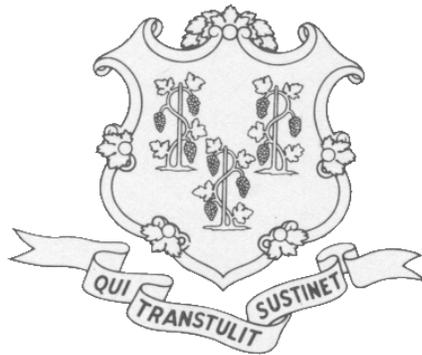


**Department of Public Safety
Office of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**



April - June 2010

E9-1-1 TOTAL CALL COUNT REPORT 2nd QUARTER 2010

Executive Summary

107 PSAPs submitted an E9-1-1 Total Call Report for the second quarter of 2010

Two PSAP's did not achieve the State standard that requires that 90% of all 9-1-1 calls received by the PSAP be answered in ten seconds. Waterbury Police Department answered 86.9% of its 9-1-1 calls in 10 sec of receipt. Bridgeport Emergency Communications Center answered 86.8% of its 9-1-1 calls in 10 sec of receipt. The statewide average for all PSAPs in the second quarter of 2010 is 95.5%.

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	47091	95.5%	95.5%	3743	2.8%	2.8%	61519	12.5%	12.5%	18668	78.3%	78.3%
<= 0m 20s	18667	3.8%	99.3%	54747	40.4%	43.1%	64123	13.0%	25.5%	1445	6.1%	84.3%
<= 0m 30s	2918	0.6%	99.9%	41468	30.6%	73.7%	75897	15.4%	40.9%	2827	11.9%	96.2%
<= 0m 40s	154	0.0%	100.0	18398	13.6%	87.2%	69274	14.1%	54.9%	30	0.1%	96.3%
<= 0m 50s	63	0.0%	100.0	7140	5.3%	92.5%	44266	9.0%	63.9%	15	0.1%	96.3%
<= 1m 0s	25	0.0%	100.0	3625	2.7%	95.2%	32785	6.7%	70.6%	12	0.1%	96.4%
<= 1m 30s	29	0.0%	100.0	4323	3.2%	98.4%	62911	12.8%	83.3%	12	0.1%	96.4%
<= 2m 0s	2	0.0%	100.0	1196	0.9%	99.2%	31431	6.4%	89.7%	3	0.0%	96.5%
<= 2m 30s	2	0.0%	100.0	441	0.3%	99.6%	16857	3.4%	93.1%	7	0.0%	96.5%
<= 3m 0s	1	0.0%	100.0	202	0.1%	99.7%	10021	2.0%	95.2%	5	0.0%	96.5%
<= 3m 30s	0	0.0%	100.0	105	0.1%	99.8%	5994	1.2%	96.4%	1	0.0%	96.5%
<= 4m 0s	19	0.0%	100.0	59	0.0%	99.8%	4480	0.9%	97.3%	8	0.0%	96.6%
<= 4m 30s	4	0.0%	100.0	54	0.0%	99.9%	2982	0.6%	97.9%	5	0.0%	96.6%
<= 5m 0s	0	0.0%	100.0	31	0.0%	99.9%	2085	0.4%	98.3%	4	0.0%	96.6%
<= 6m 0s	5	0.0%	100.0	42	0.0%	99.9%	2782	0.6%	98.9%	7	0.0%	96.6%
<= 7m 0s	4	0.0%	100.0	20	0.0%	100.0	1699	0.3%	99.2%	12	0.1%	96.7%
<= 8m 0s	1	0.0%	100.0	5	0.0%	100.0	1168	0.2%	99.5%	7	0.0%	96.7%
<= 9m 0s	0	0.0%	100.0	3	0.0%	100.0	793	0.2%	99.6%	10	0.0%	96.7%
<= 10m 0s	0	0.0%	100.0	3	0.0%	100.0	485	0.1%	99.7%	6	0.0%	96.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	371	0.1%	99.8%	4	0.0%	96.8%
<= 12m 0s	1	0.0%	100.0	0	0.0%	100.0	249	0.1%	99.8%	8	0.0%	96.8%
<= 13m 0s	2	0.0%	100.0	0	0.0%	100.0	151	0.0%	99.9%	2	0.0%	96.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	111	0.0%	99.9%	3	0.0%	96.8%
<= 15m 0s	3	0.0%	100.0	3	0.0%	100.0	71	0.0%	99.9%	6	0.0%	96.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	54	0.0%	99.9%	2	0.0%	96.9%
<= 17m 0s	3	0.0%	100.0	0	0.0%	100.0	41	0.0%	99.9%	5	0.0%	96.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	41	0.0%	99.9%	5	0.0%	96.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.0%	99.9%	2	0.0%	96.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.0%	99.9%	4	0.0%	96.9%
>= 20m 0s	71	0.0%	100.0	47	0.0%	100.0	246	0.0%	100.0	627	2.6%	99.6%
Tot. Counts:	492,884			135,655			492,923			23,752		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1519	95.4%	95.4%	0	0.0%	0.0%	107	6.7%	6.7%	50	92.6%	92.6%
<= 0m 20s	60	3.8%	99.2%	45	9.1%	9.1%	129	8.1%	14.8%	3	5.6%	98.1%
<= 0m 30s	12	0.8%	99.9%	120	24.3%	33.5%	169	10.6%	25.4%	1	1.9%	100.0
<= 0m 40s	1	0.1%	100.0	126	25.6%	59.0%	240	15.1%	40.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	86	17.4%	76.5%	191	12.0%	52.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	47	9.5%	86.0%	177	11.1%	63.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	51	10.3%	96.3%	304	19.1%	82.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	15	3.0%	99.4%	149	9.4%	92.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.6%	52	3.3%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	100.0	25	1.6%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.1%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,592			493			1,592			54		

Notes:

Total Records Reported by this PSAP: 1758
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1758

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1338	97.9%	97.9%	1	0.2%	0.2%	97	7.1%	7.1%	46	88.5%	88.5%
<= 0m 20s	26	1.9%	99.8%	58	12.5%	12.7%	156	11.4%	18.5%	1	1.9%	90.4%
<= 0m 30s	3	0.2%	100.0	84	18.1%	30.8%	146	10.7%	29.2%	5	9.6%	100.0
<= 0m 40s	0	0.0%	100.0	54	11.6%	42.5%	150	11.0%	40.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	58	12.5%	55.0%	115	8.4%	48.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	56	12.1%	67.0%	115	8.4%	57.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	115	24.8%	91.8%	287	21.0%	78.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	28	6.0%	97.8%	120	8.8%	86.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.9%	98.7%	60	4.4%	91.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.1%	31	2.3%	93.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.4%	23	1.7%	95.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	16	1.2%	96.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.6%	7	0.5%	96.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	6	0.4%	97.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	14	1.0%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	99.8%	5	0.4%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	11	0.8%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,367			464			1,367			52		

Notes:

Total Records Reported by this PSAP: 1544
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1544

Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1546	95.7%	95.7%	0	0.0%	0.0%	123	7.6%	7.6%	57	60.6%	60.6%
<= 0m 20s	57	3.5%	99.2%	101	16.8%	16.8%	154	9.5%	17.1%	9	9.6%	70.2%
<= 0m 30s	12	0.7%	99.9%	242	40.2%	57.0%	160	9.9%	27.0%	8	8.5%	78.7%
<= 0m 40s	0	0.0%	99.9%	120	19.9%	76.9%	189	11.7%	38.7%	0	0.0%	78.7%
<= 0m 50s	1	0.1%	100.0	60	10.0%	86.9%	169	10.5%	49.2%	0	0.0%	78.7%
<= 1m 0s	0	0.0%	100.0	32	5.3%	92.2%	106	6.6%	55.8%	0	0.0%	78.7%
<= 1m 30s	0	0.0%	100.0	25	4.2%	96.3%	246	15.2%	71.0%	1	1.1%	79.8%
<= 2m 0s	0	0.0%	100.0	15	2.5%	98.8%	162	10.0%	81.0%	0	0.0%	79.8%
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.2%	102	6.3%	87.3%	0	0.0%	79.8%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	62	3.8%	91.2%	0	0.0%	79.8%
<= 3m 30s	0	0.0%	100.0	3	0.5%	99.7%	45	2.8%	93.9%	0	0.0%	79.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	26	1.6%	95.5%	0	0.0%	79.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	18	1.1%	96.7%	0	0.0%	79.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	17	1.1%	97.7%	0	0.0%	79.8%
<= 6m 0s	0	0.0%	100.0	2	0.3%	100.0	19	1.2%	98.9%	1	1.1%	80.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.3%	0	0.0%	80.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	80.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	80.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	80.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	80.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	80.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	80.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	80.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	80.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	80.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	80.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	80.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	80.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	80.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	14	14.9%	95.7%
Tot. Counts:	1,616			602			1,616			90		

Notes:

Total Records Reported by this PSAP: 1849
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1849

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 4/1/2010 To 6/29/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1225	98.9%	98.9%	0	0.0%	0.0%	87	7.0%	7.0%	34	89.5%	89.5%
<= 0m 20s	14	1.1%	100.0	50	30.9%	30.9%	125	10.1%	17.1%	1	2.6%	92.1%
<= 0m 30s	0	0.0%	100.0	62	38.3%	69.1%	152	12.3%	29.4%	3	7.9%	100.0
<= 0m 40s	0	0.0%	100.0	19	11.7%	80.9%	171	13.8%	43.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	4.9%	85.8%	127	10.3%	53.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	5.6%	91.4%	99	8.0%	61.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	3.7%	95.1%	215	17.4%	78.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	3.7%	98.8%	120	9.7%	88.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.8%	59	4.8%	93.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	99.4%	23	1.9%	95.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	100.0	18	1.5%	96.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	97.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,239			162			1,239			38		

Notes:

Total Records Reported by this PSAP: 1421
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1421

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2556	97.9%	97.9%	397	37.1%	37.1%	473	18.1%	18.1%	87	92.6%	92.6%
<= 0m 20s	50	1.9%	99.8%	35	3.3%	40.4%	476	18.2%	36.3%	3	3.2%	95.7%
<= 0m 30s	4	0.2%	100.0	88	8.2%	48.6%	205	7.9%	44.2%	4	4.3%	100.0
<= 0m 40s	1	0.0%	100.0	105	9.8%	58.4%	207	7.9%	52.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	85	7.9%	66.4%	175	6.7%	58.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	80	7.5%	73.8%	143	5.5%	64.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	192	17.9%	91.8%	373	14.3%	78.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	55	5.1%	96.9%	250	9.6%	88.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	24	2.2%	99.2%	118	4.5%	92.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.3%	64	2.5%	95.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.2%	99.5%	23	0.9%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.2%	99.7%	22	0.8%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	9	0.3%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.8%	13	0.5%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.9%	21	0.8%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	12	0.5%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	7	0.3%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.6%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	1	0.1%	100.0	9	0.3%	100.0	0	0.0%	100.0
Tot. Counts:	2,611			1,070			2,611			94		

Notes:

Total Records Reported by this PSAP: 3012
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3012

Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2230	99.4%	99.4%	0	0.0%	0.0%	156	6.9%	6.9%	61	72.6%	72.6%
<= 0m 20s	11	0.5%	99.9%	33	16.5%	16.5%	194	8.6%	15.6%	0	0.0%	72.6%
<= 0m 30s	2	0.1%	100.0	69	34.5%	51.0%	184	8.2%	23.8%	0	0.0%	72.6%
<= 0m 40s	0	0.0%	100.0	44	22.0%	73.0%	223	9.9%	33.7%	1	1.2%	73.8%
<= 0m 50s	0	0.0%	100.0	24	12.0%	85.0%	175	7.8%	41.5%	1	1.2%	75.0%
<= 1m 0s	0	0.0%	100.0	12	6.0%	91.0%	184	8.2%	49.7%	0	0.0%	75.0%
<= 1m 30s	0	0.0%	100.0	12	6.0%	97.0%	428	19.1%	68.8%	0	0.0%	75.0%
<= 2m 0s	0	0.0%	100.0	3	1.5%	98.5%	274	12.2%	81.0%	0	0.0%	75.0%
<= 2m 30s	0	0.0%	100.0	2	1.0%	99.5%	141	6.3%	87.3%	1	1.2%	76.2%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	81	3.6%	90.9%	0	0.0%	76.2%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	69	3.1%	93.9%	1	1.2%	77.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	33	1.5%	95.4%	0	0.0%	77.4%
<= 4m 30s	0	0.0%	100.0	1	0.5%	100.0	23	1.0%	96.4%	0	0.0%	77.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.6%	97.1%	0	0.0%	77.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.1%	98.1%	0	0.0%	77.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.8%	99.0%	0	0.0%	77.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.4%	1	1.2%	78.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.8%	0	0.0%	78.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	78.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	78.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	78.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	78.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	18	21.4%	100.0
Tot. Counts:	2,243			200			2,245			84		

Notes:

Total Records Reported by this PSAP: 2506
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2506

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5353	99.6%	99.6%	0	0.0%	0.0%	395	7.4%	7.4%	168	98.8%	98.8%
<= 0m 20s	19	0.4%	100.0	21	15.2%	15.2%	525	9.8%	17.1%	2	1.2%	100.0
<= 0m 30s	1	0.0%	100.0	44	31.9%	47.1%	527	9.8%	26.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	30	21.7%	68.8%	522	9.7%	36.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	12.3%	81.2%	387	7.2%	43.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	4.3%	85.5%	373	6.9%	50.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	7.2%	92.8%	844	15.7%	66.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	3.6%	96.4%	526	9.8%	76.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	97.1%	388	7.2%	83.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	2.2%	99.3%	279	5.2%	88.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	100.0	168	3.1%	91.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	94	1.7%	93.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	66	1.2%	94.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	53	1.0%	95.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	56	1.0%	96.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	39	0.7%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	38	0.7%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.6%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.4%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,373			138			5,373			170		

Notes:

Total Records Reported by this PSAP: 6025
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6025

Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	660	96.8%	96.8%	0	0.0%	0.0%	54	7.9%	7.9%	24	70.6%	70.6%
<= 0m 20s	18	2.6%	99.4%	2	1.2%	1.2%	70	10.3%	18.2%	5	14.7%	85.3%
<= 0m 30s	4	0.6%	100.0	16	9.7%	10.9%	58	8.5%	26.7%	5	14.7%	100.0
<= 0m 40s	0	0.0%	100.0	23	13.9%	24.8%	54	7.9%	34.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	21	12.7%	37.6%	67	9.8%	44.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	34	20.6%	58.2%	56	8.2%	52.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	45	27.3%	85.5%	159	23.3%	76.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	17	10.3%	95.8%	68	10.0%	85.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.8%	97.6%	45	6.6%	92.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	98.2%	14	2.1%	94.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	98.8%	11	1.6%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.6%	99.4%	8	1.2%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	1	0.1%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	2	0.3%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	6	0.9%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.6%	100.0	2	0.3%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	682			165			682			34		

Notes:

Total Records Reported by this PSAP: 772
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 772

Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1948	99.7%	99.7%	0	0.0%	0.0%	420	21.5%	21.5%	36	100.0	100.0
<= 0m 20s	6	0.3%	100.0	31	5.8%	5.8%	228	11.7%	33.2%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	173	32.5%	38.3%	233	11.9%	45.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	179	33.6%	72.0%	266	13.6%	58.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	84	15.8%	87.8%	221	11.3%	70.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	27	5.1%	92.9%	157	8.0%	78.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	27	5.1%	97.9%	236	12.1%	90.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.3%	99.2%	79	4.0%	94.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.6%	39	2.0%	96.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	25	1.3%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	11	0.6%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.3%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	8	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,954			532			1,954			36		

Notes:

Total Records Reported by this PSAP: 2145
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2145

Fractile 911 Call Response Time Distribution

Clinton Emergency Communications Ctr.

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	861	98.5%	98.5%	0	0.0%	0.0%	37	4.2%	4.2%	22	81.5%	81.5%
<= 0m 20s	11	1.3%	99.8%	10	7.6%	7.6%	59	6.8%	11.0%	1	3.7%	85.2%
<= 0m 30s	2	0.2%	100.0	45	34.1%	41.7%	70	8.0%	19.0%	4	14.8%	100.0
<= 0m 40s	0	0.0%	100.0	41	31.1%	72.7%	84	9.6%	28.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	7.6%	80.3%	70	8.0%	36.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	9.8%	90.2%	68	7.8%	44.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	6.8%	97.0%	159	18.2%	62.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	3.0%	100.0	93	10.6%	73.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	56	6.4%	79.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	47	5.4%	85.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	31	3.5%	88.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	26	3.0%	91.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.9%	93.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.4%	94.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	21	2.4%	97.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.5%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	874			132			874			27		

Notes:

Total Records Reported by this PSAP: 967
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 967

Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4106	99.0%	99.0%	19	1.5%	1.5%	302	7.3%	7.3%	119	96.0%	96.0%
<= 0m 20s	42	1.0%	100.0	334	26.2%	27.6%	545	13.1%	20.4%	2	1.6%	97.6%
<= 0m 30s	0	0.0%	100.0	513	40.2%	67.8%	667	16.1%	36.5%	3	2.4%	100.0
<= 0m 40s	0	0.0%	100.0	237	18.6%	86.4%	689	16.6%	53.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	91	7.1%	93.5%	461	11.1%	64.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	34	2.7%	96.2%	302	7.3%	71.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	37	2.9%	99.1%	574	13.8%	85.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.2%	99.3%	299	7.2%	92.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.3%	99.6%	112	2.7%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.7%	57	1.4%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	26	0.6%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.8%	28	0.7%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	20	0.5%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.1%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.2%	99.9%	11	0.3%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	15	0.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,148			1,277			4,148			124		

Notes:

Total Records Reported by this PSAP: 4703
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4703

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop A

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	15730	95.9%	95.9%	370	4.6%	4.6%	2844	17.3%	17.3%	660	85.9%	85.9%
<= 0m 20s	602	3.7%	99.6%	4845	59.8%	64.4%	3971	24.2%	41.5%	39	5.1%	91.0%
<= 0m 30s	66	0.4%	100.0	2132	26.3%	90.7%	3972	24.2%	65.8%	63	8.2%	99.2%
<= 0m 40s	2	0.0%	100.0	498	6.2%	96.9%	2675	16.3%	82.1%	2	0.3%	99.5%
<= 0m 50s	2	0.0%	100.0	113	1.4%	98.3%	1158	7.1%	89.1%	0	0.0%	99.5%
<= 1m 0s	1	0.0%	100.0	65	0.8%	99.1%	621	3.8%	92.9%	0	0.0%	99.5%
<= 1m 30s	1	0.0%	100.0	50	0.6%	99.7%	672	4.1%	97.0%	0	0.0%	99.5%
<= 2m 0s	0	0.0%	100.0	9	0.1%	99.8%	200	1.2%	98.2%	0	0.0%	99.5%
<= 2m 30s	0	0.0%	100.0	5	0.1%	99.9%	99	0.6%	98.8%	0	0.0%	99.5%
<= 3m 0s	0	0.0%	100.0	4	0.0%	99.9%	41	0.2%	99.1%	0	0.0%	99.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	39	0.2%	99.3%	0	0.0%	99.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	29	0.2%	99.5%	0	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	3	0.0%	100.0	14	0.1%	99.6%	0	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	2	0.0%	100.0	15	0.1%	99.7%	0	0.0%	99.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.1%	99.8%	0	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.8%	1	0.1%	99.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	1	0.1%	99.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	99.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.1%	99.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.1%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	16,404			8,096			16,404			768		

Notes:

Total Records Reported by this PSAP: 19081
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 19081

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop B

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1269	98.3%	98.3%	0	0.0%	0.0%	50	3.9%	3.9%	17	81.0%	81.0%
<= 0m 20s	17	1.3%	99.6%	107	25.3%	25.3%	62	4.8%	8.7%	3	14.3%	95.2%
<= 0m 30s	4	0.3%	99.9%	176	41.6%	66.9%	187	14.5%	23.2%	1	4.8%	100.0
<= 0m 40s	1	0.1%	100.0	80	18.9%	85.8%	249	19.3%	42.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	4.3%	90.1%	167	12.9%	55.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	2.4%	92.4%	115	8.9%	64.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	18	4.3%	96.7%	228	17.7%	82.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.9%	97.6%	91	7.0%	89.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.5%	98.1%	44	3.4%	92.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.5%	98.6%	23	1.8%	94.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	0.9%	99.5%	14	1.1%	95.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	13	1.0%	96.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	9	0.7%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	6	0.5%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,291			423			1,291			21		

Notes:

Total Records Reported by this PSAP: 1382
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1382

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop E

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	10093	98.4%	98.4%	5	0.2%	0.2%	855	8.3%	8.3%	192	87.3%	87.3%
<= 0m 20s	138	1.3%	99.7%	1298	41.4%	41.6%	1180	11.5%	19.8%	6	2.7%	90.0%
<= 0m 30s	28	0.3%	100.0	1122	35.8%	77.4%	2259	22.0%	41.8%	15	6.8%	96.8%
<= 0m 40s	0	0.0%	100.0	391	12.5%	89.9%	2103	20.5%	62.3%	0	0.0%	96.8%
<= 0m 50s	0	0.0%	100.0	117	3.7%	93.6%	1134	11.0%	73.4%	1	0.5%	97.3%
<= 1m 0s	0	0.0%	100.0	85	2.7%	96.3%	755	7.4%	80.7%	0	0.0%	97.3%
<= 1m 30s	0	0.0%	100.0	81	2.6%	98.9%	1125	11.0%	91.7%	0	0.0%	97.3%
<= 2m 0s	0	0.0%	100.0	15	0.5%	99.4%	406	4.0%	95.6%	0	0.0%	97.3%
<= 2m 30s	0	0.0%	100.0	7	0.2%	99.6%	156	1.5%	97.2%	0	0.0%	97.3%
<= 3m 0s	0	0.0%	100.0	6	0.2%	99.8%	86	0.8%	98.0%	0	0.0%	97.3%
<= 3m 30s	0	0.0%	100.0	5	0.2%	99.9%	49	0.5%	98.5%	0	0.0%	97.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	34	0.3%	98.8%	0	0.0%	97.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	23	0.2%	99.0%	0	0.0%	97.3%
<= 5m 0s	0	0.0%	100.0	2	0.1%	100.0	18	0.2%	99.2%	0	0.0%	97.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.2%	99.4%	0	0.0%	97.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.5%	0	0.0%	97.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.6%	0	0.0%	97.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	97.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	97.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	97.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	97.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	97.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	97.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	97.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	6	2.7%	100.0
Tot. Counts:	10,259			3,134			10,265			220		

Notes:

Total Records Reported by this PSAP: 11169
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 11169

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	50085	92.5%	92.5%	102	0.4%	0.4%	13403	24.7%	24.7%	2860	76.5%	76.5%
<= 0m 20s	3453	6.4%	98.8%	14836	64.5%	65.0%	8183	15.1%	39.8%	359	9.6%	86.1%
<= 0m 30s	590	1.1%	99.9%	5963	25.9%	90.9%	14327	26.4%	66.3%	508	13.6%	99.7%
<= 0m 40s	31	0.1%	100.0	1320	5.7%	96.7%	9437	17.4%	83.7%	3	0.1%	99.8%
<= 0m 50s	10	0.0%	100.0	394	1.7%	98.4%	3660	6.8%	90.5%	2	0.1%	99.9%
<= 1m 0s	4	0.0%	100.0	172	0.7%	99.1%	1864	3.4%	93.9%	3	0.1%	99.9%
<= 1m 30s	1	0.0%	100.0	132	0.6%	99.7%	2062	3.8%	97.7%	0	0.0%	99.9%
<= 2m 0s	0	0.0%	100.0	35	0.2%	99.9%	555	1.0%	98.7%	0	0.0%	99.9%
<= 2m 30s	0	0.0%	100.0	12	0.1%	99.9%	255	0.5%	99.2%	0	0.0%	99.9%
<= 3m 0s	0	0.0%	100.0	2	0.0%	99.9%	111	0.2%	99.4%	0	0.0%	99.9%
<= 3m 30s	0	0.0%	100.0	3	0.0%	99.9%	72	0.1%	99.5%	0	0.0%	99.9%
<= 4m 0s	0	0.0%	100.0	2	0.0%	100.0	70	0.1%	99.7%	0	0.0%	99.9%
<= 4m 30s	0	0.0%	100.0	3	0.0%	100.0	29	0.1%	99.7%	0	0.0%	99.9%
<= 5m 0s	0	0.0%	100.0	4	0.0%	100.0	24	0.0%	99.8%	0	0.0%	99.9%
<= 6m 0s	0	0.0%	100.0	2	0.0%	100.0	40	0.1%	99.8%	0	0.0%	99.9%
<= 7m 0s	0	0.0%	100.0	2	0.0%	100.0	26	0.0%	99.9%	1	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	1	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	54,174			22,984			54,177			3,737		

Notes:

Total Records Reported by this PSAP: 65462
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 65462

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	31188	92.4%	92.4%	1812	12.7%	12.7%	7677	22.8%	22.8%	1624	68.1%	68.1%
<= 0m 20s	2156	6.4%	98.8%	8537	59.6%	72.3%	8785	26.0%	48.8%	230	9.6%	77.7%
<= 0m 30s	352	1.0%	99.9%	2904	20.3%	92.5%	7521	22.3%	71.1%	452	18.9%	96.6%
<= 0m 40s	25	0.1%	99.9%	659	4.6%	97.1%	4477	13.3%	84.3%	4	0.2%	96.8%
<= 0m 50s	10	0.0%	100.0	197	1.4%	98.5%	1936	5.7%	90.1%	3	0.1%	96.9%
<= 1m 0s	1	0.0%	100.0	73	0.5%	99.0%	1141	3.4%	93.5%	3	0.1%	97.1%
<= 1m 30s	6	0.0%	100.0	90	0.6%	99.7%	1390	4.1%	97.6%	1	0.0%	97.1%
<= 2m 0s	0	0.0%	100.0	19	0.1%	99.8%	398	1.2%	98.8%	0	0.0%	97.1%
<= 2m 30s	1	0.0%	100.0	14	0.1%	99.9%	147	0.4%	99.2%	0	0.0%	97.1%
<= 3m 0s	0	0.0%	100.0	2	0.0%	99.9%	71	0.2%	99.4%	0	0.0%	97.1%
<= 3m 30s	0	0.0%	100.0	6	0.0%	99.9%	50	0.1%	99.5%	0	0.0%	97.1%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	27	0.1%	99.6%	0	0.0%	97.1%
<= 4m 30s	0	0.0%	100.0	2	0.0%	100.0	26	0.1%	99.7%	0	0.0%	97.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	99.8%	0	0.0%	97.1%
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	19	0.1%	99.8%	0	0.0%	97.1%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	12	0.0%	99.9%	0	0.0%	97.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	99.9%	1	0.0%	97.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	2	0.1%	97.2%
<= 10m 0s	0	0.0%	100.0	1	0.0%	100.0	7	0.0%	99.9%	0	0.0%	97.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	2	0.1%	97.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	1	0.0%	97.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	97.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	97.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.4%
>= 20m 0s	5	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	40	1.7%	99.0%
Tot. Counts:	33,744			14,319			33,740			2,363		

Notes:

Total Records Reported by this PSAP: 40185
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 40185

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop W

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	587	99.5%	99.5%	0	0.0%	0.0%	102	17.3%	17.3%	21	95.5%	95.5%
<= 0m 20s	2	0.3%	99.8%	18	18.9%	18.9%	132	22.4%	39.7%	0	0.0%	95.5%
<= 0m 30s	1	0.2%	100.0	35	36.8%	55.8%	97	16.4%	56.1%	1	4.5%	100.0
<= 0m 40s	0	0.0%	100.0	17	17.9%	73.7%	74	12.5%	68.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	7.4%	81.1%	56	9.5%	78.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	6.3%	87.4%	30	5.1%	83.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	6.3%	93.7%	44	7.5%	90.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	5.3%	98.9%	22	3.7%	94.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.1%	100.0	8	1.4%	95.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.7%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	590			95			590			22		

Notes:

Total Records Reported by this PSAP: 707
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 707

Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1209	97.6%	97.6%	0	0.0%	0.0%	45	3.6%	3.6%	34	51.5%	51.5%
<= 0m 20s	26	2.1%	99.7%	313	48.6%	48.6%	57	4.6%	8.2%	0	0.0%	51.5%
<= 0m 30s	4	0.3%	100.0	226	35.1%	83.7%	140	11.3%	19.5%	3	4.5%	56.1%
<= 0m 40s	0	0.0%	100.0	58	9.0%	92.7%	215	17.4%	36.9%	0	0.0%	56.1%
<= 0m 50s	0	0.0%	100.0	23	3.6%	96.3%	146	11.8%	48.7%	1	1.5%	57.6%
<= 1m 0s	0	0.0%	100.0	9	1.4%	97.7%	125	10.1%	58.8%	0	0.0%	57.6%
<= 1m 30s	0	0.0%	100.0	10	1.6%	99.2%	258	20.8%	79.6%	0	0.0%	57.6%
<= 2m 0s	0	0.0%	100.0	4	0.6%	99.8%	111	9.0%	88.5%	0	0.0%	57.6%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	62	5.0%	93.5%	0	0.0%	57.6%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	28	2.3%	95.8%	0	0.0%	57.6%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	13	1.0%	96.9%	0	0.0%	57.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.6%	97.5%	0	0.0%	57.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	7	0.6%	98.1%	0	0.0%	57.6%
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	98.4%	0	0.0%	57.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	99.0%	0	0.0%	57.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.6%	0	0.0%	57.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	57.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	57.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	57.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	57.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	57.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	57.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	57.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	57.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	57.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	57.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	57.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	57.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	57.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	9	13.6%	71.2%
Tot. Counts:	1,239			644			1,239			47		

Notes:

Total Records Reported by this PSAP: 1373
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1373

Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6981	97.4%	97.4%	1	0.0%	0.0%	537	7.5%	7.5%	214	89.9%	89.9%
<= 0m 20s	173	2.4%	99.8%	377	12.3%	12.4%	570	8.0%	15.4%	8	3.4%	93.3%
<= 0m 30s	15	0.2%	100.0	1148	37.6%	50.0%	746	10.4%	25.8%	16	6.7%	100.0
<= 0m 40s	0	0.0%	100.0	816	26.7%	76.7%	1259	17.6%	43.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	331	10.8%	87.5%	1041	14.5%	57.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	143	4.7%	92.2%	739	10.3%	68.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	163	5.3%	97.5%	1313	18.3%	86.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	43	1.4%	99.0%	424	5.9%	92.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	18	0.6%	99.5%	201	2.8%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	10	0.3%	99.9%	91	1.3%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.1%	100.0	53	0.7%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	41	0.6%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	29	0.4%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.4%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.3%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,169			3,054			7,169			238		

Notes:

Total Records Reported by this PSAP: 8081
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8081

Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1149	96.1%	96.1%	0	0.0%	0.0%	146	12.2%	12.2%	56	93.3%	93.3%
<= 0m 20s	42	3.5%	99.6%	37	19.5%	19.5%	182	15.2%	27.4%	1	1.7%	95.0%
<= 0m 30s	4	0.3%	99.9%	77	40.5%	60.0%	185	15.5%	42.9%	3	5.0%	100.0
<= 0m 40s	0	0.0%	99.9%	40	21.1%	81.1%	185	15.5%	58.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	13	6.8%	87.9%	122	10.2%	68.6%	0	0.0%	100.0
<= 1m 0s	1	0.1%	100.0	9	4.7%	92.6%	113	9.4%	78.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	3.2%	95.8%	159	13.3%	91.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.1%	97.9%	40	3.3%	94.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.9%	21	1.8%	96.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.1%	98.9%	11	0.9%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.9%	4	0.3%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.5%	99.5%	9	0.8%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.5%	100.0	6	0.5%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,196			190			1,196			60		

Notes:

Total Records Reported by this PSAP: 1407
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1407

Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5286	98.9%	98.9%	0	0.0%	0.0%	396	7.4%	7.4%	144	91.1%	91.1%
<= 0m 20s	56	1.0%	100.0	26	12.2%	12.2%	428	8.0%	15.4%	0	0.0%	91.1%
<= 0m 30s	1	0.0%	100.0	85	39.9%	52.1%	382	7.1%	22.6%	0	0.0%	91.1%
<= 0m 40s	0	0.0%	100.0	49	23.0%	75.1%	416	7.8%	30.4%	0	0.0%	91.1%
<= 0m 50s	0	0.0%	100.0	21	9.9%	85.0%	345	6.5%	36.8%	0	0.0%	91.1%
<= 1m 0s	0	0.0%	100.0	8	3.8%	88.7%	257	4.8%	41.6%	0	0.0%	91.1%
<= 1m 30s	0	0.0%	100.0	10	4.7%	93.4%	734	13.7%	55.4%	0	0.0%	91.1%
<= 2m 0s	0	0.0%	100.0	8	3.8%	97.2%	695	13.0%	68.4%	0	0.0%	91.1%
<= 2m 30s	0	0.0%	100.0	2	0.9%	98.1%	552	10.3%	78.7%	0	0.0%	91.1%
<= 3m 0s	0	0.0%	100.0	2	0.9%	99.1%	382	7.1%	85.9%	0	0.0%	91.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.1%	214	4.0%	89.9%	0	0.0%	91.1%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.1%	146	2.7%	92.6%	0	0.0%	91.1%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.1%	84	1.6%	94.2%	0	0.0%	91.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.1%	61	1.1%	95.3%	0	0.0%	91.1%
<= 6m 0s	0	0.0%	100.0	1	0.5%	99.5%	65	1.2%	96.5%	0	0.0%	91.1%
<= 7m 0s	0	0.0%	100.0	1	0.5%	100.0	53	1.0%	97.5%	0	0.0%	91.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	53	1.0%	98.5%	0	0.0%	91.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	45	0.8%	99.3%	0	0.0%	91.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.5%	0	0.0%	91.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	91.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	91.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	91.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	91.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	91.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	91.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	91.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.6%	91.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	13	8.2%	100.0
Tot. Counts:	5,343			213			5,343			158		

Notes:

Total Records Reported by this PSAP: 5963
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5963

Fractile 911 Call Response Time Distribution

East Haven Fire Department

For Date Range From 4/1/2010 To 6/29/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2664	98.1%	98.1%	5	0.5%	0.5%	196	7.2%	7.2%	62	91.2%	91.2%
<= 0m 20s	45	1.7%	99.7%	432	39.0%	39.4%	262	9.6%	16.9%	5	7.4%	98.5%
<= 0m 30s	7	0.3%	100.0	439	39.6%	79.1%	510	18.8%	35.6%	1	1.5%	100.0
<= 0m 40s	0	0.0%	100.0	147	13.3%	92.3%	541	19.9%	55.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	48	4.3%	96.7%	347	12.8%	68.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	1.7%	98.4%	237	8.7%	77.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	1.2%	99.5%	368	13.5%	90.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.1%	99.6%	124	4.6%	95.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.9%	46	1.7%	96.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	100.0	25	0.9%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	14	0.5%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,716			1,108			2,716			68		

Notes:

Total Records Reported by this PSAP: 2951
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2951

Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	758	97.2%	97.2%	0	0.0%	0.0%	36	4.6%	4.6%	22	73.3%	73.3%
<= 0m 20s	16	2.1%	99.2%	17	8.4%	8.4%	65	8.3%	12.9%	0	0.0%	73.3%
<= 0m 30s	6	0.8%	100.0	45	22.3%	30.7%	76	9.7%	22.7%	8	26.7%	100.0
<= 0m 40s	0	0.0%	100.0	43	21.3%	52.0%	124	15.9%	38.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	27	13.4%	65.3%	88	11.3%	49.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	4.5%	69.8%	81	10.4%	60.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	36	17.8%	87.6%	180	23.1%	83.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	18	8.9%	96.5%	71	9.1%	92.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	3.0%	99.5%	24	3.1%	95.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	100.0	9	1.2%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	780			202			780			30		

Notes:

Total Records Reported by this PSAP: 877
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 877

Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	981	95.9%	95.9%	0	0.0%	0.0%	48	4.7%	4.7%	30	50.8%	50.8%
<= 0m 20s	36	3.5%	99.4%	102	22.0%	22.0%	65	6.4%	11.0%	1	1.7%	52.5%
<= 0m 30s	6	0.6%	100.0	177	38.1%	60.1%	94	9.2%	20.2%	8	13.6%	66.1%
<= 0m 40s	0	0.0%	100.0	107	23.1%	83.2%	161	15.7%	36.0%	0	0.0%	66.1%
<= 0m 50s	0	0.0%	100.0	39	8.4%	91.6%	148	14.5%	50.4%	0	0.0%	66.1%
<= 1m 0s	0	0.0%	100.0	14	3.0%	94.6%	123	12.0%	62.5%	0	0.0%	66.1%
<= 1m 30s	0	0.0%	100.0	16	3.4%	98.1%	225	22.0%	84.5%	0	0.0%	66.1%
<= 2m 0s	0	0.0%	100.0	2	0.4%	98.5%	60	5.9%	90.3%	0	0.0%	66.1%
<= 2m 30s	0	0.0%	100.0	2	0.4%	98.9%	31	3.0%	93.4%	0	0.0%	66.1%
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.4%	21	2.1%	95.4%	2	3.4%	69.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	8	0.8%	96.2%	0	0.0%	69.5%
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.6%	7	0.7%	96.9%	0	0.0%	69.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	7	0.7%	97.6%	0	0.0%	69.5%
<= 5m 0s	0	0.0%	100.0	1	0.2%	99.8%	3	0.3%	97.8%	0	0.0%	69.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	12	1.2%	99.0%	0	0.0%	69.5%
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	3	0.3%	99.3%	0	0.0%	69.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	69.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	69.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	69.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	69.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	69.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	69.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	69.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	15	25.4%	94.9%
Tot. Counts:	1,023			464			1,023			56		

Notes:

Total Records Reported by this PSAP: 1150
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1150

Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	414	97.0%	97.0%	0	0.0%	0.0%	34	8.0%	8.0%	7	58.3%	58.3%
<= 0m 20s	11	2.6%	99.5%	6	11.1%	11.1%	50	11.7%	19.7%	0	0.0%	58.3%
<= 0m 30s	2	0.5%	100.0	13	24.1%	35.2%	39	9.1%	28.8%	5	41.7%	100.0
<= 0m 40s	0	0.0%	100.0	8	14.8%	50.0%	55	12.9%	41.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	13.0%	63.0%	38	8.9%	50.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	11.1%	74.1%	46	10.8%	61.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	16.7%	90.7%	80	18.7%	80.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	5.6%	96.3%	41	9.6%	89.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	3.7%	100.0	8	1.9%	91.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	13	3.0%	94.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	1.2%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.4%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.9%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	427			54			427			12		

Notes:

Total Records Reported by this PSAP: 474
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 474

Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 4/1/2010 To 6/29/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2930	97.0%	97.0%	0	0.0%	0.0%	187	6.2%	6.2%	88	71.0%	71.0%
<= 0m 20s	70	2.3%	99.3%	5	2.6%	2.6%	301	10.0%	16.2%	1	0.8%	71.8%
<= 0m 30s	6	0.2%	99.5%	66	34.7%	37.4%	321	10.6%	26.8%	1	0.8%	72.6%
<= 0m 40s	0	0.0%	99.5%	62	32.6%	70.0%	271	9.0%	35.8%	1	0.8%	73.4%
<= 0m 50s	0	0.0%	99.5%	15	7.9%	77.9%	279	9.2%	45.0%	0	0.0%	73.4%
<= 1m 0s	0	0.0%	99.5%	11	5.8%	83.7%	241	8.0%	53.0%	0	0.0%	73.4%
<= 1m 30s	0	0.0%	99.5%	16	8.4%	92.1%	528	17.5%	70.5%	0	0.0%	73.4%
<= 2m 0s	0	0.0%	99.5%	6	3.2%	95.3%	286	9.5%	79.9%	0	0.0%	73.4%
<= 2m 30s	0	0.0%	99.5%	1	0.5%	95.8%	170	5.6%	85.6%	0	0.0%	73.4%
<= 3m 0s	0	0.0%	99.5%	0	0.0%	95.8%	149	4.9%	90.5%	0	0.0%	73.4%
<= 3m 30s	0	0.0%	99.5%	0	0.0%	95.8%	76	2.5%	93.0%	0	0.0%	73.4%
<= 4m 0s	0	0.0%	99.5%	1	0.5%	96.3%	72	2.4%	95.4%	0	0.0%	73.4%
<= 4m 30s	0	0.0%	99.5%	0	0.0%	96.3%	35	1.2%	96.6%	0	0.0%	73.4%
<= 5m 0s	0	0.0%	99.5%	1	0.5%	96.8%	31	1.0%	97.6%	0	0.0%	73.4%
<= 6m 0s	0	0.0%	99.5%	0	0.0%	96.8%	30	1.0%	98.6%	0	0.0%	73.4%
<= 7m 0s	4	0.1%	99.7%	0	0.0%	96.8%	16	0.5%	99.1%	1	0.8%	74.2%
<= 8m 0s	0	0.0%	99.7%	0	0.0%	96.8%	7	0.2%	99.3%	0	0.0%	74.2%
<= 9m 0s	0	0.0%	99.7%	0	0.0%	96.8%	4	0.1%	99.5%	0	0.0%	74.2%
<= 10m 0s	0	0.0%	99.7%	0	0.0%	96.8%	4	0.1%	99.6%	0	0.0%	74.2%
<= 11m 0s	0	0.0%	99.7%	0	0.0%	96.8%	1	0.0%	99.6%	0	0.0%	74.2%
<= 12m 0s	0	0.0%	99.7%	0	0.0%	96.8%	0	0.0%	99.6%	1	0.8%	75.0%
<= 13m 0s	0	0.0%	99.7%	0	0.0%	96.8%	1	0.0%	99.7%	0	0.0%	75.0%
<= 14m 0s	0	0.0%	99.7%	0	0.0%	96.8%	1	0.0%	99.7%	0	0.0%	75.0%
<= 15m 0s	0	0.0%	99.7%	0	0.0%	96.8%	0	0.0%	99.7%	0	0.0%	75.0%
<= 16m 0s	0	0.0%	99.7%	0	0.0%	96.8%	0	0.0%	99.7%	0	0.0%	75.0%
<= 17m 0s	0	0.0%	99.7%	0	0.0%	96.8%	0	0.0%	99.7%	0	0.0%	75.0%
<= 18m 0s	0	0.0%	99.7%	0	0.0%	96.8%	0	0.0%	99.7%	0	0.0%	75.0%
<= 19m 0s	0	0.0%	99.7%	0	0.0%	96.8%	0	0.0%	99.7%	0	0.0%	75.0%
<= 20m 0s	0	0.0%	99.7%	0	0.0%	96.8%	0	0.0%	99.7%	0	0.0%	75.0%
>= 20m 0s	10	0.3%	100.0	6	3.2%	100.0	9	0.3%	100.0	31	25.0%	100.0
Tot. Counts:	3,020			190			3,020			124		

Notes:

Total Records Reported by this PSAP: 3350
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3350

Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3816	97.7%	97.9%	0	0.0%	0.0%	307	7.9%	7.9%	121	82.3%	82.3%
<= 0m 20s	69	1.8%	99.6%	89	25.3%	25.3%	335	8.6%	16.4%	3	2.0%	84.4%
<= 0m 30s	11	0.3%	99.9%	126	35.8%	61.1%	406	10.4%	26.8%	6	4.1%	88.4%
<= 0m 40s	2	0.1%	100.0	70	19.9%	81.0%	401	10.3%	37.1%	0	0.0%	88.4%
<= 0m 50s	0	0.0%	100.0	19	5.4%	86.4%	342	8.7%	45.8%	0	0.0%	88.4%
<= 1m 0s	0	0.0%	100.0	10	2.8%	89.2%	325	8.3%	54.1%	0	0.0%	88.4%
<= 1m 30s	0	0.0%	100.0	18	5.1%	94.3%	752	19.2%	73.4%	0	0.0%	88.4%
<= 2m 0s	0	0.0%	100.0	6	1.7%	96.0%	384	9.8%	83.2%	0	0.0%	88.4%
<= 2m 30s	0	0.0%	100.0	6	1.7%	97.7%	216	5.5%	88.7%	0	0.0%	88.4%
<= 3m 0s	0	0.0%	100.0	1	0.3%	98.0%	128	3.3%	92.0%	0	0.0%	88.4%
<= 3m 30s	0	0.0%	100.0	1	0.3%	98.3%	75	1.9%	93.9%	0	0.0%	88.4%
<= 4m 0s	0	0.0%	100.0	1	0.3%	98.6%	61	1.6%	95.4%	0	0.0%	88.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.6%	35	0.9%	96.3%	0	0.0%	88.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.6%	41	1.0%	97.4%	0	0.0%	88.4%
<= 6m 0s	0	0.0%	100.0	1	0.3%	98.9%	37	0.9%	98.3%	0	0.0%	88.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	98.9%	19	0.5%	98.8%	0	0.0%	88.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	98.9%	16	0.4%	99.2%	0	0.0%	88.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	98.9%	9	0.2%	99.5%	0	0.0%	88.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	98.9%	5	0.1%	99.6%	0	0.0%	88.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	98.9%	2	0.1%	99.6%	0	0.0%	88.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	98.9%	1	0.0%	99.7%	0	0.0%	88.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	98.9%	2	0.1%	99.7%	0	0.0%	88.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	99.7%	0	0.0%	88.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	99.7%	0	0.0%	88.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	99.7%	0	0.0%	88.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	98.9%	1	0.0%	99.7%	0	0.0%	88.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	99.7%	0	0.0%	88.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	98.9%	1	0.0%	99.8%	0	0.0%	88.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	99.8%	0	0.0%	88.4%
>= 20m 0s	1	0.0%	100.0	4	1.1%	100.0	9	0.2%	100.0	17	11.6%	100.0
Tot. Counts:	3,899			352			3,910			147		

Notes:

Total Records Reported by this PSAP: 4416
 Number of Records not Processed due to Bad Data: 7
 Total Records Analyzed: 4409

Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2706	97.0%	97.0%	0	0.0%	0.0%	222	8.0%	8.0%	83	89.2%	89.2%
<= 0m 20s	77	2.8%	99.8%	107	19.3%	19.3%	312	11.2%	19.1%	4	4.3%	93.5%
<= 0m 30s	6	0.2%	100.0	240	43.3%	62.6%	344	12.3%	31.5%	6	6.5%	100.0
<= 0m 40s	0	0.0%	100.0	117	21.1%	83.8%	407	14.6%	46.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	44	7.9%	91.7%	270	9.7%	55.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	2.7%	94.4%	195	7.0%	62.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	18	3.2%	97.7%	358	12.8%	75.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.9%	98.6%	245	8.8%	84.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.5%	99.1%	133	4.8%	89.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.5%	99.6%	66	2.4%	91.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	50	1.8%	93.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	47	1.7%	95.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	21	0.8%	95.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	30	1.1%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.9%	97.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.7%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.5%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,789			554			2,789			93		

Notes:

Total Records Reported by this PSAP: 3166
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3166

Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1743	99.4%	99.4%	0	0.0%	0.0%	106	6.0%	6.0%	48	96.0%	96.0%
<= 0m 20s	8	0.5%	99.9%	32	19.9%	19.9%	145	8.3%	14.3%	1	2.0%	98.0%
<= 0m 30s	2	0.1%	100.0	69	42.9%	62.7%	173	9.9%	24.2%	1	2.0%	100.0
<= 0m 40s	0	0.0%	100.0	31	19.3%	82.0%	224	12.8%	37.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	6.8%	88.8%	203	11.6%	48.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	2.5%	91.3%	149	8.5%	57.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	5.0%	96.3%	382	21.8%	78.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.9%	98.1%	183	10.4%	89.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	98.8%	70	4.0%	93.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	26	1.5%	94.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.8%	23	1.3%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.8%	11	0.6%	96.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.6%	99.4%	8	0.5%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	10	0.6%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	7	0.4%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.4%	4	0.2%	98.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.4%	9	0.5%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.6%	100.0	10	0.6%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,753			161			1,753			50		

Notes:

Total Records Reported by this PSAP: 1943
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1943

Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1181	96.3%	96.3%	2	0.3%	0.3%	71	5.8%	5.8%	47	68.1%	68.1%
<= 0m 20s	36	2.9%	99.3%	93	16.1%	16.5%	122	10.0%	15.7%	4	5.8%	73.9%
<= 0m 30s	9	0.7%	100.0	159	27.6%	44.1%	165	13.5%	29.2%	18	26.1%	100.0
<= 0m 40s	0	0.0%	100.0	103	17.9%	62.0%	215	17.5%	46.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	83	14.4%	76.4%	130	10.6%	57.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	50	8.7%	85.1%	130	10.6%	67.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	67	11.6%	96.7%	224	18.3%	86.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	2.3%	99.0%	91	7.4%	93.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	1.0%	100.0	35	2.9%	96.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.5%	98.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,226			576			1,226			69		

Notes:

Total Records Reported by this PSAP: 1413
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1413

Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4615	99.5%	99.5%	0	0.0%	0.0%	569	12.3%	12.3%	180	87.8%	87.8%
<= 0m 20s	20	0.4%	100.0	12	7.3%	7.3%	591	12.7%	25.0%	0	0.0%	87.8%
<= 0m 30s	1	0.0%	100.0	34	20.7%	28.0%	585	12.6%	37.6%	0	0.0%	87.8%
<= 0m 40s	0	0.0%	100.0	59	36.0%	64.0%	620	13.4%	51.0%	1	0.5%	88.3%
<= 0m 50s	0	0.0%	100.0	20	12.2%	76.2%	438	9.4%	60.4%	0	0.0%	88.3%
<= 1m 0s	0	0.0%	100.0	14	8.5%	84.8%	390	8.4%	68.9%	0	0.0%	88.3%
<= 1m 30s	0	0.0%	100.0	20	12.2%	97.0%	690	14.9%	83.7%	0	0.0%	88.3%
<= 2m 0s	0	0.0%	100.0	3	1.8%	98.8%	288	6.2%	90.0%	0	0.0%	88.3%
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.8%	143	3.1%	93.0%	0	0.0%	88.3%
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	61	1.3%	94.3%	0	0.0%	88.3%
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.8%	56	1.2%	95.6%	0	0.0%	88.3%
<= 4m 0s	0	0.0%	100.0	1	0.6%	99.4%	52	1.1%	96.7%	0	0.0%	88.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	37	0.8%	97.5%	0	0.0%	88.3%
<= 5m 0s	0	0.0%	100.0	1	0.6%	100.0	24	0.5%	98.0%	0	0.0%	88.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	37	0.8%	98.8%	0	0.0%	88.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.4%	99.2%	0	0.0%	88.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.5%	0	0.0%	88.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	88.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	88.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	88.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	1	0.5%	88.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	88.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	88.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.5%	89.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	89.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	89.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	89.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	89.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	9	4.4%	93.7%
Tot. Counts:	4,636			164			4,637			192		

Notes:

Total Records Reported by this PSAP: 5724
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5724

Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3986	99.7%	99.7%	19	1.9%	1.9%	285	7.1%	7.1%	139	100.0	100.0
<= 0m 20s	9	0.2%	99.9%	256	25.1%	27.0%	227	5.7%	12.8%	0	0.0%	100.0
<= 0m 30s	3	0.1%	100.0	360	35.3%	62.3%	369	9.2%	22.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	212	20.8%	83.0%	553	13.8%	35.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	74	7.3%	90.3%	376	9.4%	45.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	36	3.5%	93.8%	281	7.0%	52.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	42	4.1%	97.9%	513	12.8%	65.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	0.7%	98.6%	433	10.8%	76.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.5%	99.1%	392	9.8%	85.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	6	0.6%	99.7%	213	5.3%	91.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.8%	107	2.7%	93.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	73	1.8%	95.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	45	1.1%	96.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	23	0.6%	97.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.9%	39	1.0%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	25	0.6%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.4%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,998			1,020			3,998			139		

Notes:

Total Records Reported by this PSAP: 4543
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4543

Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1429	96.0%	96.0%	1	0.2%	0.2%	273	18.3%	18.3%	41	64.1%	64.1%
<= 0m 20s	55	3.7%	99.7%	149	24.5%	24.7%	132	8.9%	27.2%	2	3.1%	67.2%
<= 0m 30s	5	0.3%	100.0	238	39.1%	63.8%	269	18.1%	45.3%	8	12.5%	79.7%
<= 0m 40s	0	0.0%	100.0	125	20.6%	84.4%	302	20.3%	65.5%	0	0.0%	79.7%
<= 0m 50s	0	0.0%	100.0	36	5.9%	90.3%	153	10.3%	75.8%	0	0.0%	79.7%
<= 1m 0s	0	0.0%	100.0	27	4.4%	94.7%	104	7.0%	82.8%	1	1.6%	81.3%
<= 1m 30s	0	0.0%	100.0	26	4.3%	99.0%	162	10.9%	93.7%	0	0.0%	81.3%
<= 2m 0s	0	0.0%	100.0	4	0.7%	99.7%	44	3.0%	96.6%	0	0.0%	81.3%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	18	1.2%	97.9%	0	0.0%	81.3%
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	6	0.4%	98.3%	0	0.0%	81.3%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	6	0.4%	98.7%	0	0.0%	81.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	98.9%	0	0.0%	81.3%
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	2	0.1%	99.1%	0	0.0%	81.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	81.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.5%	0	0.0%	81.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	81.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	81.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	81.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	81.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	81.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	1.6%	82.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	11	17.2%	100.0
Tot. Counts:	1,489			608			1,489			64		

Notes:

Total Records Reported by this PSAP: 1639
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1639

Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5539	98.1%	98.1%	1	0.3%	0.3%	550	9.7%	9.7%	169	99.4%	99.4%
<= 0m 20s	105	1.9%	99.9%	74	22.0%	22.3%	689	12.2%	21.9%	1	0.6%	100.0
<= 0m 30s	5	0.1%	100.0	126	37.5%	59.8%	581	10.3%	32.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	70	20.8%	80.7%	624	11.0%	43.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	31	9.2%	89.9%	460	8.1%	51.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	3.0%	92.9%	383	6.8%	58.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	4.2%	97.0%	945	16.7%	74.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.8%	98.8%	672	11.9%	86.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.1%	317	5.6%	92.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.6%	99.7%	151	2.7%	95.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	63	1.1%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	42	0.7%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	26	0.5%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	30	0.5%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	34	0.6%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.5%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,649			336			5,649			170		

Notes:

Total Records Reported by this PSAP: 6301
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6301

Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	29511	95.7%	95.7%	0	0.0%	0.0%	4062	13.2%	13.2%	1447	92.9%	92.9%
<= 0m 20s	1218	3.9%	99.6%	200	16.5%	16.5%	2876	9.3%	22.5%	53	3.4%	96.3%
<= 0m 30s	107	0.3%	100.0	387	32.0%	48.5%	2669	8.7%	31.2%	46	3.0%	99.2%
<= 0m 40s	6	0.0%	100.0	257	21.2%	69.7%	2907	9.4%	40.6%	0	0.0%	99.2%
<= 0m 50s	2	0.0%	100.0	136	11.2%	80.9%	2695	8.7%	49.3%	0	0.0%	99.2%
<= 1m 0s	2	0.0%	100.0	65	5.4%	86.3%	2367	7.7%	57.0%	1	0.1%	99.3%
<= 1m 30s	0	0.0%	100.0	90	7.4%	93.7%	5689	18.5%	75.5%	0	0.0%	99.3%
<= 2m 0s	0	0.0%	100.0	29	2.4%	96.1%	3055	9.9%	85.4%	0	0.0%	99.3%
<= 2m 30s	0	0.0%	100.0	17	1.4%	97.5%	1631	5.3%	90.7%	0	0.0%	99.3%
<= 3m 0s	0	0.0%	100.0	13	1.1%	98.6%	961	3.1%	93.8%	0	0.0%	99.3%
<= 3m 30s	0	0.0%	100.0	6	0.5%	99.1%	475	1.5%	95.3%	0	0.0%	99.3%
<= 4m 0s	0	0.0%	100.0	4	0.3%	99.4%	310	1.0%	96.3%	0	0.0%	99.3%
<= 4m 30s	0	0.0%	100.0	4	0.3%	99.8%	228	0.7%	97.1%	0	0.0%	99.3%
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.8%	161	0.5%	97.6%	0	0.0%	99.3%
<= 6m 0s	1	0.0%	100.0	0	0.0%	99.8%	225	0.7%	98.3%	1	0.1%	99.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	168	0.5%	98.9%	0	0.0%	99.4%
<= 8m 0s	0	0.0%	100.0	1	0.1%	99.9%	112	0.4%	99.2%	0	0.0%	99.4%
<= 9m 0s	0	0.0%	100.0	1	0.1%	100.0	75	0.2%	99.5%	0	0.0%	99.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	36	0.1%	99.6%	0	0.0%	99.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	45	0.1%	99.7%	0	0.0%	99.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.1%	99.8%	0	0.0%	99.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.1%	99.9%	1	0.1%	99.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	0	0.0%	99.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	0	0.0%	99.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	0	0.0%	99.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	0	0.0%	99.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	9	0.6%	100.0
Tot. Counts:	30,847			1,211			30,829			1,558		

Notes:

Total Records Reported by this PSAP: 36711
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 36711

Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1503	98.5%	98.5%	0	0.0%	0.0%	160	10.5%	10.5%	84	92.3%	92.3%
<= 0m 20s	21	1.4%	99.9%	41	7.9%	7.9%	149	9.8%	20.2%	3	3.3%	95.6%
<= 0m 30s	2	0.1%	100.0	150	28.8%	36.7%	152	10.0%	30.2%	4	4.4%	100.0
<= 0m 40s	0	0.0%	100.0	130	25.0%	61.7%	214	14.0%	44.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	83	16.0%	77.7%	178	11.7%	55.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	47	9.0%	86.7%	125	8.2%	64.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	44	8.5%	95.2%	235	15.4%	79.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	2.5%	97.7%	96	6.3%	85.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.0%	98.7%	52	3.4%	89.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	1.0%	99.6%	23	1.5%	90.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	13	0.9%	91.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	13	0.9%	92.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	10	0.7%	93.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	5	0.3%	93.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.9%	94.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	95.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	95.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	96.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	96.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	96.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	97.1%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	97.4%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	97.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.2%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.4%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.5%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.6%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.4%	100.0	0	0.0%	100.0
Tot. Counts:	1,526			520			1,526			91		

Notes:

Total Records Reported by this PSAP: 1794
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1794

Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3761	99.3%	99.3%	2	0.1%	0.1%	183	4.8%	4.8%	110	94.8%	94.8%
<= 0m 20s	23	0.6%	99.9%	514	29.2%	29.3%	244	6.4%	11.3%	2	1.7%	96.6%
<= 0m 30s	4	0.1%	100.0	665	37.7%	67.0%	603	15.9%	27.2%	4	3.4%	100.0
<= 0m 40s	0	0.0%	100.0	308	17.5%	84.5%	823	21.7%	48.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	122	6.9%	91.4%	390	10.3%	59.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	47	2.7%	94.0%	239	6.3%	65.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	64	3.6%	97.7%	339	8.9%	74.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	26	1.5%	99.1%	208	5.5%	80.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	9	0.5%	99.7%	87	2.3%	82.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.7%	62	1.6%	83.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.8%	80	2.1%	86.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	128	3.4%	89.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.8%	114	3.0%	92.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.9%	78	2.1%	94.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.1%	100.0	95	2.5%	97.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	38	1.0%	98.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.7%	98.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,788			1,763			3,788			116		

Notes:

Total Records Reported by this PSAP: 4234
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4234

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1106	99.4%	99.4%	1	1.0%	1.0%	54	4.9%	4.9%	29	74.4%	74.4%
<= 0m 20s	6	0.5%	99.9%	8	8.3%	9.4%	97	8.7%	13.6%	0	0.0%	74.4%
<= 0m 30s	1	0.1%	100.0	32	33.3%	42.7%	96	8.6%	22.2%	6	15.4%	89.7%
<= 0m 40s	0	0.0%	100.0	26	27.1%	69.8%	110	9.9%	32.1%	0	0.0%	89.7%
<= 0m 50s	0	0.0%	100.0	7	7.3%	77.1%	91	8.2%	40.3%	0	0.0%	89.7%
<= 1m 0s	0	0.0%	100.0	4	4.2%	81.3%	75	6.7%	47.0%	0	0.0%	89.7%
<= 1m 30s	0	0.0%	100.0	11	11.5%	92.7%	201	18.1%	65.0%	1	2.6%	92.3%
<= 2m 0s	0	0.0%	100.0	3	3.1%	95.8%	177	15.9%	81.0%	0	0.0%	92.3%
<= 2m 30s	0	0.0%	100.0	1	1.0%	96.9%	67	6.0%	87.0%	0	0.0%	92.3%
<= 3m 0s	0	0.0%	100.0	1	1.0%	97.9%	48	4.3%	91.3%	0	0.0%	92.3%
<= 3m 30s	0	0.0%	100.0	2	2.1%	100.0	29	2.6%	93.9%	0	0.0%	92.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.3%	95.2%	0	0.0%	92.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	1.2%	96.4%	0	0.0%	92.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	97.1%	0	0.0%	92.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.1%	98.2%	0	0.0%	92.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	99.0%	0	0.0%	92.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.6%	0	0.0%	92.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	92.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	92.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	92.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	92.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	92.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	92.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	92.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	5.1%	97.4%
Tot. Counts:	1,113			96			1,113			38		

Notes:

Total Records Reported by this PSAP: 1243
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1243

Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 4/1/2010 To 6/29/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5258	99.7%	99.7%	0	0.0%	0.0%	479	9.1%	9.1%	112	100.0	100.0
<= 0m 20s	16	0.3%	100.0	29	13.6%	13.6%	637	12.1%	21.2%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	75	35.2%	48.8%	634	12.0%	33.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	57	26.8%	75.6%	650	12.3%	45.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	28	13.1%	88.7%	520	9.9%	55.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	4.7%	93.4%	424	8.0%	63.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	3.8%	97.2%	983	18.6%	82.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.4%	98.6%	459	8.7%	90.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	99.1%	208	3.9%	94.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	99.5%	92	1.7%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	100.0	58	1.1%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	41	0.8%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	26	0.5%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.4%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,275			213			5,275			112		

Notes:

Total Records Reported by this PSAP: 5825
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5825

Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5270	98.5%	98.5%	4	0.3%	0.3%	646	12.1%	12.1%	147	41.6%	41.6%
<= 0m 20s	51	1.0%	99.4%	347	28.3%	28.7%	648	12.1%	24.2%	4	1.1%	42.8%
<= 0m 30s	10	0.2%	99.6%	444	36.2%	64.9%	609	11.4%	35.6%	2	0.6%	43.3%
<= 0m 40s	1	0.0%	99.6%	237	19.3%	84.2%	512	9.6%	45.1%	0	0.0%	43.3%
<= 0m 50s	1	0.0%	99.6%	89	7.3%	91.5%	337	6.3%	51.4%	0	0.0%	43.3%
<= 1m 0s	0	0.0%	99.6%	36	2.9%	94.4%	271	5.1%	56.5%	0	0.0%	43.3%
<= 1m 30s	0	0.0%	99.6%	39	3.2%	97.6%	544	10.2%	66.6%	0	0.0%	43.3%
<= 2m 0s	0	0.0%	99.6%	8	0.7%	98.3%	348	6.5%	73.2%	0	0.0%	43.3%
<= 2m 30s	0	0.0%	99.6%	3	0.2%	98.5%	210	3.9%	77.1%	0	0.0%	43.3%
<= 3m 0s	0	0.0%	99.6%	1	0.1%	98.6%	232	4.3%	81.4%	0	0.0%	43.3%
<= 3m 30s	0	0.0%	99.6%	2	0.2%	98.8%	216	4.0%	85.4%	0	0.0%	43.3%
<= 4m 0s	0	0.0%	99.6%	0	0.0%	98.8%	271	5.1%	90.5%	3	0.8%	44.2%
<= 4m 30s	4	0.1%	99.7%	0	0.0%	98.8%	135	2.5%	93.0%	2	0.6%	44.8%
<= 5m 0s	0	0.0%	99.7%	0	0.0%	98.8%	87	1.6%	94.7%	0	0.0%	44.8%
<= 6m 0s	0	0.0%	99.7%	0	0.0%	98.8%	88	1.6%	96.3%	0	0.0%	44.8%
<= 7m 0s	0	0.0%	99.7%	0	0.0%	98.8%	45	0.8%	97.1%	2	0.6%	45.3%
<= 8m 0s	1	0.0%	99.7%	0	0.0%	98.8%	40	0.7%	97.9%	2	0.6%	45.9%
<= 9m 0s	0	0.0%	99.7%	0	0.0%	98.8%	20	0.4%	98.3%	4	1.1%	47.0%
<= 10m 0s	0	0.0%	99.7%	0	0.0%	98.8%	12	0.2%	98.5%	1	0.3%	47.3%
<= 11m 0s	0	0.0%	99.7%	0	0.0%	98.8%	14	0.3%	98.7%	0	0.0%	47.3%
<= 12m 0s	0	0.0%	99.7%	0	0.0%	98.8%	4	0.1%	98.8%	0	0.0%	47.3%
<= 13m 0s	2	0.0%	99.8%	0	0.0%	98.8%	2	0.0%	98.9%	0	0.0%	47.3%
<= 14m 0s	0	0.0%	99.8%	0	0.0%	98.8%	4	0.1%	98.9%	1	0.3%	47.6%
<= 15m 0s	3	0.1%	99.8%	0	0.0%	98.8%	3	0.1%	99.0%	2	0.6%	48.2%
<= 16m 0s	0	0.0%	99.8%	0	0.0%	98.8%	3	0.1%	99.0%	0	0.0%	48.2%
<= 17m 0s	0	0.0%	99.8%	0	0.0%	98.8%	3	0.1%	99.1%	2	0.6%	48.7%
<= 18m 0s	0	0.0%	99.8%	0	0.0%	98.8%	5	0.1%	99.2%	3	0.8%	49.6%
<= 19m 0s	0	0.0%	99.8%	0	0.0%	98.8%	3	0.1%	99.3%	0	0.0%	49.6%
<= 20m 0s	0	0.0%	99.8%	0	0.0%	98.8%	0	0.0%	99.3%	0	0.0%	49.6%
>= 20m 0s	7	0.1%	100.0	14	1.1%	99.9%	36	0.7%	99.9%	156	44.2%	93.8%
Tot. Counts:	5,350			1,224			5,348			331		

Notes:

Total Records Reported by this PSAP: 6239
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6239

Fractile 911 Call Response Time Distribution

Middlebury Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	468	92.5%	92.5%	0	0.0%	0.0%	35	6.9%	6.9%	7	70.0%	70.0%
<= 0m 20s	33	6.5%	99.0%	2	1.2%	1.2%	38	7.5%	14.4%	0	0.0%	70.0%
<= 0m 30s	4	0.8%	99.8%	31	19.0%	20.2%	45	8.9%	23.3%	3	30.0%	100.0
<= 0m 40s	0	0.0%	99.8%	39	23.9%	44.2%	51	10.1%	33.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.8%	26	16.0%	60.1%	60	11.9%	45.3%	0	0.0%	100.0
<= 1m 0s	1	0.2%	100.0	29	17.8%	77.9%	45	8.9%	54.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	30	18.4%	96.3%	78	15.4%	69.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	3.1%	99.4%	33	6.5%	76.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	36	7.1%	83.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	100.0	28	5.5%	88.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	16	3.2%	91.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	2.2%	94.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	1.6%	95.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	96.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.8%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.0%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.2%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.4%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	100.0	0	0.0%	100.0
Tot. Counts:	506			163			506			10		

Notes:

Total Records Reported by this PSAP: 551
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 551

Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4784	94.7%	94.7%	3	0.7%	0.7%	280	5.5%	5.5%	181	65.8%	65.8%
<= 0m 20s	204	4.0%	98.8%	40	8.8%	9.5%	414	8.2%	13.7%	11	4.0%	69.8%
<= 0m 30s	20	0.4%	99.1%	128	28.1%	37.6%	380	7.5%	21.3%	24	8.7%	78.5%
<= 0m 40s	2	0.0%	99.2%	123	27.0%	64.6%	403	8.0%	29.2%	0	0.0%	78.5%
<= 0m 50s	0	0.0%	99.2%	66	14.5%	79.1%	356	7.0%	36.3%	0	0.0%	78.5%
<= 1m 0s	0	0.0%	99.2%	31	6.8%	85.9%	328	6.5%	42.8%	0	0.0%	78.5%
<= 1m 30s	0	0.0%	99.2%	37	8.1%	94.1%	741	14.7%	57.4%	1	0.4%	78.9%
<= 2m 0s	0	0.0%	99.2%	9	2.0%	96.0%	587	11.6%	69.1%	0	0.0%	78.9%
<= 2m 30s	0	0.0%	99.2%	9	2.0%	98.0%	563	11.1%	80.2%	1	0.4%	79.3%
<= 3m 0s	0	0.0%	99.2%	2	0.4%	98.5%	386	7.6%	87.8%	0	0.0%	79.3%
<= 3m 30s	0	0.0%	99.2%	1	0.2%	98.7%	214	4.2%	92.1%	0	0.0%	79.3%
<= 4m 0s	19	0.4%	99.6%	0	0.0%	98.7%	141	2.8%	94.9%	0	0.0%	79.3%
<= 4m 30s	0	0.0%	99.6%	1	0.2%	98.9%	61	1.2%	96.1%	0	0.0%	79.3%
<= 5m 0s	0	0.0%	99.6%	0	0.0%	98.9%	40	0.8%	96.9%	1	0.4%	79.6%
<= 6m 0s	4	0.1%	99.6%	1	0.2%	99.1%	58	1.1%	98.0%	1	0.4%	80.0%
<= 7m 0s	0	0.0%	99.6%	0	0.0%	99.1%	24	0.5%	98.5%	1	0.4%	80.4%
<= 8m 0s	0	0.0%	99.6%	0	0.0%	99.1%	10	0.2%	98.7%	0	0.0%	80.4%
<= 9m 0s	0	0.0%	99.6%	0	0.0%	99.1%	9	0.2%	98.9%	2	0.7%	81.1%
<= 10m 0s	0	0.0%	99.6%	0	0.0%	99.1%	8	0.2%	99.0%	0	0.0%	81.1%
<= 11m 0s	0	0.0%	99.6%	0	0.0%	99.1%	7	0.1%	99.2%	0	0.0%	81.1%
<= 12m 0s	0	0.0%	99.6%	0	0.0%	99.1%	4	0.1%	99.2%	0	0.0%	81.1%
<= 13m 0s	0	0.0%	99.6%	0	0.0%	99.1%	4	0.1%	99.3%	0	0.0%	81.1%
<= 14m 0s	0	0.0%	99.6%	0	0.0%	99.1%	0	0.0%	99.3%	0	0.0%	81.1%
<= 15m 0s	0	0.0%	99.6%	3	0.7%	99.8%	0	0.0%	99.3%	0	0.0%	81.1%
<= 16m 0s	0	0.0%	99.6%	0	0.0%	99.8%	1	0.0%	99.3%	0	0.0%	81.1%
<= 17m 0s	0	0.0%	99.6%	0	0.0%	99.8%	0	0.0%	99.3%	2	0.7%	81.8%
<= 18m 0s	0	0.0%	99.6%	0	0.0%	99.8%	0	0.0%	99.3%	0	0.0%	81.8%
<= 19m 0s	0	0.0%	99.6%	0	0.0%	99.8%	0	0.0%	99.3%	0	0.0%	81.8%
<= 20m 0s	0	0.0%	99.6%	0	0.0%	99.8%	0	0.0%	99.3%	0	0.0%	81.8%
>= 20m 0s	18	0.4%	100.0	1	0.2%	100.0	33	0.7%	100.0	50	18.2%	100.0
Tot. Counts:	5,051			455			5,052			275		

Notes:

Total Records Reported by this PSAP: 5766
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5766

Fractile 911 Call Response Time Distribution

Milford Fire Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3824	98.1%	98.1%	2	0.1%	0.1%	279	7.2%	7.2%	134	95.0%	95.0%
<= 0m 20s	54	1.4%	99.5%	335	20.5%	20.7%	401	10.3%	17.4%	4	2.8%	97.9%
<= 0m 30s	17	0.4%	99.9%	710	43.5%	64.2%	674	17.3%	34.7%	3	2.1%	100.0
<= 0m 40s	1	0.0%	100.0	375	23.0%	87.2%	907	23.3%	58.0%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	118	7.2%	94.4%	487	12.5%	70.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	36	2.2%	96.6%	377	9.7%	80.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	38	2.3%	99.0%	496	12.7%	92.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	0.7%	99.6%	155	4.0%	96.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.2%	99.9%	57	1.5%	98.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.1%	100.0	27	0.7%	99.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,897			1,631			3,897			141		

Notes:

Total Records Reported by this PSAP: 4402
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4402

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1164	92.7%	92.7%	1	0.2%	0.2%	93	7.4%	7.4%	56	74.7%	74.7%
<= 0m 20s	78	6.2%	98.9%	124	25.3%	25.5%	142	11.3%	18.7%	7	9.3%	84.0%
<= 0m 30s	14	1.1%	100.0	176	35.9%	61.4%	163	13.0%	31.7%	12	16.0%	100.0
<= 0m 40s	0	0.0%	100.0	99	20.2%	81.6%	170	13.5%	45.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	36	7.3%	89.0%	122	9.7%	54.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	20	4.1%	93.1%	91	7.2%	62.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	22	4.5%	97.6%	181	14.4%	76.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.6%	99.2%	99	7.9%	84.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.6%	65	5.2%	89.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	36	2.9%	92.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	18	1.4%	93.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	21	1.7%	95.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	8	0.6%	96.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	97.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.0%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,256			490			1,256			75		

Notes:

Total Records Reported by this PSAP: 1463
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1463

Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1482	95.2%	95.2%	12	1.9%	1.9%	152	9.8%	9.8%	48	80.0%	80.0%
<= 0m 20s	63	4.0%	99.3%	205	32.9%	34.8%	237	15.2%	25.0%	3	5.0%	85.0%
<= 0m 30s	10	0.6%	99.9%	251	40.2%	75.0%	331	21.3%	46.2%	9	15.0%	100.0
<= 0m 40s	0	0.0%	99.9%	96	15.4%	90.4%	357	22.9%	69.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	26	4.2%	94.6%	178	11.4%	80.6%	0	0.0%	100.0
<= 1m 0s	1	0.1%	100.0	17	2.7%	97.3%	103	6.6%	87.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	2.7%	100.0	130	8.3%	95.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	35	2.2%	97.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.8%	98.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,556			624			1,557			60		

Notes:

Total Records Reported by this PSAP: 1760
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1760

Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2164	97.9%	97.9%	151	19.0%	19.0%	131	5.9%	5.9%	38	77.6%	77.6%
<= 0m 20s	46	2.1%	100.0	389	48.9%	67.9%	291	13.2%	19.1%	2	4.1%	81.6%
<= 0m 30s	1	0.0%	100.0	165	20.8%	88.7%	363	16.4%	35.5%	5	10.2%	91.8%
<= 0m 40s	0	0.0%	100.0	50	6.3%	95.0%	358	16.2%	51.7%	0	0.0%	91.8%
<= 0m 50s	0	0.0%	100.0	22	2.8%	97.7%	262	11.8%	63.5%	0	0.0%	91.8%
<= 1m 0s	0	0.0%	100.0	6	0.8%	98.5%	186	8.4%	72.0%	0	0.0%	91.8%
<= 1m 30s	0	0.0%	100.0	7	0.9%	99.4%	330	14.9%	86.9%	0	0.0%	91.8%
<= 2m 0s	0	0.0%	100.0	3	0.4%	99.7%	135	6.1%	93.0%	0	0.0%	91.8%
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.9%	67	3.0%	96.0%	0	0.0%	91.8%
<= 3m 0s	0	0.0%	100.0	1	0.1%	100.0	29	1.3%	97.3%	0	0.0%	91.8%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	21	0.9%	98.3%	0	0.0%	91.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.7%	0	0.0%	91.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.1%	0	0.0%	91.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.2%	0	0.0%	91.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.4%	0	0.0%	91.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.7%	0	0.0%	91.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	91.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	91.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	91.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	4	8.2%	100.0
Tot. Counts:	2,211			795			2,211			49		

Notes:

Total Records Reported by this PSAP: 2393
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2393

Fractile 911 Call Response Time Distribution

New Britain ERC

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	9403	95.9%	95.9%	0	0.0%	0.0%	951	9.7%	9.7%	407	94.4%	94.4%
<= 0m 20s	348	3.6%	99.5%	81	20.5%	20.5%	1007	10.3%	20.0%	10	2.3%	96.8%
<= 0m 30s	48	0.5%	100.0	142	35.9%	56.3%	830	8.5%	28.4%	14	3.2%	100.0
<= 0m 40s	1	0.0%	100.0	54	13.6%	69.9%	889	9.1%	37.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	32	8.1%	78.0%	716	7.3%	44.8%	0	0.0%	100.0
<= 1m 0s	1	0.0%	100.0	26	6.6%	84.6%	618	6.3%	51.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	32	8.1%	92.7%	1512	15.4%	66.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	3.0%	95.7%	996	10.2%	76.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	10	2.5%	98.2%	630	6.4%	83.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.8%	99.0%	431	4.4%	87.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.2%	305	3.1%	90.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.5%	99.7%	214	2.2%	92.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	171	1.7%	94.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	109	1.1%	95.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	132	1.3%	97.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.3%	100.0	101	1.0%	98.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	66	0.7%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	47	0.5%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.2%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	9,801			396			9,802			431		

Notes:

Total Records Reported by this PSAP: 11262
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 11262

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1098	97.4%	97.4%	1	0.3%	0.3%	169	15.0%	15.0%	70	89.7%	89.7%
<= 0m 20s	26	2.3%	99.7%	44	12.2%	12.5%	146	13.0%	28.0%	1	1.3%	91.0%
<= 0m 30s	3	0.3%	100.0	119	33.0%	45.4%	123	10.9%	38.9%	7	9.0%	100.0
<= 0m 40s	0	0.0%	100.0	89	24.7%	70.1%	139	12.3%	51.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	53	14.7%	84.8%	89	7.9%	59.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	20	5.5%	90.3%	67	5.9%	65.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	27	7.5%	97.8%	182	16.1%	81.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.7%	99.4%	88	7.8%	89.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	36	3.2%	92.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	36	3.2%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	9	0.8%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.7%	16	1.4%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	11	1.0%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	2	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	5	0.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,127			361			1,127			78		

Notes:

Total Records Reported by this PSAP: 1416
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1416

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	760	97.6%	97.6%	1	0.9%	0.9%	81	10.4%	10.4%	32	80.0%	80.0%
<= 0m 20s	17	2.2%	99.7%	27	23.1%	23.9%	132	16.9%	27.3%	2	5.0%	85.0%
<= 0m 30s	1	0.1%	99.9%	43	36.8%	60.7%	92	11.8%	39.2%	6	15.0%	100.0
<= 0m 40s	0	0.0%	99.9%	23	19.7%	80.3%	107	13.7%	52.9%	0	0.0%	100.0
<= 0m 50s	1	0.1%	100.0	11	9.4%	89.7%	107	13.7%	66.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.4%	93.2%	69	8.9%	75.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	6.0%	99.1%	98	12.6%	88.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.9%	100.0	41	5.3%	93.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	19	2.4%	95.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.3%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	12	1.5%	98.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	779			117			779			40		

Notes:

Total Records Reported by this PSAP: 892
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 892

Fractile 911 Call Response Time Distribution

New Haven Emergency Response Ctr.

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	25511	97.5%	97.5%	4	0.0%	0.0%	2943	11.3%	11.3%	924	90.3%	90.3%
<= 0m 20s	577	2.2%	99.7%	2656	21.4%	21.4%	2506	9.6%	20.8%	41	4.0%	94.3%
<= 0m 30s	62	0.2%	100.0	4642	37.4%	58.8%	3619	13.8%	34.7%	54	5.3%	99.6%
<= 0m 40s	6	0.0%	100.0	2605	21.0%	79.7%	4249	16.2%	50.9%	0	0.0%	99.6%
<= 0m 50s	1	0.0%	100.0	1069	8.6%	88.3%	3205	12.3%	63.2%	0	0.0%	99.6%
<= 1m 0s	0	0.0%	100.0	551	4.4%	92.8%	2387	9.1%	72.3%	1	0.1%	99.7%
<= 1m 30s	1	0.0%	100.0	640	5.2%	97.9%	4343	16.6%	88.9%	0	0.0%	99.7%
<= 2m 0s	0	0.0%	100.0	169	1.4%	99.3%	1648	6.3%	95.2%	0	0.0%	99.7%
<= 2m 30s	0	0.0%	100.0	58	0.5%	99.7%	629	2.4%	97.6%	0	0.0%	99.7%
<= 3m 0s	0	0.0%	100.0	18	0.1%	99.9%	294	1.1%	98.7%	0	0.0%	99.7%
<= 3m 30s	0	0.0%	100.0	6	0.0%	99.9%	105	0.4%	99.1%	0	0.0%	99.7%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	69	0.3%	99.4%	0	0.0%	99.7%
<= 4m 30s	0	0.0%	100.0	3	0.0%	100.0	42	0.2%	99.5%	0	0.0%	99.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	36	0.1%	99.7%	0	0.0%	99.7%
<= 6m 0s	0	0.0%	100.0	3	0.0%	100.0	36	0.1%	99.8%	0	0.0%	99.7%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	23	0.1%	99.9%	0	0.0%	99.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	99.9%	0	0.0%	99.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	3	0.3%	100.0
Tot. Counts:	26,158			12,426			26,160			1,023		

Notes:

Total Records Reported by this PSAP: 30487
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 30487

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3757	98.4%	98.4%	0	0.0%	0.0%	275	7.2%	7.2%	56	94.9%	94.9%
<= 0m 20s	50	1.3%	99.7%	13	12.0%	12.0%	396	10.4%	17.6%	3	5.1%	100.0
<= 0m 30s	9	0.2%	99.9%	32	29.6%	41.7%	517	13.5%	31.1%	0	0.0%	100.0
<= 0m 40s	2	0.1%	99.9%	29	26.9%	68.5%	564	14.8%	45.9%	0	0.0%	100.0
<= 0m 50s	2	0.1%	100.0	13	12.0%	80.6%	435	11.4%	57.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	6.5%	87.0%	339	8.9%	66.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	8.3%	95.4%	645	16.9%	83.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.9%	97.2%	285	7.5%	90.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.9%	98.1%	110	2.9%	93.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.9%	99.1%	83	2.2%	95.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.1%	48	1.3%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.1%	33	0.9%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.1%	26	0.7%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.1%	19	0.5%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.1%	20	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.9%	100.0	13	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,820			108			3,820			59		

Notes:

Total Records Reported by this PSAP: 4131
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4131

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2100	99.2%	99.2%	0	0.0%	0.0%	223	10.5%	10.5%	45	93.8%	93.8%
<= 0m 20s	16	0.8%	100.0	31	21.8%	21.8%	289	13.6%	24.1%	3	6.3%	100.0
<= 0m 30s	0	0.0%	100.0	54	38.0%	59.9%	294	13.9%	38.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	26	18.3%	78.2%	338	15.9%	53.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	10.6%	88.7%	242	11.4%	65.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	4.9%	93.7%	200	9.4%	74.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	5.6%	99.3%	313	14.8%	89.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.7%	100.0	117	5.5%	95.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	45	2.1%	97.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.0%	98.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,116			142			2,122			48		

Notes:

Total Records Reported by this PSAP: 2376
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2376

Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2270	97.9%	97.9%	2	0.3%	0.3%	180	7.8%	7.8%	56	93.3%	93.3%
<= 0m 20s	41	1.8%	99.7%	139	23.1%	23.5%	234	10.1%	17.9%	1	1.7%	95.0%
<= 0m 30s	5	0.2%	99.9%	202	33.6%	57.1%	330	14.2%	32.1%	3	5.0%	100.0
<= 0m 40s	2	0.1%	100.0	145	24.1%	81.2%	372	16.0%	48.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	52	8.7%	89.9%	273	11.8%	59.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	29	4.8%	94.7%	186	8.0%	67.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	22	3.7%	98.3%	387	16.7%	84.6%	0	0.0%	100.0
<= 2m 0s	1	0.0%	100.0	2	0.3%	98.7%	155	6.7%	91.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.0%	69	3.0%	94.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.5%	99.5%	41	1.8%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.5%	100.0	29	1.3%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,319			601			2,319			60		

Notes:

Total Records Reported by this PSAP: 2607
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2607

Fractile 911 Call Response Time Distribution

Newtown Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1636	98.6%	98.6%	0	0.0%	0.0%	132	8.0%	8.0%	32	82.1%	82.1%
<= 0m 20s	19	1.1%	99.8%	39	27.7%	27.7%	177	10.7%	18.6%	2	5.1%	87.2%
<= 0m 30s	4	0.2%	100.0	62	44.0%	71.6%	143	8.6%	27.2%	5	12.8%	100.0
<= 0m 40s	0	0.0%	100.0	16	11.3%	83.0%	170	10.2%	37.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	5.0%	87.9%	117	7.1%	44.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.5%	91.5%	138	8.3%	52.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	4.3%	95.7%	302	18.2%	71.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.1%	97.9%	161	9.7%	80.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.9%	101	6.1%	86.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.9%	68	4.1%	91.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	98.6%	31	1.9%	92.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.6%	19	1.1%	94.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.6%	14	0.8%	94.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.7%	99.3%	17	1.0%	95.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.3%	16	1.0%	96.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.7%	100.0	14	0.8%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.8%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,659			141			1,659			39		

Notes:

Total Records Reported by this PSAP: 1833
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1833

Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1012	94.5%	94.5%	0	0.0%	0.0%	105	9.8%	9.8%	55	79.7%	79.7%
<= 0m 20s	47	4.4%	98.9%	52	33.5%	33.5%	146	13.6%	23.4%	6	8.7%	88.4%
<= 0m 30s	12	1.1%	100.0%	58	37.4%	71.0%	174	16.2%	39.7%	7	10.1%	98.6%
<= 0m 40s	0	0.0%	100.0%	27	17.4%	88.4%	191	17.8%	57.5%	0	0.0%	98.6%
<= 0m 50s	0	0.0%	100.0%	8	5.2%	93.5%	110	10.3%	67.8%	0	0.0%	98.6%
<= 1m 0s	0	0.0%	100.0%	0	0.0%	93.5%	87	8.1%	75.9%	0	0.0%	98.6%
<= 1m 30s	0	0.0%	100.0%	6	3.9%	97.4%	119	11.1%	87.0%	1	1.4%	100.0
<= 2m 0s	0	0.0%	100.0%	2	1.3%	98.7%	50	4.7%	91.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0%	0	0.0%	98.7%	34	3.2%	94.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0%	0	0.0%	98.7%	19	1.8%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0%	0	0.0%	98.7%	5	0.5%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0%	1	0.6%	99.4%	10	0.9%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.4%	1	0.1%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0%	1	0.6%	100.0	5	0.5%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0	5	0.5%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0	4	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,071			155			1,071			69		

Notes:

Total Records Reported by this PSAP: 1238
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1238

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1886	99.1%	99.1%	0	0.0%	0.0%	108	5.7%	5.7%	30	100.0	100.0
<= 0m 20s	17	0.9%	100.0	5	8.5%	8.5%	183	9.6%	15.3%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	18	30.5%	39.0%	244	12.8%	28.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	13	22.0%	61.0%	364	19.1%	47.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	11.9%	72.9%	270	14.2%	61.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	5.1%	78.0%	192	10.1%	71.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	11.9%	89.8%	288	15.1%	86.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	8.5%	98.3%	106	5.6%	92.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.3%	46	2.4%	94.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.3%	27	1.4%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.3%	11	0.6%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.3%	11	0.6%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	1.7%	100.0	10	0.5%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,903			59			1,903			30		

Notes:

Total Records Reported by this PSAP: 2052
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2052

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Communication Center

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3924	99.3%	99.3%	5	0.3%	0.3%	223	5.6%	5.6%	75	94.9%	94.9%
<= 0m 20s	23	0.6%	99.8%	379	25.6%	26.0%	265	6.7%	12.3%	0	0.0%	94.9%
<= 0m 30s	6	0.2%	100.0	542	36.7%	62.7%	367	9.3%	21.6%	4	5.1%	100.0
<= 0m 40s	0	0.0%	100.0	292	19.8%	82.4%	472	11.9%	33.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	110	7.4%	89.9%	357	9.0%	42.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	63	4.3%	94.1%	295	7.5%	50.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	52	3.5%	97.6%	743	18.8%	68.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	19	1.3%	98.9%	613	15.5%	84.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	10	0.7%	99.6%	344	8.7%	93.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.2%	99.8%	131	3.3%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	53	1.3%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	31	0.8%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.9%	22	0.6%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	7	0.2%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	16	0.4%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,953			1,478			3,953			79		

Notes:

Total Records Reported by this PSAP: 4340
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4340

Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7029	96.8%	96.8%	0	0.0%	0.0%	595	8.2%	8.2%	291	94.5%	94.5%
<= 0m 20s	222	3.1%	99.8%	56	17.4%	17.4%	709	9.8%	18.0%	4	1.3%	95.8%
<= 0m 30s	12	0.2%	100.0	122	38.0%	55.5%	641	8.8%	26.8%	8	2.6%	98.4%
<= 0m 40s	0	0.0%	100.0	59	18.4%	73.8%	646	8.9%	35.7%	0	0.0%	98.4%
<= 0m 50s	0	0.0%	100.0	26	8.1%	81.9%	532	7.3%	43.0%	0	0.0%	98.4%
<= 1m 0s	0	0.0%	100.0	21	6.5%	88.5%	469	6.5%	49.5%	0	0.0%	98.4%
<= 1m 30s	0	0.0%	100.0	22	6.9%	95.3%	1267	17.4%	66.9%	0	0.0%	98.4%
<= 2m 0s	0	0.0%	100.0	6	1.9%	97.2%	842	11.6%	78.5%	0	0.0%	98.4%
<= 2m 30s	0	0.0%	100.0	5	1.6%	98.8%	489	6.7%	85.2%	0	0.0%	98.4%
<= 3m 0s	0	0.0%	100.0	3	0.9%	99.7%	318	4.4%	89.6%	0	0.0%	98.4%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	173	2.4%	92.0%	0	0.0%	98.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	122	1.7%	93.7%	0	0.0%	98.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	91	1.3%	94.9%	0	0.0%	98.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	83	1.1%	96.1%	0	0.0%	98.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	100	1.4%	97.4%	0	0.0%	98.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	58	0.8%	98.2%	0	0.0%	98.4%
<= 8m 0s	0	0.0%	100.0	1	0.3%	100.0	40	0.6%	98.8%	0	0.0%	98.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.4%	99.1%	0	0.0%	98.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.3%	99.4%	0	0.0%	98.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.7%	0	0.0%	98.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	1	0.3%	98.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	98.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	98.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	98.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	98.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	98.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	4	1.3%	100.0
Tot. Counts:	7,263			321			7,263			308		

Notes:

Total Records Reported by this PSAP: 8587
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8587

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4775	97.0%	97.0%	14	1.0%	1.0%	378	7.7%	7.7%	149	92.5%	92.5%
<= 0m 20s	135	2.7%	99.8%	713	49.1%	50.1%	545	11.1%	18.8%	6	3.7%	96.3%
<= 0m 30s	10	0.2%	100.0	385	26.5%	76.6%	595	12.1%	30.8%	6	3.7%	100.0
<= 0m 40s	1	0.0%	100.0	174	12.0%	88.6%	590	12.0%	42.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	71	4.9%	93.5%	417	8.5%	51.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	24	1.7%	95.1%	366	7.4%	58.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	40	2.8%	97.9%	923	18.8%	77.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	16	1.1%	99.0%	490	10.0%	87.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.5%	99.4%	251	5.1%	92.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.1%	99.6%	148	3.0%	95.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.7%	68	1.4%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.7%	53	1.1%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.8%	21	0.4%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	15	0.3%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.9%	25	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	2	0.1%	100.0	17	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,921			1,452			4,921			161		

Notes:

Total Records Reported by this PSAP: 5503
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5503

Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	723	98.0%	98.0%	0	0.0%	0.0%	29	3.9%	3.9%	10	71.4%	71.4%
<= 0m 20s	14	1.9%	99.9%	1	5.9%	5.9%	30	4.1%	8.0%	1	7.1%	78.6%
<= 0m 30s	1	0.1%	100.0	0	0.0%	5.9%	43	5.8%	13.8%	3	21.4%	100.0
<= 0m 40s	0	0.0%	100.0	3	17.6%	23.5%	42	5.7%	19.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	4	23.5%	47.1%	37	5.0%	24.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	5.9%	52.9%	64	8.7%	33.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	35.3%	88.2%	211	28.6%	61.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	88.2%	94	12.7%	74.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	5.9%	94.1%	48	6.5%	81.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	94.1%	29	3.9%	85.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	5.9%	100.0	20	2.7%	87.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	20	2.7%	90.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	19	2.6%	93.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.9%	93.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	2.2%	96.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.4%	97.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	98.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
Tot. Counts:	738			17			738			14		

Notes:

Total Records Reported by this PSAP: 795
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 795

Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1387	98.2%	98.2%	0	0.0%	0.0%	103	7.3%	7.3%	33	97.1%	97.1%
<= 0m 20s	26	1.8%	100.0	60	11.6%	11.6%	147	10.4%	17.7%	0	0.0%	97.1%
<= 0m 30s	0	0.0%	100.0	150	28.9%	40.5%	151	10.7%	28.4%	1	2.9%	100.0
<= 0m 40s	0	0.0%	100.0	140	27.0%	67.4%	222	15.7%	44.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	69	13.3%	80.7%	190	13.4%	57.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	46	8.9%	89.6%	143	10.1%	67.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	42	8.1%	97.7%	218	15.4%	83.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.5%	99.2%	99	7.0%	90.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.6%	44	3.1%	93.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	32	2.3%	95.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	17	1.2%	96.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	18	1.3%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	8	0.6%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.5%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,413			519			1,413			34		

Notes:

Total Records Reported by this PSAP: 1563
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1563

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1241	98.1%	98.1%	0	0.0%	0.0%	111	8.8%	8.8%	110	80.9%	80.9%
<= 0m 20s	19	1.5%	99.6%	84	19.1%	19.1%	107	8.5%	17.2%	1	0.7%	81.6%
<= 0m 30s	1	0.1%	99.7%	109	24.8%	44.0%	108	8.5%	25.8%	3	2.2%	83.8%
<= 0m 40s	0	0.0%	99.7%	73	16.6%	60.6%	114	9.0%	34.8%	0	0.0%	83.8%
<= 0m 50s	0	0.0%	99.7%	50	11.4%	72.0%	82	6.5%	41.3%	0	0.0%	83.8%
<= 1m 0s	0	0.0%	99.7%	33	7.5%	79.5%	63	5.0%	46.2%	0	0.0%	83.8%
<= 1m 30s	0	0.0%	99.7%	68	15.5%	95.0%	200	15.8%	62.1%	0	0.0%	83.8%
<= 2m 0s	0	0.0%	99.7%	13	3.0%	97.9%	91	7.2%	69.2%	0	0.0%	83.8%
<= 2m 30s	0	0.0%	99.7%	1	0.2%	98.2%	53	4.2%	73.4%	0	0.0%	83.8%
<= 3m 0s	0	0.0%	99.7%	1	0.2%	98.4%	48	3.8%	77.2%	0	0.0%	83.8%
<= 3m 30s	0	0.0%	99.7%	1	0.2%	98.6%	50	4.0%	81.2%	0	0.0%	83.8%
<= 4m 0s	0	0.0%	99.7%	1	0.2%	98.9%	51	4.0%	85.2%	2	1.5%	85.3%
<= 4m 30s	0	0.0%	99.7%	0	0.0%	98.9%	53	4.2%	89.4%	0	0.0%	85.3%
<= 5m 0s	0	0.0%	99.7%	1	0.2%	99.1%	35	2.8%	92.2%	0	0.0%	85.3%
<= 6m 0s	0	0.0%	99.7%	0	0.0%	99.1%	39	3.1%	95.3%	0	0.0%	85.3%
<= 7m 0s	0	0.0%	99.7%	0	0.0%	99.1%	20	1.6%	96.8%	0	0.0%	85.3%
<= 8m 0s	0	0.0%	99.7%	0	0.0%	99.1%	8	0.6%	97.5%	0	0.0%	85.3%
<= 9m 0s	0	0.0%	99.7%	0	0.0%	99.1%	9	0.7%	98.2%	0	0.0%	85.3%
<= 10m 0s	0	0.0%	99.7%	0	0.0%	99.1%	6	0.5%	98.7%	0	0.0%	85.3%
<= 11m 0s	0	0.0%	99.7%	0	0.0%	99.1%	3	0.2%	98.9%	0	0.0%	85.3%
<= 12m 0s	0	0.0%	99.7%	0	0.0%	99.1%	2	0.2%	99.1%	0	0.0%	85.3%
<= 13m 0s	0	0.0%	99.7%	0	0.0%	99.1%	1	0.1%	99.1%	0	0.0%	85.3%
<= 14m 0s	0	0.0%	99.7%	0	0.0%	99.1%	1	0.1%	99.2%	0	0.0%	85.3%
<= 15m 0s	0	0.0%	99.7%	0	0.0%	99.1%	0	0.0%	99.2%	0	0.0%	85.3%
<= 16m 0s	0	0.0%	99.7%	0	0.0%	99.1%	1	0.1%	99.3%	0	0.0%	85.3%
<= 17m 0s	0	0.0%	99.7%	0	0.0%	99.1%	0	0.0%	99.3%	0	0.0%	85.3%
<= 18m 0s	0	0.0%	99.7%	0	0.0%	99.1%	1	0.1%	99.4%	0	0.0%	85.3%
<= 19m 0s	0	0.0%	99.7%	0	0.0%	99.1%	0	0.0%	99.4%	0	0.0%	85.3%
<= 20m 0s	0	0.0%	99.7%	0	0.0%	99.1%	1	0.1%	99.4%	0	0.0%	85.3%
>= 20m 0s	4	0.3%	100.0	4	0.9%	100.0	7	0.6%	100.0	20	14.7%	100.0
Tot. Counts:	1,265			439			1,265			136		

Notes:

Total Records Reported by this PSAP: 1568
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1568

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	922	98.3%	98.3%	0	0.0%	0.0%	46	4.9%	4.9%	29	93.5%	93.5%
<= 0m 20s	14	1.5%	99.8%	19	14.0%	14.0%	54	5.8%	10.7%	0	0.0%	93.5%
<= 0m 30s	2	0.2%	100.0	52	38.2%	52.2%	63	6.7%	17.4%	2	6.5%	100.0
<= 0m 40s	0	0.0%	100.0	37	27.2%	79.4%	89	9.5%	26.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	8.1%	87.5%	84	9.0%	35.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	2.2%	89.7%	77	8.2%	44.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	6.6%	96.3%	160	17.1%	61.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.2%	98.5%	83	8.8%	69.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.5%	100.0	74	7.9%	77.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	49	5.2%	83.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	43	4.6%	87.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	28	3.0%	90.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	28	3.0%	93.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.4%	95.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	2.1%	97.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.3%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	938			136			938			31		

Notes:

Total Records Reported by this PSAP: 1066
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1066

Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	505	93.3%	93.3%	0	0.0%	0.0%	42	7.8%	7.8%	22	84.6%	84.6%
<= 0m 20s	34	6.3%	99.6%	8	19.5%	19.5%	60	11.1%	18.9%	2	7.7%	92.3%
<= 0m 30s	2	0.4%	100.0	16	39.0%	58.5%	66	12.2%	31.1%	2	7.7%	100.0
<= 0m 40s	0	0.0%	100.0	11	26.8%	85.4%	72	13.3%	44.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	2	4.9%	90.2%	66	12.2%	56.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	2.4%	92.7%	48	8.9%	65.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	7.3%	100.0	102	18.9%	84.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	42	7.8%	92.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	14	2.6%	94.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.5%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	96.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.1%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	541			41			541			26		

Notes:

Total Records Reported by this PSAP: 635
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 635

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7706	99.2%	99.2%	5	0.1%	0.1%	637	8.2%	8.2%	207	87.0%	87.0%
<= 0m 20s	58	0.7%	99.9%	439	12.9%	13.0%	688	8.9%	17.0%	3	1.3%	88.2%
<= 0m 30s	8	0.1%	100.0	1186	34.7%	47.7%	868	11.2%	28.2%	3	1.3%	89.5%
<= 0m 40s	0	0.0%	100.0	986	28.9%	76.6%	1474	19.0%	47.2%	0	0.0%	89.5%
<= 0m 50s	0	0.0%	100.0	378	11.1%	87.7%	1101	14.2%	61.3%	1	0.4%	89.9%
<= 1m 0s	0	0.0%	100.0	181	5.3%	93.0%	695	8.9%	70.3%	0	0.0%	89.9%
<= 1m 30s	0	0.0%	100.0	160	4.7%	97.7%	1130	14.5%	84.8%	0	0.0%	89.9%
<= 2m 0s	0	0.0%	100.0	49	1.4%	99.1%	480	6.2%	91.0%	0	0.0%	89.9%
<= 2m 30s	0	0.0%	100.0	11	0.3%	99.4%	308	4.0%	95.0%	0	0.0%	89.9%
<= 3m 0s	0	0.0%	100.0	5	0.1%	99.6%	144	1.9%	96.8%	0	0.0%	89.9%
<= 3m 30s	0	0.0%	100.0	7	0.2%	99.8%	80	1.0%	97.9%	0	0.0%	89.9%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.8%	45	0.6%	98.4%	0	0.0%	89.9%
<= 4m 30s	0	0.0%	100.0	1	0.0%	99.9%	17	0.2%	98.6%	0	0.0%	89.9%
<= 5m 0s	0	0.0%	100.0	2	0.1%	99.9%	13	0.2%	98.8%	0	0.0%	89.9%
<= 6m 0s	0	0.0%	100.0	1	0.0%	99.9%	22	0.3%	99.1%	0	0.0%	89.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	15	0.2%	99.3%	0	0.0%	89.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	13	0.2%	99.5%	0	0.0%	89.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	9	0.1%	99.6%	0	0.0%	89.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	7	0.1%	99.7%	0	0.0%	89.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.1%	99.7%	0	0.0%	89.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.1%	99.8%	0	0.0%	89.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.8%	0	0.0%	89.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	99.9%	0	0.0%	89.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	89.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.0%	99.9%	0	0.0%	89.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	1	0.4%	90.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	90.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	100.0	0	0.0%	90.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	90.3%
>= 20m 0s	0	0.0%	100.0	2	0.1%	100.0	3	0.0%	100.0	23	9.7%	100.0
Tot. Counts:	7,772			3,414			7,772			238		

Notes:

Total Records Reported by this PSAP: 8683
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8683

Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	637	90.0%	90.0%	0	0.0%	0.0%	55	7.8%	7.8%	37	90.2%	90.2%
<= 0m 20s	65	9.2%	99.2%	5	9.8%	9.8%	97	13.7%	21.5%	2	4.9%	95.1%
<= 0m 30s	6	0.8%	100.0	16	31.4%	41.2%	104	14.7%	36.2%	2	4.9%	100.0
<= 0m 40s	0	0.0%	100.0	12	23.5%	64.7%	111	15.7%	51.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	3	5.9%	70.6%	79	11.2%	63.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	9.8%	80.4%	80	11.3%	74.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	13.7%	94.1%	99	14.0%	88.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	3.9%	98.0%	41	5.8%	94.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.0%	14	2.0%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	2.0%	100.0	8	1.1%	97.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	708			51			708			41		

Notes:

Total Records Reported by this PSAP: 997
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 997

Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1475	97.8%	97.8%	17	3.2%	3.2%	157	10.4%	10.4%	63	91.3%	91.3%
<= 0m 20s	31	2.1%	99.9%	287	54.7%	57.9%	228	15.1%	25.5%	3	4.3%	95.7%
<= 0m 30s	2	0.1%	100.0	123	23.4%	81.3%	255	16.9%	42.4%	3	4.3%	100.0
<= 0m 40s	0	0.0%	100.0	52	9.9%	91.2%	232	15.4%	57.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	3.4%	94.7%	136	9.0%	66.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	1.9%	96.6%	112	7.4%	74.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	1.5%	98.1%	193	12.8%	87.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.8%	98.9%	79	5.2%	92.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.2%	45	3.0%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.6%	19	1.3%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	19	1.3%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	12	0.8%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.8%	2	0.1%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,508			525			1,508			69		

Notes:

Total Records Reported by this PSAP: 1798
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1798

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1521	95.3%	95.3%	0	0.0%	0.0%	178	11.2%	11.2%	61	95.3%	95.3%
<= 0m 20s	68	4.3%	99.6%	57	39.9%	39.9%	223	14.0%	25.1%	0	0.0%	95.3%
<= 0m 30s	7	0.4%	100.0	48	33.6%	73.4%	210	13.2%	38.3%	3	4.7%	100.0
<= 0m 40s	0	0.0%	100.0	22	15.4%	88.8%	161	10.1%	48.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	4.2%	93.0%	135	8.5%	56.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	2.1%	95.1%	106	6.6%	63.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	2.8%	97.9%	275	17.2%	80.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.7%	98.6%	162	10.2%	90.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.4%	100.0	75	4.7%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.3%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,596			143			1,596			64		

Notes:

Total Records Reported by this PSAP: 1794
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1794

Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	876	98.2%	98.2%	1	0.3%	0.3%	23	2.6%	2.6%	23	100.0	100.0
<= 0m 20s	13	1.5%	99.7%	107	27.2%	27.4%	62	7.0%	9.5%	0	0.0%	100.0
<= 0m 30s	3	0.3%	100.0	169	42.9%	70.3%	104	11.7%	21.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	69	17.5%	87.8%	109	12.2%	33.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	25	6.3%	94.2%	113	12.7%	46.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	2.3%	96.4%	88	9.9%	55.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	2.5%	99.0%	168	18.8%	74.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.3%	99.2%	104	11.7%	86.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.5%	49	5.5%	91.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	26	2.9%	94.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.7%	12	1.3%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	9	1.0%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	8	0.9%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	4	0.4%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	9	1.0%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	892			394			892			23		

Notes:

Total Records Reported by this PSAP: 954
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 954

Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2443	98.2%	98.2%	49	5.1%	5.1%	138	5.5%	5.5%	65	91.5%	91.5%
<= 0m 20s	41	1.6%	99.8%	412	42.9%	48.0%	315	12.7%	18.2%	2	2.8%	94.4%
<= 0m 30s	4	0.2%	100.0	273	28.4%	76.4%	470	18.9%	37.1%	4	5.6%	100.0
<= 0m 40s	0	0.0%	100.0	121	12.6%	89.0%	446	17.9%	55.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	49	5.1%	94.1%	294	11.8%	66.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	21	2.2%	96.3%	230	9.2%	76.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	26	2.7%	99.0%	343	13.8%	89.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	0.6%	99.6%	138	5.5%	95.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.7%	36	1.4%	96.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	23	0.9%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.8%	12	0.5%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	13	0.5%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.2%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.3%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	6	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	1	0.1%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,488			961			2,488			71		

Notes:

Total Records Reported by this PSAP: 2802
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2802

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1282	96.9%	96.9%	0	0.0%	0.0%	181	13.7%	13.7%	190	91.3%	91.3%
<= 0m 20s	35	2.6%	99.5%	4	11.4%	11.4%	142	10.7%	24.4%	6	2.9%	94.2%
<= 0m 30s	5	0.4%	99.9%	13	37.1%	48.6%	146	11.0%	35.4%	12	5.8%	100.0
<= 0m 40s	0	0.0%	99.9%	4	11.4%	60.0%	121	9.1%	44.6%	0	0.0%	100.0
<= 0m 50s	1	0.1%	100.0	4	11.4%	71.4%	98	7.4%	52.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	2.9%	74.3%	71	5.4%	57.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	14.3%	88.6%	180	13.6%	71.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	5.7%	94.3%	98	7.4%	78.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	2.9%	97.1%	67	5.1%	83.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.1%	45	3.4%	86.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	2.9%	100.0	36	2.7%	89.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	28	2.1%	91.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	25	1.9%	93.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.6%	95.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	27	2.0%	97.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	98.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,323			35			1,323			208		

Notes:

Total Records Reported by this PSAP: 1677
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1677

Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1828	98.5%	98.5%	0	0.0%	0.0%	35	1.9%	1.9%	8	88.9%	88.9%
<= 0m 20s	24	1.3%	99.8%	15	10.1%	10.1%	41	2.2%	4.1%	1	11.1%	100.0
<= 0m 30s	3	0.2%	100.0	35	23.6%	33.8%	43	2.3%	6.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	39	26.4%	60.1%	79	4.3%	10.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	30	20.3%	80.4%	155	8.4%	19.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	7.4%	87.8%	201	10.8%	29.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	10.8%	98.6%	673	36.3%	66.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.6%	370	19.9%	86.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	99.3%	128	6.9%	93.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	51	2.7%	95.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	100.0	18	1.0%	96.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.9%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,855			148			1,855			9		

Notes:

Total Records Reported by this PSAP: 1895
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1895

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1567	99.0%	99.0%	0	0.0%	0.0%	104	6.6%	6.6%	54	100.0	100.0
<= 0m 20s	16	1.0%	100.0	66	26.9%	26.9%	151	9.5%	16.1%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	108	44.1%	71.0%	165	10.4%	26.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	39	15.9%	86.9%	177	11.2%	37.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	4.5%	91.4%	165	10.4%	48.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	3.3%	94.7%	117	7.4%	55.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	2.9%	97.6%	265	16.7%	72.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.2%	98.8%	130	8.2%	80.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.2%	100.0	71	4.5%	85.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	61	3.9%	88.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	21	1.3%	90.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.5%	91.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	19	1.2%	92.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.8%	93.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.5%	95.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.1%	96.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	17	1.1%	97.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	98.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,583			245			1,583			54		

Notes:

Total Records Reported by this PSAP: 1824
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1824

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1103	90.5%	90.5%	0	0.0%	0.0%	94	7.7%	7.7%	30	56.6%	56.6%
<= 0m 20s	102	8.4%	98.9%	3	6.1%	6.1%	111	9.1%	16.8%	3	5.7%	62.3%
<= 0m 30s	14	1.1%	100.0	16	32.7%	38.8%	101	8.3%	25.1%	20	37.7%	100.0
<= 0m 40s	0	0.0%	100.0	13	26.5%	65.3%	132	10.8%	35.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	12.2%	77.6%	110	9.0%	45.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	6.1%	83.7%	114	9.4%	54.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	8.2%	91.8%	233	19.1%	73.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	2.0%	93.9%	131	10.7%	84.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	4.1%	98.0%	77	6.3%	90.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.0%	40	3.3%	93.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.0%	17	1.4%	95.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.0%	10	0.8%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.0%	7	0.6%	96.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.0%	5	0.4%	97.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	2.0%	100.0	11	0.9%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	100.0	0	0.0%	100.0
Tot. Counts:	1,219			49			1,219			53		

Notes:

Total Records Reported by this PSAP: 1346
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1346

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2753	99.2%	99.2%	0	0.0%	0.0%	228	8.2%	8.2%	44	83.0%	83.0%
<= 0m 20s	20	0.7%	99.9%	223	24.8%	24.8%	280	10.1%	18.3%	1	1.9%	84.9%
<= 0m 30s	2	0.1%	100.0	353	39.2%	64.0%	243	8.8%	27.1%	3	5.7%	90.6%
<= 0m 40s	0	0.0%	100.0	168	18.7%	82.7%	319	11.5%	38.6%	0	0.0%	90.6%
<= 0m 50s	0	0.0%	100.0	59	6.6%	89.2%	267	9.6%	48.2%	1	1.9%	92.5%
<= 1m 0s	0	0.0%	100.0	32	3.6%	92.8%	196	7.1%	55.2%	0	0.0%	92.5%
<= 1m 30s	0	0.0%	100.0	41	4.6%	97.3%	427	15.4%	70.6%	0	0.0%	92.5%
<= 2m 0s	0	0.0%	100.0	12	1.3%	98.7%	307	11.1%	81.7%	0	0.0%	92.5%
<= 2m 30s	0	0.0%	100.0	4	0.4%	99.1%	189	6.8%	88.5%	0	0.0%	92.5%
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.2%	114	4.1%	92.6%	0	0.0%	92.5%
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.3%	51	1.8%	94.5%	0	0.0%	92.5%
<= 4m 0s	0	0.0%	100.0	3	0.3%	99.7%	40	1.4%	95.9%	0	0.0%	92.5%
<= 4m 30s	0	0.0%	100.0	2	0.2%	99.9%	25	0.9%	96.8%	0	0.0%	92.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	19	0.7%	97.5%	0	0.0%	92.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	27	1.0%	98.5%	0	0.0%	92.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	10	0.4%	98.8%	0	0.0%	92.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	9	0.3%	99.1%	0	0.0%	92.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	10	0.4%	99.5%	0	0.0%	92.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.1%	99.6%	0	0.0%	92.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.7%	0	0.0%	92.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.8%	0	0.0%	92.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.8%	0	0.0%	92.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.9%	0	0.0%	92.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	92.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	92.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	92.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	92.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	92.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	92.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	100.0	0	0.0%	92.5%
Tot. Counts:	2,775			899			2,774			49		

Notes:

Total Records Reported by this PSAP: 3031
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3031

Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	11155	92.6%	92.6%	1	0.2%	0.2%	2313	19.2%	19.2%	745	68.7%	68.7%
<= 0m 20s	706	5.9%	98.5%	128	25.8%	26.0%	1421	11.8%	31.0%	86	7.9%	76.6%
<= 0m 30s	140	1.2%	99.7%	133	26.8%	52.7%	1136	9.4%	40.4%	202	18.6%	95.2%
<= 0m 40s	15	0.1%	99.8%	76	15.3%	68.0%	1344	11.2%	51.6%	7	0.6%	95.9%
<= 0m 50s	10	0.1%	99.9%	40	8.0%	76.1%	998	8.3%	59.9%	2	0.2%	96.0%
<= 1m 0s	3	0.0%	99.9%	27	5.4%	81.5%	888	7.4%	67.3%	0	0.0%	96.0%
<= 1m 30s	9	0.1%	100.0	56	11.3%	92.8%	1847	15.3%	82.6%	4	0.4%	96.4%
<= 2m 0s	0	0.0%	100.0	24	4.8%	97.6%	849	7.1%	89.7%	0	0.0%	96.4%
<= 2m 30s	1	0.0%	100.0	5	1.0%	98.6%	433	3.6%	93.3%	0	0.0%	96.4%
<= 3m 0s	1	0.0%	100.0	2	0.4%	99.0%	240	2.0%	95.2%	0	0.0%	96.4%
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.2%	140	1.2%	96.4%	0	0.0%	96.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	97	0.8%	97.2%	2	0.2%	96.6%
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.4%	76	0.6%	97.8%	0	0.0%	96.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	52	0.4%	98.3%	1	0.1%	96.7%
<= 6m 0s	0	0.0%	100.0	2	0.4%	99.8%	82	0.7%	99.0%	2	0.2%	96.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	43	0.4%	99.3%	1	0.1%	97.0%
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	28	0.2%	99.6%	0	0.0%	97.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.1%	99.7%	1	0.1%	97.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.1%	99.8%	1	0.1%	97.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	97.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	2	0.2%	97.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	97.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	97.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	2	0.2%	97.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	1	0.1%	97.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	25	2.3%	100.0
Tot. Counts:	12,040			497			12,041			1,085		

Notes:

Total Records Reported by this PSAP: 15909
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 15909

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1294	98.3%	98.3%	0	0.0%	0.0%	91	6.9%	6.9%	20	80.0%	80.0%
<= 0m 20s	18	1.4%	99.6%	67	27.8%	27.8%	132	10.0%	16.9%	1	4.0%	84.0%
<= 0m 30s	4	0.3%	99.9%	88	36.5%	64.3%	148	11.2%	28.2%	4	16.0%	100.0
<= 0m 40s	0	0.0%	99.9%	46	19.1%	83.4%	171	13.0%	41.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	13	5.4%	88.8%	140	10.6%	51.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	6	2.5%	91.3%	102	7.7%	59.5%	0	0.0%	100.0
<= 1m 30s	1	0.1%	100.0	14	5.8%	97.1%	210	15.9%	75.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.7%	98.8%	86	6.5%	82.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.2%	52	3.9%	86.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.6%	34	2.6%	88.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	32	2.4%	91.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.4%	100.0	27	2.1%	93.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	18	1.4%	94.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.8%	95.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.7%	96.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.4%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,317			241			1,317			25		

Notes:

Total Records Reported by this PSAP: 1434
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1434

Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Ctr.

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4968	98.9%	98.9%	1	0.2%	0.2%	615	12.2%	12.2%	134	94.4%	94.4%
<= 0m 20s	47	0.9%	99.8%	114	25.7%	25.9%	659	13.1%	25.4%	3	2.1%	96.5%
<= 0m 30s	10	0.2%	100.0	199	44.8%	70.7%	613	12.2%	37.6%	5	3.5%	100.0
<= 0m 40s	0	0.0%	100.0	65	14.6%	85.4%	632	12.6%	50.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	5.2%	90.5%	434	8.6%	58.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	3.4%	93.9%	320	6.4%	65.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	20	4.5%	98.4%	743	14.8%	79.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.5%	98.9%	458	9.1%	89.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.9%	99.8%	219	4.4%	93.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	122	2.4%	95.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	66	1.3%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	36	0.7%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	28	0.6%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.5%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,025			444			5,025			142		

Notes:

Total Records Reported by this PSAP: 5607
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5607

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	906	95.2%	95.2%	0	0.0%	0.0%	56	5.9%	5.9%	25	71.4%	71.4%
<= 0m 20s	41	4.3%	99.5%	43	32.8%	32.8%	88	9.2%	15.1%	2	5.7%	77.1%
<= 0m 30s	4	0.4%	99.9%	49	37.4%	70.2%	143	15.0%	30.1%	8	22.9%	100.0
<= 0m 40s	1	0.1%	100.0	15	11.5%	81.7%	193	20.3%	50.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	8.4%	90.1%	129	13.6%	64.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.1%	93.1%	96	10.1%	74.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	3.8%	96.9%	152	16.0%	90.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.3%	99.2%	39	4.1%	94.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	23	2.4%	96.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	7	0.7%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.8%	100.0	5	0.5%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	952			131			952			35		

Notes:

Total Records Reported by this PSAP: 1089
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1089

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	478	97.2%	97.2%	0	0.0%	0.0%	19	3.9%	3.9%	8	66.7%	66.7%
<= 0m 20s	13	2.6%	99.8%	3	5.6%	5.6%	32	6.5%	10.4%	0	0.0%	66.7%
<= 0m 30s	1	0.2%	100.0	12	22.2%	27.8%	53	10.8%	21.1%	4	33.3%	100.0
<= 0m 40s	0	0.0%	100.0	17	31.5%	59.3%	68	13.8%	35.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	4	7.4%	66.7%	60	12.2%	47.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	14.8%	81.5%	44	8.9%	56.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	11.1%	92.6%	114	23.2%	79.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.9%	94.4%	33	6.7%	86.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	3.7%	98.1%	16	3.3%	89.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.1%	6	1.2%	90.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.1%	7	1.4%	91.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	1.9%	100.0	7	1.4%	93.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	1.6%	94.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	95.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	2.0%	97.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	492			54			492			12		

Notes:

Total Records Reported by this PSAP: 533
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 533

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7943	97.8%	97.8%	29	0.8%	0.8%	632	7.8%	7.8%	210	87.9%	87.9%
<= 0m 20s	155	1.9%	99.7%	1173	33.4%	34.2%	906	11.2%	18.9%	7	2.9%	90.8%
<= 0m 30s	23	0.3%	100.0	1321	37.6%	71.9%	1680	20.7%	39.6%	8	3.3%	94.1%
<= 0m 40s	0	0.0%	100.0	546	15.6%	87.4%	1850	22.8%	62.4%	0	0.0%	94.1%
<= 0m 50s	0	0.0%	100.0	197	5.6%	93.0%	1033	12.7%	75.1%	0	0.0%	94.1%
<= 1m 0s	0	0.0%	100.0	101	2.9%	95.9%	630	7.8%	82.9%	0	0.0%	94.1%
<= 1m 30s	0	0.0%	100.0	104	3.0%	98.9%	822	10.1%	93.0%	0	0.0%	94.1%
<= 2m 0s	0	0.0%	100.0	23	0.7%	99.5%	260	3.2%	96.2%	0	0.0%	94.1%
<= 2m 30s	0	0.0%	100.0	6	0.2%	99.7%	102	1.3%	97.5%	0	0.0%	94.1%
<= 3m 0s	0	0.0%	100.0	6	0.2%	99.9%	57	0.7%	98.2%	0	0.0%	94.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	35	0.4%	98.6%	0	0.0%	94.1%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	18	0.2%	98.8%	0	0.0%	94.1%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	22	0.3%	99.1%	0	0.0%	94.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	11	0.1%	99.2%	0	0.0%	94.1%
<= 6m 0s	0	0.0%	100.0	1	0.0%	99.9%	16	0.2%	99.4%	0	0.0%	94.1%
<= 7m 0s	0	0.0%	100.0	1	0.0%	99.9%	16	0.2%	99.6%	0	0.0%	94.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	11	0.1%	99.7%	0	0.0%	94.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.0%	99.8%	0	0.0%	94.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.0%	99.8%	0	0.0%	94.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.0%	99.9%	0	0.0%	94.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	94.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	99.9%	0	0.0%	94.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	94.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	94.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	94.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	94.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	100.0	0	0.0%	94.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	94.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	94.1%
>= 20m 0s	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	100.0	1	0.4%	94.6%
Tot. Counts:	8,121			3,509			8,120			226		

Notes:

Total Records Reported by this PSAP: 9008
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 9008

Fractile 911 Call Response Time Distribution

Torrington Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2831	99.7%	99.7%	3	0.3%	0.3%	126	4.4%	4.4%	38	97.4%	97.4%
<= 0m 20s	7	0.2%	100.0	554	51.9%	52.2%	166	5.8%	10.3%	1	2.6%	100.0
<= 0m 30s	1	0.0%	100.0	314	29.4%	81.6%	179	6.3%	16.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	119	11.2%	92.8%	248	8.7%	25.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	38	3.6%	96.3%	211	7.4%	32.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	16	1.5%	97.8%	196	6.9%	39.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	18	1.7%	99.5%	720	25.4%	65.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	99.5%	423	14.9%	79.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.6%	218	7.7%	87.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.3%	99.9%	97	3.4%	91.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	52	1.8%	92.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	46	1.6%	94.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	37	1.3%	95.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	27	1.0%	96.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	34	1.2%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	27	1.0%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.6%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,839			1,067			2,839			39		

Notes:

Total Records Reported by this PSAP: 3047
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3047

Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2288	99.2%	99.2%	0	0.0%	0.0%	105	4.5%	4.5%	98	100.0	100.0
<= 0m 20s	19	0.8%	100.0	13	8.7%	8.7%	204	8.8%	13.3%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	43	28.9%	37.6%	235	10.2%	23.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	50	33.6%	71.1%	239	10.3%	33.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	21	14.1%	85.2%	170	7.3%	41.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	4.7%	89.9%	166	7.2%	48.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	6.0%	96.0%	424	18.3%	66.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.7%	98.7%	374	16.2%	82.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	99.3%	190	8.2%	91.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.7%	100.0	90	3.9%	94.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	44	1.9%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	25	1.1%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,307			149			2,315			98		

Notes:

Total Records Reported by this PSAP: 2612
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2612

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1641	98.0%	98.0%	0	0.0%	0.0%	356	21.3%	21.3%	29	76.3%	76.3%
<= 0m 20s	23	1.4%	99.4%	20	11.9%	11.9%	505	30.2%	51.4%	0	0.0%	76.3%
<= 0m 30s	2	0.1%	99.5%	80	47.6%	59.5%	203	12.1%	63.6%	0	0.0%	76.3%
<= 0m 40s	0	0.0%	99.5%	35	20.8%	80.4%	141	8.4%	72.0%	0	0.0%	76.3%
<= 0m 50s	0	0.0%	99.5%	12	7.1%	87.5%	103	6.2%	78.1%	0	0.0%	76.3%
<= 1m 0s	0	0.0%	99.5%	6	3.6%	91.1%	72	4.3%	82.4%	0	0.0%	76.3%
<= 1m 30s	0	0.0%	99.5%	6	3.6%	94.6%	113	6.8%	89.2%	0	0.0%	76.3%
<= 2m 0s	0	0.0%	99.5%	3	1.8%	96.4%	46	2.7%	91.9%	0	0.0%	76.3%
<= 2m 30s	0	0.0%	99.5%	1	0.6%	97.0%	29	1.7%	93.7%	0	0.0%	76.3%
<= 3m 0s	0	0.0%	99.5%	0	0.0%	97.0%	18	1.1%	94.7%	0	0.0%	76.3%
<= 3m 30s	0	0.0%	99.5%	0	0.0%	97.0%	19	1.1%	95.9%	0	0.0%	76.3%
<= 4m 0s	0	0.0%	99.5%	0	0.0%	97.0%	8	0.5%	96.4%	0	0.0%	76.3%
<= 4m 30s	0	0.0%	99.5%	1	0.6%	97.6%	10	0.6%	97.0%	0	0.0%	76.3%
<= 5m 0s	0	0.0%	99.5%	0	0.0%	97.6%	11	0.7%	97.6%	0	0.0%	76.3%
<= 6m 0s	0	0.0%	99.5%	0	0.0%	97.6%	10	0.6%	98.2%	0	0.0%	76.3%
<= 7m 0s	0	0.0%	99.5%	0	0.0%	97.6%	11	0.7%	98.9%	0	0.0%	76.3%
<= 8m 0s	0	0.0%	99.5%	0	0.0%	97.6%	5	0.3%	99.2%	0	0.0%	76.3%
<= 9m 0s	0	0.0%	99.5%	0	0.0%	97.6%	2	0.1%	99.3%	0	0.0%	76.3%
<= 10m 0s	0	0.0%	99.5%	0	0.0%	97.6%	4	0.2%	99.5%	0	0.0%	76.3%
<= 11m 0s	0	0.0%	99.5%	0	0.0%	97.6%	1	0.1%	99.6%	0	0.0%	76.3%
<= 12m 0s	0	0.0%	99.5%	0	0.0%	97.6%	0	0.0%	99.6%	0	0.0%	76.3%
<= 13m 0s	0	0.0%	99.5%	0	0.0%	97.6%	0	0.0%	99.6%	0	0.0%	76.3%
<= 14m 0s	0	0.0%	99.5%	0	0.0%	97.6%	0	0.0%	99.6%	0	0.0%	76.3%
<= 15m 0s	0	0.0%	99.5%	0	0.0%	97.6%	0	0.0%	99.6%	0	0.0%	76.3%
<= 16m 0s	0	0.0%	99.5%	0	0.0%	97.6%	0	0.0%	99.6%	0	0.0%	76.3%
<= 17m 0s	0	0.0%	99.5%	0	0.0%	97.6%	0	0.0%	99.6%	0	0.0%	76.3%
<= 18m 0s	0	0.0%	99.5%	0	0.0%	97.6%	0	0.0%	99.6%	0	0.0%	76.3%
<= 19m 0s	0	0.0%	99.5%	0	0.0%	97.6%	0	0.0%	99.6%	0	0.0%	76.3%
<= 20m 0s	0	0.0%	99.5%	0	0.0%	97.6%	0	0.0%	99.6%	0	0.0%	76.3%
>= 20m 0s	8	0.5%	100.0	4	2.4%	100.0	7	0.4%	100.0	9	23.7%	100.0
Tot. Counts:	1,674			168			1,674			38		

Notes:

Total Records Reported by this PSAP: 1823
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1823

Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7180	98.3%	98.3%	13	0.3%	0.3%	560	7.7%	7.7%	191	92.7%	92.7%
<= 0m 20s	104	1.4%	99.7%	1018	22.6%	22.9%	692	9.5%	17.1%	6	2.9%	95.6%
<= 0m 30s	22	0.3%	100.0	1948	43.3%	66.2%	1081	14.8%	31.9%	9	4.4%	100.0
<= 0m 40s	0	0.0%	100.0	911	20.2%	86.5%	1626	22.3%	54.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	329	7.3%	93.8%	1058	14.5%	68.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	125	2.8%	96.6%	678	9.3%	77.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	122	2.7%	99.3%	981	13.4%	91.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	0.3%	99.6%	300	4.1%	95.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	0.1%	99.7%	143	2.0%	97.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	9	0.2%	99.9%	64	0.9%	98.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.0%	99.9%	38	0.5%	98.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	21	0.3%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	11	0.2%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	8	0.1%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	17	0.2%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,306			4,499			7,306			206		

Notes:

Total Records Reported by this PSAP: 8085
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8085

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2396	97.8%	97.8%	5	0.5%	0.5%	178	7.3%	7.3%	49	94.2%	94.2%
<= 0m 20s	49	2.0%	99.8%	277	28.1%	28.6%	260	10.6%	17.9%	0	0.0%	94.2%
<= 0m 30s	4	0.2%	100.0	326	33.1%	61.7%	353	14.4%	32.3%	3	5.8%	100.0
<= 0m 40s	0	0.0%	100.0	220	22.3%	84.0%	389	15.9%	48.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	77	7.8%	91.8%	272	11.1%	59.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	36	3.7%	95.4%	228	9.3%	68.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	26	2.6%	98.1%	386	15.8%	84.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	0.9%	99.0%	154	6.3%	90.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.5%	99.5%	81	3.3%	94.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	47	1.9%	95.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.2%	99.7%	25	1.0%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.8%	29	1.2%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	9	0.4%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.9%	8	0.3%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	12	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,449			986			2,449			52		

Notes:

Total Records Reported by this PSAP: 2684
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2684

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2880	99.6%	99.6%	0	0.0%	0.0%	183	6.3%	6.3%	45	100.0	100.0
<= 0m 20s	9	0.3%	99.9%	29	17.4%	17.4%	247	8.5%	14.9%	0	0.0%	100.0
<= 0m 30s	2	0.1%	100.0	72	43.1%	60.5%	297	10.3%	25.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	32	19.2%	79.6%	338	11.7%	36.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	6.6%	86.2%	295	10.2%	47.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	1.8%	88.0%	270	9.3%	56.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	7.8%	95.8%	635	22.0%	78.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	3.0%	98.8%	312	10.8%	89.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	99.4%	135	4.7%	93.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	65	2.2%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	23	0.8%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	30	1.0%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	13	0.4%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	8	0.3%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.6%	100.0	20	0.7%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,891			167			2,891			45		

Notes:

Total Records Reported by this PSAP: 3171
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3171

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1605	98.8%	98.8%	2	1.0%	1.0%	152	9.4%	9.4%	55	63.2%	63.2%
<= 0m 20s	17	1.0%	99.8%	34	17.1%	18.1%	171	10.5%	19.9%	0	0.0%	63.2%
<= 0m 30s	3	0.2%	100.0	70	35.2%	53.3%	188	11.6%	31.4%	3	3.4%	66.7%
<= 0m 40s	0	0.0%	100.0	47	23.6%	76.9%	227	14.0%	45.4%	1	1.1%	67.8%
<= 0m 50s	0	0.0%	100.0	19	9.5%	86.4%	178	11.0%	56.4%	0	0.0%	67.8%
<= 1m 0s	0	0.0%	100.0	5	2.5%	88.9%	154	9.5%	65.8%	0	0.0%	67.8%
<= 1m 30s	0	0.0%	100.0	13	6.5%	95.5%	259	15.9%	81.8%	0	0.0%	67.8%
<= 2m 0s	0	0.0%	100.0	3	1.5%	97.0%	126	7.8%	89.5%	0	0.0%	67.8%
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.0%	45	2.8%	92.3%	0	0.0%	67.8%
<= 3m 0s	0	0.0%	100.0	2	1.0%	98.0%	39	2.4%	94.7%	0	0.0%	67.8%
<= 3m 30s	0	0.0%	100.0	1	0.5%	98.5%	16	1.0%	95.7%	0	0.0%	67.8%
<= 4m 0s	0	0.0%	100.0	1	0.5%	99.0%	12	0.7%	96.4%	0	0.0%	67.8%
<= 4m 30s	0	0.0%	100.0	2	1.0%	100.0	11	0.7%	97.1%	0	0.0%	67.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	97.8%	0	0.0%	67.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.1%	0	0.0%	67.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.7%	98.8%	0	0.0%	67.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	99.4%	0	0.0%	67.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	67.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	67.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	67.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	67.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	67.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	67.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	67.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	67.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	67.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	67.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	67.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	67.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	28	32.2%	100.0
Tot. Counts:	1,625			199			1,625			87		

Notes:

Total Records Reported by this PSAP: 1899
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1899

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4898	99.1%	99.1%	0	0.0%	0.0%	584	11.8%	11.8%	118	89.4%	89.4%
<= 0m 20s	37	0.7%	99.9%	60	8.6%	8.6%	606	12.3%	24.1%	1	0.8%	90.2%
<= 0m 30s	5	0.1%	100.0	179	25.6%	34.2%	563	11.4%	35.5%	6	4.5%	94.7%
<= 0m 40s	1	0.0%	100.0	151	21.6%	55.9%	653	13.2%	48.7%	0	0.0%	94.7%
<= 0m 50s	0	0.0%	100.0	87	12.5%	68.3%	510	10.3%	59.0%	0	0.0%	94.7%
<= 1m 0s	0	0.0%	100.0	68	9.7%	78.1%	398	8.1%	67.1%	1	0.8%	95.5%
<= 1m 30s	0	0.0%	100.0	108	15.5%	93.6%	702	14.2%	81.3%	0	0.0%	95.5%
<= 2m 0s	0	0.0%	100.0	26	3.7%	97.3%	277	5.6%	86.9%	1	0.8%	96.2%
<= 2m 30s	0	0.0%	100.0	9	1.3%	98.6%	143	2.9%	89.8%	0	0.0%	96.2%
<= 3m 0s	0	0.0%	100.0	2	0.3%	98.9%	91	1.8%	91.6%	0	0.0%	96.2%
<= 3m 30s	0	0.0%	100.0	4	0.6%	99.4%	55	1.1%	92.7%	0	0.0%	96.2%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	51	1.0%	93.7%	0	0.0%	96.2%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	54	1.1%	94.8%	0	0.0%	96.2%
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.6%	37	0.7%	95.6%	0	0.0%	96.2%
<= 6m 0s	0	0.0%	100.0	2	0.3%	99.9%	71	1.4%	97.0%	0	0.0%	96.2%
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	41	0.8%	97.9%	1	0.8%	97.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.6%	98.5%	0	0.0%	97.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.4%	98.9%	0	0.0%	97.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.2%	0	0.0%	97.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.5%	0	0.0%	97.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.6%	0	0.0%	97.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	97.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	1	0.8%	97.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	97.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	97.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	97.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.8%	98.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	2	1.5%	100.0
Tot. Counts:	4,941			698			4,942			132		

Notes:

Total Records Reported by this PSAP: 5555
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5555

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4898	99.1%	99.1%	0	0.0%	0.0%	584	11.8%	11.8%	118	89.4%	89.4%
<= 0m 20s	37	0.7%	99.9%	60	8.6%	8.6%	606	12.3%	24.1%	1	0.8%	90.2%
<= 0m 30s	5	0.1%	100.0	179	25.6%	34.2%	563	11.4%	35.5%	6	4.5%	94.7%
<= 0m 40s	1	0.0%	100.0	151	21.6%	55.9%	653	13.2%	48.7%	0	0.0%	94.7%
<= 0m 50s	0	0.0%	100.0	87	12.5%	68.3%	510	10.3%	59.0%	0	0.0%	94.7%
<= 1m 0s	0	0.0%	100.0	68	9.7%	78.1%	398	8.1%	67.1%	1	0.8%	95.5%
<= 1m 30s	0	0.0%	100.0	108	15.5%	93.6%	702	14.2%	81.3%	0	0.0%	95.5%
<= 2m 0s	0	0.0%	100.0	26	3.7%	97.3%	277	5.6%	86.9%	1	0.8%	96.2%
<= 2m 30s	0	0.0%	100.0	9	1.3%	98.6%	143	2.9%	89.8%	0	0.0%	96.2%
<= 3m 0s	0	0.0%	100.0	2	0.3%	98.9%	91	1.8%	91.6%	0	0.0%	96.2%
<= 3m 30s	0	0.0%	100.0	4	0.6%	99.4%	55	1.1%	92.7%	0	0.0%	96.2%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	51	1.0%	93.7%	0	0.0%	96.2%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	54	1.1%	94.8%	0	0.0%	96.2%
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.6%	37	0.7%	95.6%	0	0.0%	96.2%
<= 6m 0s	0	0.0%	100.0	2	0.3%	99.9%	71	1.4%	97.0%	0	0.0%	96.2%
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	41	0.8%	97.9%	1	0.8%	97.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.6%	98.5%	0	0.0%	97.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.4%	98.9%	0	0.0%	97.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.2%	0	0.0%	97.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.5%	0	0.0%	97.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.6%	0	0.0%	97.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	97.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	1	0.8%	97.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	97.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	97.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	97.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.8%	98.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	2	1.5%	100.0
Tot. Counts:	4,941			698			4,942			132		

Notes:

Total Records Reported by this PSAP: 5555
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5555

Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6734	99.6%	99.6%	37	5.4%	5.4%	592	8.8%	8.8%	197	98.5%	98.5%
<= 0m 20s	26	0.4%	100.0	262	38.5%	44.0%	858	12.7%	21.4%	1	0.5%	99.0%
<= 0m 30s	3	0.0%	100.0	200	29.4%	73.4%	959	14.2%	35.6%	2	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	105	15.4%	88.8%	918	13.6%	49.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	38	5.6%	94.4%	685	10.1%	59.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	1.2%	95.6%	577	8.5%	67.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	2.5%	98.1%	1127	16.7%	84.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	0.9%	99.0%	513	7.6%	92.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.1%	226	3.3%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.6%	99.7%	101	1.5%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	61	0.9%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	51	0.8%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	24	0.4%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	14	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.9%	15	0.2%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	9	0.1%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	14	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.1%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,763			680			6,765			200		

Notes:

Total Records Reported by this PSAP: 7547
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7547

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	712	96.9%	96.9%	0	0.0%	0.0%	85	11.6%	11.6%	32	62.7%	62.7%
<= 0m 20s	18	2.4%	99.3%	27	26.0%	26.0%	129	17.6%	29.1%	4	7.8%	70.6%
<= 0m 30s	5	0.7%	100.0	40	38.5%	64.4%	122	16.6%	45.7%	5	9.8%	80.4%
<= 0m 40s	0	0.0%	100.0	21	20.2%	84.6%	116	15.8%	61.5%	0	0.0%	80.4%
<= 0m 50s	0	0.0%	100.0	9	8.7%	93.3%	72	9.8%	71.3%	0	0.0%	80.4%
<= 1m 0s	0	0.0%	100.0	2	1.9%	95.2%	55	7.5%	78.8%	0	0.0%	80.4%
<= 1m 30s	0	0.0%	100.0	3	2.9%	98.1%	85	11.6%	90.3%	0	0.0%	80.4%
<= 2m 0s	0	0.0%	100.0	2	1.9%	100.0	25	3.4%	93.7%	0	0.0%	80.4%
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	17	2.3%	96.1%	0	0.0%	80.4%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.2%	97.3%	0	0.0%	80.4%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	97.7%	0	0.0%	80.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	98.2%	0	0.0%	80.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.5%	0	0.0%	80.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%	0	0.0%	80.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.6%	0	0.0%	80.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.9%	0	0.0%	80.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.3%	0	0.0%	80.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.6%	0	0.0%	80.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	80.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	80.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	80.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	80.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	80.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	80.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	80.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	80.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	80.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	2.0%	82.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	2.0%	84.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	8	15.7%	100.0
Tot. Counts:	735			104			735			51		

Notes:

Total Records Reported by this PSAP: 880
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 880

Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2043	98.6%	98.6%	0	0.0%	0.0%	239	11.5%	11.5%	79	85.9%	85.9%
<= 0m 20s	27	1.3%	99.9%	90	24.7%	24.7%	299	14.4%	26.0%	2	2.2%	88.0%
<= 0m 30s	1	0.0%	100.0	157	43.0%	67.7%	276	13.3%	39.3%	4	4.3%	92.4%
<= 0m 40s	0	0.0%	100.0	69	18.9%	86.6%	270	13.0%	52.3%	0	0.0%	92.4%
<= 0m 50s	1	0.0%	100.0	17	4.7%	91.2%	200	9.7%	62.0%	0	0.0%	92.4%
<= 1m 0s	0	0.0%	100.0	12	3.3%	94.5%	154	7.4%	69.4%	0	0.0%	92.4%
<= 1m 30s	0	0.0%	100.0	9	2.5%	97.0%	294	14.2%	83.6%	0	0.0%	92.4%
<= 2m 0s	0	0.0%	100.0	4	1.1%	98.1%	157	7.6%	91.2%	0	0.0%	92.4%
<= 2m 30s	0	0.0%	100.0	2	0.5%	98.6%	62	3.0%	94.2%	0	0.0%	92.4%
<= 3m 0s	0	0.0%	100.0	1	0.3%	98.9%	43	2.1%	96.2%	0	0.0%	92.4%
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.2%	19	0.9%	97.2%	0	0.0%	92.4%
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.5%	14	0.7%	97.8%	0	0.0%	92.4%
<= 4m 30s	0	0.0%	100.0	1	0.3%	99.7%	10	0.5%	98.3%	0	0.0%	92.4%
<= 5m 0s	0	0.0%	100.0	1	0.3%	100.0	7	0.3%	98.6%	0	0.0%	92.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	99.3%	0	0.0%	92.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	92.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	92.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	92.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	92.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	92.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	7	7.6%	100.0
Tot. Counts:	2,072			365			2,072			92		

Notes:

Total Records Reported by this PSAP: 2407
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2407

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2272	98.3%	98.3%	1	0.2%	0.2%	206	8.9%	8.9%	55	91.7%	91.7%
<= 0m 20s	35	1.5%	99.8%	109	17.3%	17.5%	295	12.8%	21.7%	2	3.3%	95.0%
<= 0m 30s	5	0.2%	100.0	155	24.6%	42.1%	326	14.1%	35.8%	3	5.0%	100.0
<= 0m 40s	0	0.0%	100.0	146	23.2%	65.3%	350	15.1%	50.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	63	10.0%	75.4%	251	10.9%	61.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	58	9.2%	84.6%	209	9.0%	70.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	76	12.1%	96.7%	363	15.7%	86.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	17	2.7%	99.4%	149	6.4%	92.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.5%	99.8%	53	2.3%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	38	1.6%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	18	0.8%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	8	0.3%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	16	0.7%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,312			629			2,312			60		

Notes:

Total Records Reported by this PSAP: 2589
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2589

Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3243	99.5%	99.5%	3	0.5%	0.5%	325	10.0%	10.0%	108	98.2%	98.2%
<= 0m 20s	14	0.4%	99.9%	101	17.7%	18.2%	347	10.6%	20.6%	1	0.9%	99.1%
<= 0m 30s	2	0.1%	100.0	195	34.2%	52.5%	360	11.0%	31.7%	1	0.9%	100.0
<= 0m 40s	0	0.0%	100.0	144	25.3%	77.7%	453	13.9%	45.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	56	9.8%	87.5%	366	11.2%	56.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	26	4.6%	92.1%	329	10.1%	66.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	29	5.1%	97.2%	558	17.1%	84.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	1.6%	98.8%	193	5.9%	89.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.7%	99.5%	109	3.3%	93.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.5%	100.0	62	1.9%	95.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	34	1.0%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	36	1.1%	97.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	21	0.6%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.6%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.7%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,259			570			3,259			110		

Notes:

Total Records Reported by this PSAP: 3709
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3709

Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1343	99.0%	99.0%	0	0.0%	0.0%	128	9.4%	9.4%	67	98.5%	98.5%
<= 0m 20s	12	0.9%	99.9%	34	21.1%	21.1%	204	15.0%	24.5%	0	0.0%	98.5%
<= 0m 30s	2	0.1%	100.0	70	43.5%	64.6%	158	11.6%	36.1%	0	0.0%	98.5%
<= 0m 40s	0	0.0%	100.0	30	18.6%	83.2%	173	12.7%	48.9%	0	0.0%	98.5%
<= 0m 50s	0	0.0%	100.0	8	5.0%	88.2%	144	10.6%	59.5%	0	0.0%	98.5%
<= 1m 0s	0	0.0%	100.0	9	5.6%	93.8%	128	9.4%	68.9%	0	0.0%	98.5%
<= 1m 30s	0	0.0%	100.0	5	3.1%	96.9%	197	14.5%	83.4%	0	0.0%	98.5%
<= 2m 0s	0	0.0%	100.0	3	1.9%	98.8%	93	6.9%	90.3%	0	0.0%	98.5%
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.8%	34	2.5%	92.8%	0	0.0%	98.5%
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	18	1.3%	94.1%	0	0.0%	98.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.8%	12	0.9%	95.0%	0	0.0%	98.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.8%	6	0.4%	95.4%	0	0.0%	98.5%
<= 4m 30s	0	0.0%	100.0	1	0.6%	99.4%	7	0.5%	95.9%	0	0.0%	98.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	7	0.5%	96.5%	0	0.0%	98.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	19	1.4%	97.9%	0	0.0%	98.5%
<= 7m 0s	0	0.0%	100.0	1	0.6%	100.0	9	0.7%	98.5%	0	0.0%	98.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	99.3%	0	0.0%	98.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	98.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	98.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	98.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	98.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	98.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	1	1.5%	100.0
Tot. Counts:	1,357			161			1,357			68		

Notes:

Total Records Reported by this PSAP: 1620
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1620

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2128	98.8%	98.8%	1	0.5%	0.5%	148	6.9%	6.9%	58	90.6%	90.6%
<= 0m 20s	20	0.9%	99.8%	54	24.3%	24.8%	197	9.2%	16.0%	1	1.6%	92.2%
<= 0m 30s	5	0.2%	100.0	94	42.3%	67.1%	232	10.8%	26.8%	5	7.8%	100.0
<= 0m 40s	0	0.0%	100.0	41	18.5%	85.6%	291	13.5%	40.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	5.9%	91.4%	197	9.2%	49.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.3%	93.7%	124	5.8%	55.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	3.6%	97.3%	375	17.4%	72.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.4%	98.6%	232	10.8%	83.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.9%	99.5%	115	5.3%	88.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	100.0	69	3.2%	92.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	43	2.0%	94.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	25	1.2%	95.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	20	0.9%	96.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	96.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	35	1.6%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,153			222			2,153			64		

Notes:

Total Records Reported by this PSAP: 2450
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2450

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1026	98.3%	98.3%	0	0.0%	0.0%	73	7.0%	7.0%	19	86.4%	86.4%
<= 0m 20s	18	1.7%	100.0	14	5.5%	5.5%	153	14.7%	21.6%	1	4.5%	90.9%
<= 0m 30s	0	0.0%	100.0	59	23.1%	28.6%	141	13.5%	35.2%	2	9.1%	100.0
<= 0m 40s	0	0.0%	100.0	58	22.7%	51.4%	123	11.8%	46.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	25	9.8%	61.2%	129	12.4%	59.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	33	12.9%	74.1%	106	10.2%	69.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	54	21.2%	95.3%	199	19.1%	88.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	3.5%	98.8%	69	6.6%	95.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.2%	21	2.0%	97.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	12	1.1%	98.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	99.6%	7	0.7%	98.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.4%	100.0	1	0.1%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,044			255			1,044			22		

Notes:

Total Records Reported by this PSAP: 1140
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1140

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	841	96.7%	96.7%	0	0.0%	0.0%	75	8.6%	8.6%	27	87.1%	87.1%
<= 0m 20s	27	3.1%	99.8%	7	14.6%	14.6%	70	8.0%	16.6%	2	6.5%	93.5%
<= 0m 30s	2	0.2%	100.0	11	22.9%	37.5%	83	9.5%	26.2%	2	6.5%	100.0
<= 0m 40s	0	0.0%	100.0	11	22.9%	60.4%	64	7.3%	33.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	10.4%	70.8%	63	7.2%	40.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	2.1%	72.9%	59	6.8%	47.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	10.4%	83.3%	126	14.5%	62.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	12.5%	95.8%	77	8.8%	70.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	2.1%	97.9%	51	5.9%	76.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	2.1%	100.0	46	5.3%	82.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	31	3.6%	85.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	29	3.3%	88.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	16	1.8%	90.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.8%	92.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	2.5%	95.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.7%	96.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.4%	98.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	870			48			871			31		

Notes:

Total Records Reported by this PSAP: 974
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 974

Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1227	97.1%	97.1%	0	0.0%	0.0%	98	7.8%	7.8%	36	87.8%	87.8%
<= 0m 20s	32	2.5%	99.7%	120	21.1%	21.1%	108	8.6%	16.3%	2	4.9%	92.7%
<= 0m 30s	3	0.2%	99.9%	215	37.7%	58.8%	145	11.5%	27.8%	3	7.3%	100.0
<= 0m 40s	1	0.1%	100.0	135	23.7%	82.5%	287	22.7%	50.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	54	9.5%	91.9%	184	14.6%	65.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	3.3%	95.3%	146	11.6%	76.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	22	3.9%	99.1%	152	12.0%	88.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.2%	99.3%	57	4.5%	93.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.3%	22	1.7%	94.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.6%	20	1.6%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	6	0.5%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	7	0.6%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	8	0.6%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.5%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	7	0.6%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,263			570			1,263			41		

Notes:

Total Records Reported by this PSAP: 1426
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1426

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 4/1/2010 To 6/30/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	933	95.6%	95.6%	0	0.0%	0.0%	68	7.0%	7.0%	24	92.3%	92.3%
<= 0m 20s	38	3.9%	99.5%	69	30.1%	30.1%	90	9.2%	16.2%	0	0.0%	92.3%
<= 0m 30s	3	0.3%	99.8%	107	46.7%	76.9%	96	9.8%	26.0%	2	7.7%	100.0
<= 0m 40s	1	0.1%	99.9%	36	15.7%	92.6%	150	15.4%	41.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	10	4.4%	96.9%	112	11.5%	52.9%	0	0.0%	100.0
<= 1m 0s	1	0.1%	100.0	2	0.9%	97.8%	91	9.3%	62.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	1	0.4%	98.3%	186	19.1%	81.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.3%	99.6%	89	9.1%	90.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.6%	34	3.5%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	17	1.7%	95.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	100.0	11	1.1%	96.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.0%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	976			229			976			26		

Notes:

Total Records Reported by this PSAP: 1084
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1084