

February 25, 2015

DSET Docket No. 13-01  
Department of Emergency Services and Public Protection  
Division of Statewide Emergency Telecommunications  
1111 Country Club Rd.  
Middletown, CT. 06457

RE: DSET Docket No. 13-01  
Call Centers

Greetings from Middlefield,

The Town of Middlefield is pleased to support the proposed changes to regulations pertaining to the funding of regional public safety answering points. We base our support on the findings of the recent Kimball study that found enormous disparity between the Emergency Telecommunications Systems that service the State.

Middlefield has been a part of the Valley Shore Emergency Communications (911) organization for many years. Valley Shore is in fact the backbone of our volunteer fire company as well as our police department. The lives of Middlefield residents depend on the system be a fully functioning modern 911 system.....24/7.

The study findings reveal an operating formula that is not equitable among call centers. Valley Shore handles as many calls as other call centers but is made to provide this service at a much reduced operating cost. This needs to be corrected.

Accordingly it is our Towns hope that the Valley Shore organization would be funded to the extent that other such centers are.

Thank you for your consideration in this matter.

Sincerely,

Jon A. Brayshaw, First Selectman

Cc: Commissioner Schiro