOIS CENTER 780 Summer Street 06905 Mary Bridget Culhane, CRO www.ct.gov/dmhas/swcmhs	STAMFORD 203-388-1600 (General Information) 203-388-1559	Region 1
SOUTHWEST CT MENTAL HEALTH SYSTEM – COMMUNITY BASED SERVICES 97-Middle St 06604 Howard Goldberg www.ct.gov/dmhas/swcmhs	BRIDGEPORT 203-551-7400 (General Information) 203-551-7031, 203-579-6305 (fax)	Region 1
SOUTHWEST CT MENTAL HEALTH SYSTEM –	BRIDGEPORT	Region 1

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CLIENT RIGHTS OFFICERS**

STAMFORD HOSPITAL Liz McKinlay 30 Shelburne Road, 06904	STAMFORD 203-276-4147 203-276-7223 (fax)	Region 1
TEAM TIME (SEE: COMMUNITY MENTAL HEALTH AFFILIATES, CMHA)	NEW BRITAIN	Region 4
TEAMWORKS (SEE: RELIANCE HOUSE)	NORWICH	Region 3
THAMES VALLEY COUNCIL FOR COMMUNITY ACTION, INC. Michael LaSage One Sylvandale Road 06351 www.tvcca.org	JEWETT CITY 860-425-6560	Region 3
UNITED COMMUNITY & FAMILY SERVICES, INC: BETTOR'S CHOICE Sharon Laliberte 47 Town Street 06360 www.ucfs.org	NORWICH 860-892-7042 x1218 860-823-3002 (fax)	Region 3
UNITED SERVICES, INC. Sandra Long Debra Rivard 1007 North Main St., 06241 860-774-0826 (fax)	DAYVILLE 860-774-2020 ext. 4675 860-774-2020 ext. 4676	Region 3
PROGRAMS/SITES: ADDICTION RECOVERY OUTPATIENT SERVICES ADULT MENTAL HEALTH OUTPATIENT SERVICES SOCIAL REHABILITATION "Club House": WILLIMANTIC: LIGHTHOUSE 860-423-7791 DANIELSON: WELCOME ARMS 860-928-6130 www.unitedservicesct.org		
VALLEY SOCIAL CLUB (SEE: B.H. CARE)	ANSONIA	Region 2

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WATERBURY HOSPITAL CRISIS CENTER Heather Humphrey 64 Robbins Street 06702 www.waterburyhospital.com	WATERBURY 203-573-6597	Region 5
WE CAN CLUBHOUSE (SEE: CHR, MANCHESTER)	MANCHESTER	Region 4
WELCOME ARMS (SEE: UNITED SERVICES)	PUTNAM	Region 3
WELLMORE BEHAVIORAL HEALTH John Keane 402 East Main Street 06702 http://wellmore.org/	WATERBURY 203-755-1143 x4375 203-753-3274 (fax)	Region 5
WESTERN CT HEALTH NETWORK DANBURY HOSPITAL COMMUNITY CENTER FOR BEHAVIORAL HEALTH Anthony Frias 152 West Street, 06810 www.danburyhospital.org	DANBURY 860-354-3762 203-731-8065 (fax)	Region 5
WESTERN CT HEALTH NETWORK NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES Anthony Frias 21 Elm Street, 06776 www.newmilfordhospital.org	NEW MILFORD 860-354-3762	Region 5
WEST HAVEN MENTAL HEALTH CLINIC Maria Oliva 270 Center St. 06516	WEST HAVEN 203-974-7352 203-974-5900	Region 2
WESTERN CT MENTAL HEALTH NETWORK– Administrative Offices Rowland State Government Center 55 West Main Street, Suite 410	203-805-6400 203-805-6432 (fax)	Region 5

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CLIENT RIGHTS OFFICERS**

Waterbury, CT 06702-2004		
DANBURY AREA SITE	DANBURY	
Debra Mandra	203-805-5350	
78 Triangle Street 06810	203-448-3200	
TORRINGTON AREA TORRINGTON SITE	TORRINGTON	
Michael Lonergan	860-496-3700	
249 Winsted Road 3 rd Floor 06790	860-496-3800 (fax)	
WATERBURY AREA SITE	WATERBURY	
Debra Mandra	203-805-5350	
95 Thomaston Avenue 06702	203-805-5310 (fax)	
www.ct.gov/dmhas/wcmhn		
WHEELER CLINIC, INC.	PLAINVILLE	Region 4
CONNECTICUT CLEARINGHOUSE		
Sandra Cohen, MA CPHQ	860-793-3199	
334 Farmington Avenue 06062		
www.wheelerclinic.org		
www.ctclearinghouse.org		
WYNNEWOOD RESIDENTIAL	TORRINGTON	Region 5
(SEE: CENTRAL NAUGATUCK VALLEY HELP, INC.)		
YALE BEHAVIORAL HEALTH SERVICES	HAMDEN	Region 2
Maureen McCarthy	203-288-6253	
95 Circular Avenue, 06514	203-288-0448 (fax)	
www.communityservicesnetwork.org		
YOUTH CHALLENGE of CT	HARTFORD	Region 4
Esther Gonzalez-Torrez	860-728-5199	
15 May Street Hartford, CT		
http://www.youthchallenge.org		

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