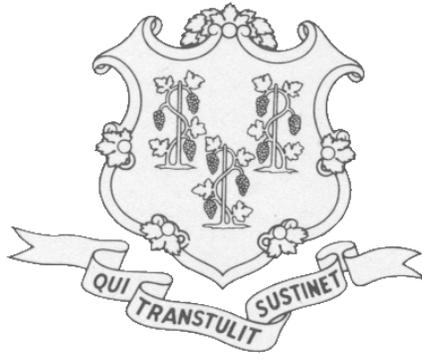


**Department of Emergency Services and
Public Protection
Division of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**



January -March 2014

E9-1-1 TOTAL CALL COUNT REPORT 1st QUARTER 2014

Executive Summary

All 102 PSAPs submitted an E9-1-1 Total Call Report for the first quarter of 2014.

One PSAP (Vernon Police Department) was unable to submit their data due to software/hardware issues with the E9-1-1 system.

One PSAP did not achieve the State standard that requires that 90% of all 9-1-1 calls received by the PSAP be answered in ten seconds.

- Bridgeport Public Safety Communications Center answered 85.3% of its 9-1-1 calls in 10 sec of receipt.

The statewide average for all PSAPs during the first quarter was 95.8%.

Percent of 9-1-1 Calls Answered in 10 Seconds During the 1st Quarter 2014							
Wallingford PD	99.9%	East Hartford PD	99.1%	Milford PD	98.2%	Thomaston PD	96.5%
Groton ECC	99.8%	Ledyard ECC	99.1%	Naugatuck PD	98.2%	Derby PD	96.4%
NWCTPSECC	99.7%	Southington PD	99.1%	New Canaan PD	98.1%	Middletown FD	96.4%
Willimantic ECC	99.7%	Watertown PD	99.1%	New Fairfield ECC	98.1%	Montville ECC	96.3%
Bristol PD	99.6%	Wilton PD	99.1%	Westport PD	98.1%	Putnam PD	96.0%
Madison PD	99.6%	Cromwell PD	99.0%	Woodbridge PD	98.0%	All PSAP (Ave.)	95.8%
New Milford PD	99.6%	Norwich PD	99.0%	Old Saybrook PD	97.9%	CSP Troop I	95.4%
Trumbull PD	99.6%	Plymouth PD	99.0%	Enfield ECC	97.8%	CSP Troop G	95.2%
West Haven ERS	99.6%	Shelton PD	99.0%	Bloomfield PD	97.7%	Guilford ECC	95.1%
Branford PD	99.5%	South Windsor PD	99.0%	Meriden PD	97.7%	Weston ECC	94.9%
Glastonbury PD	99.5%	Stonington PD	99.0%	Ridgefield PD	97.7%	New Haven ERC	94.8%
Greenwich PD	99.5%	Clinton ECC	98.9%	CSP Troop L	97.6%	Suffield PD	94.8%
Manchester PD	99.5%	Orange PD	98.9%	Easton PD	97.6%	CSP Troop C	94.7%
SCRECC	99.5%	Valley Shore ECC	98.9%	Granby PD	97.6%	North Branford PD	94.5%
UCONN PD	99.5%	Windsor PD	98.9%	Newington PD	97.6%	Canton PD	94.4%
Waterford ECC	99.5%	Plainville PD	98.8%	Windsor Locks PD	97.6%	New Britain ERC	93.9%
West Hartford PD	99.5%	Stratford PD	98.8%	Darien PD	97.4%	Waterbury PD	93.8%
Bethel PD	99.4%	Fairfield ECC	98.7%	Southbury Public Safety	97.4%	Stamford ECC	93.0%
CSP BIA	99.4%	New London PD	98.7%	Wolcott PD	97.3%	Redding ECC	92.5%
Newtown PD	99.4%	Norwalk PD	98.7%	East Windsor PD	97.1%	CSP Troop H	92.2%
Colchester ECC	99.3%	Tolland County ECC	98.6%	Monroe PD	97.1%	Hartford ECC	91.5%
East Lyme ECC	99.2%	Danbury FD	98.5%	Seymour PD	96.9%	Bridgeport PSCC	85.3%
LCD	99.2%	Wethersfield PD	98.5%	Winsted PD	96.9%	Vernon PD	N/A
North Haven PD	99.2%	Berlin PD	98.3%	Rocky Hill PD	96.8%		
Quinebaug Valley ECC	99.2%	Farmington PD	98.3%	Simsbury PD	96.7%		
Brookfield PD	99.1%	Hamden ECC	98.3%	Avon PD	96.5%		
Cheshire PD	99.1%	Ansonia PD	98.2%	East Haven FD	96.5%		

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	427926	95.8%	95.9%	2272	2.1%	2.1%	56148	12.6%	12.6%	17496	79.7%	83.9%
<= 0m 20s	15811	3.5%	99.4%	37741	35.3%	37.5%	52410	11.7%	24.3%	852	3.9%	87.8%
<= 0m 30s	2207	0.5%	99.9%	31829	29.8%	67.3%	56691	12.7%	37.0%	1782	8.1%	95.9%
<= 0m 40s	152	0.0%	99.9%	16219	15.2%	82.5%	54441	12.2%	49.2%	27	0.1%	96.0%
<= 0m 50s	46	0.0%	99.9%	7003	6.6%	89.0%	36897	8.3%	57.5%	9	0.0%	96.1%
<= 1m 0s	35	0.0%	99.9%	3933	3.7%	92.7%	28988	6.5%	64.0%	6	0.0%	96.1%
<= 1m 30s	32	0.0%	100.0	5014	4.7%	97.4%	61806	13.8%	77.8%	14	0.1%	96.2%
<= 2m 0s	5	0.0%	100.0	1524	1.4%	98.8%	36017	8.1%	85.9%	7	0.0%	96.2%
<= 2m 30s	6	0.0%	100.0	559	0.5%	99.3%	21120	4.7%	90.6%	8	0.0%	96.2%
<= 3m 0s	2	0.0%	100.0	244	0.2%	99.6%	12614	2.8%	93.4%	2	0.0%	96.3%
<= 3m 30s	2	0.0%	100.0	120	0.1%	99.7%	7665	1.7%	95.1%	1	0.0%	96.3%
<= 4m 0s	0	0.0%	100.0	64	0.1%	99.7%	5090	1.1%	96.3%	13	0.1%	96.3%
<= 4m 30s	0	0.0%	100.0	50	0.0%	99.8%	3501	0.8%	97.0%	1	0.0%	96.3%
<= 5m 0s	1	0.0%	100.0	30	0.0%	99.8%	2487	0.6%	97.6%	5	0.0%	96.3%
<= 6m 0s	5	0.0%	100.0	25	0.0%	99.8%	3317	0.7%	98.3%	13	0.1%	96.4%
<= 7m 0s	1	0.0%	100.0	19	0.0%	99.9%	2182	0.5%	98.8%	6	0.0%	96.4%
<= 8m 0s	0	0.0%	100.0	11	0.0%	99.9%	1487	0.3%	99.2%	6	0.0%	96.5%
<= 9m 0s	1	0.0%	100.0	5	0.0%	99.9%	941	0.2%	99.4%	6	0.0%	96.5%
<= 10m 0s	1	0.0%	100.0	3	0.0%	99.9%	694	0.2%	99.5%	4	0.0%	96.5%
<= 11m 0s	1	0.0%	100.0	0	0.0%	99.9%	434	0.1%	99.6%	4	0.0%	96.5%
<= 12m 0s	0	0.0%	100.0	18	0.0%	99.9%	353	0.1%	99.7%	5	0.0%	96.5%
<= 13m 0s	0	0.0%	100.0	3	0.0%	99.9%	222	0.0%	99.8%	7	0.0%	96.6%
<= 14m 0s	0	0.0%	100.0	1	0.0%	99.9%	170	0.0%	99.8%	6	0.0%	96.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	103	0.0%	99.8%	5	0.0%	96.6%
<= 16m 0s	1	0.0%	100.0	2	0.0%	99.9%	84	0.0%	99.8%	7	0.0%	96.7%
<= 17m 0s	1	0.0%	100.0	1	0.0%	99.9%	61	0.0%	99.9%	3	0.0%	96.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	43	0.0%	99.9%	5	0.0%	96.7%
<= 19m 0s	1	0.0%	100.0	3	0.0%	99.9%	43	0.0%	99.9%	2	0.0%	96.7%
<= 20m 0s	4	0.0%	100.0	1	0.0%	99.9%	23	0.0%	99.9%	8	0.0%	96.7%
>= 20m 0s	158	0.0%	100.0	88	0.1%	100.0	505	0.1%	100.0	619	2.8%	99.6%
Tot. Counts:	446,399			106,782			446,537			20,929		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1363	98.2%	98.2%	0	0.0%	0.0%	80	5.8%	5.8%	26	92.9%	92.9%
<= 0m 20s	23	1.7%	99.9%	42	7.6%	7.6%	105	7.6%	13.3%	1	3.6%	96.4%
<= 0m 30s	2	0.1%	100.0	154	27.9%	35.5%	138	9.9%	23.3%	1	3.6%	100.0
<= 0m 40s	0	0.0%	100.0	149	27.0%	62.5%	200	14.4%	37.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	88	15.9%	78.4%	188	13.5%	51.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	56	10.1%	88.6%	161	11.6%	62.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	54	9.8%	98.4%	312	22.5%	85.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.3%	99.6%	112	8.1%	93.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	100.0	37	2.7%	96.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	26	1.9%	97.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,388			552			1,388			28		

Notes:

Total Records Reported by this PSAP: 1509
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1509

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1022	96.5%	96.5%	0	0.0%	0.0%	78	7.4%	7.4%	25	83.3%	83.3%
<= 0m 20s	33	3.1%	99.6%	57	11.3%	11.3%	93	8.8%	16.1%	1	3.3%	86.7%
<= 0m 30s	4	0.4%	100.0	63	12.5%	23.8%	94	8.9%	25.0%	4	13.3%	100.0
<= 0m 40s	0	0.0%	100.0	91	18.0%	41.8%	100	9.4%	34.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	89	17.6%	59.4%	72	6.8%	41.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	73	14.5%	73.9%	81	7.6%	48.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	88	17.4%	91.3%	261	24.6%	73.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	31	6.1%	97.4%	139	13.1%	86.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	1.4%	98.8%	47	4.4%	91.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.2%	21	2.0%	93.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.4%	18	1.7%	94.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	4	0.4%	95.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	10	0.9%	96.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	99.6%	6	0.6%	96.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	15	1.4%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	99.8%	5	0.5%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.3%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.3%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.3%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	1,059			505			1,059			30		

Notes:

Total Records Reported by this PSAP: 1166
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1166

Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1467	98.3%	98.3%	0	0.0%	0.0%	89	6.0%	6.0%	28	90.3%	90.3%
<= 0m 20s	17	1.1%	99.5%	98	18.3%	18.3%	166	11.1%	17.1%	2	6.5%	96.8%
<= 0m 30s	8	0.5%	100.0	152	28.4%	46.6%	148	9.9%	27.0%	1	3.2%	100.0
<= 0m 40s	0	0.0%	100.0	113	21.1%	67.7%	148	9.9%	36.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	73	13.6%	81.3%	132	8.8%	45.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	36	6.7%	88.1%	112	7.5%	53.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	52	9.7%	97.8%	237	15.9%	69.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	1.9%	99.6%	132	8.8%	78.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.6%	89	6.0%	84.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	67	4.5%	88.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	42	2.8%	91.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	28	1.9%	93.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	21	1.4%	94.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.5%	96.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.5%	97.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,492			536			1,492			31		

Notes:

Total Records Reported by this PSAP: 1652
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1652

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1107	99.4%	99.4%	0	0.0%	0.0%	89	8.0%	8.0%	38	95.0%	95.0%
<= 0m 20s	7	0.6%	100.0	25	18.0%	18.0%	99	8.9%	16.9%	1	2.5%	97.5%
<= 0m 30s	0	0.0%	100.0	55	39.6%	57.6%	94	8.4%	25.3%	1	2.5%	100.0
<= 0m 40s	0	0.0%	100.0	34	24.5%	82.0%	130	11.7%	37.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	4.3%	86.3%	144	12.9%	49.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	1.4%	87.8%	119	10.7%	60.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	7.2%	95.0%	229	20.6%	81.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	4.3%	99.3%	78	7.0%	88.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.3%	54	4.8%	93.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.7%	100.0	27	2.4%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	13	1.2%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	96.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	97.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,114			139			1,114			40		

Notes:

Total Records Reported by this PSAP: 1312
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1312

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2318	97.7%	97.7%	32	3.4%	3.4%	155	6.5%	6.5%	78	88.6%	88.6%
<= 0m 20s	43	1.8%	99.5%	36	3.9%	7.3%	348	14.7%	21.2%	1	1.1%	89.8%
<= 0m 30s	8	0.3%	99.9%	125	13.5%	20.8%	244	10.3%	31.5%	5	5.7%	95.5%
<= 0m 40s	0	0.0%	99.9%	166	17.9%	38.7%	192	8.1%	39.6%	0	0.0%	95.5%
<= 0m 50s	0	0.0%	99.9%	155	16.7%	55.4%	195	8.2%	47.8%	0	0.0%	95.5%
<= 1m 0s	0	0.0%	99.9%	128	13.8%	69.2%	198	8.3%	56.2%	0	0.0%	95.5%
<= 1m 30s	0	0.0%	99.9%	201	21.7%	90.8%	549	23.1%	79.3%	1	1.1%	96.6%
<= 2m 0s	0	0.0%	99.9%	60	6.5%	97.3%	228	9.6%	88.9%	0	0.0%	96.6%
<= 2m 30s	0	0.0%	99.9%	17	1.8%	99.1%	118	5.0%	93.9%	0	0.0%	96.6%
<= 3m 0s	0	0.0%	99.9%	7	0.8%	99.9%	52	2.2%	96.1%	0	0.0%	96.6%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	99.9%	23	1.0%	97.0%	0	0.0%	96.6%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	99.9%	14	0.6%	97.6%	0	0.0%	96.6%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	99.9%	8	0.3%	98.0%	0	0.0%	96.6%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	99.9%	10	0.4%	98.4%	0	0.0%	96.6%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	99.9%	11	0.5%	98.9%	0	0.0%	96.6%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	99.9%	6	0.3%	99.1%	0	0.0%	96.6%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	99.9%	7	0.3%	99.4%	0	0.0%	96.6%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	99.9%	5	0.2%	99.6%	0	0.0%	96.6%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	99.9%	1	0.0%	99.7%	0	0.0%	96.6%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	99.7%	0	0.0%	96.6%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	99.9%	2	0.1%	99.7%	0	0.0%	96.6%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	99.9%	3	0.1%	99.9%	0	0.0%	96.6%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.9%	1	0.0%	99.9%	0	0.0%	96.6%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.6%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.6%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.6%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.6%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.6%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	99.9%	0	0.0%	96.6%
>= 20m 0s	0	0.0%	99.9%	0	0.0%	99.9%	1	0.0%	100.0%	0	0.0%	96.6%
Tot. Counts:	2,369			927			2,371			85		

Notes:

Total Records Reported by this PSAP: 2691
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 2691

Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2163	99.5%	99.5%	0	0.0%	0.0%	119	5.5%	5.5%	45	100.0%	100.0
<= 0m 20s	8	0.4%	99.9%	67	28.4%	28.4%	183	8.4%	13.9%	0	0.0%	100.0
<= 0m 30s	2	0.1%	100.0	86	36.4%	64.8%	197	9.1%	23.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	41	17.4%	82.2%	234	10.8%	33.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	6.4%	88.6%	218	10.0%	43.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	3.4%	91.9%	180	8.3%	52.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	5.9%	97.9%	467	21.5%	73.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.3%	99.2%	235	10.8%	84.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.6%	123	5.7%	90.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	64	2.9%	93.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	30	1.4%	94.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	25	1.2%	95.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	26	1.2%	96.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.4%	100.0	8	0.4%	97.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	2,173			236			2,173			45		

Notes:

Total Records Reported by this PSAP: 2368
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2368

Fractile 911 Call Response Time Distribution

Bridgeport Public Safety Communications Ctr.

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	18598	85.3%	85.3%	0	0.0%	0.0%	2027	9.3%	9.3%	1149	66.6%	66.6%
<= 0m 20s	2773	12.7%	98.0%	284	6.0%	6.0%	1533	7.0%	16.3%	154	8.9%	75.5%
<= 0m 30s	348	1.6%	99.6%	768	16.3%	22.3%	1230	5.6%	22.0%	302	17.5%	93.0%
<= 0m 40s	28	0.1%	99.8%	911	19.3%	41.6%	1496	6.9%	28.8%	2	0.1%	93.1%
<= 0m 50s	10	0.0%	99.8%	672	14.3%	55.9%	1351	6.2%	35.0%	1	0.1%	93.2%
<= 1m 0s	11	0.1%	99.8%	480	10.2%	66.1%	1294	5.9%	41.0%	1	0.1%	93.2%
<= 1m 30s	4	0.0%	99.9%	977	20.7%	86.8%	3604	16.5%	57.5%	2	0.1%	93.3%
<= 2m 0s	1	0.0%	99.9%	371	7.9%	94.7%	2806	12.9%	70.4%	0	0.0%	93.3%
<= 2m 30s	0	0.0%	99.9%	131	2.8%	97.4%	1942	8.9%	79.3%	1	0.1%	93.4%
<= 3m 0s	0	0.0%	99.9%	47	1.0%	98.4%	1210	5.5%	84.8%	0	0.0%	93.4%
<= 3m 30s	0	0.0%	99.9%	24	0.5%	98.9%	887	4.1%	88.9%	0	0.0%	93.4%
<= 4m 0s	0	0.0%	99.9%	9	0.2%	99.1%	514	2.4%	91.2%	0	0.0%	93.4%
<= 4m 30s	0	0.0%	99.9%	11	0.2%	99.4%	424	1.9%	93.2%	0	0.0%	93.4%
<= 5m 0s	0	0.0%	99.9%	2	0.0%	99.4%	272	1.2%	94.4%	1	0.1%	93.5%
<= 6m 0s	0	0.0%	99.9%	5	0.1%	99.5%	386	1.8%	96.2%	3	0.2%	93.6%
<= 7m 0s	0	0.0%	99.9%	1	0.0%	99.5%	228	1.0%	97.2%	0	0.0%	93.6%
<= 8m 0s	0	0.0%	99.9%	2	0.0%	99.6%	174	0.8%	98.0%	0	0.0%	93.6%
<= 9m 0s	0	0.0%	99.9%	1	0.0%	99.6%	107	0.5%	98.5%	0	0.0%	93.6%
<= 10m 0s	0	0.0%	99.9%	2	0.0%	99.6%	69	0.3%	98.9%	0	0.0%	93.6%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	99.6%	55	0.3%	99.1%	0	0.0%	93.6%
<= 12m 0s	0	0.0%	99.9%	2	0.0%	99.7%	46	0.2%	99.3%	0	0.0%	93.6%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	99.7%	27	0.1%	99.4%	0	0.0%	93.6%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.7%	22	0.1%	99.5%	1	0.1%	93.7%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	99.7%	14	0.1%	99.6%	0	0.0%	93.7%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	99.7%	14	0.1%	99.7%	0	0.0%	93.7%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.7%	12	0.1%	99.7%	0	0.0%	93.7%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.7%	4	0.0%	99.7%	1	0.1%	93.7%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	99.7%	6	0.0%	99.8%	0	0.0%	93.7%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	99.7%	2	0.0%	99.8%	0	0.0%	93.7%
>= 20m 0s	28	0.1%	100.0	14	0.3%	100.0	39	0.2%	100.0	87	5.0%	98.8%

Tot. Counts: 21,801 4,714 21,795 1,705

Notes:

Total Records Reported by this PSAP: 25850
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 25850

Fractile 911 Call Response Time Distribution

Bristol Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4903	99.6%	99.6%	0	0.0%	0.0%	345	7.0%	7.0%	171	98.8%	98.8%
<= 0m 20s	19	0.4%	99.9%	34	16.2%	16.2%	472	9.6%	16.6%	1	0.6%	99.4%
<= 0m 30s	3	0.1%	100.0	80	38.1%	54.3%	375	7.6%	24.2%	1	0.6%	100.0
<= 0m 40s	0	0.0%	100.0	47	22.4%	76.7%	349	7.1%	31.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	5.2%	81.9%	264	5.4%	36.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	3.3%	85.2%	240	4.9%	41.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	8.1%	93.3%	633	12.9%	54.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	1.9%	95.2%	531	10.8%	65.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	1.9%	97.1%	465	9.4%	74.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.1%	396	8.0%	82.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	1.0%	98.1%	233	4.7%	87.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.5%	98.6%	175	3.6%	90.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.6%	110	2.2%	93.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.5%	99.0%	71	1.4%	94.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.0%	89	1.8%	96.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.0%	56	1.1%	97.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.0%	29	0.6%	98.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.5%	99.5%	31	0.6%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.5%	24	0.5%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.5%	12	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.5%	5	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	1	0.5%	100.0	8	0.2%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,925			210			4,926			173		

Notes:

Total Records Reported by this PSAP: 5634
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5634

Fractile 911 Call Response Time Distribution

Brookfield Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1030	99.1%	99.1%	0	0.0%	0.0%	52	5.0%	5.0%	28	100.0%	100.0
<= 0m 20s	6	0.6%	99.7%	27	18.1%	18.1%	101	9.7%	14.7%	0	0.0%	100.0
<= 0m 30s	3	0.3%	100.0	67	45.0%	63.1%	171	16.5%	31.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	26	17.4%	80.5%	196	18.9%	50.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	10.7%	91.3%	143	13.8%	63.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	2.7%	94.0%	92	8.9%	72.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	2.0%	96.0%	138	13.3%	85.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.0%	98.0%	51	4.9%	90.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.3%	99.3%	25	2.4%	93.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.7%	100.0	21	2.0%	95.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	96.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,039			149			1,039			28		

Notes:

Total Records Reported by this PSAP: 1136
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1136

Fractile 911 Call Response Time Distribution

Canton Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	510	94.4%	94.4%	0	0.0%	0.0%	66	12.1%	12.1%	22	56.4%	56.4%
<= 0m 20s	18	3.3%	97.8%	4	3.1%	3.1%	69	12.7%	24.8%	0	0.0%	56.4%
<= 0m 30s	3	0.6%	98.3%	9	7.1%	10.2%	48	8.8%	33.6%	1	2.6%	59.0%
<= 0m 40s	0	0.0%	98.3%	21	16.5%	26.8%	47	8.6%	42.3%	2	5.1%	64.1%
<= 0m 50s	0	0.0%	98.3%	21	16.5%	43.3%	41	7.5%	49.8%	0	0.0%	64.1%
<= 1m 0s	0	0.0%	98.3%	16	12.6%	55.9%	32	5.9%	55.7%	0	0.0%	64.1%
<= 1m 30s	1	0.2%	98.5%	33	26.0%	81.9%	99	18.2%	73.9%	0	0.0%	64.1%
<= 2m 0s	0	0.0%	98.5%	15	11.8%	93.7%	61	11.2%	85.1%	0	0.0%	64.1%
<= 2m 30s	0	0.0%	98.5%	1	0.8%	94.5%	27	5.0%	90.1%	0	0.0%	64.1%
<= 3m 0s	0	0.0%	98.5%	1	0.8%	95.3%	21	3.9%	93.9%	0	0.0%	64.1%
<= 3m 30s	0	0.0%	98.5%	1	0.8%	96.1%	7	1.3%	95.2%	0	0.0%	64.1%
<= 4m 0s	0	0.0%	98.5%	1	0.8%	96.9%	9	1.7%	96.9%	0	0.0%	64.1%
<= 4m 30s	0	0.0%	98.5%	0	0.0%	96.9%	1	0.2%	97.1%	0	0.0%	64.1%
<= 5m 0s	0	0.0%	98.5%	0	0.0%	96.9%	2	0.4%	97.4%	0	0.0%	64.1%
<= 6m 0s	0	0.0%	98.5%	0	0.0%	96.9%	1	0.2%	97.6%	0	0.0%	64.1%
<= 7m 0s	0	0.0%	98.5%	0	0.0%	96.9%	2	0.4%	98.0%	0	0.0%	64.1%
<= 8m 0s	0	0.0%	98.5%	0	0.0%	96.9%	0	0.0%	98.0%	0	0.0%	64.1%
<= 9m 0s	0	0.0%	98.5%	0	0.0%	96.9%	1	0.2%	98.2%	0	0.0%	64.1%
<= 10m 0s	0	0.0%	98.5%	0	0.0%	96.9%	0	0.0%	98.2%	0	0.0%	64.1%
<= 11m 0s	0	0.0%	98.5%	0	0.0%	96.9%	1	0.2%	98.3%	0	0.0%	64.1%
<= 12m 0s	0	0.0%	98.5%	0	0.0%	96.9%	0	0.0%	98.3%	0	0.0%	64.1%
<= 13m 0s	0	0.0%	98.5%	0	0.0%	96.9%	0	0.0%	98.3%	0	0.0%	64.1%
<= 14m 0s	0	0.0%	98.5%	0	0.0%	96.9%	0	0.0%	98.3%	0	0.0%	64.1%
<= 15m 0s	0	0.0%	98.5%	0	0.0%	96.9%	0	0.0%	98.3%	0	0.0%	64.1%
<= 16m 0s	0	0.0%	98.5%	0	0.0%	96.9%	0	0.0%	98.3%	0	0.0%	64.1%
<= 17m 0s	0	0.0%	98.5%	0	0.0%	96.9%	0	0.0%	98.3%	0	0.0%	64.1%
<= 18m 0s	0	0.0%	98.5%	0	0.0%	96.9%	1	0.2%	98.5%	0	0.0%	64.1%
<= 19m 0s	0	0.0%	98.5%	0	0.0%	96.9%	0	0.0%	98.5%	0	0.0%	64.1%
<= 20m 0s	0	0.0%	98.5%	0	0.0%	96.9%	0	0.0%	98.5%	0	0.0%	64.1%
>= 20m 0s	8	1.5%	100.0	3	2.4%	99.2%	6	1.1%	99.6%	12	30.8%	94.9%
Tot. Counts:	540			126			542			37		

Notes:

Total Records Reported by this PSAP: 625
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 625

Fractile 911 Call Response Time Distribution

Cheshire Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1860	99.1%	99.1%	0	0.0%	0.0%	462	24.6%	24.6%	48	98.0%	98.0%
<= 0m 20s	17	0.9%	100.0	20	3.9%	3.9%	164	8.7%	33.4%	0	0.0%	98.0%
<= 0m 30s	0	0.0%	100.0	154	30.2%	34.1%	185	9.9%	43.2%	1	2.0%	100.0
<= 0m 40s	0	0.0%	100.0	161	31.6%	65.7%	289	15.4%	58.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	77	15.1%	80.8%	205	10.9%	69.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	46	9.0%	89.8%	158	8.4%	77.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	39	7.6%	97.5%	229	12.2%	90.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	1.8%	99.2%	92	4.9%	95.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.4%	30	1.6%	96.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.6%	16	0.9%	97.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	10	0.5%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.1%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	12	0.6%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,877			510			1,877			49		

Notes:

Total Records Reported by this PSAP: 2137
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2137

Fractile 911 Call Response Time Distribution

Clinton Emergency Communications Ctr.

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	801	98.9%	98.9%	0	0.0%	0.0%	39	4.8%	4.8%	21	91.3%	91.3%
<= 0m 20s	6	0.7%	99.6%	5	3.5%	3.5%	56	6.9%	11.7%	1	4.3%	95.7%
<= 0m 30s	3	0.4%	100.0	63	44.4%	47.9%	58	7.2%	18.9%	1	4.3%	100.0
<= 0m 40s	0	0.0%	100.0	44	31.0%	78.9%	100	12.3%	31.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	14	9.9%	88.7%	84	10.4%	41.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	4.2%	93.0%	52	6.4%	48.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	3.5%	96.5%	136	16.8%	64.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.4%	97.9%	84	10.4%	75.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	98.6%	54	6.7%	81.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.6%	32	4.0%	85.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.6%	24	3.0%	88.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.6%	21	2.6%	91.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.7%	99.3%	16	2.0%	93.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	7	0.9%	94.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.7%	100.0	18	2.2%	96.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.6%	98.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.7%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	810			142			810			23		

Notes:

Total Records Reported by this PSAP: 880
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 880

Fractile 911 Call Response Time Distribution

Colchester Emergency Comm. Center

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3598	99.3%	99.3%	21	1.7%	1.7%	339	9.4%	9.4%	93	95.9%	95.9%
<= 0m 20s	22	0.6%	99.9%	236	19.5%	21.2%	397	11.0%	20.3%	1	1.0%	96.9%
<= 0m 30s	3	0.1%	100.0	434	35.8%	57.0%	421	11.6%	31.9%	3	3.1%	100.0
<= 0m 40s	0	0.0%	100.0	291	24.0%	81.0%	546	15.1%	47.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	114	9.4%	90.4%	427	11.8%	58.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	50	4.1%	94.5%	288	7.9%	66.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	49	4.0%	98.5%	535	14.8%	81.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	14	1.2%	99.7%	257	7.1%	88.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.2%	99.8%	131	3.6%	92.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	70	1.9%	94.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.2%	100.0	46	1.3%	95.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	42	1.2%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	26	0.7%	97.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.6%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,623			1,213			3,624			97		

Notes:

Total Records Reported by this PSAP: 4073
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4073

Fractile 911 Call Response Time Distribution

Connecticut State Police Bradley International Airport

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	530	99.4%	99.4%	0	0.0%	0.0%	91	17.1%	17.1%	19	90.5%	90.5%
<= 0m 20s	3	0.6%	100.0	16	15.1%	15.1%	128	24.0%	41.1%	0	0.0%	90.5%
<= 0m 30s	0	0.0%	100.0	37	34.9%	50.0%	64	12.0%	53.1%	2	9.5%	100.0
<= 0m 40s	0	0.0%	100.0	29	27.4%	77.4%	80	15.0%	68.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	10.4%	87.7%	50	9.4%	77.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	5.7%	93.4%	29	5.4%	82.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	3.8%	97.2%	43	8.1%	91.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.9%	99.1%	24	4.5%	95.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.9%	100.0	9	1.7%	97.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	97.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.9%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	533			106			533			21		

Notes:

Total Records Reported by this PSAP: 620
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 620

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop G

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	40073	95.2%	95.2%	40	0.3%	0.3%	12833	30.5%	30.5%	1668	59.0%	91.4%
<= 0m 20s	1695	4.0%	99.2%	8400	53.9%	54.1%	5306	12.6%	43.1%	87	3.1%	94.5%
<= 0m 30s	295	0.7%	99.9%	5012	32.1%	86.3%	8736	20.8%	63.9%	133	4.7%	99.2%
<= 0m 40s	17	0.0%	100.0	1379	8.8%	95.1%	7321	17.4%	81.2%	3	0.1%	99.3%
<= 0m 50s	5	0.0%	100.0	396	2.5%	97.6%	3022	7.2%	88.4%	2	0.1%	99.4%
<= 1m 0s	2	0.0%	100.0	153	1.0%	98.6%	1679	4.0%	92.4%	1	0.0%	99.4%
<= 1m 30s	1	0.0%	100.0	145	0.9%	99.6%	1991	4.7%	97.1%	0	0.0%	99.4%
<= 2m 0s	0	0.0%	100.0	34	0.2%	99.8%	599	1.4%	98.6%	0	0.0%	99.4%
<= 2m 30s	1	0.0%	100.0	14	0.1%	99.9%	239	0.6%	99.1%	0	0.0%	99.4%
<= 3m 0s	0	0.0%	100.0	7	0.0%	99.9%	109	0.3%	99.4%	0	0.0%	99.4%
<= 3m 30s	0	0.0%	100.0	5	0.0%	99.9%	91	0.2%	99.6%	0	0.0%	99.4%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	44	0.1%	99.7%	1	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	2	0.0%	100.0	25	0.1%	99.8%	0	0.0%	99.5%
<= 5m 0s	0	0.0%	100.0	2	0.0%	100.0	19	0.0%	99.8%	2	0.1%	99.5%
<= 6m 0s	1	0.0%	100.0	2	0.0%	100.0	18	0.0%	99.9%	2	0.1%	99.6%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	20	0.0%	99.9%	1	0.0%	99.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.0%	99.9%	1	0.0%	99.7%
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	5	0.0%	100.0	0	0.0%	99.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	100.0	1	0.0%	99.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	2	0.1%	99.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	4	0.1%	100.0
Tot. Counts:	42,090			15,594			42,090			1,910		

Notes:

Total Records Reported by this PSAP: 51359
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 51359

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop H

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	27770	92.2%	92.2%	1529	11.7%	11.7%	6615	22.0%	22.0%	1846	77.4%	77.5%
<= 0m 20s	1972	6.5%	98.7%	7801	59.5%	71.2%	8068	26.8%	48.8%	150	6.3%	83.8%
<= 0m 30s	353	1.2%	99.9%	2693	20.5%	91.8%	6329	21.0%	69.8%	314	13.2%	96.9%
<= 0m 40s	14	0.0%	99.9%	671	5.1%	96.9%	4093	13.6%	83.4%	8	0.3%	97.3%
<= 0m 50s	7	0.0%	99.9%	169	1.3%	98.2%	1772	5.9%	89.2%	1	0.0%	97.3%
<= 1m 0s	3	0.0%	100.0	103	0.8%	98.9%	1052	3.5%	92.7%	1	0.0%	97.4%
<= 1m 30s	4	0.0%	100.0	90	0.7%	99.6%	1322	4.4%	97.1%	3	0.1%	97.5%
<= 2m 0s	1	0.0%	100.0	21	0.2%	99.8%	411	1.4%	98.5%	1	0.0%	97.5%
<= 2m 30s	0	0.0%	100.0	7	0.1%	99.8%	166	0.6%	99.0%	0	0.0%	97.5%
<= 3m 0s	0	0.0%	100.0	10	0.1%	99.9%	86	0.3%	99.3%	0	0.0%	97.5%
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.9%	59	0.2%	99.5%	0	0.0%	97.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	35	0.1%	99.6%	0	0.0%	97.5%
<= 4m 30s	0	0.0%	100.0	2	0.0%	99.9%	24	0.1%	99.7%	0	0.0%	97.5%
<= 5m 0s	1	0.0%	100.0	3	0.0%	100.0	19	0.1%	99.8%	0	0.0%	97.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.0%	99.8%	2	0.1%	97.6%
<= 7m 0s	0	0.0%	100.0	2	0.0%	100.0	9	0.0%	99.9%	0	0.0%	97.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.0%	99.9%	0	0.0%	97.6%
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	12	0.0%	99.9%	0	0.0%	97.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	100.0	0	0.0%	97.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	97.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	97.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	2	0.1%	97.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%
<= 17m 0s	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0	0	0.0%	97.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%
>= 20m 0s	8	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	40	1.7%	99.4%

Tot. Counts: 30,133 13,104 30,119 2,368

Notes:

Total Records Reported by this PSAP: 36613
 Number of Records not Processed due to Bad 1
 Total Records Analyzed: 36612

Fractile 911 Call Response Time Distribution

Connecticut State Police Troop L

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	16673	97.6%	97.6%	140	1.8%	1.8%	2304	13.5%	13.5%	809	98.3%	98.3%
<= 0m 20s	386	2.3%	99.9%	4868	63.6%	65.4%	2669	15.6%	29.1%	6	0.7%	99.0%
<= 0m 30s	16	0.1%	100.0	1849	24.2%	89.6%	4666	27.3%	56.4%	5	0.6%	99.6%
<= 0m 40s	0	0.0%	100.0	435	5.7%	95.3%	2602	15.2%	71.7%	0	0.0%	99.6%
<= 0m 50s	0	0.0%	100.0	147	1.9%	97.2%	1245	7.3%	79.0%	0	0.0%	99.6%
<= 1m 0s	0	0.0%	100.0	72	0.9%	98.2%	786	4.6%	83.6%	0	0.0%	99.6%
<= 1m 30s	1	0.0%	100.0	80	1.0%	99.2%	1287	7.5%	91.1%	0	0.0%	99.6%
<= 2m 0s	0	0.0%	100.0	29	0.4%	99.6%	581	3.4%	94.5%	0	0.0%	99.6%
<= 2m 30s	0	0.0%	100.0	15	0.2%	99.8%	313	1.8%	96.4%	0	0.0%	99.6%
<= 3m 0s	0	0.0%	100.0	7	0.1%	99.9%	153	0.9%	97.2%	0	0.0%	99.6%
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.9%	105	0.6%	97.9%	0	0.0%	99.6%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	71	0.4%	98.3%	0	0.0%	99.6%
<= 4m 30s	0	0.0%	100.0	2	0.0%	99.9%	40	0.2%	98.5%	0	0.0%	99.6%
<= 5m 0s	0	0.0%	100.0	1	0.0%	99.9%	36	0.2%	98.7%	0	0.0%	99.6%
<= 6m 0s	0	0.0%	100.0	1	0.0%	99.9%	48	0.3%	99.0%	1	0.1%	99.8%
<= 7m 0s	0	0.0%	100.0	2	0.0%	100.0	45	0.3%	99.3%	0	0.0%	99.8%
<= 8m 0s	0	0.0%	100.0	2	0.0%	100.0	33	0.2%	99.5%	0	0.0%	99.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.5%	0	0.0%	99.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.1%	99.6%	0	0.0%	99.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.1%	99.8%	0	0.0%	99.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.1%	99.8%	0	0.0%	99.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	0	0.0%	99.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.1%	99.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.1%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	17,076			7,652			17,076			823		

Notes:

Total Records Reported by this PSAP: 20136
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 20136

Fractile 911 Call Response Time Distribution

Cromwell Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1213	99.0%	99.0%	0	0.0%	0.0%	66	5.4%	5.4%	31	100.0%	100.0
<= 0m 20s	12	1.0%	100.0	318	45.0%	45.0%	72	5.9%	11.3%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	200	28.3%	73.4%	174	14.2%	25.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	107	15.2%	88.5%	204	16.7%	42.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	41	5.8%	94.3%	130	10.6%	52.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	1.7%	96.0%	117	9.6%	62.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	22	3.1%	99.2%	236	19.3%	81.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.7%	99.9%	107	8.7%	90.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	100.0	57	4.7%	94.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	19	1.6%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.9%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,225			706			1,225			31		

Notes:

Total Records Reported by this PSAP: 1330
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1330

Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7305	98.5%	98.5%	0	0.0%	0.0%	480	6.5%	6.5%	212	91.8%	91.8%
<= 0m 20s	105	1.4%	99.9%	351	11.4%	11.4%	620	8.4%	14.8%	3	1.3%	93.1%
<= 0m 30s	8	0.1%	100.0	1284	41.7%	53.1%	716	9.7%	24.5%	10	4.3%	97.4%
<= 0m 40s	1	0.0%	100.0	793	25.7%	78.8%	1271	17.1%	41.6%	1	0.4%	97.8%
<= 0m 50s	0	0.0%	100.0	292	9.5%	88.3%	1058	14.3%	55.9%	0	0.0%	97.8%
<= 1m 0s	0	0.0%	100.0	162	5.3%	93.6%	785	10.6%	66.5%	0	0.0%	97.8%
<= 1m 30s	0	0.0%	100.0	120	3.9%	97.5%	1402	18.9%	85.3%	0	0.0%	97.8%
<= 2m 0s	0	0.0%	100.0	50	1.6%	99.1%	480	6.5%	91.8%	0	0.0%	97.8%
<= 2m 30s	0	0.0%	100.0	15	0.5%	99.6%	205	2.8%	94.6%	0	0.0%	97.8%
<= 3m 0s	0	0.0%	100.0	4	0.1%	99.7%	100	1.3%	95.9%	0	0.0%	97.8%
<= 3m 30s	0	0.0%	100.0	5	0.2%	99.9%	65	0.9%	96.8%	0	0.0%	97.8%
<= 4m 0s	0	0.0%	100.0	2	0.1%	99.9%	44	0.6%	97.4%	0	0.0%	97.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	35	0.5%	97.9%	0	0.0%	97.8%
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	23	0.3%	98.2%	0	0.0%	97.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	42	0.6%	98.7%	1	0.4%	98.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.4%	99.1%	0	0.0%	98.3%
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	19	0.3%	99.4%	0	0.0%	98.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.5%	0	0.0%	98.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.7%	0	0.0%	98.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.8%	0	0.0%	98.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	98.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	98.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	98.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.4%	98.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	3	1.3%	100.0
Tot. Counts:	7,419			3,080			7,419			231		

Notes:

Total Records Reported by this PSAP: 8413
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 8413

Fractile 911 Call Response Time Distribution

Darien Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	993	97.4%	97.4%	1	0.2%	0.2%	84	8.2%	8.2%	63	92.6%	92.6%
<= 0m 20s	23	2.3%	99.6%	56	13.7%	13.9%	111	10.9%	19.1%	0	0.0%	92.6%
<= 0m 30s	3	0.3%	99.9%	109	26.6%	40.5%	120	11.8%	30.9%	5	7.4%	100.0
<= 0m 40s	1	0.1%	100.0	112	27.3%	67.8%	166	16.3%	47.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	53	12.9%	80.7%	144	14.1%	61.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	34	8.3%	89.0%	96	9.4%	70.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	37	9.0%	98.0%	166	16.3%	87.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.5%	99.5%	50	4.9%	91.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.5%	100.0	29	2.8%	94.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.8%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	12	1.2%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,020			410			1,020			68		

Notes:

Total Records Reported by this PSAP: 1211
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1211

Fractile 911 Call Response Time Distribution

Derby Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1237	96.4%	96.4%	0	0.0%	0.0%	75	5.8%	5.8%	19	76.0%	76.0%
<= 0m 20s	38	3.0%	99.4%	107	20.4%	20.4%	102	8.0%	13.8%	2	8.0%	84.0%
<= 0m 30s	7	0.5%	99.9%	172	32.8%	53.2%	140	10.9%	24.7%	4	16.0%	100.0
<= 0m 40s	1	0.1%	100.0	112	21.4%	74.6%	184	14.3%	39.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	46	8.8%	83.4%	160	12.5%	51.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	26	5.0%	88.4%	139	10.8%	62.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	44	8.4%	96.8%	246	19.2%	81.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.0%	97.7%	121	9.4%	91.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	1.3%	99.0%	54	4.2%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.6%	99.6%	23	1.8%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	16	1.2%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.4%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	6	0.5%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,283			524			1,283			25		

Notes:

Total Records Reported by this PSAP: 1379
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1379

Fractile 911 Call Response Time Distribution

East Hartford Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5291	99.1%	99.1%	0	0.0%	0.0%	511	9.6%	9.6%	179	100.0%	100.0
<= 0m 20s	45	0.8%	100.0	42	12.7%	12.7%	531	9.9%	19.5%	0	0.0%	100.0
<= 0m 30s	1	0.0%	100.0	155	46.7%	59.3%	453	8.5%	28.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	69	20.8%	80.1%	463	8.7%	36.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	5.7%	85.8%	305	5.7%	42.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	3.3%	89.2%	285	5.3%	47.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	18	5.4%	94.6%	649	12.2%	59.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.8%	96.4%	737	13.8%	73.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	8	2.4%	98.8%	529	9.9%	83.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.6%	99.4%	286	5.4%	89.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	171	3.2%	92.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	98	1.8%	94.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	64	1.2%	95.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	47	0.9%	96.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.3%	99.7%	61	1.1%	97.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.3%	100.0	41	0.8%	98.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	41	0.8%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.4%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.4%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,337			332			5,337			179		

Notes:

Total Records Reported by this PSAP: 6098
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 6098

Fractile 911 Call Response Time Distribution

East Haven Fire Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2635	96.5%	96.5%	2	0.2%	0.2%	199	7.3%	7.3%	82	93.2%	93.2%
<= 0m 20s	80	2.9%	99.5%	306	31.1%	31.3%	317	11.6%	18.9%	2	2.3%	95.5%
<= 0m 30s	14	0.5%	100.0	371	37.7%	69.0%	486	17.8%	36.7%	4	4.5%	100.0
<= 0m 40s	1	0.0%	100.0	191	19.4%	88.4%	492	18.0%	54.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	60	6.1%	94.5%	309	11.3%	66.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	25	2.5%	97.1%	218	8.0%	74.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	23	2.3%	99.4%	378	13.8%	87.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.3%	99.7%	141	5.2%	93.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	100.0	48	1.8%	94.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	34	1.2%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	19	0.7%	96.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.8%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	20	0.7%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,730			984			2,730			88		

Notes:

Total Records Reported by this PSAP: 3055
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3055

Fractile 911 Call Response Time Distribution

East Lyme Public Safety

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	950	99.2%	99.2%	0	0.0%	0.0%	163	17.0%	17.0%	13	65.0%	65.0%
<= 0m 20s	7	0.7%	99.9%	14	6.1%	6.1%	51	5.3%	22.3%	1	5.0%	70.0%
<= 0m 30s	1	0.1%	100.0	46	20.2%	26.3%	66	6.9%	29.2%	6	30.0%	100.0
<= 0m 40s	0	0.0%	100.0	41	18.0%	44.3%	100	10.4%	39.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	31	13.6%	57.9%	89	9.3%	48.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	31	13.6%	71.5%	95	9.9%	58.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	44	19.3%	90.8%	221	23.0%	81.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	15	6.6%	97.4%	91	9.5%	91.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.9%	98.2%	28	2.9%	94.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	98.7%	11	1.1%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.7%	9	0.9%	96.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.9%	99.6%	2	0.2%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	6	0.6%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	97.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.4%	100.0	5	0.5%	97.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	958			228			959			20		

Notes:

Total Records Reported by this PSAP: 1014
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1014

Fractile 911 Call Response Time Distribution

East Windsor Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	989	97.1%	97.1%	0	0.0%	0.0%	46	4.5%	4.5%	27	84.4%	84.4%
<= 0m 20s	27	2.6%	99.7%	68	13.5%	13.5%	59	5.8%	10.3%	2	6.3%	90.6%
<= 0m 30s	3	0.3%	100.0	185	36.6%	50.1%	58	5.7%	16.0%	3	9.4%	100.0
<= 0m 40s	0	0.0%	100.0	133	26.3%	76.4%	124	12.2%	28.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	55	10.9%	87.3%	145	14.2%	42.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	29	5.7%	93.1%	130	12.8%	55.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	23	4.6%	97.6%	219	21.5%	76.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.8%	98.4%	117	11.5%	88.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	98.8%	49	4.8%	92.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.6%	99.4%	26	2.6%	95.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	11	1.1%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	6	0.6%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.6%	3	0.3%	97.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	6	0.6%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	99.8%	5	0.5%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	4	0.4%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,019			505			1,019			32		

Notes:

Total Records Reported by this PSAP: 1118
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1118

Fractile 911 Call Response Time Distribution

Easton Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	332	97.6%	97.6%	0	0.0%	0.0%	26	7.6%	7.6%	7	100.0%	100.0
<= 0m 20s	8	2.4%	100.0	9	16.4%	16.4%	26	7.6%	15.3%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	12	21.8%	38.2%	23	6.8%	22.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	11	20.0%	58.2%	40	11.8%	33.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	9.1%	67.3%	43	12.6%	46.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	10.9%	78.2%	37	10.9%	57.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	18.2%	96.4%	79	23.2%	80.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	96.4%	23	6.8%	87.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.8%	98.2%	10	2.9%	90.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.2%	7	2.1%	92.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.8%	100.0	3	0.9%	93.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.9%	94.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	1.5%	95.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	96.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.9%	97.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	98.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	98.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	98.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.7%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
Tot. Counts:	340			55			340			7		

Notes:

Total Records Reported by this PSAP: 374
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 374

Fractile 911 Call Response Time Distribution

Enfield Public Safety Communications Center

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2976	97.8%	97.8%	0	0.0%	0.0%	300	9.9%	9.9%	76	97.4%	97.4%
<= 0m 20s	64	2.1%	99.9%	14	6.0%	6.0%	264	8.7%	18.5%	0	0.0%	97.4%
<= 0m 30s	3	0.1%	100.0	92	39.5%	45.5%	253	8.3%	26.8%	2	2.6%	100.0
<= 0m 40s	0	0.0%	100.0	74	31.8%	77.3%	313	10.3%	37.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	22	9.4%	86.7%	297	9.8%	46.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	3.9%	90.6%	223	7.3%	54.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	4.7%	95.3%	643	21.1%	75.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.1%	97.4%	336	11.0%	86.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	1.7%	99.1%	168	5.5%	91.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.6%	85	2.8%	94.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	45	1.5%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	34	1.1%	97.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	100.0	19	0.6%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.5%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.5%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,043			233			3,043			78		

Notes:

Total Records Reported by this PSAP: 3340
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3340

Fractile 911 Call Response Time Distribution

Fairfield Emergency Communications

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3737	98.7%	98.7%	1	0.2%	0.2%	308	8.1%	8.1%	107	85.6%	85.6%
<= 0m 20s	47	1.2%	99.9%	176	26.8%	26.9%	298	7.9%	16.0%	1	0.8%	86.4%
<= 0m 30s	3	0.1%	100.0	261	39.7%	66.7%	351	9.3%	25.3%	2	1.6%	88.0%
<= 0m 40s	0	0.0%	100.0	117	17.8%	84.5%	516	13.6%	38.9%	0	0.0%	88.0%
<= 0m 50s	0	0.0%	100.0	47	7.2%	91.6%	380	10.0%	48.9%	0	0.0%	88.0%
<= 1m 0s	0	0.0%	100.0	16	2.4%	94.1%	318	8.4%	57.3%	0	0.0%	88.0%
<= 1m 30s	0	0.0%	100.0	25	3.8%	97.9%	625	16.5%	73.8%	0	0.0%	88.0%
<= 2m 0s	0	0.0%	100.0	5	0.8%	98.6%	374	9.9%	83.7%	0	0.0%	88.0%
<= 2m 30s	0	0.0%	100.0	7	1.1%	99.7%	220	5.8%	89.5%	0	0.0%	88.0%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	121	3.2%	92.7%	0	0.0%	88.0%
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	83	2.2%	94.9%	0	0.0%	88.0%
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	58	1.5%	96.4%	0	0.0%	88.0%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	28	0.7%	97.1%	0	0.0%	88.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.9%	98.0%	0	0.0%	88.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.7%	98.7%	0	0.0%	88.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	99.1%	0	0.0%	88.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.4%	0	0.0%	88.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.6%	0	0.0%	88.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	88.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	1	0.8%	88.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	88.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	88.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	88.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	88.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	88.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	88.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.8%	89.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	89.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	89.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	13	10.4%	100.0
Tot. Counts:	3,787			657			3,789			125		

Notes:

Total Records Reported by this PSAP: 4261
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4261

Fractile 911 Call Response Time Distribution

Farmington Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2384	98.3%	98.3%	0	0.0%	0.0%	141	5.8%	5.8%	75	77.3%	77.3%
<= 0m 20s	35	1.4%	99.8%	83	18.1%	18.1%	226	9.3%	15.1%	0	0.0%	77.3%
<= 0m 30s	1	0.0%	99.8%	190	41.4%	59.5%	255	10.5%	25.6%	4	4.1%	81.4%
<= 0m 40s	0	0.0%	99.8%	111	24.2%	83.7%	339	14.0%	39.6%	1	1.0%	82.5%
<= 0m 50s	0	0.0%	99.8%	27	5.9%	89.5%	284	11.7%	51.3%	0	0.0%	82.5%
<= 1m 0s	0	0.0%	99.8%	13	2.8%	92.4%	157	6.5%	57.8%	0	0.0%	82.5%
<= 1m 30s	0	0.0%	99.8%	21	4.6%	96.9%	418	17.2%	75.1%	0	0.0%	82.5%
<= 2m 0s	0	0.0%	99.8%	5	1.1%	98.0%	271	11.2%	86.2%	1	1.0%	83.5%
<= 2m 30s	0	0.0%	99.8%	5	1.1%	99.1%	118	4.9%	91.1%	0	0.0%	83.5%
<= 3m 0s	0	0.0%	99.8%	1	0.2%	99.3%	68	2.8%	93.9%	0	0.0%	83.5%
<= 3m 30s	0	0.0%	99.8%	1	0.2%	99.6%	38	1.6%	95.5%	0	0.0%	83.5%
<= 4m 0s	0	0.0%	99.8%	1	0.2%	99.8%	20	0.8%	96.3%	0	0.0%	83.5%
<= 4m 30s	0	0.0%	99.8%	0	0.0%	99.8%	15	0.6%	96.9%	0	0.0%	83.5%
<= 5m 0s	0	0.0%	99.8%	0	0.0%	99.8%	11	0.5%	97.4%	0	0.0%	83.5%
<= 6m 0s	0	0.0%	99.8%	0	0.0%	99.8%	17	0.7%	98.1%	0	0.0%	83.5%
<= 7m 0s	0	0.0%	99.8%	1	0.2%	100.0	15	0.6%	98.7%	0	0.0%	83.5%
<= 8m 0s	0	0.0%	99.8%	0	0.0%	100.0	9	0.4%	99.1%	0	0.0%	83.5%
<= 9m 0s	0	0.0%	99.8%	0	0.0%	100.0	4	0.2%	99.2%	1	1.0%	84.5%
<= 10m 0s	0	0.0%	99.8%	0	0.0%	100.0	6	0.2%	99.5%	0	0.0%	84.5%
<= 11m 0s	0	0.0%	99.8%	0	0.0%	100.0	1	0.0%	99.5%	0	0.0%	84.5%
<= 12m 0s	0	0.0%	99.8%	0	0.0%	100.0	1	0.0%	99.5%	0	0.0%	84.5%
<= 13m 0s	0	0.0%	99.8%	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	84.5%
<= 14m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	84.5%
<= 15m 0s	0	0.0%	99.8%	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	84.5%
<= 16m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	84.5%
<= 17m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	84.5%
<= 18m 0s	0	0.0%	99.8%	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	84.5%
<= 19m 0s	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	84.5%
<= 20m 0s	0	0.0%	99.8%	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	84.5%
>= 20m 0s	5	0.2%	100.0	0	0.0%	100.0	7	0.3%	100.0	15	15.5%	100.0
Tot. Counts:	2,425			459			2,425			97		

Notes:

Total Records Reported by this PSAP: 2729
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2729

Fractile 911 Call Response Time Distribution

Glastonbury Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1673	99.5%	99.5%	0	0.0%	0.0%	100	5.9%	5.9%	31	100.0%	100.0
<= 0m 20s	8	0.5%	99.9%	54	22.0%	22.0%	131	7.8%	13.7%	0	0.0%	100.0
<= 0m 30s	0	0.0%	99.9%	107	43.7%	65.7%	193	11.5%	25.2%	0	0.0%	100.0
<= 0m 40s	1	0.1%	100.0	45	18.4%	84.1%	235	14.0%	39.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	15	6.1%	90.2%	191	11.4%	50.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	4.5%	94.7%	159	9.5%	60.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	3.3%	98.0%	378	22.5%	82.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.2%	99.2%	163	9.7%	92.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.8%	100.0	59	3.5%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	25	1.5%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,682			245			1,682			31		

Notes:

Total Records Reported by this PSAP: 1844
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1844

Fractile 911 Call Response Time Distribution

Granby Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	888	97.6%	97.6%	0	0.0%	0.3%	54	5.9%	6.3%	36	85.7%	85.7%
<= 0m 20s	18	2.0%	99.6%	37	9.3%	9.5%	88	9.7%	15.9%	1	2.4%	88.1%
<= 0m 30s	4	0.4%	100.0	88	22.0%	31.5%	102	11.2%	27.1%	5	11.9%	100.0
<= 0m 40s	0	0.0%	100.0	78	19.5%	51.0%	154	16.9%	44.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	61	15.3%	66.3%	100	11.0%	55.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	44	11.0%	77.3%	88	9.7%	64.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	67	16.8%	94.0%	165	18.1%	82.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	17	4.3%	98.3%	83	9.1%	92.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.3%	99.5%	29	3.2%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.8%	8	0.9%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	8	0.9%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.5%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.3%	100.0	5	0.5%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	910			399			907			42		

Notes:

Total Records Reported by this PSAP: 1046
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1046

Fractile 911 Call Response Time Distribution

Greenwich Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3738	99.5%	99.5%	0	0.0%	0.0%	428	11.4%	11.4%	154	92.2%	92.2%
<= 0m 20s	17	0.5%	100.0	18	10.4%	10.4%	421	11.2%	22.6%	1	0.6%	92.8%
<= 0m 30s	0	0.0%	100.0	53	30.6%	41.0%	422	11.2%	33.8%	2	1.2%	94.0%
<= 0m 40s	0	0.0%	100.0	48	27.7%	68.8%	529	14.1%	47.9%	1	0.6%	94.6%
<= 0m 50s	0	0.0%	100.0	28	16.2%	85.0%	426	11.3%	59.3%	1	0.6%	95.2%
<= 1m 0s	0	0.0%	100.0	14	8.1%	93.1%	382	10.2%	69.5%	0	0.0%	95.2%
<= 1m 30s	0	0.0%	100.0	10	5.8%	98.8%	639	17.0%	86.5%	0	0.0%	95.2%
<= 2m 0s	0	0.0%	100.0	1	0.6%	99.4%	220	5.9%	92.3%	0	0.0%	95.2%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	110	2.9%	95.3%	0	0.0%	95.2%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	53	1.4%	96.7%	0	0.0%	95.2%
<= 3m 30s	0	0.0%	100.0	1	0.6%	100.0	36	1.0%	97.6%	0	0.0%	95.2%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	98.1%	0	0.0%	95.2%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	0.4%	98.4%	0	0.0%	95.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	98.6%	0	0.0%	95.2%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.0%	0	0.0%	95.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.1%	0	0.0%	95.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.3%	0	0.0%	95.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.4%	0	0.0%	95.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.5%	0	0.0%	95.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	95.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	95.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	95.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	95.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	95.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	95.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	95.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	95.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.6%	95.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	7	4.2%	100.0
Tot. Counts:	3,755			173			3,755			167		

Notes:

Total Records Reported by this PSAP: 4594
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4594

Fractile 911 Call Response Time Distribution

Groton Emergency Dispatch Center

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3533	99.8%	99.8%	13	1.5%	1.5%	207	5.8%	5.8%	106	100.0%	100.0
<= 0m 20s	6	0.2%	99.9%	238	26.9%	28.4%	305	8.6%	14.5%	0	0.0%	100.0
<= 0m 30s	0	0.0%	99.9%	310	35.1%	63.5%	389	11.0%	25.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	99.9%	163	18.4%	81.9%	466	13.2%	38.6%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	71	8.0%	89.9%	268	7.6%	46.2%	0	0.0%	100.0
<= 1m 0s	1	0.0%	100.0	32	3.6%	93.6%	196	5.5%	51.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	30	3.4%	96.9%	396	11.2%	62.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	1.5%	98.4%	433	12.2%	75.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	9	1.0%	99.4%	384	10.8%	86.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.5%	214	6.0%	92.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.2%	99.8%	101	2.9%	94.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	52	1.5%	96.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	26	0.7%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.9%	18	0.5%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	29	0.8%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.6%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.5%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,541			884			3,541			106		

Notes:

Total Records Reported by this PSAP: 3937
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3937

Fractile 911 Call Response Time Distribution

Guilford Emergency Communications

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1199	95.1%	95.1%	1	0.2%	0.2%	120	9.5%	9.5%	35	77.8%	77.8%
<= 0m 20s	54	4.3%	99.4%	88	20.2%	20.4%	97	7.7%	17.2%	4	8.9%	86.7%
<= 0m 30s	7	0.6%	99.9%	181	41.5%	61.9%	209	16.6%	33.8%	6	13.3%	100.0
<= 0m 40s	1	0.1%	100.0	98	22.5%	84.4%	232	18.4%	52.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	29	6.7%	91.1%	171	13.6%	65.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	5.0%	96.1%	84	6.7%	72.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	2.1%	98.2%	158	12.5%	84.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.4%	99.5%	82	6.5%	91.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	45	3.6%	95.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	24	1.9%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	3	0.2%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	5	0.4%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.0%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,261			436			1,261			45		

Notes:

Total Records Reported by this PSAP: 1380
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1380

Fractile 911 Call Response Time Distribution

Hamden Central Communications

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5724	98.3%	98.3%	1	0.2%	0.2%	652	11.2%	11.2%	200	84.0%	84.0%
<= 0m 20s	81	1.4%	99.7%	129	27.6%	27.8%	670	11.5%	22.7%	0	0.0%	84.0%
<= 0m 30s	7	0.1%	99.8%	184	39.4%	67.2%	623	10.7%	33.4%	5	2.1%	86.1%
<= 0m 40s	2	0.0%	99.9%	65	13.9%	81.2%	613	10.5%	43.9%	0	0.0%	86.1%
<= 0m 50s	0	0.0%	99.9%	38	8.1%	89.3%	397	6.8%	50.7%	0	0.0%	86.1%
<= 1m 0s	0	0.0%	99.9%	16	3.4%	92.7%	371	6.4%	57.1%	0	0.0%	86.1%
<= 1m 30s	1	0.0%	99.9%	24	5.1%	97.9%	869	14.9%	72.0%	0	0.0%	86.1%
<= 2m 0s	1	0.0%	99.9%	4	0.9%	98.7%	698	12.0%	84.0%	0	0.0%	86.1%
<= 2m 30s	0	0.0%	99.9%	3	0.6%	99.4%	429	7.4%	91.4%	0	0.0%	86.1%
<= 3m 0s	0	0.0%	99.9%	1	0.2%	99.6%	191	3.3%	94.7%	0	0.0%	86.1%
<= 3m 30s	1	0.0%	99.9%	0	0.0%	99.6%	105	1.8%	96.5%	0	0.0%	86.1%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	99.6%	62	1.1%	97.5%	0	0.0%	86.1%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	99.6%	29	0.5%	98.0%	0	0.0%	86.1%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	99.6%	18	0.3%	98.4%	0	0.0%	86.1%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	99.6%	37	0.6%	99.0%	1	0.4%	86.6%
<= 7m 0s	1	0.0%	99.9%	0	0.0%	99.6%	21	0.4%	99.3%	0	0.0%	86.6%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	99.6%	10	0.2%	99.5%	1	0.4%	87.0%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	99.6%	7	0.1%	99.6%	0	0.0%	87.0%
<= 10m 0s	1	0.0%	99.9%	0	0.0%	99.6%	4	0.1%	99.7%	0	0.0%	87.0%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	99.6%	3	0.1%	99.8%	0	0.0%	87.0%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	99.6%	1	0.0%	99.8%	0	0.0%	87.0%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	99.6%	2	0.0%	99.8%	0	0.0%	87.0%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.6%	2	0.0%	99.8%	1	0.4%	87.4%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	99.8%	0	0.0%	87.4%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	99.6%	1	0.0%	99.9%	1	0.4%	87.8%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.6%	1	0.0%	99.9%	0	0.0%	87.8%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	87.8%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	87.8%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	99.9%	0	0.0%	87.8%
>= 20m 0s	0	0.0%	99.9%	0	0.0%	99.6%	5	0.1%	100.0%	23	9.7%	97.5%
Tot. Counts:	5,819			465			5,821			232		

Notes:

Total Records Reported by this PSAP: 6634
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 6634

Fractile 911 Call Response Time Distribution

Litchfield County Dispatch

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6233	99.2%	99.2%	0	0.0%	0.0%	306	4.9%	4.9%	166	97.6%	97.6%
<= 0m 20s	52	0.8%	100.0	174	11.5%	11.5%	427	6.8%	11.7%	0	0.0%	97.6%
<= 0m 30s	1	0.0%	100.0	417	27.5%	38.9%	417	6.6%	18.3%	1	0.6%	98.2%
<= 0m 40s	0	0.0%	100.0	355	23.4%	62.3%	598	9.5%	27.8%	0	0.0%	98.2%
<= 0m 50s	0	0.0%	100.0	177	11.7%	73.9%	474	7.5%	35.4%	0	0.0%	98.2%
<= 1m 0s	0	0.0%	100.0	125	8.2%	82.2%	319	5.1%	40.4%	0	0.0%	98.2%
<= 1m 30s	0	0.0%	100.0	160	10.5%	92.7%	661	10.5%	51.0%	0	0.0%	98.2%
<= 2m 0s	0	0.0%	100.0	54	3.6%	96.2%	669	10.6%	61.6%	0	0.0%	98.2%
<= 2m 30s	0	0.0%	100.0	24	1.6%	97.8%	704	11.2%	72.8%	0	0.0%	98.2%
<= 3m 0s	0	0.0%	100.0	14	0.9%	98.7%	569	9.1%	81.8%	0	0.0%	98.2%
<= 3m 30s	0	0.0%	100.0	4	0.3%	99.0%	341	5.4%	87.3%	0	0.0%	98.2%
<= 4m 0s	0	0.0%	100.0	5	0.3%	99.3%	223	3.5%	90.8%	0	0.0%	98.2%
<= 4m 30s	0	0.0%	100.0	6	0.4%	99.7%	140	2.2%	93.0%	0	0.0%	98.2%
<= 5m 0s	0	0.0%	100.0	3	0.2%	99.9%	95	1.5%	94.6%	0	0.0%	98.2%
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	115	1.8%	96.4%	0	0.0%	98.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	61	1.0%	97.4%	0	0.0%	98.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	46	0.7%	98.1%	0	0.0%	98.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.5%	98.6%	0	0.0%	98.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.3%	98.9%	0	0.0%	98.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.3%	99.2%	0	0.0%	98.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.3%	99.5%	0	0.0%	98.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.6%	0	0.0%	98.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.7%	0	0.0%	98.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	98.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	98.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	98.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	98.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	98.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	98.2%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	3	1.8%	100.0
Tot. Counts:	6,286			1,519			6,285			170		

Notes:

Total Records Reported by this PSAP: 6952
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 6952

Fractile 911 Call Response Time Distribution

Ledyard Emergency Communication Ctr.

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1532	99.1%	99.1%	1	0.2%	0.2%	130	8.4%	8.4%	46	97.9%	97.9%
<= 0m 20s	14	0.9%	100.0	28	5.4%	5.6%	107	6.9%	15.3%	1	2.1%	100.0
<= 0m 30s	0	0.0%	100.0	104	20.1%	25.7%	132	8.5%	23.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	123	23.7%	49.4%	149	9.6%	33.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	76	14.7%	64.1%	169	10.9%	44.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	48	9.3%	73.4%	133	8.6%	53.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	74	14.3%	87.6%	246	15.9%	68.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	35	6.8%	94.4%	159	10.3%	79.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	15	2.9%	97.3%	55	3.6%	82.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.8%	98.1%	39	2.5%	85.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.6%	98.6%	19	1.2%	86.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.4%	99.0%	25	1.6%	88.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.0%	12	0.8%	88.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	2	0.4%	99.4%	11	0.7%	89.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	2	0.4%	99.8%	15	1.0%	90.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	13	0.8%	91.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	92.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.9%	93.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	93.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.6%	94.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	94.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	94.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	95.1%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	95.2%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	95.3%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	95.3%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	95.4%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	95.5%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	95.6%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	68	4.4%	100.0	0	0.0%	100.0
Tot. Counts:	1,546			518			1,547			47		

Notes:

Total Records Reported by this PSAP: 1764
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1764

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1008	99.6%	99.6%	0	0.0%	0.0%	29	2.9%	2.9%	20	74.1%	74.1%
<= 0m 20s	3	0.3%	99.9%	13	10.4%	10.4%	64	6.3%	9.2%	1	3.7%	77.8%
<= 0m 30s	0	0.0%	99.9%	45	36.0%	46.4%	77	7.6%	16.8%	6	22.2%	100.0
<= 0m 40s	0	0.0%	99.9%	32	25.6%	72.0%	112	11.1%	27.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	12	9.6%	81.6%	109	10.8%	38.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	5	4.0%	85.6%	74	7.3%	45.9%	0	0.0%	100.0
<= 1m 30s	1	0.1%	100.0	12	9.6%	95.2%	238	23.5%	69.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.8%	96.0%	138	13.6%	83.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.8%	96.8%	78	7.7%	90.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	97.6%	30	3.0%	93.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	1.6%	99.2%	21	2.1%	95.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	6	0.6%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.8%	100.0	9	0.9%	97.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,012			125			1,012			27		

Notes:

Total Records Reported by this PSAP: 1076
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1076

Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5022	99.5%	99.5%	0	0.0%	0.0%	452	9.0%	9.0%	114	99.1%	99.1%
<= 0m 20s	24	0.5%	100.0	17	10.1%	10.1%	507	10.0%	19.0%	1	0.9%	100.0
<= 0m 30s	2	0.0%	100.0	46	27.2%	37.3%	430	8.5%	27.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	49	29.0%	66.3%	470	9.3%	36.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	13.6%	79.9%	420	8.3%	45.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	16	9.5%	89.3%	429	8.5%	53.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	6.5%	95.9%	1159	23.0%	76.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	4.1%	100.0	581	11.5%	88.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	241	4.8%	92.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	122	2.4%	95.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	65	1.3%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	57	1.1%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	30	0.6%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.4%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	0.6%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,048			169			5,048			115		

Notes:

Total Records Reported by this PSAP: 5612
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5612

Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5616	97.7%	97.7%	11	0.6%	0.6%	624	10.9%	10.9%	199	57.5%	57.5%
<= 0m 20s	32	0.6%	98.3%	354	19.9%	20.5%	641	11.2%	22.0%	1	0.3%	57.8%
<= 0m 30s	6	0.1%	98.4%	626	35.1%	55.6%	571	9.9%	31.9%	1	0.3%	58.1%
<= 0m 40s	9	0.2%	98.6%	396	22.2%	77.8%	461	8.0%	40.0%	0	0.0%	58.1%
<= 0m 50s	7	0.1%	98.7%	144	8.1%	85.9%	318	5.5%	45.5%	0	0.0%	58.1%
<= 1m 0s	2	0.0%	98.7%	79	4.4%	90.3%	254	4.4%	49.9%	0	0.0%	58.1%
<= 1m 30s	5	0.1%	98.8%	81	4.5%	94.8%	571	9.9%	59.9%	0	0.0%	58.1%
<= 2m 0s	2	0.0%	98.8%	18	1.0%	95.8%	342	6.0%	65.8%	0	0.0%	58.1%
<= 2m 30s	3	0.1%	98.9%	8	0.4%	96.3%	264	4.6%	70.4%	0	0.0%	58.1%
<= 3m 0s	0	0.0%	98.9%	8	0.4%	96.7%	272	4.7%	75.1%	0	0.0%	58.1%
<= 3m 30s	0	0.0%	98.9%	2	0.1%	96.9%	241	4.2%	79.3%	0	0.0%	58.1%
<= 4m 0s	0	0.0%	98.9%	3	0.2%	97.0%	334	5.8%	85.1%	10	2.9%	61.0%
<= 4m 30s	0	0.0%	98.9%	2	0.1%	97.1%	187	3.3%	88.4%	0	0.0%	61.0%
<= 5m 0s	0	0.0%	98.9%	0	0.0%	97.1%	109	1.9%	90.3%	0	0.0%	61.0%
<= 6m 0s	4	0.1%	99.0%	1	0.1%	97.2%	149	2.6%	92.9%	0	0.0%	61.0%
<= 7m 0s	0	0.0%	99.0%	0	0.0%	97.2%	102	1.8%	94.7%	3	0.9%	61.8%
<= 8m 0s	0	0.0%	99.0%	0	0.0%	97.2%	64	1.1%	95.8%	0	0.0%	61.8%
<= 9m 0s	0	0.0%	99.0%	0	0.0%	97.2%	47	0.8%	96.6%	2	0.6%	62.4%
<= 10m 0s	0	0.0%	99.0%	0	0.0%	97.2%	21	0.4%	97.0%	0	0.0%	62.4%
<= 11m 0s	0	0.0%	99.0%	0	0.0%	97.2%	12	0.2%	97.2%	0	0.0%	62.4%
<= 12m 0s	0	0.0%	99.0%	0	0.0%	97.2%	17	0.3%	97.5%	2	0.6%	63.0%
<= 13m 0s	0	0.0%	99.0%	0	0.0%	97.2%	9	0.2%	97.6%	0	0.0%	63.0%
<= 14m 0s	0	0.0%	99.0%	0	0.0%	97.2%	8	0.1%	97.8%	0	0.0%	63.0%
<= 15m 0s	0	0.0%	99.0%	0	0.0%	97.2%	3	0.1%	97.8%	0	0.0%	63.0%
<= 16m 0s	1	0.0%	99.0%	0	0.0%	97.2%	3	0.1%	97.9%	1	0.3%	63.3%
<= 17m 0s	0	0.0%	99.0%	0	0.0%	97.2%	3	0.1%	97.9%	0	0.0%	63.3%
<= 18m 0s	0	0.0%	99.0%	0	0.0%	97.2%	5	0.1%	98.0%	0	0.0%	63.3%
<= 19m 0s	1	0.0%	99.0%	0	0.0%	97.2%	7	0.1%	98.1%	0	0.0%	63.3%
<= 20m 0s	4	0.1%	99.1%	0	0.0%	97.2%	0	0.0%	98.1%	1	0.3%	63.6%
>= 20m 0s	54	0.9%	100.0	50	2.8%	100.0	108	1.9%	100.0	125	36.1%	99.7%
Tot. Counts:	5,746			1,783			5,747			345		

Notes:

Total Records Reported by this PSAP: 6742
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 6742

Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4823	96.4%	96.4%	6	1.6%	1.6%	511	10.2%	10.2%	195	63.3%	63.3%
<= 0m 20s	149	3.0%	99.4%	21	5.5%	7.0%	439	8.8%	19.0%	5	1.6%	64.9%
<= 0m 30s	12	0.2%	99.6%	126	32.7%	39.7%	337	6.7%	25.7%	14	4.5%	69.5%
<= 0m 40s	0	0.0%	99.6%	97	25.2%	64.9%	338	6.8%	32.5%	0	0.0%	69.5%
<= 0m 50s	0	0.0%	99.6%	50	13.0%	77.9%	306	6.1%	38.6%	0	0.0%	69.5%
<= 1m 0s	0	0.0%	99.6%	31	8.1%	86.0%	250	5.0%	43.6%	0	0.0%	69.5%
<= 1m 30s	1	0.0%	99.6%	36	9.4%	95.3%	715	14.3%	57.9%	0	0.0%	69.5%
<= 2m 0s	0	0.0%	99.6%	7	1.8%	97.1%	694	13.9%	71.7%	0	0.0%	69.5%
<= 2m 30s	0	0.0%	99.6%	2	0.5%	97.7%	516	10.3%	82.1%	0	0.0%	69.5%
<= 3m 0s	0	0.0%	99.6%	1	0.3%	97.9%	345	6.9%	88.9%	0	0.0%	69.5%
<= 3m 30s	0	0.0%	99.6%	1	0.3%	98.2%	197	3.9%	92.9%	0	0.0%	69.5%
<= 4m 0s	0	0.0%	99.6%	0	0.0%	98.2%	109	2.2%	95.1%	0	0.0%	69.5%
<= 4m 30s	0	0.0%	99.6%	0	0.0%	98.2%	56	1.1%	96.2%	0	0.0%	69.5%
<= 5m 0s	0	0.0%	99.6%	0	0.0%	98.2%	39	0.8%	97.0%	0	0.0%	69.5%
<= 6m 0s	0	0.0%	99.6%	0	0.0%	98.2%	38	0.8%	97.7%	0	0.0%	69.5%
<= 7m 0s	0	0.0%	99.6%	0	0.0%	98.2%	28	0.6%	98.3%	0	0.0%	69.5%
<= 8m 0s	0	0.0%	99.6%	0	0.0%	98.2%	18	0.4%	98.6%	2	0.6%	70.1%
<= 9m 0s	0	0.0%	99.6%	0	0.0%	98.2%	8	0.2%	98.8%	0	0.0%	70.1%
<= 10m 0s	0	0.0%	99.6%	0	0.0%	98.2%	15	0.3%	99.1%	1	0.3%	70.5%
<= 11m 0s	1	0.0%	99.7%	0	0.0%	98.2%	4	0.1%	99.2%	0	0.0%	70.5%
<= 12m 0s	0	0.0%	99.7%	0	0.0%	98.2%	9	0.2%	99.4%	2	0.6%	71.1%
<= 13m 0s	0	0.0%	99.7%	0	0.0%	98.2%	8	0.2%	99.5%	0	0.0%	71.1%
<= 14m 0s	0	0.0%	99.7%	0	0.0%	98.2%	4	0.1%	99.6%	0	0.0%	71.1%
<= 15m 0s	0	0.0%	99.7%	0	0.0%	98.2%	2	0.0%	99.6%	1	0.3%	71.4%
<= 16m 0s	0	0.0%	99.7%	0	0.0%	98.2%	2	0.0%	99.7%	1	0.3%	71.8%
<= 17m 0s	0	0.0%	99.7%	0	0.0%	98.2%	0	0.0%	99.7%	1	0.3%	72.1%
<= 18m 0s	0	0.0%	99.7%	0	0.0%	98.2%	0	0.0%	99.7%	0	0.0%	72.1%
<= 19m 0s	0	0.0%	99.7%	3	0.8%	99.0%	1	0.0%	99.7%	0	0.0%	72.1%
<= 20m 0s	0	0.0%	99.7%	0	0.0%	99.0%	0	0.0%	99.7%	0	0.0%	72.1%
>= 20m 0s	17	0.3%	100.0	4	1.0%	100.0	15	0.3%	100.0	86	27.9%	100.0
Tot. Counts:	5,003			385			5,004			308		

Notes:

Total Records Reported by this PSAP: 5797
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5797

Fractile 911 Call Response Time Distribution

Milford Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3251	98.2%	98.2%	0	0.0%	0.0%	142	4.3%	4.3%	94	96.9%	96.9%
<= 0m 20s	47	1.4%	99.6%	24	8.1%	8.1%	207	6.2%	10.5%	0	0.0%	96.9%
<= 0m 30s	8	0.2%	99.9%	122	41.1%	49.2%	312	9.4%	19.9%	3	3.1%	100.0
<= 0m 40s	4	0.1%	100.0	99	33.3%	82.5%	448	13.5%	33.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	28	9.4%	91.9%	414	12.5%	45.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	5.1%	97.0%	284	8.6%	54.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	2.4%	99.3%	639	19.3%	73.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.3%	99.7%	349	10.5%	84.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	204	6.2%	90.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.7%	96	2.9%	93.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	64	1.9%	95.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.3%	100.0	28	0.8%	96.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	34	1.0%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.7%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.6%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.6%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,310			297			3,315			97		

Notes:

Total Records Reported by this PSAP: 3696
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3696

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1028	97.1%	97.1%	0	0.0%	0.0%	60	5.7%	5.7%	39	84.8%	84.8%
<= 0m 20s	26	2.5%	99.5%	55	11.8%	11.8%	86	8.1%	13.8%	3	6.5%	91.3%
<= 0m 30s	5	0.5%	100.0	124	26.6%	38.3%	100	9.4%	23.2%	4	8.7%	100.0
<= 0m 40s	0	0.0%	100.0	100	21.4%	59.7%	104	9.8%	33.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	61	13.1%	72.8%	73	6.9%	39.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	41	8.8%	81.6%	66	6.2%	46.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	55	11.8%	93.4%	135	12.7%	58.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	20	4.3%	97.6%	156	14.7%	73.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	98.1%	84	7.9%	81.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.9%	98.9%	59	5.6%	87.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	0.9%	99.8%	47	4.4%	91.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	26	2.5%	94.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	17	1.6%	95.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	8	0.8%	96.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	97.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.1%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,059			467			1,059			46		

Notes:

Total Records Reported by this PSAP: 1243
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1243

Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1349	96.3%	96.3%	4	0.7%	0.7%	86	6.1%	6.1%	25	78.1%	78.1%
<= 0m 20s	43	3.1%	99.4%	162	28.8%	29.5%	137	9.8%	15.9%	0	0.0%	78.1%
<= 0m 30s	9	0.6%	100.0	203	36.1%	65.7%	277	19.8%	35.7%	0	0.0%	78.1%
<= 0m 40s	0	0.0%	100.0	108	19.2%	84.9%	359	25.6%	61.3%	0	0.0%	78.1%
<= 0m 50s	0	0.0%	100.0	42	7.5%	92.3%	200	14.3%	75.6%	0	0.0%	78.1%
<= 1m 0s	0	0.0%	100.0	14	2.5%	94.8%	102	7.3%	82.9%	0	0.0%	78.1%
<= 1m 30s	0	0.0%	100.0	20	3.6%	98.4%	149	10.6%	93.5%	0	0.0%	78.1%
<= 2m 0s	0	0.0%	100.0	6	1.1%	99.5%	40	2.9%	96.4%	0	0.0%	78.1%
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.8%	13	0.9%	97.3%	0	0.0%	78.1%
<= 3m 0s	0	0.0%	100.0	1	0.2%	100.0	8	0.6%	97.9%	0	0.0%	78.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.0%	0	0.0%	78.1%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	98.1%	0	0.0%	78.1%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.6%	0	0.0%	78.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.9%	0	0.0%	78.1%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.3%	0	0.0%	78.1%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	78.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	78.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	78.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	78.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	78.1%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	7	21.9%	100.0
Tot. Counts:	1,401			562			1,401			32		

Notes:

Total Records Reported by this PSAP: 1546
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1546

Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1862	98.2%	98.5%	149	19.3%	19.3%	110	5.8%	5.8%	27	58.7%	58.7%
<= 0m 20s	23	1.2%	99.7%	374	48.5%	67.8%	193	10.2%	16.0%	1	2.2%	60.9%
<= 0m 30s	3	0.2%	99.9%	136	17.6%	85.5%	210	11.1%	27.0%	3	6.5%	67.4%
<= 0m 40s	1	0.1%	99.9%	54	7.0%	92.5%	259	13.6%	40.7%	1	2.2%	69.6%
<= 0m 50s	0	0.0%	99.9%	24	3.1%	95.6%	205	10.8%	51.5%	0	0.0%	69.6%
<= 1m 0s	0	0.0%	99.9%	9	1.2%	96.8%	199	10.5%	62.0%	0	0.0%	69.6%
<= 1m 30s	0	0.0%	99.9%	16	2.1%	98.8%	380	20.0%	82.0%	1	2.2%	71.7%
<= 2m 0s	0	0.0%	99.9%	6	0.8%	99.6%	162	8.5%	90.5%	0	0.0%	71.7%
<= 2m 30s	0	0.0%	99.9%	2	0.3%	99.9%	74	3.9%	94.4%	0	0.0%	71.7%
<= 3m 0s	1	0.1%	100.0	0	0.0%	99.9%	39	2.1%	96.5%	0	0.0%	71.7%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	22	1.2%	97.6%	0	0.0%	71.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	10	0.5%	98.2%	0	0.0%	71.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	7	0.4%	98.5%	0	0.0%	71.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.2%	98.7%	0	0.0%	71.7%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	12	0.6%	99.3%	0	0.0%	71.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.2%	99.5%	0	0.0%	71.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	71.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.6%	0	0.0%	71.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	71.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	71.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	71.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	71.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	71.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	71.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	71.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	71.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	71.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	71.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.6%	0	0.0%	71.7%
>= 20m 0s	0	0.0%	100.0	1	0.1%	100.0	7	0.4%	100.0	13	28.3%	100.0
Tot. Counts:	1,890			771			1,898			46		

Notes:

Total Records Reported by this PSAP: 2051
 Number of Records not Processed due to Bad 7
 Total Records Analyzed: 2044

Fractile 911 Call Response Time Distribution

New Britain Public Safety

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	8494	93.9%	93.9%	0	0.0%	0.0%	1029	11.4%	11.4%	502	94.9%	94.9%
<= 0m 20s	504	5.6%	99.5%	91	24.9%	24.9%	1029	11.4%	22.7%	11	2.1%	97.0%
<= 0m 30s	41	0.5%	99.9%	123	33.7%	58.6%	790	8.7%	31.5%	16	3.0%	100.0
<= 0m 40s	4	0.0%	100.0	72	19.7%	78.4%	778	8.6%	40.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	30	8.2%	86.6%	610	6.7%	46.8%	0	0.0%	100.0
<= 1m 0s	2	0.0%	100.0	20	5.5%	92.1%	621	6.9%	53.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	4.7%	96.7%	1660	18.3%	72.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.6%	98.4%	954	10.5%	82.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.5%	98.9%	486	5.4%	88.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.2%	275	3.0%	91.0%	0	0.0%	100.0
<= 3m 30s	1	0.0%	100.0	0	0.0%	99.2%	196	2.2%	93.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.5%	99.7%	141	1.6%	94.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	112	1.2%	96.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.3%	100.0	74	0.8%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	101	1.1%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	63	0.7%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	44	0.5%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.2%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.3%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	9,046			365			9,047			529		

Notes:

Total Records Reported by this PSAP: 10780
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 10780

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1002	98.1%	98.1%	2	0.5%	0.5%	133	13.0%	13.0%	45	86.5%	86.5%
<= 0m 20s	18	1.8%	99.9%	77	19.3%	19.8%	124	12.1%	25.2%	1	1.9%	88.5%
<= 0m 30s	1	0.1%	100.0%	143	35.8%	55.6%	107	10.5%	35.7%	2	3.8%	92.3%
<= 0m 40s	0	0.0%	100.0%	98	24.6%	80.2%	110	10.8%	46.4%	0	0.0%	92.3%
<= 0m 50s	0	0.0%	100.0%	32	8.0%	88.2%	84	8.2%	54.7%	0	0.0%	92.3%
<= 1m 0s	0	0.0%	100.0%	21	5.3%	93.5%	82	8.0%	62.7%	0	0.0%	92.3%
<= 1m 30s	0	0.0%	100.0%	23	5.8%	99.2%	170	16.7%	79.3%	0	0.0%	92.3%
<= 2m 0s	0	0.0%	100.0%	2	0.5%	99.7%	115	11.3%	90.6%	1	1.9%	94.2%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	99.7%	44	4.3%	94.9%	0	0.0%	94.2%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.7%	23	2.3%	97.2%	0	0.0%	94.2%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.7%	10	1.0%	98.1%	0	0.0%	94.2%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.7%	8	0.8%	98.9%	0	0.0%	94.2%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.7%	4	0.4%	99.3%	0	0.0%	94.2%
<= 5m 0s	0	0.0%	100.0%	1	0.3%	100.0%	2	0.2%	99.5%	0	0.0%	94.2%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.3%	99.8%	0	0.0%	94.2%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.8%	0	0.0%	94.2%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	99.9%	0	0.0%	94.2%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.1%	100.0%	0	0.0%	94.2%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	94.2%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	94.2%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	94.2%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	94.2%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	94.2%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	94.2%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	94.2%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	94.2%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	94.2%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	94.2%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	94.2%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	3	5.8%	100.0%
Tot. Counts:	1,021			399			1,021			52		

Notes:

Total Records Reported by this PSAP: 1245
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1245

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	555	98.1%	98.1%	0	0.0%	0.0%	47	8.3%	8.3%	17	81.0%	81.0%
<= 0m 20s	10	1.8%	99.8%	12	13.8%	13.8%	72	12.7%	21.0%	0	0.0%	81.0%
<= 0m 30s	1	0.2%	100.0	41	47.1%	60.9%	69	12.2%	33.2%	4	19.0%	100.0
<= 0m 40s	0	0.0%	100.0	20	23.0%	83.9%	76	13.4%	46.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	11.5%	95.4%	74	13.1%	59.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	2.3%	97.7%	52	9.2%	68.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	1	1.1%	98.9%	95	16.8%	85.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.9%	36	6.4%	92.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.1%	100.0	15	2.7%	94.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	15	2.7%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	566			87			566			21		

Notes:

Total Records Reported by this PSAP: 648
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 648

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3395	98.7%	98.7%	0	0.0%	0.0%	254	7.4%	7.4%	55	91.7%	91.7%
<= 0m 20s	37	1.1%	99.8%	19	16.5%	16.5%	396	11.5%	18.9%	2	3.3%	95.0%
<= 0m 30s	6	0.2%	100.0	36	31.3%	47.8%	435	12.6%	31.5%	3	5.0%	100.0
<= 0m 40s	0	0.0%	100.0	26	22.6%	70.4%	459	13.3%	44.9%	0	0.0%	100.0
<= 0m 50s	1	0.0%	100.0	12	10.4%	80.9%	390	11.3%	56.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	2.6%	83.5%	282	8.2%	64.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	10.4%	93.9%	588	17.1%	81.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	3.5%	97.4%	282	8.2%	89.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.4%	139	4.0%	93.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.4%	55	1.6%	95.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	1.7%	99.1%	51	1.5%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.9%	100.0	29	0.8%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	17	0.5%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.4%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.6%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,439			115			3,439			60		

Notes:

Total Records Reported by this PSAP: 3699
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3699

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1577	99.6%	99.6%	0	0.0%	0.0%	95	6.0%	6.0%	28	96.6%	96.6%
<= 0m 20s	3	0.2%	99.8%	3	3.2%	3.2%	158	10.0%	16.0%	1	3.4%	100.0
<= 0m 30s	3	0.2%	100.0	26	27.4%	30.5%	138	8.7%	24.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	34	35.8%	66.3%	155	9.8%	34.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	14	14.7%	81.1%	126	8.0%	42.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	6.3%	87.4%	111	7.0%	49.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	7.4%	94.7%	273	17.2%	66.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	2.1%	96.8%	198	12.5%	79.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.1%	97.9%	135	8.5%	87.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	1.1%	98.9%	78	4.9%	92.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.1%	100.0	41	2.6%	95.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.1%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,583			95			1,583			29		

Notes:

Total Records Reported by this PSAP: 1748
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1748

Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2502	97.6%	97.6%	1	0.2%	0.2%	261	10.2%	10.2%	68	75.6%	75.6%
<= 0m 20s	58	2.3%	99.8%	134	26.5%	26.7%	294	11.5%	21.6%	2	2.2%	77.8%
<= 0m 30s	3	0.1%	100.0	137	27.1%	53.9%	398	15.5%	37.2%	5	5.6%	83.3%
<= 0m 40s	0	0.0%	100.0	83	16.4%	70.3%	418	16.3%	53.5%	0	0.0%	83.3%
<= 0m 50s	1	0.0%	100.0	54	10.7%	81.0%	283	11.0%	64.5%	0	0.0%	83.3%
<= 1m 0s	0	0.0%	100.0	45	8.9%	89.9%	190	7.4%	71.9%	0	0.0%	83.3%
<= 1m 30s	0	0.0%	100.0	33	6.5%	96.4%	387	15.1%	87.0%	1	1.1%	84.4%
<= 2m 0s	0	0.0%	100.0	10	2.0%	98.4%	150	5.9%	92.9%	0	0.0%	84.4%
<= 2m 30s	0	0.0%	100.0	4	0.8%	99.2%	69	2.7%	95.6%	0	0.0%	84.4%
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.4%	32	1.2%	96.8%	0	0.0%	84.4%
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.6%	13	0.5%	97.3%	0	0.0%	84.4%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	12	0.5%	97.8%	1	1.1%	85.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	13	0.5%	98.3%	0	0.0%	85.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	7	0.3%	98.6%	0	0.0%	85.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	15	0.6%	99.1%	0	0.0%	85.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.6%	12	0.5%	99.6%	0	0.0%	85.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.6%	3	0.1%	99.7%	0	0.0%	85.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.6%	2	0.1%	99.8%	0	0.0%	85.6%
<= 10m 0s	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	99.8%	0	0.0%	85.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.0%	99.8%	0	0.0%	85.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.0%	99.9%	0	0.0%	85.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.0%	99.9%	0	0.0%	85.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	85.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.8%	1	0.0%	100.0	0	0.0%	85.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	85.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	85.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	85.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	85.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	0	0.0%	85.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0	1	1.1%	86.7%
Tot. Counts:	2,564			504			2,563			78		

Notes:

Total Records Reported by this PSAP: 2871
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2871

Fractile 911 Call Response Time Distribution

Newtown Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1359	99.4%	99.4%	0	0.0%	0.0%	63	4.6%	4.6%	20	95.2%	95.2%
<= 0m 20s	8	0.6%	100.0	17	14.8%	14.8%	103	7.5%	12.1%	0	0.0%	95.2%
<= 0m 30s	0	0.0%	100.0	38	33.0%	47.8%	110	8.0%	20.2%	1	4.8%	100.0
<= 0m 40s	0	0.0%	100.0	19	16.5%	64.3%	101	7.4%	27.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	14	12.2%	76.5%	115	8.4%	36.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	4.3%	80.9%	123	9.0%	45.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	11.3%	92.2%	294	21.5%	66.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.6%	94.8%	188	13.8%	80.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	2.6%	97.4%	80	5.9%	86.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.9%	98.3%	54	4.0%	90.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.3%	18	1.3%	91.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.3%	18	1.3%	92.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	1.7%	100.0	9	0.7%	93.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.2%	94.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.0%	95.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.2%	96.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.0%	97.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.7%	98.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,367			115			1,367			21		

Notes:

Total Records Reported by this PSAP: 1484
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1484

Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	892	94.5%	94.5%	2	1.6%	1.6%	52	5.5%	5.5%	36	83.7%	83.7%
<= 0m 20s	48	5.1%	99.6%	34	27.0%	28.6%	102	10.8%	16.3%	0	0.0%	83.7%
<= 0m 30s	4	0.4%	100.0	53	42.1%	70.6%	133	14.1%	30.4%	7	16.3%	100.0
<= 0m 40s	0	0.0%	100.0	15	11.9%	82.5%	163	17.3%	47.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	6.3%	88.9%	106	11.2%	58.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	2.4%	91.3%	85	9.0%	67.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	5.6%	96.8%	122	12.9%	80.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.8%	97.6%	90	9.5%	90.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.8%	98.4%	40	4.2%	94.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	99.2%	19	2.0%	96.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.8%	100.0	8	0.8%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	944			126			944			43		

Notes:

Total Records Reported by this PSAP: 1069
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1069

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1917	99.2%	99.2%	0	0.0%	0.0%	86	4.4%	4.4%	29	93.5%	93.5%
<= 0m 20s	13	0.7%	99.9%	60	24.7%	24.7%	186	9.6%	14.1%	1	3.2%	96.8%
<= 0m 30s	1	0.1%	99.9%	106	43.6%	68.3%	287	14.8%	28.9%	1	3.2%	100.0
<= 0m 40s	1	0.1%	100.0	35	14.4%	82.7%	366	18.9%	47.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	7.8%	90.5%	273	14.1%	61.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	2.9%	93.4%	230	11.9%	73.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	3.7%	97.1%	286	14.8%	88.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.2%	98.4%	97	5.0%	93.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.8%	99.2%	41	2.1%	95.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.6%	16	0.8%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	14	0.7%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	13	0.7%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	6	0.3%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	6	0.3%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.4%	100.0	10	0.5%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,932			243			1,935			31		

Notes:

Total Records Reported by this PSAP: 2061
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2061

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4390	99.7%	99.7%	5	0.3%	0.3%	224	5.1%	5.1%	97	100.0%	100.0
<= 0m 20s	15	0.3%	100.0	270	18.7%	19.1%	288	6.5%	11.6%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	537	37.2%	56.3%	277	6.3%	17.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	285	19.8%	76.0%	463	10.5%	28.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	149	10.3%	86.3%	363	8.2%	36.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	78	5.4%	91.8%	291	6.6%	43.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	83	5.8%	97.5%	715	16.2%	59.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	22	1.5%	99.0%	633	14.4%	73.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	12	0.8%	99.9%	496	11.3%	85.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.9%	242	5.5%	90.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	130	3.0%	93.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	82	1.9%	95.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	41	0.9%	96.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	34	0.8%	97.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	33	0.7%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	30	0.7%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.5%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,405			1,443			4,405			97		

Notes:

Total Records Reported by this PSAP: 4892
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4892

Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6261	98.7%	98.7%	0	0.0%	0.0%	440	6.9%	6.9%	198	99.0%	99.0%
<= 0m 20s	80	1.3%	99.9%	70	18.3%	18.3%	497	7.8%	14.7%	2	1.0%	100.0
<= 0m 30s	5	0.1%	100.0	148	38.7%	57.1%	488	7.7%	22.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	62	16.2%	73.3%	520	8.2%	30.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	32	8.4%	81.7%	454	7.1%	37.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	5.0%	86.6%	514	8.1%	45.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	32	8.4%	95.0%	1321	20.8%	66.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	2.4%	97.4%	855	13.5%	80.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.3%	98.7%	479	7.5%	87.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	1.0%	99.7%	260	4.1%	91.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	143	2.3%	94.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	76	1.2%	95.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.7%	57	0.9%	96.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	46	0.7%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	77	1.2%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.3%	100.0	46	0.7%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	29	0.5%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.3%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	6,346			382			6,354			200		

Notes:

Total Records Reported by this PSAP: 7307
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7307

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4506	99.0%	99.0%	31	2.1%	2.1%	592	13.0%	13.0%	123	100.0%	100.0
<= 0m 20s	45	1.0%	100.0	697	47.5%	49.6%	564	12.4%	25.4%	0	0.0%	100.0
<= 0m 30s	2	0.0%	100.0	387	26.4%	76.0%	467	10.3%	35.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	188	12.8%	88.8%	475	10.4%	46.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	77	5.2%	94.1%	406	8.9%	55.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	29	2.0%	96.0%	398	8.7%	63.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	39	2.7%	98.7%	871	19.1%	82.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	0.5%	99.3%	383	8.4%	91.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.2%	99.5%	163	3.6%	94.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.3%	99.7%	90	2.0%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.9%	40	0.9%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	99.9%	26	0.6%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	13	0.3%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	14	0.3%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	14	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,553			1,467			4,553			123		

Notes:

Total Records Reported by this PSAP: 5108
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5108

Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	797	97.9%	97.9%	0	0.0%	0.0%	38	4.7%	4.7%	21	84.0%	84.0%
<= 0m 20s	15	1.8%	99.8%	19	12.5%	12.5%	36	4.4%	9.1%	2	8.0%	92.0%
<= 0m 30s	2	0.2%	100.0	55	36.2%	48.7%	50	6.1%	15.2%	2	8.0%	100.0
<= 0m 40s	0	0.0%	100.0	47	30.9%	79.6%	64	7.8%	23.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	10.5%	90.1%	48	5.9%	28.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.3%	93.4%	40	4.9%	33.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	5.3%	98.7%	87	10.7%	44.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.3%	100.0	62	7.6%	52.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	94	11.5%	63.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	83	10.2%	73.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	62	7.6%	81.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	43	5.3%	86.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	27	3.3%	90.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	17	2.1%	92.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	31	3.8%	95.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	18	2.2%	98.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.2%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	814			152			816			25		

Notes:

Total Records Reported by this PSAP: 889
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 889

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1107	98.8%	98.8%	0	0.0%	0.0%	62	5.5%	5.5%	16	94.1%	94.1%
<= 0m 20s	12	1.1%	99.9%	54	11.8%	11.8%	95	8.5%	14.0%	0	0.0%	94.1%
<= 0m 30s	1	0.1%	100.0	97	21.3%	33.1%	79	7.0%	21.1%	1	5.9%	100.0
<= 0m 40s	0	0.0%	100.0	115	25.2%	58.3%	75	6.7%	27.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	64	14.0%	72.4%	65	5.8%	33.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	45	9.9%	82.2%	63	5.6%	39.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	64	14.0%	96.3%	164	14.6%	53.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	13	2.9%	99.1%	76	6.8%	60.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.6%	69	6.2%	66.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	100.0	54	4.8%	71.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	52	4.6%	76.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	66	5.9%	82.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	55	4.9%	87.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	45	4.0%	91.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	53	4.7%	95.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	25	2.2%	97.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,120			456			1,121			17		

Notes:

Total Records Reported by this PSAP: 1408
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1408

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	771	99.0%	99.0%	0	0.0%	0.0%	45	5.8%	5.8%	21	100.0%	100.0
<= 0m 20s	8	1.0%	100.0	31	20.5%	20.5%	32	4.1%	9.9%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	55	36.4%	57.0%	40	5.1%	15.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	27	17.9%	74.8%	71	9.1%	24.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	11.3%	86.1%	66	8.5%	32.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	5.3%	91.4%	68	8.7%	41.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	5.3%	96.7%	122	15.7%	57.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.3%	98.0%	63	8.1%	65.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.0%	39	5.0%	70.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.3%	99.3%	47	6.0%	76.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	33	4.2%	80.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.7%	100.0	30	3.9%	84.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	17	2.2%	86.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	19	2.4%	88.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	34	4.4%	93.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.7%	94.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.4%	96.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.9%	97.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.0%	98.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	98.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	779			151			779			21		

Notes:

Total Records Reported by this PSAP: 873
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 873

Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	475	96.0%	96.0%	0	0.0%	0.0%	25	5.1%	5.1%	4	28.6%	28.6%
<= 0m 20s	18	3.6%	99.6%	3	6.8%	6.8%	34	6.9%	11.9%	1	7.1%	35.7%
<= 0m 30s	1	0.2%	99.8%	15	34.1%	40.9%	50	10.1%	22.0%	8	57.1%	92.9%
<= 0m 40s	0	0.0%	99.8%	11	25.0%	65.9%	83	16.8%	38.8%	0	0.0%	92.9%
<= 0m 50s	1	0.2%	100.0	8	18.2%	84.1%	66	13.3%	52.1%	0	0.0%	92.9%
<= 1m 0s	0	0.0%	100.0	2	4.5%	88.6%	51	10.3%	62.4%	0	0.0%	92.9%
<= 1m 30s	0	0.0%	100.0	3	6.8%	95.5%	93	18.8%	81.2%	0	0.0%	92.9%
<= 2m 0s	0	0.0%	100.0	1	2.3%	97.7%	33	6.7%	87.9%	0	0.0%	92.9%
<= 2m 30s	0	0.0%	100.0	1	2.3%	100.0	20	4.0%	91.9%	1	7.1%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	10	2.0%	93.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	1.0%	94.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.2%	96.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	495			44			495			14		

Notes:

Total Records Reported by this PSAP: 541
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 541

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7465	99.2%	99.2%	1	0.0%	0.0%	589	7.8%	7.8%	202	98.1%	98.1%
<= 0m 20s	49	0.7%	99.9%	263	8.8%	8.9%	740	9.8%	17.7%	3	1.5%	99.5%
<= 0m 30s	8	0.1%	100.0	971	32.6%	41.4%	752	10.0%	27.7%	1	0.5%	100.0
<= 0m 40s	0	0.0%	100.0	876	29.4%	70.8%	1086	14.4%	42.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	408	13.7%	84.4%	957	12.7%	54.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	168	5.6%	90.1%	709	9.4%	64.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	220	7.4%	97.5%	1203	16.0%	80.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	49	1.6%	99.1%	680	9.0%	89.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	19	0.6%	99.7%	386	5.1%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.2%	99.9%	185	2.5%	96.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.1%	100.0	74	1.0%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	44	0.6%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	28	0.4%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.3%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	7,522			2,983			7,522			206		

Notes:

Total Records Reported by this PSAP: 8387
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 8387

Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	478	92.5%	92.5%	0	0.0%	0.0%	24	4.6%	4.6%	13	44.8%	44.8%
<= 0m 20s	38	7.4%	99.8%	13	15.5%	15.5%	36	7.0%	11.6%	1	3.4%	48.3%
<= 0m 30s	1	0.2%	100.0	22	26.2%	41.7%	43	8.3%	19.9%	2	6.9%	55.2%
<= 0m 40s	0	0.0%	100.0	20	23.8%	65.5%	73	14.1%	34.0%	0	0.0%	55.2%
<= 0m 50s	0	0.0%	100.0	7	8.3%	73.8%	88	17.0%	51.1%	0	0.0%	55.2%
<= 1m 0s	0	0.0%	100.0	10	11.9%	85.7%	52	10.1%	61.1%	0	0.0%	55.2%
<= 1m 30s	0	0.0%	100.0	9	10.7%	96.4%	115	22.2%	83.4%	1	3.4%	58.6%
<= 2m 0s	0	0.0%	100.0	2	2.4%	98.8%	46	8.9%	92.3%	0	0.0%	58.6%
<= 2m 30s	0	0.0%	100.0	1	1.2%	100.0	12	2.3%	94.6%	0	0.0%	58.6%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	95.4%	0	0.0%	58.6%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	95.9%	0	0.0%	58.6%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	96.7%	0	0.0%	58.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	97.1%	0	0.0%	58.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.1%	0	0.0%	58.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	97.5%	0	0.0%	58.6%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.5%	0	0.0%	58.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.5%	0	0.0%	58.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	97.7%	0	0.0%	58.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	58.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	58.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	58.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	58.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	58.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	58.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	58.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	58.6%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	58.6%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	58.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.7%	0	0.0%	58.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	98.5%	4	13.8%	72.4%
Tot. Counts:	517			84			509			21		

Notes:

Total Records Reported by this PSAP: 563
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 563

Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1140	97.7%	97.7%	8	1.6%	1.6%	73	6.3%	6.3%	45	93.8%	93.8%
<= 0m 20s	25	2.1%	99.8%	279	54.4%	55.9%	150	12.9%	19.1%	2	4.2%	97.9%
<= 0m 30s	2	0.2%	100.0	128	25.0%	80.9%	188	16.1%	35.2%	1	2.1%	100.0
<= 0m 40s	0	0.0%	100.0	50	9.7%	90.6%	192	16.5%	51.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	1.8%	92.4%	132	11.3%	63.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	2.5%	94.9%	104	8.9%	71.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	2.3%	97.3%	165	14.1%	86.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.4%	98.6%	57	4.9%	90.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.8%	99.4%	28	2.4%	93.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.6%	20	1.7%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.4%	100.0	14	1.2%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.4%	97.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,167			513			1,167			48		

Notes:

Total Records Reported by this PSAP: 1331
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1331

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1680	96.8%	96.8%	3	0.9%	0.9%	164	9.4%	9.4%	35	81.4%	81.4%
<= 0m 20s	52	3.0%	99.8%	126	35.8%	36.6%	229	13.2%	22.6%	2	4.7%	86.0%
<= 0m 30s	4	0.2%	100.0	142	40.3%	77.0%	256	14.7%	37.4%	6	14.0%	100.0
<= 0m 40s	0	0.0%	100.0	53	15.1%	92.0%	162	9.3%	46.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	3.4%	95.5%	112	6.5%	53.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	1.7%	97.2%	105	6.0%	59.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	2.6%	99.7%	360	20.7%	80.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.3%	100.0	183	10.5%	90.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	80	4.6%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	30	1.7%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	17	1.0%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,736			352			1,736			43		

Notes:

Total Records Reported by this PSAP: 1939
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1939

Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	984	96.9%	96.9%	0	0.0%	0.0%	27	2.7%	2.7%	19	76.0%	76.0%
<= 0m 20s	25	2.5%	99.4%	102	19.5%	19.5%	62	6.1%	8.8%	1	4.0%	80.0%
<= 0m 30s	6	0.6%	100.0	255	48.9%	68.4%	84	8.3%	17.0%	5	20.0%	100.0
<= 0m 40s	0	0.0%	100.0	86	16.5%	84.9%	146	14.4%	31.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	37	7.1%	92.0%	133	13.1%	44.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	20	3.8%	95.8%	93	9.2%	53.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	16	3.1%	98.9%	203	20.0%	73.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.4%	99.2%	118	11.6%	85.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.2%	46	4.5%	89.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.4%	27	2.7%	92.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.6%	100.0	22	2.2%	94.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.3%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	96.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	97.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.1%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,015			522			1,015			25		

Notes:

Total Records Reported by this PSAP: 1108
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1108

Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2609	99.0%	99.0%	20	1.7%	1.7%	183	6.9%	6.9%	55	66.3%	66.3%
<= 0m 20s	24	0.9%	99.9%	483	41.1%	42.8%	265	10.1%	17.0%	1	1.2%	67.5%
<= 0m 30s	2	0.1%	100.0	376	32.0%	74.8%	505	19.2%	36.2%	1	1.2%	68.7%
<= 0m 40s	0	0.0%	100.0	181	15.4%	90.2%	509	19.3%	55.5%	0	0.0%	68.7%
<= 0m 50s	0	0.0%	100.0	56	4.8%	95.0%	289	11.0%	66.4%	0	0.0%	68.7%
<= 1m 0s	0	0.0%	100.0	25	2.1%	97.1%	194	7.4%	73.8%	0	0.0%	68.7%
<= 1m 30s	0	0.0%	100.0	21	1.8%	98.9%	378	14.3%	88.1%	0	0.0%	68.7%
<= 2m 0s	0	0.0%	100.0	8	0.7%	99.6%	143	5.4%	93.6%	0	0.0%	68.7%
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.8%	64	2.4%	96.0%	0	0.0%	68.7%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	27	1.0%	97.0%	0	0.0%	68.7%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	22	0.8%	97.8%	0	0.0%	68.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	21	0.8%	98.6%	0	0.0%	68.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	9	0.3%	99.0%	0	0.0%	68.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.3%	99.2%	0	0.0%	68.7%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.2%	99.5%	0	0.0%	68.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.2%	99.6%	0	0.0%	68.7%
<= 8m 0s	0	0.0%	100.0	1	0.1%	99.9%	4	0.2%	99.8%	0	0.0%	68.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.9%	0	0.0%	68.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%	1	1.2%	69.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	100.0	0	0.0%	69.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	69.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	69.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	69.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	69.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	69.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	69.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	69.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	69.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	69.9%
>= 20m 0s	1	0.0%	100.0	1	0.1%	100.0	1	0.0%	100.0	25	30.1%	100.0
Tot. Counts:	2,636			1,175			2,636			83		

Notes:

Total Records Reported by this PSAP: 3004
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3004

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1190	96.7%	96.7%	0	0.0%	0.0%	302	24.5%	24.5%	47	56.6%	56.6%
<= 0m 20s	29	2.4%	99.0%	4	13.3%	13.3%	81	6.6%	31.1%	2	2.4%	59.0%
<= 0m 30s	7	0.6%	99.6%	4	13.3%	26.7%	84	6.8%	37.9%	4	4.8%	63.9%
<= 0m 40s	0	0.0%	99.6%	12	40.0%	66.7%	73	5.9%	43.9%	0	0.0%	63.9%
<= 0m 50s	0	0.0%	99.6%	1	3.3%	70.0%	62	5.0%	48.9%	0	0.0%	63.9%
<= 1m 0s	0	0.0%	99.6%	2	6.7%	76.7%	44	3.6%	52.5%	0	0.0%	63.9%
<= 1m 30s	0	0.0%	99.6%	3	10.0%	86.7%	171	13.9%	66.4%	0	0.0%	63.9%
<= 2m 0s	0	0.0%	99.6%	0	0.0%	86.7%	97	7.9%	74.2%	1	1.2%	65.1%
<= 2m 30s	0	0.0%	99.6%	0	0.0%	86.7%	70	5.7%	79.9%	0	0.0%	65.1%
<= 3m 0s	0	0.0%	99.6%	0	0.0%	86.7%	33	2.7%	82.6%	0	0.0%	65.1%
<= 3m 30s	0	0.0%	99.6%	0	0.0%	86.7%	28	2.3%	84.9%	0	0.0%	65.1%
<= 4m 0s	0	0.0%	99.6%	0	0.0%	86.7%	28	2.3%	87.2%	0	0.0%	65.1%
<= 4m 30s	0	0.0%	99.6%	0	0.0%	86.7%	31	2.5%	89.7%	0	0.0%	65.1%
<= 5m 0s	0	0.0%	99.6%	0	0.0%	86.7%	22	1.8%	91.5%	0	0.0%	65.1%
<= 6m 0s	0	0.0%	99.6%	0	0.0%	86.7%	21	1.7%	93.2%	0	0.0%	65.1%
<= 7m 0s	0	0.0%	99.6%	0	0.0%	86.7%	23	1.9%	95.0%	0	0.0%	65.1%
<= 8m 0s	0	0.0%	99.6%	0	0.0%	86.7%	17	1.4%	96.4%	0	0.0%	65.1%
<= 9m 0s	0	0.0%	99.6%	0	0.0%	86.7%	10	0.8%	97.2%	0	0.0%	65.1%
<= 10m 0s	0	0.0%	99.6%	0	0.0%	86.7%	8	0.6%	97.9%	0	0.0%	65.1%
<= 11m 0s	0	0.0%	99.6%	0	0.0%	86.7%	8	0.6%	98.5%	0	0.0%	65.1%
<= 12m 0s	0	0.0%	99.6%	0	0.0%	86.7%	3	0.2%	98.8%	0	0.0%	65.1%
<= 13m 0s	0	0.0%	99.6%	0	0.0%	86.7%	0	0.0%	98.8%	0	0.0%	65.1%
<= 14m 0s	0	0.0%	99.6%	0	0.0%	86.7%	2	0.2%	98.9%	0	0.0%	65.1%
<= 15m 0s	0	0.0%	99.6%	0	0.0%	86.7%	2	0.2%	99.1%	0	0.0%	65.1%
<= 16m 0s	0	0.0%	99.6%	0	0.0%	86.7%	0	0.0%	99.1%	0	0.0%	65.1%
<= 17m 0s	0	0.0%	99.6%	0	0.0%	86.7%	0	0.0%	99.1%	0	0.0%	65.1%
<= 18m 0s	0	0.0%	99.6%	0	0.0%	86.7%	0	0.0%	99.1%	0	0.0%	65.1%
<= 19m 0s	0	0.0%	99.6%	0	0.0%	86.7%	0	0.0%	99.1%	0	0.0%	65.1%
<= 20m 0s	0	0.0%	99.6%	0	0.0%	86.7%	2	0.2%	99.3%	0	0.0%	65.1%
>= 20m 0s	0	0.0%	99.6%	0	0.0%	86.7%	0	0.0%	99.3%	0	0.0%	65.1%
Tot. Counts:	1,226			26			1,222			54		

Notes:

Total Records Reported by this PSAP: 1404
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 1404

Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1980	99.5%	99.5%	2	1.5%	1.5%	19	1.0%	1.0%	7	100.0%	100.0
<= 0m 20s	9	0.5%	100.0	11	8.3%	9.8%	32	1.6%	2.6%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	31	23.3%	33.1%	51	2.6%	5.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	27	20.3%	53.4%	93	4.7%	9.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	27	20.3%	73.7%	115	5.8%	15.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	14	10.5%	84.2%	184	9.3%	24.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	10.5%	94.7%	711	35.7%	60.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	3.8%	98.5%	455	22.9%	83.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.5%	172	8.6%	92.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.5%	50	2.5%	94.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.8%	99.2%	18	0.9%	95.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.8%	100.0	16	0.8%	96.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.7%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	97.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.8%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.5%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,989			133			1,989			7		

Notes:

Total Records Reported by this PSAP: 2022
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2022

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1599	99.0%	99.0%	0	0.0%	0.0%	133	8.2%	8.2%	55	98.2%	98.2%
<= 0m 20s	16	1.0%	100.0	73	26.3%	26.3%	183	11.3%	19.6%	1	1.8%	100.0
<= 0m 30s	0	0.0%	100.0	136	48.9%	75.2%	212	13.1%	32.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	46	16.5%	91.7%	236	14.6%	47.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	4.3%	96.0%	140	8.7%	56.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	1.4%	97.5%	112	6.9%	62.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	2.2%	99.6%	256	15.9%	78.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.4%	100.0	130	8.0%	86.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	59	3.7%	90.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	32	2.0%	92.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	18	1.1%	93.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	17	1.1%	94.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	0.9%	95.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.9%	96.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	19	1.2%	97.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.7%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,615			278			1,615			56		

Notes:

Total Records Reported by this PSAP: 1855
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1855

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1444	97.4%	97.4%	0	0.0%	0.0%	80	5.4%	5.4%	30	75.0%	75.0%
<= 0m 20s	30	2.0%	99.5%	13	11.9%	11.9%	125	8.4%	13.8%	3	7.5%	82.5%
<= 0m 30s	8	0.5%	100.0	39	35.8%	47.7%	119	8.0%	21.9%	7	17.5%	100.0
<= 0m 40s	0	0.0%	100.0	29	26.6%	74.3%	180	12.1%	34.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	11.9%	86.2%	181	12.2%	46.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.7%	89.9%	154	10.4%	56.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	6.4%	96.3%	371	25.0%	81.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.8%	98.2%	145	9.8%	91.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.2%	56	3.8%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.9%	99.1%	26	1.8%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.1%	10	0.7%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.1%	5	0.3%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.1%	5	0.3%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.9%	100.0	2	0.1%	98.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,482			109			1,482			40		

Notes:

Total Records Reported by this PSAP: 1598
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1598

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2751	99.1%	99.1%	0	0.0%	0.0%	157	5.7%	5.7%	63	88.7%	88.7%
<= 0m 20s	21	0.8%	99.9%	34	7.6%	7.6%	237	8.5%	14.2%	5	7.0%	95.8%
<= 0m 30s	4	0.1%	100.0	176	39.4%	47.0%	204	7.3%	21.5%	3	4.2%	100.0
<= 0m 40s	0	0.0%	100.0	129	28.9%	75.8%	325	11.7%	33.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	49	11.0%	86.8%	235	8.5%	41.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	21	4.7%	91.5%	191	6.9%	48.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	26	5.8%	97.3%	422	15.2%	63.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.8%	99.1%	244	8.8%	72.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.1%	133	4.8%	77.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.1%	116	4.2%	81.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.3%	113	4.1%	85.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	79	2.8%	88.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	80	2.9%	91.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	52	1.9%	93.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	99.6%	66	2.4%	95.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	99.8%	39	1.4%	97.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	32	1.2%	98.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	19	0.7%	98.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.8%	12	0.4%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.8%	7	0.3%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	1	0.2%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,776			447			2,777			71		

Notes:

Total Records Reported by this PSAP: 3047
 Number of Records not Processed due to Bad 1
 Total Records Analyzed: 3046

Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	9645	93.0%	93.0%	0	0.0%	0.0%	1728	16.7%	16.7%	821	76.2%	76.2%
<= 0m 20s	576	5.6%	98.5%	140	26.6%	26.6%	1149	11.1%	27.7%	57	5.3%	81.5%
<= 0m 30s	117	1.1%	99.7%	196	37.2%	63.8%	697	6.7%	34.5%	186	17.3%	98.8%
<= 0m 40s	17	0.2%	99.8%	84	15.9%	79.7%	669	6.4%	40.9%	4	0.4%	99.2%
<= 0m 50s	5	0.0%	99.9%	28	5.3%	85.0%	554	5.3%	46.2%	1	0.1%	99.3%
<= 1m 0s	6	0.1%	99.9%	24	4.6%	89.6%	462	4.5%	50.7%	1	0.1%	99.4%
<= 1m 30s	5	0.0%	100.0	25	4.7%	94.3%	1418	13.7%	64.4%	1	0.1%	99.4%
<= 2m 0s	0	0.0%	100.0	11	2.1%	96.4%	1094	10.5%	74.9%	1	0.1%	99.5%
<= 2m 30s	1	0.0%	100.0	4	0.8%	97.2%	877	8.5%	83.4%	2	0.2%	99.7%
<= 3m 0s	1	0.0%	100.0	7	1.3%	98.5%	610	5.9%	89.3%	0	0.0%	99.7%
<= 3m 30s	0	0.0%	100.0	3	0.6%	99.1%	319	3.1%	92.3%	0	0.0%	99.7%
<= 4m 0s	0	0.0%	100.0	2	0.4%	99.4%	219	2.1%	94.4%	1	0.1%	99.8%
<= 4m 30s	0	0.0%	100.0	2	0.4%	99.8%	119	1.1%	95.6%	0	0.0%	99.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	104	1.0%	96.6%	0	0.0%	99.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	110	1.1%	97.6%	0	0.0%	99.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	93	0.9%	98.5%	0	0.0%	99.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	54	0.5%	99.1%	1	0.1%	99.9%
<= 9m 0s	0	0.0%	100.0	1	0.2%	100.0	23	0.2%	99.3%	0	0.0%	99.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.2%	99.5%	0	0.0%	99.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.6%	0	0.0%	99.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	99.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	99.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	99.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	99.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	99.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	0	0.0%	99.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	1	0.1%	100.0
Tot. Counts:	10,373			527			10,373			1,077		

Notes:

Total Records Reported by this PSAP: 14485
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 14485

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1108	99.0%	99.0%	0	0.0%	0.0%	89	8.0%	8.0%	18	94.7%	94.7%
<= 0m 20s	10	0.9%	99.9%	83	45.9%	45.9%	151	13.5%	21.4%	0	0.0%	94.7%
<= 0m 30s	1	0.1%	100.0	63	34.8%	80.7%	114	10.2%	31.6%	1	5.3%	100.0
<= 0m 40s	0	0.0%	100.0	16	8.8%	89.5%	181	16.2%	47.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	6.1%	95.6%	139	12.4%	60.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	1.1%	96.7%	107	9.6%	69.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	1.7%	98.3%	163	14.6%	84.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.1%	99.4%	49	4.4%	88.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	30	2.7%	91.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	16	1.4%	92.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	13	1.2%	94.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	8	0.7%	94.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	8	0.7%	95.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	7	0.6%	96.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.6%	100.0	13	1.2%	97.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	98.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,119			181			1,119			19		

Notes:

Total Records Reported by this PSAP: 1211
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1211

Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Ctr.

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4069	98.8%	98.8%	0	0.0%	0.0%	404	9.8%	9.8%	137	98.6%	98.6%
<= 0m 20s	45	1.1%	99.9%	97	26.8%	26.8%	392	9.5%	19.3%	1	0.7%	99.3%
<= 0m 30s	3	0.1%	100.0	159	43.9%	70.7%	352	8.5%	27.9%	1	0.7%	100.0
<= 0m 40s	0	0.0%	100.0	58	16.0%	86.7%	346	8.4%	36.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	4.4%	91.2%	244	5.9%	42.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	3.6%	94.8%	196	4.8%	47.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	3.9%	98.6%	560	13.6%	60.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.6%	99.2%	566	13.7%	74.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.6%	99.7%	437	10.6%	84.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	100.0	247	6.0%	90.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	128	3.1%	94.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	69	1.7%	95.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	57	1.4%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.8%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.8%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.4%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,117			362			4,117			139		

Notes:

Total Records Reported by this PSAP: 4620
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4620

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	728	94.8%	94.8%	0	0.0%	0.0%	44	5.7%	5.7%	27	87.1%	87.1%
<= 0m 20s	34	4.4%	99.2%	39	35.5%	35.5%	66	8.6%	14.3%	1	3.2%	90.3%
<= 0m 30s	6	0.8%	100.0	38	34.5%	70.0%	114	14.8%	29.2%	3	9.7%	100.0
<= 0m 40s	0	0.0%	100.0	14	12.7%	82.7%	156	20.3%	49.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	7.3%	90.0%	105	13.7%	63.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	0.9%	90.9%	89	11.6%	74.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	3.6%	94.5%	113	14.7%	89.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.7%	97.3%	41	5.3%	94.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.9%	98.2%	16	2.1%	96.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.2%	8	1.0%	97.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.2%	3	0.4%	98.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.9%	99.1%	2	0.3%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.1%	2	0.3%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.1%	2	0.3%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.1%	3	0.4%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.9%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	768			110			768			31		

Notes:

Total Records Reported by this PSAP: 901
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 901

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	355	96.5%	96.5%	0	0.0%	0.0%	7	1.9%	1.9%	2	100.0%	100.0
<= 0m 20s	12	3.3%	99.7%	0	0.0%	0.0%	13	3.5%	5.4%	0	0.0%	100.0
<= 0m 30s	0	0.0%	99.7%	0	0.0%	0.0%	23	6.3%	11.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	99.7%	0	0.0%	0.0%	35	9.5%	21.2%	0	0.0%	100.0
<= 0m 50s	1	0.3%	100.0	0	0.0%	0.0%	37	10.1%	31.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	0	0.0%	0.0%	31	8.4%	39.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	0	0.0%	0.0%	88	23.9%	63.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	0.0%	46	12.5%	76.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	0.0%	20	5.4%	81.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	0.0%	7	1.9%	83.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	0.0%	11	3.0%	86.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	0.0%	7	1.9%	88.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	0.0%	8	2.2%	90.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	0.0%	6	1.6%	92.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	0.0%	11	3.0%	95.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	0.0%	8	2.2%	97.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	0.0%	4	1.1%	98.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	0.0%	1	0.3%	98.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	98.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	0.0%	1	0.3%	98.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	98.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	0.0%	1	0.3%	99.2%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	0.0%	1	0.3%	99.5%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	99.5%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	99.5%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	99.5%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	99.5%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	99.5%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	0.0%	2	0.5%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	0.0%	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	368			0			368			2		

Notes:

Total Records Reported by this PSAP: 374
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 374

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7575	98.6%	98.6%	16	0.5%	0.5%	399	5.2%	5.2%	128	90.1%	90.1%
<= 0m 20s	94	1.2%	99.8%	746	23.3%	23.8%	536	7.0%	12.2%	3	2.1%	92.3%
<= 0m 30s	15	0.2%	100.0	1133	35.3%	59.1%	1003	13.0%	25.2%	11	7.7%	100.0
<= 0m 40s	0	0.0%	100.0	662	20.6%	79.7%	1482	19.3%	44.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	314	9.8%	89.5%	1014	13.2%	57.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	126	3.9%	93.5%	785	10.2%	67.9%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	149	4.6%	98.1%	1312	17.1%	85.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	37	1.2%	99.3%	535	7.0%	91.9%	0	0.0%	100.0
<= 2m 30s	1	0.0%	100.0	11	0.3%	99.6%	212	2.8%	94.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	7	0.2%	99.8%	117	1.5%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.9%	67	0.9%	97.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	50	0.7%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	32	0.4%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	2	0.1%	100.0	26	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.4%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.3%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	17	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	7,686			3,207			7,686			142		

Notes:

Total Records Reported by this PSAP: 8335
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 8335

Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2081	99.6%	99.6%	0	0.0%	0.0%	130	6.2%	6.2%	50	100.0%	100.0
<= 0m 20s	8	0.4%	100.0	232	23.8%	23.8%	175	8.4%	14.6%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	388	39.8%	63.7%	180	8.6%	23.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	203	20.8%	84.5%	224	10.7%	33.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	83	8.5%	93.0%	158	7.6%	41.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	33	3.4%	96.4%	176	8.4%	49.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	28	2.9%	99.3%	434	20.8%	70.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.2%	99.5%	297	14.2%	84.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.8%	157	7.5%	92.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	100.0	64	3.1%	95.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	31	1.5%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.5%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.6%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,089			974			2,089			50		

Notes:

Total Records Reported by this PSAP: 2275
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2275

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1697	99.5%	99.5%	2	1.6%	1.6%	486	28.5%	28.5%	32	94.1%	94.1%
<= 0m 20s	8	0.5%	100.0	16	12.4%	14.0%	541	31.7%	60.2%	0	0.0%	94.1%
<= 0m 30s	0	0.0%	100.0	43	33.3%	47.3%	172	10.1%	70.3%	2	5.9%	100.0
<= 0m 40s	0	0.0%	100.0	32	24.8%	72.1%	103	6.0%	76.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	8.5%	80.6%	58	3.4%	79.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	12	9.3%	89.9%	48	2.8%	82.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	7.0%	96.9%	90	5.3%	87.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.6%	98.4%	26	1.5%	89.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.8%	99.2%	21	1.2%	90.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.8%	100.0	22	1.3%	91.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	21	1.2%	93.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.7%	93.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	22	1.3%	95.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.2%	96.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	32	1.9%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,705			129			1,705			34		

Notes:

Total Records Reported by this PSAP: 1852
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 1852

Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4661	98.9%	98.9%	7	0.3%	0.3%	294	6.2%	6.2%	128	95.5%	95.5%
<= 0m 20s	42	0.9%	99.8%	311	12.3%	12.6%	372	7.9%	14.1%	3	2.2%	97.8%
<= 0m 30s	9	0.2%	100.0	1018	40.2%	52.8%	518	11.0%	25.1%	3	2.2%	100.0
<= 0m 40s	0	0.0%	100.0	710	28.0%	80.8%	948	20.1%	45.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	242	9.6%	90.4%	696	14.8%	60.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	117	4.6%	95.0%	436	9.3%	69.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	90	3.6%	98.5%	755	16.0%	85.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	22	0.9%	99.4%	302	6.4%	91.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.3%	99.7%	165	3.5%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.0%	99.7%	84	1.8%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.1%	99.8%	47	1.0%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.9%	26	0.6%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	3	0.1%	100.0	20	0.4%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.3%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,712			2,532			4,712			134		

Notes:

Total Records Reported by this PSAP: 5252
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5252

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 1/1/2014 To 3/31/2014

NO DATA WAS SUBMITTED FOR THIS PERIOD DUE TO 9-1-1 DATABASE/HARDWARE MALFUNCTION

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 20s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 40s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 0m 50s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 1m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 2m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 3m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 4m 30s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 5m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 6m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 7m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 8m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 9m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 10m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 11m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 12m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 13m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 14m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 15m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 16m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 17m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 18m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 19m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
<= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
>= 20m 0s	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0	0.0%	0.0%
Tot. Counts:	0			0			0			0		

Notes:

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2749	99.9%	99.9%	0	0.0%	0.0%	165	6.0%	6.0%	64	100.0%	100.0
<= 0m 20s	3	0.1%	100.0	74	36.3%	36.3%	255	9.3%	15.3%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	58	28.4%	64.7%	316	11.5%	26.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	32	15.7%	80.4%	320	11.6%	38.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	5.9%	86.3%	305	11.1%	49.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	6	2.9%	89.2%	280	10.2%	59.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	6.9%	96.1%	622	22.6%	82.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	2.0%	98.0%	258	9.4%	91.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.0%	95	3.5%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	98.5%	35	1.3%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.5%	27	1.0%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.5%	15	0.5%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	3	1.5%	100.0	20	0.7%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.5%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,752			204			2,752			64		

Notes:

Total Records Reported by this PSAP: 3000
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3000

Fractile 911 Call Response Time Distribution

Waterbury Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	12997	93.8%	94.4%	1	0.2%	0.2%	875	6.3%	6.3%	453	63.2%	63.2%
<= 0m 20s	601	4.3%	98.8%	106	21.8%	22.0%	1068	7.7%	14.0%	31	4.3%	67.5%
<= 0m 30s	130	0.9%	99.7%	144	29.6%	51.5%	1038	7.5%	21.5%	109	15.2%	82.7%
<= 0m 40s	8	0.1%	99.7%	92	18.9%	70.4%	959	6.9%	28.4%	0	0.0%	82.7%
<= 0m 50s	2	0.0%	99.8%	35	7.2%	77.6%	781	5.6%	34.0%	1	0.1%	82.8%
<= 1m 0s	0	0.0%	99.8%	32	6.6%	84.2%	766	5.5%	39.5%	2	0.3%	83.1%
<= 1m 30s	2	0.0%	99.8%	25	5.1%	89.3%	2257	16.3%	55.8%	2	0.3%	83.4%
<= 2m 0s	0	0.0%	99.8%	13	2.7%	92.0%	1968	14.2%	70.0%	2	0.3%	83.7%
<= 2m 30s	0	0.0%	99.8%	6	1.2%	93.2%	1515	10.9%	80.9%	2	0.3%	84.0%
<= 3m 0s	0	0.0%	99.8%	2	0.4%	93.6%	1007	7.3%	88.1%	0	0.0%	84.0%
<= 3m 30s	0	0.0%	99.8%	1	0.2%	93.8%	555	4.0%	92.1%	1	0.1%	84.1%
<= 4m 0s	0	0.0%	99.8%	0	0.0%	93.8%	276	2.0%	94.1%	0	0.0%	84.1%
<= 4m 30s	0	0.0%	99.8%	0	0.0%	93.8%	155	1.1%	95.2%	0	0.0%	84.1%
<= 5m 0s	0	0.0%	99.8%	0	0.0%	93.8%	123	0.9%	96.1%	0	0.0%	84.1%
<= 6m 0s	0	0.0%	99.8%	0	0.0%	93.8%	152	1.1%	97.2%	1	0.1%	84.2%
<= 7m 0s	0	0.0%	99.8%	0	0.0%	93.8%	85	0.6%	97.8%	1	0.1%	84.4%
<= 8m 0s	0	0.0%	99.8%	0	0.0%	93.8%	57	0.4%	98.2%	1	0.1%	84.5%
<= 9m 0s	0	0.0%	99.8%	0	0.0%	93.8%	47	0.3%	98.6%	1	0.1%	84.7%
<= 10m 0s	0	0.0%	99.8%	0	0.0%	93.8%	33	0.2%	98.8%	1	0.1%	84.8%
<= 11m 0s	0	0.0%	99.8%	0	0.0%	93.8%	14	0.1%	98.9%	1	0.1%	84.9%
<= 12m 0s	0	0.0%	99.8%	16	3.3%	97.1%	14	0.1%	99.0%	0	0.0%	84.9%
<= 13m 0s	0	0.0%	99.8%	0	0.0%	97.1%	7	0.1%	99.1%	2	0.3%	85.2%
<= 14m 0s	0	0.0%	99.8%	0	0.0%	97.1%	6	0.0%	99.1%	1	0.1%	85.4%
<= 15m 0s	0	0.0%	99.8%	0	0.0%	97.1%	6	0.0%	99.1%	1	0.1%	85.5%
<= 16m 0s	0	0.0%	99.8%	0	0.0%	97.1%	3	0.0%	99.2%	1	0.1%	85.6%
<= 17m 0s	0	0.0%	99.8%	0	0.0%	97.1%	3	0.0%	99.2%	0	0.0%	85.6%
<= 18m 0s	0	0.0%	99.8%	0	0.0%	97.1%	2	0.0%	99.2%	1	0.1%	85.8%
<= 19m 0s	0	0.0%	99.8%	0	0.0%	97.1%	0	0.0%	99.2%	0	0.0%	85.8%
<= 20m 0s	0	0.0%	99.8%	0	0.0%	97.1%	2	0.0%	99.2%	1	0.1%	85.9%
>= 20m 0s	31	0.2%	100.0	14	2.9%	100.0	108	0.8%	100.0	101	14.1%	100.0
Tot. Counts:	13,771			487			13,882			717		

Notes:

Total Records Reported by this PSAP: 15684
 Number of Records not Processed due to Bad: 82
 Total Records Analyzed: 15602

Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2009	99.5%	99.5%	2	0.5%	0.5%	127	6.3%	6.3%	44	100.0%	100.0
<= 0m 20s	10	0.5%	100.0	144	36.7%	37.2%	170	8.4%	14.7%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	155	39.5%	76.8%	247	12.2%	26.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	57	14.5%	91.3%	346	17.1%	44.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	2.6%	93.9%	241	11.9%	56.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	2.3%	96.2%	191	9.5%	65.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	2.3%	98.5%	354	17.5%	83.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.8%	99.2%	139	6.9%	89.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.5%	64	3.2%	93.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.3%	99.7%	29	1.4%	94.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.3%	100.0	29	1.4%	95.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	97.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,019			392			2,019			44		

Notes:

Total Records Reported by this PSAP: 2215
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2215

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1463	99.1%	99.1%	0	0.0%	0.0%	123	8.3%	8.3%	50	92.6%	92.6%
<= 0m 20s	12	0.8%	99.9%	41	17.9%	17.9%	134	9.1%	17.4%	0	0.0%	92.6%
<= 0m 30s	2	0.1%	100.0	86	37.6%	55.5%	120	8.1%	25.5%	2	3.7%	96.3%
<= 0m 40s	0	0.0%	100.0	50	21.8%	77.3%	148	10.0%	35.5%	0	0.0%	96.3%
<= 0m 50s	0	0.0%	100.0	28	12.2%	89.5%	147	10.0%	45.5%	0	0.0%	96.3%
<= 1m 0s	0	0.0%	100.0	8	3.5%	93.0%	154	10.4%	55.9%	0	0.0%	96.3%
<= 1m 30s	0	0.0%	100.0	12	5.2%	98.3%	292	19.8%	75.7%	0	0.0%	96.3%
<= 2m 0s	0	0.0%	100.0	3	1.3%	99.6%	150	10.2%	85.8%	0	0.0%	96.3%
<= 2m 30s	0	0.0%	100.0	1	0.4%	100.0	55	3.7%	89.6%	1	1.9%	98.1%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	37	2.5%	92.1%	0	0.0%	98.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	19	1.3%	93.4%	0	0.0%	98.1%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.4%	94.7%	0	0.0%	98.1%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	0.9%	95.7%	0	0.0%	98.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	96.4%	0	0.0%	98.1%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.4%	97.8%	0	0.0%	98.1%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	98.8%	0	0.0%	98.1%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.3%	0	0.0%	98.1%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	98.1%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	98.1%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	98.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	98.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	98.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	98.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	1.9%	100.0
Tot. Counts:	1,477			229			1,477			54		

Notes:

Total Records Reported by this PSAP: 1730
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1730

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4366	99.5%	99.5%	0	0.0%	0.0%	406	9.3%	9.3%	103	97.2%	97.2%
<= 0m 20s	20	0.5%	99.9%	41	6.3%	6.3%	518	11.8%	21.1%	1	0.9%	98.1%
<= 0m 30s	2	0.0%	100.0	152	23.3%	29.6%	412	9.4%	30.4%	2	1.9%	100.0
<= 0m 40s	1	0.0%	100.0	121	18.6%	48.2%	470	10.7%	41.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	56	8.6%	56.7%	472	10.8%	51.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	59	9.0%	65.8%	376	8.6%	60.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	149	22.9%	88.7%	702	16.0%	76.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	54	8.3%	96.9%	344	7.8%	84.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	13	2.0%	98.9%	149	3.4%	87.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	0.8%	99.7%	114	2.6%	90.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.3%	100.0	58	1.3%	91.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	60	1.4%	93.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	54	1.2%	94.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	53	1.2%	95.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	70	1.6%	97.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	48	1.1%	98.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.7%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,389			652			4,389			106		

Notes:

Total Records Reported by this PSAP: 4916
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4916

Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6023	99.6%	99.6%	17	3.4%	3.4%	627	10.4%	10.4%	193	100.0%	100.0
<= 0m 20s	20	0.3%	100.0	149	30.0%	33.4%	670	11.1%	21.4%	0	0.0%	100.0
<= 0m 30s	3	0.0%	100.0	146	29.4%	62.8%	612	10.1%	31.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	91	18.3%	81.1%	629	10.4%	42.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	28	5.6%	86.7%	421	7.0%	48.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	21	4.2%	90.9%	480	7.9%	56.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	22	4.4%	95.4%	1177	19.5%	76.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.6%	97.0%	648	10.7%	87.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.6%	97.6%	339	5.6%	92.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	5	1.0%	98.6%	163	2.7%	95.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.6%	99.2%	89	1.5%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	44	0.7%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	2	0.4%	99.6%	28	0.5%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	20	0.3%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	99.8%	28	0.5%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	26	0.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	6,046			497			6,048			193		

Notes:

Total Records Reported by this PSAP: 6877
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 6877

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	518	94.9%	94.9%	3	2.8%	2.8%	41	7.5%	7.5%	35	87.5%	87.5%
<= 0m 20s	25	4.6%	99.5%	39	35.8%	38.5%	72	13.2%	20.7%	1	2.5%	90.0%
<= 0m 30s	2	0.4%	99.8%	36	33.0%	71.6%	80	14.7%	35.3%	4	10.0%	100.0
<= 0m 40s	0	0.0%	99.8%	14	12.8%	84.4%	85	15.6%	50.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.8%	6	5.5%	89.9%	49	9.0%	59.9%	0	0.0%	100.0
<= 1m 0s	1	0.2%	100.0	4	3.7%	93.6%	40	7.3%	67.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	2.8%	96.3%	77	14.1%	81.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.8%	98.2%	32	5.9%	87.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.9%	99.1%	21	3.8%	91.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.9%	100.0	15	2.7%	93.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	7	1.3%	95.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.9%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	96.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.9%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.7%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	546			109			546			40		

Notes:

Total Records Reported by this PSAP: 641
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 641

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2115	98.5%	98.5%	1	0.2%	0.2%	226	10.5%	10.5%	60	88.2%	88.2%
<= 0m 20s	31	1.4%	100.0	119	18.3%	18.5%	274	12.8%	23.3%	1	1.5%	89.7%
<= 0m 30s	1	0.0%	100.0	154	23.7%	42.2%	314	14.6%	37.9%	7	10.3%	100.0
<= 0m 40s	0	0.0%	100.0	133	20.5%	62.7%	324	15.1%	53.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	84	12.9%	75.7%	262	12.2%	65.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	60	9.2%	84.9%	175	8.2%	73.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	71	10.9%	95.8%	312	14.5%	87.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	18	2.8%	98.6%	138	6.4%	94.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	0.8%	99.4%	55	2.6%	96.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.3%	99.7%	24	1.1%	98.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	10	0.5%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	8	0.4%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	5	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	9	0.4%	99.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,147			649			2,147			68		

Notes:

Total Records Reported by this PSAP: 2415
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2415

Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1112	99.1%	99.1%	1	0.3%	0.3%	80	7.1%	7.1%	47	94.0%	94.0%
<= 0m 20s	9	0.8%	99.9%	44	11.5%	11.8%	153	13.6%	20.8%	2	4.0%	98.0%
<= 0m 30s	1	0.1%	100.0	95	24.9%	36.7%	132	11.8%	32.5%	1	2.0%	100.0
<= 0m 40s	0	0.0%	100.0	102	26.8%	63.5%	127	11.3%	43.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	64	16.8%	80.3%	121	10.8%	54.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	35	9.2%	89.5%	109	9.7%	64.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	8.1%	97.6%	178	15.9%	80.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.3%	99.0%	97	8.6%	88.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.5%	99.5%	43	3.8%	92.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.5%	100.0	29	2.6%	95.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	23	2.0%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,122			381			1,122			50		

Notes:

Total Records Reported by this PSAP: 1339
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1339

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2155	98.9%	98.9%	1	0.4%	0.4%	135	6.2%	6.2%	72	96.0%	96.0%
<= 0m 20s	21	1.0%	99.9%	67	28.2%	28.6%	171	7.8%	14.0%	1	1.3%	97.3%
<= 0m 30s	2	0.1%	100.0	92	38.7%	67.2%	230	10.6%	24.6%	2	2.7%	100.0
<= 0m 40s	0	0.0%	100.0	36	15.1%	82.4%	254	11.7%	36.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	7.6%	89.9%	162	7.4%	43.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	3.4%	93.3%	114	5.2%	48.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	4.6%	97.9%	349	16.0%	64.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	0.8%	98.7%	219	10.1%	75.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.7%	163	7.5%	82.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.7%	123	5.6%	88.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.8%	99.6%	79	3.6%	91.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	60	2.8%	94.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.4%	100.0	26	1.2%	95.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.0%	96.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.8%	97.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	24	1.1%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,178			238			2,179			75		

Notes:

Total Records Reported by this PSAP: 2480
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2480

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	948	97.6%	97.6%	0	0.0%	0.0%	78	8.0%	8.0%	26	96.3%	96.3%
<= 0m 20s	20	2.1%	99.7%	18	5.8%	5.8%	126	13.0%	21.0%	1	3.7%	100.0
<= 0m 30s	3	0.3%	100.0	75	24.0%	29.8%	126	13.0%	34.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	49	15.7%	45.5%	141	14.5%	48.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	32	10.3%	55.8%	97	10.0%	58.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	55	17.6%	73.4%	71	7.3%	65.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	69	22.1%	95.5%	198	20.4%	86.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	11	3.5%	99.0%	75	7.7%	93.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	1.0%	100.0	29	3.0%	96.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	97.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.7%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	971			312			971			27		

Notes:

Total Records Reported by this PSAP: 1072
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1072

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	720	96.9%	96.9%	0	0.0%	0.0%	54	7.3%	7.3%	28	96.6%	96.6%
<= 0m 20s	20	2.7%	99.6%	1	2.3%	2.3%	70	9.4%	16.7%	1	3.4%	100.0
<= 0m 30s	3	0.4%	100.0	10	22.7%	25.0%	51	6.9%	23.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	22	50.0%	75.0%	51	6.9%	30.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	13.6%	88.6%	47	6.3%	36.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	0	0.0%	88.6%	61	8.2%	45.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	6.8%	95.5%	141	19.0%	63.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	95.5%	68	9.2%	73.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	2.3%	97.7%	41	5.5%	78.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.7%	28	3.8%	82.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	97.7%	22	3.0%	85.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	97.7%	23	3.1%	88.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	97.7%	16	2.2%	90.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	97.7%	9	1.2%	91.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	97.7%	20	2.7%	94.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	2.3%	100.0	12	1.6%	96.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.9%	98.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	743			44			743			29		

Notes:

Total Records Reported by this PSAP: 844
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 844

Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 1/1/2014 To 3/30/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3055	99.7%	99.7%	0	0.0%	0.0%	498	16.2%	16.2%	134	99.3%	99.3%
<= 0m 20s	8	0.3%	99.9%	73	15.7%	15.7%	353	11.5%	27.8%	0	0.0%	99.3%
<= 0m 30s	2	0.1%	100.0	176	37.9%	53.7%	369	12.0%	39.8%	1	0.7%	100.0
<= 0m 40s	0	0.0%	100.0	102	22.0%	75.6%	448	14.6%	54.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	45	9.7%	85.3%	313	10.2%	64.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	29	6.3%	91.6%	210	6.9%	71.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	24	5.2%	96.8%	458	14.9%	86.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.7%	98.5%	165	5.4%	91.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.9%	99.4%	79	2.6%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.8%	39	1.3%	95.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	29	0.9%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	32	1.0%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	24	0.8%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	10	0.3%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	12	0.4%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.3%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	5	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	3,065			464			3,065			135		

Notes:

Total Records Reported by this PSAP: 3705
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3705

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	720	96.9%	96.9%	0	0.0%	0.0%	54	7.3%	7.3%	28	96.6%	96.6%
<= 0m 20s	20	2.7%	99.6%	1	2.3%	2.3%	70	9.4%	16.7%	1	3.4%	100.0
<= 0m 30s	3	0.4%	100.0	10	22.7%	25.0%	51	6.9%	23.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	22	50.0%	75.0%	51	6.9%	30.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	13.6%	88.6%	47	6.3%	36.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	0	0.0%	88.6%	61	8.2%	45.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	3	6.8%	95.5%	141	19.0%	63.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	95.5%	68	9.2%	73.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	2.3%	97.7%	41	5.5%	78.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.7%	28	3.8%	82.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	97.7%	22	3.0%	85.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	97.7%	23	3.1%	88.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	97.7%	16	2.2%	90.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	97.7%	9	1.2%	91.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	97.7%	20	2.7%	94.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	2.3%	100.0	12	1.6%	96.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	14	1.9%	98.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	743			44			743			29		

Notes:

Total Records Reported by this PSAP: 844
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 844

Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1172	97.3%	97.3%	0	0.0%	0.0%	83	6.9%	6.9%	45	93.8%	93.8%
<= 0m 20s	31	2.6%	99.8%	135	24.4%	24.4%	94	7.8%	14.7%	0	0.0%	93.8%
<= 0m 30s	2	0.2%	100.0	172	31.0%	55.4%	144	12.0%	26.6%	3	6.3%	100.0
<= 0m 40s	0	0.0%	100.0	131	23.6%	79.1%	281	23.3%	50.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	61	11.0%	90.1%	196	16.3%	66.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	24	4.3%	94.4%	134	11.1%	77.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	26	4.7%	99.1%	167	13.9%	91.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.9%	100.0	55	4.6%	95.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	19	1.6%	97.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.1%	98.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	98.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,205			554			1,205			48		

Notes:

Total Records Reported by this PSAP: 1362
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1362

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 1/1/2014 To 3/31/2014

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	948	98.0%	98.0%	40	14.6%	14.6%	60	6.2%	6.2%	12	85.7%	85.7%
<= 0m 20s	16	1.7%	99.7%	132	48.2%	62.8%	70	7.2%	13.4%	1	7.1%	92.9%
<= 0m 30s	3	0.3%	100.0	56	20.4%	83.2%	82	8.5%	21.9%	1	7.1%	100.0
<= 0m 40s	0	0.0%	100.0	20	7.3%	90.5%	132	13.7%	35.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	3.6%	94.2%	114	11.8%	47.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	1.8%	96.0%	91	9.4%	56.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	2.6%	98.5%	215	22.2%	79.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.1%	99.6%	115	11.9%	90.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	100.0	35	3.6%	94.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.2%	95.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	97.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	967			274			967			14		

Notes:

Total Records Reported by this PSAP: 1044
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1044