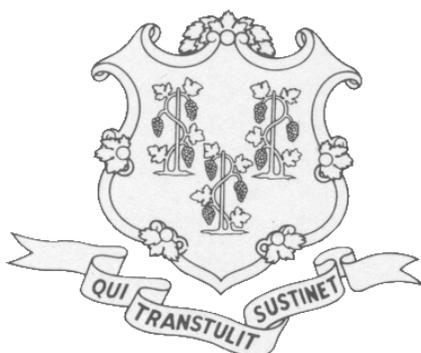


**Department of Emergency Services and
Public Protection
Division of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**



October - December 2014

E9-1-1 TOTAL CALL COUNT REPORT 4th QUARTER 2014

Executive Summary

All 103 PSAPs submitted an E9-1-1 Total Call Report for the fourth quarter of 2014.

One PSAP did not achieve the State standard that requires that 90% of all 9-1-1 calls received by the PSAP be answered in ten seconds.

- Bridgeport Public Safety Communications Center answered 83.4% of 9-1-1 calls in 10 sec of receipt.

The statewide average for all PSAPs during the fourth quarter was 95.5%.

Percent of 9-1-1 Calls Answered in 10 Seconds 4th Quarter 2014							
Brookfield PD	100.00%	Cromwell PD	99.00%	Hamden ECC	98.20%	Winsted PD	96.60%
New Milford PD	99.90%	East Hartford PD	99.00%	Watertown PD	98.20%	Derby PD	96.40%
NWCTPSECC	99.80%	Norwich PD	99.00%	Westport PD	98.20%	Berlin PD	96.30%
East Haven FD	99.70%	Stonington PD	99.00%	Granby PD	98.10%	Meriden PD	96.20%
Groton ECC	99.70%	Fairfield ECC	98.90%	Newington PD	98.10%	Middletown FD	96.10%
South Windsor PD	99.70%	SCRECC	98.90%	North Haven PD	98.10%	Montville ECC	96.00%
Wallingford PD	99.70%	UCONN PD	98.90%	Wethersfield PD	98.10%	Putnam PD	95.90%
Willimantic ECC	99.70%	CSP BIA	98.80%	Norwalk PD	98.00%	Seymour PD	95.90%
Branford PD	99.60%	Quinebaug Valley ECC	98.80%	Bloomfield PD	97.90%	Southbury Public Safety	95.90%
Madison PD	99.60%	Ledyard ECC	98.70%	Windsor PD	97.80%	All PSAPs (Average)	95.50%
West Haven ERS	99.60%	Valley Shore ECC	98.70%	East Windsor PD	97.70%	New Britain ERC	95.10%
Bristol PD	99.50%	East Lyme ECC	98.60%	Easton PD	97.70%	CSP Troop C	95.00%
Clinton ECC	99.40%	Newtown ECC	98.60%	Simsbury PD	97.60%	CSP Troop I	94.80%
Greenwich PD	99.40%	Old Saybrook PD	98.60%	Wolcott PD	97.50%	Guilford ECC	94.80%
Southington PD	99.40%	Tolland County ECC	98.60%	Woodbridge PD	97.50%	Thomaston PD	94.60%
Trumbull PD	99.40%	New London PD	98.50%	CSP Troop L	97.40%	North Branford PD	94.30%
Waterford ECC	99.40%	Farmington PD	98.50%	Naugatuck PD	97.40%	Weston ECC	94.00%
West Hartford PD	99.40%	Plymouth PD	98.50%	Canton PD	97.30%	Suffield PD	93.90%
Colchester ECC	99.30%	Ridgefield PD	98.50%	New Fairfield ECC	97.20%	Redding ECC	93.70%
Bethel PD	99.20%	Wilton PD	98.50%	Windsor Locks PD	97.10%	CSP Troop G	93.60%
Glastonbury PD	99.20%	Milford PD	98.40%	Enfield ECC	96.90%	Waterbury PD	93.10%
Manchester PD	99.20%	Ansonia PD	98.30%	Monroe PD	96.90%	New Haven ERC	93.00%
LCD	99.10%	Orange PD	98.30%	Avon PD	96.80%	CSP Troop H	92.70%
Plainville PD	99.10%	Shelton PD	98.30%	Darien PD	96.70%	Hartford ECC	92.40%
Stratford PD	99.10%	Vernon PD	98.30%	Rocky Hill PD	96.70%	Stamford ECC	92.00%
Cheshire PD	99.00%	Danbury FD	98.20%	New Canaan PD	96.60%	Bridgeport PSCC	83.40%

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	460656	95.5%	95.5%	3856	3.3%	3.3%	63198	13.1%	13.1%	20298	81.5%	81.7%
<= 0m 20s	18683	3.9%	99.3%	40632	35.2%	38.5%	58955	12.2%	25.3%	1101	4.4%	86.1%
<= 0m 30s	2677	0.6%	99.9%	34354	29.7%	68.2%	59116	12.2%	37.6%	2490	10.0%	96.1%
<= 0m 40s	174	0.0%	99.9%	16756	14.5%	82.7%	57917	12.0%	49.6%	44	0.2%	96.3%
<= 0m 50s	64	0.0%	99.9%	7224	6.3%	89.0%	39197	8.1%	57.7%	16	0.1%	96.3%
<= 1m 0s	41	0.0%	99.9%	4189	3.6%	92.6%	30730	6.4%	64.0%	5	0.0%	96.4%
<= 1m 30s	34	0.0%	100.0	5528	4.8%	97.4%	64822	13.4%	77.5%	17	0.1%	96.4%
<= 2m 0s	4	0.0%	100.0	1535	1.3%	98.7%	38002	7.9%	85.4%	6	0.0%	96.4%
<= 2m 30s	1	0.0%	100.0	616	0.5%	99.3%	22866	4.7%	90.1%	4	0.0%	96.5%
<= 3m 0s	2	0.0%	100.0	284	0.2%	99.5%	14088	2.9%	93.0%	4	0.0%	96.5%
<= 3m 30s	4	0.0%	100.0	156	0.1%	99.7%	8589	1.8%	94.8%	4	0.0%	96.5%
<= 4m 0s	1	0.0%	100.0	96	0.1%	99.7%	6094	1.3%	96.1%	13	0.1%	96.5%
<= 4m 30s	2	0.0%	100.0	55	0.0%	99.8%	4145	0.9%	96.9%	5	0.0%	96.6%
<= 5m 0s	0	0.0%	100.0	33	0.0%	99.8%	2956	0.6%	97.5%	6	0.0%	96.6%
<= 6m 0s	1	0.0%	100.0	42	0.0%	99.9%	3905	0.8%	98.3%	14	0.1%	96.6%
<= 7m 0s	7	0.0%	100.0	15	0.0%	99.9%	2360	0.5%	98.8%	7	0.0%	96.7%
<= 8m 0s	0	0.0%	100.0	9	0.0%	99.9%	1661	0.3%	99.2%	5	0.0%	96.7%
<= 9m 0s	0	0.0%	100.0	13	0.0%	99.9%	1080	0.2%	99.4%	7	0.0%	96.7%
<= 10m 0s	0	0.0%	100.0	10	0.0%	99.9%	726	0.2%	99.5%	6	0.0%	96.7%
<= 11m 0s	0	0.0%	100.0	2	0.0%	99.9%	517	0.1%	99.6%	5	0.0%	96.8%
<= 12m 0s	3	0.0%	100.0	3	0.0%	99.9%	336	0.1%	99.7%	4	0.0%	96.8%
<= 13m 0s	4	0.0%	100.0	1	0.0%	99.9%	229	0.0%	99.8%	10	0.0%	96.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	179	0.0%	99.8%	2	0.0%	96.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	127	0.0%	99.8%	6	0.0%	96.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	94	0.0%	99.8%	4	0.0%	96.9%
<= 17m 0s	1	0.0%	100.0	1	0.0%	99.9%	66	0.0%	99.9%	4	0.0%	96.9%
<= 18m 0s	14	0.0%	100.0	0	0.0%	99.9%	48	0.0%	99.9%	4	0.0%	96.9%
<= 19m 0s	1	0.0%	100.0	2	0.0%	99.9%	43	0.0%	99.9%	6	0.0%	96.9%
<= 20m 0s	5	0.0%	100.0	4	0.0%	99.9%	27	0.0%	99.9%	6	0.0%	97.0%
>= 20m 0s	135	0.0%	100.0	85	0.1%	100.0	482	0.1%	100.0	550	2.2%	99.2%
Tot. Counts:	482,514			115,50			482,555			24,653		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1463	98.3%	98.3%	0	0.0%	0.0%	99	6.7%	6.7%	36	92.3%	92.3%
<= 0m 20s	24	1.6%	99.9%	43	7.4%	7.4%	123	8.3%	14.9%	0	0.0%	92.3%
<= 0m 30s	1	0.1%	100.0	146	25.2%	32.6%	145	9.7%	24.7%	2	5.1%	97.4%
<= 0m 40s	0	0.0%	100.0	165	28.4%	61.0%	198	13.3%	38.0%	0	0.0%	97.4%
<= 0m 50s	0	0.0%	100.0	95	16.4%	77.4%	195	13.1%	51.1%	0	0.0%	97.4%
<= 1m 0s	0	0.0%	100.0	53	9.1%	86.6%	169	11.4%	62.4%	0	0.0%	97.4%
<= 1m 30s	0	0.0%	100.0	63	10.9%	97.4%	317	21.3%	83.7%	1	2.6%	100.0
<= 2m 0s	0	0.0%	100.0	13	2.2%	99.7%	130	8.7%	92.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	57	3.8%	96.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	17	1.1%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	14	0.9%	98.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.4%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,488			580			1,488			39		

Notes:

Total Records Reported by this PSAP: 1629
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1629

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1354	96.8%	96.8%	0	0.0%	0.0%	97	6.9%	6.9%	37	80.4%	80.4%
<= 0m 20s	39	2.8%	99.6%	102	16.6%	16.6%	182	13.0%	19.9%	3	6.5%	87.0%
<= 0m 30s	6	0.4%	100.0	91	14.8%	31.5%	167	11.9%	31.9%	6	13.0%	100.0
<= 0m 40s	0	0.0%	100.0	78	12.7%	44.2%	137	9.8%	41.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	67	10.9%	55.1%	105	7.5%	49.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	70	11.4%	66.6%	82	5.9%	55.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	156	25.4%	92.0%	212	15.1%	70.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	32	5.2%	97.2%	185	13.2%	83.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	8	1.3%	98.5%	99	7.1%	90.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.7%	99.2%	28	2.0%	92.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.3%	26	1.9%	94.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	0.5%	99.8%	15	1.1%	95.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	13	0.9%	96.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.6%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	12	0.9%	97.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.2%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,399			613			1,400			46		

Notes:

Total Records Reported by this PSAP: 1556
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1556

Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1341	96.3%	96.3%	1	0.2%	0.2%	94	6.8%	6.8%	29	76.3%	76.3%
<= 0m 20s	40	2.9%	99.2%	80	16.6%	16.8%	133	9.6%	16.3%	2	5.3%	81.6%
<= 0m 30s	9	0.6%	99.9%	135	28.0%	44.8%	124	8.9%	25.2%	7	18.4%	100.0
<= 0m 40s	0	0.0%	99.9%	112	23.2%	68.0%	146	10.5%	35.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	59	12.2%	80.3%	115	8.3%	44.0%	0	0.0%	100.0
<= 1m 0s	2	0.1%	100.0	45	9.3%	89.6%	123	8.8%	52.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	39	8.1%	97.7%	222	15.9%	68.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.5%	99.2%	132	9.5%	78.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.6%	99.8%	86	6.2%	84.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	49	3.5%	87.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	37	2.7%	90.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	37	2.7%	93.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	19	1.4%	94.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	24	1.7%	96.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	15	1.1%	97.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.0%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,392			482			1,392			38		

Notes:

Total Records Reported by this PSAP: 1545
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1545

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1301	99.2%	99.2%	0	0.0%	0.0%	107	8.2%	8.2%	45	93.8%	93.8%
<= 0m 20s	7	0.5%	99.8%	26	14.3%	14.3%	129	9.8%	18.0%	0	0.0%	93.8%
<= 0m 30s	3	0.2%	100.0	93	51.1%	65.4%	121	9.2%	27.2%	3	6.3%	100.0
<= 0m 40s	0	0.0%	100.0	34	18.7%	84.1%	201	15.3%	42.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	6.0%	90.1%	155	11.8%	54.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	4.4%	94.5%	134	10.2%	64.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	3.3%	97.8%	275	21.0%	85.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	97.8%	82	6.3%	91.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.1%	98.9%	33	2.5%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	99.5%	17	1.3%	95.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	11	0.8%	96.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	9	0.7%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.5%	100.0	10	0.8%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.8%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,311			182			1,311			48		

Notes:

Total Records Reported by this PSAP: 1483
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1483

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2642	97.9%	97.9%	9	1.0%	1.0%	266	9.9%	9.9%	127	94.1%	94.1%
<= 0m 20s	50	1.9%	99.8%	42	4.8%	5.9%	502	18.6%	28.5%	4	3.0%	97.0%
<= 0m 30s	6	0.2%	100.0	136	15.7%	21.5%	264	9.8%	38.3%	4	3.0%	100.0
<= 0m 40s	0	0.0%	100.0	151	17.4%	38.9%	221	8.2%	46.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	169	19.4%	58.3%	209	7.7%	54.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	120	13.8%	72.2%	228	8.5%	62.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	177	20.4%	92.5%	530	19.6%	82.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	51	5.9%	98.4%	227	8.4%	90.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	9	1.0%	99.4%	93	3.4%	94.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.5%	99.9%	44	1.6%	95.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	20	0.7%	96.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	16	0.6%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	16	0.6%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	7	0.3%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	19	0.7%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	14	0.5%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.3%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.1%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,698			869			2,698			135		

Notes:

Total Records Reported by this PSAP: 3145
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3145

Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2313	99.6%	99.6%	1	0.4%	0.4%	152	6.5%	6.5%	51	98.1%	98.1%
<= 0m 20s	9	0.4%	100.0	74	26.1%	26.4%	201	8.7%	15.2%	1	1.9%	100.0
<= 0m 30s	0	0.0%	100.0	111	39.1%	65.5%	220	9.5%	24.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	42	14.8%	80.3%	261	11.2%	35.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	6.0%	86.3%	215	9.3%	45.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	4.9%	91.2%	187	8.1%	53.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	6.0%	97.2%	479	20.6%	73.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.7%	97.9%	263	11.3%	85.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	98.2%	117	5.0%	90.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.7%	98.9%	71	3.1%	93.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	99.3%	40	1.7%	95.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	29	1.2%	96.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	99.6%	17	0.7%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	12	0.5%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	23	1.0%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.6%	9	0.4%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.6%	8	0.3%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.4%	100.0	9	0.4%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,322			284			2,322			52		

Notes:

Total Records Reported by this PSAP: 2566
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2566

Fractile 911 Call Response Time Distribution

Bridgeport Public Safety Communications Ctr.

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	19332	83.4%	83.4%	0	0.0%	0.0%	1905	8.2%	8.2%	1359	72.5%	72.5%
<= 0m 20s	3442	14.9%	98.3%	328	6.9%	6.9%	1863	8.0%	16.3%	152	8.1%	80.6%
<= 0m 30s	365	1.6%	99.8%	693	14.5%	21.4%	1478	6.4%	22.6%	302	16.1%	96.7%
<= 0m 40s	18	0.1%	99.9%	822	17.2%	38.6%	1592	6.9%	29.5%	1	0.1%	96.8%
<= 0m 50s	5	0.0%	99.9%	635	13.3%	51.9%	1424	6.1%	35.7%	3	0.2%	97.0%
<= 1m 0s	3	0.0%	100.0	576	12.1%	63.9%	1413	6.1%	41.7%	0	0.0%	97.0%
<= 1m 30s	2	0.0%	100.0	1177	24.6%	88.6%	3946	17.0%	58.8%	0	0.0%	97.0%
<= 2m 0s	0	0.0%	100.0	319	6.7%	95.2%	3155	13.6%	72.4%	0	0.0%	97.0%
<= 2m 30s	0	0.0%	100.0	111	2.3%	97.6%	1973	8.5%	80.9%	0	0.0%	97.0%
<= 3m 0s	0	0.0%	100.0	50	1.0%	98.6%	1279	5.5%	86.4%	2	0.1%	97.1%
<= 3m 30s	0	0.0%	100.0	29	0.6%	99.2%	775	3.3%	89.8%	0	0.0%	97.1%
<= 4m 0s	0	0.0%	100.0	16	0.3%	99.6%	569	2.5%	92.2%	0	0.0%	97.1%
<= 4m 30s	0	0.0%	100.0	3	0.1%	99.6%	367	1.6%	93.8%	1	0.1%	97.1%
<= 5m 0s	0	0.0%	100.0	5	0.1%	99.7%	266	1.1%	95.0%	0	0.0%	97.1%
<= 6m 0s	0	0.0%	100.0	3	0.1%	99.8%	349	1.5%	96.5%	1	0.1%	97.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	245	1.1%	97.5%	0	0.0%	97.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	155	0.7%	98.2%	0	0.0%	97.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	123	0.5%	98.7%	0	0.0%	97.2%
<= 10m 0s	0	0.0%	100.0	1	0.0%	99.8%	85	0.4%	99.1%	1	0.1%	97.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.8%	51	0.2%	99.3%	0	0.0%	97.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.8%	34	0.1%	99.4%	1	0.1%	97.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.8%	29	0.1%	99.6%	1	0.1%	97.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.8%	18	0.1%	99.7%	0	0.0%	97.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.8%	15	0.1%	99.7%	1	0.1%	97.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.8%	10	0.0%	99.8%	0	0.0%	97.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.0%	99.8%	0	0.0%	97.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.0%	99.8%	0	0.0%	97.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.0%	99.8%	0	0.0%	97.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.0%	99.9%	0	0.0%	97.4%
>= 20m 0s	8	0.0%	100.0	9	0.2%	100.0	33	0.1%	100.0	49	2.6%	100.0
Tot. Counts:	23,175			4,777			23,175			1,874		

Notes:

Total Records Reported by this PSAP: 27375
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 27375

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5325	99.5%	99.5%	1	0.5%	0.5%	513	9.6%	9.6%	180	98.9%	98.9%
<= 0m 20s	27	0.5%	100.0	18	9.7%	10.3%	604	11.3%	20.9%	1	0.5%	99.5%
<= 0m 30s	0	0.0%	100.0	73	39.5%	49.7%	422	7.9%	28.8%	1	0.5%	100.0
<= 0m 40s	0	0.0%	100.0	45	24.3%	74.1%	376	7.0%	35.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	9.2%	83.2%	296	5.5%	41.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	4.3%	87.6%	295	5.5%	46.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	8.6%	96.2%	673	12.6%	59.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.7%	98.9%	600	11.2%	70.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.1%	100.0	441	8.2%	78.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	374	7.0%	85.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	235	4.4%	90.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	146	2.7%	93.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	101	1.9%	94.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	48	0.9%	95.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	82	1.5%	97.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	56	1.0%	98.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.6%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.4%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.3%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,352			185			5,352			182		

Notes:

Total Records Reported by this PSAP: 6138
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6138

Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1075	100.0%	100.0	0	0.0%	0.0%	66	6.1%	6.1%	24	96.0%	96.0%
<= 0m 20s	0	0.0%	100.0	34	21.5%	21.5%	129	12.0%	18.1%	0	0.0%	96.0%
<= 0m 30s	0	0.0%	100.0	64	40.5%	62.0%	146	13.6%	31.7%	1	4.0%	100.0
<= 0m 40s	0	0.0%	100.0	31	19.6%	81.6%	205	19.1%	50.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	8.2%	89.9%	131	12.2%	63.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	2.5%	92.4%	91	8.5%	71.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	4.4%	96.8%	156	14.5%	86.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	3.2%	100.0	66	6.1%	92.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	34	3.2%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.3%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,075			158			1,075			25		

Notes:

Total Records Reported by this PSAP: 1152
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1152

Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	583	97.3%	97.3%	0	0.0%	0.0%	40	6.7%	6.7%	16	100.0%	100.0
<= 0m 20s	13	2.2%	99.5%	1	0.6%	0.6%	64	10.7%	17.4%	0	0.0%	100.0
<= 0m 30s	3	0.5%	100.0	11	6.6%	7.2%	52	8.7%	26.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	19	11.4%	18.6%	59	9.8%	35.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	13.8%	32.3%	45	7.5%	43.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	13.2%	45.5%	47	7.8%	51.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	67	40.1%	85.6%	120	20.0%	71.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	17	10.2%	95.8%	83	13.9%	85.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	2.4%	98.2%	38	6.3%	91.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.2%	99.4%	18	3.0%	94.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	100.0	9	1.5%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	96.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	1.7%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
Tot. Counts:	599			167			599			16		

Notes:

Total Records Reported by this PSAP: 650
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 650

Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1859	99.0%	99.0%	0	0.0%	0.0%	393	20.9%	20.9%	38	97.4%	97.4%
<= 0m 20s	18	1.0%	100.0	26	4.9%	4.9%	175	9.3%	30.3%	0	0.0%	97.4%
<= 0m 30s	0	0.0%	100.0	163	30.6%	35.5%	208	11.1%	41.3%	1	2.6%	100.0
<= 0m 40s	0	0.0%	100.0	179	33.6%	69.2%	249	13.3%	54.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	72	13.5%	82.7%	204	10.9%	65.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	44	8.3%	91.0%	165	8.8%	74.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	5.8%	96.8%	252	13.4%	87.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	2.3%	99.1%	96	5.1%	92.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.2%	49	2.6%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.6%	21	1.1%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	16	0.9%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	12	0.6%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.8%	12	0.6%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.2%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.2%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,877			532			1,877			39		

Notes:

Total Records Reported by this PSAP: 2125
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2125

Fractile 911 Call Response Time Distribution

Clinton Emergency Communications Ctr.

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	835	99.4%	99.4%	0	0.0%	0.0%	44	5.2%	5.2%	27	93.1%	93.1%
<= 0m 20s	5	0.6%	100.0	13	7.4%	7.4%	42	5.0%	10.2%	0	0.0%	93.1%
<= 0m 30s	0	0.0%	100.0	58	33.1%	40.6%	58	6.9%	17.1%	2	6.9%	100.0
<= 0m 40s	0	0.0%	100.0	55	31.4%	72.0%	93	11.1%	28.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	27	15.4%	87.4%	53	6.3%	34.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	4.0%	91.4%	81	9.6%	44.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	7.4%	98.9%	140	16.6%	60.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.1%	100.0	90	10.7%	71.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	63	7.5%	79.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	35	4.2%	83.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	27	3.2%	86.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	34	4.0%	90.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	21	2.5%	92.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.7%	94.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	2.4%	96.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.0%	97.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	840			175			841			29		

Notes:

Total Records Reported by this PSAP: 919
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 919

Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3548	99.3%	99.3%	12	1.0%	1.0%	271	7.6%	7.6%	81	96.4%	96.4%
<= 0m 20s	22	0.6%	99.9%	219	17.8%	18.8%	436	12.2%	19.8%	1	1.2%	97.6%
<= 0m 30s	2	0.1%	100.0	488	39.6%	58.4%	422	11.8%	31.6%	2	2.4%	100.0
<= 0m 40s	0	0.0%	100.0	278	22.6%	81.0%	549	15.4%	47.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	88	7.1%	88.1%	433	12.1%	59.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	58	4.7%	92.9%	317	8.9%	68.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	53	4.3%	97.2%	512	14.3%	82.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	23	1.9%	99.0%	250	7.0%	89.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.4%	99.4%	126	3.5%	92.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.6%	67	1.9%	94.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.7%	24	0.7%	95.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	36	1.0%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.8%	26	0.7%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	12	0.3%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	22	0.6%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	15	0.4%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	12	0.3%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.1%	99.8%	9	0.3%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	2	0.2%	100.0	9	0.3%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,572			1,231			3,572			84		

Notes:

Total Records Reported by this PSAP: 3909
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3909

Fractile 911 Call Response Time Distribution

Connecticut State Police BIA (Bradley Int. Airport) For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	585	98.8%	98.8%	0	0.0%	0.0%	102	17.2%	17.2%	20	90.9%	90.9%
<= 0m 20s	6	1.0%	99.8%	16	13.0%	13.0%	141	23.8%	41.0%	0	0.0%	90.9%
<= 0m 30s	1	0.2%	100.0	53	43.1%	56.1%	63	10.6%	51.7%	2	9.1%	100.0
<= 0m 40s	0	0.0%	100.0	32	26.0%	82.1%	86	14.5%	66.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	8.1%	90.2%	56	9.5%	75.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.3%	93.5%	31	5.2%	80.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	4.9%	98.4%	50	8.4%	89.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.6%	100.0	29	4.9%	94.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	14	2.4%	96.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	592			123			592			22		

Notes:

Total Records Reported by this PSAP: 677
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 677

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop C
12/31/2014

For Date Range From 10/1/2014 To

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	13275	95.0%	95.0%	3	0.1%	0.1%	870	6.2%	6.2%	338	91.8%	91.8%
<= 0m 20s	631	4.5%	99.5%	921	38.0%	38.1%	1129	8.1%	14.3%	7	1.9%	93.8%
<= 0m 30s	59	0.4%	99.9%	764	31.5%	69.6%	1425	10.2%	24.5%	12	3.3%	97.0%
<= 0m 40s	8	0.1%	100.0	321	13.2%	82.8%	1553	11.1%	35.6%	1	0.3%	97.3%
<= 0m 50s	0	0.0%	100.0	143	5.9%	88.7%	1054	7.5%	43.1%	0	0.0%	97.3%
<= 1m 0s	0	0.0%	100.0	83	3.4%	92.1%	981	7.0%	50.2%	0	0.0%	97.3%
<= 1m 30s	2	0.0%	100.0	113	4.7%	96.8%	2250	16.1%	66.3%	0	0.0%	97.3%
<= 2m 0s	0	0.0%	100.0	34	1.4%	98.2%	1487	10.6%	76.9%	1	0.3%	97.6%
<= 2m 30s	0	0.0%	100.0	16	0.7%	98.8%	920	6.6%	83.5%	0	0.0%	97.6%
<= 3m 0s	0	0.0%	100.0	10	0.4%	99.3%	615	4.4%	87.9%	0	0.0%	97.6%
<= 3m 30s	0	0.0%	100.0	4	0.2%	99.4%	409	2.9%	90.8%	0	0.0%	97.6%
<= 4m 0s	0	0.0%	100.0	3	0.1%	99.5%	245	1.8%	92.5%	0	0.0%	97.6%
<= 4m 30s	0	0.0%	100.0	4	0.2%	99.7%	195	1.4%	93.9%	0	0.0%	97.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	155	1.1%	95.1%	0	0.0%	97.6%
<= 6m 0s	0	0.0%	100.0	5	0.2%	99.9%	231	1.7%	96.7%	1	0.3%	97.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	130	0.9%	97.6%	0	0.0%	97.8%
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	93	0.7%	98.3%	0	0.0%	97.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	63	0.5%	98.7%	0	0.0%	97.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	40	0.3%	99.0%	0	0.0%	97.8%
<= 11m 0s	0	0.0%	100.0	1	0.0%	100.0	28	0.2%	99.2%	0	0.0%	97.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.2%	99.4%	0	0.0%	97.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.1%	99.5%	0	0.0%	97.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.1%	99.6%	0	0.0%	97.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	97.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	97.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	97.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	97.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	97.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.8%
>= 20m 0s	2	0.0%	100.0	0	0.0%	100.0	15	0.1%	100.0	3	0.8%	98.6%
Tot. Counts:	13,977			2,426			13,978			363		

Notes:

Total Records Reported by this PSAP: 15200
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 15200

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	42945	93.6%	93.6%	66	0.4%	0.4%	13835	30.2%	30.2%	2723	81.5%	81.5%
<= 0m 20s	2492	5.4%	99.0%	9701	54.5%	54.9%	5604	12.2%	42.4%	215	6.4%	88.0%
<= 0m 30s	418	0.9%	99.9%	5747	32.3%	87.2%	9505	20.7%	63.1%	370	11.1%	99.0%
<= 0m 40s	22	0.0%	100.0	1471	8.3%	95.4%	8068	17.6%	80.7%	2	0.1%	99.1%
<= 0m 50s	7	0.0%	100.0	418	2.3%	97.8%	3395	7.4%	88.1%	1	0.0%	99.1%
<= 1m 0s	2	0.0%	100.0	173	1.0%	98.7%	1860	4.1%	92.1%	2	0.1%	99.2%
<= 1m 30s	1	0.0%	100.0	161	0.9%	99.6%	2290	5.0%	97.1%	1	0.0%	99.2%
<= 2m 0s	0	0.0%	100.0	31	0.2%	99.8%	612	1.3%	98.4%	0	0.0%	99.2%
<= 2m 30s	0	0.0%	100.0	15	0.1%	99.9%	264	0.6%	99.0%	0	0.0%	99.2%
<= 3m 0s	0	0.0%	100.0	5	0.0%	99.9%	140	0.3%	99.3%	0	0.0%	99.2%
<= 3m 30s	0	0.0%	100.0	2	0.0%	99.9%	82	0.2%	99.5%	0	0.0%	99.2%
<= 4m 0s	0	0.0%	100.0	5	0.0%	100.0	51	0.1%	99.6%	0	0.0%	99.2%
<= 4m 30s	0	0.0%	100.0	2	0.0%	100.0	40	0.1%	99.7%	1	0.0%	99.3%
<= 5m 0s	0	0.0%	100.0	2	0.0%	100.0	31	0.1%	99.8%	0	0.0%	99.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.1%	99.8%	1	0.0%	99.3%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	16	0.0%	99.9%	0	0.0%	99.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.0%	99.9%	0	0.0%	99.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	99.9%	1	0.0%	99.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	99.9%	0	0.0%	99.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	0	0.0%	99.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	99.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	0	0.0%	99.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	1	0.0%	99.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	16	0.5%	100.0
Tot. Counts:	45,887			17,800			45,886			3,340		

Notes:

Total Records Reported by this PSAP: 56303
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 56303

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	31417	92.7%	92.7%	3095	19.7%	19.7%	8475	25.0%	25.0%	2058	79.6%	79.6%
<= 0m 20s	2128	6.3%	98.9%	8732	55.4%	75.1%	9333	27.5%	52.5%	159	6.2%	85.8%
<= 0m 30s	322	0.9%	99.9%	2670	17.0%	92.1%	6274	18.5%	71.0%	323	12.5%	98.3%
<= 0m 40s	25	0.1%	99.9%	757	4.8%	96.9%	4189	12.4%	83.4%	5	0.2%	98.5%
<= 0m 50s	10	0.0%	100.0	242	1.5%	98.4%	2078	6.1%	89.5%	1	0.0%	98.5%
<= 1m 0s	5	0.0%	100.0	102	0.6%	99.0%	1154	3.4%	92.9%	1	0.0%	98.5%
<= 1m 30s	2	0.0%	100.0	87	0.6%	99.6%	1451	4.3%	97.2%	0	0.0%	98.5%
<= 2m 0s	0	0.0%	100.0	32	0.2%	99.8%	439	1.3%	98.5%	0	0.0%	98.5%
<= 2m 30s	0	0.0%	100.0	11	0.1%	99.9%	198	0.6%	99.1%	1	0.0%	98.6%
<= 3m 0s	0	0.0%	100.0	7	0.0%	99.9%	84	0.2%	99.3%	0	0.0%	98.6%
<= 3m 30s	0	0.0%	100.0	5	0.0%	99.9%	73	0.2%	99.5%	0	0.0%	98.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	25	0.1%	99.6%	1	0.0%	98.6%
<= 4m 30s	0	0.0%	100.0	2	0.0%	100.0	28	0.1%	99.7%	1	0.0%	98.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.0%	99.7%	1	0.0%	98.7%
<= 6m 0s	0	0.0%	100.0	2	0.0%	100.0	25	0.1%	99.8%	0	0.0%	98.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.0%	99.9%	2	0.1%	98.8%
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	16	0.0%	99.9%	0	0.0%	98.8%
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	12	0.0%	99.9%	2	0.1%	98.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	2	0.1%	98.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	1	0.0%	99.0%
<= 12m 0s	0	0.0%	100.0	2	0.0%	100.0	5	0.0%	100.0	0	0.0%	99.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	20	0.8%	99.8%
Tot. Counts:	33,909			15,748			33,908			2,579		

Notes:

Total Records Reported by this PSAP: 40827
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 40827

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop I

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	21137	94.8%	94.8%	179	1.9%	1.9%	4135	18.5%	18.5%	1030	73.3%	73.3%
<= 0m 20s	901	4.0%	98.8%	5101	54.6%	56.5%	4585	20.6%	39.1%	109	7.8%	81.1%
<= 0m 30s	231	1.0%	99.8%	2868	30.7%	87.2%	5250	23.5%	62.6%	256	18.2%	99.3%
<= 0m 40s	16	0.1%	99.9%	722	7.7%	94.9%	3715	16.7%	79.3%	7	0.5%	99.8%
<= 0m 50s	7	0.0%	99.9%	218	2.3%	97.3%	1683	7.5%	86.8%	2	0.1%	99.9%
<= 1m 0s	4	0.0%	100.0	110	1.2%	98.4%	912	4.1%	90.9%	0	0.0%	99.9%
<= 1m 30s	6	0.0%	100.0	108	1.2%	99.6%	1189	5.3%	96.3%	1	0.1%	100.0
<= 2m 0s	1	0.0%	100.0	22	0.2%	99.8%	372	1.7%	97.9%	0	0.0%	100.0
<= 2m 30s	1	0.0%	100.0	10	0.1%	99.9%	153	0.7%	98.6%	0	0.0%	100.0
<= 3m 0s	1	0.0%	100.0	2	0.0%	100.0	76	0.3%	98.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.0%	100.0	48	0.2%	99.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	99.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	25	0.1%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.1%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	15	0.1%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	16	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	14	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	28	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	22,305			9,344			22,305			1,405		

Notes:

Total Records Reported by this PSAP: 26460
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 26460

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	17272	97.4%	97.4%	80	1.1%	1.1%	3030	17.1%	17.1%	808	97.5%	97.5%
<= 0m 20s	446	2.5%	99.9%	4202	59.8%	60.9%	2391	13.5%	30.6%	5	0.6%	98.1%
<= 0m 30s	21	0.1%	100.0	1948	27.7%	88.6%	3936	22.2%	52.7%	10	1.2%	99.3%
<= 0m 40s	2	0.0%	100.0	449	6.4%	95.0%	2877	16.2%	69.0%	0	0.0%	99.3%
<= 0m 50s	0	0.0%	100.0	137	1.9%	97.0%	1387	7.8%	76.8%	0	0.0%	99.3%
<= 1m 0s	0	0.0%	100.0	76	1.1%	98.1%	917	5.2%	81.9%	0	0.0%	99.3%
<= 1m 30s	0	0.0%	100.0	82	1.2%	99.2%	1532	8.6%	90.6%	0	0.0%	99.3%
<= 2m 0s	0	0.0%	100.0	31	0.4%	99.7%	627	3.5%	94.1%	1	0.1%	99.4%
<= 2m 30s	0	0.0%	100.0	9	0.1%	99.8%	338	1.9%	96.0%	0	0.0%	99.4%
<= 3m 0s	0	0.0%	100.0	2	0.0%	99.8%	189	1.1%	97.1%	0	0.0%	99.4%
<= 3m 30s	0	0.0%	100.0	4	0.1%	99.9%	120	0.7%	97.8%	0	0.0%	99.4%
<= 4m 0s	0	0.0%	100.0	4	0.1%	99.9%	76	0.4%	98.2%	0	0.0%	99.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	55	0.3%	98.5%	0	0.0%	99.4%
<= 5m 0s	0	0.0%	100.0	2	0.0%	100.0	44	0.2%	98.7%	0	0.0%	99.4%
<= 6m 0s	0	0.0%	100.0	2	0.0%	100.0	65	0.4%	99.1%	0	0.0%	99.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	42	0.2%	99.4%	0	0.0%	99.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.2%	99.5%	0	0.0%	99.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.1%	99.6%	0	0.0%	99.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.1%	99.8%	0	0.0%	99.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	99.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.9%	0	0.0%	99.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	99.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	0	0.0%	99.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	5	0.6%	100.0
Tot. Counts:	17,741			7,028			17,741			829		

Notes:

Total Records Reported by this PSAP: 20788
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 20788

Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1241	99.0%	99.0%	3	0.4%	0.4%	85	6.8%	6.8%	26	100.0%	100.0
<= 0m 20s	11	0.9%	99.9%	286	42.9%	43.3%	100	8.0%	14.8%	0	0.0%	100.0
<= 0m 30s	1	0.1%	100.0	197	29.5%	72.9%	178	14.2%	29.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	94	14.1%	87.0%	208	16.6%	45.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	38	5.7%	92.7%	129	10.3%	55.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	2.8%	95.5%	105	8.4%	64.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	20	3.0%	98.5%	200	16.0%	80.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.3%	98.8%	104	8.3%	88.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.4%	99.3%	59	4.7%	93.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.4%	23	1.8%	95.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.3%	99.7%	14	1.1%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	11	0.9%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.9%	11	0.9%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	100.0	8	0.6%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,253			667			1,253			26		

Notes:

Total Records Reported by this PSAP: 1363
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1363

Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7816	98.2%	98.2%	0	0.0%	0.0%	591	7.4%	7.4%	226	93.4%	93.4%
<= 0m 20s	122	1.5%	99.7%	415	11.9%	11.9%	728	9.1%	16.6%	4	1.7%	95.0%
<= 0m 30s	22	0.3%	100.0	1499	43.0%	54.8%	814	10.2%	26.8%	12	5.0%	100.0
<= 0m 40s	0	0.0%	100.0	869	24.9%	79.7%	1418	17.8%	44.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	317	9.1%	88.8%	1142	14.3%	59.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	173	5.0%	93.8%	776	9.7%	68.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	151	4.3%	98.1%	1342	16.9%	85.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	35	1.0%	99.1%	549	6.9%	92.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	20	0.6%	99.7%	207	2.6%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.1%	99.7%	112	1.4%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	0.1%	99.9%	60	0.8%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	0.1%	99.9%	43	0.5%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	38	0.5%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	26	0.3%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	28	0.4%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	29	0.4%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,960			3,490			7,960			242		

Notes:

Total Records Reported by this PSAP: 8994
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8994

Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1067	96.7%	96.7%	1	0.3%	0.3%	112	10.2%	10.2%	62	83.8%	83.8%
<= 0m 20s	30	2.7%	99.5%	50	12.9%	13.2%	113	10.2%	20.4%	1	1.4%	85.1%
<= 0m 30s	4	0.4%	99.8%	81	20.9%	34.1%	124	11.2%	31.6%	8	10.8%	95.9%
<= 0m 40s	1	0.1%	99.9%	89	23.0%	57.1%	141	12.8%	44.4%	2	2.7%	98.6%
<= 0m 50s	0	0.0%	99.9%	64	16.5%	73.6%	125	11.3%	55.8%	0	0.0%	98.6%
<= 1m 0s	1	0.1%	100.0	40	10.3%	84.0%	100	9.1%	64.8%	0	0.0%	98.6%
<= 1m 30s	0	0.0%	100.0	52	13.4%	97.4%	198	18.0%	82.8%	1	1.4%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.6%	99.0%	100	9.1%	91.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.2%	28	2.5%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.5%	19	1.7%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.7%	10	0.9%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	100.0	14	1.3%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,103			387			1,103			74		

Notes:

Total Records Reported by this PSAP: 1325
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1325

Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1082	96.4%	96.4%	1	0.2%	0.2%	63	5.6%	5.6%	15	71.4%	71.4%
<= 0m 20s	29	2.6%	99.0%	78	19.5%	19.7%	66	5.9%	11.5%	2	9.5%	81.0%
<= 0m 30s	10	0.9%	99.9%	106	26.4%	46.1%	104	9.3%	20.8%	4	19.0%	100.0
<= 0m 40s	1	0.1%	100.0	95	23.7%	69.8%	166	14.8%	35.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	52	13.0%	82.8%	160	14.3%	49.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	31	7.7%	90.5%	113	10.1%	59.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	29	7.2%	97.8%	231	20.6%	80.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	2.0%	99.8%	108	9.6%	90.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	100.0	60	5.3%	95.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	19	1.7%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,122			401			1,122			21		

Notes:

Total Records Reported by this PSAP: 1193
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1193

Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5524	99.0%	99.0%	0	0.0%	0.0%	524	9.4%	9.4%	175	100.0%	100.0
<= 0m 20s	54	1.0%	100.0	82	22.5%	22.5%	641	11.5%	20.9%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	149	40.9%	63.5%	478	8.6%	29.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	68	18.7%	82.1%	447	8.0%	37.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	20	5.5%	87.6%	321	5.8%	43.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	3.0%	90.7%	234	4.2%	47.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	4.1%	94.8%	701	12.6%	60.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	2.2%	97.0%	688	12.3%	72.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.8%	97.8%	553	9.9%	82.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.8%	98.6%	376	6.7%	89.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.8%	99.5%	180	3.2%	92.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.7%	103	1.8%	94.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	65	1.2%	95.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	46	0.8%	96.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	78	1.4%	97.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	39	0.7%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.7%	44	0.8%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.7%	22	0.4%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.7%	13	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.7%	7	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.7%	7	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.7%	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.7%	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.7%	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.7%	2	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.7%	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	1	0.3%	100.0	3	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	5,578			364			5,577			175		

Notes:

Total Records Reported by this PSAP: 6238
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6238

Fractile 911 Call Response Time Distribution

East Haven Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2714	99.7%	99.7%	0	0.0%	0.0%	163	6.0%	6.0%	94	52.2%	52.2%
<= 0m 20s	6	0.2%	99.9%	79	24.8%	24.8%	194	7.1%	13.1%	3	1.7%	53.9%
<= 0m 30s	1	0.0%	99.9%	112	35.2%	60.1%	173	6.4%	19.5%	1	0.6%	54.4%
<= 0m 40s	0	0.0%	99.9%	61	19.2%	79.2%	201	7.4%	26.8%	0	0.0%	54.4%
<= 0m 50s	1	0.0%	100.0	19	6.0%	85.2%	180	6.6%	33.4%	0	0.0%	54.4%
<= 1m 0s	0	0.0%	100.0	11	3.5%	88.7%	147	5.4%	38.8%	0	0.0%	54.4%
<= 1m 30s	0	0.0%	100.0	13	4.1%	92.8%	425	15.6%	54.4%	0	0.0%	54.4%
<= 2m 0s	0	0.0%	100.0	8	2.5%	95.3%	326	12.0%	66.4%	0	0.0%	54.4%
<= 2m 30s	0	0.0%	100.0	1	0.3%	95.6%	242	8.9%	75.3%	0	0.0%	54.4%
<= 3m 0s	0	0.0%	100.0	2	0.6%	96.2%	204	7.5%	82.8%	0	0.0%	54.4%
<= 3m 30s	0	0.0%	100.0	2	0.6%	96.9%	144	5.3%	88.1%	0	0.0%	54.4%
<= 4m 0s	0	0.0%	100.0	2	0.6%	97.5%	104	3.8%	91.9%	0	0.0%	54.4%
<= 4m 30s	0	0.0%	100.0	1	0.3%	97.8%	67	2.5%	94.3%	0	0.0%	54.4%
<= 5m 0s	0	0.0%	100.0	1	0.3%	98.1%	41	1.5%	95.9%	2	1.1%	55.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	98.1%	48	1.8%	97.6%	0	0.0%	55.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	98.1%	19	0.7%	98.3%	1	0.6%	56.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	98.1%	16	0.6%	98.9%	0	0.0%	56.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	98.1%	10	0.4%	99.3%	0	0.0%	56.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	98.1%	4	0.1%	99.4%	0	0.0%	56.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	98.1%	1	0.0%	99.4%	0	0.0%	56.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	98.1%	1	0.0%	99.5%	0	0.0%	56.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	98.1%	1	0.0%	99.5%	0	0.0%	56.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	98.1%	0	0.0%	99.5%	0	0.0%	56.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	98.1%	0	0.0%	99.5%	0	0.0%	56.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	98.1%	2	0.1%	99.6%	0	0.0%	56.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	98.1%	0	0.0%	99.6%	0	0.0%	56.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	98.1%	1	0.0%	99.6%	0	0.0%	56.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	98.1%	0	0.0%	99.6%	0	0.0%	56.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	98.1%	0	0.0%	99.6%	0	0.0%	56.1%
>= 20m 0s	1	0.0%	100.0	0	0.0%	98.1%	2	0.1%	99.7%	13	7.2%	63.3%
Tot. Counts:	2,723			312			2,716			114		

Notes:

Total Records Reported by this PSAP: 3137
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3137

Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	947	98.6%	98.6%	0	0.0%	0.0%	51	5.3%	5.3%	24	92.3%	92.3%
<= 0m 20s	11	1.1%	99.8%	9	3.8%	3.8%	54	5.6%	10.9%	0	0.0%	92.3%
<= 0m 30s	2	0.2%	100.0	55	23.3%	27.1%	83	8.6%	19.6%	2	7.7%	100.0
<= 0m 40s	0	0.0%	100.0	60	25.4%	52.5%	94	9.8%	29.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	38	16.1%	68.6%	133	13.9%	43.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	18	7.6%	76.3%	120	12.5%	55.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	37	15.7%	91.9%	224	23.3%	79.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	4.7%	96.6%	106	11.0%	90.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	2.5%	99.2%	37	3.9%	94.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.6%	15	1.6%	95.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	7	0.7%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	5	0.5%	96.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	100.0	5	0.5%	97.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.9%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	960			236			960			26		

Notes:

Total Records Reported by this PSAP: 1029
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1029

Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1208	97.7%	97.7%	0	0.0%	0.0%	57	4.6%	4.6%	44	93.6%	93.6%
<= 0m 20s	27	2.2%	99.9%	78	13.6%	13.6%	97	7.8%	12.5%	1	2.1%	95.7%
<= 0m 30s	1	0.1%	100.0	243	42.3%	55.9%	106	8.6%	21.0%	2	4.3%	100.0
<= 0m 40s	0	0.0%	100.0	141	24.6%	80.5%	150	12.1%	33.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	52	9.1%	89.5%	154	12.5%	45.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	2.6%	92.2%	145	11.7%	57.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	29	5.1%	97.2%	290	23.5%	80.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	1.7%	99.0%	124	10.0%	90.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.5%	99.5%	44	3.6%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	24	1.9%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.7%	9	0.7%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.3%	100.0	9	0.7%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,236			574			1,236			47		

Notes:

Total Records Reported by this PSAP: 1359
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1359

Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	343	97.7%	97.7%	0	0.0%	0.0%	25	7.1%	7.1%	11	100.0%	100.0
<= 0m 20s	8	2.3%	100.0	8	16.3%	16.3%	26	7.4%	14.5%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	7	14.3%	30.6%	38	10.8%	25.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	6	12.2%	42.9%	47	13.4%	38.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	2	4.1%	46.9%	33	9.4%	48.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	10.2%	57.1%	28	8.0%	56.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	28.6%	85.7%	67	19.1%	75.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	6.1%	91.8%	27	7.7%	82.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	91.8%	23	6.6%	89.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	2.0%	93.9%	5	1.4%	90.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	2.0%	95.9%	7	2.0%	92.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	2.0%	98.0%	3	0.9%	93.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.0%	1	0.3%	94.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.0%	5	1.4%	95.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	98.0%	4	1.1%	96.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	98.0%	4	1.1%	97.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	98.0%	2	0.6%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	98.0%	3	0.9%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	1	2.0%	100.0	2	0.6%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	351			49			351			11		

Notes:

Total Records Reported by this PSAP: 383
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 383

Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3361	96.9%	96.9%	0	0.0%	0.0%	294	8.5%	8.5%	83	78.3%	78.3%
<= 0m 20s	100	2.9%	99.8%	17	6.4%	6.4%	322	9.3%	17.8%	5	4.7%	83.0%
<= 0m 30s	6	0.2%	99.9%	79	29.8%	36.2%	241	6.9%	24.7%	5	4.7%	87.7%
<= 0m 40s	0	0.0%	99.9%	80	30.2%	66.4%	319	9.2%	33.9%	0	0.0%	87.7%
<= 0m 50s	0	0.0%	99.9%	28	10.6%	77.0%	303	8.7%	42.6%	0	0.0%	87.7%
<= 1m 0s	0	0.0%	99.9%	16	6.0%	83.0%	290	8.4%	51.0%	0	0.0%	87.7%
<= 1m 30s	0	0.0%	99.9%	28	10.6%	93.6%	686	19.8%	70.8%	2	1.9%	89.6%
<= 2m 0s	0	0.0%	99.9%	11	4.2%	97.7%	440	12.7%	83.5%	0	0.0%	89.6%
<= 2m 30s	0	0.0%	99.9%	3	1.1%	98.9%	216	6.2%	89.7%	0	0.0%	89.6%
<= 3m 0s	0	0.0%	99.9%	1	0.4%	99.2%	115	3.3%	93.0%	0	0.0%	89.6%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	99.2%	70	2.0%	95.0%	0	0.0%	89.6%
<= 4m 0s	1	0.0%	100.0	0	0.0%	99.2%	46	1.3%	96.3%	0	0.0%	89.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.2%	31	0.9%	97.2%	0	0.0%	89.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.2%	18	0.5%	97.8%	0	0.0%	89.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.2%	36	1.0%	98.8%	0	0.0%	89.6%
<= 7m 0s	0	0.0%	100.0	1	0.4%	99.6%	16	0.5%	99.3%	0	0.0%	89.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.6%	10	0.3%	99.5%	0	0.0%	89.6%
<= 9m 0s	0	0.0%	100.0	1	0.4%	100.0	3	0.1%	99.6%	0	0.0%	89.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.8%	0	0.0%	89.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	89.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	89.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	89.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	89.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	89.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	89.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	89.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	89.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	89.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	89.6%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	11	10.4%	100.0
Tot. Counts:	3,469			265			3,469			106		

Notes:

Total Records Reported by this PSAP: 3837
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3837

Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3980	98.9%	98.9%	0	0.0%	0.0%	276	6.9%	6.9%	111	91.7%	91.7%
<= 0m 20s	39	1.0%	99.9%	206	29.7%	29.7%	299	7.4%	14.3%	3	2.5%	94.2%
<= 0m 30s	5	0.1%	100.0	286	41.2%	70.9%	329	8.2%	22.5%	7	5.8%	100.0
<= 0m 40s	0	0.0%	100.0	136	19.6%	90.5%	505	12.5%	35.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	31	4.5%	95.0%	416	10.3%	45.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	1.9%	96.8%	331	8.2%	53.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	1.3%	98.1%	655	16.3%	69.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	0.9%	99.0%	439	10.9%	80.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.7%	99.7%	251	6.2%	87.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	100.0	179	4.4%	91.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	76	1.9%	93.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	72	1.8%	95.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	48	1.2%	96.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	37	0.9%	97.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	54	1.3%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.5%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,024			694			4,026			121		

Notes:

Total Records Reported by this PSAP: 4431
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4431

Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2627	98.5%	98.5%	1	0.2%	0.2%	161	6.0%	6.0%	104	96.3%	96.3%
<= 0m 20s	37	1.4%	99.9%	70	15.2%	15.4%	279	10.5%	16.5%	0	0.0%	96.3%
<= 0m 30s	3	0.1%	100.0	181	39.3%	54.8%	283	10.6%	27.1%	4	3.7%	100.0
<= 0m 40s	0	0.0%	100.0	105	22.8%	77.6%	368	13.8%	40.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	53	11.5%	89.1%	267	10.0%	50.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	4.1%	93.3%	199	7.5%	58.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	20	4.3%	97.6%	484	18.1%	76.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.4%	98.0%	285	10.7%	87.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.1%	99.1%	121	4.5%	91.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.1%	61	2.3%	94.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.7%	99.8%	38	1.4%	95.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	30	1.1%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.6%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.6%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.5%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,667			460			2,667			108		

Notes:

Total Records Reported by this PSAP: 2990
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2990

Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1811	99.2%	99.2%	0	0.0%	0.0%	132	7.2%	7.2%	38	92.7%	92.7%
<= 0m 20s	13	0.7%	99.9%	67	23.9%	23.9%	202	11.1%	18.3%	0	0.0%	92.7%
<= 0m 30s	1	0.1%	100.0	129	46.1%	70.0%	190	10.4%	28.7%	3	7.3%	100.0
<= 0m 40s	0	0.0%	100.0	47	16.8%	86.8%	260	14.2%	43.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	4.6%	91.4%	192	10.5%	53.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	2.9%	94.3%	163	8.9%	62.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	3.2%	97.5%	374	20.5%	82.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.4%	98.9%	184	10.1%	93.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.7%	99.6%	59	3.2%	96.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	26	1.4%	97.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	100.0	11	0.6%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,825			280			1,825			41		

Notes:

Total Records Reported by this PSAP: 1997
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1997

Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	926	98.1%	98.1%	0	0.0%	0.0%	62	6.6%	6.6%	24	80.0%	80.0%
<= 0m 20s	14	1.5%	99.6%	44	9.6%	9.6%	82	8.7%	15.3%	2	6.7%	86.7%
<= 0m 30s	4	0.4%	100.0	85	18.6%	28.3%	113	12.0%	27.2%	4	13.3%	100.0
<= 0m 40s	0	0.0%	100.0	87	19.1%	47.4%	133	14.1%	41.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	80	17.5%	64.9%	92	9.7%	51.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	62	13.6%	78.5%	93	9.9%	60.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	76	16.7%	95.2%	194	20.6%	81.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	15	3.3%	98.5%	59	6.3%	87.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.9%	99.3%	20	2.1%	89.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	15	1.6%	91.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.7%	100.0	12	1.3%	92.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	19	2.0%	94.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	1.2%	95.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.3%	97.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.4%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	944			456			944			30		

Notes:

Total Records Reported by this PSAP: 1037
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1037

Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4111	99.4%	99.4%	0	0.0%	0.0%	492	11.9%	11.9%	141	99.3%	99.3%
<= 0m 20s	21	0.5%	99.9%	28	12.0%	12.0%	469	11.3%	23.2%	0	0.0%	99.3%
<= 0m 30s	3	0.1%	100.0	85	36.3%	48.3%	459	11.1%	34.3%	0	0.0%	99.3%
<= 0m 40s	0	0.0%	100.0	67	28.6%	76.9%	520	12.6%	46.9%	0	0.0%	99.3%
<= 0m 50s	0	0.0%	100.0	16	6.8%	83.8%	421	10.2%	57.1%	0	0.0%	99.3%
<= 1m 0s	0	0.0%	100.0	21	9.0%	92.7%	366	8.9%	65.9%	0	0.0%	99.3%
<= 1m 30s	0	0.0%	100.0	12	5.1%	97.9%	701	17.0%	82.9%	0	0.0%	99.3%
<= 2m 0s	0	0.0%	100.0	2	0.9%	98.7%	292	7.1%	90.0%	0	0.0%	99.3%
<= 2m 30s	0	0.0%	100.0	2	0.9%	99.6%	142	3.4%	93.4%	0	0.0%	99.3%
<= 3m 0s	0	0.0%	100.0	1	0.4%	100.0	84	2.0%	95.4%	0	0.0%	99.3%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	52	1.3%	96.7%	0	0.0%	99.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.7%	97.3%	0	0.0%	99.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	26	0.6%	98.0%	0	0.0%	99.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.3%	98.3%	0	0.0%	99.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.5%	98.8%	0	0.0%	99.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.0%	0	0.0%	99.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.3%	0	0.0%	99.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.5%	0	0.0%	99.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.6%	0	0.0%	99.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	99.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	1	0.7%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,135			234			4,135			142		

Notes:

Total Records Reported by this PSAP: 5033
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5033

Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3986	99.7%	99.7%	18	1.8%	1.8%	285	7.1%	7.2%	125	100.0%	100.0
<= 0m 20s	10	0.3%	99.9%	315	30.7%	32.5%	414	10.4%	17.5%	0	0.0%	100.0
<= 0m 30s	2	0.1%	100.0	361	35.2%	67.6%	452	11.3%	28.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	199	19.4%	87.0%	616	15.4%	44.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	49	4.8%	91.8%	348	8.7%	52.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	31	3.0%	94.8%	186	4.7%	57.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	30	2.9%	97.8%	444	11.1%	68.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	1.0%	98.7%	453	11.3%	80.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.7%	99.4%	378	9.5%	89.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.6%	182	4.6%	94.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.7%	85	2.1%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	58	1.5%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.8%	20	0.5%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	15	0.4%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.2%	100.0	16	0.4%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,998			1,026			3,997			125		

Notes:

Total Records Reported by this PSAP: 4452
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4452

Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1132	94.8%	94.8%	0	0.0%	0.0%	81	6.8%	6.8%	32	78.0%	78.0%
<= 0m 20s	57	4.8%	99.6%	94	21.0%	21.0%	125	10.5%	17.3%	1	2.4%	80.5%
<= 0m 30s	5	0.4%	100.0	211	47.1%	68.1%	214	17.9%	35.2%	8	19.5%	100.0
<= 0m 40s	0	0.0%	100.0	90	20.1%	88.2%	261	21.9%	57.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	28	6.3%	94.4%	159	13.3%	70.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	2.5%	96.9%	85	7.1%	77.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	1.8%	98.7%	159	13.3%	90.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.9%	99.6%	55	4.6%	95.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.6%	27	2.3%	97.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	9	0.8%	98.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	3	0.3%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,194			448			1,194			41		

Notes:

Total Records Reported by this PSAP: 1321
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1321

Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6108	98.2%	98.2%	0	0.0%	0.0%	676	10.9%	10.9%	229	95.8%	95.8%
<= 0m 20s	96	1.5%	99.8%	130	28.6%	28.6%	702	11.3%	22.2%	3	1.3%	97.1%
<= 0m 30s	13	0.2%	100.0	164	36.1%	64.8%	622	10.0%	32.2%	7	2.9%	100.0
<= 0m 40s	0	0.0%	100.0	76	16.7%	81.5%	659	10.6%	42.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	32	7.0%	88.5%	431	6.9%	49.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	2.9%	91.4%	386	6.2%	55.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	21	4.6%	96.0%	920	14.8%	70.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	2.4%	98.5%	747	12.0%	82.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	98.9%	460	7.4%	90.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.3%	213	3.4%	93.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.6%	139	2.2%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.4%	100.0	74	1.2%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	54	0.9%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.4%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	37	0.6%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.4%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,217			454			6,219			239		

Notes:

Total Records Reported by this PSAP: 7053
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7053

Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	28568	92.4%	92.4%	0	0.0%	0.0%	4627	15.0%	15.0%	2031	86.8%	86.8%
<= 0m 20s	2105	6.8%	99.2%	197	14.1%	14.1%	3615	11.7%	26.7%	101	4.3%	91.2%
<= 0m 30s	231	0.7%	99.9%	460	32.8%	46.9%	2322	7.5%	34.2%	167	7.1%	98.3%
<= 0m 40s	10	0.0%	100.0	326	23.3%	70.2%	2371	7.7%	41.8%	1	0.0%	98.3%
<= 0m 50s	3	0.0%	100.0	156	11.1%	81.3%	2190	7.1%	48.9%	1	0.0%	98.4%
<= 1m 0s	0	0.0%	100.0	75	5.4%	86.7%	2243	7.3%	56.2%	0	0.0%	98.4%
<= 1m 30s	1	0.0%	100.0	106	7.6%	94.2%	5431	17.6%	73.7%	0	0.0%	98.4%
<= 2m 0s	0	0.0%	100.0	38	2.7%	96.9%	3101	10.0%	83.7%	0	0.0%	98.4%
<= 2m 30s	0	0.0%	100.0	20	1.4%	98.4%	1813	5.9%	89.6%	0	0.0%	98.4%
<= 3m 0s	0	0.0%	100.0	12	0.9%	99.2%	950	3.1%	92.7%	0	0.0%	98.4%
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.4%	580	1.9%	94.6%	1	0.0%	98.4%
<= 4m 0s	0	0.0%	100.0	2	0.1%	99.5%	353	1.1%	95.7%	0	0.0%	98.4%
<= 4m 30s	2	0.0%	100.0	3	0.2%	99.7%	241	0.8%	96.5%	0	0.0%	98.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	204	0.7%	97.1%	1	0.0%	98.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	267	0.9%	98.0%	0	0.0%	98.5%
<= 7m 0s	0	0.0%	100.0	1	0.1%	99.8%	188	0.6%	98.6%	0	0.0%	98.5%
<= 8m 0s	0	0.0%	100.0	1	0.1%	99.9%	129	0.4%	99.0%	1	0.0%	98.5%
<= 9m 0s	0	0.0%	100.0	2	0.1%	100.0	89	0.3%	99.3%	0	0.0%	98.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	70	0.2%	99.5%	1	0.0%	98.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	41	0.1%	99.7%	2	0.1%	98.6%
<= 12m 0s	1	0.0%	100.0	0	0.0%	100.0	22	0.1%	99.7%	0	0.0%	98.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.1%	99.8%	1	0.0%	98.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.0%	99.8%	0	0.0%	98.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	3	0.1%	98.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	0	0.0%	98.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	0	0.0%	98.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	2	0.1%	98.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	98.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	98.9%
>= 20m 0s	5	0.0%	100.0	0	0.0%	100.0	13	0.0%	100.0	23	1.0%	99.9%
Tot. Counts:	30,926			1,401			30,925			2,336		

Notes:

Total Records Reported by this PSAP: 38069
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 38069

Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	6706	99.1%	99.1%	1	0.1%	0.1%	406	6.0%	6.0%	170	88.5%	88.5%
<= 0m 20s	61	0.9%	100.0	209	12.7%	12.7%	525	7.8%	13.8%	0	0.0%	88.5%
<= 0m 30s	2	0.0%	100.0	452	27.4%	40.2%	427	6.3%	20.1%	6	3.1%	91.7%
<= 0m 40s	0	0.0%	100.0	363	22.0%	62.2%	614	9.1%	29.1%	1	0.5%	92.2%
<= 0m 50s	0	0.0%	100.0	173	10.5%	72.7%	458	6.8%	35.9%	0	0.0%	92.2%
<= 1m 0s	0	0.0%	100.0	115	7.0%	79.7%	364	5.4%	41.3%	0	0.0%	92.2%
<= 1m 30s	0	0.0%	100.0	151	9.2%	88.8%	722	10.7%	51.9%	0	0.0%	92.2%
<= 2m 0s	0	0.0%	100.0	69	4.2%	93.0%	739	10.9%	62.9%	1	0.5%	92.7%
<= 2m 30s	0	0.0%	100.0	48	2.9%	95.9%	751	11.1%	74.0%	0	0.0%	92.7%
<= 3m 0s	0	0.0%	100.0	29	1.8%	97.7%	614	9.1%	83.0%	0	0.0%	92.7%
<= 3m 30s	0	0.0%	100.0	20	1.2%	98.9%	310	4.6%	87.6%	0	0.0%	92.7%
<= 4m 0s	0	0.0%	100.0	7	0.4%	99.3%	246	3.6%	91.2%	0	0.0%	92.7%
<= 4m 30s	0	0.0%	100.0	2	0.1%	99.5%	146	2.2%	93.4%	0	0.0%	92.7%
<= 5m 0s	0	0.0%	100.0	4	0.2%	99.7%	93	1.4%	94.8%	0	0.0%	92.7%
<= 6m 0s	0	0.0%	100.0	3	0.2%	99.9%	106	1.6%	96.3%	0	0.0%	92.7%
<= 7m 0s	0	0.0%	100.0	1	0.1%	99.9%	79	1.2%	97.5%	0	0.0%	92.7%
<= 8m 0s	0	0.0%	100.0	1	0.1%	100.0	48	0.7%	98.2%	1	0.5%	93.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.5%	98.7%	0	0.0%	93.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.3%	99.0%	1	0.5%	93.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.3%	99.3%	0	0.0%	93.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.5%	0	0.0%	93.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	93.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	93.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.7%	0	0.0%	93.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	93.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	93.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	93.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	93.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	100.0	12	6.3%	100.0
Tot. Counts:	6,769			1,648			6,769			192		

Notes:

Total Records Reported by this PSAP: 7457
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7457

Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1763	98.7%	98.7%	3	0.4%	0.4%	146	8.2%	8.2%	84	94.4%	94.4%
<= 0m 20s	17	1.0%	99.7%	59	8.5%	8.9%	120	6.7%	14.9%	3	3.4%	97.8%
<= 0m 30s	5	0.3%	99.9%	183	26.3%	35.3%	135	7.6%	22.5%	2	2.2%	100.0
<= 0m 40s	1	0.1%	100.0	152	21.9%	57.1%	238	13.3%	35.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	100	14.4%	71.5%	216	12.1%	47.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	58	8.3%	79.9%	144	8.1%	55.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	87	12.5%	92.4%	290	16.2%	72.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	30	4.3%	96.7%	155	8.7%	80.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	14	2.0%	98.7%	69	3.9%	84.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.4%	99.1%	38	2.1%	86.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.4%	99.6%	24	1.3%	88.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	17	1.0%	89.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.3%	99.9%	14	0.8%	89.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	100.0	7	0.4%	90.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.2%	91.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	91.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	92.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	92.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	93.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	93.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	93.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	94.1%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	94.3%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	94.5%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	94.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	95.3%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	95.6%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	95.6%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	95.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	77	4.3%	100.0	0	0.0%	100.0
Tot. Counts:	1,786			695			1,786			89		

Notes:

Total Records Reported by this PSAP: 2074
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2074

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1062	99.6%	99.6%	0	0.0%	0.0%	63	5.9%	5.9%	26	92.9%	92.9%
<= 0m 20s	3	0.3%	99.9%	22	12.5%	12.5%	82	7.7%	13.6%	1	3.6%	96.4%
<= 0m 30s	1	0.1%	100.0	79	44.9%	57.4%	96	9.0%	22.6%	1	3.6%	100.0
<= 0m 40s	0	0.0%	100.0	40	22.7%	80.1%	144	13.5%	36.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	8.5%	88.6%	102	9.6%	45.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	1.7%	90.3%	84	7.9%	53.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	6.8%	97.2%	214	20.1%	73.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.6%	97.7%	120	11.3%	84.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	98.3%	63	5.9%	90.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	98.9%	24	2.3%	93.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	99.4%	14	1.3%	94.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	15	1.4%	95.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	10	0.9%	96.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	5	0.5%	97.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	10	0.9%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.4%	7	0.7%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.4%	2	0.2%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.4%	1	0.1%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.4%	2	0.2%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.4%	3	0.3%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.4%	1	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.4%	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.4%	2	0.2%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	1	0.6%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,066			176			1,066			28		

Notes:

Total Records Reported by this PSAP: 1149
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1149

Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5300	99.2%	99.2%	0	0.0%	0.0%	428	8.0%	8.0%	171	99.4%	99.4%
<= 0m 20s	41	0.8%	100.0	22	13.8%	13.8%	626	11.7%	19.7%	1	0.6%	100.0
<= 0m 30s	0	0.0%	100.0	56	35.2%	49.1%	511	9.6%	29.3%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	30	18.9%	67.9%	483	9.0%	38.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	22	13.8%	81.8%	424	7.9%	46.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	7.5%	89.3%	410	7.7%	54.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	5.7%	95.0%	1102	20.6%	74.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	4.4%	99.4%	594	11.1%	85.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	300	5.6%	91.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	153	2.9%	94.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	85	1.6%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	46	0.9%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.6%	100.0	38	0.7%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.5%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	43	0.8%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.6%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.3%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,341			159			5,341			172		

Notes:

Total Records Reported by this PSAP: 5941
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5941

Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5935	96.2%	96.2%	12	0.7%	0.7%	733	11.9%	11.9%	237	40.7%	40.7%
<= 0m 20s	44	0.7%	97.0%	370	21.0%	21.6%	742	12.0%	23.9%	2	0.3%	41.1%
<= 0m 30s	12	0.2%	97.1%	563	31.9%	53.5%	537	8.7%	32.6%	1	0.2%	41.2%
<= 0m 40s	8	0.1%	97.3%	376	21.3%	74.8%	502	8.1%	40.8%	0	0.0%	41.2%
<= 0m 50s	9	0.1%	97.4%	164	9.3%	84.1%	351	5.7%	46.5%	0	0.0%	41.2%
<= 1m 0s	3	0.0%	97.5%	70	4.0%	88.1%	273	4.4%	50.9%	0	0.0%	41.2%
<= 1m 30s	3	0.0%	97.5%	75	4.2%	92.3%	608	9.9%	60.7%	0	0.0%	41.2%
<= 2m 0s	0	0.0%	97.5%	21	1.2%	93.5%	390	6.3%	67.1%	0	0.0%	41.2%
<= 2m 30s	0	0.0%	97.5%	9	0.5%	94.0%	253	4.1%	71.2%	0	0.0%	41.2%
<= 3m 0s	0	0.0%	97.5%	3	0.2%	94.2%	246	4.0%	75.2%	0	0.0%	41.2%
<= 3m 30s	0	0.0%	97.5%	1	0.1%	94.2%	242	3.9%	79.1%	0	0.0%	41.2%
<= 4m 0s	0	0.0%	97.5%	0	0.0%	94.2%	398	6.5%	85.5%	8	1.4%	42.6%
<= 4m 30s	0	0.0%	97.5%	5	0.3%	94.5%	213	3.5%	89.0%	1	0.2%	42.8%
<= 5m 0s	0	0.0%	97.5%	2	0.1%	94.6%	88	1.4%	90.4%	1	0.2%	43.0%
<= 6m 0s	0	0.0%	97.5%	0	0.0%	94.6%	136	2.2%	92.6%	8	1.4%	44.3%
<= 7m 0s	7	0.1%	97.6%	0	0.0%	94.6%	75	1.2%	93.8%	1	0.2%	44.5%
<= 8m 0s	0	0.0%	97.6%	0	0.0%	94.6%	65	1.1%	94.9%	1	0.2%	44.7%
<= 9m 0s	0	0.0%	97.6%	0	0.0%	94.6%	33	0.5%	95.4%	4	0.7%	45.4%
<= 10m 0s	0	0.0%	97.6%	4	0.2%	94.8%	21	0.3%	95.8%	0	0.0%	45.4%
<= 11m 0s	0	0.0%	97.6%	0	0.0%	94.8%	13	0.2%	96.0%	2	0.3%	45.7%
<= 12m 0s	2	0.0%	97.7%	0	0.0%	94.8%	15	0.2%	96.2%	1	0.2%	45.9%
<= 13m 0s	4	0.1%	97.7%	0	0.0%	94.8%	7	0.1%	96.3%	2	0.3%	46.2%
<= 14m 0s	0	0.0%	97.7%	0	0.0%	94.8%	5	0.1%	96.4%	1	0.2%	46.4%
<= 15m 0s	0	0.0%	97.7%	0	0.0%	94.8%	9	0.1%	96.6%	0	0.0%	46.4%
<= 16m 0s	0	0.0%	97.7%	0	0.0%	94.8%	3	0.0%	96.6%	1	0.2%	46.6%
<= 17m 0s	1	0.0%	97.7%	1	0.1%	94.9%	4	0.1%	96.7%	2	0.3%	46.9%
<= 18m 0s	12	0.2%	97.9%	0	0.0%	94.9%	1	0.0%	96.7%	0	0.0%	46.9%
<= 19m 0s	0	0.0%	97.9%	0	0.0%	94.9%	5	0.1%	96.8%	4	0.7%	47.6%
<= 20m 0s	5	0.1%	98.0%	4	0.2%	95.1%	4	0.1%	96.8%	2	0.3%	47.9%
>= 20m 0s	101	1.6%	99.7%	67	3.8%	98.9%	166	2.7%	99.5%	272	46.7%	94.7%
Tot. Counts:	6,146			1,747			6,138			551		

Notes:

Total Records Reported by this PSAP: 7314
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7314

Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4896	96.1%	96.1%	3	0.8%	0.8%	433	8.5%	8.5%	207	89.6%	89.6%
<= 0m 20s	176	3.5%	99.5%	28	7.0%	7.8%	516	10.1%	18.6%	4	1.7%	91.3%
<= 0m 30s	24	0.5%	100.0	121	30.4%	38.2%	353	6.9%	25.5%	20	8.7%	100.0
<= 0m 40s	0	0.0%	100.0	111	27.9%	66.1%	388	7.6%	33.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	45	11.3%	77.4%	290	5.7%	38.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	24	6.0%	83.4%	275	5.4%	44.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	41	10.3%	93.7%	741	14.5%	58.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	3.0%	96.7%	692	13.6%	72.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	1.8%	98.5%	497	9.8%	82.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.8%	99.2%	361	7.1%	89.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.5%	183	3.6%	92.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	123	2.4%	95.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	63	1.2%	96.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.3%	99.7%	29	0.6%	97.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	50	1.0%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	33	0.6%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.7%	19	0.4%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.7%	15	0.3%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.7%	17	0.3%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	1	0.3%	100.0	2	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,096			398			5,097			231		

Notes:

Total Records Reported by this PSAP: 6016
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6016

Fractile 911 Call Response Time Distribution

Milford Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3613	98.4%	98.4%	0	0.0%	0.0%	186	5.1%	5.1%	120	96.0%	96.0%
<= 0m 20s	48	1.3%	99.7%	30	11.6%	11.6%	268	7.3%	12.4%	1	0.8%	96.8%
<= 0m 30s	10	0.3%	100.0	116	45.0%	56.6%	459	12.5%	24.9%	4	3.2%	100.0
<= 0m 40s	0	0.0%	100.0	55	21.3%	77.9%	563	15.3%	40.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	26	10.1%	88.0%	391	10.6%	50.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	5.4%	93.4%	353	9.6%	60.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	4.3%	97.7%	650	17.7%	78.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.6%	99.2%	341	9.3%	87.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.6%	167	4.5%	91.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	100.0	92	2.5%	94.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	44	1.2%	95.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.8%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	26	0.7%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.6%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.9%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.5%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.4%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,671			258			3,676			125		

Notes:

Total Records Reported by this PSAP: 4093
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4093

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1129	96.9%	96.9%	0	0.0%	0.0%	70	6.0%	6.0%	41	83.7%	83.7%
<= 0m 20s	30	2.6%	99.5%	42	8.7%	8.7%	81	7.0%	13.0%	1	2.0%	85.7%
<= 0m 30s	5	0.4%	99.9%	92	19.0%	27.7%	91	7.8%	20.8%	7	14.3%	100.0
<= 0m 40s	1	0.1%	100.0	96	19.9%	47.6%	73	6.3%	27.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	64	13.3%	60.9%	77	6.6%	33.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	51	10.6%	71.4%	66	5.7%	39.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	98	20.3%	91.7%	183	15.7%	55.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	26	5.4%	97.1%	136	11.7%	66.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.0%	98.1%	113	9.7%	76.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.8%	99.0%	89	7.6%	84.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.2%	56	4.8%	88.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.4%	35	3.0%	91.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.6%	21	1.8%	93.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	99.8%	16	1.4%	95.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	16	1.4%	96.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.3%	97.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,165			483			1,165			49		

Notes:

Total Records Reported by this PSAP: 1282
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1282

Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1517	96.0%	96.0%	4	0.6%	0.6%	133	8.4%	8.4%	37	80.4%	80.4%
<= 0m 20s	59	3.7%	99.7%	185	28.5%	29.1%	206	13.0%	21.4%	2	4.3%	84.8%
<= 0m 30s	5	0.3%	100.0	251	38.6%	67.7%	286	18.1%	39.5%	7	15.2%	100.0
<= 0m 40s	0	0.0%	100.0	135	20.8%	88.5%	391	24.7%	64.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	31	4.8%	93.2%	217	13.7%	78.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	2.3%	95.5%	112	7.1%	85.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	20	3.1%	98.6%	146	9.2%	94.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.5%	99.1%	41	2.6%	96.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.6%	99.7%	17	1.1%	98.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	6	0.4%	98.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	1,581			650			1,581			46		

Notes:

Total Records Reported by this PSAP: 1755
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1755

Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2028	97.4%	97.4%	193	21.6%	21.6%	157	7.5%	7.5%	26	89.7%	89.7%
<= 0m 20s	48	2.3%	99.7%	431	48.3%	69.9%	200	9.6%	17.1%	1	3.4%	93.1%
<= 0m 30s	6	0.3%	100.0	163	18.3%	88.1%	236	11.3%	28.5%	2	6.9%	100.0
<= 0m 40s	0	0.0%	100.0	59	6.6%	94.7%	235	11.3%	39.8%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	21	2.4%	97.1%	225	10.8%	50.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	1.1%	98.2%	191	9.2%	59.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	1.1%	99.3%	371	17.8%	77.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.6%	99.9%	211	10.1%	87.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.9%	97	4.7%	92.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	100.0	46	2.2%	94.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	25	1.2%	95.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.8%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	18	0.9%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,083			893			2,083			29		

Notes:

Total Records Reported by this PSAP: 2279
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2279

Fractile 911 Call Response Time Distribution

New Britain Public Safety

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	9352	95.1%	95.1%	0	0.0%	0.0%	1279	13.0%	13.0%	521	93.2%	93.2%
<= 0m 20s	425	4.3%	99.4%	68	17.4%	17.4%	1330	13.5%	26.5%	15	2.7%	95.9%
<= 0m 30s	58	0.6%	100.0	134	34.4%	51.8%	778	7.9%	34.4%	23	4.1%	100.0
<= 0m 40s	0	0.0%	100.0	95	24.4%	76.2%	773	7.9%	42.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	37	9.5%	85.6%	682	6.9%	49.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	5.6%	91.3%	665	6.8%	56.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	23	5.9%	97.2%	1581	16.1%	72.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.3%	98.5%	1008	10.2%	82.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.5%	99.0%	556	5.7%	88.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.8%	99.7%	337	3.4%	91.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	100.0	214	2.2%	93.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	148	1.5%	95.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	89	0.9%	96.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	88	0.9%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	104	1.1%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	67	0.7%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	51	0.5%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	9,835			390			9,835			559		

Notes:

Total Records Reported by this PSAP: 11851
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 11851

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1090	96.6%	96.6%	0	0.0%	0.0%	147	13.0%	13.0%	0	0.0%	100.0
<= 0m 20s	33	2.9%	99.6%	92	19.5%	19.5%	146	12.9%	26.0%	0	0.0%	100.0
<= 0m 30s	5	0.4%	100.0	181	38.3%	57.8%	110	9.8%	35.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	105	22.2%	80.1%	146	12.9%	48.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	40	8.5%	88.6%	109	9.7%	58.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	4.0%	92.6%	77	6.8%	65.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	22	4.7%	97.2%	202	17.9%	83.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.1%	98.3%	77	6.8%	89.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	1.3%	99.6%	46	4.1%	94.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	32	2.8%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	16	1.4%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	7	0.6%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.8%	4	0.4%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,128			472			1,128			0		

Notes:

Total Records Reported by this PSAP: 1387
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1387

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	702	97.2%	97.2%	0	0.0%	0.0%	92	12.7%	12.7%	34	97.1%	97.1%
<= 0m 20s	17	2.4%	99.6%	14	11.6%	11.6%	116	16.1%	28.8%	0	0.0%	97.1%
<= 0m 30s	2	0.3%	99.9%	51	42.1%	53.7%	63	8.7%	37.5%	1	2.9%	100.0
<= 0m 40s	0	0.0%	99.9%	30	24.8%	78.5%	84	11.6%	49.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	9	7.4%	86.0%	66	9.1%	58.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	3	2.5%	88.4%	65	9.0%	67.3%	0	0.0%	100.0
<= 1m 30s	1	0.1%	100.0	12	9.9%	98.3%	109	15.1%	82.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.3%	56	7.8%	90.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.8%	99.2%	26	3.6%	93.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	16	2.2%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.8%	100.0	9	1.2%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.1%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	722			121			722			35		

Notes:

Total Records Reported by this PSAP: 835
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 835

Fractile 911 Call Response Time Distribution

New Haven Emergency Response Ctr.

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	25402	93.0%	93.0%	2	0.1%	0.1%	2799	10.2%	10.2%	1308	70.7%	70.7%
<= 0m 20s	1519	5.6%	98.6%	797	20.6%	20.7%	3136	11.5%	21.7%	119	6.4%	77.1%
<= 0m 30s	311	1.1%	99.7%	1176	30.5%	51.2%	2602	9.5%	31.3%	398	21.5%	98.6%
<= 0m 40s	39	0.1%	99.9%	737	19.1%	70.3%	2294	8.4%	39.7%	11	0.6%	99.2%
<= 0m 50s	14	0.1%	99.9%	355	9.2%	79.5%	1747	6.4%	46.1%	2	0.1%	99.3%
<= 1m 0s	11	0.0%	100.0	231	6.0%	85.4%	1347	4.9%	51.0%	1	0.1%	99.4%
<= 1m 30s	8	0.0%	100.0	308	8.0%	93.4%	3686	13.5%	64.5%	4	0.2%	99.6%
<= 2m 0s	1	0.0%	100.0	117	3.0%	96.5%	2606	9.5%	74.0%	0	0.0%	99.6%
<= 2m 30s	0	0.0%	100.0	49	1.3%	97.7%	1948	7.1%	81.2%	0	0.0%	99.6%
<= 3m 0s	0	0.0%	100.0	27	0.7%	98.4%	1482	5.4%	86.6%	1	0.1%	99.6%
<= 3m 30s	1	0.0%	100.0	19	0.5%	98.9%	974	3.6%	90.1%	0	0.0%	99.6%
<= 4m 0s	0	0.0%	100.0	10	0.3%	99.2%	792	2.9%	93.0%	1	0.1%	99.7%
<= 4m 30s	0	0.0%	100.0	11	0.3%	99.5%	541	2.0%	95.0%	0	0.0%	99.7%
<= 5m 0s	0	0.0%	100.0	3	0.1%	99.5%	359	1.3%	96.3%	0	0.0%	99.7%
<= 6m 0s	0	0.0%	100.0	10	0.3%	99.8%	439	1.6%	97.9%	0	0.0%	99.7%
<= 7m 0s	0	0.0%	100.0	5	0.1%	99.9%	230	0.8%	98.8%	0	0.0%	99.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	129	0.5%	99.3%	0	0.0%	99.7%
<= 9m 0s	0	0.0%	100.0	3	0.1%	100.0	71	0.3%	99.5%	0	0.0%	99.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	34	0.1%	99.6%	0	0.0%	99.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.1%	99.8%	0	0.0%	99.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.0%	99.8%	0	0.0%	99.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.1%	99.9%	1	0.1%	99.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	0	0.0%	99.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	99.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.1%	100.0	3	0.2%	100.0
Tot. Counts:	27,306			3,860			27,313			1,851		

Notes:

Total Records Reported by this PSAP: 33136
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 33136

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3398	98.5%	98.5%	0	0.0%	0.0%	188	5.5%	5.5%	54	91.5%	91.5%
<= 0m 20s	42	1.2%	99.7%	19	15.8%	15.8%	319	9.2%	14.7%	3	5.1%	96.6%
<= 0m 30s	9	0.3%	100.0	41	34.2%	50.0%	369	10.7%	25.4%	2	3.4%	100.0
<= 0m 40s	0	0.0%	100.0	23	19.2%	69.2%	343	9.9%	35.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	13.3%	82.5%	325	9.4%	44.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	5.0%	87.5%	276	8.0%	52.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	7.5%	95.0%	721	20.9%	73.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.8%	95.8%	390	11.3%	85.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.8%	96.7%	198	5.7%	90.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.7%	98.3%	105	3.0%	93.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.3%	66	1.9%	95.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.3%	28	0.8%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.3%	17	0.5%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.8%	99.2%	23	0.7%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.2%	29	0.8%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.2%	14	0.4%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.8%	100.0	16	0.5%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,449			120			3,449			59		

Notes:

Total Records Reported by this PSAP: 3706
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3706

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1754	99.9%	99.9%	0	0.0%	0.0%	121	6.9%	6.9%	52	88.1%	88.1%
<= 0m 20s	1	0.1%	100.0	9	7.4%	7.4%	209	11.9%	18.8%	1	1.7%	89.8%
<= 0m 30s	0	0.0%	100.0	33	27.3%	34.7%	168	9.6%	28.4%	2	3.4%	93.2%
<= 0m 40s	0	0.0%	100.0	33	27.3%	62.0%	144	8.2%	36.6%	0	0.0%	93.2%
<= 0m 50s	0	0.0%	100.0	20	16.5%	78.5%	119	6.8%	43.3%	0	0.0%	93.2%
<= 1m 0s	0	0.0%	100.0	11	9.1%	87.6%	118	6.7%	50.1%	0	0.0%	93.2%
<= 1m 30s	0	0.0%	100.0	5	4.1%	91.7%	286	16.3%	66.3%	0	0.0%	93.2%
<= 2m 0s	0	0.0%	100.0	4	3.3%	95.0%	204	11.6%	78.0%	1	1.7%	94.9%
<= 2m 30s	0	0.0%	100.0	1	0.8%	95.9%	147	8.4%	86.3%	0	0.0%	94.9%
<= 3m 0s	0	0.0%	100.0	1	0.8%	96.7%	89	5.1%	91.4%	0	0.0%	94.9%
<= 3m 30s	0	0.0%	100.0	1	0.8%	97.5%	45	2.6%	94.0%	0	0.0%	94.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	97.5%	31	1.8%	95.7%	0	0.0%	94.9%
<= 4m 30s	0	0.0%	100.0	1	0.8%	98.3%	18	1.0%	96.8%	0	0.0%	94.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.3%	11	0.6%	97.4%	0	0.0%	94.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	98.3%	10	0.6%	97.9%	0	0.0%	94.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	98.3%	6	0.3%	98.3%	0	0.0%	94.9%
<= 8m 0s	0	0.0%	100.0	1	0.8%	99.2%	6	0.3%	98.6%	0	0.0%	94.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.2%	3	0.2%	98.8%	0	0.0%	94.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.2%	5	0.3%	99.1%	0	0.0%	94.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.2%	4	0.2%	99.3%	0	0.0%	94.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.2%	2	0.1%	99.4%	0	0.0%	94.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.2%	2	0.1%	99.5%	0	0.0%	94.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.2%	2	0.1%	99.7%	0	0.0%	94.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.2%	3	0.2%	99.8%	0	0.0%	94.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	99.8%	0	0.0%	94.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	99.8%	0	0.0%	94.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.2%	1	0.1%	99.9%	0	0.0%	94.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	99.9%	0	0.0%	94.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	99.9%	0	0.0%	94.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	99.2%	1	0.1%	99.9%	3	5.1%	100.0
Tot. Counts:	1,755			120			1,755			59		

Notes:

Total Records Reported by this PSAP: 1948
 Number of Records not Processed due to Bad Data: 1
 Total Records Analyzed: 1947

Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2793	98.1%	98.1%	1	0.2%	0.2%	287	10.1%	10.1%	79	88.8%	88.8%
<= 0m 20s	45	1.6%	99.7%	132	31.1%	31.3%	361	12.7%	22.8%	7	7.9%	96.6%
<= 0m 30s	9	0.3%	100.0	125	29.4%	60.7%	418	14.7%	37.4%	3	3.4%	100.0
<= 0m 40s	0	0.0%	100.0	71	16.7%	77.4%	455	16.0%	53.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	41	9.6%	87.1%	324	11.4%	64.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	24	5.6%	92.7%	235	8.3%	73.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	21	4.9%	97.6%	405	14.2%	87.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.7%	98.4%	150	5.3%	92.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.2%	99.5%	78	2.7%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.5%	100.0	40	1.4%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	22	0.8%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.6%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.6%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,847			425			2,847			89		

Notes:

Total Records Reported by this PSAP: 3181
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3181

Fractile 911 Call Response Time Distribution

Newtown Emergency Communications Ctr.

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1644	98.6%	98.6%	0	0.0%	0.0%	87	5.2%	5.2%	41	97.6%	97.6%
<= 0m 20s	18	1.1%	99.6%	20	12.3%	12.3%	160	9.6%	14.8%	0	0.0%	97.6%
<= 0m 30s	6	0.4%	100.0	55	33.7%	46.0%	146	8.8%	23.6%	1	2.4%	100.0
<= 0m 40s	0	0.0%	100.0	37	22.7%	68.7%	134	8.0%	31.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	9.2%	77.9%	117	7.0%	38.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	6.7%	84.7%	122	7.3%	45.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	10.4%	95.1%	328	19.7%	65.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.8%	96.9%	229	13.7%	79.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	97.5%	112	6.7%	86.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	98.2%	53	3.2%	89.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	98.8%	42	2.5%	91.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.8%	20	1.2%	92.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.6%	99.4%	25	1.5%	94.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	10	0.6%	95.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	11	0.7%	95.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.4%	11	0.7%	96.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.6%	100.0	12	0.7%	97.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.8%	97.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,668			163			1,668			42		

Notes:

Total Records Reported by this PSAP: 1818
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1818

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5192	99.8%	99.8%	1	0.1%	0.1%	258	5.0%	5.0%	111	98.2%	98.2%
<= 0m 20s	11	0.2%	100.0	344	22.3%	22.3%	283	5.4%	10.4%	2	1.8%	100.0
<= 0m 30s	0	0.0%	100.0	610	39.5%	61.8%	313	6.0%	16.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	290	18.8%	80.5%	519	10.0%	26.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	122	7.9%	88.4%	422	8.1%	34.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	60	3.9%	92.3%	322	6.2%	40.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	85	5.5%	97.8%	735	14.1%	54.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	22	1.4%	99.2%	798	15.3%	70.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	8	0.5%	99.7%	623	12.0%	82.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.2%	99.9%	383	7.4%	89.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	100.0	188	3.6%	93.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	91	1.7%	94.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	63	1.2%	96.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	34	0.7%	96.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	61	1.2%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.6%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	34	0.7%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,203			1,546			5,204			113		

Notes:

Total Records Reported by this PSAP: 5637
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5637

Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6707	98.0%	98.0%	0	0.0%	0.0%	545	8.0%	8.0%	229	98.3%	98.3%
<= 0m 20s	129	1.9%	99.9%	61	15.0%	15.0%	599	8.8%	16.7%	1	0.4%	98.7%
<= 0m 30s	7	0.1%	100.0	167	41.0%	56.0%	533	7.8%	24.5%	3	1.3%	100.0
<= 0m 40s	0	0.0%	100.0	75	18.4%	74.4%	602	8.8%	33.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	38	9.3%	83.8%	503	7.4%	40.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	5.4%	89.2%	509	7.4%	48.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	26	6.4%	95.6%	1427	20.9%	69.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	2.2%	97.8%	857	12.5%	81.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	1.5%	99.3%	471	6.9%	88.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.5%	236	3.4%	91.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	127	1.9%	93.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	97	1.4%	95.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	65	0.9%	96.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	53	0.8%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	77	1.1%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	38	0.6%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	33	0.5%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	16	0.2%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	13	0.2%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.8%	10	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	1	0.2%	100.0	11	0.2%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,843			407			6,842			233		

Notes:

Total Records Reported by this PSAP: 7933
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7933

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4552	99.0%	99.0%	13	0.9%	0.9%	555	12.1%	12.1%	139	99.3%	99.3%
<= 0m 20s	45	1.0%	100.0	727	49.5%	50.4%	526	11.4%	23.5%	0	0.0%	99.3%
<= 0m 30s	2	0.0%	100.0	400	27.2%	77.6%	491	10.7%	34.2%	1	0.7%	100.0
<= 0m 40s	0	0.0%	100.0	189	12.9%	90.5%	497	10.8%	45.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	54	3.7%	94.1%	377	8.2%	53.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	31	2.1%	96.3%	357	7.8%	60.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	32	2.2%	98.4%	924	20.1%	81.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	0.7%	99.2%	442	9.6%	90.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.5%	99.7%	153	3.3%	94.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.2%	99.9%	105	2.3%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	48	1.0%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	29	0.6%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.4%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,599			1,469			4,599			140		

Notes:

Total Records Reported by this PSAP: 5269
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5269

Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	884	94.3%	94.3%	0	0.0%	0.0%	61	6.5%	6.5%	37	78.7%	78.7%
<= 0m 20s	48	5.1%	99.5%	35	31.3%	31.3%	94	10.0%	16.5%	4	8.5%	87.2%
<= 0m 30s	4	0.4%	99.9%	46	41.1%	72.3%	116	12.4%	28.9%	4	8.5%	95.7%
<= 0m 40s	0	0.0%	99.9%	19	17.0%	89.3%	171	18.2%	47.2%	1	2.1%	97.9%
<= 0m 50s	0	0.0%	99.9%	1	0.9%	90.2%	102	10.9%	58.1%	0	0.0%	97.9%
<= 1m 0s	1	0.1%	100.0	1	0.9%	91.1%	66	7.0%	65.1%	0	0.0%	97.9%
<= 1m 30s	0	0.0%	100.0	8	7.1%	98.2%	133	14.2%	79.3%	0	0.0%	97.9%
<= 2m 0s	0	0.0%	100.0	1	0.9%	99.1%	95	10.1%	89.4%	0	0.0%	97.9%
<= 2m 30s	0	0.0%	100.0	1	0.9%	100.0	37	3.9%	93.4%	0	0.0%	97.9%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	23	2.5%	95.8%	0	0.0%	97.9%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	10	1.1%	96.9%	0	0.0%	97.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	97.7%	0	0.0%	97.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	97.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.4%	0	0.0%	97.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.8%	0	0.0%	97.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.0%	0	0.0%	97.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	97.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	97.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	97.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	97.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	97.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	1	2.1%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	937			112			937			47		

Notes:

Total Records Reported by this PSAP: 1049
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1049

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1749	98.1%	98.1%	0	0.0%	0.0%	55	3.1%	3.1%	27	39.1%	39.1%
<= 0m 20s	26	1.5%	99.6%	68	12.3%	12.3%	139	7.8%	10.9%	0	0.0%	39.1%
<= 0m 30s	3	0.2%	99.8%	110	19.9%	32.2%	215	12.1%	22.9%	0	0.0%	39.1%
<= 0m 40s	0	0.0%	99.8%	106	19.2%	51.4%	251	14.1%	37.0%	1	1.4%	40.6%
<= 0m 50s	0	0.0%	99.8%	112	20.3%	71.6%	218	12.2%	49.2%	0	0.0%	40.6%
<= 1m 0s	0	0.0%	99.8%	54	9.8%	81.4%	195	10.9%	60.1%	0	0.0%	40.6%
<= 1m 30s	0	0.0%	99.8%	75	13.6%	94.9%	409	22.9%	83.1%	0	0.0%	40.6%
<= 2m 0s	0	0.0%	99.8%	17	3.1%	98.0%	127	7.1%	90.2%	0	0.0%	40.6%
<= 2m 30s	0	0.0%	99.8%	2	0.4%	98.4%	71	4.0%	94.2%	0	0.0%	40.6%
<= 3m 0s	0	0.0%	99.8%	2	0.4%	98.7%	21	1.2%	95.3%	0	0.0%	40.6%
<= 3m 30s	3	0.2%	99.9%	2	0.4%	99.1%	17	1.0%	96.3%	0	0.0%	40.6%
<= 4m 0s	0	0.0%	99.9%	1	0.2%	99.3%	11	0.6%	96.9%	1	1.4%	42.0%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	99.3%	8	0.4%	97.4%	0	0.0%	42.0%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	99.3%	9	0.5%	97.9%	0	0.0%	42.0%
<= 6m 0s	0	0.0%	99.9%	2	0.4%	99.6%	9	0.5%	98.4%	0	0.0%	42.0%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	99.6%	6	0.3%	98.7%	0	0.0%	42.0%
<= 8m 0s	0	0.0%	99.9%	1	0.2%	99.8%	8	0.4%	99.2%	0	0.0%	42.0%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	99.8%	2	0.1%	99.3%	0	0.0%	42.0%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	99.8%	4	0.2%	99.5%	0	0.0%	42.0%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	99.8%	2	0.1%	99.6%	0	0.0%	42.0%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	99.8%	1	0.1%	99.7%	0	0.0%	42.0%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	99.8%	0	0.0%	99.7%	0	0.0%	42.0%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.8%	0	0.0%	99.7%	0	0.0%	42.0%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	99.8%	1	0.1%	99.7%	0	0.0%	42.0%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	99.8%	0	0.0%	99.7%	0	0.0%	42.0%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.8%	0	0.0%	99.7%	0	0.0%	42.0%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.8%	0	0.0%	99.7%	1	1.4%	43.5%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	99.8%	0	0.0%	99.7%	0	0.0%	43.5%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	99.8%	0	0.0%	99.7%	0	0.0%	43.5%
>= 20m 0s	0	0.0%	99.9%	1	0.2%	100.0	2	0.1%	99.8%	3	4.3%	47.8%
Tot. Counts:	1,781			553			1,781			33		

Notes:

Total Records Reported by this PSAP: 1947
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1947

Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	778	98.6%	98.6%	0	0.0%	0.0%	32	4.1%	4.2%	14	82.4%	82.4%
<= 0m 20s	10	1.3%	99.9%	13	7.9%	7.9%	25	3.2%	7.4%	0	0.0%	82.4%
<= 0m 30s	1	0.1%	100.0	60	36.4%	44.2%	38	4.8%	12.2%	3	17.6%	100.0
<= 0m 40s	0	0.0%	100.0	53	32.1%	76.4%	56	7.1%	19.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	22	13.3%	89.7%	71	9.0%	28.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	3.6%	93.3%	30	3.8%	32.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	3.6%	97.0%	67	8.5%	40.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.8%	98.8%	82	10.4%	51.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.2%	100.0	89	11.3%	62.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	87	11.0%	73.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	70	8.9%	82.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	36	4.6%	86.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	30	3.8%	90.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	21	2.7%	93.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	21	2.7%	95.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.8%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.1%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	789			165			788			17		

Notes:

Total Records Reported by this PSAP: 863
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 863

Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1629	98.3%	98.3%	0	0.0%	0.0%	120	7.2%	7.2%	48	100.0%	100.0
<= 0m 20s	27	1.6%	99.9%	72	12.2%	12.2%	231	13.9%	21.2%	0	0.0%	100.0
<= 0m 30s	2	0.1%	100.0	152	25.7%	37.9%	192	11.6%	32.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	143	24.2%	62.1%	271	16.3%	49.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	107	18.1%	80.2%	226	13.6%	62.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	62	10.5%	90.7%	168	10.1%	72.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	41	6.9%	97.6%	265	16.0%	88.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.8%	98.5%	92	5.5%	94.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.7%	99.2%	27	1.6%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.5%	24	1.4%	97.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.3%	99.8%	15	0.9%	98.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	10	0.6%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	5	0.3%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,658			591			1,658			48		

Notes:

Total Records Reported by this PSAP: 1850
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1850

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1183	99.1%	99.1%	0	0.0%	0.0%	63	5.3%	5.3%	24	96.0%	96.0%
<= 0m 20s	9	0.8%	99.8%	34	7.6%	7.6%	96	8.0%	13.3%	0	0.0%	96.0%
<= 0m 30s	2	0.2%	100.0	111	24.8%	32.4%	101	8.5%	21.8%	1	4.0%	100.0
<= 0m 40s	0	0.0%	100.0	110	24.6%	57.0%	92	7.7%	29.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	75	16.8%	73.8%	93	7.8%	37.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	53	11.9%	85.7%	57	4.8%	42.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	50	11.2%	96.9%	144	12.1%	54.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.8%	98.7%	93	7.8%	61.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.9%	99.6%	63	5.3%	67.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	67	5.6%	72.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	53	4.4%	77.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	63	5.3%	82.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	46	3.9%	86.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	47	3.9%	90.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	54	4.5%	94.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	24	2.0%	96.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	97.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	98.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.0%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	100.0	0	0.0%	100.0
Tot. Counts:	1,194			447			1,194			25		

Notes:

Total Records Reported by this PSAP: 1450
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1450

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	872	98.5%	98.5%	0	0.0%	0.0%	79	8.9%	8.9%	31	96.9%	96.9%
<= 0m 20s	13	1.5%	100.0	25	18.2%	18.2%	100	11.3%	20.2%	0	0.0%	96.9%
<= 0m 30s	0	0.0%	100.0	60	43.8%	62.0%	63	7.1%	27.3%	1	3.1%	100.0
<= 0m 40s	0	0.0%	100.0	29	21.2%	83.2%	75	8.5%	35.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	8.0%	91.2%	66	7.5%	43.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	2.2%	93.4%	59	6.7%	49.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	3.6%	97.1%	110	12.4%	62.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.5%	98.5%	56	6.3%	68.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	99.3%	45	5.1%	73.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	46	5.2%	79.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	100.0	38	4.3%	83.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	28	3.2%	86.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	1.5%	87.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	19	2.1%	90.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	31	3.5%	93.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.6%	95.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.5%	96.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.4%	98.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	98.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.2%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	885			137			885			32		

Notes:

Total Records Reported by this PSAP: 1009
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1009

Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	449	95.9%	95.9%	0	0.0%	0.0%	22	4.7%	4.7%	12	63.2%	63.2%
<= 0m 20s	19	4.1%	100.0	6	18.8%	18.8%	54	11.5%	16.2%	3	15.8%	78.9%
<= 0m 30s	0	0.0%	100.0	10	31.3%	50.0%	51	10.9%	27.1%	4	21.1%	100.0
<= 0m 40s	0	0.0%	100.0	8	25.0%	75.0%	69	14.7%	41.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	2	6.3%	81.3%	55	11.8%	53.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	9.4%	90.6%	48	10.3%	63.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	6.3%	96.9%	83	17.7%	81.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	3.1%	100.0	44	9.4%	91.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	15	3.2%	94.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.5%	95.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.9%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	96.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.1%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	468			32			468			19		

Notes:

Total Records Reported by this PSAP: 519
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 519

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	7364	98.8%	98.8%	2	0.1%	0.1%	639	8.6%	8.6%	216	95.2%	95.2%
<= 0m 20s	76	1.0%	99.8%	372	12.9%	12.9%	706	9.5%	18.1%	1	0.4%	95.6%
<= 0m 30s	12	0.2%	100.0	1056	36.5%	49.4%	872	11.7%	29.8%	5	2.2%	97.8%
<= 0m 40s	0	0.0%	100.0	747	25.8%	75.2%	1197	16.1%	45.8%	0	0.0%	97.8%
<= 0m 50s	0	0.0%	100.0	323	11.2%	86.4%	938	12.6%	58.4%	0	0.0%	97.8%
<= 1m 0s	0	0.0%	100.0	149	5.1%	91.5%	630	8.5%	66.9%	0	0.0%	97.8%
<= 1m 30s	0	0.0%	100.0	167	5.8%	97.3%	1058	14.2%	81.1%	0	0.0%	97.8%
<= 2m 0s	0	0.0%	100.0	46	1.6%	98.9%	595	8.0%	89.0%	0	0.0%	97.8%
<= 2m 30s	0	0.0%	100.0	20	0.7%	99.6%	380	5.1%	94.1%	0	0.0%	97.8%
<= 3m 0s	0	0.0%	100.0	5	0.2%	99.8%	187	2.5%	96.7%	0	0.0%	97.8%
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.8%	96	1.3%	97.9%	0	0.0%	97.8%
<= 4m 0s	0	0.0%	100.0	3	0.1%	99.9%	35	0.5%	98.4%	0	0.0%	97.8%
<= 4m 30s	0	0.0%	100.0	1	0.0%	99.9%	21	0.3%	98.7%	0	0.0%	97.8%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	10	0.1%	98.8%	0	0.0%	97.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.3%	99.1%	0	0.0%	97.8%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	21	0.3%	99.4%	0	0.0%	97.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.5%	0	0.0%	97.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	97.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.7%	0	0.0%	97.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	97.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	97.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	97.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	1	0.4%	98.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	98.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.2%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	4	1.8%	100.0
Tot. Counts:	7,452			2,894			7,451			227		

Notes:

Total Records Reported by this PSAP: 8404
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8404

Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	546	93.7%	93.7%	1	1.1%	1.1%	40	6.9%	6.9%	19	86.4%	86.4%
<= 0m 20s	35	6.0%	99.7%	17	18.1%	19.1%	56	9.6%	16.5%	3	13.6%	100.0
<= 0m 30s	2	0.3%	100.0	38	40.4%	59.6%	75	12.9%	29.3%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	15	16.0%	75.5%	96	16.5%	45.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	9.6%	85.1%	47	8.1%	53.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	4.3%	89.4%	48	8.2%	62.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	4.3%	93.6%	115	19.7%	81.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	3.2%	96.8%	53	9.1%	90.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.1%	97.9%	24	4.1%	95.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.1%	98.9%	9	1.5%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.9%	6	1.0%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.9%	2	0.3%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	1.1%	100.0	4	0.7%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	583			94			583			22		

Notes:

Total Records Reported by this PSAP: 621
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 621

Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1229	98.5%	98.5%	10	2.1%	2.1%	88	7.1%	7.1%	45	100.0%	100.0
<= 0m 20s	16	1.3%	99.8%	233	48.8%	50.9%	173	13.9%	20.9%	0	0.0%	100.0
<= 0m 30s	3	0.2%	100.0	149	31.2%	82.2%	187	15.0%	35.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	46	9.6%	91.8%	209	16.7%	52.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	3.4%	95.2%	140	11.2%	63.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	2.3%	97.5%	98	7.9%	71.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	1.7%	99.2%	189	15.1%	86.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	99.2%	72	5.8%	92.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	32	2.6%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.4%	19	1.5%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.6%	10	0.8%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	9	0.7%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	6	0.5%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.2%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.2%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,248			477			1,248			45		

Notes:

Total Records Reported by this PSAP: 1425
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1425

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1703	96.7%	96.7%	3	0.9%	0.9%	160	9.1%	9.1%	39	97.5%	97.5%
<= 0m 20s	53	3.0%	99.7%	107	30.5%	31.3%	246	14.0%	23.1%	0	0.0%	97.5%
<= 0m 30s	5	0.3%	100.0	142	40.5%	71.8%	252	14.3%	37.4%	1	2.5%	100.0
<= 0m 40s	0	0.0%	100.0	65	18.5%	90.3%	180	10.2%	47.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	4.3%	94.6%	131	7.4%	55.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	1.7%	96.3%	99	5.6%	60.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	2.6%	98.9%	391	22.2%	82.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.6%	99.4%	160	9.1%	91.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.6%	100.0	61	3.5%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	29	1.6%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	18	1.0%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,761			351			1,761			40		

Notes:

Total Records Reported by this PSAP: 1972
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1972

Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1074	95.9%	95.9%	0	0.0%	0.0%	35	3.1%	3.1%	21	84.0%	84.0%
<= 0m 20s	39	3.5%	99.4%	108	19.1%	19.1%	60	5.4%	8.5%	0	0.0%	84.0%
<= 0m 30s	6	0.5%	99.9%	253	44.9%	64.0%	101	9.0%	17.5%	4	16.0%	100.0
<= 0m 40s	1	0.1%	100.0	126	22.3%	86.3%	164	14.6%	32.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	27	4.8%	91.1%	127	11.3%	43.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	3.4%	94.5%	112	10.0%	53.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	23	4.1%	98.6%	261	23.3%	76.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.4%	98.9%	119	10.6%	87.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.7%	99.6%	60	5.4%	92.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	100.0	29	2.6%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.4%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,120			564			1,120			25		

Notes:

Total Records Reported by this PSAP: 1219
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1219

Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2771	98.3%	98.3%	25	2.2%	2.2%	172	6.1%	6.1%	66	79.5%	79.5%
<= 0m 20s	46	1.6%	99.9%	474	41.0%	43.2%	355	12.6%	18.7%	1	1.2%	80.7%
<= 0m 30s	3	0.1%	100.0	417	36.1%	79.3%	536	19.0%	37.7%	3	3.6%	84.3%
<= 0m 40s	0	0.0%	100.0	122	10.6%	89.9%	521	18.5%	56.2%	1	1.2%	85.5%
<= 0m 50s	0	0.0%	100.0	57	4.9%	94.8%	325	11.5%	67.7%	0	0.0%	85.5%
<= 1m 0s	0	0.0%	100.0	18	1.6%	96.4%	205	7.3%	75.0%	0	0.0%	85.5%
<= 1m 30s	0	0.0%	100.0	31	2.7%	99.0%	365	12.9%	87.9%	0	0.0%	85.5%
<= 2m 0s	0	0.0%	100.0	4	0.3%	99.4%	152	5.4%	93.3%	0	0.0%	85.5%
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.7%	68	2.4%	95.7%	0	0.0%	85.5%
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.7%	28	1.0%	96.7%	0	0.0%	85.5%
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.8%	22	0.8%	97.5%	0	0.0%	85.5%
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	14	0.5%	98.0%	0	0.0%	85.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	14	0.5%	98.5%	0	0.0%	85.5%
<= 5m 0s	0	0.0%	100.0	1	0.1%	100.0	6	0.2%	98.7%	0	0.0%	85.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.0%	0	0.0%	85.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.1%	0	0.0%	85.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.3%	0	0.0%	85.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	85.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	85.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	85.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	85.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	85.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	85.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	85.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	85.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	85.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	12	14.5%	100.0
Tot. Counts:	2,820			1,155			2,820			83		

Notes:

Total Records Reported by this PSAP: 3124
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3124

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1354	97.6%	97.6%	0	0.0%	0.0%	301	21.7%	21.7%	44	77.2%	77.2%
<= 0m 20s	29	2.1%	99.7%	4	12.1%	12.1%	100	7.2%	28.9%	0	0.0%	77.2%
<= 0m 30s	4	0.3%	100.0	9	27.3%	39.4%	86	6.2%	35.1%	4	7.0%	84.2%
<= 0m 40s	0	0.0%	100.0	7	21.2%	60.6%	100	7.2%	42.3%	0	0.0%	84.2%
<= 0m 50s	0	0.0%	100.0	3	9.1%	69.7%	83	6.0%	48.3%	0	0.0%	84.2%
<= 1m 0s	0	0.0%	100.0	3	9.1%	78.8%	65	4.7%	53.0%	0	0.0%	84.2%
<= 1m 30s	0	0.0%	100.0	5	15.2%	93.9%	201	14.5%	67.5%	1	1.8%	86.0%
<= 2m 0s	0	0.0%	100.0	1	3.0%	97.0%	136	9.8%	77.3%	0	0.0%	86.0%
<= 2m 30s	0	0.0%	100.0	1	3.0%	100.0	83	6.0%	83.3%	0	0.0%	86.0%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	50	3.6%	86.9%	0	0.0%	86.0%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	31	2.2%	89.1%	0	0.0%	86.0%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	31	2.2%	91.3%	0	0.0%	86.0%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	31	2.2%	93.6%	0	0.0%	86.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.6%	95.2%	0	0.0%	86.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	2.0%	97.2%	0	0.0%	86.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.2%	98.3%	0	0.0%	86.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.6%	0	0.0%	86.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	99.4%	0	0.0%	86.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	86.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	86.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	86.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	86.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	86.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	86.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	86.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	86.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	86.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	86.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	86.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	8	14.0%	100.0
Tot. Counts:	1,387			33			1,387			57		

Notes:

Total Records Reported by this PSAP: 1511
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1511

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1414	95.9%	95.9%	0	0.0%	0.0%	64	4.3%	4.3%	26	72.2%	72.2%
<= 0m 20s	49	3.3%	99.2%	16	12.5%	12.5%	102	6.9%	11.3%	3	8.3%	80.6%
<= 0m 30s	12	0.8%	100.0	54	42.2%	54.7%	148	10.0%	21.3%	7	19.4%	100.0
<= 0m 40s	0	0.0%	100.0	34	26.6%	81.3%	197	13.4%	34.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	8.6%	89.8%	184	12.5%	47.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	1.6%	91.4%	145	9.8%	56.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	4.7%	96.1%	344	23.3%	80.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.6%	97.7%	150	10.2%	90.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.8%	98.4%	53	3.6%	94.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.6%	100.0	24	1.6%	95.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	96.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,475			128			1,475			36		

Notes:

Total Records Reported by this PSAP: 1585
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1585

Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	791	98.9%	98.9%	0	0.0%	0.0%	19	2.4%	2.4%	11	100.0%	100.0
<= 0m 20s	9	1.1%	100.0	18	13.1%	13.1%	14	1.8%	4.1%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	50	36.5%	49.6%	29	3.6%	7.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	36	26.3%	75.9%	71	8.9%	16.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	13.1%	89.1%	95	11.9%	28.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	5.1%	94.2%	89	11.1%	39.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	3.6%	97.8%	256	32.0%	71.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.7%	98.5%	131	16.4%	88.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	99.3%	33	4.1%	92.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.7%	100.0	20	2.5%	94.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	13	1.6%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	96.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	800			137			800			11		

Notes:

Total Records Reported by this PSAP: 829
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 829

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2937	99.4%	99.4%	0	0.0%	0.0%	196	6.6%	6.6%	70	95.9%	95.9%
<= 0m 20s	17	0.6%	99.9%	38	8.0%	8.0%	253	8.6%	15.2%	0	0.0%	95.9%
<= 0m 30s	2	0.1%	100.0	213	44.9%	53.0%	219	7.4%	22.6%	3	4.1%	100.0
<= 0m 40s	0	0.0%	100.0	125	26.4%	79.3%	331	11.2%	33.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	46	9.7%	89.0%	275	9.3%	43.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	2.7%	91.8%	218	7.4%	50.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	25	5.3%	97.0%	401	13.6%	64.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.3%	98.3%	224	7.6%	71.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.6%	98.9%	153	5.2%	76.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.4%	150	5.1%	81.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	121	4.1%	86.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.4%	99.8%	84	2.8%	88.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	76	2.6%	91.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	49	1.7%	93.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	66	2.2%	95.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	40	1.4%	96.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	37	1.3%	97.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.8%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.6%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,956			474			2,956			73		

Notes:

Total Records Reported by this PSAP: 3283
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3283

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2031	99.7%	99.7%	0	0.0%	0.0%	203	10.0%	10.0%	53	100.0%	100.0
<= 0m 20s	6	0.3%	100.0	78	23.6%	23.6%	287	14.1%	24.1%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	131	39.7%	63.3%	225	11.0%	35.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	66	20.0%	83.3%	221	10.8%	45.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	25	7.6%	90.9%	201	9.9%	55.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	4.5%	95.5%	153	7.5%	63.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	3.3%	98.8%	295	14.5%	77.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.6%	99.4%	123	6.0%	83.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.7%	93	4.6%	88.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	60	2.9%	91.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	100.0	34	1.7%	93.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.8%	93.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	94.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.0%	95.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.2%	97.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.8%	97.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,037			330			2,037			53		

Notes:

Total Records Reported by this PSAP: 2262
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2262

Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	10223	92.0%	92.0%	0	0.0%	0.0%	1746	15.7%	15.7%	776	72.1%	72.1%
<= 0m 20s	717	6.5%	98.5%	197	31.0%	31.0%	1404	12.6%	28.3%	56	5.2%	77.3%
<= 0m 30s	137	1.2%	99.7%	206	32.4%	63.4%	798	7.2%	35.5%	197	18.3%	95.6%
<= 0m 40s	12	0.1%	99.8%	105	16.5%	79.9%	762	6.9%	42.4%	9	0.8%	96.5%
<= 0m 50s	6	0.1%	99.8%	27	4.2%	84.1%	558	5.0%	47.4%	4	0.4%	96.8%
<= 1m 0s	8	0.1%	99.9%	32	5.0%	89.2%	552	5.0%	52.4%	1	0.1%	96.9%
<= 1m 30s	4	0.0%	100.0	31	4.9%	94.0%	1468	13.2%	65.6%	6	0.6%	97.5%
<= 2m 0s	1	0.0%	100.0	14	2.2%	96.2%	1011	9.1%	74.7%	1	0.1%	97.6%
<= 2m 30s	0	0.0%	100.0	7	1.1%	97.3%	895	8.1%	82.7%	1	0.1%	97.7%
<= 3m 0s	1	0.0%	100.0	5	0.8%	98.1%	611	5.5%	88.2%	0	0.0%	97.7%
<= 3m 30s	0	0.0%	100.0	3	0.5%	98.6%	392	3.5%	91.8%	0	0.0%	97.7%
<= 4m 0s	0	0.0%	100.0	3	0.5%	99.1%	219	2.0%	93.7%	0	0.0%	97.7%
<= 4m 30s	0	0.0%	100.0	2	0.3%	99.4%	145	1.3%	95.0%	0	0.0%	97.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	119	1.1%	96.1%	1	0.1%	97.8%
<= 6m 0s	1	0.0%	100.0	2	0.3%	99.7%	158	1.4%	97.5%	1	0.1%	97.9%
<= 7m 0s	0	0.0%	100.0	1	0.2%	99.8%	73	0.7%	98.2%	2	0.2%	98.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	61	0.5%	98.7%	2	0.2%	98.2%
<= 9m 0s	0	0.0%	100.0	1	0.2%	100.0	36	0.3%	99.1%	0	0.0%	98.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	38	0.3%	99.4%	0	0.0%	98.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.2%	99.6%	0	0.0%	98.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.7%	0	0.0%	98.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	1	0.1%	98.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.9%	1	0.1%	98.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	1	0.1%	98.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.1%	98.6%
<= 18m 0s	2	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	1	0.1%	98.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.1%	98.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	100.0	13	1.2%	100.0
Tot. Counts:	11,112			636			11,113			1,076		

Notes:

Total Records Reported by this PSAP: 15206
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 15206

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1256	99.0%	99.0%	0	0.0%	0.0%	86	6.8%	6.8%	21	91.3%	91.3%
<= 0m 20s	9	0.7%	99.7%	85	35.6%	35.6%	123	9.7%	16.5%	1	4.3%	95.7%
<= 0m 30s	4	0.3%	100.0	87	36.4%	72.0%	106	8.4%	24.8%	1	4.3%	100.0
<= 0m 40s	0	0.0%	100.0	32	13.4%	85.4%	174	13.7%	38.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	5.0%	90.4%	158	12.5%	51.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	2.5%	92.9%	121	9.5%	60.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	2.9%	95.8%	203	16.0%	76.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	2.9%	98.7%	78	6.1%	82.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.2%	44	3.5%	86.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.8%	100.0	19	1.5%	87.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	30	2.4%	90.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.7%	91.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	18	1.4%	93.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.1%	94.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.4%	95.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.4%	97.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	97.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,269			239			1,269			23		

Notes:

Total Records Reported by this PSAP: 1380
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1380

Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Ctr.

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4296	99.1%	99.1%	1	0.3%	0.3%	500	11.5%	11.5%	187	99.5%	99.5%
<= 0m 20s	36	0.8%	100.0	109	29.0%	29.3%	407	9.4%	20.9%	1	0.5%	100.0
<= 0m 30s	2	0.0%	100.0	153	40.7%	69.9%	334	7.7%	28.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	43	11.4%	81.4%	367	8.5%	37.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	21	5.6%	87.0%	233	5.4%	42.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	4.0%	91.0%	249	5.7%	48.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	19	5.1%	96.0%	679	15.7%	63.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.9%	97.9%	613	14.1%	78.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.5%	98.4%	407	9.4%	87.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	98.7%	214	4.9%	92.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	98.9%	114	2.6%	95.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.9%	67	1.5%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.3%	99.2%	40	0.9%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.3%	99.5%	22	0.5%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	99.7%	26	0.6%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.3%	100.0	23	0.5%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.5%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,334			376			4,334			188		

Notes:

Total Records Reported by this PSAP: 5170
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5170

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	539	93.9%	93.9%	0	0.0%	0.0%	65	11.3%	11.3%	28	80.0%	80.0%
<= 0m 20s	33	5.7%	99.7%	31	36.0%	36.0%	39	6.8%	18.1%	0	0.0%	80.0%
<= 0m 30s	2	0.3%	100.0	33	38.4%	74.4%	73	12.7%	30.8%	1	2.9%	82.9%
<= 0m 40s	0	0.0%	100.0	11	12.8%	87.2%	108	18.8%	49.7%	0	0.0%	82.9%
<= 0m 50s	0	0.0%	100.0	2	2.3%	89.5%	74	12.9%	62.5%	0	0.0%	82.9%
<= 1m 0s	0	0.0%	100.0	2	2.3%	91.9%	66	11.5%	74.0%	0	0.0%	82.9%
<= 1m 30s	0	0.0%	100.0	2	2.3%	94.2%	83	14.5%	88.5%	0	0.0%	82.9%
<= 2m 0s	0	0.0%	100.0	0	0.0%	94.2%	28	4.9%	93.4%	1	2.9%	85.7%
<= 2m 30s	0	0.0%	100.0	0	0.0%	94.2%	11	1.9%	95.3%	0	0.0%	85.7%
<= 3m 0s	0	0.0%	100.0	1	1.2%	95.3%	10	1.7%	97.0%	0	0.0%	85.7%
<= 3m 30s	0	0.0%	100.0	0	0.0%	95.3%	3	0.5%	97.6%	1	2.9%	88.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	95.3%	1	0.2%	97.7%	0	0.0%	88.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	95.3%	1	0.2%	97.9%	0	0.0%	88.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	95.3%	0	0.0%	97.9%	0	0.0%	88.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	95.3%	2	0.3%	98.3%	0	0.0%	88.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	95.3%	0	0.0%	98.3%	0	0.0%	88.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	95.3%	0	0.0%	98.3%	0	0.0%	88.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	95.3%	2	0.3%	98.6%	0	0.0%	88.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	95.3%	1	0.2%	98.8%	0	0.0%	88.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	95.3%	1	0.2%	99.0%	0	0.0%	88.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	95.3%	1	0.2%	99.1%	0	0.0%	88.6%
<= 13m 0s	0	0.0%	100.0	1	1.2%	96.5%	0	0.0%	99.1%	1	2.9%	91.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	96.5%	0	0.0%	99.1%	0	0.0%	91.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	96.5%	0	0.0%	99.1%	0	0.0%	91.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	96.5%	1	0.2%	99.3%	0	0.0%	91.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	96.5%	0	0.0%	99.3%	0	0.0%	91.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	96.5%	0	0.0%	99.3%	0	0.0%	91.4%
<= 19m 0s	0	0.0%	100.0	2	2.3%	98.8%	1	0.2%	99.5%	0	0.0%	91.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	98.8%	0	0.0%	99.5%	0	0.0%	91.4%
>= 20m 0s	0	0.0%	100.0	1	1.2%	100.0	3	0.5%	100.0	3	8.6%	100.0
Tot. Counts:	574			86			574			35		

Notes:

Total Records Reported by this PSAP: 661
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 661

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	403	94.6%	94.6%	0	0.0%	0.0%	13	3.1%	3.1%	6	85.7%	85.7%
<= 0m 20s	16	3.8%	98.4%	8	11.4%	11.4%	31	7.3%	10.3%	0	0.0%	85.7%
<= 0m 30s	6	1.4%	99.8%	13	18.6%	30.0%	23	5.4%	15.7%	1	14.3%	100.0
<= 0m 40s	1	0.2%	100.0	24	34.3%	64.3%	38	8.9%	24.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	14.3%	78.6%	32	7.5%	32.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	11.4%	90.0%	34	8.0%	40.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	4.3%	94.3%	88	20.7%	60.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	5.7%	100.0	43	10.1%	70.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	27	6.3%	77.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.4%	78.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	1.2%	79.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	2.3%	82.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	2.8%	85.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	3.3%	88.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	24	5.6%	93.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	3.1%	96.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.9%	97.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.2%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	426			70			426			7		

Notes:

Total Records Reported by this PSAP: 455
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 455

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7715	98.6%	98.6%	16	0.5%	0.6%	408	5.2%	5.2%	144	83.7%	83.7%
<= 0m 20s	96	1.2%	99.8%	701	23.4%	23.9%	507	6.5%	11.7%	11	6.4%	90.1%
<= 0m 30s	13	0.2%	100.0	1105	36.8%	60.7%	1057	13.5%	25.2%	17	9.9%	100.0
<= 0m 40s	0	0.0%	100.0	641	21.4%	82.1%	1324	16.9%	42.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	259	8.6%	90.7%	950	12.1%	54.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	106	3.5%	94.2%	685	8.8%	63.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	118	3.9%	98.2%	1364	17.4%	80.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	32	1.1%	99.2%	651	8.3%	88.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	16	0.5%	99.8%	324	4.1%	92.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.2%	99.9%	166	2.1%	95.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.0%	100.0	98	1.3%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	84	1.1%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	57	0.7%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	35	0.4%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	44	0.6%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,824			3,001			7,823			172		

Notes:

Total Records Reported by this PSAP: 8511
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8511

Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2014	99.4%	99.4%	0	0.0%	0.0%	122	6.0%	6.0%	52	94.5%	94.5%
<= 0m 20s	12	0.6%	100.0	163	16.1%	16.1%	165	8.1%	14.2%	1	1.8%	96.4%
<= 0m 30s	0	0.0%	100.0	386	38.1%	54.2%	170	8.4%	22.6%	2	3.6%	100.0
<= 0m 40s	0	0.0%	100.0	242	23.9%	78.2%	289	14.3%	36.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	96	9.5%	87.6%	229	11.3%	48.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	43	4.2%	91.9%	181	8.9%	57.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	61	6.0%	97.9%	384	19.0%	76.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	15	1.5%	99.4%	201	9.9%	85.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.5%	116	5.7%	91.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.3%	99.8%	57	2.8%	94.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	29	1.4%	95.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	21	1.0%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	11	0.5%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,026			1,012			2,026			55		

Notes:

Total Records Reported by this PSAP: 2221
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2221

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1877	98.9%	98.9%	2	1.5%	1.5%	665	35.1%	35.1%	33	100.0%	100.0
<= 0m 20s	18	0.9%	99.9%	19	14.5%	16.0%	480	25.3%	60.4%	0	0.0%	100.0
<= 0m 30s	2	0.1%	100.0	50	38.2%	54.2%	184	9.7%	70.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	29	22.1%	76.3%	117	6.2%	76.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	6.1%	82.4%	70	3.7%	79.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	2.3%	84.7%	40	2.1%	82.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	9.9%	94.7%	70	3.7%	85.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	3.1%	97.7%	50	2.6%	88.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.7%	32	1.7%	90.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	98.5%	27	1.4%	91.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.8%	99.2%	33	1.7%	93.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.8%	100.0	24	1.3%	94.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	19	1.0%	95.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.1%	96.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.2%	97.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,897			131			1,897			33		

Notes:

Total Records Reported by this PSAP: 2028
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2028

Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5082	98.7%	98.7%	4	0.1%	0.1%	348	6.8%	6.8%	141	84.4%	84.4%
<= 0m 20s	47	0.9%	99.6%	389	13.8%	14.0%	406	7.9%	14.6%	1	0.6%	85.0%
<= 0m 30s	12	0.2%	99.8%	1088	38.7%	52.6%	524	10.2%	24.8%	5	3.0%	88.0%
<= 0m 40s	0	0.0%	99.8%	745	26.5%	79.1%	1007	19.6%	44.4%	0	0.0%	88.0%
<= 0m 50s	0	0.0%	99.8%	271	9.6%	88.7%	718	13.9%	58.3%	0	0.0%	88.0%
<= 1m 0s	0	0.0%	99.8%	137	4.9%	93.6%	473	9.2%	67.5%	0	0.0%	88.0%
<= 1m 30s	0	0.0%	99.8%	128	4.5%	98.1%	806	15.7%	83.1%	0	0.0%	88.0%
<= 2m 0s	0	0.0%	99.8%	31	1.1%	99.2%	371	7.2%	90.3%	0	0.0%	88.0%
<= 2m 30s	0	0.0%	99.8%	9	0.3%	99.5%	193	3.7%	94.1%	0	0.0%	88.0%
<= 3m 0s	0	0.0%	99.8%	6	0.2%	99.8%	116	2.3%	96.3%	0	0.0%	88.0%
<= 3m 30s	0	0.0%	99.8%	0	0.0%	99.8%	68	1.3%	97.7%	0	0.0%	88.0%
<= 4m 0s	0	0.0%	99.8%	2	0.1%	99.8%	31	0.6%	98.3%	0	0.0%	88.0%
<= 4m 30s	0	0.0%	99.8%	0	0.0%	99.8%	20	0.4%	98.7%	0	0.0%	88.0%
<= 5m 0s	0	0.0%	99.8%	0	0.0%	99.8%	16	0.3%	99.0%	0	0.0%	88.0%
<= 6m 0s	0	0.0%	99.8%	0	0.0%	99.8%	6	0.1%	99.1%	0	0.0%	88.0%
<= 7m 0s	0	0.0%	99.8%	0	0.0%	99.8%	10	0.2%	99.3%	0	0.0%	88.0%
<= 8m 0s	0	0.0%	99.8%	0	0.0%	99.8%	3	0.1%	99.3%	0	0.0%	88.0%
<= 9m 0s	0	0.0%	99.8%	0	0.0%	99.8%	6	0.1%	99.5%	0	0.0%	88.0%
<= 10m 0s	0	0.0%	99.8%	0	0.0%	99.8%	4	0.1%	99.5%	0	0.0%	88.0%
<= 11m 0s	0	0.0%	99.8%	0	0.0%	99.8%	3	0.1%	99.6%	0	0.0%	88.0%
<= 12m 0s	0	0.0%	99.8%	0	0.0%	99.8%	1	0.0%	99.6%	0	0.0%	88.0%
<= 13m 0s	0	0.0%	99.8%	0	0.0%	99.8%	4	0.1%	99.7%	0	0.0%	88.0%
<= 14m 0s	0	0.0%	99.8%	0	0.0%	99.8%	2	0.0%	99.7%	0	0.0%	88.0%
<= 15m 0s	0	0.0%	99.8%	0	0.0%	99.8%	1	0.0%	99.7%	0	0.0%	88.0%
<= 16m 0s	0	0.0%	99.8%	0	0.0%	99.8%	4	0.1%	99.8%	0	0.0%	88.0%
<= 17m 0s	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	88.0%
<= 18m 0s	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	88.0%
<= 19m 0s	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	88.0%
<= 20m 0s	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	88.0%
>= 20m 0s	8	0.2%	100.0	5	0.2%	100.0	9	0.2%	100.0	19	11.4%	99.4%
Tot. Counts:	5,149			2,815			5,150			166		

Notes:

Total Records Reported by this PSAP: 5718
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5718

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2350	98.3%	98.3%	0	0.0%	0.0%	180	7.5%	7.5%	49	87.5%	87.5%
<= 0m 20s	30	1.3%	99.6%	201	20.2%	20.2%	208	8.7%	16.2%	1	1.8%	89.3%
<= 0m 30s	10	0.4%	100.0	328	33.0%	53.2%	282	11.8%	28.0%	6	10.7%	100.0
<= 0m 40s	0	0.0%	100.0	246	24.7%	78.0%	332	13.9%	41.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	109	11.0%	88.9%	281	11.8%	53.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	52	5.2%	94.2%	238	10.0%	63.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	46	4.6%	98.8%	456	19.1%	82.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.4%	99.2%	206	8.6%	91.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.5%	84	3.5%	94.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.7%	37	1.5%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.2%	99.9%	20	0.8%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	17	0.7%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,390			994			2,390			56		

Notes:

Total Records Reported by this PSAP: 2600
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2600

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 10/1/2014 To 12/31/2014

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2838	99.7%	99.7%	0	0.0%	0.0%	195	6.9%	6.9%	58	96.7%	96.7%
<= 0m 20s	6	0.2%	99.9%	59	29.5%	29.5%	265	9.3%	16.2%	1	1.7%	98.3%
<= 0m 30s	1	0.0%	100.0	63	31.5%	61.0%	296	10.4%	26.6%	1	1.7%	100.0
<= 0m 40s	1	0.0%	100.0	31	15.5%	76.5%	319	11.2%	37.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	11.5%	88.0%	285	10.0%	47.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	5.5%	93.5%	258	9.1%	56.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	2.5%	96.0%	598	21.0%	77.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.5%	98.5%	313	11.0%	88.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.5%	129	4.5%	93.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.0%	99.5%	64	2.2%	95.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	29	1.0%	96.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	20	0.7%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.5%	100.0	13	0.5%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.7%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	2,846			200			2,846			60		

Notes:

Total Records Reported by this PSAP: 3117
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3117

Fractile 911 Call Response Time Distribution

Waterbury Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	14212	93.1%	93.4%	8	1.4%	1.4%	1121	7.3%	7.3%	701	70.7%	70.7%
<= 0m 20s	838	5.5%	98.9%	170	29.4%	30.7%	1321	8.6%	16.0%	50	5.0%	75.7%
<= 0m 30s	151	1.0%	99.8%	174	30.1%	60.8%	1179	7.7%	23.7%	159	16.0%	91.7%
<= 0m 40s	4	0.0%	99.9%	105	18.1%	78.9%	1100	7.2%	30.9%	0	0.0%	91.7%
<= 0m 50s	0	0.0%	99.9%	40	6.9%	85.8%	911	6.0%	36.8%	1	0.1%	91.8%
<= 1m 0s	1	0.0%	99.9%	26	4.5%	90.3%	879	5.7%	42.6%	0	0.0%	91.8%
<= 1m 30s	2	0.0%	99.9%	30	5.2%	95.5%	2512	16.4%	59.0%	0	0.0%	91.8%
<= 2m 0s	1	0.0%	99.9%	12	2.1%	97.6%	2171	14.2%	73.2%	0	0.0%	91.8%
<= 2m 30s	0	0.0%	99.9%	4	0.7%	98.3%	1503	9.8%	83.0%	2	0.2%	92.0%
<= 3m 0s	0	0.0%	99.9%	1	0.2%	98.4%	862	5.6%	88.7%	1	0.1%	92.1%
<= 3m 30s	0	0.0%	99.9%	4	0.7%	99.1%	503	3.3%	92.0%	2	0.2%	92.3%
<= 4m 0s	0	0.0%	99.9%	2	0.3%	99.5%	341	2.2%	94.2%	2	0.2%	92.5%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	99.5%	208	1.4%	95.6%	1	0.1%	92.6%
<= 5m 0s	0	0.0%	99.9%	1	0.2%	99.7%	140	0.9%	96.5%	0	0.0%	92.6%
<= 6m 0s	0	0.0%	99.9%	1	0.2%	99.8%	180	1.2%	97.7%	2	0.2%	92.8%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	99.8%	97	0.6%	98.3%	0	0.0%	92.8%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	99.8%	75	0.5%	98.8%	0	0.0%	92.8%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	99.8%	32	0.2%	99.0%	0	0.0%	92.8%
<= 10m 0s	0	0.0%	99.9%	1	0.2%	100.0	27	0.2%	99.2%	1	0.1%	92.9%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	26	0.2%	99.3%	0	0.0%	92.9%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	16	0.1%	99.4%	1	0.1%	93.0%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	7	0.0%	99.5%	0	0.0%	93.0%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	8	0.1%	99.5%	0	0.0%	93.0%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.0%	99.6%	0	0.0%	93.0%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	4	0.0%	99.6%	0	0.0%	93.0%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	93.0%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	93.0%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.0%	99.6%	0	0.0%	93.0%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	93.0%
>= 20m 0s	5	0.0%	99.9%	0	0.0%	100.0	23	0.2%	99.8%	23	2.3%	95.4%
Tot. Counts:	15,214			579			15,255			946		

Notes:

Total Records Reported by this PSAP: 17915
 Number of Records not Processed due to Bad Data: 44
 Total Records Analyzed: 17871

Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2032	99.4%	99.4%	0	0.0%	0.0%	118	5.8%	5.8%	45	95.7%	95.7%
<= 0m 20s	11	0.5%	99.9%	126	31.0%	31.0%	162	7.9%	13.7%	1	2.1%	97.9%
<= 0m 30s	1	0.0%	100.0	171	42.1%	73.2%	251	12.3%	26.0%	1	2.1%	100.0
<= 0m 40s	0	0.0%	100.0	66	16.3%	89.4%	360	17.6%	43.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	20	4.9%	94.3%	249	12.2%	55.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	2.0%	96.3%	209	10.2%	66.0%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	7	1.7%	98.0%	306	15.0%	80.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.5%	98.5%	133	6.5%	87.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.7%	99.3%	77	3.8%	91.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.5%	99.8%	49	2.4%	93.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	35	1.7%	95.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	15	0.7%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	96.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.8%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.8%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,045			406			2,045			47		

Notes:

Total Records Reported by this PSAP: 2249
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2249

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1512	98.2%	98.2%	0	0.0%	0.0%	131	8.5%	8.5%	57	74.0%	74.0%
<= 0m 20s	26	1.7%	99.9%	24	11.2%	11.2%	133	8.6%	17.1%	0	0.0%	74.0%
<= 0m 30s	2	0.1%	100.0	82	38.3%	49.5%	139	9.0%	26.2%	2	2.6%	76.6%
<= 0m 40s	0	0.0%	100.0	59	27.6%	77.1%	175	11.4%	37.5%	1	1.3%	77.9%
<= 0m 50s	0	0.0%	100.0	17	7.9%	85.0%	150	9.7%	47.3%	0	0.0%	77.9%
<= 1m 0s	0	0.0%	100.0	11	5.1%	90.2%	136	8.8%	56.1%	0	0.0%	77.9%
<= 1m 30s	0	0.0%	100.0	16	7.5%	97.7%	279	18.1%	74.2%	0	0.0%	77.9%
<= 2m 0s	0	0.0%	100.0	3	1.4%	99.1%	128	8.3%	82.5%	0	0.0%	77.9%
<= 2m 30s	0	0.0%	100.0	1	0.5%	99.5%	59	3.8%	86.4%	0	0.0%	77.9%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	31	2.0%	88.4%	0	0.0%	77.9%
<= 3m 30s	0	0.0%	100.0	1	0.5%	100.0	25	1.6%	90.0%	0	0.0%	77.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.4%	91.4%	0	0.0%	77.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	92.4%	0	0.0%	77.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	19	1.2%	93.6%	0	0.0%	77.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	31	2.0%	95.6%	0	0.0%	77.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.4%	97.0%	0	0.0%	77.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	97.8%	0	0.0%	77.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	98.8%	0	0.0%	77.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.2%	0	0.0%	77.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.5%	0	0.0%	77.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	77.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	77.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	77.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	77.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	77.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	77.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	77.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	77.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	77.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	2	2.6%	80.5%
Tot. Counts:	1,540			214			1,540			62		

Notes:

Total Records Reported by this PSAP: 1802
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1802

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4780	99.4%	99.4%	1	0.2%	0.2%	556	11.6%	11.6%	108	94.7%	94.7%
<= 0m 20s	26	0.5%	100.0	74	11.7%	11.9%	696	14.5%	26.0%	1	0.9%	95.6%
<= 0m 30s	2	0.0%	100.0	162	25.7%	37.6%	442	9.2%	35.2%	5	4.4%	100.0
<= 0m 40s	0	0.0%	100.0	113	17.9%	55.6%	492	10.2%	45.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	68	10.8%	66.3%	466	9.7%	55.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	45	7.1%	73.5%	406	8.4%	63.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	113	17.9%	91.4%	753	15.7%	79.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	30	4.8%	96.2%	332	6.9%	86.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	14	2.2%	98.4%	153	3.2%	89.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.8%	99.2%	99	2.1%	91.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.4%	60	1.2%	92.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	4	0.6%	100.0	52	1.1%	93.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	47	1.0%	94.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	50	1.0%	95.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	58	1.2%	97.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	46	1.0%	97.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	29	0.6%	98.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.5%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,808			630			4,808			114		

Notes:

Total Records Reported by this PSAP: 5385
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5385

Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6203	99.6%	99.6%	31	5.3%	5.3%	622	10.0%	10.0%	223	94.1%	94.1%
<= 0m 20s	24	0.4%	100.0	207	35.3%	40.6%	753	12.1%	22.1%	1	0.4%	94.5%
<= 0m 30s	0	0.0%	100.0	172	29.4%	70.0%	682	10.9%	33.0%	2	0.8%	95.4%
<= 0m 40s	1	0.0%	100.0	87	14.8%	84.8%	691	11.1%	44.1%	0	0.0%	95.4%
<= 0m 50s	0	0.0%	100.0	30	5.1%	89.9%	574	9.2%	53.3%	0	0.0%	95.4%
<= 1m 0s	0	0.0%	100.0	15	2.6%	92.5%	445	7.1%	60.5%	0	0.0%	95.4%
<= 1m 30s	0	0.0%	100.0	23	3.9%	96.4%	1131	18.2%	78.6%	0	0.0%	95.4%
<= 2m 0s	0	0.0%	100.0	8	1.4%	97.8%	583	9.4%	88.0%	0	0.0%	95.4%
<= 2m 30s	0	0.0%	100.0	10	1.7%	99.5%	286	4.6%	92.6%	0	0.0%	95.4%
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.7%	152	2.4%	95.0%	0	0.0%	95.4%
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	87	1.4%	96.4%	0	0.0%	95.4%
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	61	1.0%	97.4%	0	0.0%	95.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	39	0.6%	98.0%	0	0.0%	95.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.4%	98.4%	0	0.0%	95.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	39	0.6%	99.0%	0	0.0%	95.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	99.3%	1	0.4%	95.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.5%	0	0.0%	95.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	95.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	95.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	95.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	95.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	95.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	95.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	95.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	95.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	95.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	10	4.2%	100.0
Tot. Counts:	6,228			586			6,229			237		

Notes:

Total Records Reported by this PSAP: 7114
 Number of Records not Processed due to Bad Data: 1
 Total Records Analyzed: 7113

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	536	94.0%	94.0%	0	0.0%	0.0%	56	9.8%	9.8%	26	83.9%	83.9%
<= 0m 20s	34	6.0%	100.0	23	21.5%	21.5%	69	12.1%	21.9%	1	3.2%	87.1%
<= 0m 30s	0	0.0%	100.0	35	32.7%	54.2%	77	13.5%	35.4%	4	12.9%	100.0
<= 0m 40s	0	0.0%	100.0	27	25.2%	79.4%	91	16.0%	51.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	12.1%	91.6%	60	10.5%	61.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.7%	95.3%	47	8.2%	70.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	4.7%	100.0	74	13.0%	83.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	34	6.0%	89.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	25	4.4%	93.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.9%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	9	1.6%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.7%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	570			107			570			31		

Notes:

Total Records Reported by this PSAP: 651
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 651

Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1784	98.2%	98.2%	2	0.6%	0.6%	150	8.3%	8.3%	66	77.6%	77.6%
<= 0m 20s	27	1.5%	99.7%	68	19.1%	19.7%	197	10.8%	19.1%	2	2.4%	80.0%
<= 0m 30s	2	0.1%	99.8%	163	45.8%	65.4%	242	13.3%	32.4%	5	5.9%	85.9%
<= 0m 40s	0	0.0%	99.8%	68	19.1%	84.6%	311	17.1%	49.5%	0	0.0%	85.9%
<= 0m 50s	0	0.0%	99.8%	21	5.9%	90.4%	187	10.3%	59.8%	0	0.0%	85.9%
<= 1m 0s	0	0.0%	99.8%	10	2.8%	93.3%	175	9.6%	69.5%	0	0.0%	85.9%
<= 1m 30s	0	0.0%	99.8%	16	4.5%	97.8%	280	15.4%	84.9%	0	0.0%	85.9%
<= 2m 0s	0	0.0%	99.8%	6	1.7%	99.4%	120	6.6%	91.5%	0	0.0%	85.9%
<= 2m 30s	0	0.0%	99.8%	1	0.3%	99.7%	47	2.6%	94.1%	0	0.0%	85.9%
<= 3m 0s	0	0.0%	99.8%	0	0.0%	99.7%	32	1.8%	95.8%	0	0.0%	85.9%
<= 3m 30s	0	0.0%	99.8%	0	0.0%	99.7%	17	0.9%	96.8%	0	0.0%	85.9%
<= 4m 0s	0	0.0%	99.8%	1	0.3%	100.0	10	0.6%	97.3%	0	0.0%	85.9%
<= 4m 30s	0	0.0%	99.8%	0	0.0%	100.0	12	0.7%	98.0%	0	0.0%	85.9%
<= 5m 0s	0	0.0%	99.8%	0	0.0%	100.0	10	0.6%	98.5%	0	0.0%	85.9%
<= 6m 0s	0	0.0%	99.8%	0	0.0%	100.0	9	0.5%	99.0%	0	0.0%	85.9%
<= 7m 0s	0	0.0%	99.8%	0	0.0%	100.0	6	0.3%	99.3%	0	0.0%	85.9%
<= 8m 0s	0	0.0%	99.8%	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	85.9%
<= 9m 0s	0	0.0%	99.8%	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	85.9%
<= 10m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.9%
<= 11m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.9%
<= 12m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.9%
<= 13m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.9%
<= 14m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.9%
<= 15m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.9%
<= 16m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.9%
<= 17m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.9%
<= 18m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.9%
<= 19m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.9%
<= 20m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.9%
>= 20m 0s	4	0.2%	100.0	0	0.0%	100.0	4	0.2%	100.0	12	14.1%	100.0
Tot. Counts:	1,817			356			1,817			85		

Notes:

Total Records Reported by this PSAP: 2196
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2196

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2547	98.1%	98.1%	1	0.1%	0.1%	353	13.6%	13.6%	85	94.4%	94.4%
<= 0m 20s	44	1.7%	99.8%	133	18.5%	18.6%	324	12.5%	26.1%	2	2.2%	96.7%
<= 0m 30s	5	0.2%	100.0	190	26.4%	45.1%	373	14.4%	40.4%	3	3.3%	100.0
<= 0m 40s	0	0.0%	100.0	135	18.8%	63.8%	387	14.9%	55.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	80	11.1%	75.0%	251	9.7%	65.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	79	11.0%	86.0%	194	7.5%	72.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	69	9.6%	95.5%	374	14.4%	86.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	22	3.1%	98.6%	165	6.4%	93.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	1.0%	99.6%	71	2.7%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.7%	33	1.3%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	12	0.5%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	11	0.4%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.5%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,596			719			2,596			90		

Notes:

Total Records Reported by this PSAP: 2944
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2944

Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.
12/31/2014

For Date Range From 10/1/2014 To

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3295	99.7%	99.7%	3	0.5%	0.5%	447	13.5%	13.5%	116	97.5%	97.5%
<= 0m 20s	9	0.3%	100.0	85	14.9%	15.4%	380	11.5%	25.0%	2	1.7%	99.2%
<= 0m 30s	0	0.0%	100.0	236	41.4%	56.8%	452	13.7%	38.7%	1	0.8%	100.0
<= 0m 40s	0	0.0%	100.0	123	21.6%	78.4%	485	14.7%	53.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	57	10.0%	88.4%	346	10.5%	63.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	24	4.2%	92.6%	268	8.1%	72.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	29	5.1%	97.7%	475	14.4%	86.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.9%	98.6%	186	5.6%	92.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	98.9%	86	2.6%	94.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.7%	99.6%	51	1.5%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	32	1.0%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	19	0.6%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	17	0.5%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	13	0.4%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	13	0.4%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	14	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,304			570			3,304			119		

Notes:

Total Records Reported by this PSAP: 3874
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3874

Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1283	98.5%	98.5%	1	0.2%	0.2%	110	8.4%	8.4%	46	78.0%	78.0%
<= 0m 20s	16	1.2%	99.8%	69	15.5%	15.8%	181	13.9%	22.4%	1	1.7%	79.7%
<= 0m 30s	2	0.2%	99.9%	103	23.2%	39.0%	149	11.4%	33.8%	0	0.0%	79.7%
<= 0m 40s	0	0.0%	99.9%	109	24.5%	63.5%	161	12.4%	46.2%	0	0.0%	79.7%
<= 0m 50s	0	0.0%	99.9%	63	14.2%	77.7%	140	10.8%	56.9%	0	0.0%	79.7%
<= 1m 0s	0	0.0%	99.9%	46	10.4%	88.1%	130	10.0%	66.9%	0	0.0%	79.7%
<= 1m 30s	0	0.0%	99.9%	42	9.5%	97.5%	194	14.9%	81.8%	0	0.0%	79.7%
<= 2m 0s	0	0.0%	99.9%	6	1.4%	98.9%	93	7.1%	88.9%	0	0.0%	79.7%
<= 2m 30s	0	0.0%	99.9%	3	0.7%	99.5%	64	4.9%	93.9%	0	0.0%	79.7%
<= 3m 0s	0	0.0%	99.9%	0	0.0%	99.5%	23	1.8%	95.6%	0	0.0%	79.7%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	99.5%	12	0.9%	96.5%	0	0.0%	79.7%
<= 4m 0s	0	0.0%	99.9%	1	0.2%	99.8%	10	0.8%	97.3%	0	0.0%	79.7%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	99.8%	8	0.6%	97.9%	0	0.0%	79.7%
<= 5m 0s	0	0.0%	99.9%	1	0.2%	100.0	9	0.7%	98.6%	0	0.0%	79.7%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	6	0.5%	99.1%	0	0.0%	79.7%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	6	0.5%	99.5%	0	0.0%	79.7%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	79.7%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	79.7%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	79.7%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	79.7%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	79.7%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	79.7%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	79.7%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	79.7%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	79.7%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	79.7%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	79.7%
<= 19m 0s	1	0.1%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	79.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	1.7%	81.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	11	18.6%	100.0
Tot. Counts:	1,302			444			1,302			59		

Notes:

Total Records Reported by this PSAP: 1502
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1502

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1001	97.1%	97.1%	0	0.0%	0.0%	96	9.3%	9.3%	34	100.0%	100.0
<= 0m 20s	27	2.6%	99.7%	24	6.7%	6.7%	114	11.1%	20.4%	0	0.0%	100.0
<= 0m 30s	3	0.3%	100.0	83	23.2%	29.9%	115	11.2%	31.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	75	20.9%	50.8%	144	14.0%	45.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	44	12.3%	63.1%	115	11.2%	56.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	45	12.6%	75.7%	89	8.6%	65.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	69	19.3%	95.0%	223	21.6%	86.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	3.1%	98.0%	74	7.2%	94.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.6%	98.6%	21	2.0%	96.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	98.9%	14	1.4%	97.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.6%	99.4%	3	0.3%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.7%	8	0.8%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.3%	100.0	4	0.4%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,031			358			1,031			34		

Notes:

Total Records Reported by this PSAP: 1174
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1174

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2243	97.8%	97.8%	0	0.0%	0.0%	147	6.4%	6.4%	63	92.6%	92.6%
<= 0m 20s	48	2.1%	99.9%	89	28.8%	28.8%	228	9.9%	16.4%	1	1.5%	94.1%
<= 0m 30s	2	0.1%	100.0	107	34.6%	63.4%	268	11.7%	28.0%	4	5.9%	100.0
<= 0m 40s	0	0.0%	100.0	55	17.8%	81.2%	269	11.7%	39.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	25	8.1%	89.3%	163	7.1%	46.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	2.6%	91.9%	159	6.9%	53.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	4.9%	96.8%	277	12.1%	65.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.6%	97.4%	181	7.9%	73.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.6%	98.1%	119	5.2%	79.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	1.3%	99.4%	100	4.4%	83.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.7%	102	4.4%	87.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	100.0	66	2.9%	90.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	63	2.7%	93.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	46	2.0%	95.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	50	2.2%	97.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.0%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,293			309			2,293			68		

Notes:

Total Records Reported by this PSAP: 2560
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2560

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	806	96.6%	96.6%	0	0.0%	0.0%	87	10.4%	10.4%	40	90.9%	90.9%
<= 0m 20s	26	3.1%	99.8%	3	7.3%	7.3%	77	9.2%	19.7%	1	2.3%	93.2%
<= 0m 30s	2	0.2%	100.0	8	19.5%	26.8%	65	7.8%	27.5%	3	6.8%	100.0
<= 0m 40s	0	0.0%	100.0	10	24.4%	51.2%	50	6.0%	33.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	17.1%	68.3%	43	5.2%	38.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	7.3%	75.6%	64	7.7%	46.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	19.5%	95.1%	147	17.6%	63.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	95.1%	70	8.4%	72.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	4.9%	100.0	56	6.7%	79.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	39	4.7%	83.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	28	3.4%	87.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	20	2.4%	89.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	19	2.3%	91.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.8%	93.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	21	2.5%	96.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.3%	97.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	834			41			834			44		

Notes:

Total Records Reported by this PSAP: 1006
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1006

Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1203	97.5%	97.5%	0	0.0%	0.0%	108	8.8%	8.8%	58	98.3%	98.3%
<= 0m 20s	26	2.1%	99.6%	162	27.0%	27.0%	81	6.6%	15.3%	1	1.7%	100.0
<= 0m 30s	5	0.4%	100.0	199	33.2%	60.3%	151	12.2%	27.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	132	22.0%	82.3%	272	22.0%	49.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	51	8.5%	90.8%	206	16.7%	66.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	28	4.7%	95.5%	151	12.2%	78.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	23	3.8%	99.3%	169	13.7%	92.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.5%	99.8%	50	4.1%	96.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	18	1.5%	97.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	100.0	7	0.6%	98.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,234			599			1,234			59		

Notes:

Total Records Reported by this PSAP: 1491
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1491

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 10/1/2014 To 12/31/2014

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	829	97.5%	97.5%	41	19.4%	19.4%	35	4.1%	4.1%	19	82.6%	82.6%
<= 0m 20s	20	2.4%	99.9%	91	43.1%	62.6%	82	9.6%	13.8%	0	0.0%	82.6%
<= 0m 30s	1	0.1%	100.0	44	20.9%	83.4%	82	9.6%	23.4%	4	17.4%	100.0
<= 0m 40s	0	0.0%	100.0	16	7.6%	91.0%	110	12.9%	36.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	4	1.9%	92.9%	84	9.9%	46.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	2.8%	95.7%	84	9.9%	56.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	2.4%	98.1%	195	22.9%	79.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.9%	99.1%	87	10.2%	89.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	99.5%	32	3.8%	93.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	16	1.9%	94.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	11	1.3%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	6	0.7%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	1	0.1%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	6	0.7%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.5%	6	0.7%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.5%	6	0.7%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.5%	3	0.4%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.5%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	850			211			850			23		

Notes:

Total Records Reported by this PSAP: 941
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 941