

**Mental Health Transformation  
Workgroup #6- Technology**

March 8, 2006  
9:30am-11:30am

Convener: Minakshi Tikoo

Reviewed handouts

- final guidelines for comprehensive state plan is coming

Rules of engagement

Make sure schedule is communicated; written agendas developed with involvement of participants; minutes are taken; members have materials, data, analyses to perform tasks; draft section of recommendations to final comprehensive report; participate in meetings and discussions.

Idea--put everything on the table and prioritize to inform recommendations

Charge to workgroup members- attend and participate, assist in development of written work products

Conveners provided overview of grant and President's New Freedom Commission Report. In this report it is clear that technology is the last goal is because it supports all the other goals—everything will be possible, if technology supports it

Keep in mind that we need to focus on across the lifespan; accountability to consumers and families

Transforming Mental Health Care in America—the federal Action Agenda

\*Updates coming on:

--Exploration to create a capital investment fund for technology

-- convening of groups to develop recommendations re: innovative use of technology

Other things happening in CT:

- Hartford using telehealth/telemedicine with VNA services
- CT has entered into an exploratory partnership with the network of care site for consumers, Trilogy—Network of Care provider. [www.networkofcare.org](http://www.networkofcare.org)
- National Governor's Association initiative—our agenda may have commonalities with this initiative-DPH. NGA contracted RTI, take \$\$ to distribute across as many as 40 states. Each engagement executed by sub-contractor to RTI. In CT, DPH was chosen. Nationwide health information network—looking at laws in CT that may or may not interfere with initiatives.
- DOIT is looking at DataMart and Data warehouse initiatives-- # of data warehouse complexes, data mining, DSS- Medicaid Reimbursement Process—looking at this information

for potential fraud cases. DSS has an RFP to look for fraud detection using algorithms that other states are using. Couple of other projects —DCF, DOE, DOC and others looking at leveraging data for purposes of other uses. DOIT working with agencies to create infrastructure - software projects, education, Offender based tracking system- using criminal hx, found data needed to be fixed to look at longitudinal data.

- DCF has been working on one of the federated data systems project
- UCONN CHIN- CT health information network. Inventory of all things going on.

Capital Region- grant works with corrections to connect with person who is being released.

Lesson learned - usually data is not good enough—needs to be looked at sooner rather than later

Update on reports and review of existing information (see attached matrix)

#### Major Issues discussed:

Challenge to technology- privacy and concerns about compromising information

Flexible reimbursement

Security issues - HIPAA gives you a framework

What are the purposes of the data? Is it client management? Is it backend, data analysis, research, evaluation purposes? Front-end vs. back-end purposes.

Sub-committee on governance? addressing security and confidentiality issues— this interferes with a lot of projects.

Each department differs in policies and interpretation of policies within state.

one issue in CSSD- pre-trial diversion program—client once released, loses entitlements, medications, no follow-up with providers. Need a way to link with person from released to community. Pre-trial and sentence side

We need to hear about what the real problems are and how technology might be able to fix it. content issue—moving toward recovery-oriented system of care. Systems are not really designed around recovery-oriented care implementation.

Funds for non-profit to address technology- existing project

Who is not on the committee who should be?

#### Exercise:

We generated ideas of how technology could be used to address problems and sorted these ideas into larger categories:

#### Major Categories—

Access

Data Structure/Specs/Technical

Electronic Medical Records

Information and Internet

Fiscal

Recovery

Disparities

Privacy

To do:

\*It would be helpful to clarify what initiatives are and what stages they are at—issue of confidentiality and resistance to submitting data. Policy issues are critical

\* Looking for representative from VA to visit group, maybe have VNA group come in too

\* Stay connected or collaborate with the DPH around NGA initiative

Agenda items for next meeting:

Five more meetings—how do we get there—goal

Develop evaluation criteria for recommendations?

What are other states doing? Will send out list of resources/websites.

Send out a few days before next agenda.

Approaches to governance-- Subcommittee or assume that security concerns can be addressed in governance-- Item of conversation in next meeting.

Next Meeting time: March 22<sup>nd</sup> 2-4 pm, CVH —room to be announced

Will meet thereafter on April 5<sup>th</sup>, April 19<sup>th</sup>, May 3<sup>rd</sup>, May 17<sup>th</sup>, May 31<sup>st</sup>