



# xTrakker Quick Reference Guide

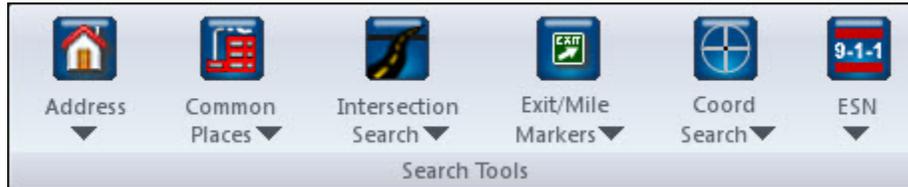
## Map Tools



xTrakker's **Map** toolbar contains many tools to help you navigate the map display:

-  **Pointer:** Display a ScreenTip for a map feature, or cancel the mode of a different tool.
-  **Previous Extent:** Go back to your previous map view.
-  **Next Extent:** Go forward one map display view.
-  **Full Extent:** Display the full extent of your map.
-  **Fixed Zoom In:** Zoom in on your map display by 25 percent of your current extent.
-  **Fixed Zoom Out:** Zoom out on your map display by 25 percent of your current extent.
-  **Zoom In:** Create a rectangle to define your zoom-in area.
-  **Zoom Out:** Create a rectangle to define your zoom-out area.
-  **Map Scale:** Zoom the map to a predefined scale, or define your own scale.
-  **Pan:** Shift your map display in any direction without changing the map scale.
-  **Refresh:** Force an update to your map display, if necessary.
-  **Measure:** Draw on the map display to measure lines, areas and features.
-  **Identify:** Display detailed information about map features.
-  **Find:** Locate geographic features, addresses and places.
-  **Image Catalogs:** Select an image catalog to display aerial imagery, if available.
-  **Bookmarks:** Create and view predefined map views.
-  **Overview Map:** View a wider area of your current map extent, or pan your map.
-  **Table of Contents:** Identify symbols on your map, or hide/display layers.

## Search Tools



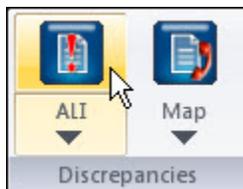
Use xTrakker's search tools to quickly find locations by address, intersection, place name, exit sign or mile marker, or coordinates.

- **Address:** Search for a street address, intersection or community.
- **Common Places:** Search for a location by place name.
- **Intersection:** Find all streets that intersect a particular street.
- **Exit/Mile Marker:** Find all roads that have a particular exit number or mile marker. Or, find all exit numbers or mile markers that exist on a particular road.
- **Coordinates:** Search for a caller's location using latitude/longitude or x,y coordinates.
- **ESN:** Display all assigned response agencies for the selected ESN.

**Tip:** You can also display the **ESN** dialog box by double-clicking a point on the map, or by right-clicking a point and selecting **Show Agencies**.

## Discrepancies

Use xTrakker's discrepancy tools to create and view ALI and map discrepancies. Whether you add or view discrepancies depends on which part of the **Discrepancies** buttons you click, the top or bottom half.



**To add a discrepancy**, click the **top** half of the **Discrepancies** button. The **Add Discrepancy** dialog box for the selected discrepancy type will display.

**To view discrepancies**, click the **bottom** half of the **Discrepancies** button. The **Discrepancies** dialog box for the selected discrepancy type will display. Use this to view discrepancies created by you, your PSAP or your entire system.

### If creating a discrepancy directly from a call record

- The **Add ALI/Map Discrepancy** dialog box will automatically display the ALI or location data provided with the call.

### If creating an "ad hoc" discrepancy from scratch

- Enter all necessary information in the **Add ALI/Map Discrepancy** dialog box.

**Discrepancy Type and Remarks:** Select a predefined discrepancy type in the **Select ALI Activity Code** or **(Map) Discrepancy Type** text box. Enter remarks in the **Remarks** text box.

**Map Discrepancies:** Click **Capture Current Map Image** to add a picture of the relevant map view.