

Community Support Program (CSP) & Recovery Pathways (RP): The Role of the Champion

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Selection of Recovery Champion

- Authority and influence
- Strongly held beliefs in recovery & rehabilitation
- Interpersonal & communication skills
- Organized
- Optimistic, engage others in problem solving
- Adequate time

Role of Recovery Champion

- Point person for DMHAS
- Leader of your agency CSP/RP Implementation Team
- Develop/oversee written implementation plan
- Understand/communicate CSP/RP model within your agency

Role of Recovery Champion

- Coordinate activities of multiple parts of your agency's implementation of CSP/RP
 - Human Resources (HR) for composition of teams, job descriptions, performance evaluations
 - Information Technology (IT) for changes to your electronic medical record, other data components
 - Supervisors re: supervising staff to achieve fidelity to the model
 - Quality Assurance (QA) to internally monitor adherence and distribute feedback reports to supervisors, staff on a regular basis

Role of the Champion

- Being aware of and communicating to staff new developments in the model and implementation, helpful resources/tools
- Track problems/successes
- Facilitate problem solving
- Communicate training/technical assistance (TA) needs to DMHAS

Role of the Champion

- “Getting the message out”
 - Generating enthusiasm for goals
- Examples
 - Co-Occurring Disorders Initiative
 - Posters
 - CT Clearinghouse materials
 - Trivia questions

Role of the Champion

- Participation in the CSP/RP Collaborative
 - Conference calls/meetings
 - Trainings: live, web-based
 - Contribute your agency's successes and challenges in the implementation process for mutual learning

Learning Collaboratives

- Benchmarking
- Identification of best practices, practical changes
- Identification of topics
- Measure improvement; collection and maintenance of data
- Open sharing
- Participants exchange information between meetings

For More Information...

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