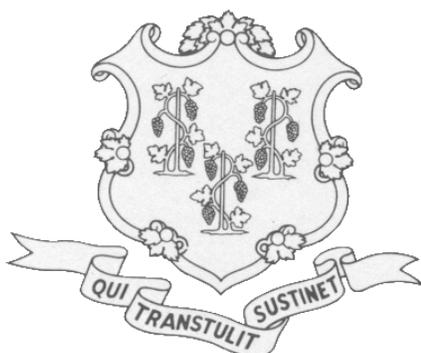


**Department of Emergency Services and  
Public Protection  
Division of Statewide Emergency Telecommunications**

**E9-1-1 PSAP  
TOTAL CALL COUNT REPORTS**



**January - March 2015**

## E9-1-1 TOTAL CALL COUNT REPORT 1st QUARTER 2015

### Executive Summary

All 103 PSAPs submitted an E9-1-1 Total Call Report for the first quarter of 2015.

One PSAP did not achieve the State standard that requires that 90% of all 9-1-1 calls received by the PSAP be answered in ten seconds.

- Bridgeport Public Safety Communications Center answered 88.6% of 9-1-1 calls in 10 sec of receipt.

The statewide average for all PSAPs during the first quarter was 95.7%.

Percent of 9-1-1 Calls Answered in 10 Seconds 1st Quarter 2015							
Groton ECC	99.9%	Glastonbury PD	98.9%	New London PD	98.2%	Windsor Locks PD	96.6%
Wallingford PD	99.9%	LCD	98.9%	North Haven PD	98.2%	Avon PD	96.5%
NWCTPSECC	99.8%	Madison PD	98.9%	Old Saybrook PD	98.2%	CSP Troop L	96.4%
Willimantic ECC	99.8%	Manchester PD	98.9%	Plymouth PD	98.2%	Winsted PD	96.3%
Branford PD	99.7%	Newtown ECC	98.9%	Cromwell PD	98.1%	Guilford ECC	95.9%
New Milford PD	99.6%	Orange PD	98.9%	Greenwich PD	98.1%	All PSAPs (Average)	95.7%
Southington PD	99.6%	Quinebaug Valley ECC	98.9%	Hamden ECC	98.0%	New Canaan PD	95.7%
West Haven ERS	99.5%	Stratford PD	98.9%	Newington PD	98.0%	Thomaston PD	95.7%
Bethel PD	99.4%	UCONN PD	98.8%	Wolcott PD	98.0%	CSP Troop G	95.6%
Bristol PD	99.4%	Stonington PD	98.7%	Derby PD	97.9%	Woodbridge PD	95.6%
Brookfield PD	99.4%	Valley Shore ECC	98.7%	Weston ECC	97.8%	Montville ECC	95.5%
CSP BIA	99.4%	SCRECC	98.6%	Ansonia PD	97.6%	Redding ECC	95.5%
South Windsor PD	99.4%	Watertown PD	98.6%	Berlin PD	97.6%	Middletown FD	95.3%
Waterford ECC	99.4%	Westport PD	98.6%	Granby PD	97.6%	CSP Troop C	95.1%
West Hartford PD	99.4%	Bloomfield PD	98.5%	Norwalk PD	97.6%	Rocky Hill PD	95.0%
Farmington PD	99.3%	Easton PD	98.5%	Windsor PD	97.6%	North Branford PD	94.8%
Ridgefield PD	99.3%	Milford PD	98.5%	Monroe PD	97.5%	New Fairfield ECC	94.7%
Trumbull PD	99.3%	Naugatuck PD	98.5%	Shelton PD	97.5%	New Britain ERC	94.2%
Colchester ECC	99.2%	Norwich PD	98.5%	East Windsor PD	97.4%	New Haven ERC	94.2%
Cheshire PD	99.1%	Tolland County ECC	98.5%	Enfield ECC	97.0%	CSP Troop I	93.6%
East Lyme ECC	99.1%	Danbury FD	98.4%	Seymour PD	97.0%	Suffield PD	93.4%
Plainville PD	99.1%	Fairfield ECC	98.4%	Southbury Public Safety	96.9%	Hartford ECC	93.2%
Simsbury PD	99.1%	Wilton PD	98.4%	Canton PD	96.8%	Waterbury PD	92.0%
East Hartford PD	99.0%	Clinton ECC	98.3%	Darien PD	96.8%	CSP Troop H	91.0%
Vernon PD	99.0%	Ledyard ECC	98.3%	Meriden PD	96.8%	Stamford ECC	90.8%
East Haven FD	98.9%	Wethersfield PD	98.3%	Putnam PD	96.7%	Bridgeport PSCC	88.6%

# Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --  
3/31/2015

For Date Range From 1/1/2015 To

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	442127	95.7%	95.7%	3025	2.7%	4.4%	55706	12.1%	12.1%	19365	80.7%	80.7%
<= 0m 20s	16583	3.6%	99.3%	37863	33.9%	38.3%	52215	11.3%	23.4%	1102	4.6%	85.3%
<= 0m 30s	2434	0.5%	99.8%	32018	28.7%	66.9%	56440	12.2%	35.6%	2353	9.8%	95.1%
<= 0m 40s	209	0.0%	99.9%	16380	14.7%	81.6%	55987	12.1%	47.7%	32	0.1%	95.2%
<= 0m 50s	76	0.0%	99.9%	7337	6.6%	88.1%	38115	8.3%	55.9%	24	0.1%	95.3%
<= 1m 0s	40	0.0%	99.9%	4312	3.9%	92.0%	29776	6.4%	62.4%	15	0.1%	95.4%
<= 1m 30s	48	0.0%	99.9%	5704	5.1%	97.1%	64471	14.0%	76.3%	23	0.1%	95.5%
<= 2m 0s	33	0.0%	99.9%	1710	1.5%	98.6%	38433	8.3%	84.7%	12	0.1%	95.5%
<= 2m 30s	8	0.0%	99.9%	621	0.6%	99.2%	23453	5.1%	89.7%	7	0.0%	95.6%
<= 3m 0s	1	0.0%	99.9%	326	0.3%	99.5%	14066	3.0%	92.8%	7	0.0%	95.6%
<= 3m 30s	2	0.0%	99.9%	158	0.1%	99.6%	8777	1.9%	94.7%	5	0.0%	95.6%
<= 4m 0s	18	0.0%	99.9%	93	0.1%	99.7%	5899	1.3%	96.0%	9	0.0%	95.7%
<= 4m 30s	0	0.0%	99.9%	49	0.0%	99.8%	4053	0.9%	96.8%	10	0.0%	95.7%
<= 5m 0s	1	0.0%	99.9%	32	0.0%	99.8%	2838	0.6%	97.5%	4	0.0%	95.7%
<= 6m 0s	0	0.0%	99.9%	45	0.0%	99.8%	3726	0.8%	98.3%	7	0.0%	95.7%
<= 7m 0s	2	0.0%	99.9%	17	0.0%	99.8%	2256	0.5%	98.8%	10	0.0%	95.8%
<= 8m 0s	1	0.0%	99.9%	9	0.0%	99.9%	1508	0.3%	99.1%	5	0.0%	95.8%
<= 9m 0s	1	0.0%	99.9%	7	0.0%	99.9%	1109	0.2%	99.3%	5	0.0%	95.8%
<= 10m 0s	1	0.0%	99.9%	2	0.0%	99.9%	740	0.2%	99.5%	8	0.0%	95.9%
<= 11m 0s	1	0.0%	99.9%	5	0.0%	99.9%	501	0.1%	99.6%	7	0.0%	95.9%
<= 12m 0s	1	0.0%	99.9%	2	0.0%	99.9%	377	0.1%	99.7%	4	0.0%	95.9%
<= 13m 0s	6	0.0%	99.9%	2	0.0%	99.9%	249	0.1%	99.7%	10	0.0%	96.0%
<= 14m 0s	1	0.0%	99.9%	4	0.0%	99.9%	195	0.0%	99.8%	6	0.0%	96.0%
<= 15m 0s	0	0.0%	99.9%	1	0.0%	99.9%	152	0.0%	99.8%	3	0.0%	96.0%
<= 16m 0s	4	0.0%	99.9%	0	0.0%	99.9%	79	0.0%	99.8%	3	0.0%	96.0%
<= 17m 0s	0	0.0%	99.9%	1	0.0%	99.9%	62	0.0%	99.8%	10	0.0%	96.0%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.9%	52	0.0%	99.8%	7	0.0%	96.1%
<= 19m 0s	1	0.0%	99.9%	0	0.0%	99.9%	33	0.0%	99.8%	4	0.0%	96.1%
<= 20m 0s	1	0.0%	99.9%	6	0.0%	99.9%	29	0.0%	99.9%	4	0.0%	96.1%
>= 20m 0s	257	0.1%	100.0	84	0.1%	100.0	570	0.1%	100.0	734	3.1%	99.2%
<b>Tot. Counts:</b>	461,857			109,81			461,867			23,795		

**Notes:**

# Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1459	97.6%	97.6%	0	0.0%	0.0%	107	7.2%	7.2%	34	89.5%	89.5%
<= 0m 20s	31	2.1%	99.7%	56	9.1%	9.1%	126	8.4%	15.6%	1	2.6%	92.1%
<= 0m 30s	4	0.3%	99.9%	155	25.1%	34.2%	136	9.1%	24.7%	3	7.9%	100.0
<= 0m 40s	1	0.1%	100.0	184	29.8%	64.0%	170	11.4%	36.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	104	16.9%	80.9%	208	13.9%	50.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	52	8.4%	89.3%	186	12.4%	62.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	53	8.6%	97.9%	319	21.3%	83.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.3%	99.2%	119	8.0%	91.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.5%	58	3.9%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.7%	26	1.7%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	15	1.0%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	11	0.7%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,495			617			1,495			38		

**Notes:**

Total Records Reported by this PSAP: 1634  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1634

# Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1310	96.5%	96.5%	0	0.0%	0.0%	104	7.7%	7.7%	35	83.3%	83.3%
<= 0m 20s	45	3.3%	99.9%	90	14.9%	14.9%	144	10.6%	18.3%	0	0.0%	83.3%
<= 0m 30s	2	0.1%	100.0	79	13.0%	27.9%	130	9.6%	27.9%	7	16.7%	100.0
<= 0m 40s	0	0.0%	100.0	60	9.9%	37.8%	143	10.5%	38.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	69	11.4%	49.2%	82	6.0%	44.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	78	12.9%	62.0%	64	4.7%	49.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	188	31.0%	93.1%	221	16.3%	65.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	28	4.6%	97.7%	223	16.4%	81.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	1.2%	98.8%	108	8.0%	89.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.0%	36	2.7%	92.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.0%	30	2.2%	94.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.0%	7	0.5%	95.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.3%	99.3%	12	0.9%	96.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	6	0.4%	96.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	3	0.5%	99.8%	10	0.7%	97.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	0.7%	97.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.4%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.2%	100.0	6	0.4%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,357			606			1,357			42		

**Notes:**

Total Records Reported by this PSAP: 1497  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1497

# Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1394	97.6%	97.6%	3	0.5%	0.5%	59	4.1%	4.1%	25	80.6%	80.6%
<= 0m 20s	31	2.2%	99.8%	87	15.4%	15.9%	116	8.1%	12.3%	1	3.2%	83.9%
<= 0m 30s	3	0.2%	100.0	189	33.5%	49.4%	121	8.5%	20.7%	5	16.1%	100.0
<= 0m 40s	0	0.0%	100.0	136	24.1%	73.5%	188	13.2%	33.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	56	9.9%	83.4%	146	10.2%	44.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	42	7.4%	90.8%	112	7.8%	52.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	39	6.9%	97.7%	242	16.9%	68.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.2%	98.9%	130	9.1%	78.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.9%	92	6.4%	84.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.5%	99.5%	67	4.7%	89.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	40	2.8%	91.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.6%	31	2.2%	94.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	12	0.8%	95.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	16	1.1%	96.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.4%	100.0	20	1.4%	97.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.1%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,428			565			1,428			31		

**Notes:**

Total Records Reported by this PSAP: 1570  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1570

# Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1253	99.4%	99.4%	0	0.0%	0.0%	88	7.0%	7.0%	48	98.0%	98.0%
<= 0m 20s	6	0.5%	99.9%	29	18.2%	18.2%	133	10.6%	17.5%	1	2.0%	100.0
<= 0m 30s	1	0.1%	100.0	72	45.3%	63.5%	120	9.5%	27.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	32	20.1%	83.6%	192	15.2%	42.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	5.7%	89.3%	153	12.1%	54.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.1%	92.5%	144	11.4%	65.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	2.5%	95.0%	235	18.7%	84.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.9%	96.9%	88	7.0%	91.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	97.5%	40	3.2%	94.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	98.1%	17	1.3%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	98.7%	13	1.0%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.6%	99.4%	9	0.7%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.6%	100.0	9	0.7%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,260			159			1,260			49		

**Notes:**

Total Records Reported by this PSAP: 1462  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1462

# Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	2763	98.5%	98.5%	4	0.4%	0.4%	284	10.1%	10.1%	108	92.3%	92.3%
<= 0m 20s	41	1.5%	99.9%	40	4.0%	4.4%	472	16.8%	26.9%	2	1.7%	94.0%
<= 0m 30s	2	0.1%	100.0	148	14.7%	19.1%	293	10.4%	37.4%	7	6.0%	100.0
<= 0m 40s	0	0.0%	100.0	199	19.8%	38.9%	264	9.4%	46.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	190	18.9%	57.9%	243	8.7%	55.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	130	12.9%	70.8%	224	8.0%	63.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	221	22.0%	92.8%	555	19.8%	83.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	50	5.0%	97.8%	243	8.7%	91.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	13	1.3%	99.1%	95	3.4%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.5%	99.6%	38	1.4%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.7%	25	0.9%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	0.3%	100.0	14	0.5%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	16	0.6%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,806			1,004			2,806			117		

**Notes:**

Total Records Reported by this PSAP: 3165  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3165

# Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	2309	99.7%	99.7%	0	0.0%	0.0%	130	5.6%	5.6%	57	100.0%	100.0
<= 0m 20s	8	0.3%	100.0	64	26.1%	26.1%	190	8.2%	13.8%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	103	42.0%	68.2%	224	9.7%	23.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	39	15.9%	84.1%	262	11.3%	34.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	5.3%	89.4%	224	9.7%	44.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	3.7%	93.1%	254	11.0%	55.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	3.7%	96.7%	466	20.1%	75.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.8%	97.6%	230	9.9%	85.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.2%	98.8%	139	6.0%	91.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.2%	67	2.9%	94.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.8%	100.0	26	1.1%	95.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	27	1.2%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	20	0.9%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.8%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.6%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,317			245			2,317			57		

**Notes:**

Total Records Reported by this PSAP: 2534  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2534

# Fractile 911 Call Response Time Distribution

Bridgeport Public Safety Communications Ctr.

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	20610	88.6%	88.6%	1	0.0%	0.0%	1822	7.8%	7.8%	1224	71.9%	71.9%
<= 0m 20s	2235	9.6%	98.2%	294	5.7%	5.8%	1719	7.4%	15.2%	84	4.9%	76.9%
<= 0m 30s	254	1.1%	99.3%	678	13.2%	19.0%	1409	6.1%	21.3%	192	11.3%	88.1%
<= 0m 40s	17	0.1%	99.3%	849	16.6%	35.6%	1531	6.6%	27.9%	1	0.1%	88.2%
<= 0m 50s	4	0.0%	99.4%	636	12.4%	48.0%	1431	6.1%	34.0%	2	0.1%	88.3%
<= 1m 0s	5	0.0%	99.4%	609	11.9%	59.9%	1376	5.9%	39.9%	0	0.0%	88.3%
<= 1m 30s	3	0.0%	99.4%	1264	24.7%	84.5%	4044	17.4%	57.3%	0	0.0%	88.3%
<= 2m 0s	14	0.1%	99.4%	451	8.8%	93.3%	3212	13.8%	71.1%	0	0.0%	88.3%
<= 2m 30s	1	0.0%	99.5%	150	2.9%	96.2%	2156	9.3%	80.4%	0	0.0%	88.3%
<= 3m 0s	0	0.0%	99.5%	56	1.1%	97.3%	1341	5.8%	86.1%	0	0.0%	88.3%
<= 3m 30s	0	0.0%	99.5%	29	0.6%	97.9%	797	3.4%	89.5%	0	0.0%	88.3%
<= 4m 0s	0	0.0%	99.5%	14	0.3%	98.2%	564	2.4%	92.0%	1	0.1%	88.4%
<= 4m 30s	0	0.0%	99.5%	5	0.1%	98.3%	422	1.8%	93.8%	0	0.0%	88.4%
<= 5m 0s	0	0.0%	99.5%	3	0.1%	98.3%	241	1.0%	94.8%	0	0.0%	88.4%
<= 6m 0s	0	0.0%	99.5%	4	0.1%	98.4%	361	1.6%	96.4%	1	0.1%	88.4%
<= 7m 0s	0	0.0%	99.5%	2	0.0%	98.4%	207	0.9%	97.3%	0	0.0%	88.4%
<= 8m 0s	0	0.0%	99.5%	0	0.0%	98.4%	117	0.5%	97.8%	0	0.0%	88.4%
<= 9m 0s	0	0.0%	99.5%	0	0.0%	98.4%	106	0.5%	98.2%	1	0.1%	88.5%
<= 10m 0s	0	0.0%	99.5%	0	0.0%	98.4%	70	0.3%	98.5%	1	0.1%	88.5%
<= 11m 0s	0	0.0%	99.5%	0	0.0%	98.4%	41	0.2%	98.7%	1	0.1%	88.6%
<= 12m 0s	0	0.0%	99.5%	1	0.0%	98.5%	36	0.2%	98.8%	0	0.0%	88.6%
<= 13m 0s	0	0.0%	99.5%	2	0.0%	98.5%	27	0.1%	99.0%	1	0.1%	88.7%
<= 14m 0s	0	0.0%	99.5%	0	0.0%	98.5%	21	0.1%	99.1%	0	0.0%	88.7%
<= 15m 0s	0	0.0%	99.5%	0	0.0%	98.5%	17	0.1%	99.1%	1	0.1%	88.7%
<= 16m 0s	0	0.0%	99.5%	0	0.0%	98.5%	13	0.1%	99.2%	0	0.0%	88.7%
<= 17m 0s	0	0.0%	99.5%	0	0.0%	98.5%	11	0.0%	99.2%	0	0.0%	88.7%
<= 18m 0s	0	0.0%	99.5%	0	0.0%	98.5%	11	0.0%	99.3%	0	0.0%	88.7%
<= 19m 0s	0	0.0%	99.5%	0	0.0%	98.5%	7	0.0%	99.3%	1	0.1%	88.8%
<= 20m 0s	0	0.0%	99.5%	0	0.0%	98.5%	1	0.0%	99.3%	1	0.1%	88.8%
>= 20m 0s	112	0.5%	99.9%	31	0.6%	99.1%	59	0.3%	99.6%	70	4.1%	92.9%
<b>Tot. Counts:</b>	23,255			5,079			23,170			1,582		

**Notes:**

Total Records Reported by this PSAP: 27320  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 27320

# Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	5220	99.4%	99.4%	0	0.0%	0.0%	413	7.9%	7.9%	168	99.4%	99.4%
<= 0m 20s	27	0.5%	100.0	13	7.0%	7.0%	498	9.5%	17.4%	0	0.0%	99.4%
<= 0m 30s	2	0.0%	100.0	78	41.7%	48.7%	369	7.0%	24.4%	1	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	44	23.5%	72.2%	371	7.1%	31.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	22	11.8%	84.0%	298	5.7%	37.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	5.3%	89.3%	268	5.1%	42.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	7.0%	96.3%	757	14.4%	56.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.1%	97.3%	580	11.0%	67.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.3%	446	8.5%	76.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.1%	98.4%	424	8.1%	84.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	1.1%	99.5%	250	4.8%	89.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.5%	184	3.5%	92.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.5%	100.0	98	1.9%	94.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	80	1.5%	95.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	73	1.4%	97.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	43	0.8%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.5%	98.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.5%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.4%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	5,249			187			5,249			169		

**Notes:**

Total Records Reported by this PSAP: 5938  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5938

# Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	953	99.4%	99.4%	0	0.0%	0.0%	42	4.4%	4.4%	20	100.0%	100.0
<= 0m 20s	6	0.6%	100.0	21	13.7%	13.7%	80	8.3%	12.7%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	52	34.0%	47.7%	117	12.2%	24.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	40	26.1%	73.9%	140	14.6%	39.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	6.5%	80.4%	135	14.1%	53.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	5.9%	86.3%	109	11.4%	65.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	8.5%	94.8%	191	19.9%	84.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	3.9%	98.7%	54	5.6%	90.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.7%	26	2.7%	93.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.7%	19	2.0%	95.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.7%	12	1.3%	96.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.7%	99.3%	5	0.5%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	3	0.3%	97.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	5	0.5%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.7%	100.0	8	0.8%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	959			153			959			20		

**Notes:**

Total Records Reported by this PSAP: 1039  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1039

# Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	627	96.8%	96.8%	1	0.5%	0.5%	49	7.6%	7.6%	26	92.9%	92.9%
<= 0m 20s	16	2.5%	99.2%	1	0.5%	1.1%	77	11.9%	19.4%	2	7.1%	100.0
<= 0m 30s	5	0.8%	100.0	13	7.0%	8.1%	63	9.7%	29.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	25	13.4%	21.5%	54	8.3%	37.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	28	15.1%	36.6%	55	8.5%	45.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	36	19.4%	55.9%	50	7.7%	53.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	59	31.7%	87.6%	118	18.2%	71.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	15	8.1%	95.7%	87	13.4%	85.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	2.2%	97.8%	49	7.6%	92.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	1.6%	99.5%	15	2.3%	95.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	8	1.2%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.5%	100.0	4	0.6%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.2%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.8%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	648			186			649			28		

**Notes:**

Total Records Reported by this PSAP: 725  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 725

# Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1849	99.1%	99.1%	0	0.0%	0.0%	382	20.5%	20.5%	55	96.5%	96.5%
<= 0m 20s	16	0.9%	100.0	29	5.2%	5.2%	194	10.4%	30.9%	1	1.8%	98.2%
<= 0m 30s	0	0.0%	100.0	145	26.2%	31.5%	198	10.6%	41.5%	1	1.8%	100.0
<= 0m 40s	0	0.0%	100.0	171	30.9%	62.4%	257	13.8%	55.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	113	20.4%	82.8%	224	12.0%	67.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	44	8.0%	90.8%	176	9.4%	76.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	35	6.3%	97.1%	241	12.9%	89.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	2.0%	99.1%	93	5.0%	94.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.5%	36	1.9%	96.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.8%	16	0.9%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	9	0.5%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	6	0.3%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,865			553			1,865			57		

**Notes:**

Total Records Reported by this PSAP: 2093  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2093

# Fractile 911 Call Response Time Distribution

Clinton Emergency Communications Ctr.

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	823	98.3%	98.3%	0	0.0%	0.0%	54	6.5%	6.5%	12	100.0%	100.0
<= 0m 20s	9	1.1%	99.4%	11	6.7%	6.7%	33	3.9%	10.4%	0	0.0%	100.0
<= 0m 30s	5	0.6%	100.0	65	39.4%	46.1%	56	6.7%	17.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	44	26.7%	72.7%	93	11.1%	28.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	20	12.1%	84.8%	70	8.4%	36.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	6.1%	90.9%	60	7.2%	43.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	7.3%	98.2%	115	13.7%	57.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.6%	98.8%	78	9.3%	66.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	99.4%	72	8.6%	75.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	53	6.3%	81.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	29	3.5%	85.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.6%	100.0	30	3.6%	88.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	1.3%	90.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	23	2.7%	92.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	26	3.1%	95.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.7%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	837			165			837			12		

**Notes:**

Total Records Reported by this PSAP: 885  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 885

# Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	3550	99.2%	99.2%	10	0.9%	0.9%	264	7.4%	7.4%	64	91.4%	91.4%
<= 0m 20s	26	0.7%	99.9%	224	19.5%	20.4%	395	11.0%	18.4%	1	1.4%	92.9%
<= 0m 30s	3	0.1%	100.0	454	39.5%	59.9%	424	11.8%	30.3%	5	7.1%	100.0
<= 0m 40s	1	0.0%	100.0	267	23.3%	83.2%	578	16.1%	46.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	92	8.0%	91.2%	431	12.0%	58.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	46	4.0%	95.2%	311	8.7%	67.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	40	3.5%	98.7%	604	16.9%	84.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	0.7%	99.4%	253	7.1%	91.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.7%	106	3.0%	94.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.8%	52	1.5%	95.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	32	0.9%	96.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	32	0.9%	97.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	21	0.6%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	11	0.3%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	19	0.5%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.2%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	10	0.3%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.1%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	6	0.2%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	1	0.1%	100.0	3	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,580			1,148			3,580			70		

**Notes:**

Total Records Reported by this PSAP: 3901  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3901

# Fractile 911 Call Response Time Distribution

Connecticut State Police Bradley Int. Airport

For Date Range From 1/1/2015 To 3/31/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	537	99.4%	99.4%	0	0.0%	0.0%	99	18.3%	18.3%	26	100.0%	100.0
<= 0m 20s	3	0.6%	100.0	32	21.6%	21.6%	76	14.1%	32.4%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	68	45.9%	67.6%	86	15.9%	48.3%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	19	12.8%	80.4%	98	18.1%	66.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	14	9.5%	89.9%	55	10.2%	76.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	4.7%	94.6%	24	4.4%	81.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	3.4%	98.0%	56	10.4%	91.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.0%	21	3.9%	95.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	2.0%	100.0	12	2.2%	97.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.7%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	540			148			540			26		

**Notes:**

Total Records Reported by this PSAP: 939  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 939

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop C

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	13348	95.1%	95.1%	3	0.1%	0.1%	724	5.2%	5.2%	289	90.0%	90.0%
<= 0m 20s	618	4.4%	99.5%	764	34.3%	34.4%	1052	7.5%	12.7%	13	4.0%	94.1%
<= 0m 30s	58	0.4%	100.0	688	30.9%	65.3%	1480	10.5%	23.2%	12	3.7%	97.8%
<= 0m 40s	4	0.0%	100.0	350	15.7%	81.1%	1779	12.7%	35.9%	0	0.0%	97.8%
<= 0m 50s	1	0.0%	100.0	146	6.6%	87.6%	1300	9.3%	45.1%	0	0.0%	97.8%
<= 1m 0s	0	0.0%	100.0	92	4.1%	91.7%	1077	7.7%	52.8%	0	0.0%	97.8%
<= 1m 30s	1	0.0%	100.0	98	4.4%	96.1%	2450	17.5%	70.3%	1	0.3%	98.1%
<= 2m 0s	0	0.0%	100.0	40	1.8%	97.9%	1417	10.1%	80.4%	0	0.0%	98.1%
<= 2m 30s	0	0.0%	100.0	15	0.7%	98.6%	837	6.0%	86.3%	1	0.3%	98.4%
<= 3m 0s	0	0.0%	100.0	7	0.3%	98.9%	499	3.6%	89.9%	0	0.0%	98.4%
<= 3m 30s	0	0.0%	100.0	6	0.3%	99.2%	357	2.5%	92.4%	1	0.3%	98.8%
<= 4m 0s	0	0.0%	100.0	5	0.2%	99.4%	221	1.6%	94.0%	0	0.0%	98.8%
<= 4m 30s	0	0.0%	100.0	5	0.2%	99.6%	189	1.3%	95.4%	0	0.0%	98.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	112	0.8%	96.2%	0	0.0%	98.8%
<= 6m 0s	0	0.0%	100.0	4	0.2%	99.8%	178	1.3%	97.4%	0	0.0%	98.8%
<= 7m 0s	0	0.0%	100.0	1	0.0%	99.9%	98	0.7%	98.1%	0	0.0%	98.8%
<= 8m 0s	0	0.0%	100.0	1	0.0%	99.9%	77	0.5%	98.7%	0	0.0%	98.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	44	0.3%	99.0%	0	0.0%	98.8%
<= 10m 0s	0	0.0%	100.0	1	0.0%	100.0	29	0.2%	99.2%	0	0.0%	98.8%
<= 11m 0s	0	0.0%	100.0	1	0.0%	100.0	21	0.1%	99.3%	0	0.0%	98.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.2%	99.5%	0	0.0%	98.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.1%	99.6%	0	0.0%	98.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	98.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	98.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.8%	0	0.0%	98.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.8%	0	0.0%	98.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	98.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	98.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	98.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.1%	100.0	0	0.0%	98.8%
<b>Tot. Counts:</b>	14,030			2,227			14,033			317		

**Notes:**

Total Records Reported by this PSAP: 14976  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 14976

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	40182	95.6%	95.6%	30	0.2%	0.2%	11576	27.6%	27.6%	2377	87.5%	87.5%
<= 0m 20s	1557	3.7%	99.4%	9352	55.1%	55.3%	4761	11.3%	38.9%	144	5.3%	92.8%
<= 0m 30s	256	0.6%	100.0	5275	31.1%	86.4%	9703	23.1%	62.0%	195	7.2%	100.0
<= 0m 40s	10	0.0%	100.0	1551	9.1%	95.5%	7810	18.6%	80.6%	1	0.0%	100.0
<= 0m 50s	5	0.0%	100.0	397	2.3%	97.8%	3320	7.9%	88.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	163	1.0%	98.8%	1711	4.1%	92.5%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	147	0.9%	99.7%	2036	4.8%	97.4%	0	0.0%	100.0
<= 2m 0s	1	0.0%	100.0	34	0.2%	99.9%	584	1.4%	98.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	8	0.0%	99.9%	186	0.4%	99.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.0%	99.9%	98	0.2%	99.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.0%	99.9%	64	0.2%	99.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	4	0.0%	100.0	27	0.1%	99.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	27	0.1%	99.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.0%	99.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.0%	100.0	27	0.1%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	16	0.0%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	42,012			16,973			42,012			2,717		

**Notes:**

Total Records Reported by this PSAP: 51085  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 51085

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	28550	91.0%	91.0%	2379	16.5%	16.5%	7022	22.4%	22.4%	2007	74.2%	74.2%
<= 0m 20s	2367	7.5%	98.5%	7921	55.0%	71.5%	8457	26.9%	49.3%	217	8.0%	82.2%
<= 0m 30s	385	1.2%	99.7%	2893	20.1%	91.6%	6352	20.2%	69.6%	392	14.5%	96.7%
<= 0m 40s	36	0.1%	99.8%	744	5.2%	96.7%	4181	13.3%	82.9%	6	0.2%	96.9%
<= 0m 50s	12	0.0%	99.9%	221	1.5%	98.3%	1916	6.1%	89.0%	4	0.1%	97.0%
<= 1m 0s	13	0.0%	99.9%	93	0.6%	98.9%	1092	3.5%	92.5%	5	0.2%	97.2%
<= 1m 30s	7	0.0%	99.9%	91	0.6%	99.5%	1415	4.5%	97.0%	4	0.1%	97.4%
<= 2m 0s	2	0.0%	99.9%	30	0.2%	99.8%	460	1.5%	98.4%	3	0.1%	97.5%
<= 2m 30s	1	0.0%	100.0	14	0.1%	99.9%	171	0.5%	99.0%	0	0.0%	97.5%
<= 3m 0s	0	0.0%	100.0	8	0.1%	99.9%	95	0.3%	99.3%	1	0.0%	97.5%
<= 3m 30s	1	0.0%	100.0	2	0.0%	99.9%	48	0.2%	99.4%	1	0.0%	97.6%
<= 4m 0s	1	0.0%	100.0	2	0.0%	99.9%	31	0.1%	99.5%	0	0.0%	97.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	27	0.1%	99.6%	1	0.0%	97.6%
<= 5m 0s	0	0.0%	100.0	1	0.0%	99.9%	18	0.1%	99.7%	1	0.0%	97.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	14	0.0%	99.7%	0	0.0%	97.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	16	0.1%	99.8%	2	0.1%	97.7%
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	13	0.0%	99.8%	0	0.0%	97.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.0%	99.9%	0	0.0%	97.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	1	0.0%	97.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	1	0.0%	97.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	97.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	1	0.0%	97.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	97.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.0%	97.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	97.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.9%
>= 20m 0s	13	0.0%	100.0	6	0.0%	100.0	23	0.1%	100.0	46	1.7%	99.6%
<b>Tot. Counts:</b>	31,388			14,406			31,384			2,695		

**Notes:**

Total Records Reported by this PSAP: 38353  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 38353

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop I

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	19636	93.6%	93.6%	160	1.8%	1.8%	3772	18.0%	18.0%	1006	66.5%	66.5%
<= 0m 20s	981	4.7%	98.2%	4956	55.5%	57.3%	4098	19.5%	37.5%	149	9.8%	76.3%
<= 0m 30s	287	1.4%	99.6%	2645	29.6%	87.0%	5308	25.3%	62.8%	335	22.1%	98.5%
<= 0m 40s	43	0.2%	99.8%	725	8.1%	95.1%	3664	17.5%	80.3%	7	0.5%	98.9%
<= 0m 50s	20	0.1%	99.9%	199	2.2%	97.3%	1630	7.8%	88.0%	5	0.3%	99.3%
<= 1m 0s	4	0.0%	99.9%	107	1.2%	98.5%	821	3.9%	91.9%	1	0.1%	99.3%
<= 1m 30s	13	0.1%	100.0	89	1.0%	99.5%	992	4.7%	96.7%	5	0.3%	99.7%
<= 2m 0s	2	0.0%	100.0	23	0.3%	99.8%	290	1.4%	98.0%	1	0.1%	99.7%
<= 2m 30s	1	0.0%	100.0	8	0.1%	99.9%	138	0.7%	98.7%	0	0.0%	99.7%
<= 3m 0s	0	0.0%	100.0	7	0.1%	99.9%	68	0.3%	99.0%	0	0.0%	99.7%
<= 3m 30s	1	0.0%	100.0	2	0.0%	100.0	50	0.2%	99.3%	0	0.0%	99.7%
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	25	0.1%	99.4%	0	0.0%	99.7%
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	19	0.1%	99.5%	0	0.0%	99.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.5%	0	0.0%	99.7%
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	19	0.1%	99.6%	1	0.1%	99.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.7%	1	0.1%	99.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.7%	0	0.0%	99.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.8%	0	0.0%	99.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	99.9%
<= 11m 0s	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	99.8%	1	0.1%	99.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	99.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	99.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.8%	0	0.0%	99.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	99.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	99.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	29	0.1%	100.0	1	0.1%	100.0
<b>Tot. Counts:</b>	20,988			8,925			20,987			1,513		

**Notes:**

Total Records Reported by this PSAP: 25223  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 25223

# Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	16051	96.4%	96.4%	60	0.8%	0.8%	2764	16.6%	16.6%	789	95.1%	95.1%
<= 0m 20s	563	3.4%	99.8%	4063	57.3%	58.1%	2067	12.4%	29.0%	16	1.9%	97.0%
<= 0m 30s	27	0.2%	100.0	2091	29.5%	87.6%	3567	21.4%	50.5%	23	2.8%	99.8%
<= 0m 40s	1	0.0%	100.0	508	7.2%	94.7%	3032	18.2%	68.7%	0	0.0%	99.8%
<= 0m 50s	0	0.0%	100.0	149	2.1%	96.8%	1509	9.1%	77.7%	0	0.0%	99.8%
<= 1m 0s	0	0.0%	100.0	77	1.1%	97.9%	879	5.3%	83.0%	0	0.0%	99.8%
<= 1m 30s	0	0.0%	100.0	89	1.3%	99.2%	1427	8.6%	91.6%	0	0.0%	99.8%
<= 2m 0s	0	0.0%	100.0	25	0.4%	99.5%	564	3.4%	95.0%	0	0.0%	99.8%
<= 2m 30s	0	0.0%	100.0	13	0.2%	99.7%	268	1.6%	96.6%	0	0.0%	99.8%
<= 3m 0s	0	0.0%	100.0	4	0.1%	99.8%	145	0.9%	97.5%	0	0.0%	99.8%
<= 3m 30s	0	0.0%	100.0	2	0.0%	99.8%	98	0.6%	98.1%	0	0.0%	99.8%
<= 4m 0s	0	0.0%	100.0	5	0.1%	99.9%	67	0.4%	98.5%	0	0.0%	99.8%
<= 4m 30s	0	0.0%	100.0	1	0.0%	99.9%	46	0.3%	98.7%	0	0.0%	99.8%
<= 5m 0s	0	0.0%	100.0	3	0.0%	99.9%	38	0.2%	99.0%	0	0.0%	99.8%
<= 6m 0s	0	0.0%	100.0	1	0.0%	99.9%	44	0.3%	99.2%	0	0.0%	99.8%
<= 7m 0s	0	0.0%	100.0	2	0.0%	100.0	29	0.2%	99.4%	0	0.0%	99.8%
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	28	0.2%	99.6%	0	0.0%	99.8%
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	21	0.1%	99.7%	1	0.1%	99.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.8%	0	0.0%	99.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	1	0.1%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	16,642			7,095			16,643			830		

**Notes:**

Total Records Reported by this PSAP: 19423  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 19423

# Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1207	98.1%	98.1%	0	0.0%	0.0%	53	4.3%	4.3%	29	87.9%	87.9%
<= 0m 20s	21	1.7%	99.8%	262	38.0%	38.0%	83	6.7%	11.1%	1	3.0%	90.9%
<= 0m 30s	2	0.2%	100.0	217	31.4%	69.4%	158	12.8%	23.9%	3	9.1%	100.0
<= 0m 40s	0	0.0%	100.0	105	15.2%	84.6%	194	15.8%	39.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	55	8.0%	92.6%	153	12.4%	52.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	25	3.6%	96.2%	106	8.6%	60.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	23	3.3%	99.6%	243	19.8%	80.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.1%	99.7%	124	10.1%	90.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.9%	57	4.6%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	100.0	18	1.5%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	12	1.0%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,230			690			1,230			33		

**Notes:**

Total Records Reported by this PSAP: 1327  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1327

# Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	7188	98.4%	98.4%	0	0.0%	0.0%	478	6.5%	6.5%	214	87.3%	87.3%
<= 0m 20s	103	1.4%	99.8%	214	9.5%	9.5%	497	6.8%	13.3%	4	1.6%	89.0%
<= 0m 30s	7	0.1%	99.9%	874	38.9%	48.5%	567	7.8%	21.1%	12	4.9%	93.9%
<= 0m 40s	1	0.0%	99.9%	563	25.1%	73.5%	915	12.5%	33.6%	0	0.0%	93.9%
<= 0m 50s	0	0.0%	99.9%	265	11.8%	85.3%	770	10.5%	44.2%	0	0.0%	93.9%
<= 1m 0s	0	0.0%	99.9%	103	4.6%	89.9%	589	8.1%	52.2%	0	0.0%	93.9%
<= 1m 30s	0	0.0%	99.9%	135	6.0%	95.9%	1225	16.8%	69.0%	0	0.0%	93.9%
<= 2m 0s	0	0.0%	99.9%	48	2.1%	98.1%	714	9.8%	78.8%	0	0.0%	93.9%
<= 2m 30s	0	0.0%	99.9%	21	0.9%	99.0%	472	6.5%	85.2%	0	0.0%	93.9%
<= 3m 0s	0	0.0%	99.9%	10	0.4%	99.5%	296	4.1%	89.3%	0	0.0%	93.9%
<= 3m 30s	0	0.0%	99.9%	4	0.2%	99.6%	187	2.6%	91.9%	0	0.0%	93.9%
<= 4m 0s	0	0.0%	99.9%	1	0.0%	99.7%	136	1.9%	93.7%	0	0.0%	93.9%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	99.7%	100	1.4%	95.1%	0	0.0%	93.9%
<= 5m 0s	0	0.0%	99.9%	1	0.0%	99.7%	84	1.1%	96.2%	0	0.0%	93.9%
<= 6m 0s	0	0.0%	99.9%	2	0.1%	99.8%	79	1.1%	97.3%	0	0.0%	93.9%
<= 7m 0s	0	0.0%	99.9%	2	0.1%	99.9%	39	0.5%	97.9%	0	0.0%	93.9%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	99.9%	42	0.6%	98.4%	0	0.0%	93.9%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	99.9%	27	0.4%	98.8%	0	0.0%	93.9%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	99.9%	19	0.3%	99.1%	0	0.0%	93.9%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	99.9%	10	0.1%	99.2%	0	0.0%	93.9%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	99.9%	20	0.3%	99.5%	0	0.0%	93.9%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	99.9%	12	0.2%	99.6%	0	0.0%	93.9%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.9%	2	0.0%	99.7%	0	0.0%	93.9%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	99.9%	9	0.1%	99.8%	0	0.0%	93.9%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	99.9%	3	0.0%	99.8%	0	0.0%	93.9%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.9%	2	0.0%	99.8%	0	0.0%	93.9%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	93.9%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	93.9%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	93.9%
>= 20m 0s	4	0.1%	100.0	2	0.1%	100.0	7	0.1%	100.0	10	4.1%	98.0%
<b>Tot. Counts:</b>	7,303			2,245			7,304			240		

**Notes:**

Total Records Reported by this PSAP: 8359  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 8359

# Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	982	96.8%	96.8%	0	0.0%	0.0%	78	7.7%	7.7%	33	94.3%	94.3%
<= 0m 20s	28	2.8%	99.6%	42	10.8%	10.8%	96	9.5%	17.2%	1	2.9%	97.1%
<= 0m 30s	4	0.4%	100.0	78	20.0%	30.8%	92	9.1%	26.2%	1	2.9%	100.0
<= 0m 40s	0	0.0%	100.0	86	22.1%	52.8%	146	14.4%	40.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	72	18.5%	71.3%	115	11.3%	52.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	46	11.8%	83.1%	99	9.8%	61.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	46	11.8%	94.9%	193	19.0%	80.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	14	3.6%	98.5%	92	9.1%	89.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	1.0%	99.5%	41	4.0%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.5%	100.0	23	2.3%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	12	1.2%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,014			390			1,014			35		

**Notes:**

Total Records Reported by this PSAP: 1159  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1159

# Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1275	97.9%	97.9%	0	0.0%	0.0%	78	6.0%	6.0%	23	85.2%	85.2%
<= 0m 20s	24	1.8%	99.8%	98	20.0%	20.0%	144	11.1%	17.1%	0	0.0%	85.2%
<= 0m 30s	3	0.2%	100.0	163	33.3%	53.4%	137	10.5%	27.6%	4	14.8%	100.0
<= 0m 40s	0	0.0%	100.0	79	16.2%	69.5%	178	13.7%	41.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	46	9.4%	78.9%	139	10.7%	51.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	28	5.7%	84.7%	104	8.0%	59.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	60	12.3%	96.9%	269	20.7%	80.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.6%	98.6%	135	10.4%	90.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.6%	99.2%	59	4.5%	95.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.4%	27	2.1%	97.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.6%	10	0.8%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	3	0.2%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	8	0.6%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,302			489			1,302			27		

**Notes:**

Total Records Reported by this PSAP: 1409  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1409

# Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	5011	99.0%	99.0%	0	0.0%	0.0%	459	9.1%	9.1%	212	100.0%	100.0
<= 0m 20s	51	1.0%	100.0	46	14.1%	14.1%	483	9.5%	18.6%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	145	44.3%	58.4%	378	7.5%	26.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	83	25.4%	83.8%	374	7.4%	33.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	22	6.7%	90.5%	330	6.5%	40.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	4.6%	95.1%	228	4.5%	44.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	2.4%	97.6%	682	13.5%	57.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.9%	98.5%	673	13.3%	71.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	98.8%	486	9.6%	80.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.6%	99.4%	340	6.7%	87.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	204	4.0%	91.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	93	1.8%	93.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	65	1.3%	94.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.3%	99.7%	45	0.9%	95.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	65	1.3%	96.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	52	1.0%	97.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.5%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.5%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.4%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	5,063			327			5,064			212		

**Notes:**

Total Records Reported by this PSAP: 5856  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5856

# Fractile 911 Call Response Time Distribution

East Haven Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	2559	98.9%	98.9%	1	0.3%	0.3%	125	4.8%	4.8%	51	85.0%	85.0%
<= 0m 20s	11	0.4%	99.3%	80	25.7%	26.0%	129	5.0%	9.8%	0	0.0%	85.0%
<= 0m 30s	6	0.2%	99.5%	101	32.5%	58.5%	159	6.1%	16.0%	0	0.0%	85.0%
<= 0m 40s	8	0.3%	99.8%	56	18.0%	76.5%	160	6.2%	22.1%	1	1.7%	86.7%
<= 0m 50s	2	0.1%	99.9%	26	8.4%	84.9%	142	5.5%	27.6%	0	0.0%	86.7%
<= 1m 0s	0	0.0%	99.9%	17	5.5%	90.4%	139	5.4%	33.0%	0	0.0%	86.7%
<= 1m 30s	2	0.1%	100.0	16	5.1%	95.5%	382	14.8%	47.7%	0	0.0%	86.7%
<= 2m 0s	0	0.0%	100.0	6	1.9%	97.4%	431	16.6%	64.4%	0	0.0%	86.7%
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.4%	276	10.7%	75.0%	0	0.0%	86.7%
<= 3m 0s	0	0.0%	100.0	2	0.6%	98.1%	181	7.0%	82.0%	2	3.3%	90.0%
<= 3m 30s	0	0.0%	100.0	2	0.6%	98.7%	141	5.4%	87.5%	0	0.0%	90.0%
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.7%	94	3.6%	91.1%	0	0.0%	90.0%
<= 4m 30s	0	0.0%	100.0	2	0.6%	99.4%	67	2.6%	93.7%	0	0.0%	90.0%
<= 5m 0s	0	0.0%	100.0	1	0.3%	99.7%	38	1.5%	95.2%	0	0.0%	90.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	45	1.7%	96.9%	0	0.0%	90.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	27	1.0%	98.0%	0	0.0%	90.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.7%	16	0.6%	98.6%	0	0.0%	90.0%
<= 9m 0s	0	0.0%	100.0	1	0.3%	100.0	13	0.5%	99.1%	0	0.0%	90.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.2%	0	0.0%	90.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.5%	0	0.0%	90.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	90.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	90.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	90.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	90.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	90.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	90.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	90.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	90.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	90.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	100.0	6	10.0%	100.0
<b>Tot. Counts:</b>	2,588			311			2,589			60		

**Notes:**

Total Records Reported by this PSAP: 2832  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2832

# Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	899	99.1%	99.1%	0	0.0%	0.0%	36	4.0%	4.0%	16	88.9%	88.9%
<= 0m 20s	6	0.7%	99.8%	11	5.0%	5.0%	37	4.1%	8.0%	1	5.6%	94.4%
<= 0m 30s	1	0.1%	99.9%	43	19.6%	24.7%	67	7.4%	15.4%	1	5.6%	100.0
<= 0m 40s	0	0.0%	99.9%	51	23.3%	47.9%	106	11.7%	27.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	31	14.2%	62.1%	101	11.1%	38.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	18	8.2%	70.3%	93	10.3%	48.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	99.9%	47	21.5%	91.8%	219	24.1%	72.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	99.9%	11	5.0%	96.8%	112	12.3%	85.0%	0	0.0%	100.0
<= 2m 30s	1	0.1%	100.0	5	2.3%	99.1%	46	5.1%	90.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.1%	21	2.3%	92.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.1%	6	0.7%	93.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.9%	100.0	6	0.7%	93.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	19	2.1%	95.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	96.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.0%	97.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.0%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	907			219			907			18		

**Notes:**

Total Records Reported by this PSAP: 972  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 972

# Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1145	97.4%	97.4%	0	0.0%	0.0%	48	4.1%	4.1%	38	62.3%	62.3%
<= 0m 20s	25	2.1%	99.6%	79	13.4%	13.4%	72	6.1%	10.2%	5	8.2%	70.5%
<= 0m 30s	5	0.4%	100.0	215	36.5%	49.9%	97	8.3%	18.5%	6	9.8%	80.3%
<= 0m 40s	0	0.0%	100.0	176	29.9%	79.8%	124	10.6%	29.0%	0	0.0%	80.3%
<= 0m 50s	0	0.0%	100.0	62	10.5%	90.3%	143	12.2%	41.2%	0	0.0%	80.3%
<= 1m 0s	0	0.0%	100.0	22	3.7%	94.1%	145	12.3%	53.5%	1	1.6%	82.0%
<= 1m 30s	0	0.0%	100.0	23	3.9%	98.0%	290	24.7%	78.2%	0	0.0%	82.0%
<= 2m 0s	0	0.0%	100.0	7	1.2%	99.2%	133	11.3%	89.5%	0	0.0%	82.0%
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.5%	51	4.3%	93.9%	1	1.6%	83.6%
<= 3m 0s	0	0.0%	100.0	3	0.5%	100.0	26	2.2%	96.1%	0	0.0%	83.6%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	12	1.0%	97.1%	1	1.6%	85.2%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	98.0%	0	0.0%	85.2%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.7%	0	0.0%	85.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.0%	0	0.0%	85.2%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	85.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	85.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	85.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	1	1.6%	86.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	86.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	86.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	86.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	86.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	86.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	86.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	1	1.6%	88.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	7	11.5%	100.0
<b>Tot. Counts:</b>	1,175			589			1,175			61		

**Notes:**

Total Records Reported by this PSAP: 1340  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1340

# Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	332	98.5%	98.5%	0	0.0%	0.0%	21	6.2%	6.2%	12	100.0%	100.0
<= 0m 20s	5	1.5%	100.0	6	10.9%	10.9%	29	8.6%	14.8%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	10	18.2%	29.1%	31	9.2%	24.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	8	14.5%	43.6%	39	11.6%	35.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	4	7.3%	50.9%	32	9.5%	45.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	14.5%	65.5%	33	9.8%	54.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	16.4%	81.8%	58	17.2%	72.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	7.3%	89.1%	31	9.2%	81.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	3.6%	92.7%	20	5.9%	87.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.8%	94.5%	12	3.6%	90.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.8%	96.4%	5	1.5%	92.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	96.4%	8	2.4%	94.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	1.8%	98.2%	6	1.8%	96.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	1.8%	100.0	1	0.3%	96.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	97.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	1.2%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	337			55			337			12		

**Notes:**

Total Records Reported by this PSAP: 367  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 367

# Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	3194	97.0%	97.0%	0	0.0%	0.0%	247	7.5%	7.5%	75	92.6%	92.6%
<= 0m 20s	89	2.7%	99.7%	15	5.4%	5.4%	280	8.5%	16.0%	1	1.2%	93.8%
<= 0m 30s	9	0.3%	100.0	96	34.8%	40.2%	256	7.8%	23.8%	5	6.2%	100.0
<= 0m 40s	0	0.0%	100.0	78	28.3%	68.5%	307	9.3%	33.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	36	13.0%	81.5%	312	9.5%	42.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	23	8.3%	89.9%	226	6.9%	49.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	5.8%	95.7%	739	22.4%	71.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.1%	96.7%	390	11.8%	83.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.1%	97.8%	206	6.3%	90.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.7%	98.6%	112	3.4%	93.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.7%	99.3%	54	1.6%	95.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	38	1.2%	96.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	99.6%	27	0.8%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	16	0.5%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.4%	100.0	24	0.7%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.6%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,292			276			3,292			81		

**Notes:**

Total Records Reported by this PSAP: 3587  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3587

# Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	3639	98.4%	98.4%	0	0.0%	0.0%	214	5.8%	5.8%	93	92.1%	92.1%
<= 0m 20s	56	1.5%	99.9%	195	28.3%	28.3%	237	6.4%	12.2%	1	1.0%	93.1%
<= 0m 30s	5	0.1%	100.0	282	40.9%	69.1%	352	9.5%	21.7%	7	6.9%	100.0
<= 0m 40s	0	0.0%	100.0	110	15.9%	85.1%	532	14.4%	36.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	51	7.4%	92.5%	370	10.0%	46.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	2.8%	95.2%	325	8.8%	54.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	22	3.2%	98.4%	664	17.9%	72.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.0%	99.4%	377	10.2%	83.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.4%	99.9%	208	5.6%	88.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	100.0	125	3.4%	92.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	74	2.0%	94.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	50	1.4%	95.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	43	1.2%	96.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.9%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	36	1.0%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.6%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,700			690			3,700			101		

**Notes:**

Total Records Reported by this PSAP: 4095  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4095

# Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	2550	99.3%	99.3%	0	0.0%	0.0%	147	5.7%	5.7%	87	96.7%	96.7%
<= 0m 20s	17	0.7%	99.9%	72	15.6%	15.6%	217	8.4%	14.2%	1	1.1%	97.8%
<= 0m 30s	2	0.1%	100.0	163	35.3%	50.9%	253	9.8%	24.0%	2	2.2%	100.0
<= 0m 40s	0	0.0%	100.0	116	25.1%	76.0%	371	14.4%	38.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	47	10.2%	86.1%	279	10.9%	49.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	26	5.6%	91.8%	217	8.4%	57.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	30	6.5%	98.3%	533	20.7%	78.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.3%	99.6%	274	10.7%	89.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.6%	113	4.4%	93.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	52	2.0%	95.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	24	0.9%	96.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.5%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.5%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.5%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,569			462			2,569			90		

**Notes:**

Total Records Reported by this PSAP: 2852  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2852

# Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1728	98.9%	98.9%	0	0.0%	0.0%	82	4.7%	4.7%	37	82.2%	82.2%
<= 0m 20s	18	1.0%	99.9%	50	21.0%	21.0%	142	8.1%	12.8%	3	6.7%	88.9%
<= 0m 30s	2	0.1%	100.0	102	42.9%	63.9%	202	11.6%	24.4%	5	11.1%	100.0
<= 0m 40s	0	0.0%	100.0	52	21.8%	85.7%	261	14.9%	39.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	5.5%	91.2%	240	13.7%	53.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	2.5%	93.7%	191	10.9%	64.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	2.9%	96.6%	335	19.2%	83.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.7%	98.3%	170	9.7%	92.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.8%	99.2%	50	2.9%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	22	1.3%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	12	0.7%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.4%	99.6%	2	0.1%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	9	0.5%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	5	0.3%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.4%	100.0	2	0.1%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,748			238			1,748			45		

**Notes:**

Total Records Reported by this PSAP: 1929  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1929

# Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	779	97.6%	97.6%	0	0.0%	0.0%	33	4.1%	4.1%	16	76.2%	76.2%
<= 0m 20s	14	1.8%	99.4%	40	9.7%	9.7%	64	8.0%	12.2%	0	0.0%	76.2%
<= 0m 30s	5	0.6%	100.0	60	14.6%	24.3%	90	11.3%	23.4%	5	23.8%	100.0
<= 0m 40s	0	0.0%	100.0	72	17.5%	41.7%	90	11.3%	34.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	58	14.1%	55.8%	90	11.3%	46.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	59	14.3%	70.1%	89	11.2%	57.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	102	24.8%	94.9%	173	21.7%	78.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	17	4.1%	99.0%	69	8.6%	87.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.5%	99.5%	33	4.1%	91.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	14	1.8%	93.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	10	1.3%	94.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	1.1%	95.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	8	1.0%	96.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.1%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	798			412			798			21		

**Notes:**

Total Records Reported by this PSAP: 867  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 867

# Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	3922	98.1%	98.1%	0	0.0%	0.0%	472	11.8%	11.8%	148	77.1%	77.1%
<= 0m 20s	69	1.7%	99.8%	33	13.1%	13.1%	455	11.4%	23.2%	4	2.1%	79.2%
<= 0m 30s	8	0.2%	100.0	63	25.1%	38.2%	437	10.9%	34.1%	8	4.2%	83.3%
<= 0m 40s	0	0.0%	100.0	79	31.5%	69.7%	514	12.9%	47.0%	0	0.0%	83.3%
<= 0m 50s	0	0.0%	100.0	27	10.8%	80.5%	411	10.3%	57.2%	0	0.0%	83.3%
<= 1m 0s	0	0.0%	100.0	25	10.0%	90.4%	324	8.1%	65.3%	0	0.0%	83.3%
<= 1m 30s	0	0.0%	100.0	17	6.8%	97.2%	685	17.1%	82.5%	2	1.0%	84.4%
<= 2m 0s	0	0.0%	100.0	2	0.8%	98.0%	325	8.1%	90.6%	0	0.0%	84.4%
<= 2m 30s	0	0.0%	100.0	3	1.2%	99.2%	139	3.5%	94.1%	0	0.0%	84.4%
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.6%	73	1.8%	95.9%	1	0.5%	84.9%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	41	1.0%	96.9%	0	0.0%	84.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	29	0.7%	97.6%	0	0.0%	84.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	18	0.5%	98.1%	1	0.5%	85.4%
<= 5m 0s	0	0.0%	100.0	1	0.4%	100.0	15	0.4%	98.5%	0	0.0%	85.4%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.4%	98.8%	0	0.0%	85.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.0%	1	0.5%	85.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.2%	0	0.0%	85.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.5%	1	0.5%	86.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	86.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	86.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	1	0.5%	87.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	87.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	87.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	87.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	87.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.5%	87.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	24	12.5%	100.0
<b>Tot. Counts:</b>	3,999			251			3,999			192		

**Notes:**

Total Records Reported by this PSAP: 5006  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5006

# Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	3840	99.9%	99.9%	19	1.9%	1.9%	270	7.0%	7.0%	122	100.0%	100.0
<= 0m 20s	5	0.1%	100.0	279	27.4%	29.3%	344	8.9%	16.0%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	365	35.9%	65.2%	378	9.8%	25.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	172	16.9%	82.1%	518	13.5%	39.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	83	8.2%	90.3%	311	8.1%	47.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	36	3.5%	93.8%	190	4.9%	52.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	41	4.0%	97.8%	424	11.0%	63.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	1.2%	99.0%	471	12.2%	75.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.7%	99.7%	429	11.2%	86.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.8%	231	6.0%	92.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	85	2.2%	95.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	59	1.5%	96.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	37	1.0%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	24	0.6%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	19	0.5%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	20	0.5%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.1%	100.0	8	0.2%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,845			1,017			3,845			122		

**Notes:**

Total Records Reported by this PSAP: 4279  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4279

# Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1155	95.9%	95.9%	3	0.7%	0.7%	60	5.0%	5.0%	42	87.5%	87.5%
<= 0m 20s	42	3.5%	99.3%	99	21.8%	22.4%	118	9.8%	14.8%	0	0.0%	87.5%
<= 0m 30s	8	0.7%	100.0	185	40.7%	63.1%	196	16.3%	31.0%	6	12.5%	100.0
<= 0m 40s	0	0.0%	100.0	103	22.6%	85.7%	258	21.4%	52.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	27	5.9%	91.6%	170	14.1%	66.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	18	4.0%	95.6%	96	8.0%	74.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	1.5%	97.1%	168	13.9%	88.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	2.4%	99.6%	74	6.1%	94.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.8%	31	2.6%	97.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	100.0	8	0.7%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,205			455			1,205			48		

**Notes:**

Total Records Reported by this PSAP: 1347  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1347

# Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	5831	98.0%	98.0%	0	0.0%	0.0%	597	10.0%	10.0%	185	88.5%	88.5%
<= 0m 20s	103	1.7%	99.7%	146	28.0%	28.0%	616	10.4%	20.4%	6	2.9%	91.4%
<= 0m 30s	12	0.2%	99.9%	197	37.8%	65.8%	622	10.5%	30.8%	11	5.3%	96.7%
<= 0m 40s	1	0.0%	100.0	98	18.8%	84.6%	686	11.5%	42.4%	0	0.0%	96.7%
<= 0m 50s	0	0.0%	100.0	38	7.3%	91.9%	434	7.3%	49.7%	0	0.0%	96.7%
<= 1m 0s	0	0.0%	100.0	18	3.5%	95.4%	353	5.9%	55.6%	1	0.5%	97.1%
<= 1m 30s	0	0.0%	100.0	14	2.7%	98.1%	877	14.7%	70.3%	1	0.5%	97.6%
<= 2m 0s	0	0.0%	100.0	6	1.2%	99.2%	770	12.9%	83.3%	0	0.0%	97.6%
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.6%	462	7.8%	91.1%	0	0.0%	97.6%
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	187	3.1%	94.2%	0	0.0%	97.6%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	127	2.1%	96.3%	0	0.0%	97.6%
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	58	1.0%	97.3%	0	0.0%	97.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	35	0.6%	97.9%	0	0.0%	97.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.4%	98.3%	0	0.0%	97.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	44	0.7%	99.1%	0	0.0%	97.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	99.3%	0	0.0%	97.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	99.6%	0	0.0%	97.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	0	0.0%	97.6%
<= 10m 0s	1	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	97.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	97.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	97.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.5%	98.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	4	1.9%	100.0
<b>Tot. Counts:</b>	5,949			521			5,949			209		

**Notes:**

Total Records Reported by this PSAP: 6711  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 6711

# Fractile 911 Call Response Time Distribution

Hartford Emergency Communications Ctr.

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	27570	93.2%	93.2%	0	0.0%	0.0%	4057	13.7%	13.7%	1976	89.7%	89.7%
<= 0m 20s	1789	6.0%	99.3%	163	12.0%	12.0%	3154	10.7%	24.4%	82	3.7%	93.4%
<= 0m 30s	206	0.7%	100.0	453	33.3%	45.3%	2073	7.0%	31.4%	141	6.4%	99.8%
<= 0m 40s	11	0.0%	100.0	313	23.0%	68.3%	2262	7.6%	39.0%	0	0.0%	99.8%
<= 0m 50s	3	0.0%	100.0	151	11.1%	79.4%	2051	6.9%	46.0%	0	0.0%	99.8%
<= 1m 0s	0	0.0%	100.0	89	6.5%	85.9%	2102	7.1%	53.1%	0	0.0%	99.8%
<= 1m 30s	0	0.0%	100.0	102	7.5%	93.4%	5579	18.9%	71.9%	0	0.0%	99.8%
<= 2m 0s	0	0.0%	100.0	45	3.3%	96.7%	3166	10.7%	82.6%	0	0.0%	99.8%
<= 2m 30s	0	0.0%	100.0	24	1.8%	98.5%	1803	6.1%	88.7%	0	0.0%	99.8%
<= 3m 0s	0	0.0%	100.0	7	0.5%	99.0%	946	3.2%	91.9%	0	0.0%	99.8%
<= 3m 30s	0	0.0%	100.0	5	0.4%	99.3%	618	2.1%	94.0%	0	0.0%	99.8%
<= 4m 0s	0	0.0%	100.0	3	0.2%	99.6%	384	1.3%	95.3%	0	0.0%	99.8%
<= 4m 30s	0	0.0%	100.0	2	0.1%	99.7%	239	0.8%	96.1%	0	0.0%	99.8%
<= 5m 0s	0	0.0%	100.0	3	0.2%	99.9%	186	0.6%	96.8%	0	0.0%	99.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	284	1.0%	97.7%	0	0.0%	99.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	193	0.7%	98.4%	0	0.0%	99.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	136	0.5%	98.8%	0	0.0%	99.8%
<= 9m 0s	0	0.0%	100.0	1	0.1%	100.0	115	0.4%	99.2%	0	0.0%	99.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	67	0.2%	99.4%	0	0.0%	99.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	44	0.1%	99.6%	0	0.0%	99.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	37	0.1%	99.7%	0	0.0%	99.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.1%	99.8%	0	0.0%	99.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.0%	99.8%	0	0.0%	99.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.1%	99.9%	0	0.0%	99.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	99.9%	0	0.0%	99.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.1%	100.0	4	0.2%	100.0
<b>Tot. Counts:</b>	29,579			1,361			29,580			2,203		

**Notes:**

Total Records Reported by this PSAP: 36467  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 36467

# Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1768	98.3%	98.3%	1	0.1%	0.1%	148	8.2%	8.2%	76	98.7%	98.7%
<= 0m 20s	25	1.4%	99.7%	62	9.1%	9.2%	114	6.3%	14.6%	0	0.0%	98.7%
<= 0m 30s	5	0.3%	100.0	156	22.9%	32.1%	127	7.1%	21.6%	1	1.3%	100.0
<= 0m 40s	0	0.0%	100.0	130	19.1%	51.2%	185	10.3%	31.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	103	15.1%	66.3%	182	10.1%	42.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	67	9.8%	76.1%	192	10.7%	52.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	95	13.9%	90.0%	331	18.4%	71.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	31	4.5%	94.6%	159	8.8%	80.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	19	2.8%	97.4%	75	4.2%	84.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	7	1.0%	98.4%	66	3.7%	87.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	7	1.0%	99.4%	33	1.8%	89.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	0.4%	99.9%	18	1.0%	90.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	13	0.7%	91.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	10	0.6%	91.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	20	1.1%	93.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	5	0.3%	93.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	93.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	94.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	94.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	95.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	95.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	95.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	96.1%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	96.2%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	96.3%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	96.4%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	96.5%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	96.6%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	96.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	59	3.3%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,798			682			1,798			77		

**Notes:**

Total Records Reported by this PSAP: 2077  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2077

# Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	6432	98.9%	98.9%	1	0.1%	0.1%	335	5.2%	5.2%	191	90.5%	90.5%
<= 0m 20s	62	1.0%	99.9%	182	12.5%	12.6%	408	6.3%	11.4%	0	0.0%	90.5%
<= 0m 30s	5	0.1%	100.0	331	22.7%	35.3%	401	6.2%	17.6%	7	3.3%	93.8%
<= 0m 40s	0	0.0%	100.0	274	18.8%	54.1%	514	7.9%	25.5%	0	0.0%	93.8%
<= 0m 50s	1	0.0%	100.0	152	10.4%	64.5%	407	6.3%	31.8%	0	0.0%	93.8%
<= 1m 0s	0	0.0%	100.0	117	8.0%	72.5%	290	4.5%	36.2%	0	0.0%	93.8%
<= 1m 30s	1	0.0%	100.0	170	11.7%	84.2%	717	11.0%	47.2%	0	0.0%	93.8%
<= 2m 0s	1	0.0%	100.0	79	5.4%	89.6%	815	12.5%	59.8%	1	0.5%	94.3%
<= 2m 30s	0	0.0%	100.0	55	3.8%	93.4%	814	12.5%	72.3%	0	0.0%	94.3%
<= 3m 0s	0	0.0%	100.0	50	3.4%	96.8%	608	9.3%	81.6%	0	0.0%	94.3%
<= 3m 30s	0	0.0%	100.0	19	1.3%	98.1%	354	5.4%	87.1%	0	0.0%	94.3%
<= 4m 0s	0	0.0%	100.0	11	0.8%	98.9%	225	3.5%	90.5%	0	0.0%	94.3%
<= 4m 30s	0	0.0%	100.0	6	0.4%	99.3%	119	1.8%	92.4%	0	0.0%	94.3%
<= 5m 0s	0	0.0%	100.0	4	0.3%	99.6%	108	1.7%	94.0%	0	0.0%	94.3%
<= 6m 0s	0	0.0%	100.0	3	0.2%	99.8%	109	1.7%	95.7%	0	0.0%	94.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	69	1.1%	96.8%	0	0.0%	94.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	53	0.8%	97.6%	0	0.0%	94.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	40	0.6%	98.2%	0	0.0%	94.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	40	0.6%	98.8%	0	0.0%	94.3%
<= 11m 0s	0	0.0%	100.0	1	0.1%	99.9%	19	0.3%	99.1%	0	0.0%	94.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	6	0.1%	99.2%	0	0.0%	94.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	10	0.2%	99.4%	0	0.0%	94.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	16	0.2%	99.6%	0	0.0%	94.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	99.6%	0	0.0%	94.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.6%	0	0.0%	94.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	99.7%	0	0.0%	94.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.1%	99.8%	0	0.0%	94.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.0%	99.8%	0	0.0%	94.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.0%	99.8%	0	0.0%	94.3%
>= 20m 0s	0	0.0%	100.0	2	0.1%	100.0	11	0.2%	100.0	12	5.7%	100.0
<b>Tot. Counts:</b>	6,502			1,457			6,503			211		

**Notes:**

Total Records Reported by this PSAP: 7142  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 7142

# Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1021	98.9%	98.9%	0	0.0%	0.0%	41	4.0%	4.0%	18	85.7%	85.7%
<= 0m 20s	10	1.0%	99.9%	17	11.6%	11.6%	68	6.6%	10.6%	1	4.8%	90.5%
<= 0m 30s	1	0.1%	100.0	60	40.8%	52.4%	77	7.5%	18.0%	2	9.5%	100.0
<= 0m 40s	0	0.0%	100.0	35	23.8%	76.2%	110	10.7%	28.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	6.1%	82.3%	87	8.4%	37.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	5.4%	87.8%	72	7.0%	44.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	5.4%	93.2%	219	21.2%	65.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.7%	93.9%	160	15.5%	80.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	2.0%	95.9%	80	7.8%	88.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.4%	97.3%	31	3.0%	91.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	98.0%	26	2.5%	94.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.0%	12	1.2%	95.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.0%	6	0.6%	95.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.0%	2	0.2%	96.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.7%	98.6%	11	1.1%	97.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.7%	99.3%	7	0.7%	97.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.3%	2	0.2%	98.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.7%	100.0	6	0.6%	98.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,032			147			1,032			21		

**Notes:**

Total Records Reported by this PSAP: 1183  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1183

# Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	4989	98.9%	98.9%	0	0.0%	0.0%	370	7.3%	7.3%	163	100.0%	100.0
<= 0m 20s	54	1.1%	100.0	27	14.2%	14.2%	492	9.8%	17.1%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	63	33.2%	47.4%	477	9.5%	26.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	44	23.2%	70.5%	475	9.4%	36.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	21	11.1%	81.6%	455	9.0%	45.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	4.7%	86.3%	386	7.7%	52.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	8.4%	94.7%	1104	21.9%	74.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.1%	96.8%	598	11.9%	86.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.1%	97.9%	269	5.3%	91.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.9%	134	2.7%	94.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	98.4%	86	1.7%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.5%	98.9%	43	0.9%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.5%	99.5%	32	0.6%	97.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.5%	100.0	22	0.4%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.6%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.5%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	5,043			190			5,043			163		

**Notes:**

Total Records Reported by this PSAP: 5648  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5648

# Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	5416	96.8%	96.8%	0	0.0%	99.6%	597	10.7%	10.7%	196	40.7%	40.7%
<= 0m 20s	37	0.7%	97.4%	0	0.0%	99.6%	625	11.2%	21.8%	0	0.0%	40.7%
<= 0m 30s	4	0.1%	97.5%	0	0.0%	99.6%	481	8.6%	30.4%	2	0.4%	41.2%
<= 0m 40s	3	0.1%	97.6%	0	0.0%	99.6%	445	7.9%	38.4%	0	0.0%	41.2%
<= 0m 50s	2	0.0%	97.6%	0	0.0%	99.6%	286	5.1%	43.5%	0	0.0%	41.2%
<= 1m 0s	2	0.0%	97.6%	0	0.0%	99.6%	260	4.6%	48.1%	0	0.0%	41.2%
<= 1m 30s	3	0.1%	97.7%	0	0.0%	99.6%	499	8.9%	57.0%	0	0.0%	41.2%
<= 2m 0s	2	0.0%	97.7%	0	0.0%	99.6%	366	6.5%	63.6%	0	0.0%	41.2%
<= 2m 30s	1	0.0%	97.7%	0	0.0%	99.6%	265	4.7%	68.3%	0	0.0%	41.2%
<= 3m 0s	0	0.0%	97.7%	0	0.0%	99.6%	254	4.5%	72.8%	0	0.0%	41.2%
<= 3m 30s	0	0.0%	97.7%	0	0.0%	99.6%	266	4.8%	77.6%	0	0.0%	41.2%
<= 4m 0s	17	0.3%	98.0%	0	0.0%	99.6%	357	6.4%	84.0%	7	1.5%	42.6%
<= 4m 30s	0	0.0%	98.0%	0	0.0%	99.6%	187	3.3%	87.3%	5	1.0%	43.7%
<= 5m 0s	0	0.0%	98.0%	0	0.0%	99.6%	109	1.9%	89.2%	0	0.0%	43.7%
<= 6m 0s	0	0.0%	98.0%	0	0.0%	99.6%	128	2.3%	91.5%	3	0.6%	44.3%
<= 7m 0s	2	0.0%	98.1%	0	0.0%	99.6%	83	1.5%	93.0%	0	0.0%	44.3%
<= 8m 0s	1	0.0%	98.1%	0	0.0%	99.6%	63	1.1%	94.1%	2	0.4%	44.7%
<= 9m 0s	0	0.0%	98.1%	0	0.0%	99.6%	45	0.8%	94.9%	0	0.0%	44.7%
<= 10m 0s	0	0.0%	98.1%	0	0.0%	99.6%	30	0.5%	95.5%	0	0.0%	44.7%
<= 11m 0s	0	0.0%	98.1%	0	0.0%	99.6%	17	0.3%	95.8%	1	0.2%	44.9%
<= 12m 0s	0	0.0%	98.1%	0	0.0%	99.6%	13	0.2%	96.0%	1	0.2%	45.1%
<= 13m 0s	6	0.1%	98.2%	0	0.0%	99.6%	11	0.2%	96.2%	4	0.8%	45.9%
<= 14m 0s	1	0.0%	98.2%	0	0.0%	99.6%	12	0.2%	96.4%	0	0.0%	45.9%
<= 15m 0s	0	0.0%	98.2%	0	0.0%	99.6%	13	0.2%	96.7%	0	0.0%	45.9%
<= 16m 0s	4	0.1%	98.3%	0	0.0%	99.6%	2	0.0%	96.7%	1	0.2%	46.2%
<= 17m 0s	0	0.0%	98.3%	0	0.0%	99.6%	3	0.1%	96.7%	5	1.0%	47.2%
<= 18m 0s	0	0.0%	98.3%	0	0.0%	99.6%	2	0.0%	96.8%	2	0.4%	47.6%
<= 19m 0s	1	0.0%	98.3%	0	0.0%	99.6%	2	0.0%	96.8%	0	0.0%	47.6%
<= 20m 0s	1	0.0%	98.3%	0	0.0%	99.6%	3	0.1%	96.9%	1	0.2%	47.8%
>= 20m 0s	91	1.6%	99.9%	7	0.4%	100.0	168	3.0%	99.9%	235	48.9%	96.7%
<b>Tot. Counts:</b>	5,594			7			5,592			465		

**Notes:**

Total Records Reported by this PSAP: 6604  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 6604

# Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	5016	95.3%	95.3%	0	0.0%	0.0%	433	8.2%	8.2%	209	85.3%	85.3%
<= 0m 20s	226	4.3%	99.6%	25	7.3%	7.3%	479	9.1%	17.3%	11	4.5%	89.8%
<= 0m 30s	17	0.3%	100.0	79	23.1%	30.4%	339	6.4%	23.8%	19	7.8%	97.6%
<= 0m 40s	0	0.0%	100.0	95	27.8%	58.2%	356	6.8%	30.5%	0	0.0%	97.6%
<= 0m 50s	1	0.0%	100.0	58	17.0%	75.1%	289	5.5%	36.0%	0	0.0%	97.6%
<= 1m 0s	1	0.0%	100.0	23	6.7%	81.9%	284	5.4%	41.4%	0	0.0%	97.6%
<= 1m 30s	0	0.0%	100.0	33	9.6%	91.5%	736	14.0%	55.4%	0	0.0%	97.6%
<= 2m 0s	0	0.0%	100.0	16	4.7%	96.2%	735	14.0%	69.4%	0	0.0%	97.6%
<= 2m 30s	0	0.0%	100.0	8	2.3%	98.5%	591	11.2%	80.6%	0	0.0%	97.6%
<= 3m 0s	0	0.0%	100.0	3	0.9%	99.4%	359	6.8%	87.5%	0	0.0%	97.6%
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.7%	227	4.3%	91.8%	0	0.0%	97.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	135	2.6%	94.3%	0	0.0%	97.6%
<= 4m 30s	0	0.0%	100.0	1	0.3%	100.0	86	1.6%	96.0%	0	0.0%	97.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	63	1.2%	97.2%	0	0.0%	97.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	59	1.1%	98.3%	0	0.0%	97.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.6%	98.9%	0	0.0%	97.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.0%	0	0.0%	97.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.3%	0	0.0%	97.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.6%	1	0.4%	98.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	98.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	98.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	1	0.4%	98.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.4%	98.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	98.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.4%	99.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.2%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	2	0.8%	100.0
<b>Tot. Counts:</b>	5,261			342			5,261			245		

**Notes:**

Total Records Reported by this PSAP: 6122  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 6122

# Fractile 911 Call Response Time Distribution

Milford Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	3342	98.5%	98.5%	0	0.0%	0.0%	141	4.2%	4.2%	83	95.4%	95.4%
<= 0m 20s	40	1.2%	99.7%	37	11.6%	11.6%	165	4.9%	9.0%	1	1.1%	96.6%
<= 0m 30s	9	0.3%	100.0	114	35.6%	47.2%	390	11.5%	20.5%	3	3.4%	100.0
<= 0m 40s	1	0.0%	100.0	98	30.6%	77.8%	509	15.0%	35.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	38	11.9%	89.7%	412	12.1%	47.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	4.4%	94.1%	341	10.1%	57.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	5.0%	99.1%	717	21.1%	78.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	99.1%	310	9.1%	88.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.9%	100.0	137	4.0%	92.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	95	2.8%	94.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	51	1.5%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.7%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	24	0.7%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.6%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.7%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,392			320			3,392			87		

**Notes:**

Total Records Reported by this PSAP: 3710  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3710

# Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1035	97.5%	97.5%	0	0.0%	0.0%	50	4.7%	4.7%	24	43.6%	43.6%
<= 0m 20s	18	1.7%	99.2%	34	7.9%	7.9%	81	7.6%	12.3%	0	0.0%	43.6%
<= 0m 30s	1	0.1%	99.3%	92	21.3%	29.2%	107	10.1%	22.4%	3	5.5%	49.1%
<= 0m 40s	0	0.0%	99.3%	84	19.4%	48.6%	82	7.7%	30.2%	0	0.0%	49.1%
<= 0m 50s	0	0.0%	99.3%	73	16.9%	65.5%	68	6.4%	36.6%	0	0.0%	49.1%
<= 1m 0s	0	0.0%	99.3%	41	9.5%	75.0%	61	5.7%	42.3%	0	0.0%	49.1%
<= 1m 30s	0	0.0%	99.3%	83	19.2%	94.2%	157	14.8%	57.1%	0	0.0%	49.1%
<= 2m 0s	0	0.0%	99.3%	10	2.3%	96.5%	117	11.0%	68.1%	0	0.0%	49.1%
<= 2m 30s	0	0.0%	99.3%	1	0.2%	96.8%	100	9.4%	77.6%	0	0.0%	49.1%
<= 3m 0s	0	0.0%	99.3%	4	0.9%	97.7%	67	6.3%	83.9%	0	0.0%	49.1%
<= 3m 30s	0	0.0%	99.3%	1	0.2%	97.9%	57	5.4%	89.3%	0	0.0%	49.1%
<= 4m 0s	0	0.0%	99.3%	1	0.2%	98.1%	26	2.5%	91.7%	0	0.0%	49.1%
<= 4m 30s	0	0.0%	99.3%	1	0.2%	98.4%	13	1.2%	92.9%	0	0.0%	49.1%
<= 5m 0s	0	0.0%	99.3%	1	0.2%	98.6%	15	1.4%	94.3%	0	0.0%	49.1%
<= 6m 0s	0	0.0%	99.3%	0	0.0%	98.6%	20	1.9%	96.2%	0	0.0%	49.1%
<= 7m 0s	0	0.0%	99.3%	0	0.0%	98.6%	10	0.9%	97.2%	0	0.0%	49.1%
<= 8m 0s	0	0.0%	99.3%	0	0.0%	98.6%	7	0.7%	97.8%	0	0.0%	49.1%
<= 9m 0s	0	0.0%	99.3%	0	0.0%	98.6%	4	0.4%	98.2%	0	0.0%	49.1%
<= 10m 0s	0	0.0%	99.3%	0	0.0%	98.6%	0	0.0%	98.2%	0	0.0%	49.1%
<= 11m 0s	0	0.0%	99.3%	0	0.0%	98.6%	2	0.2%	98.4%	0	0.0%	49.1%
<= 12m 0s	0	0.0%	99.3%	0	0.0%	98.6%	2	0.2%	98.6%	1	1.8%	50.9%
<= 13m 0s	0	0.0%	99.3%	0	0.0%	98.6%	1	0.1%	98.7%	0	0.0%	50.9%
<= 14m 0s	0	0.0%	99.3%	0	0.0%	98.6%	0	0.0%	98.7%	0	0.0%	50.9%
<= 15m 0s	0	0.0%	99.3%	0	0.0%	98.6%	0	0.0%	98.7%	0	0.0%	50.9%
<= 16m 0s	0	0.0%	99.3%	0	0.0%	98.6%	2	0.2%	98.9%	0	0.0%	50.9%
<= 17m 0s	0	0.0%	99.3%	0	0.0%	98.6%	0	0.0%	98.9%	0	0.0%	50.9%
<= 18m 0s	0	0.0%	99.3%	0	0.0%	98.6%	0	0.0%	98.9%	0	0.0%	50.9%
<= 19m 0s	0	0.0%	99.3%	0	0.0%	98.6%	0	0.0%	98.9%	0	0.0%	50.9%
<= 20m 0s	0	0.0%	99.3%	0	0.0%	98.6%	1	0.1%	99.0%	0	0.0%	50.9%
>= 20m 0s	5	0.5%	99.8%	6	1.4%	100.0	9	0.8%	99.8%	10	18.2%	69.1%
<b>Tot. Counts:</b>	1,059			432			1,059			38		

**Notes:**

Total Records Reported by this PSAP: 1166  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1166

# Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1450	95.5%	95.5%	7	1.1%	1.1%	114	7.5%	7.5%	39	88.6%	88.6%
<= 0m 20s	57	3.8%	99.2%	164	26.3%	27.4%	170	11.2%	18.7%	1	2.3%	90.9%
<= 0m 30s	12	0.8%	100.0	239	38.4%	65.8%	275	18.1%	36.8%	4	9.1%	100.0
<= 0m 40s	0	0.0%	100.0	104	16.7%	82.5%	379	25.0%	61.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	51	8.2%	90.7%	211	13.9%	75.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	29	4.7%	95.3%	131	8.6%	84.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	20	3.2%	98.6%	137	9.0%	93.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.1%	99.7%	42	2.8%	96.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.8%	23	1.5%	97.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	0.6%	98.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	98.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	2	0.1%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,519			623			1,519			44		

**Notes:**

Total Records Reported by this PSAP: 1662  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1662

# Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1970	98.5%	98.5%	203	22.1%	22.1%	118	5.9%	5.9%	42	95.5%	95.5%
<= 0m 20s	27	1.4%	99.9%	435	47.3%	69.4%	162	8.1%	14.0%	0	0.0%	95.5%
<= 0m 30s	1	0.1%	99.9%	181	19.7%	89.1%	247	12.4%	26.4%	2	4.5%	100.0
<= 0m 40s	1	0.1%	100.0	50	5.4%	94.6%	252	12.6%	39.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	2.1%	96.6%	211	10.6%	49.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	1.1%	97.7%	176	8.8%	58.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	1.3%	99.0%	393	19.7%	78.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.5%	99.6%	201	10.1%	88.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.2%	99.8%	86	4.3%	92.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	58	2.9%	95.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	24	1.2%	96.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	15	0.8%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,999			919			1,999			44		

**Notes:**

Total Records Reported by this PSAP: 2182  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2182

# Fractile 911 Call Response Time Distribution

New Britain Public Safety

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	9113	94.2%	94.2%	0	0.0%	0.0%	1258	13.0%	13.0%	534	92.4%	92.4%
<= 0m 20s	515	5.3%	99.5%	91	21.2%	21.2%	1241	12.8%	25.8%	15	2.6%	95.0%
<= 0m 30s	48	0.5%	100.0	161	37.4%	58.6%	777	8.0%	33.8%	29	5.0%	100.0
<= 0m 40s	2	0.0%	100.0	87	20.2%	78.8%	767	7.9%	41.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	27	6.3%	85.1%	657	6.8%	48.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	18	4.2%	89.3%	696	7.2%	55.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	30	7.0%	96.3%	1730	17.9%	73.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.4%	97.7%	991	10.2%	83.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.2%	98.8%	522	5.4%	89.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.5%	99.3%	298	3.1%	92.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.5%	99.8%	152	1.6%	93.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	136	1.4%	95.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	97	1.0%	96.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	56	0.6%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	109	1.1%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	72	0.7%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	52	0.5%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	9,678			430			9,679			578		

**Notes:**

Total Records Reported by this PSAP: 11593  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 11593

# Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1027	95.7%	95.7%	0	0.0%	0.0%	136	12.7%	12.7%	57	80.3%	80.3%
<= 0m 20s	38	3.5%	99.3%	63	14.4%	14.4%	135	12.6%	25.3%	6	8.5%	88.7%
<= 0m 30s	8	0.7%	100.0	151	34.6%	49.1%	105	9.8%	35.0%	3	4.2%	93.0%
<= 0m 40s	0	0.0%	100.0	104	23.9%	72.9%	128	11.9%	47.0%	0	0.0%	93.0%
<= 0m 50s	0	0.0%	100.0	51	11.7%	84.6%	104	9.7%	56.7%	0	0.0%	93.0%
<= 1m 0s	0	0.0%	100.0	27	6.2%	90.8%	90	8.4%	65.1%	0	0.0%	93.0%
<= 1m 30s	0	0.0%	100.0	27	6.2%	97.0%	181	16.9%	81.9%	0	0.0%	93.0%
<= 2m 0s	0	0.0%	100.0	7	1.6%	98.6%	81	7.5%	89.5%	0	0.0%	93.0%
<= 2m 30s	0	0.0%	100.0	3	0.7%	99.3%	46	4.3%	93.8%	0	0.0%	93.0%
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.5%	29	2.7%	96.5%	0	0.0%	93.0%
<= 3m 30s	0	0.0%	100.0	2	0.5%	100.0	13	1.2%	97.7%	0	0.0%	93.0%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.3%	0	0.0%	93.0%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	99.0%	0	0.0%	93.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.4%	0	0.0%	93.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	93.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	93.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	93.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	93.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	93.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	93.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	93.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	5	7.0%	100.0
<b>Tot. Counts:</b>	1,073			436			1,073			71		

**Notes:**

Total Records Reported by this PSAP: 1307  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1307

# Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	664	94.7%	94.7%	0	0.0%	0.0%	60	8.6%	8.6%	38	88.4%	88.4%
<= 0m 20s	32	4.6%	99.3%	14	10.6%	10.6%	90	12.8%	21.4%	0	0.0%	88.4%
<= 0m 30s	4	0.6%	99.9%	55	41.7%	52.3%	69	9.8%	31.2%	5	11.6%	100.0
<= 0m 40s	1	0.1%	100.0	33	25.0%	77.3%	93	13.3%	44.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	7.6%	84.8%	74	10.6%	55.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.0%	87.9%	57	8.1%	63.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	6.8%	94.7%	131	18.7%	81.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	3.0%	97.7%	36	5.1%	87.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.7%	40	5.7%	92.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.7%	11	1.6%	94.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.8%	98.5%	10	1.4%	95.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.5%	8	1.1%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.5%	3	0.4%	97.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.5%	2	0.3%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.8%	99.2%	7	1.0%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.2%	2	0.3%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.2%	1	0.1%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.2%	1	0.1%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.2%	1	0.1%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.2%	2	0.3%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.2%	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	1	0.8%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	701			132			701			43		

**Notes:**

Total Records Reported by this PSAP: 796  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 796

# Fractile 911 Call Response Time Distribution

New Haven Emergency Response Ctr.

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	23696	94.2%	94.2%	0	0.0%	0.0%	2558	10.2%	10.2%	1353	73.6%	73.6%
<= 0m 20s	1141	4.5%	98.7%	621	18.5%	18.5%	2651	10.5%	20.7%	129	7.0%	80.6%
<= 0m 30s	255	1.0%	99.7%	986	29.3%	47.8%	2064	8.2%	28.9%	309	16.8%	97.4%
<= 0m 40s	28	0.1%	99.8%	700	20.8%	68.6%	1945	7.7%	36.6%	7	0.4%	97.8%
<= 0m 50s	13	0.1%	99.9%	352	10.5%	79.1%	1355	5.4%	42.0%	4	0.2%	98.0%
<= 1m 0s	9	0.0%	99.9%	198	5.9%	85.0%	1138	4.5%	46.5%	1	0.1%	98.1%
<= 1m 30s	5	0.0%	99.9%	288	8.6%	93.6%	3071	12.2%	58.7%	2	0.1%	98.2%
<= 2m 0s	5	0.0%	100.0	103	3.1%	96.6%	2805	11.1%	69.9%	1	0.1%	98.3%
<= 2m 30s	1	0.0%	100.0	39	1.2%	97.8%	2326	9.2%	79.1%	1	0.1%	98.3%
<= 3m 0s	0	0.0%	100.0	35	1.0%	98.8%	1706	6.8%	85.9%	0	0.0%	98.3%
<= 3m 30s	0	0.0%	100.0	10	0.3%	99.1%	1120	4.4%	90.3%	0	0.0%	98.3%
<= 4m 0s	0	0.0%	100.0	10	0.3%	99.4%	750	3.0%	93.3%	0	0.0%	98.3%
<= 4m 30s	0	0.0%	100.0	6	0.2%	99.6%	498	2.0%	95.3%	1	0.1%	98.4%
<= 5m 0s	0	0.0%	100.0	1	0.0%	99.6%	313	1.2%	96.5%	0	0.0%	98.4%
<= 6m 0s	0	0.0%	100.0	6	0.2%	99.8%	364	1.4%	98.0%	0	0.0%	98.4%
<= 7m 0s	0	0.0%	100.0	2	0.1%	99.9%	188	0.7%	98.7%	0	0.0%	98.4%
<= 8m 0s	0	0.0%	100.0	1	0.0%	99.9%	114	0.5%	99.2%	1	0.1%	98.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	60	0.2%	99.4%	0	0.0%	98.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	43	0.2%	99.6%	0	0.0%	98.4%
<= 11m 0s	0	0.0%	100.0	1	0.0%	99.9%	23	0.1%	99.7%	0	0.0%	98.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	16	0.1%	99.8%	0	0.0%	98.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	15	0.1%	99.8%	0	0.0%	98.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.0%	99.8%	1	0.1%	98.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	11	0.0%	99.9%	0	0.0%	98.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.0%	99.9%	0	0.0%	98.5%
<= 17m 0s	0	0.0%	100.0	1	0.0%	100.0	6	0.0%	99.9%	0	0.0%	98.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	98.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
>= 20m 0s	10	0.0%	100.0	1	0.0%	100.0	17	0.1%	100.0	18	1.0%	99.5%
<b>Tot. Counts:</b>	25,163			3,361			25,170			1,828		

**Notes:**

Total Records Reported by this PSAP: 30860  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 30860

# Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	3809	98.2%	98.2%	0	0.0%	0.0%	315	8.1%	8.1%	118	86.8%	86.8%
<= 0m 20s	58	1.5%	99.7%	28	17.0%	17.0%	392	10.1%	18.2%	4	2.9%	89.7%
<= 0m 30s	10	0.3%	100.0	61	37.0%	53.9%	392	10.1%	28.3%	14	10.3%	100.0
<= 0m 40s	0	0.0%	100.0	30	18.2%	72.1%	420	10.8%	39.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	11.5%	83.6%	325	8.4%	47.6%	0	0.0%	100.0
<= 1m 0s	1	0.0%	100.0	6	3.6%	87.3%	294	7.6%	55.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	5.5%	92.7%	741	19.1%	74.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	3.6%	96.4%	409	10.5%	84.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.4%	205	5.3%	90.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.2%	97.6%	115	3.0%	93.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.6%	98.2%	63	1.6%	94.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.2%	34	0.9%	95.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.2%	42	1.1%	96.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.6%	98.8%	29	0.7%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.6%	99.4%	39	1.0%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.4%	25	0.6%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.4%	14	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.4%	13	0.3%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.4%	6	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.4%	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	1	0.6%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,878			165			3,878			136		

**Notes:**

Total Records Reported by this PSAP: 4405  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4405

# Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1588	99.6%	99.6%	0	0.0%	1.1%	101	6.3%	6.3%	41	78.8%	78.8%
<= 0m 20s	4	0.3%	99.9%	7	8.0%	9.1%	135	8.5%	14.8%	0	0.0%	78.8%
<= 0m 30s	0	0.0%	99.9%	22	25.0%	34.1%	140	8.8%	23.6%	0	0.0%	78.8%
<= 0m 40s	0	0.0%	99.9%	27	30.7%	64.8%	134	8.4%	32.0%	0	0.0%	78.8%
<= 0m 50s	0	0.0%	99.9%	12	13.6%	78.4%	108	6.8%	38.7%	0	0.0%	78.8%
<= 1m 0s	0	0.0%	99.9%	6	6.8%	85.2%	115	7.2%	46.0%	1	1.9%	80.8%
<= 1m 30s	0	0.0%	99.9%	6	6.8%	92.0%	288	18.1%	64.0%	0	0.0%	80.8%
<= 2m 0s	0	0.0%	99.9%	4	4.5%	96.6%	208	13.0%	77.1%	0	0.0%	80.8%
<= 2m 30s	0	0.0%	99.9%	2	2.3%	98.9%	145	9.1%	86.1%	0	0.0%	80.8%
<= 3m 0s	0	0.0%	99.9%	1	1.1%	100.0	78	4.9%	91.0%	0	0.0%	80.8%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	100.0	41	2.6%	93.6%	0	0.0%	80.8%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	100.0	29	1.8%	95.4%	0	0.0%	80.8%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	100.0	13	0.8%	96.2%	0	0.0%	80.8%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	100.0	11	0.7%	96.9%	0	0.0%	80.8%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	10	0.6%	97.6%	0	0.0%	80.8%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	4	0.3%	97.8%	0	0.0%	80.8%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	6	0.4%	98.2%	0	0.0%	80.8%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	7	0.4%	98.6%	0	0.0%	80.8%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.2%	98.8%	0	0.0%	80.8%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	5	0.3%	99.1%	0	0.0%	80.8%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	5	0.3%	99.4%	0	0.0%	80.8%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	80.8%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	80.8%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	80.8%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	80.8%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	80.8%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	80.8%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	80.8%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	80.8%
>= 20m 0s	2	0.1%	100.0	0	0.0%	100.0	3	0.2%	100.0	10	19.2%	100.0
<b>Tot. Counts:</b>	1,594			87			1,595			52		

**Notes:**

Total Records Reported by this PSAP: 1777  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1777

# Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	2535	98.0%	98.0%	2	0.4%	0.4%	196	7.6%	7.6%	80	80.0%	80.0%
<= 0m 20s	44	1.7%	99.7%	145	31.0%	31.5%	287	11.1%	18.7%	2	2.0%	82.0%
<= 0m 30s	5	0.2%	99.9%	154	33.0%	64.5%	375	14.5%	33.2%	5	5.0%	87.0%
<= 0m 40s	1	0.0%	99.9%	73	15.6%	80.1%	453	17.5%	50.7%	0	0.0%	87.0%
<= 0m 50s	0	0.0%	99.9%	43	9.2%	89.3%	346	13.4%	64.1%	0	0.0%	87.0%
<= 1m 0s	0	0.0%	99.9%	18	3.9%	93.1%	220	8.5%	72.6%	0	0.0%	87.0%
<= 1m 30s	0	0.0%	99.9%	23	4.9%	98.1%	402	15.5%	88.1%	0	0.0%	87.0%
<= 2m 0s	0	0.0%	99.9%	7	1.5%	99.6%	133	5.1%	93.2%	0	0.0%	87.0%
<= 2m 30s	0	0.0%	99.9%	1	0.2%	99.8%	61	2.4%	95.6%	0	0.0%	87.0%
<= 3m 0s	0	0.0%	99.9%	1	0.2%	100.0	24	0.9%	96.5%	0	0.0%	87.0%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	100.0	11	0.4%	96.9%	0	0.0%	87.0%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	100.0	16	0.6%	97.6%	0	0.0%	87.0%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	100.0	13	0.5%	98.1%	0	0.0%	87.0%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	100.0	9	0.3%	98.4%	0	0.0%	87.0%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	18	0.7%	99.1%	0	0.0%	87.0%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	6	0.2%	99.3%	0	0.0%	87.0%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	87.0%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	87.0%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	87.0%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	87.0%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	87.0%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.0%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.0%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.0%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.0%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.0%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.0%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.0%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	87.0%
>= 20m 0s	2	0.1%	100.0	0	0.0%	100.0	2	0.1%	100.0	13	13.0%	100.0
<b>Tot. Counts:</b>	2,587			467			2,587			100		

**Notes:**

Total Records Reported by this PSAP: 2906  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2906

# Fractile 911 Call Response Time Distribution

Newtown Emergency Communications Ctr.

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1449	98.9%	98.9%	0	0.0%	0.0%	58	4.0%	4.0%	33	54.1%	54.1%
<= 0m 20s	16	1.1%	100.0	31	18.2%	18.2%	103	7.0%	11.0%	0	0.0%	54.1%
<= 0m 30s	0	0.0%	100.0	53	31.2%	49.4%	113	7.7%	18.7%	2	3.3%	57.4%
<= 0m 40s	0	0.0%	100.0	39	22.9%	72.4%	121	8.3%	27.0%	0	0.0%	57.4%
<= 0m 50s	0	0.0%	100.0	14	8.2%	80.6%	111	7.6%	34.5%	0	0.0%	57.4%
<= 1m 0s	0	0.0%	100.0	13	7.6%	88.2%	116	7.9%	42.5%	1	1.6%	59.0%
<= 1m 30s	0	0.0%	100.0	10	5.9%	94.1%	318	21.7%	64.2%	0	0.0%	59.0%
<= 2m 0s	0	0.0%	100.0	6	3.5%	97.6%	188	12.8%	77.0%	0	0.0%	59.0%
<= 2m 30s	0	0.0%	100.0	2	1.2%	98.8%	108	7.4%	84.4%	0	0.0%	59.0%
<= 3m 0s	0	0.0%	100.0	1	0.6%	99.4%	66	4.5%	88.9%	0	0.0%	59.0%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	35	2.4%	91.3%	0	0.0%	59.0%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	25	1.7%	93.0%	0	0.0%	59.0%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	9	0.6%	93.6%	0	0.0%	59.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	15	1.0%	94.6%	0	0.0%	59.0%
<= 6m 0s	0	0.0%	100.0	1	0.6%	100.0	17	1.2%	95.8%	0	0.0%	59.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	96.7%	0	0.0%	59.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	97.5%	1	1.6%	60.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.0%	0	0.0%	60.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.2%	0	0.0%	60.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.6%	0	0.0%	60.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.9%	0	0.0%	60.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	60.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.5%	0	0.0%	60.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	60.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	60.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	60.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	60.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	60.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	60.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	9	14.8%	75.4%
<b>Tot. Counts:</b>	1,465			170			1,464			46		

**Notes:**

Total Records Reported by this PSAP: 1631  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1631

# Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	942	94.8%	94.8%	0	0.0%	0.0%	84	8.5%	8.5%	33	76.7%	76.7%
<= 0m 20s	44	4.4%	99.2%	34	23.0%	23.0%	91	9.2%	17.6%	0	0.0%	76.7%
<= 0m 30s	8	0.8%	100.0	54	36.5%	59.5%	124	12.5%	30.1%	10	23.3%	100.0
<= 0m 40s	0	0.0%	100.0	27	18.2%	77.7%	148	14.9%	45.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	6.8%	84.5%	108	10.9%	55.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	4.1%	88.5%	58	5.8%	61.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	7.4%	95.9%	177	17.8%	79.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.4%	97.3%	119	12.0%	91.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	98.0%	42	4.2%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.7%	98.6%	17	1.7%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.6%	5	0.5%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.7%	99.3%	5	0.5%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	3	0.3%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.7%	100.0	2	0.2%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	994			148			994			43		

**Notes:**

Total Records Reported by this PSAP: 1095  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1095

# Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	2149	98.2%	98.2%	0	0.0%	0.0%	85	3.9%	3.9%	50	98.0%	98.0%
<= 0m 20s	39	1.8%	100.0	131	15.4%	15.4%	172	7.9%	11.7%	1	2.0%	100.0
<= 0m 30s	0	0.0%	100.0	191	22.5%	38.0%	301	13.8%	25.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	175	20.6%	58.6%	288	13.2%	38.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	140	16.5%	75.1%	263	12.0%	50.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	74	8.7%	83.8%	240	11.0%	61.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	103	12.1%	96.0%	482	22.0%	83.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	26	3.1%	99.1%	186	8.5%	92.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.5%	99.5%	64	2.9%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.8%	35	1.6%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.2%	100.0	20	0.9%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,188			848			2,188			51		

**Notes:**

Total Records Reported by this PSAP: 2399  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2399

# Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	5142	99.8%	99.8%	1	0.1%	0.1%	242	4.7%	4.7%	107	93.9%	93.9%
<= 0m 20s	7	0.1%	100.0	262	19.5%	19.6%	274	5.3%	10.0%	1	0.9%	94.7%
<= 0m 30s	1	0.0%	100.0	485	36.1%	55.7%	284	5.5%	15.5%	1	0.9%	95.6%
<= 0m 40s	0	0.0%	100.0	274	20.4%	76.1%	445	8.6%	24.2%	0	0.0%	95.6%
<= 0m 50s	0	0.0%	100.0	122	9.1%	85.2%	367	7.1%	31.3%	0	0.0%	95.6%
<= 1m 0s	0	0.0%	100.0	75	5.6%	90.8%	309	6.0%	37.3%	0	0.0%	95.6%
<= 1m 30s	0	0.0%	100.0	78	5.8%	96.6%	803	15.6%	52.9%	0	0.0%	95.6%
<= 2m 0s	0	0.0%	100.0	20	1.5%	98.1%	832	16.2%	69.0%	0	0.0%	95.6%
<= 2m 30s	0	0.0%	100.0	10	0.7%	98.8%	650	12.6%	81.7%	0	0.0%	95.6%
<= 3m 0s	0	0.0%	100.0	5	0.4%	99.2%	332	6.4%	88.1%	0	0.0%	95.6%
<= 3m 30s	0	0.0%	100.0	5	0.4%	99.6%	219	4.3%	92.4%	0	0.0%	95.6%
<= 4m 0s	0	0.0%	100.0	3	0.2%	99.8%	92	1.8%	94.2%	0	0.0%	95.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	63	1.2%	95.4%	0	0.0%	95.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	46	0.9%	96.3%	0	0.0%	95.6%
<= 6m 0s	0	0.0%	100.0	2	0.1%	99.9%	72	1.4%	97.7%	0	0.0%	95.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	33	0.6%	98.3%	0	0.0%	95.6%
<= 8m 0s	0	0.0%	100.0	1	0.1%	100.0	25	0.5%	98.8%	0	0.0%	95.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.4%	99.2%	0	0.0%	95.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.4%	0	0.0%	95.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.6%	0	0.0%	95.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	95.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.7%	0	0.0%	95.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	95.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	95.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	95.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	95.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	95.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	95.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	5	4.4%	100.0
<b>Tot. Counts:</b>	5,150			1,343			5,150			114		

**Notes:**

Total Records Reported by this PSAP: 5534  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5534

# Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	6151	97.6%	97.6%	0	0.0%	0.0%	500	7.9%	7.9%	213	74.5%	74.5%
<= 0m 20s	135	2.1%	99.7%	71	17.3%	17.3%	494	7.8%	15.8%	1	0.3%	74.8%
<= 0m 30s	12	0.2%	99.9%	151	36.8%	54.1%	444	7.0%	22.8%	2	0.7%	75.5%
<= 0m 40s	0	0.0%	99.9%	84	20.5%	74.6%	560	8.9%	31.7%	0	0.0%	75.5%
<= 0m 50s	0	0.0%	99.9%	36	8.8%	83.4%	429	6.8%	38.5%	0	0.0%	75.5%
<= 1m 0s	0	0.0%	99.9%	25	6.1%	89.5%	492	7.8%	46.3%	0	0.0%	75.5%
<= 1m 30s	0	0.0%	99.9%	22	5.4%	94.9%	1354	21.5%	67.8%	1	0.3%	75.9%
<= 2m 0s	0	0.0%	99.9%	9	2.2%	97.1%	830	13.2%	81.0%	1	0.3%	76.2%
<= 2m 30s	0	0.0%	99.9%	5	1.2%	98.3%	458	7.3%	88.2%	0	0.0%	76.2%
<= 3m 0s	0	0.0%	99.9%	4	1.0%	99.3%	229	3.6%	91.9%	0	0.0%	76.2%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	99.3%	132	2.1%	94.0%	0	0.0%	76.2%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	99.3%	87	1.4%	95.3%	0	0.0%	76.2%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	99.3%	68	1.1%	96.4%	0	0.0%	76.2%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	99.3%	40	0.6%	97.0%	0	0.0%	76.2%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	99.3%	62	1.0%	98.0%	0	0.0%	76.2%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	99.3%	40	0.6%	98.7%	1	0.3%	76.6%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	99.3%	22	0.3%	99.0%	0	0.0%	76.6%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	99.3%	24	0.4%	99.4%	0	0.0%	76.6%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	99.3%	8	0.1%	99.5%	0	0.0%	76.6%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	99.3%	8	0.1%	99.7%	0	0.0%	76.6%
<= 12m 0s	1	0.0%	99.9%	0	0.0%	99.3%	8	0.1%	99.8%	0	0.0%	76.6%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	99.3%	3	0.0%	99.8%	0	0.0%	76.6%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.3%	3	0.0%	99.9%	0	0.0%	76.6%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	99.3%	3	0.0%	99.9%	0	0.0%	76.6%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	99.3%	0	0.0%	99.9%	0	0.0%	76.6%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.3%	0	0.0%	99.9%	0	0.0%	76.6%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.3%	0	0.0%	99.9%	1	0.3%	76.9%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	99.3%	0	0.0%	99.9%	0	0.0%	76.9%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	99.3%	0	0.0%	99.9%	1	0.3%	77.3%
>= 20m 0s	4	0.1%	100.0	3	0.7%	100.0	5	0.1%	100.0	65	22.7%	100.0
<b>Tot. Counts:</b>	6,303			410			6,303			286		

**Notes:**

Total Records Reported by this PSAP: 7389  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 7389

# Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	4693	98.5%	98.5%	33	2.0%	2.0%	575	12.1%	12.1%	143	96.6%	96.6%
<= 0m 20s	66	1.4%	99.9%	816	48.5%	50.5%	557	11.7%	23.8%	1	0.7%	97.3%
<= 0m 30s	4	0.1%	100.0	454	27.0%	77.5%	526	11.0%	34.8%	0	0.0%	97.3%
<= 0m 40s	0	0.0%	100.0	206	12.3%	89.8%	530	11.1%	45.9%	0	0.0%	97.3%
<= 0m 50s	0	0.0%	100.0	80	4.8%	94.5%	408	8.6%	54.5%	0	0.0%	97.3%
<= 1m 0s	0	0.0%	100.0	41	2.4%	97.0%	401	8.4%	62.9%	0	0.0%	97.3%
<= 1m 30s	0	0.0%	100.0	30	1.8%	98.8%	925	19.4%	82.3%	0	0.0%	97.3%
<= 2m 0s	0	0.0%	100.0	8	0.5%	99.2%	403	8.5%	90.8%	0	0.0%	97.3%
<= 2m 30s	0	0.0%	100.0	7	0.4%	99.6%	205	4.3%	95.1%	0	0.0%	97.3%
<= 3m 0s	0	0.0%	100.0	3	0.2%	99.8%	81	1.7%	96.8%	0	0.0%	97.3%
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	41	0.9%	97.7%	0	0.0%	97.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	31	0.7%	98.3%	0	0.0%	97.3%
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.9%	17	0.4%	98.7%	0	0.0%	97.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	18	0.4%	99.1%	1	0.7%	98.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	15	0.3%	99.4%	1	0.7%	98.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	13	0.3%	99.6%	0	0.0%	98.6%
<= 8m 0s	0	0.0%	100.0	1	0.1%	100.0	3	0.1%	99.7%	0	0.0%	98.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	98.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	98.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	98.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.7%	99.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.7%	100.0
<b>Tot. Counts:</b>	4,763			1,681			4,763			148		

**Notes:**

Total Records Reported by this PSAP: 5453  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5453

# Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	808	98.2%	98.2%	0	0.0%	0.0%	19	2.3%	2.3%	14	66.7%	66.7%
<= 0m 20s	15	1.8%	100.0	6	4.5%	4.5%	27	3.3%	5.6%	1	4.8%	71.4%
<= 0m 30s	0	0.0%	100.0	58	43.3%	47.8%	43	5.2%	10.8%	6	28.6%	100.0
<= 0m 40s	0	0.0%	100.0	33	24.6%	72.4%	80	9.7%	20.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	12.7%	85.1%	41	5.0%	25.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.7%	88.8%	42	5.1%	30.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	7.5%	96.3%	75	9.1%	39.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.5%	97.8%	95	11.5%	51.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	98.5%	115	13.9%	65.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.5%	88	10.7%	75.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	99.3%	61	7.4%	83.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	37	4.5%	87.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	21	2.5%	90.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.7%	100.0	21	2.5%	92.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	24	2.9%	95.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	19	2.3%	97.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.8%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	823			134			825			21		

**Notes:**

Total Records Reported by this PSAP: 888  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 888

# Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1478	98.9%	98.9%	0	0.0%	0.0%	94	6.3%	6.3%	30	93.8%	93.8%
<= 0m 20s	17	1.1%	100.0	80	13.7%	13.7%	173	11.6%	17.9%	1	3.1%	96.9%
<= 0m 30s	0	0.0%	100.0	159	27.3%	41.0%	170	11.4%	29.2%	1	3.1%	100.0
<= 0m 40s	0	0.0%	100.0	136	23.3%	64.3%	218	14.6%	43.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	86	14.8%	79.1%	214	14.3%	58.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	51	8.7%	87.8%	170	11.4%	69.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	54	9.3%	97.1%	272	18.2%	87.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.2%	98.3%	81	5.4%	93.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.9%	99.1%	33	2.2%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.7%	99.8%	25	1.7%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	15	1.0%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,495			583			1,495			32		

**Notes:**

Total Records Reported by this PSAP: 1675  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1675

# Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1151	99.1%	99.1%	0	0.0%	0.0%	95	8.2%	8.2%	21	72.4%	72.4%
<= 0m 20s	9	0.8%	99.8%	49	10.6%	10.6%	85	7.3%	15.5%	0	0.0%	72.4%
<= 0m 30s	1	0.1%	99.9%	91	19.7%	30.3%	75	6.5%	21.9%	0	0.0%	72.4%
<= 0m 40s	1	0.1%	100.0	107	23.2%	53.5%	88	7.6%	29.5%	0	0.0%	72.4%
<= 0m 50s	0	0.0%	100.0	96	20.8%	74.2%	72	6.2%	35.7%	0	0.0%	72.4%
<= 1m 0s	0	0.0%	100.0	50	10.8%	85.1%	65	5.6%	41.3%	0	0.0%	72.4%
<= 1m 30s	0	0.0%	100.0	51	11.0%	96.1%	148	12.7%	54.0%	0	0.0%	72.4%
<= 2m 0s	0	0.0%	100.0	8	1.7%	97.8%	90	7.7%	61.8%	0	0.0%	72.4%
<= 2m 30s	0	0.0%	100.0	6	1.3%	99.1%	59	5.1%	66.9%	0	0.0%	72.4%
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.4%	47	4.0%	70.9%	0	0.0%	72.4%
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.6%	52	4.5%	75.4%	0	0.0%	72.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	67	5.8%	81.2%	0	0.0%	72.4%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	56	4.8%	86.0%	1	3.4%	75.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	44	3.8%	89.8%	0	0.0%	75.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	50	4.3%	94.1%	0	0.0%	75.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.6%	26	2.2%	96.3%	0	0.0%	75.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.6%	13	1.1%	97.4%	0	0.0%	75.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.6%	6	0.5%	97.9%	0	0.0%	75.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.6%	5	0.4%	98.4%	0	0.0%	75.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.6%	2	0.2%	98.5%	0	0.0%	75.9%
<= 12m 0s	0	0.0%	100.0	1	0.2%	99.8%	1	0.1%	98.6%	0	0.0%	75.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	98.7%	0	0.0%	75.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.3%	99.0%	0	0.0%	75.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.1%	0	0.0%	75.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.2%	99.2%	0	0.0%	75.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.2%	0	0.0%	75.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.2%	0	0.0%	75.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.3%	0	0.0%	75.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.3%	0	0.0%	75.9%
>= 20m 0s	0	0.0%	100.0	1	0.2%	100.0	8	0.7%	100.0	7	24.1%	100.0
<b>Tot. Counts:</b>	1,162			462			1,162			29		

**Notes:**

Total Records Reported by this PSAP: 1448  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1448

# Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	814	98.2%	98.2%	0	0.0%	0.0%	34	4.1%	4.1%	16	100.0%	100.0
<= 0m 20s	14	1.7%	99.9%	22	15.6%	15.6%	42	5.1%	9.2%	0	0.0%	100.0
<= 0m 30s	1	0.1%	100.0	61	43.3%	58.9%	71	8.6%	17.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	35	24.8%	83.7%	99	11.9%	29.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	7.1%	90.8%	88	10.6%	40.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	2.1%	92.9%	67	8.1%	48.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	4.3%	97.2%	117	14.1%	62.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	97.2%	73	8.8%	71.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	2.1%	99.3%	34	4.1%	75.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	43	5.2%	80.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	100.0	39	4.7%	85.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	28	3.4%	88.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	22	2.7%	91.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	2.1%	93.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	2.2%	95.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.3%	96.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.1%	97.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	829			141			829			16		

**Notes:**

Total Records Reported by this PSAP: 917  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 917

# Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	473	96.7%	96.7%	0	0.0%	0.0%	32	6.5%	6.5%	9	75.0%	75.0%
<= 0m 20s	12	2.5%	99.2%	9	20.9%	20.9%	52	10.6%	17.2%	0	0.0%	75.0%
<= 0m 30s	3	0.6%	99.8%	14	32.6%	53.5%	56	11.5%	28.6%	2	16.7%	91.7%
<= 0m 40s	0	0.0%	99.8%	8	18.6%	72.1%	73	14.9%	43.6%	0	0.0%	91.7%
<= 0m 50s	0	0.0%	99.8%	3	7.0%	79.1%	54	11.0%	54.6%	0	0.0%	91.7%
<= 1m 0s	1	0.2%	100.0	2	4.7%	83.7%	47	9.6%	64.2%	0	0.0%	91.7%
<= 1m 30s	0	0.0%	100.0	1	2.3%	86.0%	87	17.8%	82.0%	0	0.0%	91.7%
<= 2m 0s	0	0.0%	100.0	4	9.3%	95.3%	41	8.4%	90.4%	0	0.0%	91.7%
<= 2m 30s	0	0.0%	100.0	1	2.3%	97.7%	13	2.7%	93.0%	0	0.0%	91.7%
<= 3m 0s	0	0.0%	100.0	1	2.3%	100.0	7	1.4%	94.5%	0	0.0%	91.7%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	7	1.4%	95.9%	0	0.0%	91.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	96.7%	0	0.0%	91.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.7%	0	0.0%	91.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	96.7%	1	8.3%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.0%	97.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	489			43			489			12		

**Notes:**

Total Records Reported by this PSAP: 535  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 535

# Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	7627	98.9%	98.9%	2	0.1%	0.1%	570	7.4%	7.4%	212	95.1%	95.1%
<= 0m 20s	66	0.9%	99.8%	291	9.9%	10.0%	774	10.0%	17.4%	4	1.8%	96.9%
<= 0m 30s	17	0.2%	100.0	987	33.6%	43.6%	800	10.4%	27.8%	7	3.1%	100.0
<= 0m 40s	0	0.0%	100.0	862	29.3%	72.9%	1232	16.0%	43.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	332	11.3%	84.2%	971	12.6%	56.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	209	7.1%	91.4%	673	8.7%	65.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	182	6.2%	97.5%	1171	15.2%	80.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	46	1.6%	99.1%	654	8.5%	88.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	9	0.3%	99.4%	396	5.1%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	7	0.2%	99.7%	197	2.6%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.7%	84	1.1%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	4	0.1%	99.8%	39	0.5%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.1%	99.9%	32	0.4%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	24	0.3%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	13	0.2%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.0%	99.9%	14	0.2%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	15	0.2%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	16	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	7,710			2,937			7,710			223		

**Notes:**

Total Records Reported by this PSAP: 8555  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 8555

# Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	529	95.5%	95.5%	0	0.0%	0.0%	32	5.8%	5.8%	17	73.9%	73.9%
<= 0m 20s	21	3.8%	99.3%	17	16.8%	16.8%	43	7.8%	13.5%	1	4.3%	78.3%
<= 0m 30s	4	0.7%	100.0	33	32.7%	49.5%	49	8.8%	22.4%	5	21.7%	100.0
<= 0m 40s	0	0.0%	100.0	17	16.8%	66.3%	79	14.3%	36.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	11.9%	78.2%	79	14.3%	50.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	4.0%	82.2%	57	10.3%	61.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	10.9%	93.1%	100	18.1%	79.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	5.0%	98.0%	43	7.8%	87.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	2.0%	100.0	38	6.9%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	12	2.2%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.9%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.9%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.5%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	554			101			554			23		

**Notes:**

Total Records Reported by this PSAP: 604  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 604

# Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1114	99.3%	99.3%	17	3.3%	3.3%	76	6.8%	6.8%	23	95.8%	95.8%
<= 0m 20s	6	0.5%	99.8%	280	55.1%	58.5%	139	12.4%	19.2%	0	0.0%	95.8%
<= 0m 30s	2	0.2%	100.0	128	25.2%	83.7%	151	13.5%	32.6%	1	4.2%	100.0
<= 0m 40s	0	0.0%	100.0	48	9.4%	93.1%	170	15.2%	47.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	1.6%	94.7%	125	11.1%	58.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	1.8%	96.5%	102	9.1%	68.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	2.2%	98.6%	178	15.9%	83.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.8%	99.4%	82	7.3%	91.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.8%	31	2.8%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	18	1.6%	95.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	6	0.5%	96.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	10	0.9%	97.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	4	0.4%	97.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	3	0.3%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.0%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,122			508			1,122			24		

**Notes:**

Total Records Reported by this PSAP: 1271  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1271

# Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1681	95.0%	95.0%	3	0.8%	0.8%	112	6.3%	6.3%	43	89.6%	89.6%
<= 0m 20s	80	4.5%	99.5%	125	33.8%	34.6%	258	14.6%	20.9%	2	4.2%	93.8%
<= 0m 30s	8	0.5%	100.0	154	41.6%	76.2%	254	14.4%	35.3%	3	6.3%	100.0
<= 0m 40s	0	0.0%	100.0	59	15.9%	92.2%	207	11.7%	47.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	5.1%	97.3%	105	5.9%	52.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	1.4%	98.6%	111	6.3%	59.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	0.8%	99.5%	380	21.5%	80.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.3%	99.7%	193	10.9%	91.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	71	4.0%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	100.0	24	1.4%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.0%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,769			370			1,769			48		

**Notes:**

Total Records Reported by this PSAP: 1960  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1960

# Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1140	97.0%	97.0%	0	0.0%	0.0%	26	2.2%	2.2%	25	96.2%	96.2%
<= 0m 20s	31	2.6%	99.7%	135	22.8%	22.8%	82	7.0%	9.2%	0	0.0%	96.2%
<= 0m 30s	4	0.3%	100.0	260	43.8%	66.6%	116	9.9%	19.1%	1	3.8%	100.0
<= 0m 40s	0	0.0%	100.0	118	19.9%	86.5%	148	12.6%	31.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	35	5.9%	92.4%	134	11.4%	43.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	18	3.0%	95.4%	125	10.6%	53.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	18	3.0%	98.5%	268	22.8%	76.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.8%	99.3%	117	10.0%	86.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.7%	59	5.0%	91.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	37	3.1%	94.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	19	1.6%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,175			593			1,175			26		

**Notes:**

Total Records Reported by this PSAP: 1278  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1278

# Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	2753	97.5%	97.5%	8	0.7%	0.7%	164	5.8%	5.8%	56	91.8%	91.8%
<= 0m 20s	61	2.2%	99.7%	430	38.0%	38.7%	324	11.5%	17.3%	1	1.6%	93.4%
<= 0m 30s	9	0.3%	100.0	420	37.1%	75.8%	575	20.4%	37.7%	4	6.6%	100.0
<= 0m 40s	0	0.0%	100.0	148	13.1%	88.9%	560	19.8%	57.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	68	6.0%	94.9%	302	10.7%	68.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	1.9%	96.8%	202	7.2%	75.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	28	2.5%	99.3%	358	12.7%	88.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.4%	99.7%	146	5.2%	93.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	75	2.7%	95.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.8%	40	1.4%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	14	0.5%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	15	0.5%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	4	0.1%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	7	0.2%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	12	0.4%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	1	0.1%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,823			1,132			2,823			61		

**Notes:**

Total Records Reported by this PSAP: 3090  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3090

# Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1217	99.1%	99.1%	0	0.0%	0.0%	270	22.0%	22.0%	40	93.0%	93.0%
<= 0m 20s	9	0.7%	99.8%	0	0.0%	0.0%	77	6.3%	28.3%	1	2.3%	95.3%
<= 0m 30s	2	0.2%	100.0	10	32.3%	32.3%	68	5.5%	33.8%	2	4.7%	100.0
<= 0m 40s	0	0.0%	100.0	9	29.0%	61.3%	57	4.6%	38.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	4	12.9%	74.2%	88	7.2%	45.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	9.7%	83.9%	71	5.8%	51.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	6.5%	90.3%	186	15.1%	66.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	6.5%	96.8%	114	9.3%	75.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.8%	71	5.8%	81.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	96.8%	51	4.2%	85.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	96.8%	27	2.2%	87.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	96.8%	31	2.5%	90.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	96.8%	18	1.5%	91.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	3.2%	100.0	21	1.7%	93.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	33	2.7%	96.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.3%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,228			31			1,228			43		

**Notes:**

Total Records Reported by this PSAP: 1340  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1340

# Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1527	96.9%	96.9%	0	0.0%	0.0%	53	3.4%	3.4%	29	76.3%	76.3%
<= 0m 20s	44	2.8%	99.7%	22	18.5%	18.5%	122	7.7%	11.1%	1	2.6%	78.9%
<= 0m 30s	5	0.3%	100.0	58	48.7%	67.2%	134	8.5%	19.6%	8	21.1%	100.0
<= 0m 40s	0	0.0%	100.0	23	19.3%	86.6%	258	16.4%	36.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	6.7%	93.3%	185	11.7%	47.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	4.2%	97.5%	167	10.6%	58.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	1	0.8%	98.3%	357	22.7%	81.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.8%	99.2%	145	9.2%	90.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.8%	100.0	52	3.3%	93.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	35	2.2%	95.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.1%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,576			119			1,576			38		

**Notes:**

Total Records Reported by this PSAP: 1675  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1675

# Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	290	98.6%	98.6%	0	0.0%	0.0%	9	3.1%	3.1%	3	100.0%	100.0
<= 0m 20s	2	0.7%	99.3%	16	12.8%	12.8%	10	3.4%	6.5%	0	0.0%	100.0
<= 0m 30s	2	0.7%	100.0	39	31.2%	44.0%	25	8.5%	15.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	34	27.2%	71.2%	32	10.9%	25.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	12.8%	84.0%	40	13.6%	39.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	6.4%	90.4%	30	10.2%	49.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	8.8%	99.2%	75	25.5%	75.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.8%	100.0	37	12.6%	87.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	17	5.8%	93.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	8	2.7%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	4	1.4%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.7%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	294			125			294			3		

**Notes:**

Total Records Reported by this PSAP: 315  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 315

# Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1776	99.4%	99.4%	0	0.0%	0.0%	153	8.6%	8.6%	70	100.0%	100.0
<= 0m 20s	10	0.6%	99.9%	69	24.1%	24.1%	207	11.6%	20.1%	0	0.0%	100.0
<= 0m 30s	1	0.1%	100.0	118	41.3%	65.4%	239	13.4%	33.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	59	20.6%	86.0%	241	13.5%	47.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	5.2%	91.3%	176	9.8%	56.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	4.9%	96.2%	131	7.3%	64.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	2.4%	98.6%	259	14.5%	78.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.3%	99.0%	128	7.2%	85.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.3%	59	3.3%	89.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.7%	100.0	40	2.2%	91.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	30	1.7%	93.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.0%	94.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.0%	95.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	1.0%	96.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.1%	97.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.0%	98.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.7%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,787			286			1,787			70		

**Notes:**

Total Records Reported by this PSAP: 2013  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2013

# Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	2832	99.6%	99.6%	0	0.0%	0.0%	148	5.2%	5.2%	65	95.6%	95.6%
<= 0m 20s	10	0.4%	100.0	38	7.2%	7.2%	250	8.8%	14.0%	0	0.0%	95.6%
<= 0m 30s	1	0.0%	100.0	224	42.7%	49.9%	172	6.0%	20.0%	3	4.4%	100.0
<= 0m 40s	0	0.0%	100.0	136	25.9%	75.8%	334	11.7%	31.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	47	9.0%	84.8%	280	9.8%	41.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	32	6.1%	90.9%	229	8.1%	49.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	5.9%	96.8%	446	15.7%	65.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.1%	97.9%	225	7.9%	73.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	1.1%	99.0%	135	4.7%	78.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.2%	119	4.2%	82.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.4%	111	3.9%	86.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	85	3.0%	89.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.6%	51	1.8%	90.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	45	1.6%	92.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.4%	100.0	68	2.4%	94.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	49	1.7%	96.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	29	1.0%	97.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.7%	98.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.6%	98.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.6%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,843			525			2,843			68		

**Notes:**

Total Records Reported by this PSAP: 3093  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3093

# Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	9543	90.8%	90.8%	2	0.3%	0.3%	1640	15.6%	15.6%	844	63.4%	63.4%
<= 0m 20s	779	7.4%	98.2%	170	29.6%	29.9%	1202	11.4%	27.0%	91	6.8%	70.2%
<= 0m 30s	134	1.3%	99.5%	194	33.7%	63.7%	789	7.5%	34.6%	260	19.5%	89.8%
<= 0m 40s	24	0.2%	99.7%	102	17.7%	81.4%	682	6.5%	41.0%	8	0.6%	90.4%
<= 0m 50s	6	0.1%	99.8%	32	5.6%	87.0%	577	5.5%	46.5%	8	0.6%	91.0%
<= 1m 0s	4	0.0%	99.8%	18	3.1%	90.1%	556	5.3%	51.8%	3	0.2%	91.2%
<= 1m 30s	9	0.1%	99.9%	27	4.7%	94.8%	1459	13.9%	65.7%	4	0.3%	91.5%
<= 2m 0s	5	0.0%	100.0	9	1.6%	96.3%	1093	10.4%	76.1%	1	0.1%	91.6%
<= 2m 30s	1	0.0%	100.0	7	1.2%	97.6%	780	7.4%	83.5%	2	0.2%	91.7%
<= 3m 0s	0	0.0%	100.0	4	0.7%	98.3%	564	5.4%	88.9%	0	0.0%	91.7%
<= 3m 30s	0	0.0%	100.0	5	0.9%	99.1%	361	3.4%	92.3%	2	0.2%	91.9%
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.3%	189	1.8%	94.1%	1	0.1%	92.0%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	132	1.3%	95.4%	1	0.1%	92.0%
<= 5m 0s	0	0.0%	100.0	1	0.2%	99.5%	95	0.9%	96.3%	1	0.1%	92.1%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.5%	118	1.1%	97.4%	1	0.1%	92.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.5%	81	0.8%	98.2%	4	0.3%	92.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.5%	50	0.5%	98.7%	1	0.1%	92.6%
<= 9m 0s	1	0.0%	100.0	0	0.0%	99.5%	39	0.4%	99.0%	1	0.1%	92.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.5%	33	0.3%	99.4%	5	0.4%	93.0%
<= 11m 0s	1	0.0%	100.0	1	0.2%	99.7%	18	0.2%	99.5%	2	0.2%	93.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.7%	9	0.1%	99.6%	1	0.1%	93.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.7%	9	0.1%	99.7%	1	0.1%	93.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.7%	8	0.1%	99.8%	2	0.2%	93.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.7%	5	0.0%	99.8%	1	0.1%	93.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.7%	3	0.0%	99.8%	1	0.1%	93.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.7%	2	0.0%	99.9%	2	0.2%	93.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.7%	4	0.0%	99.9%	2	0.2%	93.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.7%	1	0.0%	99.9%	3	0.2%	94.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.7%	1	0.0%	99.9%	0	0.0%	94.1%
>= 20m 0s	1	0.0%	100.0	2	0.3%	100.0	8	0.1%	100.0	76	5.7%	99.8%
<b>Tot. Counts:</b>	10,508			575			10,508			1,329		

**Notes:**

Total Records Reported by this PSAP: 14655  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 14655

# Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1260	98.7%	98.7%	0	0.0%	0.0%	75	5.9%	6.0%	16	45.7%	45.7%
<= 0m 20s	13	1.0%	99.8%	135	44.1%	44.1%	118	9.2%	15.2%	2	5.7%	51.4%
<= 0m 30s	0	0.0%	99.8%	112	36.6%	80.7%	147	11.5%	26.7%	3	8.6%	60.0%
<= 0m 40s	0	0.0%	99.8%	34	11.1%	91.8%	203	15.9%	42.6%	0	0.0%	60.0%
<= 0m 50s	3	0.2%	100.0	5	1.6%	93.5%	141	11.1%	53.7%	0	0.0%	60.0%
<= 1m 0s	0	0.0%	100.0	10	3.3%	96.7%	93	7.3%	61.0%	0	0.0%	60.0%
<= 1m 30s	0	0.0%	100.0	3	1.0%	97.7%	162	12.7%	73.7%	2	5.7%	65.7%
<= 2m 0s	0	0.0%	100.0	3	1.0%	98.7%	82	6.4%	80.1%	0	0.0%	65.7%
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.7%	44	3.4%	83.5%	0	0.0%	65.7%
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.0%	22	1.7%	85.3%	0	0.0%	65.7%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.0%	29	2.3%	87.5%	0	0.0%	65.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.0%	23	1.8%	89.3%	0	0.0%	65.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.0%	18	1.4%	90.8%	0	0.0%	65.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.0%	11	0.9%	91.6%	0	0.0%	65.7%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.0%	31	2.4%	94.0%	0	0.0%	65.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.0%	18	1.4%	95.5%	0	0.0%	65.7%
<= 8m 0s	0	0.0%	100.0	1	0.3%	99.3%	22	1.7%	97.2%	0	0.0%	65.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.3%	17	1.3%	98.5%	0	0.0%	65.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.3%	5	0.4%	98.9%	0	0.0%	65.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.3%	3	0.2%	99.1%	0	0.0%	65.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.3%	5	0.4%	99.5%	0	0.0%	65.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.3%	1	0.1%	99.6%	0	0.0%	65.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.3%	2	0.2%	99.8%	0	0.0%	65.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	99.8%	0	0.0%	65.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	99.8%	0	0.0%	65.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	99.8%	0	0.0%	65.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	99.8%	0	0.0%	65.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	99.8%	0	0.0%	65.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	99.8%	0	0.0%	65.7%
>= 20m 0s	0	0.0%	100.0	2	0.7%	100.0	3	0.2%	100.0	12	34.3%	100.0
<b>Tot. Counts:</b>	1,276			306			1,275			35		

**Notes:**

Total Records Reported by this PSAP: 1374  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1374

# Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Ctr.

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	4256	98.9%	98.9%	0	0.0%	0.0%	461	10.7%	10.7%	138	95.8%	95.8%
<= 0m 20s	47	1.1%	100.0	115	29.8%	29.8%	428	9.9%	20.7%	3	2.1%	97.9%
<= 0m 30s	0	0.0%	100.0	137	35.5%	65.3%	350	8.1%	28.8%	3	2.1%	100.0
<= 0m 40s	0	0.0%	100.0	63	16.3%	81.6%	342	7.9%	36.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	31	8.0%	89.6%	264	6.1%	42.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	10	2.6%	92.2%	212	4.9%	47.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	18	4.7%	96.9%	710	16.5%	64.3%	0	0.0%	100.0
<= 2m 0s	1	0.0%	100.0	9	2.3%	99.2%	583	13.5%	77.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.5%	99.7%	426	9.9%	87.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	234	5.4%	93.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	114	2.6%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	69	1.6%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	33	0.8%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	13	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	22	0.5%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,304			386			4,304			144		

**Notes:**

Total Records Reported by this PSAP: 4851  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 4851

# Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	736	93.4%	93.4%	0	0.0%	0.0%	56	7.1%	7.1%	26	83.9%	83.9%
<= 0m 20s	49	6.2%	99.6%	48	37.5%	37.5%	78	9.9%	17.0%	1	3.2%	87.1%
<= 0m 30s	3	0.4%	100.0	47	36.7%	74.2%	126	16.0%	33.0%	4	12.9%	100.0
<= 0m 40s	0	0.0%	100.0	18	14.1%	88.3%	154	19.5%	52.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	4.7%	93.0%	108	13.7%	66.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.1%	96.1%	76	9.6%	75.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	1.6%	97.7%	112	14.2%	90.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.6%	99.2%	44	5.6%	95.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	9	1.1%	96.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	100.0	13	1.6%	98.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	788			128			788			31		

**Notes:**

Total Records Reported by this PSAP: 884  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 884

# Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	357	95.7%	95.7%	0	0.0%	0.0%	16	4.3%	4.3%	11	78.6%	78.6%
<= 0m 20s	11	2.9%	98.7%	4	7.5%	7.5%	19	5.1%	9.4%	1	7.1%	85.7%
<= 0m 30s	4	1.1%	99.7%	14	26.4%	34.0%	18	4.8%	14.2%	2	14.3%	100.0
<= 0m 40s	1	0.3%	100.0	14	26.4%	60.4%	34	9.1%	23.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	15.1%	75.5%	37	9.9%	33.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	7.5%	83.0%	41	11.0%	44.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	9.4%	92.5%	79	21.2%	65.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.9%	94.3%	39	10.5%	75.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.9%	96.2%	15	4.0%	79.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	96.2%	11	2.9%	82.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.9%	98.1%	7	1.9%	84.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.1%	10	2.7%	87.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.1%	5	1.3%	88.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	1.9%	100.0	6	1.6%	90.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	4.3%	94.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	1.1%	95.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.9%	97.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	97.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.6%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	373			53			373			14		

**Notes:**

Total Records Reported by this PSAP: 400  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 400

# Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	7488	98.5%	98.5%	7	0.2%	0.2%	398	5.2%	5.2%	109	85.2%	85.2%
<= 0m 20s	92	1.2%	99.7%	600	21.0%	21.2%	460	6.1%	11.3%	8	6.3%	91.4%
<= 0m 30s	17	0.2%	100.0	1007	35.2%	56.5%	875	11.5%	22.8%	11	8.6%	100.0
<= 0m 40s	1	0.0%	100.0	642	22.5%	79.0%	1231	16.2%	39.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	277	9.7%	88.7%	1002	13.2%	52.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	130	4.6%	93.2%	684	9.0%	61.2%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	135	4.7%	97.9%	1364	17.9%	79.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	39	1.4%	99.3%	728	9.6%	88.7%	0	0.0%	100.0
<= 2m 30s	1	0.0%	100.0	8	0.3%	99.6%	343	4.5%	93.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	6	0.2%	99.8%	133	1.7%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	0.1%	99.9%	101	1.3%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	69	0.9%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	70	0.9%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	34	0.4%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	41	0.5%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	1	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	7,600			2,857			7,601			128		

**Notes:**

Total Records Reported by this PSAP: 8196  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 8196

# Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	2145	99.3%	99.3%	2	0.2%	0.2%	125	5.8%	5.8%	50	96.2%	96.2%
<= 0m 20s	14	0.6%	100.0	156	13.7%	13.8%	172	8.0%	13.8%	1	1.9%	98.1%
<= 0m 30s	1	0.0%	100.0	424	37.2%	51.0%	221	10.2%	24.0%	1	1.9%	100.0
<= 0m 40s	0	0.0%	100.0	320	28.0%	79.1%	317	14.7%	38.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	125	11.0%	90.0%	221	10.2%	48.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	54	4.7%	94.7%	207	9.6%	58.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	46	4.0%	98.8%	400	18.5%	77.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	0.7%	99.5%	225	10.4%	87.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.4%	99.8%	123	5.7%	93.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.9%	65	3.0%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	27	1.3%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	14	0.6%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	8	0.4%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,160			1,141			2,160			52		

**Notes:**

Total Records Reported by this PSAP: 2371  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2371

# Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1488	98.8%	98.8%	1	0.7%	0.7%	383	25.4%	25.4%	29	100.0%	100.0
<= 0m 20s	18	1.2%	100.0	16	10.5%	11.1%	406	27.0%	52.4%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	54	35.3%	46.4%	140	9.3%	61.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	37	24.2%	70.6%	126	8.4%	70.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	21	13.7%	84.3%	74	4.9%	75.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	5.9%	90.2%	48	3.2%	78.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	5.9%	96.1%	88	5.8%	84.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.0%	98.0%	55	3.7%	87.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.3%	99.3%	30	2.0%	89.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	14	0.9%	90.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	15	1.0%	91.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	14	0.9%	92.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.7%	100.0	14	0.9%	93.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.1%	94.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	34	2.3%	96.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	97.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,506			153			1,506			29		

**Notes:**

Total Records Reported by this PSAP: 1619  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1619

# Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	4804	98.7%	98.7%	3	0.1%	0.1%	290	6.0%	6.0%	145	92.9%	92.9%
<= 0m 20s	60	1.2%	99.9%	295	11.3%	11.4%	367	7.5%	13.5%	3	1.9%	94.9%
<= 0m 30s	5	0.1%	100.0	963	36.9%	48.4%	484	9.9%	23.4%	8	5.1%	100.0
<= 0m 40s	0	0.0%	100.0	712	27.3%	75.7%	847	17.4%	40.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	287	11.0%	86.7%	703	14.4%	55.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	140	5.4%	92.0%	515	10.6%	65.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	157	6.0%	98.0%	845	17.4%	83.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	32	1.2%	99.3%	360	7.4%	90.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	12	0.5%	99.7%	186	3.8%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.0%	99.8%	104	2.1%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.8%	45	0.9%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	29	0.6%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	99.9%	16	0.3%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	16	0.3%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.1%	100.0	24	0.5%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,869			2,608			4,869			156		

**Notes:**

Total Records Reported by this PSAP: 5446  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5446

# Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	2347	99.0%	99.0%	3	0.3%	0.3%	175	7.4%	7.4%	53	91.4%	91.4%
<= 0m 20s	21	0.9%	99.9%	188	18.2%	18.5%	197	8.3%	15.7%	1	1.7%	93.1%
<= 0m 30s	3	0.1%	100.0	340	32.9%	51.5%	302	12.7%	28.4%	4	6.9%	100.0
<= 0m 40s	0	0.0%	100.0	249	24.1%	75.6%	375	15.8%	44.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	115	11.1%	86.7%	278	11.7%	56.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	70	6.8%	93.5%	234	9.9%	65.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	48	4.7%	98.2%	437	18.4%	84.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	15	1.5%	99.6%	152	6.4%	90.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.7%	73	3.1%	93.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.9%	35	1.5%	95.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	100.0	38	1.6%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	25	1.1%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,371			1,032			2,371			58		

**Notes:**

Total Records Reported by this PSAP: 2573  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2573

# Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	2716	99.9%	99.9%	0	0.0%	0.0%	165	6.1%	6.1%	45	97.8%	97.8%
<= 0m 20s	4	0.1%	100.0	36	25.4%	25.4%	217	8.0%	14.0%	0	0.0%	97.8%
<= 0m 30s	0	0.0%	100.0	49	34.5%	59.9%	255	9.4%	23.4%	1	2.2%	100.0
<= 0m 40s	0	0.0%	100.0	30	21.1%	81.0%	306	11.3%	34.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	8.5%	89.4%	227	8.3%	43.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	4.2%	93.7%	262	9.6%	52.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	4.2%	97.9%	645	23.7%	76.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.7%	98.6%	339	12.5%	88.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.6%	132	4.9%	93.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.6%	42	1.5%	95.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.7%	99.3%	29	1.1%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	22	0.8%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	11	0.4%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	10	0.4%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.3%	15	0.6%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.7%	100.0	15	0.6%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,720			142			2,720			46		

**Notes:**

Total Records Reported by this PSAP: 2993  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2993

# Fractile 911 Call Response Time Distribution

Waterbury Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	13826	92.0%	92.4%	11	2.0%	2.0%	1008	6.7%	6.7%	707	69.3%	69.3%
<= 0m 20s	938	6.2%	98.7%	148	27.3%	29.3%	1133	7.5%	14.2%	49	4.8%	74.1%
<= 0m 30s	177	1.2%	99.8%	175	32.3%	61.6%	990	6.6%	20.8%	167	16.4%	90.5%
<= 0m 40s	8	0.1%	99.9%	83	15.3%	76.9%	1128	7.5%	28.3%	1	0.1%	90.6%
<= 0m 50s	2	0.0%	99.9%	29	5.4%	82.3%	938	6.2%	34.5%	1	0.1%	90.7%
<= 1m 0s	0	0.0%	99.9%	20	3.7%	86.0%	893	5.9%	40.5%	1	0.1%	90.8%
<= 1m 30s	2	0.0%	99.9%	29	5.4%	91.3%	2584	17.2%	57.6%	0	0.0%	90.8%
<= 2m 0s	0	0.0%	99.9%	12	2.2%	93.5%	2185	14.5%	72.2%	4	0.4%	91.2%
<= 2m 30s	0	0.0%	99.9%	3	0.6%	94.1%	1566	10.4%	82.6%	2	0.2%	91.4%
<= 3m 0s	1	0.0%	99.9%	2	0.4%	94.5%	895	5.9%	88.5%	3	0.3%	91.7%
<= 3m 30s	0	0.0%	99.9%	1	0.2%	94.6%	529	3.5%	92.0%	0	0.0%	91.7%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	94.6%	340	2.3%	94.3%	0	0.0%	91.7%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	94.6%	197	1.3%	95.6%	0	0.0%	91.7%
<= 5m 0s	0	0.0%	99.9%	1	0.2%	94.8%	141	0.9%	96.5%	0	0.0%	91.7%
<= 6m 0s	0	0.0%	99.9%	1	0.2%	95.0%	160	1.1%	97.6%	0	0.0%	91.7%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	95.0%	97	0.6%	98.2%	1	0.1%	91.8%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	95.0%	59	0.4%	98.6%	0	0.0%	91.8%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	95.0%	44	0.3%	98.9%	0	0.0%	91.8%
<= 10m 0s	0	0.0%	99.9%	1	0.2%	95.2%	33	0.2%	99.1%	0	0.0%	91.8%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	95.2%	28	0.2%	99.3%	0	0.0%	91.8%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	95.2%	15	0.1%	99.4%	0	0.0%	91.8%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	95.2%	8	0.1%	99.5%	1	0.1%	91.9%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	95.2%	5	0.0%	99.5%	2	0.2%	92.1%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	95.2%	3	0.0%	99.5%	1	0.1%	92.2%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	95.2%	3	0.0%	99.6%	0	0.0%	92.2%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	95.2%	1	0.0%	99.6%	0	0.0%	92.2%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	95.2%	0	0.0%	99.6%	1	0.1%	92.3%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	95.2%	1	0.0%	99.6%	0	0.0%	92.3%
<= 20m 0s	0	0.0%	99.9%	6	1.1%	96.3%	2	0.0%	99.6%	0	0.0%	92.3%
>= 20m 0s	12	0.1%	100.0	20	3.7%	100.0	62	0.4%	100.0	79	7.7%	100.0
<b>Tot. Counts:</b>	14,966			542			15,048			1,020		

**Notes:**

Total Records Reported by this PSAP: 17453  
 Number of Records not Processed due to Bad Data: 55  
 Total Records Analyzed: 17398

# Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1968	99.4%	99.4%	0	0.0%	0.0%	127	6.4%	6.4%	37	97.4%	97.4%
<= 0m 20s	12	0.6%	100.0	144	35.7%	35.7%	163	8.2%	14.6%	1	2.6%	100.0
<= 0m 30s	0	0.0%	100.0	159	39.5%	75.2%	222	11.2%	25.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	52	12.9%	88.1%	343	17.3%	43.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	21	5.2%	93.3%	245	12.4%	55.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	2.2%	95.5%	202	10.2%	65.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	3.0%	98.5%	365	18.4%	84.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.5%	99.0%	127	6.4%	90.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.3%	44	2.2%	92.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	25	1.3%	94.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.5%	99.8%	20	1.0%	95.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	14	0.7%	95.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	14	0.7%	96.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.4%	96.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	19	1.0%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.8%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,980			403			1,980			38		

**Notes:**

Total Records Reported by this PSAP: 2157  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2157

# Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1511	98.6%	98.6%	0	0.0%	0.0%	121	7.9%	7.9%	60	95.2%	95.2%
<= 0m 20s	18	1.2%	99.8%	20	8.2%	8.2%	119	7.8%	15.7%	0	0.0%	95.2%
<= 0m 30s	2	0.1%	99.9%	87	35.5%	43.7%	121	7.9%	23.6%	3	4.8%	100.0
<= 0m 40s	0	0.0%	99.9%	68	27.8%	71.4%	178	11.6%	35.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	31	12.7%	84.1%	152	9.9%	45.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	17	6.9%	91.0%	116	7.6%	52.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	99.9%	13	5.3%	96.3%	305	19.9%	72.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	99.9%	5	2.0%	98.4%	147	9.6%	82.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	99.9%	1	0.4%	98.8%	63	4.1%	86.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	99.9%	2	0.8%	99.6%	32	2.1%	88.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	99.9%	0	0.0%	99.6%	22	1.4%	89.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	99.9%	0	0.0%	99.6%	24	1.6%	91.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	99.9%	1	0.4%	100.0	17	1.1%	92.5%	0	0.0%	100.0
<= 5m 0s	1	0.1%	100.0	0	0.0%	100.0	15	1.0%	93.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	27	1.8%	95.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.5%	96.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.3%	98.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.1%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,532			245			1,532			63		

**Notes:**

Total Records Reported by this PSAP: 1774  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1774

# Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	4774	99.4%	99.4%	5	0.7%	0.7%	496	10.3%	10.3%	79	97.5%	97.5%
<= 0m 20s	25	0.5%	99.9%	73	10.4%	11.1%	682	14.2%	24.5%	1	1.2%	98.8%
<= 0m 30s	3	0.1%	100.0	147	20.9%	31.9%	399	8.3%	32.8%	1	1.2%	100.0
<= 0m 40s	1	0.0%	100.0	120	17.0%	48.9%	499	10.4%	43.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	72	10.2%	59.1%	495	10.3%	53.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	67	9.5%	68.7%	445	9.3%	62.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	153	21.7%	90.4%	744	15.5%	78.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	49	7.0%	97.3%	303	6.3%	84.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	9	1.3%	98.6%	152	3.2%	87.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	8	1.1%	99.7%	101	2.1%	89.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.9%	65	1.4%	91.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	53	1.1%	92.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	73	1.5%	93.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	76	1.6%	95.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	85	1.8%	97.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	45	0.9%	98.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.6%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	4,803			705			4,803			81		

**Notes:**

Total Records Reported by this PSAP: 5347  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 5347

# Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	6132	99.5%	99.5%	17	3.2%	3.2%	685	11.1%	11.1%	216	100.0%	100.0
<= 0m 20s	28	0.5%	100.0	157	29.3%	32.5%	667	10.8%	22.0%	0	0.0%	100.0
<= 0m 30s	2	0.0%	100.0	169	31.6%	64.1%	673	10.9%	32.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	80	15.0%	79.1%	697	11.3%	44.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	39	7.3%	86.4%	547	8.9%	53.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	23	4.3%	90.7%	484	7.9%	60.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	28	5.2%	95.9%	1136	18.4%	79.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	1.9%	97.8%	543	8.8%	88.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.9%	98.7%	286	4.6%	92.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.7%	113	1.8%	94.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.6%	99.3%	97	1.6%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.4%	99.6%	55	0.9%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.8%	49	0.8%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	24	0.4%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	24	0.4%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	21	0.3%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.3%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	6,162			535			6,161			216		

**Notes:**

Total Records Reported by this PSAP: 7019  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 7019

# Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1004	97.8%	97.8%	2	1.6%	1.6%	334	32.5%	32.5%	26	96.3%	96.3%
<= 0m 20s	22	2.1%	99.9%	42	33.1%	34.6%	185	18.0%	50.5%	1	3.7%	100.0
<= 0m 30s	1	0.1%	100.0	39	30.7%	65.4%	98	9.5%	60.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	26	20.5%	85.8%	98	9.5%	69.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	4.7%	90.6%	62	6.0%	75.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.1%	93.7%	42	4.1%	79.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	2.4%	96.1%	84	8.2%	87.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	3.1%	99.2%	56	5.5%	93.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.8%	100.0	27	2.6%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.3%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	1.1%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,027			127			1,027			27		

**Notes:**

Total Records Reported by this PSAP: 1102  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1102

# Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	1762	98.6%	98.6%	0	0.0%	0.0%	210	11.8%	11.8%	52	92.9%	92.9%
<= 0m 20s	23	1.3%	99.9%	60	15.9%	15.9%	218	12.2%	24.0%	0	0.0%	92.9%
<= 0m 30s	2	0.1%	100.0	176	46.7%	62.6%	201	11.2%	35.2%	1	1.8%	94.6%
<= 0m 40s	0	0.0%	100.0	90	23.9%	86.5%	280	15.7%	50.9%	0	0.0%	94.6%
<= 0m 50s	0	0.0%	100.0	27	7.2%	93.6%	229	12.8%	63.7%	0	0.0%	94.6%
<= 1m 0s	0	0.0%	100.0	10	2.7%	96.3%	155	8.7%	72.4%	0	0.0%	94.6%
<= 1m 30s	0	0.0%	100.0	8	2.1%	98.4%	270	15.1%	87.5%	0	0.0%	94.6%
<= 2m 0s	0	0.0%	100.0	3	0.8%	99.2%	100	5.6%	93.1%	0	0.0%	94.6%
<= 2m 30s	0	0.0%	100.0	2	0.5%	99.7%	44	2.5%	95.5%	0	0.0%	94.6%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	22	1.2%	96.8%	0	0.0%	94.6%
<= 3m 30s	0	0.0%	100.0	1	0.3%	100.0	20	1.1%	97.9%	0	0.0%	94.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.2%	0	0.0%	94.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	98.7%	0	0.0%	94.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.9%	0	0.0%	94.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.3%	0	0.0%	94.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	94.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	94.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.9%	0	0.0%	94.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	94.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	5.4%	100.0
<b>Tot. Counts:</b>	1,787			377			1,787			56		

**Notes:**

Total Records Reported by this PSAP: 2073  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2073

# Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	2343	98.3%	98.3%	1	0.1%	0.1%	251	10.5%	10.5%	84	95.5%	95.5%
<= 0m 20s	36	1.5%	99.8%	136	18.2%	18.3%	303	12.7%	23.2%	1	1.1%	96.6%
<= 0m 30s	4	0.2%	100.0	178	23.8%	42.1%	349	14.6%	37.9%	3	3.4%	100.0
<= 0m 40s	0	0.0%	100.0	160	21.4%	63.5%	405	17.0%	54.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	91	12.2%	75.7%	260	10.9%	65.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	72	9.6%	85.3%	201	8.4%	74.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	90	12.0%	97.3%	348	14.6%	88.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	1.5%	98.8%	141	5.9%	94.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.9%	99.7%	46	1.9%	96.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.9%	29	1.2%	97.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	13	0.5%	98.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	14	0.6%	99.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	6	0.3%	99.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	8	0.3%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,383			748			2,383			88		

**Notes:**

Total Records Reported by this PSAP: 2688  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2688

# Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 1/1/2015 To 3/31/2015

<i>Response Received/Abandoned Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>					
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	3317	99.8%	99.8%	1	0.2%	0.2%	472	14.2%	14.2%	140	100.0%	100.0
<= 0m 20s	8	0.2%	100.0	84	15.7%	15.9%	399	12.0%	26.2%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	179	33.5%	49.3%	371	11.2%	37.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	124	23.2%	72.5%	432	13.0%	50.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	70	13.1%	85.6%	338	10.2%	60.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	25	4.7%	90.3%	280	8.4%	68.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	35	6.5%	96.8%	508	15.3%	84.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	2.4%	99.3%	225	6.8%	91.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.4%	103	3.1%	94.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.6%	62	1.9%	95.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.4%	100.0	24	0.7%	96.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.8%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	20	0.6%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.5%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	3,325			535			3,325			140		

**Notes:**

Total Records Reported by this PSAP: 3933  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 3933

# Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1205	98.4%	98.4%	0	0.0%	0.0%	100	8.2%	8.2%	39	92.9%	92.9%
<= 0m 20s	20	1.6%	100.0	52	11.5%	11.5%	152	12.4%	20.6%	1	2.4%	95.2%
<= 0m 30s	0	0.0%	100.0	119	26.2%	37.7%	129	10.5%	31.1%	2	4.8%	100.0
<= 0m 40s	0	0.0%	100.0	112	24.7%	62.3%	167	13.6%	44.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	81	17.8%	80.2%	125	10.2%	54.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	35	7.7%	87.9%	122	10.0%	64.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	46	10.1%	98.0%	208	17.0%	81.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.5%	99.6%	91	7.4%	89.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.8%	58	4.7%	94.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	28	2.3%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	13	1.1%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,225			454			1,225			42		

**Notes:**

Total Records Reported by this PSAP: 1383  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1383

# Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 1/1/2015 To 3/31/2015

Response Received/Abandoned Times	Received/Answered			Answered/Transferred			Answered/Hung Up					
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2248	97.6%	97.6%	0	0.0%	0.0%	143	6.2%	6.2%	50	87.7%	87.7%
<= 0m 20s	50	2.2%	99.8%	78	29.1%	29.1%	204	8.9%	15.1%	0	0.0%	87.7%
<= 0m 30s	5	0.2%	100.0	94	35.1%	64.2%	270	11.7%	26.8%	7	12.3%	100.0
<= 0m 40s	0	0.0%	100.0	41	15.3%	79.5%	270	11.7%	38.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	7.1%	86.6%	170	7.4%	45.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	4.5%	91.0%	150	6.5%	52.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	4.9%	95.9%	308	13.4%	65.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	2.2%	98.1%	187	8.1%	73.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.1%	99.3%	129	5.6%	79.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.7%	100.0	117	5.1%	84.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	93	4.0%	88.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	78	3.4%	92.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	57	2.5%	94.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	40	1.7%	96.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	35	1.5%	97.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.0%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	2,303			268			2,304			57		

**Notes:**

Total Records Reported by this PSAP: 2507  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 2507

# Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	972	96.6%	96.6%	1	0.3%	0.3%	68	6.8%	6.8%	28	90.3%	90.3%
<= 0m 20s	29	2.9%	99.5%	29	8.0%	8.3%	102	10.1%	16.9%	0	0.0%	90.3%
<= 0m 30s	5	0.5%	100.0	83	22.9%	31.2%	121	12.0%	28.9%	2	6.5%	96.8%
<= 0m 40s	0	0.0%	100.0	56	15.5%	46.7%	142	14.1%	43.0%	0	0.0%	96.8%
<= 0m 50s	0	0.0%	100.0	47	13.0%	59.7%	120	11.9%	55.0%	0	0.0%	96.8%
<= 1m 0s	0	0.0%	100.0	40	11.0%	70.7%	85	8.4%	63.4%	0	0.0%	96.8%
<= 1m 30s	0	0.0%	100.0	66	18.2%	89.0%	203	20.2%	83.6%	1	3.2%	100.0
<= 2m 0s	0	0.0%	100.0	32	8.8%	97.8%	82	8.2%	91.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.4%	99.2%	37	3.7%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.6%	99.7%	13	1.3%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	100.0	6	0.6%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,006			362			1,006			31		

**Notes:**

Total Records Reported by this PSAP: 1120  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1120

# Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	758	96.3%	96.3%	0	0.0%	0.0%	59	7.5%	7.5%	19	86.4%	86.4%
<= 0m 20s	23	2.9%	99.2%	0	0.0%	0.0%	74	9.4%	16.9%	1	4.5%	90.9%
<= 0m 30s	6	0.8%	100.0	12	24.5%	24.5%	46	5.8%	22.7%	2	9.1%	100.0
<= 0m 40s	0	0.0%	100.0	12	24.5%	49.0%	38	4.8%	27.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	18.4%	67.3%	47	6.0%	33.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	8.2%	75.5%	44	5.6%	39.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	6.1%	81.6%	132	16.8%	55.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	16.3%	98.0%	71	9.0%	64.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.0%	54	6.9%	71.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	2.0%	100.0	38	4.8%	76.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	24	3.0%	79.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	18	2.3%	82.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	22	2.8%	84.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.9%	86.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	42	5.3%	92.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	24	3.0%	95.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	16	2.0%	97.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.9%	98.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.0%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	787			49			787			22		

**Notes:**

Total Records Reported by this PSAP: 865  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 865

# Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	1145	98.0%	98.0%	0	0.0%	0.0%	78	6.7%	6.7%	51	87.9%	87.9%
<= 0m 20s	19	1.6%	99.7%	139	23.1%	23.1%	79	6.8%	13.4%	4	6.9%	94.8%
<= 0m 30s	3	0.3%	99.9%	235	39.0%	62.1%	131	11.2%	24.7%	3	5.2%	100.0
<= 0m 40s	1	0.1%	100.0	132	21.9%	84.1%	264	22.6%	47.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	48	8.0%	92.0%	221	18.9%	66.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	23	3.8%	95.8%	127	10.9%	77.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	20	3.3%	99.2%	185	15.8%	92.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.8%	100.0	44	3.8%	96.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	97.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	1,168			602			1,168			58		

**Notes:**

Total Records Reported by this PSAP: 1342  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 1342

# Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 1/1/2015 To 3/31/2015

<b>Response Received/Abandoned Times</b>	<b>Received/Answered</b>			<b>Answered/Transferred</b>			<b>Answered/Hung Up</b>					
	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>	<b>#</b>	<b>%</b>	<b>Cum.</b>
<= 0m 10s	809	95.6%	95.6%	20	10.3%	10.3%	44	5.2%	5.2%	17	81.0%	81.0%
<= 0m 20s	32	3.8%	99.4%	101	52.1%	62.4%	59	7.0%	12.2%	2	9.5%	90.5%
<= 0m 30s	5	0.6%	100.0	34	17.5%	79.9%	74	8.7%	20.9%	2	9.5%	100.0
<= 0m 40s	0	0.0%	100.0	14	7.2%	87.1%	105	12.4%	33.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	5.2%	92.3%	84	9.9%	43.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.6%	94.8%	80	9.5%	52.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	2.1%	96.9%	218	25.8%	78.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.0%	97.9%	95	11.2%	89.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.9%	39	4.6%	94.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	98.5%	12	1.4%	95.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.5%	99.0%	12	1.4%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.5%	99.5%	4	0.5%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.5%	5	0.6%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.5%	1	0.1%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.5%	2	0.2%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	98.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.5%	100.0	2	0.2%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<b>Tot. Counts:</b>	846			194			846			21		

**Notes:**

Total Records Reported by this PSAP: 916  
 Number of Records not Processed due to Bad Data: 0  
 Total Records Analyzed: 916