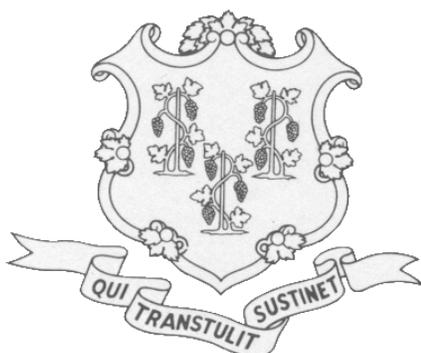


**Department of Emergency Services and
Public Protection
Division of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**



July – September 2015

E9-1-1 TOTAL CALL COUNT REPORT 3rd QUARTER 2015

Executive Summary

All 92 legacy E9-1-1 PSAPs submitted an E9-1-1 Total Call Report for the third quarter of 2015. There is no data available for the PSAPs that cutover to NG9-1-1 prior to July 1st (Enfield ECC, Fairfield ECC, Middletown Central Communications, New Britain ERC, Newington PD, Shelton PD, Valley Shore ECC, Wilton PD, and Wolcott PD), and only partial data available for the PSAPs that cutover to NG9-1-1 during the third quarter (Avon PD, Berlin PDF, Clinton ECC, Meriden PD, New Haven ERC, Norwalk PD, Ridgefield PD, Stratford ECC and West Haven ERS). There is also no data available for Connecticut State Police Troops A and E that were reinstated as NG9-1-1 PSAPs during the third quarter. Total Call Count Reports will not be available for all NG9-1-1 PSAPs until a future revision of the XMIS software is installed later this year or early in 2016

Two PSAPs did not achieve the State standard that requires that 90% of all 9-1-1 calls received by the PSAP be answered in ten seconds. Bridgeport Public Safety Communications Center answered 88.4% of 9-1-1 calls in 10 sec of receipt. Stamford Emergency Communications Center answered 89.9% of 9-1-1 calls in 10 sec of receipt.

The statewide average for all PSAPs during the third quarter was 95.3%.

Percent of 9-1-1 Calls Answered in 10 Seconds 3rd Quarter 2015							
East Hartford PD	100.00%	East Haven FD	99.00%	Simsbury PD	97.70%	North Branford PD	95.30%
Groton ECC	99.80%	Stratford PD	99.00%	Wethersfield PD	97.70%	Guilford ECC	94.80%
New Milford PD	99.70%	Cheshire PD	98.90%	Canton PD	97.60%	Winsted PD	94.80%
NWCTPSECC	99.70%	Trumbull PD	98.90%	Naugatuck PD	97.50%	Redding ECC	94.60%
Wallingford PD	99.70%	UCONN PD	98.90%	New London PD	97.50%	CSP Troop G	94.30%
Willimantic ECC	99.70%	Colchester ECC	98.80%	Seymour PD	97.50%	New Fairfield ECC	94.30%
Bethel PD	99.50%	LCD	98.80%	Avon PD	97.30%	CSP Troop I	94.20%
Branford PD	99.50%	Newtown ECC	98.80%	Granby PD	97.20%	Putnam PD	93.50%
Bristol PD	99.50%	Clinton ECC	98.70%	Windsor PD	97.10%	Suffield PD	93.40%
Brookfield PD	99.50%	Plainville PD	98.60%	Darien PD	97.00%	New Haven ERC	92.70%
CSP BIA	99.50%	Tolland County ECC	98.60%	Monroe PD	96.90%	Waterbury PD	92.30%
West Haven ERS	99.50%	Western CT Comm Ctr.	98.60%	Vernon PD	96.90%	CSP Troop H	92.20%
Cromwell PD	99.40%	Hamden ECC	98.50%	East Windsor PD	96.70%	Hartford ECC	91.10%
Easton PD	99.40%	Orange PD	98.40%	Thomaston PD	96.70%	Stamford ECC	89.90%
Manchester PD	99.40%	Ledyard ECC	98.30%	CSP Troop L	96.60%	Bridgeport PSCC	88.40%
Greenwich PD	99.30%	Farmington PD	98.20%	Montville ECC	96.40%	Enfield ECC	N/A
Madison PD	99.30%	Milford PD	98.20%	Weston ECC	96.30%	Fairfield ECC	N/A
Ridgefield PD	99.30%	Norwich PD	98.20%	Meriden PD	96.20%	Middletown FD	N/A
South Windsor PD	99.30%	Watertown PD	98.20%	New Canaan PD	96.20%	New Britain ERC	N/A
West Hartford PD	99.30%	Old Saybrook PD	98.00%	Woodbridge PD	96.10%	Newington PD	N/A
Southington PD	99.20%	Stonington PD	98.00%	Berlin PD	95.70%	Shelton PD	N/A
Glastonbury PD	99.10%	Westport PD	98.00%	Rocky Hill PD	95.70%	Valley Shore ECC	N/A
North Haven PD	99.10%	Ansonia PD	97.80%	Southbury Public Safety	95.60%	Wilton PD	N/A
Plymouth PD	99.10%	Bloomfield PD	97.80%	Windsor Locks PD	95.60%	Wolcott PD	N/A
Quinebaug Valley ECC	99.10%	East Lyme ECC	97.80%	Derby PD	95.40%	CSP A	N/A
Waterford ECC	99.10%	Norwalk PD	97.80%	All PSAPs (Average)	95.30%	CSP E	N/A

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --
9/30/2015

For Date Range From 7/1/2015 To

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	430225	95.3%	95.3%	3213	2.9%	2.9%	61013	13.5%	13.5%	19019	80.0%	80.4%
<= 0m 20s	18262	4.0%	99.3%	41190	37.6%	40.6%	54965	12.2%	25.7%	1172	4.9%	85.3%
<= 0m 30s	2631	0.6%	99.9%	31086	28.4%	68.9%	56501	12.5%	38.2%	2664	11.2%	96.5%
<= 0m 40s	162	0.0%	99.9%	15058	13.8%	82.7%	52931	11.7%	49.9%	26	0.1%	96.6%
<= 0m 50s	66	0.0%	100.0	6680	6.1%	88.8%	34800	7.7%	57.6%	15	0.1%	96.7%
<= 1m 0s	33	0.0%	100.0	3961	3.6%	92.4%	26778	5.9%	63.5%	10	0.0%	96.7%
<= 1m 30s	52	0.0%	100.0	5229	4.8%	97.2%	58169	12.9%	76.4%	19	0.1%	96.8%
<= 2m 0s	8	0.0%	100.0	1568	1.4%	98.6%	34842	7.7%	84.1%	14	0.1%	96.8%
<= 2m 30s	2	0.0%	100.0	608	0.6%	99.2%	21402	4.7%	88.9%	3	0.0%	96.9%
<= 3m 0s	1	0.0%	100.0	316	0.3%	99.5%	13110	2.9%	91.8%	0	0.0%	96.9%
<= 3m 30s	0	0.0%	100.0	185	0.2%	99.6%	8082	1.8%	93.5%	3	0.0%	96.9%
<= 4m 0s	0	0.0%	100.0	114	0.1%	99.7%	5583	1.2%	94.8%	8	0.0%	96.9%
<= 4m 30s	0	0.0%	100.0	66	0.1%	99.8%	3858	0.9%	95.6%	5	0.0%	96.9%
<= 5m 0s	6	0.0%	100.0	44	0.0%	99.8%	2778	0.6%	96.3%	1	0.0%	96.9%
<= 6m 0s	0	0.0%	100.0	46	0.0%	99.9%	3799	0.8%	97.1%	10	0.0%	97.0%
<= 7m 0s	2	0.0%	100.0	13	0.0%	99.9%	2218	0.5%	97.6%	6	0.0%	97.0%
<= 8m 0s	0	0.0%	100.0	19	0.0%	99.9%	1494	0.3%	97.9%	8	0.0%	97.0%
<= 9m 0s	0	0.0%	100.0	6	0.0%	99.9%	974	0.2%	98.1%	3	0.0%	97.0%
<= 10m 0s	0	0.0%	100.0	3	0.0%	99.9%	676	0.1%	98.3%	5	0.0%	97.1%
<= 11m 0s	0	0.0%	100.0	1	0.0%	99.9%	466	0.1%	98.4%	1	0.0%	97.1%
<= 12m 0s	2	0.0%	100.0	2	0.0%	99.9%	317	0.1%	98.5%	1	0.0%	97.1%
<= 13m 0s	0	0.0%	100.0	1	0.0%	99.9%	240	0.1%	98.5%	3	0.0%	97.1%
<= 14m 0s	3	0.0%	100.0	0	0.0%	99.9%	129	0.0%	98.5%	4	0.0%	97.1%
<= 15m 0s	1	0.0%	100.0	0	0.0%	99.9%	114	0.0%	98.6%	3	0.0%	97.1%
<= 16m 0s	2	0.0%	100.0	1	0.0%	99.9%	81	0.0%	98.6%	7	0.0%	97.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	69	0.0%	98.6%	1	0.0%	97.1%
<= 18m 0s	0	0.0%	100.0	1	0.0%	99.9%	47	0.0%	98.6%	5	0.0%	97.2%
<= 19m 0s	1	0.0%	100.0	0	0.0%	99.9%	44	0.0%	98.6%	5	0.0%	97.2%
<= 20m 0s	2	0.0%	100.0	0	0.0%	99.9%	34	0.0%	98.6%	4	0.0%	97.2%
>= 20m 0s	81	0.0%	100.0	70	0.1%	100.0	6170	1.4%	100.0	465	2.0%	99.2%
Tot. Counts:	451,542			109,48			451,684			23,490		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1568	97.8%	97.8%	1	0.2%	0.2%	94	5.9%	5.9%	29	90.6%	90.6%
<= 0m 20s	30	1.9%	99.7%	51	8.8%	9.0%	138	8.6%	14.5%	0	0.0%	90.6%
<= 0m 30s	4	0.2%	99.9%	142	24.5%	33.4%	132	8.2%	22.7%	3	9.4%	100.0
<= 0m 40s	0	0.0%	99.9%	165	28.4%	61.9%	214	13.3%	36.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	100	17.2%	79.1%	200	12.5%	48.5%	0	0.0%	100.0
<= 1m 0s	1	0.1%	100.0	61	10.5%	89.7%	180	11.2%	59.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	44	7.6%	97.2%	347	21.6%	81.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	2.1%	99.3%	136	8.5%	89.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.7%	78	4.9%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	100.0	25	1.6%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	19	1.2%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,603			580			1,603			32		

Notes:

Total Records Reported by this PSAP: 1715
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1715

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 7/1/2015 To 8/3/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	587	97.3%	97.3%	1	0.4%	0.4%	43	7.1%	7.1%	0	0.0%	100.0
<= 0m 20s	15	2.5%	99.8%	38	14.0%	14.4%	66	10.9%	18.1%	0	0.0%	100.0
<= 0m 30s	1	0.2%	100.0	34	12.5%	26.9%	59	9.8%	27.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	31	11.4%	38.4%	70	11.6%	39.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	31	11.4%	49.8%	32	5.3%	44.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	26	9.6%	59.4%	37	6.1%	50.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	79	29.2%	88.6%	88	14.6%	65.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	20	7.4%	95.9%	84	13.9%	79.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	8	3.0%	98.9%	50	8.3%	87.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.9%	13	2.2%	89.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	99.3%	8	1.3%	91.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.4%	99.6%	13	2.2%	93.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	100.0	8	1.3%	94.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	95.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	2.2%	97.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.0%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	603			271			603			0		

Notes:

Total Records Reported by this PSAP: 672
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 672

Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 7/1/2015 To 8/18/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	737	95.7%	95.7%	0	0.0%	0.0%	33	4.3%	4.3%	18	75.0%	75.0%
<= 0m 20s	25	3.2%	99.0%	36	12.4%	12.4%	57	7.4%	11.7%	2	8.3%	83.3%
<= 0m 30s	8	1.0%	100.0	89	30.7%	43.1%	53	6.9%	18.6%	4	16.7%	100.0
<= 0m 40s	0	0.0%	100.0	69	23.8%	66.9%	78	10.1%	28.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	35	12.1%	79.0%	84	10.9%	39.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	26	9.0%	87.9%	86	11.2%	50.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	24	8.3%	96.2%	108	14.0%	64.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	2.1%	98.3%	72	9.4%	74.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	98.6%	46	6.0%	80.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.6%	45	5.8%	86.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.7%	99.3%	31	4.0%	90.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.7%	100.0	26	3.4%	93.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	1.6%	94.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.6%	96.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.4%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	770			290			770			24		

Notes:

Total Records Reported by this PSAP: 856
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 856

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1498	99.5%	99.5%	0	0.0%	0.0%	99	6.6%	6.6%	36	94.7%	94.7%
<= 0m 20s	8	0.5%	100.0	39	18.4%	18.4%	152	10.1%	16.7%	0	0.0%	94.7%
<= 0m 30s	0	0.0%	100.0	80	37.7%	56.1%	129	8.6%	25.2%	2	5.3%	100.0
<= 0m 40s	0	0.0%	100.0	40	18.9%	75.0%	195	12.9%	38.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	10.8%	85.8%	177	11.8%	49.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	4.2%	90.1%	144	9.6%	59.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	6.1%	96.2%	308	20.5%	79.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.9%	98.1%	126	8.4%	88.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.4%	99.5%	66	4.4%	92.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	33	2.2%	94.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	100.0	13	0.9%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.1%	96.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,506			212			1,506			38		

Notes:

Total Records Reported by this PSAP: 1687
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1687

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2867	97.8%	97.8%	0	0.0%	0.0%	276	9.4%	9.4%	127	92.0%	92.0%
<= 0m 20s	56	1.9%	99.8%	45	4.9%	4.9%	495	16.9%	26.3%	1	0.7%	92.8%
<= 0m 30s	5	0.2%	99.9%	114	12.5%	17.5%	300	10.2%	36.6%	10	7.2%	100.0
<= 0m 40s	0	0.0%	99.9%	167	18.4%	35.8%	277	9.5%	46.0%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	165	18.1%	54.0%	230	7.8%	53.9%	0	0.0%	100.0
<= 1m 0s	1	0.0%	100.0	117	12.9%	66.8%	231	7.9%	61.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	215	23.6%	90.4%	521	17.8%	79.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	59	6.5%	96.9%	302	10.3%	89.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	15	1.6%	98.6%	106	3.6%	93.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	6	0.7%	99.2%	68	2.3%	95.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	0.4%	99.7%	38	1.3%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.2%	99.9%	23	0.8%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	15	0.5%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	14	0.5%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	14	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	8	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,930			910			2,930			138		

Notes:

Total Records Reported by this PSAP: 3394
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3394

Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2716	99.5%	99.5%	1	0.3%	0.3%	202	7.4%	7.4%	72	77.4%	77.4%
<= 0m 20s	12	0.4%	100.0	95	28.8%	29.1%	266	9.7%	17.1%	2	2.2%	79.6%
<= 0m 30s	0	0.0%	100.0	123	37.3%	66.4%	287	10.5%	27.7%	0	0.0%	79.6%
<= 0m 40s	0	0.0%	100.0	54	16.4%	82.7%	351	12.9%	40.5%	0	0.0%	79.6%
<= 0m 50s	0	0.0%	100.0	25	7.6%	90.3%	276	10.1%	50.6%	0	0.0%	79.6%
<= 1m 0s	0	0.0%	100.0	13	3.9%	94.2%	269	9.9%	60.5%	0	0.0%	79.6%
<= 1m 30s	0	0.0%	100.0	13	3.9%	98.2%	522	19.1%	79.6%	1	1.1%	80.6%
<= 2m 0s	0	0.0%	100.0	1	0.3%	98.5%	242	8.9%	88.5%	0	0.0%	80.6%
<= 2m 30s	0	0.0%	100.0	3	0.9%	99.4%	144	5.3%	93.8%	0	0.0%	80.6%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	52	1.9%	95.7%	0	0.0%	80.6%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	27	1.0%	96.7%	0	0.0%	80.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	25	0.9%	97.6%	0	0.0%	80.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	14	0.5%	98.1%	0	0.0%	80.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	12	0.4%	98.5%	0	0.0%	80.6%
<= 6m 0s	0	0.0%	100.0	1	0.3%	99.7%	18	0.7%	99.2%	0	0.0%	80.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	9	0.3%	99.5%	0	0.0%	80.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.7%	2	0.1%	99.6%	0	0.0%	80.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.7%	6	0.2%	99.8%	0	0.0%	80.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.7%	1	0.0%	99.9%	0	0.0%	80.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.7%	2	0.1%	99.9%	0	0.0%	80.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	99.9%	0	0.0%	80.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.7%	1	0.0%	100.0	0	0.0%	80.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	80.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	80.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	80.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	80.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	80.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	80.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	80.6%
>= 20m 0s	1	0.0%	100.0	1	0.3%	100.0	1	0.0%	100.0	18	19.4%	100.0
Tot. Counts:	2,729			330			2,729			93		

Notes:

Total Records Reported by this PSAP: 3032
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3032

Fractile 911 Call Response Time Distribution

Bridgeport Public Safety Communications Ctr.

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	24532	88.4%	88.4%	1	0.0%	0.0%	2194	7.9%	7.9%	1473	76.4%	76.4%
<= 0m 20s	2808	10.1%	98.6%	331	6.6%	6.6%	2333	8.4%	16.3%	131	6.8%	83.2%
<= 0m 30s	351	1.3%	99.8%	743	14.8%	21.5%	1840	6.6%	23.0%	281	14.6%	97.8%
<= 0m 40s	29	0.1%	99.9%	871	17.4%	38.8%	2000	7.2%	30.2%	5	0.3%	98.1%
<= 0m 50s	7	0.0%	100.0	694	13.8%	52.7%	1734	6.3%	36.4%	0	0.0%	98.1%
<= 1m 0s	3	0.0%	100.0	586	11.7%	64.4%	1633	5.9%	42.3%	0	0.0%	98.1%
<= 1m 30s	6	0.0%	100.0	1134	22.6%	87.0%	4693	16.9%	59.2%	0	0.0%	98.1%
<= 2m 0s	1	0.0%	100.0	409	8.2%	95.2%	3569	12.9%	72.1%	0	0.0%	98.1%
<= 2m 30s	0	0.0%	100.0	144	2.9%	98.0%	2488	9.0%	81.0%	0	0.0%	98.1%
<= 3m 0s	0	0.0%	100.0	40	0.8%	98.8%	1560	5.6%	86.7%	0	0.0%	98.1%
<= 3m 30s	0	0.0%	100.0	31	0.6%	99.5%	959	3.5%	90.1%	1	0.1%	98.1%
<= 4m 0s	0	0.0%	100.0	10	0.2%	99.7%	653	2.4%	92.5%	0	0.0%	98.1%
<= 4m 30s	0	0.0%	100.0	7	0.1%	99.8%	465	1.7%	94.2%	0	0.0%	98.1%
<= 5m 0s	0	0.0%	100.0	5	0.1%	99.9%	336	1.2%	95.4%	0	0.0%	98.1%
<= 6m 0s	0	0.0%	100.0	3	0.1%	100.0	431	1.6%	96.9%	1	0.1%	98.2%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	254	0.9%	97.8%	0	0.0%	98.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	172	0.6%	98.5%	0	0.0%	98.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	121	0.4%	98.9%	1	0.1%	98.2%
<= 10m 0s	0	0.0%	100.0	1	0.0%	100.0	78	0.3%	99.2%	1	0.1%	98.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	50	0.2%	99.4%	0	0.0%	98.3%
<= 12m 0s	2	0.0%	100.0	0	0.0%	100.0	43	0.2%	99.5%	0	0.0%	98.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.1%	99.6%	0	0.0%	98.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.1%	99.7%	0	0.0%	98.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.1%	99.8%	0	0.0%	98.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.8%	2	0.1%	98.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	99.8%	0	0.0%	98.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.8%	1	0.1%	98.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	2	0.1%	98.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	1	0.1%	98.6%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	30	0.1%	100.0	27	1.4%	100.0
Tot. Counts:	27,740			5,011			27,741			1,927		

Notes:

Total Records Reported by this PSAP: 32344
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 32344

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	5781	99.5%	99.5%	0	0.0%	0.0%	498	8.6%	8.6%	200	99.0%	99.0%
<= 0m 20s	30	0.5%	100.0	23	10.0%	10.0%	611	10.5%	19.1%	0	0.0%	99.0%
<= 0m 30s	1	0.0%	100.0	75	32.8%	42.8%	447	7.7%	26.8%	2	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	66	28.8%	71.6%	422	7.3%	34.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	27	11.8%	83.4%	343	5.9%	39.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	5.7%	89.1%	291	5.0%	44.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	7.0%	96.1%	733	12.6%	57.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	2.6%	98.7%	637	11.0%	68.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.1%	506	8.7%	77.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.1%	452	7.8%	85.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.1%	273	4.7%	89.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.4%	99.6%	168	2.9%	92.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	109	1.9%	94.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.4%	100.0	66	1.1%	95.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	94	1.6%	97.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	55	0.9%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	40	0.7%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.3%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,812			229			5,812			202		

Notes:

Total Records Reported by this PSAP: 6649
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6649

Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1116	99.5%	99.5%	0	0.0%	0.0%	78	7.0%	7.0%	26	89.7%	89.7%
<= 0m 20s	5	0.4%	99.9%	33	18.8%	18.8%	121	10.8%	17.7%	0	0.0%	89.7%
<= 0m 30s	1	0.1%	100.0	68	38.6%	57.4%	137	12.2%	29.9%	1	3.4%	93.1%
<= 0m 40s	0	0.0%	100.0	41	23.3%	80.7%	180	16.0%	46.0%	0	0.0%	93.1%
<= 0m 50s	0	0.0%	100.0	11	6.3%	86.9%	166	14.8%	60.8%	0	0.0%	93.1%
<= 1m 0s	0	0.0%	100.0	9	5.1%	92.0%	123	11.0%	71.7%	0	0.0%	93.1%
<= 1m 30s	0	0.0%	100.0	10	5.7%	97.7%	190	16.9%	88.7%	0	0.0%	93.1%
<= 2m 0s	0	0.0%	100.0	0	0.0%	97.7%	57	5.1%	93.8%	0	0.0%	93.1%
<= 2m 30s	0	0.0%	100.0	1	0.6%	98.3%	23	2.0%	95.8%	0	0.0%	93.1%
<= 3m 0s	0	0.0%	100.0	1	0.6%	98.9%	11	1.0%	96.8%	0	0.0%	93.1%
<= 3m 30s	0	0.0%	100.0	1	0.6%	99.4%	8	0.7%	97.5%	0	0.0%	93.1%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	7	0.6%	98.1%	0	0.0%	93.1%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	6	0.5%	98.7%	0	0.0%	93.1%
<= 5m 0s	0	0.0%	100.0	1	0.6%	100.0	2	0.2%	98.8%	0	0.0%	93.1%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.3%	0	0.0%	93.1%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	93.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	93.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	93.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	93.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	93.1%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	6.9%	100.0
Tot. Counts:	1,122			176			1,122			29		

Notes:

Total Records Reported by this PSAP: 1215
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1215

Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	730	97.6%	97.6%	0	0.0%	0.0%	54	7.2%	7.2%	19	90.5%	90.5%
<= 0m 20s	14	1.9%	99.5%	7	3.4%	3.4%	83	11.1%	18.3%	0	0.0%	90.5%
<= 0m 30s	4	0.5%	100.0	19	9.1%	12.5%	69	9.2%	27.5%	2	9.5%	100.0
<= 0m 40s	0	0.0%	100.0	35	16.8%	29.3%	60	8.0%	35.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	30	14.4%	43.8%	60	8.0%	43.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	33	15.9%	59.6%	52	7.0%	50.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	68	32.7%	92.3%	161	21.5%	72.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	4.8%	97.1%	112	15.0%	87.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.0%	98.1%	43	5.7%	92.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	1.4%	99.5%	19	2.5%	95.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	6	0.8%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	7	0.9%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	5	0.7%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.5%	100.0	5	0.7%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	748			208			748			21		

Notes:

Total Records Reported by this PSAP: 822
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 822

Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1874	98.9%	98.9%	0	0.0%	0.0%	416	22.0%	22.0%	53	93.0%	93.0%
<= 0m 20s	16	0.8%	99.8%	32	6.6%	6.6%	237	12.5%	34.5%	1	1.8%	94.7%
<= 0m 30s	4	0.2%	100.0	135	27.7%	34.2%	190	10.0%	44.5%	3	5.3%	100.0
<= 0m 40s	0	0.0%	100.0	146	29.9%	64.1%	241	12.7%	57.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	86	17.6%	81.8%	201	10.6%	67.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	46	9.4%	91.2%	141	7.4%	75.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	29	5.9%	97.1%	240	12.7%	88.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	1.8%	99.0%	102	5.4%	93.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.6%	99.6%	51	2.7%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	23	1.2%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	9	0.5%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,894			488			1,894			57		

Notes:

Total Records Reported by this PSAP: 2166
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2166

Fractile 911 Call Response Time Distribution

Clinton Emergency Communications Ctr.

For Date Range From 7/1/2015 To 8/6/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	466	98.7%	98.7%	1	0.7%	0.7%	19	4.0%	4.0%	6	100.0%	100.0
<= 0m 20s	6	1.3%	100.0	10	7.4%	8.1%	29	6.1%	10.2%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	42	30.9%	39.0%	38	8.1%	18.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	45	33.1%	72.1%	55	11.7%	29.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	8.8%	80.9%	43	9.1%	39.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	7.4%	88.2%	31	6.6%	45.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	8.1%	96.3%	85	18.0%	63.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.5%	97.8%	42	8.9%	72.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.5%	99.3%	27	5.7%	78.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.7%	100.0	24	5.1%	83.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	3.6%	86.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	2.3%	89.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	1.7%	90.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	2.1%	93.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.7%	94.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.9%	96.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.5%	98.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	472			136			472			6		

Notes:

Total Records Reported by this PSAP: 503
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 503

Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4095	98.8%	98.8%	11	0.8%	0.8%	370	8.9%	8.9%	90	92.8%	92.8%
<= 0m 20s	41	1.0%	99.8%	286	19.9%	20.7%	499	12.0%	20.9%	1	1.0%	93.8%
<= 0m 30s	7	0.2%	100.0	589	41.0%	61.7%	415	10.0%	31.0%	2	2.1%	95.9%
<= 0m 40s	0	0.0%	100.0	301	20.9%	82.6%	619	14.9%	45.9%	0	0.0%	95.9%
<= 0m 50s	0	0.0%	100.0	115	8.0%	90.6%	462	11.1%	57.0%	0	0.0%	95.9%
<= 1m 0s	0	0.0%	100.0	57	4.0%	94.6%	364	8.8%	65.8%	0	0.0%	95.9%
<= 1m 30s	0	0.0%	100.0	49	3.4%	98.0%	639	15.4%	81.2%	0	0.0%	95.9%
<= 2m 0s	0	0.0%	100.0	22	1.5%	99.5%	323	7.8%	89.0%	0	0.0%	95.9%
<= 2m 30s	0	0.0%	100.0	3	0.2%	99.7%	161	3.9%	92.9%	0	0.0%	95.9%
<= 3m 0s	0	0.0%	100.0	3	0.2%	99.9%	83	2.0%	94.9%	0	0.0%	95.9%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	47	1.1%	96.0%	0	0.0%	95.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	49	1.2%	97.2%	0	0.0%	95.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	22	0.5%	97.7%	0	0.0%	95.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	17	0.4%	98.1%	0	0.0%	95.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	23	0.6%	98.7%	0	0.0%	95.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	10	0.2%	98.9%	0	0.0%	95.9%
<= 8m 0s	0	0.0%	100.0	1	0.1%	100.0	13	0.3%	99.2%	1	1.0%	96.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.4%	0	0.0%	96.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.5%	0	0.0%	96.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	96.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	96.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	96.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	96.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	96.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	96.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	96.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	96.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.9%
>= 20m 0s	2	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	3	3.1%	100.0
Tot. Counts:	4,145			1,437			4,148			97		

Notes:

Total Records Reported by this PSAP: 4587
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4587

Fractile 911 Call Response Time Distribution

Connecticut State Police Bradley International Airport

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	613	99.5%	99.5%	0	0.0%	0.0%	137	22.2%	22.2%	29	87.9%	87.9%
<= 0m 20s	3	0.5%	100.0	30	20.7%	20.7%	131	21.3%	43.5%	0	0.0%	87.9%
<= 0m 30s	0	0.0%	100.0	65	44.8%	65.5%	81	13.1%	56.7%	4	12.1%	100.0
<= 0m 40s	0	0.0%	100.0	28	19.3%	84.8%	95	15.4%	72.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	6.2%	91.0%	56	9.1%	81.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	4.1%	95.2%	29	4.7%	85.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	1.4%	96.6%	42	6.8%	92.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.4%	97.9%	14	2.3%	95.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	2.1%	100.0	12	1.9%	96.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
Tot. Counts:	616			145			616			33		

Notes:

Total Records Reported by this PSAP: 751
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 751

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G
9/30/2015

For Date Range From 7/1/2015 To

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	49483	94.3%	94.3%	54	0.3%	0.3%	14863	28.3%	28.3%	2693	81.8%	81.8%
<= 0m 20s	2553	4.9%	99.2%	11850	56.0%	56.2%	6366	12.1%	40.5%	201	6.1%	87.9%
<= 0m 30s	395	0.8%	99.9%	6423	30.3%	86.6%	11272	21.5%	62.0%	371	11.3%	99.1%
<= 0m 40s	13	0.0%	100.0	1913	9.0%	95.6%	9287	17.7%	79.7%	2	0.1%	99.2%
<= 0m 50s	5	0.0%	100.0	475	2.2%	97.9%	4180	8.0%	87.6%	1	0.0%	99.2%
<= 1m 0s	2	0.0%	100.0	193	0.9%	98.8%	2284	4.4%	92.0%	1	0.0%	99.2%
<= 1m 30s	4	0.0%	100.0	175	0.8%	99.6%	2638	5.0%	97.0%	1	0.0%	99.3%
<= 2m 0s	1	0.0%	100.0	40	0.2%	99.8%	735	1.4%	98.4%	0	0.0%	99.3%
<= 2m 30s	0	0.0%	100.0	18	0.1%	99.9%	329	0.6%	99.0%	0	0.0%	99.3%
<= 3m 0s	0	0.0%	100.0	10	0.0%	99.9%	137	0.3%	99.3%	0	0.0%	99.3%
<= 3m 30s	0	0.0%	100.0	5	0.0%	100.0	113	0.2%	99.5%	0	0.0%	99.3%
<= 4m 0s	0	0.0%	100.0	3	0.0%	100.0	58	0.1%	99.6%	0	0.0%	99.3%
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	43	0.1%	99.7%	0	0.0%	99.3%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	25	0.0%	99.8%	0	0.0%	99.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	39	0.1%	99.8%	0	0.0%	99.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.0%	99.9%	0	0.0%	99.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.0%	99.9%	0	0.0%	99.3%
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	16	0.0%	99.9%	0	0.0%	99.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	0	0.0%	99.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	0	0.0%	99.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 16m 0s	1	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	1	0.0%	99.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.4%
>= 20m 0s	1	0.0%	100.0	2	0.0%	100.0	6	0.0%	100.0	21	0.6%	100.0
Tot. Counts:	52,458			21,164			52,458			3,294		

Notes:

Total Records Reported by this PSAP: 62555
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 62555

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	33093	92.2%	92.2%	2240	13.5%	13.5%	8617	24.0%	24.0%	2326	79.4%	79.4%
<= 0m 20s	2368	6.6%	98.8%	9611	57.9%	71.4%	9024	25.1%	49.1%	195	6.7%	86.1%
<= 0m 30s	410	1.1%	99.9%	3282	19.8%	91.2%	7478	20.8%	70.0%	386	13.2%	99.3%
<= 0m 40s	19	0.1%	100.0	900	5.4%	96.6%	4866	13.6%	83.5%	2	0.1%	99.4%
<= 0m 50s	6	0.0%	100.0	269	1.6%	98.2%	2159	6.0%	89.5%	0	0.0%	99.4%
<= 1m 0s	4	0.0%	100.0	126	0.8%	99.0%	1205	3.4%	92.9%	0	0.0%	99.4%
<= 1m 30s	2	0.0%	100.0	105	0.6%	99.6%	1572	4.4%	97.3%	0	0.0%	99.4%
<= 2m 0s	1	0.0%	100.0	31	0.2%	99.8%	477	1.3%	98.6%	2	0.1%	99.4%
<= 2m 30s	0	0.0%	100.0	14	0.1%	99.9%	186	0.5%	99.1%	0	0.0%	99.4%
<= 3m 0s	0	0.0%	100.0	10	0.1%	99.9%	75	0.2%	99.3%	0	0.0%	99.4%
<= 3m 30s	0	0.0%	100.0	2	0.0%	99.9%	78	0.2%	99.5%	0	0.0%	99.4%
<= 4m 0s	0	0.0%	100.0	3	0.0%	100.0	33	0.1%	99.6%	1	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	25	0.1%	99.7%	0	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	4	0.0%	100.0	15	0.0%	99.7%	0	0.0%	99.5%
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	36	0.1%	99.8%	1	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.0%	99.9%	0	0.0%	99.5%
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	13	0.0%	99.9%	1	0.0%	99.5%
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	11	0.0%	99.9%	1	0.0%	99.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	1	0.0%	99.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	8	0.3%	99.9%
Tot. Counts:	35,903			16,601			35,903			2,925		

Notes:

Total Records Reported by this PSAP: 44096
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 44096

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop I

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	18479	94.2%	94.2%	188	2.3%	2.3%	3944	20.1%	20.1%	816	69.5%	69.5%
<= 0m 20s	894	4.6%	98.8%	4898	59.6%	61.9%	4168	21.3%	41.4%	103	8.8%	78.3%
<= 0m 30s	199	1.0%	99.8%	2175	26.5%	88.3%	5033	25.7%	67.0%	242	20.6%	98.9%
<= 0m 40s	22	0.1%	99.9%	581	7.1%	95.4%	2911	14.8%	81.9%	3	0.3%	99.1%
<= 0m 50s	12	0.1%	100.0	180	2.2%	97.6%	1299	6.6%	88.5%	2	0.2%	99.3%
<= 1m 0s	3	0.0%	100.0	81	1.0%	98.6%	706	3.6%	92.1%	0	0.0%	99.3%
<= 1m 30s	4	0.0%	100.0	71	0.9%	99.4%	861	4.4%	96.5%	1	0.1%	99.4%
<= 2m 0s	0	0.0%	100.0	23	0.3%	99.7%	278	1.4%	97.9%	1	0.1%	99.5%
<= 2m 30s	0	0.0%	100.0	9	0.1%	99.8%	127	0.6%	98.5%	0	0.0%	99.5%
<= 3m 0s	0	0.0%	100.0	6	0.1%	99.9%	81	0.4%	99.0%	0	0.0%	99.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	45	0.2%	99.2%	0	0.0%	99.5%
<= 4m 0s	0	0.0%	100.0	2	0.0%	99.9%	21	0.1%	99.3%	0	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	4	0.0%	100.0	19	0.1%	99.4%	0	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	21	0.1%	99.5%	0	0.0%	99.5%
<= 6m 0s	0	0.0%	100.0	2	0.0%	100.0	22	0.1%	99.6%	0	0.0%	99.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.7%	1	0.1%	99.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.7%	0	0.0%	99.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.7%	0	0.0%	99.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.8%	0	0.0%	99.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.8%	0	0.0%	99.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.8%	1	0.1%	99.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.8%	0	0.0%	99.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	99.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.7%
<= 16m 0s	1	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.1%	99.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	99.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.1%	99.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.1%	100.0	2	0.2%	100.0
Tot. Counts:	19,614			8,221			19,613			1,174		

Notes:

Total Records Reported by this PSAP: 23070
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 23070

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	18029	96.6%	96.6%	106	1.3%	1.3%	3025	16.2%	16.2%	854	96.2%	96.2%
<= 0m 20s	595	3.2%	99.8%	4928	61.6%	63.0%	2455	13.2%	29.4%	7	0.8%	97.0%
<= 0m 30s	41	0.2%	100.0	2136	26.7%	89.7%	4385	23.5%	52.8%	16	1.8%	98.8%
<= 0m 40s	1	0.0%	100.0	460	5.8%	95.4%	3151	16.9%	69.7%	0	0.0%	98.8%
<= 0m 50s	0	0.0%	100.0	158	2.0%	97.4%	1535	8.2%	78.0%	0	0.0%	98.8%
<= 1m 0s	0	0.0%	100.0	67	0.8%	98.2%	937	5.0%	83.0%	0	0.0%	98.8%
<= 1m 30s	0	0.0%	100.0	78	1.0%	99.2%	1494	8.0%	91.0%	0	0.0%	98.8%
<= 2m 0s	0	0.0%	100.0	30	0.4%	99.6%	683	3.7%	94.6%	0	0.0%	98.8%
<= 2m 30s	0	0.0%	100.0	15	0.2%	99.8%	329	1.8%	96.4%	0	0.0%	98.8%
<= 3m 0s	0	0.0%	100.0	6	0.1%	99.8%	177	0.9%	97.3%	0	0.0%	98.8%
<= 3m 30s	0	0.0%	100.0	3	0.0%	99.9%	109	0.6%	97.9%	0	0.0%	98.8%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	74	0.4%	98.3%	1	0.1%	98.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	65	0.3%	98.7%	0	0.0%	98.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	48	0.3%	98.9%	0	0.0%	98.9%
<= 6m 0s	0	0.0%	100.0	5	0.1%	100.0	57	0.3%	99.2%	0	0.0%	98.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	43	0.2%	99.5%	0	0.0%	98.9%
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	22	0.1%	99.6%	0	0.0%	98.9%
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	14	0.1%	99.7%	0	0.0%	98.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.1%	99.7%	0	0.0%	98.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.8%	0	0.0%	98.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.9%	0	0.0%	98.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	0	0.0%	98.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	98.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	98.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	98.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	98.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	98.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.9%
>= 20m 0s	1	0.0%	100.0	1	0.0%	100.0	5	0.0%	100.0	10	1.1%	100.0
Tot. Counts:	18,667			7,996			18,667			888		

Notes:

Total Records Reported by this PSAP: 21463
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 21463

Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1239	99.4%	99.4%	0	0.0%	0.0%	50	4.0%	4.0%	31	96.9%	96.9%
<= 0m 20s	7	0.6%	99.9%	276	41.9%	41.9%	102	8.2%	12.2%	0	0.0%	96.9%
<= 0m 30s	1	0.1%	100.0	180	27.3%	69.2%	181	14.5%	26.7%	1	3.1%	100.0
<= 0m 40s	0	0.0%	100.0	112	17.0%	86.2%	205	16.4%	43.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	48	7.3%	93.5%	128	10.3%	53.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	21	3.2%	96.7%	113	9.1%	62.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	2.1%	98.8%	209	16.8%	79.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.5%	99.2%	102	8.2%	87.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.5%	99.7%	61	4.9%	92.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	34	2.7%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	14	1.1%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	12	1.0%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	7	0.6%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,247			659			1,247			32		

Notes:

Total Records Reported by this PSAP: 1370
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1370

Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1184	97.0%	97.0%	0	0.0%	0.0%	91	7.5%	7.5%	44	89.8%	89.8%
<= 0m 20s	34	2.8%	99.8%	41	9.8%	9.8%	155	12.7%	20.1%	1	2.0%	91.8%
<= 0m 30s	3	0.2%	100.0	103	24.6%	34.4%	134	11.0%	31.1%	4	8.2%	100.0
<= 0m 40s	0	0.0%	100.0	88	21.1%	55.5%	153	12.5%	43.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	52	12.4%	67.9%	120	9.8%	53.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	48	11.5%	79.4%	122	10.0%	63.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	63	15.1%	94.5%	229	18.8%	82.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	15	3.6%	98.1%	91	7.5%	89.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	1.0%	99.0%	48	3.9%	93.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.3%	28	2.3%	95.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.5%	99.8%	9	0.7%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	8	0.7%	97.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,221			418			1,221			49		

Notes:

Total Records Reported by this PSAP: 1410
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1410

Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1785	95.4%	95.4%	0	0.0%	0.0%	194	10.4%	10.4%	64	88.9%	88.9%
<= 0m 20s	78	4.2%	99.6%	172	23.5%	23.5%	218	11.7%	22.0%	1	1.4%	90.3%
<= 0m 30s	7	0.4%	99.9%	266	36.4%	59.9%	198	10.6%	32.6%	7	9.7%	100.0
<= 0m 40s	1	0.1%	100.0	148	20.2%	80.2%	293	15.7%	48.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	55	7.5%	87.7%	240	12.8%	61.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	35	4.8%	92.5%	145	7.7%	68.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	36	4.9%	97.4%	330	17.6%	86.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	1.8%	99.2%	131	7.0%	93.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.7%	99.9%	61	3.3%	96.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.9%	29	1.5%	98.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	9	0.5%	98.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	12	0.6%	99.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,871			731			1,871			72		

Notes:

Total Records Reported by this PSAP: 2107
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2107

Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	5802	100.0%	100.0	341	100.0%	100.0	0	0.0%	0.0%	181	100.0%	100.0
<= 0m 20s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	0.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	0.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	0.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	0.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	0.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	0.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	0.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	0.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	0.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	0.6%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	0.6%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	0.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	0.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	0.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	0.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5741	98.9%	99.9%	0	0.0%	100.0
Tot. Counts:	5,802			341			5,796			181		

Notes:

Total Records Reported by this PSAP: 6666
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6666

Fractile 911 Call Response Time Distribution

East Haven Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2839	99.0%	99.0%	9	2.2%	2.2%	123	4.3%	4.3%	57	95.0%	95.0%
<= 0m 20s	12	0.4%	99.4%	107	25.8%	28.0%	159	5.5%	9.8%	2	3.3%	98.3%
<= 0m 30s	9	0.3%	99.7%	148	35.7%	63.6%	196	6.8%	16.7%	1	1.7%	100.0
<= 0m 40s	3	0.1%	99.8%	71	17.1%	80.7%	228	7.9%	24.6%	0	0.0%	100.0
<= 0m 50s	2	0.1%	99.9%	24	5.8%	86.5%	201	7.0%	31.6%	0	0.0%	100.0
<= 1m 0s	2	0.1%	99.9%	24	5.8%	92.3%	149	5.2%	36.8%	0	0.0%	100.0
<= 1m 30s	2	0.1%	100.0	20	4.8%	97.1%	514	17.9%	54.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.9%	99.0%	402	14.0%	68.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.5%	99.5%	275	9.6%	78.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	187	6.5%	84.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	137	4.8%	89.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	87	3.0%	92.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.8%	62	2.2%	94.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	34	1.2%	96.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	35	1.2%	97.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	32	1.1%	98.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.7%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,869			415			2,869			60		

Notes:

Total Records Reported by this PSAP: 3112
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3112

Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1186	97.8%	97.8%	0	0.0%	0.0%	69	5.7%	5.7%	27	69.2%	69.2%
<= 0m 20s	20	1.6%	99.4%	8	3.0%	3.0%	79	6.5%	12.2%	0	0.0%	69.2%
<= 0m 30s	6	0.5%	99.9%	40	14.8%	17.8%	78	6.4%	18.6%	11	28.2%	97.4%
<= 0m 40s	0	0.0%	99.9%	67	24.8%	42.6%	145	12.0%	30.6%	1	2.6%	100.0
<= 0m 50s	1	0.1%	100.0	42	15.6%	58.1%	151	12.4%	43.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	29	10.7%	68.9%	149	12.3%	55.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	54	20.0%	88.9%	259	21.4%	76.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	4.8%	93.7%	116	9.6%	86.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	11	4.1%	97.8%	61	5.0%	91.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	1.9%	99.6%	36	3.0%	94.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	19	1.6%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	7	0.6%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	13	1.1%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.4%	100.0	3	0.2%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,213			270			1,213			39		

Notes:

Total Records Reported by this PSAP: 1308
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1308

Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1303	96.7%	96.7%	0	0.0%	0.0%	99	7.3%	7.3%	47	90.4%	90.4%
<= 0m 20s	35	2.6%	99.3%	59	11.2%	11.2%	112	8.3%	15.7%	0	0.0%	90.4%
<= 0m 30s	9	0.7%	99.9%	197	37.5%	48.8%	137	10.2%	25.8%	5	9.6%	100.0
<= 0m 40s	0	0.0%	99.9%	139	26.5%	75.2%	157	11.6%	37.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	63	12.0%	87.2%	148	11.0%	48.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	27	5.1%	92.4%	112	8.3%	56.8%	0	0.0%	100.0
<= 1m 30s	1	0.1%	100.0	29	5.5%	97.9%	305	22.6%	79.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.8%	98.7%	140	10.4%	89.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.0%	59	4.4%	94.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.6%	99.6%	28	2.1%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	10	0.7%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	10	0.7%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	7	0.5%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	4	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.4%	100.0	3	0.2%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,348			525			1,348			52		

Notes:

Total Records Reported by this PSAP: 1529
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1529

Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	316	99.4%	99.4%	0	0.0%	0.0%	21	6.6%	6.6%	10	100.0%	100.0
<= 0m 20s	2	0.6%	100.0	4	7.5%	7.5%	39	12.3%	18.9%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	17	32.1%	39.6%	27	8.5%	27.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	9	17.0%	56.6%	38	11.9%	39.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	9.4%	66.0%	44	13.8%	53.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	13.2%	79.2%	35	11.0%	64.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	13.2%	92.5%	57	17.9%	82.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	5.7%	98.1%	20	6.3%	88.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.9%	100.0	10	3.1%	91.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.6%	93.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	7	2.2%	95.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.9%	96.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	96.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.9%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	318			53			318			10		

Notes:

Total Records Reported by this PSAP: 348
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 348

Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2768	98.2%	98.2%	0	0.0%	0.0%	160	5.7%	5.7%	85	85.0%	85.0%
<= 0m 20s	40	1.4%	99.6%	82	16.1%	16.1%	254	9.0%	14.7%	1	1.0%	86.0%
<= 0m 30s	1	0.0%	99.6%	178	34.9%	51.0%	315	11.2%	25.9%	3	3.0%	89.0%
<= 0m 40s	0	0.0%	99.6%	128	25.1%	76.1%	378	13.4%	39.3%	0	0.0%	89.0%
<= 0m 50s	0	0.0%	99.6%	50	9.8%	85.9%	317	11.2%	50.5%	1	1.0%	90.0%
<= 1m 0s	0	0.0%	99.6%	26	5.1%	91.0%	232	8.2%	58.7%	0	0.0%	90.0%
<= 1m 30s	10	0.4%	100.0	28	5.5%	96.5%	485	17.2%	75.9%	1	1.0%	91.0%
<= 2m 0s	0	0.0%	100.0	4	0.8%	97.3%	284	10.1%	86.0%	0	0.0%	91.0%
<= 2m 30s	0	0.0%	100.0	2	0.4%	97.6%	137	4.9%	90.9%	0	0.0%	91.0%
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.6%	69	2.4%	93.3%	0	0.0%	91.0%
<= 3m 30s	0	0.0%	100.0	1	0.2%	97.8%	35	1.2%	94.6%	0	0.0%	91.0%
<= 4m 0s	0	0.0%	100.0	1	0.2%	98.0%	34	1.2%	95.8%	0	0.0%	91.0%
<= 4m 30s	0	0.0%	100.0	1	0.2%	98.2%	20	0.7%	96.5%	0	0.0%	91.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.2%	19	0.7%	97.2%	0	0.0%	91.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	98.2%	27	1.0%	98.1%	0	0.0%	91.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	98.2%	9	0.3%	98.4%	0	0.0%	91.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	98.2%	14	0.5%	98.9%	0	0.0%	91.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	98.2%	2	0.1%	99.0%	0	0.0%	91.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	98.2%	5	0.2%	99.2%	0	0.0%	91.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	98.2%	7	0.2%	99.4%	0	0.0%	91.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	98.2%	2	0.1%	99.5%	0	0.0%	91.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	91.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	91.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	98.2%	1	0.0%	99.5%	0	0.0%	91.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	91.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	91.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	91.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	98.2%	0	0.0%	99.5%	0	0.0%	91.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	98.2%	1	0.0%	99.6%	0	0.0%	91.0%
>= 20m 0s	0	0.0%	100.0	9	1.8%	100.0	12	0.4%	100.0	9	9.0%	100.0
Tot. Counts:	2,819			510			2,819			100		

Notes:

Total Records Reported by this PSAP: 3140
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3140

Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2070	99.1%	99.1%	0	0.0%	0.0%	120	5.7%	5.7%	31	91.2%	91.2%
<= 0m 20s	17	0.8%	100.0	63	22.3%	22.3%	237	11.4%	17.1%	1	2.9%	94.1%
<= 0m 30s	1	0.0%	100.0	113	40.1%	62.4%	196	9.4%	26.5%	2	5.9%	100.0
<= 0m 40s	0	0.0%	100.0	57	20.2%	82.6%	326	15.6%	42.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	25	8.9%	91.5%	231	11.1%	53.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	2.1%	93.6%	201	9.6%	62.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	4.3%	97.9%	412	19.7%	82.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.4%	99.3%	184	8.8%	91.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.6%	84	4.0%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	29	1.4%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	14	0.7%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.4%	100.0	10	0.5%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,088			282			2,088			34		

Notes:

Total Records Reported by this PSAP: 2258
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2258

Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	919	97.2%	97.2%	0	0.0%	0.0%	51	5.4%	5.4%	30	75.0%	75.0%
<= 0m 20s	26	2.8%	100.0	27	6.8%	6.8%	86	9.1%	14.5%	3	7.5%	82.5%
<= 0m 30s	0	0.0%	100.0	56	14.0%	20.8%	87	9.2%	23.7%	7	17.5%	100.0
<= 0m 40s	0	0.0%	100.0	75	18.8%	39.5%	103	10.9%	34.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	79	19.8%	59.3%	117	12.4%	46.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	65	16.3%	75.5%	98	10.4%	57.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	68	17.0%	92.5%	211	22.3%	79.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	19	4.8%	97.3%	81	8.6%	88.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.8%	98.0%	26	2.7%	90.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	1.0%	99.0%	14	1.5%	92.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.5%	99.5%	15	1.6%	94.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.8%	15	1.6%	95.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	11	1.2%	96.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.6%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	9	1.0%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	945			400			946			40		

Notes:

Total Records Reported by this PSAP: 1058
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1058

Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4598	99.3%	99.3%	0	0.0%	0.0%	697	15.0%	15.0%	149	97.4%	97.4%
<= 0m 20s	33	0.7%	100.0	24	9.2%	9.2%	571	12.3%	27.4%	1	0.7%	98.0%
<= 0m 30s	1	0.0%	100.0	86	32.8%	42.0%	465	10.0%	37.4%	1	0.7%	98.7%
<= 0m 40s	0	0.0%	100.0	70	26.7%	68.7%	497	10.7%	48.1%	0	0.0%	98.7%
<= 0m 50s	0	0.0%	100.0	29	11.1%	79.8%	429	9.3%	57.4%	0	0.0%	98.7%
<= 1m 0s	0	0.0%	100.0	21	8.0%	87.8%	396	8.5%	66.0%	0	0.0%	98.7%
<= 1m 30s	0	0.0%	100.0	27	10.3%	98.1%	760	16.4%	82.4%	0	0.0%	98.7%
<= 2m 0s	0	0.0%	100.0	2	0.8%	98.9%	346	7.5%	89.8%	0	0.0%	98.7%
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.9%	160	3.5%	93.3%	0	0.0%	98.7%
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.2%	88	1.9%	95.2%	0	0.0%	98.7%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	49	1.1%	96.2%	0	0.0%	98.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	34	0.7%	97.0%	0	0.0%	98.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.2%	23	0.5%	97.5%	0	0.0%	98.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.2%	17	0.4%	97.8%	0	0.0%	98.7%
<= 6m 0s	0	0.0%	100.0	1	0.4%	99.6%	16	0.3%	98.2%	0	0.0%	98.7%
<= 7m 0s	0	0.0%	100.0	1	0.4%	100.0	26	0.6%	98.7%	0	0.0%	98.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.4%	99.2%	0	0.0%	98.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.3%	0	0.0%	98.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.5%	1	0.7%	99.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	99.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	99.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	99.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	99.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	99.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	99.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.7%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	4,632			262			4,632			153		

Notes:

Total Records Reported by this PSAP: 5683
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5683

Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4301	99.8%	99.8%	7	0.6%	0.6%	300	7.0%	7.0%	162	99.4%	99.4%
<= 0m 20s	10	0.2%	100.0	215	19.2%	19.8%	376	8.7%	15.7%	1	0.6%	100.0
<= 0m 30s	0	0.0%	100.0	394	35.2%	55.0%	389	9.0%	24.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	252	22.5%	77.5%	571	13.2%	37.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	114	10.2%	87.7%	369	8.6%	46.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	43	3.8%	91.5%	232	5.4%	51.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	56	5.0%	96.5%	497	11.5%	63.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	19	1.7%	98.2%	483	11.2%	74.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	9	0.8%	99.0%	414	9.6%	84.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.4%	99.4%	251	5.8%	90.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.5%	131	3.0%	93.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.6%	73	1.7%	94.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.2%	99.7%	54	1.3%	96.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.8%	35	0.8%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.9%	49	1.1%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	27	0.6%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.1%	100.0	22	0.5%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	4,311			1,120			4,313			163		

Notes:

Total Records Reported by this PSAP: 4868
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4868

Fractile 911 Call Response Time Distribution

Guilford Emergency Communications
9/30/2015

For Date Range From 7/1/2015 To

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1454	94.8%	94.8%	0	0.0%	0.0%	58	3.8%	3.8%	39	90.7%	90.7%
<= 0m 20s	76	5.0%	99.8%	128	20.3%	20.3%	134	8.7%	12.5%	2	4.7%	95.3%
<= 0m 30s	3	0.2%	100.0	273	43.3%	63.5%	238	15.5%	28.0%	2	4.7%	100.0
<= 0m 40s	0	0.0%	100.0	135	21.4%	84.9%	325	21.2%	49.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	40	6.3%	91.3%	206	13.4%	62.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	3.0%	94.3%	149	9.7%	72.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	28	4.4%	98.7%	242	15.8%	88.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.0%	99.7%	101	6.6%	94.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.3%	100.0	35	2.3%	97.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	98.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,533			631			1,533			43		

Notes:

Total Records Reported by this PSAP: 1666
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1666

Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6363	98.5%	98.5%	0	0.0%	0.0%	663	10.3%	10.3%	188	87.9%	87.9%
<= 0m 20s	86	1.3%	99.8%	209	32.1%	32.1%	689	10.7%	20.9%	5	2.3%	90.2%
<= 0m 30s	11	0.2%	100.0	218	33.5%	65.6%	687	10.6%	31.5%	4	1.9%	92.1%
<= 0m 40s	0	0.0%	100.0	118	18.1%	83.7%	644	10.0%	41.5%	1	0.5%	92.5%
<= 0m 50s	0	0.0%	100.0	40	6.1%	89.9%	446	6.9%	48.4%	0	0.0%	92.5%
<= 1m 0s	1	0.0%	100.0	23	3.5%	93.4%	388	6.0%	54.4%	0	0.0%	92.5%
<= 1m 30s	0	0.0%	100.0	28	4.3%	97.7%	1015	15.7%	70.1%	0	0.0%	92.5%
<= 2m 0s	0	0.0%	100.0	7	1.1%	98.8%	824	12.7%	82.9%	0	0.0%	92.5%
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.1%	503	7.8%	90.6%	0	0.0%	92.5%
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.2%	240	3.7%	94.4%	0	0.0%	92.5%
<= 3m 30s	0	0.0%	100.0	3	0.5%	99.7%	117	1.8%	96.2%	0	0.0%	92.5%
<= 4m 0s	0	0.0%	100.0	2	0.3%	100.0	66	1.0%	97.2%	0	0.0%	92.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	51	0.8%	98.0%	0	0.0%	92.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	28	0.4%	98.4%	0	0.0%	92.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	42	0.6%	99.1%	0	0.0%	92.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.3%	99.3%	0	0.0%	92.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.5%	0	0.0%	92.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	0	0.0%	92.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	92.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	92.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	92.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	92.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	92.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	92.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	92.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	92.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	92.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	3	1.4%	93.9%
Tot. Counts:	6,461			651			6,464			201		

Notes:

Total Records Reported by this PSAP: 7154
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 7154

Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.
9/30/2015

For Date Range From 7/1/2015 To

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	31575	91.1%	91.1%	2	0.1%	0.1%	4524	13.0%	13.0%	2325	85.1%	85.1%
<= 0m 20s	2788	8.0%	99.1%	124	7.5%	7.6%	3779	10.9%	23.9%	142	5.2%	90.3%
<= 0m 30s	297	0.9%	100.0	537	32.3%	39.8%	2396	6.9%	30.9%	193	7.1%	97.4%
<= 0m 40s	9	0.0%	100.0	382	23.0%	62.8%	2342	6.8%	37.6%	1	0.0%	97.4%
<= 0m 50s	1	0.0%	100.0	200	12.0%	74.8%	2107	6.1%	43.7%	1	0.0%	97.4%
<= 1m 0s	0	0.0%	100.0	118	7.1%	81.9%	2079	6.0%	49.7%	0	0.0%	97.4%
<= 1m 30s	0	0.0%	100.0	143	8.6%	90.5%	5851	16.9%	66.6%	0	0.0%	97.4%
<= 2m 0s	0	0.0%	100.0	51	3.1%	93.6%	4052	11.7%	78.2%	0	0.0%	97.4%
<= 2m 30s	0	0.0%	100.0	26	1.6%	95.1%	2388	6.9%	85.1%	0	0.0%	97.4%
<= 3m 0s	0	0.0%	100.0	30	1.8%	96.9%	1460	4.2%	89.3%	0	0.0%	97.4%
<= 3m 30s	0	0.0%	100.0	24	1.4%	98.4%	926	2.7%	92.0%	0	0.0%	97.4%
<= 4m 0s	0	0.0%	100.0	7	0.4%	98.8%	599	1.7%	93.7%	0	0.0%	97.4%
<= 4m 30s	0	0.0%	100.0	5	0.3%	99.1%	414	1.2%	94.9%	0	0.0%	97.4%
<= 5m 0s	1	0.0%	100.0	3	0.2%	99.3%	304	0.9%	95.8%	0	0.0%	97.4%
<= 6m 0s	0	0.0%	100.0	4	0.2%	99.5%	490	1.4%	97.2%	1	0.0%	97.5%
<= 7m 0s	0	0.0%	100.0	3	0.2%	99.7%	286	0.8%	98.1%	1	0.0%	97.5%
<= 8m 0s	0	0.0%	100.0	1	0.1%	99.8%	231	0.7%	98.7%	1	0.0%	97.5%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	126	0.4%	99.1%	0	0.0%	97.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	91	0.3%	99.3%	2	0.1%	97.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.8%	71	0.2%	99.6%	0	0.0%	97.6%
<= 12m 0s	0	0.0%	100.0	1	0.1%	99.8%	42	0.1%	99.7%	0	0.0%	97.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.8%	35	0.1%	99.8%	0	0.0%	97.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.8%	18	0.1%	99.8%	2	0.1%	97.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.0%	99.8%	2	0.1%	97.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.8%	16	0.0%	99.9%	1	0.0%	97.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	0.0%	99.9%	0	0.0%	97.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.0%	99.9%	0	0.0%	97.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.0%	99.9%	0	0.0%	97.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.0%	99.9%	1	0.0%	97.8%
>= 20m 0s	0	0.0%	100.0	3	0.2%	100.0	19	0.1%	100.0	59	2.2%	100.0
Tot. Counts:	34,671			1,664			34,672			2,732		

Notes:

Total Records Reported by this PSAP: 42448
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 42448

Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1809	98.3%	98.3%	3	0.5%	0.5%	150	8.2%	8.2%	63	91.3%	91.3%
<= 0m 20s	27	1.5%	99.8%	57	8.6%	9.0%	141	7.7%	15.8%	1	1.4%	92.8%
<= 0m 30s	4	0.2%	100.0	151	22.7%	31.8%	157	8.5%	24.3%	5	7.2%	100.0
<= 0m 40s	0	0.0%	100.0	135	20.3%	52.1%	219	11.9%	36.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	96	14.5%	66.6%	180	9.8%	46.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	62	9.3%	75.9%	148	8.0%	54.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	93	14.0%	89.9%	329	17.9%	72.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	35	5.3%	95.2%	153	8.3%	80.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	18	2.7%	97.9%	92	5.0%	85.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	6	0.9%	98.8%	49	2.7%	87.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.3%	99.1%	25	1.4%	89.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.3%	99.4%	26	1.4%	90.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	3	0.5%	99.8%	16	0.9%	91.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	91.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	12	0.7%	92.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.8%	93.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	93.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	94.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	94.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	94.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	95.1%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	95.3%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	95.4%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	95.5%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	95.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	95.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	96.0%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	96.2%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	96.4%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	67	3.6%	100.0	0	0.0%	100.0
Tot. Counts:	1,840			664			1,840			69		

Notes:

Total Records Reported by this PSAP: 2091
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2091

Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7927	98.8%	98.8%	1	0.1%	0.1%	469	5.8%	5.8%	211	95.5%	95.5%
<= 0m 20s	93	1.2%	99.9%	191	9.7%	9.8%	682	8.5%	14.3%	3	1.4%	96.8%
<= 0m 30s	5	0.1%	100.0	477	24.2%	34.0%	450	5.6%	19.9%	3	1.4%	98.2%
<= 0m 40s	0	0.0%	100.0	351	17.8%	51.8%	624	7.8%	27.7%	0	0.0%	98.2%
<= 0m 50s	0	0.0%	100.0	236	12.0%	63.8%	490	6.1%	33.8%	0	0.0%	98.2%
<= 1m 0s	0	0.0%	100.0	147	7.5%	71.3%	389	4.8%	38.7%	0	0.0%	98.2%
<= 1m 30s	0	0.0%	100.0	250	12.7%	84.0%	750	9.3%	48.0%	0	0.0%	98.2%
<= 2m 0s	0	0.0%	100.0	96	4.9%	88.8%	607	7.6%	55.6%	0	0.0%	98.2%
<= 2m 30s	0	0.0%	100.0	60	3.0%	91.9%	768	9.6%	65.1%	0	0.0%	98.2%
<= 3m 0s	0	0.0%	100.0	56	2.8%	94.7%	752	9.4%	74.5%	0	0.0%	98.2%
<= 3m 30s	0	0.0%	100.0	37	1.9%	96.6%	498	6.2%	80.7%	0	0.0%	98.2%
<= 4m 0s	0	0.0%	100.0	27	1.4%	98.0%	378	4.7%	85.4%	0	0.0%	98.2%
<= 4m 30s	0	0.0%	100.0	15	0.8%	98.7%	261	3.3%	88.7%	0	0.0%	98.2%
<= 5m 0s	0	0.0%	100.0	10	0.5%	99.2%	177	2.2%	90.9%	0	0.0%	98.2%
<= 6m 0s	0	0.0%	100.0	8	0.4%	99.6%	251	3.1%	94.0%	0	0.0%	98.2%
<= 7m 0s	0	0.0%	100.0	2	0.1%	99.7%	127	1.6%	95.6%	0	0.0%	98.2%
<= 8m 0s	0	0.0%	100.0	2	0.1%	99.8%	88	1.1%	96.7%	0	0.0%	98.2%
<= 9m 0s	0	0.0%	100.0	1	0.1%	99.9%	66	0.8%	97.5%	0	0.0%	98.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	56	0.7%	98.2%	0	0.0%	98.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	37	0.5%	98.7%	0	0.0%	98.2%
<= 12m 0s	0	0.0%	100.0	1	0.1%	99.9%	28	0.3%	99.0%	0	0.0%	98.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	14	0.2%	99.2%	0	0.0%	98.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	15	0.2%	99.4%	0	0.0%	98.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	18	0.2%	99.6%	0	0.0%	98.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	9	0.1%	99.7%	0	0.0%	98.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.0%	99.8%	0	0.0%	98.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.0%	99.8%	0	0.0%	98.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	99.8%	0	0.0%	98.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.0%	99.9%	0	0.0%	98.2%
>= 20m 0s	0	0.0%	100.0	1	0.1%	100.0	10	0.1%	100.0	1	0.5%	98.6%
Tot. Counts:	8,025			1,969			8,027			218		

Notes:

Total Records Reported by this PSAP: 8860
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8860

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1441	99.3%	99.3%	0	0.0%	0.0%	78	5.4%	5.4%	29	90.6%	90.6%
<= 0m 20s	10	0.7%	100.0	23	9.7%	9.7%	81	5.6%	11.0%	1	3.1%	93.8%
<= 0m 30s	0	0.0%	100.0	90	38.1%	47.9%	115	7.9%	18.9%	2	6.3%	100.0
<= 0m 40s	0	0.0%	100.0	56	23.7%	71.6%	167	11.5%	30.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	25	10.6%	82.2%	121	8.3%	38.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	5.9%	88.1%	112	7.7%	46.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	19	8.1%	96.2%	273	18.8%	65.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.3%	97.5%	234	16.1%	81.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.8%	98.3%	114	7.9%	89.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	1.3%	99.6%	57	3.9%	93.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	19	1.3%	94.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	16	1.1%	95.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	17	1.2%	96.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.4%	100.0	13	0.9%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,451			236			1,451			32		

Notes:

Total Records Reported by this PSAP: 1563
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1563

Fractile 911 Call Response Time Distribution

Manchester Police Department
9/30/2015

For Date Range From 7/1/2015 To

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5706	99.4%	99.4%	0	0.0%	0.0%	556	9.7%	9.7%	176	99.4%	99.4%
<= 0m 20s	36	0.6%	100.0	20	10.5%	10.5%	614	10.7%	20.4%	1	0.6%	100.0
<= 0m 30s	0	0.0%	100.0	67	35.3%	45.8%	488	8.5%	28.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	49	25.8%	71.6%	512	8.9%	37.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	10.0%	81.6%	439	7.6%	45.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	16	8.4%	90.0%	427	7.4%	52.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	5.3%	95.3%	1148	20.0%	72.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.6%	96.8%	635	11.1%	83.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	97.4%	349	6.1%	90.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	97.9%	202	3.5%	93.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	97.9%	95	1.7%	95.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	1.1%	98.9%	71	1.2%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.9%	45	0.8%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.5%	99.5%	42	0.7%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.5%	50	0.9%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.5%	23	0.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.5%	100.0	17	0.3%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,742			190			5,742			177		

Notes:

Total Records Reported by this PSAP: 6524
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6524

Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 7/1/2015 To 8/31/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4167	96.2%	96.2%	12	1.0%	1.0%	489	11.3%	11.3%	174	51.3%	51.3%
<= 0m 20s	71	1.6%	97.9%	259	20.8%	21.8%	486	11.2%	22.5%	1	0.3%	51.6%
<= 0m 30s	5	0.1%	98.0%	362	29.1%	50.9%	360	8.3%	30.8%	7	2.1%	53.7%
<= 0m 40s	5	0.1%	98.1%	270	21.7%	72.6%	297	6.9%	37.7%	0	0.0%	53.7%
<= 0m 50s	2	0.0%	98.2%	114	9.2%	81.8%	250	5.8%	43.5%	0	0.0%	53.7%
<= 1m 0s	0	0.0%	98.2%	61	4.9%	86.7%	193	4.5%	47.9%	0	0.0%	53.7%
<= 1m 30s	1	0.0%	98.2%	82	6.6%	93.3%	462	10.7%	58.6%	0	0.0%	53.7%
<= 2m 0s	0	0.0%	98.2%	21	1.7%	95.0%	330	7.6%	66.2%	0	0.0%	53.7%
<= 2m 30s	0	0.0%	98.2%	9	0.7%	95.7%	217	5.0%	71.2%	0	0.0%	53.7%
<= 3m 0s	0	0.0%	98.2%	4	0.3%	96.1%	191	4.4%	75.6%	0	0.0%	53.7%
<= 3m 30s	0	0.0%	98.2%	1	0.1%	96.1%	186	4.3%	79.9%	0	0.0%	53.7%
<= 4m 0s	0	0.0%	98.2%	2	0.2%	96.3%	233	5.4%	85.3%	1	0.3%	54.0%
<= 4m 30s	0	0.0%	98.2%	1	0.1%	96.4%	154	3.6%	88.9%	1	0.3%	54.3%
<= 5m 0s	5	0.1%	98.3%	0	0.0%	96.4%	87	2.0%	90.9%	0	0.0%	54.3%
<= 6m 0s	0	0.0%	98.3%	0	0.0%	96.4%	109	2.5%	93.4%	2	0.6%	54.9%
<= 7m 0s	1	0.0%	98.3%	0	0.0%	96.4%	66	1.5%	94.9%	0	0.0%	54.9%
<= 8m 0s	0	0.0%	98.3%	0	0.0%	96.4%	43	1.0%	95.9%	2	0.6%	55.5%
<= 9m 0s	0	0.0%	98.3%	0	0.0%	96.4%	20	0.5%	96.4%	1	0.3%	55.8%
<= 10m 0s	0	0.0%	98.3%	0	0.0%	96.4%	17	0.4%	96.8%	1	0.3%	56.0%
<= 11m 0s	0	0.0%	98.3%	0	0.0%	96.4%	12	0.3%	97.0%	1	0.3%	56.3%
<= 12m 0s	0	0.0%	98.3%	0	0.0%	96.4%	11	0.3%	97.3%	0	0.0%	56.3%
<= 13m 0s	0	0.0%	98.3%	0	0.0%	96.4%	7	0.2%	97.5%	1	0.3%	56.6%
<= 14m 0s	3	0.1%	98.4%	0	0.0%	96.4%	2	0.0%	97.5%	0	0.0%	56.6%
<= 15m 0s	0	0.0%	98.4%	0	0.0%	96.4%	3	0.1%	97.6%	0	0.0%	56.6%
<= 16m 0s	0	0.0%	98.4%	0	0.0%	96.4%	5	0.1%	97.7%	1	0.3%	56.9%
<= 17m 0s	0	0.0%	98.4%	0	0.0%	96.4%	1	0.0%	97.7%	0	0.0%	56.9%
<= 18m 0s	0	0.0%	98.4%	0	0.0%	96.4%	0	0.0%	97.7%	0	0.0%	56.9%
<= 19m 0s	0	0.0%	98.4%	0	0.0%	96.4%	1	0.0%	97.7%	0	0.0%	56.9%
<= 20m 0s	2	0.0%	98.4%	0	0.0%	96.4%	2	0.0%	97.8%	0	0.0%	56.9%
>= 20m 0s	55	1.3%	99.7%	38	3.1%	99.4%	83	1.9%	99.7%	117	34.5%	91.4%
Tot. Counts:	4,317			1,236			4,317			310		

Notes:

Total Records Reported by this PSAP: 4998
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4998

Fractile 911 Call Response Time Distribution

Milford Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3849	96.0%	98.2%	0	0.0%	0.0%	194	4.8%	4.8%	117	37.4%	37.4%
<= 0m 20s	55	1.4%	99.5%	40	10.6%	10.6%	277	6.8%	11.6%	5	1.6%	39.0%
<= 0m 30s	7	0.2%	99.7%	139	36.7%	47.2%	392	9.7%	21.3%	12	3.8%	42.8%
<= 0m 40s	1	0.0%	99.7%	108	28.5%	75.7%	530	13.1%	34.3%	0	0.0%	42.8%
<= 0m 50s	1	0.0%	99.8%	38	10.0%	85.8%	467	11.5%	45.8%	1	0.3%	43.1%
<= 1m 0s	0	0.0%	99.8%	19	5.0%	90.8%	351	8.7%	54.5%	5	1.6%	44.7%
<= 1m 30s	0	0.0%	99.8%	14	3.7%	94.5%	799	19.7%	74.2%	7	2.2%	47.0%
<= 2m 0s	0	0.0%	99.8%	2	0.5%	95.0%	419	10.3%	84.5%	8	2.6%	49.5%
<= 2m 30s	0	0.0%	99.8%	1	0.3%	95.3%	223	5.5%	90.0%	2	0.6%	50.2%
<= 3m 0s	0	0.0%	99.8%	0	0.0%	95.3%	98	2.4%	92.4%	0	0.0%	50.2%
<= 3m 30s	0	0.0%	99.8%	0	0.0%	95.3%	50	1.2%	93.7%	0	0.0%	50.2%
<= 4m 0s	0	0.0%	99.8%	0	0.0%	95.3%	35	0.9%	94.5%	2	0.6%	50.8%
<= 4m 30s	0	0.0%	99.8%	0	0.0%	95.3%	30	0.7%	95.3%	2	0.6%	51.4%
<= 5m 0s	0	0.0%	99.8%	0	0.0%	95.3%	17	0.4%	95.7%	0	0.0%	51.4%
<= 6m 0s	0	0.0%	99.8%	0	0.0%	95.3%	15	0.4%	96.1%	0	0.0%	51.4%
<= 7m 0s	0	0.0%	99.8%	0	0.0%	95.3%	20	0.5%	96.5%	0	0.0%	51.4%
<= 8m 0s	0	0.0%	99.8%	0	0.0%	95.3%	6	0.1%	96.7%	1	0.3%	51.8%
<= 9m 0s	0	0.0%	99.8%	0	0.0%	95.3%	5	0.1%	96.8%	0	0.0%	51.8%
<= 10m 0s	0	0.0%	99.8%	0	0.0%	95.3%	5	0.1%	96.9%	0	0.0%	51.8%
<= 11m 0s	0	0.0%	99.8%	0	0.0%	95.3%	5	0.1%	97.1%	0	0.0%	51.8%
<= 12m 0s	0	0.0%	99.8%	0	0.0%	95.3%	3	0.1%	97.1%	0	0.0%	51.8%
<= 13m 0s	0	0.0%	99.8%	0	0.0%	95.3%	3	0.1%	97.2%	0	0.0%	51.8%
<= 14m 0s	0	0.0%	99.8%	0	0.0%	95.3%	0	0.0%	97.2%	0	0.0%	51.8%
<= 15m 0s	0	0.0%	99.8%	0	0.0%	95.3%	0	0.0%	97.2%	0	0.0%	51.8%
<= 16m 0s	0	0.0%	99.8%	0	0.0%	95.3%	0	0.0%	97.2%	0	0.0%	51.8%
<= 17m 0s	0	0.0%	99.8%	0	0.0%	95.3%	0	0.0%	97.2%	0	0.0%	51.8%
<= 18m 0s	0	0.0%	99.8%	0	0.0%	95.3%	1	0.0%	97.2%	0	0.0%	51.8%
<= 19m 0s	0	0.0%	99.8%	0	0.0%	95.3%	0	0.0%	97.2%	0	0.0%	51.8%
<= 20m 0s	0	0.0%	99.8%	0	0.0%	95.3%	0	0.0%	97.2%	1	0.3%	52.1%
>= 20m 0s	10	0.2%	100.0	10	2.6%	97.9%	87	2.1%	99.4%	62	19.8%	71.9%
Tot. Counts:	3,923			371			4,032			225		

Notes:

Total Records Reported by this PSAP: 4522
 Number of Records not Processed due to Bad Data: 85
 Total Records Analyzed: 4437

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1334	96.9%	96.9%	3	0.6%	0.6%	98	7.1%	7.1%	23	79.3%	79.3%
<= 0m 20s	37	2.7%	99.6%	53	10.2%	10.8%	190	13.8%	20.9%	1	3.4%	82.8%
<= 0m 30s	4	0.3%	99.9%	102	19.6%	30.4%	125	9.1%	30.0%	5	17.2%	100.0
<= 0m 40s	0	0.0%	99.9%	133	25.6%	56.0%	106	7.7%	37.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	96	18.5%	74.4%	83	6.0%	43.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	58	11.2%	85.6%	77	5.6%	49.3%	0	0.0%	100.0
<= 1m 30s	1	0.1%	100.0	49	9.4%	95.0%	187	13.6%	62.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	2.3%	97.3%	134	9.7%	72.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	1.2%	98.5%	124	9.0%	81.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.6%	99.0%	77	5.6%	87.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.2%	55	4.0%	91.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.4%	99.6%	35	2.5%	93.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.8%	21	1.5%	95.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	11	0.8%	96.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	11	0.8%	96.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	17	1.2%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,376			520			1,376			29		

Notes:

Total Records Reported by this PSAP: 1480
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1480

Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1646	96.4%	96.4%	6	0.9%	0.9%	148	8.7%	8.7%	38	73.1%	73.1%
<= 0m 20s	57	3.3%	99.7%	157	23.3%	24.2%	188	11.0%	19.7%	5	9.6%	82.7%
<= 0m 30s	5	0.3%	100.0	280	41.5%	65.7%	277	16.2%	35.9%	9	17.3%	100.0
<= 0m 40s	0	0.0%	100.0	130	19.3%	85.0%	391	22.9%	58.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	57	8.5%	93.5%	235	13.8%	72.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	23	3.4%	96.9%	156	9.1%	81.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	2.5%	99.4%	196	11.5%	93.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.3%	99.7%	60	3.5%	96.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.9%	22	1.3%	98.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.9%	7	0.4%	98.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	100.0	7	0.4%	98.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,708			674			1,708			52		

Notes:

Total Records Reported by this PSAP: 1890
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1890

Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2085	97.5%	97.5%	152	16.8%	16.8%	133	6.2%	6.2%	47	56.6%	56.6%
<= 0m 20s	42	2.0%	99.5%	438	48.5%	65.3%	185	8.7%	14.9%	1	1.2%	57.8%
<= 0m 30s	6	0.3%	99.8%	182	20.2%	85.5%	228	10.7%	25.5%	1	1.2%	59.0%
<= 0m 40s	0	0.0%	99.8%	65	7.2%	92.7%	277	13.0%	38.5%	0	0.0%	59.0%
<= 0m 50s	0	0.0%	99.8%	24	2.7%	95.3%	207	9.7%	48.2%	0	0.0%	59.0%
<= 1m 0s	0	0.0%	99.8%	16	1.8%	97.1%	196	9.2%	57.3%	0	0.0%	59.0%
<= 1m 30s	2	0.1%	99.9%	15	1.7%	98.8%	434	20.3%	77.6%	0	0.0%	59.0%
<= 2m 0s	0	0.0%	99.9%	3	0.3%	99.1%	217	10.1%	87.8%	1	1.2%	60.2%
<= 2m 30s	0	0.0%	99.9%	4	0.4%	99.6%	96	4.5%	92.3%	0	0.0%	60.2%
<= 3m 0s	1	0.0%	99.9%	3	0.3%	99.9%	49	2.3%	94.6%	0	0.0%	60.2%
<= 3m 30s	0	0.0%	99.9%	1	0.1%	100.0	44	2.1%	96.6%	1	1.2%	61.4%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	100.0	20	0.9%	97.6%	0	0.0%	61.4%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	100.0	7	0.3%	97.9%	0	0.0%	61.4%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	100.0	13	0.6%	98.5%	0	0.0%	61.4%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	11	0.5%	99.0%	0	0.0%	61.4%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	7	0.3%	99.3%	0	0.0%	61.4%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	61.4%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	61.4%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	61.4%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	61.4%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	61.4%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	61.4%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	61.4%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	61.4%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	61.4%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	61.4%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	61.4%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	61.4%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	61.4%
>= 20m 0s	2	0.1%	100.0	0	0.0%	100.0	2	0.1%	100.0	24	28.9%	90.4%
Tot. Counts:	2,138			903			2,138			75		

Notes:

Total Records Reported by this PSAP: 2335
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2335

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1115	96.2%	96.2%	2	0.5%	0.5%	141	12.2%	12.2%	56	90.3%	90.3%
<= 0m 20s	39	3.4%	99.6%	57	13.5%	14.0%	206	17.8%	29.9%	2	3.2%	93.5%
<= 0m 30s	5	0.4%	100.0	147	34.8%	48.8%	115	9.9%	39.9%	3	4.8%	98.4%
<= 0m 40s	0	0.0%	100.0	89	21.1%	69.9%	131	11.3%	51.2%	0	0.0%	98.4%
<= 0m 50s	0	0.0%	100.0	49	11.6%	81.5%	106	9.1%	60.3%	0	0.0%	98.4%
<= 1m 0s	0	0.0%	100.0	34	8.1%	89.6%	87	7.5%	67.8%	0	0.0%	98.4%
<= 1m 30s	0	0.0%	100.0	36	8.5%	98.1%	212	18.3%	86.1%	0	0.0%	98.4%
<= 2m 0s	0	0.0%	100.0	5	1.2%	99.3%	71	6.1%	92.2%	0	0.0%	98.4%
<= 2m 30s	0	0.0%	100.0	3	0.7%	100.0	32	2.8%	95.0%	0	0.0%	98.4%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	24	2.1%	97.1%	0	0.0%	98.4%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	98.0%	0	0.0%	98.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.6%	0	0.0%	98.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.8%	0	0.0%	98.4%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.1%	0	0.0%	98.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	0	0.0%	98.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	98.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	98.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	98.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	98.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	1.6%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,159			422			1,159			62		

Notes:

Total Records Reported by this PSAP: 1391
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1391

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	825	94.3%	94.3%	0	0.0%	0.0%	121	13.8%	13.8%	43	81.1%	81.1%
<= 0m 20s	44	5.0%	99.3%	14	8.1%	8.1%	126	14.4%	28.2%	3	5.7%	86.8%
<= 0m 30s	6	0.7%	100.0	74	43.0%	51.2%	87	9.9%	38.2%	7	13.2%	100.0
<= 0m 40s	0	0.0%	100.0	35	20.3%	71.5%	108	12.3%	50.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	11.0%	82.6%	84	9.6%	60.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	7.0%	89.5%	73	8.3%	68.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	7.6%	97.1%	125	14.3%	82.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.7%	98.8%	62	7.1%	89.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	99.4%	31	3.5%	93.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	100.0	17	1.9%	95.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	14	1.6%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.0%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.8%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	875			172			875			53		

Notes:

Total Records Reported by this PSAP: 1019
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1019

Fractile 911 Call Response Time Distribution

New Haven Emergency Response Ctr.

For Date Range From 7/1/2015 To 8/27/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	18068	92.7%	92.7%	1	0.0%	0.0%	2275	11.7%	11.7%	971	69.1%	69.1%
<= 0m 20s	1125	5.8%	98.5%	419	16.8%	16.9%	2147	11.0%	22.7%	103	7.3%	76.4%
<= 0m 30s	250	1.3%	99.8%	685	27.5%	44.4%	1651	8.5%	31.2%	308	21.9%	98.3%
<= 0m 40s	25	0.1%	99.9%	515	20.7%	65.1%	1532	7.9%	39.0%	4	0.3%	98.6%
<= 0m 50s	9	0.0%	99.9%	287	11.5%	76.6%	1172	6.0%	45.0%	1	0.1%	98.6%
<= 1m 0s	4	0.0%	100.0	166	6.7%	83.3%	1036	5.3%	50.3%	0	0.0%	98.6%
<= 1m 30s	6	0.0%	100.0	255	10.2%	93.6%	2618	13.4%	63.8%	0	0.0%	98.6%
<= 2m 0s	1	0.0%	100.0	84	3.4%	96.9%	2122	10.9%	74.6%	1	0.1%	98.7%
<= 2m 30s	0	0.0%	100.0	28	1.1%	98.1%	1668	8.6%	83.2%	0	0.0%	98.7%
<= 3m 0s	0	0.0%	100.0	14	0.6%	98.6%	1057	5.4%	88.6%	0	0.0%	98.7%
<= 3m 30s	0	0.0%	100.0	6	0.2%	98.9%	698	3.6%	92.2%	0	0.0%	98.7%
<= 4m 0s	0	0.0%	100.0	7	0.3%	99.2%	439	2.3%	94.5%	0	0.0%	98.7%
<= 4m 30s	0	0.0%	100.0	5	0.2%	99.4%	299	1.5%	96.0%	0	0.0%	98.7%
<= 5m 0s	0	0.0%	100.0	4	0.2%	99.5%	201	1.0%	97.0%	0	0.0%	98.7%
<= 6m 0s	0	0.0%	100.0	3	0.1%	99.6%	274	1.4%	98.4%	1	0.1%	98.8%
<= 7m 0s	1	0.0%	100.0	1	0.0%	99.7%	117	0.6%	99.0%	1	0.1%	98.9%
<= 8m 0s	0	0.0%	100.0	2	0.1%	99.8%	62	0.3%	99.3%	1	0.1%	98.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	46	0.2%	99.6%	0	0.0%	98.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	27	0.1%	99.7%	0	0.0%	98.9%
<= 11m 0s	0	0.0%	100.0	1	0.0%	99.8%	10	0.1%	99.8%	0	0.0%	98.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.8%	11	0.1%	99.8%	0	0.0%	98.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.0%	99.9%	0	0.0%	98.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.0%	99.9%	1	0.1%	99.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.0%	99.9%	0	0.0%	99.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.0%	99.9%	0	0.0%	99.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.0%	99.9%	0	0.0%	99.0%
<= 18m 0s	0	0.0%	100.0	1	0.0%	99.8%	2	0.0%	99.9%	1	0.1%	99.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	99.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.0%	99.9%	0	0.0%	99.1%
>= 20m 0s	1	0.0%	100.0	4	0.2%	100.0	12	0.1%	100.0	13	0.9%	100.0
Tot. Counts:	19,490			2,488			19,495			1,406		

Notes:

Total Records Reported by this PSAP: 23428
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 23428

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5090	97.9%	97.9%	0	0.0%	0.0%	390	7.5%	7.5%	129	76.3%	76.3%
<= 0m 20s	84	1.6%	99.5%	32	13.0%	13.0%	579	11.1%	18.6%	6	3.6%	79.9%
<= 0m 30s	20	0.4%	99.9%	92	37.2%	50.2%	550	10.6%	29.2%	34	20.1%	100.0
<= 0m 40s	1	0.0%	99.9%	52	21.1%	71.3%	548	10.5%	39.8%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	30	12.1%	83.4%	436	8.4%	48.1%	0	0.0%	100.0
<= 1m 0s	1	0.0%	100.0	6	2.4%	85.8%	436	8.4%	56.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	19	7.7%	93.5%	968	18.6%	75.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.6%	95.1%	524	10.1%	85.2%	0	0.0%	100.0
<= 2m 30s	1	0.0%	100.0	4	1.6%	96.8%	261	5.0%	90.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	1.2%	98.0%	191	3.7%	93.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.0%	89	1.7%	95.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	1.2%	99.2%	49	0.9%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	99.6%	44	0.8%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	28	0.5%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.4%	100.0	38	0.7%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.4%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	5,198			247			5,199			169		

Notes:

Total Records Reported by this PSAP: 5831
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5831

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2075	99.7%	99.7%	0	0.0%	0.0%	155	7.4%	7.4%	40	97.6%	97.6%
<= 0m 20s	7	0.3%	100.0	11	8.9%	8.9%	255	12.2%	19.7%	0	0.0%	97.6%
<= 0m 30s	0	0.0%	100.0	34	27.6%	36.6%	243	11.7%	31.4%	1	2.4%	100.0
<= 0m 40s	0	0.0%	100.0	34	27.6%	64.2%	144	6.9%	38.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	24	19.5%	83.7%	137	6.6%	44.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.3%	87.0%	135	6.5%	51.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	8.9%	95.9%	334	16.0%	67.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	3.3%	99.2%	245	11.8%	79.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	169	8.1%	87.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	85	4.1%	91.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.8%	100.0	67	3.2%	94.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	30	1.4%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	22	1.1%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,082			123			2,082			41		

Notes:

Total Records Reported by this PSAP: 2320
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2320

Fractile 911 Call Response Time Distribution

Newtown Emergency Communications Ctr.

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1544	98.8%	98.8%	0	0.0%	0.0%	53	3.4%	3.4%	56	75.7%	75.7%
<= 0m 20s	13	0.8%	99.7%	30	18.5%	18.5%	122	7.8%	11.2%	0	0.0%	75.7%
<= 0m 30s	2	0.1%	99.8%	54	33.3%	51.9%	147	9.4%	20.6%	0	0.0%	75.7%
<= 0m 40s	0	0.0%	99.8%	41	25.3%	77.2%	132	8.5%	29.1%	0	0.0%	75.7%
<= 0m 50s	0	0.0%	99.8%	13	8.0%	85.2%	113	7.2%	36.3%	0	0.0%	75.7%
<= 1m 0s	0	0.0%	99.8%	8	4.9%	90.1%	120	7.7%	44.0%	1	1.4%	77.0%
<= 1m 30s	0	0.0%	99.8%	12	7.4%	97.5%	339	21.7%	65.7%	0	0.0%	77.0%
<= 2m 0s	0	0.0%	99.8%	1	0.6%	98.1%	231	14.8%	80.5%	0	0.0%	77.0%
<= 2m 30s	0	0.0%	99.8%	0	0.0%	98.1%	123	7.9%	88.3%	0	0.0%	77.0%
<= 3m 0s	0	0.0%	99.8%	1	0.6%	98.8%	52	3.3%	91.7%	0	0.0%	77.0%
<= 3m 30s	0	0.0%	99.8%	0	0.0%	98.8%	32	2.0%	93.7%	0	0.0%	77.0%
<= 4m 0s	0	0.0%	99.8%	2	1.2%	100.0	26	1.7%	95.4%	0	0.0%	77.0%
<= 4m 30s	0	0.0%	99.8%	0	0.0%	100.0	12	0.8%	96.2%	0	0.0%	77.0%
<= 5m 0s	0	0.0%	99.8%	0	0.0%	100.0	6	0.4%	96.5%	0	0.0%	77.0%
<= 6m 0s	0	0.0%	99.8%	0	0.0%	100.0	11	0.7%	97.2%	0	0.0%	77.0%
<= 7m 0s	0	0.0%	99.8%	0	0.0%	100.0	12	0.8%	98.0%	0	0.0%	77.0%
<= 8m 0s	0	0.0%	99.8%	0	0.0%	100.0	6	0.4%	98.4%	0	0.0%	77.0%
<= 9m 0s	0	0.0%	99.8%	0	0.0%	100.0	5	0.3%	98.7%	0	0.0%	77.0%
<= 10m 0s	0	0.0%	99.8%	0	0.0%	100.0	2	0.1%	98.8%	0	0.0%	77.0%
<= 11m 0s	0	0.0%	99.8%	0	0.0%	100.0	4	0.3%	99.1%	0	0.0%	77.0%
<= 12m 0s	0	0.0%	99.8%	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	77.0%
<= 13m 0s	0	0.0%	99.8%	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	77.0%
<= 14m 0s	0	0.0%	99.8%	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	77.0%
<= 15m 0s	0	0.0%	99.8%	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	77.0%
<= 16m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	77.0%
<= 17m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	77.0%
<= 18m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	77.0%
<= 19m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	77.0%
<= 20m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	77.0%
>= 20m 0s	0	0.0%	99.8%	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	77.0%
Tot. Counts:	1,559			162			1,559			57		

Notes:

Total Records Reported by this PSAP: 1751
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1751

Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1083	95.3%	95.3%	0	0.0%	0.0%	157	13.8%	13.8%	57	96.6%	96.6%
<= 0m 20s	42	3.7%	98.9%	27	22.0%	22.0%	145	12.8%	26.6%	0	0.0%	96.6%
<= 0m 30s	10	0.9%	99.8%	47	38.2%	60.2%	132	11.6%	38.2%	1	1.7%	98.3%
<= 0m 40s	1	0.1%	99.9%	24	19.5%	79.7%	148	13.0%	51.2%	0	0.0%	98.3%
<= 0m 50s	1	0.1%	100.0	12	9.8%	89.4%	100	8.8%	60.0%	1	1.7%	100.0
<= 1m 0s	0	0.0%	100.0	6	4.9%	94.3%	80	7.0%	67.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	4.1%	98.4%	168	14.8%	81.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.8%	99.2%	97	8.5%	90.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.8%	100.0	46	4.0%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.8%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	96.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,137			123			1,137			59		

Notes:

Total Records Reported by this PSAP: 1279
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1279

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2482	99.1%	99.1%	0	0.0%	0.0%	168	6.7%	6.7%	55	91.7%	91.7%
<= 0m 20s	22	0.9%	100.0	159	16.7%	16.7%	308	12.3%	19.0%	1	1.7%	93.3%
<= 0m 30s	1	0.0%	100.0	213	22.4%	39.0%	346	13.8%	32.8%	4	6.7%	100.0
<= 0m 40s	0	0.0%	100.0	159	16.7%	55.7%	327	13.1%	45.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	134	14.1%	69.8%	242	9.7%	55.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	125	13.1%	82.9%	227	9.1%	64.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	134	14.1%	97.0%	501	20.0%	84.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	19	2.0%	99.0%	195	7.8%	92.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.4%	99.4%	76	3.0%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.6%	40	1.6%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.7%	22	0.9%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.8%	15	0.6%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	7	0.3%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	0.4%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.9%	5	0.2%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	6	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,505			953			2,505			60		

Notes:

Total Records Reported by this PSAP: 2818
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2818

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6140	99.7%	99.7%	2	0.1%	0.1%	288	4.7%	4.7%	96	100.0%	100.0
<= 0m 20s	17	0.3%	100.0	327	18.2%	18.3%	441	7.2%	11.8%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	715	39.7%	58.0%	425	6.9%	18.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	370	20.5%	78.5%	650	10.6%	29.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	155	8.6%	87.1%	519	8.4%	37.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	79	4.4%	91.5%	370	6.0%	43.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	88	4.9%	96.4%	869	14.1%	57.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	36	2.0%	98.4%	859	13.9%	71.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	14	0.8%	99.2%	704	11.4%	83.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.3%	99.4%	393	6.4%	89.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.2%	99.6%	226	3.7%	93.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	6	0.3%	99.9%	110	1.8%	95.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	77	1.3%	96.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	42	0.7%	97.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	61	1.0%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	39	0.6%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.4%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,158			1,801			6,158			96		

Notes:

Total Records Reported by this PSAP: 6613
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6613

Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 7/1/2015 To 9/3/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5279	97.8%	97.8%	1	0.3%	0.3%	469	8.7%	8.7%	202	98.5%	98.5%
<= 0m 20s	114	2.1%	99.9%	59	20.1%	20.5%	529	9.8%	18.5%	3	1.5%	100.0
<= 0m 30s	5	0.1%	100.0	107	36.5%	57.0%	434	8.0%	26.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	58	19.8%	76.8%	475	8.8%	35.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	22	7.5%	84.3%	382	7.1%	42.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	4.4%	88.7%	409	7.6%	50.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	19	6.5%	95.2%	1194	22.1%	72.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.7%	96.9%	664	12.3%	84.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.7%	97.6%	310	5.7%	90.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.7%	98.3%	184	3.4%	93.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	1.4%	99.7%	99	1.8%	95.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	60	1.1%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.3%	100.0	36	0.7%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.6%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	34	0.6%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	32	0.6%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,398			293			5,399			205		

Notes:

Total Records Reported by this PSAP: 6282
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6282

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5229	98.2%	98.2%	26	1.6%	1.6%	587	11.0%	11.0%	150	96.8%	96.8%
<= 0m 20s	91	1.7%	99.9%	773	48.5%	50.1%	642	12.1%	23.1%	0	0.0%	96.8%
<= 0m 30s	3	0.1%	100.0	466	29.2%	79.3%	508	9.5%	32.6%	5	3.2%	100.0
<= 0m 40s	0	0.0%	100.0	165	10.3%	89.7%	592	11.1%	43.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	52	3.3%	92.9%	461	8.7%	52.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	33	2.1%	95.0%	423	7.9%	60.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	53	3.3%	98.3%	1110	20.9%	81.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	0.6%	98.9%	482	9.1%	90.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.4%	99.4%	234	4.4%	94.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.3%	99.6%	103	1.9%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.2%	99.8%	59	1.1%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	23	0.4%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	23	0.4%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	16	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	23	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	99.9%	10	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	2	0.1%	100.0	8	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	5,323			1,595			5,323			155		

Notes:

Total Records Reported by this PSAP: 5986
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5986

Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1193	98.0%	98.0%	1	0.4%	0.4%	95	7.8%	7.8%	31	73.8%	73.8%
<= 0m 20s	22	1.8%	99.8%	10	3.8%	4.1%	61	5.0%	12.8%	2	4.8%	78.6%
<= 0m 30s	2	0.2%	100.0	120	45.1%	49.2%	72	5.9%	18.7%	9	21.4%	100.0
<= 0m 40s	0	0.0%	100.0	70	26.3%	75.6%	133	10.9%	29.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	31	11.7%	87.2%	86	7.1%	36.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	4.1%	91.4%	72	5.9%	42.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	5.6%	97.0%	134	11.0%	53.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.5%	98.5%	100	8.2%	61.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	98.9%	134	11.0%	72.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.9%	122	10.0%	82.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.9%	61	5.0%	87.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.9%	43	3.5%	91.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	99.2%	30	2.5%	93.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	2	0.8%	100.0	21	1.7%	95.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	25	2.1%	97.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.2%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,217			266			1,217			42		

Notes:

Total Records Reported by this PSAP: 1321
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1321

Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1790	98.4%	98.4%	0	0.0%	0.0%	105	5.8%	5.8%	37	90.2%	90.2%
<= 0m 20s	30	1.6%	100.0	98	13.6%	13.6%	201	11.0%	16.8%	1	2.4%	92.7%
<= 0m 30s	0	0.0%	100.0	209	28.9%	42.5%	210	11.5%	28.4%	3	7.3%	100.0
<= 0m 40s	0	0.0%	100.0	174	24.1%	66.5%	323	17.7%	46.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	107	14.8%	81.3%	266	14.6%	60.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	58	8.0%	89.3%	191	10.5%	71.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	62	8.6%	97.9%	308	16.9%	88.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	0.8%	98.8%	93	5.1%	93.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	98.9%	36	2.0%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.7%	99.6%	23	1.3%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.3%	99.9%	17	0.9%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	10	0.5%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,820			723			1,820			41		

Notes:

Total Records Reported by this PSAP: 2033
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2033

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1210	98.6%	98.6%	1	0.2%	0.2%	109	8.9%	8.9%	27	93.1%	93.1%
<= 0m 20s	16	1.3%	99.9%	42	10.0%	10.3%	117	9.5%	18.4%	1	3.4%	96.6%
<= 0m 30s	1	0.1%	100.0	100	23.9%	34.2%	90	7.3%	25.8%	1	3.4%	100.0
<= 0m 40s	0	0.0%	100.0	86	20.6%	54.8%	86	7.0%	32.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	67	16.0%	70.8%	76	6.2%	39.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	50	12.0%	82.8%	62	5.1%	44.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	52	12.4%	95.2%	152	12.4%	56.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	19	4.5%	99.8%	106	8.6%	65.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	100.0	56	4.6%	69.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	57	4.6%	74.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	49	4.0%	78.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	66	5.4%	83.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	49	4.0%	87.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	37	3.0%	90.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	41	3.3%	94.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	34	2.8%	96.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	97.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	1,227			418			1,227			29		

Notes:

Total Records Reported by this PSAP: 1514
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1514

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	992	99.1%	99.1%	0	0.0%	0.0%	63	6.3%	6.3%	39	95.1%	95.1%
<= 0m 20s	9	0.9%	100.0	31	17.2%	17.2%	76	7.6%	13.9%	1	2.4%	97.6%
<= 0m 30s	0	0.0%	100.0	72	40.0%	57.2%	76	7.6%	21.5%	1	2.4%	100.0
<= 0m 40s	0	0.0%	100.0	28	15.6%	72.8%	102	10.2%	31.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	20	11.1%	83.9%	82	8.2%	39.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	6.1%	90.0%	66	6.6%	46.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	5.0%	95.0%	174	17.4%	63.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.1%	96.1%	81	8.1%	71.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.7%	97.8%	45	4.5%	76.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.1%	98.9%	50	5.0%	81.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	99.4%	30	3.0%	84.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	31	3.1%	87.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.6%	100.0	22	2.2%	89.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	22	2.2%	91.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	27	2.7%	94.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.8%	96.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.1%	97.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	98.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,001			180			1,001			41		

Notes:

Total Records Reported by this PSAP: 1208
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1208

Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	475	93.5%	93.5%	0	0.0%	0.0%	33	6.5%	6.5%	19	86.4%	86.4%
<= 0m 20s	30	5.9%	99.4%	3	8.3%	8.3%	39	7.7%	14.2%	0	0.0%	86.4%
<= 0m 30s	1	0.2%	99.6%	13	36.1%	44.4%	57	11.2%	25.4%	2	9.1%	95.5%
<= 0m 40s	1	0.2%	99.8%	15	41.7%	86.1%	80	15.7%	41.1%	0	0.0%	95.5%
<= 0m 50s	1	0.2%	100.0	3	8.3%	94.4%	74	14.6%	55.7%	0	0.0%	95.5%
<= 1m 0s	0	0.0%	100.0	0	0.0%	94.4%	55	10.8%	66.5%	0	0.0%	95.5%
<= 1m 30s	0	0.0%	100.0	1	2.8%	97.2%	78	15.4%	81.9%	0	0.0%	95.5%
<= 2m 0s	0	0.0%	100.0	1	2.8%	100.0	43	8.5%	90.4%	0	0.0%	95.5%
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	10	2.0%	92.3%	1	4.5%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.8%	94.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	9	1.8%	95.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	1.2%	97.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	508			36			508			22		

Notes:

Total Records Reported by this PSAP: 567
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 567

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	8578	99.1%	99.1%	0	0.0%	0.0%	746	8.6%	8.6%	234	94.0%	94.0%
<= 0m 20s	70	0.8%	99.9%	451	13.1%	13.1%	862	10.0%	18.6%	2	0.8%	94.8%
<= 0m 30s	9	0.1%	100.0	1258	36.6%	49.7%	896	10.4%	28.9%	13	5.2%	100.0
<= 0m 40s	0	0.0%	100.0	928	27.0%	76.7%	1474	17.0%	46.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	358	10.4%	87.1%	1127	13.0%	59.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	175	5.1%	92.2%	760	8.8%	67.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	187	5.4%	97.6%	1226	14.2%	81.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	45	1.3%	98.9%	688	7.9%	89.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	19	0.6%	99.5%	418	4.8%	94.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	8	0.2%	99.7%	180	2.1%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	6	0.2%	99.9%	83	1.0%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.1%	99.9%	51	0.6%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	32	0.4%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	18	0.2%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	8,657			3,439			8,657			249		

Notes:

Total Records Reported by this PSAP: 9710
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 9710

Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	583	94.6%	94.6%	0	0.0%	0.0%	44	7.1%	7.1%	19	86.4%	86.4%
<= 0m 20s	29	4.7%	99.4%	18	18.6%	18.6%	96	15.6%	22.7%	0	0.0%	86.4%
<= 0m 30s	4	0.6%	100.0	30	30.9%	49.5%	58	9.4%	32.1%	3	13.6%	100.0
<= 0m 40s	0	0.0%	100.0	18	18.6%	68.0%	89	14.4%	46.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	7.2%	75.3%	67	10.9%	57.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	4.1%	79.4%	42	6.8%	64.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	10.3%	89.7%	108	17.5%	81.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	2.1%	91.8%	52	8.4%	90.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	3.1%	94.8%	24	3.9%	94.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	94.8%	5	0.8%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.0%	95.9%	8	1.3%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	1.0%	96.9%	1	0.2%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	1.0%	97.9%	4	0.6%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	1.0%	99.0%	2	0.3%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.0%	5	0.8%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.0%	4	0.6%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	1.0%	100.0	0	0.0%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	616			97			616			22		

Notes:

Total Records Reported by this PSAP: 673
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 673

Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 7/1/2015 To 9/2/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	881	99.3%	99.3%	4	1.1%	1.1%	57	6.4%	6.4%	35	92.1%	92.1%
<= 0m 20s	4	0.5%	99.8%	180	49.6%	50.7%	115	13.0%	19.4%	2	5.3%	97.4%
<= 0m 30s	2	0.2%	100.0	102	28.1%	78.8%	131	14.8%	34.2%	1	2.6%	100.0
<= 0m 40s	0	0.0%	100.0	37	10.2%	89.0%	147	16.6%	50.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	14	3.9%	92.8%	92	10.4%	61.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	2.2%	95.0%	61	6.9%	68.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	2.5%	97.5%	157	17.7%	85.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.8%	98.3%	60	6.8%	92.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.3%	21	2.4%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	98.6%	15	1.7%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.6%	99.2%	7	0.8%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.4%	5	0.6%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	3	0.3%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.3%	99.7%	3	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	8	0.9%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	887			363			887			38		

Notes:

Total Records Reported by this PSAP: 1008
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1008

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1873	95.7%	95.7%	2	0.5%	0.5%	173	8.8%	8.8%	49	87.5%	87.5%
<= 0m 20s	78	4.0%	99.6%	135	32.8%	33.3%	274	14.0%	22.8%	1	1.8%	89.3%
<= 0m 30s	6	0.3%	99.9%	163	39.7%	73.0%	263	13.4%	36.3%	6	10.7%	100.0
<= 0m 40s	1	0.1%	100.0	72	17.5%	90.5%	224	11.4%	47.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	25	6.1%	96.6%	129	6.6%	54.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	1.2%	97.8%	122	6.2%	60.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	1.0%	98.8%	358	18.3%	78.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.7%	99.5%	203	10.4%	89.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.8%	98	5.0%	94.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	40	2.0%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	24	1.2%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,958			411			1,958			56		

Notes:

Total Records Reported by this PSAP: 2197
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2197

Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1178	97.5%	97.5%	0	0.0%	0.0%	54	4.5%	4.5%	23	85.2%	85.2%
<= 0m 20s	24	2.0%	99.5%	110	18.5%	18.5%	78	6.5%	10.9%	1	3.7%	88.9%
<= 0m 30s	6	0.5%	100.0	260	43.6%	62.1%	113	9.4%	20.3%	3	11.1%	100.0
<= 0m 40s	0	0.0%	100.0	131	22.0%	84.1%	196	16.2%	36.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	47	7.9%	91.9%	174	14.4%	50.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	3.2%	95.1%	130	10.8%	61.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	21	3.5%	98.7%	229	19.0%	80.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.8%	99.5%	101	8.4%	89.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	42	3.5%	92.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.7%	28	2.3%	94.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.3%	100.0	13	1.1%	95.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.2%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.8%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,208			596			1,208			27		

Notes:

Total Records Reported by this PSAP: 1304
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1304

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1367	97.7%	97.7%	0	0.0%	0.0%	287	20.5%	20.5%	49	92.5%	92.5%
<= 0m 20s	30	2.1%	99.9%	7	15.9%	15.9%	109	7.8%	28.3%	2	3.8%	96.2%
<= 0m 30s	2	0.1%	100.0	15	34.1%	50.0%	107	7.6%	36.0%	2	3.8%	100.0
<= 0m 40s	0	0.0%	100.0	12	27.3%	77.3%	106	7.6%	43.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	13.6%	90.9%	93	6.6%	50.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	2.3%	93.2%	100	7.1%	57.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	1	2.3%	95.5%	190	13.6%	70.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	95.5%	135	9.6%	80.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	95.5%	65	4.6%	85.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	95.5%	43	3.1%	88.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	2.3%	97.7%	36	2.6%	90.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	97.7%	20	1.4%	92.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	2.3%	100.0	17	1.2%	93.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.4%	94.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	30	2.1%	97.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.9%	97.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.6%	98.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,399			44			1,399			53		

Notes:

Total Records Reported by this PSAP: 1531
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1531

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1614	95.6%	95.6%	0	0.0%	0.0%	57	3.4%	3.4%	32	76.2%	76.2%
<= 0m 20s	67	4.0%	99.5%	22	14.3%	14.3%	149	8.8%	12.2%	3	7.1%	83.3%
<= 0m 30s	8	0.5%	100.0	78	50.6%	64.9%	160	9.5%	21.7%	7	16.7%	100.0
<= 0m 40s	0	0.0%	100.0	30	19.5%	84.4%	246	14.6%	36.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	5.2%	89.6%	209	12.4%	48.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	1.9%	91.6%	157	9.3%	57.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	5.8%	97.4%	387	22.9%	80.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.6%	98.1%	166	9.8%	90.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	98.7%	70	4.1%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	99.4%	30	1.8%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	16	0.9%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	5	0.3%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.6%	100.0	3	0.2%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,689			154			1,689			42		

Notes:

Total Records Reported by this PSAP: 1807
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1807

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1900	99.3%	99.3%	0	0.0%	0.0%	122	6.4%	6.4%	75	97.4%	97.4%
<= 0m 20s	14	0.7%	100.0	79	24.8%	24.8%	236	12.3%	18.7%	0	0.0%	97.4%
<= 0m 30s	0	0.0%	100.0	129	40.4%	65.2%	215	11.2%	29.9%	2	2.6%	100.0
<= 0m 40s	0	0.0%	100.0	60	18.8%	84.0%	265	13.8%	43.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	5.6%	89.7%	171	8.9%	52.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	4.4%	94.0%	144	7.5%	60.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	4.7%	98.7%	303	15.8%	76.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.3%	99.1%	143	7.5%	83.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.4%	94	4.9%	88.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.7%	54	2.8%	91.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	100.0	27	1.4%	92.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.0%	93.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	15	0.8%	94.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	95.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	29	1.5%	96.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.8%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.1%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,914			319			1,914			77		

Notes:

Total Records Reported by this PSAP: 2177
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2177

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3361	99.2%	99.2%	0	0.0%	0.0%	302	8.9%	8.9%	92	96.8%	96.8%
<= 0m 20s	25	0.7%	99.9%	42	8.3%	8.3%	388	11.5%	20.4%	3	3.2%	100.0
<= 0m 30s	2	0.1%	100.0	198	39.3%	47.6%	244	7.2%	27.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	135	26.8%	74.4%	351	10.4%	37.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	50	9.9%	84.3%	285	8.4%	46.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	29	5.8%	90.1%	226	6.7%	53.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	33	6.5%	96.6%	466	13.8%	66.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.6%	98.2%	255	7.5%	74.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	98.4%	162	4.8%	79.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	98.6%	175	5.2%	84.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	98.8%	134	4.0%	88.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.0%	108	3.2%	91.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.2%	62	1.8%	93.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.2%	38	1.1%	94.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	99.4%	61	1.8%	96.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	99.6%	42	1.2%	97.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	2	0.4%	100.0	32	0.9%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.6%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,388			504			3,388			95		

Notes:

Total Records Reported by this PSAP: 3784
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3784

Fractile 911 Call Response Time Distribution

Stamford Emergency Communications
9/30/2015

For Date Range From 7/1/2015 To

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	11097	89.8%	89.8%	2	0.3%	0.3%	2181	17.6%	17.6%	913	61.9%	61.9%
<= 0m 20s	1007	8.1%	97.9%	244	33.0%	33.3%	1533	12.4%	30.1%	93	6.3%	68.2%
<= 0m 30s	183	1.5%	99.4%	220	29.8%	63.1%	880	7.1%	37.2%	358	24.3%	92.5%
<= 0m 40s	23	0.2%	99.6%	110	14.9%	77.9%	836	6.8%	43.9%	7	0.5%	92.9%
<= 0m 50s	15	0.1%	99.7%	43	5.8%	83.8%	648	5.2%	49.2%	6	0.4%	93.4%
<= 1m 0s	9	0.1%	99.8%	28	3.8%	87.6%	631	5.1%	54.3%	3	0.2%	93.6%
<= 1m 30s	11	0.1%	99.9%	43	5.8%	93.4%	1694	13.7%	68.0%	6	0.4%	94.0%
<= 2m 0s	4	0.0%	99.9%	20	2.7%	96.1%	1237	10.0%	78.0%	1	0.1%	94.0%
<= 2m 30s	1	0.0%	99.9%	14	1.9%	98.0%	875	7.1%	85.1%	0	0.0%	94.0%
<= 3m 0s	0	0.0%	99.9%	3	0.4%	98.4%	594	4.8%	89.9%	0	0.0%	94.0%
<= 3m 30s	0	0.0%	99.9%	3	0.4%	98.8%	357	2.9%	92.8%	1	0.1%	94.1%
<= 4m 0s	0	0.0%	99.9%	3	0.4%	99.2%	203	1.6%	94.4%	2	0.1%	94.2%
<= 4m 30s	0	0.0%	99.9%	1	0.1%	99.3%	148	1.2%	95.6%	1	0.1%	94.3%
<= 5m 0s	0	0.0%	99.9%	2	0.3%	99.6%	105	0.8%	96.5%	0	0.0%	94.3%
<= 6m 0s	0	0.0%	99.9%	1	0.1%	99.7%	147	1.2%	97.7%	2	0.1%	94.4%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	99.7%	97	0.8%	98.4%	3	0.2%	94.6%
<= 8m 0s	0	0.0%	99.9%	1	0.1%	99.9%	71	0.6%	99.0%	1	0.1%	94.7%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	99.9%	40	0.3%	99.3%	0	0.0%	94.7%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	99.9%	22	0.2%	99.5%	0	0.0%	94.7%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	99.9%	8	0.1%	99.6%	0	0.0%	94.7%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	99.9%	17	0.1%	99.7%	0	0.0%	94.7%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	99.9%	8	0.1%	99.8%	1	0.1%	94.8%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.9%	5	0.0%	99.8%	0	0.0%	94.8%
<= 15m 0s	1	0.0%	99.9%	0	0.0%	99.9%	5	0.0%	99.9%	1	0.1%	94.8%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	99.9%	3	0.0%	99.9%	1	0.1%	94.9%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.9%	1	0.0%	99.9%	1	0.1%	95.0%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.9%	1	0.0%	99.9%	1	0.1%	95.1%
<= 19m 0s	1	0.0%	100.0	0	0.0%	99.9%	3	0.0%	99.9%	1	0.1%	95.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	95.1%
>= 20m 0s	6	0.0%	100.0	0	0.0%	99.9%	6	0.0%	100.0	53	3.6%	98.7%
Tot. Counts:	12,358			738			12,356			1,456		

Notes:

Total Records Reported by this PSAP: 16578
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 16578

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1647	98.0%	98.0%	0	0.0%	0.0%	122	7.3%	7.3%	27	93.1%	93.1%
<= 0m 20s	29	1.7%	99.7%	117	36.4%	36.4%	191	11.4%	18.6%	2	6.9%	100.0
<= 0m 30s	5	0.3%	100.0	129	40.2%	76.6%	166	9.9%	28.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	46	14.3%	91.0%	233	13.9%	42.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	3.7%	94.7%	161	9.6%	51.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	1.9%	96.6%	121	7.2%	59.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	2.8%	99.4%	215	12.8%	71.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	99.4%	99	5.9%	77.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.6%	100.0	67	4.0%	81.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	40	2.4%	84.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	43	2.6%	86.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.2%	88.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	25	1.5%	89.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	25	1.5%	91.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	54	3.2%	94.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	34	2.0%	96.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	25	1.5%	97.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,681			321			1,681			29		

Notes:

Total Records Reported by this PSAP: 1824
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1824

Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Ctr.

For Date Range From 7/1/2015 To 8/13/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2472	99.0%	99.0%	1	0.5%	0.5%	320	12.8%	12.8%	0	0.0%	100.0
<= 0m 20s	23	0.9%	99.9%	69	33.5%	34.0%	277	11.1%	23.9%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	79	38.3%	72.3%	218	8.7%	32.6%	0	0.0%	100.0
<= 0m 40s	1	0.0%	100.0	27	13.1%	85.4%	215	8.6%	41.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	9.2%	94.7%	167	6.7%	47.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.4%	97.1%	107	4.3%	52.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	1.5%	98.5%	410	16.4%	68.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.0%	99.5%	339	13.6%	82.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	186	7.4%	89.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	100	4.0%	93.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	58	2.3%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	32	1.3%	97.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	14	0.6%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	18	0.7%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.5%	100.0	18	0.7%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,497			206			2,497			0		

Notes:

Total Records Reported by this PSAP: 2812
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2812

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	754	93.4%	93.4%	0	0.0%	0.0%	38	4.7%	4.7%	28	84.8%	84.8%
<= 0m 20s	51	6.3%	99.8%	54	27.1%	27.1%	55	6.8%	11.5%	1	3.0%	87.9%
<= 0m 30s	1	0.1%	99.9%	64	32.2%	59.3%	99	12.3%	23.8%	4	12.1%	100.0
<= 0m 40s	1	0.1%	100.0	25	12.6%	71.9%	162	20.1%	43.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	14	7.0%	78.9%	112	13.9%	57.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	7.0%	85.9%	89	11.0%	68.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	21	10.6%	96.5%	152	18.8%	87.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	3.5%	100.0	57	7.1%	94.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	14	1.7%	96.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.2%	97.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	807			199			807			33		

Notes:

Total Records Reported by this PSAP: 904
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 904

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	438	96.7%	96.7%	0	0.0%	0.0%	14	3.1%	3.1%	10	76.9%	76.9%
<= 0m 20s	14	3.1%	99.8%	3	4.2%	4.2%	16	3.5%	6.6%	0	0.0%	76.9%
<= 0m 30s	0	0.0%	99.8%	15	21.1%	25.4%	23	5.1%	11.7%	3	23.1%	100.0
<= 0m 40s	1	0.2%	100.0	17	23.9%	49.3%	46	10.2%	21.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	21.1%	70.4%	45	9.9%	31.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	12.7%	83.1%	32	7.1%	38.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	8.5%	91.5%	91	20.1%	58.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	2.8%	94.4%	51	11.3%	70.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	2.8%	97.2%	25	5.5%	75.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	2.8%	100.0	18	4.0%	79.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	15	3.3%	83.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	15	3.3%	86.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	2.4%	88.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.1%	89.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	2.6%	92.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	2.2%	94.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.9%	95.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	2.0%	97.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.1%	98.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	453			71			453			13		

Notes:

Total Records Reported by this PSAP: 486
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 486

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	8303	98.6%	98.6%	12	0.4%	0.4%	528	6.3%	6.3%	165	91.2%	91.2%
<= 0m 20s	95	1.1%	99.8%	833	25.4%	25.8%	606	7.2%	13.5%	4	2.2%	93.4%
<= 0m 30s	18	0.2%	100.0	1291	39.4%	65.2%	1159	13.8%	27.2%	12	6.6%	100.0
<= 0m 40s	1	0.0%	100.0	622	19.0%	84.2%	1544	18.3%	45.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	248	7.6%	91.8%	1033	12.3%	57.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	102	3.1%	94.9%	711	8.4%	66.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	126	3.8%	98.7%	1401	16.6%	83.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	28	0.9%	99.6%	719	8.5%	91.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	9	0.3%	99.8%	294	3.5%	95.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.1%	99.9%	140	1.7%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.1%	100.0	76	0.9%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	54	0.6%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	38	0.5%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.3%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	36	0.4%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	8,417			3,276			8,417			181		

Notes:

Total Records Reported by this PSAP: 9223
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 9223

Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2200	98.9%	98.9%	3	0.3%	0.3%	157	7.1%	7.1%	69	93.2%	93.2%
<= 0m 20s	21	0.9%	99.9%	203	18.5%	18.7%	209	9.4%	16.4%	2	2.7%	95.9%
<= 0m 30s	3	0.1%	100.0	421	38.3%	57.0%	188	8.4%	24.9%	1	1.4%	97.3%
<= 0m 40s	0	0.0%	100.0	277	25.2%	82.2%	305	13.7%	38.6%	0	0.0%	97.3%
<= 0m 50s	0	0.0%	100.0	89	8.1%	90.3%	203	9.1%	47.7%	0	0.0%	97.3%
<= 1m 0s	0	0.0%	100.0	53	4.8%	95.1%	192	8.6%	56.4%	0	0.0%	97.3%
<= 1m 30s	0	0.0%	100.0	42	3.8%	98.9%	419	18.8%	75.2%	0	0.0%	97.3%
<= 2m 0s	0	0.0%	100.0	7	0.6%	99.5%	262	11.8%	87.0%	0	0.0%	97.3%
<= 2m 30s	0	0.0%	100.0	4	0.4%	99.9%	144	6.5%	93.4%	0	0.0%	97.3%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.9%	63	2.8%	96.3%	0	0.0%	97.3%
<= 3m 30s	0	0.0%	100.0	1	0.1%	100.0	30	1.3%	97.6%	0	0.0%	97.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	98.3%	1	1.4%	98.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.7%	0	0.0%	98.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	98.9%	0	0.0%	98.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.2%	1	1.4%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	2,224			1,100			2,225			74		

Notes:

Total Records Reported by this PSAP: 2490
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2490

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1656	98.9%	98.9%	0	0.0%	0.0%	617	36.9%	36.9%	29	85.3%	85.3%
<= 0m 20s	18	1.1%	100.0	18	10.8%	10.8%	452	27.0%	63.9%	2	5.9%	91.2%
<= 0m 30s	0	0.0%	100.0	65	39.2%	50.0%	145	8.7%	72.5%	3	8.8%	100.0
<= 0m 40s	0	0.0%	100.0	42	25.3%	75.3%	102	6.1%	78.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	9.6%	84.9%	63	3.8%	82.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	3.6%	88.6%	47	2.8%	85.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	6.6%	95.2%	71	4.2%	89.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.8%	97.0%	26	1.6%	91.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	97.6%	17	1.0%	92.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	1.8%	99.4%	13	0.8%	92.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	100.0	22	1.3%	94.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.0%	95.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.7%	95.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	1.0%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.3%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,674			166			1,674			34		

Notes:

Total Records Reported by this PSAP: 1803
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1803

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2635	96.9%	96.9%	3	0.3%	0.3%	242	8.9%	8.9%	72	87.8%	87.8%
<= 0m 20s	77	2.8%	99.7%	210	19.0%	19.3%	245	9.0%	17.9%	2	2.4%	90.2%
<= 0m 30s	6	0.2%	100.0	335	30.3%	49.6%	388	14.3%	32.2%	8	9.8%	100.0
<= 0m 40s	1	0.0%	100.0	264	23.9%	73.6%	435	16.0%	48.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	117	10.6%	84.1%	306	11.3%	59.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	78	7.1%	91.2%	213	7.8%	67.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	74	6.7%	97.9%	450	16.5%	83.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	14	1.3%	99.2%	183	6.7%	90.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.4%	99.5%	89	3.3%	93.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.4%	99.9%	57	2.1%	95.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	28	1.0%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	20	0.7%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.5%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.6%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.6%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,719			1,104			2,720			82		

Notes:

Total Records Reported by this PSAP: 2983
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2983

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3002	99.7%	99.7%	0	0.0%	0.0%	229	7.6%	7.6%	50	69.4%	69.4%
<= 0m 20s	8	0.3%	99.9%	80	32.0%	32.0%	312	10.4%	18.0%	0	0.0%	69.4%
<= 0m 30s	1	0.0%	100.0	101	40.4%	72.4%	300	10.0%	27.9%	1	1.4%	70.8%
<= 0m 40s	0	0.0%	100.0	41	16.4%	88.8%	306	10.2%	38.1%	0	0.0%	70.8%
<= 0m 50s	0	0.0%	100.0	11	4.4%	93.2%	259	8.6%	46.7%	0	0.0%	70.8%
<= 1m 0s	0	0.0%	100.0	7	2.8%	96.0%	258	8.6%	55.2%	0	0.0%	70.8%
<= 1m 30s	0	0.0%	100.0	7	2.8%	98.8%	679	22.5%	77.8%	1	1.4%	72.2%
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.8%	342	11.4%	89.1%	0	0.0%	72.2%
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.2%	141	4.7%	93.8%	0	0.0%	72.2%
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.6%	61	2.0%	95.8%	0	0.0%	72.2%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	39	1.3%	97.1%	0	0.0%	72.2%
<= 4m 0s	0	0.0%	100.0	1	0.4%	100.0	20	0.7%	97.8%	0	0.0%	72.2%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	0.5%	98.3%	0	0.0%	72.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.5%	98.8%	0	0.0%	72.2%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.1%	0	0.0%	72.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.3%	0	0.0%	72.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.5%	0	0.0%	72.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.8%	0	0.0%	72.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	72.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	72.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	72.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	72.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	72.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	72.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	72.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	72.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	72.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	72.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	72.2%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	1.4%	73.6%
Tot. Counts:	3,011			250			3,010			53		

Notes:

Total Records Reported by this PSAP: 3320
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3320

Fractile 911 Call Response Time Distribution

Waterbury Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	16797	92.3%	92.4%	6	0.9%	0.9%	1503	8.3%	8.3%	780	71.4%	71.4%
<= 0m 20s	1184	6.5%	98.9%	179	26.7%	27.6%	1677	9.2%	17.5%	85	7.8%	79.1%
<= 0m 30s	196	1.1%	100.0	236	35.2%	62.7%	1506	8.3%	25.7%	202	18.5%	97.6%
<= 0m 40s	2	0.0%	100.0	112	16.7%	79.4%	1522	8.4%	34.1%	0	0.0%	97.6%
<= 0m 50s	1	0.0%	100.0	51	7.6%	87.0%	1185	6.5%	40.6%	1	0.1%	97.7%
<= 1m 0s	2	0.0%	100.0	23	3.4%	90.5%	1049	5.8%	46.4%	0	0.0%	97.7%
<= 1m 30s	2	0.0%	100.0	39	5.8%	96.3%	3177	17.5%	63.8%	1	0.1%	97.8%
<= 2m 0s	0	0.0%	100.0	12	1.8%	98.1%	2518	13.8%	77.7%	0	0.0%	97.8%
<= 2m 30s	0	0.0%	100.0	6	0.9%	99.0%	1696	9.3%	87.0%	0	0.0%	97.8%
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.3%	912	5.0%	92.0%	0	0.0%	97.8%
<= 3m 30s	0	0.0%	100.0	2	0.3%	99.6%	464	2.5%	94.5%	0	0.0%	97.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	315	1.7%	96.3%	0	0.0%	97.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	176	1.0%	97.2%	0	0.0%	97.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	128	0.7%	97.9%	0	0.0%	97.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	145	0.8%	98.7%	1	0.1%	97.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.6%	77	0.4%	99.2%	0	0.0%	97.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.6%	47	0.3%	99.4%	0	0.0%	97.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.6%	28	0.2%	99.6%	0	0.0%	97.9%
<= 10m 0s	0	0.0%	100.0	1	0.1%	99.7%	31	0.2%	99.7%	0	0.0%	97.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.7%	11	0.1%	99.8%	0	0.0%	97.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.7%	15	0.1%	99.9%	0	0.0%	97.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.7%	8	0.0%	99.9%	0	0.0%	97.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	99.9%	0	0.0%	97.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.7%	1	0.0%	99.9%	0	0.0%	97.9%
<= 16m 0s	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	99.9%	0	0.0%	97.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	100.0	0	0.0%	97.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	100.0	0	0.0%	97.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	97.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	97.9%
>= 20m 0s	1	0.0%	100.0	1	0.1%	100.0	7	0.0%	100.0	23	2.1%	100.0
Tot. Counts:	18,185			671			18,201			1,093		

Notes:

Total Records Reported by this PSAP: 20884
 Number of Records not Processed due to Bad Data: 4
 Total Records Analyzed: 20880

Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2448	99.1%	99.1%	1	0.2%	0.2%	178	7.2%	7.2%	56	98.2%	98.2%
<= 0m 20s	21	0.9%	100.0	205	34.7%	34.9%	214	8.7%	15.9%	0	0.0%	98.2%
<= 0m 30s	0	0.0%	100.0	233	39.5%	74.4%	344	13.9%	29.8%	1	1.8%	100.0
<= 0m 40s	0	0.0%	100.0	91	15.4%	89.8%	427	17.3%	47.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	25	4.2%	94.1%	257	10.4%	57.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	2.2%	96.3%	199	8.1%	65.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	1.5%	97.8%	395	16.0%	81.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.0%	98.8%	182	7.4%	88.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.7%	99.5%	70	2.8%	91.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.8%	34	1.4%	93.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	29	1.2%	94.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	24	1.0%	95.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	18	0.7%	96.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	25	1.0%	97.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	27	1.1%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.9%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,469			590			2,469			57		

Notes:

Total Records Reported by this PSAP: 2694
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2694

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1771	98.2%	98.2%	0	0.0%	0.0%	146	8.1%	8.1%	65	98.5%	98.5%
<= 0m 20s	29	1.6%	99.8%	68	19.3%	19.3%	156	8.6%	16.7%	0	0.0%	98.5%
<= 0m 30s	4	0.2%	100.0	144	40.8%	60.1%	160	8.9%	25.6%	1	1.5%	100.0
<= 0m 40s	0	0.0%	100.0	89	25.2%	85.3%	205	11.4%	37.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	5.4%	90.7%	194	10.8%	47.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	2.8%	93.5%	165	9.1%	56.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	4.0%	97.5%	351	19.5%	76.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.4%	98.9%	137	7.6%	83.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.2%	69	3.8%	87.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.4%	36	2.0%	89.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.7%	24	1.3%	91.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	28	1.6%	92.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	26	1.4%	94.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	17	0.9%	95.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	35	1.9%	97.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.8%	97.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.7%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,804			353			1,804			66		

Notes:

Total Records Reported by this PSAP: 2078
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2078

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5257	99.3%	99.3%	3	0.5%	0.5%	579	10.9%	10.9%	105	94.6%	94.6%
<= 0m 20s	39	0.7%	100.0	88	13.7%	14.1%	832	15.7%	26.6%	4	3.6%	98.2%
<= 0m 30s	0	0.0%	100.0	168	26.1%	40.2%	490	9.3%	35.9%	2	1.8%	100.0
<= 0m 40s	0	0.0%	100.0	104	16.1%	56.4%	592	11.2%	47.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	51	7.9%	64.3%	480	9.1%	56.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	54	8.4%	72.7%	366	6.9%	63.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	112	17.4%	90.1%	814	15.4%	78.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	43	6.7%	96.7%	357	6.7%	85.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	11	1.7%	98.4%	211	4.0%	89.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.6%	99.1%	120	2.3%	91.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.5%	99.5%	67	1.3%	92.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	63	1.2%	93.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	49	0.9%	94.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	58	1.1%	95.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	99.7%	83	1.6%	97.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	46	0.9%	98.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	2	0.3%	100.0	35	0.7%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,296			644			5,296			111		

Notes:

Total Records Reported by this PSAP: 5958
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5958

Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 7/1/2015 To 8/11/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3297	99.5%	99.5%	11	3.3%	3.3%	366	11.0%	11.0%	133	99.3%	99.3%
<= 0m 20s	18	0.5%	100.0	106	31.5%	34.8%	396	11.9%	23.0%	1	0.7%	100.0
<= 0m 30s	0	0.0%	100.0	82	24.4%	59.2%	314	9.5%	32.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	60	17.9%	77.1%	343	10.3%	42.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	29	8.6%	85.7%	274	8.3%	51.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	3.3%	89.0%	232	7.0%	58.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	21	6.3%	95.2%	598	18.0%	76.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	3.0%	98.2%	319	9.6%	85.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.2%	192	5.8%	91.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.9%	99.1%	93	2.8%	94.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.1%	46	1.4%	95.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.4%	36	1.1%	96.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.3%	99.7%	20	0.6%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	13	0.4%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	29	0.9%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,315			336			3,315			134		

Notes:

Total Records Reported by this PSAP: 3754
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3754

Fractile 911 Call Response Time Distribution

Western Connecticut 9-1-1 Communications Center

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	7810	98.6%	98.6%	1	0.1%	0.1%	397	5.0%	5.0%	221	97.4%	97.4%
<= 0m 20s	105	1.3%	99.9%	91	11.1%	11.2%	472	6.0%	11.0%	1	0.4%	97.8%
<= 0m 30s	6	0.1%	100.0	248	30.2%	41.5%	406	5.1%	16.1%	5	2.2%	100.0
<= 0m 40s	0	0.0%	100.0	181	22.1%	63.5%	449	5.7%	21.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	80	9.8%	73.3%	340	4.3%	26.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	68	8.3%	81.6%	290	3.7%	29.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	76	9.3%	90.9%	1029	13.0%	42.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	32	3.9%	94.8%	1022	12.9%	55.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	21	2.6%	97.3%	801	10.1%	65.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	9	1.1%	98.4%	624	7.9%	73.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.4%	98.8%	423	5.3%	78.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	0.4%	99.1%	400	5.0%	84.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	3	0.4%	99.5%	301	3.8%	87.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.6%	219	2.8%	90.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.2%	99.9%	288	3.6%	94.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	147	1.9%	96.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	96	1.2%	97.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	74	0.9%	98.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	43	0.5%	98.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.4%	99.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.2%	99.3%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.2%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	7,921			820			7,924			227		

Notes:

Total Records Reported by this PSAP: 8961
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8961

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1060	96.3%	96.3%	0	0.0%	0.0%	268	24.3%	24.3%	35	89.7%	89.7%
<= 0m 20s	33	3.0%	99.3%	41	26.5%	26.5%	274	24.9%	49.2%	0	0.0%	89.7%
<= 0m 30s	8	0.7%	100.0	43	27.7%	54.2%	141	12.8%	62.0%	4	10.3%	100.0
<= 0m 40s	0	0.0%	100.0	32	20.6%	74.8%	110	10.0%	72.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	11.0%	85.8%	81	7.4%	79.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	7.1%	92.9%	58	5.3%	84.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	4.5%	97.4%	89	8.1%	92.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.9%	99.4%	35	3.2%	95.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	20	1.8%	97.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	100.0	5	0.5%	98.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,101			155			1,101			39		

Notes:

Total Records Reported by this PSAP: 1190
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1190

Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2160	98.0%	98.0%	4	1.0%	1.0%	201	9.1%	9.1%	65	80.2%	80.2%
<= 0m 20s	38	1.7%	99.7%	89	22.5%	23.5%	354	16.1%	25.2%	2	2.5%	82.7%
<= 0m 30s	7	0.3%	100.0	170	42.9%	66.4%	298	13.5%	38.7%	6	7.4%	90.1%
<= 0m 40s	0	0.0%	100.0	75	18.9%	85.4%	323	14.6%	53.3%	0	0.0%	90.1%
<= 0m 50s	0	0.0%	100.0	24	6.1%	91.4%	239	10.8%	64.2%	0	0.0%	90.1%
<= 1m 0s	0	0.0%	100.0	15	3.8%	95.2%	158	7.2%	71.3%	0	0.0%	90.1%
<= 1m 30s	0	0.0%	100.0	13	3.3%	98.5%	324	14.7%	86.0%	0	0.0%	90.1%
<= 2m 0s	0	0.0%	100.0	3	0.8%	99.2%	144	6.5%	92.6%	0	0.0%	90.1%
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.5%	50	2.3%	94.8%	0	0.0%	90.1%
<= 3m 0s	0	0.0%	100.0	2	0.5%	100.0	39	1.8%	96.6%	0	0.0%	90.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	26	1.2%	97.8%	0	0.0%	90.1%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.2%	0	0.0%	90.1%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.4%	0	0.0%	90.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.6%	1	1.2%	91.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.0%	0	0.0%	91.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.4%	0	0.0%	91.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	91.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.8%	0	0.0%	91.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	91.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	91.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	7	8.6%	100.0
Tot. Counts:	2,205			396			2,205			81		

Notes:

Total Records Reported by this PSAP: 2524
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2524

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2581	97.7%	97.7%	2	0.3%	0.3%	314	11.9%	11.9%	74	93.7%	93.7%
<= 0m 20s	58	2.2%	99.8%	153	19.4%	19.7%	345	13.1%	24.9%	3	3.8%	97.5%
<= 0m 30s	4	0.2%	100.0	213	27.1%	46.8%	386	14.6%	39.5%	2	2.5%	100.0
<= 0m 40s	0	0.0%	100.0	128	16.3%	63.0%	430	16.3%	55.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	100	12.7%	75.7%	278	10.5%	66.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	73	9.3%	85.0%	194	7.3%	73.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	77	9.8%	94.8%	395	14.9%	88.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	29	3.7%	98.5%	134	5.1%	93.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.6%	99.1%	62	2.3%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.5%	99.6%	28	1.1%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.7%	18	0.7%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	16	0.6%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	7	0.3%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	7	0.3%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	9	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.1%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	2,643			787			2,643			79		

Notes:

Total Records Reported by this PSAP: 2928
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2928

Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3943	99.7%	99.7%	0	0.0%	0.0%	617	15.6%	15.6%	138	99.3%	99.3%
<= 0m 20s	11	0.3%	100.0	90	13.1%	13.1%	503	12.7%	28.3%	1	0.7%	100.0
<= 0m 30s	0	0.0%	100.0	284	41.3%	54.4%	424	10.7%	39.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	175	25.5%	79.9%	591	14.9%	54.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	61	8.9%	88.8%	380	9.6%	63.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	32	4.7%	93.4%	316	8.0%	71.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	29	4.2%	97.7%	582	14.7%	86.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	1.5%	99.1%	257	6.5%	92.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.4%	96	2.4%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.6%	53	1.3%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.7%	31	0.8%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	22	0.6%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	16	0.4%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	13	0.3%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	28	0.7%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	7	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,954			687			3,954			139		

Notes:

Total Records Reported by this PSAP: 4608
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4608

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1140	95.6%	95.6%	0	0.0%	0.0%	111	9.3%	9.3%	31	79.5%	79.5%
<= 0m 20s	49	4.1%	99.7%	32	8.6%	8.6%	152	12.8%	22.1%	1	2.6%	82.1%
<= 0m 30s	3	0.3%	100.0	72	19.4%	28.0%	139	11.7%	33.7%	7	17.9%	100.0
<= 0m 40s	0	0.0%	100.0	68	18.3%	46.4%	153	12.8%	46.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	45	12.1%	58.5%	124	10.4%	57.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	42	11.3%	69.8%	82	6.9%	63.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	85	22.9%	92.7%	256	21.5%	85.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	20	5.4%	98.1%	95	8.0%	93.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.5%	98.7%	27	2.3%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	1.1%	99.7%	17	1.4%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	11	0.9%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	5	0.4%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	4	0.3%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	2	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	4	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	4	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.3%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,192			371			1,192			39		

Notes:

Total Records Reported by this PSAP: 1313
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1313

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2535	97.1%	97.1%	0	0.0%	0.0%	227	8.7%	8.7%	74	83.1%	83.1%
<= 0m 20s	63	2.4%	99.5%	85	28.1%	28.1%	278	10.6%	19.3%	4	4.5%	87.6%
<= 0m 30s	12	0.5%	100.0	113	37.3%	65.3%	314	12.0%	31.4%	11	12.4%	100.0
<= 0m 40s	0	0.0%	100.0	59	19.5%	84.8%	278	10.6%	42.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	5.0%	89.8%	192	7.4%	49.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	3.3%	93.1%	145	5.6%	54.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	5.0%	98.0%	340	13.0%	67.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.0%	99.0%	228	8.7%	76.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.0%	140	5.4%	82.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.0%	126	4.8%	86.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.7%	99.7%	112	4.3%	91.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	100.0	75	2.9%	94.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	39	1.5%	95.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	37	1.4%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	27	1.0%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.7%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	2,610			303			2,612			89		

Notes:

Total Records Reported by this PSAP: 2896
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2896

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 7/1/2015 To 9/30/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	871	94.8%	94.8%	0	0.0%	0.0%	79	8.6%	8.6%	31	77.5%	77.5%
<= 0m 20s	43	4.7%	99.5%	0	0.0%	0.0%	83	9.0%	17.6%	3	7.5%	85.0%
<= 0m 30s	5	0.5%	100.0	4	7.3%	7.3%	78	8.5%	26.1%	3	7.5%	92.5%
<= 0m 40s	0	0.0%	100.0	18	32.7%	40.0%	65	7.1%	33.2%	0	0.0%	92.5%
<= 0m 50s	0	0.0%	100.0	8	14.5%	54.5%	55	6.0%	39.2%	0	0.0%	92.5%
<= 1m 0s	0	0.0%	100.0	9	16.4%	70.9%	60	6.5%	45.7%	0	0.0%	92.5%
<= 1m 30s	0	0.0%	100.0	12	21.8%	92.7%	153	16.6%	62.4%	0	0.0%	92.5%
<= 2m 0s	0	0.0%	100.0	2	3.6%	96.4%	99	10.8%	73.1%	0	0.0%	92.5%
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.4%	47	5.1%	78.2%	0	0.0%	92.5%
<= 3m 0s	0	0.0%	100.0	1	1.8%	98.2%	36	3.9%	82.2%	0	0.0%	92.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.2%	23	2.5%	84.7%	0	0.0%	92.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.2%	15	1.6%	86.3%	0	0.0%	92.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.2%	22	2.4%	88.7%	1	2.5%	95.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.2%	16	1.7%	90.4%	0	0.0%	95.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	98.2%	29	3.2%	93.6%	0	0.0%	95.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	98.2%	16	1.7%	95.3%	0	0.0%	95.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	98.2%	15	1.6%	97.0%	0	0.0%	95.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	98.2%	7	0.8%	97.7%	0	0.0%	95.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	98.2%	10	1.1%	98.8%	0	0.0%	95.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	98.2%	3	0.3%	99.1%	0	0.0%	95.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	98.2%	1	0.1%	99.2%	0	0.0%	95.0%
<= 13m 0s	0	0.0%	100.0	1	1.8%	100.0	2	0.2%	99.5%	0	0.0%	95.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	95.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	95.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	95.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	95.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	2	5.0%	100.0
Tot. Counts:	919			55			919			40		

Notes:

Total Records Reported by this PSAP: 1049
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1049

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 7/1/2015 To 9/30/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	901	96.1%	96.1%	18	7.5%	7.5%	48	5.1%	5.1%	17	94.4%	94.4%
<= 0m 20s	31	3.3%	99.4%	125	51.9%	59.3%	73	7.8%	12.9%	1	5.6%	100.0
<= 0m 30s	6	0.6%	100.0	60	24.9%	84.2%	96	10.2%	23.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	19	7.9%	92.1%	130	13.9%	37.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	3	1.2%	93.4%	105	11.2%	48.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	0.4%	93.8%	98	10.4%	58.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	3.3%	97.1%	195	20.8%	79.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.4%	97.5%	93	9.9%	89.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.5%	43	4.6%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	97.9%	17	1.8%	95.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	98.3%	11	1.2%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.8%	99.2%	11	1.2%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	99.6%	3	0.3%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	1	0.1%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	6	0.6%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.6%	3	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.4%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	938			241			938			18		

Notes:

Total Records Reported by this PSAP: 1022
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1022