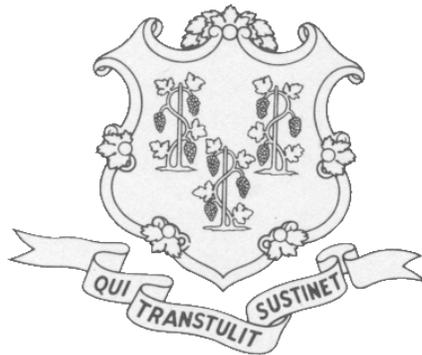


**Department of Emergency Services and
Public Protection
Office of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**



October –December 2011

E9-1-1 TOTAL CALL COUNT REPORT 4th QUARTER 2011

Executive Summary

106 PSAPs submitted an E9-1-1 Total Call Report for the fourth quarter of 2011

Two PSAPs did not achieve the State standard that requires that 90% of all 9-1-1 calls received by the PSAP be answered in ten seconds.

- Bridgeport Public Safety Communications Center answered 80.0% of its 9-1-1 calls in 10 sec of receipt.

- Waterbury Police Department answered 88.0% of its 9-1-1 calls in 10 sec of receipt.

The statewide average for all PSAPs during the fourth quarter of 2011 was 94.8%.

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	511955	94.8%	94.8%	3860	3.0%	3.4%	78100	14.5%	14.5%	22395	78.0%	79.3%
<= 0m 20s	23619	4.4%	99.2%	51260	39.2%	42.6%	73102	13.5%	28.0%	1605	5.6%	84.9%
<= 0m 30s	3739	0.7%	99.9%	39227	30.0%	72.6%	77364	14.3%	42.3%	3291	11.5%	96.3%
<= 0m 40s	209	0.0%	99.9%	17817	13.6%	86.2%	71523	13.2%	55.6%	37	0.1%	96.4%
<= 0m 50s	72	0.0%	99.9%	7163	5.5%	91.7%	45675	8.5%	64.0%	20	0.1%	96.5%
<= 1m 0s	31	0.0%	99.9%	4010	3.1%	94.8%	34482	6.4%	70.4%	12	0.0%	96.6%
<= 1m 30s	46	0.0%	100.0	4489	3.4%	98.2%	67478	12.5%	82.9%	15	0.1%	96.6%
<= 2m 0s	7	0.0%	100.0	1256	1.0%	99.2%	35295	6.5%	89.4%	4	0.0%	96.6%
<= 2m 30s	4	0.0%	100.0	445	0.3%	99.5%	19616	3.6%	93.0%	3	0.0%	96.6%
<= 3m 0s	4	0.0%	100.0	205	0.2%	99.7%	11406	2.1%	95.2%	6	0.0%	96.7%
<= 3m 30s	2	0.0%	100.0	103	0.1%	99.8%	6909	1.3%	96.4%	2	0.0%	96.7%
<= 4m 0s	6	0.0%	100.0	67	0.1%	99.8%	4873	0.9%	97.3%	8	0.0%	96.7%
<= 4m 30s	2	0.0%	100.0	36	0.0%	99.8%	3097	0.6%	97.9%	3	0.0%	96.7%
<= 5m 0s	0	0.0%	100.0	34	0.0%	99.9%	2237	0.4%	98.3%	6	0.0%	96.7%
<= 6m 0s	11	0.0%	100.0	22	0.0%	99.9%	2983	0.6%	98.9%	7	0.0%	96.7%
<= 7m 0s	3	0.0%	100.0	13	0.0%	99.9%	1786	0.3%	99.2%	7	0.0%	96.8%
<= 8m 0s	0	0.0%	100.0	7	0.0%	99.9%	1205	0.2%	99.4%	18	0.1%	96.8%
<= 9m 0s	9	0.0%	100.0	13	0.0%	99.9%	819	0.2%	99.6%	17	0.1%	96.9%
<= 10m 0s	2	0.0%	100.0	3	0.0%	99.9%	583	0.1%	99.7%	5	0.0%	96.9%
<= 11m 0s	0	0.0%	100.0	6	0.0%	99.9%	370	0.1%	99.8%	8	0.0%	96.9%
<= 12m 0s	1	0.0%	100.0	15	0.0%	99.9%	266	0.0%	99.8%	14	0.0%	97.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	179	0.0%	99.8%	8	0.0%	97.0%
<= 14m 0s	1	0.0%	100.0	2	0.0%	99.9%	105	0.0%	99.9%	3	0.0%	97.0%
<= 15m 0s	10	0.0%	100.0	0	0.0%	99.9%	92	0.0%	99.9%	3	0.0%	97.0%
<= 16m 0s	3	0.0%	100.0	0	0.0%	99.9%	58	0.0%	99.9%	5	0.0%	97.1%
<= 17m 0s	1	0.0%	100.0	0	0.0%	99.9%	47	0.0%	99.9%	3	0.0%	97.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	39	0.0%	99.9%	9	0.0%	97.1%
<= 19m 0s	2	0.0%	100.0	0	0.0%	99.9%	50	0.0%	99.9%	5	0.0%	97.1%
<= 20m 0s	0	0.0%	100.0	1	0.0%	99.9%	31	0.0%	99.9%	6	0.0%	97.1%
>= 20m 0s	183	0.0%	100.0	88	0.1%	100.0	419	0.1%	100.0	678	2.4%	99.5%
Tot. Counts:	539,922			130,142			540,189			28,203		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1400	96.2%	96.2%	1	0.2%	0.2%	102	7.0%	7.0%	42	33.6%	33.6%
<= 0m 20s	50	3.4%	99.7%	47	10.3%	10.5%	131	9.0%	16.0%	0	0.0%	33.6%
<= 0m 30s	5	0.3%	100.0	106	23.3%	33.8%	182	12.5%	28.5%	4	3.2%	36.8%
<= 0m 40s	0	0.0%	100.0	110	24.2%	58.0%	183	12.6%	41.1%	0	0.0%	36.8%
<= 0m 50s	0	0.0%	100.0	77	16.9%	74.9%	153	10.5%	51.6%	0	0.0%	36.8%
<= 1m 0s	0	0.0%	100.0	40	8.8%	83.7%	140	9.6%	61.2%	0	0.0%	36.8%
<= 1m 30s	0	0.0%	100.0	58	12.7%	96.5%	291	20.0%	81.2%	0	0.0%	36.8%
<= 2m 0s	0	0.0%	100.0	11	2.4%	98.9%	125	8.6%	89.8%	0	0.0%	36.8%
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.3%	58	4.0%	93.8%	0	0.0%	36.8%
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.6%	33	2.3%	96.1%	0	0.0%	36.8%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	18	1.2%	97.3%	0	0.0%	36.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	13	0.9%	98.2%	0	0.0%	36.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	7	0.5%	98.7%	0	0.0%	36.8%
<= 5m 0s	0	0.0%	100.0	1	0.2%	99.8%	10	0.7%	99.4%	0	0.0%	36.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	99.7%	0	0.0%	36.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	99.9%	0	0.0%	36.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	36.8%
<= 9m 0s	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	99.9%	0	0.0%	36.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	36.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	36.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	36.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	36.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	36.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	36.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	36.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	36.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	36.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	36.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	36.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	4	3.2%	40.0%
Tot. Counts:	1,455			455			1,455			50		

Notes:

Total Records Reported by this PSAP: 1699
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1699

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1800	96.1%	96.1%	0	0.0%	0.0%	194	10.4%	10.4%	44	65.7%	65.7%
<= 0m 20s	62	3.3%	99.4%	111	17.4%	17.4%	264	14.1%	24.4%	3	4.5%	70.1%
<= 0m 30s	12	0.6%	100.0	124	19.5%	36.9%	254	13.6%	38.0%	20	29.9%	100.0
<= 0m 40s	0	0.0%	100.0	91	14.3%	51.2%	244	13.0%	51.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	92	14.4%	65.6%	200	10.7%	61.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	78	12.2%	77.9%	170	9.1%	70.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	112	17.6%	95.4%	309	16.5%	87.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	18	2.8%	98.3%	102	5.4%	92.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	1.1%	99.4%	40	2.1%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.5%	20	1.1%	95.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	19	1.0%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.3%	99.8%	18	1.0%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	5	0.3%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,874			637			1,874			67		

Notes:

Total Records Reported by this PSAP: 2069
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2069

Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1872	96.4%	96.5%	0	0.0%	0.0%	131	6.7%	6.7%	0	0.0%	84.9%
<= 0m 20s	57	2.9%	99.5%	100	17.5%	17.5%	216	11.1%	17.8%	0	0.0%	84.9%
<= 0m 30s	9	0.5%	99.9%	200	35.0%	52.4%	196	10.1%	27.9%	0	0.0%	84.9%
<= 0m 40s	1	0.1%	100.0	133	23.3%	75.7%	257	13.2%	41.2%	0	0.0%	84.9%
<= 0m 50s	0	0.0%	100.0	61	10.7%	86.4%	193	9.9%	51.1%	0	0.0%	84.9%
<= 1m 0s	0	0.0%	100.0	44	7.7%	94.1%	160	8.2%	59.3%	0	0.0%	84.9%
<= 1m 30s	0	0.0%	100.0	21	3.7%	97.7%	318	16.4%	75.7%	0	0.0%	84.9%
<= 2m 0s	0	0.0%	100.0	9	1.6%	99.3%	163	8.4%	84.1%	0	0.0%	84.9%
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.7%	102	5.2%	89.3%	0	0.0%	84.9%
<= 3m 0s	0	0.0%	100.0	2	0.3%	100.0	84	4.3%	93.6%	0	0.0%	84.9%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	41	2.1%	95.7%	0	0.0%	84.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.1%	96.9%	0	0.0%	84.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	19	1.0%	97.8%	0	0.0%	84.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	98.5%	0	0.0%	84.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	99.1%	0	0.0%	84.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.3%	0	0.0%	84.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	84.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	84.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	84.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	84.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	84.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	84.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	84.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	84.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	84.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	84.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	84.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	84.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	84.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	2	2.2%	87.1%
Tot. Counts:	1,939			572			1,944			2		

Notes:

Total Records Reported by this PSAP: 2199
 Number of Records not Processed due to Bad 3
 Total Records Analyzed: 2196

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1509	97.9%	97.9%	0	0.0%	0.0%	134	8.7%	8.7%	59	96.7%	96.7%
<= 0m 20s	28	1.8%	99.7%	70	30.6%	30.6%	195	12.7%	21.3%	0	0.0%	96.7%
<= 0m 30s	4	0.3%	100.0	86	37.6%	68.1%	195	12.7%	34.0%	2	3.3%	100.0
<= 0m 40s	0	0.0%	100.0	35	15.3%	83.4%	223	14.5%	48.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	7.9%	91.3%	135	8.8%	57.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.2%	93.4%	140	9.1%	66.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	3.9%	97.4%	267	17.3%	83.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.7%	99.1%	126	8.2%	91.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.6%	60	3.9%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	100.0	23	1.5%	97.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,541			229			1,541			61		

Notes:

Total Records Reported by this PSAP: 1817
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1817

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3107	96.4%	96.4%	191	15.4%	15.4%	388	12.0%	12.0%	84	83.2%	83.2%
<= 0m 20s	95	2.9%	99.3%	67	5.4%	20.8%	445	13.8%	25.8%	3	3.0%	86.1%
<= 0m 30s	21	0.7%	100.0	191	15.4%	36.2%	332	10.3%	36.1%	14	13.9%	100.0
<= 0m 40s	1	0.0%	100.0	205	16.5%	52.7%	329	10.2%	46.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	128	10.3%	63.0%	287	8.9%	55.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	124	10.0%	73.0%	245	7.6%	62.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	220	17.7%	90.7%	566	17.6%	80.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	77	6.2%	96.9%	278	8.6%	89.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	23	1.9%	98.8%	145	4.5%	93.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.3%	99.1%	60	1.9%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	0.3%	99.4%	47	1.5%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	0.2%	99.7%	28	0.9%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.8%	16	0.5%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.8%	12	0.4%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.9%	18	0.6%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	5	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,224			1,241			3,224			101		

Notes:

Total Records Reported by this PSAP: 3667
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3667

Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2260	99.6%	99.6%	0	0.0%	0.0%	162	7.1%	7.1%	47	100.0%	100.0
<= 0m 20s	7	0.3%	100.0	44	22.3%	22.3%	190	8.4%	15.5%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	70	35.5%	57.9%	248	10.9%	26.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	49	24.9%	82.7%	255	11.2%	37.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	6.6%	89.3%	230	10.1%	47.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	4.1%	93.4%	202	8.9%	56.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	3.0%	96.4%	492	21.7%	78.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	3.0%	99.5%	222	9.8%	88.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	100	4.4%	92.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	100.0	53	2.3%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	24	1.1%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.9%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	97.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.7%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,268			197			2,268			47		

Notes:

Total Records Reported by this PSAP: 2512
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2512

Fractile 911 Call Response Time Distribution

Bridgeport Public Safety Communications Ctr.

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	20131	80.0%	80.0%	4	0.1%	0.1%	2170	8.6%	8.6%	1533	68.8%	68.8%
<= 0m 20s	4277	17.0%	97.0%	495	10.8%	10.9%	2117	8.4%	17.0%	189	8.5%	77.3%
<= 0m 30s	665	2.6%	99.7%	1051	22.9%	33.8%	1845	7.3%	24.4%	416	18.7%	95.9%
<= 0m 40s	46	0.2%	99.9%	1009	22.0%	55.8%	2219	8.8%	33.2%	7	0.3%	96.2%
<= 0m 50s	12	0.0%	99.9%	648	14.1%	69.9%	1825	7.3%	40.4%	0	0.0%	96.2%
<= 1m 0s	5	0.0%	99.9%	444	9.7%	79.6%	1697	6.7%	47.2%	0	0.0%	96.2%
<= 1m 30s	3	0.0%	99.9%	609	13.3%	92.9%	4281	17.0%	64.2%	0	0.0%	96.2%
<= 2m 0s	0	0.0%	99.9%	198	4.3%	97.2%	2871	11.4%	75.6%	1	0.0%	96.3%
<= 2m 30s	0	0.0%	99.9%	56	1.2%	98.5%	1844	7.3%	83.0%	0	0.0%	96.3%
<= 3m 0s	0	0.0%	99.9%	24	0.5%	99.0%	1190	4.7%	87.7%	0	0.0%	96.3%
<= 3m 30s	0	0.0%	99.9%	13	0.3%	99.3%	739	2.9%	90.6%	0	0.0%	96.3%
<= 4m 0s	0	0.0%	99.9%	8	0.2%	99.4%	549	2.2%	92.8%	0	0.0%	96.3%
<= 4m 30s	0	0.0%	99.9%	6	0.1%	99.6%	370	1.5%	94.3%	0	0.0%	96.3%
<= 5m 0s	0	0.0%	99.9%	2	0.0%	99.6%	283	1.1%	95.4%	0	0.0%	96.3%
<= 6m 0s	3	0.0%	99.9%	1	0.0%	99.6%	367	1.5%	96.9%	0	0.0%	96.3%
<= 7m 0s	0	0.0%	99.9%	1	0.0%	99.7%	244	1.0%	97.8%	1	0.0%	96.3%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	99.7%	138	0.5%	98.4%	1	0.0%	96.4%
<= 9m 0s	0	0.0%	99.9%	1	0.0%	99.7%	103	0.4%	98.8%	0	0.0%	96.4%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	99.7%	75	0.3%	99.1%	0	0.0%	96.4%
<= 11m 0s	0	0.0%	99.9%	2	0.0%	99.7%	54	0.2%	99.3%	0	0.0%	96.4%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	99.7%	36	0.1%	99.4%	0	0.0%	96.4%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	99.7%	23	0.1%	99.5%	1	0.0%	96.4%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.7%	23	0.1%	99.6%	0	0.0%	96.4%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	99.7%	19	0.1%	99.7%	0	0.0%	96.4%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	99.7%	8	0.0%	99.7%	1	0.0%	96.5%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.7%	8	0.0%	99.8%	0	0.0%	96.5%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.7%	4	0.0%	99.8%	1	0.0%	96.5%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	99.7%	9	0.0%	99.8%	0	0.0%	96.5%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	99.7%	4	0.0%	99.8%	1	0.0%	96.5%
>= 20m 0s	14	0.1%	100.0	10	0.2%	99.9%	38	0.2%	100.0	57	2.6%	99.1%
Tot. Counts:	25,156			4,582			25,153			2,209		

Notes:

Total Records Reported by this PSAP: 30338
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 30338

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6636	98.0%	98.0%	0	0.0%	0.0%	608	9.0%	9.0%	206	94.9%	94.9%
<= 0m 20s	118	1.7%	99.7%	36	16.3%	16.3%	764	11.3%	20.3%	5	2.3%	97.2%
<= 0m 30s	17	0.3%	100.0	79	35.7%	52.0%	770	11.4%	31.6%	6	2.8%	100.0
<= 0m 40s	2	0.0%	100.0	52	23.5%	75.6%	670	9.9%	41.5%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	21	9.5%	85.1%	483	7.1%	48.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	5.4%	90.5%	389	5.7%	54.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	5.0%	95.5%	998	14.7%	69.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	3.2%	98.6%	604	8.9%	78.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	99.1%	410	6.1%	84.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	99.5%	328	4.8%	88.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	100.0	187	2.8%	91.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	146	2.2%	93.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	97	1.4%	95.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	67	1.0%	96.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	80	1.2%	97.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	56	0.8%	98.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	46	0.7%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.4%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,774			221			6,775			217		

Notes:

Total Records Reported by this PSAP: 7643
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7643

Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1310	98.3%	98.3%	1	0.6%	0.6%	91	6.8%	6.8%	29	100.0%	100.0
<= 0m 20s	19	1.4%	99.8%	29	18.5%	19.1%	148	11.1%	17.9%	0	0.0%	100.0
<= 0m 30s	3	0.2%	100.0	64	40.8%	59.9%	220	16.5%	34.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	36	22.9%	82.8%	230	17.3%	51.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	6.4%	89.2%	162	12.2%	63.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	2.5%	91.7%	118	8.9%	72.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	6.4%	98.1%	198	14.9%	87.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.6%	98.7%	84	6.3%	93.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.7%	35	2.6%	96.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	99.4%	16	1.2%	97.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	100.0	6	0.5%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,332			157			1,332			29		

Notes:

Total Records Reported by this PSAP: 1462
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1462

Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	907	96.1%	96.1%	0	0.0%	0.0%	89	9.4%	9.4%	25	80.6%	80.6%
<= 0m 20s	34	3.6%	99.7%	14	5.7%	5.7%	123	13.0%	22.5%	2	6.5%	87.1%
<= 0m 30s	3	0.3%	100.0	30	12.2%	18.0%	95	10.1%	32.5%	4	12.9%	100.0
<= 0m 40s	0	0.0%	100.0	28	11.4%	29.4%	101	10.7%	43.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	26	10.6%	40.0%	89	9.4%	52.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	30	12.2%	52.2%	46	4.9%	57.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	68	27.8%	80.0%	171	18.1%	75.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	32	13.1%	93.1%	94	10.0%	85.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	11	4.5%	97.6%	62	6.6%	92.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.8%	98.4%	29	3.1%	95.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	98.8%	13	1.4%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.4%	99.2%	6	0.6%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	99.6%	5	0.5%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.4%	100.0	7	0.7%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	944			245			944			31		

Notes:

Total Records Reported by this PSAP: 1049
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1049

Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2311	98.8%	98.8%	0	0.0%	0.0%	493	21.1%	21.1%	69	100.0%	100.0
<= 0m 20s	25	1.1%	99.9%	28	5.3%	5.3%	245	10.5%	31.6%	0	0.0%	100.0
<= 0m 30s	2	0.1%	100.0	148	28.0%	33.3%	296	12.7%	44.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	155	29.4%	62.7%	364	15.6%	59.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	71	13.4%	76.1%	247	10.6%	70.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	51	9.7%	85.8%	164	7.0%	77.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	63	11.9%	97.7%	297	12.7%	90.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.3%	99.1%	108	4.6%	94.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.4%	43	1.8%	96.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.8%	29	1.2%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	20	0.9%	98.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.2%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	10	0.4%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.1%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.3%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.2%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,338			528			2,338			69		

Notes:

Total Records Reported by this PSAP: 2599
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2599

Fractile 911 Call Response Time Distribution

Clinton Emergency Communications Ctr.

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	799	98.8%	98.8%	1	1.1%	1.1%	45	5.6%	5.6%	11	84.6%	84.6%
<= 0m 20s	9	1.1%	99.9%	7	7.6%	8.7%	52	6.4%	12.0%	0	0.0%	84.6%
<= 0m 30s	1	0.1%	100.0	25	27.2%	35.9%	73	9.0%	21.0%	2	15.4%	100.0
<= 0m 40s	0	0.0%	100.0	29	31.5%	67.4%	77	9.5%	30.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	14.1%	81.5%	78	9.6%	40.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	2.2%	83.7%	57	7.0%	47.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	5.4%	89.1%	137	16.9%	64.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	7.6%	96.7%	83	10.2%	74.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.7%	59	7.3%	81.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.1%	97.8%	37	4.6%	86.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.1%	98.9%	18	2.2%	88.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	1.1%	100.0	25	3.1%	91.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	92.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.6%	93.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	2.2%	96.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.7%	97.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.0%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	809			92			810			13		

Notes:

Total Records Reported by this PSAP: 885
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 885

Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4656	98.5%	98.5%	15	1.2%	1.2%	380	8.0%	8.0%	114	95.0%	95.0%
<= 0m 20s	65	1.4%	99.9%	348	27.5%	28.7%	661	14.0%	22.0%	1	0.8%	95.8%
<= 0m 30s	6	0.1%	100.0	484	38.2%	66.9%	745	15.8%	37.8%	1	0.8%	96.7%
<= 0m 40s	0	0.0%	100.0	228	18.0%	84.8%	822	17.4%	55.2%	0	0.0%	96.7%
<= 0m 50s	0	0.0%	100.0	96	7.6%	92.4%	474	10.0%	65.2%	0	0.0%	96.7%
<= 1m 0s	0	0.0%	100.0	39	3.1%	95.5%	366	7.7%	72.9%	0	0.0%	96.7%
<= 1m 30s	0	0.0%	100.0	44	3.5%	99.0%	650	13.8%	86.7%	0	0.0%	96.7%
<= 2m 0s	0	0.0%	100.0	6	0.5%	99.4%	299	6.3%	93.0%	0	0.0%	96.7%
<= 2m 30s	0	0.0%	100.0	6	0.5%	99.9%	118	2.5%	95.5%	0	0.0%	96.7%
<= 3m 0s	0	0.0%	100.0	1	0.1%	100.0	55	1.2%	96.7%	0	0.0%	96.7%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	41	0.9%	97.5%	0	0.0%	96.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	37	0.8%	98.3%	1	0.8%	97.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	19	0.4%	98.7%	0	0.0%	97.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	98.9%	0	0.0%	97.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.2%	0	0.0%	97.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.4%	0	0.0%	97.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.6%	0	0.0%	97.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	97.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.7%	0	0.0%	97.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	97.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	97.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	97.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	3	2.5%	100.0
Tot. Counts:	4,727			1,267			4,727			120		

Notes:

Total Records Reported by this PSAP: 5263
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5263

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop A

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	17943	93.6%	93.6%	2	0.0%	0.0%	3129	16.3%	16.3%	903	77.4%	77.4%
<= 0m 20s	1044	5.4%	99.0%	4404	49.2%	49.2%	3130	16.3%	32.6%	80	6.9%	84.2%
<= 0m 30s	172	0.9%	99.9%	3322	37.1%	86.3%	4297	22.4%	55.1%	159	13.6%	97.9%
<= 0m 40s	8	0.0%	100.0	780	8.7%	95.0%	4032	21.0%	76.1%	4	0.3%	98.2%
<= 0m 50s	4	0.0%	100.0	211	2.4%	97.3%	1793	9.4%	85.4%	1	0.1%	98.3%
<= 1m 0s	1	0.0%	100.0	103	1.1%	98.5%	954	5.0%	90.4%	0	0.0%	98.3%
<= 1m 30s	0	0.0%	100.0	88	1.0%	99.5%	1143	6.0%	96.4%	2	0.2%	98.5%
<= 2m 0s	0	0.0%	100.0	33	0.4%	99.8%	336	1.8%	98.1%	0	0.0%	98.5%
<= 2m 30s	0	0.0%	100.0	9	0.1%	99.9%	127	0.7%	98.8%	0	0.0%	98.5%
<= 3m 0s	0	0.0%	100.0	3	0.0%	100.0	73	0.4%	99.2%	0	0.0%	98.5%
<= 3m 30s	0	0.0%	100.0	1	0.0%	100.0	57	0.3%	99.5%	0	0.0%	98.5%
<= 4m 0s	0	0.0%	100.0	2	0.0%	100.0	21	0.1%	99.6%	0	0.0%	98.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	17	0.1%	99.7%	0	0.0%	98.5%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	9	0.0%	99.7%	0	0.0%	98.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	99.8%	0	0.0%	98.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.8%	0	0.0%	98.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.9%	1	0.1%	98.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	98.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	98.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	98.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	98.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	98.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	13	1.1%	99.7%
Tot. Counts:	19,172			8,959			19,175			1,163		

Notes:

Total Records Reported by this PSAP: 22923
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 22923

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop B

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1438	98.4%	98.4%	2	0.4%	0.4%	62	4.2%	4.2%	28	75.7%	75.7%
<= 0m 20s	20	1.4%	99.7%	146	30.2%	30.6%	81	5.5%	9.8%	0	0.0%	75.7%
<= 0m 30s	4	0.3%	100.0	186	38.4%	69.0%	177	12.1%	21.9%	9	24.3%	100.0
<= 0m 40s	0	0.0%	100.0	81	16.7%	85.7%	246	16.8%	38.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	37	7.6%	93.4%	183	12.5%	51.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	2.1%	95.5%	142	9.7%	60.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	1.9%	97.3%	233	15.9%	76.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.2%	98.6%	129	8.8%	85.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.0%	63	4.3%	90.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.4%	42	2.9%	92.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.6%	19	1.3%	94.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	15	1.0%	95.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	13	0.9%	96.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	6	0.4%	96.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	17	1.2%	97.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	99.8%	6	0.4%	98.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,462			484			1,462			37		

Notes:

Total Records Reported by this PSAP: 1573
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1573

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop E

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6606	98.3%	98.3%	1	0.0%	0.0%	741	11.0%	11.0%	206	95.8%	95.8%
<= 0m 20s	94	1.4%	99.7%	950	47.1%	47.2%	994	14.8%	25.8%	1	0.5%	96.3%
<= 0m 30s	17	0.3%	100.0	669	33.2%	80.4%	1712	25.5%	51.3%	8	3.7%	100.0
<= 0m 40s	0	0.0%	100.0	226	11.2%	91.6%	1253	18.6%	69.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	79	3.9%	95.5%	623	9.3%	79.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	35	1.7%	97.3%	382	5.7%	84.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	33	1.6%	98.9%	566	8.4%	93.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	0.6%	99.6%	182	2.7%	96.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.2%	99.8%	104	1.5%	97.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	46	0.7%	98.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.9%	33	0.5%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	17	0.3%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	12	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	10	0.1%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	16	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	7	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	6	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	1	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	6,717			2,015			6,724			215		

Notes:

Total Records Reported by this PSAP: 7660
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7660

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	52718	93.9%	93.9%	66	0.3%	0.3%	16938	30.2%	30.2%	3315	83.7%	83.7%
<= 0m 20s	2926	5.2%	99.1%	14284	64.2%	64.5%	7672	13.7%	43.8%	246	6.2%	89.9%
<= 0m 30s	469	0.8%	99.9%	5853	26.3%	90.7%	13578	24.2%	68.0%	387	9.8%	99.7%
<= 0m 40s	21	0.0%	100.0	1362	6.1%	96.9%	9257	16.5%	84.5%	0	0.0%	99.7%
<= 0m 50s	1	0.0%	100.0	335	1.5%	98.4%	3537	6.3%	90.8%	3	0.1%	99.8%
<= 1m 0s	4	0.0%	100.0	149	0.7%	99.0%	1874	3.3%	94.1%	0	0.0%	99.8%
<= 1m 30s	3	0.0%	100.0	148	0.7%	99.7%	2079	3.7%	97.8%	1	0.0%	99.8%
<= 2m 0s	0	0.0%	100.0	34	0.2%	99.9%	561	1.0%	98.8%	0	0.0%	99.8%
<= 2m 30s	0	0.0%	100.0	18	0.1%	99.9%	253	0.5%	99.3%	0	0.0%	99.8%
<= 3m 0s	0	0.0%	100.0	5	0.0%	100.0	122	0.2%	99.5%	0	0.0%	99.8%
<= 3m 30s	0	0.0%	100.0	2	0.0%	100.0	77	0.1%	99.7%	0	0.0%	99.8%
<= 4m 0s	0	0.0%	100.0	3	0.0%	100.0	49	0.1%	99.7%	1	0.0%	99.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	22	0.0%	99.8%	0	0.0%	99.8%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	16	0.0%	99.8%	0	0.0%	99.8%
<= 6m 0s	0	0.0%	100.0	3	0.0%	100.0	31	0.1%	99.9%	0	0.0%	99.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.0%	99.9%	0	0.0%	99.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.9%	1	0.0%	99.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.0%	99.9%	1	0.0%	99.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.9%	1	0.0%	99.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	0	0.0%	99.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	99.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 20m 0s	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	100.0	4	0.1%	100.0
Tot. Counts:	56,142			22,264			56,144			3,960		

Notes:

Total Records Reported by this PSAP: 69054
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 69054

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	36327	90.5%	90.5%	2744	15.8%	15.8%	10847	27.0%	27.0%	2703	73.3%	73.3%
<= 0m 20s	3203	8.0%	98.4%	9669	55.8%	71.6%	10882	27.1%	54.1%	350	9.5%	82.7%
<= 0m 30s	560	1.4%	99.8%	3467	20.0%	91.6%	7592	18.9%	73.0%	524	14.2%	96.9%
<= 0m 40s	29	0.1%	99.9%	907	5.2%	96.9%	4808	12.0%	85.0%	9	0.2%	97.2%
<= 0m 50s	14	0.0%	99.9%	247	1.4%	98.3%	2240	5.6%	90.6%	8	0.2%	97.4%
<= 1m 0s	7	0.0%	100.0	113	0.7%	98.9%	1259	3.1%	93.7%	4	0.1%	97.5%
<= 1m 30s	3	0.0%	100.0	115	0.7%	99.6%	1570	3.9%	97.6%	5	0.1%	97.6%
<= 2m 0s	1	0.0%	100.0	28	0.2%	99.8%	440	1.1%	98.7%	1	0.0%	97.7%
<= 2m 30s	0	0.0%	100.0	15	0.1%	99.9%	215	0.5%	99.2%	0	0.0%	97.7%
<= 3m 0s	0	0.0%	100.0	3	0.0%	99.9%	76	0.2%	99.4%	1	0.0%	97.7%
<= 3m 30s	1	0.0%	100.0	6	0.0%	99.9%	60	0.1%	99.6%	0	0.0%	97.7%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	31	0.1%	99.7%	2	0.1%	97.8%
<= 4m 30s	1	0.0%	100.0	3	0.0%	99.9%	28	0.1%	99.7%	0	0.0%	97.8%
<= 5m 0s	0	0.0%	100.0	1	0.0%	99.9%	16	0.0%	99.8%	3	0.1%	97.8%
<= 6m 0s	0	0.0%	100.0	2	0.0%	99.9%	32	0.1%	99.8%	2	0.1%	97.9%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	17	0.0%	99.9%	0	0.0%	97.9%
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	7	0.0%	99.9%	3	0.1%	98.0%
<= 9m 0s	0	0.0%	100.0	4	0.0%	100.0	5	0.0%	99.9%	4	0.1%	98.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	2	0.1%	98.1%
<= 11m 0s	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	99.9%	2	0.1%	98.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	4	0.1%	98.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	1	0.0%	98.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	98.3%
<= 15m 0s	10	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	98.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	98.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	98.4%
>= 20m 0s	1	0.0%	100.0	2	0.0%	100.0	10	0.0%	100.0	57	1.5%	100.0
Tot. Counts:	40,157			17,330			40,157			3,689		

Notes:

Total Records Reported by this PSAP: 50199
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 50199

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop I

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	26230	95.1%	95.1%	404	3.4%	3.4%	6791	24.6%	24.6%	1062	77.8%	77.8%
<= 0m 20s	1086	3.9%	99.1%	7143	60.1%	63.5%	7263	26.3%	51.0%	88	6.4%	84.2%
<= 0m 30s	234	0.8%	99.9%	3136	26.4%	89.9%	6631	24.0%	75.0%	213	15.6%	99.9%
<= 0m 40s	14	0.1%	100.0	784	6.6%	96.5%	3460	12.5%	87.6%	1	0.1%	99.9%
<= 0m 50s	9	0.0%	100.0	198	1.7%	98.2%	1326	4.8%	92.4%	0	0.0%	99.9%
<= 1m 0s	0	0.0%	100.0	98	0.8%	99.0%	721	2.6%	95.0%	0	0.0%	99.9%
<= 1m 30s	3	0.0%	100.0	96	0.8%	99.8%	874	3.2%	98.2%	1	0.1%	100.0
<= 2m 0s	0	0.0%	100.0	9	0.1%	99.9%	238	0.9%	99.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.0%	99.9%	101	0.4%	99.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.0%	100.0	60	0.2%	99.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.0%	100.0	30	0.1%	99.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	0.0%	100.0	19	0.1%	99.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	7	0.0%	99.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.1%	99.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	99.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	27,576			11,879			27,576			1,365		

Notes:

Total Records Reported by this PSAP: 32231
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 32231

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2107	97.2%	97.2%	0	0.0%	0.0%	73	3.4%	3.4%	20	69.0%	69.0%
<= 0m 20s	47	2.2%	99.4%	94	21.2%	21.2%	159	7.3%	10.7%	2	6.9%	75.9%
<= 0m 30s	11	0.5%	99.9%	174	39.2%	60.4%	294	13.6%	24.3%	7	24.1%	100.0
<= 0m 40s	1	0.0%	100.0	83	18.7%	79.1%	393	18.1%	42.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	45	10.1%	89.2%	282	13.0%	55.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	3.2%	92.3%	213	9.8%	65.3%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	21	4.7%	97.1%	328	15.1%	80.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.9%	98.0%	149	6.9%	87.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.7%	98.6%	77	3.6%	90.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	98.9%	52	2.4%	93.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.1%	38	1.8%	95.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.5%	99.5%	22	1.0%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.5%	100.0	19	0.9%	96.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.8%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.1%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	2,167			444			2,167			29		

Notes:

Total Records Reported by this PSAP: 2309
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2309

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop W

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	674	99.7%	99.7%	0	0.0%	0.0%	198	29.3%	29.3%	42	95.5%	95.5%
<= 0m 20s	1	0.1%	99.9%	23	18.4%	18.4%	116	17.2%	46.4%	1	2.3%	97.7%
<= 0m 30s	1	0.1%	100.0	53	42.4%	60.8%	91	13.5%	59.9%	1	2.3%	100.0
<= 0m 40s	0	0.0%	100.0	28	22.4%	83.2%	95	14.1%	74.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	8.0%	91.2%	58	8.6%	82.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.2%	94.4%	30	4.4%	87.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	3.2%	97.6%	42	6.2%	93.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.8%	98.4%	19	2.8%	96.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.6%	100.0	5	0.7%	96.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.9%	97.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	676			125			676			44		

Notes:

Total Records Reported by this PSAP: 854
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 854

Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1699	98.4%	98.4%	5	0.6%	0.6%	123	7.1%	7.1%	31	86.1%	86.1%
<= 0m 20s	26	1.5%	99.9%	431	51.6%	52.2%	113	6.5%	13.7%	1	2.8%	88.9%
<= 0m 30s	0	0.0%	99.9%	266	31.8%	84.0%	267	15.5%	29.1%	4	11.1%	100.0
<= 0m 40s	1	0.1%	100.0	76	9.1%	93.1%	318	18.4%	47.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	20	2.4%	95.5%	214	12.4%	60.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	1.4%	96.9%	165	9.6%	69.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	19	2.3%	99.2%	266	15.4%	84.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.6%	99.8%	121	7.0%	91.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	57	3.3%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.9%	28	1.6%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	14	0.8%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	11	0.6%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	7	0.4%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	8	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,726			836			1,726			36		

Notes:

Total Records Reported by this PSAP: 1878
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1878

Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	8266	98.4%	98.4%	0	0.0%	0.0%	669	8.0%	8.0%	263	94.6%	94.6%
<= 0m 20s	120	1.4%	99.8%	284	9.0%	9.0%	682	8.1%	16.1%	4	1.4%	96.0%
<= 0m 30s	17	0.2%	100.0	1254	39.8%	48.9%	832	9.9%	26.0%	9	3.2%	99.3%
<= 0m 40s	0	0.0%	100.0	854	27.1%	76.0%	1568	18.7%	44.6%	0	0.0%	99.3%
<= 0m 50s	0	0.0%	100.0	339	10.8%	86.8%	1204	14.3%	59.0%	0	0.0%	99.3%
<= 1m 0s	0	0.0%	100.0	166	5.3%	92.0%	876	10.4%	69.4%	0	0.0%	99.3%
<= 1m 30s	0	0.0%	100.0	174	5.5%	97.6%	1466	17.4%	86.8%	0	0.0%	99.3%
<= 2m 0s	0	0.0%	100.0	48	1.5%	99.1%	581	6.9%	93.8%	0	0.0%	99.3%
<= 2m 30s	0	0.0%	100.0	17	0.5%	99.6%	201	2.4%	96.1%	0	0.0%	99.3%
<= 3m 0s	0	0.0%	100.0	6	0.2%	99.8%	110	1.3%	97.5%	0	0.0%	99.3%
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.8%	57	0.7%	98.1%	0	0.0%	99.3%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	34	0.4%	98.5%	0	0.0%	99.3%
<= 4m 30s	0	0.0%	100.0	2	0.1%	99.9%	26	0.3%	98.8%	0	0.0%	99.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	17	0.2%	99.0%	0	0.0%	99.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	26	0.3%	99.4%	0	0.0%	99.3%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	19	0.2%	99.6%	0	0.0%	99.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	99.3%
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	8	0.1%	99.8%	0	0.0%	99.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	99.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	2	0.7%	100.0
Tot. Counts:	8,403			3,148			8,403			278		

Notes:

Total Records Reported by this PSAP: 9560
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 9560

Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1277	96.2%	96.2%	1	0.3%	0.3%	163	12.3%	12.3%	55	94.8%	94.8%
<= 0m 20s	48	3.6%	99.8%	49	14.2%	14.5%	194	14.6%	26.9%	0	0.0%	94.8%
<= 0m 30s	2	0.2%	100.0	100	28.9%	43.4%	179	13.5%	40.4%	3	5.2%	100.0
<= 0m 40s	0	0.0%	100.0	72	20.8%	64.2%	208	15.7%	56.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	57	16.5%	80.6%	142	10.7%	66.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	28	8.1%	88.7%	110	8.3%	75.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	30	8.7%	97.4%	182	13.7%	88.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.4%	98.8%	60	4.5%	93.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.1%	29	2.2%	95.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.9%	100.0	18	1.4%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,327			346			1,327			58		

Notes:

Total Records Reported by this PSAP: 1556
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1556

Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1290	97.1%	97.1%	1	0.2%	0.2%	59	4.4%	4.4%	29	93.5%	93.5%
<= 0m 20s	34	2.6%	99.6%	149	33.3%	33.6%	132	9.9%	14.4%	0	0.0%	93.5%
<= 0m 30s	5	0.4%	100.0	138	30.9%	64.4%	176	13.2%	27.6%	2	6.5%	100.0
<= 0m 40s	0	0.0%	100.0	80	17.9%	82.3%	227	17.1%	44.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	24	5.4%	87.7%	154	11.6%	56.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	4.9%	92.6%	129	9.7%	66.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	25	5.6%	98.2%	248	18.7%	84.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.6%	99.8%	99	7.4%	92.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	40	3.0%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	21	1.6%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	11	0.8%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	7	0.5%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	0.7%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.5%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,329			447			1,329			31		

Notes:

Total Records Reported by this PSAP: 1432
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1432

Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6747	98.5%	98.5%	0	0.0%	0.0%	672	9.8%	9.8%	220	94.4%	94.4%
<= 0m 20s	91	1.3%	99.9%	53	16.2%	16.2%	653	9.5%	19.3%	1	0.4%	94.8%
<= 0m 30s	1	0.0%	99.9%	128	39.0%	55.2%	605	8.8%	28.2%	2	0.9%	95.7%
<= 0m 40s	0	0.0%	99.9%	77	23.5%	78.7%	642	9.4%	37.6%	0	0.0%	95.7%
<= 0m 50s	0	0.0%	99.9%	33	10.1%	88.7%	484	7.1%	44.6%	0	0.0%	95.7%
<= 1m 0s	0	0.0%	99.9%	17	5.2%	93.9%	368	5.4%	50.0%	0	0.0%	95.7%
<= 1m 30s	0	0.0%	99.9%	11	3.4%	97.3%	851	12.4%	62.4%	0	0.0%	95.7%
<= 2m 0s	0	0.0%	99.9%	2	0.6%	97.9%	795	11.6%	74.0%	0	0.0%	95.7%
<= 2m 30s	1	0.0%	99.9%	3	0.9%	98.8%	594	8.7%	82.7%	1	0.4%	96.1%
<= 3m 0s	0	0.0%	99.9%	1	0.3%	99.1%	371	5.4%	88.1%	0	0.0%	96.1%
<= 3m 30s	0	0.0%	99.9%	1	0.3%	99.4%	233	3.4%	91.5%	0	0.0%	96.1%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	99.4%	152	2.2%	93.8%	0	0.0%	96.1%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	99.4%	92	1.3%	95.1%	0	0.0%	96.1%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	99.4%	62	0.9%	96.0%	0	0.0%	96.1%
<= 6m 0s	8	0.1%	100.0	0	0.0%	99.4%	76	1.1%	97.1%	1	0.4%	96.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.4%	62	0.9%	98.0%	0	0.0%	96.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.4%	47	0.7%	98.7%	0	0.0%	96.6%
<= 9m 0s	0	0.0%	100.0	1	0.3%	99.7%	20	0.3%	99.0%	1	0.4%	97.0%
<= 10m 0s	0	0.0%	100.0	1	0.3%	100.0	24	0.4%	99.3%	0	0.0%	97.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.5%	0	0.0%	97.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.6%	0	0.0%	97.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	97.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.7%	0	0.0%	97.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	97.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	97.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	97.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	97.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	97.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	100.0	7	3.0%	100.0
Tot. Counts:	6,848			328			6,848			233		

Notes:

Total Records Reported by this PSAP: 7778
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7778

Fractile 911 Call Response Time Distribution

East Haven Fire Department

For Date Range From 10/1/2011 To 12/30/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2708	97.6%	97.6%	7	0.7%	0.7%	286	10.3%	10.3%	63	86.3%	86.3%
<= 0m 20s	60	2.2%	99.8%	386	39.5%	40.2%	370	13.3%	23.6%	2	2.7%	89.0%
<= 0m 30s	6	0.2%	100.0%	378	38.7%	78.8%	577	20.8%	44.4%	8	11.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	132	13.5%	92.3%	476	17.2%	61.6%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	38	3.9%	96.2%	328	11.8%	73.4%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	22	2.2%	98.5%	205	7.4%	80.8%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	11	1.1%	99.6%	341	12.3%	93.1%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	1	0.1%	99.7%	99	3.6%	96.7%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	2	0.2%	99.9%	44	1.6%	98.3%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.1%	100.0%	17	0.6%	98.9%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.3%	99.2%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.1%	99.4%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.4%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.5%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.1%	99.7%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.2%	99.9%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	2,774			978			2,774			73		

Notes:

Total Records Reported by this PSAP: 3067
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3067

Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	830	98.3%	98.3%	0	0.0%	0.0%	44	5.2%	5.2%	9	81.8%	81.8%
<= 0m 20s	11	1.3%	99.6%	14	7.6%	7.6%	64	7.6%	12.8%	0	0.0%	81.8%
<= 0m 30s	3	0.4%	100.0	39	21.1%	28.6%	87	10.3%	23.1%	2	18.2%	100.0
<= 0m 40s	0	0.0%	100.0	39	21.1%	49.7%	127	15.0%	38.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	31	16.8%	66.5%	115	13.6%	51.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	11.9%	78.4%	95	11.3%	63.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	27	14.6%	93.0%	187	22.2%	85.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	4.3%	97.3%	55	6.5%	91.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.6%	98.9%	23	2.7%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	99.5%	9	1.1%	95.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	100.0	9	1.1%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.9%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	844			185			844			11		

Notes:

Total Records Reported by this PSAP: 890
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 890

Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1413	95.9%	95.9%	0	0.0%	0.0%	91	6.2%	6.2%	48	76.2%	76.2%
<= 0m 20s	46	3.1%	99.0%	131	19.9%	19.9%	92	6.2%	12.4%	4	6.3%	82.5%
<= 0m 30s	14	1.0%	100.0	262	39.9%	59.8%	154	10.5%	22.9%	11	17.5%	100.0
<= 0m 40s	0	0.0%	100.0	138	21.0%	80.8%	227	15.4%	38.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	55	8.4%	89.2%	207	14.1%	52.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	24	3.7%	92.8%	171	11.6%	64.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	4.7%	97.6%	282	19.1%	83.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	1.4%	98.9%	112	7.6%	90.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.1%	52	3.5%	94.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.5%	99.5%	26	1.8%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	20	1.4%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.3%	99.8%	11	0.7%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	6	0.4%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	7	0.5%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,473			657			1,473			63		

Notes:

Total Records Reported by this PSAP: 1661
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1661

Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	415	96.7%	96.7%	0	0.0%	0.0%	40	9.3%	9.3%	12	92.3%	92.3%
<= 0m 20s	10	2.3%	99.1%	11	13.3%	13.3%	34	7.9%	17.2%	0	0.0%	92.3%
<= 0m 30s	3	0.7%	99.8%	26	31.3%	44.6%	42	9.8%	27.0%	1	7.7%	100.0
<= 0m 40s	1	0.2%	100.0	16	19.3%	63.9%	46	10.7%	37.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	10.8%	74.7%	52	12.1%	49.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	3.6%	78.3%	44	10.3%	60.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	14.5%	92.8%	85	19.8%	80.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	3.6%	96.4%	29	6.8%	86.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.4%	20	4.7%	91.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	2.4%	98.8%	7	1.6%	93.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.8%	4	0.9%	93.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	1.2%	100.0	6	1.4%	95.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	96.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	96.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	97.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.4%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	429			83			429			13		

Notes:

Total Records Reported by this PSAP: 482
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 482

Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3733	93.4%	93.4%	0	0.0%	0.0%	348	8.7%	8.7%	98	66.7%	66.7%
<= 0m 20s	224	5.6%	99.0%	28	11.0%	11.0%	425	10.6%	19.3%	15	10.2%	76.9%
<= 0m 30s	39	1.0%	100.0	91	35.7%	46.7%	460	11.5%	30.8%	34	23.1%	100.0
<= 0m 40s	0	0.0%	100.0	74	29.0%	75.7%	467	11.7%	42.5%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	22	8.6%	84.3%	439	11.0%	53.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	7.5%	91.8%	302	7.6%	61.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	5.9%	97.6%	733	18.3%	79.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.2%	98.8%	376	9.4%	88.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.2%	179	4.5%	93.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.6%	105	2.6%	95.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	46	1.2%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.4%	100.0	37	0.9%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	18	0.5%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.6%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,997			255			3,998			147		

Notes:

Total Records Reported by this PSAP: 4432
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4432

Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3862	98.3%	98.3%	0	0.0%	0.6%	331	8.4%	8.4%	126	80.8%	80.8%
<= 0m 20s	54	1.4%	99.6%	86	26.5%	27.2%	355	9.0%	17.4%	4	2.6%	83.3%
<= 0m 30s	10	0.3%	99.9%	114	35.2%	62.3%	342	8.7%	26.1%	5	3.2%	86.5%
<= 0m 40s	0	0.0%	99.9%	60	18.5%	80.9%	376	9.6%	35.7%	0	0.0%	86.5%
<= 0m 50s	0	0.0%	99.9%	21	6.5%	87.3%	334	8.5%	44.2%	0	0.0%	86.5%
<= 1m 0s	0	0.0%	99.9%	16	4.9%	92.3%	308	7.8%	52.0%	0	0.0%	86.5%
<= 1m 30s	0	0.0%	99.9%	9	2.8%	95.1%	772	19.6%	71.7%	0	0.0%	86.5%
<= 2m 0s	0	0.0%	99.9%	10	3.1%	98.1%	463	11.8%	83.4%	0	0.0%	86.5%
<= 2m 30s	0	0.0%	99.9%	1	0.3%	98.5%	223	5.7%	89.1%	0	0.0%	86.5%
<= 3m 0s	0	0.0%	99.9%	1	0.3%	98.8%	137	3.5%	92.6%	0	0.0%	86.5%
<= 3m 30s	1	0.0%	99.9%	2	0.6%	99.4%	80	2.0%	94.6%	1	0.6%	87.2%
<= 4m 0s	0	0.0%	99.9%	1	0.3%	99.7%	60	1.5%	96.1%	0	0.0%	87.2%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	99.7%	41	1.0%	97.2%	0	0.0%	87.2%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	99.7%	30	0.8%	97.9%	0	0.0%	87.2%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	99.7%	32	0.8%	98.8%	0	0.0%	87.2%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	99.7%	10	0.3%	99.0%	0	0.0%	87.2%
<= 8m 0s	0	0.0%	99.9%	1	0.3%	100.0	16	0.4%	99.4%	0	0.0%	87.2%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	5	0.1%	99.5%	1	0.6%	87.8%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	87.8%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	87.8%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	87.8%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	87.8%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	87.8%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	87.8%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.8%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.8%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.8%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.8%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.8%
>= 20m 0s	3	0.1%	100.0	0	0.0%	100.0	5	0.1%	100.0	19	12.2%	100.0
Tot. Counts:	3,930			322			3,933			156		

Notes:

Total Records Reported by this PSAP: 4509
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4509

Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3481	97.7%	97.7%	0	0.0%	0.0%	198	5.6%	5.6%	106	86.9%	86.9%
<= 0m 20s	69	1.9%	99.7%	153	21.2%	21.2%	402	11.3%	16.8%	3	2.5%	89.3%
<= 0m 30s	9	0.3%	99.9%	303	42.0%	63.2%	506	14.2%	31.0%	8	6.6%	95.9%
<= 0m 40s	1	0.0%	99.9%	136	18.9%	82.1%	602	16.9%	47.9%	0	0.0%	95.9%
<= 0m 50s	0	0.0%	99.9%	57	7.9%	90.0%	359	10.1%	58.0%	0	0.0%	95.9%
<= 1m 0s	0	0.0%	99.9%	25	3.5%	93.5%	269	7.5%	65.6%	0	0.0%	95.9%
<= 1m 30s	0	0.0%	99.9%	23	3.2%	96.7%	499	14.0%	79.6%	0	0.0%	95.9%
<= 2m 0s	0	0.0%	99.9%	15	2.1%	98.8%	326	9.1%	88.7%	0	0.0%	95.9%
<= 2m 30s	0	0.0%	99.9%	4	0.6%	99.3%	162	4.5%	93.3%	0	0.0%	95.9%
<= 3m 0s	0	0.0%	99.9%	1	0.1%	99.4%	86	2.4%	95.7%	0	0.0%	95.9%
<= 3m 30s	0	0.0%	99.9%	1	0.1%	99.6%	40	1.1%	96.8%	0	0.0%	95.9%
<= 4m 0s	0	0.0%	99.9%	1	0.1%	99.7%	31	0.9%	97.7%	0	0.0%	95.9%
<= 4m 30s	0	0.0%	99.9%	1	0.1%	99.9%	21	0.6%	98.3%	0	0.0%	95.9%
<= 5m 0s	0	0.0%	99.9%	1	0.1%	100.0	8	0.2%	98.5%	0	0.0%	95.9%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	24	0.7%	99.2%	0	0.0%	95.9%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	5	0.1%	99.3%	0	0.0%	95.9%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	7	0.2%	99.5%	0	0.0%	95.9%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	95.9%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	95.9%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	6	0.2%	99.9%	0	0.0%	95.9%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.9%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	95.9%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.9%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.9%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.9%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.9%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	95.9%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	95.9%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.9%
>= 20m 0s	2	0.1%	100.0	0	0.0%	100.0	1	0.0%	100.0	5	4.1%	100.0
Tot. Counts:	3,562			721			3,563			122		

Notes:

Total Records Reported by this PSAP: 3980
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3980

Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2189	98.1%	98.1%	0	0.0%	0.0%	141	6.3%	6.3%	38	84.4%	84.4%
<= 0m 20s	34	1.5%	99.6%	59	24.4%	24.4%	267	12.0%	18.3%	3	6.7%	91.1%
<= 0m 30s	8	0.4%	100.0	94	38.8%	63.2%	294	13.2%	31.5%	4	8.9%	100.0
<= 0m 40s	0	0.0%	100.0	41	16.9%	80.2%	346	15.5%	47.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	6.2%	86.4%	253	11.3%	58.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	3.7%	90.1%	174	7.8%	66.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	5.8%	95.9%	408	18.3%	84.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	3.3%	99.2%	165	7.4%	91.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.8%	100.0	78	3.5%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	31	1.4%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	0.8%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,231			242			2,231			45		

Notes:

Total Records Reported by this PSAP: 2434
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2434

Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1439	97.4%	97.4%	0	0.0%	0.0%	96	6.5%	6.5%	37	82.2%	82.2%
<= 0m 20s	36	2.4%	99.8%	143	20.5%	20.5%	151	10.2%	16.7%	1	2.2%	84.4%
<= 0m 30s	3	0.2%	100.0	206	29.6%	50.1%	206	13.9%	30.6%	7	15.6%	100.0
<= 0m 40s	0	0.0%	100.0	105	15.1%	65.2%	295	20.0%	50.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	76	10.9%	76.1%	195	13.2%	63.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	58	8.3%	84.5%	126	8.5%	72.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	88	12.6%	97.1%	230	15.6%	87.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	1.9%	99.0%	95	6.4%	94.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.1%	24	1.6%	95.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.4%	99.6%	14	0.9%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.7%	13	0.9%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	12	0.8%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	1	0.1%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	100.0	1	0.1%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,478			696			1,478			45		

Notes:

Total Records Reported by this PSAP: 1622
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1622

Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4739	99.2%	99.2%	0	0.0%	0.0%	526	11.0%	11.0%	0	0.0%	100.0
<= 0m 20s	37	0.8%	99.9%	11	7.1%	7.1%	593	12.4%	23.4%	0	0.0%	100.0
<= 0m 30s	3	0.1%	100.0	37	24.0%	31.2%	543	11.4%	34.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	46	29.9%	61.0%	638	13.3%	48.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	22	14.3%	75.3%	543	11.4%	59.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	7.8%	83.1%	405	8.5%	67.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	18	11.7%	94.8%	793	16.6%	84.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.9%	96.8%	314	6.6%	91.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.3%	98.1%	152	3.2%	94.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	98.7%	78	1.6%	95.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	99.4%	51	1.1%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	36	0.8%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	11	0.2%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	17	0.4%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.6%	100.0	22	0.5%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,779			154			4,780			0		

Notes:

Total Records Reported by this PSAP: 5982
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5982

Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3816	99.6%	99.6%	12	1.3%	1.3%	332	8.7%	8.7%	147	99.3%	99.3%
<= 0m 20s	15	0.4%	100.0	273	28.4%	29.7%	305	8.0%	16.6%	1	0.7%	100.0
<= 0m 30s	1	0.0%	100.0	360	37.5%	67.2%	392	10.2%	26.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	167	17.4%	84.6%	535	14.0%	40.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	55	5.7%	90.3%	298	7.8%	48.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	38	4.0%	94.3%	195	5.1%	53.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	30	3.1%	97.4%	425	11.1%	64.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	0.9%	98.3%	421	11.0%	75.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.4%	98.8%	385	10.0%	85.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	6	0.6%	99.4%	242	6.3%	92.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.2%	99.6%	93	2.4%	94.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	55	1.4%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.7%	33	0.9%	96.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	23	0.6%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.8%	28	0.7%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	99.9%	15	0.4%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	20	0.5%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.1%	100.0	13	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,832			960			3,832			148		

Notes:

Total Records Reported by this PSAP: 4368
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 4368

Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1476	95.6%	95.6%	0	0.0%	0.0%	285	18.5%	18.5%	43	76.8%	76.8%
<= 0m 20s	61	4.0%	99.5%	139	23.3%	23.3%	132	8.5%	27.0%	4	7.1%	83.9%
<= 0m 30s	7	0.5%	100.0	231	38.8%	62.1%	240	15.5%	42.6%	9	16.1%	100.0
<= 0m 40s	0	0.0%	100.0	128	21.5%	83.6%	309	20.0%	62.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	51	8.6%	92.1%	168	10.9%	73.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	21	3.5%	95.6%	123	8.0%	81.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	2.7%	98.3%	152	9.8%	91.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.2%	99.5%	60	3.9%	95.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.7%	29	1.9%	97.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	13	0.8%	97.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	2	0.1%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,544			596			1,544			56		

Notes:

Total Records Reported by this PSAP: 1701
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1701

Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6133	97.4%	97.4%	0	0.0%	0.0%	861	13.7%	13.7%	235	90.4%	90.4%
<= 0m 20s	150	2.4%	99.7%	79	24.8%	24.8%	819	13.0%	26.7%	11	4.2%	94.6%
<= 0m 30s	16	0.3%	100.0	103	32.3%	57.1%	657	10.4%	37.1%	14	5.4%	100.0
<= 0m 40s	0	0.0%	100.0	77	24.1%	81.2%	603	9.6%	46.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	21	6.6%	87.8%	434	6.9%	53.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	4.7%	92.5%	348	5.5%	59.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	4.1%	96.6%	869	13.8%	72.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.6%	97.2%	717	11.4%	84.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	1.3%	98.4%	449	7.1%	91.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	98.7%	214	3.4%	94.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.1%	115	1.8%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.4%	59	0.9%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	30	0.5%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.3%	99.7%	21	0.3%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	35	0.6%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	22	0.3%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.7%	12	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.3%	100.0	6	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,299			319			6,300			260		

Notes:

Total Records Reported by this PSAP: 7277
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7277

Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	30737	93.0%	93.0%	0	0.0%	0.0%	6058	18.3%	18.3%	2004	87.7%	87.7%
<= 0m 20s	2051	6.2%	99.2%	243	16.2%	16.2%	3768	11.4%	29.7%	104	4.6%	92.3%
<= 0m 30s	244	0.7%	100.0	533	35.5%	51.6%	2878	8.7%	38.4%	129	5.6%	97.9%
<= 0m 40s	4	0.0%	100.0	320	21.3%	72.9%	3008	9.1%	47.5%	2	0.1%	98.0%
<= 0m 50s	7	0.0%	100.0	153	10.2%	83.1%	2583	7.8%	55.4%	0	0.0%	98.0%
<= 1m 0s	1	0.0%	100.0	79	5.3%	88.4%	2428	7.3%	62.7%	1	0.0%	98.0%
<= 1m 30s	1	0.0%	100.0	101	6.7%	95.1%	5429	16.4%	79.1%	1	0.0%	98.1%
<= 2m 0s	0	0.0%	100.0	36	2.4%	97.5%	2844	8.6%	87.7%	0	0.0%	98.1%
<= 2m 30s	0	0.0%	100.0	10	0.7%	98.1%	1386	4.2%	91.9%	1	0.0%	98.1%
<= 3m 0s	0	0.0%	100.0	8	0.5%	98.7%	792	2.4%	94.3%	0	0.0%	98.1%
<= 3m 30s	0	0.0%	100.0	4	0.3%	98.9%	463	1.4%	95.7%	0	0.0%	98.1%
<= 4m 0s	0	0.0%	100.0	6	0.4%	99.3%	329	1.0%	96.7%	0	0.0%	98.1%
<= 4m 30s	0	0.0%	100.0	2	0.1%	99.5%	216	0.7%	97.4%	1	0.0%	98.2%
<= 5m 0s	0	0.0%	100.0	4	0.3%	99.7%	145	0.4%	97.8%	0	0.0%	98.2%
<= 6m 0s	0	0.0%	100.0	2	0.1%	99.9%	202	0.6%	98.4%	1	0.0%	98.2%
<= 7m 0s	0	0.0%	100.0	1	0.1%	99.9%	167	0.5%	98.9%	0	0.0%	98.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	110	0.3%	99.3%	3	0.1%	98.3%
<= 9m 0s	0	0.0%	100.0	1	0.1%	100.0	65	0.2%	99.5%	3	0.1%	98.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	48	0.1%	99.6%	2	0.1%	98.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	35	0.1%	99.7%	2	0.1%	98.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.1%	99.8%	0	0.0%	98.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.0%	99.8%	2	0.1%	98.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.8%	1	0.0%	98.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	98.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	0	0.0%	98.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	98.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	98.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.9%	0	0.0%	98.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	1	0.0%	98.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	100.0	27	1.2%	100.0
Tot. Counts:	33,045			1,503			33,045			2,285		

Notes:

Total Records Reported by this PSAP: 41289
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 41289

Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1508	98.1%	98.1%	0	0.0%	100.0	158	10.3%	10.3%	77	93.9%	93.9%
<= 0m 20s	26	1.7%	99.8%	0	0.0%	100.0	131	8.5%	18.8%	3	3.7%	97.6%
<= 0m 30s	1	0.1%	99.9%	0	0.0%	100.0	123	8.0%	26.8%	2	2.4%	100.0
<= 0m 40s	0	0.0%	99.9%	0	0.0%	100.0	171	11.1%	37.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	0	0.0%	100.0	169	11.0%	48.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	0	0.0%	100.0	135	8.8%	57.7%	0	0.0%	100.0
<= 1m 30s	1	0.1%	99.9%	0	0.0%	100.0	277	18.0%	75.7%	0	0.0%	100.0
<= 2m 0s	1	0.1%	100.0	0	0.0%	100.0	118	7.7%	83.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	48	3.1%	86.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.3%	87.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	20	1.3%	89.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	90.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	90.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	91.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	92.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	92.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	93.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	94.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	94.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	94.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	95.2%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	95.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	96.0%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	96.2%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	96.2%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	96.3%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	96.6%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	96.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	96.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	50	3.3%	100.0	0	0.0%	100.0
Tot. Counts:	1,537			0			1,537			82		

Notes:

Total Records Reported by this PSAP: 1810
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1810

Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7278	96.3%	96.3%	1	0.1%	0.1%	357	4.7%	4.7%	200	78.1%	78.1%
<= 0m 20s	210	2.8%	99.1%	275	15.5%	15.5%	548	7.3%	12.0%	6	2.3%	80.5%
<= 0m 30s	25	0.3%	99.4%	622	35.0%	50.6%	728	9.6%	21.6%	12	4.7%	85.2%
<= 0m 40s	3	0.0%	99.5%	396	22.3%	72.9%	972	12.9%	34.5%	1	0.4%	85.5%
<= 0m 50s	3	0.0%	99.5%	192	10.8%	83.7%	667	8.8%	43.3%	2	0.8%	86.3%
<= 1m 0s	1	0.0%	99.5%	114	6.4%	90.1%	505	6.7%	50.0%	0	0.0%	86.3%
<= 1m 30s	10	0.1%	99.7%	107	6.0%	96.1%	1020	13.5%	63.5%	0	0.0%	86.3%
<= 2m 0s	2	0.0%	99.7%	41	2.3%	98.4%	835	11.0%	74.5%	0	0.0%	86.3%
<= 2m 30s	1	0.0%	99.7%	14	0.8%	99.2%	662	8.8%	83.3%	0	0.0%	86.3%
<= 3m 0s	0	0.0%	99.7%	4	0.2%	99.4%	449	5.9%	89.2%	1	0.4%	86.7%
<= 3m 30s	0	0.0%	99.7%	3	0.2%	99.6%	258	3.4%	92.6%	0	0.0%	86.7%
<= 4m 0s	1	0.0%	99.7%	1	0.1%	99.7%	157	2.1%	94.7%	0	0.0%	86.7%
<= 4m 30s	0	0.0%	99.7%	0	0.0%	99.7%	98	1.3%	96.0%	0	0.0%	86.7%
<= 5m 0s	0	0.0%	99.7%	2	0.1%	99.8%	67	0.9%	96.9%	2	0.8%	87.5%
<= 6m 0s	0	0.0%	99.7%	0	0.0%	99.8%	84	1.1%	98.0%	1	0.4%	87.9%
<= 7m 0s	0	0.0%	99.7%	0	0.0%	99.8%	39	0.5%	98.5%	1	0.4%	88.3%
<= 8m 0s	0	0.0%	99.7%	0	0.0%	99.8%	14	0.2%	98.7%	1	0.4%	88.7%
<= 9m 0s	6	0.1%	99.8%	1	0.1%	99.8%	25	0.3%	99.0%	1	0.4%	89.1%
<= 10m 0s	0	0.0%	99.8%	0	0.0%	99.8%	15	0.2%	99.2%	0	0.0%	89.1%
<= 11m 0s	0	0.0%	99.8%	0	0.0%	99.8%	15	0.2%	99.4%	0	0.0%	89.1%
<= 12m 0s	0	0.0%	99.8%	0	0.0%	99.8%	9	0.1%	99.6%	1	0.4%	89.5%
<= 13m 0s	0	0.0%	99.8%	0	0.0%	99.8%	6	0.1%	99.6%	1	0.4%	89.8%
<= 14m 0s	0	0.0%	99.8%	0	0.0%	99.8%	3	0.0%	99.7%	1	0.4%	90.2%
<= 15m 0s	0	0.0%	99.8%	0	0.0%	99.8%	4	0.1%	99.7%	1	0.4%	90.6%
<= 16m 0s	0	0.0%	99.8%	0	0.0%	99.8%	2	0.0%	99.7%	1	0.4%	91.0%
<= 17m 0s	0	0.0%	99.8%	0	0.0%	99.8%	2	0.0%	99.8%	0	0.0%	91.0%
<= 18m 0s	0	0.0%	99.8%	0	0.0%	99.8%	1	0.0%	99.8%	1	0.4%	91.4%
<= 19m 0s	0	0.0%	99.8%	0	0.0%	99.8%	2	0.0%	99.8%	0	0.0%	91.4%
<= 20m 0s	0	0.0%	99.8%	0	0.0%	99.8%	2	0.0%	99.8%	2	0.8%	92.2%
>= 20m 0s	15	0.2%	100.0	3	0.2%	100.0	12	0.2%	100.0	20	7.8%	100.0
Tot. Counts:	7,555			1,776			7,558			256		

Notes:

Total Records Reported by this PSAP: 8302
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 8302

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1025	98.6%	98.6%	1	1.2%	1.2%	51	4.9%	4.9%	23	85.2%	85.2%
<= 0m 20s	14	1.3%	99.9%	6	7.1%	8.2%	69	6.6%	11.5%	0	0.0%	85.2%
<= 0m 30s	1	0.1%	100.0	23	27.1%	35.3%	105	10.1%	21.6%	4	14.8%	100.0
<= 0m 40s	0	0.0%	100.0	26	30.6%	65.9%	95	9.1%	30.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	11.8%	77.6%	89	8.6%	39.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	9.4%	87.1%	77	7.4%	46.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	9.4%	96.5%	195	18.8%	65.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.2%	97.6%	157	15.1%	80.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.2%	98.8%	68	6.5%	87.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	40	3.8%	91.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.8%	28	2.7%	93.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.8%	17	1.6%	95.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.8%	11	1.1%	96.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	1.2%	100.0	6	0.6%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	97.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.0%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,040			85			1,040			27		

Notes:

Total Records Reported by this PSAP: 1154
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1154

Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6309	99.4%	99.4%	0	0.0%	0.0%	626	9.9%	9.9%	116	98.3%	98.3%
<= 0m 20s	39	0.6%	100.0	30	12.6%	12.6%	988	15.6%	25.4%	2	1.7%	100.0
<= 0m 30s	0	0.0%	100.0	81	34.0%	46.6%	794	12.5%	37.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	63	26.5%	73.1%	746	11.8%	49.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	27	11.3%	84.5%	532	8.4%	58.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	5.0%	89.5%	483	7.6%	65.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	21	8.8%	98.3%	1135	17.9%	83.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.8%	99.2%	507	8.0%	91.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	210	3.3%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	99	1.6%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	99.6%	65	1.0%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	48	0.8%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	100.0	29	0.5%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	29	0.5%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,348			238			6,348			118		

Notes:

Total Records Reported by this PSAP: 6927
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 6927

Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6323	96.0%	96.0%	9	0.7%	0.7%	717	10.9%	10.9%	223	38.9%	38.9%
<= 0m 20s	134	2.0%	98.0%	317	23.1%	23.7%	850	12.9%	23.8%	12	2.1%	41.0%
<= 0m 30s	20	0.3%	98.3%	464	33.8%	57.5%	834	12.7%	36.4%	44	7.7%	48.7%
<= 0m 40s	2	0.0%	98.3%	288	21.0%	78.5%	687	10.4%	46.9%	1	0.2%	48.9%
<= 0m 50s	0	0.0%	98.3%	105	7.6%	86.1%	469	7.1%	54.0%	0	0.0%	48.9%
<= 1m 0s	0	0.0%	98.3%	54	3.9%	90.0%	364	5.5%	59.5%	0	0.0%	48.9%
<= 1m 30s	0	0.0%	98.3%	54	3.9%	94.0%	681	10.3%	69.9%	0	0.0%	48.9%
<= 2m 0s	0	0.0%	98.3%	15	1.1%	95.1%	409	6.2%	76.1%	0	0.0%	48.9%
<= 2m 30s	0	0.0%	98.3%	11	0.8%	95.9%	275	4.2%	80.2%	0	0.0%	48.9%
<= 3m 0s	0	0.0%	98.3%	1	0.1%	95.9%	246	3.7%	84.0%	0	0.0%	48.9%
<= 3m 30s	0	0.0%	98.3%	0	0.0%	95.9%	196	3.0%	86.9%	1	0.2%	49.0%
<= 4m 0s	0	0.0%	98.3%	1	0.1%	96.0%	274	4.2%	91.1%	3	0.5%	49.6%
<= 4m 30s	0	0.0%	98.3%	1	0.1%	96.1%	151	2.3%	93.4%	2	0.3%	49.9%
<= 5m 0s	0	0.0%	98.3%	0	0.0%	96.1%	85	1.3%	94.7%	0	0.0%	49.9%
<= 6m 0s	0	0.0%	98.3%	1	0.1%	96.1%	86	1.3%	96.0%	0	0.0%	49.9%
<= 7m 0s	1	0.0%	98.4%	1	0.1%	96.2%	41	0.6%	96.6%	2	0.3%	50.3%
<= 8m 0s	0	0.0%	98.4%	0	0.0%	96.2%	24	0.4%	97.0%	2	0.3%	50.6%
<= 9m 0s	3	0.0%	98.4%	1	0.1%	96.3%	19	0.3%	97.3%	3	0.5%	51.1%
<= 10m 0s	0	0.0%	98.4%	0	0.0%	96.3%	17	0.3%	97.5%	0	0.0%	51.1%
<= 11m 0s	0	0.0%	98.4%	1	0.1%	96.4%	10	0.2%	97.7%	3	0.5%	51.7%
<= 12m 0s	1	0.0%	98.4%	0	0.0%	96.4%	9	0.1%	97.8%	5	0.9%	52.5%
<= 13m 0s	0	0.0%	98.4%	0	0.0%	96.4%	3	0.0%	97.9%	1	0.2%	52.7%
<= 14m 0s	1	0.0%	98.4%	1	0.1%	96.4%	1	0.0%	97.9%	1	0.2%	52.9%
<= 15m 0s	0	0.0%	98.4%	0	0.0%	96.4%	2	0.0%	97.9%	1	0.2%	53.1%
<= 16m 0s	0	0.0%	98.4%	0	0.0%	96.4%	3	0.0%	98.0%	1	0.2%	53.2%
<= 17m 0s	1	0.0%	98.5%	0	0.0%	96.4%	4	0.1%	98.0%	2	0.3%	53.6%
<= 18m 0s	0	0.0%	98.5%	0	0.0%	96.4%	2	0.0%	98.0%	4	0.7%	54.3%
<= 19m 0s	2	0.0%	98.5%	0	0.0%	96.4%	2	0.0%	98.1%	1	0.2%	54.5%
<= 20m 0s	0	0.0%	98.5%	0	0.0%	96.4%	1	0.0%	98.1%	1	0.2%	54.6%
>= 20m 0s	100	1.5%	100.0	49	3.6%	100.0	126	1.9%	100.0	258	45.0%	99.7%
Tot. Counts:	6,588			1,374			6,588			571		

Notes:

Total Records Reported by this PSAP: 7719
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7719

Fractile 911 Call Response Time Distribution

Middlebury Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	592	94.7%	94.7%	1	0.4%	0.4%	18	2.9%	2.9%	11	73.3%	73.3%
<= 0m 20s	26	4.2%	98.9%	7	3.1%	3.5%	37	5.9%	8.8%	0	0.0%	73.3%
<= 0m 30s	6	1.0%	99.8%	54	23.9%	27.4%	63	10.1%	18.9%	4	26.7%	100.0
<= 0m 40s	1	0.2%	100.0	65	28.8%	56.2%	67	10.7%	29.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	33	14.6%	70.8%	45	7.2%	36.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	33	14.6%	85.4%	48	7.7%	44.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	23	10.2%	95.6%	104	16.6%	61.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	2.7%	98.2%	78	12.5%	73.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.3%	99.6%	64	10.2%	83.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	100.0	37	5.9%	89.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	2.7%	92.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	16	2.6%	95.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	95.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.1%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	97.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	100.0	0	0.0%	100.0
Tot. Counts:	625			226			625			15		

Notes:

Total Records Reported by this PSAP: 667
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 667

Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5835	94.0%	94.0%	3	0.6%	0.6%	503	8.1%	8.1%	243	60.1%	60.1%
<= 0m 20s	301	4.8%	98.9%	43	9.0%	9.6%	614	9.9%	18.0%	9	2.2%	62.4%
<= 0m 30s	50	0.8%	99.7%	150	31.3%	40.8%	489	7.9%	25.9%	63	15.6%	78.0%
<= 0m 40s	2	0.0%	99.7%	127	26.5%	67.3%	508	8.2%	34.1%	0	0.0%	78.0%
<= 0m 50s	0	0.0%	99.7%	61	12.7%	80.0%	419	6.8%	40.8%	2	0.5%	78.5%
<= 1m 0s	0	0.0%	99.7%	36	7.5%	87.5%	354	5.7%	46.5%	1	0.2%	78.7%
<= 1m 30s	0	0.0%	99.7%	42	8.8%	96.3%	946	15.2%	61.8%	0	0.0%	78.7%
<= 2m 0s	0	0.0%	99.7%	8	1.7%	97.9%	814	13.1%	74.9%	1	0.2%	79.0%
<= 2m 30s	0	0.0%	99.7%	5	1.0%	99.0%	629	10.1%	85.0%	0	0.0%	79.0%
<= 3m 0s	0	0.0%	99.7%	1	0.2%	99.2%	379	6.1%	91.1%	1	0.2%	79.2%
<= 3m 30s	0	0.0%	99.7%	0	0.0%	99.2%	218	3.5%	94.6%	0	0.0%	79.2%
<= 4m 0s	5	0.1%	99.8%	3	0.6%	99.8%	108	1.7%	96.4%	0	0.0%	79.2%
<= 4m 30s	0	0.0%	99.8%	0	0.0%	99.8%	62	1.0%	97.4%	0	0.0%	79.2%
<= 5m 0s	0	0.0%	99.8%	0	0.0%	99.8%	34	0.5%	97.9%	0	0.0%	79.2%
<= 6m 0s	0	0.0%	99.8%	0	0.0%	99.8%	46	0.7%	98.6%	2	0.5%	79.7%
<= 7m 0s	2	0.0%	99.8%	0	0.0%	99.8%	16	0.3%	98.9%	2	0.5%	80.2%
<= 8m 0s	0	0.0%	99.8%	0	0.0%	99.8%	18	0.3%	99.2%	2	0.5%	80.7%
<= 9m 0s	0	0.0%	99.8%	0	0.0%	99.8%	7	0.1%	99.3%	1	0.2%	80.9%
<= 10m 0s	1	0.0%	99.8%	0	0.0%	99.8%	7	0.1%	99.4%	0	0.0%	80.9%
<= 11m 0s	0	0.0%	99.8%	0	0.0%	99.8%	7	0.1%	99.5%	0	0.0%	80.9%
<= 12m 0s	0	0.0%	99.8%	0	0.0%	99.8%	3	0.0%	99.6%	3	0.7%	81.7%
<= 13m 0s	0	0.0%	99.8%	0	0.0%	99.8%	5	0.1%	99.7%	1	0.2%	81.9%
<= 14m 0s	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	99.7%	0	0.0%	81.9%
<= 15m 0s	0	0.0%	99.8%	0	0.0%	99.8%	1	0.0%	99.7%	0	0.0%	81.9%
<= 16m 0s	3	0.0%	99.9%	0	0.0%	99.8%	1	0.0%	99.7%	2	0.5%	82.4%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.8%	1	0.0%	99.7%	1	0.2%	82.7%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.8%	2	0.0%	99.7%	1	0.2%	82.9%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	99.8%	0	0.0%	99.7%	2	0.5%	83.4%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	99.8%	0	0.0%	99.7%	0	0.0%	83.4%
>= 20m 0s	8	0.1%	100.0	1	0.2%	100.0	16	0.3%	100.0	67	16.6%	100.0
Tot. Counts:	6,207			480			6,207			404		

Notes:

Total Records Reported by this PSAP: 7192
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7192

Fractile 911 Call Response Time Distribution

Milford Fire Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3771	96.7%	96.7%	1	0.1%	0.1%	326	8.4%	8.4%	125	91.9%	91.9%
<= 0m 20s	113	2.9%	99.6%	317	19.1%	19.2%	470	12.1%	20.4%	4	2.9%	94.9%
<= 0m 30s	14	0.4%	99.9%	721	43.5%	62.7%	657	16.8%	37.3%	7	5.1%	100.0
<= 0m 40s	1	0.0%	100.0	391	23.6%	86.3%	858	22.0%	59.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	133	8.0%	94.3%	506	13.0%	72.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	46	2.8%	97.1%	347	8.9%	81.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	39	2.4%	99.5%	490	12.6%	93.7%	0	0.0%	100.0
<= 2m 0s	1	0.0%	100.0	6	0.4%	99.8%	143	3.7%	97.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.2%	100.0	53	1.4%	98.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.5%	99.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,900			1,657			3,900			136		

Notes:

Total Records Reported by this PSAP: 4423
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4423

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1338	91.1%	91.1%	2	0.3%	0.3%	103	7.0%	7.0%	53	70.7%	70.7%
<= 0m 20s	114	7.8%	98.8%	99	16.5%	16.9%	122	8.3%	15.3%	4	5.3%	76.0%
<= 0m 30s	17	1.2%	100.0	158	26.4%	43.2%	164	11.2%	26.5%	12	16.0%	92.0%
<= 0m 40s	0	0.0%	100.0	119	19.9%	63.1%	182	12.4%	38.9%	0	0.0%	92.0%
<= 0m 50s	0	0.0%	100.0	80	13.4%	76.5%	154	10.5%	49.4%	0	0.0%	92.0%
<= 1m 0s	0	0.0%	100.0	52	8.7%	85.1%	104	7.1%	56.4%	0	0.0%	92.0%
<= 1m 30s	0	0.0%	100.0	71	11.9%	97.0%	295	20.1%	76.5%	0	0.0%	92.0%
<= 2m 0s	0	0.0%	100.0	9	1.5%	98.5%	131	8.9%	85.4%	0	0.0%	92.0%
<= 2m 30s	0	0.0%	100.0	5	0.8%	99.3%	73	5.0%	90.4%	0	0.0%	92.0%
<= 3m 0s	0	0.0%	100.0	3	0.5%	99.8%	40	2.7%	93.1%	0	0.0%	92.0%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	21	1.4%	94.6%	0	0.0%	92.0%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	12	0.8%	95.4%	0	0.0%	92.0%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	10	0.7%	96.1%	0	0.0%	92.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	10	0.7%	96.7%	0	0.0%	92.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	26	1.8%	98.5%	0	0.0%	92.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	98.8%	0	0.0%	92.0%
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	6	0.4%	99.3%	0	0.0%	92.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	92.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	92.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	92.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	92.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	1.3%	93.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	5	6.7%	100.0
Tot. Counts:	1,469			599			1,469			75		

Notes:

Total Records Reported by this PSAP: 1708
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1708

Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1502	96.8%	96.8%	10	1.9%	1.9%	146	9.4%	9.4%	53	88.3%	88.3%
<= 0m 20s	42	2.7%	99.5%	163	31.3%	33.3%	255	16.4%	25.8%	1	1.7%	90.0%
<= 0m 30s	8	0.5%	100.0	199	38.3%	71.5%	306	19.7%	45.5%	6	10.0%	100.0
<= 0m 40s	0	0.0%	100.0	85	16.3%	87.9%	364	23.4%	69.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	35	6.7%	94.6%	166	10.7%	79.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	18	3.5%	98.1%	133	8.6%	88.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	1.0%	99.0%	126	8.1%	96.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.8%	99.8%	26	1.7%	98.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	11	0.7%	98.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	100.0	11	0.7%	99.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,552			520			1,553			60		

Notes:

Total Records Reported by this PSAP: 1767
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1767

Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2300	97.8%	97.8%	175	17.5%	17.5%	156	6.6%	6.6%	47	95.9%	95.9%
<= 0m 20s	41	1.7%	99.5%	527	52.7%	70.2%	318	13.5%	20.2%	0	0.0%	95.9%
<= 0m 30s	11	0.5%	100.0	173	17.3%	87.5%	375	15.9%	36.1%	2	4.1%	100.0
<= 0m 40s	0	0.0%	100.0	70	7.0%	94.5%	320	13.6%	49.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	1.9%	96.4%	238	10.1%	59.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	1.0%	97.4%	172	7.3%	67.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	18	1.8%	99.2%	362	15.4%	82.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	0.7%	99.9%	178	7.6%	90.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	100.0	101	4.3%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	56	2.4%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	24	1.0%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	15	0.6%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,352			1,000			2,352			49		

Notes:

Total Records Reported by this PSAP: 2572
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2572

Fractile 911 Call Response Time Distribution

New Britain Public Safety

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	9935	92.6%	92.6%	1	0.2%	0.2%	1078	10.0%	10.0%	600	82.2%	82.2%
<= 0m 20s	664	6.2%	98.8%	87	19.9%	20.1%	1303	12.1%	22.2%	51	7.0%	89.2%
<= 0m 30s	109	1.0%	99.8%	153	34.9%	55.0%	1082	10.1%	32.3%	77	10.5%	99.7%
<= 0m 40s	14	0.1%	99.9%	96	21.9%	76.9%	1090	10.2%	42.4%	1	0.1%	99.9%
<= 0m 50s	5	0.0%	99.9%	37	8.4%	85.4%	908	8.5%	50.9%	1	0.1%	100.0
<= 1m 0s	2	0.0%	100.0	22	5.0%	90.4%	711	6.6%	57.5%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	21	4.8%	95.2%	1650	15.4%	72.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.8%	97.0%	1032	9.6%	82.5%	0	0.0%	100.0
<= 2m 30s	2	0.0%	100.0	10	2.3%	99.3%	591	5.5%	88.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.5%	356	3.3%	91.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	239	2.2%	93.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	177	1.6%	95.2%	0	0.0%	100.0
<= 4m 30s	1	0.0%	100.0	0	0.0%	99.5%	113	1.1%	96.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	2	0.5%	100.0	82	0.8%	97.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	135	1.3%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	67	0.6%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	46	0.4%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	29	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	10,733			438			10,734			730		

Notes:

Total Records Reported by this PSAP: 12916
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 12916

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1098	96.1%	96.1%	0	0.0%	0.0%	148	13.0%	13.0%	67	84.8%	84.8%
<= 0m 20s	40	3.5%	99.6%	57	16.1%	16.1%	154	13.5%	26.4%	5	6.3%	91.1%
<= 0m 30s	4	0.4%	100.0	140	39.7%	55.8%	147	12.9%	39.3%	7	8.9%	100.0
<= 0m 40s	0	0.0%	100.0	73	20.7%	76.5%	134	11.7%	51.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	24	6.8%	83.3%	90	7.9%	58.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	6.2%	89.5%	66	5.8%	64.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	30	8.5%	98.0%	168	14.7%	79.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.7%	99.7%	113	9.9%	89.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	51	4.5%	93.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	22	1.9%	95.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	18	1.6%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	100.0	9	0.8%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,142			353			1,142			79		

Notes:

Total Records Reported by this PSAP: 1455
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1455

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	955	94.4%	94.4%	0	0.0%	0.0%	118	11.7%	11.7%	44	88.0%	88.0%
<= 0m 20s	49	4.8%	99.2%	26	16.8%	16.8%	128	12.6%	24.3%	3	6.0%	94.0%
<= 0m 30s	7	0.7%	99.9%	61	39.4%	56.1%	145	14.3%	38.6%	3	6.0%	100.0
<= 0m 40s	1	0.1%	100.0	43	27.7%	83.9%	141	13.9%	52.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	8.4%	92.3%	121	12.0%	64.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.2%	95.5%	76	7.5%	72.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	1.9%	97.4%	154	15.2%	87.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.9%	99.4%	59	5.8%	93.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	100.0	26	2.6%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.1%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	1.1%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,012			155			1,012			50		

Notes:

Total Records Reported by this PSAP: 1165
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1165

Fractile 911 Call Response Time Distribution

New Haven Emergency Response Ctr.

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	25650	97.0%	97.0%	1	0.0%	0.0%	3608	13.6%	13.6%	1185	88.8%	88.8%
<= 0m 20s	700	2.6%	99.6%	806	18.8%	18.8%	3157	11.9%	25.6%	40	3.0%	91.8%
<= 0m 30s	78	0.3%	99.9%	1375	32.1%	50.9%	2565	9.7%	35.3%	49	3.7%	95.5%
<= 0m 40s	5	0.0%	100.0	939	21.9%	72.8%	2549	9.6%	44.9%	1	0.1%	95.6%
<= 0m 50s	1	0.0%	100.0	430	10.0%	82.8%	1956	7.4%	52.3%	1	0.1%	95.7%
<= 1m 0s	0	0.0%	100.0	241	5.6%	88.5%	1732	6.5%	58.9%	0	0.0%	95.7%
<= 1m 30s	1	0.0%	100.0	313	7.3%	95.8%	4249	16.1%	74.9%	3	0.2%	95.9%
<= 2m 0s	0	0.0%	100.0	91	2.1%	97.9%	2582	9.8%	84.7%	1	0.1%	96.0%
<= 2m 30s	0	0.0%	100.0	36	0.8%	98.7%	1550	5.9%	90.5%	0	0.0%	96.0%
<= 3m 0s	0	0.0%	100.0	26	0.6%	99.3%	861	3.3%	93.8%	0	0.0%	96.0%
<= 3m 30s	0	0.0%	100.0	8	0.2%	99.5%	520	2.0%	95.8%	0	0.0%	96.0%
<= 4m 0s	0	0.0%	100.0	7	0.2%	99.7%	339	1.3%	97.0%	0	0.0%	96.0%
<= 4m 30s	0	0.0%	100.0	4	0.1%	99.8%	199	0.8%	97.8%	0	0.0%	96.0%
<= 5m 0s	0	0.0%	100.0	3	0.1%	99.8%	144	0.5%	98.3%	0	0.0%	96.0%
<= 6m 0s	0	0.0%	100.0	5	0.1%	100.0	169	0.6%	99.0%	0	0.0%	96.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	98	0.4%	99.3%	1	0.1%	96.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	62	0.2%	99.6%	1	0.1%	96.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.1%	99.7%	0	0.0%	96.1%
<= 10m 0s	0	0.0%	100.0	1	0.0%	100.0	18	0.1%	99.8%	0	0.0%	96.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.1%	99.8%	0	0.0%	96.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.0%	99.9%	0	0.0%	96.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	1	0.1%	96.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	96.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	96.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	96.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	96.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.2%
>= 20m 0s	8	0.0%	100.0	1	0.0%	100.0	15	0.1%	100.0	40	3.0%	99.2%
Tot. Counts:	26,443			4,287			26,450			1,323		

Notes:

Total Records Reported by this PSAP: 31606
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 31606

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3432	98.3%	98.3%	0	0.0%	0.0%	253	7.2%	7.2%	68	80.0%	80.0%
<= 0m 20s	53	1.5%	99.8%	11	9.5%	9.5%	376	10.8%	18.0%	1	1.2%	81.2%
<= 0m 30s	5	0.1%	99.9%	30	25.9%	35.3%	430	12.3%	30.3%	4	4.7%	85.9%
<= 0m 40s	1	0.0%	100.0	32	27.6%	62.9%	483	13.8%	44.2%	0	0.0%	85.9%
<= 0m 50s	0	0.0%	100.0	14	12.1%	75.0%	374	10.7%	54.9%	0	0.0%	85.9%
<= 1m 0s	0	0.0%	100.0	3	2.6%	77.6%	349	10.0%	64.9%	0	0.0%	85.9%
<= 1m 30s	0	0.0%	100.0	13	11.2%	88.8%	601	17.2%	82.1%	0	0.0%	85.9%
<= 2m 0s	0	0.0%	100.0	8	6.9%	95.7%	294	8.4%	90.5%	0	0.0%	85.9%
<= 2m 30s	0	0.0%	100.0	2	1.7%	97.4%	146	4.2%	94.7%	0	0.0%	85.9%
<= 3m 0s	0	0.0%	100.0	1	0.9%	98.3%	66	1.9%	96.6%	0	0.0%	85.9%
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.3%	42	1.2%	97.8%	0	0.0%	85.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.3%	25	0.7%	98.5%	0	0.0%	85.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.3%	13	0.4%	98.9%	0	0.0%	85.9%
<= 5m 0s	0	0.0%	100.0	1	0.9%	99.1%	8	0.2%	99.1%	0	0.0%	85.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.1%	15	0.4%	99.5%	0	0.0%	85.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.1%	5	0.1%	99.7%	0	0.0%	85.9%
<= 8m 0s	0	0.0%	100.0	1	0.9%	100.0	2	0.1%	99.7%	0	0.0%	85.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	85.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	85.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	85.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	85.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	85.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	85.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	85.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	85.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	85.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	85.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	85.9%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	12	14.1%	100.0
Tot. Counts:	3,492			116			3,492			85		

Notes:

Total Records Reported by this PSAP: 3828
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3828

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2412	99.1%	99.1%	0	0.0%	0.0%	238	9.8%	9.8%	59	92.2%	92.2%
<= 0m 20s	21	0.9%	100.0	22	15.8%	15.8%	323	13.3%	23.1%	1	1.6%	93.8%
<= 0m 30s	0	0.0%	100.0	40	28.8%	44.6%	321	13.2%	36.3%	4	6.3%	100.0
<= 0m 40s	0	0.0%	100.0	37	26.6%	71.2%	331	13.6%	49.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	8.6%	79.9%	260	10.7%	60.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	7.2%	87.1%	201	8.3%	68.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	9.4%	96.4%	403	16.6%	85.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.4%	97.8%	198	8.1%	93.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	98.6%	64	2.6%	96.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.7%	99.3%	39	1.6%	97.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	12	0.5%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	9	0.4%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.7%	100.0	6	0.2%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,433			139			2,433			64		

Notes:

Total Records Reported by this PSAP: 2732
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2732

Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3387	96.9%	96.9%	6	0.8%	0.8%	263	7.5%	7.5%	84	84.8%	84.8%
<= 0m 20s	92	2.6%	99.5%	244	31.6%	32.4%	485	13.9%	21.4%	5	5.1%	89.9%
<= 0m 30s	15	0.4%	100.0	213	27.6%	60.0%	567	16.2%	37.6%	10	10.1%	100.0
<= 0m 40s	1	0.0%	100.0	168	21.8%	81.7%	577	16.5%	54.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	84	10.9%	92.6%	365	10.4%	64.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	26	3.4%	96.0%	325	9.3%	73.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	27	3.5%	99.5%	504	14.4%	88.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.1%	99.6%	186	5.3%	93.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.7%	71	2.0%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	44	1.3%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	24	0.7%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	16	0.5%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	18	0.5%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.4%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,495			772			3,495			99		

Notes:

Total Records Reported by this PSAP: 3896
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3896

Fractile 911 Call Response Time Distribution

Newtown Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1975	98.1%	98.1%	0	0.0%	0.0%	122	6.1%	6.1%	47	63.5%	63.5%
<= 0m 20s	35	1.7%	99.8%	50	28.6%	28.6%	240	11.9%	18.0%	3	4.1%	67.6%
<= 0m 30s	3	0.1%	100.0	68	38.9%	67.4%	244	12.1%	30.1%	4	5.4%	73.0%
<= 0m 40s	0	0.0%	100.0	30	17.1%	84.6%	282	14.0%	44.1%	0	0.0%	73.0%
<= 0m 50s	0	0.0%	100.0	11	6.3%	90.9%	183	9.1%	53.2%	0	0.0%	73.0%
<= 1m 0s	0	0.0%	100.0	7	4.0%	94.9%	164	8.1%	61.3%	0	0.0%	73.0%
<= 1m 30s	0	0.0%	100.0	4	2.3%	97.1%	364	18.1%	79.4%	1	1.4%	74.3%
<= 2m 0s	0	0.0%	100.0	4	2.3%	99.4%	180	8.9%	88.3%	0	0.0%	74.3%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	98	4.9%	93.2%	0	0.0%	74.3%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	30	1.5%	94.7%	0	0.0%	74.3%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	28	1.4%	96.1%	0	0.0%	74.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	18	0.9%	97.0%	0	0.0%	74.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	9	0.4%	97.4%	0	0.0%	74.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	8	0.4%	97.8%	0	0.0%	74.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	15	0.7%	98.6%	0	0.0%	74.3%
<= 7m 0s	0	0.0%	100.0	1	0.6%	100.0	5	0.2%	98.8%	0	0.0%	74.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.1%	0	0.0%	74.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.3%	0	0.0%	74.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.6%	0	0.0%	74.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.9%	0	0.0%	74.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	74.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	74.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	74.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	74.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	74.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	74.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	74.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	74.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	74.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	74.3%
Tot. Counts:	2,013			175			2,013			55		

Notes:

Total Records Reported by this PSAP: 2248
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2248

Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1046	93.7%	93.7%	0	0.0%	0.0%	99	8.9%	9.0%	49	75.4%	75.4%
<= 0m 20s	62	5.6%	99.3%	46	28.2%	28.2%	148	13.3%	22.2%	5	7.7%	83.1%
<= 0m 30s	7	0.6%	99.9%	57	35.0%	63.2%	194	17.4%	39.6%	11	16.9%	100.0
<= 0m 40s	1	0.1%	100.0	31	19.0%	82.2%	177	15.9%	55.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	6.7%	89.0%	126	11.3%	66.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	1.2%	90.2%	76	6.8%	73.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	6.1%	96.3%	123	11.0%	84.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.2%	97.5%	83	7.4%	92.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	98.2%	43	3.9%	95.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	1.8%	100.0	18	1.6%	97.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,116			163			1,115			65		

Notes:

Total Records Reported by this PSAP: 1302
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1302

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1858	99.4%	99.4%	0	0.0%	0.0%	71	3.8%	3.8%	26	89.7%	89.7%
<= 0m 20s	11	0.6%	99.9%	8	10.5%	10.5%	179	9.6%	13.4%	1	3.4%	93.1%
<= 0m 30s	1	0.1%	100.0	26	34.2%	44.7%	236	12.6%	26.0%	2	6.9%	100.0
<= 0m 40s	0	0.0%	100.0	19	25.0%	69.7%	315	16.8%	42.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	14.5%	84.2%	258	13.8%	56.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	7.9%	92.1%	212	11.3%	68.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	3.9%	96.1%	335	17.9%	85.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.3%	97.4%	111	5.9%	91.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	2.6%	100.0	50	2.7%	94.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	26	1.4%	95.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	18	1.0%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.9%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,870			76			1,870			29		

Notes:

Total Records Reported by this PSAP: 2010
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2010

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4607	99.1%	99.1%	2	0.1%	0.1%	302	6.5%	6.5%	99	98.0%	98.0%
<= 0m 20s	36	0.8%	99.9%	320	21.2%	21.3%	288	6.2%	12.7%	0	0.0%	98.0%
<= 0m 30s	4	0.1%	100.0	555	36.7%	58.0%	351	7.6%	20.2%	2	2.0%	100.0
<= 0m 40s	0	0.0%	100.0	320	21.2%	79.2%	588	12.7%	32.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	130	8.6%	87.8%	411	8.8%	41.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	75	5.0%	92.7%	341	7.3%	49.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	77	5.1%	97.8%	661	14.2%	63.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	16	1.1%	98.9%	622	13.4%	76.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.5%	99.3%	454	9.8%	86.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	8	0.5%	99.9%	226	4.9%	91.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	128	2.8%	94.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	91	2.0%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	38	0.8%	96.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	100.0	28	0.6%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	0.6%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.6%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,647			1,512			4,647			101		

Notes:

Total Records Reported by this PSAP: 5103
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5103

Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6838	98.6%	98.6%	0	0.0%	0.0%	556	8.0%	8.0%	250	98.4%	98.4%
<= 0m 20s	94	1.4%	100.0	65	19.7%	19.7%	639	9.2%	17.2%	1	0.4%	98.8%
<= 0m 30s	3	0.0%	100.0	104	31.5%	51.2%	628	9.1%	26.3%	1	0.4%	99.2%
<= 0m 40s	0	0.0%	100.0	68	20.6%	71.8%	649	9.4%	35.6%	0	0.0%	99.2%
<= 0m 50s	0	0.0%	100.0	30	9.1%	80.9%	530	7.6%	43.3%	0	0.0%	99.2%
<= 1m 0s	0	0.0%	100.0	18	5.5%	86.4%	540	7.8%	51.1%	1	0.4%	99.6%
<= 1m 30s	0	0.0%	100.0	21	6.4%	92.7%	1367	19.7%	70.8%	0	0.0%	99.6%
<= 2m 0s	0	0.0%	100.0	13	3.9%	96.7%	756	10.9%	81.7%	0	0.0%	99.6%
<= 2m 30s	0	0.0%	100.0	6	1.8%	98.5%	425	6.1%	87.8%	0	0.0%	99.6%
<= 3m 0s	0	0.0%	100.0	1	0.3%	98.8%	243	3.5%	91.3%	0	0.0%	99.6%
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.1%	159	2.3%	93.6%	0	0.0%	99.6%
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.4%	86	1.2%	94.9%	0	0.0%	99.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	62	0.9%	95.7%	0	0.0%	99.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	52	0.7%	96.5%	0	0.0%	99.6%
<= 6m 0s	0	0.0%	100.0	1	0.3%	99.7%	81	1.2%	97.7%	0	0.0%	99.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	54	0.8%	98.4%	0	0.0%	99.6%
<= 8m 0s	0	0.0%	100.0	1	0.3%	100.0	28	0.4%	98.8%	0	0.0%	99.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.5%	99.3%	0	0.0%	99.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.3%	99.6%	0	0.0%	99.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	99.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	99.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	99.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.4%	100.0
Tot. Counts:	6,935			330			6,935			254		

Notes:

Total Records Reported by this PSAP: 8197
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 8197

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4919	98.3%	98.3%	29	2.0%	2.0%	570	11.4%	11.4%	181	95.8%	95.8%
<= 0m 20s	83	1.7%	100.0	735	51.2%	53.2%	619	12.4%	23.8%	6	3.2%	98.9%
<= 0m 30s	2	0.0%	100.0	389	27.1%	80.3%	537	10.7%	34.5%	2	1.1%	100.0
<= 0m 40s	0	0.0%	100.0	143	10.0%	90.3%	535	10.7%	45.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	52	3.6%	93.9%	416	8.3%	53.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	23	1.6%	95.5%	410	8.2%	61.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	37	2.6%	98.1%	994	19.9%	81.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	0.5%	98.5%	465	9.3%	90.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	16	1.1%	99.7%	190	3.8%	94.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.2%	99.9%	110	2.2%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.1%	100.0	50	1.0%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	35	0.7%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	23	0.5%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,004			1,436			5,004			189		

Notes:

Total Records Reported by this PSAP: 5779
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5779

Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	641	96.8%	96.8%	0	0.0%	0.0%	10	1.5%	1.5%	14	82.4%	82.4%
<= 0m 20s	20	3.0%	99.8%	0	0.0%	0.0%	25	3.8%	5.3%	0	0.0%	82.4%
<= 0m 30s	1	0.2%	100.0	1	5.6%	5.6%	30	4.5%	9.8%	3	17.6%	100.0
<= 0m 40s	0	0.0%	100.0	2	11.1%	16.7%	23	3.5%	13.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	3	16.7%	33.3%	33	5.0%	18.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	22.2%	55.6%	25	3.8%	22.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	22.2%	77.8%	88	13.3%	35.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	5.6%	83.3%	58	8.8%	44.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	83.3%	69	10.4%	54.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	11.1%	94.4%	49	7.4%	61.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	5.6%	100.0	58	8.8%	70.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	53	8.0%	78.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	33	5.0%	83.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	29	4.4%	88.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	33	5.0%	93.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.7%	94.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.7%	96.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.5%	97.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.1%	98.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	662			18			662			17		

Notes:

Total Records Reported by this PSAP: 716
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 716

Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1547	98.7%	98.7%	0	0.0%	0.0%	94	6.0%	6.0%	41	100.0%	100.0
<= 0m 20s	19	1.2%	99.9%	84	16.8%	16.8%	162	10.3%	16.3%	0	0.0%	100.0
<= 0m 30s	2	0.1%	100.0	138	27.6%	44.4%	194	12.4%	28.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	135	27.0%	71.4%	257	16.4%	45.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	61	12.2%	83.6%	231	14.7%	59.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	46	9.2%	92.8%	161	10.3%	70.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	29	5.8%	98.6%	252	16.1%	86.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.0%	99.6%	90	5.7%	91.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.8%	51	3.3%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	18	1.1%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	17	1.1%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	0.6%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	6	0.4%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	11	0.7%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	6	0.4%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,568			500			1,568			41		

Notes:

Total Records Reported by this PSAP: 1734
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1734

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1385	98.0%	98.0%	0	0.0%	0.0%	116	8.2%	8.2%	43	87.8%	87.8%
<= 0m 20s	24	1.7%	99.7%	76	15.1%	15.1%	160	11.3%	19.5%	2	4.1%	91.8%
<= 0m 30s	4	0.3%	100.0	162	32.2%	47.3%	123	8.7%	28.2%	4	8.2%	100.0
<= 0m 40s	0	0.0%	100.0	110	21.9%	69.2%	128	9.1%	37.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	59	11.7%	80.9%	112	7.9%	45.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	47	9.3%	90.3%	109	7.7%	52.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	36	7.2%	97.4%	188	13.3%	66.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	2.0%	99.4%	126	8.9%	75.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.8%	81	5.7%	80.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	100.0	48	3.4%	84.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	39	2.8%	87.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	52	3.7%	90.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	42	3.0%	93.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	27	1.9%	95.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.6%	97.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	97.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,413			503			1,413			49		

Notes:

Total Records Reported by this PSAP: 1736
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1736

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1090	98.2%	98.2%	0	0.0%	0.0%	63	5.7%	5.7%	27	79.4%	79.4%
<= 0m 20s	19	1.7%	99.9%	52	25.5%	25.5%	81	7.3%	13.0%	1	2.9%	82.4%
<= 0m 30s	1	0.1%	100.0	70	34.3%	59.8%	134	12.1%	25.0%	6	17.6%	100.0
<= 0m 40s	0	0.0%	100.0	37	18.1%	77.9%	134	12.1%	37.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	8.3%	86.3%	90	8.1%	45.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	4.4%	90.7%	74	6.7%	51.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	7.4%	98.0%	201	18.1%	70.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.0%	99.0%	81	7.3%	77.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	99.5%	61	5.5%	82.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	37	3.3%	86.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	48	4.3%	90.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	36	3.2%	93.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	24	2.2%	95.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	9	0.8%	96.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.5%	16	1.4%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.5%	8	0.7%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.5%	2	0.2%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.5%	3	0.3%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.5%	3	0.3%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.5%	2	0.2%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	1	0.5%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,110			204			1,110			34		

Notes:

Total Records Reported by this PSAP: 1225
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1225

Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	512	92.8%	92.8%	0	0.0%	0.0%	68	12.3%	12.3%	40	87.0%	87.0%
<= 0m 20s	33	6.0%	98.7%	3	7.7%	7.7%	56	10.1%	22.5%	1	2.2%	89.1%
<= 0m 30s	5	0.9%	99.6%	18	46.2%	53.8%	53	9.6%	32.1%	4	8.7%	97.8%
<= 0m 40s	1	0.2%	99.8%	9	23.1%	76.9%	94	17.0%	49.1%	0	0.0%	97.8%
<= 0m 50s	1	0.2%	100.0	6	15.4%	92.3%	61	11.1%	60.1%	0	0.0%	97.8%
<= 1m 0s	0	0.0%	100.0	2	5.1%	97.4%	51	9.2%	69.4%	0	0.0%	97.8%
<= 1m 30s	0	0.0%	100.0	1	2.6%	100.0	92	16.7%	86.1%	0	0.0%	97.8%
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	38	6.9%	92.9%	0	0.0%	97.8%
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	14	2.5%	95.5%	1	2.2%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.1%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.7%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.7%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	552			39			552			46		

Notes:

Total Records Reported by this PSAP: 697
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 697

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	8046	99.3%	99.3%	4	0.1%	0.1%	866	10.7%	10.7%	249	97.3%	97.3%
<= 0m 20s	53	0.7%	99.9%	410	13.1%	13.3%	1101	13.6%	24.3%	2	0.8%	98.0%
<= 0m 30s	6	0.1%	100.0	1128	36.2%	49.5%	1013	12.5%	36.8%	5	2.0%	100.0
<= 0m 40s	0	0.0%	100.0	823	26.4%	75.8%	1429	17.6%	54.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	364	11.7%	87.5%	1069	13.2%	67.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	174	5.6%	93.1%	707	8.7%	76.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	162	5.2%	98.3%	1049	12.9%	89.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	29	0.9%	99.2%	405	5.0%	94.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	13	0.4%	99.6%	195	2.4%	96.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.1%	99.7%	89	1.1%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	5	0.2%	99.9%	48	0.6%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	29	0.4%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	14	0.2%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	16	0.2%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	8,105			3,118			8,105			256		

Notes:

Total Records Reported by this PSAP: 9330
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 9330

Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	643	92.3%	92.3%	0	0.0%	0.0%	36	5.2%	5.2%	28	63.6%	63.6%
<= 0m 20s	50	7.2%	99.4%	17	20.0%	20.0%	71	10.2%	15.4%	5	11.4%	75.0%
<= 0m 30s	3	0.4%	99.9%	30	35.3%	55.3%	82	11.8%	27.1%	8	18.2%	93.2%
<= 0m 40s	1	0.1%	100.0	16	18.8%	74.1%	123	17.6%	44.8%	0	0.0%	93.2%
<= 0m 50s	0	0.0%	100.0	9	10.6%	84.7%	95	13.6%	58.4%	0	0.0%	93.2%
<= 1m 0s	0	0.0%	100.0	7	8.2%	92.9%	65	9.3%	67.7%	0	0.0%	93.2%
<= 1m 30s	0	0.0%	100.0	5	5.9%	98.8%	131	18.8%	86.5%	0	0.0%	93.2%
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.8%	45	6.5%	93.0%	0	0.0%	93.2%
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.8%	17	2.4%	95.4%	0	0.0%	93.2%
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	12	1.7%	97.1%	0	0.0%	93.2%
<= 3m 30s	0	0.0%	100.0	1	1.2%	100.0	3	0.4%	97.6%	0	0.0%	93.2%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.3%	98.9%	0	0.0%	93.2%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.1%	0	0.0%	93.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	93.2%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	93.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	93.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	1	2.3%	95.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	95.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	95.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	100.0	2	4.5%	100.0
Tot. Counts:	697			85			697			44		

Notes:

Total Records Reported by this PSAP: 772
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 772

Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1706	97.2%	97.2%	15	2.1%	2.1%	154	8.8%	8.8%	59	85.5%	85.5%
<= 0m 20s	46	2.6%	99.8%	367	51.3%	53.4%	234	13.3%	22.1%	0	0.0%	85.5%
<= 0m 30s	4	0.2%	100.0	190	26.6%	80.0%	297	16.9%	39.0%	10	14.5%	100.0
<= 0m 40s	0	0.0%	100.0	66	9.2%	89.2%	325	18.5%	57.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	25	3.5%	92.7%	172	9.8%	67.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	1.5%	94.3%	137	7.8%	75.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	27	3.8%	98.0%	237	13.5%	88.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.7%	98.7%	95	5.4%	94.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	0.8%	99.6%	38	2.2%	96.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.9%	24	1.4%	97.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	100.0	17	1.0%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,756			715			1,756			69		

Notes:

Total Records Reported by this PSAP: 2087
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2087

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1881	96.3%	96.3%	4	1.7%	1.7%	162	8.3%	8.3%	44	95.7%	95.7%
<= 0m 20s	66	3.4%	99.6%	92	38.8%	40.5%	256	13.1%	21.4%	0	0.0%	95.7%
<= 0m 30s	7	0.4%	100.0	69	29.1%	69.6%	303	15.5%	36.9%	2	4.3%	100.0
<= 0m 40s	0	0.0%	100.0	34	14.3%	84.0%	213	10.9%	47.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	7.2%	91.1%	212	10.8%	58.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	3.4%	94.5%	188	9.6%	68.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	4.2%	98.7%	326	16.7%	85.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.8%	99.6%	143	7.3%	92.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.6%	59	3.0%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	100.0	28	1.4%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	0.9%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,954			237			1,954			46		

Notes:

Total Records Reported by this PSAP: 2159
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2159

Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1032	97.4%	97.4%	0	0.0%	0.0%	39	3.7%	3.7%	20	80.0%	80.0%
<= 0m 20s	22	2.1%	99.4%	101	22.9%	22.9%	71	6.7%	10.4%	1	4.0%	84.0%
<= 0m 30s	6	0.6%	100.0	193	43.7%	66.5%	125	11.8%	22.2%	4	16.0%	100.0
<= 0m 40s	0	0.0%	100.0	94	21.3%	87.8%	139	13.1%	35.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	5.2%	93.0%	114	10.8%	46.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	3.2%	96.2%	93	8.8%	54.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	2.7%	98.9%	198	18.7%	73.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.5%	99.3%	117	11.0%	84.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.7%	100.0	65	6.1%	90.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	32	3.0%	93.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	23	2.2%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.4%	97.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,060			442			1,060			25		

Notes:

Total Records Reported by this PSAP: 1139
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1139

Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2854	98.3%	98.3%	48	4.1%	4.1%	194	6.7%	6.7%	62	87.3%	87.3%
<= 0m 20s	45	1.5%	99.8%	536	46.0%	50.1%	321	11.1%	17.7%	1	1.4%	88.7%
<= 0m 30s	5	0.2%	100.0	337	28.9%	79.1%	541	18.6%	36.4%	8	11.3%	100.0
<= 0m 40s	0	0.0%	100.0	147	12.6%	91.7%	510	17.6%	53.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	41	3.5%	95.2%	328	11.3%	65.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	1.6%	96.8%	231	8.0%	73.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	18	1.5%	98.4%	418	14.4%	87.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	0.9%	99.2%	152	5.2%	92.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.3%	99.6%	96	3.3%	96.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.7%	37	1.3%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.2%	99.8%	18	0.6%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	16	0.6%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	11	0.4%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,904			1,165			2,904			71		

Notes:

Total Records Reported by this PSAP: 3212
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3212

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1914	95.7%	95.7%	0	0.0%	0.0%	282	14.1%	14.1%	94	95.9%	95.9%
<= 0m 20s	81	4.0%	99.7%	9	14.5%	14.5%	248	12.4%	26.5%	3	3.1%	99.0%
<= 0m 30s	5	0.2%	100.0	18	29.0%	43.5%	223	11.1%	37.6%	1	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	15	24.2%	67.7%	213	10.6%	48.3%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	2	3.2%	71.0%	142	7.1%	55.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	9.7%	80.6%	107	5.3%	60.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	8.1%	88.7%	259	12.9%	73.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	3.2%	91.9%	143	7.1%	80.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.6%	93.5%	99	4.9%	85.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	4.8%	98.4%	63	3.1%	88.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.4%	51	2.5%	91.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.4%	35	1.7%	93.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	1.6%	100.0	25	1.2%	94.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.0%	95.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	35	1.7%	97.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	97.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	98.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,001			62			2,001			98		

Notes:

Total Records Reported by this PSAP: 2292
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2292

Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2064	99.0%	99.0%	1	0.6%	0.6%	28	1.3%	1.3%	10	100.0%	100.0
<= 0m 20s	18	0.9%	99.9%	25	14.6%	15.2%	50	2.4%	3.7%	0	0.0%	100.0
<= 0m 30s	2	0.1%	100.0	39	22.8%	38.0%	73	3.5%	7.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	38	22.2%	60.2%	105	5.0%	12.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	10.5%	70.8%	156	7.5%	19.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	24	14.0%	84.8%	187	9.0%	28.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	18	10.5%	95.3%	716	34.3%	63.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	3.5%	98.8%	430	20.6%	83.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.8%	174	8.3%	92.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	99.4%	62	3.0%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	28	1.3%	96.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.6%	100.0	17	0.8%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,084			171			2,085			10		

Notes:

Total Records Reported by this PSAP: 2128
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2128

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2322	98.1%	98.1%	0	0.0%	0.0%	170	7.2%	7.2%	66	97.1%	97.1%
<= 0m 20s	42	1.8%	99.8%	94	28.7%	28.7%	293	12.4%	19.6%	0	0.0%	97.1%
<= 0m 30s	4	0.2%	100.0%	130	39.8%	68.5%	306	12.9%	32.5%	2	2.9%	100.0%
<= 0m 40s	0	0.0%	100.0%	62	19.0%	87.5%	345	14.6%	47.0%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	21	6.4%	93.9%	235	9.9%	57.0%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	6	1.8%	95.7%	158	6.7%	63.6%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	9	2.8%	98.5%	358	15.1%	78.8%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	1	0.3%	98.8%	165	7.0%	85.7%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	0.3%	99.1%	94	4.0%	89.7%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	2	0.6%	99.7%	51	2.2%	91.8%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.3%	100.0%	32	1.4%	93.2%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	34	1.4%	94.6%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	19	0.8%	95.4%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	22	0.9%	96.4%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	29	1.2%	97.6%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	13	0.5%	98.1%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	12	0.5%	98.6%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	0.5%	99.1%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.3%	99.5%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.5%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.3%	99.7%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	2,368			327			2,368			68		

Notes:

Total Records Reported by this PSAP: 2645
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2645

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1493	92.7%	92.7%	0	0.0%	0.0%	158	9.8%	9.8%	42	71.2%	71.2%
<= 0m 20s	92	5.7%	98.4%	6	9.5%	9.5%	148	9.2%	19.0%	5	8.5%	79.7%
<= 0m 30s	23	1.4%	99.8%	23	36.5%	46.0%	149	9.2%	28.2%	12	20.3%	100.0
<= 0m 40s	2	0.1%	99.9%	16	25.4%	71.4%	163	10.1%	38.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	8	12.7%	84.1%	153	9.5%	47.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	5	7.9%	92.1%	141	8.8%	56.6%	0	0.0%	100.0
<= 1m 30s	1	0.1%	100.0	3	4.8%	96.8%	360	22.3%	79.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	96.8%	184	11.4%	90.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.6%	98.4%	64	4.0%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.6%	100.0	29	1.8%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,611			63			1,611			59		

Notes:

Total Records Reported by this PSAP: 1775
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1775

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3373	97.7%	97.7%	0	0.0%	0.0%	193	5.6%	5.6%	66	86.8%	86.8%
<= 0m 20s	70	2.0%	99.8%	26	7.8%	7.8%	316	9.2%	14.7%	2	2.6%	89.5%
<= 0m 30s	7	0.2%	100.0	124	37.1%	44.9%	329	9.5%	24.3%	8	10.5%	100.0
<= 0m 40s	0	0.0%	100.0	98	29.3%	74.3%	402	11.6%	35.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	36	10.8%	85.0%	367	10.6%	46.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	20	6.0%	91.0%	281	8.1%	54.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	4.8%	95.8%	610	17.7%	72.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.8%	97.6%	327	9.5%	81.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.6%	98.2%	172	5.0%	86.8%	0	0.0%	100.0
<= 3m 0s	1	0.0%	100.0	1	0.3%	98.5%	125	3.6%	90.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.6%	99.1%	76	2.2%	92.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.1%	64	1.9%	94.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.6%	99.7%	35	1.0%	95.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	29	0.8%	96.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	38	1.1%	97.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.3%	100.0	19	0.6%	98.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.7%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.4%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.4%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,451			334			3,451			76		

Notes:

Total Records Reported by this PSAP: 3724
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3724

Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	11286	91.4%	91.4%	2	0.4%	0.4%	2291	18.6%	18.6%	839	65.3%	65.3%
<= 0m 20s	839	6.8%	98.2%	189	35.5%	35.9%	1460	11.8%	30.4%	108	8.4%	73.8%
<= 0m 30s	173	1.4%	99.6%	149	28.0%	63.9%	1149	9.3%	39.7%	317	24.7%	98.4%
<= 0m 40s	24	0.2%	99.8%	74	13.9%	77.8%	1192	9.7%	49.4%	9	0.7%	99.1%
<= 0m 50s	4	0.0%	99.9%	42	7.9%	85.7%	915	7.4%	56.8%	1	0.1%	99.2%
<= 1m 0s	2	0.0%	99.9%	27	5.1%	90.8%	866	7.0%	63.8%	4	0.3%	99.5%
<= 1m 30s	14	0.1%	100.0	24	4.5%	95.3%	1888	15.3%	79.1%	0	0.0%	99.5%
<= 2m 0s	1	0.0%	100.0	10	1.9%	97.2%	999	8.1%	87.2%	0	0.0%	99.5%
<= 2m 30s	0	0.0%	100.0	6	1.1%	98.3%	572	4.6%	91.8%	0	0.0%	99.5%
<= 3m 0s	1	0.0%	100.0	0	0.0%	98.3%	304	2.5%	94.3%	1	0.1%	99.6%
<= 3m 30s	0	0.0%	100.0	4	0.8%	99.1%	179	1.5%	95.7%	0	0.0%	99.6%
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.2%	139	1.1%	96.8%	0	0.0%	99.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.2%	77	0.6%	97.5%	0	0.0%	99.6%
<= 5m 0s	0	0.0%	100.0	3	0.6%	99.8%	54	0.4%	97.9%	1	0.1%	99.7%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	82	0.7%	98.6%	0	0.0%	99.7%
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	54	0.4%	99.0%	0	0.0%	99.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	34	0.3%	99.3%	1	0.1%	99.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.2%	99.5%	2	0.2%	99.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	99.6%	0	0.0%	99.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.7%	0	0.0%	99.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.8%	1	0.1%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	12,344			532			12,344			1,284		

Notes:

Total Records Reported by this PSAP: 16893
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 16893

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1225	98.2%	98.2%	0	0.0%	0.0%	77	6.2%	6.2%	29	90.6%	90.6%
<= 0m 20s	19	1.5%	99.8%	51	25.2%	25.2%	113	9.1%	15.2%	1	3.1%	93.8%
<= 0m 30s	2	0.2%	99.9%	76	37.6%	62.9%	129	10.3%	25.6%	2	6.3%	100.0
<= 0m 40s	1	0.1%	100.0	35	17.3%	80.2%	172	13.8%	39.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	11.4%	91.6%	119	9.5%	48.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.5%	94.1%	99	7.9%	56.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	3.0%	97.0%	220	17.6%	74.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.5%	99.5%	109	8.7%	83.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	100.0	39	3.1%	86.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	25	2.0%	88.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	25	2.0%	90.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	27	2.2%	92.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	1.0%	93.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.8%	94.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	25	2.0%	96.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.2%	97.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.0%	98.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,247			202			1,247			32		

Notes:

Total Records Reported by this PSAP: 1386
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1386

Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Ctr.

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5092	99.1%	99.1%	2	0.3%	0.3%	737	14.3%	14.3%	151	98.7%	98.7%
<= 0m 20s	36	0.7%	99.8%	168	29.1%	29.5%	557	10.8%	25.2%	0	0.0%	98.7%
<= 0m 30s	8	0.2%	100.0	229	39.7%	69.2%	498	9.7%	34.9%	0	0.0%	98.7%
<= 0m 40s	0	0.0%	100.0	93	16.1%	85.3%	583	11.4%	46.2%	0	0.0%	98.7%
<= 0m 50s	0	0.0%	100.0	37	6.4%	91.7%	445	8.7%	54.9%	0	0.0%	98.7%
<= 1m 0s	0	0.0%	100.0	14	2.4%	94.1%	341	6.6%	61.5%	0	0.0%	98.7%
<= 1m 30s	0	0.0%	100.0	22	3.8%	97.9%	856	16.7%	78.2%	0	0.0%	98.7%
<= 2m 0s	0	0.0%	100.0	9	1.6%	99.5%	468	9.1%	87.3%	0	0.0%	98.7%
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.8%	261	5.1%	92.4%	0	0.0%	98.7%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	134	2.6%	95.0%	1	0.7%	99.3%
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	75	1.5%	96.5%	0	0.0%	99.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	60	1.2%	97.6%	0	0.0%	99.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	31	0.6%	98.2%	0	0.0%	99.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.5%	98.7%	0	0.0%	99.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.4%	99.1%	0	0.0%	99.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.4%	99.5%	0	0.0%	99.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.7%	0	0.0%	99.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	99.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	99.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.7%	100.0
Tot. Counts:	5,136			577			5,136			153		

Notes:

Total Records Reported by this PSAP: 5854
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5854

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	912	94.5%	94.5%	0	0.0%	0.0%	55	5.7%	5.7%	20	60.6%	60.6%
<= 0m 20s	45	4.7%	99.2%	60	38.2%	38.2%	105	10.9%	16.6%	1	3.0%	63.6%
<= 0m 30s	8	0.8%	100.0	57	36.3%	74.5%	167	17.3%	33.9%	12	36.4%	100.0
<= 0m 40s	0	0.0%	100.0	22	14.0%	88.5%	199	20.6%	54.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	7.0%	95.5%	125	13.0%	67.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	1.9%	97.5%	99	10.3%	77.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	1.9%	99.4%	128	13.3%	91.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.6%	100.0	45	4.7%	95.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.8%	97.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.9%	98.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	965			157			965			33		

Notes:

Total Records Reported by this PSAP: 1078
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1078

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	537	94.4%	94.4%	0	0.0%	0.0%	23	4.0%	4.0%	8	88.9%	88.9%
<= 0m 20s	31	5.4%	99.8%	3	4.0%	4.0%	43	7.6%	11.6%	1	11.1%	100.0
<= 0m 30s	1	0.2%	100.0	25	33.3%	37.3%	58	10.2%	21.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	22	29.3%	66.7%	74	13.0%	34.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	14.7%	81.3%	68	12.0%	46.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	8.0%	89.3%	50	8.8%	55.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	8.0%	97.3%	103	18.1%	73.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.3%	98.7%	50	8.8%	82.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.7%	31	5.4%	87.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.7%	15	2.6%	90.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.7%	6	1.1%	91.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.7%	16	2.8%	94.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.7%	10	1.8%	96.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	1.3%	100.0	6	1.1%	97.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.4%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	569			75			569			9		

Notes:

Total Records Reported by this PSAP: 603
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 603

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	9235	97.3%	97.3%	34	0.8%	0.8%	797	8.4%	8.4%	261	87.6%	87.6%
<= 0m 20s	226	2.4%	99.7%	1356	33.1%	34.0%	1222	12.9%	21.3%	20	6.7%	94.3%
<= 0m 30s	30	0.3%	100.0	1533	37.5%	71.4%	1867	19.7%	40.9%	17	5.7%	100.0
<= 0m 40s	0	0.0%	100.0	686	16.8%	88.2%	2030	21.4%	62.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	246	6.0%	94.2%	1161	12.2%	74.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	95	2.3%	96.5%	763	8.0%	82.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	96	2.3%	98.9%	1017	10.7%	93.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	25	0.6%	99.5%	296	3.1%	96.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	12	0.3%	99.8%	123	1.3%	97.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.1%	99.9%	70	0.7%	98.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.0%	100.0	35	0.4%	98.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	27	0.3%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	22	0.2%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.2%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	16	0.2%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	9,491			4,092			9,491			298		

Notes:

Total Records Reported by this PSAP: 10487
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 10487

Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2681	99.6%	99.6%	0	0.0%	0.0%	158	5.8%	5.8%	145	100.0%	100.0
<= 0m 20s	11	0.4%	100.0	14	8.3%	8.3%	276	10.2%	16.0%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	48	28.4%	36.7%	264	9.7%	25.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	47	27.8%	64.5%	260	9.6%	35.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	20	11.8%	76.3%	195	7.2%	42.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	7.1%	83.4%	167	6.2%	48.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	8.9%	92.3%	469	17.3%	66.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.4%	94.7%	424	15.7%	81.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	3.0%	97.6%	239	8.8%	90.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.2%	98.8%	100	3.7%	94.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	1.2%	100.0	63	2.3%	96.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	32	1.2%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	16	0.6%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,693			169			2,709			145		

Notes:

Total Records Reported by this PSAP: 3103
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3103

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2028	99.2%	99.2%	0	0.0%	0.0%	383	18.7%	18.7%	28	96.6%	96.6%
<= 0m 20s	14	0.7%	99.9%	31	13.0%	13.0%	630	30.8%	49.6%	0	0.0%	96.6%
<= 0m 30s	2	0.1%	100.0	92	38.7%	51.7%	261	12.8%	62.3%	1	3.4%	100.0
<= 0m 40s	0	0.0%	100.0	62	26.1%	77.7%	188	9.2%	71.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	8.0%	85.7%	100	4.9%	76.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	5.5%	91.2%	77	3.8%	80.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	6.7%	97.9%	148	7.2%	87.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.3%	99.2%	77	3.8%	91.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.6%	37	1.8%	93.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	31	1.5%	94.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	100.0	26	1.3%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.8%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.1%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,044			238			2,044			29		

Notes:

Total Records Reported by this PSAP: 2245
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2245

Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6778	98.4%	98.4%	7	0.2%	0.2%	530	7.7%	7.7%	185	93.0%	93.0%
<= 0m 20s	94	1.4%	99.7%	757	18.4%	18.6%	566	8.2%	15.9%	5	2.5%	95.5%
<= 0m 30s	18	0.3%	100.0	1781	43.3%	61.8%	840	12.2%	28.1%	9	4.5%	100.0
<= 0m 40s	0	0.0%	100.0	969	23.5%	85.4%	1534	22.3%	50.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	282	6.9%	92.2%	1006	14.6%	65.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	156	3.8%	96.0%	654	9.5%	74.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	124	3.0%	99.1%	977	14.2%	88.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	24	0.6%	99.6%	364	5.3%	93.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.2%	99.8%	161	2.3%	96.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.1%	99.9%	98	1.4%	97.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.9%	52	0.8%	98.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.0%	100.0	28	0.4%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	18	0.3%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	14	0.2%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	13	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,890			4,115			6,890			199		

Notes:

Total Records Reported by this PSAP: 7663
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7663

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3040	97.8%	97.8%	8	0.7%	0.7%	237	7.6%	7.6%	70	92.1%	92.1%
<= 0m 20s	59	1.9%	99.7%	256	23.0%	23.7%	390	12.5%	20.2%	4	5.3%	97.4%
<= 0m 30s	10	0.3%	100.0	394	35.4%	59.1%	486	15.6%	35.8%	2	2.6%	100.0
<= 0m 40s	0	0.0%	100.0	253	22.7%	81.8%	489	15.7%	51.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	96	8.6%	90.4%	381	12.3%	63.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	44	3.9%	94.3%	278	8.9%	72.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	48	4.3%	98.7%	444	14.3%	87.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	0.8%	99.5%	176	5.7%	92.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.7%	73	2.3%	95.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.8%	41	1.3%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.2%	100.0	20	0.6%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.6%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.6%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.6%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,109			1,114			3,109			76		

Notes:

Total Records Reported by this PSAP: 3391
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3391

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3139	99.7%	99.7%	0	0.0%	0.0%	249	7.9%	7.9%	0	0.0%	100.0
<= 0m 20s	9	0.3%	100.0	47	29.6%	29.6%	426	13.5%	21.4%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	55	34.6%	64.2%	370	11.7%	33.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	25	15.7%	79.9%	401	12.7%	45.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	5.7%	85.5%	320	10.2%	56.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	2.5%	88.1%	262	8.3%	64.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	4.4%	92.5%	557	17.7%	82.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	6.3%	98.7%	285	9.1%	91.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	99.4%	124	3.9%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	100.0	61	1.9%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	27	0.9%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,149			159			3,149			0		

Notes:

Total Records Reported by this PSAP: 3514
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3514

Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2133	99.0%	99.0%	1	0.2%	0.2%	165	7.7%	7.7%	71	95.9%	95.9%
<= 0m 20s	19	0.9%	99.9%	126	28.8%	29.1%	220	10.2%	17.9%	1	1.4%	97.3%
<= 0m 30s	3	0.1%	100.0	188	43.0%	72.1%	272	12.6%	30.5%	2	2.7%	100.0
<= 0m 40s	0	0.0%	100.0	72	16.5%	88.6%	362	16.8%	47.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	22	5.0%	93.6%	246	11.4%	58.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	16	3.7%	97.3%	180	8.4%	67.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	1.1%	98.4%	325	15.1%	82.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.4%	99.8%	149	6.9%	89.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	81	3.8%	92.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	44	2.0%	94.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	19	0.9%	95.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.1%	96.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.7%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,155			437			2,155			74		

Notes:

Total Records Reported by this PSAP: 2397
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2397

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1941	98.6%	98.6%	0	0.0%	0.0%	212	10.8%	10.8%	45	100.0%	100.0
<= 0m 20s	24	1.2%	99.8%	51	18.6%	18.6%	235	11.9%	22.8%	0	0.0%	100.0
<= 0m 30s	2	0.1%	99.9%	107	39.1%	57.7%	212	10.8%	33.5%	0	0.0%	100.0
<= 0m 40s	1	0.1%	100.0	64	23.4%	81.0%	220	11.2%	44.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	26	9.5%	90.5%	188	9.6%	54.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	3.3%	93.8%	191	9.7%	64.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	3.3%	97.1%	335	17.0%	81.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.1%	98.2%	139	7.1%	88.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.7%	98.9%	66	3.4%	91.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.3%	38	1.9%	93.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.7%	100.0	23	1.2%	94.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	28	1.4%	95.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	20	1.0%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.9%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,968			274			1,967			45		

Notes:

Total Records Reported by this PSAP: 2203
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2203

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6966	95.7%	95.7%	0	0.0%	0.0%	678	9.3%	9.3%	194	78.2%	78.2%
<= 0m 20s	275	3.8%	99.5%	86	12.0%	12.0%	1218	16.7%	26.1%	30	12.1%	90.3%
<= 0m 30s	35	0.5%	100.0	186	25.9%	37.9%	1036	14.2%	40.3%	24	9.7%	100.0
<= 0m 40s	1	0.0%	100.0	147	20.5%	58.4%	979	13.5%	53.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	83	11.6%	70.0%	723	9.9%	63.7%	0	0.0%	100.0
<= 1m 0s	1	0.0%	100.0	73	10.2%	80.2%	557	7.7%	71.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	103	14.4%	94.6%	947	13.0%	84.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	28	3.9%	98.5%	395	5.4%	89.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.7%	99.2%	176	2.4%	92.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.4%	127	1.7%	93.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.3%	99.7%	77	1.1%	95.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	49	0.7%	95.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	47	0.6%	96.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.9%	50	0.7%	97.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	73	1.0%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	39	0.5%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.4%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,278			717			7,278			248		

Notes:

Total Records Reported by this PSAP: 8174
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 8174

Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6439	99.6%	99.6%	28	4.3%	4.3%	672	10.4%	10.4%	198	99.5%	99.5%
<= 0m 20s	22	0.3%	100.0	231	35.6%	40.0%	836	12.9%	23.3%	1	0.5%	100.0
<= 0m 30s	3	0.0%	100.0	226	34.9%	74.8%	795	12.3%	35.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	81	12.5%	87.3%	793	12.3%	47.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	34	5.2%	92.6%	593	9.2%	57.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	16	2.5%	95.1%	477	7.4%	64.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	2.5%	97.5%	1097	17.0%	81.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	1.5%	99.1%	527	8.2%	89.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.4%	271	4.2%	93.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.5%	99.8%	144	2.2%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	82	1.3%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	45	0.7%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	45	0.7%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	20	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	0.4%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,464			648			6,465			199		

Notes:

Total Records Reported by this PSAP: 7397
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7397

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	795	95.9%	95.9%	1	0.8%	0.8%	109	13.1%	13.1%	25	75.8%	75.8%
<= 0m 20s	29	3.5%	99.4%	25	20.7%	21.5%	140	16.9%	30.0%	1	3.0%	78.8%
<= 0m 30s	5	0.6%	100.0	40	33.1%	54.5%	121	14.6%	44.6%	7	21.2%	100.0
<= 0m 40s	0	0.0%	100.0	24	19.8%	74.4%	124	15.0%	59.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	9.9%	84.3%	89	10.7%	70.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	7.4%	91.7%	65	7.8%	78.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	5.8%	97.5%	97	11.7%	89.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.7%	99.2%	40	4.8%	94.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	15	1.8%	96.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	100.0	6	0.7%	97.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	829			121			829			33		

Notes:

Total Records Reported by this PSAP: 940
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 940

Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2253	97.9%	97.9%	0	0.0%	0.0%	182	7.9%	7.9%	85	79.4%	79.4%
<= 0m 20s	29	1.3%	99.2%	81	18.5%	18.5%	261	11.3%	19.3%	1	0.9%	80.4%
<= 0m 30s	2	0.1%	99.3%	184	42.1%	60.6%	316	13.7%	33.0%	3	2.8%	83.2%
<= 0m 40s	0	0.0%	99.3%	81	18.5%	79.2%	343	14.9%	47.9%	0	0.0%	83.2%
<= 0m 50s	0	0.0%	99.3%	30	6.9%	86.0%	245	10.6%	58.5%	0	0.0%	83.2%
<= 1m 0s	0	0.0%	99.3%	19	4.3%	90.4%	176	7.6%	66.2%	0	0.0%	83.2%
<= 1m 30s	0	0.0%	99.3%	19	4.3%	94.7%	360	15.6%	81.8%	0	0.0%	83.2%
<= 2m 0s	0	0.0%	99.3%	7	1.6%	96.3%	170	7.4%	89.2%	0	0.0%	83.2%
<= 2m 30s	0	0.0%	99.3%	2	0.5%	96.8%	78	3.4%	92.6%	0	0.0%	83.2%
<= 3m 0s	0	0.0%	99.3%	2	0.5%	97.3%	44	1.9%	94.5%	0	0.0%	83.2%
<= 3m 30s	0	0.0%	99.3%	0	0.0%	97.3%	25	1.1%	95.6%	0	0.0%	83.2%
<= 4m 0s	0	0.0%	99.3%	0	0.0%	97.3%	16	0.7%	96.3%	0	0.0%	83.2%
<= 4m 30s	0	0.0%	99.3%	0	0.0%	97.3%	12	0.5%	96.8%	0	0.0%	83.2%
<= 5m 0s	0	0.0%	99.3%	0	0.0%	97.3%	10	0.4%	97.3%	0	0.0%	83.2%
<= 6m 0s	0	0.0%	99.3%	0	0.0%	97.3%	12	0.5%	97.8%	0	0.0%	83.2%
<= 7m 0s	0	0.0%	99.3%	0	0.0%	97.3%	19	0.8%	98.6%	0	0.0%	83.2%
<= 8m 0s	0	0.0%	99.3%	0	0.0%	97.3%	5	0.2%	98.8%	0	0.0%	83.2%
<= 9m 0s	0	0.0%	99.3%	0	0.0%	97.3%	4	0.2%	99.0%	0	0.0%	83.2%
<= 10m 0s	0	0.0%	99.3%	0	0.0%	97.3%	3	0.1%	99.1%	0	0.0%	83.2%
<= 11m 0s	0	0.0%	99.3%	0	0.0%	97.3%	3	0.1%	99.3%	0	0.0%	83.2%
<= 12m 0s	0	0.0%	99.3%	0	0.0%	97.3%	1	0.0%	99.3%	0	0.0%	83.2%
<= 13m 0s	0	0.0%	99.3%	0	0.0%	97.3%	0	0.0%	99.3%	0	0.0%	83.2%
<= 14m 0s	0	0.0%	99.3%	0	0.0%	97.3%	0	0.0%	99.3%	0	0.0%	83.2%
<= 15m 0s	0	0.0%	99.3%	0	0.0%	97.3%	0	0.0%	99.3%	0	0.0%	83.2%
<= 16m 0s	0	0.0%	99.3%	0	0.0%	97.3%	0	0.0%	99.3%	0	0.0%	83.2%
<= 17m 0s	0	0.0%	99.3%	0	0.0%	97.3%	0	0.0%	99.3%	0	0.0%	83.2%
<= 18m 0s	0	0.0%	99.3%	0	0.0%	97.3%	1	0.0%	99.3%	0	0.0%	83.2%
<= 19m 0s	0	0.0%	99.3%	0	0.0%	97.3%	0	0.0%	99.3%	0	0.0%	83.2%
<= 20m 0s	0	0.0%	99.3%	0	0.0%	97.3%	0	0.0%	99.3%	0	0.0%	83.2%
>= 20m 0s	17	0.7%	100.0	12	2.7%	100.0	15	0.7%	100.0	18	16.8%	100.0
Tot. Counts:	2,301			437			2,301			107		

Notes:

Total Records Reported by this PSAP: 2640
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2640

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2685	98.1%	98.1%	0	0.0%	0.0%	267	9.8%	9.8%	84	97.7%	97.7%
<= 0m 20s	52	1.9%	100.0	126	17.9%	17.9%	391	14.3%	24.0%	1	1.2%	98.8%
<= 0m 30s	1	0.0%	100.0	190	27.1%	45.0%	453	16.5%	40.6%	0	0.0%	98.8%
<= 0m 40s	0	0.0%	100.0	146	20.8%	65.8%	444	16.2%	56.8%	0	0.0%	98.8%
<= 0m 50s	0	0.0%	100.0	97	13.8%	79.6%	331	12.1%	68.9%	0	0.0%	98.8%
<= 1m 0s	0	0.0%	100.0	59	8.4%	88.0%	216	7.9%	76.8%	1	1.2%	100.0
<= 1m 30s	0	0.0%	100.0	69	9.8%	97.9%	399	14.6%	91.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	1.4%	99.3%	133	4.9%	96.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.4%	99.7%	46	1.7%	97.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.9%	15	0.5%	98.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	100.0	12	0.4%	98.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,738			702			2,738			86		

Notes:

Total Records Reported by this PSAP: 3094
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3094

Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 10/1/2011 To 12/30/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3286	99.6%	99.6%	0	0.0%	0.0%	398	12.1%	12.1%	99	100.0%	100.0
<= 0m 20s	12	0.4%	100.0	99	17.7%	17.7%	455	13.8%	25.9%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	226	40.4%	58.0%	424	12.9%	38.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	119	21.3%	79.3%	510	15.5%	54.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	58	10.4%	89.6%	346	10.5%	64.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	31	5.5%	95.2%	285	8.6%	73.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	19	3.4%	98.6%	442	13.4%	86.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.9%	99.5%	168	5.1%	91.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.8%	81	2.5%	94.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	54	1.6%	95.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	30	0.9%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	42	1.3%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.4%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.7%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,298			560			3,298			99		

Notes:

Total Records Reported by this PSAP: 3867
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3867

Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1580	97.8%	97.8%	1	0.6%	0.6%	160	9.9%	9.9%	71	95.9%	95.9%
<= 0m 20s	31	1.9%	99.8%	35	20.0%	20.6%	201	12.4%	22.4%	1	1.4%	97.3%
<= 0m 30s	4	0.2%	100.0	57	32.6%	53.1%	212	13.1%	35.5%	2	2.7%	100.0
<= 0m 40s	0	0.0%	100.0	30	17.1%	70.3%	223	13.8%	49.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	7.4%	77.7%	176	10.9%	60.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	6.9%	84.6%	143	8.9%	69.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	8.6%	93.1%	246	15.2%	84.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	3.4%	96.6%	97	6.0%	90.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	2.3%	98.9%	42	2.6%	92.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	99.4%	31	1.9%	94.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	100.0	13	0.8%	95.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.8%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,615			175			1,615			74		

Notes:

Total Records Reported by this PSAP: 1881
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1881

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1359	98.1%	98.1%	0	0.0%	0.0%	118	8.5%	8.5%	39	100.0%	100.0
<= 0m 20s	25	1.8%	99.9%	7	2.3%	2.3%	218	15.7%	24.2%	0	0.0%	100.0
<= 0m 30s	2	0.1%	100.0	75	24.8%	27.1%	194	14.0%	38.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	76	25.1%	52.1%	228	16.5%	54.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	49	16.2%	68.3%	143	10.3%	65.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	46	15.2%	83.5%	143	10.3%	75.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	42	13.9%	97.4%	227	16.4%	91.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	2.3%	99.7%	61	4.4%	96.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	16	1.2%	97.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	100.0	14	1.0%	98.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	99.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,386			303			1,386			39		

Notes:

Total Records Reported by this PSAP: 1551
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1551

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2678	96.8%	96.8%	0	0.0%	0.0%	150	5.4%	5.4%	59	72.0%	72.0%
<= 0m 20s	71	2.6%	99.4%	73	24.2%	24.2%	296	10.7%	16.1%	2	2.4%	74.4%
<= 0m 30s	16	0.6%	100.0	118	39.1%	63.2%	391	14.1%	30.3%	19	23.2%	97.6%
<= 0m 40s	1	0.0%	100.0	56	18.5%	81.8%	427	15.4%	45.7%	0	0.0%	97.6%
<= 0m 50s	0	0.0%	100.0	20	6.6%	88.4%	247	8.9%	54.6%	0	0.0%	97.6%
<= 1m 0s	0	0.0%	100.0	18	6.0%	94.4%	191	6.9%	61.5%	0	0.0%	97.6%
<= 1m 30s	0	0.0%	100.0	11	3.6%	98.0%	453	16.4%	77.9%	1	1.2%	98.8%
<= 2m 0s	0	0.0%	100.0	5	1.7%	99.7%	297	10.7%	88.6%	0	0.0%	98.8%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	140	5.1%	93.7%	0	0.0%	98.8%
<= 3m 0s	0	0.0%	100.0	1	0.3%	100.0	57	2.1%	95.8%	0	0.0%	98.8%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	23	0.8%	96.6%	0	0.0%	98.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.6%	97.2%	0	0.0%	98.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	23	0.8%	98.0%	0	0.0%	98.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	98.4%	0	0.0%	98.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.5%	99.0%	0	0.0%	98.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.2%	0	0.0%	98.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.4%	0	0.0%	98.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	98.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	98.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	98.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	98.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	1.2%	100.0
Tot. Counts:	2,766			302			2,766			82		

Notes:

Total Records Reported by this PSAP: 3093
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3093

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1010	96.1%	96.1%	0	0.0%	0.0%	108	10.3%	10.3%	21	67.7%	67.7%
<= 0m 20s	35	3.3%	99.4%	1	2.0%	2.0%	104	9.9%	20.2%	2	6.5%	74.2%
<= 0m 30s	6	0.6%	100.0	15	29.4%	31.4%	70	6.7%	26.8%	8	25.8%	100.0
<= 0m 40s	0	0.0%	100.0	17	33.3%	64.7%	92	8.8%	35.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	15.7%	80.4%	87	8.3%	43.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	9.8%	90.2%	77	7.3%	51.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	1	2.0%	92.2%	169	16.1%	67.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	3.9%	96.1%	114	10.8%	78.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.1%	39	3.7%	81.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	2.0%	98.0%	39	3.7%	85.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.0%	40	3.8%	89.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	2.0%	100.0	21	2.0%	91.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	15	1.4%	92.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.0%	93.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	2.7%	96.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	97.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.1%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,051			51			1,051			31		

Notes:

Total Records Reported by this PSAP: 1144
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1144

Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1448	97.4%	97.4%	0	0.0%	0.0%	87	5.9%	5.9%	38	86.4%	86.4%
<= 0m 20s	33	2.2%	99.6%	168	25.8%	25.8%	157	10.6%	16.4%	0	0.0%	86.4%
<= 0m 30s	6	0.4%	100.0	232	35.6%	61.3%	182	12.2%	28.6%	6	13.6%	100.0
<= 0m 40s	0	0.0%	100.0	138	21.2%	82.5%	305	20.5%	49.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	61	9.4%	91.9%	259	17.4%	66.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	32	4.9%	96.8%	158	10.6%	77.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	2.5%	99.2%	201	13.5%	90.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.5%	99.7%	66	4.4%	95.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.8%	30	2.0%	97.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	100.0	9	0.6%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,487			652			1,487			44		

Notes:

Total Records Reported by this PSAP: 1683
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1683

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 10/1/2011 To 12/31/2011

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	991	96.3%	96.3%	0	0.0%	0.0%	70	6.8%	6.8%	32	76.2%	76.2%
<= 0m 20s	37	3.6%	99.9%	111	41.3%	41.3%	73	7.1%	13.9%	4	9.5%	85.7%
<= 0m 30s	0	0.0%	99.9%	94	34.9%	76.2%	129	12.5%	26.4%	6	14.3%	100.0
<= 0m 40s	0	0.0%	99.9%	35	13.0%	89.2%	128	12.4%	38.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	13	4.8%	94.1%	103	10.0%	48.9%	0	0.0%	100.0
<= 1m 0s	1	0.1%	100.0	4	1.5%	95.5%	92	8.9%	57.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	1.9%	97.4%	220	21.4%	79.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.1%	98.5%	98	9.5%	88.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.1%	99.6%	48	4.7%	93.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	25	2.4%	95.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	100.0	13	1.3%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,029			269			1,029			42		

Notes:

Total Records Reported by this PSAP: 1140
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1140