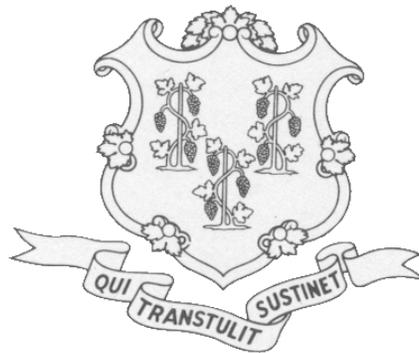


**Department of Emergency Services and
Public Protection
Division of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**



April - June 2016

E9-1-1 TOTAL CALL COUNT REPORT 2nd QUARTER 2016

Executive Summary

Seventy-four of the seventy-five legacy E9-1-1 PSAPs submitted an E9-1-1 Total Call Report for the second quarter of 2016. There was no data available for Trumbull PD due to a server issue.

There is no data available for the PSAPs that cutover to NG9-1-1 prior to April 1st 2016. They are: Avon PD, Berlin PD, Bloomfield PD, Branford PD, Clinton ECC, CSP A, CSP B, CSP E, East Windsor PD, Easton PD, Enfield ECC, Fairfield ECC, Meriden PD, Middletown Central Communications, Montville ECC, Naugatuck PD, New Britain ERC, New Haven ERC, Newington PD, Norwalk PD, Old Saybrook PD, Ridgefield PD, Seymour PD, Shelton PD, Stratford ECC, Valley Shore ECC, West Haven ERS, Wilton PD, and Wolcott PD. Total Call Count Reports will not be available for the NG9-1-1 PSAPs until a future revision of the NG9-1-1 X-MIS software is installed later in 2016. There is only partial data available from the PSAPs that cutover to NG9-1-1 during the second quarter of 2016. They are: Ansonia PD, Bristol PD, Canton PD, Cheshire PD, Cromwell PD, East Haven PD, Granby PD, Guilford ECC, Madison PD, Manchester PD, Newtown ECC, North Haven PD, Northwest Public Safety, Putnam PD, Rocky Hill PD, Simsbury PD, Southington PD, Stonington PD, Wallingford PD, Waterford ECC, Westport PD, Wethersfield PD, and Willimantic ECC.

Two legacy E9-1-1 PSAPs did not achieve the State standard that requires that 90% of all 9-1-1 calls received by the PSAP be answered in ten seconds or less. Bridgeport Public Safety Communications Center answered 82.6% of 9-1-1 calls in 10 sec. of receipt and Stamford Emergency Communications Center answered 89.7% of 9-1-1 calls in 10 sec. of receipt. The statewide average for all legacy E9-1-1 PSAPs during the second quarter was 94.5%.

Legacy E9-1-1 PSAPs - Percent of 9-1-1 Calls Answered in 10 Seconds or less - 2nd Quarter 2016							
CSP BIA	99.80%	Plainville PD	99.10%	Madison PD	98.20%	New Canaan PD	95.70%
Wallingford PD	99.80%	Quinebaug Valley ECC	99.10%	Cheshire PD	98.10%	Putnam PD	95.50%
Groton ECC	99.70%	South Windsor PD	99.10%	Watertown PD	98.10%	Rocky Hill PD	95.50%
New Milford PD	99.70%	Bethel PD	99.00%	Farmington PD	98.00%	CSP Troop I	95.20%
Willimantic ECC	99.70%	Glastonbury PD	99.00%	North Branford PD	97.80%	Darien PD	95.00%
Greenwich PD	99.60%	Cromwell PD	98.90%	Westport PD	97.80%	Derby PD	94.80%
Plymouth PD	99.60%	Ledyard ECC	98.90%	Norwich PD	97.60%	All PSAPs - Average	94.50%
West Hartford PD	99.60%	Milford PD	98.90%	Winsted PD	97.60%	CSP Troop G	94.20%
East Hartford PD	99.50%	New London PD	98.90%	East Lyme ECC	97.50%	Guilford ECC	94.10%
Southington PD	99.50%	Stonington PD	98.90%	Windsor PD	97.50%	Redding ECC	94.00%
Brookfield PD	99.40%	Wethersfield PD	98.80%	Vernon PD	97.20%	Southbury Public Safety	94.00%
Bristol PD	99.30%	Tolland County ECC	98.70%	CSP Troop L	97.10%	CSP Troop H	93.40%
Colchester ECC	99.30%	Waterford ECC	98.70%	Woodbridge PD	96.60%	Weston ECC	93.00%
Manchester PD	99.30%	Windsor Locks PD	98.50%	Granby PD	96.50%	Suffield PD	92.70%
NWCTPSECC	99.30%	East Haven PD	98.30%	New Fairfield ECC	96.40%	Hartford ECC	91.00%
Western CT ECC	99.30%	Hamden ECC	98.30%	Ansonia PD	96.30%	Waterbury PD	90.40%
LCD	99.20%	Newtown ECC	98.30%	Monroe PD	96.30%	Stamford ECC	89.70%
UCONN PD	99.20%	Orange PD	98.30%	Thomaston PD	96.30%	Bridgeport PSCC	82.60%
North Haven PD	99.10%	Simsbury PD	98.30%	Canton PD	95.90%	Trumbull PD	N/A

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	309707	94.5%	94.5%	2622	3.2%	3.2%	41136	12.5%	12.5%	14157	74.7%	74.8%
<= 0m 20s	15186	4.6%	99.1%	31343	38.0%	41.2%	39560	12.1%	24.6%	1406	7.4%	82.3%
<= 0m 30s	2451	0.7%	99.9%	23231	28.2%	69.3%	42171	12.9%	37.5%	2736	14.4%	96.7%
<= 0m 40s	146	0.0%	99.9%	10921	13.2%	82.6%	41157	12.6%	50.0%	34	0.2%	96.9%
<= 0m 50s	64	0.0%	99.9%	4816	5.8%	88.4%	26665	8.1%	58.2%	21	0.1%	97.0%
<= 1m 0s	38	0.0%	99.9%	2958	3.6%	92.0%	20144	6.1%	64.3%	11	0.1%	97.0%
<= 1m 30s	44	0.0%	99.9%	4181	5.1%	97.1%	43019	13.1%	77.4%	20	0.1%	97.2%
<= 2m 0s	8	0.0%	99.9%	1258	1.5%	98.6%	25680	7.8%	85.3%	13	0.1%	97.2%
<= 2m 30s	3	0.0%	99.9%	477	0.6%	99.2%	15733	4.8%	90.1%	8	0.0%	97.3%
<= 3m 0s	3	0.0%	99.9%	267	0.3%	99.5%	9512	2.9%	93.0%	7	0.0%	97.3%
<= 3m 30s	52	0.0%	100.0%	137	0.2%	99.7%	5830	1.8%	94.7%	9	0.0%	97.3%
<= 4m 0s	2	0.0%	100.0%	81	0.1%	99.8%	4097	1.2%	96.0%	8	0.0%	97.4%
<= 4m 30s	0	0.0%	100.0%	46	0.1%	99.8%	2773	0.8%	96.8%	1	0.0%	97.4%
<= 5m 0s	1	0.0%	100.0%	32	0.0%	99.9%	2109	0.6%	97.5%	2	0.0%	97.4%
<= 6m 0s	2	0.0%	100.0%	29	0.0%	99.9%	2751	0.8%	98.3%	7	0.0%	97.4%
<= 7m 0s	1	0.0%	100.0%	12	0.0%	99.9%	1645	0.5%	98.8%	4	0.0%	97.5%
<= 8m 0s	0	0.0%	100.0%	7	0.0%	99.9%	1080	0.3%	99.2%	4	0.0%	97.5%
<= 9m 0s	0	0.0%	100.0%	4	0.0%	99.9%	793	0.2%	99.4%	5	0.0%	97.5%
<= 10m 0s	0	0.0%	100.0%	2	0.0%	99.9%	493	0.2%	99.5%	4	0.0%	97.5%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	99.9%	355	0.1%	99.7%	5	0.0%	97.6%
<= 12m 0s	0	0.0%	100.0%	2	0.0%	99.9%	218	0.1%	99.7%	3	0.0%	97.6%
<= 13m 0s	1	0.0%	100.0%	1	0.0%	99.9%	161	0.0%	99.8%	3	0.0%	97.6%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	99.9%	106	0.0%	99.8%	1	0.0%	97.6%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	99.9%	88	0.0%	99.8%	0	0.0%	97.6%
<= 16m 0s	0	0.0%	100.0%	1	0.0%	99.9%	78	0.0%	99.8%	3	0.0%	97.6%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	99.9%	43	0.0%	99.9%	6	0.0%	97.6%
<= 18m 0s	1	0.0%	100.0%	0	0.0%	99.9%	43	0.0%	99.9%	3	0.0%	97.7%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	99.9%	22	0.0%	99.9%	5	0.0%	97.7%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	99.9%	32	0.0%	99.9%	1	0.0%	97.7%
>= 20m 0s	97	0.0%	100.0%	43	0.1%	100.0%	307	0.1%	100.0%	323	1.7%	99.4%
Tot. Counts:	327,807			82,471			327,801			18,810		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 4/1/2016 To 6/21/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1370	96.3%	96.3%	0	0.0%	0.0%	146	10.3%	10.3%	45	83.3%	83.3%
<= 0m 20s	46	3.2%	99.5%	56	10.8%	10.8%	149	10.5%	20.7%	5	9.3%	92.6%
<= 0m 30s	7	0.5%	100.0%	131	25.2%	36.0%	129	9.1%	29.8%	4	7.4%	100.0%
<= 0m 40s	0	0.0%	100.0%	134	25.8%	61.8%	153	10.8%	40.5%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	95	18.3%	80.2%	178	12.5%	53.1%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	36	6.9%	87.1%	155	10.9%	63.9%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	60	11.6%	98.7%	296	20.8%	84.8%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	6	1.2%	99.8%	108	7.6%	92.3%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	99.8%	42	3.0%	95.3%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.2%	100.0%	30	2.1%	97.4%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.4%	97.8%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.6%	98.3%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.4%	98.7%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.3%	99.0%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.4%	99.4%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.4%	99.8%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,423			519			1,423			54		

Notes:

Total Records Reported by this PSAP: 1567
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1567

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1447	99.0%	99.0%	0	0.0%	0.0%	99	6.8%	6.8%	31	91.2%	91.2%
<= 0m 20s	12	0.8%	99.9%	33	17.4%	17.4%	143	9.8%	16.6%	2	5.9%	97.1%
<= 0m 30s	2	0.1%	100.0%	71	37.4%	54.7%	110	7.5%	24.1%	1	2.9%	100.0%
<= 0m 40s	0	0.0%	100.0%	40	21.1%	75.8%	176	12.0%	36.1%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	20	10.5%	86.3%	179	12.3%	48.4%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	8	4.2%	90.5%	136	9.3%	57.7%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	8	4.2%	94.7%	311	21.3%	79.0%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	4	2.1%	96.8%	140	9.6%	88.6%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	2	1.1%	97.9%	62	4.2%	92.8%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	3	1.6%	99.5%	29	2.0%	94.8%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.5%	16	1.1%	95.9%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.5%	9	0.6%	96.5%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.5%	6	0.4%	96.9%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.5%	14	1.0%	97.9%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	99.5%	11	0.8%	98.6%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	99.5%	5	0.3%	99.0%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	1	0.5%	100.0%	7	0.5%	99.5%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.2%	99.7%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,461			190			1,461			34		

Notes:

Total Records Reported by this PSAP: 1621
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1621

Fractile 911 Call Response Time Distribution

Bridgeport Public Safety Communications Ctr.

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	21600	82.6%	82.6%	0	0.0%	0.0%	2135	8.2%	8.2%	1657	51.1%	51.1%
<= 0m 20s	3544	13.6%	96.2%	406	7.9%	7.9%	2120	8.1%	16.3%	390	12.0%	63.1%
<= 0m 30s	736	2.8%	99.0%	795	15.5%	23.4%	1816	6.9%	23.2%	941	29.0%	92.1%
<= 0m 40s	68	0.3%	99.2%	851	16.6%	40.0%	1919	7.3%	30.6%	17	0.5%	92.6%
<= 0m 50s	26	0.1%	99.3%	637	12.4%	52.5%	1671	6.4%	37.0%	8	0.2%	92.9%
<= 1m 0s	19	0.1%	99.4%	586	11.4%	63.9%	1501	5.7%	42.7%	2	0.1%	92.9%
<= 1m 30s	23	0.1%	99.5%	1176	22.9%	86.8%	4416	16.9%	59.6%	10	0.3%	93.2%
<= 2m 0s	5	0.0%	99.5%	397	7.7%	94.6%	3444	13.2%	72.8%	3	0.1%	93.3%
<= 2m 30s	2	0.0%	99.5%	134	2.6%	97.2%	2364	9.0%	81.8%	2	0.1%	93.4%
<= 3m 0s	1	0.0%	99.5%	60	1.2%	98.4%	1362	5.2%	87.0%	1	0.0%	93.4%
<= 3m 30s	52	0.2%	99.7%	20	0.4%	98.8%	883	3.4%	90.4%	3	0.1%	93.5%
<= 4m 0s	0	0.0%	99.7%	9	0.2%	98.9%	588	2.2%	92.6%	2	0.1%	93.6%
<= 4m 30s	0	0.0%	99.7%	4	0.1%	99.0%	399	1.5%	94.2%	1	0.0%	93.6%
<= 5m 0s	0	0.0%	99.7%	1	0.0%	99.0%	290	1.1%	95.3%	0	0.0%	93.6%
<= 6m 0s	0	0.0%	99.7%	1	0.0%	99.0%	391	1.5%	96.8%	1	0.0%	93.6%
<= 7m 0s	0	0.0%	99.7%	3	0.1%	99.1%	196	0.7%	97.5%	0	0.0%	93.6%
<= 8m 0s	0	0.0%	99.7%	1	0.0%	99.1%	132	0.5%	98.0%	1	0.0%	93.7%
<= 9m 0s	0	0.0%	99.7%	2	0.0%	99.2%	125	0.5%	98.5%	1	0.0%	93.7%
<= 10m 0s	0	0.0%	99.7%	0	0.0%	99.2%	68	0.3%	98.8%	0	0.0%	93.7%
<= 11m 0s	0	0.0%	99.7%	0	0.0%	99.2%	49	0.2%	98.9%	2	0.1%	93.7%
<= 12m 0s	0	0.0%	99.7%	1	0.0%	99.2%	34	0.1%	99.1%	1	0.0%	93.8%
<= 13m 0s	0	0.0%	99.7%	1	0.0%	99.2%	26	0.1%	99.2%	2	0.1%	93.8%
<= 14m 0s	0	0.0%	99.7%	0	0.0%	99.2%	18	0.1%	99.2%	1	0.0%	93.9%
<= 15m 0s	0	0.0%	99.7%	0	0.0%	99.2%	11	0.0%	99.3%	0	0.0%	93.9%
<= 16m 0s	0	0.0%	99.7%	0	0.0%	99.2%	15	0.1%	99.3%	1	0.0%	93.9%
<= 17m 0s	0	0.0%	99.7%	0	0.0%	99.2%	9	0.0%	99.4%	5	0.2%	94.1%
<= 18m 0s	1	0.0%	99.7%	0	0.0%	99.2%	10	0.0%	99.4%	1	0.0%	94.1%
<= 19m 0s	0	0.0%	99.7%	0	0.0%	99.2%	8	0.0%	99.4%	1	0.0%	94.1%
<= 20m 0s	0	0.0%	99.7%	0	0.0%	99.2%	8	0.0%	99.5%	0	0.0%	94.1%
>= 20m 0s	68	0.3%	100.0%	33	0.6%	99.8%	116	0.4%	99.9%	175	5.4%	99.5%
Tot. Counts:	26,145			5,118			26,124			3,229		

Notes:

Total Records Reported by this PSAP: 31898
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 31898

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 4/1/2016 To 5/11/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2359	99.3%	99.3%	0	0.0%	0.0%	194	8.2%	8.2%	61	100.0%	100.0%
<= 0m 20s	15	0.6%	99.9%	11	13.4%	13.4%	221	9.3%	17.5%	0	0.0%	100.0%
<= 0m 30s	2	0.1%	100.0%	32	39.0%	52.4%	189	8.0%	25.4%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	22	26.8%	79.3%	151	6.4%	31.8%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	5	6.1%	85.4%	127	5.3%	37.1%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	3	3.7%	89.0%	102	4.3%	41.4%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	8	9.8%	98.8%	347	14.6%	56.0%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	1	1.2%	100.0%	276	11.6%	67.6%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	100.0%	222	9.3%	77.0%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	100.0%	153	6.4%	83.4%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	111	4.7%	88.1%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	77	3.2%	91.3%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	40	1.7%	93.0%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	47	2.0%	95.0%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	44	1.9%	96.8%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	27	1.1%	98.0%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	21	0.9%	98.9%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	10	0.4%	99.3%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.4%	99.7%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.8%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	2,376			82			2,376			61		

Notes:

Total Records Reported by this PSAP: 2672
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2672

Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1099	99.4%	99.4%	0	0.0%	0.0%	56	5.1%	5.1%	15	100.0%	100.0%
<= 0m 20s	6	0.5%	99.9%	20	14.6%	14.6%	110	9.9%	15.0%	0	0.0%	100.0%
<= 0m 30s	1	0.1%	100.0%	57	41.6%	56.2%	128	11.6%	26.6%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	30	21.9%	78.1%	197	17.8%	44.4%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	15	10.9%	89.1%	173	15.6%	60.0%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	7	5.1%	94.2%	103	9.3%	69.3%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	4	2.9%	97.1%	199	18.0%	87.3%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	2	1.5%	98.5%	67	6.1%	93.4%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	0.7%	99.3%	24	2.2%	95.6%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.3%	18	1.6%	97.2%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.3%	7	0.6%	97.8%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.3%	6	0.5%	98.4%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.3%	5	0.5%	98.8%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.3%	2	0.2%	99.0%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	1	0.7%	100.0%	3	0.3%	99.3%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.5%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.4%	99.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,106			137			1,106			15		

Notes:

Total Records Reported by this PSAP: 1177
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1177

Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 4/1/2016 To 5/18/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	327	95.9%	95.9%	0	0.0%	0.0%	20	5.9%	5.9%	9	90.0%	90.0%
<= 0m 20s	12	3.5%	99.4%	1	0.8%	0.8%	21	6.2%	12.0%	1	10.0%	100.0%
<= 0m 30s	2	0.6%	100.0%	12	9.4%	10.2%	27	7.9%	19.9%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	13	10.2%	20.3%	29	8.5%	28.4%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	23	18.0%	38.3%	23	6.7%	35.2%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	25	19.5%	57.8%	27	7.9%	43.1%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	37	28.9%	86.7%	84	24.6%	67.7%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	13	10.2%	96.9%	53	15.5%	83.3%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	3	2.3%	99.2%	25	7.3%	90.6%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.2%	10	2.9%	93.5%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.8%	100.0%	7	2.1%	95.6%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.6%	96.2%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	6	1.8%	97.9%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.9%	98.8%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.3%	99.1%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.1%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.6%	99.7%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.3%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	341			128			341			10		

Notes:

Total Records Reported by this PSAP: 368
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 368

Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 4/1/2016 To 4/19/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	256	98.1%	98.1%	0	0.0%	0.0%	10	3.8%	3.8%	11	100.0%	100.0%
<= 0m 20s	5	1.9%	100.0%	5	5.6%	5.6%	31	11.9%	15.7%	0	0.0%	100.0%
<= 0m 30s	0	0.0%	100.0%	19	21.1%	26.7%	33	12.6%	28.4%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	27	30.0%	56.7%	41	15.7%	44.1%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	17	18.9%	75.6%	34	13.0%	57.1%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	12	13.3%	88.9%	30	11.5%	68.6%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	9	10.0%	98.9%	44	16.9%	85.4%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	0	0.0%	98.9%	19	7.3%	92.7%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	1.1%	100.0%	2	0.8%	93.5%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	1.1%	94.6%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.8%	95.4%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.8%	96.2%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	3	1.1%	97.3%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.4%	97.7%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.4%	98.1%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.8%	98.9%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.4%	99.2%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.4%	99.6%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.4%	100.0%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	261			90			261			11		

Notes:

Total Records Reported by this PSAP: 306
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 306

Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3464	99.3%	99.3%	3	0.2%	0.2%	287	8.2%	8.2%	90	95.7%	95.7%
<= 0m 20s	24	0.7%	100.0%	166	13.1%	13.3%	335	9.6%	17.8%	1	1.1%	96.8%
<= 0m 30s	1	0.0%	100.0%	567	44.6%	57.9%	423	12.1%	30.0%	2	2.1%	98.9%
<= 0m 40s	0	0.0%	100.0%	325	25.6%	83.4%	701	20.1%	50.0%	0	0.0%	98.9%
<= 0m 50s	0	0.0%	100.0%	104	8.2%	91.6%	494	14.2%	64.2%	0	0.0%	98.9%
<= 1m 0s	0	0.0%	100.0%	48	3.8%	95.4%	299	8.6%	72.8%	0	0.0%	98.9%
<= 1m 30s	0	0.0%	100.0%	42	3.3%	98.7%	508	14.6%	87.3%	0	0.0%	98.9%
<= 2m 0s	0	0.0%	100.0%	12	0.9%	99.6%	236	6.8%	94.1%	0	0.0%	98.9%
<= 2m 30s	0	0.0%	100.0%	3	0.2%	99.8%	80	2.3%	96.4%	0	0.0%	98.9%
<= 3m 0s	0	0.0%	100.0%	2	0.2%	100.0%	42	1.2%	97.6%	0	0.0%	98.9%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	17	0.5%	98.1%	0	0.0%	98.9%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	13	0.4%	98.5%	0	0.0%	98.9%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.2%	98.7%	0	0.0%	98.9%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.1%	98.8%	0	0.0%	98.9%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	12	0.3%	99.1%	0	0.0%	98.9%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.2%	99.3%	0	0.0%	98.9%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.2%	99.5%	0	0.0%	98.9%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.6%	0	0.0%	98.9%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.7%	0	0.0%	98.9%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.8%	0	0.0%	98.9%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	98.9%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	98.9%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	98.9%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	98.9%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	98.9%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	100.0%	0	0.0%	98.9%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	98.9%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	98.9%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	98.9%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	1	1.1%	100.0%
Tot. Counts:	3,489			1,272			3,489			94		

Notes:

Total Records Reported by this PSAP: 3870
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3870

Fractile 911 Call Response Time Distribution

Connecticut State Police BIA

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	611	99.8%	99.8%	0	0.0%	0.0%	93	15.2%	15.2%	21	100.0%	100.0%
<= 0m 20s	1	0.2%	100.0%	30	18.4%	18.4%	129	21.1%	36.3%	0	0.0%	100.0%
<= 0m 30s	0	0.0%	100.0%	64	39.3%	57.7%	90	14.7%	51.0%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	32	19.6%	77.3%	113	18.5%	69.4%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	18	11.0%	88.3%	51	8.3%	77.8%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	5	3.1%	91.4%	44	7.2%	85.0%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	10	6.1%	97.5%	53	8.7%	93.6%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	3	1.8%	99.4%	14	2.3%	95.9%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	99.4%	13	2.1%	98.0%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.6%	100.0%	2	0.3%	98.4%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.3%	98.7%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	98.9%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.7%	99.5%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.5%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.7%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.8%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	612			163			612			21		

Notes:

Total Records Reported by this PSAP: 708
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 708

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	42820	94.2%	94.2%	56	0.3%	0.3%	11661	25.7%	25.7%	2441	83.3%	83.3%
<= 0m 20s	2271	5.0%	99.2%	10243	55.2%	55.5%	5139	11.3%	37.0%	214	7.3%	90.6%
<= 0m 30s	327	0.7%	100.0%	5849	31.5%	87.1%	9712	21.4%	58.4%	262	8.9%	99.6%
<= 0m 40s	9	0.0%	100.0%	1529	8.2%	95.3%	8924	19.6%	78.0%	2	0.1%	99.7%
<= 0m 50s	5	0.0%	100.0%	453	2.4%	97.7%	3803	8.4%	86.4%	0	0.0%	99.7%
<= 1m 0s	0	0.0%	100.0%	193	1.0%	98.8%	2135	4.7%	91.1%	0	0.0%	99.7%
<= 1m 30s	2	0.0%	100.0%	152	0.8%	99.6%	2547	5.6%	96.7%	1	0.0%	99.7%
<= 2m 0s	0	0.0%	100.0%	43	0.2%	99.8%	757	1.7%	98.3%	0	0.0%	99.7%
<= 2m 30s	0	0.0%	100.0%	11	0.1%	99.9%	294	0.6%	99.0%	1	0.0%	99.7%
<= 3m 0s	0	0.0%	100.0%	9	0.0%	99.9%	145	0.3%	99.3%	1	0.0%	99.8%
<= 3m 30s	0	0.0%	100.0%	3	0.0%	100.0%	83	0.2%	99.5%	1	0.0%	99.8%
<= 4m 0s	0	0.0%	100.0%	2	0.0%	100.0%	53	0.1%	99.6%	0	0.0%	99.8%
<= 4m 30s	0	0.0%	100.0%	2	0.0%	100.0%	26	0.1%	99.7%	0	0.0%	99.8%
<= 5m 0s	0	0.0%	100.0%	1	0.0%	100.0%	26	0.1%	99.7%	0	0.0%	99.8%
<= 6m 0s	0	0.0%	100.0%	2	0.0%	100.0%	41	0.1%	99.8%	1	0.0%	99.8%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	18	0.0%	99.8%	1	0.0%	99.9%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	17	0.0%	99.9%	0	0.0%	99.9%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	0.0%	99.9%	0	0.0%	99.9%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	13	0.0%	99.9%	0	0.0%	99.9%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	0.0%	100.0%	0	0.0%	99.9%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.0%	100.0%	0	0.0%	99.9%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.0%	100.0%	0	0.0%	99.9%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	99.9%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	99.9%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	99.9%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.0%	100.0%	4	0.1%	100.0%
Tot. Counts:	45,434			18,548			45,434			2,929		

Notes:

Total Records Reported by this PSAP: 54333
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 54333

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	30319	93.4%	93.4%	2308	14.1%	14.1%	5774	17.8%	17.8%	1701	79.1%	79.1%
<= 0m 20s	1854	5.7%	99.1%	9509	58.2%	72.3%	8303	25.6%	43.3%	182	8.5%	87.6%
<= 0m 30s	273	0.8%	99.9%	3150	19.3%	91.6%	7109	21.9%	65.2%	250	11.6%	99.2%
<= 0m 40s	11	0.0%	99.9%	847	5.2%	96.8%	4777	14.7%	80.0%	4	0.2%	99.4%
<= 0m 50s	9	0.0%	100.0%	249	1.5%	98.3%	2237	6.9%	86.8%	2	0.1%	99.5%
<= 1m 0s	6	0.0%	100.0%	109	0.7%	99.0%	1374	4.2%	91.1%	2	0.1%	99.6%
<= 1m 30s	1	0.0%	100.0%	108	0.7%	99.6%	1722	5.3%	96.4%	1	0.0%	99.6%
<= 2m 0s	0	0.0%	100.0%	23	0.1%	99.8%	556	1.7%	98.1%	0	0.0%	99.6%
<= 2m 30s	0	0.0%	100.0%	13	0.1%	99.9%	226	0.7%	98.8%	0	0.0%	99.6%
<= 3m 0s	0	0.0%	100.0%	7	0.0%	99.9%	109	0.3%	99.1%	0	0.0%	99.6%
<= 3m 30s	0	0.0%	100.0%	6	0.0%	99.9%	88	0.3%	99.4%	0	0.0%	99.6%
<= 4m 0s	1	0.0%	100.0%	1	0.0%	99.9%	45	0.1%	99.5%	0	0.0%	99.6%
<= 4m 30s	0	0.0%	100.0%	4	0.0%	100.0%	36	0.1%	99.6%	0	0.0%	99.6%
<= 5m 0s	0	0.0%	100.0%	2	0.0%	100.0%	22	0.1%	99.7%	0	0.0%	99.6%
<= 6m 0s	0	0.0%	100.0%	2	0.0%	100.0%	37	0.1%	99.8%	0	0.0%	99.6%
<= 7m 0s	0	0.0%	100.0%	1	0.0%	100.0%	14	0.0%	99.9%	0	0.0%	99.6%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.0%	99.9%	0	0.0%	99.6%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.0%	99.9%	0	0.0%	99.6%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.0%	99.9%	0	0.0%	99.6%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.0%	100.0%	0	0.0%	99.6%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.0%	100.0%	0	0.0%	99.6%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	99.6%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	99.6%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	99.6%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	99.6%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	99.6%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.6%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.6%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	99.6%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	8	0.4%	100.0%
Tot. Counts:	32,474			16,339			32,474			2,150		

Notes:

Total Records Reported by this PSAP: 38230
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 38230

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop I

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	20258	95.2%	95.2%	161	1.8%	1.8%	3266	15.4%	15.4%	857	69.8%	69.8%
<= 0m 20s	786	3.7%	98.9%	5255	58.6%	60.4%	3939	18.5%	33.9%	114	9.3%	79.1%
<= 0m 30s	199	0.9%	99.9%	2500	27.9%	88.3%	5336	25.1%	59.0%	249	20.3%	99.4%
<= 0m 40s	13	0.1%	99.9%	653	7.3%	95.6%	3982	18.7%	77.7%	2	0.2%	99.6%
<= 0m 50s	9	0.0%	100.0%	176	2.0%	97.6%	1812	8.5%	86.2%	2	0.2%	99.8%
<= 1m 0s	2	0.0%	100.0%	86	1.0%	98.5%	947	4.5%	90.6%	1	0.1%	99.8%
<= 1m 30s	2	0.0%	100.0%	91	1.0%	99.5%	1159	5.4%	96.1%	1	0.1%	99.9%
<= 2m 0s	1	0.0%	100.0%	26	0.3%	99.8%	381	1.8%	97.9%	0	0.0%	99.9%
<= 2m 30s	0	0.0%	100.0%	7	0.1%	99.9%	131	0.6%	98.5%	0	0.0%	99.9%
<= 3m 0s	0	0.0%	100.0%	3	0.0%	99.9%	96	0.5%	99.0%	0	0.0%	99.9%
<= 3m 30s	0	0.0%	100.0%	2	0.0%	100.0%	43	0.2%	99.2%	0	0.0%	99.9%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	30	0.1%	99.3%	0	0.0%	99.9%
<= 4m 30s	0	0.0%	100.0%	1	0.0%	100.0%	24	0.1%	99.4%	0	0.0%	99.9%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	17	0.1%	99.5%	0	0.0%	99.9%
<= 6m 0s	0	0.0%	100.0%	2	0.0%	100.0%	22	0.1%	99.6%	1	0.1%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	13	0.1%	99.7%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.0%	99.7%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	13	0.1%	99.8%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.0%	99.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.0%	99.8%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.0%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	21	0.1%	100.0%	0	0.0%	100.0%
Tot. Counts:	21,270			8,963			21,272			1,227		

Notes:

Total Records Reported by this PSAP: 24605
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 24605

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2163	97.1%	97.1%	0	0.0%	0.0%	148	6.6%	6.6%	33	78.6%	78.6%
<= 0m 20s	57	2.6%	99.6%	144	31.7%	31.7%	151	6.8%	13.4%	5	11.9%	90.5%
<= 0m 30s	6	0.3%	99.9%	156	34.4%	66.1%	276	12.4%	25.8%	4	9.5%	100.0%
<= 0m 40s	2	0.1%	100.0%	84	18.5%	84.6%	335	15.0%	40.8%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	25	5.5%	90.1%	291	13.1%	53.9%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	15	3.3%	93.4%	183	8.2%	62.1%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	20	4.4%	97.8%	343	15.4%	77.5%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	1	0.2%	98.0%	169	7.6%	85.1%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	6	1.3%	99.3%	101	4.5%	89.6%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.3%	51	2.3%	91.9%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.2%	99.6%	45	2.0%	93.9%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.6%	34	1.5%	95.4%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.6%	16	0.7%	96.1%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.6%	17	0.8%	96.9%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	99.6%	18	0.8%	97.7%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	1	0.2%	99.8%	11	0.5%	98.2%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	99.8%	14	0.6%	98.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	1	0.2%	100.0%	8	0.4%	99.2%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.3%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.4%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.6%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.7%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.8%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	2,228			454			2,229			42		

Notes:

Total Records Reported by this PSAP: 2416
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2416

Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 4/1/2016 To 6/22/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1135	98.9%	98.9%	0	0.0%	0.0%	70	6.1%	6.1%	21	91.3%	91.3%
<= 0m 20s	12	1.0%	99.9%	158	28.5%	28.5%	81	7.1%	13.2%	2	8.7%	100.0%
<= 0m 30s	1	0.1%	100.0%	188	33.9%	62.5%	133	11.6%	24.7%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	111	20.0%	82.5%	161	14.0%	38.8%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	48	8.7%	91.2%	125	10.9%	49.7%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	21	3.8%	94.9%	91	7.9%	57.6%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	18	3.2%	98.2%	215	18.7%	76.3%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	6	1.1%	99.3%	115	10.0%	86.3%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	0.2%	99.5%	51	4.4%	90.8%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	2	0.4%	99.8%	32	2.8%	93.6%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.2%	100.0%	24	2.1%	95.6%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	13	1.1%	96.8%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.6%	97.4%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.5%	97.9%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	12	1.0%	99.0%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.3%	99.3%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.3%	99.6%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.3%	99.9%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,148			554			1,148			23		

Notes:

Total Records Reported by this PSAP: 1233
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1233

Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1175	95.0%	95.0%	0	0.0%	0.0%	79	6.4%	6.4%	59	86.8%	86.8%
<= 0m 20s	53	4.3%	99.3%	71	14.2%	14.2%	147	11.9%	18.3%	2	2.9%	89.7%
<= 0m 30s	7	0.6%	99.8%	137	27.4%	41.6%	129	10.4%	28.7%	7	10.3%	100.0%
<= 0m 40s	1	0.1%	99.9%	114	22.8%	64.4%	180	14.6%	43.2%	0	0.0%	100.0%
<= 0m 50s	1	0.1%	100.0%	71	14.2%	78.6%	150	12.1%	55.4%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	34	6.8%	85.4%	112	9.1%	64.4%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	53	10.6%	96.0%	209	16.9%	81.3%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	13	2.6%	98.6%	93	7.5%	88.8%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	4	0.8%	99.4%	57	4.6%	93.5%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.4%	23	1.9%	95.3%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	2	0.4%	99.8%	10	0.8%	96.1%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.8%	10	0.8%	96.9%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.8%	7	0.6%	97.5%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.8%	9	0.7%	98.2%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	99.8%	6	0.5%	98.7%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	99.8%	6	0.5%	99.2%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	99.8%	2	0.2%	99.4%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	99.8%	1	0.1%	99.4%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	99.8%	1	0.1%	99.5%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	99.8%	3	0.2%	99.8%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	1	0.2%	100.0%	1	0.1%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,237			500			1,237			68		

Notes:

Total Records Reported by this PSAP: 1438
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1438

Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1701	94.8%	94.8%	0	0.0%	0.0%	135	7.5%	7.5%	51	78.5%	78.5%
<= 0m 20s	86	4.8%	99.6%	188	25.7%	25.7%	172	9.6%	17.1%	3	4.6%	83.1%
<= 0m 30s	7	0.4%	100.0%	241	32.9%	58.6%	213	11.9%	29.0%	11	16.9%	100.0%
<= 0m 40s	0	0.0%	100.0%	137	18.7%	77.3%	311	17.3%	46.3%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	69	9.4%	86.7%	219	12.2%	58.5%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	32	4.4%	91.1%	183	10.2%	68.7%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	51	7.0%	98.1%	308	17.2%	85.9%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	9	1.2%	99.3%	132	7.4%	93.3%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	2	0.3%	99.6%	60	3.3%	96.6%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	2	0.3%	99.9%	26	1.4%	98.0%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.1%	100.0%	12	0.7%	98.7%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.5%	99.2%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	99.4%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.6%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.3%	99.9%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,794			732			1,794			65		

Notes:

Total Records Reported by this PSAP: 1967
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1967

Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5624	99.5%	99.5%	0	0.0%	0.0%	421	7.4%	7.4%	179	100.0%	100.0%
<= 0m 20s	30	0.5%	100.0%	79	17.3%	17.3%	476	8.4%	15.9%	0	0.0%	100.0%
<= 0m 30s	1	0.0%	100.0%	207	45.4%	62.7%	421	7.4%	23.3%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	91	20.0%	82.7%	430	7.6%	30.9%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	28	6.1%	88.8%	369	6.5%	37.4%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	18	3.9%	92.8%	275	4.9%	42.3%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	16	3.5%	96.3%	703	12.4%	54.7%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	9	2.0%	98.2%	755	13.4%	68.1%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	4	0.9%	99.1%	594	10.5%	78.6%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	3	0.7%	99.8%	358	6.3%	84.9%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.2%	100.0%	215	3.8%	88.7%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	130	2.3%	91.0%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	90	1.6%	92.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	71	1.3%	93.9%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	116	2.1%	95.9%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	72	1.3%	97.2%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	50	0.9%	98.1%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	33	0.6%	98.7%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	30	0.5%	99.2%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	21	0.4%	99.6%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.6%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.7%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.1%	99.8%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.1%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	5,655			456			5,655			179		

Notes:

Total Records Reported by this PSAP: 6355
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6355

Fractile 911 Call Response Time Distribution

East Haven Police Department

For Date Range From 4/1/2016 To 4/12/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	295	98.3%	98.3%	1	2.1%	2.1%	18	6.0%	6.0%	10	90.9%	90.9%
<= 0m 20s	2	0.7%	99.0%	12	25.0%	27.1%	14	4.7%	10.7%	0	0.0%	90.9%
<= 0m 30s	3	1.0%	100.0%	20	41.7%	68.8%	18	6.0%	16.7%	0	0.0%	90.9%
<= 0m 40s	0	0.0%	100.0%	8	16.7%	85.4%	26	8.7%	25.3%	1	9.1%	100.0%
<= 0m 50s	0	0.0%	100.0%	4	8.3%	93.8%	27	9.0%	34.3%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	1	2.1%	95.8%	16	5.3%	39.7%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	2	4.2%	100.0%	52	17.3%	57.0%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	0	0.0%	100.0%	37	12.3%	69.3%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	100.0%	34	11.3%	80.7%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	3.7%	84.3%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	16	5.3%	89.7%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	10	3.3%	93.0%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	6	2.0%	95.0%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	1.3%	96.3%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	1.3%	97.7%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	1.3%	99.0%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.7%	99.7%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.3%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	300			48			300			11		

Notes:

Total Records Reported by this PSAP: 333
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 333

Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1079	97.5%	97.5%	1	0.4%	0.4%	45	4.1%	4.1%	17	89.5%	89.5%
<= 0m 20s	22	2.0%	99.5%	12	4.5%	4.9%	76	6.9%	10.9%	0	0.0%	89.5%
<= 0m 30s	5	0.5%	99.9%	54	20.3%	25.2%	90	8.1%	19.1%	2	10.5%	100.0%
<= 0m 40s	0	0.0%	99.9%	62	23.3%	48.5%	140	12.6%	31.7%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	99.9%	36	13.5%	62.0%	147	13.3%	45.0%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	99.9%	32	12.0%	74.1%	124	11.2%	56.2%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	99.9%	44	16.5%	90.6%	269	24.3%	80.5%	0	0.0%	100.0%
<= 2m 0s	1	0.1%	100.0%	14	5.3%	95.9%	94	8.5%	89.0%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	9	3.4%	99.2%	47	4.2%	93.2%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.2%	19	1.7%	94.9%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.4%	99.6%	14	1.3%	96.2%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.6%	9	0.8%	97.0%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.6%	6	0.5%	97.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.6%	6	0.5%	98.1%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	99.6%	4	0.4%	98.5%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	1	0.4%	100.0%	2	0.2%	98.6%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.3%	98.9%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.5%	99.4%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.3%	99.6%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.6%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.7%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,107			266			1,107			19		

Notes:

Total Records Reported by this PSAP: 1173
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1173

Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2818	98.0%	98.0%	0	0.0%	0.0%	145	5.0%	5.0%	88	92.6%	92.6%
<= 0m 20s	51	1.8%	99.8%	71	14.5%	14.5%	259	9.0%	14.1%	2	2.1%	94.7%
<= 0m 30s	6	0.2%	100.0%	178	36.3%	50.7%	299	10.4%	24.5%	5	5.3%	100.0%
<= 0m 40s	0	0.0%	100.0%	107	21.8%	72.5%	402	14.0%	38.4%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	56	11.4%	83.9%	291	10.1%	48.6%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	32	6.5%	90.4%	214	7.4%	56.0%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	30	6.1%	96.5%	486	16.9%	72.9%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	10	2.0%	98.6%	344	12.0%	84.9%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	4	0.8%	99.4%	182	6.3%	91.2%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.2%	99.6%	71	2.5%	93.7%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.6%	54	1.9%	95.5%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	0.2%	99.8%	30	1.0%	96.6%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	0.2%	100.0%	28	1.0%	97.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	14	0.5%	98.1%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	17	0.6%	98.6%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	12	0.4%	99.1%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.3%	99.4%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.2%	99.5%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.7%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.2%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	2,875			491			2,875			95		

Notes:

Total Records Reported by this PSAP: 3187
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 3187

Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2113	99.0%	99.0%	0	0.0%	0.0%	103	4.8%	4.8%	35	97.2%	97.2%
<= 0m 20s	18	0.8%	99.9%	38	15.0%	15.0%	195	9.1%	14.0%	0	0.0%	97.2%
<= 0m 30s	2	0.1%	100.0%	121	47.6%	62.6%	236	11.1%	25.0%	1	2.8%	100.0%
<= 0m 40s	1	0.0%	100.0%	56	22.0%	84.6%	312	14.6%	39.6%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	18	7.1%	91.7%	228	10.7%	50.3%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	8	3.1%	94.9%	217	10.2%	60.5%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	9	3.5%	98.4%	435	20.4%	80.9%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	1	0.4%	98.8%	204	9.6%	90.4%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	0.4%	99.2%	88	4.1%	94.6%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	2	0.8%	100.0%	41	1.9%	96.5%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	20	0.9%	97.4%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	14	0.7%	98.1%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.3%	98.4%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.4%	98.8%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.3%	99.1%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.2%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.2%	99.4%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.5%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.6%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.7%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	100.0%	0	0.0%	100.0%
Tot. Counts:	2,134			254			2,134			36		

Notes:

Total Records Reported by this PSAP: 2294
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2294

Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 4/1/2016 To 4/27/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	246	96.5%	96.5%	0	0.0%	0.0%	15	5.9%	5.9%	15	83.3%	83.3%
<= 0m 20s	8	3.1%	99.6%	5	4.9%	4.9%	34	13.3%	19.2%	1	5.6%	88.9%
<= 0m 30s	1	0.4%	100.0%	13	12.7%	17.6%	24	9.4%	28.6%	2	11.1%	100.0%
<= 0m 40s	0	0.0%	100.0%	18	17.6%	35.3%	18	7.1%	35.7%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	14	13.7%	49.0%	31	12.2%	47.8%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	14	13.7%	62.7%	24	9.4%	57.3%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	30	29.4%	92.2%	49	19.2%	76.5%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	7	6.9%	99.0%	24	9.4%	85.9%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	99.0%	10	3.9%	89.8%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.0%	6	2.4%	92.2%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	1.0%	100.0%	4	1.6%	93.7%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	2.4%	96.1%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.8%	96.9%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	1.2%	98.0%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	98.0%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.4%	98.4%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	1.2%	99.6%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.6%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.6%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.6%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.6%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.4%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	255			102			255			18		

Notes:

Total Records Reported by this PSAP: 297
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 297

Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4501	99.6%	99.6%	0	0.0%	0.0%	534	11.8%	11.8%	161	94.7%	94.7%
<= 0m 20s	16	0.4%	100.0%	43	14.3%	14.3%	597	13.2%	25.0%	1	0.6%	95.3%
<= 0m 30s	2	0.0%	100.0%	114	37.9%	52.2%	439	9.7%	34.7%	2	1.2%	96.5%
<= 0m 40s	0	0.0%	100.0%	75	24.9%	77.1%	555	12.3%	47.0%	0	0.0%	96.5%
<= 0m 50s	0	0.0%	100.0%	29	9.6%	86.7%	462	10.2%	57.2%	0	0.0%	96.5%
<= 1m 0s	0	0.0%	100.0%	15	5.0%	91.7%	375	8.3%	65.5%	0	0.0%	96.5%
<= 1m 30s	0	0.0%	100.0%	18	6.0%	97.7%	761	16.8%	82.4%	0	0.0%	96.5%
<= 2m 0s	0	0.0%	100.0%	2	0.7%	98.3%	331	7.3%	89.7%	0	0.0%	96.5%
<= 2m 30s	0	0.0%	100.0%	3	1.0%	99.3%	164	3.6%	93.3%	0	0.0%	96.5%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.3%	78	1.7%	95.1%	0	0.0%	96.5%
<= 3m 30s	0	0.0%	100.0%	1	0.3%	99.7%	64	1.4%	96.5%	0	0.0%	96.5%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.7%	39	0.9%	97.3%	0	0.0%	96.5%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.7%	28	0.6%	98.0%	0	0.0%	96.5%
<= 5m 0s	0	0.0%	100.0%	1	0.3%	100.0%	13	0.3%	98.3%	0	0.0%	96.5%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	22	0.5%	98.7%	0	0.0%	96.5%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	15	0.3%	99.1%	0	0.0%	96.5%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	18	0.4%	99.5%	0	0.0%	96.5%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.2%	99.6%	0	0.0%	96.5%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.7%	1	0.6%	97.1%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.7%	1	0.6%	97.6%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.1%	99.9%	0	0.0%	97.6%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	97.6%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	97.6%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	97.6%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	97.6%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	97.6%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	97.6%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	97.6%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	97.6%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	100.0%	4	2.4%	100.0%
Tot. Counts:	4,519			301			4,519			170		

Notes:

Total Records Reported by this PSAP: 5660
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5660

Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3855	99.7%	99.7%	3	0.3%	0.3%	286	7.4%	7.4%	108	98.2%	98.2%
<= 0m 20s	12	0.3%	100.0%	203	20.4%	20.7%	391	10.1%	17.5%	2	1.8%	100.0%
<= 0m 30s	1	0.0%	100.0%	349	35.1%	55.9%	338	8.7%	26.2%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	208	20.9%	76.8%	514	13.3%	39.5%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	79	8.0%	84.8%	322	8.3%	47.9%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	54	5.4%	90.2%	202	5.2%	53.1%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	56	5.6%	95.9%	425	11.0%	64.1%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	18	1.8%	97.7%	441	11.4%	75.5%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	9	0.9%	98.6%	397	10.3%	85.7%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	9	0.9%	99.5%	230	5.9%	91.7%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	2	0.2%	99.7%	100	2.6%	94.3%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	2	0.2%	99.9%	61	1.6%	95.8%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.9%	36	0.9%	96.8%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	1	0.1%	100.0%	22	0.6%	97.3%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	34	0.9%	98.2%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	26	0.7%	98.9%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	10	0.3%	99.1%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.3%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.2%	99.5%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.2%	99.7%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	100.0%	0	0.0%	100.0%
Tot. Counts:	3,868			993			3,868			110		

Notes:

Total Records Reported by this PSAP: 4274
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4274

Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 4/1/2016 To 5/3/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	431	94.1%	94.1%	0	0.0%	0.0%	17	3.7%	3.7%	22	91.7%	91.7%
<= 0m 20s	26	5.7%	99.8%	33	18.4%	18.4%	45	9.8%	13.5%	0	0.0%	91.7%
<= 0m 30s	1	0.2%	100.0%	87	48.6%	67.0%	68	14.8%	28.4%	2	8.3%	100.0%
<= 0m 40s	0	0.0%	100.0%	28	15.6%	82.7%	86	18.8%	47.2%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	18	10.1%	92.7%	65	14.2%	61.4%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	5	2.8%	95.5%	40	8.7%	70.1%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	4	2.2%	97.8%	80	17.5%	87.6%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	2	1.1%	98.9%	27	5.9%	93.4%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	2	1.1%	100.0%	12	2.6%	96.1%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.4%	96.5%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	7	1.5%	98.0%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	98.3%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	98.5%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	98.7%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.4%	99.1%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.4%	99.6%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	458			179			458			24		

Notes:

Total Records Reported by this PSAP: 505
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 505

Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6138	98.3%	98.3%	1	0.1%	0.1%	478	7.7%	7.7%	164	78.8%	78.8%
<= 0m 20s	91	1.5%	99.8%	189	27.8%	27.9%	668	10.7%	18.4%	5	2.4%	81.3%
<= 0m 30s	9	0.1%	100.0%	262	38.5%	66.4%	596	9.5%	27.9%	3	1.4%	82.7%
<= 0m 40s	0	0.0%	100.0%	121	17.8%	84.1%	615	9.9%	37.8%	0	0.0%	82.7%
<= 0m 50s	0	0.0%	100.0%	46	6.8%	90.9%	448	7.2%	44.9%	0	0.0%	82.7%
<= 1m 0s	0	0.0%	100.0%	20	2.9%	93.8%	386	6.2%	51.1%	0	0.0%	82.7%
<= 1m 30s	0	0.0%	100.0%	25	3.7%	97.5%	980	15.7%	66.8%	0	0.0%	82.7%
<= 2m 0s	0	0.0%	100.0%	10	1.5%	99.0%	841	13.5%	80.3%	0	0.0%	82.7%
<= 2m 30s	0	0.0%	100.0%	3	0.4%	99.4%	540	8.7%	89.0%	1	0.5%	83.2%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.4%	283	4.5%	93.5%	0	0.0%	83.2%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.4%	138	2.2%	95.7%	0	0.0%	83.2%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.4%	76	1.2%	96.9%	1	0.5%	83.7%
<= 4m 30s	0	0.0%	100.0%	2	0.3%	99.7%	41	0.7%	97.6%	0	0.0%	83.7%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.7%	40	0.6%	98.2%	0	0.0%	83.7%
<= 6m 0s	0	0.0%	100.0%	1	0.1%	99.9%	41	0.7%	98.9%	0	0.0%	83.7%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	99.9%	29	0.5%	99.3%	0	0.0%	83.7%
<= 8m 0s	0	0.0%	100.0%	1	0.1%	100.0%	16	0.3%	99.6%	0	0.0%	83.7%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.1%	99.7%	0	0.0%	83.7%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.1%	99.8%	0	0.0%	83.7%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	83.7%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	83.7%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	83.7%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	83.7%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	83.7%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	83.7%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	83.7%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	83.7%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	83.7%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	83.7%
>= 20m 0s	3	0.0%	100.0%	0	0.0%	100.0%	3	0.0%	100.0%	12	5.8%	89.4%
Tot. Counts:	6,241			681			6,239			186		

Notes:

Total Records Reported by this PSAP: 6868
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 6868

Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	27582	91.0%	91.0%	1	0.1%	0.1%	3540	11.7%	11.7%	1804	85.7%	85.7%
<= 0m 20s	2442	8.1%	99.1%	147	9.7%	9.8%	2927	9.7%	21.3%	126	6.0%	91.7%
<= 0m 30s	253	0.8%	99.9%	475	31.5%	41.3%	2023	6.7%	28.0%	137	6.5%	98.2%
<= 0m 40s	15	0.0%	100.0%	345	22.9%	64.1%	1991	6.6%	34.6%	2	0.1%	98.3%
<= 0m 50s	3	0.0%	100.0%	167	11.1%	75.2%	1823	6.0%	40.6%	0	0.0%	98.3%
<= 1m 0s	2	0.0%	100.0%	117	7.8%	83.0%	1834	6.1%	46.6%	1	0.0%	98.4%
<= 1m 30s	2	0.0%	100.0%	143	9.5%	92.4%	5314	17.5%	64.2%	0	0.0%	98.4%
<= 2m 0s	0	0.0%	100.0%	63	4.2%	96.6%	3627	12.0%	76.1%	0	0.0%	98.4%
<= 2m 30s	1	0.0%	100.0%	21	1.4%	98.0%	2353	7.8%	83.9%	1	0.0%	98.4%
<= 3m 0s	0	0.0%	100.0%	11	0.7%	98.7%	1427	4.7%	88.6%	0	0.0%	98.4%
<= 3m 30s	0	0.0%	100.0%	5	0.3%	99.1%	821	2.7%	91.3%	1	0.0%	98.5%
<= 4m 0s	0	0.0%	100.0%	5	0.3%	99.4%	611	2.0%	93.3%	1	0.0%	98.5%
<= 4m 30s	0	0.0%	100.0%	1	0.1%	99.5%	426	1.4%	94.7%	0	0.0%	98.5%
<= 5m 0s	1	0.0%	100.0%	3	0.2%	99.7%	306	1.0%	95.8%	0	0.0%	98.5%
<= 6m 0s	0	0.0%	100.0%	2	0.1%	99.8%	427	1.4%	97.2%	0	0.0%	98.5%
<= 7m 0s	0	0.0%	100.0%	3	0.2%	100.0%	311	1.0%	98.2%	0	0.0%	98.5%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	190	0.6%	98.8%	1	0.0%	98.6%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	128	0.4%	99.2%	0	0.0%	98.6%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	79	0.3%	99.5%	0	0.0%	98.6%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	46	0.2%	99.7%	0	0.0%	98.6%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	33	0.1%	99.8%	0	0.0%	98.6%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	20	0.1%	99.8%	0	0.0%	98.6%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.0%	99.9%	0	0.0%	98.6%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.0%	99.9%	0	0.0%	98.6%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.0%	99.9%	0	0.0%	98.6%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.0%	99.9%	0	0.0%	98.6%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.0%	99.9%	0	0.0%	98.6%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	98.6%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.0%	100.0%	0	0.0%	98.6%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	12	0.0%	100.0%	2	0.1%	98.7%
Tot. Counts:	30,301			1,509			30,306			2,076		

Notes:

Total Records Reported by this PSAP: 36487
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 36487

Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1673	98.9%	98.9%	1	0.2%	0.2%	124	7.3%	7.3%	69	93.2%	93.2%
<= 0m 20s	17	1.0%	99.9%	49	11.0%	11.2%	106	6.3%	13.6%	1	1.4%	94.6%
<= 0m 30s	2	0.1%	100.0%	132	29.6%	40.8%	136	8.0%	21.6%	4	5.4%	100.0%
<= 0m 40s	0	0.0%	100.0%	124	27.8%	68.6%	209	12.4%	34.0%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	44	9.9%	78.5%	179	10.6%	44.6%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	24	5.4%	83.9%	130	7.7%	52.2%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	50	11.2%	95.1%	310	18.3%	70.6%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	9	2.0%	97.1%	165	9.8%	80.3%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	6	1.3%	98.4%	74	4.4%	84.7%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	3	0.7%	99.1%	34	2.0%	86.7%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.2%	99.3%	16	0.9%	87.6%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	0.2%	99.6%	19	1.1%	88.8%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.6%	11	0.7%	89.4%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.6%	11	0.7%	90.1%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	2	0.4%	100.0%	20	1.2%	91.3%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	20	1.2%	92.4%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.3%	92.7%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.5%	93.3%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.4%	93.7%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.4%	94.1%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.5%	94.6%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	94.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	94.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.4%	95.2%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	95.4%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	95.5%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	95.6%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	95.7%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	95.8%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	71	4.2%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,692			446			1,692			74		

Notes:

Total Records Reported by this PSAP: 1946
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1946

Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7391	99.2%	99.2%	1	0.1%	0.1%	403	5.4%	5.4%	232	95.9%	95.9%
<= 0m 20s	55	0.7%	99.9%	88	4.7%	4.7%	485	6.5%	11.9%	1	0.4%	96.3%
<= 0m 30s	3	0.0%	100.0%	267	14.1%	18.8%	384	5.2%	17.1%	5	2.1%	98.3%
<= 0m 40s	0	0.0%	100.0%	322	17.0%	35.9%	435	5.8%	22.9%	0	0.0%	98.3%
<= 0m 50s	0	0.0%	100.0%	242	12.8%	48.7%	377	5.1%	28.0%	0	0.0%	98.3%
<= 1m 0s	0	0.0%	100.0%	195	10.3%	59.0%	393	5.3%	33.2%	0	0.0%	98.3%
<= 1m 30s	0	0.0%	100.0%	349	18.5%	77.5%	865	11.6%	44.9%	0	0.0%	98.3%
<= 2m 0s	0	0.0%	100.0%	133	7.0%	84.5%	704	9.4%	54.3%	0	0.0%	98.3%
<= 2m 30s	0	0.0%	100.0%	79	4.2%	88.7%	710	9.5%	63.8%	0	0.0%	98.3%
<= 3m 0s	0	0.0%	100.0%	77	4.1%	92.8%	698	9.4%	73.2%	0	0.0%	98.3%
<= 3m 30s	0	0.0%	100.0%	53	2.8%	95.6%	518	7.0%	80.2%	0	0.0%	98.3%
<= 4m 0s	0	0.0%	100.0%	37	2.0%	97.6%	408	5.5%	85.6%	0	0.0%	98.3%
<= 4m 30s	0	0.0%	100.0%	19	1.0%	98.6%	240	3.2%	88.8%	0	0.0%	98.3%
<= 5m 0s	0	0.0%	100.0%	13	0.7%	99.3%	195	2.6%	91.5%	0	0.0%	98.3%
<= 6m 0s	0	0.0%	100.0%	12	0.6%	99.9%	230	3.1%	94.6%	0	0.0%	98.3%
<= 7m 0s	1	0.0%	100.0%	0	0.0%	99.9%	110	1.5%	96.0%	1	0.4%	98.8%
<= 8m 0s	0	0.0%	100.0%	1	0.1%	99.9%	67	0.9%	96.9%	0	0.0%	98.8%
<= 9m 0s	0	0.0%	100.0%	1	0.1%	100.0%	52	0.7%	97.6%	0	0.0%	98.8%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	28	0.4%	98.0%	0	0.0%	98.8%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	38	0.5%	98.5%	1	0.4%	99.2%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	18	0.2%	98.8%	0	0.0%	99.2%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	22	0.3%	99.0%	0	0.0%	99.2%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	19	0.3%	99.3%	0	0.0%	99.2%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	0.1%	99.4%	0	0.0%	99.2%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	15	0.2%	99.7%	0	0.0%	99.2%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.7%	0	0.0%	99.2%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.7%	0	0.0%	99.2%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.0%	99.8%	0	0.0%	99.2%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.9%	0	0.0%	99.2%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	0.1%	100.0%	2	0.8%	100.0%
Tot. Counts:	7,450			1,889			7,451			242		

Notes:

Total Records Reported by this PSAP: 8238
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8238

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 4/1/2016 To 5/25/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	608	98.2%	98.2%	0	0.0%	0.0%	26	4.2%	4.2%	15	100.0%	100.0%
<= 0m 20s	10	1.6%	99.8%	9	8.7%	8.7%	31	5.0%	9.2%	0	0.0%	100.0%
<= 0m 30s	1	0.2%	100.0%	52	50.5%	59.2%	48	7.8%	17.0%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	25	24.3%	83.5%	96	15.5%	32.5%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	5	4.9%	88.3%	59	9.5%	42.0%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	4	3.9%	92.2%	51	8.2%	50.2%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	6	5.8%	98.1%	113	18.3%	68.5%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	1	1.0%	99.0%	104	16.8%	85.3%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	99.0%	47	7.6%	92.9%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	1.0%	100.0%	19	3.1%	96.0%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	9	1.5%	97.4%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.6%	98.1%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	98.1%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	98.2%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.6%	98.9%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.8%	99.7%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	100.0%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	619			103			619			15		

Notes:

Total Records Reported by this PSAP: 664
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 664

Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 4/1/2016 To 6/1/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3606	99.3%	99.3%	0	0.0%	0.0%	290	8.0%	8.0%	105	100.0%	100.0%
<= 0m 20s	27	0.7%	100.0%	20	16.3%	16.3%	413	11.4%	19.4%	0	0.0%	100.0%
<= 0m 30s	0	0.0%	100.0%	42	34.1%	50.4%	368	10.1%	29.5%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	28	22.8%	73.2%	378	10.4%	39.9%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	13	10.6%	83.7%	336	9.2%	49.1%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	5	4.1%	87.8%	311	8.6%	57.7%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	5	4.1%	91.9%	699	19.2%	76.9%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	6	4.9%	96.7%	370	10.2%	87.1%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	2	1.6%	98.4%	181	5.0%	92.1%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	2	1.6%	100.0%	92	2.5%	94.6%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	59	1.6%	96.3%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	39	1.1%	97.3%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	31	0.9%	98.2%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	10	0.3%	98.5%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	24	0.7%	99.1%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	15	0.4%	99.5%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.7%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.8%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	3,633			123			3,633			105		

Notes:

Total Records Reported by this PSAP: 4037
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 4037

Fractile 911 Call Response Time Distribution

Milford Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3917	98.9%	99.0%	0	0.0%	0.0%	204	5.1%	5.1%	92	76.7%	76.7%
<= 0m 20s	27	0.7%	99.7%	38	10.6%	10.6%	309	7.8%	12.9%	2	1.7%	78.3%
<= 0m 30s	9	0.2%	99.9%	163	45.7%	56.3%	394	9.9%	22.9%	9	7.5%	85.8%
<= 0m 40s	0	0.0%	99.9%	97	27.2%	83.5%	589	14.9%	37.7%	0	0.0%	85.8%
<= 0m 50s	1	0.0%	99.9%	26	7.3%	90.8%	430	10.9%	48.6%	0	0.0%	85.8%
<= 1m 0s	0	0.0%	99.9%	13	3.6%	94.4%	365	9.2%	57.8%	0	0.0%	85.8%
<= 1m 30s	0	0.0%	99.9%	11	3.1%	97.5%	780	19.7%	77.5%	0	0.0%	85.8%
<= 2m 0s	0	0.0%	99.9%	5	1.4%	98.9%	381	9.6%	87.1%	0	0.0%	85.8%
<= 2m 30s	0	0.0%	99.9%	0	0.0%	98.9%	188	4.7%	91.8%	0	0.0%	85.8%
<= 3m 0s	0	0.0%	99.9%	2	0.6%	99.4%	104	2.6%	94.5%	0	0.0%	85.8%
<= 3m 30s	0	0.0%	99.9%	1	0.3%	99.7%	58	1.5%	95.9%	0	0.0%	85.8%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	99.7%	31	0.8%	96.7%	0	0.0%	85.8%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	99.7%	33	0.8%	97.6%	0	0.0%	85.8%
<= 5m 0s	0	0.0%	99.9%	1	0.3%	100.0%	19	0.5%	98.0%	0	0.0%	85.8%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0%	22	0.6%	98.6%	0	0.0%	85.8%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0%	19	0.5%	99.1%	0	0.0%	85.8%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0%	13	0.3%	99.4%	0	0.0%	85.8%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0%	7	0.2%	99.6%	0	0.0%	85.8%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.6%	0	0.0%	85.8%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0%	1	0.0%	99.6%	0	0.0%	85.8%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0%	1	0.0%	99.6%	0	0.0%	85.8%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0%	2	0.1%	99.7%	0	0.0%	85.8%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0%	1	0.0%	99.7%	0	0.0%	85.8%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	85.8%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0%	1	0.0%	99.7%	0	0.0%	85.8%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	85.8%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	85.8%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	85.8%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	85.8%
>= 20m 0s	2	0.1%	100.0%	0	0.0%	100.0%	8	0.2%	99.9%	6	5.0%	90.8%
Tot. Counts:	3,956			357			3,960			109		

Notes:

Total Records Reported by this PSAP: 4605
 Number of Records not Processed due to Bad Data: 5
 Total Records Analyzed: 4600

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1171	96.3%	96.3%	4	0.8%	0.8%	60	4.9%	4.9%	35	64.8%	64.8%
<= 0m 20s	39	3.2%	99.5%	89	17.0%	17.7%	126	10.4%	15.3%	6	11.1%	75.9%
<= 0m 30s	6	0.5%	100.0%	129	24.6%	42.3%	122	10.0%	25.3%	13	24.1%	100.0%
<= 0m 40s	0	0.0%	100.0%	131	25.0%	67.2%	104	8.6%	33.9%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	61	11.6%	78.9%	83	6.8%	40.7%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	40	7.6%	86.5%	76	6.3%	47.0%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	51	9.7%	96.2%	176	14.5%	61.4%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	10	1.9%	98.1%	130	10.7%	72.1%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	4	0.8%	98.9%	117	9.6%	81.7%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	98.9%	62	5.1%	86.8%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.2%	99.0%	45	3.7%	90.5%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	0.2%	99.2%	26	2.1%	92.7%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	0.2%	99.4%	23	1.9%	94.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	1	0.2%	99.6%	13	1.1%	95.6%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	99.6%	19	1.6%	97.2%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	1	0.2%	99.8%	10	0.8%	98.0%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	99.8%	7	0.6%	98.6%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	99.8%	6	0.5%	99.1%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	99.8%	3	0.2%	99.3%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	99.8%	2	0.2%	99.5%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	99.8%	1	0.1%	99.6%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	99.8%	2	0.2%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	99.8%	1	0.1%	99.8%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	1	0.2%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,216			525			1,216			54		

Notes:

Total Records Reported by this PSAP: 1331
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1331

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1282	95.7%	95.7%	1	0.2%	0.2%	119	8.9%	8.9%	36	69.2%	69.2%
<= 0m 20s	44	3.3%	99.0%	83	15.7%	15.8%	193	14.4%	23.3%	5	9.6%	78.8%
<= 0m 30s	13	1.0%	100.0%	196	37.0%	52.8%	133	9.9%	33.2%	11	21.2%	100.0%
<= 0m 40s	0	0.0%	100.0%	118	22.3%	75.1%	172	12.8%	46.1%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	47	8.9%	84.0%	127	9.5%	55.6%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	41	7.7%	91.7%	104	7.8%	63.3%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	32	6.0%	97.7%	254	19.0%	82.3%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	7	1.3%	99.1%	127	9.5%	91.8%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	3	0.6%	99.6%	53	4.0%	95.7%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.2%	99.8%	19	1.4%	97.2%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.8%	13	1.0%	98.1%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.8%	8	0.6%	98.7%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.8%	1	0.1%	98.8%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.8%	4	0.3%	99.1%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	99.8%	5	0.4%	99.5%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	99.8%	3	0.2%	99.7%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	1	0.2%	100.0%	1	0.1%	99.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,339			530			1,339			52		

Notes:

Total Records Reported by this PSAP: 1575
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1575

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	733	96.4%	96.4%	0	0.0%	0.0%	62	8.2%	8.2%	25	78.1%	78.1%
<= 0m 20s	25	3.3%	99.7%	29	16.9%	16.9%	111	14.6%	22.8%	3	9.4%	87.5%
<= 0m 30s	2	0.3%	100.0%	61	35.5%	52.3%	71	9.3%	32.1%	4	12.5%	100.0%
<= 0m 40s	0	0.0%	100.0%	35	20.3%	72.7%	83	10.9%	43.0%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	23	13.4%	86.0%	89	11.7%	54.7%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	8	4.7%	90.7%	71	9.3%	64.1%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	12	7.0%	97.7%	121	15.9%	80.0%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	3	1.7%	99.4%	68	8.9%	88.9%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	0.6%	100.0%	29	3.8%	92.8%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	100.0%	14	1.8%	94.6%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.7%	95.3%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.7%	95.9%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.7%	96.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.8%	97.4%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.5%	97.9%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.4%	98.3%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.7%	98.9%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	98.9%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	98.9%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.1%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.3%	99.3%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.3%	99.6%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.6%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.3%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	760			172			760			32		

Notes:

Total Records Reported by this PSAP: 866
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 866

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4996	98.9%	98.9%	0	0.0%	0.0%	749	14.8%	14.8%	117	88.0%	88.0%
<= 0m 20s	53	1.0%	99.9%	50	18.9%	18.9%	514	10.2%	25.0%	5	3.8%	91.7%
<= 0m 30s	4	0.1%	100.0%	86	32.5%	51.3%	462	9.1%	34.1%	11	8.3%	100.0%
<= 0m 40s	0	0.0%	100.0%	58	21.9%	73.2%	483	9.6%	43.7%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	25	9.4%	82.6%	428	8.5%	52.2%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	10	3.8%	86.4%	378	7.5%	59.6%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	22	8.3%	94.7%	929	18.4%	78.0%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	7	2.6%	97.4%	436	8.6%	86.7%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	3	1.1%	98.5%	227	4.5%	91.2%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.4%	98.9%	140	2.8%	93.9%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.4%	99.2%	78	1.5%	95.5%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	0.4%	99.6%	68	1.3%	96.8%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.6%	31	0.6%	97.4%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	1	0.4%	100.0%	37	0.7%	98.2%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	40	0.8%	99.0%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	20	0.4%	99.3%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	14	0.3%	99.6%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.1%	99.8%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.1%	99.9%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	5,053			265			5,053			133		

Notes:

Total Records Reported by this PSAP: 5683
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5683

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1862	99.7%	99.7%	0	0.0%	0.0%	122	6.5%	6.5%	40	100.0%	100.0%
<= 0m 20s	4	0.2%	99.9%	7	6.9%	6.9%	254	13.6%	20.1%	0	0.0%	100.0%
<= 0m 30s	1	0.1%	100.0%	43	42.6%	49.5%	197	10.5%	30.7%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	22	21.8%	71.3%	145	7.8%	38.4%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	9	8.9%	80.2%	138	7.4%	45.8%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	10	9.9%	90.1%	108	5.8%	51.6%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	5	5.0%	95.0%	263	14.1%	65.7%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	2	2.0%	97.0%	136	7.3%	73.0%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	1.0%	98.0%	123	6.6%	79.6%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	98.0%	103	5.5%	85.1%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	1.0%	99.0%	75	4.0%	89.1%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	1.0%	100.0%	55	2.9%	92.0%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	30	1.6%	93.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	25	1.3%	95.0%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	27	1.4%	96.4%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	24	1.3%	97.7%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.4%	98.1%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.5%	98.6%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	98.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.3%	99.1%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	99.4%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	99.6%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.7%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.2%	99.8%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,867			101			1,868			40		

Notes:

Total Records Reported by this PSAP: 2041
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2041

Fractile 911 Call Response Time Distribution

Newtown Emergency Communications Ctr.

For Date Range From 4/1/2016 To 6/8/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1234	98.3%	98.3%	0	0.0%	0.0%	75	6.0%	6.0%	15	62.5%	62.5%
<= 0m 20s	18	1.4%	99.8%	13	10.0%	10.0%	94	7.5%	13.5%	8	33.3%	95.8%
<= 0m 30s	3	0.2%	100.0%	42	32.3%	42.3%	65	5.2%	18.6%	1	4.2%	100.0%
<= 0m 40s	0	0.0%	100.0%	33	25.4%	67.7%	106	8.4%	27.1%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	13	10.0%	77.7%	94	7.5%	34.6%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	9	6.9%	84.6%	83	6.6%	41.2%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	8	6.2%	90.8%	227	18.1%	59.3%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	5	3.8%	94.6%	180	14.3%	73.6%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	2	1.5%	96.2%	109	8.7%	82.3%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.8%	96.9%	60	4.8%	87.1%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.8%	97.7%	30	2.4%	89.5%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	0.8%	98.5%	22	1.8%	91.2%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	0.8%	99.2%	17	1.4%	92.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	1	0.8%	100.0%	14	1.1%	93.7%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	14	1.1%	94.8%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	20	1.6%	96.4%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	15	1.2%	97.6%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.7%	98.3%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.5%	98.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.3%	99.1%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.4%	99.5%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.2%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.8%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,255			130			1,255			24		

Notes:

Total Records Reported by this PSAP: 1337
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1337

Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1083	97.8%	97.8%	0	0.0%	0.0%	231	20.9%	20.9%	30	81.1%	81.1%
<= 0m 20s	22	2.0%	99.8%	23	20.4%	20.4%	112	10.1%	31.0%	3	8.1%	89.2%
<= 0m 30s	2	0.2%	100.0%	46	40.7%	61.1%	94	8.5%	39.5%	4	10.8%	100.0%
<= 0m 40s	0	0.0%	100.0%	24	21.2%	82.3%	135	12.2%	51.7%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	12	10.6%	92.9%	108	9.8%	61.4%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	0	0.0%	92.9%	91	8.2%	69.6%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	5	4.4%	97.3%	153	13.8%	83.5%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	1	0.9%	98.2%	91	8.2%	91.7%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	98.2%	46	4.2%	95.8%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	98.2%	12	1.1%	96.9%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.9%	99.1%	7	0.6%	97.6%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.1%	5	0.5%	98.0%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	0.9%	100.0%	2	0.2%	98.2%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.4%	98.6%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.5%	99.0%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.5%	99.5%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.4%	99.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,107			113			1,107			37		

Notes:

Total Records Reported by this PSAP: 1198
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1198

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 4/1/2016 To 6/14/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1833	99.1%	99.1%	0	0.0%	0.0%	106	5.7%	5.7%	47	94.0%	94.0%
<= 0m 20s	13	0.7%	99.8%	124	18.2%	18.2%	185	10.0%	15.7%	2	4.0%	98.0%
<= 0m 30s	4	0.2%	100.0%	145	21.2%	39.4%	250	13.5%	29.2%	1	2.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	106	15.5%	54.9%	252	13.6%	42.9%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	98	14.3%	69.3%	204	11.0%	53.9%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	80	11.7%	81.0%	211	11.4%	65.3%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	110	16.1%	97.1%	382	20.6%	85.9%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	10	1.5%	98.5%	145	7.8%	93.8%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	4	0.6%	99.1%	42	2.3%	96.1%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	2	0.3%	99.4%	19	1.0%	97.1%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.1%	99.6%	13	0.7%	97.8%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	0.1%	99.7%	11	0.6%	98.4%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.7%	4	0.2%	98.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	1	0.1%	99.9%	4	0.2%	98.8%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	99.9%	9	0.5%	99.3%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	99.9%	4	0.2%	99.5%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	1	0.1%	100.0%	3	0.2%	99.7%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.3%	99.9%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,850			683			1,850			50		

Notes:

Total Records Reported by this PSAP: 2040
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2040

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5095	97.6%	97.6%	41	2.4%	2.4%	534	10.2%	10.2%	192	97.0%	97.0%
<= 0m 20s	117	2.2%	99.9%	790	46.4%	48.8%	616	11.8%	22.0%	3	1.5%	98.5%
<= 0m 30s	7	0.1%	100.0%	464	27.2%	76.0%	501	9.6%	31.6%	3	1.5%	100.0%
<= 0m 40s	0	0.0%	100.0%	214	12.6%	88.6%	583	11.2%	42.8%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	79	4.6%	93.2%	432	8.3%	51.1%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	41	2.4%	95.7%	436	8.4%	59.4%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	49	2.9%	98.5%	1121	21.5%	80.9%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	13	0.8%	99.3%	440	8.4%	89.3%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	6	0.4%	99.6%	220	4.2%	93.6%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	4	0.2%	99.9%	113	2.2%	95.7%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.9%	61	1.2%	96.9%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	0.1%	99.9%	37	0.7%	97.6%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	0.1%	100.0%	25	0.5%	98.1%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	23	0.4%	98.5%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	21	0.4%	98.9%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	20	0.4%	99.3%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	15	0.3%	99.6%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.2%	99.8%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.9%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	5,219			1,703			5,219			198		

Notes:

Total Records Reported by this PSAP: 5932
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5932

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 4/1/2016 To 5/5/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2063	99.3%	99.3%	0	0.0%	0.0%	111	5.3%	5.3%	52	100.0%	100.0%
<= 0m 20s	14	0.7%	100.0%	103	16.0%	16.0%	99	4.8%	10.1%	0	0.0%	100.0%
<= 0m 30s	1	0.0%	100.0%	260	40.3%	56.3%	121	5.8%	15.9%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	126	19.5%	75.8%	192	9.2%	25.2%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	63	9.8%	85.6%	194	9.3%	34.5%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	24	3.7%	89.3%	140	6.7%	41.2%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	47	7.3%	96.6%	267	12.8%	54.1%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	12	1.9%	98.4%	285	13.7%	67.8%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	7	1.1%	99.5%	274	13.2%	81.0%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.2%	99.7%	164	7.9%	88.9%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.2%	99.8%	83	4.0%	92.9%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.8%	48	2.3%	95.2%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.8%	30	1.4%	96.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	1	0.2%	100.0%	9	0.4%	97.1%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	16	0.8%	97.8%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	0.5%	98.4%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	10	0.5%	98.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	0.5%	99.4%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	99.6%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.7%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	2,078			645			2,078			52		

Notes:

Total Records Reported by this PSAP: 2242
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2242

Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1764	98.3%	98.3%	0	0.0%	0.0%	107	6.0%	6.0%	32	91.4%	91.4%
<= 0m 20s	29	1.6%	99.9%	90	13.0%	13.0%	213	11.9%	17.8%	1	2.9%	94.3%
<= 0m 30s	2	0.1%	100.0%	181	26.1%	39.0%	222	12.4%	30.2%	2	5.7%	100.0%
<= 0m 40s	0	0.0%	100.0%	172	24.8%	63.8%	296	16.5%	46.7%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	97	14.0%	77.8%	256	14.3%	60.9%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	68	9.8%	87.6%	171	9.5%	70.5%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	66	9.5%	97.1%	300	16.7%	87.2%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	14	2.0%	99.1%	104	5.8%	93.0%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	99.1%	50	2.8%	95.8%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	4	0.6%	99.7%	18	1.0%	96.8%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.7%	15	0.8%	97.6%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	0.1%	99.9%	12	0.7%	98.3%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.9%	6	0.3%	98.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.9%	7	0.4%	99.0%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	99.9%	10	0.6%	99.6%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	99.9%	2	0.1%	99.7%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	1	0.1%	100.0%	3	0.2%	99.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,795			694			1,795			35		

Notes:

Total Records Reported by this PSAP: 1989
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1989

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1361	99.1%	99.1%	1	0.2%	0.2%	104	7.6%	7.6%	17	68.0%	68.0%
<= 0m 20s	12	0.9%	99.9%	74	15.2%	15.4%	128	9.3%	16.9%	4	16.0%	84.0%
<= 0m 30s	1	0.1%	100.0%	113	23.3%	38.7%	95	6.9%	23.8%	4	16.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	94	19.3%	58.0%	82	6.0%	29.7%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	69	14.2%	72.2%	85	6.2%	35.9%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	51	10.5%	82.7%	66	4.8%	40.7%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	68	14.0%	96.7%	182	13.2%	54.0%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	11	2.3%	99.0%	109	7.9%	61.9%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	5	1.0%	100.0%	73	5.3%	67.2%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	100.0%	57	4.1%	71.3%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	57	4.1%	75.5%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	62	4.5%	80.0%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	66	4.8%	84.8%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	56	4.1%	88.9%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	62	4.5%	93.4%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	35	2.5%	95.9%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	16	1.2%	97.1%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.6%	97.7%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.4%	98.1%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	98.3%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.3%	98.5%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	98.7%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.4%	99.1%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.1%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.2%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.2%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.3%	99.5%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.6%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.7%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.3%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,374			486			1,375			25		

Notes:

Total Records Reported by this PSAP: 1591
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1591

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	966	99.6%	99.6%	0	0.0%	0.0%	80	8.2%	8.2%	25	92.6%	92.6%
<= 0m 20s	4	0.4%	100.0%	41	22.9%	22.9%	75	7.7%	16.0%	1	3.7%	96.3%
<= 0m 30s	0	0.0%	100.0%	84	46.9%	69.8%	93	9.6%	25.6%	1	3.7%	100.0%
<= 0m 40s	0	0.0%	100.0%	35	19.6%	89.4%	103	10.6%	36.2%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	8	4.5%	93.9%	99	10.2%	46.4%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	5	2.8%	96.6%	77	7.9%	54.3%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	4	2.2%	98.9%	126	13.0%	67.3%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	1	0.6%	99.4%	75	7.7%	75.1%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	99.4%	51	5.3%	80.3%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.4%	43	4.4%	84.7%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.4%	28	2.9%	87.6%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.4%	34	3.5%	91.1%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.4%	11	1.1%	92.3%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.4%	7	0.7%	93.0%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	99.4%	25	2.6%	95.6%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	1	0.6%	100.0%	16	1.6%	97.2%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.5%	97.7%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.8%	98.6%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.4%	99.0%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.2%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.3%	99.5%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.5%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.7%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
Tot. Counts:	970			179			970			27		

Notes:

Total Records Reported by this PSAP: 1060
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1060

Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 4/1/2016 To 6/28/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	530	95.5%	95.5%	0	0.0%	0.0%	30	5.4%	5.4%	20	80.0%	80.0%
<= 0m 20s	20	3.6%	99.1%	5	7.8%	7.8%	48	8.6%	14.1%	0	0.0%	80.0%
<= 0m 30s	5	0.9%	100.0%	23	35.9%	43.8%	60	10.8%	24.9%	5	20.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	17	26.6%	70.3%	99	17.8%	42.7%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	10	15.6%	85.9%	87	15.7%	58.4%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	6	9.4%	95.3%	42	7.6%	65.9%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	3	4.7%	100.0%	102	18.4%	84.3%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	0	0.0%	100.0%	35	6.3%	90.6%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	100.0%	17	3.1%	93.7%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	1.3%	95.0%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.9%	95.9%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	1.3%	97.1%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	7	1.3%	98.4%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.7%	99.1%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.5%	99.6%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.8%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	100.0%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	555			64			555			25		

Notes:

Total Records Reported by this PSAP: 616
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 616

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7888	99.1%	99.1%	1	0.0%	0.0%	668	8.4%	8.4%	209	96.3%	96.3%
<= 0m 20s	60	0.8%	99.8%	287	9.7%	9.8%	869	10.9%	19.3%	2	0.9%	97.2%
<= 0m 30s	12	0.2%	100.0%	1054	35.7%	45.5%	818	10.3%	29.6%	6	2.8%	100.0%
<= 0m 40s	0	0.0%	100.0%	821	27.8%	73.3%	1405	17.7%	47.2%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	361	12.2%	85.5%	1078	13.5%	60.8%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	169	5.7%	91.2%	713	9.0%	69.7%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	198	6.7%	97.9%	1211	15.2%	84.9%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	38	1.3%	99.2%	579	7.3%	92.2%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	13	0.4%	99.7%	301	3.8%	96.0%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	7	0.2%	99.9%	132	1.7%	97.7%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	2	0.1%	100.0%	59	0.7%	98.4%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	31	0.4%	98.8%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	16	0.2%	99.0%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	16	0.2%	99.2%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	13	0.2%	99.4%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	1	0.0%	100.0%	13	0.2%	99.5%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.1%	99.6%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.1%	99.7%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	10	0.1%	99.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.1%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.1%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	7,960			2,952			7,960			217		

Notes:

Total Records Reported by this PSAP: 8847
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8847

Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	546	94.0%	94.0%	0	0.0%	0.0%	36	6.2%	6.2%	13	68.4%	68.4%
<= 0m 20s	32	5.5%	99.5%	24	23.3%	23.3%	66	11.4%	17.6%	3	15.8%	84.2%
<= 0m 30s	3	0.5%	100.0%	29	28.2%	51.5%	59	10.2%	27.7%	3	15.8%	100.0%
<= 0m 40s	0	0.0%	100.0%	18	17.5%	68.9%	107	18.4%	46.1%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	13	12.6%	81.6%	62	10.7%	56.8%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	7	6.8%	88.3%	51	8.8%	65.6%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	5	4.9%	93.2%	104	17.9%	83.5%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	3	2.9%	96.1%	52	9.0%	92.4%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	1.0%	97.1%	14	2.4%	94.8%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	1.0%	98.1%	8	1.4%	96.2%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	98.1%	5	0.9%	97.1%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	1.0%	99.0%	4	0.7%	97.8%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	1.0%	100.0%	2	0.3%	98.1%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.7%	98.8%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	98.8%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	98.8%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.5%	99.3%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.5%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.7%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	100.0%	0	0.0%	100.0%
Tot. Counts:	581			103			581			19		

Notes:

Total Records Reported by this PSAP: 642
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 642

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 6/8/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	512	95.5%	95.5%	0	0.0%	0.0%	52	9.7%	9.7%	15	83.3%	83.3%
<= 0m 20s	18	3.4%	98.9%	33	37.5%	37.5%	74	13.8%	23.5%	2	11.1%	94.4%
<= 0m 30s	5	0.9%	99.8%	35	39.8%	77.3%	66	12.3%	35.8%	1	5.6%	100.0%
<= 0m 40s	1	0.2%	100.0%	11	12.5%	89.8%	47	8.8%	44.6%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	3	3.4%	93.2%	34	6.3%	50.9%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	3	3.4%	96.6%	13	2.4%	53.4%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	1	1.1%	97.7%	78	14.6%	67.9%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	2	2.3%	100.0%	58	10.8%	78.7%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	100.0%	45	8.4%	87.1%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	100.0%	28	5.2%	92.4%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	15	2.8%	95.1%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	13	2.4%	97.6%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	97.8%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.9%	98.7%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.6%	99.3%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.3%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.3%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.4%	99.6%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.4%	100.0%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	536			88			536			18		

Notes:

Total Records Reported by this PSAP: 605
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 605

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 4/1/2016 To 4/13/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	171	98.3%	98.3%	0	0.0%	0.0%	41	23.6%	23.6%	6	75.0%	75.0%
<= 0m 20s	2	1.1%	99.4%	0	0.0%	0.0%	11	6.3%	29.9%	0	0.0%	75.0%
<= 0m 30s	1	0.6%	100.0%	0	0.0%	0.0%	2	1.1%	31.0%	2	25.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	0	0.0%	0.0%	11	6.3%	37.4%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	1	100.0%	100.0%	11	6.3%	43.7%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	2.9%	46.6%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	0	0.0%	100.0%	30	17.2%	63.8%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	0	0.0%	100.0%	19	10.9%	74.7%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	100.0%	13	7.5%	82.2%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	4.6%	86.8%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	4	2.3%	89.1%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.6%	89.7%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	2	1.1%	90.8%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	1.7%	92.5%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.6%	93.1%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	2.3%	95.4%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.6%	96.0%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	1.1%	97.1%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	2.3%	99.4%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.4%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.4%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.6%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	174			1			174			8		

Notes:

Total Records Reported by this PSAP: 202
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 202

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1842	99.1%	99.1%	0	0.0%	0.0%	125	6.7%	6.7%	59	100.0%	100.0%
<= 0m 20s	16	0.9%	100.0%	83	22.1%	22.1%	188	10.1%	16.8%	0	0.0%	100.0%
<= 0m 30s	0	0.0%	100.0%	169	45.1%	67.2%	210	11.3%	28.1%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	80	21.3%	88.5%	249	13.4%	41.6%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	19	5.1%	93.6%	181	9.7%	51.3%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	9	2.4%	96.0%	147	7.9%	59.2%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	11	2.9%	98.9%	274	14.7%	74.0%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	3	0.8%	99.7%	154	8.3%	82.2%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	99.7%	78	4.2%	86.4%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.7%	61	3.3%	89.7%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.3%	100.0%	42	2.3%	92.0%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	19	1.0%	93.0%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	16	0.9%	93.9%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	24	1.3%	95.2%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	32	1.7%	96.9%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	15	0.8%	97.7%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	12	0.6%	98.3%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	0.6%	98.9%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.5%	99.4%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	99.6%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.7%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.8%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,858			375			1,858			59		

Notes:

Total Records Reported by this PSAP: 2075
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2075

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1469	94.0%	94.0%	1	0.6%	0.6%	88	5.6%	5.6%	42	67.7%	67.7%
<= 0m 20s	79	5.1%	99.1%	35	22.6%	23.2%	148	9.5%	15.1%	3	4.8%	72.6%
<= 0m 30s	14	0.9%	100.0%	78	50.3%	73.5%	191	12.2%	27.3%	17	27.4%	100.0%
<= 0m 40s	0	0.0%	100.0%	25	16.1%	89.7%	265	17.0%	44.3%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	5	3.2%	92.9%	173	11.1%	55.4%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	3	1.9%	94.8%	159	10.2%	65.6%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	4	2.6%	97.4%	284	18.2%	83.7%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	2	1.3%	98.7%	138	8.8%	92.6%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	98.7%	37	2.4%	94.9%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.6%	99.4%	24	1.5%	96.5%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.6%	100.0%	16	1.0%	97.5%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.4%	97.9%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.4%	98.3%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.3%	98.6%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.4%	99.0%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.3%	99.4%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.5%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.2%	99.7%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.7%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.8%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,562			155			1,562			62		

Notes:

Total Records Reported by this PSAP: 1714
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1714

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 4/1/2016 To 5/4/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1142	99.5%	99.5%	0	0.0%	0.0%	75	6.5%	6.5%	29	100.0%	100.0%
<= 0m 20s	5	0.4%	99.9%	19	10.6%	10.6%	92	8.0%	14.5%	0	0.0%	100.0%
<= 0m 30s	1	0.1%	100.0%	66	36.9%	47.5%	77	6.7%	21.3%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	44	24.6%	72.1%	105	9.1%	30.4%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	26	14.5%	86.6%	105	9.1%	39.5%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	9	5.0%	91.6%	84	7.3%	46.9%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	10	5.6%	97.2%	178	15.5%	62.4%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	2	1.1%	98.3%	107	9.3%	71.7%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	0.6%	98.9%	66	5.7%	77.4%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	98.9%	62	5.4%	82.8%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	2	1.1%	100.0%	41	3.6%	86.4%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	37	3.2%	89.6%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	23	2.0%	91.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	19	1.7%	93.3%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	30	2.6%	95.9%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	13	1.1%	97.0%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	16	1.4%	98.4%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	1.0%	99.4%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.5%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.7%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.7%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,148			179			1,148			29		

Notes:

Total Records Reported by this PSAP: 1242
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1242

Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	10945	89.7%	89.7%	4	0.5%	0.5%	2002	16.4%	16.4%	1054	62.4%	62.4%
<= 0m 20s	999	8.2%	97.9%	236	31.1%	31.7%	1537	12.6%	29.0%	132	7.8%	70.3%
<= 0m 30s	197	1.6%	99.5%	246	32.5%	64.1%	989	8.1%	37.1%	343	20.3%	90.6%
<= 0m 40s	21	0.2%	99.7%	134	17.7%	81.8%	905	7.4%	44.5%	5	0.3%	90.9%
<= 0m 50s	7	0.1%	99.7%	46	6.1%	87.9%	669	5.5%	50.0%	8	0.5%	91.4%
<= 1m 0s	8	0.1%	99.8%	25	3.3%	91.2%	627	5.1%	55.1%	4	0.2%	91.6%
<= 1m 30s	14	0.1%	99.9%	32	4.2%	95.4%	1701	13.9%	69.1%	7	0.4%	92.0%
<= 2m 0s	0	0.0%	99.9%	9	1.2%	96.6%	1208	9.9%	79.0%	9	0.5%	92.5%
<= 2m 30s	0	0.0%	99.9%	10	1.3%	97.9%	910	7.5%	86.4%	3	0.2%	92.7%
<= 3m 0s	2	0.0%	99.9%	5	0.7%	98.5%	553	4.5%	91.0%	5	0.3%	93.0%
<= 3m 30s	0	0.0%	99.9%	4	0.5%	99.1%	325	2.7%	93.6%	4	0.2%	93.2%
<= 4m 0s	1	0.0%	99.9%	3	0.4%	99.5%	203	1.7%	95.3%	2	0.1%	93.4%
<= 4m 30s	0	0.0%	99.9%	1	0.1%	99.6%	129	1.1%	96.4%	0	0.0%	93.4%
<= 5m 0s	0	0.0%	99.9%	1	0.1%	99.7%	95	0.8%	97.1%	2	0.1%	93.5%
<= 6m 0s	2	0.0%	100.0%	1	0.1%	99.9%	108	0.9%	98.0%	4	0.2%	93.7%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	99.9%	72	0.6%	98.6%	1	0.1%	93.8%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	99.9%	53	0.4%	99.0%	2	0.1%	93.9%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	99.9%	39	0.3%	99.4%	4	0.2%	94.1%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	99.9%	19	0.2%	99.5%	3	0.2%	94.3%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	99.9%	15	0.1%	99.6%	1	0.1%	94.4%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	99.9%	11	0.1%	99.7%	1	0.1%	94.4%
<= 13m 0s	1	0.0%	100.0%	0	0.0%	99.9%	6	0.0%	99.8%	1	0.1%	94.5%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	99.9%	5	0.0%	99.8%	0	0.0%	94.5%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	99.9%	3	0.0%	99.9%	0	0.0%	94.5%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	99.9%	5	0.0%	99.9%	1	0.1%	94.5%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	99.9%	2	0.0%	99.9%	1	0.1%	94.6%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	99.9%	1	0.1%	94.7%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	99.9%	4	0.2%	94.9%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	99.9%	2	0.0%	99.9%	1	0.1%	95.0%
>= 20m 0s	4	0.0%	100.0%	1	0.1%	100.0%	9	0.1%	100.0%	80	4.7%	99.7%
Tot. Counts:	12,201			758			12,202			1,683		

Notes:

Total Records Reported by this PSAP: 16478
 Number of Records not Processed due to Bad Data: 1
 Total Records Analyzed: 16477

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 4/1/2016 To 5/10/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	524	98.9%	98.9%	0	0.0%	0.0%	47	8.9%	8.9%	10	90.9%	90.9%
<= 0m 20s	6	1.1%	100.0%	29	27.1%	27.1%	49	9.2%	18.1%	0	0.0%	90.9%
<= 0m 30s	0	0.0%	100.0%	44	41.1%	68.2%	41	7.7%	25.8%	1	9.1%	100.0%
<= 0m 40s	0	0.0%	100.0%	18	16.8%	85.0%	71	13.4%	39.2%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	3	2.8%	87.9%	51	9.6%	48.9%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	3	2.8%	90.7%	40	7.5%	56.4%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	3	2.8%	93.5%	77	14.5%	70.9%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	2	1.9%	95.3%	47	8.9%	79.8%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	3	2.8%	98.1%	10	1.9%	81.7%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	98.1%	21	4.0%	85.7%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.9%	99.1%	9	1.7%	87.4%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	0.9%	100.0%	5	0.9%	88.3%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	21	4.0%	92.3%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	1.1%	93.4%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	2.1%	95.5%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	1.5%	97.0%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	1.1%	98.1%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.6%	98.7%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.6%	99.2%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.4%	99.6%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.6%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.6%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.8%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	530			107			530			11		

Notes:

Total Records Reported by this PSAP: 569
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 569

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	665	92.7%	92.7%	0	0.0%	0.0%	27	3.8%	3.8%	23	41.1%	41.1%
<= 0m 20s	26	3.6%	96.4%	28	13.4%	13.4%	41	5.7%	9.5%	2	3.6%	44.6%
<= 0m 30s	2	0.3%	96.7%	28	13.4%	26.8%	59	8.2%	17.7%	3	5.4%	50.0%
<= 0m 40s	0	0.0%	96.7%	24	11.5%	38.3%	102	14.2%	31.9%	0	0.0%	50.0%
<= 0m 50s	0	0.0%	96.7%	18	8.6%	46.9%	100	13.9%	45.9%	0	0.0%	50.0%
<= 1m 0s	0	0.0%	96.7%	24	11.5%	58.4%	79	11.0%	56.9%	0	0.0%	50.0%
<= 1m 30s	0	0.0%	96.7%	56	26.8%	85.2%	162	22.6%	79.5%	0	0.0%	50.0%
<= 2m 0s	0	0.0%	96.7%	15	7.2%	92.3%	76	10.6%	90.1%	0	0.0%	50.0%
<= 2m 30s	0	0.0%	96.7%	3	1.4%	93.8%	19	2.6%	92.7%	0	0.0%	50.0%
<= 3m 0s	0	0.0%	96.7%	0	0.0%	93.8%	9	1.3%	94.0%	0	0.0%	50.0%
<= 3m 30s	0	0.0%	96.7%	1	0.5%	94.3%	3	0.4%	94.4%	0	0.0%	50.0%
<= 4m 0s	0	0.0%	96.7%	0	0.0%	94.3%	5	0.7%	95.1%	0	0.0%	50.0%
<= 4m 30s	0	0.0%	96.7%	0	0.0%	94.3%	3	0.4%	95.5%	0	0.0%	50.0%
<= 5m 0s	0	0.0%	96.7%	0	0.0%	94.3%	0	0.0%	95.5%	0	0.0%	50.0%
<= 6m 0s	0	0.0%	96.7%	0	0.0%	94.3%	5	0.7%	96.2%	0	0.0%	50.0%
<= 7m 0s	0	0.0%	96.7%	0	0.0%	94.3%	3	0.4%	96.7%	1	1.8%	51.8%
<= 8m 0s	0	0.0%	96.7%	0	0.0%	94.3%	2	0.3%	96.9%	0	0.0%	51.8%
<= 9m 0s	0	0.0%	96.7%	0	0.0%	94.3%	0	0.0%	96.9%	0	0.0%	51.8%
<= 10m 0s	0	0.0%	96.7%	0	0.0%	94.3%	0	0.0%	96.9%	0	0.0%	51.8%
<= 11m 0s	0	0.0%	96.7%	0	0.0%	94.3%	1	0.1%	97.1%	0	0.0%	51.8%
<= 12m 0s	0	0.0%	96.7%	0	0.0%	94.3%	0	0.0%	97.1%	1	1.8%	53.6%
<= 13m 0s	0	0.0%	96.7%	0	0.0%	94.3%	1	0.1%	97.2%	0	0.0%	53.6%
<= 14m 0s	0	0.0%	96.7%	0	0.0%	94.3%	0	0.0%	97.2%	0	0.0%	53.6%
<= 15m 0s	0	0.0%	96.7%	0	0.0%	94.3%	0	0.0%	97.2%	0	0.0%	53.6%
<= 16m 0s	0	0.0%	96.7%	0	0.0%	94.3%	0	0.0%	97.2%	0	0.0%	53.6%
<= 17m 0s	0	0.0%	96.7%	0	0.0%	94.3%	0	0.0%	97.2%	0	0.0%	53.6%
<= 18m 0s	0	0.0%	96.7%	0	0.0%	94.3%	0	0.0%	97.2%	0	0.0%	53.6%
<= 19m 0s	0	0.0%	96.7%	0	0.0%	94.3%	0	0.0%	97.2%	0	0.0%	53.6%
<= 20m 0s	0	0.0%	96.7%	0	0.0%	94.3%	0	0.0%	97.2%	0	0.0%	53.6%
>= 20m 0s	20	2.8%	99.4%	9	4.3%	98.6%	6	0.8%	98.0%	8	14.3%	67.9%
Tot. Counts:	713			206			703			38		

Notes:

Total Records Reported by this PSAP: 785
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 785

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	394	96.3%	96.3%	0	0.0%	0.0%	15	3.7%	3.7%	5	55.6%	55.6%
<= 0m 20s	10	2.4%	98.8%	1	1.8%	1.8%	22	5.4%	9.0%	0	0.0%	55.6%
<= 0m 30s	4	1.0%	99.8%	12	21.8%	23.6%	25	6.1%	15.2%	4	44.4%	100.0%
<= 0m 40s	1	0.2%	100.0%	19	34.5%	58.2%	26	6.4%	21.5%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	5	9.1%	67.3%	32	7.8%	29.3%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	6	10.9%	78.2%	30	7.3%	36.7%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	8	14.5%	92.7%	73	17.8%	54.5%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	2	3.6%	96.4%	55	13.4%	68.0%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	1.8%	98.2%	22	5.4%	73.3%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	98.2%	13	3.2%	76.5%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	1.8%	100.0%	16	3.9%	80.4%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	14	3.4%	83.9%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	15	3.7%	87.5%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	10	2.4%	90.0%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	12	2.9%	92.9%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	12	2.9%	95.8%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	1.0%	96.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	1.2%	98.0%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.7%	98.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.5%	99.3%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.5%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	409			55			409			9		

Notes:

Total Records Reported by this PSAP: 431
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 431

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	8103	98.7%	98.7%	4	0.1%	0.1%	552	6.7%	6.7%	155	83.3%	83.3%
<= 0m 20s	90	1.1%	99.8%	655	20.9%	21.0%	680	8.3%	15.0%	12	6.5%	89.8%
<= 0m 30s	16	0.2%	100.0%	1225	39.1%	60.2%	1116	13.6%	28.6%	18	9.7%	99.5%
<= 0m 40s	0	0.0%	100.0%	703	22.4%	82.6%	1491	18.2%	46.8%	1	0.5%	100.0%
<= 0m 50s	0	0.0%	100.0%	243	7.8%	90.4%	983	12.0%	58.7%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	111	3.5%	93.9%	686	8.4%	67.1%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	141	4.5%	98.4%	1366	16.6%	83.7%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	28	0.9%	99.3%	698	8.5%	92.2%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	14	0.4%	99.7%	273	3.3%	95.5%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	4	0.1%	99.9%	120	1.5%	97.0%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.0%	99.9%	62	0.8%	97.8%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	2	0.1%	100.0%	48	0.6%	98.3%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	0.0%	100.0%	25	0.3%	98.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	22	0.3%	98.9%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	33	0.4%	99.3%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.1%	99.4%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	12	0.1%	99.6%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	10	0.1%	99.7%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.1%	99.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.8%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	8,209			3,132			8,211			186		

Notes:

Total Records Reported by this PSAP: 8903
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 8903

Fractile 911 Call Response Time Distribution

Trumbull Police Department - NO DATA AVAILABLE

For Date Range From 4/1/2016 To 5/17/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 20s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 40s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 50s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1475	99.2%	99.2%	1	0.7%	0.7%	462	31.1%	31.1%	24	92.3%	92.3%
<= 0m 20s	11	0.7%	99.9%	8	5.4%	6.1%	464	31.2%	62.3%	0	0.0%	92.3%
<= 0m 30s	1	0.1%	100.0%	41	27.7%	33.8%	152	10.2%	72.5%	2	7.7%	100.0%
<= 0m 40s	0	0.0%	100.0%	43	29.1%	62.8%	84	5.6%	78.1%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	23	15.5%	78.4%	64	4.3%	82.4%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	13	8.8%	87.2%	31	2.1%	84.5%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	13	8.8%	95.9%	82	5.5%	90.0%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	5	3.4%	99.3%	34	2.3%	92.3%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	99.3%	16	1.1%	93.4%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.3%	17	1.1%	94.6%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.3%	9	0.6%	95.2%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	0.7%	100.0%	6	0.4%	95.6%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	11	0.7%	96.3%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	14	0.9%	97.2%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	20	1.3%	98.6%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.4%	99.0%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.3%	99.3%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.3%	99.6%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.7%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.8%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,487			148			1,487			26		

Notes:

Total Records Reported by this PSAP: 1615
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1615

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1986	97.2%	97.2%	3	0.4%	0.4%	143	7.0%	7.0%	31	91.2%	91.2%
<= 0m 20s	46	2.3%	99.5%	114	13.3%	13.7%	197	9.6%	16.6%	2	5.9%	97.1%
<= 0m 30s	11	0.5%	100.0%	245	28.6%	42.3%	227	11.1%	27.8%	1	2.9%	100.0%
<= 0m 40s	0	0.0%	100.0%	192	22.4%	64.7%	278	13.6%	41.4%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	96	11.2%	75.9%	232	11.4%	52.7%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	65	7.6%	83.5%	135	6.6%	59.3%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	105	12.3%	95.8%	373	18.3%	77.6%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	27	3.2%	98.9%	191	9.3%	86.9%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	6	0.7%	99.6%	100	4.9%	91.8%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.1%	99.8%	52	2.5%	94.4%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.1%	99.9%	31	1.5%	95.9%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.9%	17	0.8%	96.7%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	0.1%	100.0%	16	0.8%	97.5%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	14	0.7%	98.2%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	12	0.6%	98.8%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.4%	99.2%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.2%	99.4%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.3%	99.8%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	2,043			856			2,043			34		

Notes:

Total Records Reported by this PSAP: 2203
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2203

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 4/1/2016 To 4/20/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	596	99.8%	99.8%	2	3.1%	3.1%	30	5.0%	5.0%	4	80.0%	80.0%
<= 0m 20s	1	0.2%	100.0%	15	23.1%	26.2%	58	9.7%	14.7%	0	0.0%	80.0%
<= 0m 30s	0	0.0%	100.0%	31	47.7%	73.8%	60	10.1%	24.8%	1	20.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	11	16.9%	90.8%	70	11.7%	36.5%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	3	4.6%	95.4%	67	11.2%	47.7%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	0	0.0%	95.4%	43	7.2%	54.9%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	3	4.6%	100.0%	129	21.6%	76.5%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	0	0.0%	100.0%	83	13.9%	90.5%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	100.0%	20	3.4%	93.8%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	100.0%	13	2.2%	96.0%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	6	1.0%	97.0%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.8%	97.8%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.5%	98.3%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.8%	99.2%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.3%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.5%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.7%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.3%	100.0%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	597			65			597			5		

Notes:

Total Records Reported by this PSAP: 649
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 649

Fractile 911 Call Response Time Distribution

Waterbury Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	15819	90.4%	90.4%	3	0.4%	0.4%	1510	8.6%	8.6%	907	66.0%	66.0%
<= 0m 20s	1428	8.2%	98.6%	224	26.7%	27.1%	1599	9.1%	17.8%	129	9.4%	75.3%
<= 0m 30s	241	1.4%	100.0%	320	38.2%	65.3%	1473	8.4%	26.2%	338	24.6%	99.9%
<= 0m 40s	2	0.0%	100.0%	144	17.2%	82.5%	1497	8.6%	34.7%	0	0.0%	99.9%
<= 0m 50s	3	0.0%	100.0%	55	6.6%	89.0%	1110	6.3%	41.1%	0	0.0%	99.9%
<= 1m 0s	1	0.0%	100.0%	32	3.8%	92.8%	1017	5.8%	46.9%	0	0.0%	99.9%
<= 1m 30s	0	0.0%	100.0%	33	3.9%	96.8%	3074	17.6%	64.5%	0	0.0%	99.9%
<= 2m 0s	0	0.0%	100.0%	11	1.3%	98.1%	2399	13.7%	78.2%	0	0.0%	99.9%
<= 2m 30s	0	0.0%	100.0%	5	0.6%	98.7%	1536	8.8%	86.9%	0	0.0%	99.9%
<= 3m 0s	0	0.0%	100.0%	5	0.6%	99.3%	867	5.0%	91.9%	0	0.0%	99.9%
<= 3m 30s	0	0.0%	100.0%	4	0.5%	99.8%	418	2.4%	94.3%	0	0.0%	99.9%
<= 4m 0s	0	0.0%	100.0%	2	0.2%	100.0%	287	1.6%	95.9%	1	0.1%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	173	1.0%	96.9%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	126	0.7%	97.6%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	142	0.8%	98.4%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	92	0.5%	99.0%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	62	0.4%	99.3%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	44	0.3%	99.6%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	24	0.1%	99.7%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	19	0.1%	99.8%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	17,494			838			17,501			1,375		

Notes:

Total Records Reported by this PSAP: 20757
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 20757

Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 4/1/2016 To 6/7/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1672	98.7%	98.7%	0	0.0%	0.0%	106	6.3%	6.3%	45	97.8%	97.8%
<= 0m 20s	21	1.2%	99.9%	130	31.4%	31.4%	135	8.0%	14.2%	1	2.2%	100.0%
<= 0m 30s	1	0.1%	100.0%	156	37.7%	69.1%	223	13.2%	27.4%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	65	15.7%	84.8%	296	17.5%	44.9%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	28	6.8%	91.5%	188	11.1%	56.0%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	9	2.2%	93.7%	123	7.3%	63.2%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	15	3.6%	97.3%	283	16.7%	79.9%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	6	1.4%	98.8%	143	8.4%	88.4%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	4	1.0%	99.8%	55	3.2%	91.6%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.2%	100.0%	32	1.9%	93.5%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	17	1.0%	94.5%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	14	0.8%	95.3%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	17	1.0%	96.3%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.5%	96.8%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	18	1.1%	97.9%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	14	0.8%	98.7%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.4%	99.1%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	99.3%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	99.5%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.6%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.2%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,694			414			1,694			46		

Notes:

Total Records Reported by this PSAP: 1837
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1837

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1545	98.1%	98.1%	0	0.0%	0.0%	143	9.1%	9.1%	62	57.9%	57.9%
<= 0m 20s	27	1.7%	99.8%	44	16.5%	16.5%	138	8.8%	17.8%	0	0.0%	57.9%
<= 0m 30s	1	0.1%	99.9%	78	29.2%	45.7%	156	9.9%	27.7%	4	3.7%	61.7%
<= 0m 40s	1	0.1%	99.9%	83	31.1%	76.8%	153	9.7%	37.5%	0	0.0%	61.7%
<= 0m 50s	0	0.0%	99.9%	21	7.9%	84.6%	185	11.7%	49.2%	0	0.0%	61.7%
<= 1m 0s	0	0.0%	99.9%	18	6.7%	91.4%	163	10.3%	59.6%	1	0.9%	62.6%
<= 1m 30s	0	0.0%	99.9%	17	6.4%	97.8%	290	18.4%	78.0%	0	0.0%	62.6%
<= 2m 0s	0	0.0%	99.9%	5	1.9%	99.6%	123	7.8%	85.8%	1	0.9%	63.6%
<= 2m 30s	0	0.0%	99.9%	0	0.0%	99.6%	46	2.9%	88.7%	0	0.0%	63.6%
<= 3m 0s	0	0.0%	99.9%	1	0.4%	100.0%	28	1.8%	90.5%	0	0.0%	63.6%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	100.0%	26	1.7%	92.1%	0	0.0%	63.6%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	100.0%	21	1.3%	93.5%	1	0.9%	64.5%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	100.0%	15	1.0%	94.4%	0	0.0%	64.5%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	100.0%	9	0.6%	95.0%	0	0.0%	64.5%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0%	21	1.3%	96.3%	0	0.0%	64.5%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0%	26	1.7%	98.0%	0	0.0%	64.5%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0%	8	0.5%	98.5%	0	0.0%	64.5%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0%	7	0.4%	98.9%	0	0.0%	64.5%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0%	7	0.4%	99.4%	0	0.0%	64.5%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0%	5	0.3%	99.7%	0	0.0%	64.5%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0%	1	0.1%	99.7%	0	0.0%	64.5%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	64.5%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	64.5%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	64.5%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.9%	1	0.9%	65.4%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	65.4%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.9%	1	0.9%	66.4%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	66.4%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	66.4%
>= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0%	1	0.1%	99.9%	21	19.6%	86.0%
Tot. Counts:	1,574			267			1,574			92		

Notes:

Total Records Reported by this PSAP: 2028
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2028

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5004	99.6%	99.6%	0	0.0%	0.0%	454	9.0%	9.0%	101	96.2%	96.2%
<= 0m 20s	19	0.4%	100.0%	75	10.2%	10.2%	666	13.3%	22.3%	2	1.9%	98.1%
<= 0m 30s	2	0.0%	100.0%	152	20.6%	30.8%	437	8.7%	31.0%	2	1.9%	100.0%
<= 0m 40s	0	0.0%	100.0%	109	14.8%	45.5%	540	10.7%	41.7%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	80	10.8%	56.4%	473	9.4%	51.1%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	69	9.3%	65.7%	428	8.5%	59.7%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	141	19.1%	84.8%	853	17.0%	76.6%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	72	9.8%	94.6%	344	6.8%	83.5%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	25	3.4%	98.0%	169	3.4%	86.8%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	8	1.1%	99.1%	119	2.4%	89.2%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	3	0.4%	99.5%	98	2.0%	91.2%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	2	0.3%	99.7%	67	1.3%	92.5%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.7%	74	1.5%	94.0%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	1	0.1%	99.9%	59	1.2%	95.1%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	1	0.1%	100.0%	99	2.0%	97.1%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	50	1.0%	98.1%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	33	0.7%	98.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	24	0.5%	99.2%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.2%	99.4%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.1%	99.6%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.7%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.1%	99.7%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.8%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.8%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.1%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	5,025			738			5,025			105		

Notes:

Total Records Reported by this PSAP: 5564
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 5564

Fractile 911 Call Response Time Distribution

Western Connecticut 911 Communication Center

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	8045	99.3%	99.3%	0	0.0%	0.0%	466	5.8%	5.8%	220	95.7%	95.7%
<= 0m 20s	55	0.7%	100.0%	93	11.1%	11.1%	563	6.9%	12.7%	3	1.3%	97.0%
<= 0m 30s	3	0.0%	100.0%	277	33.1%	44.2%	501	6.2%	18.9%	7	3.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	196	23.4%	67.5%	551	6.8%	25.7%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	97	11.6%	79.1%	392	4.8%	30.5%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	53	6.3%	85.4%	383	4.7%	35.2%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	67	8.0%	93.4%	986	12.2%	47.4%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	30	3.6%	97.0%	965	11.9%	59.3%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	10	1.2%	98.2%	778	9.6%	68.9%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	6	0.7%	98.9%	646	8.0%	76.9%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	3	0.4%	99.3%	462	5.7%	82.6%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	3	0.4%	99.6%	384	4.7%	87.3%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	0.1%	99.8%	251	3.1%	90.4%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	1	0.1%	99.9%	180	2.2%	92.6%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	1	0.1%	100.0%	236	2.9%	95.6%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	114	1.4%	97.0%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	76	0.9%	97.9%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	51	0.6%	98.5%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	42	0.5%	99.0%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	21	0.3%	99.3%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	18	0.2%	99.5%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.1%	99.6%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	9	0.1%	99.8%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	10	0.1%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	8,103			838			8,104			230		

Notes:

Total Records Reported by this PSAP: 9145
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 9145

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	627	93.0%	93.0%	3	1.9%	1.9%	73	10.8%	10.8%	26	83.9%	83.9%
<= 0m 20s	44	6.5%	99.6%	40	25.6%	27.6%	103	15.3%	26.1%	1	3.2%	87.1%
<= 0m 30s	3	0.4%	100.0%	60	38.5%	66.0%	89	13.2%	39.3%	4	12.9%	100.0%
<= 0m 40s	0	0.0%	100.0%	24	15.4%	81.4%	111	16.5%	55.8%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	13	8.3%	89.7%	72	10.7%	66.5%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	8	5.1%	94.9%	59	8.8%	75.2%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	4	2.6%	97.4%	83	12.3%	87.5%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	1	0.6%	98.1%	37	5.5%	93.0%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	0.6%	98.7%	19	2.8%	95.8%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.6%	99.4%	10	1.5%	97.3%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.4%	4	0.6%	97.9%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.4%	5	0.7%	98.7%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	0.6%	100.0%	4	0.6%	99.3%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.4%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.3%	99.7%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	674			156			674			31		

Notes:

Total Records Reported by this PSAP: 760
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 760

Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 4/1/2016 To 4/26/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	400	97.8%	97.8%	0	0.0%	0.0%	31	7.6%	7.6%	16	94.1%	94.1%
<= 0m 20s	7	1.7%	99.5%	15	14.6%	14.6%	50	12.2%	19.8%	1	5.9%	100.0%
<= 0m 30s	2	0.5%	100.0%	56	54.4%	68.9%	55	13.4%	33.3%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	13	12.6%	81.6%	60	14.7%	47.9%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	6	5.8%	87.4%	41	10.0%	57.9%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	6	5.8%	93.2%	26	6.4%	64.3%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	4	3.9%	97.1%	81	19.8%	84.1%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	0	0.0%	97.1%	29	7.1%	91.2%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	1.0%	98.1%	10	2.4%	93.6%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	2	1.9%	100.0%	5	1.2%	94.9%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	6	1.5%	96.3%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.7%	97.1%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.7%	97.8%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.5%	98.3%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.7%	99.0%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.0%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.3%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.5%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.5%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	99.8%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.2%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	409			103			409			17		

Notes:

Total Records Reported by this PSAP: 482
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 482

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 4/1/2016 To 5/31/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1508	98.8%	98.8%	0	0.0%	0.0%	109	7.1%	7.1%	25	100.0%	100.0%
<= 0m 20s	18	1.2%	99.9%	94	18.3%	18.3%	167	10.9%	18.1%	0	0.0%	100.0%
<= 0m 30s	1	0.1%	100.0%	110	21.4%	39.7%	198	13.0%	31.0%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	76	14.8%	54.5%	218	14.3%	45.3%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	63	12.3%	66.7%	136	8.9%	54.2%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	59	11.5%	78.2%	138	9.0%	63.3%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	82	16.0%	94.2%	301	19.7%	83.0%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	22	4.3%	98.4%	119	7.8%	90.8%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	5	1.0%	99.4%	64	4.2%	95.0%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	2	0.4%	99.8%	30	2.0%	96.9%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.2%	100.0%	17	1.1%	98.0%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.5%	98.5%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.3%	98.8%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.3%	99.1%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.2%	99.3%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.2%	99.5%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.6%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.2%	99.8%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,527			514			1,527			25		

Notes:

Total Records Reported by this PSAP: 1647
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1647

Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 4/1/2016 To 5/24/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1920	99.7%	99.7%	0	0.0%	0.0%	224	11.6%	11.6%	53	94.6%	94.6%
<= 0m 20s	4	0.2%	99.9%	39	11.4%	11.4%	210	10.9%	22.5%	2	3.6%	98.2%
<= 0m 30s	1	0.1%	100.0%	106	31.0%	42.4%	215	11.2%	33.7%	0	0.0%	98.2%
<= 0m 40s	0	0.0%	100.0%	93	27.2%	69.6%	235	12.2%	45.9%	0	0.0%	98.2%
<= 0m 50s	0	0.0%	100.0%	42	12.3%	81.9%	221	11.5%	57.4%	1	1.8%	100.0%
<= 1m 0s	0	0.0%	100.0%	28	8.2%	90.1%	156	8.1%	65.5%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	22	6.4%	96.5%	336	17.5%	83.0%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	8	2.3%	98.8%	138	7.2%	90.1%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	0.3%	99.1%	63	3.3%	93.4%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.1%	27	1.4%	94.8%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	1	0.3%	99.4%	22	1.1%	95.9%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.4%	10	0.5%	96.5%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	0.3%	99.7%	14	0.7%	97.2%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.7%	11	0.6%	97.8%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	99.7%	18	0.9%	98.7%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	99.7%	9	0.5%	99.2%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	99.7%	3	0.2%	99.3%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	99.7%	1	0.1%	99.4%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	1	0.3%	100.0%	5	0.3%	99.6%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.7%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,925			342			1,925			56		

Notes:

Total Records Reported by this PSAP: 2211
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2211

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1016	98.5%	98.5%	0	0.0%	0.0%	108	10.5%	10.5%	0	0.0%	100.0%
<= 0m 20s	13	1.3%	99.8%	30	9.0%	9.0%	108	10.5%	21.0%	0	0.0%	100.0%
<= 0m 30s	2	0.2%	100.0%	73	21.9%	30.9%	126	12.2%	33.2%	0	0.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	70	21.0%	52.0%	128	12.4%	45.6%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	44	13.2%	65.2%	120	11.6%	57.2%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	38	11.4%	76.6%	105	10.2%	67.4%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	61	18.3%	94.9%	203	19.7%	87.1%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	11	3.3%	98.2%	69	6.7%	93.8%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	2	0.6%	98.8%	29	2.8%	96.6%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	2	0.6%	99.4%	12	1.2%	97.8%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.4%	7	0.7%	98.4%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.4%	4	0.4%	98.8%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.4%	4	0.4%	99.2%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.4%	1	0.1%	99.3%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	1	0.3%	99.7%	1	0.1%	99.4%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	99.7%	3	0.3%	99.7%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	99.7%	2	0.2%	99.9%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	99.7%	0	0.0%	99.9%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	1	0.3%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	1,031			333			1,031			0		

Notes:

Total Records Reported by this PSAP: 1152
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1152

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2342	97.5%	97.5%	0	0.0%	0.0%	130	5.4%	5.4%	71	94.7%	94.7%
<= 0m 20s	59	2.5%	100.0%	67	24.2%	24.2%	226	9.4%	14.8%	0	0.0%	94.7%
<= 0m 30s	1	0.0%	100.0%	124	44.8%	69.0%	263	10.9%	25.8%	4	5.3%	100.0%
<= 0m 40s	0	0.0%	100.0%	40	14.4%	83.4%	252	10.5%	36.2%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	14	5.1%	88.4%	188	7.8%	44.1%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	13	4.7%	93.1%	149	6.2%	50.3%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	8	2.9%	96.0%	373	15.5%	65.8%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	6	2.2%	98.2%	242	10.1%	75.9%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	3	1.1%	99.3%	132	5.5%	81.4%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.4%	99.6%	129	5.4%	86.7%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.6%	87	3.6%	90.3%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	1	0.4%	100.0%	63	2.6%	93.0%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	56	2.3%	95.3%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	31	1.3%	96.6%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	34	1.4%	98.0%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	11	0.5%	98.5%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	13	0.5%	99.0%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	7	0.3%	99.3%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	99.5%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.2%	99.6%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	99.9%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.1%	100.0%	0	0.0%	100.0%
Tot. Counts:	2,402			277			2,403			75		

Notes:

Total Records Reported by this PSAP: 2637
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 2637

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	864	97.6%	97.6%	0	0.0%	0.0%	77	8.7%	8.7%	21	80.8%	80.8%
<= 0m 20s	19	2.1%	99.8%	0	0.0%	0.0%	79	8.9%	17.6%	1	3.8%	84.6%
<= 0m 30s	2	0.2%	100.0%	16	26.7%	26.7%	57	6.4%	24.1%	4	15.4%	100.0%
<= 0m 40s	0	0.0%	100.0%	10	16.7%	43.3%	39	4.4%	28.5%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	13	21.7%	65.0%	43	4.9%	33.3%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	6	10.0%	75.0%	52	5.9%	39.2%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	10	16.7%	91.7%	153	17.3%	56.5%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	1	1.7%	93.3%	101	11.4%	67.9%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	1	1.7%	95.0%	56	6.3%	74.2%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	3	5.0%	100.0%	35	4.0%	78.2%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	31	3.5%	81.7%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	23	2.6%	84.3%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	24	2.7%	87.0%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	23	2.6%	89.6%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	33	3.7%	93.3%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	20	2.3%	95.6%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	12	1.4%	96.9%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.9%	97.9%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.7%	98.5%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.3%	98.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.0%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.5%	99.4%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.5%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.8%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	885			60			885			26		

Notes:

Total Records Reported by this PSAP: 1006
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 1006

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 4/1/2016 To 6/30/2016

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	825	96.6%	96.6%	18	8.3%	8.3%	31	3.6%	3.6%	29	69.0%	69.0%
<= 0m 20s	25	2.9%	99.5%	114	52.5%	60.8%	49	5.7%	9.4%	5	11.9%	81.0%
<= 0m 30s	3	0.4%	99.9%	51	23.5%	84.3%	96	11.2%	20.6%	8	19.0%	100.0%
<= 0m 40s	0	0.0%	99.9%	15	6.9%	91.2%	111	13.0%	33.6%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	99.9%	11	5.1%	96.3%	78	9.1%	42.7%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	99.9%	3	1.4%	97.7%	74	8.7%	51.4%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	99.9%	0	0.0%	97.7%	199	23.3%	74.7%	0	0.0%	100.0%
<= 2m 0s	1	0.1%	100.0%	2	0.9%	98.6%	102	11.9%	86.7%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	98.6%	49	5.7%	92.4%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	1	0.5%	99.1%	16	1.9%	94.3%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.1%	9	1.1%	95.3%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.1%	7	0.8%	96.1%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	1	0.5%	99.5%	4	0.5%	96.6%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	1	0.5%	100.0%	9	1.1%	97.7%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	8	0.9%	98.6%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	4	0.5%	99.1%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.4%	99.4%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.4%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.4%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.5%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.2%	99.8%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	854			217			854			42		

Notes:

Total Records Reported by this PSAP: 948
 Number of Records not Processed due to Bad Data: 0
 Total Records Analyzed: 948