



CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER

CLIENT RIGHTS OFFICERS

May 23, 2018

DMHAS operated facilities, programs and contracted service providers follow the DMHAS Client Grievance Procedure: [Grievance Procedure and Fair Hearing Summary](#)

The procedure includes having a Client Rights Officer (CRO) who can help a client or patient resolve his or her grievance at the lowest possible level.

If you have a complaint about a DMHAS facility, program or contracted provider contact the Client Rights Officer on this list for that facility, program or provider.

**CONNECTICUT DEPARTAMENTO DE SERVICIOS DE SALUD MENTAL Y ADICCION (DMHAS) Y DMHAS CONTRACTED PROVIDER
CLIENT DERECHOS OFICIALES**

Las instalaciones, programas y proveedores de servicios contratados de DMHAS siguen el Procedimiento de quejas de clientes de DMHAS: [Estado de Connecticut Department De Salud Mental Y Servicios para adicción Connecticut.](#)

El procedimiento incluye contar con un Oficial de derechos del cliente (CRO) que pueda ayudar a un cliente o paciente a resolver su reclamo al nivel más bajo posible.

Si tiene una queja sobre una instalación, programa o proveedor contratado de DMHAS, comuníquese con el Oficial de Derechos del Cliente en esta lista para esa instalación, programa o proveedor

ABILITY BEYOND	BETHEL	Region 5
CRO Kate Travis	203-826-3112	
CRO Michelle Weinstein	203-739-5996	
4 Berkshire Boulevard, 06801	203-775-8028	
www.abilitybeyond.org		
ADVANCED BEHAVIORAL HEALTH, INC.	MIDDLETOWN	Region 3
CRO Diane Achenbach-Zatorski	860-704-6367	
213 Court Street, 06457	860-704-6185 (fax)	
www.abhct.com		
ADVOCACY UNLIMITED	NEW BRITAIN	Region 4
CRO Greg Benson	860-505-7581 ext. 205	
114 West Main Street, Suite 105, 06051	860-259-5731 (fax)	
www.mindlink.org		

Advocacy Programs/ Programas de Defensa: Advocacy Unlimited (1-800-573-6929); Connecticut Legal Rights Project (1-877-402-2299); Disability Rights Connecticut (1-800-842-7303)

For information on the DMHAS Client Grievance Procedure go to: www.ct.gov/dmhas/crg or call the DMHAS Client Rights and Grievance Specialist: 860-418-7000 (Relay 7-1-1)

Para obtener información sobre el Procedimiento de Quejas del Cliente de DMHAS, visite: www.ct.gov/dmhas/crg o llame al Especialista de Derechos y Reclamos de los Derechos del Cliente de DMHAS: 860-418-7000 (Relé 7-1-1)



CLIENT RIGHTS OFFICERS

ALCOHOL AND DRUG RECOVERY CENTERS, HARTFORD Region 4
 500 Blue Hills Avenue, 06112
 SEE INTERCOMMUNITY
 CRO Jill Giulietti, BSN, RN-BC 860-291-1350
 PROGRAMS:

- ALTERNATE LIVING CENTER
- CLAYTON HOUSE
- COVENTRY HOUSE
- DETOXIFICATION CENTER
- INTENSIVE RESIDENTIAL PROGRAM
- INTERMEDIATE RESIDENTIAL PROGRAM
- OUTPATIENT COUNSELING CENTER
- RECOVERY HOUSE
- RECOVERY ORIENTED EMPLOYMENT SERVICES PROGRAM (ROES)
- REGIONAL TRANSPORTATION SYSTEM
- SENIOR OUTREACH PROGRAM
- SUBSTANCE ABUSE TREATMENT ENHANCEMENT PROJECT
- Level I Grievance – Individual Program
- Advocate 860-714-3701
- Level II Grievance – Program Director 860-714-3701
- www.adrc-ct.org

ALSO-CORNERSTONE NEW HAVEN Region 2
 (SEE: CONNECTION, INC.)

AMETHYST HOUSE NEW HAVEN Region 2
 (SEE: APT FOUNDATION)
 CRO Bob Freeman 203-781-4600

APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI)
 “HOMES FOR THE BRAVE” BRIDGEPORT Region 1
 CRO Maria Satterwhite 203-338-0669
 655 Park Avenue 06604

APT FOUNDATION NEW HAVEN Region 2
 CRO Bob Freeman 203-781-4600
 One Long Wharf Drive, Suite 321, 06511
www.aptfoundation.org

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CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER

CLIENT RIGHTS OFFICERS

ARTREACH, INC. CRO Robin Fleming 401 W. Thames Street, Unit 702 06360 www.artreachheals.org	NORWICH 860-887-0014 860-887-1915 (fax)	Region 3
ASIAN FAMILY SERVICES CRO MuiMui Hin-McCormick 1921 Park Street, 06106 www.asianfamilyservices.org	HARTFORD 860-951-8770 x222	Region 4
BACKUS HOSPITAL (WILLIAM) (A HARTFORD HEALTHCARE PARTNER) Tom King, Senior Vice President 326 Washington Street 06360 www.backushospital.org	NORWICH 860-892-2730 860-823-6322 (fax)	Region 3
B.H. CARE CRO Nancy Patrick 435 East Main Street, P O Box 658, 06401	ANSONIA 203-736-2601 ext 227	Region 2
B.H. CARE CRO Nancy Patrick 14 Sycamore Way, 06405	BRANFORD 203-483-2630 ext. 2227 203-483-5865 (fax)	Region 2
BIRMINGHAM GROUP HEALTH SERVICES (SEE: B.H. CARE)	ANSONIA	Region 2
BLUE HILLS HOSPITAL (ADDICTION SERVICES DIVISION OF CT VALLEY HOSPITAL) CRO Deborah Williams 500 Vine Street, 06112 www.ct.gov/dmhas	HARTFORD 860-262-5108 860-293-6440	Region 4
BRANFORD COUNSELING CENTER CRO Liz Nace 342 Harbor Street, 06405 www.branford-ct.gov/counseling.htm	BRANFORD 203-481-4248 203-483-7727 (fax)	Region 2
BRIDGE HOUSE	BRIDGEPORT	Region 1

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Updated: May 23, 2018



**CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER**

CLIENT RIGHTS OFFICERS

CRO Lois Lewis 880 Fairfield Avenue, 06605 www.bridgehousect.org	203-335-5339 203-331-1694 (fax)	
BRIDGES - A COMMUNITY SUPPORT SYSTEM CRO Jennifer Fiorillo 949 Bridgeport Avenue 06460 www.bridgesmilford.org	MILFORD 203-878-6365 ex: 313	Region 2
CTE, INC. VIEWPOINT RECOVERY PROGRAM CRO Mark Wilson 104-06 Richmond Hill Avenue, 06902 Complaint to Counselor Level I Grievance – Grievance/Complaint filed with Counselor Level II Grievance – Appeal to Program Director	STAMFORD 203-356-1053	Region 1
CW RESOURCES, INC CRO Sandi Lavoy 200 Myrtle Street 06053 www.cwresources.org	NEW BRITAIN 860-229-7700 x218 860-229-6847 (fax)	Region 4
CAPITOL REGION MENTAL HEALTH CENTER CRO Crane Cesario CRO David Susanin, LCSW CRO Ralston Beckford 500 Vine Street, 06112 www.ct.gov/dmhas/crmhc	HARTFORD 860-297-0874 860-297-0815 860-297-0891 860-297-6356 (fax)	Region 4
CATHOLIC CHARITIES ARCHDIOCESE OF HARTFORD CRO Cynthia McKenna, LCSW 839-841 Asylum Avenue, 06105 PROGRAMS/SITES: WATERBURY SERVICE CENTER INSTITUTE FOR THE HISPANIC FAMILY http://www.ccaoh.org	HARTFORD 860- 728-2568 203-755-1196 x235 860-527-1124	Region 4
CATHOLIC CHARITIES OF FAIRFIELD COUNTY CRO Michael Tintrup	BRIDGEPORT 203-416-1305	Region 1

Advocacy Programs/ Programas de Defensa: Advocacy Unlimited (1-800-573-6929); Connecticut Legal Rights Project (1-877-402-2299); Disability Rights Connecticut (1-800-842-7303)

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CLIENT RIGHTS OFFICERS

237 Hewett Avenue, 06606

<http://www.ccfairfield.org/>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY	BETHEL	Region 5
CRO Donna Earle Vitale	203-748-0848 x227	
24 Grassy Plain Street, 06801	203-796-0046 (fax)	

PROGRAMS/SITES:

COMMUNITY SUPPORT PROGRAM

HOMELESS OUTREACH TEAM

NEW HEIGHTS CENTER

<http://www.ccfairfield.org/>

CENTER CITIES CHURCHES, INC.	HARTFORD	Region 4
(SEE: HANDS ON HARTFORD-PETER’S RETREAT)		

CENTER FOR HUMAN DEVELOPMENT	HARTFORD	Region 4
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CT OUTREACH

CRO Tuoc Q. Phan, MA

860-951-3325 x105

CRO Magdeline Benitez

860-951-3325

237 Hamilton 2nd Fl., 06106

860-951-3328 (fax)

www.chd.org

CENTER FOR HUMAN DEVELOPMENT	HARTFORD	Region 4
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CT OUTREACH – CROSSOVER GROUP HOMES

CRO Nadine Williams

860-728-6851

248 Laurel Street, 06105

860-728-6853 (fax)

www.chd.org

CENTER FOR HUMAN DEVELOPMENT	DANBURY	Region 5
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CRO Lori Walling

203-596-9323 ext 102

www.chd.org

CENTER FOR HUMAN DEVELOPMENT	TORRINGTON	Region 5
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CT OUTREACH WEST – PILOTS PROGRAM

CRO Lori Walling

203-596-9323 ext 102

51 Commercial Boulevard 06790

CENTER FOR HUMAN DEVELOPMENT	WATERBURY	Region 5
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CLIENT RIGHTS OFFICERS

CT OUTREACH WEST

CRO Paul Tang 203-
CRO Lori Walling 203-596-9323 ext 102
965 South Main St 1st Floor Front 203-755-6122 (fax)
www.chd.org

CENTRAL NAUGAUCK VALLEY HELP, INC. WATERBURY Region 5

CRO Libby Egrice 203-525-4093
900 Watertown Avenue 06708

PROGRAMS/SITES:

DRUG SERVICES 203-756-8984
GLENLUNAN 203-754-5276
MCAULIFFE MANOR 860-567-9491
ROGERS HOUSE 203-756-4029
TRAVISANO NETWORK 203-794-1975
WATKINS 860-482-7242
WYNNEWOOD RESIDENTIAL 860-482-1319

www.cnvhelp.org

CHARLOTTE HUNGERFORD HOSPITAL TORRINGTON Region 5

BEHAVIORAL HEALTH CENTER
CRO Susan Theborge 860-496-6657.
540 Litchfield Street, P.O. Box 988 06790 860-496-6703 (fax)

www.charlottesweb.hungerford.org

CHEMICAL ABUSE SERVICE AGENCY, INC. (CASA) BRIDGEPORT Region 1

CRO Kristin Bonilla 203-495-7710 ext. 122
690 Arctic Street 06608

CHRYSALIS CENTER, INC. HARTFORD Region 4

CRO Amber Freeman 860-263-4400
CRO Robert Michalman
255 Homestead Avenue, 06112

PROGRAMS/SITES:

COMMUNITY CASE MANAGEMENT
COMMUNITY EMPLOYMENT
COMMUNITY SUPPORTIVE HOUSING
RECOVERY AND EMPOWERMENT CENTER

www.chrysaliscenterct.org



CLIENT RIGHTS OFFICERS

COLUMBUS HOUSE, INC. CRO Maria LaPorto 586 Ella Grasso Boulevard P.O. Box 7093, 06519 www.columbushouse.org	NEW HAVEN 203-772-4200 203-772-4097 (fax)	Region 2
COMMON GROUND (Social Education Center) (SEE: INTERCOMMUNITY)	EAST HARTFORD	Region 4
COMMON GROUND MANAGEMENT CORP CRO Nadia Lugo 819 Main Street 06226	WILLIMANTIC 860-450-9763	Region 3
COMMUNICARE (SEE: B.H. HEALTH ANSONIA)	ANSONIA	Region 2
COMMUNITY-BASED CASE MANAGEMENT (SEE: CONNECTICUT MENTAL HEALTH CENTER)	NEW HAVEN	Region 2
COMMUNITY CONNECTIONS (SEE: FAMILY & CHILDREN'S AGENCY, INC.) www.familyandchildrensagency.org	NORWALK	Region 1
COMMUNITY HEALTH CENTER, INC., BEHAVIORAL HEALTH CRO Mandy Brule 635 Main Street 06457 www.chc1.com	MIDDLETOWN 860-347-6971	Region 2
COMMUNITY HEALTH RESOURCES (CHR) ADMINISTRATIVE OFFICES 995 Day Hill Road 06095 CLIENT RIGHTS OFFICERS: Nicole Loos: ENFIELD/BLOOMFIELD: Alaina Lasnier ENFIELD-Second Wind Malika NelsonMANCHESTER:	WINDSOR 860-731-5522 860-254-5112 860-253-5031 860-646-5995	Region 4

PROGRAMS/SITES



CLIENT RIGHTS OFFICERS

ENFIELD: NORTH CENTRAL COUNSELING SERVICES
153 Hazard Ave 06082
ENFIELD: “SECONDWIND CLUBHOUSE”
1077 Enfield Street 860-253-5031
MANCHESTER: “WE CAN CLUBHOUSE”
165 West Middle Turnpike 860-646-5995
MANCHESTER: GENESIS CENTER
587 East Middle Turnpike 06040 860-646-3888
ROCKVILLE: GENESIS CENTER SATELLITE
43 West Main Street, Suites 3 & 4 860-871-8227
www.chrhealth.org

**CHR SUBSTANCE ABUSE TREATMENT PROGRAMS
(FORMALLY: COMMUNITY PREVENTION AND ADDICTION (CPAS))**

Level I Grievance – Program Clinician
Level II Grievance: CRO M-L Bugbee, 860-771-4913
7B Ledgebrook Drive Mansfield Center 860-456-8765 (fax)
PROGRAMS/SITES:
DANIELSON. 860-774-7179
MANCHESTER 860-645-0487
PUTNAM
MILESTONE INTENSIVE
RESIDENTIAL PROG 860-928-1860
NEW LIFE CENTER 860-963-6763
PATHWAYS 860-963-4971
THOMAS MURPHY CENTER 860-456-1769
WILLIMANTIC 860-450-7078 (fax)
www.chrhealth.org

COMMUNITY HEALTH SERVICES, INC., HARTFORD Region 4
BEHAVIORAL HEALTH
CRO Lorna Caban 860-249-9625 x780
CRO Vidya Ganesan 860-808-8704
500 Albany Avenue 06120 860-808-8771 (fax)
www.chshartford.org

COMMUNITY MENTAL HEALTH AFFILIATES NEW BRITAIN Region 4
(CMHA)
CRO Victor Incerti (Chief Program Officer) 860-826-1358 ex 1649



CLIENT RIGHTS OFFICERS

270 John Downey Drive 06051 www.cmhacc.org	860-229-6575 (fax)	
COMMUNITY RENEWAL TEAM BEHAVIORAL HEALTH Heidi Lubetkin (<i>Interim</i>) 555 Windsor, 06120 www.crtct.org	HARTFORD 860-761-7900	Region 4
CONNECTICUT COMMUNITY FOR ADDICTION RECOVERY (CCAR) (Phil Valentine, Executive Director) 198 Wethersfield Avenue, 06114	HARTFORD 860-244-2227 860-244-2228 (fax)	Region 4
CONNECTICUT COUNSELING CENTERS Level I Grievance – Counselor Level II Grievance – Program Director www.ctcounseling.org		
<u>CT COUNSELING CENTERS’ PROGRAM SITES:</u>		
DANBURY 60 Beaver Brook Road, 06810 Program Director: Stacy Benson, MS LADC	203-743-7574	Region 5
NORWALK 20 North Main Street, 3 rd Floor, 06854 Program Director Matthew Muzzetti, MA LADC	203-838-6508	Region 1
WATERBURY 50 Brookside Rd. 06708 Program Director Alan Nolan, LCSW 4 Midland Road 06705 Program Director Christine Florio, MS. LPC	203-568-7474 203-568-7474	Region 5
CONNECTICUT MENTAL HEALTH CENTER CRO Maria Oliva 34 Park Street 06519 PROGRAMS/SITES:	NEW HAVEN 203-974-7352 203-974-6509 (fax)	Region 2



CLIENT RIGHTS OFFICERS

COMMUNITY SUPPORT PROGRAM
(CSP) PLUS 203-974-7300
HISPANIC CLINIC 203-974-5800
SATU (Substance Abuse Treatment Unit) 203-974-5777
WEST HAVEN MENTAL HEALTH
CLINIC, 203-974-5900
www.ct.gov/dmhas/cmhc

CONNECTICUT RENAISSANCE, INC. BRIDGEPORT Region 1
CRO Grace Gaynor 203-336-5225 x2108
PROGRAMS/SITES:
BRIDGEPORT: FAIRFIELD AVENUE
BRIDGEPORT: GOLDEN HILL STREET
NORWALK
STAMFORD
WATERBURY – (CT RENAISSANCE, INC. EAST)
www.ctrenaissance.com

CONNECTICUT VALLEY HOSPITAL MIDDLETOWN Region 2
P.O. Box 351, 06457 860-262-5000
860-262-5146 (fax)

ADVOCACY AND GRIEVANCE
Paul Beavers, Director of Client Rights 860-262-5642
Connecticut Valley Hospital Department of Recovery and Consumer Affairs
860-262-5146 (fax)

Client Rights Officers

ADDICTIONS SERVICES DIVISION
GENERAL PSYCHIATRY DIVISION
CRO Will Brady 860-262-5431

WHITING FORENSIC HOSPITAL
CRO Paul Beavers 860-262-5765

BLUE HILLS HOSPITAL HARTFORD Region 4
500 Vine Street, 06112 860-293-6440
CRO Deborah Williams 860-262-5108

CONNECTION, INC. (THE) Region 2
CRO Lisa Hansen 860 343-5500 x 1851



CLIENT RIGHTS OFFICERS

100 Roscommon Drive, Suite 203 06457

PROGRAMS/SITES:

- BRIDGEPORT
- GROTON
- HARTFORD – Tower Avenue
- MERIDEN – State Street
- MIDDLETOWN –South Main Street
- MIDDLETOWN – Eastern Drive
- MIDDLETOWN –Liberty
- MIDDLETOWN –Court Street
- NEW HAVEN – Howe Street
- NEW HAVEN – Orange Street (formerly “Cornerstone”)
- OLD SAYBROOK
- UNCASVILLE
- WATERBURY
- WILLIMANTIC

www.theconnectioninc.org

CONSULTATION CENTER (THE)	NEW HAVEN	Region2
CRO Edna Aklin	203-974-7352	
389 Whitney Avenue 06511	203-789-7645	
www.theconsultationcenter.org		

CONTINUUM OF CARE, INC.	NEW HAVEN	Region 2
CRO David Ostrom	203-562-2264 x 229	
67 Trumbull Street, 06511		
www.continuumct.com		

CORNELL SCOTT - HILL HEALTH CENTER	NEW HAVEN	Region 2
CRO Juan Candalari	203-503-3211	
428 Columbus Ave, 06519		

PROGRAMS/SITES:

- ADULT MENTAL HEALTH AND COUNSELING
- SUBSTANCE USE TREATMENT
- 400 Columbus Ave New Haven
- 226 Dixwell Ave. New Haven
- 911-913 State St. New Haven
- 285 Main St. West Haven
- 121 Wakelee Ave. Ansonia



CLIENT RIGHTS OFFICERS

GRANT STREET PARTNERSHIP
 60-62 Grant St. New haven
 SOUTH CENTRAL REHABILITATION CENTER (SCRC)
 232 Cedar Street New Haven
www.hillhealthcenter.com

CROSSOVER GROUP HOMES HARTFORD Region 4
 (SEE: CENTER FOR HUMAN DEVELOPMENT CT OUTREACH)

CROSSROADS, INC. NEW HAVEN Region 2
 SEE APT FOUNDATION
 CRO Bob Freeman 203-781-4600
 One Long Wharf Drive, Suite 321, 06511
 PROGRAMS/SITES:
 54 East Ramsdell Street, 06515
 AMETHYST HOUSE
 48 Howe Street 06519

DANBURY HOSPITAL COMMUNITY DANBURY Region 5
 CENTER FOR BEHAVIORAL HEALTH
 (SEE: WESTERN CT HEALTH NETWORK)

DAY KIMBALL HOSPITAL PUTNAM Region 3
 CRO Sharon Sawyer 860-928-6541 x 2433
 320 Pomfret Street, 06260
www.daykimball.org

DIXWELL/NEWHALLVILLE NEW HAVEN Region 2
 COMMUNITY MENTAL HEALTH SERVICES INC
 CRO Sherry Michaud 203-776-8390 x214
 660 Winchester Avenue 06511 203-776-4176 (fax)
www.dncmhs.org

F.S. DUBOIS CENTER STAMFORD Region 1
 (SOUTHWEST CT MENTAL HEALTH SYSTEM)
 CRO Mary Bridget Culhane, 203-388-1559
 780 Summer Street 06905 203-388-1600 (General Information)
www.ct.gov/dmhas/swcmhs



CLIENT RIGHTS OFFICERS

EASTER SEALS EMPLOYMENT CRO Craig Foley 122 Avenue of Industry 06705 www.waterburyct.easterseals.com	WATERBURY 203-236-0188 203-236-0183 (fax)	Region 5
EASTER SEALS GOODWILL INDUSTRIES REHABILITATION CENTER CRO Phyllis Hagen 95 Hamilton Street 06511 www.newhavengoodwill.easterseals.com	NEW HAVEN 203-777-2000 203-624-5600 (fax)	Region 2
EASTER SEALS, CAPITOL REGION & EASTERN CONNECTICUT CRO Rosalind Schuster 22 Prestige Park Circle 06108 www.hartford.easterseals.com	EAST HARTFORD 860-728-1061 x210 860-728-1065 (fax)	Region 4
EDUCATION CONNECTION TRED PROGRAM CRO Lauren Pesce Box 909, 355 Goshen Rd 06759 www.educationconnection.org	LITCHFIELD 860-567-0863 x111 860-567-3381 (fax)	Region 5
FAMILY SERVICES WOODFIELD (SEE: LIFE BRIDGE COMMUNITY SERVICES)	BRIDGEPORT	Region 1
FAMILY & CHILDREN’S AGENCY, INC. (COMMUNITY CONNECTIONS COUNSELING SERVICES) CRO Maura McCarthy Rhodes 9 Mott Ave 4 th Floor 06850 http://familyandchildrenagency.org	NORWALK 203-855-8765 203-838-3325 (fax)	Region 1
FAMILY CENTERS, INC. CRO Robert Short 40 Arch Street, 06830 www.familycenters.org	GREENWICH 203-869-4848	Region 1
FARRELL TREATMENT CENTER David Borzellino (Executive Director)	NEW BRITAIN 860-225-4641	Region 3

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586 Main Street , 06050
<http://www.farrell-tc.com/>

FELLOWSHIP PLACE CRO Veronica Vidal 441 Elm Street 06515 www.fellowshipplace.org	NEW HAVEN 203-401-4227 x1243 203-789-4451 (fax)	Region 2
FRIENDSHIP CLUB (SEE RUSHFORD)	MERIDEN	Region 2
GATEWAY COMMUNITY TREATMENT PROGRAM (SEE GILEAD COMMUNITY SERVICE) 86 Middlesex Avenue, 06412 CRO Linda Walsh	CHESTER 860-343-5300 x12	Region 2
GILEAD COMMUNITY SERVICE Linda Walsh P.O. 1000, 222 Main Street Ext., 06457 www.gileadcs.org	MIDDLETOWN 860-343-5300 x12 860-343-5306 (fax)	Region 2
GILEAD SOCIAL CLUB (SEE: GILEAD COMMUNITY SERVICE)	MIDDLETOWN	Region 2
GLENLUNAN (SEE: CENTRAL NAUGATUCK VALLEY HELP, INC.)	WATERBURY	Region 5
GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CT CRO Nicholas Wilson 165 Ocean Street, 06605 www.goodwillwct.org	BRIDGEPORT 203-581-5320	Region 1
GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER (SEE SOUTHWEST CT MENTAL HEALTH CENTER)	BRIDGEPORT	Region 1
GUARDIAN AD LITEM SERVICES, INC. CRO Amanda Lindsey	NAUGATUCK 203-723-4332 x102	Region 5

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SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER**

CLIENT RIGHTS OFFICERS

175 Church Street, Suite 202, 06770 203-723-9250 (fax)
www.melissaproject.org

HALL-BROOKE BEHAVIORAL HEALTH WESTPORT Region 1
SERVICES, INC. (A SERVICE OF ST. VINCENT’S BEHAVIORAL HEALTH SERVICES)
CRO Joyce Platz, (*Interim*) 203-341-4532
47 Long Lots Road, 06880
www.hallbrooke.org

HANDS ON HARTFORD HARTFORD Region 4
CENTER CITY CHURCH’S INC/PETER’S RETREAT
CRO Barbara Shaw 860-247-4140
100 Constitution Plaza, Suite 721, 06106
<http://www.handsonhartford.org>

HARBOR HEALTH SERVICES, INC. BRANFORD Region 2
(SEE: B.H. Care)

HARTFORD BEHAVIORAL HEALTH HARTFORD Region 4
CRO Abby Rodriguez 860-727-8703 x318
One Main Street, 06106 860-524-7781 (fax)
www.hartfordbehavioralhealth.org

HARTFORD DISPENSARY Region 4
CRO Alvin Fryxell 860-525-2181
Administrative Offices
335 Broad Street Manchester, CT 06108 860-643-3200
PROGRAMS/SITES:
BRISTOL 860-589-6433
HARTFORD – Main Street 860-525-2181
HARTFORD – Weston Street 860-525-9376
MANCHESTER 860-643-3210
NEW BRITAIN 860-827-3313
NEW LONDON 860-447-2233
NORWICH 860-886-0446
TORRINGTON 860-482-8796
WILLIMANTIC 860-456-7990

HARTFORD HOSPITAL/INSTITUTE OF LIVING HARTFORD Region 4

Advocacy Programs/ Programas de Defensa: Advocacy Unlimited (1-800-573-6929); Connecticut Legal Rights Project (1-877-402-2299); Disability Rights Connecticut (1-800-842-7303)

For information on the DMHAS Client Grievance Procedure go to www.ct.gov/dmhas/crg or call the DMHAS Client Rights and Grievance Specialist: 860-418-7000 (Relay 7-1-1)

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CLIENT RIGHTS OFFICERS

(A HARTFORD HEALTHCARE PARTNER)

CRO Arthur Guerra 860-545-7349
Todd Building, 200 Retreat Avenue, 06106
www.instituteofliving.org

HILL HEALTH CENTER NEW HAVEN Region 2
(SEE: CORNELL SCOTT-HILL HEALTH CENTER)

HISPANIC CLINIC OF THE NEW HAVEN Region 2
CONNECTICUT MENTAL HEALTH CENTER
(SEE: CONNECTICUT MENTAL HEALTH CENTER)

HOMES FOR THE BRAVE, BRIDGEPORT Region 1
(SEE: APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI))

IMMACULATE CONCEPTION HARTFORD Region 4
(Louise Gilbert Executive Director) 860-724-4823
39 Russ Street 06106 860-293-0513 (fax)
<http://immacare.org/>

INDEPENDENCE CENTER WATERBURY Region 5
(SEE: MENTAL HEALTH CONNECTIUCT, WATERBURY)

INTEGRATED BEHAVIORAL HEALTH NEW LONDON Region 3
(SEE: SOUND COMMUNITY SERVICES)

INSPIRICA, INC. STAMFORD Region 1
CRO Noel Kammermann 203-388-0123
141 Franklin St 06901 203-363-5927
<http://inspiricact.org/>

INTERCOMMUNITY MENTAL HEALTH CENTER EAST HARTFORD Region 4
CRO Jill Giulietti, BSN, RN-BC 860-291-1350
111 Founders Plaza, Suite 1802 06108 860-310-2127 (fax)
PROGRAMS/SITES
ALCOHOL AND DRUG RECOVERY CENTERS
ADULT SERVICES
A COMMON GROUND
SUPERVISED HOUSING PROGRAM



**CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER**

CLIENT RIGHTS OFFICERS

www.icmhg.org

INTERFAITH HOUSING ASSOCIATION (Jeff Wieser, Chief Executive Officer) 49 Richmondville Avenue 06880 www.ihawestport.com	WESTPORT	Region 1 203-226-3428
INTERLUDE, INC. (SEE: ABILITY BEYOND DISABILITY)	DANBURY	Region 5
KENNEDY CENTER, INC. CRO Valerie Reyher 2440 Reservoir Avenue 06611 www.thekennedycenterinc.org	TRUMBULL	Region 1 & 5 203-365-8522 ext 267
KEYSTONE HOUSE CRO Vanessa Perez 141 East Ave 06851 www.keystonehouse.org	NORWALK	Region 1 203-855-2000 x18 203-855-7943 (fax) 203-855-2011 (fax)
KUHN EMPLOYMENT OPPORTUNITIES CRO Dana Nair 100 Plaza Middlesex 06457 www.kuhngroup.org	MIDDLETOWN	Region 2 860-347-8923 x202 860-347-1580 (fax)
LAUREL HOUSE CRO Cathy Devine 1616 Washington Boulevard 06902 http://laurelhouse.net	STAMFORD	Region 1 203-984-8727
LAWRENCE & MEMORIAL HOSPITAL CRO Verna Swann 365 Montauk Avenue 06320 www.lmhospital.org	NEW LONDON	Region 3 860-442-0711 x5032
LEBANON PINES (SEE: SOUTHEASTERN CT COUNCIL ON ALCOHOL AND DRUG DEPENDENCE, INC. SCADD)	LEBANON	Region 3



CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER

CLIENT RIGHTS OFFICERS

LEEWAY, INC (Heather Aaron CEO) 40 Albert Street, 06511 www.leeway.net	NEW HAVEN 203-865-0068 203-865-0399 (fax)	Region 2
LIBERTY COMMUNITY SERVICES, INC. CRO Michael Hall 254 College Street, 2 nd Floor, 06510 www.libertycs.org	NEW HAVEN 203-497-2305	Region 2
LIBERATION PROGRAMS (Alan Mathis, Chief Executive Officer) Level I Grievance – Counselor Level II Grievance – Program Director Level III Grievance – Executive Director ADMINISTRATIVE OFFICE 129 Glover Ave. 06850 PROGRAMS/SITES: BRIDGEPORT: 399 Mill Hill Avenue STAMFORD: 115 – 125 Main Street http://www.liberationprograms.org/Home	NORWALK 203-851-2077 203-323-1047 (fax) 203-384-9301 203-356-1980	Region 1
LIFE BRIDGE COMMUNITY SERVICES (Formally FAMILY SERVICES WOODFIELD, INC) CRO Dawn Hatchett, 475 Clinton Avenue, 06605 http://www.lifebridgect.org/	BRIDGEPORT 203-368-5553	Region 1
LIGHTHOUSE, WILLIMANTIC (SOCIAL CENTER) (SEE: UNITED SERVICES)	WILLIMANTIC	Region 3
MANCHESTER MEMORIAL HOSPITAL CRO Sara H. Lerner 71 Haynes Street 06040 www.echn.org/hospitals/manchester	MANCHESTER 860-872-5205	Region 4
MARRAKECH DAY SERVICES, INC.	WOODBIDGE	Region 2



CLIENT RIGHTS OFFICERS

CRO Marc Chartier Lunar Drive, 06625 www.marrakechinc.org	203-389-2970 x1312	
MARTIN HOUSE CRO Paula Oberg 401 West Thames Street	NORWICH 860-889-6150	Region 3
MCALL CENTER FOR BEHAVIORAL HEALTH CRO Dean Sheehan 58 High Street	TORRINGTON 860-496-2100 Fax: 860-496-2111	Region 5
McAULIFFE MANOR (SEE: CENTRAL NAUGAUTUCK VALLEY HELP, INC.) www.cnvhelp.org	LITCHFIELD	Region 5
MENTAL HEALTH CONNECTICUT (MHC) CRO Michael Culmo MAIN OFFICE 61 S. Main St. Suite 206	WEST HARTFORD 860-529-1970 ext. 118 Fax: 860-529-6833	Region 4
PROGRAM SITES:		
BRIDGEPORT		Region 1
DANBURY		Region 5
TORRINGTON		Region 5
PARKVIEW APARTMENTS RESPITE HOUSING		
STAMFORD		Region 1
WATERBURY		Region 5
WATERBURY EMPLOYMENT SERVICES, WATERBURY RESIDENTIAL SERVICES INDEPENDENCE CENTER		
WEST HARTFORD ROBINSON HOUSE CHOICES II EMPLOYMENT www.mhconn.org		Region 4
MERCY HOUSING CRO Maria Gomes	HARTFORD 860-808-2042	Region 4



CLIENT RIGHTS OFFICERS

211 Wethersfield Avenue, 06114
www.mercyhousingct.org

MICAH HOUSING, INC. FAIRFIELD Region 1
 CRO Carla Miklos, Director
 50 Nichols Street, 06824 203-254-2934

MIDDLESEX HOSPITAL MIDDLETOWN Region 2
 BEHAVIORAL HEALTH
 CRO Terry DiPietro 860-343-8802
 28 Crescent Street 06457 860-358-8829 (fax)
www.midhosp.org

MIDWESTERN CONNECTICUT COUNCIL ON DANBURY Region 5
 ALCOHOLISM (MCCA)
 ADMINISTRATIVE OFFICES
 (John D'Eramo, Chief Executive Officer)
 38 Old Ridgebury Road,
 Danbury, CT 06810 203-792-4515
 Level I Grievance – Program Director
 Level II Grievance – Agency (MCCA) Director
 PROGRAMS/SITES
 DETOXIFICATION AND EVALUATION
 PROGRAM 203-792-4515
 GAMBLING PROGRAM 203-733-4524
 OUTPATIENT PROGRAM 203-792-4515
 LATINO OUTREACH 203-792-4515
 MCDONOUGH HOUSE 203-792-4515
 WOMEN’S PROGRAM/PREGNANT
 AND PARENTING 203-792-4515
 STRENGTHENING FAMILIES PROGRAM 203-743-4027
 TRINITY GLEN 860-672-6680
www.mccaonline.com

MY PEOPLE CLINICAL SERVICES, LLC HARTFORD Region 4
 CRO Eugene Milan 860-656-0450
 915 ASYLUM AVE. 06105
www.mypeople-ct.com



CLIENT RIGHTS OFFICERS

MY SISTER’S PLACE III CRO Kathy Shaw CRO Ann Viner 102 Pliny Street 06120 www.sistersplacect.org	HARTFORD 860-895-6629 860-549-1634	Region 4
NATCHAUG HOSPITAL (A HARTFORD HEALTHCARE PARTNER) CRO Megan Carroll CRO Nisal Hewathanthri 189 Storrs Road 06250 www.natchaug.org	MANSFIELD 860-456-1311 860-456-1311 860-423-6114 (fax)	Region 3
NEW DIRECTIONS OF NORTH CENTRAL CT (Chris Leary Executive Director) 113 Elm Street, Suite 204 06082 http://newdirectionsct.org	ENFIELD 860-741-3001, ext 303 860-741-3001	Region 4
NEW HAVEN HOME RECOVERY, INC. CRO Kara Beedetto-Capobianco 153 East Street, Suite 300, 06511 www.nhr.org	NEW HAVEN 203-492-4866	Region 2
NEW HEIGHTS (SEE: CATHOLIC CHARITIES, FAIRFIELD COUNTY, BETHEL)	DANBURY	Region 5
NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES (SEE WESTERN CONNECTICUT HEALTH NETWORK) CRO	NEW MILFORD	Region 5
NORTH CENTRAL COUNSELING SERVICES CRO Kimberly Ward Meyer CRO Nicole Hirth 153 Hazard Avenue, Enfield 06082	ENFIELD 860-253-5035 860-741-4392 860-253-5036 / 5030(fax)	Region 4
PROGRAMS/SITES: SATELLITE – BLOOMFIELD 693 Bloomfield Avenue, Bloomfield 06002 www.chrhealth.org	860-243-6585	



CLIENT RIGHTS OFFICERS

NORTHWEST CENTER FOR FAMILY SERVICE & MENTAL HEALTH, (SEE: COMMUNITY MENTAL HEALTH AFFILIATES Victor Incerti (Chief Program Officer) 860-826-1358 ex 1649 PROGRAMS/SITES: LAKEVILLE TORRINGTON WINSTED www.nwcct.org		Region 5
NORWALK HOSPITAL, COMMUNITY SUPPORT PROGRAM AND BEHAVIORAL HEALTH Ellen Rogan 34 Maple Street 06856	NORWALK 203-218- 9812	Region 1
OASIS CENTER (SEE: SOUND COMMUNITY SERVICES)	NEW LONDON	Region 3
OPEN DOOR SOCIAL CLUB (SEE: BRIDGES)	MILFORD	Region 1
OPTIMUS HEALTH CARE, INC. (BENNETT BEHAVIORAL HEALTH) (Marisol Diaz, Dir. Practice Management) 982 East Main Street 06608	BRIDGEPORT 203- 696-3260	Region 1
OPTIONS (SEE: B.H. CARE)	BRANFORD	Region 1
PATHWAYS, INC CRO Ron Kaiban 175 Millbank Ave, 06830	GREENWICH 203-869-0378	Region 1
PERCEPTION PROGRAMS, INC. CRO Denise Keane 134 Church Street, 06226 PROGRAM/SITES:	WILLIMANTIC 860-450-7122 (2012) Region 3 860-450-7127 (fax)	



CLIENT RIGHTS OFFICERS

Outpatient
 Perception House
www.perceptionprograms.org

PETER’S RETREAT HARTFORD Region 4
 (SEE: HANDS ON HARTFORD)

PACIFIC HOUSE STAMFORD Region 1
 (FORMALLY SHELTER FOR THE HOMELESS)
 CRO Sam Pacheco . 203-348-2792
 597 Pacific Street, 06902
<http://www.pacifichouse.org>

PRIME TIME HOUSE TORRINGTON Region 5
 CRO Zac Ritchie 860-618-2479
 810 Main Street 06790 860-618-2478 (fax)
<http://www.primetimehouse.org/>

RECOVERY NETWORK OF PROGRAMS, INC (RNP) SHELTON Region 2
 CENTER FOR HUMAN SERVICES
 CRO Linda Mosel 203-929-1954 x116
 2 Trap Falls, Suite 405 06484 203-929-1279 (fax)
<http://www.recovery-programs.org/>
 PROGRAMS/SITES
 BRIDGEPORT: FIRST STEP
 BRIDGEPORT: HORIZONS
 BRIDGEPORT: HUNTINGTON HOUSE
 BRIDGEPORT: IRANISTAN HOUSE
 BRIDGEPORT: KINSELLA TREATMENT CENTER
 BRIDGEPORT: MCGRATH HOUSE
 BRIDGEPORT: NEW PROSPECTS AND PROSPECT HOUSE
 BRIDGEPORT: RECOVERY ADOLESCENT PROGRAM/ANNEX
 AND DRUG INTERVENTION PROGRAM
 BRIDGEPORT: RECOVERY COUNSELING SERVICES
 BRIDGEPORT: SEAVIEW APARTMENTS
 BRIDGEPORT: SUPERVISED APARTMENTS
 BRIDGEPORT: URBAN MODEL INITIATIVE
 STRATFORD: CENTER FOR HUMAN SERVICES



**CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER**

CLIENT RIGHTS OFFICERS

<p>RELIANCE HEALTH CRO Deborah Walker Eastern Regional Mental Health Board, 401 West Thames Street 06360 (David Burnet, CEO) 40 Broadway www.reliancehealthinc.org/</p>	<p>NORWICH 860-886-0030 860-887-6536</p>	<p>Region 3</p>
<p>RIVER VALLEY SERVICES CRO Luiza Barnat Silver Street, P.O. Box 351 06457 www.ct.gov/dmhas/rvs</p>	<p>MIDDLETOWN 860-262-5202 860-262-5356 (fax)</p>	<p>Region 2</p>
<p>ROBINSON HOUSE (SEE: MENTAL HEALTH CONNECTICUT)</p>	<p>WEST HARTFORD</p>	<p>Region 4</p>
<p>ROGERS HOUSE (SEE: CENTRAL NAUGATUCK VALLEY HELP, INC.) www.cnvhelp.org</p>	<p>WATERBURY</p>	<p>Region 5</p>
<p>RUSHFORD, (A HARTFORD HEALTHCARE PARTNER) CRO Deanna Bencivengo CRO Kathy Demers 883 Paddock Avenue 06450 www.rushfordcenter.org</p>	<p>MERIDEN 203-630-5219 203-630-5316 203-634-7013 (fax)</p>	<p>Region 2</p>
<p>SATU (SUBSTANCE ABUSE TREATMENT UNIT) (SEE: CONNECTICUT MENTAL HEALTH CENTER)</p>	<p>NEW HAVEN</p>	<p>Region 2</p>
<p>SECONDWIND CLUBHOUSE (SEE: CHR, ENFIELD)</p>	<p>ENFIELD</p>	<p>Region 4</p>
<p>SUPPORTIVE ENVIRONMENTAL LIVING FACILITY, INC. (SELF, INC) CRO Madelyn Reyes 19 Fourth Street 06708</p>	<p>WATERBURY 203-759-2074 (Admin) 203-759-2094 (fax)</p>	<p>Region 5</p>
<p>SOUND COMMUNITY SERVICES, INC. CRO Laura Hurlbirt</p>	<p>NEW LONDON 860-439-6412</p>	<p>Region 3</p>

Advocacy Programs/ Programas de Defensa: Advocacy Unlimited (1-800-573-6929); Connecticut Legal Rights Project (1-877-402-2299); Disability Rights Connecticut (1-800-842-7303)

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CLIENT RIGHTS OFFICERS

21 Montauk Avenue, Suite 301 860-439-6400 (Admin)
 PO Box 2170 06320 860-439-6423 (fax)
www.soundcommunityservices.org

SOUTH CENTRAL PEER SERVICES NEW HAVEN Region 2
 CRO Janice Campbell 203-498-4160
 205 Whitney Avenue 06511
www.scbhn.org

SOUTHEASTERN CT COUNCIL ON ALCOHOL LEBANON Region 3
 AND DRUG DEPENDENCE, INC. (SCADD)
 CRO Stacey Lawton 860-886-2495 ext 204
 37 Camp Mooween Road 06249
 PROGRAMS/SITES:
 LEBANON: LEBANON PINES
 NEW LONDON: ACUTE CARE AND EVALUATION (DETOX)
 NEW LONDON: HALFWAY HOUSE FOR WOMEN
 NORWICH: HALFWAY HOUSE FOR MEN
 NORWICH: LIBERTY HOUSE
 NORWICH: OUTPATIENT SERVICES
www.scadd.org

SOUTHEASTERN MENTAL HEALTH AUTHORITY NORWICH Region 3
 (SMHA)
 CRO Katie Hatfield 860-859-4543
 401 West Thames St., Bldg 301 06360 860-859-4783 (fax)
www.ct.gov/dmhas/smha

SOUTHWEST CT MENTAL HEALTH SYSTEM – STAMFORD Region 1
 F. S. DUBOIS CENTER 203-388-1600 (General Information)
 CRO Mary Bridget Culhane 203-388-1559
 780 Summer Street 06905
www.ct.gov/dmhas/swcmhs

SOUTHWEST CT MENTAL HEALTH SYSTEM – BRIDGEPORT Region 1
 COMMUNITY BASED SERVICES 203-551-7400 (General Information)
 CRO Howard Goldberg 203-551-7031, 203-579-6305 (fax)
 97-Middle St 06604
www.ct.gov/dmhas/swcmhs



**CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER**

CLIENT RIGHTS OFFICERS

SOUTHWEST CT MENTAL HEALTH SYSTEM – GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER 1635 Central Avenue 06610 Howard Goldberg 97 Middle St Bridgeport CT 06604 www.ct.gov/dmhas/swcmhs	BRIDGEPORT 203-551-7400 (General Information) 203-551-7031 203-579-6305 (fax)	Region 1
ST. MARY’S HOSPITAL BEHAVIORAL HEALTH CARE SERVICES CRO Vincent Delaney 10 Jefferson Square 06706 www.stmh.org	WATERBURY 203-709-3356	Region 5
ST. RAPHAEL HEALTHCARE ADULT OUTPATIENT PSYCHIATRIC SERVICES CRO Susan Cutillo 1294 Chapel Street 06511 www.srhs.org	NEW HAVEN 203-784-8754 203-784-8703	Region 2
ST. VINCENT DEPAUL MIDDLETOWN CRO Terry Carbone P.O. Box 398, 617 Main Street, 06457 www.stvincentdepauplace.org	MIDDLETOWN 860-347-4059 860-343-0023 (fax)	Region 2
ST. VINCENT DEPAUL SOCIETY CRO Bonnie Cocchiola 173 Mark Lane 06704	WATERBURY 203-755-0626 203-754-2644 (fax)	Region 5
ST. VINCENT DEPAUL SOCIETY CASA DeROSA GROUP HOME CRO Angela Rosa 86-88 Midland 06705	WATERBURY 203-753-3342 203-753-9900 (fax)	Region 5
ST. VINCENT’S BEHAVIORAL HEALTH SERVICES (AFFILIATED WITH: HALLBROOKE-BEHAVIORAL HEALTH) CRO Joyce Platz, (Interim) 47 Long Lots Road, 06880 www.hallbrooke.org	BRIDGEPORT 203-341-4532	Region 1



CLIENT RIGHTS OFFICERS

STAMFORD HOSPITAL CRO Liz McKinlay 30 Shelburne Road, 06904	STAMFORD 203-276-4147 203-276-7223 (fax)	Region 1
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TEAM TIME (SEE: COMMUNITY MENTAL HEALTH AFFILIATES, CMHA)	NEW BRITAIN	Region 4
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TEAMWORKS (SEE: RELIANCE HOUSE)	NORWICH	Region 3
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THAMES VALLEY COUNCIL FOR COMMUNITY ACTION, INC. CRO Michael LaSage One Sylvandale Road 06351 www.tvcca.org	JEWETT CITY 860-425-6560	Region 3
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UNITED COMMUNITY & FAMILY SERVICES, INC: BETTOR'S CHOICE CRO Sharon Laliberte 47 Town Street 06360 www.ucfs.org	NORWICH 860-892-7042 x1218 860-823-3002 (fax)	Region 3
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UNITED SERVICES, INC. CRO Sandra Long CRO Debra Rivard 1007 North Main St., 06241	DAYVILLE 860-774-2020 ext. 4675 860-774-2020 ext. 4676 860-774-0826 (fax)	Region 3
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PROGRAMS/SITES:

ADDICTION RECOVERY OUTPATIENT SERVICES
ADULT MENTAL HEALTH OUTPATIENT SERVICES
SOCIAL REHABILITATION "Club House":

WILLIMANTIC: LIGHTHOUSE 860-423-7791

DANIELSON: WELCOME ARMS 860-928-6130

www.unitedservicesct.org

VALLEY SOCIAL CLUB (SEE: B.H. CARE)	ANSONIA	Region 2
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WATERBURY HOSPITAL CRISIS CENTER	WATERBURY	Region 5
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CLIENT RIGHTS OFFICERS

CRO Heather Humphrey 64 Robbins Street 06702 www.waterburyhospital.com	203-573-6597	
WE CAN CLUBHOUSE (SEE: CHR, MANCHESTER)	MANCHESTER	Region 4
WELCOME ARMS (SEE: UNITED SERVICES)	PUTNAM	Region 3
WELLMORE BEHAVIORAL HEALTH CRO John Keane 402 East Main Street 06702 http://wellmore.org/	WATERBURY 203-755-1143 x4375 203-753-3274 (fax)	Region 5
WESTERN CT HEALTH NETWORK DANBURY HOSPITAL COMMUNITY CENTER FOR BEHAVIORAL HEALTH NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES CRO Anthony Frias 152 West Street, Danbury 06810 21 Elm Street, New Milford 06776 www.westernconnecticuthealthnetwork.org	DANBURY 860-354-3762 203-731-8065 (fax)	Region 5
WEST HAVEN MENTAL HEALTH CLINIC CRO Maria Oliva 270 Center St. 06516	WEST HAVEN 203-974-7352 203-974-5900	Region 2
WESTERN CT MENTAL HEALTH NETWORK– Administrative Offices Rowland State Government Center 55 West Main Street, Suite 410 Waterbury, CT 06702-2004 DANBURY AREA SITE CRO Debra Mandra 78 Triangle Street 06810 TORRINGTON AREA TORRINGTON SITE CRO Michael Lonergan 249 Winsted Road 3 rd Floor 06790 WATERBURY AREA SITE	203-805-6400 203-805-6432 (fax) DANBURY 203-805-5350 203-448-3200 TORRINGTON 860-496-3700 860-496-3800 (fax) WATERBURY	Region 5



CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION
SERVICES (DMHAS) AND DMHAS CONTRACTED PROVIDER

CLIENT RIGHTS OFFICERS

CRO Debra Mandra 95 Thomaston Avenue 06702 www.ct.gov/dmhas/wcmhn	203-805-5350 203-805-5310 (fax)	
WHEELER CLINIC, INC. CONNECTICUT CLEARINGHOUSE CRO Sandra Cohen, MA CPHQ 334 Farmington Avenue 06062 www.wheelerclinic.org www.ctclearinghouse.org	PLAINVILLE 860-793-3199	Region 4
WYNNEWOOD RESIDENTIAL (SEE: CENTRAL NAUGATUCK VALLEY HELP, INC.)	TORRINGTON	Region 5
YALE BEHAVIORAL HEALTH SERVICES CRO Maureen McCarthy 95 Circular Avenue, 06514 www.communityservicesnetwork.org	HAMDEN 203-288-6253 203-288-0448 (fax)	Region 2
YOUTH CHALLENGE of CT CRO Esther Gonzalez-Torrez 15 May Street Hartford, CT http://www.youthchallenge.org	HARTFORD 860-728-5199	Region 4