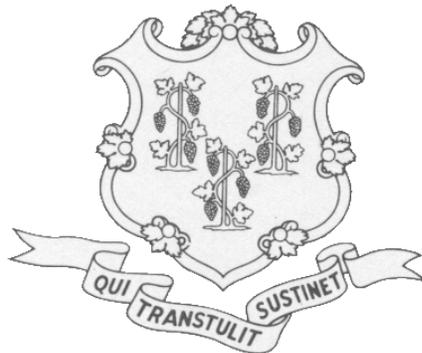


**Department of Public Safety
Office of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**



January - March 2010

E9-1-1 TOTAL CALL COUNT REPORT 1st QUARTER 2010

Executive Summary

All 107 PSAPs submitted an E9-1-1 Total Call Report for the first quarter of 2010

Two PSAP's did not achieve the State standard that requires that 90% of all 9-1-1 calls received by the PSAP be answered in ten seconds. Waterbury Police Department answered 89.4% of its 9-1-1 calls in 10 sec of receipt. Stamford Emergency Communications Center answered 89.9% of its 9-1-1 calls in 10 sec of receipt. The statewide average for all PSAPs in the first quarter of 2010 is 96.5%.

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	41963	96.5%	96.5%	7979	6.4%	6.4%	56805	13.1%	13.1%	18360	81.7%	81.7%
<= 0m 20s	12797	2.9%	99.4%	49095	39.6%	46.0%	55428	12.7%	25.8%	1080	4.8%	86.5%
<= 0m 30s	1941	0.4%	99.9%	36356	29.3%	75.3%	66475	15.3%	41.1%	1774	7.9%	94.4%
<= 0m 40s	119	0.0%	99.9%	15945	12.8%	88.1%	59346	13.6%	54.7%	29	0.1%	94.5%
<= 0m 50s	37	0.0%	99.9%	6255	5.0%	93.2%	37023	8.5%	63.2%	10	0.0%	94.6%
<= 1m 0s	22	0.0%	99.9%	3188	2.6%	95.7%	27497	6.3%	69.6%	9	0.0%	94.6%
<= 1m 30s	24	0.0%	99.9%	3559	2.9%	98.6%	53256	12.2%	81.8%	16	0.1%	94.7%
<= 2m 0s	2	0.0%	99.9%	972	0.8%	99.4%	26698	6.1%	87.9%	11	0.0%	94.7%
<= 2m 30s	3	0.0%	99.9%	326	0.3%	99.6%	14172	3.3%	91.2%	3	0.0%	94.7%
<= 3m 0s	0	0.0%	99.9%	154	0.1%	99.8%	8029	1.8%	93.0%	4	0.0%	94.8%
<= 3m 30s	4	0.0%	99.9%	68	0.1%	99.8%	4996	1.1%	94.2%	6	0.0%	94.8%
<= 4m 0s	0	0.0%	99.9%	44	0.0%	99.9%	3525	0.8%	95.0%	11	0.0%	94.8%
<= 4m 30s	2	0.0%	99.9%	29	0.0%	99.9%	2452	0.6%	95.6%	4	0.0%	94.9%
<= 5m 0s	0	0.0%	99.9%	13	0.0%	99.9%	1751	0.4%	96.0%	7	0.0%	94.9%
<= 6m 0s	0	0.0%	99.9%	26	0.0%	99.9%	2324	0.5%	96.5%	13	0.1%	94.9%
<= 7m 0s	5	0.0%	99.9%	15	0.0%	99.9%	1490	0.3%	96.8%	8	0.0%	95.0%
<= 8m 0s	4	0.0%	99.9%	4	0.0%	99.9%	1057	0.2%	97.1%	6	0.0%	95.0%
<= 9m 0s	2	0.0%	99.9%	5	0.0%	99.9%	709	0.2%	97.3%	5	0.0%	95.0%
<= 10m 0s	13	0.0%	99.9%	2	0.0%	99.9%	442	0.1%	97.4%	5	0.0%	95.1%
<= 11m 0s	1	0.0%	99.9%	0	0.0%	99.9%	334	0.1%	97.4%	7	0.0%	95.1%
<= 12m 0s	14	0.0%	99.9%	1	0.0%	99.9%	238	0.1%	97.5%	4	0.0%	95.1%
<= 13m 0s	4	0.0%	99.9%	2	0.0%	99.9%	156	0.0%	97.5%	3	0.0%	95.1%
<= 14m 0s	13	0.0%	99.9%	0	0.0%	99.9%	93	0.0%	97.5%	7	0.0%	95.1%
<= 15m 0s	1	0.0%	99.9%	0	0.0%	99.9%	86	0.0%	97.6%	6	0.0%	95.2%
<= 16m 0s	1	0.0%	99.9%	1	0.0%	99.9%	48	0.0%	97.6%	5	0.0%	95.2%
<= 17m 0s	1	0.0%	99.9%	2	0.0%	99.9%	43	0.0%	97.6%	0	0.0%	95.2%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.9%	29	0.0%	97.6%	8	0.0%	95.2%
<= 19m 0s	20	0.0%	100.0	0	0.0%	99.9%	37	0.0%	97.6%	5	0.0%	95.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	17	0.0%	97.6%	5	0.0%	95.3%
>= 20m 0s	203	0.0%	100.0	43	0.0%	100.0	10360	2.4%	100.0	755	3.4%	98.6%
Tot. Counts:	434,872			124,084			434,916			22,166		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1414	96.1%	96.1%	2	0.4%	0.4%	102	6.9%	6.9%	43	87.8%	87.8%
<= 0m 20s	49	3.3%	99.5%	46	8.6%	9.0%	116	7.9%	14.8%	1	2.0%	89.8%
<= 0m 30s	5	0.3%	99.8%	128	24.0%	33.0%	145	9.9%	24.7%	5	10.2%	100.0
<= 0m 40s	2	0.1%	99.9%	147	27.6%	60.6%	222	15.1%	39.8%	0	0.0%	100.0
<= 0m 50s	1	0.1%	100.0	84	15.8%	76.4%	202	13.7%	53.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	56	10.5%	86.9%	170	11.6%	65.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	58	10.9%	97.7%	288	19.6%	84.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.8%	98.5%	109	7.4%	92.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.8%	99.2%	49	3.3%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.4%	24	1.6%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.4%	99.8%	18	1.2%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	0.6%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,471			533			1,471			49		

Notes:

Total Records Reported by this PSAP: 1616
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1616

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1099	97.7%	97.7%	0	0.0%	0.0%	96	8.5%	8.5%	35	92.1%	92.1%
<= 0m 20s	24	2.1%	99.8%	37	8.9%	8.9%	124	11.0%	19.6%	1	2.6%	94.7%
<= 0m 30s	2	0.2%	100.0	52	12.5%	21.3%	125	11.1%	30.7%	2	5.3%	100.0
<= 0m 40s	0	0.0%	100.0	56	13.4%	34.8%	135	12.0%	42.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	60	14.4%	49.2%	97	8.6%	51.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	83	19.9%	69.1%	88	7.8%	59.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	108	25.9%	95.0%	260	23.1%	82.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	15	3.6%	98.6%	85	7.6%	89.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.2%	99.8%	46	4.1%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	20	1.8%	95.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	18	1.6%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.7%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	3	0.3%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	3	0.3%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,125			417			1,125			38		

Notes:

Total Records Reported by this PSAP: 1273
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1273

Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1252	97.1%	97.1%	0	0.0%	0.0%	75	5.8%	5.8%	33	86.8%	86.8%
<= 0m 20s	33	2.6%	99.7%	74	14.4%	14.4%	108	8.4%	14.2%	1	2.6%	89.5%
<= 0m 30s	4	0.3%	100.0	193	37.6%	52.0%	128	9.9%	24.1%	4	10.5%	100.0
<= 0m 40s	0	0.0%	100.0	116	22.6%	74.7%	115	8.9%	33.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	60	11.7%	86.4%	119	9.2%	42.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	29	5.7%	92.0%	94	7.3%	49.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	37	7.2%	99.2%	206	16.0%	65.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.6%	99.8%	107	8.3%	73.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	85	6.6%	80.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	100.0	64	5.0%	85.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	56	4.3%	89.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	40	3.1%	92.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	20	1.6%	94.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	1.3%	95.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.9%	97.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.1%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,289			513			1,289			38		

Notes:

Total Records Reported by this PSAP: 1458
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1458

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1057	99.0%	99.0%	0	0.0%	0.0%	89	8.3%	8.3%	33	91.7%	91.7%
<= 0m 20s	10	0.9%	99.9%	31	23.3%	23.3%	94	8.8%	17.1%	1	2.8%	94.4%
<= 0m 30s	1	0.1%	100.0%	64	48.1%	71.4%	114	10.7%	27.8%	2	5.6%	100.0%
<= 0m 40s	0	0.0%	100.0%	21	15.8%	87.2%	159	14.9%	42.7%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	5	3.8%	91.0%	124	11.6%	54.3%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	3	2.3%	93.2%	96	9.0%	63.3%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	3	2.3%	95.5%	186	17.4%	80.7%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	3	2.3%	97.7%	94	8.8%	89.5%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	0.8%	98.5%	45	4.2%	93.7%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.8%	99.2%	26	2.4%	96.2%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.8%	100.0%	8	0.7%	96.9%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.7%	97.6%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	97.8%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	97.8%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.8%	98.7%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.5%	99.2%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.3%	99.4%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.6%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,068			133			1,068			36		

Notes:

Total Records Reported by this PSAP: 1260
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1260

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2570	98.4%	98.4%	436	36.7%	36.7%	301	11.5%	11.5%	100	90.1%	90.1%
<= 0m 20s	39	1.5%	99.9%	50	4.2%	40.9%	608	23.3%	34.8%	2	1.8%	91.9%
<= 0m 30s	3	0.1%	100.0	100	8.4%	49.3%	203	7.8%	42.6%	9	8.1%	100.0
<= 0m 40s	0	0.0%	100.0	118	9.9%	59.2%	193	7.4%	50.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	113	9.5%	68.7%	186	7.1%	57.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	91	7.7%	76.4%	156	6.0%	63.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	186	15.6%	92.0%	399	15.3%	78.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	66	5.6%	97.6%	260	10.0%	88.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	17	1.4%	99.0%	128	4.9%	93.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	7	0.6%	99.6%	64	2.5%	95.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.7%	35	1.3%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.2%	99.8%	17	0.7%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.9%	7	0.3%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	12	0.5%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	16	0.6%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,612			1,189			2,612			111		

Notes:

Total Records Reported by this PSAP: 3056
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3056

Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2103	99.8%	99.8%	0	0.0%	0.0%	129	6.1%	6.1%	44	97.8%	97.8%
<= 0m 20s	4	0.2%	100.0	34	18.4%	18.4%	167	7.9%	14.0%	1	2.2%	100.0
<= 0m 30s	1	0.0%	100.0	66	35.7%	54.1%	160	7.6%	21.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	41	22.2%	76.2%	206	9.8%	31.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	8.1%	84.3%	197	9.3%	40.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	7.0%	91.4%	165	7.8%	48.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	6.5%	97.8%	432	20.5%	69.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.5%	98.4%	275	13.0%	82.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.1%	99.5%	132	6.3%	88.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	87	4.1%	92.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	43	2.0%	94.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	33	1.6%	96.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	23	1.1%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	13	0.6%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.5%	100.0	19	0.9%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,108			185			2,108			45		

Notes:

Total Records Reported by this PSAP: 2300
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2300

Fractile 911 Call Response Time Distribution

Bridgeport Fire Headquarters

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	21748	97.4%	97.4%	1272	8.4%	8.4%	3466	15.5%	15.5%	889	95.2%	95.2%
<= 0m 20s	551	2.5%	99.8%	7729	51.0%	59.4%	4318	19.3%	34.8%	18	1.9%	97.1%
<= 0m 30s	36	0.2%	100.0	3941	26.0%	85.4%	5722	25.6%	60.5%	16	1.7%	98.8%
<= 0m 40s	2	0.0%	100.0	1421	9.4%	94.8%	4052	18.1%	78.6%	0	0.0%	98.8%
<= 0m 50s	0	0.0%	100.0	427	2.8%	97.6%	1758	7.9%	86.5%	0	0.0%	98.8%
<= 1m 0s	0	0.0%	100.0	185	1.2%	98.8%	980	4.4%	90.9%	0	0.0%	98.8%
<= 1m 30s	1	0.0%	100.0	128	0.8%	99.7%	1311	5.9%	96.7%	0	0.0%	98.8%
<= 2m 0s	0	0.0%	100.0	32	0.2%	99.9%	406	1.8%	98.5%	0	0.0%	98.8%
<= 2m 30s	0	0.0%	100.0	6	0.0%	99.9%	161	0.7%	99.3%	0	0.0%	98.8%
<= 3m 0s	0	0.0%	100.0	6	0.0%	100.0	63	0.3%	99.5%	0	0.0%	98.8%
<= 3m 30s	0	0.0%	100.0	1	0.0%	100.0	40	0.2%	99.7%	0	0.0%	98.8%
<= 4m 0s	0	0.0%	100.0	2	0.0%	100.0	19	0.1%	99.8%	1	0.1%	98.9%
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	10	0.0%	99.9%	1	0.1%	99.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	99.9%	0	0.0%	99.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.9%	1	0.1%	99.1%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	99.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	100.0

Tot. Counts: 22,338 15,151 22,339 934

Notes:

Total Records Reported by this PSAP: 25719
 Number of Records not Processed due to Bad Data: 1
 Total Records Analyzed: 25718

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4587	99.6%	99.6%	0	0.0%	0.0%	351	7.6%	7.6%	179	99.4%	99.4%
<= 0m 20s	18	0.4%	100.0	23	17.0%	17.0%	404	8.8%	16.4%	0	0.0%	99.4%
<= 0m 30s	1	0.0%	100.0	50	37.0%	54.1%	375	8.1%	24.5%	1	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	32	23.7%	77.8%	455	9.9%	34.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	8.1%	85.9%	328	7.1%	41.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	4.4%	90.4%	279	6.1%	47.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	5.9%	96.3%	754	16.4%	63.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.5%	97.8%	471	10.2%	74.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	98.5%	350	7.6%	81.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.5%	100.0	265	5.8%	87.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	150	3.3%	90.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	104	2.3%	93.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	77	1.7%	94.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	34	0.7%	95.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	58	1.3%	96.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	29	0.6%	97.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.7%	98.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	35	0.8%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.4%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,606			135			4,607			180		

Notes:

Total Records Reported by this PSAP: 5302
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5302

Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	927	100.0	100.0	1	0.7%	0.7%	54	5.8%	5.8%	18	100.0	100.0
<= 0m 20s	0	0.0%	100.0	40	27.8%	28.5%	111	12.0%	17.8%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	55	38.2%	66.7%	125	13.5%	31.3%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	21	14.6%	81.3%	144	15.5%	46.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	9.0%	90.3%	121	13.1%	59.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.5%	93.8%	92	9.9%	69.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	4.2%	97.9%	162	17.5%	87.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.4%	99.3%	54	5.8%	93.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.3%	23	2.5%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	8	0.9%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	9	1.0%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	4	0.4%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	3	0.3%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	3	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.7%	100.0	4	0.4%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	927			144			927			18		

Notes:

Total Records Reported by this PSAP: 1024
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1024

Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	619	96.6%	96.6%	0	0.0%	0.0%	84	13.1%	13.1%	34	81.0%	81.0%
<= 0m 20s	19	3.0%	99.5%	5	3.3%	3.3%	79	12.3%	25.4%	3	7.1%	88.1%
<= 0m 30s	3	0.5%	100.0	13	8.6%	11.9%	61	9.5%	34.9%	5	11.9%	100.0
<= 0m 40s	0	0.0%	100.0	15	9.9%	21.9%	58	9.0%	44.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	22	14.6%	36.4%	47	7.3%	51.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	14.6%	51.0%	42	6.6%	57.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	47	31.1%	82.1%	127	19.8%	77.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	15	9.9%	92.1%	68	10.6%	88.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	10	6.6%	98.7%	32	5.0%	93.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.3%	100.0	22	3.4%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	641			151			641			42		

Notes:

Total Records Reported by this PSAP: 734
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 734

Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3706	99.0%	99.0%	15	1.5%	1.5%	270	7.2%	7.2%	96	96.0%	96.0%
<= 0m 20s	30	0.8%	99.8%	247	24.9%	26.4%	516	13.8%	21.0%	1	1.0%	97.0%
<= 0m 30s	8	0.2%	100.0	399	40.3%	66.7%	511	13.6%	34.6%	2	2.0%	99.0%
<= 0m 40s	0	0.0%	100.0	195	19.7%	86.4%	597	15.9%	50.6%	1	1.0%	100.0
<= 0m 50s	0	0.0%	100.0	68	6.9%	93.2%	417	11.1%	61.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	28	2.8%	96.1%	313	8.4%	70.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	3.1%	99.2%	581	15.5%	85.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.5%	99.7%	239	6.4%	92.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	100.0	117	3.1%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	58	1.5%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	26	0.7%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.7%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.5%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,744			991			3,744			100		

Notes:

Total Records Reported by this PSAP: 4244
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4244

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop A

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	13061	96.0%	96.0%	319	5.1%	5.1%	2803	20.6%	20.6%	661	87.1%	87.1%
<= 0m 20s	456	3.4%	99.3%	3565	56.5%	61.5%	3115	22.9%	43.5%	29	3.8%	90.9%
<= 0m 30s	88	0.6%	100.0	1774	28.1%	89.6%	3085	22.7%	66.1%	67	8.8%	99.7%
<= 0m 40s	4	0.0%	100.0	425	6.7%	96.3%	2306	16.9%	83.1%	1	0.1%	99.9%
<= 0m 50s	0	0.0%	100.0	118	1.9%	98.2%	911	6.7%	89.8%	1	0.1%	100.0
<= 1m 0s	0	0.0%	100.0	43	0.7%	98.9%	489	3.6%	93.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	52	0.8%	99.7%	544	4.0%	97.4%	0	0.0%	100.0
<= 2m 0s	1	0.0%	100.0	11	0.2%	99.9%	162	1.2%	98.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.1%	100.0	71	0.5%	99.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.0%	100.0	31	0.2%	99.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	23	0.2%	99.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	11	0.1%	99.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	13,610			6,314			13,610			759		

Notes:

Total Records Reported by this PSAP: 16360
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 16360

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop B

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	981	96.7%	96.7%	0	0.0%	0.0%	33	3.3%	3.3%	10	76.9%	76.9%
<= 0m 20s	23	2.3%	99.0%	79	28.1%	28.1%	59	5.8%	9.1%	0	0.0%	76.9%
<= 0m 30s	7	0.7%	99.7%	115	40.9%	69.0%	141	13.9%	23.0%	1	7.7%	84.6%
<= 0m 40s	2	0.2%	99.9%	45	16.0%	85.1%	185	18.2%	41.2%	0	0.0%	84.6%
<= 0m 50s	0	0.0%	99.9%	16	5.7%	90.7%	131	12.9%	54.1%	1	7.7%	92.3%
<= 1m 0s	1	0.1%	100.0	7	2.5%	93.2%	86	8.5%	62.6%	0	0.0%	92.3%
<= 1m 30s	0	0.0%	100.0	11	3.9%	97.2%	162	16.0%	78.6%	0	0.0%	92.3%
<= 2m 0s	0	0.0%	100.0	3	1.1%	98.2%	79	7.8%	86.4%	1	7.7%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	98.6%	42	4.1%	90.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	98.9%	29	2.9%	93.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	99.3%	16	1.6%	95.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	13	1.3%	96.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	5	0.5%	96.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.4%	99.6%	6	0.6%	97.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	11	1.1%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.4%	100.0	4	0.4%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,014			281			1,014			13		

Notes:

Total Records Reported by this PSAP: 1074
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1074

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop E

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	8825	98.2%	98.2%	7	0.3%	0.3%	890	9.9%	9.9%	207	90.4%	90.4%
<= 0m 20s	143	1.6%	99.7%	1137	40.9%	41.1%	1150	12.8%	22.7%	12	5.2%	95.6%
<= 0m 30s	20	0.2%	100.0	1058	38.0%	79.2%	2103	23.4%	46.1%	9	3.9%	99.6%
<= 0m 40s	1	0.0%	100.0	317	11.4%	90.5%	1821	20.2%	66.3%	0	0.0%	99.6%
<= 0m 50s	0	0.0%	100.0	115	4.1%	94.7%	938	10.4%	76.7%	0	0.0%	99.6%
<= 1m 0s	1	0.0%	100.0	57	2.0%	96.7%	561	6.2%	83.0%	0	0.0%	99.6%
<= 1m 30s	1	0.0%	100.0	58	2.1%	98.8%	879	9.8%	92.8%	0	0.0%	99.6%
<= 2m 0s	0	0.0%	100.0	13	0.5%	99.3%	313	3.5%	96.2%	0	0.0%	99.6%
<= 2m 30s	0	0.0%	100.0	7	0.3%	99.5%	125	1.4%	97.6%	0	0.0%	99.6%
<= 3m 0s	0	0.0%	100.0	6	0.2%	99.7%	63	0.7%	98.3%	0	0.0%	99.6%
<= 3m 30s	0	0.0%	100.0	4	0.1%	99.9%	27	0.3%	98.6%	0	0.0%	99.6%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	29	0.3%	98.9%	0	0.0%	99.6%
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	21	0.2%	99.2%	1	0.4%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	16	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	8,991			2,782			8,994			229		

Notes:

Total Records Reported by this PSAP: 10010
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 10010

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	28594	94.9%	94.9%	5580	41.7%	41.7%	4419	14.7%	14.7%	1859	79.2%	79.2%
<= 0m 20s	1279	4.2%	99.1%	5272	39.4%	81.2%	5277	17.5%	32.2%	154	6.6%	85.7%
<= 0m 30s	235	0.8%	99.9%	1829	13.7%	94.8%	4428	14.7%	46.9%	282	12.0%	97.7%
<= 0m 40s	19	0.1%	100.0	426	3.2%	98.0%	2645	8.8%	55.6%	6	0.3%	98.0%
<= 0m 50s	5	0.0%	100.0	138	1.0%	99.1%	1181	3.9%	59.6%	3	0.1%	98.1%
<= 1m 0s	0	0.0%	100.0	49	0.4%	99.4%	661	2.2%	61.8%	2	0.1%	98.2%
<= 1m 30s	2	0.0%	100.0	47	0.4%	99.8%	812	2.7%	64.5%	6	0.3%	98.5%
<= 2m 0s	0	0.0%	100.0	16	0.1%	99.9%	216	0.7%	65.2%	3	0.1%	98.6%
<= 2m 30s	2	0.0%	100.0	5	0.0%	99.9%	95	0.3%	65.5%	0	0.0%	98.6%
<= 3m 0s	0	0.0%	100.0	2	0.0%	99.9%	52	0.2%	65.7%	0	0.0%	98.6%
<= 3m 30s	0	0.0%	100.0	1	0.0%	100.0	37	0.1%	65.8%	1	0.0%	98.6%
<= 4m 0s	0	0.0%	100.0	3	0.0%	100.0	20	0.1%	65.8%	0	0.0%	98.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	17	0.1%	65.9%	0	0.0%	98.6%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	15	0.0%	66.0%	0	0.0%	98.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.0%	66.0%	0	0.0%	98.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	66.0%	0	0.0%	98.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.0%	66.1%	0	0.0%	98.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	66.1%	0	0.0%	98.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.0%	66.2%	0	0.0%	98.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.0%	66.2%	0	0.0%	98.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	66.2%	0	0.0%	98.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	66.3%	0	0.0%	98.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.0%	66.3%	0	0.0%	98.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	66.3%	0	0.0%	98.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	66.3%	0	0.0%	98.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	66.4%	0	0.0%	98.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	66.4%	0	0.0%	98.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	66.4%	0	0.0%	98.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	66.4%	0	0.0%	98.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	10118	33.6%	100.0	13	0.6%	99.2%
Tot. Counts:	30,136			13,369			30,133			2,329		

Notes:

Total Records Reported by this PSAP: 37065
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 37065

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1541	98.0%	98.0%	1	0.3%	0.3%	52	3.3%	3.3%	27	96.4%	96.4%
<= 0m 20s	24	1.5%	99.6%	59	19.7%	20.0%	128	8.1%	11.5%	0	0.0%	96.4%
<= 0m 30s	4	0.3%	99.8%	113	37.7%	57.7%	253	16.1%	27.5%	1	3.6%	100.0
<= 0m 40s	1	0.1%	99.9%	59	19.7%	77.3%	291	18.5%	46.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	35	11.7%	89.0%	199	12.7%	58.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	13	4.3%	93.3%	128	8.1%	66.9%	0	0.0%	100.0
<= 1m 30s	2	0.1%	100.0	12	4.0%	97.3%	232	14.8%	81.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.3%	98.7%	100	6.4%	88.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.7%	99.3%	57	3.6%	91.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.7%	38	2.4%	94.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	100.0	28	1.8%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,572			300			1,572			28		

Notes:

Total Records Reported by this PSAP: 1681
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1681

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop W

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	444	99.3%	99.3%	0	0.0%	0.0%	54	12.1%	12.1%	20	90.9%	90.9%
<= 0m 20s	2	0.4%	99.8%	12	15.6%	15.6%	87	19.5%	31.5%	1	4.5%	95.5%
<= 0m 30s	1	0.2%	100.0	30	39.0%	54.5%	70	15.7%	47.2%	1	4.5%	100.0
<= 0m 40s	0	0.0%	100.0	14	18.2%	72.7%	73	16.3%	63.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	13.0%	85.7%	44	9.8%	73.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	6.5%	92.2%	32	7.2%	80.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	7.8%	100.0	49	11.0%	91.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	16	3.6%	95.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	95.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.8%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	447			77			447			22		

Notes:

Total Records Reported by this PSAP: 555
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 555

Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1020	99.1%	99.1%	0	0.0%	0.0%	61	5.9%	5.9%	14	93.3%	93.3%
<= 0m 20s	9	0.9%	100.0	281	51.0%	51.0%	46	4.5%	10.4%	0	0.0%	93.3%
<= 0m 30s	0	0.0%	100.0	169	30.7%	81.7%	135	13.1%	23.5%	1	6.7%	100.0
<= 0m 40s	0	0.0%	100.0	61	11.1%	92.7%	162	15.7%	39.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	3.1%	95.8%	122	11.9%	51.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	1.8%	97.6%	109	10.6%	61.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	1.5%	99.1%	212	20.6%	82.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.5%	99.6%	87	8.5%	90.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.8%	32	3.1%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	25	2.4%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	11	1.1%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	5	0.5%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,029			551			1,029			15		

Notes:

Total Records Reported by this PSAP: 1128
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1128

Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6238	98.1%	98.1%	0	0.0%	0.0%	489	7.7%	7.7%	206	94.5%	94.5%
<= 0m 20s	115	1.8%	99.9%	305	12.6%	12.6%	578	9.1%	16.8%	3	1.4%	95.9%
<= 0m 30s	4	0.1%	100.0	891	36.8%	49.4%	635	10.0%	26.8%	9	4.1%	100.0
<= 0m 40s	0	0.0%	100.0	643	26.5%	75.9%	1074	16.9%	43.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	270	11.1%	87.0%	829	13.0%	56.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	123	5.1%	92.1%	672	10.6%	67.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	133	5.5%	97.6%	1155	18.2%	85.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	30	1.2%	98.8%	411	6.5%	91.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	15	0.6%	99.5%	159	2.5%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.2%	99.6%	96	1.5%	95.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.1%	99.8%	56	0.9%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.1%	99.8%	26	0.4%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	99.9%	25	0.4%	97.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.0%	99.9%	29	0.5%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.1%	100.0	30	0.5%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.4%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,357			2,423			6,357			218		

Notes:

Total Records Reported by this PSAP: 7300
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7300

Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1556	96.8%	96.8%	0	0.0%	0.0%	279	17.4%	17.4%	62	84.9%	84.9%
<= 0m 20s	47	2.9%	99.7%	41	22.8%	22.8%	303	18.8%	36.2%	5	6.8%	91.8%
<= 0m 30s	5	0.3%	100.0	64	35.6%	58.3%	223	13.9%	50.1%	1	1.4%	93.2%
<= 0m 40s	0	0.0%	100.0	36	20.0%	78.3%	228	14.2%	64.2%	0	0.0%	93.2%
<= 0m 50s	0	0.0%	100.0	13	7.2%	85.6%	150	9.3%	73.6%	0	0.0%	93.2%
<= 1m 0s	0	0.0%	100.0	8	4.4%	90.0%	130	8.1%	81.7%	0	0.0%	93.2%
<= 1m 30s	0	0.0%	100.0	10	5.6%	95.6%	160	10.0%	91.6%	0	0.0%	93.2%
<= 2m 0s	0	0.0%	100.0	3	1.7%	97.2%	48	3.0%	94.6%	0	0.0%	93.2%
<= 2m 30s	0	0.0%	100.0	3	1.7%	98.9%	28	1.7%	96.3%	0	0.0%	93.2%
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.9%	13	0.8%	97.1%	0	0.0%	93.2%
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.9%	11	0.7%	97.8%	1	1.4%	94.5%
<= 4m 0s	0	0.0%	100.0	2	1.1%	100.0	2	0.1%	97.9%	0	0.0%	94.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.3%	0	0.0%	94.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.8%	0	0.0%	94.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.3%	0	0.0%	94.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	94.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	1	1.4%	95.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	95.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	95.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	95.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	95.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	95.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	95.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	95.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	1	1.4%	97.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	1.4%	98.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	1.4%	100.0
Tot. Counts:	1,608			180			1,608			73		

Notes:

Total Records Reported by this PSAP: 1859
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1859

Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1104	97.6%	97.6%	1	0.2%	0.2%	75	6.6%	6.6%	32	88.9%	88.9%
<= 0m 20s	23	2.0%	99.6%	164	38.4%	38.6%	76	6.7%	13.4%	0	0.0%	88.9%
<= 0m 30s	4	0.4%	100.0	145	34.0%	72.6%	174	15.4%	28.7%	2	5.6%	94.4%
<= 0m 40s	0	0.0%	100.0	61	14.3%	86.9%	181	16.0%	44.7%	0	0.0%	94.4%
<= 0m 50s	0	0.0%	100.0	33	7.7%	94.6%	155	13.7%	58.4%	0	0.0%	94.4%
<= 1m 0s	0	0.0%	100.0	16	3.7%	98.4%	120	10.6%	69.1%	0	0.0%	94.4%
<= 1m 30s	0	0.0%	100.0	4	0.9%	99.3%	200	17.7%	86.7%	0	0.0%	94.4%
<= 2m 0s	0	0.0%	100.0	1	0.2%	99.5%	71	6.3%	93.0%	0	0.0%	94.4%
<= 2m 30s	0	0.0%	100.0	2	0.5%	100.0	38	3.4%	96.4%	1	2.8%	97.2%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.4%	97.8%	0	0.0%	97.2%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	1.0%	98.8%	0	0.0%	97.2%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.1%	0	0.0%	97.2%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.6%	0	0.0%	97.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	97.2%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	1	2.8%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,131			427			1,131			36		

Notes:

Total Records Reported by this PSAP: 1257
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1257

Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4633	99.2%	99.2%	0	0.0%	0.0%	339	7.3%	7.3%	151	98.1%	98.1%
<= 0m 20s	36	0.8%	100.0	22	12.5%	12.5%	354	7.6%	14.8%	1	0.6%	98.7%
<= 0m 30s	1	0.0%	100.0	75	42.6%	55.1%	392	8.4%	23.2%	2	1.3%	100.0
<= 0m 40s	0	0.0%	100.0	37	21.0%	76.1%	357	7.6%	30.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	14	8.0%	84.1%	269	5.8%	36.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	5.1%	89.2%	237	5.1%	41.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	6.3%	95.5%	618	13.2%	54.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.3%	97.7%	585	12.5%	67.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.7%	500	10.7%	78.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.7%	329	7.0%	85.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	98.3%	194	4.2%	89.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.3%	127	2.7%	92.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	1.1%	99.4%	79	1.7%	93.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	52	1.1%	94.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.6%	100.0	68	1.5%	96.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	51	1.1%	97.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	42	0.9%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.7%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,670			176			4,670			154		

Notes:

Total Records Reported by this PSAP: 5321
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5321

Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	780	97.4%	97.4%	0	0.0%	0.0%	44	5.5%	5.5%	22	56.4%	56.4%
<= 0m 20s	16	2.0%	99.4%	14	8.0%	8.0%	57	7.1%	12.6%	2	5.1%	61.5%
<= 0m 30s	4	0.5%	99.9%	43	24.7%	32.8%	76	9.5%	22.1%	3	7.7%	69.2%
<= 0m 40s	0	0.0%	99.9%	36	20.7%	53.4%	126	15.7%	37.8%	0	0.0%	69.2%
<= 0m 50s	0	0.0%	99.9%	20	11.5%	64.9%	113	14.1%	51.9%	0	0.0%	69.2%
<= 1m 0s	0	0.0%	99.9%	21	12.1%	77.0%	89	11.1%	63.0%	0	0.0%	69.2%
<= 1m 30s	0	0.0%	99.9%	19	10.9%	87.9%	181	22.6%	85.6%	0	0.0%	69.2%
<= 2m 0s	0	0.0%	99.9%	10	5.7%	93.7%	57	7.1%	92.8%	0	0.0%	69.2%
<= 2m 30s	0	0.0%	99.9%	8	4.6%	98.3%	23	2.9%	95.6%	0	0.0%	69.2%
<= 3m 0s	0	0.0%	99.9%	2	1.1%	99.4%	11	1.4%	97.0%	0	0.0%	69.2%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	99.4%	6	0.7%	97.8%	0	0.0%	69.2%
<= 4m 0s	0	0.0%	99.9%	1	0.6%	100.0	3	0.4%	98.1%	0	0.0%	69.2%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	98.3%	0	0.0%	69.2%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.2%	98.5%	0	0.0%	69.2%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	4	0.5%	99.0%	0	0.0%	69.2%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	69.2%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	69.2%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	69.2%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	69.2%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	69.2%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	69.2%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.2%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.2%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.2%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.2%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.2%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.2%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.2%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	69.2%
>= 20m 0s	1	0.1%	100.0	0	0.0%	100.0	1	0.1%	100.0	11	28.2%	97.4%
Tot. Counts:	801			174			801			38		

Notes:

Total Records Reported by this PSAP: 872
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 872

Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	904	95.9%	95.9%	0	0.0%	0.0%	50	5.3%	5.3%	33	75.0%	75.0%
<= 0m 20s	34	3.6%	99.5%	128	28.8%	28.8%	56	5.9%	11.2%	2	4.5%	79.5%
<= 0m 30s	4	0.4%	99.9%	178	40.1%	68.9%	99	10.5%	21.7%	9	20.5%	100.0
<= 0m 40s	1	0.1%	100.0	74	16.7%	85.6%	114	12.1%	33.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	28	6.3%	91.9%	128	13.6%	47.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	18	4.1%	95.9%	118	12.5%	59.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	3.4%	99.3%	211	22.4%	82.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.7%	100.0	82	8.7%	91.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	31	3.3%	94.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	20	2.1%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	9	1.0%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.0%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	943			444			943			44		

Notes:

Total Records Reported by this PSAP: 1056
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1056

Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	317	97.5%	97.5%	0	0.0%	0.0%	43	13.2%	13.2%	8	88.9%	88.9%
<= 0m 20s	7	2.2%	99.7%	3	7.7%	7.7%	32	9.8%	23.1%	1	11.1%	100.0
<= 0m 30s	1	0.3%	100.0	11	28.2%	35.9%	34	10.5%	33.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	10	25.6%	61.5%	38	11.7%	45.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	17.9%	79.5%	34	10.5%	55.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	2.6%	82.1%	29	8.9%	64.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	10.3%	92.3%	51	15.7%	80.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	5.1%	97.4%	31	9.5%	89.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.4%	11	3.4%	93.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	2.6%	100.0	7	2.2%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	96.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	96.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	97.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.9%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	325			39			325			9		

Notes:

Total Records Reported by this PSAP: 369
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 369

Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2533	98.4%	98.4%	0	0.0%	0.0%	158	6.1%	6.1%	66	97.1%	97.1%
<= 0m 20s	39	1.5%	99.9%	6	4.7%	4.7%	228	8.9%	15.0%	1	1.5%	98.5%
<= 0m 30s	3	0.1%	100.0	36	27.9%	32.6%	209	8.1%	23.1%	1	1.5%	100.0
<= 0m 40s	0	0.0%	100.0	45	34.9%	67.4%	232	9.0%	32.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	11.6%	79.1%	206	8.0%	40.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	9.3%	88.4%	193	7.5%	47.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	7.0%	95.3%	474	18.4%	66.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	3.9%	99.2%	250	9.7%	75.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	182	7.1%	82.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	100.0	119	4.6%	87.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	86	3.3%	90.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	67	2.6%	93.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	37	1.4%	94.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	33	1.3%	96.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	44	1.7%	97.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	31	1.2%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.6%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,575			129			2,575			68		

Notes:

Total Records Reported by this PSAP: 2839
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2839

Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3798	95.4%	95.4%	0	0.0%	0.0%	321	8.0%	8.0%	132	63.8%	63.8%
<= 0m 20s	143	3.6%	99.0%	95	28.6%	28.6%	367	9.2%	17.3%	31	15.0%	78.7%
<= 0m 30s	38	1.0%	99.9%	112	33.7%	62.3%	419	10.5%	27.8%	37	17.9%	96.6%
<= 0m 40s	1	0.0%	99.9%	59	17.8%	80.1%	506	12.7%	40.4%	0	0.0%	96.6%
<= 0m 50s	1	0.0%	100.0	26	7.8%	88.0%	351	8.8%	49.2%	0	0.0%	96.6%
<= 1m 0s	0	0.0%	100.0	17	5.1%	93.1%	297	7.4%	56.7%	0	0.0%	96.6%
<= 1m 30s	0	0.0%	100.0	7	2.1%	95.2%	676	17.0%	73.6%	0	0.0%	96.6%
<= 2m 0s	0	0.0%	100.0	5	1.5%	96.7%	389	9.8%	83.4%	0	0.0%	96.6%
<= 2m 30s	0	0.0%	100.0	2	0.6%	97.3%	225	5.6%	89.0%	0	0.0%	96.6%
<= 3m 0s	0	0.0%	100.0	4	1.2%	98.5%	152	3.8%	92.9%	0	0.0%	96.6%
<= 3m 30s	0	0.0%	100.0	1	0.3%	98.8%	84	2.1%	95.0%	0	0.0%	96.6%
<= 4m 0s	0	0.0%	100.0	3	0.9%	99.7%	51	1.3%	96.2%	0	0.0%	96.6%
<= 4m 30s	0	0.0%	100.0	1	0.3%	100.0	37	0.9%	97.2%	0	0.0%	96.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.7%	97.8%	1	0.5%	97.1%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	35	0.9%	98.7%	0	0.0%	97.1%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.5%	99.2%	0	0.0%	97.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	99.5%	0	0.0%	97.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	97.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.9%	0	0.0%	97.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	97.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.1%
<= 17m 0s	1	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.5%	97.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	5	2.4%	100.0
Tot. Counts:	3,982			332			3,988			207		

Notes:

Total Records Reported by this PSAP: 4569
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4569

Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2259	97.5%	97.5%	0	0.0%	0.0%	169	7.3%	7.3%	70	97.2%	97.2%
<= 0m 20s	50	2.2%	99.7%	58	15.2%	15.2%	282	12.2%	19.5%	1	1.4%	98.6%
<= 0m 30s	8	0.3%	100.0	185	48.6%	63.8%	255	11.0%	30.5%	1	1.4%	100.0
<= 0m 40s	0	0.0%	100.0	74	19.4%	83.2%	344	14.8%	45.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	27	7.1%	90.3%	245	10.6%	55.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	5.0%	95.3%	154	6.6%	62.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	3.7%	99.0%	301	13.0%	75.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.5%	99.5%	201	8.7%	84.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.7%	107	4.6%	88.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	100.0	71	3.1%	91.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	33	1.4%	93.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	29	1.3%	94.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	29	1.3%	95.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	25	1.1%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	30	1.3%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,317			381			2,317			72		

Notes:

Total Records Reported by this PSAP: 2628
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2628

Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1606	99.3%	99.3%	0	0.0%	0.0%	107	6.6%	6.6%	40	95.2%	95.2%
<= 0m 20s	11	0.7%	99.9%	27	16.7%	16.7%	178	11.0%	17.6%	0	0.0%	95.2%
<= 0m 30s	1	0.1%	100.0	76	46.9%	63.6%	195	12.1%	29.7%	2	4.8%	100.0
<= 0m 40s	0	0.0%	100.0	37	22.8%	86.4%	212	13.1%	42.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	6.8%	93.2%	175	10.8%	53.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	1.9%	95.1%	126	7.8%	61.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	3.1%	98.1%	325	20.1%	81.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.1%	167	10.3%	91.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	98.8%	60	3.7%	95.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	20	1.2%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.8%	15	0.9%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.6%	99.4%	5	0.3%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	7	0.4%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	4	0.2%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.6%	100.0	6	0.4%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,618			162			1,618			42		

Notes:

Total Records Reported by this PSAP: 1799
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1799

Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	966	98.0%	98.0%	0	0.0%	0.0%	62	6.3%	6.3%	37	74.0%	74.0%
<= 0m 20s	18	1.8%	99.8%	75	14.6%	14.6%	95	9.6%	15.9%	2	4.0%	78.0%
<= 0m 30s	2	0.2%	100.0	147	28.7%	43.3%	120	12.2%	28.1%	11	22.0%	100.0
<= 0m 40s	0	0.0%	100.0	94	18.3%	61.6%	174	17.6%	45.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	67	13.1%	74.7%	119	12.1%	57.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	46	9.0%	83.6%	90	9.1%	66.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	61	11.9%	95.5%	193	19.6%	86.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	15	2.9%	98.4%	67	6.8%	93.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	98.8%	13	1.3%	94.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.2%	17	1.7%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.4%	13	1.3%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	7	0.7%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.6%	2	0.2%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.4%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	986			513			986			50		

Notes:

Total Records Reported by this PSAP: 1133
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1133

Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4716	96.7%	96.7%	0	0.0%	0.0%	497	10.2%	10.2%	207	61.2%	61.2%
<= 0m 20s	129	2.6%	99.3%	6	4.5%	4.5%	545	11.2%	21.4%	39	11.5%	72.8%
<= 0m 30s	27	0.6%	99.9%	38	28.8%	33.3%	660	13.5%	34.9%	50	14.8%	87.6%
<= 0m 40s	0	0.0%	99.9%	33	25.0%	58.3%	667	13.7%	48.6%	0	0.0%	87.6%
<= 0m 50s	2	0.0%	99.9%	23	17.4%	75.8%	502	10.3%	58.9%	0	0.0%	87.6%
<= 1m 0s	1	0.0%	100.0	13	9.8%	85.6%	412	8.4%	67.3%	1	0.3%	87.9%
<= 1m 30s	0	0.0%	100.0	12	9.1%	94.7%	738	15.1%	82.4%	0	0.0%	87.9%
<= 2m 0s	0	0.0%	100.0	3	2.3%	97.0%	330	6.8%	89.2%	1	0.3%	88.2%
<= 2m 30s	0	0.0%	100.0	2	1.5%	98.5%	172	3.5%	92.7%	0	0.0%	88.2%
<= 3m 0s	0	0.0%	100.0	1	0.8%	99.2%	106	2.2%	94.9%	0	0.0%	88.2%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	57	1.2%	96.1%	1	0.3%	88.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	37	0.8%	96.8%	1	0.3%	88.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.2%	32	0.7%	97.5%	0	0.0%	88.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.2%	20	0.4%	97.9%	0	0.0%	88.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.2%	38	0.8%	98.7%	1	0.3%	89.1%
<= 7m 0s	0	0.0%	100.0	1	0.8%	100.0	20	0.4%	99.1%	0	0.0%	89.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.3%	99.4%	0	0.0%	89.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.5%	0	0.0%	89.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	89.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	1	0.3%	89.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	2	0.6%	89.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	89.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	1	0.3%	90.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	90.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	90.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	90.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	90.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	90.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	90.2%
>= 20m 0s	2	0.0%	100.0	0	0.0%	100.0	7	0.1%	100.0	15	4.4%	94.7%
Tot. Counts:	4,877			132			4,876			320		

Notes:

Total Records Reported by this PSAP: 6131
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6131

Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4638	99.3%	99.3%	14	1.4%	1.4%	316	6.8%	6.8%	131	97.8%	97.8%
<= 0m 20s	29	0.6%	99.9%	227	22.8%	24.2%	268	5.7%	12.5%	2	1.5%	99.3%
<= 0m 30s	4	0.1%	100.0	338	34.0%	58.2%	441	9.4%	21.9%	1	0.7%	100.0
<= 0m 40s	0	0.0%	100.0	202	20.3%	78.5%	671	14.4%	36.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	85	8.5%	87.0%	453	9.7%	46.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	52	5.2%	92.3%	378	8.1%	54.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	48	4.8%	97.1%	760	16.3%	70.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	1.3%	98.4%	502	10.7%	81.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.5%	98.9%	356	7.6%	88.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	6	0.6%	99.5%	195	4.2%	92.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.6%	93	2.0%	94.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	53	1.1%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	45	1.0%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.7%	34	0.7%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.8%	37	0.8%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	20	0.4%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	21	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.1%	99.9%	7	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	1	0.1%	100.0	7	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,671			995			4,671			134		

Notes:

Total Records Reported by this PSAP: 5209
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5209

Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1098	96.2%	96.2%	0	0.0%	0.0%	188	16.5%	16.5%	47	88.7%	88.7%
<= 0m 20s	38	3.3%	99.6%	86	22.9%	22.9%	120	10.5%	27.0%	0	0.0%	88.7%
<= 0m 30s	5	0.4%	100.0	165	43.9%	66.8%	165	14.5%	41.5%	6	11.3%	100.0
<= 0m 40s	0	0.0%	100.0	66	17.6%	84.3%	231	20.2%	61.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	26	6.9%	91.2%	125	11.0%	72.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	18	4.8%	96.0%	91	8.0%	80.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	3.2%	99.2%	147	12.9%	93.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.8%	100.0	47	4.1%	97.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	11	1.0%	98.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,141			376			1,141			53		

Notes:

Total Records Reported by this PSAP: 1330
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1330

Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4796	98.7%	98.7%	0	0.0%	0.0%	472	9.7%	9.7%	150	90.4%	90.4%
<= 0m 20s	57	1.2%	99.8%	67	24.4%	24.4%	519	10.7%	20.4%	1	0.6%	91.0%
<= 0m 30s	6	0.1%	100.0	102	37.1%	61.5%	543	11.2%	31.6%	3	1.8%	92.8%
<= 0m 40s	0	0.0%	100.0	58	21.1%	82.5%	473	9.7%	41.3%	0	0.0%	92.8%
<= 0m 50s	0	0.0%	100.0	11	4.0%	86.5%	355	7.3%	48.6%	0	0.0%	92.8%
<= 1m 0s	0	0.0%	100.0	11	4.0%	90.5%	313	6.4%	55.0%	0	0.0%	92.8%
<= 1m 30s	0	0.0%	100.0	20	7.3%	97.8%	883	18.2%	73.2%	1	0.6%	93.4%
<= 2m 0s	0	0.0%	100.0	1	0.4%	98.2%	596	12.3%	85.5%	0	0.0%	93.4%
<= 2m 30s	0	0.0%	100.0	4	1.5%	99.6%	294	6.0%	91.5%	0	0.0%	93.4%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	123	2.5%	94.0%	0	0.0%	93.4%
<= 3m 30s	0	0.0%	100.0	1	0.4%	100.0	92	1.9%	95.9%	0	0.0%	93.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	40	0.8%	96.7%	0	0.0%	93.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	25	0.5%	97.3%	0	0.0%	93.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.3%	97.6%	0	0.0%	93.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.7%	98.2%	0	0.0%	93.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.4%	98.6%	0	0.0%	93.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.4%	99.0%	0	0.0%	93.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.3%	0	0.0%	93.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.5%	0	0.0%	93.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.7%	0	0.0%	93.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	93.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	93.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	93.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	93.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	93.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	93.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.4%
>= 20m 0s	2	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	3	1.8%	95.2%
Tot. Counts:	4,861			275			4,859			158		

Notes:

Total Records Reported by this PSAP: 5550
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5550

Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	23889	96.7%	96.7%	0	0.0%	0.1%	3571	14.5%	14.5%	1282	90.1%	90.1%
<= 0m 20s	751	3.0%	99.7%	143	15.1%	15.3%	2334	9.4%	23.9%	26	1.8%	91.9%
<= 0m 30s	56	0.2%	99.9%	295	31.3%	46.5%	2012	8.1%	32.1%	24	1.7%	93.6%
<= 0m 40s	3	0.0%	99.9%	211	22.4%	68.9%	2139	8.7%	40.7%	2	0.1%	93.7%
<= 0m 50s	2	0.0%	100.0	111	11.8%	80.6%	1927	7.8%	48.5%	0	0.0%	93.7%
<= 1m 0s	0	0.0%	100.0	52	5.5%	86.1%	1848	7.5%	56.0%	0	0.0%	93.7%
<= 1m 30s	2	0.0%	100.0	72	7.6%	93.8%	4546	18.4%	74.4%	0	0.0%	93.7%
<= 2m 0s	0	0.0%	100.0	29	3.1%	96.8%	2495	10.1%	84.5%	1	0.1%	93.8%
<= 2m 30s	1	0.0%	100.0	10	1.1%	97.9%	1333	5.4%	89.9%	0	0.0%	93.8%
<= 3m 0s	0	0.0%	100.0	7	0.7%	98.6%	703	2.8%	92.8%	0	0.0%	93.8%
<= 3m 30s	0	0.0%	100.0	3	0.3%	98.9%	406	1.6%	94.4%	0	0.0%	93.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.9%	290	1.2%	95.6%	0	0.0%	93.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.9%	195	0.8%	96.4%	1	0.1%	93.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.9%	146	0.6%	97.0%	1	0.1%	94.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	98.9%	238	1.0%	97.9%	2	0.1%	94.1%
<= 7m 0s	1	0.0%	100.0	1	0.1%	99.0%	164	0.7%	98.6%	1	0.1%	94.2%
<= 8m 0s	0	0.0%	100.0	1	0.1%	99.2%	105	0.4%	99.0%	1	0.1%	94.2%
<= 9m 0s	0	0.0%	100.0	1	0.1%	99.3%	74	0.3%	99.3%	1	0.1%	94.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.3%	47	0.2%	99.5%	1	0.1%	94.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.3%	40	0.2%	99.7%	1	0.1%	94.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.3%	15	0.1%	99.7%	1	0.1%	94.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.3%	16	0.1%	99.8%	1	0.1%	94.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.3%	8	0.0%	99.8%	1	0.1%	94.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.3%	9	0.0%	99.9%	2	0.1%	94.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.3%	6	0.0%	99.9%	1	0.1%	94.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.3%	2	0.0%	99.9%	0	0.0%	94.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.3%	1	0.0%	99.9%	1	0.1%	94.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.3%	4	0.0%	99.9%	2	0.1%	95.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.3%	1	0.0%	99.9%	0	0.0%	95.1%
>= 20m 0s	8	0.0%	100.0	7	0.7%	100.0	19	0.1%	100.0	51	3.6%	98.7%
Tot. Counts:	24,713			943			24,694			1,404		

Notes:

Total Records Reported by this PSAP: 30372
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 30372

Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3397	99.3%	99.3%	3	0.2%	0.2%	165	4.8%	4.8%	103	92.0%	92.0%
<= 0m 20s	21	0.6%	99.9%	356	25.0%	25.2%	262	7.7%	12.5%	3	2.7%	94.6%
<= 0m 30s	3	0.1%	100.0	510	35.9%	61.1%	464	13.6%	26.0%	6	5.4%	100.0
<= 0m 40s	0	0.0%	100.0	253	17.8%	78.9%	660	19.3%	45.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	129	9.1%	88.0%	356	10.4%	55.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	73	5.1%	93.1%	212	6.2%	61.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	68	4.8%	97.9%	371	10.8%	72.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	20	1.4%	99.3%	224	6.5%	79.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.4%	99.6%	102	3.0%	82.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.1%	99.8%	38	1.1%	83.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	73	2.1%	85.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	109	3.2%	88.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.9%	105	3.1%	91.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	75	2.2%	94.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	95	2.8%	96.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	41	1.2%	98.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.7%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,421			1,422			3,421			112		

Notes:

Total Records Reported by this PSAP: 3848
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3848

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1001	99.4%	99.4%	0	0.0%	0.0%	64	6.4%	6.4%	29	100.0	100.0
<= 0m 20s	6	0.6%	100.0	2	3.4%	3.4%	87	8.6%	15.0%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	25	43.1%	46.6%	83	8.2%	23.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	16	27.6%	74.1%	90	8.9%	32.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	15.5%	89.7%	87	8.6%	40.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	1.7%	91.4%	81	8.0%	48.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	5.2%	96.6%	185	18.4%	67.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	3.4%	100.0	137	13.6%	80.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	70	7.0%	87.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	36	3.6%	91.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.7%	93.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.2%	94.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	1.2%	95.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	95.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.1%	96.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.1%	97.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,007			58			1,007			29		

Notes:

Total Records Reported by this PSAP: 1103
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1103

Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4629	99.5%	99.5%	0	0.0%	0.0%	446	9.6%	9.6%	109	94.0%	94.0%
<= 0m 20s	21	0.5%	100.0	28	17.1%	17.1%	520	11.2%	20.8%	0	0.0%	94.0%
<= 0m 30s	1	0.0%	100.0	52	31.7%	48.8%	512	11.0%	31.8%	0	0.0%	94.0%
<= 0m 40s	0	0.0%	100.0	41	25.0%	73.8%	519	11.2%	42.9%	0	0.0%	94.0%
<= 0m 50s	0	0.0%	100.0	23	14.0%	87.8%	445	9.6%	52.5%	0	0.0%	94.0%
<= 1m 0s	0	0.0%	100.0	8	4.9%	92.7%	368	7.9%	60.4%	0	0.0%	94.0%
<= 1m 30s	0	0.0%	100.0	6	3.7%	96.3%	877	18.9%	79.3%	0	0.0%	94.0%
<= 2m 0s	0	0.0%	100.0	4	2.4%	98.8%	464	10.0%	89.2%	1	0.9%	94.8%
<= 2m 30s	0	0.0%	100.0	2	1.2%	100.0	215	4.6%	93.9%	0	0.0%	94.8%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	87	1.9%	95.7%	0	0.0%	94.8%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	56	1.2%	96.9%	0	0.0%	94.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	47	1.0%	98.0%	0	0.0%	94.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	98.3%	0	0.0%	94.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	98.7%	0	0.0%	94.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.4%	99.1%	0	0.0%	94.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.3%	99.4%	0	0.0%	94.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.7%	0	0.0%	94.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.8%	0	0.0%	94.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	94.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	94.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	94.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.9%	95.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	95.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	95.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	5	4.3%	100.0
Tot. Counts:	4,651			164			4,651			116		

Notes:

Total Records Reported by this PSAP: 5188
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5188

Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4570	98.6%	98.6%	11	0.9%	0.9%	573	12.4%	12.4%	145	43.8%	43.8%
<= 0m 20s	35	0.8%	99.3%	348	28.0%	28.8%	585	12.6%	25.0%	1	0.3%	44.1%
<= 0m 30s	1	0.0%	99.3%	457	36.7%	65.5%	507	10.9%	35.9%	3	0.9%	45.0%
<= 0m 40s	1	0.0%	99.4%	219	17.6%	83.1%	451	9.7%	45.6%	0	0.0%	45.0%
<= 0m 50s	0	0.0%	99.4%	103	8.3%	91.4%	267	5.8%	51.4%	0	0.0%	45.0%
<= 1m 0s	0	0.0%	99.4%	41	3.3%	94.7%	255	5.5%	56.9%	0	0.0%	45.0%
<= 1m 30s	0	0.0%	99.4%	40	3.2%	97.9%	508	11.0%	67.8%	0	0.0%	45.0%
<= 2m 0s	0	0.0%	99.4%	5	0.4%	98.3%	279	6.0%	73.8%	0	0.0%	45.0%
<= 2m 30s	0	0.0%	99.4%	0	0.0%	98.3%	191	4.1%	77.9%	0	0.0%	45.0%
<= 3m 0s	0	0.0%	99.4%	1	0.1%	98.4%	177	3.8%	81.8%	0	0.0%	45.0%
<= 3m 30s	0	0.0%	99.4%	2	0.2%	98.6%	185	4.0%	85.8%	1	0.3%	45.3%
<= 4m 0s	0	0.0%	99.4%	0	0.0%	98.6%	278	6.0%	91.7%	6	1.8%	47.1%
<= 4m 30s	2	0.0%	99.4%	0	0.0%	98.6%	103	2.2%	94.0%	0	0.0%	47.1%
<= 5m 0s	0	0.0%	99.4%	0	0.0%	98.6%	66	1.4%	95.4%	2	0.6%	47.7%
<= 6m 0s	0	0.0%	99.4%	0	0.0%	98.6%	72	1.6%	96.9%	2	0.6%	48.3%
<= 7m 0s	0	0.0%	99.4%	0	0.0%	98.6%	25	0.5%	97.5%	1	0.3%	48.6%
<= 8m 0s	4	0.1%	99.5%	0	0.0%	98.6%	26	0.6%	98.0%	0	0.0%	48.6%
<= 9m 0s	2	0.0%	99.5%	1	0.1%	98.6%	13	0.3%	98.3%	3	0.9%	49.5%
<= 10m 0s	1	0.0%	99.5%	0	0.0%	98.6%	3	0.1%	98.4%	0	0.0%	49.5%
<= 11m 0s	0	0.0%	99.5%	0	0.0%	98.6%	9	0.2%	98.6%	1	0.3%	49.8%
<= 12m 0s	3	0.1%	99.6%	0	0.0%	98.6%	8	0.2%	98.7%	0	0.0%	49.8%
<= 13m 0s	4	0.1%	99.7%	1	0.1%	98.7%	2	0.0%	98.8%	0	0.0%	49.8%
<= 14m 0s	3	0.1%	99.8%	0	0.0%	98.7%	2	0.0%	98.8%	0	0.0%	49.8%
<= 15m 0s	1	0.0%	99.8%	0	0.0%	98.7%	5	0.1%	98.9%	3	0.9%	50.8%
<= 16m 0s	0	0.0%	99.8%	0	0.0%	98.7%	3	0.1%	99.0%	2	0.6%	51.4%
<= 17m 0s	0	0.0%	99.8%	0	0.0%	98.7%	4	0.1%	99.1%	0	0.0%	51.4%
<= 18m 0s	0	0.0%	99.8%	0	0.0%	98.7%	2	0.0%	99.1%	0	0.0%	51.4%
<= 19m 0s	0	0.0%	99.8%	0	0.0%	98.7%	2	0.0%	99.2%	0	0.0%	51.4%
<= 20m 0s	0	0.0%	99.8%	0	0.0%	98.7%	1	0.0%	99.2%	2	0.6%	52.0%
>= 20m 0s	10	0.2%	100.0	16	1.3%	100.0	36	0.8%	100.0	159	48.0%	100.0
Tot. Counts:	4,637			1,245			4,638			331		

Notes:

Total Records Reported by this PSAP: 5454
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5454

Fractile 911 Call Response Time Distribution

Middlebury Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	395	95.0%	95.0%	0	0.0%	0.0%	23	5.5%	5.5%	12	80.0%	80.0%
<= 0m 20s	17	4.1%	99.0%	6	4.1%	4.1%	34	8.2%	13.7%	0	0.0%	80.0%
<= 0m 30s	4	1.0%	100.0	30	20.3%	24.3%	39	9.4%	23.1%	3	20.0%	100.0
<= 0m 40s	0	0.0%	100.0	28	18.9%	43.2%	41	9.9%	32.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	35	23.6%	66.9%	30	7.2%	40.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	21	14.2%	81.1%	46	11.1%	51.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	22	14.9%	95.9%	76	18.3%	69.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.0%	98.0%	35	8.4%	77.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.4%	99.3%	30	7.2%	85.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	34	8.2%	93.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	100.0	8	1.9%	95.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.2%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.2%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	416			148			416			15		

Notes:

Total Records Reported by this PSAP: 473
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 473

Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4101	92.3%	92.3%	2	0.6%	0.6%	316	7.1%	7.1%	189	43.4%	43.4%
<= 0m 20s	195	4.4%	96.7%	25	8.0%	8.7%	344	7.7%	14.9%	9	2.1%	45.5%
<= 0m 30s	22	0.5%	97.2%	79	25.3%	34.0%	333	7.5%	22.4%	21	4.8%	50.3%
<= 0m 40s	2	0.0%	97.3%	85	27.2%	61.2%	331	7.5%	29.8%	0	0.0%	50.3%
<= 0m 50s	0	0.0%	97.3%	52	16.7%	77.9%	253	5.7%	35.5%	0	0.0%	50.3%
<= 1m 0s	0	0.0%	97.3%	28	9.0%	86.9%	232	5.2%	40.7%	0	0.0%	50.3%
<= 1m 30s	0	0.0%	97.3%	14	4.5%	91.3%	601	13.5%	54.3%	0	0.0%	50.3%
<= 2m 0s	0	0.0%	97.3%	9	2.9%	94.2%	508	11.4%	65.7%	0	0.0%	50.3%
<= 2m 30s	0	0.0%	97.3%	4	1.3%	95.5%	458	10.3%	76.0%	0	0.0%	50.3%
<= 3m 0s	0	0.0%	97.3%	1	0.3%	95.8%	359	8.1%	84.1%	0	0.0%	50.3%
<= 3m 30s	1	0.0%	97.3%	1	0.3%	96.2%	221	5.0%	89.1%	0	0.0%	50.3%
<= 4m 0s	0	0.0%	97.3%	1	0.3%	96.5%	124	2.8%	91.9%	0	0.0%	50.3%
<= 4m 30s	0	0.0%	97.3%	0	0.0%	96.5%	81	1.8%	93.7%	0	0.0%	50.3%
<= 5m 0s	0	0.0%	97.3%	0	0.0%	96.5%	53	1.2%	94.9%	2	0.5%	50.8%
<= 6m 0s	0	0.0%	97.3%	2	0.6%	97.1%	44	1.0%	95.9%	1	0.2%	51.0%
<= 7m 0s	0	0.0%	97.3%	0	0.0%	97.1%	30	0.7%	96.5%	2	0.5%	51.5%
<= 8m 0s	0	0.0%	97.3%	0	0.0%	97.1%	17	0.4%	96.9%	2	0.5%	52.0%
<= 9m 0s	0	0.0%	97.3%	0	0.0%	97.1%	11	0.2%	97.2%	0	0.0%	52.0%
<= 9m 30s	12	0.3%	97.5%	0	0.0%	97.1%	7	0.2%	97.3%	1	0.2%	52.2%
<= 11m 0s	1	0.0%	97.6%	0	0.0%	97.1%	5	0.1%	97.4%	0	0.0%	52.2%
<= 12m 0s	11	0.2%	97.8%	0	0.0%	97.1%	6	0.1%	97.6%	1	0.2%	52.4%
<= 13m 0s	0	0.0%	97.8%	0	0.0%	97.1%	4	0.1%	97.7%	1	0.2%	52.6%
<= 14m 0s	10	0.2%	98.0%	0	0.0%	97.1%	2	0.0%	97.7%	4	0.9%	53.6%
<= 15m 0s	0	0.0%	98.0%	0	0.0%	97.1%	3	0.1%	97.8%	0	0.0%	53.6%
<= 16m 0s	1	0.0%	98.1%	1	0.3%	97.4%	1	0.0%	97.8%	1	0.2%	53.8%
<= 17m 0s	0	0.0%	98.1%	0	0.0%	97.4%	0	0.0%	97.8%	0	0.0%	53.8%
<= 18m 0s	0	0.0%	98.1%	0	0.0%	97.4%	1	0.0%	97.8%	4	0.9%	54.7%
<= 19m 0s	13	0.3%	98.4%	0	0.0%	97.4%	2	0.0%	97.9%	0	0.0%	54.7%
<= 20m 0s	0	0.0%	98.4%	0	0.0%	97.4%	0	0.0%	97.9%	0	0.0%	54.7%
>= 20m 0s	73	1.6%	100.0	8	2.6%	100.0	95	2.1%	100.0	196	45.1%	99.8%
Tot. Counts:	4,442			312			4,442			434		

Notes:

Total Records Reported by this PSAP: 5168
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5168

Fractile 911 Call Response Time Distribution

Milford Fire Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3394	97.9%	97.9%	1	0.1%	0.1%	222	6.4%	6.4%	129	97.0%	97.0%
<= 0m 20s	66	1.9%	99.8%	280	20.9%	20.9%	358	10.3%	16.7%	3	2.3%	99.2%
<= 0m 30s	7	0.2%	100.0	599	44.6%	65.6%	584	16.8%	33.6%	1	0.8%	100.0
<= 0m 40s	0	0.0%	100.0	289	21.5%	87.1%	787	22.7%	56.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	84	6.3%	93.4%	469	13.5%	69.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	36	2.7%	96.1%	289	8.3%	78.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	38	2.8%	98.9%	437	12.6%	90.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	0.8%	99.7%	186	5.4%	96.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.1%	99.9%	68	2.0%	98.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.1%	100.0	30	0.9%	98.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.4%	99.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,467			1,342			3,467			133		

Notes:

Total Records Reported by this PSAP: 3993
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3993

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1104	95.3%	95.3%	2	0.4%	0.4%	113	9.8%	9.8%	47	87.0%	87.0%
<= 0m 20s	47	4.1%	99.4%	96	20.4%	20.8%	128	11.1%	20.8%	1	1.9%	88.9%
<= 0m 30s	7	0.6%	100.0	198	42.0%	62.8%	130	11.2%	32.0%	5	9.3%	98.1%
<= 0m 40s	0	0.0%	100.0	89	18.9%	81.7%	124	10.7%	42.7%	0	0.0%	98.1%
<= 0m 50s	0	0.0%	100.0	47	10.0%	91.7%	85	7.3%	50.1%	0	0.0%	98.1%
<= 1m 0s	0	0.0%	100.0	8	1.7%	93.4%	91	7.9%	57.9%	0	0.0%	98.1%
<= 1m 30s	0	0.0%	100.0	21	4.5%	97.9%	168	14.5%	72.5%	0	0.0%	98.1%
<= 2m 0s	0	0.0%	100.0	5	1.1%	98.9%	93	8.0%	80.5%	0	0.0%	98.1%
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.4%	70	6.0%	86.5%	0	0.0%	98.1%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	34	2.9%	89.5%	0	0.0%	98.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	27	2.3%	91.8%	0	0.0%	98.1%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	22	1.9%	93.7%	0	0.0%	98.1%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	21	1.8%	95.5%	0	0.0%	98.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	12	1.0%	96.5%	0	0.0%	98.1%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	16	1.4%	97.9%	0	0.0%	98.1%
<= 7m 0s	0	0.0%	100.0	3	0.6%	100.0	13	1.1%	99.1%	0	0.0%	98.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	1	1.9%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,158			471			1,158			54		

Notes:

Total Records Reported by this PSAP: 1348
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1348

Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1273	95.4%	95.4%	8	1.8%	1.8%	122	9.1%	9.1%	45	91.8%	91.8%
<= 0m 20s	56	4.2%	99.6%	137	30.5%	32.3%	195	14.6%	23.8%	1	2.0%	93.9%
<= 0m 30s	5	0.4%	100.0	170	37.9%	70.2%	276	20.7%	44.5%	3	6.1%	100.0
<= 0m 40s	0	0.0%	100.0	76	16.9%	87.1%	310	23.2%	67.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	35	7.8%	94.9%	176	13.2%	80.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	2.0%	96.9%	86	6.4%	87.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	2.2%	99.1%	120	9.0%	96.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.4%	99.6%	21	1.6%	97.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	100.0	7	0.5%	98.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,334			449			1,334			49		

Notes:

Total Records Reported by this PSAP: 1509
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1509

Fractile 911 Call Response Time Distribution

New Britain Public Safety

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	8498	96.3%	96.3%	5	1.3%	1.3%	849	9.6%	9.6%	455	94.2%	94.2%
<= 0m 20s	290	3.3%	99.5%	78	19.9%	21.2%	839	9.5%	19.1%	13	2.7%	96.9%
<= 0m 30s	37	0.4%	100.0	147	37.5%	58.7%	740	8.4%	27.5%	15	3.1%	100.0
<= 0m 40s	2	0.0%	100.0	77	19.6%	78.3%	802	9.1%	36.6%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	29	7.4%	85.7%	585	6.6%	43.2%	0	0.0%	100.0
<= 1m 0s	1	0.0%	100.0	24	6.1%	91.8%	572	6.5%	49.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	18	4.6%	96.4%	1405	15.9%	65.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	2.3%	98.7%	922	10.4%	76.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.8%	99.5%	610	6.9%	82.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.7%	379	4.3%	87.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	258	2.9%	90.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	183	2.1%	92.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.3%	100.0	142	1.6%	93.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	95	1.1%	94.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	126	1.4%	96.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	96	1.1%	97.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	76	0.9%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	42	0.5%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	39	0.4%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.2%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	8,829			392			8,830			483		

Notes:

Total Records Reported by this PSAP: 10433
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 10433

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1190	95.8%	95.8%	0	0.0%	0.0%	150	12.1%	12.1%	68	78.2%	78.2%
<= 0m 20s	42	3.4%	99.2%	58	15.5%	15.5%	203	16.3%	28.4%	2	2.3%	80.5%
<= 0m 30s	10	0.8%	100.0	136	36.4%	51.9%	186	15.0%	43.4%	6	6.9%	87.4%
<= 0m 40s	0	0.0%	100.0	97	25.9%	77.8%	160	12.9%	56.3%	0	0.0%	87.4%
<= 0m 50s	0	0.0%	100.0	42	11.2%	89.0%	100	8.1%	64.3%	0	0.0%	87.4%
<= 1m 0s	0	0.0%	100.0	20	5.3%	94.4%	80	6.4%	70.8%	0	0.0%	87.4%
<= 1m 30s	0	0.0%	100.0	16	4.3%	98.7%	186	15.0%	85.7%	0	0.0%	87.4%
<= 2m 0s	0	0.0%	100.0	3	0.8%	99.5%	82	6.6%	92.4%	0	0.0%	87.4%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	39	3.1%	95.5%	0	0.0%	87.4%
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.7%	17	1.4%	96.9%	0	0.0%	87.4%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	16	1.3%	98.1%	0	0.0%	87.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	5	0.4%	98.6%	0	0.0%	87.4%
<= 4m 30s	0	0.0%	100.0	1	0.3%	100.0	5	0.4%	99.0%	0	0.0%	87.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.3%	0	0.0%	87.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.8%	0	0.0%	87.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	87.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	87.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	1	1.1%	88.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	10	11.5%	100.0
Tot. Counts:	1,242			374			1,242			87		

Notes:

Total Records Reported by this PSAP: 1505
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1505

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	722	97.4%	97.4%	0	0.0%	0.0%	81	10.9%	10.9%	34	94.4%	94.4%
<= 0m 20s	17	2.3%	99.7%	19	19.8%	19.8%	97	13.1%	24.0%	0	0.0%	94.4%
<= 0m 30s	2	0.3%	100.0	27	28.1%	47.9%	98	13.2%	37.2%	2	5.6%	100.0
<= 0m 40s	0	0.0%	100.0	30	31.3%	79.2%	126	17.0%	54.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	5.2%	84.4%	83	11.2%	65.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	7.3%	91.7%	63	8.5%	74.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	7.3%	99.0%	93	12.6%	86.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.0%	100.0	53	7.2%	93.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	16	2.2%	95.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.5%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	741			96			741			36		

Notes:

Total Records Reported by this PSAP: 873
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 873

Fractile 911 Call Response Time Distribution

New Haven Emergency Response Ctr.

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	22089	98.1%	98.1%	12	0.1%	0.1%	2858	12.7%	12.7%	820	93.0%	93.0%
<= 0m 20s	362	1.6%	99.7%	2273	22.9%	23.0%	2253	10.0%	22.7%	29	3.3%	96.3%
<= 0m 30s	47	0.2%	100.0	3655	36.8%	59.8%	3086	13.7%	36.4%	18	2.0%	98.3%
<= 0m 40s	5	0.0%	100.0	2003	20.2%	80.0%	3677	16.3%	52.7%	0	0.0%	98.3%
<= 0m 50s	0	0.0%	100.0	792	8.0%	88.0%	2602	11.6%	64.3%	0	0.0%	98.3%
<= 1m 0s	0	0.0%	100.0	394	4.0%	91.9%	1940	8.6%	72.9%	0	0.0%	98.3%
<= 1m 30s	0	0.0%	100.0	525	5.3%	97.2%	3413	15.2%	88.1%	0	0.0%	98.3%
<= 2m 0s	0	0.0%	100.0	195	2.0%	99.2%	1521	6.8%	94.8%	0	0.0%	98.3%
<= 2m 30s	0	0.0%	100.0	48	0.5%	99.7%	615	2.7%	97.6%	0	0.0%	98.3%
<= 3m 0s	0	0.0%	100.0	18	0.2%	99.9%	225	1.0%	98.6%	0	0.0%	98.3%
<= 3m 30s	0	0.0%	100.0	5	0.1%	99.9%	101	0.4%	99.0%	0	0.0%	98.3%
<= 4m 0s	0	0.0%	100.0	2	0.0%	99.9%	54	0.2%	99.3%	0	0.0%	98.3%
<= 4m 30s	0	0.0%	100.0	4	0.0%	100.0	37	0.2%	99.4%	0	0.0%	98.3%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	31	0.1%	99.6%	0	0.0%	98.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	38	0.2%	99.7%	0	0.0%	98.3%
<= 7m 0s	4	0.0%	100.0	0	0.0%	100.0	25	0.1%	99.8%	0	0.0%	98.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.9%	0	0.0%	98.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	98.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	1	0.1%	98.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	98.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 17m 0s	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
>= 20m 0s	2	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	14	1.6%	100.0
Tot. Counts:	22,509			9,929			22,513			882		

Notes:

Total Records Reported by this PSAP: 26647
 Number of Records not Processed due to Bad Data: 1
 Total Records Analyzed: 26646

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3652	97.9%	97.9%	0	0.0%	0.0%	248	6.6%	6.6%	46	88.5%	88.5%
<= 0m 20s	66	1.8%	99.7%	17	16.0%	16.0%	403	10.8%	17.5%	2	3.8%	92.3%
<= 0m 30s	11	0.3%	100.0	36	34.0%	50.0%	564	15.1%	32.6%	4	7.7%	100.0
<= 0m 40s	1	0.0%	100.0	21	19.8%	69.8%	537	14.4%	47.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	10.4%	80.2%	418	11.2%	58.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	9.4%	89.6%	347	9.3%	67.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	7.5%	97.2%	629	16.9%	84.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.9%	98.1%	268	7.2%	91.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.9%	99.1%	132	3.5%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.1%	59	1.6%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.1%	27	0.7%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.9%	100.0	25	0.7%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	22	0.6%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.5%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,730			106			3,730			52		

Notes:

Total Records Reported by this PSAP: 4050
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4050

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1737	99.7%	99.7%	0	0.0%	0.0%	190	10.9%	10.9%	54	100.0%	100.0
<= 0m 20s	6	0.3%	100.0	31	24.8%	24.8%	262	15.0%	25.9%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	45	36.0%	60.8%	223	12.8%	38.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	23	18.4%	79.2%	250	14.3%	52.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	5.6%	84.8%	201	11.5%	64.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	4.0%	88.8%	140	8.0%	72.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	9.6%	98.4%	284	16.2%	88.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.8%	99.2%	111	6.4%	95.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	35	2.0%	97.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	100.0	15	0.9%	97.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,743			125			1,748			54		

Notes:

Total Records Reported by this PSAP: 1987
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1987

Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2157	97.8%	97.8%	4	0.7%	0.7%	202	9.2%	9.2%	69	90.8%	90.8%
<= 0m 20s	45	2.0%	99.9%	95	17.2%	17.9%	248	11.2%	20.4%	1	1.3%	92.1%
<= 0m 30s	3	0.1%	100.0	168	30.4%	48.4%	303	13.7%	34.1%	4	5.3%	97.4%
<= 0m 40s	0	0.0%	100.0	145	26.3%	74.6%	329	14.9%	49.1%	0	0.0%	97.4%
<= 0m 50s	0	0.0%	100.0	61	11.1%	85.7%	245	11.1%	60.2%	0	0.0%	97.4%
<= 1m 0s	0	0.0%	100.0	37	6.7%	92.4%	183	8.3%	68.5%	0	0.0%	97.4%
<= 1m 30s	0	0.0%	100.0	31	5.6%	98.0%	393	17.8%	86.3%	0	0.0%	97.4%
<= 2m 0s	0	0.0%	100.0	6	1.1%	99.1%	130	5.9%	92.2%	0	0.0%	97.4%
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.3%	56	2.5%	94.7%	0	0.0%	97.4%
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.5%	32	1.5%	96.2%	0	0.0%	97.4%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	20	0.9%	97.1%	1	1.3%	98.7%
<= 4m 0s	0	0.0%	100.0	2	0.4%	99.8%	12	0.5%	97.6%	0	0.0%	98.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	12	0.5%	98.2%	0	0.0%	98.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.4%	98.5%	0	0.0%	98.7%
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	11	0.5%	99.0%	0	0.0%	98.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.5%	0	0.0%	98.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	98.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	98.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	98.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	1	1.3%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,205			552			2,205			76		

Notes:

Total Records Reported by this PSAP: 2491
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2491

Fractile 911 Call Response Time Distribution

Newtown Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1405	99.3%	99.3%	0	0.0%	0.0%	71	5.0%	5.0%	35	87.5%	87.5%
<= 0m 20s	8	0.6%	99.9%	24	24.2%	24.2%	128	9.0%	14.1%	2	5.0%	92.5%
<= 0m 30s	2	0.1%	100.0	47	47.5%	71.7%	142	10.0%	24.1%	3	7.5%	100.0
<= 0m 40s	0	0.0%	100.0	18	18.2%	89.9%	131	9.3%	33.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	5.1%	94.9%	108	7.6%	41.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	1.0%	96.0%	97	6.9%	47.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	3.0%	99.0%	219	15.5%	63.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	99.0%	182	12.9%	76.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.0%	113	8.0%	84.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.0%	100.0	70	4.9%	89.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	39	2.8%	91.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	27	1.9%	93.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	94.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	19	1.3%	96.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	96.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	1,415			99			1,415			40		

Notes:

Total Records Reported by this PSAP: 1586
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1586

Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	800	97.1%	97.1%	0	0.0%	0.0%	78	9.5%	9.5%	41	91.1%	91.1%
<= 0m 20s	20	2.4%	99.5%	33	35.1%	35.1%	110	13.3%	22.8%	3	6.7%	97.8%
<= 0m 30s	4	0.5%	100.0	37	39.4%	74.5%	134	16.3%	39.1%	1	2.2%	100.0
<= 0m 40s	0	0.0%	100.0	16	17.0%	91.5%	120	14.6%	53.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	3	3.2%	94.7%	83	10.1%	63.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	2.1%	96.8%	57	6.9%	70.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	1	1.1%	97.9%	104	12.6%	83.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.1%	98.9%	69	8.4%	91.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.9%	31	3.8%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.9%	13	1.6%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.9%	6	0.7%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.9%	4	0.5%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.9%	3	0.4%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.9%	2	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	1.1%	100.0	1	0.1%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	824			94			824			45		

Notes:

Total Records Reported by this PSAP: 972
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 972

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1551	99.2%	99.2%	0	0.0%	0.0%	96	6.1%	6.1%	25	100.0%	100.0
<= 0m 20s	12	0.8%	99.9%	6	10.3%	10.3%	131	8.4%	14.5%	0	0.0%	100.0
<= 0m 30s	1	0.1%	100.0	17	29.3%	39.7%	192	12.3%	26.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	13	22.4%	62.1%	271	17.3%	44.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	13.8%	75.9%	235	15.0%	59.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	5.2%	81.0%	160	10.2%	69.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	5.2%	86.2%	265	16.9%	86.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	6.9%	93.1%	66	4.2%	90.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	93.1%	38	2.4%	92.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	93.1%	27	1.7%	94.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	3.4%	96.6%	15	1.0%	95.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	96.6%	14	0.9%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	1.7%	98.3%	11	0.7%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.3%	6	0.4%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	98.3%	12	0.8%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	98.3%	13	0.8%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	1.7%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,564			58			1,565			25		

Notes:

Total Records Reported by this PSAP: 1706
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1706

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3424	99.6%	99.6%	2	0.2%	0.2%	221	6.4%	6.5%	92	95.8%	95.8%
<= 0m 20s	9	0.3%	99.9%	251	22.7%	22.9%	226	6.6%	13.0%	0	0.0%	95.8%
<= 0m 30s	4	0.1%	100.0	357	32.3%	55.2%	274	8.0%	21.0%	0	0.0%	95.8%
<= 0m 40s	0	0.0%	100.0	265	24.0%	79.1%	374	10.9%	31.9%	0	0.0%	95.8%
<= 0m 50s	0	0.0%	100.0	86	7.8%	86.9%	282	8.2%	40.1%	0	0.0%	95.8%
<= 1m 0s	0	0.0%	100.0	64	5.8%	92.7%	206	6.0%	46.1%	0	0.0%	95.8%
<= 1m 30s	0	0.0%	100.0	56	5.1%	97.7%	671	19.5%	65.6%	0	0.0%	95.8%
<= 2m 0s	0	0.0%	100.0	10	0.9%	98.6%	631	18.4%	84.0%	0	0.0%	95.8%
<= 2m 30s	0	0.0%	100.0	8	0.7%	99.4%	331	9.6%	93.6%	0	0.0%	95.8%
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.5%	114	3.3%	96.9%	1	1.0%	96.9%
<= 3m 30s	0	0.0%	100.0	3	0.3%	99.8%	39	1.1%	98.1%	0	0.0%	96.9%
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	16	0.5%	98.5%	0	0.0%	96.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	11	0.3%	98.8%	0	0.0%	96.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.2%	99.1%	0	0.0%	96.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	6	0.2%	99.2%	0	0.0%	96.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.1%	99.4%	0	0.0%	96.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.1%	99.5%	0	0.0%	96.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.1%	99.7%	0	0.0%	96.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.7%	0	0.0%	96.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.1%	99.8%	0	0.0%	96.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.9%	0	0.0%	96.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.9%	0	0.0%	96.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.9%
>= 20m 0s	0	0.0%	100.0	1	0.1%	100.0	3	0.1%	100.0	3	3.1%	100.0
Tot. Counts:	3,437			1,106			3,436			96		

Notes:

Total Records Reported by this PSAP: 3815
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3815

Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6886	94.9%	94.9%	0	0.0%	0.0%	569	7.8%	7.8%	304	76.6%	76.6%
<= 0m 20s	326	4.5%	99.4%	56	20.9%	20.9%	637	8.8%	16.6%	23	5.8%	82.4%
<= 0m 30s	40	0.6%	100.0	89	33.2%	54.1%	594	8.2%	24.8%	39	9.8%	92.2%
<= 0m 40s	0	0.0%	100.0	53	19.8%	73.9%	657	9.1%	33.9%	1	0.3%	92.4%
<= 0m 50s	1	0.0%	100.0	18	6.7%	80.6%	519	7.2%	41.0%	0	0.0%	92.4%
<= 1m 0s	1	0.0%	100.0	16	6.0%	86.6%	468	6.5%	47.5%	0	0.0%	92.4%
<= 1m 30s	0	0.0%	100.0	19	7.1%	93.7%	1222	16.8%	64.3%	0	0.0%	92.4%
<= 2m 0s	0	0.0%	100.0	9	3.4%	97.0%	831	11.5%	75.8%	0	0.0%	92.4%
<= 2m 30s	0	0.0%	100.0	4	1.5%	98.5%	518	7.1%	82.9%	0	0.0%	92.4%
<= 3m 0s	0	0.0%	100.0	3	1.1%	99.6%	306	4.2%	87.1%	0	0.0%	92.4%
<= 3m 30s	0	0.0%	100.0	1	0.4%	100.0	210	2.9%	90.0%	0	0.0%	92.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	144	2.0%	92.0%	2	0.5%	92.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	108	1.5%	93.5%	0	0.0%	92.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	76	1.0%	94.5%	0	0.0%	92.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	126	1.7%	96.3%	1	0.3%	93.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	70	1.0%	97.2%	0	0.0%	93.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	66	0.9%	98.2%	0	0.0%	93.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	42	0.6%	98.7%	0	0.0%	93.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.4%	99.2%	0	0.0%	93.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.3%	99.5%	0	0.0%	93.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.2%	99.7%	0	0.0%	93.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	93.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	93.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	93.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	93.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	93.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	1	0.3%	93.5%
<= 19m 0s	1	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	93.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	26	6.5%	100.0
Tot. Counts:	7,255			268			7,255			397		

Notes:

Total Records Reported by this PSAP: 8821
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8821

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4339	96.8%	96.8%	16	1.1%	1.1%	353	7.9%	7.9%	123	92.5%	92.5%
<= 0m 20s	130	2.9%	99.7%	705	48.8%	49.9%	399	8.9%	16.8%	2	1.5%	94.0%
<= 0m 30s	12	0.3%	100.0	398	27.5%	77.4%	514	11.5%	28.3%	8	6.0%	100.0
<= 0m 40s	0	0.0%	100.0	180	12.5%	89.9%	527	11.8%	40.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	58	4.0%	93.9%	435	9.7%	49.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	31	2.1%	96.1%	345	7.7%	57.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	2.1%	98.2%	841	18.8%	76.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	16	1.1%	99.3%	489	10.9%	87.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.3%	99.7%	237	5.3%	92.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	141	3.1%	95.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.7%	67	1.5%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	0.2%	99.9%	35	0.8%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	20	0.4%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	17	0.4%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	25	0.6%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	16	0.4%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,481			1,445			4,481			133		

Notes:

Total Records Reported by this PSAP: 4976
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4976

Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	565	99.1%	99.1%	0	0.0%	0.0%	24	4.2%	4.2%	8	57.1%	57.1%
<= 0m 20s	5	0.9%	100.0	0	0.0%	0.0%	22	3.9%	8.1%	0	0.0%	57.1%
<= 0m 30s	0	0.0%	100.0	2	20.0%	20.0%	26	4.6%	12.6%	1	7.1%	64.3%
<= 0m 40s	0	0.0%	100.0	0	0.0%	20.0%	31	5.4%	18.0%	0	0.0%	64.3%
<= 0m 50s	0	0.0%	100.0	0	0.0%	20.0%	34	6.0%	24.0%	0	0.0%	64.3%
<= 1m 0s	0	0.0%	100.0	1	10.0%	30.0%	47	8.2%	32.2%	0	0.0%	64.3%
<= 1m 30s	0	0.0%	100.0	5	50.0%	80.0%	153	26.8%	59.0%	0	0.0%	64.3%
<= 2m 0s	0	0.0%	100.0	1	10.0%	90.0%	79	13.8%	72.9%	0	0.0%	64.3%
<= 2m 30s	0	0.0%	100.0	0	0.0%	90.0%	35	6.1%	79.0%	0	0.0%	64.3%
<= 3m 0s	0	0.0%	100.0	1	10.0%	100.0	27	4.7%	83.7%	0	0.0%	64.3%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	3.0%	86.7%	0	0.0%	64.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	17	3.0%	89.7%	0	0.0%	64.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	18	3.2%	92.8%	0	0.0%	64.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.2%	94.0%	1	7.1%	71.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.8%	95.8%	0	0.0%	71.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.9%	96.7%	0	0.0%	71.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.1%	97.7%	0	0.0%	71.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.2%	98.9%	0	0.0%	71.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	71.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.1%	0	0.0%	71.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	71.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	71.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	71.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	71.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	71.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	71.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	71.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	71.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	71.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	100.0	4	28.6%	100.0
Tot. Counts:	570			10			571			14		

Notes:

Total Records Reported by this PSAP: 617
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 617

Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1275	99.0%	99.0%	0	0.0%	0.0%	111	8.6%	8.6%	36	97.3%	97.3%
<= 0m 20s	13	1.0%	100.0	51	11.8%	11.8%	111	8.6%	17.2%	0	0.0%	97.3%
<= 0m 30s	0	0.0%	100.0	125	28.9%	40.7%	157	12.2%	29.4%	1	2.7%	100.0
<= 0m 40s	0	0.0%	100.0	105	24.3%	65.0%	184	14.3%	43.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	59	13.7%	78.7%	148	11.5%	55.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	43	10.0%	88.7%	136	10.6%	65.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	37	8.6%	97.2%	221	17.2%	82.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.9%	98.1%	91	7.1%	90.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.2%	99.3%	44	3.4%	93.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	24	1.9%	95.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.5%	11	0.9%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.5%	100.0	14	1.1%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	1.0%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,288			432			1,288			37		

Notes:

Total Records Reported by this PSAP: 1436
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1436

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1141	97.6%	97.6%	0	0.0%	0.0%	86	7.4%	7.4%	112	95.7%	95.7%
<= 0m 20s	27	2.3%	99.9%	68	19.1%	19.1%	130	11.1%	18.5%	1	0.9%	96.6%
<= 0m 30s	1	0.1%	100.0	108	30.3%	49.4%	125	10.7%	29.2%	1	0.9%	97.4%
<= 0m 40s	0	0.0%	100.0	73	20.5%	69.9%	99	8.5%	37.6%	0	0.0%	97.4%
<= 0m 50s	0	0.0%	100.0	42	11.8%	81.7%	87	7.4%	45.1%	0	0.0%	97.4%
<= 1m 0s	0	0.0%	100.0	21	5.9%	87.6%	55	4.7%	49.8%	0	0.0%	97.4%
<= 1m 30s	0	0.0%	100.0	38	10.7%	98.3%	169	14.5%	64.2%	0	0.0%	97.4%
<= 2m 0s	0	0.0%	100.0	5	1.4%	99.7%	82	7.0%	71.3%	0	0.0%	97.4%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	54	4.6%	75.9%	0	0.0%	97.4%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	32	2.7%	78.6%	0	0.0%	97.4%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	44	3.8%	82.4%	0	0.0%	97.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	46	3.9%	86.3%	0	0.0%	97.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	44	3.8%	90.1%	0	0.0%	97.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	26	2.2%	92.3%	0	0.0%	97.4%
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	32	2.7%	95.0%	0	0.0%	97.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.9%	96.9%	0	0.0%	97.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	97.6%	0	0.0%	97.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	98.4%	0	0.0%	97.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.6%	0	0.0%	97.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.2%	0	0.0%	97.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	97.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	97.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	97.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	97.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	97.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	97.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	97.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	97.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	97.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	3	2.6%	100.0
Tot. Counts:	1,169			356			1,169			117		

Notes:

Total Records Reported by this PSAP: 1462
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1462

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	867	98.6%	98.6%	0	0.0%	0.0%	66	7.5%	7.5%	31	96.9%	96.9%
<= 0m 20s	9	1.0%	99.7%	21	14.1%	14.1%	50	5.7%	13.2%	1	3.1%	100.0
<= 0m 30s	3	0.3%	100.0	67	45.0%	59.1%	60	6.8%	20.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	29	19.5%	78.5%	74	8.4%	28.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	8.1%	86.6%	87	9.9%	38.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.4%	89.9%	66	7.5%	45.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	6.0%	96.0%	142	16.2%	62.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.7%	96.6%	77	8.8%	70.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	97.3%	64	7.3%	78.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.3%	98.7%	43	4.9%	82.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	99.3%	31	3.5%	86.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	20	2.3%	88.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.7%	100.0	23	2.6%	91.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.8%	93.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	21	2.4%	95.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	2.0%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	98.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	98.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	879			149			879			32		

Notes:

Total Records Reported by this PSAP: 1006
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1006

Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	494	94.3%	94.3%	0	0.0%	0.0%	66	12.6%	12.6%	28	87.5%	87.5%
<= 0m 20s	29	5.5%	99.8%	1	2.4%	2.4%	56	10.7%	23.3%	1	3.1%	90.6%
<= 0m 30s	1	0.2%	100.0	15	36.6%	39.0%	43	8.2%	31.5%	3	9.4%	100.0
<= 0m 40s	0	0.0%	100.0	16	39.0%	78.0%	66	12.6%	44.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	2	4.9%	82.9%	57	10.9%	55.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	12.2%	95.1%	63	12.0%	67.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	0	0.0%	95.1%	90	17.2%	84.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	4.9%	100.0	34	6.5%	90.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	18	3.4%	94.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.1%	95.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	7	1.3%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.0%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	524			41			524			32		

Notes:

Total Records Reported by this PSAP: 633
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 633

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7178	99.1%	99.1%	2	0.1%	0.1%	672	9.3%	9.3%	192	88.5%	88.5%
<= 0m 20s	55	0.8%	99.8%	381	13.7%	13.7%	686	9.5%	18.8%	2	0.9%	89.4%
<= 0m 30s	11	0.2%	100.0	960	34.4%	48.1%	843	11.6%	30.4%	4	1.8%	91.2%
<= 0m 40s	0	0.0%	100.0	746	26.7%	74.9%	1241	17.1%	47.5%	1	0.5%	91.7%
<= 0m 50s	0	0.0%	100.0	328	11.8%	86.6%	944	13.0%	60.6%	0	0.0%	91.7%
<= 1m 0s	0	0.0%	100.0	158	5.7%	92.3%	654	9.0%	69.6%	0	0.0%	91.7%
<= 1m 30s	0	0.0%	100.0	146	5.2%	97.5%	986	13.6%	83.2%	0	0.0%	91.7%
<= 2m 0s	0	0.0%	100.0	43	1.5%	99.1%	471	6.5%	89.7%	0	0.0%	91.7%
<= 2m 30s	0	0.0%	100.0	15	0.5%	99.6%	301	4.2%	93.9%	0	0.0%	91.7%
<= 3m 0s	0	0.0%	100.0	3	0.1%	99.7%	147	2.0%	95.9%	0	0.0%	91.7%
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.8%	94	1.3%	97.2%	0	0.0%	91.7%
<= 4m 0s	0	0.0%	100.0	2	0.1%	99.9%	52	0.7%	97.9%	0	0.0%	91.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	30	0.4%	98.3%	0	0.0%	91.7%
<= 5m 0s	0	0.0%	100.0	2	0.1%	99.9%	18	0.2%	98.6%	0	0.0%	91.7%
<= 6m 0s	0	0.0%	100.0	2	0.1%	100.0	22	0.3%	98.9%	1	0.5%	92.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.1%	0	0.0%	92.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.2%	0	0.0%	92.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.4%	0	0.0%	92.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.6%	1	0.5%	92.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	0	0.0%	92.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	92.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	92.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	92.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	92.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	92.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	10	4.6%	97.2%
Tot. Counts:	7,244			2,790			7,243			211		

Notes:

Total Records Reported by this PSAP: 8136
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8136

Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	459	90.2%	90.2%	0	0.0%	0.0%	42	8.3%	8.3%	30	90.9%	90.9%
<= 0m 20s	48	9.4%	99.6%	1	2.9%	2.9%	54	10.6%	18.9%	2	6.1%	97.0%
<= 0m 30s	2	0.4%	100.0	14	41.2%	44.1%	63	12.4%	31.2%	1	3.0%	100.0
<= 0m 40s	0	0.0%	100.0	8	23.5%	67.6%	60	11.8%	43.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	17.6%	85.3%	69	13.6%	56.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	5.9%	91.2%	58	11.4%	68.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	5.9%	97.1%	94	18.5%	86.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	97.1%	39	7.7%	94.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.1%	8	1.6%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	2.9%	100.0	5	1.0%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	97.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	509			34			509			33		

Notes:

Total Records Reported by this PSAP: 591
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 591

Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1282	98.4%	98.4%	4	0.9%	0.9%	150	11.5%	11.5%	50	96.2%	96.2%
<= 0m 20s	20	1.5%	99.9%	212	47.2%	48.1%	175	13.4%	24.9%	1	1.9%	98.1%
<= 0m 30s	1	0.1%	100.0	145	32.3%	80.4%	215	16.5%	41.4%	1	1.9%	100.0
<= 0m 40s	0	0.0%	100.0	43	9.6%	90.0%	202	15.5%	56.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	4.2%	94.2%	134	10.3%	67.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	2.2%	96.4%	85	6.5%	73.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	1.6%	98.0%	171	13.1%	86.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.7%	98.7%	83	6.4%	93.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.7%	99.3%	32	2.5%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	14	1.1%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.6%	12	0.9%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	6	0.5%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.4%	100.0	3	0.2%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,303			449			1,303			52		

Notes:

Total Records Reported by this PSAP: 1578
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1578

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1246	96.2%	96.2%	2	1.6%	1.6%	99	7.6%	7.6%	30	93.8%	93.8%
<= 0m 20s	46	3.6%	99.8%	62	48.4%	50.0%	152	11.7%	19.4%	0	0.0%	93.8%
<= 0m 30s	3	0.2%	100.0	39	30.5%	80.5%	136	10.5%	29.9%	2	6.3%	100.0
<= 0m 40s	0	0.0%	100.0	16	12.5%	93.0%	150	11.6%	41.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	2	1.6%	94.5%	123	9.5%	51.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	1.6%	96.1%	111	8.6%	59.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	3.1%	99.2%	279	21.5%	81.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.8%	100.0	147	11.4%	92.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	44	3.4%	95.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.2%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	13	1.0%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,295			128			1,295			32		

Notes:

Total Records Reported by this PSAP: 1440
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1440

Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	790	96.3%	96.3%	1	0.3%	0.3%	32	3.9%	3.9%	21	80.8%	80.8%
<= 0m 20s	27	3.3%	99.6%	106	26.6%	26.8%	40	4.9%	8.8%	2	7.7%	88.5%
<= 0m 30s	3	0.4%	100.0	161	40.4%	67.2%	86	10.5%	19.3%	3	11.5%	100.0
<= 0m 40s	0	0.0%	100.0	75	18.8%	86.0%	103	12.6%	31.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	24	6.0%	92.0%	109	13.3%	45.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	3.8%	95.7%	81	9.9%	55.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	3.5%	99.2%	160	19.5%	74.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.5%	99.7%	90	11.0%	85.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	100.0	47	5.7%	91.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	28	3.4%	94.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	1.3%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.3%	97.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.9%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	820			399			820			26		

Notes:

Total Records Reported by this PSAP: 880
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 880

Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2283	98.4%	98.4%	36	3.7%	3.7%	140	6.0%	6.0%	68	93.2%	93.2%
<= 0m 20s	35	1.5%	99.9%	411	42.8%	46.5%	233	10.0%	16.1%	2	2.7%	95.9%
<= 0m 30s	2	0.1%	100.0	292	30.4%	76.9%	380	16.4%	32.5%	3	4.1%	100.0
<= 0m 40s	0	0.0%	100.0	131	13.6%	90.5%	425	18.3%	50.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	42	4.4%	94.9%	283	12.2%	63.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	2.0%	96.9%	200	8.6%	71.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	24	2.5%	99.4%	353	15.2%	86.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.3%	99.7%	133	5.7%	92.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	100.0	78	3.4%	95.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	31	1.3%	97.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	23	1.0%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.6%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,320			961			2,320			73		

Notes:

Total Records Reported by this PSAP: 2657
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2657

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1112	97.1%	97.1%	0	0.0%	0.0%	176	15.4%	15.4%	180	95.2%	95.2%
<= 0m 20s	31	2.7%	99.8%	2	6.7%	6.7%	114	10.0%	25.3%	2	1.1%	96.3%
<= 0m 30s	2	0.2%	100.0	5	16.7%	23.3%	93	8.1%	33.4%	5	2.6%	98.9%
<= 0m 40s	0	0.0%	100.0	7	23.3%	46.7%	101	8.8%	42.3%	0	0.0%	98.9%
<= 0m 50s	0	0.0%	100.0	6	20.0%	66.7%	72	6.3%	48.6%	0	0.0%	98.9%
<= 1m 0s	0	0.0%	100.0	3	10.0%	76.7%	56	4.9%	53.4%	0	0.0%	98.9%
<= 1m 30s	0	0.0%	100.0	3	10.0%	86.7%	148	12.9%	66.4%	0	0.0%	98.9%
<= 2m 0s	0	0.0%	100.0	3	10.0%	96.7%	81	7.1%	73.4%	0	0.0%	98.9%
<= 2m 30s	0	0.0%	100.0	1	3.3%	100.0	67	5.9%	79.3%	0	0.0%	98.9%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	40	3.5%	82.8%	0	0.0%	98.9%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	40	3.5%	86.3%	1	0.5%	99.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	38	3.3%	89.6%	0	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	32	2.8%	92.4%	0	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	24	2.1%	94.5%	0	0.0%	99.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	27	2.4%	96.9%	0	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.0%	97.8%	0	0.0%	99.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.5%	0	0.0%	99.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.1%	0	0.0%	99.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	99.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	99.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	99.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	99.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	99.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.5%	100.0
Tot. Counts:	1,145			30			1,145			189		

Notes:

Total Records Reported by this PSAP: 1478
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1478

Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1839	99.0%	99.0%	0	0.0%	0.0%	27	1.5%	1.5%	9	90.0%	90.0%
<= 0m 20s	18	1.0%	100.0	6	5.1%	5.1%	25	1.3%	2.8%	1	10.0%	100.0
<= 0m 30s	0	0.0%	100.0	26	22.2%	27.4%	43	2.3%	5.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	43	36.8%	64.1%	107	5.8%	10.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	15.4%	79.5%	125	6.7%	17.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	8.5%	88.0%	178	9.6%	27.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	11.1%	99.1%	708	38.1%	65.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	99.1%	381	20.5%	85.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.1%	130	7.0%	92.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.9%	100.0	48	2.6%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	27	1.5%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.8%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,857			117			1,857			10		

Notes:

Total Records Reported by this PSAP: 1899
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1899

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1329	99.0%	99.0%	0	0.0%	0.0%	96	7.1%	7.1%	46	97.9%	97.9%
<= 0m 20s	14	1.0%	100.0	45	24.3%	24.3%	123	9.2%	16.3%	1	2.1%	100.0
<= 0m 30s	0	0.0%	100.0	61	33.0%	57.3%	133	9.9%	26.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	42	22.7%	80.0%	153	11.4%	37.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	8.6%	88.6%	148	11.0%	48.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.7%	91.4%	124	9.2%	57.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	4.3%	95.7%	199	14.8%	72.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.7%	98.4%	108	8.0%	80.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	98.9%	73	5.4%	86.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	99.5%	34	2.5%	88.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	100.0	32	2.4%	91.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	19	1.4%	92.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	93.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	19	1.4%	94.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.5%	96.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.2%	97.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	98.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,343			185			1,343			47		

Notes:

Total Records Reported by this PSAP: 1546
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1546

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1248	93.4%	93.4%	0	0.0%	0.0%	309	23.1%	23.1%	25	65.8%	65.8%
<= 0m 20s	82	6.1%	99.6%	4	9.8%	9.8%	85	6.4%	29.5%	2	5.3%	71.1%
<= 0m 30s	5	0.4%	99.9%	13	31.7%	41.5%	105	7.9%	37.4%	11	28.9%	100.0
<= 0m 40s	1	0.1%	100.0	10	24.4%	65.9%	126	9.4%	46.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	12.2%	78.0%	112	8.4%	55.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	9.8%	87.8%	123	9.2%	64.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	4.9%	92.7%	239	17.9%	82.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	4.9%	97.6%	98	7.3%	89.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.6%	49	3.7%	93.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.6%	23	1.7%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	97.6%	14	1.0%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	2.4%	100.0	7	0.5%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	96.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	97.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,336			41			1,336			38		

Notes:

Total Records Reported by this PSAP: 1449
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1449

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2237	99.8%	99.8%	3	0.3%	0.3%	163	7.3%	7.3%	50	96.2%	96.2%
<= 0m 20s	4	0.2%	100.0	238	27.3%	27.6%	171	7.6%	14.9%	1	1.9%	98.1%
<= 0m 30s	0	0.0%	100.0	324	37.1%	64.7%	185	8.3%	23.2%	1	1.9%	100.0
<= 0m 40s	0	0.0%	100.0	169	19.4%	84.1%	261	11.6%	34.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	65	7.4%	91.5%	206	9.2%	44.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	32	3.7%	95.2%	164	7.3%	51.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	28	3.2%	98.4%	379	16.9%	68.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.6%	99.0%	282	12.6%	80.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	0.7%	99.7%	167	7.5%	88.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.9%	76	3.4%	91.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	50	2.2%	93.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	37	1.7%	95.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	21	0.9%	96.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	97.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.1%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.8%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,241			873			2,241			52		

Notes:

Total Records Reported by this PSAP: 2485
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2485

Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	10859	89.9%	89.9%	1	0.2%	0.2%	2151	17.8%	17.8%	987	69.4%	69.4%
<= 0m 20s	963	8.0%	97.9%	152	28.8%	29.0%	1471	12.2%	30.0%	161	11.3%	80.7%
<= 0m 30s	195	1.6%	99.5%	166	31.4%	60.4%	1267	10.5%	40.5%	250	17.6%	98.2%
<= 0m 40s	31	0.3%	99.8%	86	16.3%	76.7%	1388	11.5%	52.0%	7	0.5%	98.7%
<= 0m 50s	11	0.1%	99.9%	36	6.8%	83.5%	1025	8.5%	60.5%	1	0.1%	98.8%
<= 1m 0s	12	0.1%	100.0	16	3.0%	86.6%	886	7.3%	67.8%	1	0.1%	98.9%
<= 1m 30s	4	0.0%	100.0	39	7.4%	93.9%	1787	14.8%	82.6%	2	0.1%	99.0%
<= 2m 0s	0	0.0%	100.0	17	3.2%	97.2%	815	6.7%	89.4%	0	0.0%	99.0%
<= 2m 30s	0	0.0%	100.0	4	0.8%	97.9%	453	3.8%	93.1%	0	0.0%	99.0%
<= 3m 0s	0	0.0%	100.0	5	0.9%	98.9%	233	1.9%	95.0%	0	0.0%	99.0%
<= 3m 30s	0	0.0%	100.0	3	0.6%	99.4%	152	1.3%	96.3%	0	0.0%	99.0%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	98	0.8%	97.1%	0	0.0%	99.0%
<= 4m 30s	0	0.0%	100.0	3	0.6%	100.0	67	0.6%	97.7%	0	0.0%	99.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	48	0.4%	98.1%	0	0.0%	99.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	74	0.6%	98.7%	2	0.1%	99.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	46	0.4%	99.0%	1	0.1%	99.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	38	0.3%	99.4%	1	0.1%	99.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.2%	99.6%	1	0.1%	99.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.1%	99.7%	0	0.0%	99.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.8%	2	0.1%	99.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.9%	0	0.0%	99.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.1%	99.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	6	0.4%	100.0
Tot. Counts:	12,075			528			12,076			1,423		

Notes:

Total Records Reported by this PSAP: 16619
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 16619

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1367	97.6%	97.6%	0	0.0%	0.0%	97	6.9%	6.9%	32	68.1%	68.1%
<= 0m 20s	29	2.1%	99.6%	87	24.7%	24.7%	121	8.6%	15.6%	2	4.3%	72.3%
<= 0m 30s	5	0.4%	100.0	169	48.0%	72.7%	159	11.3%	26.9%	13	27.7%	100.0
<= 0m 40s	0	0.0%	100.0	54	15.3%	88.1%	230	16.4%	43.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	4.5%	92.6%	161	11.5%	54.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	3.1%	95.7%	134	9.6%	64.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	3.4%	99.1%	229	16.3%	80.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.9%	100.0	87	6.2%	86.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	42	3.0%	89.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	30	2.1%	92.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	14	1.0%	93.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	94.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.2%	95.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	96.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	96.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.1%	98.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,401			352			1,401			47		

Notes:

Total Records Reported by this PSAP: 1585
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1585

Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Ctr.

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4351	99.4%	99.4%	0	0.0%	0.0%	568	13.0%	13.0%	140	87.5%	87.5%
<= 0m 20s	26	0.6%	100.0	121	34.6%	34.6%	540	12.3%	25.3%	1	0.6%	88.1%
<= 0m 30s	1	0.0%	100.0	122	34.9%	69.4%	509	11.6%	36.9%	2	1.3%	89.4%
<= 0m 40s	0	0.0%	100.0	70	20.0%	89.4%	464	10.6%	47.5%	0	0.0%	89.4%
<= 0m 50s	0	0.0%	100.0	13	3.7%	93.1%	358	8.2%	55.7%	0	0.0%	89.4%
<= 1m 0s	0	0.0%	100.0	7	2.0%	95.1%	288	6.6%	62.3%	0	0.0%	89.4%
<= 1m 30s	0	0.0%	100.0	12	3.4%	98.6%	720	16.4%	78.7%	0	0.0%	89.4%
<= 2m 0s	0	0.0%	100.0	1	0.3%	98.9%	407	9.3%	88.0%	0	0.0%	89.4%
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.1%	218	5.0%	93.0%	0	0.0%	89.4%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.1%	129	2.9%	96.0%	0	0.0%	89.4%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.1%	51	1.2%	97.1%	0	0.0%	89.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.1%	32	0.7%	97.9%	0	0.0%	89.4%
<= 4m 30s	0	0.0%	100.0	1	0.3%	99.4%	25	0.6%	98.4%	0	0.0%	89.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	15	0.3%	98.8%	0	0.0%	89.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	25	0.6%	99.3%	0	0.0%	89.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.4%	11	0.3%	99.6%	0	0.0%	89.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.4%	4	0.1%	99.7%	0	0.0%	89.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.4%	6	0.1%	99.8%	0	0.0%	89.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.4%	3	0.1%	99.9%	0	0.0%	89.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.4%	1	0.0%	99.9%	0	0.0%	89.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	89.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	89.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	89.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	89.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	89.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	89.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	89.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	89.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	89.4%
>= 20m 0s	0	0.0%	100.0	2	0.6%	100.0	4	0.1%	100.0	17	10.6%	100.0
Tot. Counts:	4,378			350			4,378			160		

Notes:

Total Records Reported by this PSAP: 4919
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4919

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	752	93.5%	93.5%	0	0.0%	0.0%	52	6.5%	6.5%	36	87.8%	87.8%
<= 0m 20s	49	6.1%	99.6%	25	25.0%	25.0%	83	10.3%	16.8%	0	0.0%	87.8%
<= 0m 30s	3	0.4%	100.0	40	40.0%	65.0%	100	12.4%	29.2%	5	12.2%	100.0
<= 0m 40s	0	0.0%	100.0	14	14.0%	79.0%	154	19.2%	48.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	6.0%	85.0%	114	14.2%	62.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	4.0%	89.0%	81	10.1%	72.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	8.0%	97.0%	130	16.2%	88.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	97.0%	31	3.9%	92.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.0%	17	2.1%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	2.0%	99.0%	15	1.9%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.0%	6	0.7%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.0%	2	0.2%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.0%	3	0.4%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.0%	5	0.6%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.0%	4	0.5%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	1.0%	100.0	3	0.4%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	804			100			804			41		

Notes:

Total Records Reported by this PSAP: 928
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 928

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	340	93.7%	93.7%	0	0.0%	0.0%	7	1.9%	1.9%	12	92.3%	92.3%
<= 0m 20s	17	4.7%	98.3%	1	1.7%	1.7%	19	5.2%	7.2%	0	0.0%	92.3%
<= 0m 30s	5	1.4%	99.7%	21	35.0%	36.7%	30	8.3%	15.4%	1	7.7%	100.0
<= 0m 40s	1	0.3%	100.0	19	31.7%	68.3%	49	13.5%	28.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	11.7%	80.0%	45	12.4%	41.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	8.3%	88.3%	38	10.5%	51.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	10.0%	98.3%	78	21.5%	73.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.3%	41	11.3%	84.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.7%	100.0	17	4.7%	89.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	10	2.8%	92.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.8%	92.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.8%	93.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	2.2%	95.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	96.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.7%	97.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
Tot. Counts:	363			60			363			13		

Notes:

Total Records Reported by this PSAP: 393
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 393

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7217	97.7%	97.7%	21	0.7%	0.7%	506	6.8%	6.8%	178	91.8%	91.8%
<= 0m 20s	159	2.2%	99.8%	908	29.0%	29.7%	831	11.2%	18.1%	3	1.5%	93.3%
<= 0m 30s	12	0.2%	100.0	1125	35.9%	65.6%	1365	18.5%	36.6%	11	5.7%	99.0%
<= 0m 40s	1	0.0%	100.0	584	18.7%	84.3%	1602	21.7%	58.2%	0	0.0%	99.0%
<= 0m 50s	0	0.0%	100.0	246	7.9%	92.1%	1010	13.7%	71.9%	0	0.0%	99.0%
<= 1m 0s	0	0.0%	100.0	103	3.3%	95.4%	717	9.7%	81.6%	0	0.0%	99.0%
<= 1m 30s	0	0.0%	100.0	104	3.3%	98.7%	836	11.3%	92.9%	1	0.5%	99.5%
<= 2m 0s	0	0.0%	100.0	27	0.9%	99.6%	267	3.6%	96.5%	0	0.0%	99.5%
<= 2m 30s	0	0.0%	100.0	6	0.2%	99.8%	97	1.3%	97.9%	0	0.0%	99.5%
<= 3m 0s	0	0.0%	100.0	4	0.1%	99.9%	51	0.7%	98.6%	0	0.0%	99.5%
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.9%	26	0.4%	98.9%	0	0.0%	99.5%
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	17	0.2%	99.1%	0	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.2%	0	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.2%	0	0.0%	99.5%
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	11	0.1%	99.4%	0	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.2%	99.6%	0	0.0%	99.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	99.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	99.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	99.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	99.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
Tot. Counts:	7,389			3,131			7,389			193		

Notes:

Total Records Reported by this PSAP: 8133
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8133

Fractile 911 Call Response Time Distribution

Torrington Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2529	99.8%	99.8%	1	0.1%	0.1%	162	6.4%	6.4%	40	88.9%	88.9%
<= 0m 20s	4	0.2%	100.0	546	49.4%	49.5%	133	5.3%	11.6%	0	0.0%	88.9%
<= 0m 30s	0	0.0%	100.0	345	31.2%	80.7%	168	6.6%	18.3%	0	0.0%	88.9%
<= 0m 40s	0	0.0%	100.0	120	10.9%	91.6%	214	8.4%	26.7%	0	0.0%	88.9%
<= 0m 50s	0	0.0%	100.0	44	4.0%	95.6%	168	6.6%	33.4%	0	0.0%	88.9%
<= 1m 0s	0	0.0%	100.0	13	1.2%	96.7%	155	6.1%	39.5%	0	0.0%	88.9%
<= 1m 30s	0	0.0%	100.0	26	2.4%	99.1%	597	23.6%	63.0%	0	0.0%	88.9%
<= 2m 0s	0	0.0%	100.0	9	0.8%	99.9%	428	16.9%	79.9%	0	0.0%	88.9%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.9%	222	8.8%	88.7%	0	0.0%	88.9%
<= 3m 0s	0	0.0%	100.0	1	0.1%	100.0	109	4.3%	93.0%	0	0.0%	88.9%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	48	1.9%	94.9%	0	0.0%	88.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	31	1.2%	96.1%	0	0.0%	88.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	23	0.9%	97.0%	0	0.0%	88.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.7%	97.7%	0	0.0%	88.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.8%	98.5%	0	0.0%	88.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.0%	0	0.0%	88.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.1%	0	0.0%	88.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.6%	0	0.0%	88.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	88.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	88.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	88.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	88.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	88.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	88.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	88.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	88.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	88.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	88.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	88.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	5	11.1%	100.0
Tot. Counts:	2,533			1,105			2,533			45		

Notes:

Total Records Reported by this PSAP: 2729
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2729

Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2065	99.4%	99.4%	0	0.0%	0.0%	101	4.9%	4.9%	75	100.0	100.0
<= 0m 20s	12	0.6%	100.0	12	9.4%	9.4%	157	7.5%	12.4%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	36	28.1%	37.5%	184	8.8%	21.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	40	31.3%	68.8%	196	9.4%	30.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	13.3%	82.0%	150	7.2%	37.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	7.0%	89.1%	127	6.1%	44.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	7.8%	96.9%	428	20.6%	64.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.6%	98.4%	340	16.3%	80.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.4%	185	8.9%	89.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	99.2%	85	4.1%	93.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	38	1.8%	95.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	27	1.3%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.2%	16	0.8%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.2%	9	0.4%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.2%	12	0.6%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.8%	100.0	5	0.2%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,078			128			2,081			75		

Notes:

Total Records Reported by this PSAP: 2315
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2315

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1562	99.2%	99.2%	0	0.0%	0.0%	415	26.3%	26.3%	21	60.0%	60.0%
<= 0m 20s	8	0.5%	99.7%	22	14.3%	14.3%	403	25.6%	51.9%	0	0.0%	60.0%
<= 0m 30s	1	0.1%	99.7%	57	37.0%	51.3%	185	11.7%	63.7%	0	0.0%	60.0%
<= 0m 40s	0	0.0%	99.7%	39	25.3%	76.6%	136	8.6%	72.3%	0	0.0%	60.0%
<= 0m 50s	0	0.0%	99.7%	16	10.4%	87.0%	69	4.4%	76.7%	0	0.0%	60.0%
<= 1m 0s	0	0.0%	99.7%	5	3.2%	90.3%	63	4.0%	80.7%	0	0.0%	60.0%
<= 1m 30s	0	0.0%	99.7%	9	5.8%	96.1%	113	7.2%	87.9%	0	0.0%	60.0%
<= 2m 0s	0	0.0%	99.7%	1	0.6%	96.8%	66	4.2%	92.1%	0	0.0%	60.0%
<= 2m 30s	0	0.0%	99.7%	2	1.3%	98.1%	25	1.6%	93.7%	0	0.0%	60.0%
<= 3m 0s	0	0.0%	99.7%	2	1.3%	99.4%	16	1.0%	94.7%	0	0.0%	60.0%
<= 3m 30s	0	0.0%	99.7%	0	0.0%	99.4%	21	1.3%	96.0%	0	0.0%	60.0%
<= 4m 0s	0	0.0%	99.7%	0	0.0%	99.4%	18	1.1%	97.1%	0	0.0%	60.0%
<= 4m 30s	0	0.0%	99.7%	0	0.0%	99.4%	11	0.7%	97.8%	0	0.0%	60.0%
<= 5m 0s	0	0.0%	99.7%	0	0.0%	99.4%	7	0.4%	98.3%	0	0.0%	60.0%
<= 6m 0s	0	0.0%	99.7%	0	0.0%	99.4%	8	0.5%	98.8%	0	0.0%	60.0%
<= 7m 0s	0	0.0%	99.7%	0	0.0%	99.4%	9	0.6%	99.4%	0	0.0%	60.0%
<= 8m 0s	0	0.0%	99.7%	1	0.6%	100.0	4	0.3%	99.6%	0	0.0%	60.0%
<= 9m 0s	0	0.0%	99.7%	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	60.0%
<= 10m 0s	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	60.0%
<= 11m 0s	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	60.0%
<= 12m 0s	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	60.0%
<= 13m 0s	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	60.0%
<= 14m 0s	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	60.0%
<= 15m 0s	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	60.0%
<= 16m 0s	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	60.0%
<= 17m 0s	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	60.0%
<= 18m 0s	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	60.0%
<= 19m 0s	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	60.0%
<= 20m 0s	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	60.0%
>= 20m 0s	4	0.3%	100.0	0	0.0%	100.0	4	0.3%	100.0	14	40.0%	100.0
Tot. Counts:	1,575			154			1,575			35		

Notes:

Total Records Reported by this PSAP: 1753
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1753

Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5550	98.0%	98.0%	16	0.5%	0.5%	492	8.7%	8.7%	200	95.2%	95.2%
<= 0m 20s	101	1.8%	99.8%	597	19.4%	19.9%	528	9.3%	18.0%	3	1.4%	96.7%
<= 0m 30s	11	0.2%	100.0	1308	42.4%	62.3%	765	13.5%	31.5%	7	3.3%	100.0
<= 0m 40s	0	0.0%	100.0	722	23.4%	85.7%	1162	20.5%	52.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	214	6.9%	92.7%	819	14.5%	66.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	99	3.2%	95.9%	535	9.4%	76.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	90	2.9%	98.8%	804	14.2%	90.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	21	0.7%	99.5%	272	4.8%	95.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	10	0.3%	99.8%	110	1.9%	96.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.1%	99.9%	65	1.1%	98.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.1%	100.0	27	0.5%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.4%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,662			3,083			5,662			210		

Notes:

Total Records Reported by this PSAP: 6428
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6428

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2072	98.6%	98.6%	3	0.4%	0.4%	166	7.9%	7.9%	40	90.9%	90.9%
<= 0m 20s	27	1.3%	99.9%	212	25.1%	25.4%	216	10.3%	18.2%	3	6.8%	97.7%
<= 0m 30s	2	0.1%	100.0	301	35.6%	61.1%	288	13.7%	31.9%	1	2.3%	100.0
<= 0m 40s	0	0.0%	100.0	167	19.8%	80.8%	361	17.2%	49.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	76	9.0%	89.8%	254	12.1%	61.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	44	5.2%	95.0%	182	8.7%	69.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	26	3.1%	98.1%	335	15.9%	85.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	1.3%	99.4%	137	6.5%	92.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.4%	99.8%	71	3.4%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.9%	25	1.2%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	100.0	14	0.7%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,101			845			2,101			44		

Notes:

Total Records Reported by this PSAP: 2311
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2311

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2677	99.9%	99.9%	0	0.0%	0.0%	181	6.8%	6.8%	58	100.0	100.0
<= 0m 20s	2	0.1%	100.0	28	21.4%	21.4%	248	9.3%	16.0%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	48	36.6%	58.0%	276	10.3%	26.3%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	21	16.0%	74.0%	323	12.1%	38.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	14	10.7%	84.7%	275	10.3%	48.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.8%	88.5%	230	8.6%	57.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	4.6%	93.1%	625	23.3%	80.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.3%	95.4%	255	9.5%	90.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.5%	96.9%	105	3.9%	94.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	97.7%	55	2.1%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	1.5%	99.2%	36	1.3%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	23	0.9%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.2%	13	0.5%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.2%	10	0.4%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.8%	100.0	11	0.4%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,680			131			2,680			58		

Notes:

Total Records Reported by this PSAP: 2987
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2987

Fractile 911 Call Response Time Distribution

Waterbury Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	11555	89.4%	89.9%	8	2.2%	2.2%	828	6.4%	6.4%	600	53.5%	53.5%
<= 0m 20s	997	7.7%	97.6%	90	24.7%	26.9%	930	7.2%	13.6%	66	5.9%	59.4%
<= 0m 30s	203	1.6%	99.2%	81	22.3%	49.2%	983	7.6%	21.1%	239	21.3%	80.7%
<= 0m 40s	6	0.0%	99.2%	58	15.9%	65.1%	1084	8.4%	29.5%	2	0.2%	80.9%
<= 0m 50s	2	0.0%	99.2%	29	8.0%	73.1%	853	6.6%	36.1%	3	0.3%	81.2%
<= 1m 0s	0	0.0%	99.2%	25	6.9%	79.9%	820	6.3%	42.4%	3	0.3%	81.4%
<= 1m 30s	1	0.0%	99.2%	35	9.6%	89.6%	2182	16.8%	59.2%	4	0.4%	81.8%
<= 2m 0s	0	0.0%	99.2%	9	2.5%	92.0%	1544	11.9%	71.1%	3	0.3%	82.1%
<= 2m 30s	0	0.0%	99.2%	4	1.1%	93.1%	1002	7.7%	78.9%	2	0.2%	82.2%
<= 3m 0s	0	0.0%	99.2%	2	0.5%	93.7%	751	5.8%	84.7%	3	0.3%	82.5%
<= 3m 30s	3	0.0%	99.3%	1	0.3%	94.0%	569	4.4%	89.1%	0	0.0%	82.5%
<= 4m 0s	0	0.0%	99.3%	0	0.0%	94.0%	392	3.0%	92.1%	1	0.1%	82.6%
<= 4m 30s	0	0.0%	99.3%	2	0.5%	94.5%	260	2.0%	94.1%	1	0.1%	82.7%
<= 5m 0s	0	0.0%	99.3%	0	0.0%	94.5%	147	1.1%	95.2%	0	0.0%	82.7%
<= 6m 0s	0	0.0%	99.3%	0	0.0%	94.5%	160	1.2%	96.5%	1	0.1%	82.8%
<= 7m 0s	0	0.0%	99.3%	1	0.3%	94.8%	91	0.7%	97.2%	2	0.2%	83.0%
<= 8m 0s	0	0.0%	99.3%	0	0.0%	94.8%	64	0.5%	97.6%	0	0.0%	83.0%
<= 9m 0s	0	0.0%	99.3%	0	0.0%	94.8%	34	0.3%	97.9%	0	0.0%	83.0%
<= 10m 0s	0	0.0%	99.3%	0	0.0%	94.8%	31	0.2%	98.1%	0	0.0%	83.0%
<= 11m 0s	0	0.0%	99.3%	0	0.0%	94.8%	24	0.2%	98.3%	0	0.0%	83.0%
<= 12m 0s	0	0.0%	99.3%	0	0.0%	94.8%	17	0.1%	98.5%	0	0.0%	83.0%
<= 13m 0s	0	0.0%	99.3%	0	0.0%	94.8%	8	0.1%	98.5%	0	0.0%	83.0%
<= 14m 0s	0	0.0%	99.3%	0	0.0%	94.8%	8	0.1%	98.6%	0	0.0%	83.0%
<= 15m 0s	0	0.0%	99.3%	0	0.0%	94.8%	3	0.0%	98.6%	1	0.1%	83.1%
<= 16m 0s	0	0.0%	99.3%	0	0.0%	94.8%	5	0.0%	98.7%	1	0.1%	83.1%
<= 17m 0s	0	0.0%	99.3%	0	0.0%	94.8%	3	0.0%	98.7%	0	0.0%	83.1%
<= 18m 0s	0	0.0%	99.3%	0	0.0%	94.8%	1	0.0%	98.7%	1	0.1%	83.2%
<= 19m 0s	6	0.0%	99.3%	0	0.0%	94.8%	2	0.0%	98.7%	2	0.2%	83.4%
<= 20m 0s	0	0.0%	99.3%	0	0.0%	94.8%	2	0.0%	98.7%	1	0.1%	83.5%
>= 20m 0s	89	0.7%	100.0	8	2.2%	97.0%	134	1.0%	99.7%	143	12.8%	96.3%
Tot. Counts:	12,862			353			12,932			1,079		

Notes:

Total Records Reported by this PSAP: 15071
 Number of Records not Processed due to Bad Data: 67
 Total Records Analyzed: 15004

Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2078	99.4%	99.4%	0	0.0%	0.0%	106	5.1%	5.1%	45	95.7%	95.7%
<= 0m 20s	9	0.4%	99.9%	80	23.5%	23.5%	164	7.8%	12.9%	1	2.1%	97.9%
<= 0m 30s	3	0.1%	100.0	150	44.0%	67.4%	251	12.0%	24.9%	1	2.1%	100.0
<= 0m 40s	0	0.0%	100.0	69	20.2%	87.7%	349	16.7%	41.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	5.3%	93.0%	237	11.3%	52.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	1.8%	94.7%	179	8.6%	61.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	3.8%	98.5%	357	17.1%	78.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.6%	99.1%	184	8.8%	87.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.1%	78	3.7%	91.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.6%	99.7%	51	2.4%	93.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	100.0	21	1.0%	94.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	95.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	96.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.0%	97.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.8%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,090			341			2,091			47		

Notes:

Total Records Reported by this PSAP: 2276
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2276

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1412	99.5%	99.5%	0	0.0%	0.0%	125	8.8%	8.8%	54	100.0%	100.0
<= 0m 20s	7	0.5%	100.0	36	18.3%	18.3%	136	9.6%	18.4%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	83	42.1%	60.4%	151	10.6%	29.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	41	20.8%	81.2%	204	14.4%	43.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	5.6%	86.8%	139	9.8%	53.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	5.1%	91.9%	147	10.4%	63.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	5.6%	97.5%	243	17.1%	80.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.0%	99.5%	115	8.1%	88.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	100.0	43	3.0%	91.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	29	2.0%	93.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.2%	95.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	95.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	1.0%	96.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,419			197			1,420			54		

Notes:

Total Records Reported by this PSAP: 1654
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1654

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4063	99.6%	99.6%	1	0.1%	0.1%	434	10.6%	10.6%	104	97.2%	97.2%
<= 0m 20s	16	0.4%	100.0	49	7.3%	7.4%	520	12.7%	23.4%	1	0.9%	98.1%
<= 0m 30s	1	0.0%	100.0	142	21.1%	28.5%	439	10.8%	34.1%	2	1.9%	100.0
<= 0m 40s	0	0.0%	100.0	138	20.5%	49.0%	548	13.4%	47.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	106	15.7%	64.7%	405	9.9%	57.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	73	10.8%	75.5%	332	8.1%	65.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	123	18.2%	93.8%	592	14.5%	80.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	27	4.0%	97.8%	221	5.4%	85.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	0.9%	98.7%	111	2.7%	88.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.7%	99.4%	67	1.6%	89.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.3%	99.7%	41	1.0%	90.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	39	1.0%	91.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	69	1.7%	93.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.9%	43	1.1%	94.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	67	1.6%	96.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	48	1.2%	97.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	33	0.8%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	22	0.5%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	1	0.1%	100.0	14	0.3%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	4,080			674			4,080			107		

Notes:

Total Records Reported by this PSAP: 4638
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4638

Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5934	99.5%	99.5%	35	6.0%	6.0%	525	8.8%	8.8%	193	99.5%	99.5%
<= 0m 20s	27	0.5%	100.0	207	35.3%	41.3%	702	11.8%	20.6%	0	0.0%	99.5%
<= 0m 30s	0	0.0%	100.0	192	32.8%	74.1%	834	14.0%	34.6%	1	0.5%	100.0
<= 0m 40s	0	0.0%	100.0	72	12.3%	86.3%	846	14.2%	48.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	39	6.7%	93.0%	599	10.0%	58.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	16	2.7%	95.7%	506	8.5%	67.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	2.9%	98.6%	1035	17.4%	84.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.5%	99.1%	452	7.6%	92.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.3%	182	3.1%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	102	1.7%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.5%	99.8%	55	0.9%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	27	0.5%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	19	0.3%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	11	0.2%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,961			586			5,961			194		

Notes:

Total Records Reported by this PSAP: 6723
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6723

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	639	95.8%	95.8%	0	0.0%	0.0%	64	9.6%	9.6%	26	59.1%	59.1%
<= 0m 20s	16	2.4%	98.2%	22	24.2%	24.2%	102	15.3%	24.9%	1	2.3%	61.4%
<= 0m 30s	1	0.1%	98.4%	25	27.5%	51.6%	103	15.4%	40.3%	2	4.5%	65.9%
<= 0m 40s	0	0.0%	98.4%	17	18.7%	70.3%	102	15.3%	55.6%	1	2.3%	68.2%
<= 0m 50s	0	0.0%	98.4%	8	8.8%	79.1%	78	11.7%	67.3%	0	0.0%	68.2%
<= 1m 0s	0	0.0%	98.4%	2	2.2%	81.3%	59	8.8%	76.2%	0	0.0%	68.2%
<= 1m 30s	11	1.6%	100.0	9	9.9%	91.2%	74	11.1%	87.3%	0	0.0%	68.2%
<= 2m 0s	0	0.0%	100.0	1	1.1%	92.3%	24	3.6%	90.9%	1	2.3%	70.5%
<= 2m 30s	0	0.0%	100.0	0	0.0%	92.3%	12	1.8%	92.7%	0	0.0%	70.5%
<= 3m 0s	0	0.0%	100.0	0	0.0%	92.3%	8	1.2%	93.9%	0	0.0%	70.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	92.3%	4	0.6%	94.5%	0	0.0%	70.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	92.3%	3	0.4%	94.9%	0	0.0%	70.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	92.3%	3	0.4%	95.4%	0	0.0%	70.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	92.3%	4	0.6%	96.0%	0	0.0%	70.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	92.3%	4	0.6%	96.6%	0	0.0%	70.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	92.3%	1	0.1%	96.7%	1	2.3%	72.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	92.3%	1	0.1%	96.9%	0	0.0%	72.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	92.3%	0	0.0%	96.9%	0	0.0%	72.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	92.3%	1	0.1%	97.0%	0	0.0%	72.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	92.3%	4	0.6%	97.6%	0	0.0%	72.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	92.3%	2	0.3%	97.9%	0	0.0%	72.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	92.3%	1	0.1%	98.1%	0	0.0%	72.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	92.3%	1	0.1%	98.2%	0	0.0%	72.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	92.3%	0	0.0%	98.2%	0	0.0%	72.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	92.3%	0	0.0%	98.2%	0	0.0%	72.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	92.3%	0	0.0%	98.2%	0	0.0%	72.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	92.3%	0	0.0%	98.2%	0	0.0%	72.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	92.3%	0	0.0%	98.2%	0	0.0%	72.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	92.3%	0	0.0%	98.2%	0	0.0%	72.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	92.3%	1	0.1%	98.4%	1	2.3%	75.0%
Tot. Counts:	667			84			656			33		

Notes:

Total Records Reported by this PSAP: 767
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 767

Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2253	95.5%	95.5%	1	0.2%	0.2%	212	9.0%	9.0%	90	29.4%	29.4%
<= 0m 20s	76	3.2%	98.7%	126	22.6%	22.8%	295	12.5%	21.5%	12	3.9%	33.3%
<= 0m 30s	20	0.8%	99.6%	229	41.0%	63.8%	326	13.8%	35.3%	13	4.2%	37.6%
<= 0m 40s	1	0.0%	99.6%	109	19.5%	83.3%	397	16.8%	52.1%	0	0.0%	37.6%
<= 0m 50s	0	0.0%	99.6%	30	5.4%	88.7%	247	10.5%	62.6%	0	0.0%	37.6%
<= 1m 0s	0	0.0%	99.6%	15	2.7%	91.4%	184	7.8%	70.4%	0	0.0%	37.6%
<= 1m 30s	0	0.0%	99.6%	23	4.1%	95.5%	331	14.0%	84.4%	0	0.0%	37.6%
<= 2m 0s	0	0.0%	99.6%	6	1.1%	96.6%	160	6.8%	91.2%	0	0.0%	37.6%
<= 2m 30s	0	0.0%	99.6%	3	0.5%	97.1%	62	2.6%	93.8%	0	0.0%	37.6%
<= 3m 0s	0	0.0%	99.6%	1	0.2%	97.3%	44	1.9%	95.7%	0	0.0%	37.6%
<= 3m 30s	0	0.0%	99.6%	1	0.2%	97.5%	18	0.8%	96.4%	0	0.0%	37.6%
<= 4m 0s	0	0.0%	99.6%	0	0.0%	97.5%	14	0.6%	97.0%	0	0.0%	37.6%
<= 4m 30s	0	0.0%	99.6%	0	0.0%	97.5%	15	0.6%	97.7%	0	0.0%	37.6%
<= 5m 0s	0	0.0%	99.6%	0	0.0%	97.5%	8	0.3%	98.0%	0	0.0%	37.6%
<= 6m 0s	0	0.0%	99.6%	0	0.0%	97.5%	13	0.6%	98.6%	0	0.0%	37.6%
<= 7m 0s	0	0.0%	99.6%	0	0.0%	97.5%	5	0.2%	98.8%	0	0.0%	37.6%
<= 8m 0s	0	0.0%	99.6%	0	0.0%	97.5%	3	0.1%	98.9%	0	0.0%	37.6%
<= 9m 0s	0	0.0%	99.6%	0	0.0%	97.5%	2	0.1%	99.0%	0	0.0%	37.6%
<= 9m 30s	0	0.0%	99.6%	0	0.0%	97.5%	2	0.1%	99.1%	0	0.0%	37.6%
<= 10m 0s	0	0.0%	99.6%	0	0.0%	97.5%	2	0.1%	99.2%	0	0.0%	37.6%
<= 11m 0s	0	0.0%	99.6%	0	0.0%	97.5%	0	0.0%	99.2%	0	0.0%	37.6%
<= 12m 0s	0	0.0%	99.6%	0	0.0%	97.5%	0	0.0%	99.2%	0	0.0%	37.6%
<= 13m 0s	0	0.0%	99.6%	0	0.0%	97.5%	0	0.0%	99.2%	0	0.0%	37.6%
<= 14m 0s	0	0.0%	99.6%	0	0.0%	97.5%	0	0.0%	99.2%	0	0.0%	37.6%
<= 15m 0s	0	0.0%	99.6%	0	0.0%	97.5%	0	0.0%	99.2%	0	0.0%	37.6%
<= 16m 0s	0	0.0%	99.6%	0	0.0%	97.5%	0	0.0%	99.2%	0	0.0%	37.6%
<= 17m 0s	0	0.0%	99.6%	0	0.0%	97.5%	0	0.0%	99.2%	0	0.0%	37.6%
<= 18m 0s	0	0.0%	99.6%	0	0.0%	97.5%	0	0.0%	99.2%	0	0.0%	37.6%
<= 19m 0s	0	0.0%	99.6%	0	0.0%	97.5%	0	0.0%	99.2%	0	0.0%	37.6%
<= 20m 0s	0	0.0%	99.6%	0	0.0%	97.5%	0	0.0%	99.2%	0	0.0%	37.6%
>= 20m 0s	9	0.4%	100.0	0	0.0%	97.5%	0	0.0%	99.2%	11	3.6%	41.2%
Tot. Counts:	2,359			544			2,340			126		

Notes:

Total Records Reported by this PSAP: 2888
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2888

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1871	98.7%	98.7%	0	0.0%	0.0%	165	8.7%	8.7%	71	98.6%	98.6%
<= 0m 20s	25	1.3%	100.0	76	14.0%	14.0%	236	12.4%	21.1%	1	1.4%	100.0
<= 0m 30s	0	0.0%	100.0	132	24.4%	38.4%	270	14.2%	35.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	112	20.7%	59.1%	296	15.6%	51.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	88	16.3%	75.4%	216	11.4%	62.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	48	8.9%	84.3%	153	8.1%	70.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	67	12.4%	96.7%	306	16.1%	86.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	15	2.8%	99.4%	123	6.5%	93.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.6%	47	2.5%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	22	1.2%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	10	0.5%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	11	0.6%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	4	0.2%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.3%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	12	0.6%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,896			541			1,896			72		

Notes:

Total Records Reported by this PSAP: 2169
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2169

Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2802	99.7%	99.7%	1	0.2%	0.2%	310	11.0%	11.0%	102	100.0	100.0
<= 0m 20s	7	0.2%	100.0	70	13.1%	13.3%	276	9.8%	20.9%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	182	34.1%	47.4%	304	10.8%	31.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	148	27.7%	75.1%	371	13.2%	44.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	55	10.3%	85.4%	370	13.2%	58.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	29	5.4%	90.8%	283	10.1%	68.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	5.8%	96.6%	486	17.3%	85.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	1.7%	98.3%	186	6.6%	92.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.7%	99.1%	56	2.0%	94.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.7%	99.8%	43	1.5%	95.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	30	1.1%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	25	0.9%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	17	0.6%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.5%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.5%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,810			534			2,810			102		

Notes:

Total Records Reported by this PSAP: 3327
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3327

Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1307	98.5%	98.5%	0	0.0%	0.0%	132	9.9%	9.9%	77	100.0	100.0
<= 0m 20s	18	1.4%	99.8%	27	17.2%	17.2%	203	15.3%	25.2%	0	0.0%	100.0
<= 0m 30s	2	0.2%	100.0	66	42.0%	59.2%	162	12.2%	37.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	33	21.0%	80.3%	190	14.3%	51.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	7.0%	87.3%	142	10.7%	62.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	5.1%	92.4%	113	8.5%	71.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	3.8%	96.2%	189	14.2%	85.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.5%	98.7%	60	4.5%	89.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	99.4%	41	3.1%	92.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	20	1.5%	94.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	11	0.8%	95.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	9	0.7%	95.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.6%	100.0	8	0.6%	96.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	97.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	97.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,327			157			1,327			77		

Notes:

Total Records Reported by this PSAP: 1598
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1598

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	787	98.5%	98.5%	0	0.0%	0.0%	67	8.4%	8.4%	28	100.0	100.0
<= 0m 20s	12	1.5%	100.0	6	2.6%	2.6%	101	12.6%	21.0%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	42	18.4%	21.1%	100	12.5%	33.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	55	24.1%	45.2%	100	12.5%	46.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	38	16.7%	61.8%	96	12.0%	58.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	32	14.0%	75.9%	86	10.8%	68.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	48	21.1%	96.9%	165	20.7%	89.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.3%	98.2%	40	5.0%	94.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.3%	99.6%	16	2.0%	96.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	9	1.1%	97.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	5	0.6%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.4%	100.0	2	0.3%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	799			228			799			28		

Notes:

Total Records Reported by this PSAP: 918
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 918

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2064	98.0%	98.0%	1	0.6%	0.6%	170	8.1%	8.1%	54	90.0%	90.0%
<= 0m 20s	39	1.9%	99.9%	40	22.6%	23.2%	210	10.0%	18.0%	2	3.3%	93.3%
<= 0m 30s	3	0.1%	100.0	76	42.9%	66.1%	255	12.1%	30.2%	4	6.7%	100.0
<= 0m 40s	0	0.0%	100.0	33	18.6%	84.7%	231	11.0%	41.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	5.6%	90.4%	165	7.8%	49.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	2.3%	92.7%	144	6.8%	55.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	3.4%	96.0%	373	17.7%	73.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.3%	98.3%	225	10.7%	84.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	98.9%	134	6.4%	90.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.1%	100.0	54	2.6%	93.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	35	1.7%	94.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.9%	95.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	96.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.0%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.0%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,106			177			2,106			60		

Notes:

Total Records Reported by this PSAP: 2391
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2391

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	765	97.7%	97.7%	0	0.0%	0.0%	79	10.1%	10.1%	26	89.7%	89.7%
<= 0m 20s	17	2.2%	99.9%	5	8.6%	8.6%	52	6.6%	16.7%	1	3.4%	93.1%
<= 0m 30s	1	0.1%	100.0	16	27.6%	36.2%	59	7.5%	24.3%	2	6.9%	100.0
<= 0m 40s	0	0.0%	100.0	16	27.6%	63.8%	71	9.1%	33.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	10.3%	74.1%	43	5.5%	38.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	1.7%	75.9%	43	5.5%	44.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	8.6%	84.5%	124	15.8%	60.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	6.9%	91.4%	63	8.0%	68.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	91.4%	39	5.0%	73.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	91.4%	38	4.9%	78.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	91.4%	36	4.6%	82.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	1.7%	93.1%	23	2.9%	85.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	93.1%	21	2.7%	88.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	93.1%	16	2.0%	90.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	1.7%	94.8%	30	3.8%	94.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	1.7%	96.6%	17	2.2%	96.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	1.7%	98.3%	14	1.8%	98.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	98.3%	6	0.8%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	98.3%	1	0.1%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	98.3%	5	0.6%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	98.3%	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	1	1.7%	100.0	2	0.3%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	783			58			783			29		

Notes:

Total Records Reported by this PSAP: 888
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 888

Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1145	97.8%	97.8%	2	0.4%	0.4%	132	11.3%	11.3%	57	91.9%	91.9%
<= 0m 20s	22	1.9%	99.7%	61	12.7%	13.1%	122	10.4%	21.7%	0	0.0%	91.9%
<= 0m 30s	4	0.3%	100.0	168	34.9%	48.0%	107	9.1%	30.8%	5	8.1%	100.0
<= 0m 40s	0	0.0%	100.0	140	29.1%	77.1%	206	17.6%	48.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	60	12.5%	89.6%	151	12.9%	61.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	27	5.6%	95.2%	141	12.0%	73.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	19	4.0%	99.2%	163	13.9%	87.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.4%	99.6%	72	6.1%	93.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.6%	30	2.6%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	100.0	9	0.8%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.0%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,171			481			1,171			62		

Notes:

Total Records Reported by this PSAP: 1374
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1374

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 1/1/2010 To 3/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	855	97.2%	97.2%	0	0.0%	0.0%	68	7.7%	7.7%	26	96.3%	96.3%
<= 0m 20s	17	1.9%	99.1%	60	28.7%	28.7%	58	6.6%	14.3%	0	0.0%	96.3%
<= 0m 30s	6	0.7%	99.8%	93	44.5%	73.2%	79	9.0%	23.3%	1	3.7%	100.0
<= 0m 40s	2	0.2%	100.0	32	15.3%	88.5%	123	14.0%	37.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	6.2%	94.7%	112	12.7%	50.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	1.4%	96.2%	66	7.5%	57.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	1.9%	98.1%	185	21.0%	78.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.4%	99.5%	94	10.7%	89.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	34	3.9%	93.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	100.0	19	2.2%	95.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	1.3%	96.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.1%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	880			209			880			27		

Notes:

Total Records Reported by this PSAP: 969
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 969