

TOWN OF  
OFFICE OF SELECTMEN



NORFOLK  
NORFOLK - CONNECTICUT  
06058

March 12, 2015

DSET Docket 13-01  
Department of Emergency Services and Public Protection  
Division of Statewide Emergency Telecommunications  
1111 Country Club Road  
Middletown, CT 06457

Re: DSET Docket 13-01

To Whom It May Concern:

I have become aware of a proposal by the Department of Statewide Emergency Telecommunications to modify the funding formula used to calculate subsidies to the seven Public Safety Answering Points in the State of Connecticut. After reviewing the available information and having discussions with the Executive Director of Litchfield County Dispatch, I have some concerns regarding this change.

More than 20 years ago Norfolk and many other communities in the Northwest Corner joined Litchfield County Dispatch because we believed that a regional approach to dispatching would be cost effective, more efficient and would deliver an improved level of service to the member communities. The proposed formula seems to deviate from this strategy and basically does not support continued regional efforts. The new formula focuses on population served and the number of 911 calls received rather than the number of municipalities served; which in my opinion deviates from supporting any type of regionalization of PSAPS. I believe that there is another flaw in this new formula that doesn't allow 10 digit lines that feed into LCD automatically to be counted in the calculation of call volume. This change to the formula would cause a significant hardship on all the towns served by LCD. I cannot support this proposal as it stands and I hope that your committee will work with the Public Safety Answering Points to re-evaluate to insure that the formula is fair and equitable to all.

Sincerely yours,

Susan M. Dyer, First Selectman  
Town of Norfolk

