

# Tip Sheet What to Do

## CHECK the I.D.

UNDER 18  
DON'T SELL TOBACCO

**Selling tobacco products to anyone under the age of 18 is against the law.**

**If a customer becomes angry...**

- Keep your cool
- Remain firm
- Call for support from your manager



Department of Mental Health and Addiction Services

**Tobacco Prevention and  
Enforcement Program**

1.877.331.1999

[www.ct.gov/dmhas/tpep](http://www.ct.gov/dmhas/tpep)