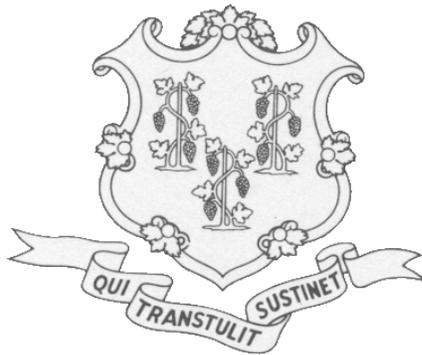


**Department of Emergency Services and
Public Protection
Office of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**



October – December 2012

E9-1-1 TOTAL CALL COUNT REPORT 4th QUARTER 2012

Executive Summary

All 104 PSAPs submitted an E9-1-1 Total Call Report for the fourth quarter of 2012

Two PSAPs did not achieve the State standard that requires that 90% of all 9-1-1 calls received by the PSAP be answered in ten seconds.

- Bridgeport Public Safety Communications Center answered 78.2% of its 9-1-1 calls in 10 sec of receipt.
- Waterbury Police department answered 89.7% of its 9-1-1 calls in 10 sec of receipt.

The statewide average for all PSAPs during the fourth quarter of 2012 was 95.2%.

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	474864	95.2%	95.2%	2704	2.1%	5.0%	64409	12.9%	12.9%	20569	79.3%	79.3%
<= 0m 20s	20140	4.0%	99.2%	49109	38.6%	43.6%	62272	12.5%	25.4%	1378	5.3%	84.6%
<= 0m 30s	3116	0.6%	99.8%	36176	28.5%	72.1%	71666	14.4%	39.7%	2778	10.7%	95.3%
<= 0m 40s	227	0.0%	99.9%	16965	13.3%	85.4%	65805	13.2%	52.9%	32	0.1%	95.4%
<= 0m 50s	79	0.0%	99.9%	7169	5.6%	91.1%	42907	8.6%	61.5%	25	0.1%	95.5%
<= 1m 0s	42	0.0%	99.9%	4012	3.2%	94.2%	32675	6.5%	68.1%	18	0.1%	95.6%
<= 1m 30s	52	0.0%	99.9%	4758	3.7%	98.0%	65035	13.0%	81.1%	14	0.1%	95.6%
<= 2m 0s	16	0.0%	99.9%	1382	1.1%	99.1%	35395	7.1%	88.2%	9	0.0%	95.7%
<= 2m 30s	7	0.0%	99.9%	477	0.4%	99.4%	19857	4.0%	92.2%	10	0.0%	95.7%
<= 3m 0s	4	0.0%	99.9%	194	0.2%	99.6%	11734	2.4%	94.5%	6	0.0%	95.7%
<= 3m 30s	16	0.0%	99.9%	124	0.1%	99.7%	7115	1.4%	95.9%	5	0.0%	95.8%
<= 4m 0s	11	0.0%	99.9%	65	0.1%	99.7%	4880	1.0%	96.9%	13	0.1%	95.8%
<= 4m 30s	0	0.0%	99.9%	51	0.0%	99.8%	3274	0.7%	97.6%	10	0.0%	95.9%
<= 5m 0s	4	0.0%	99.9%	27	0.0%	99.8%	2334	0.5%	98.0%	11	0.0%	95.9%
<= 6m 0s	3	0.0%	99.9%	36	0.0%	99.8%	3163	0.6%	98.7%	12	0.0%	95.9%
<= 7m 0s	3	0.0%	99.9%	17	0.0%	99.8%	1874	0.4%	99.1%	17	0.1%	96.0%
<= 8m 0s	2	0.0%	99.9%	14	0.0%	99.8%	1289	0.3%	99.3%	21	0.1%	96.1%
<= 9m 0s	0	0.0%	99.9%	6	0.0%	99.8%	925	0.2%	99.5%	9	0.0%	96.1%
<= 10m 0s	2	0.0%	99.9%	6	0.0%	99.9%	585	0.1%	99.6%	10	0.0%	96.2%
<= 11m 0s	2	0.0%	99.9%	6	0.0%	99.9%	414	0.1%	99.7%	8	0.0%	96.2%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	99.9%	286	0.1%	99.8%	9	0.0%	96.2%
<= 13m 0s	2	0.0%	99.9%	0	0.0%	99.9%	188	0.0%	99.8%	8	0.0%	96.3%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.9%	130	0.0%	99.8%	7	0.0%	96.3%
<= 15m 0s	3	0.0%	99.9%	0	0.0%	99.9%	87	0.0%	99.8%	14	0.1%	96.3%
<= 16m 0s	4	0.0%	99.9%	1	0.0%	99.9%	78	0.0%	99.9%	11	0.0%	96.4%
<= 17m 0s	2	0.0%	99.9%	0	0.0%	99.9%	69	0.0%	99.9%	17	0.1%	96.4%
<= 18m 0s	1	0.0%	99.9%	0	0.0%	99.9%	41	0.0%	99.9%	9	0.0%	96.5%
<= 19m 0s	7	0.0%	99.9%	0	0.0%	99.9%	37	0.0%	99.9%	9	0.0%	96.5%
<= 20m 0s	12	0.0%	99.9%	1	0.0%	99.9%	25	0.0%	99.9%	10	0.0%	96.6%
>= 20m 0s	260	0.1%	100.0	135	0.1%	100.0	420	0.1%	100.0	703	2.7%	99.3%
Tot. Counts:	498,881			123,435			498,969			25,752		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1580	97.6%	97.6%	0	0.0%	0.0%	102	6.3%	6.3%	56	93.3%	93.3%
<= 0m 20s	37	2.3%	99.9%	54	10.7%	10.7%	177	10.9%	17.2%	1	1.7%	95.0%
<= 0m 30s	2	0.1%	100.0	119	23.5%	34.1%	177	10.9%	28.2%	3	5.0%	100.0
<= 0m 40s	0	0.0%	100.0	142	28.0%	62.1%	212	13.1%	41.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	86	17.0%	79.1%	212	13.1%	54.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	57	11.2%	90.3%	182	11.2%	65.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	38	7.5%	97.8%	293	18.1%	83.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.4%	99.2%	119	7.4%	91.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.8%	100.0	61	3.8%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	32	2.0%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.1%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,619			507			1,619			60		

Notes:

Total Records Reported by this PSAP: 1783
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1783

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1319	96.0%	96.0%	0	0.0%	0.0%	78	5.7%	5.7%	41	71.9%	71.9%
<= 0m 20s	44	3.2%	99.2%	74	12.6%	12.6%	129	9.4%	15.1%	4	7.0%	78.9%
<= 0m 30s	11	0.8%	100.0	81	13.8%	26.5%	142	10.3%	25.4%	12	21.1%	100.0
<= 0m 40s	0	0.0%	100.0	87	14.8%	41.3%	148	10.8%	36.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	79	13.5%	54.8%	147	10.7%	46.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	87	14.8%	69.6%	128	9.3%	56.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	135	23.0%	92.7%	285	20.7%	76.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	28	4.8%	97.4%	130	9.5%	86.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	8	1.4%	98.8%	59	4.3%	90.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.5%	99.3%	34	2.5%	93.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.5%	99.8%	17	1.2%	94.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	12	0.9%	95.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	96.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	97.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,374			586			1,374			57		

Notes:

Total Records Reported by this PSAP: 1533
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1533

Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1570	97.1%	97.1%	0	0.0%	0.0%	73	4.5%	4.5%	33	94.3%	94.3%
<= 0m 20s	43	2.7%	99.8%	114	18.3%	18.3%	132	8.2%	12.7%	2	5.7%	100.0
<= 0m 30s	4	0.2%	100.0	203	32.6%	51.0%	138	8.5%	21.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	143	23.0%	74.0%	208	12.9%	34.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	64	10.3%	84.2%	155	9.6%	43.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	44	7.1%	91.3%	130	8.0%	51.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	44	7.1%	98.4%	274	16.9%	68.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.0%	99.4%	155	9.6%	78.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.5%	102	6.3%	84.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.8%	85	5.3%	89.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	45	2.8%	92.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	37	2.3%	94.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	24	1.5%	96.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.2%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.9%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,617			622			1,617			35		

Notes:

Total Records Reported by this PSAP: 1725
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1725

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1284	98.8%	98.8%	0	0.0%	0.0%	111	8.5%	8.5%	44	93.6%	93.6%
<= 0m 20s	14	1.1%	99.8%	45	25.6%	25.6%	149	11.5%	20.0%	1	2.1%	95.7%
<= 0m 30s	2	0.2%	100.0	78	44.3%	69.9%	151	11.6%	31.6%	2	4.3%	100.0
<= 0m 40s	0	0.0%	100.0	27	15.3%	85.2%	188	14.5%	46.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	6.3%	91.5%	133	10.2%	56.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	1.7%	93.2%	112	8.6%	64.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	2.8%	96.0%	218	16.8%	81.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.1%	97.2%	106	8.2%	89.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.1%	98.3%	51	3.9%	93.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	98.9%	36	2.8%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.9%	15	1.2%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.9%	9	0.7%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.9%	5	0.4%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.9%	2	0.2%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	1.1%	100.0	5	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,300			176			1,300			47		

Notes:

Total Records Reported by this PSAP: 1513
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1513

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2502	98.0%	98.0%	106	11.4%	11.4%	290	11.4%	11.4%	99	94.3%	94.3%
<= 0m 20s	40	1.6%	99.6%	28	3.0%	14.4%	427	16.7%	28.1%	1	1.0%	95.2%
<= 0m 30s	9	0.4%	100.0	84	9.0%	23.4%	209	8.2%	36.3%	5	4.8%	100.0
<= 0m 40s	0	0.0%	100.0	104	11.2%	34.5%	198	7.8%	44.0%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	114	12.2%	46.8%	150	5.9%	49.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	121	13.0%	59.8%	167	6.5%	56.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	225	24.1%	83.9%	425	16.7%	73.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	100	10.7%	94.6%	306	12.0%	85.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	28	3.0%	97.6%	144	5.6%	90.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	15	1.6%	99.2%	83	3.3%	94.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.3%	99.6%	35	1.4%	95.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	24	0.9%	96.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.2%	99.8%	14	0.5%	96.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	2	0.2%	100.0	15	0.6%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.8%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.6%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.5%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,552			932			2,552			105		

Notes:

Total Records Reported by this PSAP: 2975
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2975

Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2445	99.5%	99.5%	0	0.0%	0.0%	134	5.5%	5.5%	53	100.0%	100.0
<= 0m 20s	12	0.5%	100.0	75	27.9%	27.9%	219	8.9%	14.4%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	104	38.7%	66.5%	246	10.0%	24.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	40	14.9%	81.4%	310	12.6%	37.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	6.3%	87.7%	279	11.4%	48.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	3.3%	91.1%	236	9.6%	58.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	5.9%	97.0%	459	18.7%	76.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.9%	98.9%	242	9.8%	86.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.7%	99.6%	121	4.9%	91.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	63	2.6%	94.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	43	1.8%	95.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	25	1.0%	96.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	23	0.9%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	8	0.3%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	18	0.7%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.4%	100.0	8	0.3%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,457			269			2,457			53		

Notes:

Total Records Reported by this PSAP: 2671
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 2671

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5020	99.4%	99.4%	0	0.0%	0.0%	402	8.0%	8.0%	181	97.3%	97.3%
<= 0m 20s	27	0.5%	100.0	29	15.3%	15.3%	476	9.4%	17.4%	3	1.6%	98.9%
<= 0m 30s	1	0.0%	100.0	75	39.7%	55.0%	433	8.6%	26.0%	2	1.1%	100.0
<= 0m 40s	0	0.0%	100.0	32	16.9%	72.0%	378	7.5%	33.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	24	12.7%	84.7%	347	6.9%	40.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	3.7%	88.4%	267	5.3%	45.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	5.8%	94.2%	690	13.7%	59.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.6%	96.8%	541	10.7%	70.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.6%	98.4%	373	7.4%	77.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	98.9%	344	6.8%	84.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	99.5%	232	4.6%	88.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	168	3.3%	92.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	99	2.0%	94.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	64	1.3%	95.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.5%	80	1.6%	96.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.5%	100.0	48	1.0%	97.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.5%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.6%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.4%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,048			189			5,048			186		

Notes:

Total Records Reported by this PSAP: 5788
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5788

Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1172	99.6%	99.6%	1	0.6%	0.6%	74	6.3%	6.3%	29	100.0%	100.0
<= 0m 20s	5	0.4%	100.0	32	19.8%	20.4%	144	12.2%	18.5%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	80	49.4%	69.8%	185	15.7%	34.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	27	16.7%	86.4%	225	19.1%	53.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	3.7%	90.1%	149	12.7%	66.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	3.7%	93.8%	104	8.8%	74.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	4.3%	98.1%	159	13.5%	88.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.9%	100.0	58	4.9%	93.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	31	2.6%	95.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.1%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,177			162			1,177			29		

Notes:

Total Records Reported by this PSAP: 1296
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1296

Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	645	96.4%	96.4%	0	0.0%	0.0%	51	7.6%	7.6%	18	69.2%	69.2%
<= 0m 20s	15	2.2%	98.7%	4	1.9%	1.9%	70	10.5%	18.1%	1	3.8%	73.1%
<= 0m 30s	4	0.6%	99.3%	19	9.0%	10.8%	59	8.8%	26.9%	0	0.0%	73.1%
<= 0m 40s	0	0.0%	99.3%	18	8.5%	19.3%	61	9.1%	36.0%	0	0.0%	73.1%
<= 0m 50s	0	0.0%	99.3%	21	9.9%	29.2%	53	7.9%	43.9%	0	0.0%	73.1%
<= 1m 0s	0	0.0%	99.3%	22	10.4%	39.6%	33	4.9%	48.9%	0	0.0%	73.1%
<= 1m 30s	0	0.0%	99.3%	84	39.6%	79.2%	116	17.3%	66.2%	0	0.0%	73.1%
<= 2m 0s	0	0.0%	99.3%	33	15.6%	94.8%	104	15.5%	81.8%	0	0.0%	73.1%
<= 2m 30s	0	0.0%	99.3%	4	1.9%	96.7%	53	7.9%	89.7%	1	3.8%	76.9%
<= 3m 0s	0	0.0%	99.3%	1	0.5%	97.2%	12	1.8%	91.5%	0	0.0%	76.9%
<= 3m 30s	0	0.0%	99.3%	3	1.4%	98.6%	15	2.2%	93.7%	0	0.0%	76.9%
<= 4m 0s	0	0.0%	99.3%	0	0.0%	98.6%	14	2.1%	95.8%	0	0.0%	76.9%
<= 4m 30s	0	0.0%	99.3%	0	0.0%	98.6%	4	0.6%	96.4%	0	0.0%	76.9%
<= 5m 0s	0	0.0%	99.3%	0	0.0%	98.6%	5	0.7%	97.2%	0	0.0%	76.9%
<= 6m 0s	0	0.0%	99.3%	1	0.5%	99.1%	6	0.9%	98.1%	0	0.0%	76.9%
<= 7m 0s	0	0.0%	99.3%	0	0.0%	99.1%	2	0.3%	98.4%	0	0.0%	76.9%
<= 8m 0s	0	0.0%	99.3%	0	0.0%	99.1%	4	0.6%	99.0%	0	0.0%	76.9%
<= 9m 0s	0	0.0%	99.3%	0	0.0%	99.1%	1	0.1%	99.1%	0	0.0%	76.9%
<= 10m 0s	0	0.0%	99.3%	0	0.0%	99.1%	0	0.0%	99.1%	0	0.0%	76.9%
<= 11m 0s	0	0.0%	99.3%	0	0.0%	99.1%	0	0.0%	99.1%	0	0.0%	76.9%
<= 12m 0s	0	0.0%	99.3%	0	0.0%	99.1%	0	0.0%	99.1%	0	0.0%	76.9%
<= 13m 0s	0	0.0%	99.3%	0	0.0%	99.1%	0	0.0%	99.1%	0	0.0%	76.9%
<= 14m 0s	0	0.0%	99.3%	0	0.0%	99.1%	1	0.1%	99.3%	0	0.0%	76.9%
<= 15m 0s	0	0.0%	99.3%	0	0.0%	99.1%	0	0.0%	99.3%	0	0.0%	76.9%
<= 16m 0s	0	0.0%	99.3%	0	0.0%	99.1%	0	0.0%	99.3%	0	0.0%	76.9%
<= 17m 0s	0	0.0%	99.3%	0	0.0%	99.1%	0	0.0%	99.3%	0	0.0%	76.9%
<= 18m 0s	0	0.0%	99.3%	0	0.0%	99.1%	0	0.0%	99.3%	0	0.0%	76.9%
<= 19m 0s	0	0.0%	99.3%	0	0.0%	99.1%	0	0.0%	99.3%	0	0.0%	76.9%
<= 20m 0s	0	0.0%	99.3%	0	0.0%	99.1%	0	0.0%	99.3%	0	0.0%	76.9%
>= 20m 0s	5	0.7%	100.0	0	0.0%	99.1%	1	0.1%	99.4%	2	7.7%	84.6%
Tot. Counts:	669			210			665			22		

Notes:

Total Records Reported by this PSAP: 746
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 746

Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1995	99.3%	99.3%	0	0.0%	0.0%	526	26.2%	26.2%	48	98.0%	98.0%
<= 0m 20s	11	0.5%	99.9%	26	4.9%	4.9%	151	7.5%	33.7%	0	0.0%	98.0%
<= 0m 30s	3	0.1%	100.0	171	31.9%	36.8%	260	12.9%	46.6%	1	2.0%	100.0
<= 0m 40s	0	0.0%	100.0	140	26.1%	62.9%	283	14.1%	60.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	71	13.2%	76.1%	179	8.9%	69.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	51	9.5%	85.6%	139	6.9%	76.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	60	11.2%	96.8%	269	13.4%	89.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	2.1%	98.9%	97	4.8%	94.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.7%	99.6%	38	1.9%	96.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	24	1.2%	97.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	5	0.2%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	7	0.3%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	3	0.1%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.2%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,009			536			2,009			49		

Notes:

Total Records Reported by this PSAP: 2233
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2233

Fractile 911 Call Response Time Distribution

Clinton Emergency Communications Ctr.

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	867	98.7%	98.7%	0	0.0%	0.0%	42	4.8%	4.8%	14	93.3%	93.3%
<= 0m 20s	7	0.8%	99.5%	11	9.7%	9.7%	52	5.9%	10.7%	1	6.7%	100.0
<= 0m 30s	4	0.5%	100.0	49	43.4%	53.1%	74	8.4%	19.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	29	25.7%	78.8%	103	11.7%	30.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	7.1%	85.8%	84	9.6%	40.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	6.2%	92.0%	71	8.1%	48.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	6.2%	98.2%	148	16.9%	65.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.9%	99.1%	95	10.8%	76.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.1%	60	6.8%	83.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.9%	100.0	38	4.3%	87.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	20	2.3%	89.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	19	2.2%	91.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	23	2.6%	94.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.0%	95.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.1%	96.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	97.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.8%	98.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	878			113			878			15		

Notes:

Total Records Reported by this PSAP: 940
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 940

Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4518	99.0%	99.0%	22	1.7%	1.7%	334	7.3%	7.3%	95	96.0%	96.0%
<= 0m 20s	42	0.9%	99.9%	362	27.8%	29.5%	634	13.9%	21.2%	1	1.0%	97.0%
<= 0m 30s	4	0.1%	100.0	452	34.8%	64.3%	770	16.9%	38.1%	3	3.0%	100.0
<= 0m 40s	0	0.0%	100.0	243	18.7%	83.0%	828	18.1%	56.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	107	8.2%	91.2%	494	10.8%	67.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	47	3.6%	94.8%	315	6.9%	73.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	48	3.7%	98.5%	599	13.1%	87.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	0.9%	99.5%	280	6.1%	93.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.2%	99.7%	95	2.1%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.2%	99.9%	55	1.2%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	100.0	29	0.6%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	35	0.8%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	21	0.5%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,564			1,300			4,564			99		

Notes:

Total Records Reported by this PSAP: 4984
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4984

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop E

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	10303	98.1%	98.1%	6	0.2%	0.2%	1172	11.2%	11.2%	280	88.1%	88.1%
<= 0m 20s	165	1.6%	99.7%	1678	47.8%	48.0%	1457	13.9%	25.0%	6	1.9%	89.9%
<= 0m 30s	31	0.3%	100.0	1178	33.6%	81.6%	2563	24.4%	49.4%	23	7.2%	97.2%
<= 0m 40s	1	0.0%	100.0	359	10.2%	91.9%	1987	18.9%	68.3%	0	0.0%	97.2%
<= 0m 50s	0	0.0%	100.0	137	3.9%	95.8%	1017	9.7%	78.0%	0	0.0%	97.2%
<= 1m 0s	0	0.0%	100.0	58	1.7%	97.4%	647	6.2%	84.1%	0	0.0%	97.2%
<= 1m 30s	1	0.0%	100.0	59	1.7%	99.1%	901	8.6%	92.7%	0	0.0%	97.2%
<= 2m 0s	0	0.0%	100.0	18	0.5%	99.6%	339	3.2%	95.9%	0	0.0%	97.2%
<= 2m 30s	0	0.0%	100.0	4	0.1%	99.7%	150	1.4%	97.4%	0	0.0%	97.2%
<= 3m 0s	0	0.0%	100.0	2	0.1%	99.8%	82	0.8%	98.2%	0	0.0%	97.2%
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.8%	46	0.4%	98.6%	0	0.0%	97.2%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	31	0.3%	98.9%	0	0.0%	97.2%
<= 4m 30s	0	0.0%	100.0	2	0.1%	99.9%	21	0.2%	99.1%	0	0.0%	97.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	13	0.1%	99.2%	0	0.0%	97.2%
<= 6m 0s	0	0.0%	100.0	1	0.0%	99.9%	27	0.3%	99.5%	0	0.0%	97.2%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	16	0.2%	99.6%	0	0.0%	97.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	97.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	97.2%
<= 10m 0s	0	0.0%	100.0	1	0.0%	100.0	7	0.1%	99.8%	0	0.0%	97.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	97.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	97.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	97.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	9	2.8%	100.0
Tot. Counts:	10,502			3,506			10,509			318		

Notes:

Total Records Reported by this PSAP: 11935
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 11935

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	51361	94.2%	94.2%	291	1.2%	1.2%	14629	26.8%	26.8%	3028	82.4%	82.4%
<= 0m 20s	2680	4.9%	99.1%	15416	64.0%	65.2%	7621	14.0%	40.8%	271	7.4%	89.7%
<= 0m 30s	438	0.8%	99.9%	6165	25.6%	90.8%	13548	24.8%	65.7%	372	10.1%	99.9%
<= 0m 40s	30	0.1%	100.0	1477	6.1%	96.9%	9653	17.7%	83.4%	1	0.0%	99.9%
<= 0m 50s	7	0.0%	100.0	384	1.6%	98.5%	3747	6.9%	90.2%	2	0.1%	99.9%
<= 1m 0s	3	0.0%	100.0	166	0.7%	99.2%	1892	3.5%	93.7%	0	0.0%	99.9%
<= 1m 30s	2	0.0%	100.0	137	0.6%	99.8%	2200	4.0%	97.7%	0	0.0%	99.9%
<= 2m 0s	0	0.0%	100.0	34	0.1%	99.9%	599	1.1%	98.8%	0	0.0%	99.9%
<= 2m 30s	0	0.0%	100.0	6	0.0%	99.9%	233	0.4%	99.3%	0	0.0%	99.9%
<= 3m 0s	0	0.0%	100.0	5	0.0%	100.0	123	0.2%	99.5%	0	0.0%	99.9%
<= 3m 30s	0	0.0%	100.0	6	0.0%	100.0	81	0.1%	99.6%	0	0.0%	99.9%
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	42	0.1%	99.7%	0	0.0%	99.9%
<= 4m 30s	0	0.0%	100.0	4	0.0%	100.0	38	0.1%	99.8%	0	0.0%	99.9%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	29	0.1%	99.8%	0	0.0%	99.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.0%	99.9%	0	0.0%	99.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.0%	99.9%	0	0.0%	99.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	99.9%	1	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	1	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	54,521			24,093			54,521			3,676		

Notes:

Total Records Reported by this PSAP: 66423
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 66423

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	19219	95.2%	95.2%	28	0.3%	0.3%	2610	12.9%	12.9%	939	83.6%	83.6%
<= 0m 20s	713	3.5%	98.8%	5039	54.7%	55.0%	2303	11.4%	24.3%	18	1.6%	85.2%
<= 0m 30s	70	0.3%	99.1%	2872	31.2%	86.2%	4824	23.9%	48.2%	21	1.9%	87.1%
<= 0m 40s	13	0.1%	99.2%	688	7.5%	93.7%	4179	20.7%	69.0%	0	0.0%	87.1%
<= 0m 50s	4	0.0%	99.2%	211	2.3%	96.0%	1737	8.6%	77.6%	0	0.0%	87.1%
<= 1m 0s	4	0.0%	99.2%	94	1.0%	97.0%	1149	5.7%	83.3%	0	0.0%	87.1%
<= 1m 30s	12	0.1%	99.3%	123	1.3%	98.3%	1680	8.3%	91.6%	0	0.0%	87.1%
<= 2m 0s	4	0.0%	99.3%	24	0.3%	98.6%	637	3.2%	94.7%	0	0.0%	87.1%
<= 2m 30s	1	0.0%	99.3%	17	0.2%	98.8%	309	1.5%	96.3%	0	0.0%	87.1%
<= 3m 0s	0	0.0%	99.3%	7	0.1%	98.8%	162	0.8%	97.1%	0	0.0%	87.1%
<= 3m 30s	2	0.0%	99.3%	6	0.1%	98.9%	115	0.6%	97.6%	0	0.0%	87.1%
<= 4m 0s	0	0.0%	99.3%	2	0.0%	98.9%	70	0.3%	98.0%	0	0.0%	87.1%
<= 4m 30s	0	0.0%	99.3%	2	0.0%	99.0%	59	0.3%	98.3%	0	0.0%	87.1%
<= 5m 0s	0	0.0%	99.3%	3	0.0%	99.0%	34	0.2%	98.4%	0	0.0%	87.1%
<= 6m 0s	1	0.0%	99.3%	2	0.0%	99.0%	49	0.2%	98.7%	0	0.0%	87.1%
<= 7m 0s	0	0.0%	99.3%	2	0.0%	99.0%	37	0.2%	98.9%	0	0.0%	87.1%
<= 8m 0s	0	0.0%	99.3%	0	0.0%	99.0%	18	0.1%	99.0%	0	0.0%	87.1%
<= 9m 0s	0	0.0%	99.3%	0	0.0%	99.0%	19	0.1%	99.1%	0	0.0%	87.1%
<= 10m 0s	0	0.0%	99.3%	1	0.0%	99.0%	15	0.1%	99.1%	0	0.0%	87.1%
<= 11m 0s	0	0.0%	99.3%	0	0.0%	99.0%	7	0.0%	99.2%	0	0.0%	87.1%
<= 12m 0s	0	0.0%	99.3%	0	0.0%	99.0%	6	0.0%	99.2%	0	0.0%	87.1%
<= 13m 0s	0	0.0%	99.3%	0	0.0%	99.0%	6	0.0%	99.2%	0	0.0%	87.1%
<= 14m 0s	0	0.0%	99.3%	0	0.0%	99.0%	2	0.0%	99.2%	0	0.0%	87.1%
<= 15m 0s	0	0.0%	99.3%	0	0.0%	99.0%	3	0.0%	99.2%	0	0.0%	87.1%
<= 16m 0s	0	0.0%	99.3%	0	0.0%	99.0%	4	0.0%	99.3%	0	0.0%	87.1%
<= 17m 0s	0	0.0%	99.3%	0	0.0%	99.0%	5	0.0%	99.3%	0	0.0%	87.1%
<= 18m 0s	0	0.0%	99.3%	0	0.0%	99.0%	4	0.0%	99.3%	0	0.0%	87.1%
<= 19m 0s	0	0.0%	99.3%	0	0.0%	99.0%	0	0.0%	99.3%	0	0.0%	87.1%
<= 20m 0s	0	0.0%	99.3%	0	0.0%	99.0%	1	0.0%	99.3%	0	0.0%	87.1%
>= 20m 0s	137	0.7%	100.0	51	0.6%	99.6%	18	0.1%	99.4%	17	1.5%	88.6%
Tot. Counts:	20,180			9,172			20,062			995		

Notes:

Total Records Reported by this PSAP: 23407
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 23407

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop W

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	441	98.9%	98.9%	0	0.0%	100.0	61	13.7%	13.7%	26	92.9%	92.9%
<= 0m 20s	4	0.9%	99.8%	0	0.0%	100.0	95	21.3%	35.0%	1	3.6%	96.4%
<= 0m 30s	1	0.2%	100.0	0	0.0%	100.0	60	13.5%	48.4%	1	3.6%	100.0
<= 0m 40s	0	0.0%	100.0	0	0.0%	100.0	75	16.8%	65.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	0	0.0%	100.0	35	7.8%	73.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	0	0.0%	100.0	28	6.3%	79.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	0	0.0%	100.0	43	9.6%	89.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	22	4.9%	93.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	10	2.2%	96.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.3%	97.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	446			0			446			28		

Notes:

Total Records Reported by this PSAP: 547
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 547

Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1344	98.4%	98.4%	3	0.4%	0.4%	86	6.3%	6.3%	31	88.6%	88.6%
<= 0m 20s	21	1.5%	99.9%	304	44.6%	45.1%	80	5.9%	12.2%	1	2.9%	91.4%
<= 0m 30s	1	0.1%	100.0	224	32.9%	78.0%	188	13.8%	25.9%	3	8.6%	100.0
<= 0m 40s	0	0.0%	100.0	77	11.3%	89.3%	203	14.9%	40.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	38	5.6%	94.9%	155	11.3%	52.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	2.1%	96.9%	128	9.4%	61.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	2.2%	99.1%	260	19.0%	80.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.4%	99.6%	136	10.0%	90.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.9%	55	4.0%	94.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.9%	24	1.8%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	12	0.9%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	9	0.7%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	7	0.5%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.4%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	6	0.4%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,366			681			1,366			35		

Notes:

Total Records Reported by this PSAP: 1498
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1498

Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7569	97.8%	97.8%	0	0.0%	0.0%	531	6.9%	6.9%	206	90.0%	90.0%
<= 0m 20s	132	1.7%	99.5%	304	10.0%	10.0%	695	9.0%	15.8%	2	0.9%	90.8%
<= 0m 30s	31	0.4%	99.9%	1224	40.4%	50.5%	745	9.6%	25.5%	13	5.7%	96.5%
<= 0m 40s	2	0.0%	100.0	861	28.4%	78.9%	1370	17.7%	43.2%	0	0.0%	96.5%
<= 0m 50s	2	0.0%	100.0	301	9.9%	88.9%	1149	14.9%	58.0%	0	0.0%	96.5%
<= 1m 0s	1	0.0%	100.0	151	5.0%	93.9%	812	10.5%	68.5%	0	0.0%	96.5%
<= 1m 30s	0	0.0%	100.0	139	4.6%	98.4%	1395	18.0%	86.6%	0	0.0%	96.5%
<= 2m 0s	0	0.0%	100.0	28	0.9%	99.4%	520	6.7%	93.3%	0	0.0%	96.5%
<= 2m 30s	0	0.0%	100.0	9	0.3%	99.7%	228	2.9%	96.2%	0	0.0%	96.5%
<= 3m 0s	0	0.0%	100.0	6	0.2%	99.9%	82	1.1%	97.3%	0	0.0%	96.5%
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.9%	52	0.7%	98.0%	0	0.0%	96.5%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	32	0.4%	98.4%	0	0.0%	96.5%
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	27	0.3%	98.7%	0	0.0%	96.5%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	19	0.2%	99.0%	0	0.0%	96.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	34	0.4%	99.4%	0	0.0%	96.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.2%	99.6%	0	0.0%	96.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	0	0.0%	96.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	96.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	96.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	96.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	96.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	96.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	96.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	96.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.9%	97.4%
Tot. Counts:	7,737			3,027			7,737			223		

Notes:

Total Records Reported by this PSAP: 8667
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 8667

Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1506	95.9%	95.9%	1	0.3%	0.3%	248	15.8%	15.8%	52	75.4%	75.4%
<= 0m 20s	55	3.5%	99.4%	52	13.9%	14.1%	184	11.7%	27.5%	7	10.1%	85.5%
<= 0m 30s	6	0.4%	99.8%	107	28.5%	42.7%	199	12.7%	40.2%	10	14.5%	100.0
<= 0m 40s	3	0.2%	100.0	84	22.4%	65.1%	230	14.6%	54.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	50	13.3%	78.4%	185	11.8%	66.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	31	8.3%	86.7%	130	8.3%	74.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	42	11.2%	97.9%	217	13.8%	88.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.3%	99.2%	79	5.0%	93.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	42	2.7%	96.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.5%	13	0.8%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.7%	13	0.8%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	3	0.2%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	7	0.4%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	5	0.3%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	6	0.4%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	2	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.7%	2	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.3%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,570			375			1,570			69		

Notes:

Total Records Reported by this PSAP: 1786
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1786

Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1248	96.1%	96.1%	0	0.0%	0.0%	75	5.8%	5.8%	22	59.5%	59.5%
<= 0m 20s	44	3.4%	99.5%	143	30.4%	30.4%	114	8.8%	14.6%	2	5.4%	64.9%
<= 0m 30s	6	0.5%	100.0	149	31.6%	62.0%	177	13.6%	28.2%	3	8.1%	73.0%
<= 0m 40s	0	0.0%	100.0	90	19.1%	81.1%	252	19.4%	47.6%	1	2.7%	75.7%
<= 0m 50s	0	0.0%	100.0	41	8.7%	89.8%	159	12.2%	59.9%	0	0.0%	75.7%
<= 1m 0s	0	0.0%	100.0	15	3.2%	93.0%	138	10.6%	70.5%	0	0.0%	75.7%
<= 1m 30s	0	0.0%	100.0	21	4.5%	97.5%	247	19.0%	89.5%	0	0.0%	75.7%
<= 2m 0s	0	0.0%	100.0	8	1.7%	99.2%	78	6.0%	95.5%	0	0.0%	75.7%
<= 2m 30s	0	0.0%	100.0	4	0.8%	100.0	30	2.3%	97.8%	0	0.0%	75.7%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	98.8%	0	0.0%	75.7%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.2%	0	0.0%	75.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	75.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	75.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	75.7%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	75.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	75.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	75.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	75.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	75.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	75.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	75.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	2.7%	78.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	78.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	78.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	78.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	78.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	78.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	78.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	78.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	5	13.5%	91.9%
Tot. Counts:	1,298			471			1,298			34		

Notes:

Total Records Reported by this PSAP: 1401
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1401

Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5362	99.2%	99.2%	0	0.0%	0.0%	473	8.7%	8.7%	219	98.6%	98.6%
<= 0m 20s	41	0.8%	99.9%	27	10.8%	10.8%	502	9.3%	18.0%	2	0.9%	99.5%
<= 0m 30s	3	0.1%	100.0	98	39.4%	50.2%	406	7.5%	25.5%	1	0.5%	100.0
<= 0m 40s	0	0.0%	100.0	51	20.5%	70.7%	361	6.7%	32.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	28	11.2%	81.9%	307	5.7%	37.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	16	6.4%	88.4%	226	4.2%	42.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	19	7.6%	96.0%	783	14.5%	56.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.0%	98.0%	702	13.0%	69.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	98.4%	559	10.3%	79.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	98.8%	365	6.8%	86.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.8%	99.6%	196	3.6%	90.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	133	2.5%	92.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	87	1.6%	94.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	54	1.0%	95.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	76	1.4%	96.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.6%	41	0.8%	97.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.4%	100.0	56	1.0%	98.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	39	0.7%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,406			249			5,406			222		

Notes:

Total Records Reported by this PSAP: 6233
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 6233

Fractile 911 Call Response Time Distribution

East Haven Fire Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3042	97.9%	97.9%	12	1.1%	1.1%	234	7.5%	7.5%	72	94.7%	94.7%
<= 0m 20s	58	1.9%	99.8%	378	33.2%	34.2%	304	9.8%	17.3%	1	1.3%	96.1%
<= 0m 30s	6	0.2%	100.0	426	37.4%	71.6%	570	18.4%	35.7%	3	3.9%	100.0
<= 0m 40s	0	0.0%	100.0	208	18.3%	89.9%	537	17.3%	53.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	53	4.7%	94.6%	377	12.1%	65.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	21	1.8%	96.4%	260	8.4%	73.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	29	2.5%	98.9%	446	14.4%	87.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	0.8%	99.7%	180	5.8%	93.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.2%	99.9%	78	2.5%	96.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.9%	43	1.4%	97.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	9	0.3%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	14	0.5%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.5%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,106			1,139			3,106			76		

Notes:

Total Records Reported by this PSAP: 3416
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3416

Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	831	98.6%	98.6%	0	0.0%	0.0%	47	5.6%	5.7%	11	100.0%	100.0
<= 0m 20s	7	0.8%	99.4%	3	2.0%	2.0%	69	8.2%	13.9%	0	0.0%	100.0
<= 0m 30s	4	0.5%	99.9%	39	25.5%	27.5%	69	8.2%	22.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	99.9%	31	20.3%	47.7%	101	12.0%	34.0%	0	0.0%	100.0
<= 0m 50s	1	0.1%	100.0	26	17.0%	64.7%	102	12.1%	46.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	12.4%	77.1%	114	13.5%	59.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	23	15.0%	92.2%	180	21.4%	81.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	5.9%	98.0%	89	10.6%	91.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.3%	99.3%	27	3.2%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	7	0.8%	95.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	100.0	7	0.8%	96.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	97.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	843			153			842			11		

Notes:

Total Records Reported by this PSAP: 915
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 915

Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1054	97.1%	97.1%	0	0.0%	0.0%	67	6.2%	6.2%	27	75.0%	75.0%
<= 0m 20s	28	2.6%	99.7%	108	22.6%	22.6%	67	6.2%	12.4%	0	0.0%	75.0%
<= 0m 30s	2	0.2%	99.9%	190	39.8%	62.5%	111	10.2%	22.6%	9	25.0%	100.0
<= 0m 40s	0	0.0%	99.9%	92	19.3%	81.8%	144	13.3%	35.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	43	9.0%	90.8%	150	13.8%	49.7%	0	0.0%	100.0
<= 1m 0s	1	0.1%	100.0	17	3.6%	94.3%	140	12.9%	62.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	3.4%	97.7%	231	21.3%	83.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	1.9%	99.6%	93	8.6%	92.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.8%	38	3.5%	95.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	16	1.5%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	7	0.6%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.7%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	4	0.4%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,085			477			1,085			36		

Notes:

Total Records Reported by this PSAP: 1195
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1195

Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	443	98.7%	98.7%	0	0.0%	0.0%	44	9.8%	9.8%	13	92.9%	92.9%
<= 0m 20s	6	1.3%	100.0	6	9.2%	9.2%	37	8.2%	18.0%	0	0.0%	92.9%
<= 0m 30s	0	0.0%	100.0	21	32.3%	41.5%	60	13.4%	31.4%	1	7.1%	100.0
<= 0m 40s	0	0.0%	100.0	9	13.8%	55.4%	52	11.6%	43.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	15.4%	70.8%	61	13.6%	56.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	10.8%	81.5%	45	10.0%	66.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	12.3%	93.8%	71	15.8%	82.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.5%	95.4%	31	6.9%	89.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	95.4%	14	3.1%	92.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	95.4%	3	0.7%	93.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	3.1%	98.5%	8	1.8%	94.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.5%	3	0.7%	95.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.5%	3	0.7%	96.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.5%	2	0.4%	96.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	98.5%	3	0.7%	97.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	98.5%	2	0.4%	97.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	98.5%	4	0.9%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	98.5%	2	0.4%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	98.5%	2	0.4%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	1	1.5%	100.0	2	0.4%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	449			65			449			14		

Notes:

Total Records Reported by this PSAP: 502
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 502

Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2895	97.6%	97.6%	0	0.0%	0.0%	218	7.3%	7.3%	79	97.5%	97.5%
<= 0m 20s	64	2.2%	99.8%	8	4.3%	4.3%	247	8.3%	15.7%	1	1.2%	98.8%
<= 0m 30s	6	0.2%	100.0	67	35.6%	39.9%	246	8.3%	24.0%	0	0.0%	98.8%
<= 0m 40s	0	0.0%	100.0	51	27.1%	67.0%	280	9.4%	33.4%	0	0.0%	98.8%
<= 0m 50s	0	0.0%	100.0	24	12.8%	79.8%	276	9.3%	42.7%	0	0.0%	98.8%
<= 1m 0s	0	0.0%	100.0	10	5.3%	85.1%	244	8.2%	50.9%	0	0.0%	98.8%
<= 1m 30s	0	0.0%	100.0	16	8.5%	93.6%	562	18.9%	69.9%	0	0.0%	98.8%
<= 2m 0s	0	0.0%	100.0	5	2.7%	96.3%	362	12.2%	82.1%	0	0.0%	98.8%
<= 2m 30s	0	0.0%	100.0	4	2.1%	98.4%	157	5.3%	87.4%	0	0.0%	98.8%
<= 3m 0s	1	0.0%	100.0	1	0.5%	98.9%	111	3.7%	91.1%	0	0.0%	98.8%
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.9%	84	2.8%	94.0%	0	0.0%	98.8%
<= 4m 0s	0	0.0%	100.0	1	0.5%	99.5%	53	1.8%	95.8%	0	0.0%	98.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	34	1.1%	96.9%	0	0.0%	98.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	21	0.7%	97.6%	0	0.0%	98.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.5%	29	1.0%	98.6%	0	0.0%	98.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.5%	14	0.5%	99.1%	0	0.0%	98.8%
<= 8m 0s	0	0.0%	100.0	1	0.5%	100.0	12	0.4%	99.5%	0	0.0%	98.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.8%	0	0.0%	98.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	98.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	98.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	1.2%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,966			188			2,966			81		

Notes:

Total Records Reported by this PSAP: 3259
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3259

Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3993	96.7%	96.7%	0	0.0%	0.0%	255	6.2%	6.2%	136	71.6%	71.6%
<= 0m 20s	117	2.8%	99.6%	77	21.9%	21.9%	313	7.6%	13.8%	21	11.1%	82.6%
<= 0m 30s	18	0.4%	100.0	131	37.3%	59.3%	343	8.3%	22.1%	25	13.2%	95.8%
<= 0m 40s	0	0.0%	100.0	70	19.9%	79.2%	418	10.1%	32.2%	0	0.0%	95.8%
<= 0m 50s	0	0.0%	100.0	31	8.8%	88.0%	388	9.4%	41.6%	0	0.0%	95.8%
<= 1m 0s	0	0.0%	100.0	19	5.4%	93.4%	348	8.4%	50.0%	0	0.0%	95.8%
<= 1m 30s	0	0.0%	100.0	17	4.8%	98.3%	747	18.1%	68.1%	0	0.0%	95.8%
<= 2m 0s	0	0.0%	100.0	3	0.9%	99.1%	479	11.6%	79.7%	0	0.0%	95.8%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.1%	274	6.6%	86.3%	0	0.0%	95.8%
<= 3m 0s	0	0.0%	100.0	3	0.9%	100.0	172	4.2%	90.5%	0	0.0%	95.8%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	100	2.4%	92.9%	0	0.0%	95.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	88	2.1%	95.0%	0	0.0%	95.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	44	1.1%	96.1%	0	0.0%	95.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.8%	96.9%	0	0.0%	95.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	59	1.4%	98.3%	1	0.5%	96.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.6%	98.9%	0	0.0%	96.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.2%	0	0.0%	96.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.3%	0	0.0%	96.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.6%	0	0.0%	96.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	96.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	96.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	96.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	96.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	96.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	96.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	96.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	96.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	7	3.7%	100.0
Tot. Counts:	4,128			351			4,130			190		

Notes:

Total Records Reported by this PSAP: 4675
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4675

Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2658	98.0%	98.0%	1	0.2%	0.2%	144	5.3%	5.3%	106	93.8%	93.8%
<= 0m 20s	51	1.9%	99.9%	81	15.3%	15.5%	262	9.7%	15.0%	3	2.7%	96.5%
<= 0m 30s	3	0.1%	100.0	236	44.7%	60.2%	338	12.5%	27.4%	4	3.5%	100.0
<= 0m 40s	0	0.0%	100.0	97	18.4%	78.6%	408	15.0%	42.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	44	8.3%	86.9%	269	9.9%	52.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	4.2%	91.1%	206	7.6%	60.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	29	5.5%	96.6%	447	16.5%	76.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	1.7%	98.3%	281	10.4%	86.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.8%	99.1%	131	4.8%	91.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.2%	67	2.5%	94.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	36	1.3%	95.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.4%	99.6%	28	1.0%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.8%	17	0.6%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	13	0.5%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	30	1.1%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.6%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,712			528			2,712			113		

Notes:

Total Records Reported by this PSAP: 3079
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3079

Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1869	99.1%	99.1%	0	0.0%	0.0%	107	5.7%	5.7%	28	96.6%	96.6%
<= 0m 20s	15	0.8%	99.9%	47	22.9%	22.9%	228	12.1%	17.8%	1	3.4%	100.0
<= 0m 30s	2	0.1%	100.0	100	48.8%	71.7%	223	11.8%	29.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	34	16.6%	88.3%	269	14.3%	43.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	4.9%	93.2%	208	11.0%	54.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.4%	95.6%	162	8.6%	63.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	2.4%	98.0%	343	18.2%	81.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.5%	99.5%	170	9.0%	90.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	100.0	61	3.2%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.2%	95.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	0.9%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	96.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,886			205			1,886			29		

Notes:

Total Records Reported by this PSAP: 2071
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2071

Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	998	97.0%	97.0%	0	0.0%	0.0%	65	6.3%	6.3%	23	71.9%	71.9%
<= 0m 20s	27	2.6%	99.6%	78	15.0%	15.0%	101	9.8%	16.1%	1	3.1%	75.0%
<= 0m 30s	4	0.4%	100.0	132	25.4%	40.4%	126	12.2%	28.4%	8	25.0%	100.0
<= 0m 40s	0	0.0%	100.0	109	21.0%	61.3%	185	18.0%	46.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	59	11.3%	72.7%	118	11.5%	57.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	64	12.3%	85.0%	100	9.7%	67.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	60	11.5%	96.5%	184	17.9%	85.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	14	2.7%	99.2%	73	7.1%	92.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.8%	100.0	31	3.0%	95.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.6%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.9%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,029			520			1,029			32		

Notes:

Total Records Reported by this PSAP: 1138
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1138

Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5089	97.4%	97.4%	0	0.0%	0.0%	537	10.3%	10.3%	164	90.6%	90.6%
<= 0m 20s	129	2.5%	99.8%	18	8.7%	8.7%	629	12.0%	22.3%	10	5.5%	96.1%
<= 0m 30s	8	0.2%	100.0	73	35.1%	43.8%	667	12.8%	35.1%	7	3.9%	100.0
<= 0m 40s	0	0.0%	100.0	49	23.6%	67.3%	712	13.6%	48.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	26	12.5%	79.8%	548	10.5%	59.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	17	8.2%	88.0%	461	8.8%	68.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	7.7%	95.7%	822	15.7%	83.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.4%	98.1%	381	7.3%	91.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.4%	99.5%	178	3.4%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	78	1.5%	95.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	100.0	53	1.0%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.6%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	29	0.6%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.5%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,226			208			5,226			181		

Notes:

Total Records Reported by this PSAP: 6224
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 6224

Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3936	99.8%	99.8%	13	1.2%	1.2%	246	6.2%	6.2%	131	100.0%	100.0
<= 0m 20s	9	0.2%	100.0	308	29.4%	30.6%	290	7.4%	13.6%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	351	33.5%	64.1%	412	10.4%	24.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	193	18.4%	82.5%	584	14.8%	38.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	73	7.0%	89.4%	338	8.6%	47.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	41	3.9%	93.3%	227	5.8%	53.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	38	3.6%	96.9%	490	12.4%	65.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	17	1.6%	98.6%	470	11.9%	77.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	98.9%	381	9.7%	87.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.3%	99.1%	197	5.0%	92.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.3%	99.4%	102	2.6%	94.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	50	1.3%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.5%	29	0.7%	96.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.6%	23	0.6%	97.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.7%	37	0.9%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	21	0.5%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	2	0.2%	99.9%	10	0.3%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.1%	100.0	16	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,945			1,049			3,945			131		

Notes:

Total Records Reported by this PSAP: 4453
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4453

Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1620	96.1%	96.1%	0	0.0%	0.0%	238	14.1%	14.1%	48	63.2%	63.2%
<= 0m 20s	53	3.1%	99.2%	142	22.4%	22.4%	163	9.7%	23.8%	5	6.6%	69.7%
<= 0m 30s	13	0.8%	100.0	249	39.2%	61.6%	275	16.3%	40.1%	22	28.9%	98.7%
<= 0m 40s	0	0.0%	100.0	141	22.2%	83.8%	343	20.3%	60.4%	0	0.0%	98.7%
<= 0m 50s	0	0.0%	100.0	53	8.3%	92.1%	201	11.9%	72.4%	0	0.0%	98.7%
<= 1m 0s	0	0.0%	100.0	28	4.4%	96.5%	146	8.7%	81.0%	0	0.0%	98.7%
<= 1m 30s	0	0.0%	100.0	16	2.5%	99.1%	183	10.9%	91.9%	0	0.0%	98.7%
<= 2m 0s	0	0.0%	100.0	5	0.8%	99.8%	75	4.4%	96.3%	0	0.0%	98.7%
<= 2m 30s	0	0.0%	100.0	1	0.2%	100.0	29	1.7%	98.0%	0	0.0%	98.7%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	98.6%	1	1.3%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,686			635			1,686			76		

Notes:

Total Records Reported by this PSAP: 1878
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1878

Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6316	97.1%	97.1%	1	0.3%	0.3%	817	12.5%	12.5%	261	84.5%	84.5%
<= 0m 20s	177	2.7%	99.8%	89	29.4%	29.7%	842	12.9%	25.5%	9	2.9%	87.4%
<= 0m 30s	12	0.2%	100.0	106	35.0%	64.7%	732	11.2%	36.7%	8	2.6%	90.0%
<= 0m 40s	0	0.0%	100.0	43	14.2%	78.9%	645	9.9%	46.6%	2	0.6%	90.6%
<= 0m 50s	0	0.0%	100.0	20	6.6%	85.5%	445	6.8%	53.4%	1	0.3%	90.9%
<= 1m 0s	0	0.0%	100.0	17	5.6%	91.1%	341	5.2%	58.7%	0	0.0%	90.9%
<= 1m 30s	0	0.0%	100.0	18	5.9%	97.0%	967	14.8%	73.5%	0	0.0%	90.9%
<= 2m 0s	0	0.0%	100.0	4	1.3%	98.3%	752	11.5%	85.0%	0	0.0%	90.9%
<= 2m 30s	0	0.0%	100.0	3	1.0%	99.3%	442	6.8%	91.8%	0	0.0%	90.9%
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.7%	187	2.9%	94.7%	0	0.0%	90.9%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	116	1.8%	96.5%	0	0.0%	90.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	62	1.0%	97.4%	0	0.0%	90.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	33	0.5%	97.9%	0	0.0%	90.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	17	0.3%	98.2%	0	0.0%	90.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	46	0.7%	98.9%	1	0.3%	91.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	20	0.3%	99.2%	1	0.3%	91.6%
<= 8m 0s	0	0.0%	100.0	1	0.3%	100.0	17	0.3%	99.5%	1	0.3%	91.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.6%	0	0.0%	91.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	1	0.3%	92.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	92.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	92.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	92.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	92.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	1	0.3%	92.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.3%	92.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	92.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	92.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	92.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	14	4.5%	97.4%
Tot. Counts:	6,505			303			6,515			301		

Notes:

Total Records Reported by this PSAP: 7422
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7422

Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	25911	92.8%	92.8%	1	0.1%	0.1%	4588	16.4%	16.4%	1695	79.6%	79.6%
<= 0m 20s	1797	6.4%	99.2%	167	15.1%	15.1%	3094	11.1%	27.5%	73	3.4%	83.0%
<= 0m 30s	160	0.6%	99.8%	360	32.5%	47.6%	2142	7.7%	35.2%	120	5.6%	88.6%
<= 0m 40s	2	0.0%	99.8%	241	21.7%	69.3%	2340	8.4%	43.6%	1	0.0%	88.7%
<= 0m 50s	6	0.0%	99.8%	122	11.0%	80.3%	2196	7.9%	51.4%	5	0.2%	88.9%
<= 1m 0s	0	0.0%	99.8%	72	6.5%	86.8%	2135	7.6%	59.1%	8	0.4%	89.3%
<= 1m 30s	2	0.0%	99.8%	87	7.8%	94.7%	4978	17.8%	76.9%	6	0.3%	89.6%
<= 2m 0s	3	0.0%	99.8%	26	2.3%	97.0%	2614	9.4%	86.2%	6	0.3%	89.9%
<= 2m 30s	4	0.0%	99.9%	9	0.8%	97.8%	1359	4.9%	91.1%	6	0.3%	90.1%
<= 3m 0s	1	0.0%	99.9%	4	0.4%	98.2%	730	2.6%	93.7%	1	0.0%	90.2%
<= 3m 30s	11	0.0%	99.9%	2	0.2%	98.4%	428	1.5%	95.3%	1	0.0%	90.2%
<= 4m 0s	9	0.0%	99.9%	2	0.2%	98.6%	278	1.0%	96.3%	5	0.2%	90.5%
<= 4m 30s	0	0.0%	99.9%	2	0.2%	98.7%	198	0.7%	97.0%	3	0.1%	90.6%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	98.7%	136	0.5%	97.5%	5	0.2%	90.8%
<= 6m 0s	0	0.0%	99.9%	3	0.3%	99.0%	220	0.8%	98.2%	6	0.3%	91.1%
<= 7m 0s	2	0.0%	99.9%	1	0.1%	99.1%	125	0.4%	98.7%	6	0.3%	91.4%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	99.1%	110	0.4%	99.1%	8	0.4%	91.8%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	99.1%	59	0.2%	99.3%	5	0.2%	92.0%
<= 10m 0s	2	0.0%	99.9%	1	0.1%	99.2%	51	0.2%	99.5%	3	0.1%	92.2%
<= 11m 0s	1	0.0%	100.0	1	0.1%	99.3%	24	0.1%	99.6%	4	0.2%	92.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.3%	26	0.1%	99.7%	3	0.1%	92.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.3%	17	0.1%	99.7%	2	0.1%	92.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.3%	13	0.0%	99.8%	3	0.1%	92.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.3%	13	0.0%	99.8%	6	0.3%	93.0%
<= 16m 0s	4	0.0%	100.0	0	0.0%	99.3%	5	0.0%	99.8%	6	0.3%	93.3%
<= 17m 0s	1	0.0%	100.0	0	0.0%	99.3%	5	0.0%	99.8%	7	0.3%	93.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.3%	3	0.0%	99.9%	6	0.3%	93.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.3%	6	0.0%	99.9%	5	0.2%	94.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	99.9%	2	0.1%	94.2%
>= 20m 0s	8	0.0%	100.0	8	0.7%	100.0	32	0.1%	100.0	118	5.5%	99.8%
Tot. Counts:	27,924			1,109			27,925			2,125		

Notes:

Total Records Reported by this PSAP: 34601
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 34601

Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1593	98.8%	98.9%	0	0.0%	0.0%	137	8.5%	8.5%	94	95.9%	95.9%
<= 0m 20s	15	0.9%	99.8%	28	4.9%	4.9%	118	7.3%	15.8%	2	2.0%	98.0%
<= 0m 30s	3	0.2%	100.0	100	17.5%	22.4%	138	8.6%	24.3%	2	2.0%	100.0
<= 0m 40s	0	0.0%	100.0	141	24.7%	47.0%	156	9.7%	34.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	94	16.4%	63.5%	157	9.7%	43.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	65	11.4%	74.8%	145	9.0%	52.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	96	16.8%	91.6%	304	18.8%	71.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	28	4.9%	96.5%	135	8.4%	79.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	8	1.4%	97.9%	68	4.2%	84.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.9%	98.8%	35	2.2%	86.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	6	1.0%	99.8%	24	1.5%	87.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	16	1.0%	88.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	10	0.6%	89.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	11	0.7%	90.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	14	0.9%	91.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	15	0.9%	91.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	0.6%	92.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.5%	92.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	93.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	1	0.2%	100.0	7	0.4%	93.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	94.0%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	94.2%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	94.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	94.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	95.0%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	95.2%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	95.5%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	95.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	95.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	68	4.2%	100.0	0	0.0%	100.0
Tot. Counts:	1,611			572			1,614			98		

Notes:

Total Records Reported by this PSAP: 1963
 Number of Records not Processed due to Bad 1
 Total Records Analyzed: 1962

Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6547	98.6%	98.6%	0	0.0%	0.0%	269	4.1%	4.1%	178	97.8%	97.8%
<= 0m 20s	88	1.3%	99.9%	223	13.3%	13.3%	339	5.1%	9.2%	2	1.1%	98.9%
<= 0m 30s	4	0.1%	100.0	516	30.9%	44.2%	469	7.1%	16.2%	2	1.1%	100.0
<= 0m 40s	0	0.0%	100.0	378	22.6%	66.8%	707	10.6%	26.9%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	195	11.7%	78.5%	535	8.1%	34.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	105	6.3%	84.7%	398	6.0%	40.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	168	10.0%	94.8%	821	12.4%	53.3%	0	0.0%	100.0
<= 2m 0s	1	0.0%	100.0	52	3.1%	97.9%	748	11.3%	64.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	13	0.8%	98.7%	675	10.2%	74.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	10	0.6%	99.3%	576	8.7%	83.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	0.2%	99.5%	351	5.3%	88.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	6	0.4%	99.9%	217	3.3%	91.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.1%	100.0	131	2.0%	93.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	89	1.3%	95.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	94	1.4%	96.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	73	1.1%	97.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	34	0.5%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.5%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.3%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.3%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.2%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,641			1,672			6,641			182		

Notes:

Total Records Reported by this PSAP: 7291
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7291

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1108	98.8%	98.8%	1	0.7%	0.7%	56	5.0%	5.0%	37	97.4%	97.4%
<= 0m 20s	13	1.2%	100.0	12	8.6%	9.3%	89	7.9%	12.9%	1	2.6%	100.0
<= 0m 30s	0	0.0%	100.0	53	37.9%	47.1%	103	9.2%	22.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	43	30.7%	77.9%	132	11.8%	33.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	5.7%	83.6%	109	9.7%	43.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	5.0%	88.6%	89	7.9%	51.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	5.0%	93.6%	192	17.1%	68.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	4.3%	97.9%	152	13.5%	82.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	98.6%	80	7.1%	89.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.7%	99.3%	43	3.8%	93.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	100.0	26	2.3%	95.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.1%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,121			140			1,122			38		

Notes:

Total Records Reported by this PSAP: 1228
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1228

Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4944	99.2%	99.2%	0	0.0%	0.0%	411	8.2%	8.2%	135	93.8%	93.8%
<= 0m 20s	41	0.8%	100.0	18	11.0%	11.0%	543	10.9%	19.1%	1	0.7%	94.4%
<= 0m 30s	1	0.0%	100.0	49	29.9%	40.9%	422	8.5%	27.6%	1	0.7%	95.1%
<= 0m 40s	0	0.0%	100.0	47	28.7%	69.5%	457	9.2%	36.8%	0	0.0%	95.1%
<= 0m 50s	0	0.0%	100.0	16	9.8%	79.3%	429	8.6%	45.4%	0	0.0%	95.1%
<= 1m 0s	0	0.0%	100.0	11	6.7%	86.0%	450	9.0%	54.4%	0	0.0%	95.1%
<= 1m 30s	0	0.0%	100.0	14	8.5%	94.5%	1133	22.7%	77.1%	0	0.0%	95.1%
<= 2m 0s	0	0.0%	100.0	3	1.8%	96.3%	557	11.2%	88.3%	0	0.0%	95.1%
<= 2m 30s	0	0.0%	100.0	4	2.4%	98.8%	250	5.0%	93.3%	0	0.0%	95.1%
<= 3m 0s	0	0.0%	100.0	1	0.6%	99.4%	119	2.4%	95.7%	0	0.0%	95.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	76	1.5%	97.2%	0	0.0%	95.1%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	41	0.8%	98.0%	0	0.0%	95.1%
<= 4m 30s	0	0.0%	100.0	1	0.6%	100.0	24	0.5%	98.5%	0	0.0%	95.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.3%	98.9%	0	0.0%	95.1%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	0.6%	99.4%	0	0.0%	95.1%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.7%	0	0.0%	95.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	95.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	95.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	95.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	95.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	95.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	95.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.1%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	7	4.9%	100.0
Tot. Counts:	4,986			164			4,986			144		

Notes:

Total Records Reported by this PSAP: 5752
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 5752

Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5791	97.6%	97.6%	11	0.7%	0.7%	667	11.2%	11.2%	189	47.4%	47.4%
<= 0m 20s	51	0.9%	98.5%	376	24.5%	25.2%	674	11.4%	22.6%	0	0.0%	47.4%
<= 0m 30s	7	0.1%	98.6%	520	33.8%	59.0%	546	9.2%	31.8%	1	0.3%	47.6%
<= 0m 40s	0	0.0%	98.6%	310	20.2%	79.2%	530	8.9%	40.8%	0	0.0%	47.6%
<= 0m 50s	1	0.0%	98.6%	148	9.6%	88.8%	351	5.9%	46.7%	0	0.0%	47.6%
<= 1m 0s	0	0.0%	98.6%	42	2.7%	91.5%	281	4.7%	51.4%	0	0.0%	47.6%
<= 1m 30s	1	0.0%	98.7%	45	2.9%	94.5%	643	10.8%	62.2%	0	0.0%	47.6%
<= 2m 0s	0	0.0%	98.7%	22	1.4%	95.9%	431	7.3%	69.5%	0	0.0%	47.6%
<= 2m 30s	0	0.0%	98.7%	4	0.3%	96.2%	308	5.2%	74.7%	0	0.0%	47.6%
<= 3m 0s	0	0.0%	98.7%	0	0.0%	96.2%	249	4.2%	78.9%	0	0.0%	47.6%
<= 3m 30s	0	0.0%	98.7%	2	0.1%	96.3%	230	3.9%	82.8%	2	0.5%	48.1%
<= 4m 0s	0	0.0%	98.7%	1	0.1%	96.4%	284	4.8%	87.6%	3	0.8%	48.9%
<= 4m 30s	0	0.0%	98.7%	1	0.1%	96.4%	173	2.9%	90.5%	2	0.5%	49.4%
<= 5m 0s	4	0.1%	98.7%	1	0.1%	96.5%	112	1.9%	92.4%	2	0.5%	49.9%
<= 6m 0s	0	0.0%	98.7%	1	0.1%	96.6%	116	2.0%	94.3%	0	0.0%	49.9%
<= 7m 0s	0	0.0%	98.7%	0	0.0%	96.6%	65	1.1%	95.4%	2	0.5%	50.4%
<= 8m 0s	1	0.0%	98.7%	0	0.0%	96.6%	37	0.6%	96.1%	1	0.3%	50.6%
<= 9m 0s	0	0.0%	98.7%	0	0.0%	96.6%	27	0.5%	96.5%	1	0.3%	50.9%
<= 10m 0s	0	0.0%	98.7%	0	0.0%	96.6%	24	0.4%	96.9%	0	0.0%	50.9%
<= 11m 0s	0	0.0%	98.7%	0	0.0%	96.6%	14	0.2%	97.2%	0	0.0%	50.9%
<= 12m 0s	0	0.0%	98.7%	0	0.0%	96.6%	6	0.1%	97.3%	1	0.3%	51.1%
<= 13m 0s	0	0.0%	98.7%	0	0.0%	96.6%	3	0.1%	97.3%	1	0.3%	51.4%
<= 14m 0s	0	0.0%	98.7%	0	0.0%	96.6%	4	0.1%	97.4%	1	0.3%	51.6%
<= 15m 0s	2	0.0%	98.8%	0	0.0%	96.6%	5	0.1%	97.5%	0	0.0%	51.6%
<= 16m 0s	0	0.0%	98.8%	1	0.1%	96.6%	3	0.1%	97.5%	1	0.3%	51.9%
<= 17m 0s	0	0.0%	98.8%	0	0.0%	96.6%	4	0.1%	97.6%	0	0.0%	51.9%
<= 18m 0s	1	0.0%	98.8%	0	0.0%	96.6%	3	0.1%	97.6%	1	0.3%	52.1%
<= 19m 0s	7	0.1%	98.9%	0	0.0%	96.6%	2	0.0%	97.7%	1	0.3%	52.4%
<= 20m 0s	9	0.2%	99.1%	0	0.0%	96.6%	2	0.0%	97.7%	2	0.5%	52.9%
>= 20m 0s	56	0.9%	100.0	44	2.9%	99.5%	127	2.1%	99.8%	177	44.4%	97.2%
Tot. Counts:	5,931			1,529			5,921			388		

Notes:

Total Records Reported by this PSAP: 6939
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 6939

Fractile 911 Call Response Time Distribution

Middlebury Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	621	97.8%	97.8%	0	0.0%	0.0%	39	6.1%	6.1%	13	81.3%	81.3%
<= 0m 20s	14	2.2%	100.0	5	2.2%	2.2%	56	8.8%	15.0%	0	0.0%	81.3%
<= 0m 30s	0	0.0%	100.0	45	20.0%	22.2%	65	10.2%	25.2%	2	12.5%	93.8%
<= 0m 40s	0	0.0%	100.0	75	33.3%	55.6%	67	10.6%	35.7%	0	0.0%	93.8%
<= 0m 50s	0	0.0%	100.0	46	20.4%	76.0%	50	7.9%	43.6%	0	0.0%	93.8%
<= 1m 0s	0	0.0%	100.0	22	9.8%	85.8%	59	9.3%	52.9%	0	0.0%	93.8%
<= 1m 30s	0	0.0%	100.0	24	10.7%	96.4%	108	17.0%	69.9%	0	0.0%	93.8%
<= 2m 0s	0	0.0%	100.0	4	1.8%	98.2%	69	10.9%	80.8%	0	0.0%	93.8%
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.2%	36	5.7%	86.5%	0	0.0%	93.8%
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.2%	24	3.8%	90.2%	0	0.0%	93.8%
<= 3m 30s	0	0.0%	100.0	2	0.9%	99.1%	22	3.5%	93.7%	0	0.0%	93.8%
<= 4m 0s	0	0.0%	100.0	1	0.4%	99.6%	11	1.7%	95.4%	0	0.0%	93.8%
<= 4m 30s	0	0.0%	100.0	1	0.4%	100.0	12	1.9%	97.3%	0	0.0%	93.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.9%	98.3%	0	0.0%	93.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.7%	0	0.0%	93.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.1%	0	0.0%	93.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.4%	0	0.0%	93.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	93.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	93.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	93.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	93.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	93.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	93.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	93.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	93.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.8%
Tot. Counts:	635			225			635			15		

Notes:

Total Records Reported by this PSAP: 687
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 687

Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4982	96.0%	96.0%	1	0.3%	0.3%	464	8.9%	8.9%	202	54.9%	54.9%
<= 0m 20s	168	3.2%	99.2%	46	12.5%	12.7%	491	9.5%	18.4%	10	2.7%	57.6%
<= 0m 30s	20	0.4%	99.6%	118	32.0%	44.7%	385	7.4%	25.8%	23	6.3%	63.9%
<= 0m 40s	1	0.0%	99.6%	74	20.1%	64.8%	388	7.5%	33.3%	0	0.0%	63.9%
<= 0m 50s	1	0.0%	99.6%	49	13.3%	78.0%	321	6.2%	39.5%	0	0.0%	63.9%
<= 1m 0s	0	0.0%	99.6%	28	7.6%	85.6%	281	5.4%	44.9%	1	0.3%	64.1%
<= 1m 30s	0	0.0%	99.6%	31	8.4%	94.0%	778	15.0%	59.9%	0	0.0%	64.1%
<= 2m 0s	0	0.0%	99.6%	12	3.3%	97.3%	644	12.4%	72.3%	0	0.0%	64.1%
<= 2m 30s	1	0.0%	99.7%	4	1.1%	98.4%	553	10.7%	82.9%	0	0.0%	64.1%
<= 3m 0s	0	0.0%	99.7%	1	0.3%	98.6%	321	6.2%	89.1%	1	0.3%	64.4%
<= 3m 30s	0	0.0%	99.7%	1	0.3%	98.9%	203	3.9%	93.0%	0	0.0%	64.4%
<= 4m 0s	0	0.0%	99.7%	0	0.0%	98.9%	110	2.1%	95.1%	0	0.0%	64.4%
<= 4m 30s	0	0.0%	99.7%	0	0.0%	98.9%	71	1.4%	96.5%	0	0.0%	64.4%
<= 5m 0s	0	0.0%	99.7%	2	0.5%	99.5%	40	0.8%	97.3%	0	0.0%	64.4%
<= 6m 0s	0	0.0%	99.7%	1	0.3%	99.7%	40	0.8%	98.1%	0	0.0%	64.4%
<= 7m 0s	0	0.0%	99.7%	0	0.0%	99.7%	21	0.4%	98.5%	1	0.3%	64.7%
<= 8m 0s	0	0.0%	99.7%	0	0.0%	99.7%	24	0.5%	98.9%	1	0.3%	64.9%
<= 9m 0s	0	0.0%	99.7%	0	0.0%	99.7%	13	0.3%	99.2%	1	0.3%	65.2%
<= 10m 0s	0	0.0%	99.7%	0	0.0%	99.7%	10	0.2%	99.4%	0	0.0%	65.2%
<= 11m 0s	0	0.0%	99.7%	0	0.0%	99.7%	6	0.1%	99.5%	2	0.5%	65.8%
<= 12m 0s	0	0.0%	99.7%	0	0.0%	99.7%	3	0.1%	99.5%	0	0.0%	65.8%
<= 13m 0s	2	0.0%	99.7%	0	0.0%	99.7%	1	0.0%	99.6%	2	0.5%	66.3%
<= 14m 0s	0	0.0%	99.7%	0	0.0%	99.7%	3	0.1%	99.6%	1	0.3%	66.6%
<= 15m 0s	1	0.0%	99.7%	0	0.0%	99.7%	0	0.0%	99.6%	1	0.3%	66.8%
<= 16m 0s	0	0.0%	99.7%	0	0.0%	99.7%	1	0.0%	99.6%	0	0.0%	66.8%
<= 17m 0s	0	0.0%	99.7%	0	0.0%	99.7%	0	0.0%	99.6%	1	0.3%	67.1%
<= 18m 0s	0	0.0%	99.7%	0	0.0%	99.7%	1	0.0%	99.7%	0	0.0%	67.1%
<= 19m 0s	0	0.0%	99.7%	0	0.0%	99.7%	0	0.0%	99.7%	0	0.0%	67.1%
<= 20m 0s	3	0.1%	99.8%	0	0.0%	99.7%	0	0.0%	99.7%	1	0.3%	67.4%
>= 20m 0s	12	0.2%	100.0	1	0.3%	100.0	18	0.3%	100.0	113	30.7%	98.1%
Tot. Counts:	5,191			369			5,191			361		

Notes:

Total Records Reported by this PSAP: 6085
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 6085

Fractile 911 Call Response Time Distribution

Milford Fire Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3980	96.1%	96.1%	0	0.0%	0.0%	327	7.9%	7.9%	132	80.0%	80.0%
<= 0m 20s	130	3.1%	99.3%	381	23.2%	23.2%	415	10.0%	17.9%	11	6.7%	86.7%
<= 0m 30s	27	0.7%	99.9%	693	42.1%	65.3%	718	17.3%	35.3%	22	13.3%	100.0
<= 0m 40s	1	0.0%	100.0	355	21.6%	86.9%	885	21.4%	56.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	116	7.1%	93.9%	551	13.3%	70.0%	0	0.0%	100.0
<= 1m 0s	1	0.0%	100.0	47	2.9%	96.8%	361	8.7%	78.7%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	46	2.8%	99.6%	597	14.4%	93.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.2%	99.8%	186	4.5%	97.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.2%	100.0	48	1.2%	98.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.5%	99.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,140			1,645			4,140			165		

Notes:

Total Records Reported by this PSAP: 4609
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4609

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1277	94.0%	94.0%	0	0.0%	0.0%	85	6.3%	6.3%	57	67.1%	67.1%
<= 0m 20s	75	5.5%	99.5%	92	15.2%	15.2%	124	9.1%	15.4%	9	10.6%	77.6%
<= 0m 30s	7	0.5%	100.0	180	29.7%	44.9%	142	10.4%	25.8%	19	22.4%	100.0
<= 0m 40s	0	0.0%	100.0	136	22.4%	67.3%	184	13.5%	39.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	87	14.4%	81.7%	118	8.7%	48.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	40	6.6%	88.3%	103	7.6%	55.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	49	8.1%	96.4%	210	15.5%	71.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	1.7%	98.0%	135	9.9%	81.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	1.0%	99.0%	84	6.2%	87.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.3%	66	4.9%	92.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.3%	99.7%	44	3.2%	95.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	15	1.1%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	12	0.9%	97.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	8	0.6%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	16	1.2%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	99.8%	5	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	5	0.4%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,359			606			1,359			85		

Notes:

Total Records Reported by this PSAP: 1563
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1563

Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1529	96.4%	96.4%	4	0.6%	0.6%	138	8.7%	8.7%	43	86.0%	86.0%
<= 0m 20s	51	3.2%	99.6%	154	24.6%	25.3%	193	12.2%	20.9%	3	6.0%	92.0%
<= 0m 30s	6	0.4%	100.0	264	42.2%	67.5%	345	21.8%	42.6%	4	8.0%	100.0
<= 0m 40s	0	0.0%	100.0	127	20.3%	87.8%	396	25.0%	67.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	35	5.6%	93.4%	200	12.6%	80.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	20	3.2%	96.6%	106	6.7%	86.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	2.2%	98.9%	140	8.8%	95.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.6%	99.5%	36	2.3%	98.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.7%	13	0.8%	98.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	4	0.3%	99.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,586			625			1,586			50		

Notes:

Total Records Reported by this PSAP: 1765
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1765

Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1997	98.4%	98.4%	132	17.0%	17.0%	118	5.8%	5.8%	31	83.8%	83.8%
<= 0m 20s	30	1.5%	99.9%	404	52.0%	69.0%	214	10.5%	16.4%	0	0.0%	83.8%
<= 0m 30s	2	0.1%	100.0	146	18.8%	87.8%	312	15.4%	31.7%	3	8.1%	91.9%
<= 0m 40s	0	0.0%	100.0	54	6.9%	94.7%	255	12.6%	44.3%	0	0.0%	91.9%
<= 0m 50s	0	0.0%	100.0	24	3.1%	97.8%	243	12.0%	56.3%	0	0.0%	91.9%
<= 1m 0s	0	0.0%	100.0	7	0.9%	98.7%	195	9.6%	65.9%	0	0.0%	91.9%
<= 1m 30s	0	0.0%	100.0	8	1.0%	99.7%	360	17.7%	83.6%	0	0.0%	91.9%
<= 2m 0s	0	0.0%	100.0	1	0.1%	99.9%	153	7.5%	91.1%	0	0.0%	91.9%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.9%	75	3.7%	94.8%	0	0.0%	91.9%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.9%	33	1.6%	96.5%	0	0.0%	91.9%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	21	1.0%	97.5%	0	0.0%	91.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	10	0.5%	98.0%	0	0.0%	91.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	10	0.5%	98.5%	0	0.0%	91.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	11	0.5%	99.0%	0	0.0%	91.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.4%	99.4%	0	0.0%	91.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.2%	99.7%	0	0.0%	91.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.2%	99.9%	0	0.0%	91.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	91.9%
<= 10m 0s	0	0.0%	100.0	1	0.1%	100.0	2	0.1%	100.0	0	0.0%	91.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	91.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.9%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	8.1%	100.0
Tot. Counts:	2,030			777			2,030			37		

Notes:

Total Records Reported by this PSAP: 2219
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2219

Fractile 911 Call Response Time Distribution

New Britain Public Safety

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	9356	95.6%	95.6%	3	0.7%	0.7%	1022	10.4%	10.4%	545	94.0%	94.0%
<= 0m 20s	383	3.9%	99.5%	96	21.3%	22.0%	1294	13.2%	23.7%	20	3.4%	97.4%
<= 0m 30s	44	0.4%	99.9%	167	37.1%	59.1%	860	8.8%	32.4%	15	2.6%	100.0
<= 0m 40s	1	0.0%	99.9%	81	18.0%	77.1%	919	9.4%	41.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	34	7.6%	84.7%	730	7.5%	49.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	26	5.8%	90.4%	673	6.9%	56.1%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	20	4.4%	94.9%	1511	15.4%	71.6%	0	0.0%	100.0
<= 2m 0s	1	0.0%	100.0	11	2.4%	97.3%	937	9.6%	81.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	1.6%	98.9%	571	5.8%	87.0%	0	0.0%	100.0
<= 3m 0s	1	0.0%	100.0	1	0.2%	99.1%	345	3.5%	90.5%	0	0.0%	100.0
<= 3m 30s	1	0.0%	100.0	1	0.2%	99.3%	250	2.6%	93.0%	0	0.0%	100.0
<= 4m 0s	1	0.0%	100.0	2	0.4%	99.8%	164	1.7%	94.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	114	1.2%	95.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	102	1.0%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	99	1.0%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	66	0.7%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	48	0.5%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	9,789			450			9,795			580		

Notes:

Total Records Reported by this PSAP: 11671
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 11671

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1254	96.7%	96.7%	2	0.5%	0.5%	135	10.4%	10.4%	66	94.3%	94.3%
<= 0m 20s	39	3.0%	99.7%	82	20.0%	20.5%	175	13.5%	23.9%	0	0.0%	94.3%
<= 0m 30s	4	0.3%	100.0	135	33.0%	53.5%	171	13.2%	37.1%	3	4.3%	98.6%
<= 0m 40s	0	0.0%	100.0	91	22.2%	75.8%	157	12.1%	49.2%	0	0.0%	98.6%
<= 0m 50s	0	0.0%	100.0	38	9.3%	85.1%	82	6.3%	55.5%	0	0.0%	98.6%
<= 1m 0s	0	0.0%	100.0	21	5.1%	90.2%	113	8.7%	64.2%	0	0.0%	98.6%
<= 1m 30s	0	0.0%	100.0	31	7.6%	97.8%	202	15.6%	79.8%	0	0.0%	98.6%
<= 2m 0s	0	0.0%	100.0	6	1.5%	99.3%	110	8.5%	88.3%	0	0.0%	98.6%
<= 2m 30s	0	0.0%	100.0	2	0.5%	99.8%	60	4.6%	92.9%	0	0.0%	98.6%
<= 3m 0s	0	0.0%	100.0	1	0.2%	100.0	38	2.9%	95.8%	0	0.0%	98.6%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	14	1.1%	96.9%	0	0.0%	98.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	17	1.3%	98.2%	0	0.0%	98.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.6%	0	0.0%	98.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.0%	0	0.0%	98.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.5%	0	0.0%	98.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	98.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	98.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	98.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	98.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	1.4%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,297			409			1,297			70		

Notes:

Total Records Reported by this PSAP: 1545
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1545

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	848	96.1%	96.1%	0	0.0%	0.0%	85	9.6%	9.6%	46	86.8%	86.8%
<= 0m 20s	29	3.3%	99.4%	25	16.0%	16.0%	111	12.6%	22.2%	1	1.9%	88.7%
<= 0m 30s	5	0.6%	100.0	69	44.2%	60.3%	116	13.1%	35.3%	6	11.3%	100.0
<= 0m 40s	0	0.0%	100.0	25	16.0%	76.3%	161	18.2%	53.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	20	12.8%	89.1%	86	9.7%	63.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	5.8%	94.9%	84	9.5%	72.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	4.5%	99.4%	138	15.6%	88.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.6%	100.0	48	5.4%	93.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	30	3.4%	97.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	882			156			883			53		

Notes:

Total Records Reported by this PSAP: 1053
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1053

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3901	98.3%	98.3%	0	0.0%	0.0%	239	6.0%	6.0%	64	80.0%	80.0%
<= 0m 20s	57	1.4%	99.7%	20	13.7%	13.7%	350	8.8%	14.8%	0	0.0%	80.0%
<= 0m 30s	10	0.3%	100.0	53	36.3%	50.0%	482	12.1%	27.0%	6	7.5%	87.5%
<= 0m 40s	0	0.0%	100.0	30	20.5%	70.5%	527	13.3%	40.3%	0	0.0%	87.5%
<= 0m 50s	0	0.0%	100.0	19	13.0%	83.6%	457	11.5%	51.8%	0	0.0%	87.5%
<= 1m 0s	0	0.0%	100.0	7	4.8%	88.4%	365	9.2%	61.0%	0	0.0%	87.5%
<= 1m 30s	0	0.0%	100.0	9	6.2%	94.5%	718	18.1%	79.1%	0	0.0%	87.5%
<= 2m 0s	0	0.0%	100.0	2	1.4%	95.9%	362	9.1%	88.2%	0	0.0%	87.5%
<= 2m 30s	0	0.0%	100.0	2	1.4%	97.3%	169	4.3%	92.5%	0	0.0%	87.5%
<= 3m 0s	0	0.0%	100.0	1	0.7%	97.9%	98	2.5%	94.9%	0	0.0%	87.5%
<= 3m 30s	0	0.0%	100.0	2	1.4%	99.3%	64	1.6%	96.5%	0	0.0%	87.5%
<= 4m 0s	0	0.0%	100.0	1	0.7%	100.0	27	0.7%	97.2%	0	0.0%	87.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	29	0.7%	98.0%	0	0.0%	87.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.5%	98.4%	0	0.0%	87.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.6%	99.0%	0	0.0%	87.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	99.5%	0	0.0%	87.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.6%	0	0.0%	87.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	87.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	87.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	87.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	87.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	87.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	87.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	87.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	87.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	1.3%	88.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	9	11.3%	100.0
Tot. Counts:	3,968			146			3,968			80		

Notes:

Total Records Reported by this PSAP: 4324
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4324

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1884	99.4%	99.4%	0	0.0%	0.0%	129	6.8%	6.9%	60	96.8%	96.8%
<= 0m 20s	9	0.5%	99.9%	13	10.5%	10.5%	219	11.6%	18.4%	0	0.0%	96.8%
<= 0m 30s	2	0.1%	100.0	50	40.3%	50.8%	227	12.0%	30.4%	2	3.2%	100.0
<= 0m 40s	0	0.0%	100.0	30	24.2%	75.0%	274	14.5%	44.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	8.9%	83.9%	204	10.8%	55.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	5.6%	89.5%	168	8.9%	64.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	6.5%	96.0%	380	20.0%	84.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	3.2%	99.2%	143	7.5%	92.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.8%	100.0	66	3.5%	95.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	36	1.9%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	15	0.8%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,895			124			1,895			62		

Notes:

Total Records Reported by this PSAP: 2173
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2173

Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2507	97.4%	97.4%	2	0.4%	0.4%	224	8.7%	8.7%	68	86.1%	86.1%
<= 0m 20s	61	2.4%	99.8%	121	22.9%	23.3%	295	11.5%	20.2%	2	2.5%	88.6%
<= 0m 30s	5	0.2%	100.0	150	28.4%	51.7%	370	14.4%	34.6%	3	3.8%	92.4%
<= 0m 40s	0	0.0%	100.0	120	22.7%	74.4%	393	15.3%	49.8%	0	0.0%	92.4%
<= 0m 50s	0	0.0%	100.0	65	12.3%	86.7%	296	11.5%	61.3%	0	0.0%	92.4%
<= 1m 0s	0	0.0%	100.0	27	5.1%	91.9%	214	8.3%	69.6%	0	0.0%	92.4%
<= 1m 30s	0	0.0%	100.0	31	5.9%	97.7%	413	16.1%	85.7%	0	0.0%	92.4%
<= 2m 0s	0	0.0%	100.0	7	1.3%	99.1%	173	6.7%	92.4%	0	0.0%	92.4%
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.2%	64	2.5%	94.9%	0	0.0%	92.4%
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.4%	45	1.7%	96.7%	0	0.0%	92.4%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	18	0.7%	97.4%	0	0.0%	92.4%
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.6%	20	0.8%	98.1%	0	0.0%	92.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	15	0.6%	98.7%	0	0.0%	92.4%
<= 5m 0s	0	0.0%	100.0	1	0.2%	99.8%	2	0.1%	98.8%	0	0.0%	92.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	11	0.4%	99.2%	0	0.0%	92.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.3%	99.5%	0	0.0%	92.4%
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	3	0.1%	99.6%	1	1.3%	93.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	93.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	93.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	93.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	1.3%	94.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	1.3%	96.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.2%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	3	3.8%	100.0
Tot. Counts:	2,573			528			2,573			79		

Notes:

Total Records Reported by this PSAP: 2924
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2924

Fractile 911 Call Response Time Distribution

Newtown Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1823	97.5%	97.5%	0	0.0%	0.0%	123	6.6%	6.6%	53	84.1%	84.1%
<= 0m 20s	40	2.1%	99.7%	35	18.8%	18.8%	141	7.5%	14.1%	1	1.6%	85.7%
<= 0m 30s	6	0.3%	100.0	68	36.6%	55.4%	160	8.6%	22.7%	9	14.3%	100.0
<= 0m 40s	0	0.0%	100.0	39	21.0%	76.3%	179	9.6%	32.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	8.6%	84.9%	165	8.8%	41.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	5.4%	90.3%	135	7.2%	48.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	5.9%	96.2%	377	20.2%	68.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.6%	97.8%	219	11.7%	80.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.1%	98.9%	113	6.0%	86.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	99.5%	66	3.5%	89.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	34	1.8%	91.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	27	1.4%	93.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	12	0.6%	93.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	10	0.5%	94.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.5%	100.0	22	1.2%	95.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.7%	96.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.2%	97.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.0%	98.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,869			186			1,869			63		

Notes:

Total Records Reported by this PSAP: 2056
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2056

Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1089	93.6%	93.6%	0	0.0%	0.0%	77	6.6%	6.6%	54	75.0%	75.0%
<= 0m 20s	66	5.7%	99.2%	33	22.1%	22.1%	118	10.1%	16.8%	4	5.6%	80.6%
<= 0m 30s	8	0.7%	99.9%	59	39.6%	61.7%	172	14.8%	31.5%	13	18.1%	98.6%
<= 0m 40s	1	0.1%	100.0	36	24.2%	85.9%	189	16.2%	47.8%	0	0.0%	98.6%
<= 0m 50s	0	0.0%	100.0	8	5.4%	91.3%	141	12.1%	59.9%	1	1.4%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.4%	94.6%	89	7.6%	67.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	3.4%	98.0%	164	14.1%	81.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.0%	110	9.5%	91.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	98.7%	53	4.6%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.7%	16	1.4%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	1.3%	100.0	10	0.9%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,164			149			1,164			72		

Notes:

Total Records Reported by this PSAP: 1345
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1345

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1798	98.7%	98.7%	0	0.0%	0.0%	76	4.2%	4.2%	23	95.8%	95.8%
<= 0m 20s	22	1.2%	99.9%	12	15.2%	15.2%	182	10.0%	14.2%	0	0.0%	95.8%
<= 0m 30s	1	0.1%	100.0	27	34.2%	49.4%	219	12.0%	26.2%	1	4.2%	100.0
<= 0m 40s	0	0.0%	100.0	22	27.8%	77.2%	341	18.7%	44.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	6.3%	83.5%	261	14.3%	59.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	7.6%	91.1%	194	10.7%	69.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	3.8%	94.9%	295	16.2%	86.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	3.8%	98.7%	111	6.1%	92.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.7%	52	2.9%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.7%	18	1.0%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.7%	14	0.8%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.7%	9	0.5%	97.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.7%	8	0.4%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	1.3%	100.0	3	0.2%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,821			79			1,821			24		

Notes:

Total Records Reported by this PSAP: 1945
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1945

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4499	99.4%	99.4%	1	0.1%	0.1%	278	6.1%	6.1%	110	95.7%	95.7%
<= 0m 20s	27	0.6%	100.0	311	20.8%	20.8%	290	6.4%	12.5%	2	1.7%	97.4%
<= 0m 30s	1	0.0%	100.0	560	37.4%	58.2%	282	6.2%	18.8%	3	2.6%	100.0
<= 0m 40s	0	0.0%	100.0	324	21.6%	79.8%	448	9.9%	28.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	140	9.3%	89.2%	396	8.7%	37.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	66	4.4%	93.6%	343	7.6%	45.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	66	4.4%	98.0%	746	16.5%	61.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	19	1.3%	99.3%	649	14.3%	75.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.3%	99.5%	460	10.2%	86.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.2%	99.7%	225	5.0%	90.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.9%	123	2.7%	93.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	92	2.0%	95.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.9%	42	0.9%	96.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	27	0.6%	97.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	39	0.9%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.5%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.5%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,527			1,498			4,527			115		

Notes:

Total Records Reported by this PSAP: 4961
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4961

Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7216	98.4%	98.4%	1	0.3%	0.3%	532	7.3%	7.3%	246	92.1%	92.1%
<= 0m 20s	117	1.6%	100.0	51	15.3%	15.6%	642	8.8%	16.0%	3	1.1%	93.3%
<= 0m 30s	1	0.0%	100.0	105	31.5%	47.1%	643	8.8%	24.8%	0	0.0%	93.3%
<= 0m 40s	0	0.0%	100.0	74	22.2%	69.4%	704	9.6%	34.4%	0	0.0%	93.3%
<= 0m 50s	0	0.0%	100.0	28	8.4%	77.8%	669	9.1%	43.5%	0	0.0%	93.3%
<= 1m 0s	0	0.0%	100.0	31	9.3%	87.1%	624	8.5%	52.0%	0	0.0%	93.3%
<= 1m 30s	0	0.0%	100.0	25	7.5%	94.6%	1378	18.8%	70.8%	0	0.0%	93.3%
<= 2m 0s	0	0.0%	100.0	5	1.5%	96.1%	773	10.5%	81.3%	1	0.4%	93.6%
<= 2m 30s	0	0.0%	100.0	6	1.8%	97.9%	476	6.5%	87.8%	0	0.0%	93.6%
<= 3m 0s	0	0.0%	100.0	1	0.3%	98.2%	239	3.3%	91.1%	0	0.0%	93.6%
<= 3m 30s	0	0.0%	100.0	2	0.6%	98.8%	171	2.3%	93.4%	0	0.0%	93.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.8%	139	1.9%	95.3%	1	0.4%	94.0%
<= 4m 30s	0	0.0%	100.0	1	0.3%	99.1%	76	1.0%	96.3%	0	0.0%	94.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.1%	59	0.8%	97.1%	1	0.4%	94.4%
<= 6m 0s	0	0.0%	100.0	1	0.3%	99.4%	79	1.1%	98.2%	0	0.0%	94.4%
<= 7m 0s	0	0.0%	100.0	1	0.3%	99.7%	45	0.6%	98.8%	0	0.0%	94.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.7%	26	0.4%	99.2%	1	0.4%	94.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.7%	24	0.3%	99.5%	1	0.4%	95.1%
<= 10m 0s	0	0.0%	100.0	1	0.3%	100.0	9	0.1%	99.6%	1	0.4%	95.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	0	0.0%	95.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	95.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	95.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.4%	95.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	1	0.4%	96.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	1	0.4%	96.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.4%	97.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.4%	97.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.4%	97.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	6	2.2%	100.0
Tot. Counts:	7,334			333			7,335			267		

Notes:

Total Records Reported by this PSAP: 8377
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 8377

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5174	98.7%	98.7%	68	4.3%	4.3%	568	10.8%	10.8%	150	97.4%	97.4%
<= 0m 20s	64	1.2%	99.9%	834	52.1%	56.4%	732	14.0%	24.8%	2	1.3%	98.7%
<= 0m 30s	4	0.1%	100.0	377	23.6%	79.9%	650	12.4%	37.2%	2	1.3%	100.0
<= 0m 40s	0	0.0%	100.0	159	9.9%	89.9%	558	10.6%	47.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	65	4.1%	93.9%	463	8.8%	56.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	37	2.3%	96.3%	414	7.9%	64.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	38	2.4%	98.6%	919	17.5%	82.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	0.8%	99.4%	468	8.9%	91.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.3%	99.7%	200	3.8%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.8%	94	1.8%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.8%	55	1.0%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	40	0.8%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	18	0.3%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	20	0.4%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	16	0.3%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	7	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	2	0.1%	100.0	9	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,242			1,600			5,242			154		

Notes:

Total Records Reported by this PSAP: 5914
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5914

Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	714	94.7%	94.7%	0	0.0%	0.0%	13	1.7%	1.7%	7	87.5%	87.5%
<= 0m 20s	35	4.6%	99.3%	0	0.0%	0.0%	36	4.8%	6.5%	1	12.5%	100.0
<= 0m 30s	5	0.7%	100.0	6	22.2%	22.2%	42	5.5%	12.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	7	25.9%	48.1%	53	7.0%	19.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	18.5%	66.7%	45	5.9%	25.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	7.4%	74.1%	28	3.7%	28.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	18.5%	92.6%	78	10.3%	39.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	3.7%	96.3%	76	10.0%	49.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.3%	85	11.2%	60.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	96.3%	67	8.9%	69.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	96.3%	63	8.3%	77.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	96.3%	51	6.7%	84.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	96.3%	26	3.4%	87.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	96.3%	18	2.4%	90.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	3.7%	100.0	26	3.4%	93.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	2.4%	95.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	17	2.2%	98.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.9%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	754			27			757			8		

Notes:

Total Records Reported by this PSAP: 790
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 790

Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1726	97.4%	97.4%	0	0.0%	0.0%	133	7.5%	7.5%	27	67.5%	67.5%
<= 0m 20s	43	2.4%	99.8%	43	8.9%	8.9%	214	12.1%	19.6%	0	0.0%	67.5%
<= 0m 30s	3	0.2%	100.0	145	29.9%	38.8%	225	12.7%	32.3%	3	7.5%	75.0%
<= 0m 40s	0	0.0%	100.0	119	24.5%	63.3%	289	16.3%	48.6%	0	0.0%	75.0%
<= 0m 50s	0	0.0%	100.0	78	16.1%	79.4%	260	14.7%	63.3%	0	0.0%	75.0%
<= 1m 0s	0	0.0%	100.0	44	9.1%	88.5%	183	10.3%	73.6%	1	2.5%	77.5%
<= 1m 30s	0	0.0%	100.0	46	9.5%	97.9%	254	14.3%	87.9%	0	0.0%	77.5%
<= 2m 0s	0	0.0%	100.0	4	0.8%	98.8%	96	5.4%	93.3%	0	0.0%	77.5%
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.0%	43	2.4%	95.8%	0	0.0%	77.5%
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.2%	15	0.8%	96.6%	0	0.0%	77.5%
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.4%	11	0.6%	97.2%	0	0.0%	77.5%
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.6%	9	0.5%	97.7%	0	0.0%	77.5%
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.8%	4	0.2%	98.0%	0	0.0%	77.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	10	0.6%	98.5%	0	0.0%	77.5%
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	7	0.4%	98.9%	0	0.0%	77.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.3%	0	0.0%	77.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.6%	0	0.0%	77.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	77.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	77.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	77.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	77.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	77.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	77.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	77.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	77.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	77.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	77.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	77.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	77.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	7	17.5%	95.0%
Tot. Counts:	1,772			485			1,772			38		

Notes:

Total Records Reported by this PSAP: 1920
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1920

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	475	96.3%	96.3%	0	0.0%	0.0%	52	10.5%	10.5%	1	14.3%	14.3%
<= 0m 20s	10	2.0%	98.4%	26	13.4%	13.4%	27	5.5%	16.0%	0	0.0%	14.3%
<= 0m 30s	1	0.2%	98.6%	48	24.7%	38.1%	36	7.3%	23.3%	0	0.0%	14.3%
<= 0m 40s	0	0.0%	98.6%	47	24.2%	62.4%	35	7.1%	30.4%	0	0.0%	14.3%
<= 0m 50s	0	0.0%	98.6%	29	14.9%	77.3%	31	6.3%	36.6%	0	0.0%	14.3%
<= 1m 0s	0	0.0%	98.6%	19	9.8%	87.1%	32	6.5%	43.1%	0	0.0%	14.3%
<= 1m 30s	0	0.0%	98.6%	16	8.2%	95.4%	67	13.6%	56.7%	0	0.0%	14.3%
<= 2m 0s	0	0.0%	98.6%	6	3.1%	98.5%	36	7.3%	64.0%	0	0.0%	14.3%
<= 2m 30s	1	0.2%	98.8%	0	0.0%	98.5%	28	5.7%	69.6%	0	0.0%	14.3%
<= 3m 0s	1	0.2%	99.0%	0	0.0%	98.5%	15	3.0%	72.7%	0	0.0%	14.3%
<= 3m 30s	0	0.0%	99.0%	0	0.0%	98.5%	25	5.1%	77.7%	0	0.0%	14.3%
<= 4m 0s	1	0.2%	99.2%	0	0.0%	98.5%	21	4.3%	82.0%	1	14.3%	28.6%
<= 4m 30s	0	0.0%	99.2%	0	0.0%	98.5%	27	5.5%	87.4%	0	0.0%	28.6%
<= 5m 0s	0	0.0%	99.2%	0	0.0%	98.5%	14	2.8%	90.3%	0	0.0%	28.6%
<= 6m 0s	1	0.2%	99.4%	0	0.0%	98.5%	23	4.7%	94.9%	0	0.0%	28.6%
<= 7m 0s	0	0.0%	99.4%	0	0.0%	98.5%	11	2.2%	97.2%	0	0.0%	28.6%
<= 8m 0s	0	0.0%	99.4%	0	0.0%	98.5%	3	0.6%	97.8%	0	0.0%	28.6%
<= 9m 0s	0	0.0%	99.4%	0	0.0%	98.5%	3	0.6%	98.4%	0	0.0%	28.6%
<= 10m 0s	0	0.0%	99.4%	0	0.0%	98.5%	1	0.2%	98.6%	0	0.0%	28.6%
<= 11m 0s	0	0.0%	99.4%	0	0.0%	98.5%	1	0.2%	98.8%	0	0.0%	28.6%
<= 12m 0s	0	0.0%	99.4%	0	0.0%	98.5%	1	0.2%	99.0%	0	0.0%	28.6%
<= 13m 0s	0	0.0%	99.4%	0	0.0%	98.5%	0	0.0%	99.0%	0	0.0%	28.6%
<= 14m 0s	0	0.0%	99.4%	0	0.0%	98.5%	0	0.0%	99.0%	0	0.0%	28.6%
<= 15m 0s	0	0.0%	99.4%	0	0.0%	98.5%	1	0.2%	99.2%	0	0.0%	28.6%
<= 16m 0s	0	0.0%	99.4%	0	0.0%	98.5%	0	0.0%	99.2%	0	0.0%	28.6%
<= 17m 0s	0	0.0%	99.4%	0	0.0%	98.5%	0	0.0%	99.2%	0	0.0%	28.6%
<= 18m 0s	0	0.0%	99.4%	0	0.0%	98.5%	0	0.0%	99.2%	0	0.0%	28.6%
<= 19m 0s	0	0.0%	99.4%	0	0.0%	98.5%	0	0.0%	99.2%	0	0.0%	28.6%
<= 20m 0s	0	0.0%	99.4%	0	0.0%	98.5%	0	0.0%	99.2%	0	0.0%	28.6%
>= 20m 0s	3	0.6%	100.0	3	1.5%	100.0	4	0.8%	100.0	5	71.4%	100.0
Tot. Counts:	493			194			494			7		

Notes:

Total Records Reported by this PSAP: 515
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 515

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	910	97.5%	97.5%	0	0.0%	0.0%	93	10.0%	10.0%	30	93.8%	93.8%
<= 0m 20s	23	2.5%	100.0	15	11.0%	11.0%	87	9.3%	19.3%	1	3.1%	96.9%
<= 0m 30s	0	0.0%	100.0	53	39.0%	50.0%	71	7.6%	26.9%	1	3.1%	100.0
<= 0m 40s	0	0.0%	100.0	35	25.7%	75.7%	89	9.5%	36.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	6.6%	82.4%	74	7.9%	44.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	2.9%	85.3%	63	6.8%	51.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	8.1%	93.4%	143	15.3%	66.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.9%	96.3%	79	8.5%	74.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.5%	97.8%	47	5.0%	80.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.8%	45	4.8%	84.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	97.8%	29	3.1%	87.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.7%	98.5%	22	2.4%	90.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.5%	27	2.9%	93.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.7%	99.3%	8	0.9%	94.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.3%	23	2.5%	96.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.7%	100.0	12	1.3%	97.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.8%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	933			136			933			32		

Notes:

Total Records Reported by this PSAP: 1040
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1040

Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	491	94.1%	94.1%	0	0.0%	0.0%	54	10.3%	10.3%	21	75.0%	75.0%
<= 0m 20s	24	4.6%	98.7%	0	0.0%	0.0%	50	9.6%	19.9%	2	7.1%	82.1%
<= 0m 30s	4	0.8%	99.4%	25	58.1%	58.1%	46	8.8%	28.7%	5	17.9%	100.0
<= 0m 40s	1	0.2%	99.6%	10	23.3%	81.4%	70	13.4%	42.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.6%	4	9.3%	90.7%	75	14.4%	56.5%	0	0.0%	100.0
<= 1m 0s	1	0.2%	99.8%	3	7.0%	97.7%	57	10.9%	67.4%	0	0.0%	100.0
<= 1m 30s	1	0.2%	100.0	1	2.3%	100.0	101	19.3%	86.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	35	6.7%	93.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	11	2.1%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.5%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.0%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	522			43			522			28		

Notes:

Total Records Reported by this PSAP: 615
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 615

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	8084	99.0%	99.0%	1	0.0%	0.0%	838	10.3%	10.3%	222	95.7%	95.7%
<= 0m 20s	72	0.9%	99.9%	450	14.1%	14.2%	1029	12.6%	22.9%	3	1.3%	97.0%
<= 0m 30s	8	0.1%	100.0	1180	37.0%	51.2%	1050	12.9%	35.7%	7	3.0%	100.0
<= 0m 40s	0	0.0%	100.0	856	26.9%	78.0%	1565	19.2%	54.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	330	10.4%	88.4%	1138	13.9%	68.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	189	5.9%	94.3%	737	9.0%	77.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	144	4.5%	98.8%	1052	12.9%	90.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	24	0.8%	99.6%	381	4.7%	95.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.2%	99.8%	171	2.1%	97.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.1%	99.9%	64	0.8%	98.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	32	0.4%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	27	0.3%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	16	0.2%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	18	0.2%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	8,164			3,187			8,164			232		

Notes:

Total Records Reported by this PSAP: 9183
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 9183

Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	619	95.5%	95.5%	0	0.0%	0.0%	28	4.3%	4.3%	24	80.0%	80.0%
<= 0m 20s	27	4.2%	99.7%	9	12.3%	12.3%	51	7.9%	12.2%	2	6.7%	86.7%
<= 0m 30s	2	0.3%	100.0	25	34.2%	46.6%	79	12.2%	24.4%	1	3.3%	90.0%
<= 0m 40s	0	0.0%	100.0	15	20.5%	67.1%	116	17.9%	42.3%	0	0.0%	90.0%
<= 0m 50s	0	0.0%	100.0	8	11.0%	78.1%	71	11.0%	53.2%	0	0.0%	90.0%
<= 1m 0s	0	0.0%	100.0	6	8.2%	86.3%	70	10.8%	64.0%	0	0.0%	90.0%
<= 1m 30s	0	0.0%	100.0	5	6.8%	93.2%	136	21.0%	85.0%	0	0.0%	90.0%
<= 2m 0s	0	0.0%	100.0	4	5.5%	98.6%	45	6.9%	92.0%	0	0.0%	90.0%
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.6%	27	4.2%	96.1%	0	0.0%	90.0%
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.6%	11	1.7%	97.8%	0	0.0%	90.0%
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.6%	5	0.8%	98.6%	1	3.3%	93.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.6%	2	0.3%	98.9%	0	0.0%	93.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.6%	2	0.3%	99.2%	0	0.0%	93.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.6%	1	0.2%	99.4%	0	0.0%	93.3%
<= 6m 0s	0	0.0%	100.0	1	1.4%	100.0	3	0.5%	99.8%	0	0.0%	93.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	93.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	93.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	93.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	3.3%	96.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	3.3%	100.0
Tot. Counts:	648			73			648			30		

Notes:

Total Records Reported by this PSAP: 715
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 715

Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1491	98.0%	98.0%	10	1.6%	1.6%	118	7.8%	7.8%	50	94.3%	94.3%
<= 0m 20s	29	1.9%	99.9%	316	51.4%	53.0%	209	13.7%	21.5%	2	3.8%	98.1%
<= 0m 30s	2	0.1%	100.0	167	27.2%	80.2%	240	15.8%	37.3%	1	1.9%	100.0
<= 0m 40s	0	0.0%	100.0	62	10.1%	90.2%	274	18.0%	55.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	3.7%	94.0%	178	11.7%	67.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	1.6%	95.6%	132	8.7%	75.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	2.3%	97.9%	210	13.8%	89.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.3%	99.2%	79	5.2%	94.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.3%	25	1.6%	96.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.5%	16	1.1%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.7%	7	0.5%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	6	0.4%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	5	0.3%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,522			615			1,522			53		

Notes:

Total Records Reported by this PSAP: 1752
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1752

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1656	96.5%	96.5%	3	1.2%	1.2%	108	6.3%	6.3%	44	91.7%	91.7%
<= 0m 20s	57	3.3%	99.8%	87	35.5%	36.7%	212	12.4%	18.6%	3	6.3%	97.9%
<= 0m 30s	3	0.2%	100.0	87	35.5%	72.2%	249	14.5%	33.2%	1	2.1%	100.0
<= 0m 40s	0	0.0%	100.0	42	17.1%	89.4%	203	11.8%	45.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	4.9%	94.3%	135	7.9%	52.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.0%	96.3%	124	7.2%	60.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	3.7%	100.0	268	15.6%	75.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	170	9.9%	85.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	116	6.8%	92.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	45	2.6%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	25	1.5%	96.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.0%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,716			245			1,716			48		

Notes:

Total Records Reported by this PSAP: 1924
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1924

Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1184	96.7%	96.7%	0	0.0%	0.0%	38	3.1%	3.1%	31	83.8%	83.8%
<= 0m 20s	35	2.9%	99.6%	98	19.2%	19.2%	93	7.6%	10.7%	1	2.7%	86.5%
<= 0m 30s	5	0.4%	100.0	228	44.6%	63.8%	137	11.2%	21.9%	5	13.5%	100.0
<= 0m 40s	0	0.0%	100.0	110	21.5%	85.3%	189	15.4%	37.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	42	8.2%	93.5%	130	10.6%	48.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	1.4%	94.9%	124	10.1%	58.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	2.9%	97.8%	242	19.8%	77.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.6%	99.4%	121	9.9%	87.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.6%	63	5.1%	92.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	26	2.1%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	19	1.6%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	10	0.8%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	2	0.2%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.0%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,224			511			1,224			37		

Notes:

Total Records Reported by this PSAP: 1317
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1317

Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2987	98.9%	98.9%	63	5.4%	5.4%	193	6.4%	6.4%	55	75.3%	75.3%
<= 0m 20s	31	1.0%	99.9%	482	41.4%	46.8%	406	13.4%	19.8%	1	1.4%	76.7%
<= 0m 30s	2	0.1%	100.0	345	29.6%	76.4%	663	21.9%	41.8%	3	4.1%	80.8%
<= 0m 40s	0	0.0%	100.0	154	13.2%	89.6%	522	17.3%	59.0%	0	0.0%	80.8%
<= 0m 50s	0	0.0%	100.0	60	5.2%	94.8%	342	11.3%	70.4%	0	0.0%	80.8%
<= 1m 0s	0	0.0%	100.0	34	2.9%	97.7%	229	7.6%	77.9%	0	0.0%	80.8%
<= 1m 30s	0	0.0%	100.0	16	1.4%	99.1%	369	12.2%	90.1%	0	0.0%	80.8%
<= 2m 0s	0	0.0%	100.0	9	0.8%	99.8%	137	4.5%	94.7%	0	0.0%	80.8%
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.9%	70	2.3%	97.0%	1	1.4%	82.2%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.9%	20	0.7%	97.7%	0	0.0%	82.2%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	15	0.5%	98.1%	0	0.0%	82.2%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	12	0.4%	98.5%	0	0.0%	82.2%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	10	0.3%	98.9%	0	0.0%	82.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.3%	99.1%	0	0.0%	82.2%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.3%	99.4%	0	0.0%	82.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	7	0.2%	99.6%	1	1.4%	83.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.7%	0	0.0%	83.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.8%	0	0.0%	83.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.8%	0	0.0%	83.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.8%	0	0.0%	83.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	83.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	83.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	83.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	83.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	100.0	0	0.0%	83.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	83.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	83.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	83.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	83.6%
>= 20m 0s	1	0.0%	100.0	1	0.1%	100.0	1	0.0%	100.0	12	16.4%	100.0
Tot. Counts:	3,021			1,165			3,022			73		

Notes:

Total Records Reported by this PSAP: 3323
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3323

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1387	97.7%	97.7%	0	0.0%	0.0%	272	19.1%	19.1%	84	94.4%	94.4%
<= 0m 20s	32	2.3%	99.9%	5	11.9%	11.9%	118	8.3%	27.4%	0	0.0%	94.4%
<= 0m 30s	1	0.1%	100.0	9	21.4%	33.3%	111	7.8%	35.2%	5	5.6%	100.0
<= 0m 40s	0	0.0%	100.0	6	14.3%	47.6%	129	9.1%	44.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	21.4%	69.0%	99	7.0%	51.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	9.5%	78.6%	92	6.5%	57.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	16.7%	95.2%	181	12.7%	70.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	4.8%	100.0	113	7.9%	78.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	62	4.4%	82.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	34	2.4%	85.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	47	3.3%	88.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	30	2.1%	90.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	30	2.1%	92.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	25	1.8%	94.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.7%	96.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.4%	97.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.2%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,420			42			1,422			89		

Notes:

Total Records Reported by this PSAP: 1618
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1618

Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1936	99.1%	99.1%	0	0.0%	0.0%	25	1.3%	1.3%	18	42.9%	42.9%
<= 0m 20s	16	0.8%	99.9%	11	7.1%	7.1%	35	1.8%	3.1%	1	2.4%	45.2%
<= 0m 30s	0	0.0%	99.9%	30	19.5%	26.6%	53	2.7%	5.8%	0	0.0%	45.2%
<= 0m 40s	0	0.0%	99.9%	45	29.2%	55.8%	101	5.2%	11.0%	0	0.0%	45.2%
<= 0m 50s	0	0.0%	99.9%	23	14.9%	70.8%	128	6.6%	17.5%	0	0.0%	45.2%
<= 1m 0s	0	0.0%	99.9%	14	9.1%	79.9%	179	9.2%	26.7%	0	0.0%	45.2%
<= 1m 30s	0	0.0%	99.9%	22	14.3%	94.2%	689	35.3%	61.9%	0	0.0%	45.2%
<= 2m 0s	0	0.0%	99.9%	7	4.5%	98.7%	425	21.8%	83.7%	0	0.0%	45.2%
<= 2m 30s	0	0.0%	99.9%	0	0.0%	98.7%	170	8.7%	92.4%	0	0.0%	45.2%
<= 3m 0s	0	0.0%	99.9%	1	0.6%	99.4%	65	3.3%	95.7%	0	0.0%	45.2%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	99.4%	16	0.8%	96.5%	0	0.0%	45.2%
<= 4m 0s	0	0.0%	99.9%	1	0.6%	100.0	12	0.6%	97.1%	0	0.0%	45.2%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	100.0	4	0.2%	97.3%	0	0.0%	45.2%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	100.0	7	0.4%	97.7%	0	0.0%	45.2%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	7	0.4%	98.1%	0	0.0%	45.2%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	11	0.6%	98.6%	0	0.0%	45.2%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	7	0.4%	99.0%	0	0.0%	45.2%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.1%	0	0.0%	45.2%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	4	0.2%	99.3%	0	0.0%	45.2%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	6	0.3%	99.6%	0	0.0%	45.2%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	45.2%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	45.2%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	45.2%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	45.2%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	45.2%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	45.2%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	45.2%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	45.2%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	45.2%
>= 20m 0s	2	0.1%	100.0	0	0.0%	100.0	1	0.1%	100.0	10	23.8%	69.0%
Tot. Counts:	1,954			154			1,954			29		

Notes:

Total Records Reported by this PSAP: 2029
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2029

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1604	99.2%	99.2%	0	0.0%	0.0%	109	6.7%	6.7%	61	96.8%	96.8%
<= 0m 20s	13	0.8%	100.0	63	23.7%	23.7%	164	10.1%	16.9%	1	1.6%	98.4%
<= 0m 30s	0	0.0%	100.0	123	46.2%	69.9%	182	11.3%	28.1%	1	1.6%	100.0
<= 0m 40s	0	0.0%	100.0	53	19.9%	89.8%	207	12.8%	40.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	4.1%	94.0%	174	10.8%	51.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	1.1%	95.1%	131	8.1%	59.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	2.3%	97.4%	231	14.3%	74.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.1%	98.5%	131	8.1%	82.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.8%	99.2%	71	4.4%	86.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	42	2.6%	89.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	30	1.9%	91.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	25	1.5%	92.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	99.6%	10	0.6%	93.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	8	0.5%	93.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	30	1.9%	95.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.6%	19	1.2%	96.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.4%	100.0	16	1.0%	97.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.8%	98.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,617			266			1,617			63		

Notes:

Total Records Reported by this PSAP: 1860
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1860

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1388	94.2%	94.2%	0	0.0%	0.0%	88	6.0%	6.0%	29	63.0%	63.0%
<= 0m 20s	72	4.9%	99.1%	7	10.9%	10.9%	103	7.0%	13.0%	3	6.5%	69.6%
<= 0m 30s	13	0.9%	100.0	24	37.5%	48.4%	103	7.0%	20.0%	14	30.4%	100.0
<= 0m 40s	0	0.0%	100.0	16	25.0%	73.4%	165	11.2%	31.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	9.4%	82.8%	153	10.4%	41.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	6.3%	89.1%	154	10.5%	52.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	9.4%	98.4%	397	27.0%	79.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.6%	100.0	156	10.6%	89.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	65	4.4%	94.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	33	2.2%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	96.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.1%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,473			64			1,473			46		

Notes:

Total Records Reported by this PSAP: 1583
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1583

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2904	99.1%	99.1%	0	0.0%	0.0%	169	5.8%	5.8%	59	98.3%	98.3%
<= 0m 20s	23	0.8%	99.9%	18	4.6%	4.6%	290	9.9%	15.7%	1	1.7%	100.0
<= 0m 30s	2	0.1%	100.0	140	35.7%	40.3%	260	8.9%	24.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	121	30.9%	71.2%	307	10.5%	35.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	53	13.5%	84.7%	271	9.3%	44.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	20	5.1%	89.8%	233	8.0%	52.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	25	6.4%	96.2%	499	17.0%	69.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.3%	97.4%	319	10.9%	80.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.3%	98.7%	161	5.5%	85.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.5%	99.2%	117	4.0%	89.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.5%	99.7%	74	2.5%	92.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	37	1.3%	93.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.3%	100.0	40	1.4%	94.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	28	1.0%	95.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	43	1.5%	97.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.9%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.5%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.5%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,929			392			2,929			60		

Notes:

Total Records Reported by this PSAP: 3221
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3221

Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	11841	92.5%	92.5%	0	0.0%	0.0%	2305	18.0%	18.0%	911	67.6%	67.6%
<= 0m 20s	753	5.9%	98.4%	192	31.6%	31.6%	1414	11.0%	29.1%	112	8.3%	75.9%
<= 0m 30s	168	1.3%	99.7%	197	32.4%	64.0%	1111	8.7%	37.7%	289	21.5%	97.4%
<= 0m 40s	21	0.2%	99.8%	106	17.4%	81.4%	1108	8.7%	46.4%	7	0.5%	97.9%
<= 0m 50s	5	0.0%	99.9%	29	4.8%	86.2%	938	7.3%	53.7%	3	0.2%	98.1%
<= 1m 0s	7	0.1%	99.9%	15	2.5%	88.7%	856	6.7%	60.4%	1	0.1%	98.2%
<= 1m 30s	8	0.1%	100.0	40	6.6%	95.2%	1930	15.1%	75.5%	2	0.1%	98.4%
<= 2m 0s	2	0.0%	100.0	12	2.0%	97.2%	1221	9.5%	85.0%	0	0.0%	98.4%
<= 2m 30s	0	0.0%	100.0	7	1.2%	98.4%	665	5.2%	90.2%	0	0.0%	98.4%
<= 3m 0s	0	0.0%	100.0	5	0.8%	99.2%	392	3.1%	93.3%	0	0.0%	98.4%
<= 3m 30s	0	0.0%	100.0	2	0.3%	99.5%	230	1.8%	95.0%	0	0.0%	98.4%
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.7%	140	1.1%	96.1%	0	0.0%	98.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	104	0.8%	97.0%	1	0.1%	98.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	67	0.5%	97.5%	0	0.0%	98.4%
<= 6m 0s	0	0.0%	100.0	1	0.2%	99.8%	116	0.9%	98.4%	0	0.0%	98.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	66	0.5%	98.9%	1	0.1%	98.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	41	0.3%	99.2%	1	0.1%	98.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	32	0.2%	99.5%	0	0.0%	98.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	21	0.2%	99.6%	0	0.0%	98.6%
<= 11m 0s	0	0.0%	100.0	1	0.2%	100.0	16	0.1%	99.8%	1	0.1%	98.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.8%	1	0.1%	98.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.8%	0	0.0%	98.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	98.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	2	0.1%	98.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	98.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	1	0.1%	99.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	14	1.0%	100.0
Tot. Counts:	12,805			608			12,804			1,347		

Notes:

Total Records Reported by this PSAP: 17314
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 17314

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1410	98.0%	98.0%	0	0.0%	0.0%	79	5.5%	5.5%	17	89.5%	89.5%
<= 0m 20s	24	1.7%	99.7%	57	24.9%	24.9%	138	9.6%	15.1%	1	5.3%	94.7%
<= 0m 30s	5	0.3%	100.0	101	44.1%	69.0%	157	10.9%	26.0%	1	5.3%	100.0
<= 0m 40s	0	0.0%	100.0	35	15.3%	84.3%	201	14.0%	40.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	5.7%	90.0%	165	11.5%	51.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	5.2%	95.2%	142	9.9%	61.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	2.6%	97.8%	230	16.0%	77.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.7%	99.6%	93	6.5%	83.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.6%	58	4.0%	87.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	23	1.6%	89.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	23	1.6%	91.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.4%	100.0	18	1.3%	92.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	25	1.7%	94.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.0%	94.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	32	2.2%	97.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	97.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	98.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,439			229			1,439			19		

Notes:

Total Records Reported by this PSAP: 1574
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1574

Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Ctr.

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4746	98.2%	98.2%	0	0.0%	0.0%	519	10.7%	10.7%	166	92.2%	92.2%
<= 0m 20s	74	1.5%	99.7%	70	22.5%	22.5%	523	10.8%	21.6%	10	5.6%	97.8%
<= 0m 30s	13	0.3%	100.0	116	37.3%	59.8%	468	9.7%	31.2%	4	2.2%	100.0
<= 0m 40s	1	0.0%	100.0	57	18.3%	78.1%	458	9.5%	40.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	34	10.9%	89.1%	368	7.6%	48.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	3.9%	92.9%	300	6.2%	54.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	3.9%	96.8%	901	18.6%	73.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.6%	98.4%	620	12.8%	86.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.0%	99.4%	304	6.3%	92.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.7%	150	3.1%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	67	1.4%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	38	0.8%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	27	0.6%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	19	0.4%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	18	0.4%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.5%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,834			311			4,834			180		

Notes:

Total Records Reported by this PSAP: 5471
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5471

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	648	94.0%	94.0%	0	0.0%	0.0%	42	6.1%	6.1%	21	72.4%	72.4%
<= 0m 20s	36	5.2%	99.3%	15	18.1%	18.1%	49	7.1%	13.2%	5	17.2%	89.7%
<= 0m 30s	4	0.6%	99.9%	29	34.9%	53.0%	96	13.9%	27.1%	3	10.3%	100.0
<= 0m 40s	1	0.1%	100.0	24	28.9%	81.9%	109	15.8%	43.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	8.4%	90.4%	112	16.3%	59.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	3.6%	94.0%	79	11.5%	70.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	4.8%	98.8%	126	18.3%	89.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.8%	40	5.8%	94.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.8%	15	2.2%	97.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	4	0.6%	97.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.2%	100.0	3	0.4%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	689			83			689			29		

Notes:

Total Records Reported by this PSAP: 784
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 784

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	391	95.8%	95.8%	0	0.0%	0.0%	13	3.2%	3.2%	6	75.0%	75.0%
<= 0m 20s	14	3.4%	99.3%	0	0.0%	0.0%	22	5.4%	8.6%	0	0.0%	75.0%
<= 0m 30s	3	0.7%	100.0	14	25.5%	25.5%	33	8.1%	16.7%	2	25.0%	100.0
<= 0m 40s	0	0.0%	100.0	18	32.7%	58.2%	43	10.5%	27.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	14.5%	72.7%	51	12.5%	39.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	9.1%	81.8%	48	11.8%	51.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	14.5%	96.4%	101	24.8%	76.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.8%	98.2%	36	8.8%	85.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.8%	100.0	20	4.9%	90.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	9	2.2%	92.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	1.2%	93.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	94.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	1.5%	95.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	96.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	1.0%	97.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	98.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	1.0%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	408			55			408			8		

Notes:

Total Records Reported by this PSAP: 429
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 429

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7930	98.3%	98.3%	37	1.0%	1.0%	571	7.1%	7.1%	193	88.5%	88.5%
<= 0m 20s	122	1.5%	99.8%	1236	33.9%	34.9%	836	10.4%	17.4%	10	4.6%	93.1%
<= 0m 30s	16	0.2%	100.0	1336	36.7%	71.6%	1517	18.8%	36.2%	13	6.0%	99.1%
<= 0m 40s	0	0.0%	100.0	611	16.8%	88.3%	1800	22.3%	58.6%	1	0.5%	99.5%
<= 0m 50s	0	0.0%	100.0	209	5.7%	94.1%	1128	14.0%	72.5%	0	0.0%	99.5%
<= 1m 0s	0	0.0%	100.0	83	2.3%	96.4%	675	8.4%	80.9%	0	0.0%	99.5%
<= 1m 30s	0	0.0%	100.0	95	2.6%	99.0%	978	12.1%	93.0%	0	0.0%	99.5%
<= 2m 0s	0	0.0%	100.0	28	0.8%	99.7%	294	3.6%	96.7%	0	0.0%	99.5%
<= 2m 30s	0	0.0%	100.0	2	0.1%	99.8%	100	1.2%	97.9%	0	0.0%	99.5%
<= 3m 0s	0	0.0%	100.0	3	0.1%	99.9%	53	0.7%	98.6%	0	0.0%	99.5%
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.9%	29	0.4%	98.9%	0	0.0%	99.5%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	26	0.3%	99.2%	0	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	11	0.1%	99.4%	0	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.4%	0	0.0%	99.5%
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	18	0.2%	99.7%	0	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	99.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	99.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	99.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	1	0.5%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	8,068			3,645			8,068			218		

Notes:

Total Records Reported by this PSAP: 8815
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 8815

Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2677	99.1%	99.1%	4	0.5%	0.5%	152	5.6%	5.6%	79	95.2%	95.2%
<= 0m 20s	18	0.7%	99.7%	63	7.4%	7.8%	231	8.5%	14.2%	1	1.2%	96.4%
<= 0m 30s	7	0.3%	100.0	210	24.6%	32.4%	251	9.3%	23.4%	3	3.6%	100.0
<= 0m 40s	0	0.0%	100.0	255	29.9%	62.3%	286	10.6%	34.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	130	15.2%	77.5%	262	9.7%	43.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	91	10.7%	88.2%	228	8.4%	52.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	78	9.1%	97.3%	545	20.1%	72.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	16	1.9%	99.2%	319	11.8%	84.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.2%	99.4%	194	7.2%	91.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.5%	98	3.6%	94.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.6%	49	1.8%	96.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.8%	25	0.9%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.9%	17	0.6%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	13	0.5%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	10	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,702			854			2,705			83		

Notes:

Total Records Reported by this PSAP: 2970
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2970

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1685	99.1%	99.1%	0	0.0%	0.0%	401	23.6%	23.6%	33	100.0%	100.0
<= 0m 20s	15	0.9%	99.9%	36	18.7%	18.7%	525	30.9%	54.4%	0	0.0%	100.0
<= 0m 30s	1	0.1%	100.0	76	39.4%	58.0%	193	11.3%	65.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	33	17.1%	75.1%	140	8.2%	74.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	8.3%	83.4%	94	5.5%	79.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	6.7%	90.2%	56	3.3%	82.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	5.7%	95.9%	116	6.8%	89.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.1%	97.9%	54	3.2%	92.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.0%	99.0%	27	1.6%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.0%	15	0.9%	95.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	99.5%	14	0.8%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.5%	100.0	18	1.1%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,701			193			1,701			33		

Notes:

Total Records Reported by this PSAP: 1859
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1859

Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4421	98.3%	98.3%	2	0.1%	0.1%	321	7.1%	7.1%	103	90.4%	90.4%
<= 0m 20s	69	1.5%	99.8%	472	18.0%	18.0%	320	7.1%	14.3%	5	4.4%	94.7%
<= 0m 30s	7	0.2%	100.0	1135	43.2%	61.2%	609	13.5%	27.8%	6	5.3%	100.0
<= 0m 40s	0	0.0%	100.0	614	23.4%	84.6%	987	21.9%	49.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	221	8.4%	93.0%	678	15.1%	64.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	79	3.0%	96.0%	413	9.2%	74.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	76	2.9%	98.9%	568	12.6%	86.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	16	0.6%	99.5%	243	5.4%	92.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	0.2%	99.7%	124	2.8%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.1%	99.8%	77	1.7%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.9%	57	1.3%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	31	0.7%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	13	0.3%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.2%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	16	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	9	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,497			2,629			4,497			114		

Notes:

Total Records Reported by this PSAP: 4982
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4982

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2322	98.7%	98.7%	1	0.1%	0.1%	180	7.7%	7.7%	53	86.9%	86.9%
<= 0m 20s	27	1.1%	99.9%	189	20.2%	20.3%	221	9.4%	17.0%	4	6.6%	93.4%
<= 0m 30s	3	0.1%	100.0	342	36.5%	56.8%	318	13.5%	30.6%	4	6.6%	100.0
<= 0m 40s	0	0.0%	100.0	204	21.8%	78.6%	399	17.0%	47.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	89	9.5%	88.1%	295	12.5%	60.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	53	5.7%	93.8%	223	9.5%	69.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	45	4.8%	98.6%	396	16.8%	86.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	0.6%	99.3%	144	6.1%	92.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.6%	54	2.3%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.8%	37	1.6%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	28	1.2%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	13	0.6%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	9	0.4%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,352			936			2,352			61		

Notes:

Total Records Reported by this PSAP: 2603
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2603

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2948	99.9%	99.9%	0	0.0%	0.0%	168	5.7%	5.7%	55	98.2%	98.2%
<= 0m 20s	4	0.1%	100.0	56	32.6%	32.6%	315	10.7%	16.4%	0	0.0%	98.2%
<= 0m 30s	0	0.0%	100.0	52	30.2%	62.8%	296	10.0%	26.4%	1	1.8%	100.0
<= 0m 40s	0	0.0%	100.0	28	16.3%	79.1%	390	13.2%	39.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	7.6%	86.6%	313	10.6%	50.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	4.1%	90.7%	287	9.7%	59.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	4.1%	94.8%	667	22.6%	82.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.9%	97.7%	256	8.7%	91.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.7%	99.4%	103	3.5%	94.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	49	1.7%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	28	0.9%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	22	0.7%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	10	0.3%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	11	0.4%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.4%	7	0.2%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.4%	9	0.3%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.4%	10	0.3%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.4%	1	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	1	0.6%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,952			172			2,952			56		

Notes:

Total Records Reported by this PSAP: 3260
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3260

Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2419	99.1%	99.1%	0	0.0%	0.0%	159	6.5%	6.5%	65	98.5%	98.5%
<= 0m 20s	22	0.9%	100.0	149	32.0%	32.0%	206	8.4%	14.9%	1	1.5%	100.0
<= 0m 30s	1	0.0%	100.0	203	43.6%	75.5%	318	13.0%	28.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	63	13.5%	89.1%	369	15.1%	43.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	20	4.3%	93.3%	270	11.1%	54.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	2.6%	95.9%	215	8.8%	62.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	2.4%	98.3%	370	15.1%	78.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.6%	98.9%	201	8.2%	86.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.9%	99.8%	95	3.9%	90.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	100.0	72	2.9%	93.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	33	1.4%	94.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.9%	95.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	25	1.0%	96.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.5%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	29	1.2%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.7%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,442			466			2,443			66		

Notes:

Total Records Reported by this PSAP: 2670
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2670

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1616	98.7%	98.7%	1	0.4%	0.4%	158	9.7%	9.7%	61	70.9%	70.9%
<= 0m 20s	21	1.3%	100.0	49	21.8%	22.2%	148	9.0%	18.7%	3	3.5%	74.4%
<= 0m 30s	0	0.0%	100.0	83	36.9%	59.1%	135	8.2%	26.9%	6	7.0%	81.4%
<= 0m 40s	0	0.0%	100.0	45	20.0%	79.1%	163	10.0%	36.9%	0	0.0%	81.4%
<= 0m 50s	0	0.0%	100.0	21	9.3%	88.4%	169	10.3%	47.2%	0	0.0%	81.4%
<= 1m 0s	0	0.0%	100.0	11	4.9%	93.3%	161	9.8%	57.1%	0	0.0%	81.4%
<= 1m 30s	0	0.0%	100.0	8	3.6%	96.9%	306	18.7%	75.7%	1	1.2%	82.6%
<= 2m 0s	0	0.0%	100.0	4	1.8%	98.7%	140	8.6%	84.3%	0	0.0%	82.6%
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.7%	68	4.2%	88.5%	0	0.0%	82.6%
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.7%	40	2.4%	90.9%	1	1.2%	83.7%
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.7%	19	1.2%	92.1%	0	0.0%	83.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.7%	18	1.1%	93.2%	0	0.0%	83.7%
<= 4m 30s	0	0.0%	100.0	1	0.4%	99.1%	21	1.3%	94.4%	0	0.0%	83.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.1%	21	1.3%	95.7%	0	0.0%	83.7%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.1%	24	1.5%	97.2%	0	0.0%	83.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.1%	16	1.0%	98.2%	0	0.0%	83.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.1%	11	0.7%	98.8%	0	0.0%	83.7%
<= 9m 0s	0	0.0%	100.0	1	0.4%	99.6%	6	0.4%	99.2%	0	0.0%	83.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.6%	6	0.4%	99.6%	0	0.0%	83.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.6%	3	0.2%	99.8%	0	0.0%	83.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.6%	1	0.1%	99.8%	0	0.0%	83.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.8%	0	0.0%	83.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.8%	0	0.0%	83.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.8%	0	0.0%	83.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.6%	1	0.1%	99.9%	0	0.0%	83.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	83.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	83.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	83.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	83.7%
>= 20m 0s	0	0.0%	100.0	1	0.4%	100.0	2	0.1%	100.0	14	16.3%	100.0
Tot. Counts:	1,637			225			1,637			86		

Notes:

Total Records Reported by this PSAP: 1906
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1906

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4845	99.3%	99.3%	0	0.0%	0.0%	560	11.5%	11.5%	119	97.5%	97.5%
<= 0m 20s	28	0.6%	99.9%	67	11.4%	11.4%	645	13.2%	24.7%	1	0.8%	98.4%
<= 0m 30s	4	0.1%	100.0	168	28.6%	40.0%	531	10.9%	35.6%	2	1.6%	100.0
<= 0m 40s	0	0.0%	100.0	101	17.2%	57.1%	604	12.4%	48.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	66	11.2%	68.4%	512	10.5%	58.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	46	7.8%	76.2%	450	9.2%	67.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	95	16.2%	92.3%	711	14.6%	82.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	27	4.6%	96.9%	307	6.3%	88.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	11	1.9%	98.8%	133	2.7%	91.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.7%	99.5%	77	1.6%	92.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	51	1.0%	93.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.7%	35	0.7%	94.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.8%	52	1.1%	95.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	39	0.8%	96.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	40	0.8%	97.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	39	0.8%	98.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.5%	98.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.4%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	4,877			588			4,877			122		

Notes:

Total Records Reported by this PSAP: 5438
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5438

Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6735	99.0%	99.0%	34	5.0%	5.0%	545	8.0%	8.0%	194	91.5%	91.5%
<= 0m 20s	58	0.9%	99.8%	224	32.8%	37.8%	726	10.7%	18.7%	6	2.8%	94.3%
<= 0m 30s	11	0.2%	100.0	199	29.2%	67.0%	808	11.9%	30.6%	11	5.2%	99.5%
<= 0m 40s	0	0.0%	100.0	109	16.0%	83.0%	855	12.6%	43.1%	0	0.0%	99.5%
<= 0m 50s	0	0.0%	100.0	46	6.7%	89.7%	637	9.4%	52.5%	0	0.0%	99.5%
<= 1m 0s	0	0.0%	100.0	24	3.5%	93.3%	560	8.2%	60.7%	0	0.0%	99.5%
<= 1m 30s	0	0.0%	100.0	25	3.7%	96.9%	1226	18.0%	78.7%	0	0.0%	99.5%
<= 2m 0s	0	0.0%	100.0	11	1.6%	98.5%	663	9.7%	88.5%	0	0.0%	99.5%
<= 2m 30s	0	0.0%	100.0	2	0.3%	98.8%	319	4.7%	93.2%	0	0.0%	99.5%
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.1%	158	2.3%	95.5%	0	0.0%	99.5%
<= 3m 30s	0	0.0%	100.0	2	0.3%	99.4%	89	1.3%	96.8%	0	0.0%	99.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	59	0.9%	97.6%	0	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	2	0.3%	99.7%	33	0.5%	98.1%	0	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	16	0.2%	98.4%	0	0.0%	99.5%
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.9%	34	0.5%	98.9%	0	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	22	0.3%	99.2%	0	0.0%	99.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	16	0.2%	99.4%	0	0.0%	99.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	13	0.2%	99.6%	0	0.0%	99.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.1%	99.7%	0	0.0%	99.5%
<= 11m 0s	0	0.0%	100.0	1	0.1%	100.0	7	0.1%	99.8%	0	0.0%	99.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	99.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	1	0.5%	100.0
Tot. Counts:	6,804			682			6,805			212		

Notes:

Total Records Reported by this PSAP: 7604
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7604

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	701	97.1%	97.1%	0	0.0%	0.0%	76	10.5%	10.5%	23	71.9%	71.9%
<= 0m 20s	18	2.5%	99.6%	38	30.4%	30.4%	97	13.4%	24.0%	1	3.1%	75.0%
<= 0m 30s	2	0.3%	99.9%	42	33.6%	64.0%	102	14.1%	38.1%	8	25.0%	100.0
<= 0m 40s	0	0.0%	99.9%	21	16.8%	80.8%	103	14.3%	52.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	11	8.8%	89.6%	87	12.0%	64.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	5	4.0%	93.6%	51	7.1%	71.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	99.9%	6	4.8%	98.4%	97	13.4%	84.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	99.9%	1	0.8%	99.2%	52	7.2%	92.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	99.9%	1	0.8%	100.0	24	3.3%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	99.9%	0	0.0%	100.0	13	1.8%	97.2%	0	0.0%	100.0
<= 3m 30s	1	0.1%	100.0	0	0.0%	100.0	4	0.6%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	722			125			722			32		

Notes:

Total Records Reported by this PSAP: 802
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 802

Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2266	98.1%	98.1%	0	0.0%	0.0%	136	5.9%	5.9%	54	96.4%	96.4%
<= 0m 20s	40	1.7%	99.8%	99	16.2%	16.2%	253	11.0%	16.8%	2	3.6%	100.0
<= 0m 30s	4	0.2%	100.0	243	39.7%	55.9%	300	13.0%	29.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	164	26.8%	82.7%	410	17.7%	47.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	47	7.7%	90.4%	301	13.0%	60.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	26	4.2%	94.6%	195	8.4%	69.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	26	4.2%	98.9%	371	16.1%	85.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.5%	99.3%	141	6.1%	91.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.5%	99.8%	70	3.0%	94.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	52	2.3%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	23	1.0%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.6%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,310			612			2,310			56		

Notes:

Total Records Reported by this PSAP: 2550
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2550

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2178	98.7%	98.7%	5	0.8%	0.8%	238	10.8%	10.8%	71	98.6%	98.6%
<= 0m 20s	26	1.2%	99.9%	132	19.9%	20.7%	311	14.1%	24.9%	0	0.0%	98.6%
<= 0m 30s	3	0.1%	100.0	150	22.7%	43.4%	323	14.6%	39.5%	1	1.4%	100.0
<= 0m 40s	0	0.0%	100.0	121	18.3%	61.6%	305	13.8%	53.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	104	15.7%	77.3%	257	11.6%	65.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	63	9.5%	86.9%	191	8.7%	73.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	62	9.4%	96.2%	357	16.2%	89.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	2.0%	98.2%	112	5.1%	94.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	10	1.5%	99.7%	39	1.8%	96.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	100.0	25	1.1%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,207			662			2,207			72		

Notes:

Total Records Reported by this PSAP: 2479
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2479

Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3524	99.7%	99.7%	2	0.3%	0.3%	504	14.3%	14.3%	119	98.3%	98.3%
<= 0m 20s	10	0.3%	100.0	102	16.5%	16.8%	409	11.6%	25.8%	1	0.8%	99.2%
<= 0m 30s	1	0.0%	100.0	231	37.3%	54.1%	420	11.9%	37.7%	1	0.8%	100.0
<= 0m 40s	0	0.0%	100.0	171	27.6%	81.7%	563	15.9%	53.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	56	9.0%	90.8%	406	11.5%	65.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	29	4.7%	95.5%	303	8.6%	73.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	19	3.1%	98.5%	525	14.9%	88.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.6%	99.2%	200	5.7%	94.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.4%	63	1.8%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	37	1.0%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.5%	19	0.5%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	22	0.6%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.7%	19	0.5%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	15	0.4%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	99.8%	16	0.5%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,535			619			3,535			121		

Notes:

Total Records Reported by this PSAP: 4046
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4046

Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1572	98.3%	98.3%	1	0.2%	0.2%	128	8.0%	8.0%	52	98.1%	98.1%
<= 0m 20s	24	1.5%	99.8%	55	11.7%	11.9%	177	11.1%	19.1%	1	1.9%	100.0
<= 0m 30s	4	0.3%	100.0	138	29.4%	41.3%	208	13.0%	32.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	100	21.3%	62.6%	241	15.1%	47.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	76	16.2%	78.7%	158	9.9%	57.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	48	10.2%	88.9%	157	9.8%	66.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	35	7.4%	96.4%	256	16.0%	82.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	2.6%	98.9%	117	7.3%	90.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.4%	60	3.8%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	35	2.2%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	13	0.8%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.4%	99.8%	9	0.6%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	8	0.5%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	10	0.6%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	12	0.8%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,600			470			1,600			53		

Notes:

Total Records Reported by this PSAP: 1846
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1846

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	960	98.5%	98.5%	0	0.0%	0.0%	74	7.6%	7.6%	18	81.8%	81.8%
<= 0m 20s	12	1.2%	99.7%	21	6.1%	6.1%	103	10.6%	18.2%	3	13.6%	95.5%
<= 0m 30s	3	0.3%	100.0	68	19.8%	25.9%	110	11.3%	29.4%	1	4.5%	100.0
<= 0m 40s	0	0.0%	100.0	61	17.7%	43.6%	126	12.9%	42.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	52	15.1%	58.7%	101	10.4%	52.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	52	15.1%	73.8%	94	9.6%	62.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	81	23.5%	97.4%	232	23.8%	86.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	2.0%	99.4%	80	8.2%	94.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.6%	100.0	21	2.2%	96.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.3%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	975			344			975			22		

Notes:

Total Records Reported by this PSAP: 1061
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1061

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1968	98.1%	98.1%	0	0.0%	0.0%	139	6.9%	6.9%	60	96.8%	96.8%
<= 0m 20s	34	1.7%	99.8%	30	16.2%	16.2%	180	9.0%	15.9%	0	0.0%	96.8%
<= 0m 30s	4	0.2%	100.0	74	40.0%	56.2%	217	10.8%	26.7%	2	3.2%	100.0
<= 0m 40s	0	0.0%	100.0	48	25.9%	82.2%	228	11.4%	38.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	7.0%	89.2%	167	8.3%	46.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	3.8%	93.0%	129	6.4%	52.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	4.3%	97.3%	378	18.8%	71.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.1%	98.4%	232	11.6%	83.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	98.9%	145	7.2%	90.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	99.5%	66	3.3%	93.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	100.0	33	1.6%	95.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.1%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	96.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.0%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	2,006			185			2,007			62		

Notes:

Total Records Reported by this PSAP: 2242
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2242

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	851	97.5%	97.5%	0	0.0%	0.0%	97	11.1%	11.1%	22	88.0%	88.0%
<= 0m 20s	20	2.3%	99.8%	4	8.3%	8.3%	77	8.8%	19.9%	2	8.0%	96.0%
<= 0m 30s	2	0.2%	100.0	6	12.5%	20.8%	65	7.4%	27.4%	1	4.0%	100.0
<= 0m 40s	0	0.0%	100.0	10	20.8%	41.7%	49	5.6%	33.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	3	6.3%	47.9%	71	8.1%	41.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	14.6%	62.5%	59	6.8%	47.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	25.0%	87.5%	154	17.6%	65.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	8.3%	95.8%	71	8.1%	73.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	2.1%	97.9%	51	5.8%	79.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.9%	37	4.2%	83.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	2.1%	100.0	21	2.4%	86.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	21	2.4%	88.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	19	2.2%	90.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.5%	92.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	3.2%	95.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.7%	97.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.1%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.8%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	873			48			873			25		

Notes:

Total Records Reported by this PSAP: 987
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 987

Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1224	96.6%	96.6%	1	0.2%	0.2%	111	8.8%	8.8%	48	84.2%	84.2%
<= 0m 20s	38	3.0%	99.6%	119	21.0%	21.2%	115	9.1%	17.8%	1	1.8%	86.0%
<= 0m 30s	5	0.4%	100.0	202	35.7%	56.9%	144	11.4%	29.2%	8	14.0%	100.0
<= 0m 40s	0	0.0%	100.0	133	23.5%	80.4%	251	19.8%	49.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	54	9.5%	89.9%	216	17.0%	66.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	27	4.8%	94.7%	123	9.7%	75.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	22	3.9%	98.6%	184	14.5%	90.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.1%	99.6%	61	4.8%	95.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.6%	21	1.7%	96.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	9	0.7%	97.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	3	0.2%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	5	0.4%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	2	0.2%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	3	0.2%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	99.8%	4	0.3%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.3%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,267			566			1,267			57		

Notes:

Total Records Reported by this PSAP: 1459
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1459

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 10/1/2012 To 12/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	999	95.4%	95.4%	0	0.0%	0.0%	49	4.7%	4.7%	14	66.7%	66.7%
<= 0m 20s	45	4.3%	99.7%	97	42.9%	42.9%	103	9.8%	14.5%	2	9.5%	76.2%
<= 0m 30s	3	0.3%	100.0	80	35.4%	78.3%	130	12.4%	26.9%	5	23.8%	100.0
<= 0m 40s	0	0.0%	100.0	28	12.4%	90.7%	162	15.5%	42.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	2.7%	93.4%	122	11.7%	54.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.2%	95.6%	91	8.7%	62.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	2.7%	98.2%	210	20.1%	82.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.4%	98.7%	83	7.9%	90.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.1%	32	3.1%	93.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.1%	23	2.2%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.1%	5	0.5%	96.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.9%	100.0	6	0.6%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	97.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,047			226			1,047			21		

Notes:

Total Records Reported by this PSAP: 1124
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1124