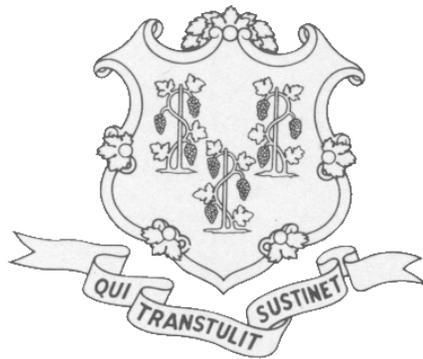


**Department of Public Safety
Office of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**



October - December 2008

E9-1-1 TOTAL CALL COUNT REPORT 4th QUARTER 2008

Executive Summary

All 107 PSAPs submitted an E9-1-1 Total Call Report for the fourth quarter of 2008

One PSAP did not achieve the State standard that requires that 90% of all 9-1-1 calls received by the PSAP be answered in ten seconds. Connecticut State Police Troop H answered 86.3% of its 9-1-1 calls in 10 sec of receipt. The statewide average for all PSAPs in the fourth quarter of 2008 is 95.1%.

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 10/1/2008 To 12/31/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	44743	95.3%	95.3%	6908	5.1%	5.1%	63988	13.6%	13.6%	74472	93.8%	93.8%
<= 0m 20s	18534	3.9%	99.3%	58436	42.9%	48.0%	70375	15.0%	28.6%	1385	1.7%	95.6%
<= 0m 30s	2928	0.6%	99.9%	39265	28.8%	76.8%	77740	16.6%	45.2%	2915	3.7%	99.2%
<= 0m 40s	184	0.0%	99.9%	16451	12.1%	88.8%	65414	13.9%	59.1%	49	0.1%	99.3%
<= 0m 50s	61	0.0%	100.0	6483	4.8%	93.6%	40239	8.6%	67.7%	13	0.0%	99.3%
<= 1m 0s	28	0.0%	100.0	3280	2.4%	96.0%	29448	6.3%	74.0%	8	0.0%	99.3%
<= 1m 30s	30	0.0%	100.0	3643	2.7%	98.7%	53890	11.5%	85.4%	29	0.0%	99.4%
<= 2m 0s	7	0.0%	100.0	939	0.7%	99.4%	26285	5.6%	91.0%	7	0.0%	99.4%
<= 2m 30s	1	0.0%	100.0	346	0.3%	99.6%	13675	2.9%	94.0%	3	0.0%	99.4%
<= 3m 0s	2	0.0%	100.0	152	0.1%	99.7%	7779	1.7%	95.6%	4	0.0%	99.4%
<= 3m 30s	1	0.0%	100.0	93	0.1%	99.8%	5108	1.1%	96.7%	3	0.0%	99.4%
<= 4m 0s	1	0.0%	100.0	64	0.0%	99.9%	3707	0.8%	97.5%	3	0.0%	99.4%
<= 4m 30s	2	0.0%	100.0	30	0.0%	99.9%	2608	0.6%	98.1%	3	0.0%	99.4%
<= 5m 0s	0	0.0%	100.0	18	0.0%	99.9%	1809	0.4%	98.4%	3	0.0%	99.4%
<= 6m 0s	2	0.0%	100.0	24	0.0%	99.9%	2436	0.5%	99.0%	7	0.0%	99.4%
<= 7m 0s	21	0.0%	100.0	11	0.0%	99.9%	1523	0.3%	99.3%	7	0.0%	99.4%
<= 8m 0s	1	0.0%	100.0	9	0.0%	99.9%	978	0.2%	99.5%	5	0.0%	99.4%
<= 9m 0s	2	0.0%	100.0	5	0.0%	99.9%	687	0.1%	99.6%	7	0.0%	99.4%
<= 10m 0s	1	0.0%	100.0	2	0.0%	99.9%	457	0.1%	99.7%	7	0.0%	99.4%
<= 11m 0s	0	0.0%	100.0	4	0.0%	99.9%	311	0.1%	99.8%	5	0.0%	99.4%
<= 12m 0s	1	0.0%	100.0	2	0.0%	99.9%	208	0.0%	99.8%	3	0.0%	99.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	140	0.0%	99.9%	4	0.0%	99.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	109	0.0%	99.9%	4	0.0%	99.5%
<= 15m 0s	0	0.0%	100.0	1	0.0%	99.9%	66	0.0%	99.9%	3	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	35	0.0%	99.9%	6	0.0%	99.5%
<= 17m 0s	1	0.0%	100.0	0	0.0%	99.9%	30	0.0%	99.9%	1	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	21	0.0%	99.9%	4	0.0%	99.5%
<= 19m 0s	1	0.0%	100.0	0	0.0%	99.9%	19	0.0%	99.9%	8	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	11	0.0%	99.9%	8	0.0%	99.5%
>= 20m 0s	113	0.0%	100.0	92	0.1%	100.0	280	0.1%	100.0	349	0.4%	99.9%
Tot. Counts:	469,361			136,258			469,376			79,325		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 10/1/2008 To 12/31/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1181	95.0%	95.0%	0	0.0%	0.0%	78	6.3%	6.3%	136	97.1%	97.1%
<= 0m 20s	58	4.7%	99.7%	52	12.6%	12.6%	91	7.3%	13.6%	1	0.7%	97.9%
<= 0m 30s	4	0.3%	100.0	85	20.6%	33.2%	154	12.4%	26.0%	3	2.1%	100.0
<= 0m 40s	0	0.0%	100.0	107	25.9%	59.1%	183	14.7%	40.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	75	18.2%	77.2%	159	12.8%	53.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	48	11.6%	88.9%	141	11.3%	64.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	33	8.0%	96.9%	242	19.5%	84.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.7%	98.5%	86	6.9%	91.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.7%	99.3%	41	3.3%	94.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.5%	23	1.9%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	17	1.4%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	10	0.8%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,243			413			1,243			140		

Notes:

Total Records Reported by this PSAP: 1383
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1383

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 10/1/2008 To 12/31/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1101	93.5%	93.5%	1	0.2%	0.2%	78	6.6%	6.6%	138	92.6%	92.6%
<= 0m 20s	66	5.6%	99.1%	33	7.8%	8.0%	120	10.2%	16.8%	4	2.7%	95.3%
<= 0m 30s	11	0.9%	100.0	77	18.2%	26.2%	116	9.8%	26.7%	7	4.7%	100.0
<= 0m 40s	0	0.0%	100.0	90	21.3%	47.5%	163	13.8%	40.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	88	20.8%	68.3%	122	10.4%	50.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	58	13.7%	82.0%	127	10.8%	61.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	58	13.7%	95.7%	249	21.1%	82.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	2.8%	98.6%	93	7.9%	90.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.9%	99.5%	28	2.4%	93.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	16	1.4%	94.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	18	1.5%	95.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.5%	100.0	11	0.9%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,178			423			1,178			149		

Notes:

Total Records Reported by this PSAP: 1327
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1327

Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 10/1/2008 To 12/31/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1368	97.6%	97.6%	0	0.0%	0.0%	87	6.2%	6.2%	161	92.5%	92.5%
<= 0m 20s	26	1.9%	99.5%	70	15.3%	15.3%	106	7.6%	13.8%	5	2.9%	95.4%
<= 0m 30s	7	0.5%	100.0	178	38.9%	54.3%	139	9.9%	23.7%	8	4.6%	100.0
<= 0m 40s	0	0.0%	100.0	92	20.1%	74.4%	150	10.7%	34.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	48	10.5%	84.9%	113	8.1%	42.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	26	5.7%	90.6%	120	8.6%	51.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	30	6.6%	97.2%	203	14.5%	65.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.1%	98.2%	109	7.8%	73.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	98.5%	98	7.0%	80.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.5%	82	5.9%	86.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.4%	98.9%	69	4.9%	91.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.4%	99.3%	43	3.1%	94.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	27	1.9%	96.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	2	0.4%	99.8%	7	0.5%	96.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	19	1.4%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.5%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.5%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.4%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	1	0.2%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,401			457			1,401			174		

Notes:

Total Records Reported by this PSAP: 1575
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1575

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 10/1/2008 To 12/31/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1165	99.5%	99.5%	0	0.0%	0.0%	88	7.5%	7.5%	215	99.1%	99.1%
<= 0m 20s	5	0.4%	99.9%	64	33.5%	33.5%	94	8.0%	15.5%	0	0.0%	99.1%
<= 0m 30s	1	0.1%	100.0	52	27.2%	60.7%	140	12.0%	27.5%	2	0.9%	100.0
<= 0m 40s	0	0.0%	100.0	45	23.6%	84.3%	187	16.0%	43.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	4.7%	89.0%	133	11.4%	54.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.6%	91.6%	101	8.6%	63.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	5.8%	97.4%	209	17.8%	81.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.5%	97.9%	104	8.9%	90.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	98.4%	36	3.1%	93.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	99.0%	20	1.7%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.0%	13	1.1%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.0%	6	0.5%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.0%	6	0.5%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.0%	3	0.3%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.0%	12	1.0%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.0%	8	0.7%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.5%	99.5%	5	0.4%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.5%	4	0.3%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.5%	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	1	0.5%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,171			191			1,171			217		

Notes:

Total Records Reported by this PSAP: 1388
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1388

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 10/1/2008 To 12/31/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2851	98.2%	98.2%	334	33.6%	33.6%	551	19.0%	19.0%	329	94.0%	94.0%
<= 0m 20s	47	1.6%	99.8%	35	3.5%	37.1%	495	17.1%	36.0%	1	0.3%	94.3%
<= 0m 30s	4	0.1%	100.0	76	7.6%	44.8%	205	7.1%	43.1%	5	1.4%	95.7%
<= 0m 40s	1	0.0%	100.0	109	11.0%	55.7%	241	8.3%	51.4%	0	0.0%	95.7%
<= 0m 50s	0	0.0%	100.0	81	8.1%	63.9%	201	6.9%	58.3%	0	0.0%	95.7%
<= 1m 0s	0	0.0%	100.0	81	8.1%	72.0%	180	6.2%	64.5%	0	0.0%	95.7%
<= 1m 30s	0	0.0%	100.0	174	17.5%	89.5%	414	14.3%	78.8%	1	0.3%	96.0%
<= 2m 0s	0	0.0%	100.0	65	6.5%	96.1%	277	9.5%	88.3%	0	0.0%	96.0%
<= 2m 30s	0	0.0%	100.0	23	2.3%	98.4%	144	5.0%	93.3%	0	0.0%	96.0%
<= 3m 0s	0	0.0%	100.0	7	0.7%	99.1%	65	2.2%	95.5%	0	0.0%	96.0%
<= 3m 30s	0	0.0%	100.0	3	0.3%	99.4%	25	0.9%	96.4%	0	0.0%	96.0%
<= 4m 0s	0	0.0%	100.0	3	0.3%	99.7%	30	1.0%	97.4%	0	0.0%	96.0%
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.8%	15	0.5%	97.9%	0	0.0%	96.0%
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.9%	16	0.6%	98.5%	0	0.0%	96.0%
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	19	0.7%	99.1%	0	0.0%	96.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.5%	0	0.0%	96.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.8%	1	0.3%	96.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	2	0.6%	96.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	96.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	96.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	11	3.1%	100.0
Tot. Counts:	2,903			994			2,903			350		

Notes:

Total Records Reported by this PSAP: 3253
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3253

Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 10/1/2008 To 12/31/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2185	99.9%	99.9%	0	0.0%	0.0%	193	8.8%	8.8%	258	100.0%	100.0%
<= 0m 20s	2	0.1%	100.0	50	22.3%	22.3%	151	6.9%	15.7%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	85	37.9%	60.3%	171	7.8%	23.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	50	22.3%	82.6%	233	10.7%	34.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	8.5%	91.1%	152	7.0%	41.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	3.1%	94.2%	156	7.1%	48.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	2.2%	96.4%	433	19.8%	68.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.3%	97.8%	246	11.2%	79.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.9%	98.7%	131	6.0%	85.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.9%	99.6%	95	4.3%	89.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	100.0	61	2.8%	92.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	38	1.7%	94.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	28	1.3%	95.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.1%	96.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	1.3%	97.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,187			224			2,187			258		

Notes:

Total Records Reported by this PSAP: 2445
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2445

Fractile 911 Call Response Time Distribution

Bridgeport Fire Headquarters

For Date Range From 10/1/2008 To 12/31/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	19829	96.2%	96.2%	2427	17.9%	17.9%	4937	24.0%	24.0%	3729	98.9%	98.9%
<= 0m 20s	738	3.6%	99.8%	8084	59.6%	77.5%	5571	27.0%	51.0%	20	0.5%	99.4%
<= 0m 30s	40	0.2%	100.0	2229	16.4%	94.0%	5210	25.3%	76.3%	16	0.4%	99.9%
<= 0m 40s	0	0.0%	100.0	550	4.1%	98.0%	2338	11.3%	87.6%	1	0.0%	99.9%
<= 0m 50s	0	0.0%	100.0	150	1.1%	99.1%	909	4.4%	92.0%	0	0.0%	99.9%
<= 1m 0s	0	0.0%	100.0	55	0.4%	99.5%	474	2.3%	94.3%	0	0.0%	99.9%
<= 1m 30s	0	0.0%	100.0	49	0.4%	99.9%	731	3.5%	97.9%	0	0.0%	99.9%
<= 2m 0s	0	0.0%	100.0	11	0.1%	100.0	243	1.2%	99.1%	0	0.0%	99.9%
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	99	0.5%	99.5%	0	0.0%	99.9%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	43	0.2%	99.7%	0	0.0%	99.9%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	22	0.1%	99.9%	0	0.0%	99.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.9%	1	0.0%	99.9%
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	6	0.0%	99.9%	1	0.0%	99.9%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.9%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	5	0.0%	100.0	1	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	20,607			13,558			20,607			3,770		

Notes:

Total Records Reported by this PSAP: 24377
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 24377

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 10/1/2008 To 12/31/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4778	99.5%	99.5%	3	2.2%	2.2%	304	6.3%	6.3%	727	99.9%	99.9%
<= 0m 20s	21	0.4%	100.0	17	12.7%	14.9%	425	8.9%	15.2%	1	0.1%	100.0
<= 0m 30s	1	0.0%	100.0	44	32.8%	47.8%	481	10.0%	25.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	31	23.1%	70.9%	476	9.9%	35.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	4.5%	75.4%	372	7.8%	42.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	8.2%	83.6%	303	6.3%	49.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	12.7%	96.3%	731	15.2%	64.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.7%	97.0%	442	9.2%	73.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.5%	98.5%	334	7.0%	80.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.5%	284	5.9%	86.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	99.3%	202	4.2%	90.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.7%	100.0	118	2.5%	93.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	75	1.6%	94.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	36	0.8%	95.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	53	1.1%	96.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	49	1.0%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	39	0.8%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	28	0.6%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,800			134			4,800			728		

Notes:

Total Records Reported by this PSAP: 5528
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5528

Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 10/1/2008 To 12/31/2008

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1111	99.6%	99.6%	0	0.0%	0.0%	46	4.1%	4.1%	89	98.9%	98.9%
<= 0m 20s	4	0.4%	100.0	41	22.9%	22.9%	118	10.6%	14.7%	0	0.0%	98.9%
<= 0m 30s	0	0.0%	100.0	74	41.3%	64.2%	132	11.8%	26.5%	1	1.1%	100.0
<= 0m 40s	0	0.0%	100.0	30	16.8%	81.0%	135	12.1%	38.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	6.7%	87.7%	125	11.2%	49.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	5.6%	93.3%	98	8.8%	58.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	3.9%	97.2%	223	20.0%	78.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.6%	97.8%	108	9.7%	88.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.7%	99.4%	51	4.6%	92.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	20	1.8%	94.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	14	1.3%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.6%	100.0	11	1.0%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,115			179			1,115			90		

Notes:

Total Records Reported by this PSAP: 1205
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1205

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	538	94.6%	94.6%	0	0.0%	0.0%	39	6.9%	6.9%	93	95.9%	95.9%
<= 0m 20s	27	4.7%	99.3%	5	3.5%	3.5%	59	10.4%	17.2%	3	3.1%	99.0%
<= 0m 30s	4	0.7%	100.0	9	6.3%	9.8%	74	13.0%	30.2%	1	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	29	20.3%	30.1%	58	10.2%	40.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	28	19.6%	49.7%	46	8.1%	48.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	26	18.2%	67.8%	39	6.9%	55.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	38	26.6%	94.4%	119	20.9%	76.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.8%	97.2%	49	8.6%	84.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.4%	98.6%	22	3.9%	88.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.4%	100.0	5	0.9%	89.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	13	2.3%	91.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.8%	93.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	2.5%	96.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.4%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.9%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.7%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	569			143			569			97		

Notes:

Total Records Reported by this PSAP: 666
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 666

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1919	99.3%	99.3%	0	0.0%	0.0%	461	23.8%	23.8%	223	99.6%	99.6%
<= 0m 20s	11	0.6%	99.8%	10	2.3%	2.3%	200	10.3%	34.2%	0	0.0%	99.6%
<= 0m 30s	3	0.2%	100.0	94	21.7%	24.0%	216	11.2%	45.4%	1	0.4%	100.0
<= 0m 40s	0	0.0%	100.0	124	28.6%	52.5%	251	13.0%	58.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	84	19.4%	71.9%	198	10.2%	68.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	61	14.1%	85.9%	168	8.7%	77.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	54	12.4%	98.4%	280	14.5%	91.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.4%	99.8%	80	4.1%	95.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	24	1.2%	97.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	15	0.8%	97.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	11	0.6%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	2	0.1%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,933			434			1,933			224		

Notes:

Total Records Reported by this PSAP: 2157
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2157

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	733	98.4%	98.4%	0	0.0%	0.0%	31	4.2%	4.2%	58	98.3%	98.3%
<= 0m 20s	11	1.5%	99.9%	12	14.6%	14.6%	40	5.4%	9.5%	1	1.7%	100.0
<= 0m 30s	1	0.1%	100.0	34	41.5%	56.1%	75	10.1%	19.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	16	19.5%	75.6%	86	11.5%	31.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	12.2%	87.8%	62	8.3%	39.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	7.3%	95.1%	58	7.8%	47.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	2.4%	97.6%	139	18.7%	65.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.2%	98.8%	68	9.1%	75.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.8%	55	7.4%	82.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.2%	100.0	33	4.4%	86.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	18	2.4%	89.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	20	2.7%	91.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	1.7%	93.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.6%	95.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.9%	97.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.3%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	745			82			745			59		

Notes:

Total Records Reported by this PSAP: 804
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 804

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4050	98.0%	98.0%	20	1.7%	1.7%	332	8.0%	8.0%	698	99.3%	99.3%
<= 0m 20s	73	1.8%	99.8%	338	28.1%	29.7%	561	13.6%	21.6%	2	0.3%	99.6%
<= 0m 30s	10	0.2%	100.0	426	35.4%	65.1%	613	14.8%	36.4%	3	0.4%	100.0
<= 0m 40s	0	0.0%	100.0	249	20.7%	85.8%	726	17.6%	54.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	87	7.2%	93.0%	434	10.5%	64.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	38	3.2%	96.2%	347	8.4%	72.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	2.6%	98.8%	574	13.9%	86.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	0.6%	99.3%	232	5.6%	92.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.3%	99.7%	133	3.2%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.8%	43	1.0%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	30	0.7%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	29	0.7%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.3%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	4,133			1,204			4,133			703		

Notes:

Total Records Reported by this PSAP: 4836
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4836

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	14256	94.8%	94.8%	611	8.7%	8.7%	2853	19.0%	19.0%	2378	94.7%	94.7%
<= 0m 20s	657	4.4%	99.2%	3944	56.4%	65.1%	3137	20.9%	39.8%	32	1.3%	95.9%
<= 0m 30s	114	0.8%	100.0	1774	25.4%	90.5%	3797	25.3%	65.1%	100	4.0%	99.9%
<= 0m 40s	5	0.0%	100.0	422	6.0%	96.5%	2558	17.0%	82.1%	2	0.1%	100.0
<= 0m 50s	2	0.0%	100.0	101	1.4%	98.0%	1068	7.1%	89.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	54	0.8%	98.8%	568	3.8%	93.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	59	0.8%	99.6%	643	4.3%	97.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	0.1%	99.7%	173	1.2%	98.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.1%	99.8%	79	0.5%	99.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.1%	99.9%	42	0.3%	99.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	0.1%	99.9%	26	0.2%	99.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	24	0.2%	99.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	99.9%	14	0.1%	99.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	10	0.1%	99.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.0%	100.0	14	0.1%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	5	0.0%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	15,034			6,993			15,033			2,512		

Notes:

Total Records Reported by this PSAP: 17546
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 17546

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1319	97.3%	97.3%	0	0.0%	0.0%	48	3.5%	3.5%	85	90.4%	90.4%
<= 0m 20s	25	1.8%	99.2%	126	31.7%	31.7%	78	5.8%	9.3%	0	0.0%	90.4%
<= 0m 30s	9	0.7%	99.9%	141	35.4%	67.1%	193	14.2%	23.5%	3	3.2%	93.6%
<= 0m 40s	0	0.0%	99.9%	66	16.6%	83.7%	259	19.1%	42.7%	0	0.0%	93.6%
<= 0m 50s	2	0.1%	100.0	29	7.3%	91.0%	204	15.1%	57.7%	0	0.0%	93.6%
<= 1m 0s	0	0.0%	100.0	12	3.0%	94.0%	130	9.6%	67.3%	0	0.0%	93.6%
<= 1m 30s	0	0.0%	100.0	16	4.0%	98.0%	197	14.5%	81.8%	1	1.1%	94.7%
<= 2m 0s	0	0.0%	100.0	2	0.5%	98.5%	94	6.9%	88.8%	0	0.0%	94.7%
<= 2m 30s	0	0.0%	100.0	2	0.5%	99.0%	46	3.4%	92.2%	0	0.0%	94.7%
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.2%	26	1.9%	94.1%	0	0.0%	94.7%
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.5%	20	1.5%	95.6%	0	0.0%	94.7%
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.7%	14	1.0%	96.6%	0	0.0%	94.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	9	0.7%	97.3%	0	0.0%	94.7%
<= 5m 0s	0	0.0%	100.0	1	0.3%	100.0	5	0.4%	97.6%	0	0.0%	94.7%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.1%	98.7%	0	0.0%	94.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.0%	0	0.0%	94.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	94.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.6%	0	0.0%	94.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	94.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	94.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	94.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	94.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	94.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	94.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	94.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	94.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	94.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	94.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	94.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	5	5.3%	100.0
Tot. Counts:	1,355			398			1,355			94		

Notes:

Total Records Reported by this PSAP: 1449
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1449

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	9897	98.0%	98.0%	5	0.2%	0.2%	889	8.8%	8.8%	921	96.8%	96.8%
<= 0m 20s	183	1.8%	99.8%	1194	38.8%	38.9%	1245	12.3%	21.1%	8	0.8%	97.7%
<= 0m 30s	21	0.2%	100.0	1185	38.5%	77.4%	2432	24.1%	45.2%	22	2.3%	100.0
<= 0m 40s	2	0.0%	100.0	400	13.0%	90.4%	2094	20.7%	65.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	137	4.4%	94.8%	1084	10.7%	76.6%	0	0.0%	100.0
<= 1m 0s	1	0.0%	100.0	55	1.8%	96.6%	668	6.6%	83.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	60	1.9%	98.6%	982	9.7%	93.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	28	0.9%	99.5%	329	3.3%	96.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.2%	99.7%	141	1.4%	97.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.0%	99.7%	70	0.7%	98.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	5	0.2%	99.9%	42	0.4%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	27	0.3%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	16	0.2%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	11	0.1%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.1%	100.0	21	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	10,104			3,080			10,104			951		

Notes:

Total Records Reported by this PSAP: 11055
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 11055

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	47008	92.5%	92.5%	56	0.3%	0.3%	12191	24.0%	24.0%	10682	93.3%	93.3%
<= 0m 20s	3229	6.4%	98.9%	13631	63.7%	64.0%	8345	16.4%	40.4%	262	2.3%	95.6%
<= 0m 30s	521	1.0%	99.9%	5763	26.9%	90.9%	13914	27.4%	67.8%	486	4.2%	99.8%
<= 0m 40s	31	0.1%	100.0	1238	5.8%	96.7%	8662	17.1%	84.9%	4	0.0%	99.9%
<= 0m 50s	7	0.0%	100.0	334	1.6%	98.3%	3190	6.3%	91.1%	1	0.0%	99.9%
<= 1m 0s	4	0.0%	100.0	166	0.8%	99.0%	1573	3.1%	94.2%	1	0.0%	99.9%
<= 1m 30s	1	0.0%	100.0	131	0.6%	99.6%	1795	3.5%	97.8%	2	0.0%	99.9%
<= 2m 0s	2	0.0%	100.0	36	0.2%	99.8%	525	1.0%	98.8%	0	0.0%	99.9%
<= 2m 30s	0	0.0%	100.0	17	0.1%	99.9%	217	0.4%	99.2%	0	0.0%	99.9%
<= 3m 0s	0	0.0%	100.0	9	0.0%	99.9%	117	0.2%	99.5%	0	0.0%	99.9%
<= 3m 30s	0	0.0%	100.0	5	0.0%	100.0	89	0.2%	99.6%	0	0.0%	99.9%
<= 4m 0s	0	0.0%	100.0	2	0.0%	100.0	40	0.1%	99.7%	0	0.0%	99.9%
<= 4m 30s	0	0.0%	100.0	2	0.0%	100.0	21	0.0%	99.8%	0	0.0%	99.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.0%	99.8%	0	0.0%	99.9%
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	29	0.1%	99.9%	0	0.0%	99.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.0%	99.9%	0	0.0%	99.9%
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	13	0.0%	99.9%	0	0.0%	99.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	99.9%	0	0.0%	99.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	100.0	0	0.0%	99.9%
<= 11m 0s	0	0.0%	100.0	1	0.0%	100.0	7	0.0%	100.0	1	0.0%	99.9%
<= 12m 0s	0	0.0%	100.0	1	0.0%	100.0	6	0.0%	100.0	0	0.0%	99.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	100.0
Tot. Counts:	50,803			21,394			50,803			11,451		

Notes:

Total Records Reported by this PSAP: 62254
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 62254

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	33027	86.3%	86.3%	2570	14.9%	14.9%	7964	20.8%	20.8%	7547	81.5%	81.5%
<= 0m 20s	4205	11.0%	97.3%	9968	57.7%	72.6%	12433	32.5%	53.3%	491	5.3%	86.8%
<= 0m 30s	902	2.4%	99.7%	3348	19.4%	92.0%	8239	21.5%	74.9%	1104	11.9%	98.8%
<= 0m 40s	74	0.2%	99.9%	881	5.1%	97.1%	4537	11.9%	86.7%	33	0.4%	99.1%
<= 0m 50s	19	0.0%	99.9%	258	1.5%	98.6%	2005	5.2%	91.9%	4	0.0%	99.2%
<= 1m 0s	11	0.0%	99.9%	97	0.6%	99.2%	1052	2.7%	94.7%	5	0.1%	99.2%
<= 1m 30s	13	0.0%	100.0	85	0.5%	99.7%	1220	3.2%	97.9%	9	0.1%	99.3%
<= 2m 0s	3	0.0%	100.0	32	0.2%	99.9%	388	1.0%	98.9%	1	0.0%	99.3%
<= 2m 30s	0	0.0%	100.0	10	0.1%	99.9%	150	0.4%	99.3%	0	0.0%	99.3%
<= 3m 0s	1	0.0%	100.0	4	0.0%	99.9%	87	0.2%	99.5%	1	0.0%	99.3%
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.9%	51	0.1%	99.7%	1	0.0%	99.4%
<= 4m 0s	1	0.0%	100.0	2	0.0%	100.0	34	0.1%	99.7%	0	0.0%	99.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.0%	99.8%	0	0.0%	99.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.8%	0	0.0%	99.4%
<= 6m 0s	0	0.0%	100.0	2	0.0%	100.0	22	0.1%	99.9%	1	0.0%	99.4%
<= 7m 0s	1	0.0%	100.0	1	0.0%	100.0	14	0.0%	99.9%	3	0.0%	99.4%
<= 8m 0s	0	0.0%	100.0	2	0.0%	100.0	12	0.0%	99.9%	0	0.0%	99.4%
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	7	0.0%	99.9%	1	0.0%	99.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	4	0.0%	99.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	1	0.0%	99.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	1	0.0%	99.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.5%
>= 20m 0s	2	0.0%	100.0	1	0.0%	100.0	5	0.0%	100.0	42	0.5%	100.0
Tot. Counts:	38,259			17,263			38,258			9,256		

Notes:

Total Records Reported by this PSAP: 47515
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 47515

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	497	99.0%	99.0%	0	0.0%	0.0%	57	11.4%	11.4%	111	100.0	100.0
<= 0m 20s	5	1.0%	100.0	21	20.0%	20.0%	124	24.7%	36.1%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	47	44.8%	64.8%	97	19.3%	55.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	18	17.1%	81.9%	82	16.3%	71.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	12.4%	94.3%	53	10.6%	82.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	1.0%	95.2%	27	5.4%	87.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	2.9%	98.1%	29	5.8%	93.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.0%	99.0%	10	2.0%	95.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.0%	9	1.8%	97.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.0%	5	1.0%	98.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.0%	100.0	1	0.2%	98.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	100.0	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	502			105			502			111		

Notes:

Total Records Reported by this PSAP: 613
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 613

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1033	98.9%	98.9%	4	0.9%	0.9%	41	3.9%	3.9%	82	100.0	100.0
<= 0m 20s	12	1.1%	100.0	240	53.0%	53.9%	97	9.3%	13.2%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	136	30.0%	83.9%	124	11.9%	25.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	39	8.6%	92.5%	103	9.9%	34.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	3.8%	96.2%	110	10.5%	45.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	0.4%	96.7%	106	10.1%	55.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	1.8%	98.5%	229	21.9%	77.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.7%	99.1%	98	9.4%	86.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.7%	99.8%	52	5.0%	91.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	25	2.4%	94.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	15	1.4%	95.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.9%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.1%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,045			453			1,045			82		

Notes:

Total Records Reported by this PSAP: 1127
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1127

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6801	97.7%	97.7%	0	0.0%	0.0%	499	7.2%	7.2%	915	97.7%	97.7%
<= 0m 20s	149	2.1%	99.8%	498	17.0%	17.0%	572	8.2%	15.4%	3	0.3%	98.0%
<= 0m 30s	11	0.2%	100.0	1065	36.2%	53.2%	899	12.9%	28.3%	9	1.0%	98.9%
<= 0m 40s	1	0.0%	100.0	711	24.2%	77.4%	1192	17.1%	45.4%	0	0.0%	98.9%
<= 0m 50s	0	0.0%	100.0	293	10.0%	87.4%	907	13.0%	58.4%	0	0.0%	98.9%
<= 1m 0s	0	0.0%	100.0	156	5.3%	92.7%	720	10.3%	68.8%	0	0.0%	98.9%
<= 1m 30s	1	0.0%	100.0	150	5.1%	97.8%	1202	17.3%	86.0%	0	0.0%	98.9%
<= 2m 0s	0	0.0%	100.0	39	1.3%	99.1%	436	6.3%	92.3%	0	0.0%	98.9%
<= 2m 30s	0	0.0%	100.0	19	0.6%	99.8%	204	2.9%	95.2%	0	0.0%	98.9%
<= 3m 0s	0	0.0%	100.0	2	0.1%	99.8%	90	1.3%	96.5%	1	0.1%	99.0%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	33	0.5%	97.0%	1	0.1%	99.1%
<= 4m 0s	0	0.0%	100.0	2	0.1%	99.9%	49	0.7%	97.7%	0	0.0%	99.1%
<= 4m 30s	0	0.0%	100.0	1	0.0%	99.9%	34	0.5%	98.2%	0	0.0%	99.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	24	0.3%	98.5%	0	0.0%	99.1%
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	31	0.4%	99.0%	0	0.0%	99.1%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.3%	99.3%	0	0.0%	99.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.5%	0	0.0%	99.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.6%	0	0.0%	99.1%
<= 10m 0s	0	0.0%	100.0	1	0.0%	100.0	14	0.2%	99.8%	0	0.0%	99.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	99.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.1%	99.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	100.0
Tot. Counts:	6,963			2,938			6,963			937		

Notes:

Total Records Reported by this PSAP: 7900
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7900

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1173	95.7%	95.7%	0	0.0%	0.0%	136	11.1%	11.1%	221	98.2%	98.2%
<= 0m 20s	50	4.1%	99.8%	66	27.7%	27.7%	163	13.3%	24.4%	0	0.0%	98.2%
<= 0m 30s	3	0.2%	100.0	85	35.7%	63.4%	193	15.7%	40.1%	4	1.8%	100.0
<= 0m 40s	0	0.0%	100.0	42	17.6%	81.1%	210	17.1%	57.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	22	9.2%	90.3%	143	11.7%	68.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	4.2%	94.5%	104	8.5%	77.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	2.9%	97.5%	142	11.6%	89.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.3%	98.7%	59	4.8%	93.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.8%	99.6%	24	2.0%	95.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	19	1.5%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	100.0	9	0.7%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,226			238			1,226			225		

Notes:

Total Records Reported by this PSAP: 1451
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1451

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1122	97.0%	97.0%	0	0.0%	0.0%	71	6.1%	6.1%	108	98.2%	98.2%
<= 0m 20s	35	3.0%	100.0	114	29.8%	29.8%	123	10.6%	16.8%	1	0.9%	99.1%
<= 0m 30s	0	0.0%	100.0	148	38.6%	68.4%	149	12.9%	29.6%	1	0.9%	100.0
<= 0m 40s	0	0.0%	100.0	56	14.6%	83.0%	183	15.8%	45.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	36	9.4%	92.4%	154	13.3%	58.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	2.6%	95.0%	125	10.8%	69.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	4.4%	99.5%	217	18.8%	88.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.5%	100.0	76	6.6%	94.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	29	2.5%	97.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	98.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,157			383			1,157			110		

Notes:

Total Records Reported by this PSAP: 1267
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1267

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4674	99.6%	99.6%	0	0.0%	0.0%	420	8.9%	8.9%	658	100.0%	100.0%
<= 0m 20s	20	0.4%	100.0	23	12.4%	12.4%	418	8.9%	17.9%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	67	36.0%	48.4%	396	8.4%	26.3%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	44	23.7%	72.0%	405	8.6%	34.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	24	12.9%	84.9%	295	6.3%	41.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	3.2%	88.2%	240	5.1%	46.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	8.6%	96.8%	622	13.3%	59.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.7%	99.5%	616	13.1%	72.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	436	9.3%	82.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	307	6.5%	88.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	144	3.1%	91.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	104	2.2%	93.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	64	1.4%	95.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	51	1.1%	96.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.5%	64	1.4%	97.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.5%	41	0.9%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.5%	25	0.5%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.5%	100.0	17	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,694			186			4,694			658		

Notes:

Total Records Reported by this PSAP: 5352
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5352

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2427	98.2%	98.2%	5	0.5%	0.5%	188	7.6%	7.6%	292	99.3%	99.3%
<= 0m 20s	38	1.5%	99.8%	325	34.8%	35.4%	219	8.9%	16.5%	1	0.3%	99.7%
<= 0m 30s	6	0.2%	100.0	378	40.5%	75.9%	462	18.7%	35.2%	1	0.3%	100.0
<= 0m 40s	0	0.0%	100.0	142	15.2%	91.1%	490	19.8%	55.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	40	4.3%	95.4%	306	12.4%	67.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	23	2.5%	97.9%	230	9.3%	76.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	1.7%	99.6%	387	15.7%	92.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.1%	99.7%	111	4.5%	96.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.8%	27	1.1%	97.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	15	0.6%	98.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	6	0.2%	98.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	4	0.2%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	9	0.4%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.2%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	1	0.1%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,471			933			2,471			294		

Notes:

Total Records Reported by this PSAP: 2765
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2765

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	931	97.1%	97.1%	0	0.0%	0.0%	96	10.0%	10.0%	146	91.3%	91.3%
<= 0m 20s	22	2.3%	99.4%	17	7.8%	7.8%	84	8.8%	18.8%	3	1.9%	93.1%
<= 0m 30s	4	0.4%	99.8%	45	20.7%	28.6%	113	11.8%	30.6%	7	4.4%	97.5%
<= 0m 40s	1	0.1%	99.9%	56	25.8%	54.4%	171	17.8%	48.4%	0	0.0%	97.5%
<= 0m 50s	0	0.0%	99.9%	29	13.4%	67.7%	121	12.6%	61.0%	0	0.0%	97.5%
<= 1m 0s	0	0.0%	99.9%	24	11.1%	78.8%	85	8.9%	69.9%	0	0.0%	97.5%
<= 1m 30s	0	0.0%	99.9%	25	11.5%	90.3%	136	14.2%	84.0%	0	0.0%	97.5%
<= 2m 0s	0	0.0%	99.9%	8	3.7%	94.0%	69	7.2%	91.2%	0	0.0%	97.5%
<= 2m 30s	0	0.0%	99.9%	11	5.1%	99.1%	28	2.9%	94.2%	0	0.0%	97.5%
<= 3m 0s	1	0.1%	100.0	2	0.9%	100.0	12	1.3%	95.4%	1	0.6%	98.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	96.1%	0	0.0%	98.1%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	97.0%	0	0.0%	98.1%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	97.7%	0	0.0%	98.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.4%	0	0.0%	98.1%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.1%	0	0.0%	98.1%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.6%	0	0.0%	98.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	98.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	98.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	98.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	98.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	1.9%	100.0
Tot. Counts:	959			217			959			160		

Notes:

Total Records Reported by this PSAP: 1119
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1119

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	998	97.7%	97.7%	1	0.2%	0.2%	68	6.7%	6.7%	95	91.3%	91.3%
<= 0m 20s	15	1.5%	99.2%	116	25.9%	26.1%	62	6.1%	12.7%	2	1.9%	93.3%
<= 0m 30s	6	0.6%	99.8%	182	40.6%	66.7%	108	10.6%	23.3%	7	6.7%	100.0
<= 0m 40s	1	0.1%	99.9%	77	17.2%	83.9%	150	14.7%	38.0%	0	0.0%	100.0
<= 0m 50s	1	0.1%	100.0	36	8.0%	92.0%	119	11.7%	49.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	18	4.0%	96.0%	140	13.7%	63.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	1.8%	97.8%	199	19.5%	82.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.3%	99.1%	79	7.7%	90.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.6%	30	2.9%	93.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	26	2.5%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	17	1.7%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.7%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	2	0.2%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.4%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	5	0.5%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,021			448			1,021			104		

Notes:

Total Records Reported by this PSAP: 1125
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1125

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	403	98.3%	98.3%	0	0.0%	0.0%	48	11.7%	11.7%	58	98.3%	98.3%
<= 0m 20s	7	1.7%	100.0	16	28.6%	28.6%	48	11.7%	23.4%	0	0.0%	98.3%
<= 0m 30s	0	0.0%	100.0	17	30.4%	58.9%	46	11.2%	34.6%	1	1.7%	100.0
<= 0m 40s	0	0.0%	100.0	11	19.6%	78.6%	59	14.4%	49.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	3	5.4%	83.9%	55	13.4%	62.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	7.1%	91.1%	32	7.8%	70.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	5.4%	96.4%	65	15.9%	86.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	96.4%	28	6.8%	92.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.4%	11	2.7%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.8%	98.2%	6	1.5%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.2%	2	0.5%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.2%	2	0.5%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	1.8%	100.0	1	0.2%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	1.0%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	410			56			410			59		

Notes:

Total Records Reported by this PSAP: 469
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 469

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2480	97.8%	97.8%	0	0.0%	0.0%	166	6.5%	6.5%	213	100.0%	100.0%
<= 0m 20s	56	2.2%	100.0	2	2.3%	2.3%	215	8.5%	15.0%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	30	34.5%	36.8%	201	7.9%	22.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	16	18.4%	55.2%	194	7.6%	30.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	17.2%	72.4%	166	6.5%	37.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	11.5%	83.9%	160	6.3%	43.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	9.2%	93.1%	412	16.2%	59.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	3.4%	96.6%	274	10.8%	70.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.6%	181	7.1%	77.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	2.3%	98.9%	132	5.2%	82.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.1%	100.0	109	4.3%	87.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	90	3.5%	90.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	74	2.9%	93.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	40	1.6%	95.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	59	2.3%	97.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	26	1.0%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.7%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,537			87			2,537			213		

Notes:

Total Records Reported by this PSAP: 2751
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2751

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	3901	98.6%	98.6%	0	0.0%	0.0%	545	13.8%	13.8%	535	99.1%	99.1%
<= 0m 20s	48	1.2%	99.8%	77	23.0%	23.0%	352	8.9%	22.7%	1	0.2%	99.3%
<= 0m 30s	9	0.2%	100.0	127	37.9%	60.9%	318	8.0%	30.7%	4	0.7%	100.0
<= 0m 40s	0	0.0%	100.0	61	18.2%	79.1%	423	10.7%	41.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	28	8.4%	87.5%	347	8.8%	50.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	3.9%	91.3%	314	7.9%	58.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	4.5%	95.8%	741	18.7%	76.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	2.1%	97.9%	359	9.1%	85.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.9%	98.8%	182	4.6%	90.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.9%	99.7%	103	2.6%	93.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	77	1.9%	95.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	54	1.4%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	38	1.0%	97.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	20	0.5%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	35	0.9%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.3%	100.0	17	0.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,958			335			3,958			540		

Notes:

Total Records Reported by this PSAP: 4498
Number of Records not Processed due to Bad Data: 0
Total Records Analyzed: 4498

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2318	97.4%	97.4%	0	0.0%	0.0%	162	6.8%	6.8%	283	97.6%	97.6%
<= 0m 20s	54	2.3%	99.7%	66	15.2%	15.2%	247	10.4%	17.2%	1	0.3%	97.9%
<= 0m 30s	7	0.3%	100.0	181	41.8%	57.0%	286	12.0%	29.2%	6	2.1%	100.0
<= 0m 40s	0	0.0%	100.0	96	22.2%	79.2%	325	13.7%	42.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	40	9.2%	88.5%	246	10.3%	53.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	18	4.2%	92.6%	178	7.5%	60.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	24	5.5%	98.2%	372	15.6%	76.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.7%	98.8%	217	9.1%	85.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.9%	99.8%	98	4.1%	89.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	57	2.4%	92.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	52	2.2%	94.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	28	1.2%	95.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	34	1.4%	96.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.7%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.6%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.6%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.5%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,379			433			2,379			290		

Notes:

Total Records Reported by this PSAP: 2669
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2669

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1680	99.2%	99.2%	0	0.0%	0.0%	132	7.8%	7.8%	247	99.2%	99.2%
<= 0m 20s	9	0.5%	99.8%	29	18.7%	18.7%	175	10.3%	18.1%	2	0.8%	100.0
<= 0m 30s	4	0.2%	100.0	53	34.2%	52.9%	198	11.7%	29.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	33	21.3%	74.2%	212	12.5%	42.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	7.7%	81.9%	157	9.3%	51.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	6.5%	88.4%	132	7.8%	59.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	7.1%	95.5%	326	19.3%	78.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.9%	97.4%	171	10.1%	88.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	98.1%	77	4.5%	93.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.1%	41	2.4%	95.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.1%	13	0.8%	96.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.1%	9	0.5%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.1%	9	0.5%	97.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.1%	7	0.4%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	98.1%	8	0.5%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.6%	98.7%	7	0.4%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	98.7%	4	0.2%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.6%	99.4%	4	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.4%	7	0.4%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.4%	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.4%	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	1	0.6%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,693			155			1,693			249		

Notes:

Total Records Reported by this PSAP: 1942
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1942

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	4130	99.3%	99.3%	0	0.0%	0.0%	470	11.3%	11.3%	1046	99.9%	99.9%
<= 0m 20s	27	0.6%	99.9%	26	12.1%	12.1%	519	12.5%	23.8%	0	0.0%	99.9%
<= 0m 30s	1	0.0%	99.9%	92	42.8%	54.9%	476	11.4%	35.2%	1	0.1%	100.0
<= 0m 40s	1	0.0%	100.0	50	23.3%	78.1%	556	13.4%	48.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	7.4%	85.6%	405	9.7%	58.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	5.1%	90.7%	310	7.5%	65.8%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	13	6.0%	96.7%	650	15.6%	81.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.9%	98.6%	285	6.8%	88.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	99.1%	133	3.2%	91.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	99.5%	96	2.3%	93.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	49	1.2%	94.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.5%	100.0	50	1.2%	96.1%	0	0.0%	100.0
<= 4m 30s	1	0.0%	100.0	0	0.0%	100.0	32	0.8%	96.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.7%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	36	0.9%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.5%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0

Tot. Counts: 4,161 215 4,161 1,047

Notes:

Total Records Reported by this PSAP: 5208
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5208

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1333	97.9%	97.9%	0	0.0%	0.0%	271	19.9%	19.9%	159	95.2%	95.2%
<= 0m 20s	24	1.8%	99.6%	113	27.8%	27.8%	163	12.0%	31.9%	1	0.6%	95.8%
<= 0m 30s	4	0.3%	99.9%	159	39.2%	67.0%	204	15.0%	46.8%	7	4.2%	100.0
<= 0m 40s	1	0.1%	100.0	80	19.7%	86.7%	227	16.7%	63.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	31	7.6%	94.3%	155	11.4%	74.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	2.7%	97.0%	95	7.0%	81.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	2.0%	99.0%	156	11.5%	93.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.7%	99.8%	47	3.5%	96.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	100.0	23	1.7%	98.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,362			406			1,362			167		

Notes:

Total Records Reported by this PSAP: 1529
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1529

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5360	98.4%	98.4%	0	0.0%	0.0%	579	10.6%	10.6%	775	99.2%	99.2%
<= 0m 20s	85	1.6%	99.9%	92	29.1%	29.1%	739	13.6%	24.2%	2	0.3%	99.5%
<= 0m 30s	4	0.1%	100.0	113	35.8%	64.9%	635	11.7%	35.8%	4	0.5%	100.0
<= 0m 40s	0	0.0%	100.0	57	18.0%	82.9%	600	11.0%	46.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	7.3%	90.2%	415	7.6%	54.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	1.9%	92.1%	376	6.9%	61.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	5.1%	97.2%	916	16.8%	78.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.6%	98.7%	594	10.9%	89.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.1%	280	5.1%	94.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.4%	104	1.9%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	52	1.0%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	29	0.5%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.3%	99.7%	22	0.4%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.3%	100.0	18	0.3%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	41	0.8%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,449			316			5,449			781		

Notes:

Total Records Reported by this PSAP: 6230
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6230

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	25570	92.3%	92.3%	0	0.0%	0.0%	3939	14.2%	14.2%	5628	95.1%	95.1%
<= 0m 20s	1902	6.9%	99.1%	189	20.4%	20.4%	2892	10.4%	24.7%	107	1.8%	97.0%
<= 0m 30s	223	0.8%	99.9%	279	30.1%	50.4%	2778	10.0%	34.7%	139	2.3%	99.3%
<= 0m 40s	6	0.0%	99.9%	193	20.8%	71.2%	2795	10.1%	44.8%	1	0.0%	99.3%
<= 0m 50s	1	0.0%	99.9%	81	8.7%	80.0%	2450	8.8%	53.6%	0	0.0%	99.3%
<= 1m 0s	2	0.0%	99.9%	53	5.7%	85.7%	2141	7.7%	61.3%	0	0.0%	99.3%
<= 1m 30s	1	0.0%	100.0	82	8.8%	94.5%	4701	17.0%	78.3%	5	0.1%	99.4%
<= 2m 0s	0	0.0%	100.0	27	2.9%	97.4%	2382	8.6%	86.9%	1	0.0%	99.4%
<= 2m 30s	0	0.0%	100.0	11	1.2%	98.6%	1224	4.4%	91.3%	1	0.0%	99.4%
<= 3m 0s	0	0.0%	100.0	3	0.3%	98.9%	615	2.2%	93.5%	0	0.0%	99.4%
<= 3m 30s	0	0.0%	100.0	3	0.3%	99.2%	368	1.3%	94.9%	0	0.0%	99.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	264	1.0%	95.8%	1	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.4%	205	0.7%	96.6%	0	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	2	0.2%	99.6%	143	0.5%	97.1%	1	0.0%	99.5%
<= 6m 0s	0	0.0%	100.0	3	0.3%	99.9%	237	0.9%	97.9%	3	0.1%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	182	0.7%	98.6%	0	0.0%	99.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	120	0.4%	99.0%	0	0.0%	99.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	85	0.3%	99.3%	1	0.0%	99.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	47	0.2%	99.5%	1	0.0%	99.6%
<= 11m 0s	0	0.0%	100.0	1	0.1%	100.0	35	0.1%	99.6%	2	0.0%	99.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	28	0.1%	99.7%	0	0.0%	99.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.8%	1	0.0%	99.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.0%	99.8%	2	0.0%	99.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	99.9%	0	0.0%	99.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	2	0.0%	99.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	1	0.0%	99.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	2	0.0%	99.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	1	0.0%	99.7%
>= 20m 0s	13	0.0%	100.0	0	0.0%	100.0	19	0.1%	100.0	6	0.1%	99.8%
Tot. Counts:	27,718			928			27,703			5,906		

Notes:

Total Records Reported by this PSAP: 33633
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 33633

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1690	97.9%	97.9%	0	0.0%	0.0%	215	12.4%	12.4%	377	99.2%	99.2%
<= 0m 20s	34	2.0%	99.8%	46	7.2%	7.2%	174	10.1%	22.5%	2	0.5%	99.7%
<= 0m 30s	3	0.2%	100.0	171	26.9%	34.1%	167	9.7%	32.2%	1	0.3%	100.0
<= 0m 40s	0	0.0%	100.0	163	25.6%	59.7%	241	14.0%	46.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	101	15.9%	75.6%	179	10.4%	56.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	60	9.4%	85.1%	152	8.8%	65.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	66	10.4%	95.4%	256	14.8%	80.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	17	2.7%	98.1%	104	6.0%	86.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.6%	98.7%	62	3.6%	89.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.1%	27	1.6%	91.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.5%	99.5%	13	0.8%	92.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	0.5%	100.0	14	0.8%	92.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	93.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	93.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.8%	94.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	95.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	95.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	96.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	96.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	96.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	96.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	97.1%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	97.3%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.3%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.4%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	97.6%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	39	2.3%	100.0	0	0.0%	100.0
Tot. Counts:	1,727			636			1,727			380		

Notes:

Total Records Reported by this PSAP: 2107
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2107

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4093	98.7%	98.7%	3	0.2%	0.2%	224	5.4%	5.4%	462	96.3%	96.3%
<= 0m 20s	45	1.1%	99.8%	438	22.0%	22.1%	246	5.9%	11.3%	3	0.6%	96.9%
<= 0m 30s	7	0.2%	100.0	738	37.0%	59.1%	482	11.6%	23.0%	5	1.0%	97.9%
<= 0m 40s	0	0.0%	100.0	410	20.6%	79.6%	884	21.3%	44.3%	0	0.0%	97.9%
<= 0m 50s	0	0.0%	100.0	166	8.3%	88.0%	533	12.9%	57.1%	0	0.0%	97.9%
<= 1m 0s	0	0.0%	100.0	76	3.8%	91.8%	343	8.3%	65.4%	0	0.0%	97.9%
<= 1m 30s	0	0.0%	100.0	116	5.8%	97.6%	519	12.5%	77.9%	0	0.0%	97.9%
<= 2m 0s	0	0.0%	100.0	29	1.5%	99.0%	264	6.4%	84.3%	0	0.0%	97.9%
<= 2m 30s	0	0.0%	100.0	12	0.6%	99.6%	132	3.2%	87.5%	0	0.0%	97.9%
<= 3m 0s	0	0.0%	100.0	3	0.2%	99.8%	51	1.2%	88.7%	0	0.0%	97.9%
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.9%	46	1.1%	89.8%	0	0.0%	97.9%
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	67	1.6%	91.4%	0	0.0%	97.9%
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	96	2.3%	93.8%	0	0.0%	97.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	81	2.0%	95.7%	0	0.0%	97.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	89	2.1%	97.9%	0	0.0%	97.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	39	0.9%	98.8%	0	0.0%	97.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.1%	0	0.0%	97.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.3%	0	0.0%	97.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.4%	0	0.0%	97.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.5%	0	0.0%	97.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	97.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	97.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	97.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	97.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	1	0.2%	98.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.1%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	9	1.9%	100.0
Tot. Counts:	4,146			1,995			4,146			480		

Notes:

Total Records Reported by this PSAP: 4626
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4626

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	993	99.6%	99.6%	1	1.4%	1.4%	42	4.2%	4.2%	108	99.1%	99.1%
<= 0m 20s	4	0.4%	100.0	6	8.1%	9.5%	86	8.6%	12.8%	1	0.9%	100.0
<= 0m 30s	0	0.0%	100.0	21	28.4%	37.8%	84	8.4%	21.3%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	24	32.4%	70.3%	94	9.4%	30.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	6.8%	77.0%	72	7.2%	37.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	12.2%	89.2%	79	7.9%	45.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	1	1.4%	90.5%	149	14.9%	60.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	4.1%	94.6%	147	14.7%	75.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.4%	95.9%	81	8.1%	83.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	2.7%	98.6%	52	5.2%	88.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.6%	34	3.4%	92.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.6%	15	1.5%	93.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.6%	15	1.5%	95.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	1.4%	100.0	5	0.5%	95.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.5%	97.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	97.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	997			74			997			109		

Notes:

Total Records Reported by this PSAP: 1106
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1106

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5007	99.9%	99.9%	0	0.0%	0.0%	414	8.3%	8.3%	461	100.0%	100.0%
<= 0m 20s	4	0.1%	100.0%	33	17.0%	17.0%	545	10.9%	19.1%	0	0.0%	100.0%
<= 0m 30s	0	0.0%	100.0%	62	32.0%	49.0%	631	12.6%	31.7%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	49	25.3%	74.2%	559	11.2%	42.9%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	21	10.8%	85.1%	451	9.0%	51.9%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	7	3.6%	88.7%	380	7.6%	59.5%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	17	8.8%	97.4%	985	19.7%	79.1%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	4	2.1%	99.5%	529	10.6%	89.7%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	99.5%	211	4.2%	93.9%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.5%	116	2.3%	96.2%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.5%	49	1.0%	97.2%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.5%	39	0.8%	98.0%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.5%	31	0.6%	98.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.5%	22	0.4%	99.0%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	99.5%	17	0.3%	99.4%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	1	0.5%	100.0%	9	0.2%	99.5%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.1%	99.7%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.8%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.1%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	5,011			194			5,011			461		

Notes:

Total Records Reported by this PSAP: 5472
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5472

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5048	98.9%	98.9%	22	1.7%	1.7%	547	10.7%	10.7%	751	87.4%	87.4%
<= 0m 20s	31	0.6%	99.5%	359	28.5%	30.3%	616	12.1%	22.8%	0	0.0%	87.4%
<= 0m 30s	5	0.1%	99.6%	461	36.6%	66.9%	635	12.4%	35.2%	3	0.3%	87.8%
<= 0m 40s	1	0.0%	99.6%	215	17.1%	84.0%	570	11.2%	46.4%	0	0.0%	87.8%
<= 0m 50s	0	0.0%	99.6%	89	7.1%	91.1%	349	6.8%	53.2%	0	0.0%	87.8%
<= 1m 0s	0	0.0%	99.6%	44	3.5%	94.6%	306	6.0%	59.2%	0	0.0%	87.8%
<= 1m 30s	0	0.0%	99.6%	38	3.0%	97.6%	526	10.3%	69.5%	0	0.0%	87.8%
<= 2m 0s	0	0.0%	99.6%	8	0.6%	98.3%	305	6.0%	75.5%	0	0.0%	87.8%
<= 2m 30s	0	0.0%	99.6%	4	0.3%	98.6%	200	3.9%	79.4%	0	0.0%	87.8%
<= 3m 0s	0	0.0%	99.6%	5	0.4%	99.0%	218	4.3%	83.7%	0	0.0%	87.8%
<= 3m 30s	0	0.0%	99.6%	1	0.1%	99.0%	207	4.1%	87.7%	0	0.0%	87.8%
<= 4m 0s	0	0.0%	99.6%	1	0.1%	99.1%	242	4.7%	92.5%	0	0.0%	87.8%
<= 4m 30s	1	0.0%	99.6%	0	0.0%	99.1%	119	2.3%	94.8%	0	0.0%	87.8%
<= 5m 0s	0	0.0%	99.6%	0	0.0%	99.1%	63	1.2%	96.0%	0	0.0%	87.8%
<= 6m 0s	1	0.0%	99.6%	1	0.1%	99.2%	72	1.4%	97.5%	1	0.1%	87.9%
<= 7m 0s	2	0.0%	99.7%	0	0.0%	99.2%	31	0.6%	98.1%	2	0.2%	88.1%
<= 8m 0s	0	0.0%	99.7%	0	0.0%	99.2%	21	0.4%	98.5%	1	0.1%	88.2%
<= 9m 0s	0	0.0%	99.7%	0	0.0%	99.2%	18	0.4%	98.8%	0	0.0%	88.2%
<= 10m 0s	1	0.0%	99.7%	0	0.0%	99.2%	10	0.2%	99.0%	0	0.0%	88.2%
<= 11m 0s	0	0.0%	99.7%	0	0.0%	99.2%	1	0.0%	99.0%	0	0.0%	88.2%
<= 12m 0s	0	0.0%	99.7%	0	0.0%	99.2%	8	0.2%	99.2%	1	0.1%	88.4%
<= 13m 0s	0	0.0%	99.7%	0	0.0%	99.2%	7	0.1%	99.3%	0	0.0%	88.4%
<= 14m 0s	0	0.0%	99.7%	0	0.0%	99.2%	1	0.0%	99.4%	0	0.0%	88.4%
<= 15m 0s	0	0.0%	99.7%	0	0.0%	99.2%	0	0.0%	99.4%	0	0.0%	88.4%
<= 16m 0s	0	0.0%	99.7%	0	0.0%	99.2%	0	0.0%	99.4%	0	0.0%	88.4%
<= 17m 0s	0	0.0%	99.7%	0	0.0%	99.2%	2	0.0%	99.4%	0	0.0%	88.4%
<= 18m 0s	0	0.0%	99.7%	0	0.0%	99.2%	2	0.0%	99.4%	0	0.0%	88.4%
<= 19m 0s	1	0.0%	99.7%	0	0.0%	99.2%	4	0.1%	99.5%	2	0.2%	88.6%
<= 20m 0s	0	0.0%	99.7%	0	0.0%	99.2%	0	0.0%	99.5%	1	0.1%	88.7%
>= 20m 0s	15	0.3%	100.0	10	0.8%	100.0	24	0.5%	100.0	74	8.6%	97.3%
Tot. Counts:	5,106			1,258			5,104			836		

Notes:

Total Records Reported by this PSAP: 5965
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5965

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	401	94.4%	94.4%	0	0.0%	0.0%	16	3.8%	3.8%	31	91.2%	91.2%
<= 0m 20s	21	4.9%	99.3%	8	5.0%	5.0%	36	8.5%	12.2%	1	2.9%	94.1%
<= 0m 30s	2	0.5%	99.8%	41	25.6%	30.6%	32	7.5%	19.8%	2	5.9%	100.0
<= 0m 40s	0	0.0%	99.8%	25	15.6%	46.3%	35	8.2%	28.0%	0	0.0%	100.0
<= 0m 50s	1	0.2%	100.0	35	21.9%	68.1%	46	10.8%	38.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	13.8%	81.9%	41	9.6%	48.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	27	16.9%	98.8%	68	16.0%	64.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.3%	100.0	44	10.4%	74.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	45	10.6%	85.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	24	5.6%	91.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	15	3.5%	94.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.2%	95.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	96.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	96.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	97.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	97.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	98.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	425			160			425			34		

Notes:

Total Records Reported by this PSAP: 459
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 459

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3459	91.4%	92.3%	1	0.3%	0.3%	227	6.0%	6.0%	550	81.8%	81.8%
<= 0m 20s	189	5.0%	97.3%	17	5.1%	5.4%	283	7.5%	13.5%	7	1.0%	82.9%
<= 0m 30s	12	0.3%	97.6%	71	21.4%	26.8%	280	7.4%	20.9%	29	4.3%	87.2%
<= 0m 40s	0	0.0%	97.6%	68	20.5%	47.3%	340	9.0%	29.9%	0	0.0%	87.2%
<= 0m 50s	1	0.0%	97.6%	45	13.6%	60.8%	272	7.2%	37.1%	0	0.0%	87.2%
<= 1m 0s	0	0.0%	97.6%	23	6.9%	67.8%	189	5.0%	42.0%	0	0.0%	87.2%
<= 1m 30s	0	0.0%	97.6%	36	10.8%	78.6%	534	14.1%	56.2%	0	0.0%	87.2%
<= 2m 0s	0	0.0%	97.6%	8	2.4%	81.0%	395	10.4%	66.6%	1	0.1%	87.4%
<= 2m 30s	0	0.0%	97.6%	2	0.6%	81.6%	325	8.6%	75.2%	0	0.0%	87.4%
<= 3m 0s	0	0.0%	97.6%	0	0.0%	81.6%	268	7.1%	82.3%	0	0.0%	87.4%
<= 3m 30s	0	0.0%	97.6%	1	0.3%	81.9%	184	4.9%	87.1%	0	0.0%	87.4%
<= 4m 0s	0	0.0%	97.6%	1	0.3%	82.2%	135	3.6%	90.7%	0	0.0%	87.4%
<= 4m 30s	0	0.0%	97.6%	0	0.0%	82.2%	70	1.8%	92.5%	0	0.0%	87.4%
<= 5m 0s	0	0.0%	97.6%	0	0.0%	82.2%	39	1.0%	93.6%	1	0.1%	87.5%
<= 6m 0s	0	0.0%	97.6%	0	0.0%	82.2%	44	1.2%	94.7%	1	0.1%	87.6%
<= 7m 0s	18	0.5%	98.1%	0	0.0%	82.2%	22	0.6%	95.3%	0	0.0%	87.6%
<= 8m 0s	0	0.0%	98.1%	1	0.3%	82.5%	17	0.4%	95.8%	1	0.1%	87.8%
<= 9m 0s	1	0.0%	98.1%	0	0.0%	82.5%	18	0.5%	96.2%	0	0.0%	87.8%
<= 10m 0s	0	0.0%	98.1%	0	0.0%	82.5%	10	0.3%	96.5%	1	0.1%	87.9%
<= 11m 0s	0	0.0%	98.1%	0	0.0%	82.5%	7	0.2%	96.7%	1	0.1%	88.1%
<= 12m 0s	0	0.0%	98.1%	0	0.0%	82.5%	7	0.2%	96.9%	0	0.0%	88.1%
<= 13m 0s	0	0.0%	98.1%	0	0.0%	82.5%	4	0.1%	97.0%	0	0.0%	88.1%
<= 14m 0s	0	0.0%	98.1%	0	0.0%	82.5%	2	0.1%	97.0%	0	0.0%	88.1%
<= 15m 0s	0	0.0%	98.1%	0	0.0%	82.5%	1	0.0%	97.1%	1	0.1%	88.2%
<= 16m 0s	0	0.0%	98.1%	0	0.0%	82.5%	0	0.0%	97.1%	2	0.3%	88.5%
<= 17m 0s	0	0.0%	98.1%	0	0.0%	82.5%	0	0.0%	97.1%	0	0.0%	88.5%
<= 18m 0s	0	0.0%	98.1%	0	0.0%	82.5%	0	0.0%	97.1%	0	0.0%	88.5%
<= 19m 0s	0	0.0%	98.1%	0	0.0%	82.5%	0	0.0%	97.1%	0	0.0%	88.5%
<= 20m 0s	0	0.0%	98.1%	0	0.0%	82.5%	0	0.0%	97.1%	0	0.0%	88.5%
>= 20m 0s	67	1.8%	99.9%	58	17.5%	100.0	111	2.9%	100.0	75	11.2%	99.7%
Tot. Counts:	3,747			332			3,784			670		

Notes:

Total Records Reported by this PSAP: 4456
 Number of Records not Processed due to Bad Data: 32
 Total Records Analyzed: 4424

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	3903	98.4%	98.4%	1	0.1%	0.1%	256	6.5%	6.5%	571	96.5%	96.5%
<= 0m 20s	51	1.3%	99.6%	427	23.3%	23.4%	401	10.1%	16.6%	5	0.8%	97.3%
<= 0m 30s	9	0.2%	99.9%	756	41.3%	64.6%	762	19.2%	35.8%	14	2.4%	99.7%
<= 0m 40s	4	0.1%	100.0	409	22.3%	87.0%	845	21.3%	57.1%	0	0.0%	99.7%
<= 0m 50s	1	0.0%	100.0	122	6.7%	93.6%	555	14.0%	71.0%	0	0.0%	99.7%
<= 1m 0s	0	0.0%	100.0	59	3.2%	96.8%	354	8.9%	80.0%	0	0.0%	99.7%
<= 1m 30s	0	0.0%	100.0	45	2.5%	99.3%	514	13.0%	92.9%	0	0.0%	99.7%
<= 2m 0s	0	0.0%	100.0	9	0.5%	99.8%	177	4.5%	97.4%	0	0.0%	99.7%
<= 2m 30s	0	0.0%	100.0	3	0.2%	99.9%	57	1.4%	98.8%	0	0.0%	99.7%
<= 3m 0s	0	0.0%	100.0	1	0.1%	100.0	16	0.4%	99.2%	0	0.0%	99.7%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.5%	0	0.0%	99.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.7%	0	0.0%	99.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	99.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	99.7%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	99.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	99.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	99.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0
Tot. Counts:	3,968			1,832			3,968			592		

Notes:

Total Records Reported by this PSAP: 4560
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4560

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1201	97.2%	97.2%	7	1.4%	1.4%	95	7.7%	7.7%	125	97.7%	97.7%
<= 0m 20s	31	2.5%	99.7%	152	31.0%	32.4%	160	12.9%	20.6%	1	0.8%	98.4%
<= 0m 30s	3	0.2%	99.9%	198	40.4%	72.9%	255	20.6%	41.3%	2	1.6%	100.0
<= 0m 40s	0	0.0%	99.9%	78	15.9%	88.8%	287	23.2%	64.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	37	7.6%	96.3%	141	11.4%	75.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	6	1.2%	97.6%	92	7.4%	83.3%	0	0.0%	100.0
<= 1m 30s	1	0.1%	100.0	7	1.4%	99.0%	134	10.8%	94.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.6%	99.6%	30	2.4%	96.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.8%	18	1.5%	98.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	98.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	98.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,236			490			1,236			128		

Notes:

Total Records Reported by this PSAP: 1364
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1364

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1880	98.5%	98.5%	190	23.5%	23.5%	116	6.1%	6.1%	179	97.3%	97.3%
<= 0m 20s	23	1.2%	99.7%	416	51.4%	74.9%	207	10.8%	16.9%	1	0.5%	97.8%
<= 0m 30s	6	0.3%	100.0	138	17.1%	92.0%	275	14.4%	31.3%	4	2.2%	100.0
<= 0m 40s	0	0.0%	100.0	43	5.3%	97.3%	296	15.5%	46.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	1.1%	98.4%	283	14.8%	61.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	0.5%	98.9%	176	9.2%	70.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	0.9%	99.8%	316	16.6%	87.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.2%	100.0	127	6.7%	94.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	36	1.9%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	28	1.5%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.7%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,909			809			1,909			184		

Notes:

Total Records Reported by this PSAP: 2093
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2093

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1121	96.9%	96.9%	0	0.0%	0.0%	200	17.3%	17.3%	314	97.2%	97.2%
<= 0m 20s	32	2.8%	99.7%	47	14.0%	14.0%	161	13.9%	31.2%	4	1.2%	98.5%
<= 0m 30s	3	0.3%	99.9%	123	36.6%	50.6%	171	14.8%	46.0%	4	1.2%	99.7%
<= 0m 40s	1	0.1%	100.0	91	27.1%	77.7%	158	13.7%	59.6%	0	0.0%	99.7%
<= 0m 50s	0	0.0%	100.0	30	8.9%	86.6%	96	8.3%	67.9%	0	0.0%	99.7%
<= 1m 0s	0	0.0%	100.0	19	5.7%	92.3%	75	6.5%	74.4%	0	0.0%	99.7%
<= 1m 30s	0	0.0%	100.0	19	5.7%	97.9%	130	11.2%	85.7%	0	0.0%	99.7%
<= 2m 0s	0	0.0%	100.0	6	1.8%	99.7%	77	6.7%	92.3%	0	0.0%	99.7%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	31	2.7%	95.0%	0	0.0%	99.7%
<= 3m 0s	0	0.0%	100.0	1	0.3%	100.0	24	2.1%	97.1%	0	0.0%	99.7%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	13	1.1%	98.2%	0	0.0%	99.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.6%	0	0.0%	99.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.9%	0	0.0%	99.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.4%	0	0.0%	99.7%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	99.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	99.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	99.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	99.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	1	0.3%	100.0
Tot. Counts:	1,157			336			1,157			323		

Notes:

Total Records Reported by this PSAP: 1480
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1480

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	795	97.9%	97.9%	0	0.0%	0.0%	98	12.1%	12.1%	119	97.5%	97.5%
<= 0m 20s	13	1.6%	99.5%	17	16.5%	16.5%	121	14.9%	27.0%	2	1.6%	99.2%
<= 0m 30s	4	0.5%	100.0	40	38.8%	55.3%	101	12.4%	39.4%	1	0.8%	100.0
<= 0m 40s	0	0.0%	100.0	24	23.3%	78.6%	137	16.9%	56.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	6.8%	85.4%	101	12.4%	68.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	7.8%	93.2%	57	7.0%	75.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	3.9%	97.1%	101	12.4%	88.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.9%	99.0%	33	4.1%	92.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.0%	24	3.0%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.0%	100.0	12	1.5%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.1%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	812			103			812			122		

Notes:

Total Records Reported by this PSAP: 934
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 934

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	23834	96.2%	96.2%	62	0.6%	0.6%	3719	15.0%	15.0%	4461	96.7%	96.7%
<= 0m 20s	841	3.4%	99.6%	3604	33.4%	34.0%	3470	14.0%	29.0%	67	1.5%	98.1%
<= 0m 30s	99	0.4%	100.0	3869	35.8%	69.8%	4668	18.8%	47.8%	76	1.6%	99.8%
<= 0m 40s	3	0.0%	100.0	1732	16.0%	85.9%	4297	17.3%	65.2%	0	0.0%	99.8%
<= 0m 50s	1	0.0%	100.0	646	6.0%	91.8%	2513	10.1%	75.3%	0	0.0%	99.8%
<= 1m 0s	1	0.0%	100.0	316	2.9%	94.8%	1720	6.9%	82.3%	0	0.0%	99.8%
<= 1m 30s	2	0.0%	100.0	405	3.8%	98.5%	2698	10.9%	93.2%	2	0.0%	99.8%
<= 2m 0s	0	0.0%	100.0	94	0.9%	99.4%	888	3.6%	96.7%	1	0.0%	99.8%
<= 2m 30s	0	0.0%	100.0	39	0.4%	99.8%	376	1.5%	98.3%	1	0.0%	99.9%
<= 3m 0s	0	0.0%	100.0	12	0.1%	99.9%	139	0.6%	98.8%	1	0.0%	99.9%
<= 3m 30s	0	0.0%	100.0	6	0.1%	99.9%	82	0.3%	99.1%	0	0.0%	99.9%
<= 4m 0s	0	0.0%	100.0	3	0.0%	100.0	50	0.2%	99.4%	0	0.0%	99.9%
<= 4m 30s	0	0.0%	100.0	3	0.0%	100.0	40	0.2%	99.5%	1	0.0%	99.9%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	28	0.1%	99.6%	0	0.0%	99.9%
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	39	0.2%	99.8%	0	0.0%	99.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.1%	99.9%	0	0.0%	99.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	1	0.0%	99.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	2	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	1	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	24,781			10,793			24,781			4,614		

Notes:

Total Records Reported by this PSAP: 29395
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 29395

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	3382	99.3%	99.3%	0	0.0%	0.0%	284	8.3%	8.4%	317	97.5%	97.5%
<= 0m 20s	23	0.7%	100.0	10	12.5%	12.5%	454	13.3%	21.7%	2	0.6%	98.2%
<= 0m 30s	1	0.0%	100.0	25	31.3%	43.8%	511	15.0%	36.7%	1	0.3%	98.5%
<= 0m 40s	0	0.0%	100.0	19	23.8%	67.5%	489	14.4%	51.1%	0	0.0%	98.5%
<= 0m 50s	0	0.0%	100.0	7	8.8%	76.3%	357	10.5%	61.5%	0	0.0%	98.5%
<= 1m 0s	0	0.0%	100.0	6	7.5%	83.8%	278	8.2%	69.7%	0	0.0%	98.5%
<= 1m 30s	0	0.0%	100.0	6	7.5%	91.3%	514	15.1%	84.8%	0	0.0%	98.5%
<= 2m 0s	0	0.0%	100.0	4	5.0%	96.3%	222	6.5%	91.3%	0	0.0%	98.5%
<= 2m 30s	0	0.0%	100.0	2	2.5%	98.8%	104	3.1%	94.4%	0	0.0%	98.5%
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	64	1.9%	96.2%	0	0.0%	98.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.8%	40	1.2%	97.4%	0	0.0%	98.5%
<= 4m 0s	0	0.0%	100.0	1	1.3%	100.0	21	0.6%	98.0%	0	0.0%	98.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	23	0.7%	98.7%	0	0.0%	98.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.0%	0	0.0%	98.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.4%	99.4%	0	0.0%	98.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.6%	0	0.0%	98.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	98.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	98.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	98.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	5	1.5%	100.0
Tot. Counts:	3,406			80			3,405			325		

Notes:

Total Records Reported by this PSAP: 3731
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3731

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1746	99.7%	99.7%	0	0.0%	0.0%	139	7.9%	7.9%	227	100.0	100.0
<= 0m 20s	6	0.3%	100.0	33	21.2%	21.2%	250	14.3%	22.2%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	56	35.9%	57.1%	281	16.0%	38.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	35	22.4%	79.5%	259	14.8%	53.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	21	13.5%	92.9%	206	11.8%	64.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	1.9%	94.9%	151	8.6%	73.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	2.6%	97.4%	283	16.2%	89.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	97.4%	108	6.2%	95.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.3%	98.7%	32	1.8%	97.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.7%	14	0.8%	98.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.7%	7	0.4%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.7%	4	0.2%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.6%	99.4%	3	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	3	0.2%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	5	0.3%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.4%	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.6%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,752			156			1,752			227		

Notes:

Total Records Reported by this PSAP: 1979
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1979

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2225	97.5%	97.5%	4	0.8%	0.8%	211	9.3%	9.3%	346	98.3%	98.3%
<= 0m 20s	54	2.4%	99.9%	93	18.8%	19.6%	273	12.0%	21.2%	1	0.3%	98.6%
<= 0m 30s	2	0.1%	100.0	187	37.7%	57.3%	333	14.6%	35.8%	5	1.4%	100.0
<= 0m 40s	0	0.0%	100.0	119	24.0%	81.3%	384	16.8%	52.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	46	9.3%	90.5%	230	10.1%	62.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	4.4%	95.0%	195	8.5%	71.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	19	3.8%	98.8%	377	16.5%	87.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.2%	99.0%	136	6.0%	93.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.2%	50	2.2%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	29	1.3%	97.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.4%	17	0.7%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.4%	99.8%	17	0.7%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	5	0.2%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,281			496			2,281			352		

Notes:

Total Records Reported by this PSAP: 2633
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2633

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1594	99.5%	99.5%	0	0.0%	0.0%	76	4.7%	4.7%	203	99.0%	99.0%
<= 0m 20s	8	0.5%	100.0	44	27.2%	27.2%	149	9.3%	14.0%	1	0.5%	99.5%
<= 0m 30s	0	0.0%	100.0	58	35.8%	63.0%	161	10.0%	24.1%	1	0.5%	100.0
<= 0m 40s	0	0.0%	100.0	30	18.5%	81.5%	150	9.4%	33.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	7.4%	88.9%	126	7.9%	41.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.1%	92.0%	126	7.9%	49.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	4.3%	96.3%	230	14.4%	63.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.5%	98.8%	161	10.0%	73.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.2%	100.0	124	7.7%	81.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	90	5.6%	87.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	50	3.1%	90.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	33	2.1%	92.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	21	1.3%	93.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.8%	94.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.5%	95.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.9%	96.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.8%	97.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	98.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	98.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	1,602			162			1,602			205		

Notes:

Total Records Reported by this PSAP: 1807
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1807

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1720	99.0%	99.0%	0	0.0%	0.0%	78	4.5%	4.5%	182	98.9%	98.9%
<= 0m 20s	17	1.0%	99.9%	5	10.0%	10.0%	163	9.4%	13.9%	0	0.0%	98.9%
<= 0m 30s	1	0.1%	100.0	19	38.0%	48.0%	233	13.4%	27.3%	2	1.1%	100.0
<= 0m 40s	0	0.0%	100.0	5	10.0%	58.0%	274	15.8%	43.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	12.0%	70.0%	281	16.2%	59.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	8.0%	78.0%	182	10.5%	69.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	14.0%	92.0%	287	16.5%	86.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	6.0%	98.0%	98	5.6%	91.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	2.0%	100.0	41	2.4%	94.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.9%	95.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.0%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.9%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.0%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,738			50			1,738			184		

Notes:

Total Records Reported by this PSAP: 1922
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1922

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	4625	99.7%	99.7%	13	0.7%	0.7%	406	8.8%	8.8%	477	99.0%	99.0%
<= 0m 20s	9	0.2%	99.9%	602	33.9%	34.7%	394	8.5%	17.2%	2	0.4%	99.4%
<= 0m 30s	4	0.1%	100.0	611	34.4%	69.1%	450	9.7%	27.0%	3	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	288	16.2%	85.3%	567	12.2%	39.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	138	7.8%	93.1%	451	9.7%	48.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	48	2.7%	95.8%	357	7.7%	56.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	48	2.7%	98.5%	902	19.4%	76.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	18	1.0%	99.5%	630	13.6%	89.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.2%	99.7%	269	5.8%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.1%	99.8%	100	2.2%	97.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	45	1.0%	98.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	23	0.5%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	11	0.2%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.1%	100.0	7	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,638			1,774			4,638			482		

Notes:

Total Records Reported by this PSAP: 5120
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5120

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	6858	97.7%	97.7%	0	0.0%	0.0%	603	8.6%	8.6%	1273	98.6%	98.6%
<= 0m 20s	154	2.2%	99.9%	34	12.8%	12.8%	722	10.3%	18.9%	5	0.4%	99.0%
<= 0m 30s	5	0.1%	100.0	96	36.2%	49.1%	682	9.7%	28.6%	1	0.1%	99.1%
<= 0m 40s	1	0.0%	100.0	55	20.8%	69.8%	703	10.0%	38.6%	0	0.0%	99.1%
<= 0m 50s	0	0.0%	100.0	32	12.1%	81.9%	614	8.7%	47.4%	0	0.0%	99.1%
<= 1m 0s	0	0.0%	100.0	15	5.7%	87.5%	514	7.3%	54.7%	0	0.0%	99.1%
<= 1m 30s	0	0.0%	100.0	18	6.8%	94.3%	1301	18.5%	73.2%	0	0.0%	99.1%
<= 2m 0s	0	0.0%	100.0	8	3.0%	97.4%	751	10.7%	83.9%	1	0.1%	99.1%
<= 2m 30s	0	0.0%	100.0	4	1.5%	98.9%	399	5.7%	89.6%	0	0.0%	99.1%
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.2%	204	2.9%	92.5%	0	0.0%	99.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	130	1.9%	94.4%	1	0.1%	99.2%
<= 4m 0s	0	0.0%	100.0	1	0.4%	99.6%	95	1.4%	95.7%	0	0.0%	99.2%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	68	1.0%	96.7%	0	0.0%	99.2%
<= 5m 0s	0	0.0%	100.0	1	0.4%	100.0	52	0.7%	97.4%	0	0.0%	99.2%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	59	0.8%	98.3%	0	0.0%	99.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	47	0.7%	98.9%	0	0.0%	99.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.4%	99.3%	1	0.1%	99.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.3%	99.6%	0	0.0%	99.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.8%	0	0.0%	99.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	99.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	99.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	99.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	100.0
Tot. Counts:	7,018			265			7,018			1,291		

Notes:

Total Records Reported by this PSAP: 8309
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8309

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	4244	97.5%	97.5%	6	0.5%	0.5%	361	8.3%	8.3%	464	98.7%	98.7%
<= 0m 20s	103	2.4%	99.9%	609	46.6%	47.1%	446	10.2%	18.5%	3	0.6%	99.4%
<= 0m 30s	6	0.1%	100.0	405	31.0%	78.0%	491	11.3%	29.8%	3	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	155	11.9%	89.9%	515	11.8%	41.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	52	4.0%	93.9%	403	9.3%	50.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	36	2.8%	96.6%	336	7.7%	58.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	29	2.2%	98.9%	767	17.6%	76.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.4%	99.2%	462	10.6%	86.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.2%	99.5%	246	5.7%	92.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.2%	99.7%	137	3.1%	95.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	0.3%	100.0	64	1.5%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	40	0.9%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	24	0.6%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,353			1,307			4,353			470		

Notes:

Total Records Reported by this PSAP: 4823
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4823

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	643	97.0%	97.0%	0	0.0%	0.0%	34	5.1%	5.1%	60	98.4%	98.4%
<= 0m 20s	18	2.7%	99.7%	0	0.0%	0.0%	38	5.7%	10.9%	0	0.0%	98.4%
<= 0m 30s	2	0.3%	100.0	0	0.0%	0.0%	41	6.2%	17.0%	1	1.6%	100.0
<= 0m 40s	0	0.0%	100.0	3	20.0%	20.0%	49	7.4%	24.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	3	20.0%	40.0%	48	7.2%	31.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	20.0%	60.0%	62	9.4%	41.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	20.0%	80.0%	147	22.2%	63.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	13.3%	93.3%	95	14.3%	77.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	6.7%	100.0	49	7.4%	84.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	34	5.1%	90.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	15	2.3%	92.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.8%	94.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	1.5%	95.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	96.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.8%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	663			15			663			61		

Notes:

Total Records Reported by this PSAP: 724
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 724

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1394	98.9%	98.9%	0	0.0%	0.0%	87	6.2%	6.2%	170	100.0	100.0
<= 0m 20s	15	1.1%	100.0	40	8.8%	8.8%	139	9.9%	16.0%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	130	28.6%	37.4%	158	11.2%	27.3%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	131	28.8%	66.2%	231	16.4%	43.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	68	14.9%	81.1%	169	12.0%	55.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	35	7.7%	88.8%	150	10.6%	66.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	32	7.0%	95.8%	221	15.7%	82.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	2.9%	98.7%	101	7.2%	89.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.9%	99.6%	42	3.0%	92.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	21	1.5%	93.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	22	1.6%	95.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	15	1.1%	96.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	96.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	11	0.8%	97.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	12	0.9%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.5%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	7	0.5%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,409			455			1,409			170		

Notes:

Total Records Reported by this PSAP: 1579
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1579

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1357	98.4%	98.4%	1	0.2%	0.2%	197	14.3%	14.3%	268	91.8%	91.8%
<= 0m 20s	15	1.1%	99.5%	101	25.2%	25.4%	160	11.6%	25.9%	0	0.0%	91.8%
<= 0m 30s	5	0.4%	99.9%	129	32.2%	57.6%	122	8.8%	34.7%	3	1.0%	92.8%
<= 0m 40s	0	0.0%	99.9%	76	19.0%	76.6%	129	9.4%	44.1%	1	0.3%	93.2%
<= 0m 50s	0	0.0%	99.9%	35	8.7%	85.3%	93	6.7%	50.8%	0	0.0%	93.2%
<= 1m 0s	0	0.0%	99.9%	31	7.7%	93.0%	69	5.0%	55.8%	0	0.0%	93.2%
<= 1m 30s	0	0.0%	99.9%	23	5.7%	98.8%	163	11.8%	67.7%	0	0.0%	93.2%
<= 2m 0s	0	0.0%	99.9%	1	0.2%	99.0%	91	6.6%	74.3%	0	0.0%	93.2%
<= 2m 30s	0	0.0%	99.9%	1	0.2%	99.3%	47	3.4%	77.7%	0	0.0%	93.2%
<= 3m 0s	0	0.0%	99.9%	0	0.0%	99.3%	43	3.1%	80.8%	0	0.0%	93.2%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	99.3%	51	3.7%	84.5%	0	0.0%	93.2%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	99.3%	48	3.5%	88.0%	1	0.3%	93.5%
<= 4m 30s	0	0.0%	99.9%	1	0.2%	99.5%	40	2.9%	90.9%	0	0.0%	93.5%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	99.5%	33	2.4%	93.3%	0	0.0%	93.5%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	99.5%	35	2.5%	95.8%	0	0.0%	93.5%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	99.5%	20	1.5%	97.2%	0	0.0%	93.5%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	99.5%	12	0.9%	98.1%	0	0.0%	93.5%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	99.5%	6	0.4%	98.5%	0	0.0%	93.5%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	99.5%	3	0.2%	98.8%	0	0.0%	93.5%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	99.5%	1	0.1%	98.8%	0	0.0%	93.5%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	99.5%	3	0.2%	99.1%	0	0.0%	93.5%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	99.5%	6	0.4%	99.5%	1	0.3%	93.8%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.5%	3	0.2%	99.7%	0	0.0%	93.8%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.7%	0	0.0%	93.8%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.7%	1	0.3%	94.2%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.7%	1	0.3%	94.5%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.7%	0	0.0%	94.5%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.7%	1	0.3%	94.9%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.7%	1	0.3%	95.2%
>= 20m 0s	2	0.1%	100.0	2	0.5%	100.0	4	0.3%	100.0	14	4.8%	100.0
Tot. Counts:	1,379			401			1,379			292		

Notes:

Total Records Reported by this PSAP: 1671
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1671

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	893	97.0%	97.0%	0	0.0%	0.0%	75	8.1%	8.1%	114	97.4%	97.4%
<= 0m 20s	25	2.7%	99.7%	33	19.3%	19.3%	61	6.6%	14.8%	1	0.9%	98.3%
<= 0m 30s	3	0.3%	100.0	65	38.0%	57.3%	80	8.7%	23.5%	2	1.7%	100.0
<= 0m 40s	0	0.0%	100.0	22	12.9%	70.2%	102	11.1%	34.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	14	8.2%	78.4%	80	8.7%	43.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	6.4%	84.8%	44	4.8%	48.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	6.4%	91.2%	137	14.9%	62.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.2%	92.4%	72	7.8%	70.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	3.5%	95.9%	60	6.5%	77.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	1.8%	97.7%	44	4.8%	82.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	98.2%	37	4.0%	86.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	1.2%	99.4%	25	2.7%	88.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	15	1.6%	90.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	19	2.1%	92.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	18	2.0%	94.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.6%	100.0	18	2.0%	96.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.8%	97.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.0%	98.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.1%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	921			171			921			117		

Notes:

Total Records Reported by this PSAP: 1038
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1038

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	489	94.6%	94.6%	0	0.0%	0.0%	65	12.6%	12.6%	91	91.9%	91.9%
<= 0m 20s	23	4.4%	99.0%	29	32.6%	32.6%	41	7.9%	20.5%	4	4.0%	96.0%
<= 0m 30s	4	0.8%	99.8%	44	49.4%	82.0%	73	14.1%	34.6%	3	3.0%	99.0%
<= 0m 40s	1	0.2%	100.0	10	11.2%	93.3%	91	17.6%	52.2%	0	0.0%	99.0%
<= 0m 50s	0	0.0%	100.0	4	4.5%	97.8%	66	12.8%	65.0%	0	0.0%	99.0%
<= 1m 0s	0	0.0%	100.0	1	1.1%	98.9%	36	7.0%	72.0%	0	0.0%	99.0%
<= 1m 30s	0	0.0%	100.0	1	1.1%	100.0	77	14.9%	86.8%	1	1.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	32	6.2%	93.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	13	2.5%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	517			89			517			99		

Notes:

Total Records Reported by this PSAP: 616
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 616

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7233	99.0%	99.0%	6	0.2%	0.2%	518	7.1%	7.1%	838	95.8%	95.8%
<= 0m 20s	66	0.9%	99.9%	493	15.2%	15.4%	636	8.7%	15.8%	1	0.1%	95.9%
<= 0m 30s	5	0.1%	100.0	1172	36.0%	51.4%	1026	14.0%	29.9%	6	0.7%	96.6%
<= 0m 40s	0	0.0%	100.0	806	24.8%	76.2%	1426	19.5%	49.4%	0	0.0%	96.6%
<= 0m 50s	0	0.0%	100.0	373	11.5%	87.6%	966	13.2%	62.6%	0	0.0%	96.6%
<= 1m 0s	0	0.0%	100.0	193	5.9%	93.6%	695	9.5%	72.1%	0	0.0%	96.6%
<= 1m 30s	0	0.0%	100.0	155	4.8%	98.3%	1010	13.8%	85.9%	1	0.1%	96.7%
<= 2m 0s	0	0.0%	100.0	34	1.0%	99.4%	429	5.9%	91.8%	0	0.0%	96.7%
<= 2m 30s	0	0.0%	100.0	8	0.2%	99.6%	232	3.2%	95.0%	0	0.0%	96.7%
<= 3m 0s	0	0.0%	100.0	5	0.2%	99.8%	137	1.9%	96.9%	0	0.0%	96.7%
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.8%	65	0.9%	97.8%	0	0.0%	96.7%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	39	0.5%	98.3%	0	0.0%	96.7%
<= 4m 30s	0	0.0%	100.0	1	0.0%	99.9%	22	0.3%	98.6%	0	0.0%	96.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	10	0.1%	98.7%	0	0.0%	96.7%
<= 6m 0s	0	0.0%	100.0	2	0.1%	100.0	31	0.4%	99.2%	0	0.0%	96.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.3%	1	0.1%	96.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.5%	0	0.0%	96.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.6%	0	0.0%	96.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.7%	0	0.0%	96.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	96.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	96.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	96.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	96.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	96.8%
<= 17m 0s	1	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	96.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
>= 20m 0s	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0	20	2.3%	99.1%
Tot. Counts:	7,305			3,252			7,304			867		

Notes:

Total Records Reported by this PSAP: 8180
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8180

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	593	97.4%	97.4%	12	20.7%	20.7%	226	37.1%	37.1%	84	100.0%	100.0
<= 0m 20s	13	2.1%	99.5%	4	6.9%	27.6%	34	5.6%	42.7%	0	0.0%	100.0
<= 0m 30s	0	0.0%	99.5%	21	36.2%	63.8%	34	5.6%	48.3%	0	0.0%	100.0
<= 0m 40s	0	0.0%	99.5%	10	17.2%	81.0%	65	10.7%	58.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.5%	8	13.8%	94.8%	77	12.6%	71.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.5%	1	1.7%	96.6%	39	6.4%	78.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	99.5%	1	1.7%	98.3%	88	14.4%	92.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	99.5%	0	0.0%	98.3%	18	3.0%	95.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	99.5%	0	0.0%	98.3%	9	1.5%	96.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	99.5%	0	0.0%	98.3%	3	0.5%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	99.5%	0	0.0%	98.3%	4	0.7%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	99.5%	0	0.0%	98.3%	3	0.5%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	99.5%	0	0.0%	98.3%	0	0.0%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	99.5%	0	0.0%	98.3%	0	0.0%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	99.5%	0	0.0%	98.3%	2	0.3%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	99.5%	0	0.0%	98.3%	1	0.2%	99.0%	0	0.0%	100.0
<= 8m 0s	1	0.2%	99.7%	0	0.0%	98.3%	1	0.2%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	99.7%	0	0.0%	98.3%	1	0.2%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	99.7%	0	0.0%	98.3%	0	0.0%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	99.7%	0	0.0%	98.3%	0	0.0%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	99.7%	0	0.0%	98.3%	0	0.0%	99.3%	0	0.0%	100.0
<= 13m 0s	0	0.0%	99.7%	0	0.0%	98.3%	0	0.0%	99.3%	0	0.0%	100.0
<= 14m 0s	0	0.0%	99.7%	0	0.0%	98.3%	0	0.0%	99.3%	0	0.0%	100.0
<= 15m 0s	0	0.0%	99.7%	0	0.0%	98.3%	0	0.0%	99.3%	0	0.0%	100.0
<= 16m 0s	0	0.0%	99.7%	0	0.0%	98.3%	0	0.0%	99.3%	0	0.0%	100.0
<= 17m 0s	0	0.0%	99.7%	0	0.0%	98.3%	0	0.0%	99.3%	0	0.0%	100.0
<= 18m 0s	0	0.0%	99.7%	0	0.0%	98.3%	0	0.0%	99.3%	0	0.0%	100.0
<= 19m 0s	0	0.0%	99.7%	0	0.0%	98.3%	0	0.0%	99.3%	0	0.0%	100.0
<= 20m 0s	0	0.0%	99.7%	0	0.0%	98.3%	0	0.0%	99.3%	0	0.0%	100.0
>= 20m 0s	2	0.3%	100.0	1	1.7%	100.0	4	0.7%	100.0	0	0.0%	100.0
Tot. Counts:	609			58			609			84		

Notes:

Total Records Reported by this PSAP: 693
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 693

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1363	98.8%	98.8%	6	1.3%	1.3%	157	11.4%	11.4%	297	99.3%	99.3%
<= 0m 20s	15	1.1%	99.9%	235	51.2%	52.5%	189	13.7%	25.1%	1	0.3%	99.7%
<= 0m 30s	2	0.1%	100.0	129	28.1%	80.6%	234	17.0%	42.0%	1	0.3%	100.0
<= 0m 40s	0	0.0%	100.0	51	11.1%	91.7%	229	16.6%	58.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	3.3%	95.0%	132	9.6%	68.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	0.9%	95.9%	100	7.2%	75.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	2.6%	98.5%	184	13.3%	88.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.2%	98.7%	65	4.7%	93.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	98.9%	31	2.2%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.1%	16	1.2%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.4%	99.6%	13	0.9%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.4%	100.0	6	0.4%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,380			459			1,380			299		

Notes:

Total Records Reported by this PSAP: 1679
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1679

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1465	98.5%	98.5%	0	0.0%	0.0%	101	6.8%	6.8%	145	97.3%	97.3%
<= 0m 20s	18	1.2%	99.7%	31	38.8%	38.8%	170	11.4%	18.2%	1	0.7%	98.0%
<= 0m 30s	3	0.2%	99.9%	33	41.3%	80.0%	160	10.8%	29.0%	3	2.0%	100.0
<= 0m 40s	0	0.0%	99.9%	7	8.8%	88.8%	175	11.8%	40.8%	0	0.0%	100.0
<= 0m 50s	1	0.1%	100.0	3	3.8%	92.5%	144	9.7%	50.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	3.8%	96.3%	149	10.0%	60.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	0	0.0%	96.3%	282	19.0%	79.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.3%	97.5%	168	11.3%	90.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	2.5%	100.0	58	3.9%	94.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.6%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,487			80			1,487			149		

Notes:

Total Records Reported by this PSAP: 1636
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1636

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	873	97.8%	97.8%	1	0.3%	0.3%	37	4.1%	4.1%	57	98.3%	98.3%
<= 0m 20s	17	1.9%	99.7%	103	26.7%	26.9%	63	7.1%	11.2%	0	0.0%	98.3%
<= 0m 30s	3	0.3%	100.0	172	44.6%	71.5%	78	8.7%	19.9%	1	1.7%	100.0
<= 0m 40s	0	0.0%	100.0	68	17.6%	89.1%	115	12.9%	32.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	4.4%	93.5%	106	11.9%	44.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	2.3%	95.9%	95	10.6%	55.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	2.6%	98.4%	177	19.8%	75.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.0%	99.5%	111	12.4%	87.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	42	4.7%	92.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.5%	100.0	19	2.1%	94.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	23	2.6%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	893			386			893			58		

Notes:

Total Records Reported by this PSAP: 951
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 951

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2478	98.6%	98.6%	16	1.8%	1.8%	208	8.3%	8.3%	336	99.1%	99.1%
<= 0m 20s	34	1.4%	100.0	391	43.3%	45.1%	281	11.2%	19.5%	1	0.3%	99.4%
<= 0m 30s	0	0.0%	100.0	280	31.0%	76.1%	408	16.2%	35.7%	2	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	118	13.1%	89.1%	401	16.0%	51.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	41	4.5%	93.7%	269	10.7%	62.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	27	3.0%	96.7%	208	8.3%	70.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	1.4%	98.1%	401	16.0%	86.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	1.2%	99.3%	151	6.0%	92.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.2%	99.6%	56	2.2%	94.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.7%	39	1.6%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.2%	99.9%	21	0.8%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	19	0.8%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,512			903			2,512			339		

Notes:

Total Records Reported by this PSAP: 2851
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2851

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1341	96.6%	96.6%	0	0.0%	0.0%	322	23.2%	23.2%	166	92.7%	92.7%
<= 0m 20s	38	2.7%	99.4%	1	3.6%	3.6%	134	9.7%	32.9%	2	1.1%	93.9%
<= 0m 30s	8	0.6%	99.9%	12	42.9%	46.4%	106	7.6%	40.5%	5	2.8%	96.6%
<= 0m 40s	1	0.1%	100.0	5	17.9%	64.3%	103	7.4%	47.9%	0	0.0%	96.6%
<= 0m 50s	0	0.0%	100.0	4	14.3%	78.6%	98	7.1%	55.0%	0	0.0%	96.6%
<= 1m 0s	0	0.0%	100.0	3	10.7%	89.3%	86	6.2%	61.2%	0	0.0%	96.6%
<= 1m 30s	0	0.0%	100.0	0	0.0%	89.3%	181	13.0%	74.2%	0	0.0%	96.6%
<= 2m 0s	0	0.0%	100.0	2	7.1%	96.4%	99	7.1%	81.3%	0	0.0%	96.6%
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.4%	71	5.1%	86.5%	0	0.0%	96.6%
<= 3m 0s	0	0.0%	100.0	1	3.6%	100.0	35	2.5%	89.0%	0	0.0%	96.6%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	32	2.3%	91.3%	0	0.0%	96.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.5%	92.8%	0	0.0%	96.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.2%	94.0%	1	0.6%	97.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	95.0%	0	0.0%	97.2%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.4%	96.4%	0	0.0%	97.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.7%	98.1%	0	0.0%	97.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	98.7%	0	0.0%	97.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.0%	0	0.0%	97.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.4%	0	0.0%	97.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	97.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	97.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	97.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	97.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	97.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	97.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.6%	97.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	4	2.2%	100.0
Tot. Counts:	1,388			28			1,388			179		

Notes:

Total Records Reported by this PSAP: 1567
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1567

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1696	98.7%	98.7%	0	0.0%	0.0%	33	1.9%	1.9%	57	96.6%	96.6%
<= 0m 20s	20	1.2%	99.8%	12	7.3%	7.3%	38	2.2%	4.1%	0	0.0%	96.6%
<= 0m 30s	1	0.1%	99.9%	55	33.5%	40.9%	49	2.9%	7.0%	0	0.0%	96.6%
<= 0m 40s	0	0.0%	99.9%	37	22.6%	63.4%	92	5.4%	12.3%	1	1.7%	98.3%
<= 0m 50s	0	0.0%	99.9%	28	17.1%	80.5%	102	5.9%	18.3%	0	0.0%	98.3%
<= 1m 0s	0	0.0%	99.9%	11	6.7%	87.2%	171	9.9%	28.2%	0	0.0%	98.3%
<= 1m 30s	0	0.0%	99.9%	14	8.5%	95.7%	565	32.9%	61.1%	0	0.0%	98.3%
<= 2m 0s	0	0.0%	99.9%	4	2.4%	98.2%	390	22.7%	83.8%	0	0.0%	98.3%
<= 2m 30s	0	0.0%	99.9%	1	0.6%	98.8%	142	8.3%	92.0%	0	0.0%	98.3%
<= 3m 0s	0	0.0%	99.9%	2	1.2%	100.0	60	3.5%	95.5%	0	0.0%	98.3%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	100.0	22	1.3%	96.8%	0	0.0%	98.3%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	100.0	10	0.6%	97.4%	0	0.0%	98.3%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	100.0	11	0.6%	98.0%	0	0.0%	98.3%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	100.0	6	0.3%	98.4%	0	0.0%	98.3%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.2%	98.5%	0	0.0%	98.3%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	5	0.3%	98.8%	0	0.0%	98.3%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	4	0.2%	99.1%	0	0.0%	98.3%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	4	0.2%	99.3%	0	0.0%	98.3%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	98.3%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	98.3%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	98.3%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	98.3%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	98.3%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	98.3%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.3%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.3%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	98.3%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.3%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.3%
>= 20m 0s	2	0.1%	100.0	0	0.0%	100.0	1	0.1%	100.0	1	1.7%	100.0
Tot. Counts:	1,719			164			1,719			59		

Notes:

Total Records Reported by this PSAP: 1778
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1778

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1513	98.8%	98.8%	0	0.0%	0.0%	129	8.4%	8.4%	200	100.0%	100.0%
<= 0m 20s	16	1.0%	99.9%	24	17.3%	17.3%	163	10.6%	19.1%	0	0.0%	100.0%
<= 0m 30s	2	0.1%	100.0	54	38.8%	56.1%	140	9.1%	28.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	36	25.9%	82.0%	179	11.7%	39.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	9.4%	91.4%	141	9.2%	49.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	4.3%	95.7%	134	8.8%	57.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	2.9%	98.6%	246	16.1%	73.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.4%	100.0	122	8.0%	81.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	57	3.7%	85.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	46	3.0%	88.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	30	2.0%	90.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	26	1.7%	92.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.8%	93.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	93.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.5%	95.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.3%	96.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	97.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.2%	98.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,531			139			1,531			200		

Notes:

Total Records Reported by this PSAP: 1731
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1731

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1070	94.2%	94.2%	0	0.0%	0.0%	63	5.5%	5.5%	114	92.7%	92.7%
<= 0m 20s	57	5.0%	99.2%	1	2.3%	2.3%	81	7.1%	12.7%	2	1.6%	94.3%
<= 0m 30s	7	0.6%	99.8%	13	29.5%	31.8%	106	9.3%	22.0%	7	5.7%	100.0
<= 0m 40s	0	0.0%	99.8%	13	29.5%	61.4%	119	10.5%	32.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.8%	9	20.5%	81.8%	104	9.2%	41.6%	0	0.0%	100.0
<= 1m 0s	1	0.1%	99.9%	0	0.0%	81.8%	105	9.2%	50.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	99.9%	6	13.6%	95.5%	266	23.4%	74.3%	0	0.0%	100.0
<= 2m 0s	1	0.1%	100.0	0	0.0%	95.5%	131	11.5%	85.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	2.3%	97.7%	59	5.2%	91.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.7%	29	2.6%	93.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	97.7%	17	1.5%	95.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	97.7%	6	0.5%	95.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	2.3%	100.0	9	0.8%	96.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	97.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	97.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,136			44			1,136			123		

Notes:

Total Records Reported by this PSAP: 1259
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1259

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2586	99.5%	99.5%	0	0.0%	0.0%	189	7.3%	7.3%	291	100.0	100.0
<= 0m 20s	13	0.5%	100.0	253	30.4%	30.4%	274	10.5%	17.8%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	299	36.0%	66.4%	246	9.5%	27.3%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	161	19.4%	85.8%	268	10.3%	37.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	49	5.9%	91.7%	234	9.0%	46.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	32	3.9%	95.5%	201	7.7%	54.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	27	3.2%	98.8%	402	15.5%	69.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.5%	99.3%	263	10.1%	79.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.5%	99.8%	201	7.7%	87.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.9%	106	4.1%	91.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	61	2.3%	94.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	41	1.6%	95.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	22	0.8%	96.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.8%	97.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	1.1%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.6%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,599			831			2,599			291		

Notes:

Total Records Reported by this PSAP: 2890
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2890

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	11070	94.2%	94.2%	3	0.5%	0.5%	1952	16.6%	16.6%	3085	95.0%	95.0%
<= 0m 20s	558	4.7%	98.9%	163	25.1%	25.6%	1424	12.1%	28.7%	34	1.0%	96.0%
<= 0m 30s	120	1.0%	99.9%	187	28.8%	54.4%	1169	9.9%	38.7%	125	3.8%	99.8%
<= 0m 40s	4	0.0%	100.0	91	14.0%	68.4%	1252	10.7%	49.3%	0	0.0%	99.8%
<= 0m 50s	2	0.0%	100.0	62	9.6%	78.0%	988	8.4%	57.7%	1	0.0%	99.9%
<= 1m 0s	0	0.0%	100.0	36	5.5%	83.5%	843	7.2%	64.9%	0	0.0%	99.9%
<= 1m 30s	1	0.0%	100.0	66	10.2%	93.7%	1844	15.7%	80.6%	1	0.0%	99.9%
<= 2m 0s	0	0.0%	100.0	24	3.7%	97.4%	927	7.9%	88.5%	0	0.0%	99.9%
<= 2m 30s	0	0.0%	100.0	7	1.1%	98.5%	462	3.9%	92.4%	0	0.0%	99.9%
<= 3m 0s	0	0.0%	100.0	2	0.3%	98.8%	233	2.0%	94.4%	0	0.0%	99.9%
<= 3m 30s	0	0.0%	100.0	4	0.6%	99.4%	157	1.3%	95.7%	0	0.0%	99.9%
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.5%	118	1.0%	96.7%	0	0.0%	99.9%
<= 4m 30s	0	0.0%	100.0	2	0.3%	99.8%	91	0.8%	97.5%	0	0.0%	99.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	67	0.6%	98.1%	0	0.0%	99.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	76	0.6%	98.7%	1	0.0%	99.9%
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	59	0.5%	99.2%	0	0.0%	99.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.3%	99.5%	0	0.0%	99.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.2%	99.7%	0	0.0%	99.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	0	0.0%	99.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	99.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	99.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	99.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	99.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	99.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	11,755			649			11,755			3,249		

Notes:

Total Records Reported by this PSAP: 15004
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 15004

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1095	98.6%	98.6%	0	0.0%	0.0%	55	5.0%	5.0%	119	99.2%	99.2%
<= 0m 20s	14	1.3%	99.8%	46	24.3%	24.3%	83	7.5%	12.4%	0	0.0%	99.2%
<= 0m 30s	2	0.2%	100.0	89	47.1%	71.4%	128	11.5%	23.9%	1	0.8%	100.0
<= 0m 40s	0	0.0%	100.0	32	16.9%	88.4%	185	16.7%	40.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	3.7%	92.1%	120	10.8%	51.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.6%	94.7%	118	10.6%	62.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	3.2%	97.9%	202	18.2%	80.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.1%	98.9%	73	6.6%	86.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.9%	49	4.4%	91.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	99.5%	23	2.1%	93.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	100.0	19	1.7%	95.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	95.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	1.0%	96.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	97.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,111			189			1,111			120		

Notes:

Total Records Reported by this PSAP: 1231
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1231

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	4592	99.2%	99.2%	0	0.0%	0.0%	487	10.5%	10.5%	567	99.5%	99.5%
<= 0m 20s	33	0.7%	99.9%	113	29.6%	29.6%	553	11.9%	22.5%	2	0.4%	99.8%
<= 0m 30s	3	0.1%	100.0	170	44.5%	74.1%	533	11.5%	34.0%	1	0.2%	100.0
<= 0m 40s	0	0.0%	100.0	50	13.1%	87.2%	489	10.6%	44.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	3.9%	91.1%	343	7.4%	52.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	3.1%	94.2%	305	6.6%	58.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	3.1%	97.4%	713	15.4%	74.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.6%	99.0%	486	10.5%	84.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.8%	99.7%	292	6.3%	90.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	100.0	151	3.3%	94.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	104	2.2%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	47	1.0%	97.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	27	0.6%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.5%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.7%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.4%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.3%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,628			382			4,628			570		

Notes:

Total Records Reported by this PSAP: 5198
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5198

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	441	95.9%	95.9%	0	0.0%	0.0%	13	2.8%	2.8%	26	86.7%	86.7%
<= 0m 20s	17	3.7%	99.6%	3	3.6%	3.6%	52	11.3%	14.1%	1	3.3%	90.0%
<= 0m 30s	1	0.2%	99.8%	30	36.1%	39.8%	45	9.8%	23.9%	2	6.7%	96.7%
<= 0m 40s	0	0.0%	99.8%	21	25.3%	65.1%	54	11.7%	35.7%	0	0.0%	96.7%
<= 0m 50s	1	0.2%	100.0	7	8.4%	73.5%	60	13.0%	48.7%	0	0.0%	96.7%
<= 1m 0s	0	0.0%	100.0	6	7.2%	80.7%	49	10.7%	59.3%	1	3.3%	100.0
<= 1m 30s	0	0.0%	100.0	2	2.4%	83.1%	82	17.8%	77.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	2.4%	85.5%	37	8.0%	85.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	85.5%	17	3.7%	88.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	85.5%	4	0.9%	89.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	85.5%	9	2.0%	91.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	85.5%	2	0.4%	92.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	85.5%	9	2.0%	94.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	85.5%	3	0.7%	94.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	85.5%	2	0.4%	95.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	85.5%	4	0.9%	96.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	85.5%	1	0.2%	96.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	85.5%	2	0.4%	96.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	85.5%	1	0.2%	97.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	85.5%	0	0.0%	97.0%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	85.5%	0	0.0%	97.0%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	85.5%	0	0.0%	97.0%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	85.5%	1	0.2%	97.2%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	85.5%	0	0.0%	97.2%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	85.5%	0	0.0%	97.2%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	85.5%	0	0.0%	97.2%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	85.5%	0	0.0%	97.2%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	85.5%	0	0.0%	97.2%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	85.5%	0	0.0%	97.2%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	12	14.5%	100.0	5	1.1%	98.3%	0	0.0%	100.0
Tot. Counts:	460			83			452			30		

Notes:

Total Records Reported by this PSAP: 490
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 490

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	7726	98.0%	98.0%	29	0.8%	0.8%	518	6.6%	6.6%	733	97.9%	97.9%
<= 0m 20s	149	1.9%	99.9%	1164	32.8%	33.6%	896	11.4%	17.9%	6	0.8%	98.7%
<= 0m 30s	11	0.1%	100.0	1277	35.9%	69.5%	1529	19.4%	37.3%	10	1.3%	100.0
<= 0m 40s	0	0.0%	100.0	599	16.9%	86.4%	1837	23.3%	60.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	235	6.6%	93.0%	1077	13.7%	74.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	90	2.5%	95.5%	698	8.9%	83.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	126	3.5%	99.1%	826	10.5%	93.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	19	0.5%	99.6%	245	3.1%	96.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	0.2%	99.8%	92	1.2%	97.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.1%	99.9%	39	0.5%	98.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.9%	29	0.4%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.1%	100.0	25	0.3%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	6	0.1%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,886			3,553			7,886			749		

Notes:

Total Records Reported by this PSAP: 8635
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8635

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2858	99.8%	99.8%	3	0.3%	0.3%	186	6.5%	6.5%	221	99.5%	99.5%
<= 0m 20s	6	0.2%	100.0	560	50.5%	50.8%	200	7.0%	13.5%	0	0.0%	99.5%
<= 0m 30s	0	0.0%	100.0	308	27.8%	78.6%	225	7.9%	21.3%	1	0.5%	100.0
<= 0m 40s	0	0.0%	100.0	130	11.7%	90.3%	252	8.8%	30.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	47	4.2%	94.6%	220	7.7%	37.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	21	1.9%	96.5%	211	7.4%	45.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	26	2.3%	98.8%	569	19.9%	65.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.5%	99.3%	412	14.4%	79.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.2%	99.5%	226	7.9%	87.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.3%	99.7%	115	4.0%	91.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.8%	69	2.4%	93.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	35	1.2%	95.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	26	0.9%	95.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	100.0	21	0.7%	96.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	45	1.6%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.5%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.6%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,864			1,108			2,864			222		

Notes:

Total Records Reported by this PSAP: 3086
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3086

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2183	99.6%	99.6%	0	0.0%	0.0%	143	6.5%	6.5%	329	99.7%	99.7%
<= 0m 20s	8	0.4%	100.0	7	3.8%	3.8%	188	8.6%	15.1%	1	0.3%	100.0
<= 0m 30s	0	0.0%	100.0	59	32.2%	36.1%	196	8.9%	24.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	45	24.6%	60.7%	187	8.5%	32.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	12.6%	73.2%	161	7.3%	39.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	18	9.8%	83.1%	125	5.7%	45.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	9.3%	92.3%	356	16.2%	61.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.7%	95.1%	352	16.1%	78.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.1%	96.2%	213	9.7%	87.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	6	3.3%	99.5%	104	4.7%	92.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	100.0	58	2.6%	95.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.1%	96.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	22	1.0%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	2,191			183			2,191			330		

Notes:

Total Records Reported by this PSAP: 2521
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2521

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1594	99.4%	99.4%	0	0.0%	0.0%	286	17.8%	17.8%	138	97.2%	97.2%
<= 0m 20s	9	0.6%	100.0	24	12.1%	12.1%	379	23.6%	41.5%	2	1.4%	98.6%
<= 0m 30s	0	0.0%	100.0	78	39.2%	51.3%	207	12.9%	54.4%	2	1.4%	100.0
<= 0m 40s	0	0.0%	100.0	44	22.1%	73.4%	173	10.8%	65.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	24	12.1%	85.4%	123	7.7%	72.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	6.5%	92.0%	80	5.0%	77.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	4.5%	96.5%	126	7.9%	85.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.5%	98.0%	55	3.4%	89.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.0%	99.0%	29	1.8%	91.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.0%	100.0	17	1.1%	92.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	33	2.1%	94.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.1%	95.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	95.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	96.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	17	1.1%	97.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	1,603			199			1,603			142		

Notes:

Total Records Reported by this PSAP: 1745
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1745

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	7069	98.3%	98.3%	18	0.4%	0.4%	591	8.2%	8.2%	848	96.3%	96.3%
<= 0m 20s	105	1.5%	99.8%	790	19.3%	19.8%	831	11.6%	19.8%	8	0.9%	97.2%
<= 0m 30s	15	0.2%	100.0	1810	44.3%	64.1%	1061	14.8%	34.5%	15	1.7%	98.9%
<= 0m 40s	0	0.0%	100.0	887	21.7%	85.8%	1535	21.3%	55.9%	0	0.0%	98.9%
<= 0m 50s	0	0.0%	100.0	302	7.4%	93.1%	1038	14.4%	70.3%	0	0.0%	98.9%
<= 1m 0s	0	0.0%	100.0	134	3.3%	96.4%	701	9.7%	80.1%	0	0.0%	98.9%
<= 1m 30s	0	0.0%	100.0	109	2.7%	99.1%	886	12.3%	92.4%	0	0.0%	98.9%
<= 2m 0s	0	0.0%	100.0	20	0.5%	99.6%	295	4.1%	96.5%	1	0.1%	99.0%
<= 2m 30s	0	0.0%	100.0	6	0.1%	99.7%	117	1.6%	98.1%	0	0.0%	99.0%
<= 3m 0s	0	0.0%	100.0	4	0.1%	99.8%	43	0.6%	98.7%	0	0.0%	99.0%
<= 3m 30s	0	0.0%	100.0	3	0.1%	99.9%	26	0.4%	99.1%	0	0.0%	99.0%
<= 4m 0s	0	0.0%	100.0	2	0.0%	100.0	17	0.2%	99.3%	0	0.0%	99.0%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.5%	0	0.0%	99.0%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	6	0.1%	99.5%	0	0.0%	99.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	0	0.0%	99.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	99.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	99.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	99.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
>= 20m 0s	1	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0	9	1.0%	100.0
Tot. Counts:	7,190			4,087			7,190			881		

Notes:

Total Records Reported by this PSAP: 8071
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8071

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2835	99.5%	99.5%	1	0.6%	0.6%	232	8.1%	8.1%	336	98.8%	98.8%
<= 0m 20s	10	0.4%	99.8%	56	32.4%	32.9%	334	11.7%	19.9%	1	0.3%	99.1%
<= 0m 30s	3	0.1%	99.9%	63	36.4%	69.4%	386	13.5%	33.4%	0	0.0%	99.1%
<= 0m 40s	0	0.0%	99.9%	28	16.2%	85.5%	388	13.6%	47.0%	1	0.3%	99.4%
<= 0m 50s	0	0.0%	99.9%	12	6.9%	92.5%	315	11.1%	58.1%	0	0.0%	99.4%
<= 1m 0s	0	0.0%	99.9%	5	2.9%	95.4%	287	10.1%	68.1%	0	0.0%	99.4%
<= 1m 30s	0	0.0%	99.9%	7	4.0%	99.4%	551	19.3%	87.5%	0	0.0%	99.4%
<= 2m 0s	0	0.0%	99.9%	0	0.0%	99.4%	205	7.2%	94.7%	0	0.0%	99.4%
<= 2m 30s	0	0.0%	99.9%	0	0.0%	99.4%	65	2.3%	96.9%	0	0.0%	99.4%
<= 3m 0s	0	0.0%	99.9%	0	0.0%	99.4%	28	1.0%	97.9%	0	0.0%	99.4%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	99.4%	14	0.5%	98.4%	0	0.0%	99.4%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	99.4%	12	0.4%	98.8%	0	0.0%	99.4%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	99.4%	9	0.3%	99.2%	0	0.0%	99.4%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	99.4%	4	0.1%	99.3%	0	0.0%	99.4%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	99.4%	5	0.2%	99.5%	0	0.0%	99.4%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	99.4%	4	0.1%	99.6%	0	0.0%	99.4%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	99.4%	5	0.2%	99.8%	0	0.0%	99.4%
<= 9m 0s	0	0.0%	99.9%	1	0.6%	100.0	1	0.0%	99.8%	0	0.0%	99.4%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.4%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.4%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	99.4%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.4%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.4%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.4%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.4%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.4%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%
>= 20m 0s	2	0.1%	100.0	0	0.0%	100.0	1	0.0%	100.0	2	0.6%	100.0
Tot. Counts:	2,850			173			2,850			340		

Notes:

Total Records Reported by this PSAP: 3190
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3190

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	13304	90.8%	90.9%	2	0.4%	0.4%	987	6.7%	6.7%	1964	89.4%	89.4%
<= 0m 20s	1074	7.3%	98.2%	98	21.6%	22.1%	1115	7.6%	14.3%	42	1.9%	91.3%
<= 0m 30s	207	1.4%	99.7%	136	30.0%	52.1%	1235	8.4%	22.8%	165	7.5%	98.8%
<= 0m 40s	24	0.2%	99.8%	79	17.4%	69.5%	1237	8.4%	31.2%	0	0.0%	98.8%
<= 0m 50s	7	0.0%	99.9%	59	13.0%	82.6%	1031	7.0%	38.3%	2	0.1%	98.9%
<= 1m 0s	6	0.0%	99.9%	23	5.1%	87.6%	948	6.5%	44.7%	1	0.0%	98.9%
<= 1m 30s	6	0.0%	100.0	31	6.8%	94.5%	2375	16.2%	60.9%	1	0.0%	99.0%
<= 2m 0s	0	0.0%	100.0	11	2.4%	96.9%	1572	10.7%	71.7%	0	0.0%	99.0%
<= 2m 30s	0	0.0%	100.0	3	0.7%	97.6%	1070	7.3%	79.0%	0	0.0%	99.0%
<= 3m 0s	0	0.0%	100.0	1	0.2%	97.8%	730	5.0%	83.9%	0	0.0%	99.0%
<= 3m 30s	1	0.0%	100.0	3	0.7%	98.5%	591	4.0%	88.0%	0	0.0%	99.0%
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.5%	512	3.5%	91.5%	0	0.0%	99.0%
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.5%	342	2.3%	93.8%	0	0.0%	99.0%
<= 5m 0s	0	0.0%	100.0	1	0.2%	98.7%	222	1.5%	95.3%	1	0.0%	99.0%
<= 6m 0s	0	0.0%	100.0	1	0.2%	98.9%	223	1.5%	96.8%	0	0.0%	99.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	98.9%	133	0.9%	97.8%	0	0.0%	99.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	98.9%	79	0.5%	98.3%	0	0.0%	99.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	98.9%	60	0.4%	98.7%	1	0.0%	99.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	98.9%	51	0.3%	99.1%	1	0.0%	99.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	98.9%	39	0.3%	99.3%	0	0.0%	99.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	98.9%	22	0.2%	99.5%	0	0.0%	99.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	98.9%	21	0.1%	99.6%	1	0.0%	99.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	98.9%	10	0.1%	99.7%	0	0.0%	99.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	98.9%	8	0.1%	99.7%	0	0.0%	99.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	98.9%	1	0.0%	99.7%	0	0.0%	99.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	98.9%	3	0.0%	99.8%	0	0.0%	99.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	98.9%	2	0.0%	99.8%	0	0.0%	99.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	98.9%	1	0.0%	99.8%	0	0.0%	99.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	99.8%	0	0.0%	99.1%
>= 20m 0s	6	0.0%	100.0	5	1.1%	100.0	21	0.1%	99.9%	14	0.6%	99.8%
Tot. Counts:	14,635			453			14,641			2,193		

Notes:

Total Records Reported by this PSAP: 16850
 Number of Records not Processed due to Bad Data: 17
 Total Records Analyzed: 16833

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2030	99.3%	99.3%	0	0.0%	0.0%	127	6.2%	6.2%	219	100.0	100.0
<= 0m 20s	15	0.7%	100.0	61	17.6%	17.6%	207	10.1%	16.3%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	167	48.1%	65.7%	274	13.4%	29.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	76	21.9%	87.6%	354	17.3%	47.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	24	6.9%	94.5%	225	11.0%	58.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	1.4%	96.0%	193	9.4%	67.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	1.7%	97.7%	311	15.2%	82.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.9%	98.6%	129	6.3%	89.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.6%	66	3.2%	92.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.9%	99.4%	38	1.9%	94.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.7%	20	1.0%	95.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	22	1.1%	96.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	13	0.6%	96.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	16	0.8%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	11	0.5%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	18	0.9%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.7%	7	0.3%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.7%	4	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.7%	4	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	1	0.3%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,045			347			2,045			219		

Notes:

Total Records Reported by this PSAP: 2264
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2264

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	4528	99.6%	99.6%	0	0.0%	0.0%	556	12.2%	12.2%	652	99.5%	99.5%
<= 0m 20s	17	0.4%	100.0	36	5.9%	5.9%	610	13.4%	25.6%	0	0.0%	99.5%
<= 0m 30s	0	0.0%	100.0	115	18.8%	24.7%	578	12.7%	38.4%	2	0.3%	99.8%
<= 0m 40s	0	0.0%	100.0	131	21.4%	46.2%	672	14.8%	53.1%	0	0.0%	99.8%
<= 0m 50s	0	0.0%	100.0	101	16.5%	62.7%	409	9.0%	62.1%	0	0.0%	99.8%
<= 1m 0s	0	0.0%	100.0	77	12.6%	75.3%	335	7.4%	69.5%	0	0.0%	99.8%
<= 1m 30s	0	0.0%	100.0	117	19.1%	94.4%	555	12.2%	81.7%	0	0.0%	99.8%
<= 2m 0s	0	0.0%	100.0	25	4.1%	98.5%	237	5.2%	86.9%	0	0.0%	99.8%
<= 2m 30s	0	0.0%	100.0	3	0.5%	99.0%	111	2.4%	89.4%	0	0.0%	99.8%
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.3%	58	1.3%	90.7%	0	0.0%	99.8%
<= 3m 30s	0	0.0%	100.0	2	0.3%	99.7%	55	1.2%	91.9%	0	0.0%	99.8%
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	66	1.5%	93.3%	0	0.0%	99.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	76	1.7%	95.0%	0	0.0%	99.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	56	1.2%	96.2%	0	0.0%	99.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	75	1.6%	97.9%	0	0.0%	99.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	36	0.8%	98.7%	0	0.0%	99.8%
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	22	0.5%	99.1%	0	0.0%	99.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.5%	0	0.0%	99.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	99.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	99.8%
<= 12m 0s	1	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	99.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	99.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	99.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	1	0.2%	100.0
Tot. Counts:	4,546			611			4,546			655		

Notes:

Total Records Reported by this PSAP: 5201
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5201

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	6201	99.4%	99.4%	38	6.4%	6.4%	597	9.6%	9.6%	788	99.9%	99.9%
<= 0m 20s	36	0.6%	100.0	233	39.0%	45.4%	774	12.4%	22.0%	1	0.1%	100.0
<= 0m 30s	1	0.0%	100.0	149	25.0%	70.4%	915	14.7%	36.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	98	16.4%	86.8%	843	13.5%	50.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	31	5.2%	92.0%	690	11.1%	61.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	16	2.7%	94.6%	584	9.4%	70.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	25	4.2%	98.8%	940	15.1%	85.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.7%	99.5%	472	7.6%	93.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.8%	171	2.7%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	99	1.6%	97.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	43	0.7%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	24	0.4%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	16	0.3%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	12	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.4%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,238			597			6,238			789		

Notes:

Total Records Reported by this PSAP: 7027
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7027

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	688	98.1%	98.1%	0	0.0%	0.0%	185	26.4%	26.4%	147	100.0%	100.0%
<= 0m 20s	13	1.9%	100.0	15	19.5%	19.5%	106	15.1%	41.5%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	20	26.0%	45.5%	93	13.3%	54.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	22	28.6%	74.0%	92	13.1%	67.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	9.1%	83.1%	47	6.7%	74.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	6.5%	89.6%	41	5.8%	80.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	5.2%	94.8%	63	9.0%	89.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	94.8%	24	3.4%	92.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	2.6%	97.4%	13	1.9%	94.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	2.6%	100.0	11	1.6%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	1.1%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	701			77			701			147		

Notes:

Total Records Reported by this PSAP: 848
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 848

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2912	98.5%	98.5%	1	0.3%	0.3%	753	25.5%	25.5%	390	98.5%	98.5%
<= 0m 20s	37	1.3%	99.8%	66	19.7%	20.0%	638	21.6%	47.1%	1	0.3%	98.7%
<= 0m 30s	6	0.2%	100.0	142	42.4%	62.4%	296	10.0%	57.1%	3	0.8%	99.5%
<= 0m 40s	0	0.0%	100.0	77	23.0%	85.4%	280	9.5%	66.5%	0	0.0%	99.5%
<= 0m 50s	0	0.0%	100.0	27	8.1%	93.4%	237	8.0%	74.6%	0	0.0%	99.5%
<= 1m 0s	0	0.0%	100.0	9	2.7%	96.1%	168	5.7%	80.2%	0	0.0%	99.5%
<= 1m 30s	0	0.0%	100.0	8	2.4%	98.5%	305	10.3%	90.6%	1	0.3%	99.7%
<= 2m 0s	0	0.0%	100.0	2	0.6%	99.1%	111	3.8%	94.3%	0	0.0%	99.7%
<= 2m 30s	0	0.0%	100.0	2	0.6%	99.7%	60	2.0%	96.3%	0	0.0%	99.7%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	34	1.2%	97.5%	0	0.0%	99.7%
<= 3m 30s	0	0.0%	100.0	1	0.3%	100.0	15	0.5%	98.0%	0	0.0%	99.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	98.4%	0	0.0%	99.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	98.6%	0	0.0%	99.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.0%	0	0.0%	99.7%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	99.4%	0	0.0%	99.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.7%	0	0.0%	99.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	99.7%
<= 9m 0s	1	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	99.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0
Tot. Counts:	2,956			335			2,956			396		

Notes:

Total Records Reported by this PSAP: 3352
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3352

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2076	98.6%	98.6%	2	0.3%	0.3%	190	9.0%	9.0%	287	94.7%	94.7%
<= 0m 20s	28	1.3%	100.0	103	15.2%	15.5%	284	13.5%	22.5%	3	1.0%	95.7%
<= 0m 30s	1	0.0%	100.0	178	26.2%	41.7%	309	14.7%	37.2%	2	0.7%	96.4%
<= 0m 40s	0	0.0%	100.0	138	20.3%	62.0%	329	15.6%	52.8%	0	0.0%	96.4%
<= 0m 50s	0	0.0%	100.0	83	12.2%	74.2%	237	11.3%	64.1%	0	0.0%	96.4%
<= 1m 0s	0	0.0%	100.0	55	8.1%	82.3%	170	8.1%	72.2%	0	0.0%	96.4%
<= 1m 30s	0	0.0%	100.0	92	13.5%	95.9%	371	17.6%	89.8%	0	0.0%	96.4%
<= 2m 0s	0	0.0%	100.0	22	3.2%	99.1%	112	5.3%	95.1%	0	0.0%	96.4%
<= 2m 30s	0	0.0%	100.0	6	0.9%	100.0	46	2.2%	97.3%	0	0.0%	96.4%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.8%	98.1%	0	0.0%	96.4%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.6%	0	0.0%	96.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.0%	0	0.0%	96.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.0%	0	0.0%	96.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.4%	0	0.0%	96.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.7%	0	0.0%	96.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	100.0	0	0.0%	96.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	96.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	96.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	10	3.3%	100.0
Tot. Counts:	2,105			679			2,105			303		

Notes:

Total Records Reported by this PSAP: 2408
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2408

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	3326	99.1%	99.1%	2	0.3%	0.3%	377	11.2%	11.2%	514	98.5%	98.5%
<= 0m 20s	28	0.8%	99.9%	144	20.3%	20.6%	433	12.9%	24.1%	3	0.6%	99.0%
<= 0m 30s	2	0.1%	100.0	239	33.7%	54.2%	472	14.1%	38.2%	5	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	161	22.7%	76.9%	579	17.3%	55.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	83	11.7%	88.6%	391	11.7%	67.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	31	4.4%	93.0%	288	8.6%	75.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	35	4.9%	97.9%	426	12.7%	88.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	1.4%	99.3%	155	4.6%	93.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.4%	70	2.1%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.7%	58	1.7%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	33	1.0%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	23	0.7%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	16	0.5%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.4%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0

Tot. Counts: 3,356 710 3,356 522

Notes:

Total Records Reported by this PSAP: 3878
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3878

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1419	98.9%	98.9%	0	0.0%	0.0%	143	10.0%	10.0%	295	98.0%	98.0%
<= 0m 20s	15	1.0%	99.9%	14	7.6%	7.6%	190	13.2%	23.2%	0	0.0%	98.0%
<= 0m 30s	1	0.1%	100.0	70	38.0%	45.7%	180	12.5%	35.7%	3	1.0%	99.0%
<= 0m 40s	0	0.0%	100.0	48	26.1%	71.7%	210	14.6%	50.4%	0	0.0%	99.0%
<= 0m 50s	0	0.0%	100.0	21	11.4%	83.2%	143	10.0%	60.3%	0	0.0%	99.0%
<= 1m 0s	0	0.0%	100.0	14	7.6%	90.8%	125	8.7%	69.1%	0	0.0%	99.0%
<= 1m 30s	0	0.0%	100.0	8	4.3%	95.1%	202	14.1%	83.1%	0	0.0%	99.0%
<= 2m 0s	0	0.0%	100.0	3	1.6%	96.7%	87	6.1%	89.2%	0	0.0%	99.0%
<= 2m 30s	0	0.0%	100.0	2	1.1%	97.8%	45	3.1%	92.3%	1	0.3%	99.3%
<= 3m 0s	0	0.0%	100.0	2	1.1%	98.9%	31	2.2%	94.5%	0	0.0%	99.3%
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.9%	17	1.2%	95.7%	0	0.0%	99.3%
<= 4m 0s	0	0.0%	100.0	1	0.5%	99.5%	6	0.4%	96.1%	0	0.0%	99.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	9	0.6%	96.7%	0	0.0%	99.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	8	0.6%	97.3%	0	0.0%	99.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.5%	9	0.6%	97.9%	0	0.0%	99.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.5%	15	1.0%	99.0%	0	0.0%	99.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.5%	7	0.5%	99.4%	0	0.0%	99.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.5%	2	0.1%	99.6%	0	0.0%	99.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.5%	3	0.2%	99.8%	0	0.0%	99.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	99.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	99.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	99.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.5%	2	0.1%	99.9%	0	0.0%	99.3%
<= 15m 0s	0	0.0%	100.0	1	0.5%	100.0	0	0.0%	99.9%	0	0.0%	99.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	99.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.7%	100.0

Tot. Counts: 1,435 184 1,435 301

Notes:

Total Records Reported by this PSAP: 1736
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1736

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2003	98.1%	98.1%	0	0.0%	0.0%	147	7.2%	7.2%	258	97.7%	97.7%
<= 0m 20s	34	1.7%	99.8%	45	22.0%	22.0%	196	9.6%	16.8%	1	0.4%	98.1%
<= 0m 30s	4	0.2%	100.0	83	40.5%	62.4%	227	11.1%	27.9%	5	1.9%	100.0
<= 0m 40s	1	0.0%	100.0	45	22.0%	84.4%	239	11.7%	39.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	3.9%	88.3%	174	8.5%	48.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	7.3%	95.6%	155	7.6%	55.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	2.9%	98.5%	320	15.7%	71.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.5%	99.0%	171	8.4%	79.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.0%	113	5.5%	85.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	99.5%	79	3.9%	89.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	72	3.5%	92.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	38	1.9%	94.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	22	1.1%	95.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	23	1.1%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.5%	19	0.9%	97.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.5%	100.0	20	1.0%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,042			205			2,042			264		

Notes:

Total Records Reported by this PSAP: 2306
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2306

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	679	98.3%	98.3%	0	0.0%	0.0%	48	6.9%	6.9%	81	98.8%	98.8%
<= 0m 20s	12	1.7%	100.0	1	0.6%	0.6%	72	10.4%	17.4%	1	1.2%	100.0
<= 0m 30s	0	0.0%	100.0	17	9.9%	10.5%	75	10.9%	28.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	40	23.3%	33.7%	88	12.7%	41.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	37	21.5%	55.2%	84	12.2%	53.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	31	18.0%	73.3%	68	9.8%	63.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	39	22.7%	95.9%	156	22.6%	85.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.3%	98.3%	55	8.0%	93.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.2%	99.4%	15	2.2%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	5	0.7%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	5	0.7%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.6%	100.0	4	0.6%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	691			172			691			82		

Notes:

Total Records Reported by this PSAP: 773
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 773

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	683	96.3%	96.3%	2	5.1%	5.1%	62	8.7%	8.7%	42	97.7%	97.7%
<= 0m 20s	23	3.2%	99.6%	4	10.3%	15.4%	55	7.8%	16.5%	1	2.3%	100.0
<= 0m 30s	3	0.4%	100.0	5	12.8%	28.2%	62	8.7%	25.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	12	30.8%	59.0%	77	10.9%	36.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	12.8%	71.8%	62	8.7%	44.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	7.7%	79.5%	39	5.5%	50.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	10.3%	89.7%	84	11.8%	62.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	7.7%	97.4%	48	6.8%	69.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	2.6%	100.0	31	4.4%	73.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	26	3.7%	77.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	33	4.7%	81.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	28	3.9%	85.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	15	2.1%	87.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	21	3.0%	90.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	3.9%	94.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.7%	96.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.3%	97.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	98.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	709			39			709			43		

Notes:

Total Records Reported by this PSAP: 752
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 752

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	886	97.8%	97.8%	0	0.0%	0.0%	71	7.8%	7.8%	144	96.0%	96.0%
<= 0m 20s	17	1.9%	99.7%	22	6.8%	6.8%	84	9.3%	17.1%	1	0.7%	96.7%
<= 0m 30s	3	0.3%	100.0	101	31.3%	38.1%	109	12.0%	29.1%	5	3.3%	100.0
<= 0m 40s	0	0.0%	100.0	103	31.9%	70.0%	157	17.3%	46.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	37	11.5%	81.4%	115	12.7%	59.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	5.9%	87.3%	84	9.3%	68.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	33	10.2%	97.5%	136	15.0%	83.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.9%	98.5%	56	6.2%	89.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	98.8%	22	2.4%	92.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	22	2.4%	94.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.8%	14	1.5%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	0.9%	99.7%	6	0.7%	96.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	6	0.7%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	3	0.3%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	10	1.1%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	906			323			906			150		

Notes:

Total Records Reported by this PSAP: 1056
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1056

Fractile 911 Call Response Time Distribution

