

**Department of Public Safety
Office of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**

October - December 2007

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	44794	94.1%	94.1%	5882	4.4%	9.1%	63688	13.4%	13.4%	74341	89.9%	89.9%
<= 0m 20s	23200	4.9%	99.0%	52554	39.1%	48.2%	70125	14.7%	28.1%	2558	3.1%	93.0%
<= 0m 30s	4381	0.9%	99.9%	37858	28.2%	76.3%	78259	16.4%	44.5%	5107	6.2%	99.1%
<= 0m 40s	215	0.0%	99.9%	16556	12.3%	88.7%	67475	14.2%	58.7%	61	0.1%	99.2%
<= 0m 50s	93	0.0%	100.0	6313	4.7%	93.4%	41590	8.7%	67.5%	33	0.0%	99.3%
<= 1m 0s	51	0.0%	100.0	3316	2.5%	95.8%	30066	6.3%	73.8%	25	0.0%	99.3%
<= 1m 30s	43	0.0%	100.0	3799	2.8%	98.6%	55942	11.8%	85.5%	32	0.0%	99.3%
<= 2m 0s	47	0.0%	100.0	1032	0.8%	99.4%	26751	5.6%	91.1%	10	0.0%	99.3%
<= 2m 30s	4	0.0%	100.0	358	0.3%	99.7%	14096	3.0%	94.1%	9	0.0%	99.3%
<= 3m 0s	2	0.0%	100.0	159	0.1%	99.8%	8042	1.7%	95.8%	8	0.0%	99.4%
<= 3m 30s	2	0.0%	100.0	86	0.1%	99.9%	5010	1.1%	96.8%	7	0.0%	99.4%
<= 4m 0s	0	0.0%	100.0	38	0.0%	99.9%	3570	0.7%	97.6%	7	0.0%	99.4%
<= 4m 30s	1	0.0%	100.0	26	0.0%	99.9%	2539	0.5%	98.1%	6	0.0%	99.4%
<= 5m 0s	1	0.0%	100.0	23	0.0%	99.9%	1775	0.4%	98.5%	6	0.0%	99.4%
<= 6m 0s	0	0.0%	100.0	28	0.0%	100.0	2335	0.5%	99.0%	7	0.0%	99.4%
<= 7m 0s	0	0.0%	100.0	14	0.0%	100.0	1535	0.3%	99.3%	6	0.0%	99.4%
<= 8m 0s	1	0.0%	100.0	5	0.0%	100.0	1016	0.2%	99.5%	1	0.0%	99.4%
<= 9m 0s	1	0.0%	100.0	5	0.0%	100.0	664	0.1%	99.7%	6	0.0%	99.4%
<= 10m 0s	3	0.0%	100.0	2	0.0%	100.0	456	0.1%	99.8%	2	0.0%	99.4%
<= 11m 0s	0	0.0%	100.0	2	0.0%	100.0	288	0.1%	99.8%	3	0.0%	99.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	203	0.0%	99.9%	3	0.0%	99.4%
<= 13m 0s	0	0.0%	100.0	1	0.0%	100.0	142	0.0%	99.9%	8	0.0%	99.4%
<= 14m 0s	1	0.0%	100.0	0	0.0%	100.0	88	0.0%	99.9%	7	0.0%	99.4%
<= 15m 0s	1	0.0%	100.0	0	0.0%	100.0	55	0.0%	99.9%	6	0.0%	99.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	50	0.0%	99.9%	5	0.0%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.0%	99.9%	4	0.0%	99.5%
<= 18m 0s	2	0.0%	100.0	0	0.0%	100.0	15	0.0%	99.9%	6	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.0%	99.9%	7	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	2	0.0%	100.0	15	0.0%	99.9%	6	0.0%	99.5%
>= 20m 0s	23	0.0%	100.0	25	0.0%	100.0	249	0.1%	100.0	381	0.5%	99.9%
Tot. Counts:	476,018			128,084			476,082			82,668		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1324	94.9%	94.9%	2	0.4%	0.4%	88	6.3%	6.3%	155	96.9%	96.9%
<= 0m 20s	64	4.6%	99.5%	75	15.1%	15.5%	131	9.4%	15.7%	2	1.3%	98.1%
<= 0m 30s	7	0.5%	100.0	137	27.6%	43.1%	167	12.0%	27.7%	3	1.9%	100.0
<= 0m 40s	0	0.0%	100.0	134	27.0%	70.2%	214	15.3%	43.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	72	14.5%	84.7%	162	11.6%	54.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	34	6.9%	91.5%	162	11.6%	66.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	6.3%	97.8%	265	19.0%	85.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.4%	99.2%	95	6.8%	92.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	41	2.9%	95.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.6%	19	1.4%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	14	1.0%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.6%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	8	0.6%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,395			496			1,395			160		

Notes:

Total Records Reported by this PSAP: 1555
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1555

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1141	93.9%	93.9%	0	0.0%	0.0%	101	8.3%	8.3%	177	91.2%	91.2%
<= 0m 20s	64	5.3%	99.2%	29	7.3%	7.3%	136	11.2%	19.5%	4	2.1%	93.3%
<= 0m 30s	10	0.8%	100.0	80	20.1%	27.3%	157	12.9%	32.4%	12	6.2%	99.5%
<= 0m 40s	0	0.0%	100.0	94	23.6%	50.9%	177	14.6%	47.0%	0	0.0%	99.5%
<= 0m 50s	0	0.0%	100.0	74	18.5%	69.4%	173	14.2%	61.2%	0	0.0%	99.5%
<= 1m 0s	0	0.0%	100.0	54	13.5%	83.0%	137	11.3%	72.5%	0	0.0%	99.5%
<= 1m 30s	0	0.0%	100.0	50	12.5%	95.5%	191	15.7%	88.2%	0	0.0%	99.5%
<= 2m 0s	0	0.0%	100.0	10	2.5%	98.0%	69	5.7%	93.9%	0	0.0%	99.5%
<= 2m 30s	0	0.0%	100.0	5	1.3%	99.2%	18	1.5%	95.4%	0	0.0%	99.5%
<= 3m 0s	0	0.0%	100.0	3	0.8%	100.0	18	1.5%	96.9%	0	0.0%	99.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	97.8%	0	0.0%	99.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.1%	0	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.5%	0	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.8%	0	0.0%	99.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.3%	0	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	99.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	99.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	99.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	99.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	99.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
Tot. Counts:	1,215			399			1,215			193		

Notes:

Total Records Reported by this PSAP: 1409
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1409

Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1490	95.9%	95.9%	1	0.2%	0.2%	93	6.0%	6.0%	202	94.0%	94.0%
<= 0m 20s	55	3.5%	99.5%	136	23.6%	23.8%	132	8.5%	14.5%	5	2.3%	96.3%
<= 0m 30s	8	0.5%	100.0	227	39.4%	63.2%	148	9.5%	24.0%	8	3.7%	100.0
<= 0m 40s	0	0.0%	100.0	114	19.8%	83.0%	175	11.3%	35.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	33	5.7%	88.7%	156	10.0%	45.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	23	4.0%	92.7%	119	7.7%	53.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	25	4.3%	97.0%	234	15.1%	68.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.4%	98.4%	133	8.6%	76.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.7%	99.1%	79	5.1%	81.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.5%	99.7%	82	5.3%	87.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	65	4.2%	91.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	48	3.1%	94.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	27	1.7%	96.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	18	1.2%	97.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	18	1.2%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,553			576			1,553			215		

Notes:

Total Records Reported by this PSAP: 1768
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1768

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1235	99.0%	99.0%	0	0.0%	0.0%	118	9.5%	9.5%	205	99.0%	99.0%
<= 0m 20s	13	1.0%	100.0	46	23.2%	23.2%	121	9.7%	19.2%	2	1.0%	100.0
<= 0m 30s	0	0.0%	100.0	76	38.4%	61.6%	173	13.9%	33.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	42	21.2%	82.8%	204	16.3%	49.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	7.6%	90.4%	162	13.0%	62.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	4.0%	94.4%	102	8.2%	70.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	3.5%	98.0%	193	15.5%	86.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.0%	99.0%	59	4.7%	90.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	99.5%	39	3.1%	93.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	15	1.2%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	17	1.4%	96.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	4	0.3%	96.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	5	0.4%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	6	0.5%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.5%	8	0.6%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.5%	100.0	9	0.7%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,248			198			1,248			207		

Notes:

Total Records Reported by this PSAP: 1455
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1455

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2675	98.3%	98.3%	474	38.8%	38.8%	339	12.5%	12.5%	350	99.2%	99.2%
<= 0m 20s	46	1.7%	100.0	51	4.2%	42.9%	537	19.7%	32.2%	1	0.3%	99.4%
<= 0m 30s	1	0.0%	100.0	99	8.1%	51.0%	239	8.8%	41.0%	2	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	121	9.9%	60.9%	254	9.3%	50.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	110	9.0%	69.9%	201	7.4%	57.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	82	6.7%	76.6%	174	6.4%	64.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	181	14.8%	91.4%	459	16.9%	80.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	76	6.2%	97.6%	247	9.1%	90.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	14	1.1%	98.8%	108	4.0%	94.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	9	0.7%	99.5%	56	2.1%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	0.3%	99.8%	26	1.0%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	23	0.8%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	17	0.6%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	12	0.4%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	8	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,722			1,223			2,722			353		

Notes:

Total Records Reported by this PSAP: 3075
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3075

Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2244	99.8%	99.8%	0	0.0%	0.0%	176	7.8%	7.8%	235	100.0%	100.0%
<= 0m 20s	5	0.2%	100.0	32	16.9%	16.9%	164	7.3%	15.1%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	68	36.0%	52.9%	209	9.3%	24.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	48	25.4%	78.3%	229	10.2%	34.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	6.9%	85.2%	219	9.7%	44.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	3.7%	88.9%	204	9.1%	53.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	4.8%	93.7%	469	20.9%	74.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	3.7%	97.4%	227	10.1%	84.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.1%	98.4%	103	4.6%	88.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.4%	63	2.8%	91.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	98.9%	36	1.6%	93.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.9%	32	1.4%	94.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	1.1%	100.0	28	1.2%	96.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.1%	97.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.9%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.6%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	2,249			189			2,249			235		

Notes:

Total Records Reported by this PSAP: 2484
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2484

Fractile 911 Call Response Time Distribution

Bridgeport Fire Headquarters

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	19323	97.9%	97.9%	1984	15.8%	15.8%	4313	21.9%	21.9%	3515	99.0%	99.0%
<= 0m 20s	385	2.0%	99.9%	7367	58.8%	74.6%	4731	24.0%	45.8%	18	0.5%	99.5%
<= 0m 30s	23	0.1%	100.0	2231	17.8%	92.4%	4809	24.4%	70.2%	15	0.4%	99.9%
<= 0m 40s	0	0.0%	100.0	594	4.7%	97.1%	2640	13.4%	83.6%	0	0.0%	99.9%
<= 0m 50s	0	0.0%	100.0	172	1.4%	98.5%	1064	5.4%	89.0%	0	0.0%	99.9%
<= 1m 0s	0	0.0%	100.0	74	0.6%	99.1%	644	3.3%	92.2%	0	0.0%	99.9%
<= 1m 30s	1	0.0%	100.0	86	0.7%	99.8%	983	5.0%	97.2%	1	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	16	0.1%	99.9%	339	1.7%	98.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.1%	99.9%	112	0.6%	99.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.0%	100.0	49	0.2%	99.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	19	0.1%	99.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.0%	100.0	13	0.1%	99.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	8	0.0%	100.0	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	19,732			12,538			19,732			3,550		

Notes:

Total Records Reported by this PSAP: 23282
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 23282

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5047	99.6%	99.6%	0	0.0%	0.0%	352	6.9%	6.9%	712	99.7%	99.7%
<= 0m 20s	20	0.4%	100.0	28	19.3%	19.3%	463	9.1%	16.1%	2	0.3%	100.0
<= 0m 30s	0	0.0%	100.0	41	28.3%	47.6%	486	9.6%	25.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	33	22.8%	70.3%	475	9.4%	35.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	13.1%	83.4%	340	6.7%	41.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	4.8%	88.3%	344	6.8%	48.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	6.2%	94.5%	715	14.1%	62.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.8%	97.2%	421	8.3%	71.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	97.9%	346	6.8%	77.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.4%	99.3%	304	6.0%	83.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	100.0	215	4.2%	88.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	142	2.8%	90.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	110	2.2%	93.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	60	1.2%	94.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	78	1.5%	95.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	59	1.2%	96.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	41	0.8%	97.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	40	0.8%	98.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.4%	98.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.4%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,067			145			5,067			714		

Notes:

Total Records Reported by this PSAP: 5781
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5781

Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 10/10/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1101	99.1%	99.1%	1	0.4%	0.4%	85	7.7%	7.7%	95	97.9%	97.9%
<= 0m 20s	8	0.7%	99.8%	62	24.9%	25.3%	126	11.3%	19.0%	0	0.0%	97.9%
<= 0m 30s	2	0.2%	100.0	106	42.6%	67.9%	131	11.8%	30.8%	2	2.1%	100.0
<= 0m 40s	0	0.0%	100.0	37	14.9%	82.7%	148	13.3%	44.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	6.0%	88.8%	111	10.0%	54.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	4.4%	93.2%	103	9.3%	63.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	4.0%	97.2%	187	16.8%	80.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.0%	99.2%	91	8.2%	88.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	42	3.8%	92.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	22	2.0%	94.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	12	1.1%	95.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	5	0.5%	95.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.2%	9	0.8%	96.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.2%	3	0.3%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.4%	99.6%	9	0.8%	97.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.4%	100.0	10	0.9%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,111			249			1,111			97		

Notes:

Total Records Reported by this PSAP: 1208
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1208

Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	607	96.7%	96.7%	0	0.0%	0.0%	49	7.8%	7.8%	79	96.3%	96.3%
<= 0m 20s	19	3.0%	99.7%	6	4.5%	4.5%	92	14.6%	22.5%	0	0.0%	96.3%
<= 0m 30s	2	0.3%	100.0	13	9.7%	14.2%	80	12.7%	35.2%	3	3.7%	100.0
<= 0m 40s	0	0.0%	100.0	28	20.9%	35.1%	74	11.8%	47.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	24	17.9%	53.0%	48	7.6%	54.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	20	14.9%	67.9%	47	7.5%	62.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	33	24.6%	92.5%	111	17.7%	79.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	4.5%	97.0%	53	8.4%	88.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	2.2%	99.3%	21	3.3%	91.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.7%	100.0	14	2.2%	93.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	94.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.4%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	96.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.0%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	628			134			628			82		

Notes:

Total Records Reported by this PSAP: 710
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 710

Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 10/10/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1794	98.8%	98.8%	1	0.2%	0.2%	470	25.9%	25.9%	233	98.7%	98.7%
<= 0m 20s	20	1.1%	99.9%	24	5.6%	5.9%	203	11.2%	37.1%	0	0.0%	98.7%
<= 0m 30s	1	0.1%	100.0	126	29.6%	35.4%	193	10.6%	47.7%	3	1.3%	100.0
<= 0m 40s	0	0.0%	100.0	135	31.7%	67.1%	267	14.7%	62.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	78	18.3%	85.4%	187	10.3%	72.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	32	7.5%	93.0%	154	8.5%	81.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	22	5.2%	98.1%	186	10.2%	91.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.9%	99.1%	66	3.6%	95.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.3%	36	2.0%	97.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	12	0.7%	97.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.5%	6	0.3%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	10	0.6%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	5	0.3%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	2	0.5%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,815			426			1,815			236		

Notes:

Total Records Reported by this PSAP: 2051
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2051

Fractile 911 Call Response Time Distribution

Clinton Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	735	97.9%	97.9%	0	0.0%	0.0%	59	7.9%	7.9%	65	95.6%	95.6%
<= 0m 20s	12	1.6%	99.5%	14	14.3%	14.3%	60	8.0%	15.8%	2	2.9%	98.5%
<= 0m 30s	4	0.5%	100.0	33	33.7%	48.0%	58	7.7%	23.6%	1	1.5%	100.0
<= 0m 40s	0	0.0%	100.0	31	31.6%	79.6%	90	12.0%	35.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	8.2%	87.8%	60	8.0%	43.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	5.1%	92.9%	55	7.3%	50.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	5.1%	98.0%	123	16.4%	67.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	2.0%	100.0	67	8.9%	76.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	40	5.3%	81.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	27	3.6%	85.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	19	2.5%	87.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	21	2.8%	90.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	1.9%	92.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.7%	94.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	2.9%	96.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.5%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	751			98			751			68		

Notes:

Total Records Reported by this PSAP: 819
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 819

Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3608	98.5%	98.5%	26	2.2%	2.2%	271	7.4%	7.4%	394	98.0%	98.0%
<= 0m 20s	46	1.3%	99.8%	299	25.7%	27.9%	467	12.8%	20.2%	4	1.0%	99.0%
<= 0m 30s	5	0.1%	99.9%	429	36.9%	64.8%	608	16.6%	36.8%	2	0.5%	99.5%
<= 0m 40s	1	0.0%	99.9%	230	19.8%	84.5%	683	18.7%	55.4%	0	0.0%	99.5%
<= 0m 50s	0	0.0%	99.9%	78	6.7%	91.2%	449	12.3%	67.7%	0	0.0%	99.5%
<= 1m 0s	0	0.0%	99.9%	33	2.8%	94.1%	297	8.1%	75.8%	0	0.0%	99.5%
<= 1m 30s	0	0.0%	99.9%	52	4.5%	98.5%	501	13.7%	89.5%	0	0.0%	99.5%
<= 2m 0s	0	0.0%	99.9%	7	0.6%	99.1%	174	4.8%	94.2%	0	0.0%	99.5%
<= 2m 30s	0	0.0%	99.9%	4	0.3%	99.5%	73	2.0%	96.2%	0	0.0%	99.5%
<= 3m 0s	0	0.0%	99.9%	2	0.2%	99.7%	24	0.7%	96.9%	0	0.0%	99.5%
<= 3m 30s	2	0.1%	100.0	0	0.0%	99.7%	30	0.8%	97.7%	0	0.0%	99.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	16	0.4%	98.1%	1	0.2%	99.8%
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.7%	14	0.4%	98.5%	0	0.0%	99.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	10	0.3%	98.8%	0	0.0%	99.8%
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.8%	7	0.2%	99.0%	0	0.0%	99.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.2%	99.2%	0	0.0%	99.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	0.2%	99.4%	0	0.0%	99.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.1%	99.5%	0	0.0%	99.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.6%	0	0.0%	99.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.0%	99.6%	0	0.0%	99.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.1%	99.7%	0	0.0%	99.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.1%	99.8%	0	0.0%	99.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.8%	0	0.0%	99.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.0%	99.9%	0	0.0%	99.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	99.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	99.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	99.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	99.8%
<= 20m 0s	0	0.0%	100.0	2	0.2%	100.0	1	0.0%	99.9%	0	0.0%	99.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	1	0.2%	100.0
Tot. Counts:	3,662			1,164			3,662			402		

Notes:

Total Records Reported by this PSAP: 4064
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4064

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop A

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	14090	93.4%	93.4%	502	7.3%	7.3%	2403	15.9%	15.9%	2183	89.8%	89.8%
<= 0m 20s	831	5.5%	98.9%	3714	54.2%	61.5%	3228	21.4%	37.3%	80	3.3%	93.1%
<= 0m 30s	156	1.0%	99.9%	1844	26.9%	88.4%	3564	23.6%	60.9%	150	6.2%	99.2%
<= 0m 40s	7	0.0%	100.0	484	7.1%	95.5%	2742	18.2%	79.1%	1	0.0%	99.3%
<= 0m 50s	3	0.0%	100.0	156	2.3%	97.8%	1194	7.9%	87.0%	2	0.1%	99.3%
<= 1m 0s	2	0.0%	100.0	63	0.9%	98.7%	623	4.1%	91.1%	0	0.0%	99.3%
<= 1m 30s	2	0.0%	100.0	59	0.9%	99.5%	833	5.5%	96.7%	0	0.0%	99.3%
<= 2m 0s	0	0.0%	100.0	20	0.3%	99.8%	222	1.5%	98.1%	0	0.0%	99.3%
<= 2m 30s	0	0.0%	100.0	3	0.0%	99.9%	98	0.6%	98.8%	0	0.0%	99.3%
<= 3m 0s	0	0.0%	100.0	1	0.0%	99.9%	61	0.4%	99.2%	1	0.0%	99.4%
<= 3m 30s	0	0.0%	100.0	3	0.0%	99.9%	33	0.2%	99.4%	0	0.0%	99.4%
<= 4m 0s	0	0.0%	100.0	2	0.0%	100.0	21	0.1%	99.5%	0	0.0%	99.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.6%	0	0.0%	99.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.1%	99.7%	1	0.0%	99.4%
<= 6m 0s	0	0.0%	100.0	3	0.0%	100.0	11	0.1%	99.8%	1	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.8%	0	0.0%	99.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	99.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	11	0.5%	100.0
Tot. Counts:	15,091			6,854			15,091			2,432		

Notes:

Total Records Reported by this PSAP: 17523
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 17523

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop B

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1461	97.3%	97.3%	0	0.0%	0.0%	64	4.3%	4.3%	80	94.1%	94.1%
<= 0m 20s	34	2.3%	99.5%	104	28.0%	28.0%	130	8.7%	12.9%	2	2.4%	96.5%
<= 0m 30s	4	0.3%	99.8%	142	38.3%	66.3%	225	15.0%	27.9%	2	2.4%	98.8%
<= 0m 40s	2	0.1%	99.9%	71	19.1%	85.4%	288	19.2%	47.1%	1	1.2%	100.0
<= 0m 50s	1	0.1%	100.0	12	3.2%	88.7%	182	12.1%	59.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	3.8%	92.5%	111	7.4%	66.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	19	5.1%	97.6%	216	14.4%	81.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.1%	98.7%	110	7.3%	88.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	98.9%	55	3.7%	91.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.5%	99.5%	30	2.0%	93.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.5%	100.0	21	1.4%	95.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	96.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,502			371			1,502			85		

Notes:

Total Records Reported by this PSAP: 1587
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1587

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop E

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	10708	97.7%	97.7%	5	0.2%	0.2%	1050	9.6%	9.6%	932	96.0%	96.0%
<= 0m 20s	217	2.0%	99.7%	1154	37.7%	37.8%	1539	14.0%	23.6%	12	1.2%	97.2%
<= 0m 30s	29	0.3%	100.0	1185	38.7%	76.5%	2624	23.9%	47.6%	27	2.8%	100.0
<= 0m 40s	2	0.0%	100.0	385	12.6%	89.1%	2237	20.4%	68.0%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	148	4.8%	93.9%	1098	10.0%	78.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	77	2.5%	96.4%	697	6.4%	84.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	86	2.8%	99.2%	1036	9.5%	93.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	16	0.5%	99.8%	350	3.2%	97.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.1%	99.8%	124	1.1%	98.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.1%	99.9%	71	0.6%	98.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	32	0.3%	99.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	20	0.2%	99.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	10	0.1%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	10,957			3,063			10,956			971		

Notes:

Total Records Reported by this PSAP: 11928
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 11928

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	44355	88.5%	88.5%	33	0.2%	0.2%	10921	21.8%	21.8%	8805	86.1%	86.1%
<= 0m 20s	4743	9.5%	97.9%	12675	60.9%	61.1%	8201	16.4%	38.1%	528	5.2%	91.3%
<= 0m 30s	961	1.9%	99.9%	5985	28.8%	89.8%	13269	26.5%	64.6%	866	8.5%	99.8%
<= 0m 40s	42	0.1%	99.9%	1359	6.5%	96.4%	8953	17.9%	82.5%	11	0.1%	99.9%
<= 0m 50s	19	0.0%	100.0	388	1.9%	98.2%	3648	7.3%	89.7%	0	0.0%	99.9%
<= 1m 0s	11	0.0%	100.0	164	0.8%	99.0%	1857	3.7%	93.4%	3	0.0%	99.9%
<= 1m 30s	3	0.0%	100.0	139	0.7%	99.7%	2069	4.1%	97.6%	1	0.0%	99.9%
<= 2m 0s	0	0.0%	100.0	43	0.2%	99.9%	546	1.1%	98.7%	0	0.0%	99.9%
<= 2m 30s	0	0.0%	100.0	8	0.0%	99.9%	235	0.5%	99.1%	0	0.0%	99.9%
<= 3m 0s	0	0.0%	100.0	5	0.0%	99.9%	116	0.2%	99.4%	0	0.0%	99.9%
<= 3m 30s	0	0.0%	100.0	4	0.0%	100.0	84	0.2%	99.5%	0	0.0%	99.9%
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	54	0.1%	99.6%	0	0.0%	99.9%
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	37	0.1%	99.7%	1	0.0%	99.9%
<= 5m 0s	0	0.0%	100.0	2	0.0%	100.0	38	0.1%	99.8%	1	0.0%	99.9%
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	41	0.1%	99.9%	0	0.0%	99.9%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	14	0.0%	99.9%	0	0.0%	99.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.0%	99.9%	0	0.0%	99.9%
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	6	0.0%	99.9%	1	0.0%	99.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	99.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	99.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	1	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	1	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	3	0.0%	100.0
Tot. Counts:	50,134			20,810			50,134			10,223		

Notes:

Total Records Reported by this PSAP: 60357
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 60357

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	31255	82.1%	82.1%	2148	13.2%	13.2%	7600	20.0%	20.0%	7332	68.3%	68.3%
<= 0m 20s	5327	14.0%	96.1%	9315	57.1%	70.2%	11351	29.8%	49.8%	999	9.3%	77.6%
<= 0m 30s	1349	3.5%	99.7%	3398	20.8%	91.0%	8266	21.7%	71.5%	2283	21.3%	98.8%
<= 0m 40s	61	0.2%	99.8%	918	5.6%	96.7%	4882	12.8%	84.3%	27	0.3%	99.1%
<= 0m 50s	29	0.1%	99.9%	257	1.6%	98.2%	2203	5.8%	90.1%	9	0.1%	99.2%
<= 1m 0s	17	0.0%	99.9%	104	0.6%	98.9%	1175	3.1%	93.2%	12	0.1%	99.3%
<= 1m 30s	14	0.0%	100.0	117	0.7%	99.6%	1555	4.1%	97.3%	10	0.1%	99.4%
<= 2m 0s	4	0.0%	100.0	35	0.2%	99.8%	531	1.4%	98.7%	5	0.0%	99.4%
<= 2m 30s	1	0.0%	100.0	9	0.1%	99.9%	182	0.5%	99.2%	4	0.0%	99.5%
<= 3m 0s	1	0.0%	100.0	8	0.0%	99.9%	109	0.3%	99.5%	3	0.0%	99.5%
<= 3m 30s	0	0.0%	100.0	5	0.0%	99.9%	50	0.1%	99.6%	3	0.0%	99.5%
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	30	0.1%	99.7%	2	0.0%	99.5%
<= 4m 30s	1	0.0%	100.0	2	0.0%	100.0	26	0.1%	99.7%	1	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	3	0.0%	100.0	18	0.0%	99.8%	1	0.0%	99.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.0%	99.8%	3	0.0%	99.6%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	18	0.0%	99.9%	3	0.0%	99.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.0%	99.9%	0	0.0%	99.6%
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	7	0.0%	99.9%	0	0.0%	99.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	1	0.0%	99.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	1	0.0%	99.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	99.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	1	0.0%	99.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
>= 20m 0s	1	0.0%	100.0	1	0.0%	100.0	4	0.0%	100.0	38	0.4%	100.0
Tot. Counts:	38,060			16,323			38,060			10,739		

Notes:

Total Records Reported by this PSAP: 48799
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 48799

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop I

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	20529	88.8%	88.8%	211	2.1%	66.5%	4070	17.6%	17.6%	3672	78.6%	78.6%
<= 0m 20s	2061	8.9%	97.7%	2174	21.8%	88.3%	6472	28.0%	45.6%	282	6.0%	84.6%
<= 0m 30s	457	2.0%	99.7%	863	8.7%	97.0%	6210	26.9%	72.5%	668	14.3%	98.9%
<= 0m 40s	37	0.2%	99.9%	195	2.0%	98.9%	3086	13.3%	85.8%	12	0.3%	99.1%
<= 0m 50s	11	0.0%	99.9%	59	0.6%	99.5%	1248	5.4%	91.2%	12	0.3%	99.4%
<= 1m 0s	9	0.0%	99.9%	23	0.2%	99.7%	651	2.8%	94.0%	4	0.1%	99.5%
<= 1m 30s	10	0.0%	100.0	17	0.2%	99.9%	827	3.6%	97.6%	10	0.2%	99.7%
<= 2m 0s	1	0.0%	100.0	3	0.0%	99.9%	251	1.1%	98.7%	2	0.0%	99.7%
<= 2m 30s	1	0.0%	100.0	2	0.0%	100.0	123	0.5%	99.2%	1	0.0%	99.8%
<= 3m 0s	1	0.0%	100.0	1	0.0%	100.0	42	0.2%	99.4%	0	0.0%	99.8%
<= 3m 30s	0	0.0%	100.0	3	0.0%	100.0	28	0.1%	99.5%	1	0.0%	99.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.1%	99.6%	1	0.0%	99.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	16	0.1%	99.7%	1	0.0%	99.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.7%	1	0.0%	99.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.1%	99.8%	1	0.0%	99.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.9%	0	0.0%	99.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	0	0.0%	99.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	0	0.0%	99.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	99.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	0	0.0%	99.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	100.0
Tot. Counts:	23,117			3,551			23,117			4,674		

Notes:

Total Records Reported by this PSAP: 27791
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 27791

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2040	98.0%	98.0%	0	0.0%	0.0%	89	4.3%	4.3%	95	99.0%	99.0%
<= 0m 20s	31	1.5%	99.5%	72	20.5%	20.5%	178	8.5%	12.8%	0	0.0%	99.0%
<= 0m 30s	8	0.4%	99.9%	114	32.4%	52.8%	335	16.1%	28.9%	1	1.0%	100.0
<= 0m 40s	2	0.1%	100.0	82	23.3%	76.1%	370	17.8%	46.7%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	30	8.5%	84.7%	293	14.1%	60.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	21	6.0%	90.6%	182	8.7%	69.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	20	5.7%	96.3%	269	12.9%	82.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.4%	97.7%	146	7.0%	89.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.6%	98.3%	54	2.6%	92.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.3%	48	2.3%	94.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.6%	98.9%	18	0.9%	95.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.1%	23	1.1%	96.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.1%	16	0.8%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.1%	12	0.6%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	99.4%	13	0.6%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.4%	9	0.4%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.3%	99.7%	7	0.3%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.7%	3	0.1%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	1	0.3%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,082			352			2,082			96		

Notes:

Total Records Reported by this PSAP: 2178
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2178

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop W

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	574	99.0%	99.0%	0	0.0%	0.0%	82	14.1%	14.1%	96	99.0%	99.0%
<= 0m 20s	5	0.9%	99.8%	28	25.0%	25.0%	130	22.4%	36.6%	0	0.0%	99.0%
<= 0m 30s	1	0.2%	100.0	34	30.4%	55.4%	109	18.8%	55.3%	1	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	25	22.3%	77.7%	94	16.2%	71.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	8.9%	86.6%	62	10.7%	82.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	6.3%	92.9%	21	3.6%	85.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	3.6%	96.4%	40	6.9%	92.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.7%	99.1%	20	3.4%	96.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.1%	6	1.0%	97.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.9%	100.0	4	0.7%	97.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.7%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	580			112			580			97		

Notes:

Total Records Reported by this PSAP: 677
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 677

Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	960	99.1%	99.1%	0	0.0%	0.0%	66	6.8%	6.8%	113	98.3%	98.3%
<= 0m 20s	9	0.9%	100.0	205	47.6%	47.6%	69	7.1%	13.9%	0	0.0%	98.3%
<= 0m 30s	0	0.0%	100.0	133	30.9%	78.4%	125	12.9%	26.8%	2	1.7%	100.0
<= 0m 40s	0	0.0%	100.0	50	11.6%	90.0%	121	12.5%	39.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	4.4%	94.4%	93	9.6%	48.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	2.1%	96.5%	73	7.5%	56.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	1.9%	98.4%	183	18.9%	75.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.2%	99.5%	89	9.2%	84.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.8%	58	6.0%	90.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	31	3.2%	93.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	22	2.3%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	15	1.5%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	6	0.6%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.6%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.4%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	969			431			969			115		

Notes:

Total Records Reported by this PSAP: 1084
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1084

Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7024	97.3%	97.3%	5	0.2%	0.2%	797	11.0%	11.0%	1126	97.7%	97.7%
<= 0m 20s	180	2.5%	99.8%	586	19.2%	19.3%	752	10.4%	21.5%	4	0.3%	98.0%
<= 0m 30s	17	0.2%	100.0	1111	36.4%	55.7%	1078	14.9%	36.4%	21	1.8%	99.8%
<= 0m 40s	0	0.0%	100.0	711	23.3%	79.0%	1222	16.9%	53.3%	1	0.1%	99.9%
<= 0m 50s	0	0.0%	100.0	317	10.4%	89.4%	846	11.7%	65.0%	0	0.0%	99.9%
<= 1m 0s	0	0.0%	100.0	123	4.0%	93.4%	634	8.8%	73.8%	0	0.0%	99.9%
<= 1m 30s	0	0.0%	100.0	132	4.3%	97.7%	1099	15.2%	89.0%	0	0.0%	99.9%
<= 2m 0s	0	0.0%	100.0	41	1.3%	99.1%	373	5.2%	94.2%	0	0.0%	99.9%
<= 2m 30s	0	0.0%	100.0	15	0.5%	99.5%	169	2.3%	96.5%	0	0.0%	99.9%
<= 3m 0s	0	0.0%	100.0	5	0.2%	99.7%	79	1.1%	97.6%	0	0.0%	99.9%
<= 3m 30s	0	0.0%	100.0	3	0.1%	99.8%	40	0.6%	98.2%	0	0.0%	99.9%
<= 4m 0s	0	0.0%	100.0	2	0.1%	99.9%	28	0.4%	98.6%	0	0.0%	99.9%
<= 4m 30s	0	0.0%	100.0	1	0.0%	99.9%	18	0.2%	98.8%	0	0.0%	99.9%
<= 5m 0s	0	0.0%	100.0	1	0.0%	99.9%	22	0.3%	99.1%	0	0.0%	99.9%
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	20	0.3%	99.4%	0	0.0%	99.9%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	11	0.2%	99.5%	0	0.0%	99.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	99.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	99.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	99.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	99.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.1%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,221			3,055			7,221			1,153		

Notes:

Total Records Reported by this PSAP: 8374
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8374

Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1312	93.8%	93.8%	0	0.0%	0.0%	171	12.2%	12.2%	299	98.0%	98.0%
<= 0m 20s	73	5.2%	99.1%	51	20.6%	20.6%	209	14.9%	27.2%	3	1.0%	99.0%
<= 0m 30s	13	0.9%	100.0	99	39.9%	60.5%	216	15.5%	42.6%	3	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	60	24.2%	84.7%	244	17.5%	60.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	4.0%	88.7%	167	11.9%	72.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	4.4%	93.1%	97	6.9%	79.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	4.0%	97.2%	166	11.9%	90.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.2%	98.4%	51	3.6%	94.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.8%	99.2%	22	1.6%	96.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.6%	14	1.0%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	6	0.4%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	6	0.4%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	7	0.5%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.4%	100.0	4	0.3%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,398			248			1,398			305		

Notes:

Total Records Reported by this PSAP: 1703
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1703

Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1123	93.9%	93.9%	1	0.3%	0.3%	93	7.8%	7.8%	139	78.1%	78.1%
<= 0m 20s	64	5.4%	99.2%	142	35.5%	35.8%	127	10.6%	18.4%	5	2.8%	80.9%
<= 0m 30s	9	0.8%	100.0	112	28.0%	63.8%	142	11.9%	30.3%	9	5.1%	86.0%
<= 0m 40s	0	0.0%	100.0	70	17.5%	81.3%	197	16.5%	46.7%	0	0.0%	86.0%
<= 0m 50s	0	0.0%	100.0	31	7.8%	89.0%	140	11.7%	58.4%	0	0.0%	86.0%
<= 1m 0s	0	0.0%	100.0	17	4.3%	93.3%	113	9.4%	67.9%	0	0.0%	86.0%
<= 1m 30s	0	0.0%	100.0	16	4.0%	97.3%	215	18.0%	85.9%	0	0.0%	86.0%
<= 2m 0s	0	0.0%	100.0	2	0.5%	97.8%	98	8.2%	94.1%	1	0.6%	86.5%
<= 2m 30s	0	0.0%	100.0	6	1.5%	99.3%	26	2.2%	96.2%	0	0.0%	86.5%
<= 3m 0s	0	0.0%	100.0	2	0.5%	99.8%	20	1.7%	97.9%	0	0.0%	86.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	8	0.7%	98.6%	0	0.0%	86.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.7%	99.2%	0	0.0%	86.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	5	0.4%	99.7%	0	0.0%	86.5%
<= 5m 0s	0	0.0%	100.0	1	0.3%	100.0	1	0.1%	99.7%	0	0.0%	86.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	100.0	0	0.0%	86.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	86.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	12	6.7%	93.3%
Tot. Counts:	1,196			400			1,196			166		

Notes:

Total Records Reported by this PSAP: 1374
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1374

Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4690	99.3%	99.3%	1	0.6%	0.6%	380	8.0%	8.0%	698	100.0%	100.0%
<= 0m 20s	31	0.7%	100.0%	13	7.8%	8.4%	350	7.4%	15.5%	0	0.0%	100.0%
<= 0m 30s	1	0.0%	100.0%	71	42.5%	50.9%	393	8.3%	23.8%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	31	18.6%	69.5%	411	8.7%	32.5%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	18	10.8%	80.2%	285	6.0%	38.5%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	8	4.8%	85.0%	238	5.0%	43.6%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	19	11.4%	96.4%	639	13.5%	57.1%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	4	2.4%	98.8%	598	12.7%	69.8%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	2	1.2%	100.0%	475	10.1%	79.8%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	100.0%	307	6.5%	86.3%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	179	3.8%	90.1%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	108	2.3%	92.4%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	72	1.5%	93.9%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	48	1.0%	94.9%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	63	1.3%	96.3%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	69	1.5%	97.7%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	32	0.7%	98.4%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	32	0.7%	99.1%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	18	0.4%	99.5%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.2%	99.6%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.2%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	4,722			167			4,722			698		

Notes:

Total Records Reported by this PSAP: 5420
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5420

Fractile 911 Call Response Time Distribution

East Haven Fire Department

For Date Range From 10/10/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2218	97.9%	97.9%	4	0.5%	0.5%	142	6.3%	6.3%	247	98.8%	98.8%
<= 0m 20s	40	1.8%	99.6%	265	30.5%	30.9%	244	10.8%	17.0%	0	0.0%	98.8%
<= 0m 30s	6	0.3%	99.9%	350	40.2%	71.1%	429	18.9%	36.0%	3	1.2%	100.0
<= 0m 40s	1	0.0%	100.0	164	18.9%	90.0%	431	19.0%	55.0%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	40	4.6%	94.6%	290	12.8%	67.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	2.5%	97.1%	192	8.5%	76.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	19	2.2%	99.3%	362	16.0%	92.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.5%	99.8%	91	4.0%	96.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.9%	39	1.7%	98.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.9%	19	0.8%	98.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	8	0.4%	99.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.2%	99.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,266			870			2,266			250		

Notes:

Total Records Reported by this PSAP: 2516
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2516

Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	824	96.9%	96.9%	0	0.0%	0.0%	86	10.1%	10.1%	137	95.8%	95.8%
<= 0m 20s	22	2.6%	99.5%	11	5.6%	5.6%	92	10.8%	20.9%	1	0.7%	96.5%
<= 0m 30s	4	0.5%	100.0	45	23.0%	28.6%	92	10.8%	31.8%	5	3.5%	100.0
<= 0m 40s	0	0.0%	100.0	50	25.5%	54.1%	143	16.8%	48.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	20	10.2%	64.3%	100	11.8%	60.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	7.7%	71.9%	77	9.1%	69.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	15.8%	87.8%	133	15.6%	85.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	20	10.2%	98.0%	70	8.2%	93.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.5%	99.5%	17	2.0%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	100.0	10	1.2%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	1.2%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	99.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	850			196			850			143		

Notes:

Total Records Reported by this PSAP: 993
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 993

Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1076	96.4%	96.4%	0	0.0%	0.0%	61	5.5%	5.5%	114	95.8%	95.8%
<= 0m 20s	34	3.0%	99.5%	144	28.5%	28.5%	65	5.8%	11.3%	1	0.8%	96.6%
<= 0m 30s	5	0.4%	99.9%	208	41.1%	69.6%	120	10.8%	22.0%	4	3.4%	100.0
<= 0m 40s	1	0.1%	100.0	84	16.6%	86.2%	159	14.2%	36.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	34	6.7%	92.9%	169	15.1%	51.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	2.6%	95.5%	113	10.1%	61.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	3.0%	98.4%	211	18.9%	80.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.0%	99.4%	90	8.1%	88.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.8%	38	3.4%	91.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	100.0	30	2.7%	94.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.5%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.3%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,116			506			1,116			119		

Notes:

Total Records Reported by this PSAP: 1235
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1235

Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	415	97.4%	97.4%	0	0.0%	0.0%	45	10.6%	10.6%	54	98.2%	98.2%
<= 0m 20s	8	1.9%	99.3%	8	16.3%	16.3%	50	11.7%	22.3%	1	1.8%	100.0
<= 0m 30s	3	0.7%	100.0	9	18.4%	34.7%	53	12.4%	34.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	6	12.2%	46.9%	64	15.0%	49.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	12.2%	59.2%	47	11.0%	60.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	12.2%	71.4%	33	7.7%	68.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	18.4%	89.8%	64	15.0%	83.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	6.1%	95.9%	30	7.0%	90.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	2.0%	98.0%	13	3.1%	93.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.0%	7	1.6%	95.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.0%	2	0.5%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	2.0%	100.0	6	1.4%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	426			49			426			55		

Notes:

Total Records Reported by this PSAP: 481
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 481

Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2597	97.3%	97.3%	0	0.0%	0.0%	200	7.5%	7.5%	246	98.0%	98.0%
<= 0m 20s	66	2.5%	99.7%	6	11.1%	11.1%	251	9.4%	16.9%	2	0.8%	98.8%
<= 0m 30s	7	0.3%	100.0	19	35.2%	46.3%	242	9.1%	26.0%	2	0.8%	99.6%
<= 0m 40s	0	0.0%	100.0	12	22.2%	68.5%	231	8.7%	34.6%	0	0.0%	99.6%
<= 0m 50s	0	0.0%	100.0	10	18.5%	87.0%	191	7.2%	41.8%	0	0.0%	99.6%
<= 1m 0s	0	0.0%	100.0	3	5.6%	92.6%	195	7.3%	49.1%	0	0.0%	99.6%
<= 1m 30s	0	0.0%	100.0	3	5.6%	98.1%	487	18.2%	67.3%	0	0.0%	99.6%
<= 2m 0s	0	0.0%	100.0	1	1.9%	100.0	256	9.6%	76.9%	0	0.0%	99.6%
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	154	5.8%	82.7%	0	0.0%	99.6%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	83	3.1%	85.8%	0	0.0%	99.6%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	84	3.1%	88.9%	0	0.0%	99.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	79	3.0%	91.9%	0	0.0%	99.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	76	2.8%	94.7%	0	0.0%	99.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	40	1.5%	96.2%	0	0.0%	99.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	47	1.8%	98.0%	0	0.0%	99.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	26	1.0%	99.0%	0	0.0%	99.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.4%	0	0.0%	99.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.8%	0	0.0%	99.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	99.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.4%	100.0
Tot. Counts:	2,670			54			2,670			251		

Notes:

Total Records Reported by this PSAP: 2921
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2921

Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4156	98.8%	98.8%	0	0.0%	0.0%	610	14.5%	14.5%	625	99.4%	99.4%
<= 0m 20s	42	1.0%	99.8%	80	21.4%	21.4%	333	7.9%	22.4%	1	0.2%	99.5%
<= 0m 30s	7	0.2%	100.0	163	43.6%	65.0%	382	9.1%	31.5%	3	0.5%	100.0
<= 0m 40s	0	0.0%	100.0	75	20.1%	85.0%	455	10.8%	42.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	24	6.4%	91.4%	347	8.3%	50.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	2.7%	94.1%	325	7.7%	58.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	2.7%	96.8%	730	17.4%	75.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.3%	98.1%	402	9.6%	85.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.5%	98.7%	222	5.3%	90.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.5%	99.2%	128	3.0%	93.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.5%	99.7%	78	1.9%	95.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	48	1.1%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	30	0.7%	97.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.3%	100.0	26	0.6%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	37	0.9%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.5%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,205			374			4,205			629		

Notes:

Total Records Reported by this PSAP: 4834
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4834

Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2435	97.5%	97.5%	1	0.2%	0.2%	220	8.8%	8.8%	373	98.2%	98.2%
<= 0m 20s	59	2.4%	99.8%	81	16.9%	17.2%	268	10.7%	19.5%	2	0.5%	98.7%
<= 0m 30s	4	0.2%	100.0	190	39.7%	56.9%	327	13.1%	32.6%	5	1.3%	100.0
<= 0m 40s	0	0.0%	100.0	101	21.1%	78.0%	392	15.7%	48.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	39	8.2%	86.2%	250	10.0%	58.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	23	4.8%	91.0%	208	8.3%	66.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	29	6.1%	97.1%	396	15.9%	82.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.6%	97.7%	184	7.4%	89.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.8%	98.5%	103	4.1%	94.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.6%	99.2%	35	1.4%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.6%	99.8%	24	1.0%	96.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	21	0.8%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	12	0.5%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	0.4%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	21	0.8%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,498			478			2,498			380		

Notes:

Total Records Reported by this PSAP: 2878
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2878

Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1672	99.2%	99.2%	0	0.0%	0.0%	138	8.2%	8.2%	270	93.8%	93.8%
<= 0m 20s	10	0.6%	99.8%	26	20.8%	20.8%	196	11.6%	19.8%	0	0.0%	93.8%
<= 0m 30s	0	0.0%	99.8%	44	35.2%	56.0%	197	11.7%	31.5%	0	0.0%	93.8%
<= 0m 40s	0	0.0%	99.8%	31	24.8%	80.8%	200	11.9%	43.4%	0	0.0%	93.8%
<= 0m 50s	0	0.0%	99.8%	10	8.0%	88.8%	162	9.6%	53.0%	0	0.0%	93.8%
<= 1m 0s	0	0.0%	99.8%	3	2.4%	91.2%	117	6.9%	59.9%	0	0.0%	93.8%
<= 1m 30s	0	0.0%	99.8%	3	2.4%	93.6%	284	16.9%	76.8%	0	0.0%	93.8%
<= 2m 0s	0	0.0%	99.8%	2	1.6%	95.2%	183	10.9%	87.7%	0	0.0%	93.8%
<= 2m 30s	0	0.0%	99.8%	1	0.8%	96.0%	83	4.9%	92.6%	0	0.0%	93.8%
<= 3m 0s	0	0.0%	99.8%	0	0.0%	96.0%	32	1.9%	94.5%	0	0.0%	93.8%
<= 3m 30s	0	0.0%	99.8%	0	0.0%	96.0%	18	1.1%	95.5%	0	0.0%	93.8%
<= 4m 0s	0	0.0%	99.8%	0	0.0%	96.0%	12	0.7%	96.3%	0	0.0%	93.8%
<= 4m 30s	0	0.0%	99.8%	0	0.0%	96.0%	11	0.7%	96.9%	0	0.0%	93.8%
<= 5m 0s	0	0.0%	99.8%	0	0.0%	96.0%	14	0.8%	97.7%	0	0.0%	93.8%
<= 6m 0s	0	0.0%	99.8%	1	0.8%	96.8%	11	0.7%	98.4%	0	0.0%	93.8%
<= 7m 0s	0	0.0%	99.8%	0	0.0%	96.8%	4	0.2%	98.6%	0	0.0%	93.8%
<= 8m 0s	0	0.0%	99.8%	1	0.8%	97.6%	9	0.5%	99.2%	0	0.0%	93.8%
<= 9m 0s	0	0.0%	99.8%	0	0.0%	97.6%	3	0.2%	99.3%	0	0.0%	93.8%
<= 10m 0s	0	0.0%	99.8%	0	0.0%	97.6%	2	0.1%	99.5%	0	0.0%	93.8%
<= 11m 0s	0	0.0%	99.8%	0	0.0%	97.6%	3	0.2%	99.6%	0	0.0%	93.8%
<= 12m 0s	0	0.0%	99.8%	0	0.0%	97.6%	0	0.0%	99.6%	0	0.0%	93.8%
<= 13m 0s	0	0.0%	99.8%	0	0.0%	97.6%	3	0.2%	99.8%	0	0.0%	93.8%
<= 14m 0s	0	0.0%	99.8%	0	0.0%	97.6%	0	0.0%	99.8%	0	0.0%	93.8%
<= 15m 0s	0	0.0%	99.8%	0	0.0%	97.6%	0	0.0%	99.8%	0	0.0%	93.8%
<= 16m 0s	0	0.0%	99.8%	0	0.0%	97.6%	0	0.0%	99.8%	0	0.0%	93.8%
<= 17m 0s	0	0.0%	99.8%	0	0.0%	97.6%	0	0.0%	99.8%	0	0.0%	93.8%
<= 18m 0s	0	0.0%	99.8%	0	0.0%	97.6%	0	0.0%	99.8%	0	0.0%	93.8%
<= 19m 0s	0	0.0%	99.8%	0	0.0%	97.6%	0	0.0%	99.8%	0	0.0%	93.8%
<= 20m 0s	0	0.0%	99.8%	0	0.0%	97.6%	0	0.0%	99.8%	0	0.0%	93.8%
>= 20m 0s	3	0.2%	100.0	3	2.4%	100.0	3	0.2%	100.0	18	6.3%	100.0
Tot. Counts:	1,685			125			1,685			288		

Notes:

Total Records Reported by this PSAP: 1973
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1973

Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	984	95.6%	95.6%	0	0.0%	0.0%	73	7.1%	7.1%	108	94.7%	94.7%
<= 0m 20s	40	3.9%	99.5%	38	7.6%	7.6%	84	8.2%	15.3%	1	0.9%	95.6%
<= 0m 30s	5	0.5%	100.0	108	21.6%	29.1%	106	10.3%	25.6%	5	4.4%	100.0
<= 0m 40s	0	0.0%	100.0	103	20.6%	49.7%	119	11.6%	37.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	79	15.8%	65.5%	98	9.5%	46.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	65	13.0%	78.4%	91	8.8%	55.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	84	16.8%	95.2%	248	24.1%	79.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	16	3.2%	98.4%	107	10.4%	90.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.0%	99.4%	38	3.7%	93.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.8%	18	1.7%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	16	1.6%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.5%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	8	0.8%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	10	1.0%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,029			501			1,029			114		

Notes:

Total Records Reported by this PSAP: 1143
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1143

Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4370	99.4%	99.4%	0	0.0%	0.0%	611	13.9%	13.9%	1197	98.2%	98.2%
<= 0m 20s	25	0.6%	100.0	20	12.8%	12.8%	521	11.8%	25.8%	2	0.2%	98.4%
<= 0m 30s	2	0.0%	100.0	52	33.3%	46.2%	510	11.6%	37.4%	1	0.1%	98.4%
<= 0m 40s	0	0.0%	100.0	39	25.0%	71.2%	604	13.7%	51.1%	0	0.0%	98.4%
<= 0m 50s	0	0.0%	100.0	15	9.6%	80.8%	452	10.3%	61.4%	0	0.0%	98.4%
<= 1m 0s	0	0.0%	100.0	15	9.6%	90.4%	401	9.1%	70.5%	0	0.0%	98.4%
<= 1m 30s	0	0.0%	100.0	8	5.1%	95.5%	654	14.9%	85.4%	0	0.0%	98.4%
<= 2m 0s	0	0.0%	100.0	4	2.6%	98.1%	261	5.9%	91.3%	0	0.0%	98.4%
<= 2m 30s	0	0.0%	100.0	1	0.6%	98.7%	116	2.6%	94.0%	0	0.0%	98.4%
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.7%	77	1.8%	95.7%	0	0.0%	98.4%
<= 3m 30s	0	0.0%	100.0	1	0.6%	99.4%	41	0.9%	96.6%	0	0.0%	98.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	37	0.8%	97.5%	1	0.1%	98.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	19	0.4%	97.9%	0	0.0%	98.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	15	0.3%	98.2%	0	0.0%	98.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	23	0.5%	98.8%	0	0.0%	98.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.4%	13	0.3%	99.1%	0	0.0%	98.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.4%	8	0.2%	99.2%	0	0.0%	98.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.4%	12	0.3%	99.5%	0	0.0%	98.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.4%	6	0.1%	99.7%	0	0.0%	98.5%
<= 11m 0s	0	0.0%	100.0	1	0.6%	100.0	3	0.1%	99.7%	0	0.0%	98.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	98.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	98.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	98.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	11	0.9%	99.4%
Tot. Counts:	4,397			156			4,396			1,212		

Notes:

Total Records Reported by this PSAP: 5616
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5616

Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3792	99.6%	99.6%	8	0.9%	0.9%	303	8.0%	8.0%	573	98.5%	98.5%
<= 0m 20s	13	0.3%	99.9%	211	23.7%	24.6%	217	5.7%	13.7%	0	0.0%	98.5%
<= 0m 30s	2	0.1%	100.0	310	34.8%	59.4%	388	10.2%	23.9%	3	0.5%	99.0%
<= 0m 40s	0	0.0%	100.0	193	21.7%	81.0%	517	13.6%	37.4%	0	0.0%	99.0%
<= 0m 50s	0	0.0%	100.0	72	8.1%	89.1%	354	9.3%	46.7%	0	0.0%	99.0%
<= 1m 0s	0	0.0%	100.0	41	4.6%	93.7%	257	6.8%	53.5%	0	0.0%	99.0%
<= 1m 30s	0	0.0%	100.0	28	3.1%	96.9%	473	12.4%	65.9%	0	0.0%	99.0%
<= 2m 0s	0	0.0%	100.0	20	2.2%	99.1%	429	11.3%	77.2%	0	0.0%	99.0%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.1%	347	9.1%	86.3%	0	0.0%	99.0%
<= 3m 0s	0	0.0%	100.0	3	0.3%	99.4%	213	5.6%	91.9%	0	0.0%	99.0%
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.6%	100	2.6%	94.5%	0	0.0%	99.0%
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.7%	62	1.6%	96.1%	0	0.0%	99.0%
<= 4m 30s	0	0.0%	100.0	2	0.2%	99.9%	35	0.9%	97.1%	0	0.0%	99.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	26	0.7%	97.7%	0	0.0%	99.0%
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	30	0.8%	98.5%	0	0.0%	99.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.6%	99.2%	0	0.0%	99.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	99.6%	0	0.0%	99.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	99.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	99.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	99.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	99.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	4	0.7%	100.0
Tot. Counts:	3,807			891			3,807			582		

Notes:

Total Records Reported by this PSAP: 4389
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4389

Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1422	96.7%	96.7%	3	0.7%	0.7%	305	20.7%	20.7%	160	95.8%	95.8%
<= 0m 20s	43	2.9%	99.6%	151	33.5%	34.1%	166	11.3%	32.0%	5	3.0%	98.8%
<= 0m 30s	6	0.4%	100.0	169	37.5%	71.6%	255	17.3%	49.4%	2	1.2%	100.0
<= 0m 40s	0	0.0%	100.0	80	17.7%	89.4%	275	18.7%	68.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	3.3%	92.7%	121	8.2%	76.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	2.4%	95.1%	82	5.6%	81.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	3.5%	98.7%	158	10.7%	92.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.4%	99.1%	40	2.7%	95.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.6%	28	1.9%	97.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	16	1.1%	98.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	98.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,471			451			1,471			167		

Notes:

Total Records Reported by this PSAP: 1638
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1638

Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5412	98.3%	98.3%	0	0.0%	0.0%	560	10.2%	10.2%	781	99.4%	99.4%
<= 0m 20s	87	1.6%	99.8%	75	29.4%	29.4%	751	13.6%	23.8%	3	0.4%	99.7%
<= 0m 30s	9	0.2%	100.0	85	33.3%	62.7%	696	12.6%	36.4%	2	0.3%	100.0
<= 0m 40s	0	0.0%	100.0	46	18.0%	80.8%	713	12.9%	49.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	7.5%	88.2%	568	10.3%	59.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	4.3%	92.5%	455	8.3%	68.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	2.4%	94.9%	976	17.7%	85.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	2.4%	97.3%	408	7.4%	93.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.2%	98.4%	155	2.8%	95.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.4%	65	1.2%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.8%	99.2%	31	0.6%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	30	0.5%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.2%	25	0.5%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.4%	99.6%	11	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	22	0.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.4%	100.0	19	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,508			255			5,508			786		

Notes:

Total Records Reported by this PSAP: 6294
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6294

Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	24618	89.7%	89.7%	2	0.2%	0.2%	3799	13.8%	13.8%	5553	92.7%	92.7%
<= 0m 20s	2415	8.8%	98.5%	133	15.3%	15.5%	2633	9.6%	23.4%	139	2.3%	95.0%
<= 0m 30s	387	1.4%	99.9%	239	27.5%	43.0%	2570	9.4%	32.8%	277	4.6%	99.6%
<= 0m 40s	14	0.1%	99.9%	205	23.6%	66.6%	2746	10.0%	42.8%	1	0.0%	99.6%
<= 0m 50s	8	0.0%	100.0	99	11.4%	78.0%	2290	8.3%	51.1%	3	0.1%	99.7%
<= 1m 0s	2	0.0%	100.0	53	6.1%	84.1%	2033	7.4%	58.6%	2	0.0%	99.7%
<= 1m 30s	4	0.0%	100.0	76	8.7%	92.9%	4757	17.3%	75.9%	1	0.0%	99.7%
<= 2m 0s	0	0.0%	100.0	30	3.5%	96.3%	2552	9.3%	85.2%	0	0.0%	99.7%
<= 2m 30s	0	0.0%	100.0	19	2.2%	98.5%	1396	5.1%	90.3%	2	0.0%	99.7%
<= 3m 0s	0	0.0%	100.0	2	0.2%	98.7%	730	2.7%	92.9%	1	0.0%	99.8%
<= 3m 30s	0	0.0%	100.0	3	0.3%	99.1%	406	1.5%	94.4%	0	0.0%	99.8%
<= 4m 0s	0	0.0%	100.0	3	0.3%	99.4%	287	1.0%	95.5%	0	0.0%	99.8%
<= 4m 30s	0	0.0%	100.0	2	0.2%	99.7%	200	0.7%	96.2%	1	0.0%	99.8%
<= 5m 0s	0	0.0%	100.0	2	0.2%	99.9%	184	0.7%	96.9%	1	0.0%	99.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	271	1.0%	97.8%	0	0.0%	99.8%
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	179	0.7%	98.5%	1	0.0%	99.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	146	0.5%	99.0%	0	0.0%	99.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	86	0.3%	99.3%	0	0.0%	99.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	57	0.2%	99.6%	0	0.0%	99.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	38	0.1%	99.7%	0	0.0%	99.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.1%	99.8%	0	0.0%	99.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.1%	99.9%	1	0.0%	99.8%
<= 14m 0s	1	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	3	0.1%	99.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	0	0.0%	99.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	1	0.0%	99.9%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	6	0.1%	100.0
Tot. Counts:	27,450			869			27,445			5,993		

Notes:

Total Records Reported by this PSAP: 33443
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 33443

Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1496	97.7%	97.7%	0	0.0%	0.0%	138	9.0%	9.0%	275	97.9%	97.9%
<= 0m 20s	30	2.0%	99.6%	48	9.0%	9.0%	169	11.0%	20.0%	2	0.7%	98.6%
<= 0m 30s	4	0.3%	99.9%	143	26.7%	35.6%	133	8.7%	28.7%	3	1.1%	99.6%
<= 0m 40s	1	0.1%	99.9%	150	28.0%	63.6%	225	14.7%	43.4%	0	0.0%	99.6%
<= 0m 50s	0	0.0%	99.9%	75	14.0%	77.6%	178	11.6%	55.0%	1	0.4%	100.0
<= 1m 0s	1	0.1%	100.0	44	8.2%	85.8%	139	9.1%	64.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	54	10.1%	95.9%	277	18.1%	82.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	18	3.4%	99.3%	91	5.9%	88.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.6%	99.8%	42	2.7%	90.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	100.0	27	1.8%	92.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	93.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	94.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	94.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	94.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	95.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	96.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	96.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	96.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	97.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	97.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	97.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	97.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	97.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.0%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.0%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.0%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	30	2.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,532			536			1,532			281		

Notes:

Total Records Reported by this PSAP: 1813
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1813

Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3903	98.8%	98.8%	6	0.3%	0.3%	273	6.9%	6.9%	522	97.2%	97.2%
<= 0m 20s	43	1.1%	99.9%	444	22.9%	23.2%	282	7.1%	14.1%	4	0.7%	98.0%
<= 0m 30s	4	0.1%	100.0	693	35.7%	58.8%	410	10.4%	24.4%	11	2.0%	100.0
<= 0m 40s	0	0.0%	100.0	396	20.4%	79.2%	814	20.6%	45.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	156	8.0%	87.2%	547	13.8%	58.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	93	4.8%	92.0%	339	8.6%	67.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	97	5.0%	97.0%	582	14.7%	82.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	39	2.0%	99.0%	317	8.0%	90.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	12	0.6%	99.6%	154	3.9%	94.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.2%	99.8%	44	1.1%	95.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	32	0.8%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	33	0.8%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	46	1.2%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	100.0	12	0.3%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.6%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.4%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,950			1,943			3,950			537		

Notes:

Total Records Reported by this PSAP: 4487
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4487

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandone		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	987	98.9%	98.9%	0	0.0%	0.0%	63	6.3%	6.3%	99	96.1%	96.1%
<= 0m 20s	8	0.8%	99.7%	6	11.3%	11.3%	78	7.8%	14.1%	1	1.0%	97.1%
<= 0m 30s	3	0.3%	100.0	10	18.9%	30.2%	84	8.4%	22.5%	3	2.9%	100.0
<= 0m 40s	0	0.0%	100.0	10	18.9%	49.1%	82	8.2%	30.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	11.3%	60.4%	59	5.9%	36.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	11.3%	71.7%	76	7.6%	44.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	9.4%	81.1%	144	14.4%	58.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	13.2%	94.3%	116	11.6%	70.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	3.8%	98.1%	94	9.4%	79.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.9%	100.0	67	6.7%	86.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	25	2.5%	89.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	25	2.5%	91.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	15	1.5%	93.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.6%	94.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.5%	96.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.6%	97.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.9%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	998			53			998			103		

Notes:

Total Records Reported by this PSAP: 1101
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1101

Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4760	99.8%	99.8%	1	0.7%	0.7%	394	8.3%	8.3%	493	100.0%	100.0%
<= 0m 20s	8	0.2%	100.0	21	14.3%	15.0%	499	10.5%	18.7%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	41	27.9%	42.9%	597	12.5%	31.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	37	25.2%	68.0%	512	10.7%	42.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	12.2%	80.3%	389	8.2%	50.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	9.5%	89.8%	351	7.4%	57.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	6.1%	95.9%	910	19.1%	76.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.4%	97.3%	528	11.1%	87.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.4%	98.6%	242	5.1%	92.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.6%	125	2.6%	95.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	1.4%	100.0	65	1.4%	96.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	46	1.0%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	32	0.7%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.4%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.4%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,769			147			4,769			493		

Notes:

Total Records Reported by this PSAP: 5262
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5262

Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4707	98.6%	98.6%	5	0.5%	0.5%	488	10.2%	10.2%	743	85.7%	85.7%
<= 0m 20s	47	1.0%	99.6%	367	33.4%	33.9%	521	10.9%	21.1%	8	0.9%	86.6%
<= 0m 30s	3	0.1%	99.6%	381	34.7%	68.6%	617	12.9%	34.1%	5	0.6%	87.2%
<= 0m 40s	1	0.0%	99.7%	194	17.7%	86.2%	523	11.0%	45.0%	0	0.0%	87.2%
<= 0m 50s	0	0.0%	99.7%	73	6.6%	92.9%	322	6.7%	51.8%	0	0.0%	87.2%
<= 1m 0s	0	0.0%	99.7%	29	2.6%	95.5%	280	5.9%	57.6%	0	0.0%	87.2%
<= 1m 30s	0	0.0%	99.7%	25	2.3%	97.8%	568	11.9%	69.5%	0	0.0%	87.2%
<= 2m 0s	0	0.0%	99.7%	6	0.5%	98.4%	308	6.5%	76.0%	0	0.0%	87.2%
<= 2m 30s	0	0.0%	99.7%	4	0.4%	98.7%	200	4.2%	80.2%	0	0.0%	87.2%
<= 3m 0s	0	0.0%	99.7%	3	0.3%	99.0%	169	3.5%	83.7%	0	0.0%	87.2%
<= 3m 30s	0	0.0%	99.7%	2	0.2%	99.2%	195	4.1%	87.8%	0	0.0%	87.2%
<= 4m 0s	0	0.0%	99.7%	0	0.0%	99.2%	226	4.7%	92.5%	0	0.0%	87.2%
<= 4m 30s	0	0.0%	99.7%	0	0.0%	99.2%	121	2.5%	95.1%	0	0.0%	87.2%
<= 5m 0s	0	0.0%	99.7%	0	0.0%	99.2%	57	1.2%	96.3%	0	0.0%	87.2%
<= 6m 0s	0	0.0%	99.7%	0	0.0%	99.2%	51	1.1%	97.3%	0	0.0%	87.2%
<= 7m 0s	0	0.0%	99.7%	0	0.0%	99.2%	38	0.8%	98.1%	0	0.0%	87.2%
<= 8m 0s	1	0.0%	99.7%	0	0.0%	99.2%	22	0.5%	98.6%	0	0.0%	87.2%
<= 9m 0s	0	0.0%	99.7%	0	0.0%	99.2%	14	0.3%	98.9%	3	0.3%	87.5%
<= 10m 0s	3	0.1%	99.7%	1	0.1%	99.3%	4	0.1%	99.0%	1	0.1%	87.7%
<= 11m 0s	0	0.0%	99.7%	0	0.0%	99.3%	5	0.1%	99.1%	2	0.2%	87.9%
<= 12m 0s	0	0.0%	99.7%	0	0.0%	99.3%	6	0.1%	99.2%	0	0.0%	87.9%
<= 13m 0s	0	0.0%	99.7%	0	0.0%	99.3%	5	0.1%	99.3%	1	0.1%	88.0%
<= 14m 0s	0	0.0%	99.7%	0	0.0%	99.3%	1	0.0%	99.3%	1	0.1%	88.1%
<= 15m 0s	1	0.0%	99.8%	0	0.0%	99.3%	0	0.0%	99.3%	1	0.1%	88.2%
<= 16m 0s	0	0.0%	99.8%	0	0.0%	99.3%	3	0.1%	99.4%	2	0.2%	88.5%
<= 17m 0s	0	0.0%	99.8%	0	0.0%	99.3%	2	0.0%	99.4%	1	0.1%	88.6%
<= 18m 0s	2	0.0%	99.8%	0	0.0%	99.3%	0	0.0%	99.4%	3	0.3%	88.9%
<= 19m 0s	0	0.0%	99.8%	0	0.0%	99.3%	1	0.0%	99.4%	2	0.2%	89.2%
<= 20m 0s	0	0.0%	99.8%	0	0.0%	99.3%	1	0.0%	99.5%	0	0.0%	89.2%
>= 20m 0s	9	0.2%	100.0	7	0.6%	99.9%	25	0.5%	100.0	90	10.4%	99.5%
Tot. Counts:	4,774			1,097			4,773			863		

Notes:

Total Records Reported by this PSAP: 5641
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5641

Fractile 911 Call Response Time Distribution

Middlebury Police Department

For Date Range From 10/10/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	378	95.0%	95.0%	1	0.7%	0.7%	26	6.5%	6.5%	35	89.7%	89.7%
<= 0m 20s	17	4.3%	99.2%	10	7.2%	7.9%	25	6.3%	12.8%	2	5.1%	94.9%
<= 0m 30s	3	0.8%	100.0	41	29.5%	37.4%	27	6.8%	19.6%	1	2.6%	97.4%
<= 0m 40s	0	0.0%	100.0	27	19.4%	56.8%	33	8.3%	27.9%	0	0.0%	97.4%
<= 0m 50s	0	0.0%	100.0	21	15.1%	71.9%	41	10.3%	38.2%	1	2.6%	100.0
<= 1m 0s	0	0.0%	100.0	18	12.9%	84.9%	41	10.3%	48.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	10.1%	95.0%	61	15.3%	63.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.2%	97.1%	34	8.5%	72.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	97.8%	42	10.6%	82.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.4%	99.3%	19	4.8%	87.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	14	3.5%	91.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	14	3.5%	94.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	6	1.5%	96.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	2	0.5%	96.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.7%	100.0	3	0.8%	97.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.8%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	398			139			398			39		

Notes:

Total Records Reported by this PSAP: 437
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 437

Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3523	96.3%	96.3%	0	0.0%	0.0%	225	6.2%	6.2%	567	97.8%	97.8%
<= 0m 20s	120	3.3%	99.6%	14	5.7%	5.7%	270	7.4%	13.5%	1	0.2%	97.9%
<= 0m 30s	13	0.4%	99.9%	58	23.8%	29.5%	270	7.4%	20.9%	12	2.1%	100.0
<= 0m 40s	0	0.0%	99.9%	71	29.1%	58.6%	313	8.6%	29.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	43	17.6%	76.2%	223	6.1%	35.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	25	10.2%	86.5%	215	5.9%	41.4%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	16	6.6%	93.0%	530	14.5%	55.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	2.5%	95.5%	446	12.2%	68.1%	0	0.0%	100.0
<= 2m 30s	1	0.0%	100.0	5	2.0%	97.5%	382	10.4%	78.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	98.0%	286	7.8%	86.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.8%	98.8%	166	4.5%	90.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.8%	96	2.6%	93.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.8%	70	1.9%	95.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.4%	99.2%	37	1.0%	96.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.8%	100.0	38	1.0%	97.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.8%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.4%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,658			244			3,658			580		

Notes:

Total Records Reported by this PSAP: 4238
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4238

Fractile 911 Call Response Time Distribution

Milford Fire Department

For Date Range From 10/10/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3454	97.6%	97.6%	2	0.1%	0.1%	226	6.4%	6.4%	551	98.6%	98.6%
<= 0m 20s	65	1.8%	99.5%	299	20.2%	20.3%	376	10.6%	17.0%	3	0.5%	99.1%
<= 0m 30s	17	0.5%	99.9%	618	41.8%	62.1%	587	16.6%	33.6%	5	0.9%	100.0
<= 0m 40s	2	0.1%	100.0	369	24.9%	87.0%	766	21.7%	55.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	110	7.4%	94.5%	535	15.1%	70.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	37	2.5%	97.0%	332	9.4%	79.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	38	2.6%	99.5%	513	14.5%	94.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	0.4%	99.9%	135	3.8%	98.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	100.0	42	1.2%	99.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,538			1,480			3,538			559		

Notes:

Total Records Reported by this PSAP: 4097
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4097

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1221	94.6%	94.6%	0	0.0%	0.0%	110	8.5%	8.5%	190	88.0%	88.0%
<= 0m 20s	63	4.9%	99.5%	117	22.2%	22.2%	125	9.7%	18.2%	6	2.8%	90.7%
<= 0m 30s	7	0.5%	100.0	202	38.3%	60.5%	152	11.8%	30.0%	13	6.0%	96.8%
<= 0m 40s	0	0.0%	100.0	97	18.4%	78.9%	169	13.1%	43.1%	0	0.0%	96.8%
<= 0m 50s	0	0.0%	100.0	38	7.2%	86.1%	121	9.4%	52.4%	0	0.0%	96.8%
<= 1m 0s	0	0.0%	100.0	27	5.1%	91.3%	79	6.1%	58.6%	0	0.0%	96.8%
<= 1m 30s	0	0.0%	100.0	30	5.7%	97.0%	199	15.4%	74.0%	0	0.0%	96.8%
<= 2m 0s	0	0.0%	100.0	11	2.1%	99.1%	125	9.7%	83.7%	0	0.0%	96.8%
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.2%	58	4.5%	88.1%	0	0.0%	96.8%
<= 3m 0s	0	0.0%	100.0	3	0.6%	99.8%	49	3.8%	91.9%	0	0.0%	96.8%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	22	1.7%	93.6%	0	0.0%	96.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	17	1.3%	95.0%	0	0.0%	96.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	18	1.4%	96.4%	0	0.0%	96.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	14	1.1%	97.4%	0	0.0%	96.8%
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	19	1.5%	98.9%	0	0.0%	96.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.0%	0	0.0%	96.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	99.7%	0	0.0%	96.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	96.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	96.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	96.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	96.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.8%
Tot. Counts:	1,291			527			1,291			209		

Notes:

Total Records Reported by this PSAP: 1507
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1507

Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1410	94.9%	94.9%	11	1.8%	1.8%	147	9.9%	9.9%	184	94.4%	94.4%
<= 0m 20s	67	4.5%	99.5%	227	37.3%	39.1%	203	13.7%	23.6%	5	2.6%	96.9%
<= 0m 30s	8	0.5%	100.0	232	38.2%	77.3%	359	24.2%	47.7%	5	2.6%	99.5%
<= 0m 40s	0	0.0%	100.0	89	14.6%	91.9%	366	24.6%	72.4%	0	0.0%	99.5%
<= 0m 50s	0	0.0%	100.0	26	4.3%	96.2%	171	11.5%	83.9%	0	0.0%	99.5%
<= 1m 0s	0	0.0%	100.0	11	1.8%	98.0%	77	5.2%	89.1%	0	0.0%	99.5%
<= 1m 30s	0	0.0%	100.0	11	1.8%	99.8%	97	6.5%	95.6%	0	0.0%	99.5%
<= 2m 0s	0	0.0%	100.0	0	0.0%	99.8%	36	2.4%	98.0%	0	0.0%	99.5%
<= 2m 30s	0	0.0%	100.0	1	0.2%	100.0	10	0.7%	98.7%	0	0.0%	99.5%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.3%	0	0.0%	99.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	99.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	99.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	99.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	99.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	99.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	99.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.5%	100.0
Tot. Counts:	1,485			608			1,485			195		

Notes:

Total Records Reported by this PSAP: 1680
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1680

Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2062	97.5%	97.5%	192	22.3%	22.3%	155	7.3%	7.3%	205	95.8%	95.8%
<= 0m 20s	47	2.2%	99.8%	459	53.3%	75.6%	236	11.2%	18.5%	2	0.9%	96.7%
<= 0m 30s	5	0.2%	100.0	122	14.2%	89.8%	340	16.1%	34.6%	7	3.3%	100.0
<= 0m 40s	0	0.0%	100.0	47	5.5%	95.2%	321	15.2%	49.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	14	1.6%	96.9%	278	13.2%	62.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	1.5%	98.4%	212	10.0%	72.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	1.2%	99.5%	294	13.9%	86.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.5%	100.0	140	6.6%	93.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	42	2.0%	95.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	38	1.8%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,114			861			2,114			214		

Notes:

Total Records Reported by this PSAP: 2328
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2328

Fractile 911 Call Response Time Distribution

New Britain Public Safety

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7740	93.7%	93.7%	0	0.0%	0.0%	640	7.7%	7.7%	1260	96.6%	96.6%
<= 0m 20s	460	5.6%	99.2%	50	15.8%	15.8%	763	9.2%	17.0%	20	1.5%	98.1%
<= 0m 30s	55	0.7%	99.9%	86	27.1%	42.9%	744	9.0%	26.0%	23	1.8%	99.8%
<= 0m 40s	4	0.0%	100.0	73	23.0%	65.9%	802	9.7%	35.7%	1	0.1%	99.9%
<= 0m 50s	0	0.0%	100.0	29	9.1%	75.1%	606	7.3%	43.0%	1	0.1%	100.0
<= 1m 0s	2	0.0%	100.0	18	5.7%	80.8%	546	6.6%	49.6%	0	0.0%	100.0
<= 1m 30s	2	0.0%	100.0	36	11.4%	92.1%	1406	17.0%	66.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	3.8%	95.9%	888	10.7%	77.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	8	2.5%	98.4%	540	6.5%	83.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	98.7%	372	4.5%	88.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.6%	99.4%	237	2.9%	91.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.7%	161	1.9%	93.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	130	1.6%	94.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	98	1.2%	96.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	115	1.4%	97.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	80	1.0%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	47	0.6%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	29	0.4%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.3%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	8,263			317			8,263			1,305		

Notes:

Total Records Reported by this PSAP: 9568
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 9568

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1202	96.2%	96.2%	0	0.0%	0.0%	226	18.1%	18.1%	274	98.6%	98.6%
<= 0m 20s	41	3.3%	99.5%	79	20.9%	20.9%	187	15.0%	33.1%	1	0.4%	98.9%
<= 0m 30s	6	0.5%	100.0	152	40.2%	61.1%	182	14.6%	47.6%	3	1.1%	100.0
<= 0m 40s	0	0.0%	100.0	88	23.3%	84.4%	145	11.6%	59.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	26	6.9%	91.3%	114	9.1%	68.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	4.0%	95.2%	84	6.7%	75.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	4.5%	99.7%	176	14.1%	89.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.3%	100.0	72	5.8%	95.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	26	2.1%	97.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	17	1.4%	98.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,249			378			1,249			278		

Notes:

Total Records Reported by this PSAP: 1527
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1527

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	701	97.8%	97.8%	0	0.0%	0.0%	102	14.2%	14.2%	193	99.5%	99.5%
<= 0m 20s	14	2.0%	99.7%	13	17.6%	17.6%	105	14.6%	28.9%	0	0.0%	99.5%
<= 0m 30s	2	0.3%	100.0	33	44.6%	62.2%	92	12.8%	41.7%	1	0.5%	100.0
<= 0m 40s	0	0.0%	100.0	20	27.0%	89.2%	124	17.3%	59.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	6.8%	95.9%	79	11.0%	70.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	1.4%	97.3%	64	8.9%	78.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	1	1.4%	98.6%	70	9.8%	88.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.6%	22	3.1%	91.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.6%	18	2.5%	94.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.6%	11	1.5%	95.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.4%	100.0	7	1.0%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	1.0%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	717			74			717			194		

Notes:

Total Records Reported by this PSAP: 911
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 911

Fractile 911 Call Response Time Distribution

New Haven Fire Communications Center

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	26642	95.8%	95.8%	23	0.2%	0.2%	4097	14.7%	14.7%	4583	96.0%	96.0%
<= 0m 20s	1040	3.7%	99.5%	3458	29.6%	29.8%	3818	13.7%	28.5%	80	1.7%	97.7%
<= 0m 30s	124	0.4%	100.0	4196	35.9%	65.7%	5036	18.1%	46.6%	109	2.3%	100.0
<= 0m 40s	9	0.0%	100.0	2049	17.5%	83.2%	4505	16.2%	62.8%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	762	6.5%	89.7%	2829	10.2%	72.9%	0	0.0%	100.0
<= 1m 0s	1	0.0%	100.0	435	3.7%	93.4%	1983	7.1%	80.1%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	542	4.6%	98.1%	3352	12.0%	92.1%	1	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	139	1.2%	99.3%	1202	4.3%	96.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	48	0.4%	99.7%	402	1.4%	97.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	24	0.2%	99.9%	192	0.7%	98.6%	1	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	7	0.1%	99.9%	118	0.4%	99.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	4	0.0%	100.0	66	0.2%	99.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	56	0.2%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	40	0.1%	99.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	3	0.0%	100.0	41	0.1%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	34	0.1%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	27,818			11,691			27,816			4,774		

Notes:

Total Records Reported by this PSAP: 32593
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 32593

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3788	98.7%	98.7%	0	0.0%	0.0%	328	8.5%	8.6%	422	99.1%	99.1%
<= 0m 20s	42	1.1%	99.8%	11	11.0%	11.0%	517	13.5%	22.0%	0	0.0%	99.1%
<= 0m 30s	9	0.2%	100.0	35	35.0%	46.0%	584	15.2%	37.2%	4	0.9%	100.0
<= 0m 40s	0	0.0%	100.0	25	25.0%	71.0%	554	14.4%	51.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	9.0%	80.0%	405	10.5%	62.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	7.0%	87.0%	288	7.5%	69.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	5.0%	92.0%	579	15.1%	84.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	6.0%	98.0%	248	6.5%	91.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.0%	99.0%	130	3.4%	94.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.0%	100.0	62	1.6%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	35	0.9%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.8%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	21	0.5%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,839			100			3,838			426		

Notes:

Total Records Reported by this PSAP: 4265
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4265

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2021	99.6%	99.6%	0	0.0%	0.0%	188	9.3%	9.3%	256	98.8%	98.8%
<= 0m 20s	9	0.4%	100.0	20	11.0%	11.0%	276	13.6%	22.9%	2	0.8%	99.6%
<= 0m 30s	0	0.0%	100.0	76	41.8%	52.7%	269	13.3%	36.1%	1	0.4%	100.0
<= 0m 40s	0	0.0%	100.0	47	25.8%	78.6%	293	14.4%	50.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	9.3%	87.9%	237	11.7%	62.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	3.8%	91.8%	196	9.7%	71.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	6.0%	97.8%	341	16.8%	88.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.6%	99.5%	127	6.3%	94.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	41	2.0%	96.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	15	0.7%	97.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	100.0	15	0.7%	98.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,030			182			2,030			259		

Notes:

Total Records Reported by this PSAP: 2289
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2289

Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2438	97.2%	97.2%	4	0.7%	0.7%	249	9.9%	9.9%	369	95.3%	95.3%
<= 0m 20s	62	2.5%	99.7%	101	16.9%	17.6%	292	11.6%	21.6%	6	1.6%	96.9%
<= 0m 30s	8	0.3%	100.0	190	31.8%	49.4%	358	14.3%	35.8%	12	3.1%	100.0
<= 0m 40s	0	0.0%	100.0	132	22.1%	71.5%	391	15.6%	51.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	68	11.4%	82.9%	242	9.6%	61.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	43	7.2%	90.1%	203	8.1%	69.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	48	8.0%	98.2%	414	16.5%	85.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	1.7%	99.8%	173	6.9%	92.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	100.0	83	3.3%	95.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	25	1.0%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.5%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,508			597			2,508			387		

Notes:

Total Records Reported by this PSAP: 2895
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2895

Fractile 911 Call Response Time Distribution

Newtown Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1710	98.8%	98.8%	1	0.6%	0.6%	114	6.6%	6.6%	203	99.0%	99.0%
<= 0m 20s	18	1.0%	99.9%	41	23.2%	23.7%	155	9.0%	15.5%	1	0.5%	99.5%
<= 0m 30s	2	0.1%	100.0	75	42.4%	66.1%	156	9.0%	24.6%	1	0.5%	100.0
<= 0m 40s	0	0.0%	100.0	30	16.9%	83.1%	165	9.5%	34.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	9.6%	92.7%	130	7.5%	41.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	2.3%	94.9%	104	6.0%	47.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	4.0%	98.9%	241	13.9%	61.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.6%	99.4%	136	7.9%	69.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	95	5.5%	74.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	100.0	46	2.7%	77.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	63	3.6%	81.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	71	4.1%	85.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	71	4.1%	89.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	47	2.7%	92.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	48	2.8%	94.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	29	1.7%	96.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.9%	97.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.7%	98.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	98.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,730			177			1,730			205		

Notes:

Total Records Reported by this PSAP: 1935
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1935

Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	844	94.7%	94.7%	0	0.0%	0.0%	60	6.7%	6.7%	136	93.8%	93.8%
<= 0m 20s	37	4.2%	98.9%	46	31.5%	31.5%	112	12.6%	19.3%	2	1.4%	95.2%
<= 0m 30s	9	1.0%	99.9%	60	41.1%	72.6%	157	17.6%	36.9%	7	4.8%	100.0
<= 0m 40s	1	0.1%	100.0	21	14.4%	87.0%	144	16.2%	53.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	5.5%	92.5%	77	8.6%	61.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.4%	95.9%	50	5.6%	67.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	2.1%	97.9%	125	14.0%	81.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	97.9%	75	8.4%	89.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	98.6%	42	4.7%	94.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.6%	20	2.2%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.6%	6	0.7%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.7%	99.3%	7	0.8%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	3	0.3%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	1	0.1%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.3%	8	0.9%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.7%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	891			146			891			145		

Notes:

Total Records Reported by this PSAP: 1036
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1036

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1866	98.6%	98.6%	0	0.0%	0.0%	154	8.1%	8.1%	207	98.1%	98.1%
<= 0m 20s	22	1.2%	99.8%	6	7.3%	7.3%	235	12.4%	20.6%	2	0.9%	99.1%
<= 0m 30s	4	0.2%	100.0	23	28.0%	35.4%	305	16.1%	36.7%	2	0.9%	100.0
<= 0m 40s	0	0.0%	100.0	21	25.6%	61.0%	327	17.3%	54.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	9.8%	70.7%	233	12.3%	66.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	7.3%	78.0%	153	8.1%	74.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	8.5%	86.6%	248	13.1%	87.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	4.9%	91.5%	93	4.9%	92.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.2%	92.7%	34	1.8%	94.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	2.4%	95.1%	32	1.7%	95.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	3.7%	98.8%	18	1.0%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	1.2%	100.0	10	0.5%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,892			82			1,892			211		

Notes:

Total Records Reported by this PSAP: 2103
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2103

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4451	99.3%	99.3%	32	1.8%	1.8%	413	9.2%	9.2%	520	99.0%	99.0%
<= 0m 20s	31	0.7%	100.0	592	33.8%	35.7%	334	7.4%	16.7%	1	0.2%	99.2%
<= 0m 30s	2	0.0%	100.0	639	36.5%	72.2%	514	11.5%	28.1%	4	0.8%	100.0
<= 0m 40s	0	0.0%	100.0	274	15.7%	87.8%	665	14.8%	43.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	98	5.6%	93.4%	442	9.9%	52.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	36	2.1%	95.5%	298	6.6%	59.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	52	3.0%	98.5%	665	14.8%	74.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	0.5%	99.0%	539	12.0%	86.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	10	0.6%	99.5%	318	7.1%	93.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	6	0.3%	99.9%	139	3.1%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	66	1.5%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	26	0.6%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	18	0.4%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	9	0.2%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	15	0.3%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	6	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	1	0.1%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,484			1,750			4,484			525		

Notes:

Total Records Reported by this PSAP: 5009
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5009

Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7265	98.1%	98.1%	0	0.0%	0.0%	705	9.5%	9.5%	1497	98.7%	98.7%
<= 0m 20s	139	1.9%	99.9%	54	17.2%	17.2%	750	10.1%	19.6%	3	0.2%	98.9%
<= 0m 30s	3	0.0%	100.0	118	37.6%	54.8%	729	9.8%	29.5%	4	0.3%	99.1%
<= 0m 40s	1	0.0%	100.0	71	22.6%	77.4%	701	9.5%	38.9%	0	0.0%	99.1%
<= 0m 50s	0	0.0%	100.0	29	9.2%	86.6%	617	8.3%	47.3%	1	0.1%	99.2%
<= 1m 0s	0	0.0%	100.0	12	3.8%	90.4%	506	6.8%	54.1%	0	0.0%	99.2%
<= 1m 30s	0	0.0%	100.0	22	7.0%	97.5%	1325	17.9%	72.0%	0	0.0%	99.2%
<= 2m 0s	0	0.0%	100.0	3	1.0%	98.4%	807	10.9%	82.9%	0	0.0%	99.2%
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.4%	445	6.0%	88.9%	0	0.0%	99.2%
<= 3m 0s	0	0.0%	100.0	2	0.6%	99.0%	246	3.3%	92.2%	1	0.1%	99.3%
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.4%	152	2.1%	94.3%	0	0.0%	99.3%
<= 4m 0s	0	0.0%	100.0	2	0.6%	100.0	100	1.3%	95.6%	0	0.0%	99.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	68	0.9%	96.5%	1	0.1%	99.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	48	0.6%	97.2%	0	0.0%	99.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	73	1.0%	98.2%	0	0.0%	99.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	56	0.8%	98.9%	0	0.0%	99.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	35	0.5%	99.4%	0	0.0%	99.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.6%	0	0.0%	99.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.8%	0	0.0%	99.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	99.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	100.0
Tot. Counts:	7,408			314			7,408			1,517		

Notes:

Total Records Reported by this PSAP: 8925
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8925

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4364	97.9%	97.9%	9	0.8%	0.8%	360	8.1%	8.1%	454	97.4%	97.4%
<= 0m 20s	83	1.9%	99.8%	579	49.0%	49.8%	465	10.4%	18.5%	1	0.2%	97.6%
<= 0m 30s	8	0.2%	100.0	358	30.3%	80.1%	533	12.0%	30.5%	2	0.4%	98.1%
<= 0m 40s	0	0.0%	100.0	122	10.3%	90.4%	524	11.8%	42.2%	0	0.0%	98.1%
<= 0m 50s	1	0.0%	100.0	44	3.7%	94.2%	391	8.8%	51.0%	0	0.0%	98.1%
<= 1m 0s	0	0.0%	100.0	23	1.9%	96.1%	353	7.9%	58.9%	0	0.0%	98.1%
<= 1m 30s	0	0.0%	100.0	33	2.8%	98.9%	875	19.6%	78.6%	0	0.0%	98.1%
<= 2m 0s	0	0.0%	100.0	7	0.6%	99.5%	405	9.1%	87.7%	0	0.0%	98.1%
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.7%	236	5.3%	93.0%	0	0.0%	98.1%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	120	2.7%	95.6%	0	0.0%	98.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	60	1.3%	97.0%	0	0.0%	98.1%
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.8%	33	0.7%	97.7%	0	0.0%	98.1%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	28	0.6%	98.4%	0	0.0%	98.1%
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.9%	19	0.4%	98.8%	0	0.0%	98.1%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	18	0.4%	99.2%	0	0.0%	98.1%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	16	0.4%	99.6%	1	0.2%	98.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.1%	99.7%	0	0.0%	98.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.1%	99.8%	0	0.0%	98.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.1%	99.9%	0	0.0%	98.3%
<= 11m 0s	0	0.0%	100.0	1	0.1%	100.0	1	0.0%	99.9%	0	0.0%	98.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.2%	98.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	7	1.5%	100.0
Tot. Counts:	4,456			1,181			4,456			466		

Notes:

Total Records Reported by this PSAP: 4922
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4922

Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	643	97.9%	97.9%	0	0.0%	0.0%	32	4.9%	4.9%	52	94.5%	94.5%
<= 0m 20s	12	1.8%	99.7%	0	0.0%	0.0%	37	5.6%	10.5%	2	3.6%	98.2%
<= 0m 30s	2	0.3%	100.0	1	7.1%	7.1%	32	4.9%	15.4%	1	1.8%	100.0
<= 0m 40s	0	0.0%	100.0	2	14.3%	21.4%	48	7.3%	22.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	4	28.6%	50.0%	52	7.9%	30.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	7.1%	57.1%	49	7.5%	38.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	14.3%	71.4%	155	23.6%	61.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	14.3%	85.7%	98	14.9%	76.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	14.3%	100.0	47	7.2%	83.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	23	3.5%	87.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	27	4.1%	91.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.4%	92.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	15	2.3%	95.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.8%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	2.0%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	657			14			657			55		

Notes:

Total Records Reported by this PSAP: 712
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 712

Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1460	98.8%	98.8%	0	0.0%	0.0%	86	5.8%	5.8%	165	98.2%	98.2%
<= 0m 20s	14	0.9%	99.8%	51	11.1%	11.1%	178	12.1%	17.9%	1	0.6%	98.8%
<= 0m 30s	3	0.2%	100.0	138	30.1%	41.2%	185	12.5%	30.4%	2	1.2%	100.0
<= 0m 40s	0	0.0%	100.0	133	29.0%	70.2%	277	18.8%	49.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	66	14.4%	84.5%	222	15.0%	64.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	31	6.8%	91.3%	144	9.7%	73.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	30	6.5%	97.8%	218	14.8%	88.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.3%	99.1%	73	4.9%	93.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.6%	39	2.6%	96.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	100.0	13	0.9%	97.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,477			459			1,477			168		

Notes:

Total Records Reported by this PSAP: 1645
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1645

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1494	97.8%	97.8%	0	0.0%	0.0%	279	18.3%	18.3%	188	81.0%	81.0%
<= 0m 20s	30	2.0%	99.7%	82	18.3%	18.3%	144	9.4%	27.7%	1	0.4%	81.5%
<= 0m 30s	4	0.3%	100.0	99	22.1%	40.5%	116	7.6%	35.3%	4	1.7%	83.2%
<= 0m 40s	0	0.0%	100.0	83	18.6%	59.1%	122	8.0%	43.3%	0	0.0%	83.2%
<= 0m 50s	0	0.0%	100.0	61	13.6%	72.7%	100	6.5%	49.8%	0	0.0%	83.2%
<= 1m 0s	0	0.0%	100.0	44	9.8%	82.6%	82	5.4%	55.2%	0	0.0%	83.2%
<= 1m 30s	0	0.0%	100.0	59	13.2%	95.7%	203	13.3%	68.5%	1	0.4%	83.6%
<= 2m 0s	0	0.0%	100.0	12	2.7%	98.4%	121	7.9%	76.4%	0	0.0%	83.6%
<= 2m 30s	0	0.0%	100.0	3	0.7%	99.1%	71	4.6%	81.0%	0	0.0%	83.6%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.1%	60	3.9%	84.9%	0	0.0%	83.6%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.1%	42	2.7%	87.7%	0	0.0%	83.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.1%	42	2.7%	90.4%	0	0.0%	83.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.1%	49	3.2%	93.7%	0	0.0%	83.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.1%	26	1.7%	95.4%	0	0.0%	83.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.1%	27	1.8%	97.1%	0	0.0%	83.6%
<= 7m 0s	0	0.0%	100.0	1	0.2%	99.3%	19	1.2%	98.4%	0	0.0%	83.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.3%	4	0.3%	98.6%	0	0.0%	83.6%
<= 9m 0s	0	0.0%	100.0	1	0.2%	99.6%	4	0.3%	98.9%	0	0.0%	83.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.6%	4	0.3%	99.1%	0	0.0%	83.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.1%	0	0.0%	83.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.6%	1	0.1%	99.2%	0	0.0%	83.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.6%	1	0.1%	99.3%	0	0.0%	83.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.6%	1	0.1%	99.3%	1	0.4%	84.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.6%	1	0.1%	99.4%	0	0.0%	84.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.4%	0	0.0%	84.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.4%	0	0.0%	84.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.4%	0	0.0%	84.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.6%	2	0.1%	99.5%	0	0.0%	84.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.5%	1	0.4%	84.5%
>= 20m 0s	0	0.0%	100.0	2	0.4%	100.0	7	0.5%	100.0	36	15.5%	100.0
Tot. Counts:	1,528			447			1,528			232		

Notes:

Total Records Reported by this PSAP: 1760
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1760

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	928	97.7%	97.7%	0	0.0%	0.0%	62	6.5%	6.5%	94	96.9%	96.9%
<= 0m 20s	20	2.1%	99.8%	40	22.3%	22.3%	47	4.9%	11.5%	0	0.0%	96.9%
<= 0m 30s	2	0.2%	100.0	70	39.1%	61.5%	71	7.5%	18.9%	3	3.1%	100.0
<= 0m 40s	0	0.0%	100.0	31	17.3%	78.8%	104	10.9%	29.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	10.6%	89.4%	77	8.1%	38.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	5.0%	94.4%	60	6.3%	44.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	3.4%	97.8%	152	16.0%	60.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	97.8%	74	7.8%	68.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.1%	98.9%	50	5.3%	73.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.9%	55	5.8%	79.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	99.4%	49	5.2%	84.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	24	2.5%	86.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	26	2.7%	89.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.6%	100.0	18	1.9%	91.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	32	3.4%	94.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.4%	96.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.6%	97.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	950			179			950			97		

Notes:

Total Records Reported by this PSAP: 1047
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1047

Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	568	96.6%	96.6%	0	0.0%	0.0%	46	7.8%	7.8%	85	97.7%	97.7%
<= 0m 20s	19	3.2%	99.8%	21	26.6%	26.6%	85	14.5%	22.3%	0	0.0%	97.7%
<= 0m 30s	1	0.2%	100.0	21	26.6%	53.2%	92	15.6%	37.9%	1	1.1%	98.9%
<= 0m 40s	0	0.0%	100.0	21	26.6%	79.7%	104	17.7%	55.6%	1	1.1%	100.0
<= 0m 50s	0	0.0%	100.0	6	7.6%	87.3%	73	12.4%	68.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	7.6%	94.9%	50	8.5%	76.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	3.8%	98.7%	93	15.8%	92.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.3%	100.0	26	4.4%	96.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	9	1.5%	98.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.7%	99.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	588			79			588			87		

Notes:

Total Records Reported by this PSAP: 675
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 675

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6985	99.0%	99.0%	12	0.4%	0.4%	597	8.5%	8.5%	846	99.3%	99.3%
<= 0m 20s	66	0.9%	99.9%	578	18.4%	18.8%	682	9.7%	18.1%	1	0.1%	99.4%
<= 0m 30s	4	0.1%	100.0	1106	35.3%	54.1%	911	12.9%	31.0%	5	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	753	24.0%	78.1%	1327	18.8%	49.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	343	10.9%	89.1%	937	13.3%	63.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	149	4.8%	93.8%	644	9.1%	72.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	139	4.4%	98.3%	899	12.7%	85.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	34	1.1%	99.4%	443	6.3%	91.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	11	0.4%	99.7%	226	3.2%	94.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.1%	99.8%	131	1.9%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.8%	67	0.9%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	0.1%	99.9%	48	0.7%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	25	0.4%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	24	0.3%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.3%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,055			3,134			7,055			852		

Notes:

Total Records Reported by this PSAP: 7907
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7907

Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	608	97.0%	97.0%	0	0.0%	0.0%	48	7.7%	7.7%	108	97.3%	97.3%
<= 0m 20s	17	2.7%	99.7%	11	13.9%	13.9%	71	11.3%	19.0%	1	0.9%	98.2%
<= 0m 30s	2	0.3%	100.0	31	39.2%	53.2%	68	10.8%	29.8%	2	1.8%	100.0
<= 0m 40s	0	0.0%	100.0	17	21.5%	74.7%	110	17.5%	47.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	7.6%	82.3%	87	13.9%	61.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	3.8%	86.1%	63	10.0%	71.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	11.4%	97.5%	112	17.9%	89.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.3%	98.7%	39	6.2%	95.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.3%	100.0	13	2.1%	97.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	98.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	627			79			627			111		

Notes:

Total Records Reported by this PSAP: 738
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 738

Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1488	98.5%	98.5%	13	2.7%	2.7%	165	10.9%	10.9%	368	98.9%	98.9%
<= 0m 20s	23	1.5%	100.0	258	53.6%	56.3%	214	14.2%	25.1%	3	0.8%	99.7%
<= 0m 30s	0	0.0%	100.0	142	29.5%	85.9%	228	15.1%	40.2%	1	0.3%	100.0
<= 0m 40s	0	0.0%	100.0	35	7.3%	93.1%	256	16.9%	57.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	2.3%	95.4%	177	11.7%	68.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	1.2%	96.7%	126	8.3%	77.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	2.7%	99.4%	181	12.0%	89.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.4%	99.8%	61	4.0%	93.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	41	2.7%	95.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	19	1.3%	97.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	11	0.7%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	3	0.2%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,511			481			1,511			372		

Notes:

Total Records Reported by this PSAP: 1883
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1883

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 10/10/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1285	96.0%	96.0%	4	4.0%	4.0%	132	9.9%	9.9%	150	96.8%	96.8%
<= 0m 20s	47	3.5%	99.5%	32	31.7%	35.6%	162	12.1%	22.0%	2	1.3%	98.1%
<= 0m 30s	7	0.5%	100.0	36	35.6%	71.3%	161	12.0%	34.0%	3	1.9%	100.0
<= 0m 40s	0	0.0%	100.0	13	12.9%	84.2%	146	10.9%	44.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	4	4.0%	88.1%	123	9.2%	54.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	4.0%	92.1%	100	7.5%	61.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	6.9%	99.0%	222	16.6%	78.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.0%	100.0	139	10.4%	88.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	50	3.7%	92.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	26	1.9%	94.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.3%	95.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	96.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,339			101			1,339			155		

Notes:

Total Records Reported by this PSAP: 1494
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1494

Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	849	95.2%	95.2%	0	0.0%	0.0%	52	5.8%	5.8%	95	97.9%	97.9%
<= 0m 20s	37	4.1%	99.3%	81	25.9%	25.9%	98	11.0%	16.8%	2	2.1%	100.0
<= 0m 30s	6	0.7%	100.0	158	50.5%	76.4%	114	12.8%	29.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	46	14.7%	91.1%	120	13.5%	43.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	3.5%	94.6%	116	13.0%	56.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	1.6%	96.2%	73	8.2%	64.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	2.6%	98.7%	144	16.1%	80.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.3%	99.0%	75	8.4%	88.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.6%	99.7%	40	4.5%	93.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	26	2.9%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	100.0	10	1.1%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	892			313			892			97		

Notes:

Total Records Reported by this PSAP: 989
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 989

Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2822	98.2%	98.2%	33	3.3%	3.3%	259	9.0%	9.0%	435	98.6%	98.6%
<= 0m 20s	48	1.7%	99.8%	492	48.7%	52.0%	390	13.6%	22.6%	0	0.0%	98.6%
<= 0m 30s	4	0.1%	100.0	254	25.1%	77.1%	495	17.2%	39.8%	1	0.2%	98.9%
<= 0m 40s	0	0.0%	100.0	129	12.8%	89.9%	460	16.0%	55.8%	0	0.0%	98.9%
<= 0m 50s	0	0.0%	100.0	47	4.7%	94.6%	299	10.4%	66.2%	0	0.0%	98.9%
<= 1m 0s	0	0.0%	100.0	21	2.1%	96.6%	220	7.7%	73.8%	0	0.0%	98.9%
<= 1m 30s	0	0.0%	100.0	21	2.1%	98.7%	381	13.3%	87.1%	1	0.2%	99.1%
<= 2m 0s	0	0.0%	100.0	9	0.9%	99.6%	176	6.1%	93.2%	0	0.0%	99.1%
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.9%	76	2.6%	95.9%	0	0.0%	99.1%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.9%	36	1.3%	97.1%	0	0.0%	99.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	17	0.6%	97.7%	0	0.0%	99.1%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	15	0.5%	98.2%	1	0.2%	99.3%
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	16	0.6%	98.8%	0	0.0%	99.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.0%	0	0.0%	99.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.3%	1	0.2%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	99.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	99.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	1	0.2%	99.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.9%	0	0.0%	99.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	99.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,874			1,010			2,875			441		

Notes:

Total Records Reported by this PSAP: 3316
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3316

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1431	96.1%	96.1%	0	0.0%	0.0%	348	23.4%	23.4%	178	90.4%	90.4%
<= 0m 20s	56	3.8%	99.9%	8	21.1%	21.1%	175	11.8%	35.1%	2	1.0%	91.4%
<= 0m 30s	2	0.1%	100.0	7	18.4%	39.5%	134	9.0%	44.1%	10	5.1%	96.4%
<= 0m 40s	0	0.0%	100.0	6	15.8%	55.3%	115	7.7%	51.8%	0	0.0%	96.4%
<= 0m 50s	0	0.0%	100.0	3	7.9%	63.2%	110	7.4%	59.2%	0	0.0%	96.4%
<= 1m 0s	0	0.0%	100.0	3	7.9%	71.1%	84	5.6%	64.9%	0	0.0%	96.4%
<= 1m 30s	0	0.0%	100.0	7	18.4%	89.5%	187	12.6%	77.4%	0	0.0%	96.4%
<= 2m 0s	0	0.0%	100.0	1	2.6%	92.1%	100	6.7%	84.2%	0	0.0%	96.4%
<= 2m 30s	0	0.0%	100.0	2	5.3%	97.4%	44	3.0%	87.1%	0	0.0%	96.4%
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.4%	43	2.9%	90.0%	0	0.0%	96.4%
<= 3m 30s	0	0.0%	100.0	0	0.0%	97.4%	37	2.5%	92.5%	0	0.0%	96.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	97.4%	19	1.3%	93.8%	0	0.0%	96.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	97.4%	20	1.3%	95.1%	0	0.0%	96.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	97.4%	16	1.1%	96.2%	0	0.0%	96.4%
<= 6m 0s	0	0.0%	100.0	1	2.6%	100.0	17	1.1%	97.3%	0	0.0%	96.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.1%	98.4%	0	0.0%	96.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.9%	0	0.0%	96.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.5%	0	0.0%	96.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	96.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	96.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	96.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	96.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	96.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	96.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	96.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	7	3.6%	100.0
Tot. Counts:	1,489			38			1,489			197		

Notes:

Total Records Reported by this PSAP: 1686
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1686

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1120	94.9%	94.9%	0	0.0%	0.0%	71	6.0%	6.0%	151	95.0%	95.0%
<= 0m 20s	55	4.7%	99.6%	2	6.7%	6.7%	127	10.8%	16.8%	1	0.6%	95.6%
<= 0m 30s	4	0.3%	99.9%	6	20.0%	26.7%	111	9.4%	26.2%	7	4.4%	100.0
<= 0m 40s	1	0.1%	100.0	8	26.7%	53.3%	111	9.4%	35.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	26.7%	80.0%	100	8.5%	44.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	6.7%	86.7%	95	8.1%	52.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	6.7%	93.3%	258	21.9%	74.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	93.3%	137	11.6%	85.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	3.3%	96.7%	54	4.6%	90.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	3.3%	100.0	29	2.5%	92.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	20	1.7%	94.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.8%	95.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	1.0%	96.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.8%	97.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.2%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,180			30			1,180			159		

Notes:

Total Records Reported by this PSAP: 1345
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1345

Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1789	98.5%	98.5%	1	0.7%	0.7%	36	2.0%	2.0%	45	95.7%	95.7%
<= 0m 20s	28	1.5%	100.0	17	11.6%	12.2%	53	2.9%	4.9%	0	0.0%	95.7%
<= 0m 30s	0	0.0%	100.0	52	35.4%	47.6%	69	3.8%	8.7%	2	4.3%	100.0
<= 0m 40s	0	0.0%	100.0	24	16.3%	63.9%	123	6.8%	15.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	27	18.4%	82.3%	156	8.6%	24.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	8.2%	90.5%	189	10.4%	34.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	5.4%	95.9%	618	34.0%	68.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	3.4%	99.3%	338	18.6%	87.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.3%	122	6.7%	93.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	40	2.2%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	19	1.0%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	13	0.7%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	3	0.2%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	5	0.3%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.3%	8	0.4%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.3%	8	0.4%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.3%	3	0.2%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.7%	100.0	5	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,817			147			1,817			47		

Notes:

Total Records Reported by this PSAP: 1864
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1864

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2619	99.7%	99.7%	3	0.3%	0.3%	229	8.7%	8.7%	364	100.0%	100.0%
<= 0m 20s	7	0.3%	99.9%	253	28.8%	29.1%	279	10.6%	19.3%	0	0.0%	100.0%
<= 0m 30s	2	0.1%	100.0%	305	34.7%	63.8%	239	9.1%	28.4%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	173	19.7%	83.5%	284	10.8%	39.2%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	63	7.2%	90.7%	223	8.5%	47.7%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	43	4.9%	95.6%	187	7.1%	54.8%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	30	3.4%	99.0%	411	15.6%	70.5%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	5	0.6%	99.5%	272	10.4%	80.8%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	99.5%	188	7.2%	88.0%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	2	0.2%	99.8%	95	3.6%	91.6%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.1%	99.9%	56	2.1%	93.7%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.9%	38	1.4%	95.2%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	0.1%	100.0%	26	1.0%	96.2%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	22	0.8%	97.0%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	27	1.0%	98.0%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	16	0.6%	98.6%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	0.4%	99.0%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.2%	99.3%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.2%	99.5%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	99.7%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.7%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	2,628			879			2,628			364		

Notes:

Total Records Reported by this PSAP: 2992
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2992

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1579	99.2%	99.2%	0	0.0%	0.0%	119	7.5%	7.5%	183	99.5%	99.5%
<= 0m 20s	11	0.7%	99.9%	46	24.0%	24.0%	144	9.1%	16.5%	1	0.5%	100.0
<= 0m 30s	1	0.1%	100.0	73	38.0%	62.0%	140	8.8%	25.3%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	43	22.4%	84.4%	218	13.7%	39.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	5.2%	89.6%	166	10.4%	49.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	3.1%	92.7%	118	7.4%	56.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	3.6%	96.4%	282	17.7%	74.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.1%	98.4%	113	7.1%	81.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.6%	100.0	72	4.5%	86.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	40	2.5%	88.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	33	2.1%	90.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.3%	92.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	18	1.1%	93.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.3%	94.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	31	1.9%	96.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.8%	97.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,591			192			1,591			184		

Notes:

Total Records Reported by this PSAP: 1775
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1775

Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	12468	94.0%	94.0%	4	0.7%	0.7%	2660	20.1%	20.1%	4128	93.8%	93.8%
<= 0m 20s	637	4.8%	98.8%	151	27.0%	27.7%	1581	11.9%	32.0%	82	1.9%	95.7%
<= 0m 30s	147	1.1%	99.9%	170	30.4%	58.0%	1392	10.5%	42.5%	145	3.3%	99.0%
<= 0m 40s	7	0.1%	100.0	84	15.0%	73.0%	1389	10.5%	52.9%	1	0.0%	99.0%
<= 0m 50s	5	0.0%	100.0	39	7.0%	80.0%	1091	8.2%	61.2%	0	0.0%	99.0%
<= 1m 0s	0	0.0%	100.0	36	6.4%	86.4%	911	6.9%	68.0%	1	0.0%	99.0%
<= 1m 30s	1	0.0%	100.0	38	6.8%	93.2%	1903	14.3%	82.4%	3	0.1%	99.1%
<= 2m 0s	0	0.0%	100.0	24	4.3%	97.5%	912	6.9%	89.2%	1	0.0%	99.1%
<= 2m 30s	0	0.0%	100.0	8	1.4%	98.9%	498	3.8%	93.0%	1	0.0%	99.1%
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.3%	230	1.7%	94.7%	1	0.0%	99.2%
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.5%	172	1.3%	96.0%	1	0.0%	99.2%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	129	1.0%	97.0%	1	0.0%	99.2%
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.6%	75	0.6%	97.6%	0	0.0%	99.2%
<= 5m 0s	0	0.0%	100.0	1	0.2%	99.8%	58	0.4%	98.0%	0	0.0%	99.2%
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	105	0.8%	98.8%	0	0.0%	99.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	60	0.5%	99.3%	0	0.0%	99.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	35	0.3%	99.5%	1	0.0%	99.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	99.7%	1	0.0%	99.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.1%	99.8%	0	0.0%	99.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.9%	0	0.0%	99.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	2	0.0%	99.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.0%	99.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.0%	99.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	2	0.0%	99.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	1	0.0%	99.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	3	0.1%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	19	0.4%	100.0
Tot. Counts:	13,265			560			13,265			4,400		

Notes:

Total Records Reported by this PSAP: 17665
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 17665

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1123	98.1%	98.1%	0	0.0%	0.0%	90	7.9%	7.9%	121	87.7%	87.7%
<= 0m 20s	18	1.6%	99.7%	46	26.6%	26.6%	106	9.3%	17.1%	1	0.7%	88.4%
<= 0m 30s	4	0.3%	100.0	74	42.8%	69.4%	130	11.4%	28.5%	3	2.2%	90.6%
<= 0m 40s	0	0.0%	100.0	23	13.3%	82.7%	158	13.8%	42.3%	1	0.7%	91.3%
<= 0m 50s	0	0.0%	100.0	15	8.7%	91.3%	115	10.0%	52.3%	0	0.0%	91.3%
<= 1m 0s	0	0.0%	100.0	6	3.5%	94.8%	106	9.3%	61.6%	0	0.0%	91.3%
<= 1m 30s	0	0.0%	100.0	7	4.0%	98.8%	180	15.7%	77.3%	0	0.0%	91.3%
<= 2m 0s	0	0.0%	100.0	1	0.6%	99.4%	90	7.9%	85.2%	0	0.0%	91.3%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	40	3.5%	88.6%	0	0.0%	91.3%
<= 3m 0s	0	0.0%	100.0	1	0.6%	100.0	13	1.1%	89.8%	0	0.0%	91.3%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	22	1.9%	91.7%	0	0.0%	91.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.2%	92.9%	0	0.0%	91.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	21	1.8%	94.8%	0	0.0%	91.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	95.4%	1	0.7%	92.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.9%	97.3%	0	0.0%	92.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.1%	98.4%	0	0.0%	92.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.9%	0	0.0%	92.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.1%	0	0.0%	92.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.7%	0	0.0%	92.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	100.0	0	0.0%	92.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.7%	92.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.7%	93.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	9	6.5%	100.0
Tot. Counts:	1,145			173			1,145			138		

Notes:

Total Records Reported by this PSAP: 1283
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1283

Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Center

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4430	98.1%	98.5%	0	0.0%	0.0%	464	10.3%	10.3%	681	96.1%	96.1%
<= 0m 20s	66	1.5%	100.0	103	26.3%	26.3%	606	13.4%	23.7%	1	0.1%	96.2%
<= 0m 30s	0	0.0%	100.0	159	40.6%	66.8%	560	12.4%	36.1%	1	0.1%	96.3%
<= 0m 40s	0	0.0%	100.0	60	15.3%	82.1%	471	10.4%	46.5%	0	0.0%	96.3%
<= 0m 50s	0	0.0%	100.0	20	5.1%	87.2%	342	7.6%	54.1%	1	0.1%	96.5%
<= 1m 0s	0	0.0%	100.0	14	3.6%	90.8%	296	6.6%	60.7%	0	0.0%	96.5%
<= 1m 30s	0	0.0%	100.0	11	2.8%	93.6%	647	14.3%	75.0%	0	0.0%	96.5%
<= 2m 0s	0	0.0%	100.0	1	0.3%	93.9%	440	9.7%	84.7%	0	0.0%	96.5%
<= 2m 30s	0	0.0%	100.0	3	0.8%	94.6%	252	5.6%	90.3%	0	0.0%	96.5%
<= 3m 0s	0	0.0%	100.0	1	0.3%	94.9%	145	3.2%	93.5%	0	0.0%	96.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	94.9%	86	1.9%	95.4%	0	0.0%	96.5%
<= 4m 0s	0	0.0%	100.0	1	0.3%	95.2%	45	1.0%	96.4%	0	0.0%	96.5%
<= 4m 30s	0	0.0%	100.0	1	0.3%	95.4%	34	0.8%	97.2%	0	0.0%	96.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	95.4%	23	0.5%	97.7%	0	0.0%	96.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	95.4%	33	0.7%	98.4%	0	0.0%	96.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	95.4%	22	0.5%	98.9%	0	0.0%	96.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	95.4%	14	0.3%	99.2%	0	0.0%	96.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	95.4%	2	0.0%	99.2%	0	0.0%	96.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	95.4%	5	0.1%	99.4%	0	0.0%	96.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	95.4%	3	0.1%	99.4%	0	0.0%	96.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	95.4%	1	0.0%	99.4%	0	0.0%	96.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	95.4%	0	0.0%	99.4%	0	0.0%	96.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	95.4%	0	0.0%	99.4%	0	0.0%	96.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	95.4%	1	0.0%	99.5%	0	0.0%	96.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	95.4%	0	0.0%	99.5%	0	0.0%	96.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	95.4%	0	0.0%	99.5%	0	0.0%	96.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	95.4%	0	0.0%	99.5%	0	0.0%	96.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	95.4%	0	0.0%	99.5%	0	0.0%	96.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	95.4%	0	0.0%	99.5%	0	0.0%	96.5%
>= 20m 0s	0	0.0%	100.0	8	2.0%	97.4%	12	0.3%	99.7%	9	1.3%	97.7%
Tot. Counts:	4,496			382			4,504			693		

Notes:

Total Records Reported by this PSAP: 5225
 Number of Records not Processed due to Bad Data: 20
 Total Records Analyzed: 5205

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	695	94.6%	94.6%	0	0.0%	0.0%	40	5.4%	5.4%	78	100.0	100.0
<= 0m 20s	37	5.0%	99.6%	9	7.3%	7.3%	41	5.6%	11.0%	0	0.0%	100.0
<= 0m 30s	3	0.4%	100.0	36	29.0%	36.3%	81	11.0%	22.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	39	31.5%	67.7%	117	15.9%	38.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	10.5%	78.2%	118	16.1%	54.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	7.3%	85.5%	80	10.9%	64.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	8.1%	93.5%	120	16.3%	81.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.4%	96.0%	54	7.3%	88.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	3.2%	99.2%	13	1.8%	90.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	11	1.5%	91.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	11	1.5%	93.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.8%	100.0	9	1.2%	94.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	1.4%	95.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	96.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.2%	97.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	735			124			735			78		

Notes:

Total Records Reported by this PSAP: 813
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 813

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	456	95.6%	95.6%	0	0.0%	0.0%	29	6.1%	6.1%	61	100.0	100.0
<= 0m 20s	17	3.6%	99.2%	2	3.4%	3.4%	42	8.8%	14.9%	0	0.0%	100.0
<= 0m 30s	2	0.4%	99.6%	22	37.3%	40.7%	41	8.6%	23.5%	0	0.0%	100.0
<= 0m 40s	1	0.2%	99.8%	15	25.4%	66.1%	68	14.3%	37.7%	0	0.0%	100.0
<= 0m 50s	1	0.2%	100.0	8	13.6%	79.7%	48	10.1%	47.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	6.8%	86.4%	43	9.0%	56.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	8.5%	94.9%	94	19.7%	76.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.7%	96.6%	46	9.6%	86.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.7%	98.3%	17	3.6%	89.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.3%	7	1.5%	91.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.3%	6	1.3%	92.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.3%	6	1.3%	93.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.3%	6	1.3%	95.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.3%	5	1.0%	96.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	98.3%	10	2.1%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	1.7%	100.0	4	0.8%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
Tot. Counts:	477			59			475			61		

Notes:

Total Records Reported by this PSAP: 538
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 538

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7367	97.8%	97.8%	21	0.6%	0.6%	554	7.4%	7.4%	719	98.4%	98.4%
<= 0m 20s	148	2.0%	99.8%	972	28.4%	29.0%	779	10.3%	17.7%	5	0.7%	99.0%
<= 0m 30s	15	0.2%	100.0	1307	38.2%	67.2%	1435	19.1%	36.8%	7	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	605	17.7%	84.8%	1688	22.4%	59.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	222	6.5%	91.3%	1001	13.3%	72.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	122	3.6%	94.9%	627	8.3%	80.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	134	3.9%	98.8%	908	12.1%	92.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	24	0.7%	99.5%	259	3.4%	96.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	10	0.3%	99.8%	92	1.2%	97.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.1%	99.9%	51	0.7%	98.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.9%	30	0.4%	98.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	31	0.4%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	13	0.2%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,530			3,424			7,530			731		

Notes:

Total Records Reported by this PSAP: 8261
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8261

Fractile 911 Call Response Time Distribution

Torrington Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2869	99.4%	99.4%	2	0.2%	0.2%	220	7.6%	7.6%	305	96.5%	96.5%
<= 0m 20s	13	0.5%	99.9%	481	43.8%	44.0%	157	5.4%	13.1%	3	0.9%	97.5%
<= 0m 30s	4	0.1%	100.0	351	32.0%	76.0%	196	6.8%	19.9%	1	0.3%	97.8%
<= 0m 40s	0	0.0%	100.0	138	12.6%	88.6%	236	8.2%	28.0%	0	0.0%	97.8%
<= 0m 50s	0	0.0%	100.0	51	4.6%	93.3%	214	7.4%	35.4%	0	0.0%	97.8%
<= 1m 0s	0	0.0%	100.0	33	3.0%	96.3%	223	7.7%	43.2%	0	0.0%	97.8%
<= 1m 30s	0	0.0%	100.0	30	2.7%	99.0%	657	22.8%	65.9%	1	0.3%	98.1%
<= 2m 0s	0	0.0%	100.0	7	0.6%	99.6%	408	14.1%	80.1%	0	0.0%	98.1%
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.9%	217	7.5%	87.6%	0	0.0%	98.1%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.9%	111	3.8%	91.4%	0	0.0%	98.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	70	2.4%	93.9%	0	0.0%	98.1%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	41	1.4%	95.3%	0	0.0%	98.1%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	31	1.1%	96.4%	0	0.0%	98.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	21	0.7%	97.1%	0	0.0%	98.1%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	29	1.0%	98.1%	0	0.0%	98.1%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	24	0.8%	98.9%	0	0.0%	98.1%
<= 8m 0s	0	0.0%	100.0	1	0.1%	100.0	14	0.5%	99.4%	0	0.0%	98.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.7%	0	0.0%	98.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.9%	0	0.0%	98.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	6	1.9%	100.0
Tot. Counts:	2,886			1,097			2,886			316		

Notes:

Total Records Reported by this PSAP: 3202
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3202

Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2381	98.8%	98.8%	0	0.0%	0.0%	161	6.7%	6.7%	387	100.0%	100.0%
<= 0m 20s	28	1.2%	100.0	15	8.6%	8.6%	257	10.7%	17.3%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	56	32.2%	40.8%	224	9.3%	26.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	44	25.3%	66.1%	255	10.6%	37.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	9.2%	75.3%	162	6.7%	43.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	17	9.8%	85.1%	174	7.2%	51.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	9.2%	94.3%	328	13.6%	64.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.9%	97.1%	306	12.7%	77.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.7%	98.9%	242	10.0%	87.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	99.4%	138	5.7%	93.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	59	2.4%	95.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.6%	100.0	33	1.4%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	18	0.7%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.7%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,410			174			2,410			387		

Notes:

Total Records Reported by this PSAP: 2797
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2797

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1642	98.9%	98.9%	0	0.0%	0.0%	329	19.8%	19.8%	166	100.0%	100.0%
<= 0m 20s	16	1.0%	99.9%	14	9.3%	9.3%	468	28.2%	48.0%	0	0.0%	100.0%
<= 0m 30s	2	0.1%	100.0%	57	37.7%	47.0%	211	12.7%	60.7%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	43	28.5%	75.5%	171	10.3%	71.0%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	13	8.6%	84.1%	103	6.2%	77.2%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	9	6.0%	90.1%	90	5.4%	82.7%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	10	6.6%	96.7%	133	8.0%	90.7%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	2	1.3%	98.0%	41	2.5%	93.1%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	2	1.3%	99.3%	22	1.3%	94.5%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.3%	12	0.7%	95.2%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.3%	16	1.0%	96.1%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.3%	21	1.3%	97.4%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.3%	11	0.7%	98.1%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.3%	6	0.4%	98.4%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	99.3%	7	0.4%	98.9%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	1	0.7%	100.0%	6	0.4%	99.2%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.5%	99.7%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.8%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,660			151			1,660			166		

Notes:

Total Records Reported by this PSAP: 1826
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1826

Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7546	97.9%	97.9%	30	0.7%	0.7%	721	9.4%	9.4%	784	97.4%	97.4%
<= 0m 20s	138	1.8%	99.7%	798	18.6%	19.3%	892	11.6%	20.9%	8	1.0%	98.4%
<= 0m 30s	23	0.3%	100.0	1904	44.4%	63.6%	1109	14.4%	35.3%	12	1.5%	99.9%
<= 0m 40s	0	0.0%	100.0	992	23.1%	86.7%	1639	21.3%	56.6%	0	0.0%	99.9%
<= 0m 50s	0	0.0%	100.0	314	7.3%	94.1%	1140	14.8%	71.4%	0	0.0%	99.9%
<= 1m 0s	0	0.0%	100.0	124	2.9%	96.9%	737	9.6%	80.9%	1	0.1%	100.0
<= 1m 30s	0	0.0%	100.0	102	2.4%	99.3%	944	12.2%	93.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	18	0.4%	99.7%	264	3.4%	96.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.1%	99.8%	106	1.4%	98.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.0%	99.9%	54	0.7%	98.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.0%	99.9%	34	0.4%	99.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	12	0.2%	99.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.0%	100.0	5	0.1%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	9	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,707			4,293			7,707			805		

Notes:

Total Records Reported by this PSAP: 8512
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8512

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2026	98.4%	98.4%	3	0.4%	0.4%	147	7.1%	7.1%	208	94.1%	94.1%
<= 0m 20s	26	1.3%	99.7%	259	32.3%	32.6%	215	10.4%	17.6%	2	0.9%	95.0%
<= 0m 30s	5	0.2%	99.9%	247	30.8%	63.4%	339	16.5%	34.0%	3	1.4%	96.4%
<= 0m 40s	0	0.0%	99.9%	171	21.3%	84.7%	316	15.3%	49.4%	0	0.0%	96.4%
<= 0m 50s	0	0.0%	99.9%	54	6.7%	91.4%	255	12.4%	61.8%	0	0.0%	96.4%
<= 1m 0s	0	0.0%	99.9%	24	3.0%	94.4%	174	8.5%	70.2%	0	0.0%	96.4%
<= 1m 30s	0	0.0%	99.9%	30	3.7%	98.1%	311	15.1%	85.3%	0	0.0%	96.4%
<= 2m 0s	0	0.0%	99.9%	8	1.0%	99.1%	133	6.5%	91.8%	0	0.0%	96.4%
<= 2m 30s	0	0.0%	99.9%	1	0.1%	99.3%	58	2.8%	94.6%	0	0.0%	96.4%
<= 3m 0s	0	0.0%	99.9%	0	0.0%	99.3%	31	1.5%	96.1%	0	0.0%	96.4%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	99.3%	18	0.9%	97.0%	0	0.0%	96.4%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	99.3%	17	0.8%	97.8%	0	0.0%	96.4%
<= 4m 30s	0	0.0%	99.9%	1	0.1%	99.4%	5	0.2%	98.1%	0	0.0%	96.4%
<= 5m 0s	0	0.0%	99.9%	1	0.1%	99.5%	5	0.2%	98.3%	0	0.0%	96.4%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	99.5%	13	0.6%	98.9%	0	0.0%	96.4%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	99.5%	6	0.3%	99.2%	0	0.0%	96.4%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	99.5%	6	0.3%	99.5%	0	0.0%	96.4%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	99.5%	1	0.0%	99.6%	0	0.0%	96.4%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	99.5%	1	0.0%	99.6%	0	0.0%	96.4%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	99.5%	1	0.0%	99.7%	0	0.0%	96.4%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	99.5%	2	0.1%	99.8%	0	0.0%	96.4%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	96.4%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	96.4%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	96.4%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	96.4%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	96.4%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	96.4%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	96.4%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	96.4%
>= 20m 0s	2	0.1%	100.0	4	0.5%	100.0	5	0.2%	100.0	8	3.6%	100.0
Tot. Counts:	2,059			803			2,059			221		

Notes:

Total Records Reported by this PSAP: 2280
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2280

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2831	99.6%	99.6%	2	1.2%	1.2%	216	7.6%	7.6%	380	99.7%	99.7%
<= 0m 20s	9	0.3%	100.0	66	39.3%	40.5%	280	9.9%	17.5%	0	0.0%	99.7%
<= 0m 30s	1	0.0%	100.0	50	29.8%	70.2%	363	12.8%	30.2%	1	0.3%	100.0
<= 0m 40s	0	0.0%	100.0	24	14.3%	84.5%	396	13.9%	44.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	4.8%	89.3%	315	11.1%	55.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	4.2%	93.5%	255	9.0%	64.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	4.8%	98.2%	522	18.4%	82.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.2%	99.4%	244	8.6%	91.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	100.0	101	3.6%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	53	1.9%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	25	0.9%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.7%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,841			168			2,841			381		

Notes:

Total Records Reported by this PSAP: 3222
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3222

Fractile 911 Call Response Time Distribution

Waterbury Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	13199	87.6%	88.0%	0	0.0%	0.0%	1171	7.8%	7.8%	2196	83.3%	83.3%
<= 0m 20s	1451	9.6%	97.7%	95	27.0%	27.0%	1289	8.6%	16.3%	153	5.8%	89.1%
<= 0m 30s	272	1.8%	99.5%	97	27.6%	54.5%	1329	8.8%	25.1%	228	8.6%	97.8%
<= 0m 40s	15	0.1%	99.6%	61	17.3%	71.9%	1282	8.5%	33.6%	3	0.1%	97.9%
<= 0m 50s	11	0.1%	99.6%	25	7.1%	79.0%	1061	7.0%	40.7%	2	0.1%	98.0%
<= 1m 0s	6	0.0%	99.7%	17	4.8%	83.8%	1018	6.8%	47.4%	1	0.0%	98.0%
<= 1m 30s	3	0.0%	99.7%	29	8.2%	92.0%	2384	15.8%	63.3%	1	0.0%	98.0%
<= 2m 0s	42	0.3%	100.0	13	3.7%	95.7%	1768	11.7%	75.0%	1	0.0%	98.1%
<= 2m 30s	0	0.0%	100.0	5	1.4%	97.2%	1280	8.5%	83.5%	0	0.0%	98.1%
<= 3m 0s	0	0.0%	100.0	3	0.9%	98.0%	822	5.5%	88.9%	0	0.0%	98.1%
<= 3m 30s	0	0.0%	100.0	3	0.9%	98.9%	504	3.3%	92.3%	2	0.1%	98.1%
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.1%	321	2.1%	94.4%	0	0.0%	98.1%
<= 4m 30s	0	0.0%	100.0	1	0.3%	99.4%	182	1.2%	95.6%	1	0.0%	98.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	132	0.9%	96.5%	0	0.0%	98.2%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	127	0.8%	97.3%	1	0.0%	98.2%
<= 7m 0s	0	0.0%	100.0	1	0.3%	99.7%	79	0.5%	97.9%	0	0.0%	98.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.7%	61	0.4%	98.3%	0	0.0%	98.2%
<= 9m 0s	1	0.0%	100.0	1	0.3%	100.0	40	0.3%	98.5%	0	0.0%	98.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.2%	98.7%	0	0.0%	98.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.1%	98.8%	0	0.0%	98.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.1%	99.0%	0	0.0%	98.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.1%	99.1%	1	0.0%	98.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.1%	0	0.0%	98.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.2%	0	0.0%	98.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.2%	0	0.0%	98.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.2%	0	0.0%	98.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.3%	0	0.0%	98.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.3%	0	0.0%	98.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.3%	0	0.0%	98.3%
>= 20m 0s	4	0.0%	100.0	0	0.0%	100.0	108	0.7%	100.0	46	1.7%	100.0
Tot. Counts:	15,004			352			15,072			2,636		

Notes:

Total Records Reported by this PSAP: 17708
 Number of Records not Processed due to Bad Data: 68
 Total Records Analyzed: 17640

Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2116	98.6%	98.6%	0	0.0%	0.0%	160	7.5%	7.5%	269	98.2%	98.2%
<= 0m 20s	22	1.0%	99.7%	77	21.3%	21.3%	225	10.5%	17.9%	1	0.4%	98.5%
<= 0m 30s	6	0.3%	100.0	177	49.0%	70.4%	317	14.8%	32.7%	4	1.5%	100.0
<= 0m 40s	0	0.0%	100.0	68	18.8%	89.2%	363	16.9%	49.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	5.3%	94.5%	235	11.0%	60.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	1.7%	96.1%	170	7.9%	68.5%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	7	1.9%	98.1%	316	14.7%	83.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.8%	98.9%	127	5.9%	89.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.8%	99.7%	54	2.5%	91.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	33	1.5%	93.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	29	1.4%	94.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	19	0.9%	95.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	17	0.8%	96.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.3%	100.0	13	0.6%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	1.3%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,145			361			2,145			274		

Notes:

Total Records Reported by this PSAP: 2419
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2419

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1499	99.5%	99.5%	0	0.0%	0.0%	148	9.8%	9.8%	226	99.1%	99.1%
<= 0m 20s	8	0.5%	100.0	28	14.7%	14.7%	163	10.8%	20.6%	2	0.9%	100.0
<= 0m 30s	0	0.0%	100.0	70	36.6%	51.3%	168	11.1%	31.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	54	28.3%	79.6%	207	13.7%	45.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	7.9%	87.4%	169	11.2%	56.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	5.2%	92.7%	153	10.2%	66.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	5.8%	98.4%	251	16.7%	83.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.5%	99.0%	83	5.5%	89.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	99.5%	57	3.8%	92.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	100.0	34	2.3%	95.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	19	1.3%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,507			191			1,507			228		

Notes:

Total Records Reported by this PSAP: 1735
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1735

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4218	99.4%	99.4%	0	0.0%	0.0%	426	10.0%	10.0%	513	99.2%	99.2%
<= 0m 20s	23	0.5%	100.0	37	5.7%	5.7%	544	12.8%	22.9%	3	0.6%	99.8%
<= 0m 30s	1	0.0%	100.0	99	15.3%	21.0%	552	13.0%	35.9%	1	0.2%	100.0
<= 0m 40s	0	0.0%	100.0	128	19.8%	40.7%	554	13.1%	48.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	89	13.7%	54.5%	397	9.4%	58.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	81	12.5%	67.0%	287	6.8%	65.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	164	25.3%	92.3%	577	13.6%	78.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	30	4.6%	96.9%	243	5.7%	84.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	10	1.5%	98.5%	119	2.8%	87.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	8	1.2%	99.7%	74	1.7%	88.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	79	1.9%	90.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	87	2.1%	92.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	72	1.7%	94.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	47	1.1%	95.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	77	1.8%	97.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	41	1.0%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.8%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,242			648			4,242			517		

Notes:

Total Records Reported by this PSAP: 4759
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4759

Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6489	99.5%	99.5%	50	7.5%	7.5%	672	10.3%	10.3%	771	98.3%	98.3%
<= 0m 20s	28	0.4%	100.0	252	38.0%	45.5%	966	14.8%	25.1%	0	0.0%	98.3%
<= 0m 30s	2	0.0%	100.0	181	27.3%	72.7%	1011	15.5%	40.6%	0	0.0%	98.3%
<= 0m 40s	0	0.0%	100.0	110	16.6%	89.3%	942	14.4%	55.1%	0	0.0%	98.3%
<= 0m 50s	0	0.0%	100.0	26	3.9%	93.2%	690	10.6%	65.7%	0	0.0%	98.3%
<= 1m 0s	0	0.0%	100.0	16	2.4%	95.6%	518	7.9%	73.6%	0	0.0%	98.3%
<= 1m 30s	0	0.0%	100.0	19	2.9%	98.5%	913	14.0%	87.6%	1	0.1%	98.5%
<= 2m 0s	0	0.0%	100.0	5	0.8%	99.2%	395	6.1%	93.7%	0	0.0%	98.5%
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.4%	172	2.6%	96.3%	0	0.0%	98.5%
<= 3m 0s	0	0.0%	100.0	3	0.5%	99.8%	86	1.3%	97.6%	0	0.0%	98.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	46	0.7%	98.3%	0	0.0%	98.5%
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	36	0.6%	98.9%	0	0.0%	98.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	17	0.3%	99.1%	0	0.0%	98.5%
<= 5m 0s	1	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.3%	0	0.0%	98.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.5%	0	0.0%	98.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.7%	0	0.0%	98.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	98.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	98.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	98.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	98.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	12	1.5%	100.0
Tot. Counts:	6,520			664			6,520			784		

Notes:

Total Records Reported by this PSAP: 7304
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7304

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	667	96.9%	96.9%	0	0.0%	0.0%	131	19.0%	19.0%	126	99.2%	99.2%
<= 0m 20s	18	2.6%	99.6%	23	34.8%	34.8%	98	14.2%	33.3%	1	0.8%	100.0
<= 0m 30s	3	0.4%	100.0	15	22.7%	57.6%	100	14.5%	47.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	14	21.2%	78.8%	116	16.9%	64.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	7.6%	86.4%	76	11.0%	75.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	6.1%	92.4%	45	6.5%	82.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	4.5%	97.0%	67	9.7%	92.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	97.0%	18	2.6%	94.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.0%	9	1.3%	95.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.0%	5	0.7%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.5%	98.5%	4	0.6%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.5%	2	0.3%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.5%	2	0.3%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.5%	3	0.4%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	1.5%	100.0	4	0.6%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
Tot. Counts:	688			66			688			127		

Notes:

Total Records Reported by this PSAP: 815
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 815

Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2159	97.6%	97.6%	1	0.3%	0.3%	249	11.3%	11.3%	362	97.1%	97.1%
<= 0m 20s	42	1.9%	99.5%	89	25.5%	25.8%	339	15.3%	26.6%	3	0.8%	97.9%
<= 0m 30s	8	0.4%	99.9%	164	47.0%	72.8%	360	16.3%	42.9%	5	1.3%	99.2%
<= 0m 40s	0	0.0%	99.9%	51	14.6%	87.4%	352	15.9%	58.8%	0	0.0%	99.2%
<= 0m 50s	0	0.0%	99.9%	18	5.2%	92.6%	223	10.1%	68.9%	0	0.0%	99.2%
<= 1m 0s	0	0.0%	99.9%	12	3.4%	96.0%	175	7.9%	76.8%	0	0.0%	99.2%
<= 1m 30s	0	0.0%	99.9%	8	2.3%	98.3%	259	11.7%	88.5%	0	0.0%	99.2%
<= 2m 0s	0	0.0%	99.9%	3	0.9%	99.1%	107	4.8%	93.3%	0	0.0%	99.2%
<= 2m 30s	0	0.0%	99.9%	3	0.9%	100.0	55	2.5%	95.8%	0	0.0%	99.2%
<= 3m 0s	0	0.0%	99.9%	0	0.0%	100.0	25	1.1%	96.9%	0	0.0%	99.2%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	100.0	13	0.6%	97.5%	0	0.0%	99.2%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	100.0	10	0.5%	98.0%	0	0.0%	99.2%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	100.0	10	0.5%	98.4%	0	0.0%	99.2%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	100.0	6	0.3%	98.7%	0	0.0%	99.2%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	10	0.5%	99.1%	0	0.0%	99.2%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	7	0.3%	99.5%	0	0.0%	99.2%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	99.2%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	99.2%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	99.2%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.2%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.2%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.2%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.2%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.2%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%
>= 20m 0s	3	0.1%	100.0	0	0.0%	100.0	1	0.0%	100.0	3	0.8%	100.0
Tot. Counts:	2,212			349			2,212			373		

Notes:

Total Records Reported by this PSAP: 2585
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2585

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2217	98.9%	98.9%	1	0.1%	0.1%	219	9.8%	9.8%	234	97.1%	97.1%
<= 0m 20s	22	1.0%	99.9%	102	15.1%	15.2%	298	13.3%	23.1%	2	0.8%	97.9%
<= 0m 30s	2	0.1%	100.0	148	21.9%	37.1%	356	15.9%	39.0%	5	2.1%	100.0
<= 0m 40s	0	0.0%	100.0	163	24.1%	61.2%	314	14.0%	53.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	98	14.5%	75.7%	225	10.0%	63.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	49	7.2%	83.0%	208	9.3%	72.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	94	13.9%	96.9%	378	16.9%	89.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	1.8%	98.7%	121	5.4%	94.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.6%	99.3%	53	2.4%	96.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	26	1.2%	98.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.4%	99.7%	11	0.5%	98.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	9	0.4%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.9%	7	0.3%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,241			676			2,241			241		

Notes:

Total Records Reported by this PSAP: 2482
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2482

Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3041	98.8%	98.8%	4	0.6%	0.6%	347	11.3%	11.3%	464	98.7%	98.7%
<= 0m 20s	31	1.0%	99.8%	106	16.1%	16.7%	364	11.8%	23.1%	3	0.6%	99.4%
<= 0m 30s	5	0.2%	100.0	229	34.9%	51.6%	375	12.2%	35.3%	3	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	149	22.7%	74.3%	492	16.0%	51.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	74	11.3%	85.5%	359	11.7%	63.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	46	7.0%	92.5%	283	9.2%	72.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	33	5.0%	97.6%	454	14.8%	86.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	0.9%	98.5%	158	5.1%	92.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	0.9%	99.4%	68	2.2%	94.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.5%	57	1.9%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.5%	100.0	33	1.1%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.7%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.8%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,077			657			3,077			470		

Notes:

Total Records Reported by this PSAP: 3547
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3547

Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1317	98.3%	98.3%	0	0.0%	0.0%	109	8.1%	8.1%	203	99.0%	99.0%
<= 0m 20s	21	1.6%	99.9%	20	15.9%	15.9%	166	12.4%	20.5%	1	0.5%	99.5%
<= 0m 30s	2	0.1%	100.0	44	34.9%	50.8%	167	12.5%	33.0%	1	0.5%	100.0
<= 0m 40s	0	0.0%	100.0	29	23.0%	73.8%	188	14.0%	47.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	7.9%	81.7%	138	10.3%	57.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	6.3%	88.1%	105	7.8%	65.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	7.9%	96.0%	230	17.2%	82.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.4%	98.4%	81	6.0%	88.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.6%	100.0	42	3.1%	91.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	17	1.3%	92.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	26	1.9%	94.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	95.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	96.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	96.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.0%	97.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,340			126			1,340			205		

Notes:

Total Records Reported by this PSAP: 1545
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1545

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2098	98.1%	98.1%	0	0.0%	0.0%	137	6.4%	6.4%	237	96.3%	96.3%
<= 0m 20s	34	1.6%	99.7%	54	23.8%	23.8%	179	8.4%	14.8%	1	0.4%	96.7%
<= 0m 30s	6	0.3%	100.0	78	34.4%	58.1%	203	9.5%	24.3%	8	3.3%	100.0
<= 0m 40s	0	0.0%	100.0	50	22.0%	80.2%	264	12.3%	36.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	20	8.8%	89.0%	174	8.1%	44.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	2.6%	91.6%	162	7.6%	52.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	4.8%	96.5%	416	19.5%	71.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	3.5%	100.0	287	13.4%	85.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	124	5.8%	91.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	53	2.5%	93.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	40	1.9%	95.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.8%	96.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	96.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,138			227			2,138			246		

Notes:

Total Records Reported by this PSAP: 2384
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2384

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	715	98.2%	98.2%	0	0.0%	0.0%	78	10.7%	10.7%	87	89.7%	89.7%
<= 0m 20s	12	1.6%	99.9%	9	5.7%	5.7%	93	12.8%	23.5%	1	1.0%	90.7%
<= 0m 30s	1	0.1%	100.0	17	10.7%	16.4%	84	11.5%	35.0%	0	0.0%	90.7%
<= 0m 40s	0	0.0%	100.0	20	12.6%	28.9%	82	11.3%	46.3%	0	0.0%	90.7%
<= 0m 50s	0	0.0%	100.0	35	22.0%	50.9%	69	9.5%	55.8%	0	0.0%	90.7%
<= 1m 0s	0	0.0%	100.0	24	15.1%	66.0%	68	9.3%	65.1%	1	1.0%	91.8%
<= 1m 30s	0	0.0%	100.0	43	27.0%	93.1%	163	22.4%	87.5%	0	0.0%	91.8%
<= 2m 0s	0	0.0%	100.0	7	4.4%	97.5%	46	6.3%	93.8%	0	0.0%	91.8%
<= 2m 30s	0	0.0%	100.0	2	1.3%	98.7%	15	2.1%	95.9%	0	0.0%	91.8%
<= 3m 0s	0	0.0%	100.0	1	0.6%	99.4%	10	1.4%	97.3%	0	0.0%	91.8%
<= 3m 30s	0	0.0%	100.0	1	0.6%	100.0	8	1.1%	98.4%	0	0.0%	91.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	98.9%	0	0.0%	91.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.3%	0	0.0%	91.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.7%	0	0.0%	91.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	91.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	91.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	8	8.2%	100.0
Tot. Counts:	728			159			728			97		

Notes:

Total Records Reported by this PSAP: 825
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 825

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	671	97.8%	97.8%	0	0.0%	0.0%	53	7.7%	7.7%	50	89.3%	89.3%
<= 0m 20s	12	1.7%	99.6%	0	0.0%	0.0%	46	6.7%	14.4%	1	1.8%	91.1%
<= 0m 30s	2	0.3%	99.9%	11	31.4%	31.4%	65	9.5%	23.9%	0	0.0%	91.1%
<= 0m 40s	1	0.1%	100.0	9	25.7%	57.1%	75	10.9%	34.8%	0	0.0%	91.1%
<= 0m 50s	0	0.0%	100.0	5	14.3%	71.4%	43	6.3%	41.1%	0	0.0%	91.1%
<= 1m 0s	0	0.0%	100.0	3	8.6%	80.0%	51	7.4%	48.5%	0	0.0%	91.1%
<= 1m 30s	0	0.0%	100.0	5	14.3%	94.3%	116	16.9%	65.5%	0	0.0%	91.1%
<= 2m 0s	0	0.0%	100.0	1	2.9%	97.1%	46	6.7%	72.2%	0	0.0%	91.1%
<= 2m 30s	0	0.0%	100.0	1	2.9%	100.0	33	4.8%	77.0%	1	1.8%	92.9%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	23	3.4%	80.3%	0	0.0%	92.9%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	33	4.8%	85.1%	0	0.0%	92.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	25	3.6%	88.8%	0	0.0%	92.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	2.0%	90.8%	0	0.0%	92.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.9%	92.7%	0	0.0%	92.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	2.9%	95.6%	0	0.0%	92.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.7%	97.4%	0	0.0%	92.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.1%	0	0.0%	92.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.2%	99.3%	0	0.0%	92.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.7%	0	0.0%	92.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	92.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	92.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	1.8%	94.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	5.4%	100.0
Tot. Counts:	686			35			686			56		

Notes:

Total Records Reported by this PSAP: 742
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 742

Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 10/1/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	914	97.4%	97.4%	0	0.0%	0.0%	99	10.6%	10.6%	125	99.2%	99.2%
<= 0m 20s	24	2.6%	100.0	35	14.3%	14.3%	133	14.2%	24.7%	0	0.0%	99.2%
<= 0m 30s	0	0.0%	100.0	87	35.7%	50.0%	129	13.8%	38.5%	1	0.8%	100.0
<= 0m 40s	0	0.0%	100.0	73	29.9%	79.9%	155	16.5%	55.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	24	9.8%	89.8%	108	11.5%	66.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	5.7%	95.5%	79	8.4%	74.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	2.0%	97.5%	119	12.7%	87.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.8%	98.4%	57	6.1%	93.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.2%	99.6%	17	1.8%	95.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	9	1.0%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	8	0.9%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	8	0.9%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	4	0.4%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.4%	100.0	1	0.1%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	938			244			938			126		

Notes:

Total Records Reported by this PSAP: 1064
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1064

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 10/10/2007 To 12/31/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	804	96.6%	96.6%	0	0.0%	0.0%	61	7.3%	7.3%	108	95.6%	95.6%
<= 0m 20s	25	3.0%	99.6%	19	15.3%	15.3%	78	9.4%	16.7%	1	0.9%	96.5%
<= 0m 30s	2	0.2%	99.9%	62	50.0%	65.3%	86	10.3%	27.0%	4	3.5%	100.0
<= 0m 40s	1	0.1%	100.0	17	13.7%	79.0%	115	13.8%	40.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	10.5%	89.5%	88	10.6%	51.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	6.5%	96.0%	84	10.1%	61.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	1.6%	97.6%	162	19.5%	81.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.8%	98.4%	79	9.5%	90.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.4%	23	2.8%	93.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	99.2%	13	1.6%	94.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	7	0.8%	95.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	12	1.4%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.2%	5	0.6%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.2%	1	0.1%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.2%	5	0.6%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.8%	100.0	4	0.5%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	832			124			832			113		

Notes:

Total Records Reported by this PSAP: 945
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 945