

**Department of Public Safety
Office of Statewide Emergency Telecommunications**

**E9-1-1 PSAP TOTAL CALL COUNT
REPORTS**

July - September 2006

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	381511	92.5%	92.5%	3815	3.5%	3.5%	54190	13.2%	13.2%	40024	94.7%	94.7%
<= 0m 19s	25983	6.3%	98.8%	39060	35.8%	39.3%	62431	15.2%	28.4%	659	1.6%	96.2%
<= 0m 29s	4612	1.1%	99.9%	38088	34.9%	74.2%	71856	17.5%	45.9%	1281	3.0%	99.3%
<= 0m 39s	209	0.1%	99.9%	14104	12.9%	87.1%	52672	12.8%	58.7%	13	0.0%	99.3%
<= 0m 49s	88	0.0%	100.0	6136	5.6%	92.8%	36437	8.9%	67.6%	7	0.0%	99.3%
<= 0m 59s	47	0.0%	100.0	3188	2.9%	95.7%	28332	6.9%	74.5%	7	0.0%	99.3%
<= 1m 29s	44	0.0%	100.0	3100	2.8%	98.5%	45751	11.1%	85.6%	7	0.0%	99.4%
<= 1m 59s	3	0.0%	100.0	901	0.8%	99.3%	23157	5.6%	91.3%	7	0.0%	99.4%
<= 2m 29s	1	0.0%	100.0	332	0.3%	99.6%	12049	2.9%	94.2%	1	0.0%	99.4%
<= 2m 59s	0	0.0%	100.0	127	0.1%	99.8%	6807	1.7%	95.8%	3	0.0%	99.4%
<= 3m 29s	1	0.0%	100.0	66	0.1%	99.8%	4433	1.1%	96.9%	4	0.0%	99.4%
<= 3m 59s	1	0.0%	100.0	39	0.0%	99.9%	2972	0.7%	97.6%	5	0.0%	99.4%
<= 4m 29s	0	0.0%	100.0	25	0.0%	99.9%	2184	0.5%	98.2%	1	0.0%	99.4%
<= 4m 59s	0	0.0%	100.0	14	0.0%	99.9%	1557	0.4%	98.6%	1	0.0%	99.4%
<= 5m 59s	6	0.0%	100.0	34	0.0%	99.9%	2034	0.5%	99.1%	4	0.0%	99.4%
<= 6m 59s	4	0.0%	100.0	11	0.0%	99.9%	1211	0.3%	99.4%	4	0.0%	99.4%
<= 7m 59s	0	0.0%	100.0	8	0.0%	99.9%	832	0.2%	99.6%	2	0.0%	99.4%
<= 8m 59s	1	0.0%	100.0	5	0.0%	99.9%	536	0.1%	99.7%	3	0.0%	99.4%
<= 9m 59s	0	0.0%	100.0	1	0.0%	99.9%	358	0.1%	99.8%	3	0.0%	99.4%
<= 10m 59s	8	0.0%	100.0	2	0.0%	99.9%	220	0.1%	99.8%	0	0.0%	99.4%
<= 11m 59s	0	0.0%	100.0	1	0.0%	99.9%	149	0.0%	99.9%	3	0.0%	99.4%
<= 12m 59s	2	0.0%	100.0	2	0.0%	100.0	116	0.0%	99.9%	1	0.0%	99.5%
<= 13m 59s	5	0.0%	100.0	3	0.0%	100.0	65	0.0%	99.9%	2	0.0%	99.5%
<= 14m 59s	3	0.0%	100.0	2	0.0%	100.0	52	0.0%	99.9%	4	0.0%	99.5%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	36	0.0%	99.9%	3	0.0%	99.5%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	25	0.0%	99.9%	1	0.0%	99.5%
<= 17m 59s	1	0.0%	100.0	0	0.0%	100.0	21	0.0%	99.9%	7	0.0%	99.5%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	19	0.0%	99.9%	3	0.0%	99.5%
<= 19m 59s	0	0.0%	100.0	1	0.0%	100.0	15	0.0%	99.9%	1	0.0%	99.5%
>= 20m 0s	30	0.0%	100.0	47	0.0%	100.0	214	0.1%	100.0	199	0.5%	100.0

Tot. Counts: 412,560

109,112

410,731

42,260

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1385	92.5%	92.5%	0	0.0%	0.0%	110	7.3%	7.3%	99	98.0%	98.0%
<= 0m 19s	108	7.2%	99.7%	22	5.2%	5.2%	148	9.9%	17.2%	1	1.0%	99.0%
<= 0m 29s	4	0.3%	100.0	90	21.3%	26.5%	166	11.1%	28.3%	1	1.0%	100.0
<= 0m 39s	0	0.0%	100.0	121	28.7%	55.2%	189	12.6%	40.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	76	18.0%	73.2%	193	12.9%	53.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	49	11.6%	84.8%	178	11.9%	65.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	54	12.8%	97.6%	292	19.5%	85.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	1.7%	99.3%	105	7.0%	92.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	0.7%	100.0	60	4.0%	96.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	19	1.3%	97.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	19	1.3%	98.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,497			422			1,497			101		

Notes:

Total Records Reported by this PSAP: 1598
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1598

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1013	92.5%	92.5%	0	0.0%	0.0%	79	7.2%	7.2%	157	86.7%	86.7%
<= 0m 19s	73	6.7%	99.2%	22	7.1%	7.1%	169	15.4%	22.6%	8	4.4%	91.2%
<= 0m 29s	9	0.8%	100.0	71	22.9%	30.0%	157	14.3%	37.0%	16	8.8%	100.0
<= 0m 39s	0	0.0%	100.0	70	22.6%	52.6%	174	15.9%	52.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	56	18.1%	70.6%	124	11.3%	64.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	48	15.5%	86.1%	116	10.6%	74.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	29	9.4%	95.5%	156	14.2%	89.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	8	2.6%	98.1%	59	5.4%	94.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	1.0%	99.0%	24	2.2%	96.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.6%	99.7%	11	1.0%	97.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	5	0.5%	98.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.3%	100.0	5	0.5%	98.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,095			310			1,095			181		

Notes:

Total Records Reported by this PSAP: 1276
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1276

Fractile 911 Call Response Time Distribution

Berlin Police Department - August and September 2006 only For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	881	94.5%	94.5%	0	0.0%	0.0%	65	7.0%	7.0%	132	90.4%	90.4%
<= 0m 19s	43	4.6%	99.1%	47	16.0%	16.0%	99	10.6%	17.6%	2	1.4%	91.8%
<= 0m 29s	8	0.9%	100.0	139	47.3%	63.3%	82	8.8%	26.4%	12	8.2%	100.0
<= 0m 39s	0	0.0%	100.0	59	20.1%	83.3%	106	11.4%	37.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	22	7.5%	90.8%	94	10.1%	47.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	9	3.1%	93.9%	75	8.1%	56.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	12	4.1%	98.0%	144	15.5%	71.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.7%	98.6%	73	7.8%	79.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	1.0%	99.7%	50	5.4%	84.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.3%	100.0	30	3.2%	87.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	35	3.8%	91.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	23	2.5%	94.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	18	1.9%	96.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	10	1.1%	97.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	17	1.8%	98.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	932			294			931			146		

Notes:

Total Records Reported by this PSAP: 1078
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1078

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1255	98.1%	98.1%	0	0.0%	0.0%	136	10.6%	10.6%	264	97.4%	97.4%
<= 0m 19s	20	1.6%	99.7%	21	13.1%	13.1%	160	12.5%	23.1%	1	0.4%	97.8%
<= 0m 29s	3	0.2%	99.9%	80	50.0%	63.1%	128	10.0%	33.2%	5	1.8%	99.6%
<= 0m 39s	0	0.0%	99.9%	27	16.9%	80.0%	189	14.8%	47.9%	0	0.0%	99.6%
<= 0m 49s	1	0.1%	100.0	15	9.4%	89.4%	125	9.8%	57.7%	0	0.0%	99.6%
<= 0m 59s	0	0.0%	100.0	3	1.9%	91.3%	110	8.6%	66.3%	0	0.0%	99.6%
<= 1m 29s	0	0.0%	100.0	11	6.9%	98.1%	182	14.2%	80.5%	0	0.0%	99.6%
<= 1m 59s	0	0.0%	100.0	0	0.0%	98.1%	113	8.8%	89.4%	0	0.0%	99.6%
<= 2m 29s	0	0.0%	100.0	0	0.0%	98.1%	35	2.7%	92.1%	0	0.0%	99.6%
<= 2m 59s	0	0.0%	100.0	1	0.6%	98.8%	31	2.4%	94.5%	0	0.0%	99.6%
<= 3m 29s	0	0.0%	100.0	1	0.6%	99.4%	11	0.9%	95.4%	0	0.0%	99.6%
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.4%	9	0.7%	96.1%	0	0.0%	99.6%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.4%	6	0.5%	96.6%	0	0.0%	99.6%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.4%	11	0.9%	97.4%	0	0.0%	99.6%
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.4%	8	0.6%	98.0%	0	0.0%	99.6%
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.4%	3	0.2%	98.3%	0	0.0%	99.6%
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.4%	3	0.2%	98.5%	0	0.0%	99.6%
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.4%	3	0.2%	98.7%	0	0.0%	99.6%
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.4%	1	0.1%	98.8%	0	0.0%	99.6%
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.4%	1	0.1%	98.9%	0	0.0%	99.6%
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.4%	1	0.1%	99.0%	0	0.0%	99.6%
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.0%	0	0.0%	99.6%
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.0%	0	0.0%	99.6%
<= 14m 59s	0	0.0%	100.0	0	0.0%	99.4%	1	0.1%	99.1%	0	0.0%	99.6%
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.1%	0	0.0%	99.6%
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.1%	0	0.0%	99.6%
<= 17m 59s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.1%	0	0.0%	99.6%
<= 18m 59s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.1%	0	0.0%	99.6%
<= 19m 59s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.1%	0	0.0%	99.6%
>= 20m 0s	0	0.0%	100.0	1	0.6%	100.0	12	0.9%	100.0	1	0.4%	100.0
Tot. Counts:	1,279			160			1,279			271		

Notes:

Total Records Reported by this PSAP: 1550
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1550

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1759	97.3%	97.3%	293	38.4%	38.4%	230	12.7%	12.7%	53	100.0%	100.0
<= 0m 19s	41	2.3%	99.6%	61	8.0%	46.4%	451	25.0%	37.7%	0	0.0%	100.0
<= 0m 29s	6	0.3%	99.9%	44	5.8%	52.2%	168	9.3%	47.0%	0	0.0%	100.0
<= 0m 39s	1	0.1%	100.0	62	8.1%	60.3%	110	6.1%	53.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	69	9.0%	69.3%	142	7.9%	61.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	47	6.2%	75.5%	129	7.1%	68.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	101	13.2%	88.7%	225	12.5%	80.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	54	7.1%	95.8%	171	9.5%	90.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	28	3.7%	99.5%	87	4.8%	94.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	0.4%	99.9%	32	1.8%	96.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.9%	16	0.9%	97.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	12	0.7%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	9	0.5%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.1%	100.0	3	0.2%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,807			763			1,805			53		

Notes:

Total Records Reported by this PSAP: 1860
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1860

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	4994	99.2%	99.2%	1	0.6%	0.6%	368	7.3%	7.3%	859	99.7%	99.7%
<= 0m 19s	38	0.8%	100.0	26	15.3%	15.9%	450	8.9%	16.3%	2	0.2%	99.9%
<= 0m 29s	0	0.0%	100.0	57	33.5%	49.4%	606	12.0%	28.3%	1	0.1%	100.0
<= 0m 39s	0	0.0%	100.0	38	22.4%	71.8%	486	9.7%	38.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	20	11.8%	83.5%	401	8.0%	45.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	4.1%	87.6%	378	7.5%	53.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	13	7.6%	95.3%	673	13.4%	66.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.8%	97.1%	377	7.5%	74.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.2%	98.2%	263	5.2%	79.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.6%	98.8%	277	5.5%	85.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.6%	99.4%	205	4.1%	89.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.4%	119	2.4%	91.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.4%	87	1.7%	93.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.4%	42	0.8%	94.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.4%	91	1.8%	95.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.6%	100.0	47	0.9%	96.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	45	0.9%	97.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	35	0.7%	98.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	30	0.6%	99.0%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.2%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.5%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.7%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,032			170			5,032			862		

Notes:

Total Records Reported by this PSAP: 5894
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5894

Fractile 911 Call Response Time Distribution

Bridgeport Fire Headquarters

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	21553	95.2%	95.2%	2167	15.5%	15.5%	4830	21.4%	21.4%	2474	98.3%	98.3%
<= 0m 19s	1014	4.5%	99.7%	8406	60.0%	75.5%	5877	26.0%	47.4%	12	0.5%	98.7%
<= 0m 29s	70	0.3%	100.0	2634	18.8%	94.3%	6037	26.7%	74.1%	22	0.9%	99.6%
<= 0m 39s	0	0.0%	100.0	481	3.4%	97.7%	2659	11.8%	85.9%	1	0.0%	99.6%
<= 0m 49s	0	0.0%	100.0	173	1.2%	99.0%	1171	5.2%	91.1%	0	0.0%	99.6%
<= 0m 59s	1	0.0%	100.0	64	0.5%	99.4%	681	3.0%	94.1%	1	0.0%	99.7%
<= 1m 29s	0	0.0%	100.0	55	0.4%	99.8%	857	3.8%	97.9%	1	0.0%	99.7%
<= 1m 59s	0	0.0%	100.0	12	0.1%	99.9%	249	1.1%	99.0%	2	0.1%	99.8%
<= 2m 29s	0	0.0%	100.0	7	0.0%	100.0	108	0.5%	99.5%	0	0.0%	99.8%
<= 2m 59s	0	0.0%	100.0	2	0.0%	100.0	59	0.3%	99.8%	0	0.0%	99.8%
<= 3m 29s	0	0.0%	100.0	1	0.0%	100.0	26	0.1%	99.9%	1	0.0%	99.8%
<= 3m 59s	0	0.0%	100.0	1	0.0%	100.0	13	0.1%	99.9%	0	0.0%	99.8%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	0	0.0%	99.8%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.8%
<= 5m 59s	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	100.0	1	0.0%	99.9%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.9%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0
Tot. Counts:	22,638			14,004			22,584			2,518		

Notes:

Total Records Reported by this PSAP: 25156
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 25156

Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1355	99.0%	99.0%	0	0.0%	0.0%	87	6.4%	6.4%	138	99.3%	99.3%
<= 0m 19s	14	1.0%	100.0	34	12.3%	12.3%	145	10.6%	16.9%	0	0.0%	99.3%
<= 0m 29s	0	0.0%	100.0	148	53.6%	65.9%	163	11.9%	28.9%	1	0.7%	100.0
<= 0m 39s	0	0.0%	100.0	44	15.9%	81.9%	180	13.1%	42.0%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	19	6.9%	88.8%	143	10.4%	52.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	15	5.4%	94.2%	120	8.8%	61.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	10	3.6%	97.8%	222	16.2%	77.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.7%	98.6%	121	8.8%	86.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.4%	98.9%	71	5.2%	91.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.7%	99.6%	31	2.3%	93.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.4%	100.0	24	1.8%	95.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	14	1.0%	96.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	97.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	97.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,369			276			1,369			139		

Notes:

Total Records Reported by this PSAP: 1508
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1508

Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	599	93.3%	93.3%	0	0.0%	0.0%	65	10.1%	10.1%	94	91.3%	91.3%
<= 0m 19s	36	5.6%	98.9%	5	4.2%	4.2%	103	16.0%	26.2%	5	4.9%	96.1%
<= 0m 29s	7	1.1%	100.0	22	18.5%	22.7%	105	16.4%	42.5%	3	2.9%	99.0%
<= 0m 39s	0	0.0%	100.0	14	11.8%	34.5%	76	11.8%	54.4%	0	0.0%	99.0%
<= 0m 49s	0	0.0%	100.0	20	16.8%	51.3%	54	8.4%	62.8%	0	0.0%	99.0%
<= 0m 59s	0	0.0%	100.0	28	23.5%	74.8%	41	6.4%	69.2%	1	1.0%	100.0
<= 1m 29s	0	0.0%	100.0	18	15.1%	89.9%	90	14.0%	83.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	5.9%	95.8%	32	5.0%	88.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	2.5%	98.3%	14	2.2%	90.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.3%	10	1.6%	91.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.8%	99.2%	10	1.6%	93.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.2%	6	0.9%	94.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.8%	100.0	7	1.1%	95.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.7%	97.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	1.1%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.1%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.2%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.4%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
Tot. Counts:	642			119			642			103		

Notes:

Total Records Reported by this PSAP: 745
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 745

Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1903	97.2%	97.2%	0	0.0%	0.0%	437	22.3%	22.3%	280	99.6%	99.6%
<= 0m 19s	47	2.4%	99.6%	22	5.1%	5.1%	210	10.7%	33.1%	1	0.4%	100.0
<= 0m 29s	7	0.4%	100.0	133	30.8%	35.9%	278	14.2%	47.3%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	135	31.3%	67.1%	227	11.6%	58.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	77	17.8%	85.0%	213	10.9%	69.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	38	8.8%	93.8%	180	9.2%	78.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	16	3.7%	97.5%	234	12.0%	90.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	8	1.9%	99.3%	66	3.4%	94.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.3%	40	2.0%	96.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.5%	16	0.8%	97.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.5%	12	0.6%	97.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.5%	6	0.3%	98.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.5%	7	0.4%	98.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.2%	99.8%	5	0.3%	98.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.8%	13	0.7%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	1	0.2%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,957			432			1,957			281		

Notes:

Total Records Reported by this PSAP: 2238
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2238

Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	4119	97.1%	97.1%	14	1.1%	1.1%	317	7.6%	7.6%	554	98.2%	98.2%
<= 0m 19s	112	2.6%	99.7%	284	22.8%	23.9%	591	14.2%	21.9%	4	0.7%	98.9%
<= 0m 29s	12	0.3%	100.0	580	46.6%	70.5%	799	19.2%	41.1%	5	0.9%	99.8%
<= 0m 39s	0	0.0%	100.0	223	17.9%	88.4%	720	17.3%	58.4%	1	0.2%	100.0
<= 0m 49s	0	0.0%	100.0	80	6.4%	94.9%	474	11.4%	69.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	33	2.7%	97.5%	317	7.6%	77.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	25	2.0%	99.5%	505	12.2%	89.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	0.4%	99.9%	209	5.0%	94.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.1%	100.0	70	1.7%	96.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	41	1.0%	97.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	18	0.4%	97.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.5%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	98.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,243			1,245			4,154			564		

Notes:

Total Records Reported by this PSAP: 4807
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4807

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop A

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	14715	90.9%	90.9%	127	2.0%	2.0%	3727	23.0%	23.0%	1204	93.0%	93.0%
<= 0m 19s	1261	7.8%	98.6%	3265	51.5%	53.5%	3138	19.4%	42.4%	34	2.6%	95.6%
<= 0m 29s	203	1.3%	99.9%	2210	34.8%	88.3%	3726	23.0%	65.4%	56	4.3%	99.9%
<= 0m 39s	11	0.1%	100.0	471	7.4%	95.7%	2383	14.7%	80.1%	0	0.0%	99.9%
<= 0m 49s	3	0.0%	100.0	137	2.2%	97.9%	1278	7.9%	88.0%	0	0.0%	99.9%
<= 0m 59s	1	0.0%	100.0	66	1.0%	98.9%	672	4.1%	92.1%	0	0.0%	99.9%
<= 1m 29s	2	0.0%	100.0	43	0.7%	99.6%	758	4.7%	96.8%	0	0.0%	99.9%
<= 1m 59s	0	0.0%	100.0	14	0.2%	99.8%	235	1.5%	98.3%	0	0.0%	99.9%
<= 2m 29s	0	0.0%	100.0	7	0.1%	99.9%	100	0.6%	98.9%	0	0.0%	99.9%
<= 2m 59s	0	0.0%	100.0	2	0.0%	100.0	57	0.4%	99.2%	0	0.0%	99.9%
<= 3m 29s	0	0.0%	100.0	1	0.0%	100.0	36	0.2%	99.5%	0	0.0%	99.9%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.5%	0	0.0%	99.9%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.6%	0	0.0%	99.9%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.7%	0	0.0%	99.9%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.8%	0	0.0%	99.9%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	0	0.0%	99.9%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	0	0.0%	99.9%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.9%	0	0.0%	99.9%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.9%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.9%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.9%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	1	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0	1	0.1%	100.0
Tot. Counts:	16,197			6,344			16,197			1,295		

Notes:

Total Records Reported by this PSAP: 17492
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 17492

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop B

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1357	94.6%	94.6%	1	0.3%	0.3%	81	5.6%	5.6%	102	91.1%	91.1%
<= 0m 19s	66	4.6%	99.2%	82	22.6%	22.9%	88	6.1%	11.8%	4	3.6%	94.6%
<= 0m 29s	11	0.8%	99.9%	177	48.8%	71.6%	243	16.9%	28.7%	6	5.4%	100.0
<= 0m 39s	0	0.0%	99.9%	47	12.9%	84.6%	241	16.8%	45.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	99.9%	30	8.3%	92.8%	204	14.2%	59.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	99.9%	11	3.0%	95.9%	136	9.5%	69.2%	0	0.0%	100.0
<= 1m 29s	1	0.1%	100.0	10	2.8%	98.6%	213	14.8%	84.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.6%	99.2%	79	5.5%	89.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.3%	99.4%	49	3.4%	93.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.3%	99.7%	29	2.0%	95.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	23	1.6%	96.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.7%	9	0.6%	97.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.3%	100.0	11	0.8%	98.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,435			363			1,435			112		

Notes:

Total Records Reported by this PSAP: 1547
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1547

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1843	95.6%	95.6%	0	0.0%	0.0%	82	4.3%	4.3%	99	94.3%	94.3%
<= 0m 19s	69	3.6%	99.2%	57	19.7%	19.7%	170	8.8%	13.1%	1	1.0%	95.2%
<= 0m 29s	10	0.5%	99.7%	95	32.9%	52.6%	360	18.7%	31.7%	5	4.8%	100.0
<= 0m 39s	1	0.1%	99.7%	56	19.4%	72.0%	326	16.9%	48.7%	0	0.0%	100.0
<= 0m 49s	2	0.1%	99.8%	35	12.1%	84.1%	245	12.7%	61.4%	0	0.0%	100.0
<= 0m 59s	2	0.1%	99.9%	11	3.8%	87.9%	185	9.6%	71.0%	0	0.0%	100.0
<= 1m 29s	1	0.1%	100.0	19	6.6%	94.5%	266	13.8%	84.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	6	2.1%	96.5%	121	6.3%	91.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	1.4%	97.9%	54	2.8%	93.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	1.0%	99.0%	30	1.6%	95.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.7%	99.7%	20	1.0%	96.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.7%	17	0.9%	97.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.7%	13	0.7%	98.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.3%	100.0	5	0.3%	98.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,928			289			1,928			105		

Notes:

Total Records Reported by this PSAP: 2033
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2033

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop W

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	535	96.9%	96.9%	0	0.0%	0.0%	53	9.6%	9.6%	307	99.0%	99.0%
<= 0m 19s	16	2.9%	99.8%	12	10.5%	10.5%	116	21.0%	30.6%	0	0.0%	99.0%
<= 0m 29s	1	0.2%	100.0	43	37.7%	48.2%	120	21.7%	52.4%	3	1.0%	100.0
<= 0m 39s	0	0.0%	100.0	31	27.2%	75.4%	80	14.5%	66.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	9	7.9%	83.3%	47	8.5%	75.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	7.0%	90.4%	47	8.5%	83.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	6.1%	96.5%	49	8.9%	92.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	2.6%	99.1%	20	3.6%	96.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.9%	100.0	5	0.9%	97.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.7%	98.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	552			114			552			310		

Notes:

Total Records Reported by this PSAP: 862
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 862

Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	7040	95.7%	95.7%	1	0.0%	0.0%	785	10.7%	10.7%	1077	97.5%	97.5%
<= 0m 19s	281	3.8%	99.5%	500	16.6%	16.6%	829	11.3%	21.9%	13	1.2%	98.6%
<= 0m 29s	36	0.5%	100.0	1308	43.4%	60.0%	1281	17.4%	39.3%	15	1.4%	100.0
<= 0m 39s	1	0.0%	100.0	604	20.0%	80.0%	1312	17.8%	57.2%	0	0.0%	100.0
<= 0m 49s	1	0.0%	100.0	294	9.8%	89.8%	949	12.9%	70.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	159	5.3%	95.1%	663	9.0%	79.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	102	3.4%	98.4%	902	12.3%	91.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	28	0.9%	99.4%	294	4.0%	95.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	7	0.2%	99.6%	128	1.7%	97.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	6	0.2%	99.8%	73	1.0%	98.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.0%	99.8%	27	0.4%	98.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	3	0.1%	99.9%	23	0.3%	98.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.0%	100.0	19	0.3%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.0%	100.0	12	0.2%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	22	0.3%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,359			3,015			7,359			1,105		

Notes:

Total Records Reported by this PSAP: 8464
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8464

Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1497	89.3%	89.3%	0	0.0%	0.0%	231	13.8%	13.8%	300	97.1%	97.1%
<= 0m 19s	163	9.7%	99.0%	36	12.4%	12.4%	219	13.1%	26.8%	1	0.3%	97.4%
<= 0m 29s	15	0.9%	99.9%	126	43.4%	55.9%	263	15.7%	42.5%	8	2.6%	100.0
<= 0m 39s	0	0.0%	99.9%	62	21.4%	77.2%	256	15.3%	57.8%	0	0.0%	100.0
<= 0m 49s	1	0.1%	100.0	29	10.0%	87.2%	197	11.8%	69.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	17	5.9%	93.1%	158	9.4%	79.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	13	4.5%	97.6%	187	11.2%	90.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	1.7%	99.3%	75	4.5%	94.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.3%	99.7%	34	2.0%	96.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.3%	100.0	21	1.3%	97.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,676			290			1,676			309		

Notes:

Total Records Reported by this PSAP: 1985
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1985

Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	4873	99.0%	99.0%	63	37.1%	37.1%	1762	35.9%	35.9%	750	99.6%	99.6%
<= 0m 19s	45	0.9%	100.0	4	2.4%	39.4%	239	4.9%	40.7%	1	0.1%	99.7%
<= 0m 29s	2	0.0%	100.0	40	23.5%	62.9%	308	6.3%	47.0%	2	0.3%	100.0
<= 0m 39s	0	0.0%	100.0	22	12.9%	75.9%	263	5.4%	52.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	17	10.0%	85.9%	216	4.4%	56.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	10	5.9%	91.8%	204	4.2%	60.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	4.7%	96.5%	469	9.5%	70.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.6%	97.1%	412	8.4%	78.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.6%	97.6%	370	7.5%	86.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	1.2%	98.8%	188	3.8%	90.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.8%	143	2.9%	93.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.8%	86	1.8%	94.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.6%	99.4%	48	1.0%	95.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.6%	100.0	28	0.6%	96.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	57	1.2%	97.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	48	1.0%	98.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	35	0.7%	99.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	18	0.4%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,920			170			4,913			753		

Notes:

Total Records Reported by this PSAP: 5673
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5673

Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	708	95.4%	95.4%	0	0.0%	0.0%	65	8.8%	8.8%	144	94.7%	94.7%
<= 0m 19s	27	3.6%	99.1%	12	6.5%	6.5%	75	10.2%	19.0%	2	1.3%	96.1%
<= 0m 29s	7	0.9%	100.0	67	36.4%	42.9%	98	13.3%	32.3%	6	3.9%	100.0
<= 0m 39s	0	0.0%	100.0	36	19.6%	62.5%	104	14.1%	46.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	23	12.5%	75.0%	93	12.6%	59.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	11	6.0%	81.0%	73	9.9%	69.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	24	13.0%	94.0%	133	18.1%	87.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	6	3.3%	97.3%	48	6.5%	93.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	1.6%	98.9%	14	1.9%	95.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.5%	99.5%	8	1.1%	96.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.5%	100.0	6	0.8%	97.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	97.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	742			184			736			152		

Notes:

Total Records Reported by this PSAP: 894
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 894

Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	387	98.2%	98.2%	0	0.0%	0.0%	37	9.4%	9.4%	63	95.5%	95.5%
<= 0m 19s	7	1.8%	100.0	4	12.1%	12.1%	47	11.9%	21.3%	1	1.5%	97.0%
<= 0m 29s	0	0.0%	100.0	8	24.2%	36.4%	58	14.7%	36.0%	2	3.0%	100.0
<= 0m 39s	0	0.0%	100.0	5	15.2%	51.5%	58	14.7%	50.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	3	9.1%	60.6%	44	11.2%	61.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	4	12.1%	72.7%	36	9.1%	71.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	6	18.2%	90.9%	48	12.2%	83.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	9.1%	100.0	32	8.1%	91.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	9	2.3%	93.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	12	3.0%	96.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	4	1.0%	97.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	394			33			394			66		

Notes:

Total Records Reported by this PSAP: 460
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 460

Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1111	93.2%	93.2%	0	0.0%	0.0%	83	7.0%	7.0%	145	94.2%	94.2%
<= 0m 19s	70	5.9%	99.1%	109	22.6%	22.6%	96	8.1%	15.0%	3	1.9%	96.1%
<= 0m 29s	11	0.9%	100.0	203	42.1%	64.7%	147	12.3%	27.3%	6	3.9%	100.0
<= 0m 39s	0	0.0%	100.0	89	18.5%	83.2%	147	12.3%	39.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	40	8.3%	91.5%	158	13.3%	52.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	13	2.7%	94.2%	159	13.3%	66.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	17	3.5%	97.7%	229	19.2%	85.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	1.5%	99.2%	80	6.7%	92.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.4%	99.6%	33	2.8%	95.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.6%	25	2.1%	97.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.8%	10	0.8%	97.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	100.0	6	0.5%	98.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,192			482			1,192			154		

Notes:

Total Records Reported by this PSAP: 1346
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1346

Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	2735	94.9%	94.9%	1	0.9%	0.9%	161	5.6%	5.6%	354	96.5%	96.5%
<= 0m 19s	136	4.7%	99.6%	8	7.4%	8.3%	264	9.2%	14.8%	1	0.3%	96.7%
<= 0m 29s	12	0.4%	100.0	37	34.3%	42.6%	296	10.3%	25.1%	2	0.5%	97.3%
<= 0m 39s	0	0.0%	100.0	22	20.4%	63.0%	261	9.1%	34.2%	0	0.0%	97.3%
<= 0m 49s	0	0.0%	100.0	14	13.0%	75.9%	254	8.9%	43.1%	0	0.0%	97.3%
<= 0m 59s	0	0.0%	100.0	10	9.3%	85.2%	198	6.9%	50.0%	0	0.0%	97.3%
<= 1m 29s	0	0.0%	100.0	8	7.4%	92.6%	533	18.6%	68.6%	0	0.0%	97.3%
<= 1m 59s	0	0.0%	100.0	5	4.6%	97.2%	311	10.8%	79.4%	0	0.0%	97.3%
<= 2m 29s	0	0.0%	100.0	0	0.0%	97.2%	170	5.9%	85.3%	0	0.0%	97.3%
<= 2m 59s	0	0.0%	100.0	0	0.0%	97.2%	104	3.6%	89.0%	0	0.0%	97.3%
<= 3m 29s	0	0.0%	100.0	0	0.0%	97.2%	88	3.1%	92.0%	0	0.0%	97.3%
<= 3m 59s	0	0.0%	100.0	0	0.0%	97.2%	69	2.4%	94.4%	0	0.0%	97.3%
<= 4m 29s	0	0.0%	100.0	0	0.0%	97.2%	53	1.8%	96.3%	0	0.0%	97.3%
<= 4m 59s	0	0.0%	100.0	1	0.9%	98.1%	31	1.1%	97.4%	0	0.0%	97.3%
<= 5m 59s	0	0.0%	100.0	2	1.9%	100.0	37	1.3%	98.6%	0	0.0%	97.3%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	23	0.8%	99.4%	0	0.0%	97.3%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	97.3%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	97.3%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	97.3%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.3%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	97.3%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	0.8%	98.1%
Tot. Counts:	2,883			108			2,868			360		

Notes:

Total Records Reported by this PSAP: 3250
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3250

Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	4204	97.8%	97.8%	0	0.0%	0.0%	477	11.1%	11.1%	535	96.2%	96.2%
<= 0m 19s	78	1.8%	99.6%	58	15.7%	15.7%	424	9.9%	21.0%	4	0.7%	96.9%
<= 0m 29s	15	0.3%	100.0	156	42.3%	58.0%	461	10.7%	31.7%	17	3.1%	100.0
<= 0m 39s	1	0.0%	100.0	82	22.2%	80.2%	417	9.7%	41.4%	0	0.0%	100.0
<= 0m 49s	1	0.0%	100.0	36	9.8%	90.0%	348	8.1%	49.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	14	3.8%	93.8%	353	8.2%	57.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	15	4.1%	97.8%	705	16.4%	74.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	0.8%	98.6%	395	9.2%	83.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.5%	99.2%	272	6.3%	89.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.3%	99.5%	127	3.0%	92.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.3%	99.7%	79	1.8%	94.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.3%	100.0	64	1.5%	95.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	44	1.0%	97.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	32	0.7%	97.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	41	1.0%	98.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	18	0.4%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.5%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,299			369			4,296			556		

Notes:

Total Records Reported by this PSAP: 4855
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4855

Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	2320	95.0%	95.0%	0	0.0%	0.0%	216	8.8%	8.8%	345	96.9%	96.9%
<= 0m 19s	111	4.5%	99.5%	40	9.8%	9.8%	305	12.5%	21.3%	3	0.8%	97.8%
<= 0m 29s	12	0.5%	100.0	179	44.0%	53.8%	362	14.8%	36.1%	8	2.2%	100.0
<= 0m 39s	0	0.0%	100.0	93	22.9%	76.7%	334	13.7%	49.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	37	9.1%	85.7%	224	9.2%	59.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	23	5.7%	91.4%	185	7.6%	66.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	13	3.2%	94.6%	351	14.4%	80.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	8	2.0%	96.6%	203	8.3%	89.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	8	2.0%	98.5%	89	3.6%	92.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.5%	99.0%	45	1.8%	94.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.3%	27	1.1%	95.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.3%	19	0.8%	96.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	2	0.5%	99.8%	18	0.7%	97.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.8%	13	0.5%	97.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.8%	15	0.6%	98.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.2%	100.0	9	0.4%	98.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,443			407			2,443			356		

Notes:

Total Records Reported by this PSAP: 2799
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2799

Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1703	98.2%	98.2%	0	0.0%	0.0%	141	8.1%	8.1%	315	98.7%	98.7%
<= 0m 19s	28	1.6%	99.8%	38	18.4%	18.4%	204	11.8%	19.9%	2	0.6%	99.4%
<= 0m 29s	4	0.2%	100.0	105	50.7%	69.1%	213	12.3%	32.2%	2	0.6%	100.0
<= 0m 39s	0	0.0%	100.0	35	16.9%	86.0%	200	11.5%	43.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	14	6.8%	92.8%	143	8.3%	52.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	3.4%	96.1%	132	7.6%	59.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	4	1.9%	98.1%	297	17.1%	76.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.0%	99.0%	183	10.6%	87.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.0%	87	5.0%	92.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.5%	99.5%	42	2.4%	94.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.5%	24	1.4%	96.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.5%	9	0.5%	96.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.5%	9	0.5%	97.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.5%	4	0.2%	97.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.5%	17	1.0%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.5%	100.0	10	0.6%	99.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,735			207			1,732			319		

Notes:

Total Records Reported by this PSAP: 2054
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2054

Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	903	96.0%	96.0%	0	0.0%	0.0%	60	6.4%	6.4%	23	95.8%	95.8%
<= 0m 19s	32	3.4%	99.4%	34	8.2%	8.2%	69	7.3%	13.7%	0	0.0%	95.8%
<= 0m 29s	5	0.5%	99.9%	80	19.2%	27.3%	119	12.7%	26.4%	1	4.2%	100.0
<= 0m 39s	1	0.1%	100.0	97	23.3%	50.6%	118	12.6%	38.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	85	20.4%	71.0%	93	9.9%	48.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	44	10.6%	81.5%	99	10.5%	59.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	56	13.4%	95.0%	197	21.0%	80.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	16	3.8%	98.8%	85	9.0%	89.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	1.0%	99.8%	36	3.8%	93.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	100.0	23	2.4%	95.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	96.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	15	1.6%	98.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	941			417			940			24		

Notes:

Total Records Reported by this PSAP: 965
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 965

Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	4746	96.1%	96.1%	0	0.0%	0.0%	643	13.0%	13.0%	845	97.4%	97.4%
<= 0m 19s	186	3.8%	99.8%	14	16.3%	16.3%	865	17.5%	30.5%	1	0.1%	97.5%
<= 0m 29s	6	0.1%	99.9%	35	40.7%	57.0%	907	18.4%	48.9%	1	0.1%	97.6%
<= 0m 39s	0	0.0%	99.9%	14	16.3%	73.3%	683	13.8%	62.7%	0	0.0%	97.6%
<= 0m 49s	0	0.0%	99.9%	9	10.5%	83.7%	491	9.9%	72.7%	0	0.0%	97.6%
<= 0m 59s	0	0.0%	99.9%	5	5.8%	89.5%	356	7.2%	79.9%	0	0.0%	97.6%
<= 1m 29s	2	0.0%	100.0	5	5.8%	95.3%	539	10.9%	90.8%	0	0.0%	97.6%
<= 1m 59s	0	0.0%	100.0	1	1.2%	96.5%	205	4.2%	94.9%	1	0.1%	97.7%
<= 2m 29s	0	0.0%	100.0	1	1.2%	97.7%	86	1.7%	96.7%	0	0.0%	97.7%
<= 2m 59s	0	0.0%	100.0	0	0.0%	97.7%	47	1.0%	97.6%	0	0.0%	97.7%
<= 3m 29s	0	0.0%	100.0	1	1.2%	98.8%	28	0.6%	98.2%	1	0.1%	97.8%
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.8%	16	0.3%	98.5%	0	0.0%	97.8%
<= 4m 29s	0	0.0%	100.0	0	0.0%	98.8%	14	0.3%	98.8%	0	0.0%	97.8%
<= 4m 59s	0	0.0%	100.0	1	1.2%	100.0	10	0.2%	99.0%	0	0.0%	97.8%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.4%	99.4%	0	0.0%	97.8%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.5%	0	0.0%	97.8%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	97.8%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	97.8%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	97.8%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.8%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.8%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	97.8%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.8%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.8%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.8%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.8%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.8%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.8%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.9%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	18	2.1%	100.0
Tot. Counts:	4,941			86			4,939			868		

Notes:

Total Records Reported by this PSAP: 5809
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5809

Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	4066	99.2%	99.2%	0	0.0%	0.0%	260	6.4%	6.4%	633	100.0%	100.0%
<= 0m 19s	29	0.7%	100.0	151	15.1%	15.1%	288	7.0%	13.4%	0	0.0%	100.0
<= 0m 29s	2	0.0%	100.0	425	42.5%	57.5%	432	10.6%	24.0%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	211	21.1%	78.6%	520	12.7%	36.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	93	9.3%	87.9%	378	9.2%	45.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	42	4.2%	92.1%	314	7.7%	53.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	52	5.2%	97.3%	601	14.7%	68.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	16	1.6%	98.9%	435	10.6%	78.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	6	0.6%	99.5%	318	7.8%	86.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	3	0.3%	99.8%	194	4.7%	91.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	0.2%	100.0	115	2.8%	94.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	56	1.4%	95.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	50	1.2%	96.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	29	0.7%	97.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	26	0.6%	98.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	28	0.7%	98.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.5%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,097			1,001			4,091			633		

Notes:

Total Records Reported by this PSAP: 4730
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4730

Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1461	93.3%	93.3%	0	0.0%	0.0%	431	27.5%	27.5%	194	94.2%	94.2%
<= 0m 19s	98	6.3%	99.6%	57	13.3%	13.3%	169	10.8%	38.3%	3	1.5%	95.6%
<= 0m 29s	7	0.4%	100.0	177	41.5%	54.8%	208	13.3%	51.6%	9	4.4%	100.0
<= 0m 39s	0	0.0%	100.0	99	23.2%	78.0%	238	15.2%	66.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	47	11.0%	89.0%	145	9.3%	76.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	19	4.4%	93.4%	104	6.6%	82.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	21	4.9%	98.4%	146	9.3%	92.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	1.2%	99.5%	62	4.0%	96.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.5%	28	1.8%	97.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.5%	10	0.6%	98.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.8%	12	0.8%	99.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	99.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,566			427			1,566			206		

Notes:

Total Records Reported by this PSAP: 1772
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1772

Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	5519	97.2%	97.2%	0	0.0%	0.0%	607	10.7%	10.7%	507	97.9%	97.9%
<= 0m 19s	144	2.5%	99.7%	42	20.3%	20.3%	770	13.6%	24.3%	0	0.0%	97.9%
<= 0m 29s	7	0.1%	99.9%	77	37.2%	57.5%	851	15.0%	39.2%	1	0.2%	98.1%
<= 0m 39s	0	0.0%	99.9%	48	23.2%	80.7%	686	12.1%	51.3%	0	0.0%	98.1%
<= 0m 49s	0	0.0%	99.9%	21	10.1%	90.8%	580	10.2%	61.5%	0	0.0%	98.1%
<= 0m 59s	0	0.0%	99.9%	6	2.9%	93.7%	530	9.3%	70.9%	0	0.0%	98.1%
<= 1m 29s	0	0.0%	99.9%	6	2.9%	96.6%	902	15.9%	86.8%	0	0.0%	98.1%
<= 1m 59s	0	0.0%	99.9%	3	1.4%	98.1%	390	6.9%	93.6%	0	0.0%	98.1%
<= 2m 29s	0	0.0%	99.9%	2	1.0%	99.0%	137	2.4%	96.0%	0	0.0%	98.1%
<= 2m 59s	0	0.0%	99.9%	0	0.0%	99.0%	72	1.3%	97.3%	0	0.0%	98.1%
<= 3m 29s	0	0.0%	99.9%	1	0.5%	99.5%	36	0.6%	97.9%	0	0.0%	98.1%
<= 3m 59s	0	0.0%	99.9%	1	0.5%	100.0	19	0.3%	98.3%	0	0.0%	98.1%
<= 4m 29s	0	0.0%	99.9%	0	0.0%	100.0	20	0.4%	98.6%	0	0.0%	98.1%
<= 4m 59s	0	0.0%	99.9%	0	0.0%	100.0	12	0.2%	98.8%	0	0.0%	98.1%
<= 5m 59s	0	0.0%	99.9%	0	0.0%	100.0	20	0.4%	99.2%	0	0.0%	98.1%
<= 6m 59s	0	0.0%	99.9%	0	0.0%	100.0	12	0.2%	99.4%	1	0.2%	98.3%
<= 7m 59s	0	0.0%	99.9%	0	0.0%	100.0	9	0.2%	99.6%	0	0.0%	98.3%
<= 8m 59s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	98.3%
<= 9m 59s	0	0.0%	99.9%	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	98.3%
<= 10m 59s	8	0.1%	100.0	0	0.0%	100.0	2	0.0%	99.7%	0	0.0%	98.3%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	98.3%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	98.3%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	98.3%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.3%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.3%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.3%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.3%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.2%	98.5%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	100.0	8	1.5%	100.0
Tot. Counts:	5,678			207			5,678			518		

Notes:

Total Records Reported by this PSAP: 6196
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6196

Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

For Date Range From 7/1/2007 To 9/30/2007

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 19s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 59s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1418	94.7%	94.7%	2	0.4%	0.4%	173	11.9%	11.9%	271	96.1%	96.1%
<= 0m 19s	65	4.3%	99.1%	27	4.9%	5.3%	120	8.3%	20.2%	7	2.5%	98.6%
<= 0m 29s	12	0.8%	99.9%	148	26.9%	32.1%	136	9.4%	29.5%	4	1.4%	100.0
<= 0m 39s	2	0.1%	100.0	153	27.8%	59.9%	189	13.0%	42.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	95	17.2%	77.1%	143	9.8%	52.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	56	10.2%	87.3%	162	11.1%	63.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	45	8.2%	95.5%	242	16.7%	80.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	20	3.6%	99.1%	111	7.6%	87.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	0.5%	99.6%	49	3.4%	91.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.6%	24	1.7%	92.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.8%	17	1.2%	94.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	100.0	8	0.6%	94.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	95.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	95.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	96.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	96.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	97.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	97.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	97.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.0%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.2%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.4%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.5%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.6%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.6%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.8%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,497			551			1,453			282		

Notes:

Total Records Reported by this PSAP: 1779
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1779

Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1418	94.7%	94.7%	2	0.4%	0.4%	173	11.9%	11.9%	271	96.1%	96.1%
<= 0m 19s	65	4.3%	99.1%	27	4.9%	5.3%	120	8.3%	20.2%	7	2.5%	98.6%
<= 0m 29s	12	0.8%	99.9%	148	26.9%	32.1%	136	9.4%	29.5%	4	1.4%	100.0
<= 0m 39s	2	0.1%	100.0	153	27.8%	59.9%	189	13.0%	42.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	95	17.2%	77.1%	143	9.8%	52.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	56	10.2%	87.3%	162	11.1%	63.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	45	8.2%	95.5%	242	16.7%	80.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	20	3.6%	99.1%	111	7.6%	87.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	0.5%	99.6%	49	3.4%	91.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.6%	24	1.7%	92.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.8%	17	1.2%	94.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	100.0	8	0.6%	94.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	95.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	95.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	96.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	96.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	97.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	97.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	97.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.0%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.2%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.4%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.5%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.6%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.6%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.8%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,497			551			1,453			282		

Notes:

Total Records Reported by this PSAP: 1779
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1779

Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	3997	97.7%	97.7%	1	0.1%	0.1%	310	7.6%	7.6%	398	99.5%	99.5%
<= 0m 19s	88	2.2%	99.9%	327	17.9%	18.0%	356	8.7%	16.3%	1	0.3%	99.8%
<= 0m 29s	5	0.1%	100.0	666	36.5%	54.4%	381	9.3%	25.6%	1	0.3%	100.0
<= 0m 39s	0	0.0%	100.0	367	20.1%	74.5%	626	15.3%	40.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	172	9.4%	83.9%	537	13.1%	54.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	94	5.1%	89.1%	364	8.9%	62.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	133	7.3%	96.3%	562	13.7%	76.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	41	2.2%	98.6%	341	8.3%	85.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	15	0.8%	99.4%	167	4.1%	89.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	10	0.5%	99.9%	76	1.9%	91.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.9%	56	1.4%	92.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.1%	100.0	54	1.3%	93.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	70	1.7%	95.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	65	1.6%	96.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	57	1.4%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	28	0.7%	99.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,090			1,827			4,090			400		

Notes:

Total Records Reported by this PSAP: 4490
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4490

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1102	98.2%	98.2%	0	0.0%	0.0%	72	6.4%	6.4%	129	97.0%	97.0%
<= 0m 19s	15	1.3%	99.6%	7	10.8%	10.8%	98	8.7%	15.2%	1	0.8%	97.7%
<= 0m 29s	5	0.4%	100.0	18	27.7%	38.5%	113	10.1%	25.2%	3	2.3%	100.0
<= 0m 39s	0	0.0%	100.0	9	13.8%	52.3%	113	10.1%	35.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	5	7.7%	60.0%	113	10.1%	45.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	6	9.2%	69.2%	88	7.8%	53.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	9	13.8%	83.1%	209	18.6%	71.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	6.2%	89.2%	107	9.5%	81.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	1.5%	90.8%	57	5.1%	86.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	1.5%	92.3%	25	2.2%	88.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	1.5%	93.8%	24	2.1%	90.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	1.5%	95.4%	15	1.3%	92.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	1.5%	96.9%	20	1.8%	93.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	96.9%	8	0.7%	94.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	2	3.1%	100.0	22	2.0%	96.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	15	1.3%	98.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.2%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,122			65			1,122			133		

Notes:

Total Records Reported by this PSAP: 1255
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1255

Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	4708	99.6%	99.6%	2	1.6%	1.6%	378	8.0%	8.0%	0	0.0%	0.0%
<= 0m 19s	16	0.3%	100.0	16	12.9%	14.5%	483	10.2%	18.2%	0	0.0%	0.0%
<= 0m 29s	1	0.0%	100.0	46	37.1%	51.6%	571	12.1%	30.3%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	100.0	27	21.8%	73.4%	401	8.5%	38.8%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	100.0	15	12.1%	85.5%	349	7.4%	46.2%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	100.0	8	6.5%	91.9%	344	7.3%	53.5%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	100.0	5	4.0%	96.0%	861	18.2%	71.8%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	100.0	2	1.6%	97.6%	579	12.3%	84.0%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	100.0	2	1.6%	99.2%	303	6.4%	90.5%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.2%	154	3.3%	93.7%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.2%	85	1.8%	95.5%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	100.0	1	0.8%	100.0	55	1.2%	96.7%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	39	0.8%	97.5%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	25	0.5%	98.1%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	33	0.7%	98.7%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	24	0.5%	99.3%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.5%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	0.0%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	0.0%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	0.0%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	0.0%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	0.0%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
Tot. Counts:	4,725			124			4,719			0		

Notes:

Total Records Reported by this PSAP: 4725
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4725

Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	5866	98.5%	98.5%	3	0.3%	0.3%	922	16.0%	16.1%	1063	95.3%	95.3%
<= 0m 19s	61	1.0%	99.5%	326	28.5%	28.8%	782	13.6%	29.7%	15	1.3%	96.6%
<= 0m 29s	6	0.1%	99.6%	458	40.0%	68.8%	726	12.6%	42.3%	11	1.0%	97.6%
<= 0m 39s	0	0.0%	99.6%	168	14.7%	83.5%	459	8.0%	50.3%	0	0.0%	97.6%
<= 0m 49s	0	0.0%	99.6%	66	5.8%	89.2%	388	6.8%	57.1%	0	0.0%	97.6%
<= 0m 59s	0	0.0%	99.6%	36	3.1%	92.4%	300	5.2%	62.3%	0	0.0%	97.6%
<= 1m 29s	0	0.0%	99.6%	35	3.1%	95.5%	543	9.5%	71.7%	0	0.0%	97.6%
<= 1m 59s	0	0.0%	99.6%	18	1.6%	97.0%	343	6.0%	77.7%	0	0.0%	97.6%
<= 2m 29s	0	0.0%	99.6%	7	0.6%	97.6%	216	3.8%	81.5%	0	0.0%	97.6%
<= 2m 59s	0	0.0%	99.6%	2	0.2%	97.8%	161	2.8%	84.3%	0	0.0%	97.6%
<= 3m 29s	0	0.0%	99.6%	1	0.1%	97.9%	212	3.7%	88.0%	0	0.0%	97.6%
<= 3m 59s	1	0.0%	99.6%	2	0.2%	98.1%	207	3.6%	91.6%	0	0.0%	97.6%
<= 4m 29s	0	0.0%	99.6%	1	0.1%	98.2%	134	2.3%	93.9%	0	0.0%	97.6%
<= 4m 59s	0	0.0%	99.6%	0	0.0%	98.2%	91	1.6%	95.5%	0	0.0%	97.6%
<= 5m 59s	0	0.0%	99.6%	0	0.0%	98.2%	81	1.4%	96.9%	0	0.0%	97.6%
<= 6m 59s	0	0.0%	99.6%	0	0.0%	98.2%	39	0.7%	97.6%	0	0.0%	97.6%
<= 7m 59s	0	0.0%	99.6%	0	0.0%	98.2%	29	0.5%	98.1%	0	0.0%	97.6%
<= 8m 59s	0	0.0%	99.6%	0	0.0%	98.2%	22	0.4%	98.5%	0	0.0%	97.6%
<= 9m 59s	0	0.0%	99.6%	0	0.0%	98.2%	12	0.2%	98.7%	1	0.1%	97.7%
<= 10m 59s	0	0.0%	99.6%	0	0.0%	98.2%	8	0.1%	98.8%	0	0.0%	97.7%
<= 11m 59s	0	0.0%	99.6%	0	0.0%	98.2%	4	0.1%	98.9%	0	0.0%	97.7%
<= 12m 59s	0	0.0%	99.6%	0	0.0%	98.2%	4	0.1%	99.0%	0	0.0%	97.7%
<= 13m 59s	0	0.0%	99.6%	0	0.0%	98.2%	0	0.0%	99.0%	0	0.0%	97.7%
<= 14m 59s	3	0.1%	99.7%	0	0.0%	98.2%	0	0.0%	99.0%	0	0.0%	97.7%
<= 15m 59s	0	0.0%	99.7%	0	0.0%	98.2%	1	0.0%	99.0%	0	0.0%	97.7%
<= 16m 59s	0	0.0%	99.7%	0	0.0%	98.2%	2	0.0%	99.0%	0	0.0%	97.7%
<= 17m 59s	0	0.0%	99.7%	0	0.0%	98.2%	0	0.0%	99.0%	1	0.1%	97.8%
<= 18m 59s	0	0.0%	99.7%	0	0.0%	98.2%	2	0.0%	99.0%	0	0.0%	97.8%
<= 19m 59s	0	0.0%	99.7%	0	0.0%	98.2%	2	0.0%	99.1%	0	0.0%	97.8%
>= 20m 0s	18	0.3%	100.0	21	1.8%	100.0	51	0.9%	100.0	22	2.0%	99.7%
Tot. Counts:	5,955			1,144			5,741			1,113		

Notes:

Total Records Reported by this PSAP: 7071
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7071

Fractile 911 Call Response Time Distribution

Middlebury Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	489	92.4%	92.4%	0	0.0%	0.0%	61	11.5%	11.5%	40	88.9%	88.9%
<= 0m 19s	39	7.4%	99.8%	2	1.3%	1.3%	53	10.0%	21.6%	1	2.2%	91.1%
<= 0m 29s	0	0.0%	99.8%	31	19.7%	21.0%	62	11.7%	33.3%	4	8.9%	100.0
<= 0m 39s	0	0.0%	99.8%	41	26.1%	47.1%	51	9.6%	42.9%	0	0.0%	100.0
<= 0m 49s	1	0.2%	100.0	31	19.7%	66.9%	48	9.1%	52.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	23	14.6%	81.5%	42	7.9%	59.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	25	15.9%	97.5%	70	13.2%	73.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.3%	98.7%	33	6.2%	79.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.3%	100.0	25	4.7%	84.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	33	6.2%	90.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	17	3.2%	93.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	15	2.8%	96.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	8	1.5%	97.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	98.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	529			157			529			45		

Notes:

Total Records Reported by this PSAP: 574
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 574

Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	4010	92.8%	92.8%	0	0.0%	0.0%	251	5.8%	5.8%	500	94.0%	94.0%
<= 0m 19s	269	6.2%	99.1%	10	3.4%	3.4%	322	7.5%	13.3%	7	1.3%	95.3%
<= 0m 29s	40	0.9%	100.0	77	25.8%	29.2%	335	7.8%	21.0%	25	4.7%	100.0
<= 0m 39s	1	0.0%	100.0	79	26.5%	55.7%	328	7.6%	28.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	50	16.8%	72.5%	293	6.8%	35.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	35	11.7%	84.2%	308	7.1%	42.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	21	7.0%	91.3%	608	14.1%	56.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	17	5.7%	97.0%	490	11.4%	68.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	7	2.3%	99.3%	398	9.2%	77.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.3%	99.7%	330	7.6%	84.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	213	4.9%	89.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.7%	141	3.3%	93.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.7%	92	2.1%	95.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.7%	62	1.4%	96.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.7%	56	1.3%	97.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.3%	100.0	29	0.7%	98.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	21	0.5%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,320			298			4,317			532		

Notes:

Total Records Reported by this PSAP: 4852
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4852

Fractile 911 Call Response Time Distribution

Milford Fire Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	3896	94.5%	94.5%	1	0.1%	0.1%	255	6.2%	6.2%	647	92.8%	92.8%
<= 0m 19s	188	4.6%	99.1%	309	17.3%	17.3%	442	10.7%	16.9%	16	2.3%	95.1%
<= 0m 29s	34	0.8%	99.9%	904	50.6%	67.9%	743	18.0%	34.9%	34	4.9%	100.0
<= 0m 39s	5	0.1%	100.0	358	20.0%	87.9%	913	22.1%	57.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	125	7.0%	94.9%	620	15.0%	72.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	60	3.4%	98.3%	417	10.1%	82.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	26	1.5%	99.7%	513	12.4%	94.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.1%	99.8%	152	3.7%	98.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.1%	99.9%	40	1.0%	99.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.9%	21	0.5%	99.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	99.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.1%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,123			1,788			4,123			697		

Notes:

Total Records Reported by this PSAP: 4820
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4820

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1063	88.4%	88.4%	0	0.0%	0.0%	105	8.8%	8.8%	245	92.8%	92.8%
<= 0m 19s	121	10.1%	98.4%	78	17.3%	17.3%	118	9.9%	18.7%	6	2.3%	95.1%
<= 0m 29s	19	1.6%	100.0	235	52.2%	69.6%	138	11.6%	30.3%	13	4.9%	100.0
<= 0m 39s	0	0.0%	100.0	72	16.0%	85.6%	125	10.5%	40.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	27	6.0%	91.6%	115	9.6%	50.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	17	3.8%	95.3%	103	8.6%	59.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	2.4%	97.8%	160	13.4%	72.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	0.9%	98.7%	105	8.8%	81.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	0.7%	99.3%	70	5.9%	87.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.4%	99.8%	34	2.8%	89.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	100.0	26	2.2%	92.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	22	1.8%	94.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	17	1.4%	95.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.8%	96.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	13	1.1%	97.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	97.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.2%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,203			450			1,193			264		

Notes:

Total Records Reported by this PSAP: 1467
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1467

Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1450	93.4%	93.4%	16	2.7%	2.7%	152	9.9%	9.9%	229	94.6%	94.6%
<= 0m 19s	84	5.4%	98.8%	165	27.9%	30.6%	220	14.3%	24.1%	5	2.1%	96.7%
<= 0m 29s	17	1.1%	99.9%	256	43.2%	73.8%	329	21.3%	45.5%	8	3.3%	100.0
<= 0m 39s	0	0.0%	99.9%	97	16.4%	90.2%	304	19.7%	65.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	99.9%	38	6.4%	96.6%	222	14.4%	79.6%	0	0.0%	100.0
<= 0m 59s	1	0.1%	100.0	11	1.9%	98.5%	130	8.4%	88.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	1.4%	99.8%	117	7.6%	95.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.2%	100.0	22	1.4%	97.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	97.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.0%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,552			592			1,542			242		

Notes:

Total Records Reported by this PSAP: 1794
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1794

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1152	93.6%	93.6%	0	0.0%	0.0%	158	12.8%	12.8%	124	98.4%	98.4%
<= 0m 19s	71	5.8%	99.4%	56	16.6%	16.6%	260	21.1%	34.0%	0	0.0%	98.4%
<= 0m 29s	7	0.6%	99.9%	138	40.9%	57.6%	176	14.3%	48.3%	2	1.6%	100.0
<= 0m 39s	0	0.0%	99.9%	71	21.1%	78.6%	140	11.4%	59.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	99.9%	36	10.7%	89.3%	86	7.0%	66.6%	0	0.0%	100.0
<= 0m 59s	1	0.1%	100.0	16	4.7%	94.1%	89	7.2%	73.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	15	4.5%	98.5%	145	11.8%	85.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	0.9%	99.4%	78	6.3%	92.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.4%	46	3.7%	95.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.3%	99.7%	23	1.9%	97.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.3%	100.0	8	0.6%	98.2%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,231			337			1,231			126		

Notes:

Total Records Reported by this PSAP: 1357
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1357

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	742	93.8%	93.8%	0	0.0%	0.0%	97	12.3%	12.3%	182	97.8%	97.8%
<= 0m 19s	41	5.2%	99.0%	9	11.8%	11.8%	131	16.6%	28.8%	1	0.5%	98.4%
<= 0m 29s	7	0.9%	99.9%	40	52.6%	64.5%	123	15.5%	44.4%	2	1.1%	99.5%
<= 0m 39s	1	0.1%	100.0	11	14.5%	78.9%	94	11.9%	56.3%	0	0.0%	99.5%
<= 0m 49s	0	0.0%	100.0	5	6.6%	85.5%	68	8.6%	64.9%	0	0.0%	99.5%
<= 0m 59s	0	0.0%	100.0	5	6.6%	92.1%	53	6.7%	71.6%	0	0.0%	99.5%
<= 1m 29s	0	0.0%	100.0	6	7.9%	100.0	89	11.3%	82.8%	0	0.0%	99.5%
<= 1m 59s	0	0.0%	100.0	0	0.0%	100.0	43	5.4%	88.2%	0	0.0%	99.5%
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	16	2.0%	90.3%	0	0.0%	99.5%
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	15	1.9%	92.2%	0	0.0%	99.5%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	18	2.3%	94.4%	0	0.0%	99.5%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	8	1.0%	95.4%	0	0.0%	99.5%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	9	1.1%	96.6%	0	0.0%	99.5%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	96.8%	0	0.0%	99.5%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	97.5%	0	0.0%	99.5%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	97.9%	0	0.0%	99.5%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.1%	0	0.0%	99.5%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	98.7%	0	0.0%	99.5%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.0%	0	0.0%	99.5%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	99.5%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	99.5%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	99.5%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	99.5%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	99.5%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.5%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.5%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.5%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.5%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	100.0	1	0.5%	100.0
Tot. Counts:	791			76			791			186		

Notes:

Total Records Reported by this PSAP: 977
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 977

Fractile 911 Call Response Time Distribution

New Haven Fire Communications Center

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	27697	96.8%	97.1%	8	0.1%	0.1%	3923	13.7%	13.7%	4124	96.7%	96.7%
<= 0m 19s	764	2.7%	99.7%	991	15.3%	15.4%	3119	10.9%	24.6%	31	0.7%	97.5%
<= 0m 29s	51	0.2%	99.9%	2609	40.3%	55.8%	4010	14.0%	38.6%	36	0.8%	98.3%
<= 0m 39s	3	0.0%	99.9%	1312	20.3%	76.1%	3274	11.4%	50.1%	0	0.0%	98.3%
<= 0m 49s	0	0.0%	99.9%	646	10.0%	86.1%	2539	8.9%	59.0%	0	0.0%	98.3%
<= 0m 59s	0	0.0%	99.9%	348	5.4%	91.4%	2223	7.8%	66.7%	1	0.0%	98.3%
<= 1m 29s	0	0.0%	99.9%	333	5.1%	96.6%	4056	14.2%	80.9%	0	0.0%	98.3%
<= 1m 59s	1	0.0%	99.9%	116	1.8%	98.4%	2398	8.4%	89.3%	0	0.0%	98.3%
<= 2m 29s	0	0.0%	99.9%	40	0.6%	99.0%	1232	4.3%	93.6%	0	0.0%	98.3%
<= 2m 59s	0	0.0%	99.9%	13	0.2%	99.2%	613	2.1%	95.7%	1	0.0%	98.4%
<= 3m 59s	0	0.0%	99.9%	6	0.1%	99.3%	395	1.4%	97.1%	0	0.0%	98.4%
<= 3m 59s	0	0.0%	99.9%	0	0.0%	99.3%	219	0.8%	97.9%	0	0.0%	98.4%
<= 4m 29s	0	0.0%	99.9%	3	0.0%	99.3%	142	0.5%	98.4%	0	0.0%	98.4%
<= 4m 59s	0	0.0%	99.9%	1	0.0%	99.4%	101	0.4%	98.7%	0	0.0%	98.4%
<= 5m 59s	6	0.0%	100.0	14	0.2%	99.6%	119	0.4%	99.2%	0	0.0%	98.4%
<= 6m 59s	1	0.0%	100.0	2	0.0%	99.6%	64	0.2%	99.4%	1	0.0%	98.4%
<= 7m 59s	0	0.0%	100.0	1	0.0%	99.6%	41	0.1%	99.5%	0	0.0%	98.4%
<= 8m 59s	1	0.0%	100.0	3	0.0%	99.7%	29	0.1%	99.6%	1	0.0%	98.4%
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.7%	21	0.1%	99.7%	0	0.0%	98.4%
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.7%	10	0.0%	99.7%	0	0.0%	98.4%
<= 11m 59s	0	0.0%	100.0	1	0.0%	99.7%	2	0.0%	99.7%	2	0.0%	98.5%
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.7%	4	0.0%	99.8%	0	0.0%	98.5%
<= 13m 59s	5	0.0%	100.0	2	0.0%	99.7%	5	0.0%	99.8%	0	0.0%	98.5%
<= 14m 59s	0	0.0%	100.0	1	0.0%	99.7%	5	0.0%	99.8%	1	0.0%	98.5%
<= 15m 59s	0	0.0%	100.0	0	0.0%	99.7%	1	0.0%	99.8%	1	0.0%	98.5%
<= 16m 59s	0	0.0%	100.0	0	0.0%	99.7%	2	0.0%	99.8%	0	0.0%	98.5%
<= 17m 59s	1	0.0%	100.0	0	0.0%	99.7%	1	0.0%	99.8%	2	0.0%	98.5%
<= 18m 59s	0	0.0%	100.0	0	0.0%	99.7%	1	0.0%	99.8%	0	0.0%	98.5%
<= 19m 59s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	99.8%	0	0.0%	98.5%
>= 20m 0s	6	0.0%	100.0	18	0.3%	100.0	55	0.2%	100.0	62	1.5%	100.0
Tot. Counts:	28,536			6,468			28,604			4,263		

Notes:

Total Records Reported by this PSAP: 32867
 Number of Records not Processed due to Bad Data: 68
 Total Records Analyzed: 32799

Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	2539	97.2%	97.2%	8	1.6%	1.6%	305	11.7%	11.7%	400	98.0%	98.0%
<= 0m 19s	66	2.5%	99.7%	66	13.3%	14.9%	403	15.4%	27.1%	3	0.7%	98.8%
<= 0m 29s	6	0.2%	100.0	191	38.6%	53.5%	440	16.9%	44.0%	5	1.2%	100.0
<= 0m 39s	1	0.0%	100.0	127	25.7%	79.2%	342	13.1%	57.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	56	11.3%	90.5%	298	11.4%	68.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	21	4.2%	94.7%	200	7.7%	76.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	16	3.2%	98.0%	341	13.1%	89.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	1.0%	99.0%	126	4.8%	94.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.4%	99.4%	50	1.9%	96.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.4%	22	0.8%	96.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.6%	20	0.8%	97.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	2	0.4%	100.0	22	0.8%	98.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,612			495			2,610			408		

Notes:

Total Records Reported by this PSAP: 3020
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3020

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	4079	96.5%	96.5%	0	0.0%	0.0%	336	8.0%	8.0%	562	98.3%	98.3%
<= 0m 19s	131	3.1%	99.6%	6	5.8%	5.8%	525	12.4%	20.4%	4	0.7%	99.0%
<= 0m 29s	16	0.4%	100.0	28	27.2%	33.0%	637	15.1%	35.5%	5	0.9%	99.8%
<= 0m 39s	2	0.0%	100.0	25	24.3%	57.3%	485	11.5%	46.9%	1	0.2%	100.0
<= 0m 49s	0	0.0%	100.0	9	8.7%	66.0%	462	10.9%	57.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	14	13.6%	79.6%	386	9.1%	67.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	10.7%	90.3%	614	14.5%	81.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	4.9%	95.1%	329	7.8%	89.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	2.9%	98.1%	161	3.8%	93.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.1%	102	2.4%	95.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	1.9%	100.0	51	1.2%	96.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	44	1.0%	97.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	29	0.7%	98.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.5%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,228			103			4,225			572		

Notes:

Total Records Reported by this PSAP: 4800
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4800

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1966	99.5%	99.5%	0	0.0%	0.0%	177	9.0%	9.0%	307	99.4%	99.4%
<= 0m 19s	10	0.5%	100.0	9	7.4%	7.4%	323	16.3%	25.3%	2	0.6%	100.0
<= 0m 29s	0	0.0%	100.0	47	38.5%	45.9%	305	15.4%	40.7%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	39	32.0%	77.9%	245	12.4%	53.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	12	9.8%	87.7%	209	10.6%	63.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	9	7.4%	95.1%	188	9.5%	73.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	2.5%	97.5%	322	16.3%	89.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.8%	98.4%	100	5.1%	94.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.8%	99.2%	51	2.6%	97.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.2%	19	1.0%	98.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.2%	4	0.2%	98.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.8%	100.0	10	0.5%	98.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,976			122			1,976			309		

Notes:

Total Records Reported by this PSAP: 2285
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2285

Fractile 911 Call Response Time Distribution

Newtown Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1568	98.1%	98.1%	0	0.0%	0.0%	103	6.4%	6.4%	176	98.3%	98.3%
<= 0m 19s	29	1.8%	99.9%	27	17.1%	17.1%	142	8.9%	15.3%	1	0.6%	98.9%
<= 0m 29s	1	0.1%	100.0	65	41.1%	58.2%	154	9.6%	25.0%	1	0.6%	99.4%
<= 0m 39s	0	0.0%	100.0	33	20.9%	79.1%	127	7.9%	32.9%	0	0.0%	99.4%
<= 0m 49s	0	0.0%	100.0	11	7.0%	86.1%	121	7.6%	40.5%	0	0.0%	99.4%
<= 0m 59s	0	0.0%	100.0	9	5.7%	91.8%	115	7.2%	47.7%	0	0.0%	99.4%
<= 1m 29s	0	0.0%	100.0	7	4.4%	96.2%	226	14.1%	61.8%	0	0.0%	99.4%
<= 1m 59s	0	0.0%	100.0	2	1.3%	97.5%	119	7.4%	69.3%	0	0.0%	99.4%
<= 2m 29s	0	0.0%	100.0	1	0.6%	98.1%	62	3.9%	73.2%	0	0.0%	99.4%
<= 2m 59s	0	0.0%	100.0	1	0.6%	98.7%	44	2.8%	75.9%	0	0.0%	99.4%
<= 3m 29s	0	0.0%	100.0	1	0.6%	99.4%	60	3.8%	79.7%	0	0.0%	99.4%
<= 3m 59s	0	0.0%	100.0	1	0.6%	100.0	65	4.1%	83.7%	0	0.0%	99.4%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	63	3.9%	87.7%	0	0.0%	99.4%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	54	3.4%	91.1%	0	0.0%	99.4%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	58	3.6%	94.7%	0	0.0%	99.4%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	31	1.9%	96.6%	0	0.0%	99.4%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	97.3%	0	0.0%	99.4%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.0%	0	0.0%	99.4%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.5%	0	0.0%	99.4%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.6%	0	0.0%	99.4%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.9%	0	0.0%	99.4%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.1%	0	0.0%	99.4%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.2%	0	0.0%	99.4%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	99.4%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	99.4%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.4%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.4%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	99.4%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	99.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	99.4%
Tot. Counts:	1,598			158			1,595			178		

Notes:

Total Records Reported by this PSAP: 1777
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1777

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1740	96.2%	96.2%	0	0.0%	0.0%	131	7.2%	7.2%	90	98.9%	98.9%
<= 0m 19s	62	3.4%	99.7%	3	6.4%	6.4%	263	14.5%	21.8%	1	1.1%	100.0
<= 0m 29s	6	0.3%	100.0	11	23.4%	29.8%	320	17.7%	39.5%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	15	31.9%	61.7%	266	14.7%	54.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	4	8.5%	70.2%	223	12.3%	66.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	14.9%	85.1%	163	9.0%	75.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	4	8.5%	93.6%	205	11.3%	86.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	4.3%	97.9%	88	4.9%	91.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	97.9%	53	2.9%	94.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	97.9%	21	1.2%	95.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	2.1%	100.0	19	1.1%	96.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.7%	97.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	98.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.8%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,808			47			1,808			91		

Notes:

Total Records Reported by this PSAP: 1899
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1899

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	4079	99.1%	99.1%	8	0.5%	0.5%	445	10.8%	10.8%	558	99.3%	99.3%
<= 0m 19s	37	0.9%	100.0	516	29.9%	30.4%	360	8.7%	19.5%	3	0.5%	99.8%
<= 0m 29s	2	0.0%	100.0	704	40.9%	71.3%	507	12.3%	31.9%	1	0.2%	100.0
<= 0m 39s	0	0.0%	100.0	273	15.8%	87.1%	616	15.0%	46.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	103	6.0%	93.1%	459	11.1%	58.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	42	2.4%	95.5%	288	7.0%	65.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	56	3.3%	98.8%	447	10.9%	75.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	15	0.9%	99.7%	418	10.2%	86.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	0.2%	99.9%	271	6.6%	92.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.1%	99.9%	135	3.3%	95.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.1%	100.0	66	1.6%	97.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	46	1.1%	98.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	98.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,118			1,723			4,118			562		

Notes:

Total Records Reported by this PSAP: 4680
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4680

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	4436	96.4%	96.4%	0	0.0%	0.0%	366	8.0%	8.0%	564	89.4%	89.4%
<= 0m 19s	156	3.4%	99.8%	482	38.8%	38.8%	486	10.6%	18.5%	7	1.1%	90.5%
<= 0m 29s	10	0.2%	100.0	465	37.4%	76.2%	615	13.4%	31.9%	3	0.5%	91.0%
<= 0m 39s	0	0.0%	100.0	140	11.3%	87.5%	463	10.1%	41.9%	0	0.0%	91.0%
<= 0m 49s	0	0.0%	100.0	65	5.2%	92.8%	432	9.4%	51.3%	0	0.0%	91.0%
<= 0m 59s	0	0.0%	100.0	44	3.5%	96.3%	407	8.8%	60.2%	0	0.0%	91.0%
<= 1m 29s	0	0.0%	100.0	23	1.9%	98.1%	835	18.1%	78.3%	0	0.0%	91.0%
<= 1m 59s	0	0.0%	100.0	13	1.0%	99.2%	444	9.7%	88.0%	0	0.0%	91.0%
<= 2m 29s	0	0.0%	100.0	2	0.2%	99.4%	263	5.7%	93.7%	0	0.0%	91.0%
<= 2m 59s	0	0.0%	100.0	2	0.2%	99.5%	123	2.7%	96.4%	0	0.0%	91.0%
<= 3m 29s	1	0.0%	100.0	2	0.2%	99.7%	53	1.2%	97.5%	1	0.2%	91.1%
<= 3m 59s	0	0.0%	100.0	2	0.2%	99.8%	22	0.5%	98.0%	0	0.0%	91.1%
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	29	0.6%	98.6%	0	0.0%	91.1%
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.8%	19	0.4%	99.0%	0	0.0%	91.1%
<= 5m 59s	0	0.0%	100.0	1	0.1%	99.9%	14	0.3%	99.3%	0	0.0%	91.1%
<= 6m 59s	0	0.0%	100.0	1	0.1%	100.0	7	0.2%	99.5%	0	0.0%	91.1%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	91.1%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	91.1%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	91.1%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	91.1%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	91.1%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.1%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.2%	91.3%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.3%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.3%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	91.3%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	91.4%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.4%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	91.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	54	8.6%	100.0
Tot. Counts:	4,603			1,242			4,601			631		

Notes:

Total Records Reported by this PSAP: 5234
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5234

Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	773	95.1%	95.1%	0	0.0%	0.0%	41	5.0%	5.0%	50	96.2%	96.2%
<= 0m 19s	37	4.6%	99.6%	0	0.0%	0.0%	49	6.0%	11.1%	2	3.8%	100.0
<= 0m 29s	3	0.4%	100.0	2	6.9%	6.9%	52	6.4%	17.5%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	6	20.7%	27.6%	62	7.6%	25.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	10	34.5%	62.1%	47	5.8%	30.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	2	6.9%	69.0%	73	9.0%	39.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	24.1%	93.1%	163	20.1%	60.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	3.4%	96.6%	108	13.3%	73.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	3.4%	100.0	60	7.4%	80.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	37	4.6%	85.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	28	3.4%	88.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	16	2.0%	90.6%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	14	1.7%	92.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	18	2.2%	94.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	21	2.6%	97.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.4%	98.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	813			29			812			52		

Notes:

Total Records Reported by this PSAP: 865
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 865

Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1637	97.4%	97.4%	0	0.0%	0.0%	105	6.3%	6.3%	44	97.8%	97.8%
<= 0m 19s	38	2.3%	99.7%	33	6.3%	6.3%	158	9.4%	15.7%	0	0.0%	97.8%
<= 0m 29s	5	0.3%	100.0	148	28.1%	34.3%	210	12.5%	28.2%	1	2.2%	100.0
<= 0m 39s	0	0.0%	100.0	158	30.0%	64.3%	212	12.6%	40.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	85	16.1%	80.5%	228	13.6%	54.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	39	7.4%	87.9%	215	12.8%	67.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	44	8.3%	96.2%	282	16.8%	83.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	13	2.5%	98.7%	108	6.4%	90.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	4	0.8%	99.4%	57	3.4%	93.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.6%	26	1.5%	95.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.6%	12	0.7%	96.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.6%	15	0.9%	96.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.6%	9	0.5%	97.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.6%	3	0.2%	97.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	2	0.4%	100.0	13	0.8%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	98.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,680			527			1,680			45		

Notes:

Total Records Reported by this PSAP: 1725
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1725

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1335	93.9%	93.9%	2	0.5%	0.5%	280	19.9%	19.9%	265	96.0%	96.0%
<= 0m 19s	78	5.5%	99.4%	37	9.2%	9.7%	157	11.2%	31.1%	6	2.2%	98.2%
<= 0m 29s	9	0.6%	100.0	131	32.4%	42.1%	132	9.4%	40.5%	5	1.8%	100.0
<= 0m 39s	0	0.0%	100.0	88	21.8%	63.9%	98	7.0%	47.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	54	13.4%	77.2%	94	6.7%	54.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	42	10.4%	87.6%	89	6.3%	60.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	39	9.7%	97.3%	161	11.5%	72.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	9	2.2%	99.5%	85	6.0%	78.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.5%	58	4.1%	82.1%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.8%	45	3.2%	85.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.8%	41	2.9%	88.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	44	3.1%	91.4%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.2%	100.0	36	2.6%	94.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	28	2.0%	95.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	27	1.9%	97.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	98.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,422			404			1,405			276		

Notes:

Total Records Reported by this PSAP: 1698
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1698

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	949	97.3%	97.3%	0	0.0%	0.0%	68	7.0%	7.0%	124	99.2%	99.2%
<= 0m 19s	22	2.3%	99.6%	15	9.9%	9.9%	67	6.9%	13.9%	0	0.0%	99.2%
<= 0m 29s	4	0.4%	100.0	73	48.3%	58.3%	85	8.7%	22.6%	1	0.8%	100.0
<= 0m 39s	0	0.0%	100.0	32	21.2%	79.5%	90	9.2%	31.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	13	8.6%	88.1%	85	8.7%	40.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	5.3%	93.4%	82	8.4%	49.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	6	4.0%	97.4%	151	15.5%	64.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.7%	98.0%	86	8.8%	73.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.7%	98.7%	63	6.5%	79.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.7%	99.3%	49	5.0%	84.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.3%	40	4.1%	89.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.3%	24	2.5%	91.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.3%	21	2.2%	93.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.3%	14	1.4%	95.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.7%	100.0	22	2.3%	97.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	1.0%	98.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.3%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	975			151			973			125		

Notes:

Total Records Reported by this PSAP: 1100
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1100

Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	672	95.0%	95.0%	0	0.0%	0.0%	110	15.8%	15.8%	100	99.0%	99.0%
<= 0m 19s	31	4.4%	99.4%	24	25.0%	25.0%	84	12.1%	27.9%	1	1.0%	100.0
<= 0m 29s	4	0.6%	100.0	44	45.8%	70.8%	131	18.8%	46.7%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	13	13.5%	84.4%	117	16.8%	63.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	7	7.3%	91.7%	57	8.2%	71.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	2	2.1%	93.8%	59	8.5%	80.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	4	4.2%	97.9%	84	12.1%	92.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	1.0%	99.0%	25	3.6%	95.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	1.0%	100.0	10	1.4%	97.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	9	1.3%	98.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	99.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	99.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	707			96			696			101		

Notes:

Total Records Reported by this PSAP: 808
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 808

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	8043	98.1%	98.1%	1	0.0%	0.0%	670	8.2%	8.2%	1072	98.3%	98.3%
<= 0m 19s	135	1.6%	99.8%	669	19.2%	19.3%	802	9.8%	18.0%	11	1.0%	99.4%
<= 0m 29s	17	0.2%	100.0	1387	39.9%	59.1%	1239	15.1%	33.1%	7	0.6%	100.0
<= 0m 39s	0	0.0%	100.0	730	21.0%	80.1%	1417	17.3%	50.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	346	9.9%	90.1%	1162	14.2%	64.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	159	4.6%	94.6%	776	9.5%	74.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	130	3.7%	98.4%	990	12.1%	86.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	33	0.9%	99.3%	362	4.4%	90.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	10	0.3%	99.6%	272	3.3%	93.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	11	0.3%	99.9%	176	2.1%	96.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.0%	99.9%	85	1.0%	97.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.0%	100.0	58	0.7%	97.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	30	0.4%	98.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	25	0.3%	98.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.0%	100.0	33	0.4%	98.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	18	0.2%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	8,195			3,479			8,187			1,090		

Notes:

Total Records Reported by this PSAP: 9285
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 9285

Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	552	93.9%	93.9%	0	0.0%	0.0%	50	8.5%	8.5%	93	96.9%	96.9%
<= 0m 19s	34	5.8%	99.7%	5	7.8%	7.8%	72	12.2%	20.7%	1	1.0%	97.9%
<= 0m 29s	2	0.3%	100.0	19	29.7%	37.5%	66	11.2%	32.0%	2	2.1%	100.0
<= 0m 39s	0	0.0%	100.0	15	23.4%	60.9%	87	14.8%	46.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	6	9.4%	70.3%	91	15.5%	62.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	13	20.3%	90.6%	70	11.9%	74.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	4.7%	95.3%	87	14.8%	88.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	1.6%	96.9%	33	5.6%	94.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	96.9%	12	2.0%	96.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	96.9%	7	1.2%	97.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	1.6%	98.4%	2	0.3%	98.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.4%	2	0.3%	98.5%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	98.4%	2	0.3%	98.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	98.4%	2	0.3%	99.1%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	98.4%	1	0.2%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	98.4%	0	0.0%	99.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	98.4%	0	0.0%	99.3%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	1	1.6%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	588			64			588			96		

Notes:

Total Records Reported by this PSAP: 684
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 684

Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1461	97.4%	97.4%	2	0.4%	0.4%	185	12.3%	12.3%	368	98.4%	98.4%
<= 0m 19s	38	2.5%	99.9%	244	53.7%	54.2%	213	14.2%	26.5%	4	1.1%	99.5%
<= 0m 29s	1	0.1%	100.0	151	33.3%	87.4%	227	15.1%	41.7%	2	0.5%	100.0
<= 0m 39s	0	0.0%	100.0	24	5.3%	92.7%	214	14.3%	55.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	14	3.1%	95.8%	161	10.7%	66.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	1.1%	96.9%	132	8.8%	75.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	1.5%	98.5%	207	13.8%	89.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.2%	98.7%	67	4.5%	93.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	0.7%	99.3%	32	2.1%	95.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.3%	20	1.3%	97.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.2%	99.6%	9	0.6%	97.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	99.8%	2	0.1%	97.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	6	0.4%	98.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	98.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.8%	9	0.6%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.2%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,500			454			1,500			374		

Notes:

Total Records Reported by this PSAP: 1874
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1874

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1372	94.8%	94.8%	0	0.0%	0.0%	129	8.9%	8.9%	207	95.4%	95.4%
<= 0m 19s	65	4.5%	99.2%	14	15.7%	15.7%	153	10.6%	19.5%	2	0.9%	96.3%
<= 0m 29s	11	0.8%	100.0	45	50.6%	66.3%	196	13.5%	33.0%	8	3.7%	100.0
<= 0m 39s	0	0.0%	100.0	20	22.5%	88.8%	185	12.8%	45.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	2	2.2%	91.0%	149	10.3%	56.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	3	3.4%	94.4%	143	9.9%	66.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	3	3.4%	97.8%	226	15.6%	81.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	2.2%	100.0	122	8.4%	90.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	37	2.6%	92.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	26	1.8%	94.4%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	24	1.7%	96.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	96.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	97.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	97.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	98.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,448			89			1,447			217		

Notes:

Total Records Reported by this PSAP: 1665
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1665

Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	859	93.5%	93.5%	0	0.0%	0.0%	60	6.5%	6.5%	86	95.6%	95.6%
<= 0m 19s	58	6.3%	99.8%	86	27.9%	27.9%	96	10.4%	17.0%	1	1.1%	96.7%
<= 0m 29s	2	0.2%	100.0	142	46.1%	74.0%	128	13.9%	30.9%	3	3.3%	100.0
<= 0m 39s	0	0.0%	100.0	52	16.9%	90.9%	123	13.4%	44.3%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	11	3.6%	94.5%	96	10.4%	54.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	6	1.9%	96.4%	90	9.8%	64.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	2.6%	99.0%	152	16.5%	81.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	99.0%	77	8.4%	89.4%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.6%	99.7%	39	4.2%	93.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.7%	22	2.4%	96.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	17	1.8%	97.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.3%	100.0	3	0.3%	98.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	919			308			919			90		

Notes:

Total Records Reported by this PSAP: 1009
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1009

Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	2670	97.4%	97.4%	4	0.5%	0.5%	272	9.9%	9.9%	488	98.2%	98.2%
<= 0m 19s	67	2.4%	99.8%	386	44.9%	45.4%	345	12.6%	22.5%	3	0.6%	98.8%
<= 0m 29s	5	0.2%	100.0	294	34.2%	79.6%	564	20.6%	43.1%	5	1.0%	99.8%
<= 0m 39s	0	0.0%	100.0	89	10.4%	90.0%	399	14.6%	57.6%	0	0.0%	99.8%
<= 0m 49s	0	0.0%	100.0	50	5.8%	95.8%	283	10.3%	68.0%	0	0.0%	99.8%
<= 0m 59s	0	0.0%	100.0	16	1.9%	97.7%	184	6.7%	74.7%	0	0.0%	99.8%
<= 1m 29s	0	0.0%	100.0	15	1.7%	99.4%	371	13.5%	88.2%	0	0.0%	99.8%
<= 1m 59s	0	0.0%	100.0	2	0.2%	99.7%	168	6.1%	94.3%	0	0.0%	99.8%
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.7%	67	2.4%	96.8%	0	0.0%	99.8%
<= 2m 59s	0	0.0%	100.0	1	0.1%	99.8%	25	0.9%	97.7%	0	0.0%	99.8%
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.8%	18	0.7%	98.4%	0	0.0%	99.8%
<= 3m 59s	0	0.0%	100.0	1	0.1%	99.9%	10	0.4%	98.7%	1	0.2%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	8	0.3%	99.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	8	0.3%	99.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.9%	5	0.2%	99.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.9%	7	0.3%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	1	0.1%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,742			859			2,741			497		

Notes:

Total Records Reported by this PSAP: 3239
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3239

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1426	96.5%	96.5%	0	0.0%	0.0%	332	22.5%	22.5%	105	93.8%	93.8%
<= 0m 19s	43	2.9%	99.4%	0	0.0%	0.0%	187	12.7%	35.2%	2	1.8%	95.5%
<= 0m 29s	9	0.6%	100.0	7	25.0%	25.0%	177	12.0%	47.2%	1	0.9%	96.4%
<= 0m 39s	0	0.0%	100.0	5	17.9%	42.9%	111	7.5%	54.7%	0	0.0%	96.4%
<= 0m 49s	0	0.0%	100.0	3	10.7%	53.6%	84	5.7%	60.4%	0	0.0%	96.4%
<= 0m 59s	0	0.0%	100.0	4	14.3%	67.9%	68	4.6%	65.0%	0	0.0%	96.4%
<= 1m 29s	0	0.0%	100.0	8	28.6%	96.4%	184	12.5%	77.4%	1	0.9%	97.3%
<= 1m 59s	0	0.0%	100.0	0	0.0%	96.4%	86	5.8%	83.3%	0	0.0%	97.3%
<= 2m 29s	0	0.0%	100.0	0	0.0%	96.4%	68	4.6%	87.9%	0	0.0%	97.3%
<= 2m 59s	0	0.0%	100.0	1	3.6%	100.0	38	2.6%	90.4%	0	0.0%	97.3%
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	35	2.4%	92.8%	0	0.0%	97.3%
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	20	1.4%	94.2%	0	0.0%	97.3%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	95.1%	0	0.0%	97.3%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.9%	96.0%	0	0.0%	97.3%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	26	1.8%	97.8%	0	0.0%	97.3%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.3%	0	0.0%	97.3%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	99.0%	0	0.0%	97.3%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.3%	0	0.0%	97.3%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.7%	0	0.0%	97.3%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	97.3%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	97.3%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	97.3%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	97.3%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	97.3%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	97.3%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	97.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	2.7%	100.0
Tot. Counts:	1,478			28			1,476			112		

Notes:

Total Records Reported by this PSAP: 1590
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1590

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1182	94.4%	94.4%	0	0.0%	0.0%	92	7.3%	7.3%	177	97.3%	97.3%
<= 0m 19s	65	5.2%	99.6%	0	0.0%	0.0%	128	10.2%	17.6%	0	0.0%	97.3%
<= 0m 29s	5	0.4%	100.0	7	26.9%	26.9%	131	10.5%	28.0%	5	2.7%	100.0
<= 0m 39s	0	0.0%	100.0	8	30.8%	57.7%	90	7.2%	35.2%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	5	19.2%	76.9%	95	7.6%	42.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	1	3.8%	80.8%	97	7.7%	50.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	2	7.7%	88.5%	199	15.9%	66.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	7.7%	96.2%	170	13.6%	80.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	96.2%	84	6.7%	86.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	3.8%	100.0	37	3.0%	89.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	33	2.6%	92.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	22	1.8%	94.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	10	0.8%	94.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	95.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	14	1.1%	96.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	97.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	12	1.0%	98.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.0%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.6%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,252			26			1,252			182		

Notes:

Total Records Reported by this PSAP: 1436
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1436

Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1956	96.7%	96.7%	0	0.0%	0.0%	47	2.3%	2.3%	55	94.8%	94.8%
<= 0m 19s	65	3.2%	99.9%	13	9.5%	9.5%	46	2.3%	4.6%	2	3.4%	98.3%
<= 0m 29s	2	0.1%	100.0	47	34.3%	43.8%	70	3.5%	8.1%	1	1.7%	100.0
<= 0m 39s	0	0.0%	100.0	26	19.0%	62.8%	110	5.4%	13.5%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	18	13.1%	75.9%	121	6.0%	19.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	5.1%	81.0%	209	10.3%	29.8%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	13	9.5%	90.5%	640	31.6%	61.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	5.1%	95.6%	416	20.6%	82.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	2.2%	97.8%	174	8.6%	90.6%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	97.8%	65	3.2%	93.8%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	1.5%	99.3%	42	2.1%	95.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.7%	100.0	18	0.9%	96.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	97.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	97.7%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	98.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.8%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.1%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,023			137			2,023			58		

Notes:

Total Records Reported by this PSAP: 2081
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2081

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1412	98.8%	98.8%	0	0.0%	0.0%	97	6.8%	6.8%	197	99.5%	99.5%
<= 0m 19s	16	1.1%	99.9%	11	8.2%	8.2%	162	11.3%	18.1%	1	0.5%	100.0
<= 0m 29s	1	0.1%	100.0	54	40.3%	48.5%	156	10.9%	29.0%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	44	32.8%	81.3%	144	10.1%	39.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	7	5.2%	86.6%	147	10.3%	49.4%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	6.0%	92.5%	124	8.7%	58.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	10	7.5%	100.0	209	14.6%	72.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	100.0	120	8.4%	81.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	69	4.8%	85.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	40	2.8%	88.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	27	1.9%	90.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	21	1.5%	92.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	28	2.0%	94.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	95.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	24	1.7%	96.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	21	1.5%	98.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	99.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,429			134			1,429			198		

Notes:

Total Records Reported by this PSAP: 1627
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1627

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	2658	99.1%	99.1%	0	0.0%	0.0%	226	8.4%	8.4%	430	99.5%	99.5%
<= 0m 19s	22	0.8%	99.9%	220	28.1%	28.1%	331	12.3%	20.8%	2	0.5%	100.0
<= 0m 29s	3	0.1%	100.0	317	40.5%	68.6%	290	10.8%	31.6%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	109	13.9%	82.5%	242	9.0%	40.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	58	7.4%	89.9%	199	7.4%	48.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	35	4.5%	94.4%	186	6.9%	54.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	26	3.3%	97.7%	406	15.1%	70.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	8	1.0%	98.7%	273	10.2%	80.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	6	0.8%	99.5%	159	5.9%	86.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.1%	99.6%	105	3.9%	90.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.1%	99.7%	76	2.8%	92.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.7%	49	1.8%	94.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.1%	99.9%	39	1.5%	96.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	26	1.0%	97.2%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.1%	100.0	34	1.3%	98.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.7%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,683			783			2,683			432		

Notes:

Total Records Reported by this PSAP: 3115
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3115

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1322	96.5%	96.5%	0	0.0%	0.0%	125	9.1%	9.1%	182	97.8%	97.8%
<= 0m 19s	36	2.6%	99.1%	38	16.8%	16.8%	140	10.2%	19.4%	0	0.0%	97.8%
<= 0m 29s	12	0.9%	100.0	103	45.6%	62.4%	171	12.5%	31.9%	4	2.2%	100.0
<= 0m 39s	0	0.0%	100.0	49	21.7%	84.1%	154	11.3%	43.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	15	6.6%	90.7%	146	10.7%	53.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	9	4.0%	94.7%	126	9.2%	63.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	3.1%	97.8%	220	16.1%	79.1%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	3	1.3%	99.1%	88	6.4%	85.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.4%	99.6%	46	3.4%	88.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.6%	37	2.7%	91.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.4%	100.0	29	2.1%	93.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	18	1.3%	95.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	95.8%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	96.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	17	1.2%	97.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	98.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,370			226			1,368			186		

Notes:

Total Records Reported by this PSAP: 1556
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1556

Fractile 911 Call Response Time Distribution

Stratford Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	5444	97.0%	97.0%	0	0.0%	0.0%	586	10.4%	10.4%	76	100.0	100.0
<= 0m 19s	159	2.8%	99.9%	124	25.4%	25.4%	704	12.5%	23.0%	0	0.0%	100.0
<= 0m 29s	7	0.1%	100.0	215	44.0%	69.3%	811	14.5%	37.5%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	83	17.0%	86.3%	613	10.9%	48.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	31	6.3%	92.6%	428	7.6%	56.0%	0	0.0%	100.0
<= 0m 59s	1	0.0%	100.0	12	2.5%	95.1%	423	7.5%	63.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	14	2.9%	98.0%	724	12.9%	76.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	7	1.4%	99.4%	423	7.5%	84.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.4%	296	5.3%	89.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	99.6%	167	3.0%	92.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.6%	122	2.2%	94.4%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.2%	99.8%	83	1.5%	95.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.2%	100.0	57	1.0%	96.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	38	0.7%	97.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	58	1.0%	98.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	29	0.5%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	19	0.3%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,611			489			5,610			76		

Notes:

Total Records Reported by this PSAP: 5687
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5687

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	583	90.4%	90.4%	0	0.0%	0.0%	32	5.0%	5.0%	53	91.4%	91.4%
<= 0m 19s	56	8.7%	99.1%	11	14.9%	14.9%	61	9.5%	14.4%	3	5.2%	96.6%
<= 0m 29s	5	0.8%	99.8%	25	33.8%	48.6%	81	12.6%	27.0%	2	3.4%	100.0
<= 0m 39s	0	0.0%	99.8%	20	27.0%	75.7%	117	18.2%	45.2%	0	0.0%	100.0
<= 0m 49s	1	0.2%	100.0	7	9.5%	85.1%	99	15.4%	60.6%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	1	1.4%	86.5%	78	12.1%	72.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	7	9.5%	95.9%	100	15.5%	88.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	1.4%	97.3%	34	5.3%	93.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	1.4%	98.6%	12	1.9%	95.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.6%	10	1.6%	96.9%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.6%	5	0.8%	97.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	1.4%	100.0	1	0.2%	97.8%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	645			74			644			58		

Notes:

Total Records Reported by this PSAP: 703
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 703

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	457	95.2%	95.2%	0	0.0%	0.0%	30	6.3%	6.3%	51	94.4%	94.4%
<= 0m 19s	20	4.2%	99.4%	0	0.0%	0.0%	31	6.5%	12.7%	2	3.7%	98.1%
<= 0m 29s	3	0.6%	100.0	19	27.5%	27.5%	42	8.8%	21.5%	1	1.9%	100.0
<= 0m 39s	0	0.0%	100.0	23	33.3%	60.9%	68	14.2%	35.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	11	15.9%	76.8%	54	11.3%	46.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	7.2%	84.1%	49	10.2%	57.1%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	6	8.7%	92.8%	81	16.9%	74.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	5	7.2%	100.0	46	9.6%	83.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	100.0	20	4.2%	87.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	14	2.9%	90.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	91.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	6	1.3%	92.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	93.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	1.3%	94.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	1.9%	96.7%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	8	1.7%	98.3%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	99.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.4%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	480			69			480			54		

Notes:

Total Records Reported by this PSAP: 534
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 534

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	7394	96.4%	96.4%	2	0.1%	0.1%	507	6.6%	6.6%	339	98.8%	98.8%
<= 0m 19s	242	3.2%	99.6%	978	27.4%	27.4%	708	9.2%	15.8%	2	0.6%	99.4%
<= 0m 29s	34	0.4%	100.0	1461	40.9%	68.4%	1509	19.7%	35.5%	2	0.6%	100.0
<= 0m 39s	0	0.0%	100.0	624	17.5%	85.8%	1600	20.9%	56.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	242	6.8%	92.6%	1106	14.4%	70.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	110	3.1%	95.7%	771	10.1%	80.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	124	3.5%	99.2%	898	11.7%	92.6%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	23	0.6%	99.8%	269	3.5%	96.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.1%	99.9%	110	1.4%	97.5%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	4	0.1%	100.0	50	0.7%	98.2%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	39	0.5%	98.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	27	0.4%	99.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.0%	100.0	14	0.2%	99.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,670			3,571			7,668			343		

Notes:

Total Records Reported by this PSAP: 8013
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8013

Fractile 911 Call Response Time Distribution

Torrington Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	2960	98.5%	98.5%	6	0.6%	0.6%	297	9.9%	9.9%	263	98.9%	98.9%
<= 0m 19s	46	1.5%	100.0	355	37.8%	38.4%	187	6.2%	16.1%	1	0.4%	99.2%
<= 0m 29s	0	0.0%	100.0	317	33.8%	72.2%	291	9.7%	25.8%	2	0.8%	100.0
<= 0m 39s	0	0.0%	100.0	127	13.5%	85.7%	249	8.3%	34.1%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	53	5.6%	91.4%	238	7.9%	42.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	36	3.8%	95.2%	279	9.3%	51.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	26	2.8%	98.0%	547	18.2%	69.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	13	1.4%	99.4%	369	12.3%	81.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	0.3%	99.7%	210	7.0%	88.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	0.2%	99.9%	116	3.9%	92.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.9%	57	1.9%	94.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	45	1.5%	96.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	22	0.7%	96.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	18	0.6%	97.3%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.1%	100.0	26	0.9%	98.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	25	0.8%	99.0%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,006			939			3,006			266		

Notes:

Total Records Reported by this PSAP: 3272
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3272

Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	2189	99.1%	99.1%	0	0.0%	0.0%	155	7.0%	7.0%	146	99.3%	99.3%
<= 0m 19s	19	0.9%	100.0	8	4.8%	4.8%	247	11.2%	18.2%	1	0.7%	100.0
<= 0m 29s	0	0.0%	100.0	50	30.1%	34.9%	204	9.2%	27.4%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	42	25.3%	60.2%	197	8.9%	36.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	22	13.3%	73.5%	144	6.5%	42.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	20	12.0%	85.5%	142	6.4%	49.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	19	11.4%	97.0%	355	16.1%	65.4%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.2%	98.2%	317	14.4%	79.8%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	1.8%	100.0	210	9.5%	89.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	95	4.3%	93.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	54	2.4%	96.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	25	1.1%	97.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	98.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	98.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	14	0.6%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.4%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,208			166			2,208			147		

Notes:

Total Records Reported by this PSAP: 2355
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2355

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1755	98.2%	98.2%	0	0.0%	0.0%	341	19.1%	19.1%	99	98.0%	98.0%
<= 0m 19s	29	1.6%	99.8%	9	9.5%	9.5%	642	36.0%	55.1%	0	0.0%	98.0%
<= 0m 29s	3	0.2%	100.0	42	44.2%	53.7%	279	15.6%	70.8%	2	2.0%	100.0
<= 0m 39s	0	0.0%	100.0	18	18.9%	72.6%	140	7.9%	78.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	16	16.8%	89.5%	99	5.6%	84.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	3	3.2%	92.6%	62	3.5%	87.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	4	4.2%	96.8%	82	4.6%	92.3%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	1.1%	97.9%	42	2.4%	94.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	2.1%	100.0	31	1.7%	96.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.7%	97.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	97.6%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.7%	98.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,787			95			1,783			101		

Notes:

Total Records Reported by this PSAP: 1888
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1888

Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	8928	96.4%	96.4%	0	0.0%	0.0%	761	8.2%	8.2%	536	96.6%	96.6%
<= 0m 19s	281	3.0%	99.4%	535	10.2%	10.2%	1091	11.8%	20.0%	5	0.9%	97.5%
<= 0m 29s	53	0.6%	100.0	2690	51.3%	61.5%	1476	16.0%	36.0%	14	2.5%	100.0
<= 0m 39s	0	0.0%	100.0	1268	24.2%	85.7%	2001	21.6%	57.6%	0	0.0%	100.0
<= 0m 49s	1	0.0%	100.0	404	7.7%	93.4%	1340	14.5%	72.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	182	3.5%	96.9%	937	10.1%	82.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	111	2.1%	99.0%	974	10.5%	92.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	36	0.7%	99.7%	330	3.6%	96.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	11	0.2%	99.9%	142	1.5%	97.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.0%	99.9%	64	0.7%	98.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	3	0.1%	99.9%	41	0.4%	99.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	15	0.2%	99.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	12	0.1%	99.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.9%	11	0.1%	99.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.0%	100.0	15	0.2%	99.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	2	0.0%	100.0	8	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	9,263			5,244			9,248			555		

Notes:

Total Records Reported by this PSAP: 9818
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 9818

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1407	96.0%	96.0%	0	0.0%	0.0%	171	11.7%	11.7%	185	93.0%	93.0%
<= 0m 19s	51	3.5%	99.5%	99	21.6%	21.6%	191	13.0%	24.7%	4	2.0%	95.0%
<= 0m 29s	7	0.5%	100.0	162	35.4%	57.0%	243	16.6%	41.3%	10	5.0%	100.0
<= 0m 39s	0	0.0%	100.0	85	18.6%	75.5%	207	14.1%	55.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	52	11.4%	86.9%	142	9.7%	65.1%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	28	6.1%	93.0%	116	7.9%	73.0%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	24	5.2%	98.3%	190	13.0%	86.0%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	6	1.3%	99.6%	98	6.7%	92.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.2%	99.8%	37	2.5%	95.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.2%	100.0	19	1.3%	96.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	97.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	97.7%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	98.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,465			458			1,465			199		

Notes:

Total Records Reported by this PSAP: 1664
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1664

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	2989	99.0%	99.0%	0	0.0%	0.0%	246	8.2%	8.2%	369	99.2%	99.2%
<= 0m 19s	24	0.8%	99.8%	43	22.9%	22.9%	335	11.1%	19.3%	1	0.3%	99.5%
<= 0m 29s	5	0.2%	100.0	76	40.4%	63.3%	412	13.7%	32.9%	2	0.5%	100.0
<= 0m 39s	0	0.0%	100.0	30	16.0%	79.3%	382	12.7%	45.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	14	7.4%	86.7%	254	8.4%	54.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	9	4.8%	91.5%	263	8.7%	62.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	5.9%	97.3%	551	18.3%	80.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.1%	98.4%	302	10.0%	91.0%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	3	1.6%	100.0	120	4.0%	94.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	100.0	53	1.8%	96.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	100.0	25	0.8%	97.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	20	0.7%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	98.5%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	98.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	17	0.6%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,018			188			3,018			372		

Notes:

Total Records Reported by this PSAP: 3390
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3390

Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	2362	98.0%	98.0%	0	0.0%	0.0%	182	7.6%	7.6%	312	99.0%	99.0%
<= 0m 19s	47	2.0%	100.0	78	17.7%	17.7%	281	11.7%	19.2%	1	0.3%	99.4%
<= 0m 29s	1	0.0%	100.0	235	53.4%	71.1%	382	15.9%	35.1%	2	0.6%	100.0
<= 0m 39s	0	0.0%	100.0	83	18.9%	90.0%	399	16.6%	51.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	18	4.1%	94.1%	293	12.2%	63.8%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	16	3.6%	97.7%	211	8.8%	72.5%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	8	1.8%	99.5%	281	11.7%	84.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	0	0.0%	99.5%	130	5.4%	89.6%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.5%	54	2.2%	91.8%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.5%	44	1.8%	93.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.5%	36	1.5%	95.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.5%	23	1.0%	96.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.5%	25	1.0%	97.1%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.5%	17	0.7%	97.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	1	0.2%	99.8%	18	0.7%	98.6%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	1	0.2%	100.0	15	0.6%	99.2%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.4%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,410			440			2,410			315		

Notes:

Total Records Reported by this PSAP: 2725
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2725

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1859	98.9%	98.9%	0	0.0%	0.0%	260	13.8%	13.8%	310	99.7%	99.7%
<= 0m 19s	17	0.9%	99.8%	33	15.0%	15.0%	233	12.4%	26.2%	1	0.3%	100.0
<= 0m 29s	3	0.2%	100.0	90	40.9%	55.9%	251	13.4%	39.6%	0	0.0%	100.0
<= 0m 39s	0	0.0%	100.0	47	21.4%	77.3%	227	12.1%	51.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	24	10.9%	88.2%	176	9.4%	61.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	10	4.5%	92.7%	162	8.6%	69.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	5.0%	97.7%	230	12.2%	81.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	1	0.5%	98.2%	118	6.3%	88.2%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	0.9%	99.1%	60	3.2%	91.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.5%	99.5%	42	2.2%	93.6%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.5%	26	1.4%	95.0%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.5%	22	1.2%	96.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.5%	100.0	16	0.9%	97.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	97.4%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	97.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.7%	98.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	99.2%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.5%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,879			220			1,879			311		

Notes:

Total Records Reported by this PSAP: 2190
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2190

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	4548	99.4%	99.4%	1	0.1%	0.1%	468	10.2%	10.2%	548	99.5%	99.5%
<= 0m 19s	24	0.5%	99.9%	55	6.3%	6.4%	629	13.8%	24.0%	1	0.2%	99.6%
<= 0m 29s	3	0.1%	100.0	158	18.2%	24.6%	561	12.3%	36.2%	2	0.4%	100.0
<= 0m 39s	0	0.0%	100.0	151	17.4%	42.0%	485	10.6%	46.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	136	15.7%	57.7%	428	9.4%	56.2%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	120	13.8%	71.5%	372	8.1%	64.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	177	20.4%	91.8%	557	12.2%	76.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	48	5.5%	97.4%	244	5.3%	81.9%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	14	1.6%	99.0%	140	3.1%	84.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	6	0.7%	99.7%	83	1.8%	86.7%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.7%	92	2.0%	88.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.1%	99.8%	100	2.2%	90.9%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.8%	104	2.3%	93.2%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.1%	99.9%	77	1.7%	94.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.9%	100	2.2%	97.1%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.9%	39	0.9%	97.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	1	0.1%	100.0	34	0.7%	98.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	25	0.5%	99.2%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	99.6%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,575			869			4,574			551		

Notes:

Total Records Reported by this PSAP: 5126
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5126

Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	2566	98.5%	98.5%	5	1.6%	1.6%	304	11.7%	11.7%	0	0.0%	0.0%
<= 0m 19s	35	1.3%	99.8%	130	42.8%	44.4%	389	14.9%	26.6%	0	0.0%	0.0%
<= 0m 29s	4	0.2%	100.0	106	34.9%	79.3%	390	15.0%	41.6%	0	0.0%	0.0%
<= 0m 39s	0	0.0%	100.0	30	9.9%	89.1%	304	11.7%	53.2%	0	0.0%	0.0%
<= 0m 49s	0	0.0%	100.0	12	3.9%	93.1%	271	10.4%	63.6%	0	0.0%	0.0%
<= 0m 59s	0	0.0%	100.0	6	2.0%	95.1%	238	9.1%	72.8%	0	0.0%	0.0%
<= 1m 29s	0	0.0%	100.0	10	3.3%	98.4%	338	13.0%	85.8%	0	0.0%	0.0%
<= 1m 59s	0	0.0%	100.0	1	0.3%	98.7%	174	6.7%	92.4%	0	0.0%	0.0%
<= 2m 29s	0	0.0%	100.0	2	0.7%	99.3%	70	2.7%	95.1%	0	0.0%	0.0%
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.3%	45	1.7%	96.9%	0	0.0%	0.0%
<= 3m 29s	0	0.0%	100.0	1	0.3%	99.7%	17	0.7%	97.5%	0	0.0%	0.0%
<= 3m 59s	0	0.0%	100.0	1	0.3%	100.0	17	0.7%	98.2%	0	0.0%	0.0%
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	98.5%	0	0.0%	0.0%
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	98.9%	0	0.0%	0.0%
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	99.3%	0	0.0%	0.0%
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	0.0%
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	0.0%
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	0.0%
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	0.0%
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	0.0%
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	0.0%
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%
Tot. Counts:	2,605			304			2,605			0		

Notes:

Total Records Reported by this PSAP: 2605
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2605

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	637	94.9%	94.9%	0	0.0%	0.0%	84	12.5%	12.5%	118	91.5%	91.5%
<= 0m 19s	32	4.8%	99.7%	13	15.3%	15.3%	95	14.2%	26.7%	3	2.3%	93.8%
<= 0m 29s	2	0.3%	100.0	32	37.6%	52.9%	115	17.2%	43.9%	7	5.4%	99.2%
<= 0m 39s	0	0.0%	100.0	13	15.3%	68.2%	106	15.8%	59.7%	0	0.0%	99.2%
<= 0m 49s	0	0.0%	100.0	10	11.8%	80.0%	75	11.2%	70.9%	0	0.0%	99.2%
<= 0m 59s	0	0.0%	100.0	3	3.5%	83.5%	45	6.7%	77.6%	0	0.0%	99.2%
<= 1m 29s	0	0.0%	100.0	7	8.2%	91.8%	67	10.0%	87.6%	0	0.0%	99.2%
<= 1m 59s	0	0.0%	100.0	4	4.7%	96.5%	29	4.3%	91.9%	0	0.0%	99.2%
<= 2m 29s	0	0.0%	100.0	0	0.0%	96.5%	9	1.3%	93.3%	0	0.0%	99.2%
<= 2m 59s	0	0.0%	100.0	0	0.0%	96.5%	9	1.3%	94.6%	0	0.0%	99.2%
<= 3m 29s	0	0.0%	100.0	0	0.0%	96.5%	6	0.9%	95.5%	0	0.0%	99.2%
<= 3m 59s	0	0.0%	100.0	0	0.0%	96.5%	6	0.9%	96.4%	0	0.0%	99.2%
<= 4m 29s	0	0.0%	100.0	0	0.0%	96.5%	3	0.4%	96.9%	0	0.0%	99.2%
<= 4m 59s	0	0.0%	100.0	0	0.0%	96.5%	2	0.3%	97.2%	0	0.0%	99.2%
<= 5m 59s	0	0.0%	100.0	0	0.0%	96.5%	1	0.1%	97.3%	0	0.0%	99.2%
<= 6m 59s	0	0.0%	100.0	0	0.0%	96.5%	2	0.3%	97.6%	0	0.0%	99.2%
<= 7m 59s	0	0.0%	100.0	0	0.0%	96.5%	2	0.3%	97.9%	0	0.0%	99.2%
<= 8m 59s	0	0.0%	100.0	0	0.0%	96.5%	1	0.1%	98.1%	0	0.0%	99.2%
<= 9m 59s	0	0.0%	100.0	0	0.0%	96.5%	0	0.0%	98.1%	0	0.0%	99.2%
<= 10m 59s	0	0.0%	100.0	0	0.0%	96.5%	2	0.3%	98.4%	0	0.0%	99.2%
<= 11m 59s	0	0.0%	100.0	0	0.0%	96.5%	0	0.0%	98.4%	0	0.0%	99.2%
<= 12m 59s	0	0.0%	100.0	0	0.0%	96.5%	1	0.1%	98.5%	0	0.0%	99.2%
<= 13m 59s	0	0.0%	100.0	0	0.0%	96.5%	0	0.0%	98.5%	0	0.0%	99.2%
<= 14m 59s	0	0.0%	100.0	0	0.0%	96.5%	1	0.1%	98.7%	0	0.0%	99.2%
<= 15m 59s	0	0.0%	100.0	0	0.0%	96.5%	0	0.0%	98.7%	0	0.0%	99.2%
<= 16m 59s	0	0.0%	100.0	0	0.0%	96.5%	1	0.1%	98.8%	0	0.0%	99.2%
<= 17m 59s	0	0.0%	100.0	0	0.0%	96.5%	0	0.0%	98.8%	0	0.0%	99.2%
<= 18m 59s	0	0.0%	100.0	0	0.0%	96.5%	0	0.0%	98.8%	0	0.0%	99.2%
<= 19m 59s	0	0.0%	100.0	0	0.0%	96.5%	0	0.0%	98.8%	0	0.0%	99.2%
>= 20m 0s	0	0.0%	100.0	3	3.5%	100.0	8	1.2%	100.0	1	0.8%	100.0
Tot. Counts:	671			85			670			129		

Notes:

Total Records Reported by this PSAP: 800
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 800

Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	2305	96.2%	96.2%	0	0.0%	0.0%	223	9.3%	9.3%	468	99.2%	99.2%
<= 0m 19s	83	3.5%	99.7%	61	14.3%	14.3%	370	15.5%	24.8%	1	0.2%	99.4%
<= 0m 29s	7	0.3%	100.0	228	53.3%	67.5%	441	18.4%	43.2%	3	0.6%	100.0
<= 0m 39s	0	0.0%	100.0	72	16.8%	84.3%	369	15.4%	58.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	37	8.6%	93.0%	271	11.3%	69.9%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	16	3.7%	96.7%	228	9.5%	79.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	2.6%	99.3%	245	10.2%	89.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	0.5%	99.8%	121	5.1%	94.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.8%	38	1.6%	96.3%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.8%	18	0.8%	97.1%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.8%	16	0.7%	97.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.8%	13	0.5%	98.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.2%	100.0	11	0.5%	98.7%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.2%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.6%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.9%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,395			428			2,394			472		

Notes:

Total Records Reported by this PSAP: 2867
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2867

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	2235	96.1%	96.1%	0	0.0%	0.0%	183	7.9%	7.9%	185	97.4%	97.4%
<= 0m 19s	79	3.4%	99.5%	108	15.5%	15.5%	314	13.5%	21.4%	1	0.5%	97.9%
<= 0m 29s	11	0.5%	100.0	172	24.6%	40.1%	350	15.1%	36.4%	4	2.1%	100.0
<= 0m 39s	0	0.0%	100.0	124	17.8%	57.9%	306	13.2%	49.6%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	81	11.6%	69.5%	235	10.1%	59.7%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	71	10.2%	79.7%	198	8.5%	68.2%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	103	14.8%	94.4%	424	18.2%	86.5%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	28	4.0%	98.4%	153	6.6%	93.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	8	1.1%	99.6%	49	2.1%	95.2%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.1%	99.7%	31	1.3%	96.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.1%	99.9%	31	1.3%	97.8%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.9%	9	0.4%	98.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	99.9%	9	0.4%	98.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	1	0.1%	100.0	8	0.3%	99.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.3%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,325			698			2,324			190		

Notes:

Total Records Reported by this PSAP: 2515
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2515

Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1266	97.0%	97.0%	0	0.0%	0.0%	128	9.8%	9.8%	131	98.5%	98.5%
<= 0m 19s	39	3.0%	100.0	8	6.7%	6.7%	189	14.5%	24.3%	0	0.0%	98.5%
<= 0m 29s	0	0.0%	100.0	42	35.0%	41.7%	179	13.7%	38.0%	2	1.5%	100.0
<= 0m 39s	0	0.0%	100.0	26	21.7%	63.3%	155	11.9%	49.9%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	24	20.0%	83.3%	138	10.6%	60.5%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	4.2%	87.5%	115	8.8%	69.3%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	11	9.2%	96.7%	177	13.6%	82.8%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.7%	98.3%	89	6.8%	89.7%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	98.3%	31	2.4%	92.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	98.3%	26	2.0%	94.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	98.3%	12	0.9%	94.9%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	98.3%	14	1.1%	96.0%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.8%	99.2%	5	0.4%	96.4%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	99.2%	6	0.5%	96.9%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	99.2%	14	1.1%	97.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	99.2%	7	0.5%	98.5%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	99.2%	4	0.3%	98.8%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	99.2%	5	0.4%	99.2%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	99.2%	1	0.1%	99.2%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	99.2%	4	0.3%	99.5%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	99.2%	5	0.4%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	1	0.8%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,305			120			1,305			133		

Notes:

Total Records Reported by this PSAP: 1438
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1438

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	1942	98.9%	98.9%	0	0.0%	0.0%	127	6.5%	6.5%	245	99.2%	99.2%
<= 0m 19s	21	1.1%	99.9%	32	16.0%	16.0%	161	8.2%	14.7%	1	0.4%	99.6%
<= 0m 29s	1	0.1%	100.0	87	43.5%	59.5%	222	11.3%	26.0%	1	0.4%	100.0
<= 0m 39s	0	0.0%	100.0	50	25.0%	84.5%	193	9.8%	35.8%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	11	5.5%	90.0%	186	9.5%	45.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	8	4.0%	94.0%	166	8.5%	53.7%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	4	2.0%	96.0%	317	16.1%	69.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	2.0%	98.0%	220	11.2%	81.1%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	1	0.5%	98.5%	124	6.3%	87.4%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	2	1.0%	99.5%	51	2.6%	90.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.5%	49	2.5%	92.5%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	1	0.5%	100.0	36	1.8%	94.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	30	1.5%	95.9%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	96.5%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	25	1.3%	97.8%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	22	1.1%	98.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	13	0.7%	99.5%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,964			200			1,963			247		

Notes:

Total Records Reported by this PSAP: 2211
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2211

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	812	96.3%	96.3%	0	0.0%	0.0%	58	6.9%	6.9%	100	98.0%	98.0%
<= 0m 19s	28	3.3%	99.6%	5	2.4%	2.4%	94	11.2%	18.1%	0	0.0%	98.0%
<= 0m 29s	2	0.2%	99.9%	26	12.4%	14.8%	84	10.0%	28.0%	2	2.0%	100.0
<= 0m 39s	0	0.0%	99.9%	23	11.0%	25.7%	87	10.3%	38.4%	0	0.0%	100.0
<= 0m 49s	0	0.0%	99.9%	44	21.0%	46.7%	79	9.4%	47.7%	0	0.0%	100.0
<= 0m 59s	1	0.1%	100.0	38	18.1%	64.8%	102	12.1%	59.9%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	61	29.0%	93.8%	209	24.8%	84.7%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	9	4.3%	98.1%	73	8.7%	93.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	1.0%	99.0%	28	3.3%	96.7%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	1	0.5%	99.5%	15	1.8%	98.5%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	0	0.0%	99.5%	2	0.2%	98.7%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	99.5%	4	0.5%	99.2%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	1	0.5%	100.0	4	0.5%	99.6%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	843			210			842			102		

Notes:

Total Records Reported by this PSAP: 945
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 945

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	763	95.9%	95.9%	0	0.0%	0.0%	90	11.3%	11.3%	80	94.1%	94.1%
<= 0m 19s	29	3.6%	99.5%	1	2.9%	2.9%	63	7.9%	19.2%	1	1.2%	95.3%
<= 0m 29s	3	0.4%	99.9%	1	2.9%	5.9%	77	9.7%	28.9%	4	4.7%	100.0
<= 0m 39s	0	0.0%	99.9%	7	20.6%	26.5%	65	8.2%	37.1%	0	0.0%	100.0
<= 0m 49s	1	0.1%	100.0	5	14.7%	41.2%	55	6.9%	44.0%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	7	20.6%	61.8%	53	6.7%	50.6%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	5	14.7%	76.5%	114	14.3%	64.9%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	4	11.8%	88.2%	68	8.5%	73.5%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	2	5.9%	94.1%	36	4.5%	78.0%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	94.1%	24	3.0%	81.0%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	2	5.9%	100.0	34	4.3%	85.3%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	22	2.8%	88.1%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	18	2.3%	90.3%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	13	1.6%	92.0%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	27	3.4%	95.4%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	11	1.4%	96.7%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	10	1.3%	98.0%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	7	0.9%	98.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.2%	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.6%	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.9%	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	796			34			796			85		

Notes:

Total Records Reported by this PSAP: 881
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 881

Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	887	98.7%	98.7%	0	0.0%	0.0%	141	15.7%	15.7%	173	100.0%	100.0%
<= 0m 19s	9	1.0%	99.7%	22	10.8%	10.8%	123	13.7%	29.4%	0	0.0%	100.0%
<= 0m 29s	3	0.3%	100.0%	74	36.5%	47.3%	135	15.0%	44.4%	0	0.0%	100.0%
<= 0m 39s	0	0.0%	100.0%	52	25.6%	72.9%	114	12.7%	57.1%	0	0.0%	100.0%
<= 0m 49s	0	0.0%	100.0%	24	11.8%	84.7%	87	9.7%	66.7%	0	0.0%	100.0%
<= 0m 59s	0	0.0%	100.0%	15	7.4%	92.1%	82	9.1%	75.9%	0	0.0%	100.0%
<= 1m 29s	0	0.0%	100.0%	14	6.9%	99.0%	112	12.5%	88.3%	0	0.0%	100.0%
<= 1m 59s	0	0.0%	100.0%	2	1.0%	100.0%	46	5.1%	93.4%	0	0.0%	100.0%
<= 2m 29s	0	0.0%	100.0%	0	0.0%	100.0%	14	1.6%	95.0%	0	0.0%	100.0%
<= 2m 59s	0	0.0%	100.0%	0	0.0%	100.0%	11	1.2%	96.2%	0	0.0%	100.0%
<= 3m 29s	0	0.0%	100.0%	0	0.0%	100.0%	10	1.1%	97.3%	0	0.0%	100.0%
<= 3m 59s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.7%	98.0%	0	0.0%	100.0%
<= 4m 29s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.3%	98.3%	0	0.0%	100.0%
<= 4m 59s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.3%	98.7%	0	0.0%	100.0%
<= 5m 59s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	98.9%	0	0.0%	100.0%
<= 6m 59s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.4%	99.3%	0	0.0%	100.0%
<= 7m 59s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.6%	0	0.0%	100.0%
<= 8m 59s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.7%	0	0.0%	100.0%
<= 9m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	100.0%
<= 10m 59s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.8%	0	0.0%	100.0%
<= 11m 59s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 12m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 13m 59s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 14m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 59s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	899			203			899			173		

Notes:

Total Records Reported by this PSAP: 1072
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1072

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 7/1/2006 To 9/30/2006

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 9s	747	93.3%	93.3%	0	0.0%	0.0%	42	5.2%	5.2%	94	94.0%	94.0%
<= 0m 19s	49	6.1%	99.4%	23	21.1%	21.1%	82	10.2%	15.5%	1	1.0%	95.0%
<= 0m 29s	5	0.6%	100.0	47	43.1%	64.2%	91	11.4%	26.8%	5	5.0%	100.0
<= 0m 39s	0	0.0%	100.0	25	22.9%	87.2%	71	8.9%	35.7%	0	0.0%	100.0
<= 0m 49s	0	0.0%	100.0	4	3.7%	90.8%	77	9.6%	45.3%	0	0.0%	100.0
<= 0m 59s	0	0.0%	100.0	5	4.6%	95.4%	65	8.1%	53.4%	0	0.0%	100.0
<= 1m 29s	0	0.0%	100.0	2	1.8%	97.2%	190	23.7%	77.2%	0	0.0%	100.0
<= 1m 59s	0	0.0%	100.0	2	1.8%	99.1%	81	10.1%	87.3%	0	0.0%	100.0
<= 2m 29s	0	0.0%	100.0	0	0.0%	99.1%	37	4.6%	91.9%	0	0.0%	100.0
<= 2m 59s	0	0.0%	100.0	0	0.0%	99.1%	19	2.4%	94.3%	0	0.0%	100.0
<= 3m 29s	0	0.0%	100.0	1	0.9%	100.0	7	0.9%	95.1%	0	0.0%	100.0
<= 3m 59s	0	0.0%	100.0	0	0.0%	100.0	9	1.1%	96.3%	0	0.0%	100.0
<= 4m 29s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	97.0%	0	0.0%	100.0
<= 4m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	97.8%	0	0.0%	100.0
<= 5m 59s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.5%	0	0.0%	100.0
<= 6m 59s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.1%	0	0.0%	100.0
<= 7m 59s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.6%	0	0.0%	100.0
<= 8m 59s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 9m 59s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 59s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	801			109			801			100		

Notes:

Total Records Reported by this PSAP: 901
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 901