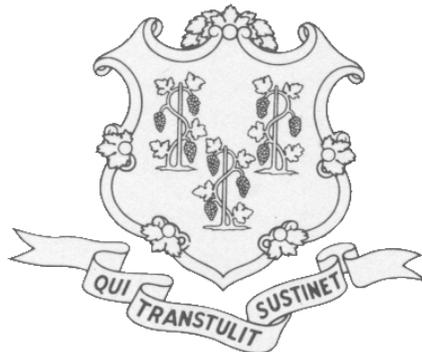


**Department of Emergency Services and
Public Protection
Office of Statewide Emergency Telecommunications**

**E9-1-1 PSAP
TOTAL CALL COUNT REPORTS**



January – March 2012

E9-1-1 TOTAL CALL COUNT REPORT 1st QUARTER 2012

Executive Summary

106 PSAPs submitted an E9-1-1 Total Call Report for the first quarter of 2012

One PSAP did not achieve the State standard that requires that 90% of all 9-1-1 calls received by the PSAP be answered in ten seconds.

Bridgeport Public Safety Communications Center answered 77.4% of its 9-1-1 calls in 10 sec of receipt.

The statewide average for all PSAPs during the first quarter of 2012 was 95.7%.

Fractile 911 Call Response Time Distribution

-- ALL PSAPs - SUMMARY --

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	437000	95.7%	95.7%	2577	2.4%	2.4%	72217	15.8%	15.8%	20464	83.5%	83.5%
<= 0m 20s	16602	3.6%	99.4%	43208	40.0%	42.4%	59313	13.0%	28.8%	976	4.0%	87.4%
<= 0m 30s	2509	0.5%	99.9%	31529	29.2%	71.6%	61211	13.4%	42.2%	2145	8.7%	96.2%
<= 0m 40s	120	0.0%	99.9%	14519	13.5%	85.1%	56254	12.3%	54.5%	23	0.1%	96.3%
<= 0m 50s	42	0.0%	99.9%	6281	5.8%	90.9%	37362	8.2%	62.7%	11	0.0%	96.3%
<= 1m 0s	30	0.0%	100.0	3389	3.1%	94.1%	28449	6.2%	68.9%	8	0.0%	96.4%
<= 1m 30s	27	0.0%	100.0	4253	3.9%	98.0%	57492	12.6%	81.5%	15	0.1%	96.4%
<= 2m 0s	8	0.0%	100.0	1179	1.1%	99.1%	31557	6.9%	88.4%	8	0.0%	96.4%
<= 2m 30s	3	0.0%	100.0	428	0.4%	99.5%	17730	3.9%	92.2%	6	0.0%	96.5%
<= 3m 0s	5	0.0%	100.0	175	0.2%	99.7%	10336	2.3%	94.5%	9	0.0%	96.5%
<= 3m 30s	1	0.0%	100.0	106	0.1%	99.8%	6453	1.4%	95.9%	4	0.0%	96.5%
<= 4m 0s	2	0.0%	100.0	59	0.1%	99.8%	4575	1.0%	96.9%	6	0.0%	96.5%
<= 4m 30s	6	0.0%	100.0	37	0.0%	99.8%	3046	0.7%	97.6%	6	0.0%	96.6%
<= 5m 0s	3	0.0%	100.0	23	0.0%	99.9%	2225	0.5%	98.1%	5	0.0%	96.6%
<= 6m 0s	0	0.0%	100.0	31	0.0%	99.9%	2875	0.6%	98.7%	14	0.1%	96.7%
<= 7m 0s	5	0.0%	100.0	17	0.0%	99.9%	1735	0.4%	99.1%	12	0.0%	96.7%
<= 8m 0s	4	0.0%	100.0	8	0.0%	99.9%	1246	0.3%	99.4%	8	0.0%	96.7%
<= 9m 0s	1	0.0%	100.0	7	0.0%	99.9%	826	0.2%	99.5%	9	0.0%	96.8%
<= 10m 0s	3	0.0%	100.0	1	0.0%	99.9%	550	0.1%	99.7%	13	0.1%	96.8%
<= 11m 0s	7	0.0%	100.0	5	0.0%	99.9%	362	0.1%	99.7%	12	0.0%	96.9%
<= 12m 0s	0	0.0%	100.0	1	0.0%	99.9%	243	0.1%	99.8%	11	0.0%	96.9%
<= 13m 0s	6	0.0%	100.0	0	0.0%	99.9%	164	0.0%	99.8%	3	0.0%	96.9%
<= 14m 0s	2	0.0%	100.0	0	0.0%	99.9%	131	0.0%	99.9%	6	0.0%	97.0%
<= 15m 0s	14	0.0%	100.0	3	0.0%	99.9%	88	0.0%	99.9%	5	0.0%	97.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	57	0.0%	99.9%	8	0.0%	97.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	55	0.0%	99.9%	6	0.0%	97.0%
<= 18m 0s	2	0.0%	100.0	0	0.0%	99.9%	33	0.0%	99.9%	6	0.0%	97.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	28	0.0%	99.9%	5	0.0%	97.1%
<= 20m 0s	3	0.0%	100.0	1	0.0%	99.9%	27	0.0%	99.9%	1	0.0%	97.1%
>= 20m 0s	104	0.0%	100.0	57	0.1%	100.0	356	0.1%	100.0	589	2.4%	99.5%
Tot. Counts:	456,509			107,894			456,996			24,394		

Notes:

Fractile 911 Call Response Time Distribution

Ansonia Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1372	97.4%	97.4%	0	0.0%	0.0%	87	6.2%	6.2%	48	90.6%	90.6%
<= 0m 20s	33	2.3%	99.8%	47	9.9%	9.9%	146	10.4%	16.5%	1	1.9%	92.5%
<= 0m 30s	2	0.1%	99.9%	96	20.3%	30.2%	126	8.9%	25.5%	4	7.5%	100.0
<= 0m 40s	1	0.1%	100.0	132	27.8%	58.0%	166	11.8%	37.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	87	18.4%	76.4%	156	11.1%	48.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	57	12.0%	88.4%	144	10.2%	58.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	42	8.9%	97.3%	298	21.2%	79.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	1.9%	99.2%	133	9.4%	89.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.6%	99.8%	69	4.9%	94.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	100.0	33	2.3%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	22	1.6%	98.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,408			474			1,408			53		

Notes:

Total Records Reported by this PSAP: 1576
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 1576

Fractile 911 Call Response Time Distribution

Avon Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1143	97.6%	97.6%	1	0.2%	0.2%	86	7.3%	7.3%	45	90.0%	90.0%
<= 0m 20s	21	1.8%	99.4%	56	10.7%	10.9%	129	11.0%	18.4%	2	4.0%	94.0%
<= 0m 30s	7	0.6%	100.0	81	15.5%	26.4%	108	9.2%	27.6%	3	6.0%	100.0
<= 0m 40s	0	0.0%	100.0	74	14.1%	40.5%	143	12.2%	39.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	91	17.4%	57.9%	134	11.4%	51.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	89	17.0%	75.0%	128	10.9%	62.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	104	19.9%	94.8%	249	21.3%	83.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	18	3.4%	98.3%	78	6.7%	90.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	1.1%	99.4%	30	2.6%	92.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.8%	22	1.9%	94.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	13	1.1%	95.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	14	1.2%	96.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	97.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,171			523			1,171			50		

Notes:

Total Records Reported by this PSAP: 1346
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1346

Fractile 911 Call Response Time Distribution

Berlin Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1374	98.6%	98.6%	2	0.4%	0.4%	83	6.0%	6.0%	25	46.3%	46.3%
<= 0m 20s	14	1.0%	99.6%	79	15.5%	15.9%	135	9.7%	15.6%	0	0.0%	46.3%
<= 0m 30s	5	0.4%	99.9%	194	38.1%	54.0%	128	9.2%	24.8%	3	5.6%	51.9%
<= 0m 40s	0	0.0%	99.9%	106	20.8%	74.9%	156	11.2%	36.0%	0	0.0%	51.9%
<= 0m 50s	0	0.0%	99.9%	60	11.8%	86.6%	125	9.0%	45.0%	0	0.0%	51.9%
<= 1m 0s	0	0.0%	99.9%	32	6.3%	92.9%	123	8.8%	53.8%	0	0.0%	51.9%
<= 1m 30s	0	0.0%	99.9%	28	5.5%	98.4%	236	16.9%	70.7%	0	0.0%	51.9%
<= 2m 0s	0	0.0%	99.9%	4	0.8%	99.2%	129	9.3%	80.0%	0	0.0%	51.9%
<= 2m 30s	0	0.0%	99.9%	2	0.4%	99.6%	114	8.2%	88.2%	0	0.0%	51.9%
<= 3m 0s	0	0.0%	99.9%	0	0.0%	99.6%	43	3.1%	91.2%	0	0.0%	51.9%
<= 3m 30s	0	0.0%	99.9%	2	0.4%	100.0	47	3.4%	94.6%	0	0.0%	51.9%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	100.0	19	1.4%	96.0%	0	0.0%	51.9%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	100.0	20	1.4%	97.4%	1	1.9%	53.7%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	100.0	8	0.6%	98.0%	0	0.0%	53.7%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	12	0.9%	98.9%	0	0.0%	53.7%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.0%	0	0.0%	53.7%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	8	0.6%	99.6%	0	0.0%	53.7%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	53.7%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	53.7%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	53.7%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	53.7%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	53.7%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	53.7%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	53.7%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	53.7%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	53.7%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	53.7%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	53.7%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	53.7%
>= 20m 0s	1	0.1%	100.0	0	0.0%	100.0	1	0.1%	100.0	13	24.1%	77.8%
Tot. Counts:	1,394			509			1,394			42		

Notes:

Total Records Reported by this PSAP: 1586
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1586

Fractile 911 Call Response Time Distribution

Bethel Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1116	99.3%	99.3%	0	0.0%	0.0%	116	10.3%	10.3%	38	100.0%	100.0
<= 0m 20s	8	0.7%	100.0	35	24.1%	24.1%	116	10.3%	20.6%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	49	33.8%	57.9%	100	8.9%	29.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	30	20.7%	78.6%	144	12.8%	42.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	14	9.7%	88.3%	115	10.2%	52.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	1.4%	89.7%	96	8.5%	61.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	6.9%	96.6%	219	19.5%	80.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.4%	97.9%	119	10.6%	91.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.4%	99.3%	42	3.7%	94.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	15	1.3%	96.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	14	1.2%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.7%	100.0	8	0.7%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,124			145			1,124			38		

Notes:

Total Records Reported by this PSAP: 1317
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1317

Fractile 911 Call Response Time Distribution

Bloomfield Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2319	98.6%	98.6%	160	16.4%	16.4%	286	12.2%	12.2%	78	94.0%	94.0%
<= 0m 20s	28	1.2%	99.8%	34	3.5%	19.9%	410	17.4%	29.6%	0	0.0%	94.0%
<= 0m 30s	4	0.2%	100.0	92	9.4%	29.4%	224	9.5%	39.1%	5	6.0%	100.0
<= 0m 40s	0	0.0%	100.0	154	15.8%	45.2%	187	8.0%	47.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	128	13.1%	58.3%	191	8.1%	55.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	92	9.4%	67.8%	175	7.4%	62.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	214	22.0%	89.7%	450	19.1%	81.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	74	7.6%	97.3%	219	9.3%	91.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	16	1.6%	99.0%	92	3.9%	95.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.2%	39	1.7%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	6	0.6%	99.8%	18	0.8%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.2%	100.0	13	0.6%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,351			974			2,351			83		

Notes:

Total Records Reported by this PSAP: 2721
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2721

Fractile 911 Call Response Time Distribution

Branford Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2110	99.9%	99.9%	0	0.0%	0.0%	155	7.3%	7.3%	57	100.0%	100.0
<= 0m 20s	3	0.1%	100.0	44	23.9%	23.9%	175	8.3%	15.6%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	70	38.0%	62.0%	181	8.6%	24.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	35	19.0%	81.0%	218	10.3%	34.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	6.5%	87.5%	192	9.1%	43.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	4.9%	92.4%	196	9.3%	52.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	5.4%	97.8%	413	19.5%	72.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.6%	99.5%	229	10.8%	83.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.5%	100.0	125	5.9%	89.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	75	3.5%	92.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	32	1.5%	94.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	30	1.4%	95.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	28	1.3%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.9%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,113			184			2,113			57		

Notes:

Total Records Reported by this PSAP: 2314
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2314

Fractile 911 Call Response Time Distribution

Bridgeport Public Safety Communications Ctr.

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	18399	77.4%	77.4%	2	0.0%	0.0%	2282	9.6%	9.6%	1544	63.6%	63.6%
<= 0m 20s	4515	19.0%	96.4%	385	8.5%	8.6%	1959	8.2%	17.8%	256	10.5%	74.2%
<= 0m 30s	763	3.2%	99.6%	883	19.6%	28.2%	1624	6.8%	24.7%	578	23.8%	98.0%
<= 0m 40s	47	0.2%	99.8%	923	20.5%	48.7%	1799	7.6%	32.2%	5	0.2%	98.2%
<= 0m 50s	18	0.1%	99.9%	666	14.8%	63.4%	1547	6.5%	38.8%	3	0.1%	98.3%
<= 1m 0s	7	0.0%	99.9%	473	10.5%	73.9%	1350	5.7%	44.4%	4	0.2%	98.5%
<= 1m 30s	7	0.0%	99.9%	769	17.1%	91.0%	3760	15.8%	60.2%	1	0.0%	98.5%
<= 2m 0s	2	0.0%	100.0	231	5.1%	96.1%	2856	12.0%	72.3%	1	0.0%	98.6%
<= 2m 30s	0	0.0%	100.0	102	2.3%	98.4%	1889	7.9%	80.2%	0	0.0%	98.6%
<= 3m 0s	0	0.0%	100.0	30	0.7%	99.1%	1256	5.3%	85.5%	1	0.0%	98.6%
<= 3m 30s	0	0.0%	100.0	15	0.3%	99.4%	880	3.7%	89.2%	0	0.0%	98.6%
<= 4m 0s	0	0.0%	100.0	9	0.2%	99.6%	629	2.6%	91.8%	1	0.0%	98.6%
<= 4m 30s	1	0.0%	100.0	4	0.1%	99.7%	435	1.8%	93.7%	0	0.0%	98.6%
<= 5m 0s	0	0.0%	100.0	3	0.1%	99.8%	319	1.3%	95.0%	1	0.0%	98.7%
<= 6m 0s	0	0.0%	100.0	4	0.1%	99.8%	375	1.6%	96.6%	0	0.0%	98.7%
<= 7m 0s	0	0.0%	100.0	5	0.1%	100.0	221	0.9%	97.5%	0	0.0%	98.7%
<= 8m 0s	1	0.0%	100.0	0	0.0%	100.0	158	0.7%	98.2%	0	0.0%	98.7%
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	129	0.5%	98.7%	2	0.1%	98.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	81	0.3%	99.1%	2	0.1%	98.8%
<= 11m 0s	0	0.0%	100.0	1	0.0%	100.0	53	0.2%	99.3%	0	0.0%	98.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	41	0.2%	99.5%	0	0.0%	98.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.1%	99.6%	0	0.0%	98.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.1%	99.7%	0	0.0%	98.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.8%	0	0.0%	98.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	99.8%	1	0.0%	98.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.8%	0	0.0%	98.9%
<= 18m 0s	2	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	1	0.0%	98.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	0	0.0%	98.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	1	0.0%	99.0%
>= 20m 0s	6	0.0%	100.0	0	0.0%	100.0	23	0.1%	100.0	25	1.0%	100.0
Tot. Counts:	23,768			4,506			23,770			2,427		

Notes:

Total Records Reported by this PSAP: 29271
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 29271

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5017	99.3%	99.3%	0	0.0%	0.0%	510	10.1%	10.1%	184	99.5%	99.5%
<= 0m 20s	34	0.7%	100.0	15	10.5%	10.5%	471	9.3%	19.4%	1	0.5%	100.0
<= 0m 30s	1	0.0%	100.0	48	33.6%	44.1%	387	7.7%	27.1%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	36	25.2%	69.2%	376	7.4%	34.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	11.9%	81.1%	299	5.9%	40.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	7.7%	88.8%	250	4.9%	45.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	10	7.0%	95.8%	686	13.6%	59.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.7%	96.5%	559	11.1%	70.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.5%	382	7.6%	77.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.4%	97.9%	324	6.4%	84.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	1.4%	99.3%	241	4.8%	88.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	150	3.0%	91.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	90	1.8%	93.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	77	1.5%	95.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.7%	100.0	70	1.4%	96.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	58	1.1%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	36	0.7%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.7%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.4%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,052			143			5,051			185		

Notes:

Total Records Reported by this PSAP: 5843
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5843

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1005	99.5%	99.5%	0	0.0%	0.0%	68	6.7%	6.7%	19	95.0%	95.0%
<= 0m 20s	5	0.5%	100.0	20	16.4%	16.4%	113	11.2%	17.9%	1	5.0%	100.0
<= 0m 30s	0	0.0%	100.0	45	36.9%	53.3%	130	12.9%	30.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	15	12.3%	65.6%	166	16.4%	47.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	17	13.9%	79.5%	129	12.8%	60.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	9.0%	88.5%	121	12.0%	72.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	7.4%	95.9%	147	14.6%	86.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.6%	97.5%	50	5.0%	91.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.6%	99.2%	32	3.2%	94.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	19	1.9%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	5	0.5%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	5	0.5%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.8%	100.0	4	0.4%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.8%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,010			122			1,010			20		

Notes:

Total Records Reported by this PSAP: 1095
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1095

Fractile 911 Call Response Time Distribution

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	551	97.5%	97.5%	0	0.0%	0.0%	51	9.0%	9.0%	24	92.3%	92.3%
<= 0m 20s	13	2.3%	99.8%	3	2.0%	2.0%	65	11.5%	20.5%	1	3.8%	96.2%
<= 0m 30s	1	0.2%	100.0	10	6.7%	8.7%	49	8.7%	29.2%	1	3.8%	100.0
<= 0m 40s	0	0.0%	100.0	15	10.1%	18.8%	47	8.3%	37.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	8.1%	26.8%	38	6.7%	44.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	21	14.1%	40.9%	38	6.7%	51.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	59	39.6%	80.5%	93	16.5%	67.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	20	13.4%	94.0%	67	11.9%	79.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	4.7%	98.7%	52	9.2%	88.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.3%	100.0	23	4.1%	92.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	9	1.6%	94.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.7%	94.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.9%	95.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.1%	96.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	97.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.1%	98.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.5%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	565			149			565			26		

Notes:

Total Records Reported by this PSAP: 639
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 639

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1929	99.1%	99.1%	6	1.3%	1.3%	598	30.7%	30.7%	57	98.3%	98.3%
<= 0m 20s	18	0.9%	100.0	25	5.3%	6.6%	165	8.5%	39.2%	1	1.7%	100.0
<= 0m 30s	0	0.0%	100.0	116	24.5%	31.1%	218	11.2%	50.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	134	28.3%	59.4%	221	11.4%	61.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	81	17.1%	76.5%	199	10.2%	72.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	56	11.8%	88.4%	131	6.7%	78.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	49	10.4%	98.7%	258	13.3%	91.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.1%	99.8%	80	4.1%	96.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	18	0.9%	97.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	15	0.8%	97.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	9	0.5%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	10	0.5%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	6	0.3%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,947			473			1,947			58		

Notes:

Total Records Reported by this PSAP: 2179
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2179

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	690	99.3%	99.3%	0	0.0%	0.0%	45	6.5%	6.5%	24	100.0%	100.0
<= 0m 20s	5	0.7%	100.0	4	5.5%	5.5%	37	5.3%	11.8%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	18	24.7%	30.1%	47	6.8%	18.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	19	26.0%	56.2%	66	9.5%	28.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	26.0%	82.2%	69	9.9%	37.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	9.6%	91.8%	54	7.8%	45.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	5.5%	97.3%	112	16.1%	61.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.4%	98.6%	82	11.8%	73.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.6%	52	7.5%	81.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.6%	28	4.0%	85.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.4%	100.0	24	3.4%	88.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	17	2.4%	90.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	15	2.2%	93.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	93.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.7%	95.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	14	2.0%	97.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.9%	98.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	695			73			696			24		

Notes:

Total Records Reported by this PSAP: 789
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 789

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3712	99.0%	99.0%	6	0.6%	0.6%	323	8.6%	8.6%	101	97.1%	97.1%
<= 0m 20s	31	0.8%	99.8%	267	28.0%	28.6%	521	13.9%	22.5%	2	1.9%	99.0%
<= 0m 30s	6	0.2%	100.0	362	37.9%	66.6%	635	16.9%	39.5%	1	1.0%	100.0
<= 0m 40s	0	0.0%	100.0	171	17.9%	84.5%	594	15.8%	55.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	67	7.0%	91.5%	407	10.9%	66.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	35	3.7%	95.2%	245	6.5%	72.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	3.2%	98.4%	523	14.0%	86.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	0.9%	99.4%	202	5.4%	92.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.5%	100	2.7%	94.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.2%	99.7%	52	1.4%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.1%	99.8%	34	0.9%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	33	0.9%	97.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	16	0.4%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	9	0.2%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	99.9%	21	0.6%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.1%	100.0	7	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,749			954			3,749			104		

Notes:

Total Records Reported by this PSAP: 4197
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4197

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	14150	95.7%	95.7%	4	0.1%	0.1%	2629	17.8%	17.8%	772	88.2%	88.2%
<= 0m 20s	560	3.8%	99.5%	3568	51.3%	51.4%	2348	15.9%	33.6%	36	4.1%	92.3%
<= 0m 30s	77	0.5%	100.0	2468	35.5%	86.9%	3251	22.0%	55.6%	66	7.5%	99.9%
<= 0m 40s	3	0.0%	100.0	597	8.6%	95.5%	3155	21.3%	77.0%	1	0.1%	100.0
<= 0m 50s	1	0.0%	100.0	161	2.3%	97.8%	1371	9.3%	86.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	71	1.0%	98.8%	703	4.8%	91.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	57	0.8%	99.6%	824	5.6%	96.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	18	0.3%	99.9%	253	1.7%	98.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.0%	99.9%	99	0.7%	98.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.0%	99.9%	45	0.3%	99.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.0%	100.0	31	0.2%	99.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	16	0.1%	99.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.0%	100.0	9	0.1%	99.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	99.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	14,791			6,952			14,791			875		

Notes:

Total Records Reported by this PSAP: 17913
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 17913

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1137	98.7%	98.7%	0	0.0%	0.0%	66	5.7%	5.7%	31	66.0%	66.0%
<= 0m 20s	15	1.3%	100.0	147	34.4%	34.4%	59	5.1%	10.9%	1	2.1%	68.1%
<= 0m 30s	0	0.0%	100.0	154	36.1%	70.5%	153	13.3%	24.1%	15	31.9%	100.0
<= 0m 40s	0	0.0%	100.0	70	16.4%	86.9%	205	17.8%	41.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	16	3.7%	90.6%	125	10.9%	52.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	2.6%	93.2%	119	10.3%	63.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	3.5%	96.7%	186	16.1%	79.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	9	2.1%	98.8%	103	8.9%	88.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.7%	99.5%	38	3.3%	91.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	21	1.8%	93.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	24	2.1%	95.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	100.0	7	0.6%	96.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	96.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	97.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.9%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,152			427			1,152			47		

Notes:

Total Records Reported by this PSAP: 1289
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1289

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	9000	98.5%	98.5%	3	0.1%	0.1%	1061	11.6%	11.6%	246	84.0%	84.0%
<= 0m 20s	119	1.3%	99.8%	1304	46.0%	46.1%	1333	14.6%	26.2%	7	2.4%	86.3%
<= 0m 30s	13	0.1%	100.0	964	34.0%	80.1%	2099	23.0%	49.2%	19	6.5%	92.8%
<= 0m 40s	1	0.0%	100.0	298	10.5%	90.6%	1652	18.1%	67.2%	0	0.0%	92.8%
<= 0m 50s	0	0.0%	100.0	110	3.9%	94.5%	822	9.0%	76.2%	0	0.0%	92.8%
<= 1m 0s	1	0.0%	100.0	53	1.9%	96.4%	577	6.3%	82.5%	0	0.0%	92.8%
<= 1m 30s	0	0.0%	100.0	67	2.4%	98.8%	899	9.8%	92.4%	2	0.7%	93.5%
<= 2m 0s	0	0.0%	100.0	19	0.7%	99.4%	312	3.4%	95.8%	0	0.0%	93.5%
<= 2m 30s	0	0.0%	100.0	4	0.1%	99.6%	137	1.5%	97.3%	0	0.0%	93.5%
<= 3m 0s	2	0.0%	100.0	4	0.1%	99.7%	70	0.8%	98.1%	2	0.7%	94.2%
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.8%	37	0.4%	98.5%	1	0.3%	94.5%
<= 4m 0s	0	0.0%	100.0	1	0.0%	99.8%	31	0.3%	98.8%	0	0.0%	94.5%
<= 4m 30s	0	0.0%	100.0	2	0.1%	99.9%	14	0.2%	99.0%	0	0.0%	94.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	12	0.1%	99.1%	0	0.0%	94.5%
<= 6m 0s	0	0.0%	100.0	2	0.1%	100.0	28	0.3%	99.4%	2	0.7%	95.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.1%	99.5%	0	0.0%	95.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.1%	99.7%	0	0.0%	95.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.7%	1	0.3%	95.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	95.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	95.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	95.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	95.6%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	95.6%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	95.6%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	95.6%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	1	0.3%	95.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	95.9%
>= 20m 0s	0	0.0%	100.0	1	0.0%	100.0	2	0.0%	100.0	12	4.1%	100.0
Tot. Counts:	9,136			2,834			9,139			293		

Notes:

Total Records Reported by this PSAP: 10378
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 10378

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	46154	95.5%	95.5%	104	0.5%	0.5%	15730	32.6%	32.6%	2896	89.3%	89.3%
<= 0m 20s	1845	3.8%	99.3%	12514	65.0%	65.6%	6382	13.2%	45.8%	138	4.3%	93.5%
<= 0m 30s	307	0.6%	100.0	4920	25.6%	91.1%	11338	23.5%	69.2%	210	6.5%	100.0
<= 0m 40s	4	0.0%	100.0	1122	5.8%	96.9%	7774	16.1%	85.3%	0	0.0%	100.0
<= 0m 50s	2	0.0%	100.0	298	1.5%	98.5%	2974	6.2%	91.5%	0	0.0%	100.0
<= 1m 0s	2	0.0%	100.0	123	0.6%	99.1%	1517	3.1%	94.6%	0	0.0%	100.0
<= 1m 30s	1	0.0%	100.0	128	0.7%	99.8%	1665	3.4%	98.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	20	0.1%	99.9%	440	0.9%	99.0%	0	0.0%	100.0
<= 2m 30s	1	0.0%	100.0	8	0.0%	99.9%	166	0.3%	99.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	4	0.0%	100.0	101	0.2%	99.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	62	0.1%	99.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	3	0.0%	100.0	46	0.1%	99.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	15	0.0%	99.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	2	0.0%	100.0	22	0.0%	99.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.0%	100.0	14	0.0%	99.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	21	0.0%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.0%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	48,316			19,249			48,318			3,244		

Notes:

Total Records Reported by this PSAP: 60222
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 60222

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	29106	93.8%	93.8%	1676	13.2%	13.2%	8854	28.5%	28.5%	2032	83.6%	83.6%
<= 0m 20s	1626	5.2%	99.0%	7424	58.4%	71.5%	7635	24.6%	53.1%	132	5.4%	89.0%
<= 0m 30s	265	0.9%	99.9%	2546	20.0%	91.5%	6198	20.0%	73.1%	229	9.4%	98.4%
<= 0m 40s	18	0.1%	100.0	641	5.0%	96.6%	3682	11.9%	85.0%	6	0.2%	98.7%
<= 0m 50s	4	0.0%	100.0	206	1.6%	98.2%	1757	5.7%	90.7%	2	0.1%	98.8%
<= 1m 0s	3	0.0%	100.0	85	0.7%	98.9%	955	3.1%	93.7%	0	0.0%	98.8%
<= 1m 30s	1	0.0%	100.0	89	0.7%	99.6%	1161	3.7%	97.5%	1	0.0%	98.8%
<= 2m 0s	0	0.0%	100.0	25	0.2%	99.8%	366	1.2%	98.6%	0	0.0%	98.8%
<= 2m 30s	0	0.0%	100.0	11	0.1%	99.9%	136	0.4%	99.1%	1	0.0%	98.8%
<= 3m 0s	0	0.0%	100.0	2	0.0%	99.9%	63	0.2%	99.3%	0	0.0%	98.8%
<= 3m 30s	0	0.0%	100.0	3	0.0%	99.9%	68	0.2%	99.5%	0	0.0%	98.8%
<= 4m 0s	1	0.0%	100.0	3	0.0%	99.9%	36	0.1%	99.6%	1	0.0%	98.9%
<= 4m 30s	0	0.0%	100.0	3	0.0%	99.9%	13	0.0%	99.7%	0	0.0%	98.9%
<= 5m 0s	0	0.0%	100.0	1	0.0%	99.9%	21	0.1%	99.7%	0	0.0%	98.9%
<= 6m 0s	0	0.0%	100.0	2	0.0%	100.0	25	0.1%	99.8%	0	0.0%	98.9%
<= 7m 0s	2	0.0%	100.0	2	0.0%	100.0	9	0.0%	99.8%	1	0.0%	98.9%
<= 8m 0s	0	0.0%	100.0	2	0.0%	100.0	13	0.0%	99.9%	0	0.0%	98.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.0%	99.9%	0	0.0%	98.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	1	0.0%	99.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	99.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 20m 0s	0	0.0%	100.0	1	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	25	1.0%	100.0
Tot. Counts:	31,027			12,722			31,027			2,431		

Notes:

Total Records Reported by this PSAP: 38687
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 38687

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	24268	96.1%	96.1%	204	2.0%	2.0%	7155	28.3%	28.3%	1118	80.8%	80.8%
<= 0m 20s	807	3.2%	99.3%	6513	63.3%	65.3%	6543	25.9%	54.2%	69	5.0%	85.8%
<= 0m 30s	166	0.7%	100.0	2666	25.9%	91.2%	5692	22.5%	76.8%	179	12.9%	98.7%
<= 0m 40s	5	0.0%	100.0	576	5.6%	96.8%	2943	11.7%	88.4%	3	0.2%	98.9%
<= 0m 50s	2	0.0%	100.0	161	1.6%	98.4%	1194	4.7%	93.2%	2	0.1%	99.1%
<= 1m 0s	2	0.0%	100.0	76	0.7%	99.2%	616	2.4%	95.6%	0	0.0%	99.1%
<= 1m 30s	0	0.0%	100.0	56	0.5%	99.7%	669	2.6%	98.3%	2	0.1%	99.2%
<= 2m 0s	0	0.0%	100.0	18	0.2%	99.9%	213	0.8%	99.1%	1	0.1%	99.3%
<= 2m 30s	0	0.0%	100.0	2	0.0%	99.9%	84	0.3%	99.4%	1	0.1%	99.3%
<= 3m 0s	0	0.0%	100.0	5	0.0%	99.9%	48	0.2%	99.6%	2	0.1%	99.5%
<= 3m 30s	0	0.0%	100.0	3	0.0%	100.0	25	0.1%	99.7%	0	0.0%	99.5%
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	15	0.1%	99.8%	0	0.0%	99.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	10	0.0%	99.8%	1	0.1%	99.6%
<= 5m 0s	0	0.0%	100.0	2	0.0%	100.0	7	0.0%	99.9%	1	0.1%	99.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.9%	1	0.1%	99.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.9%	0	0.0%	99.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	100.0	0	0.0%	99.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	100.0	0	0.0%	99.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	100.0	4	0.3%	100.0
Tot. Counts:	25,250			10,283			25,250			1,384		

Notes:

Total Records Reported by this PSAP: 30003
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 30003

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1713	98.2%	98.2%	0	0.0%	0.0%	102	5.8%	5.8%	36	59.0%	59.0%
<= 0m 20s	27	1.5%	99.8%	154	34.5%	34.5%	134	7.7%	13.5%	0	0.0%	59.0%
<= 0m 30s	1	0.1%	99.8%	148	33.1%	67.6%	238	13.6%	27.2%	16	26.2%	85.2%
<= 0m 40s	0	0.0%	99.8%	69	15.4%	83.0%	316	18.1%	45.3%	0	0.0%	85.2%
<= 0m 50s	0	0.0%	99.8%	28	6.3%	89.3%	218	12.5%	57.8%	0	0.0%	85.2%
<= 1m 0s	1	0.1%	99.9%	15	3.4%	92.6%	149	8.5%	66.3%	0	0.0%	85.2%
<= 1m 30s	1	0.1%	99.9%	20	4.5%	97.1%	249	14.3%	80.6%	0	0.0%	85.2%
<= 2m 0s	0	0.0%	99.9%	9	2.0%	99.1%	126	7.2%	87.8%	0	0.0%	85.2%
<= 2m 30s	0	0.0%	99.9%	3	0.7%	99.8%	55	3.2%	91.0%	0	0.0%	85.2%
<= 3m 0s	0	0.0%	99.9%	0	0.0%	99.8%	41	2.4%	93.3%	0	0.0%	85.2%
<= 3m 30s	0	0.0%	99.9%	1	0.2%	100.0	20	1.1%	94.5%	0	0.0%	85.2%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	100.0	25	1.4%	95.9%	0	0.0%	85.2%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	100.0	13	0.7%	96.7%	0	0.0%	85.2%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	100.0	5	0.3%	97.0%	0	0.0%	85.2%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	18	1.0%	98.0%	0	0.0%	85.2%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	12	0.7%	98.7%	0	0.0%	85.2%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	6	0.3%	99.0%	1	1.6%	86.9%
<= 9m 0s	1	0.1%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	86.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.5%	0	0.0%	86.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.8%	1	1.6%	88.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	88.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	88.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	88.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	88.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	88.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	88.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	2	3.3%	91.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	5	8.2%	100.0
Tot. Counts:	1,744			447			1,744			61		

Notes:

Total Records Reported by this PSAP: 2516
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 2516

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	452	99.6%	99.6%	0	0.0%	0.0%	66	14.5%	14.5%	25	96.2%	96.2%
<= 0m 20s	2	0.4%	100.0	15	18.1%	18.1%	122	26.9%	41.4%	1	3.8%	100.0
<= 0m 30s	0	0.0%	100.0	32	38.6%	56.6%	58	12.8%	54.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	25	30.1%	86.7%	79	17.4%	71.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	7.2%	94.0%	40	8.8%	80.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	2	2.4%	96.4%	21	4.6%	85.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	1	1.2%	97.6%	34	7.5%	92.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.2%	98.8%	14	3.1%	95.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.2%	100.0	4	0.9%	96.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.3%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	98.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	454			83			454			26		

Notes:

Total Records Reported by this PSAP: 565
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 565

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1252	98.5%	98.5%	3	0.4%	0.4%	77	6.1%	6.1%	25	100.0%	100.0
<= 0m 20s	17	1.3%	99.8%	370	51.0%	51.4%	71	5.6%	11.6%	0	0.0%	100.0
<= 0m 30s	2	0.2%	100.0	210	29.0%	80.4%	207	16.3%	27.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	84	11.6%	92.0%	229	18.0%	45.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	24	3.3%	95.3%	145	11.4%	57.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	1.1%	96.4%	108	8.5%	65.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	1.5%	97.9%	212	16.7%	82.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.0%	98.9%	102	8.0%	90.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.3%	99.2%	46	3.6%	94.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.3%	26	2.0%	96.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.3%	99.6%	12	0.9%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	7	0.6%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.7%	5	0.4%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.9%	2	0.2%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	9	0.7%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,271			725			1,271			25		

Notes:

Total Records Reported by this PSAP: 1385
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1385

Fractile 911 Call Response Time Distribution

Danbury Fire Department

For Date Range From 10/1/2010 To 12/31/2010

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7085	98.5%	98.5%	0	0.0%	0.0%	498	6.9%	6.9%	239	95.2%	95.2%
<= 0m 20s	105	1.5%	100.0	298	9.9%	9.9%	583	8.1%	15.0%	7	2.8%	98.0%
<= 0m 30s	2	0.0%	100.0	1117	37.1%	47.0%	634	8.8%	23.8%	2	0.8%	98.8%
<= 0m 40s	0	0.0%	100.0	849	28.2%	75.2%	1185	16.5%	40.3%	0	0.0%	98.8%
<= 0m 50s	0	0.0%	100.0	362	12.0%	87.2%	998	13.9%	54.2%	0	0.0%	98.8%
<= 1m 0s	0	0.0%	100.0	173	5.7%	93.0%	786	10.9%	65.1%	0	0.0%	98.8%
<= 1m 30s	0	0.0%	100.0	152	5.0%	98.0%	1411	19.6%	84.7%	1	0.4%	99.2%
<= 2m 0s	0	0.0%	100.0	34	1.1%	99.2%	505	7.0%	91.8%	0	0.0%	99.2%
<= 2m 30s	0	0.0%	100.0	15	0.5%	99.7%	222	3.1%	94.9%	0	0.0%	99.2%
<= 3m 0s	0	0.0%	100.0	6	0.2%	99.9%	101	1.4%	96.3%	0	0.0%	99.2%
<= 3m 30s	0	0.0%	100.0	2	0.1%	99.9%	67	0.9%	97.2%	0	0.0%	99.2%
<= 4m 0s	0	0.0%	100.0	1	0.0%	100.0	35	0.5%	97.7%	0	0.0%	99.2%
<= 4m 30s	0	0.0%	100.0	1	0.0%	100.0	27	0.4%	98.1%	0	0.0%	99.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.3%	98.4%	0	0.0%	99.2%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.5%	98.8%	0	0.0%	99.2%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	31	0.4%	99.3%	0	0.0%	99.2%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.4%	0	0.0%	99.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.6%	0	0.0%	99.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	99.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.8%	0	0.0%	99.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	0.8%	100.0
Tot. Counts:	7,192			3,010			7,192			251		

Notes:

Total Records Reported by this PSAP: 8192
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 8192

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	940	97.3%	97.3%	0	0.0%	0.0%	108	11.2%	11.2%	45	81.8%	81.8%
<= 0m 20s	25	2.6%	99.9%	25	7.7%	7.7%	131	13.6%	24.7%	0	0.0%	81.8%
<= 0m 30s	1	0.1%	100.0	75	23.1%	30.9%	113	11.7%	36.4%	2	3.6%	85.5%
<= 0m 40s	0	0.0%	100.0	96	29.6%	60.5%	125	12.9%	49.4%	0	0.0%	85.5%
<= 0m 50s	0	0.0%	100.0	66	20.4%	80.9%	133	13.8%	63.1%	0	0.0%	85.5%
<= 1m 0s	0	0.0%	100.0	21	6.5%	87.3%	106	11.0%	74.1%	0	0.0%	85.5%
<= 1m 30s	0	0.0%	100.0	32	9.9%	97.2%	132	13.7%	87.8%	0	0.0%	85.5%
<= 2m 0s	0	0.0%	100.0	5	1.5%	98.8%	55	5.7%	93.5%	0	0.0%	85.5%
<= 2m 30s	0	0.0%	100.0	2	0.6%	99.4%	21	2.2%	95.7%	0	0.0%	85.5%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	10	1.0%	96.7%	0	0.0%	85.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	9	0.9%	97.6%	0	0.0%	85.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	4	0.4%	98.0%	0	0.0%	85.5%
<= 4m 30s	0	0.0%	100.0	1	0.3%	99.7%	6	0.6%	98.7%	0	0.0%	85.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.7%	6	0.6%	99.3%	0	0.0%	85.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.7%	5	0.5%	99.8%	0	0.0%	85.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	99.8%	0	0.0%	85.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.7%	1	0.1%	99.9%	0	0.0%	85.5%
<= 9m 0s	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	99.9%	0	0.0%	85.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	85.5%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.5%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.5%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.5%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	5.5%	90.9%
Tot. Counts:	966			324			966			50		

Notes:

Total Records Reported by this PSAP: 1153
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 1153

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1131	97.6%	97.6%	0	0.0%	0.0%	54	4.7%	4.7%	20	87.0%	87.0%
<= 0m 20s	26	2.2%	99.8%	120	27.4%	27.4%	91	7.9%	12.5%	2	8.7%	95.7%
<= 0m 30s	2	0.2%	100.0	155	35.4%	62.8%	139	12.0%	24.5%	1	4.3%	100.0
<= 0m 40s	0	0.0%	100.0	75	17.1%	79.9%	196	16.9%	41.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	41	9.4%	89.3%	167	14.4%	55.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	19	4.3%	93.6%	124	10.7%	66.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	21	4.8%	98.4%	228	19.7%	86.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.1%	99.5%	77	6.6%	92.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.8%	32	2.8%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	14	1.2%	96.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	11	0.9%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	99.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,159			438			1,159			23		

Notes:

Total Records Reported by this PSAP: 1235
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1235

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5144	99.1%	99.1%	1	0.6%	0.6%	457	8.8%	8.8%	180	97.3%	97.3%
<= 0m 20s	45	0.9%	100.0	31	17.8%	18.4%	509	9.8%	18.6%	0	0.0%	97.3%
<= 0m 30s	1	0.0%	100.0	69	39.7%	58.0%	450	8.7%	27.3%	0	0.0%	97.3%
<= 0m 40s	0	0.0%	100.0	33	19.0%	77.0%	386	7.4%	34.7%	0	0.0%	97.3%
<= 0m 50s	0	0.0%	100.0	16	9.2%	86.2%	281	5.4%	40.1%	0	0.0%	97.3%
<= 1m 0s	0	0.0%	100.0	9	5.2%	91.4%	219	4.2%	44.4%	0	0.0%	97.3%
<= 1m 30s	0	0.0%	100.0	7	4.0%	95.4%	674	13.0%	57.3%	0	0.0%	97.3%
<= 2m 0s	0	0.0%	100.0	3	1.7%	97.1%	653	12.6%	69.9%	0	0.0%	97.3%
<= 2m 30s	0	0.0%	100.0	4	2.3%	99.4%	494	9.5%	79.4%	0	0.0%	97.3%
<= 3m 0s	0	0.0%	100.0	1	0.6%	100.0	368	7.1%	86.5%	1	0.5%	97.8%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	209	4.0%	90.6%	0	0.0%	97.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	115	2.2%	92.8%	0	0.0%	97.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	76	1.5%	94.2%	0	0.0%	97.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	58	1.1%	95.4%	0	0.0%	97.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	84	1.6%	97.0%	1	0.5%	98.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	53	1.0%	98.0%	0	0.0%	98.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.5%	98.5%	0	0.0%	98.4%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	34	0.7%	99.1%	0	0.0%	98.4%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.3%	99.4%	0	0.0%	98.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.2%	99.7%	0	0.0%	98.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	98.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	98.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	98.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	98.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	98.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	3	1.6%	100.0
Tot. Counts:	5,190			174			5,190			185		

Notes:

Total Records Reported by this PSAP: 5972
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5972

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2653	98.1%	98.1%	4	0.4%	0.4%	284	10.5%	10.5%	108	95.6%	95.6%
<= 0m 20s	49	1.8%	99.9%	355	37.3%	37.7%	301	11.1%	21.6%	4	3.5%	99.1%
<= 0m 30s	2	0.1%	100.0	359	37.7%	75.4%	456	16.9%	38.5%	1	0.9%	100.0
<= 0m 40s	0	0.0%	100.0	154	16.2%	91.6%	434	16.1%	54.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	43	4.5%	96.1%	290	10.7%	65.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	16	1.7%	97.8%	223	8.2%	73.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	1.5%	99.3%	403	14.9%	88.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	0.3%	99.6%	180	6.7%	95.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.9%	53	2.0%	97.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.9%	19	0.7%	97.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	10	0.4%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	10	0.4%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	6	0.2%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	4	0.1%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	7	0.3%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,704			952			2,704			113		

Notes:

Total Records Reported by this PSAP: 3078
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 3078

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	762	98.1%	98.1%	1	0.7%	0.7%	63	8.1%	8.1%	14	100.0%	100.0
<= 0m 20s	11	1.4%	99.5%	2	1.3%	2.0%	43	5.5%	13.6%	0	0.0%	100.0
<= 0m 30s	3	0.4%	99.9%	19	12.8%	14.8%	48	6.2%	19.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	99.9%	35	23.5%	38.3%	78	10.0%	29.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	28	18.8%	57.0%	94	12.1%	42.0%	0	0.0%	100.0
<= 1m 0s	1	0.1%	100.0	27	18.1%	75.2%	103	13.3%	55.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	21	14.1%	89.3%	182	23.4%	78.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	12	8.1%	97.3%	72	9.3%	87.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	2.0%	99.3%	43	5.5%	93.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	12	1.5%	95.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	8	1.0%	96.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.7%	100.0	5	0.6%	96.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.9%	98.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.8%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	777			149			777			14		

Notes:

Total Records Reported by this PSAP: 828
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 828

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1099	98.0%	98.0%	0	0.0%	0.0%	69	6.1%	6.1%	53	86.9%	86.9%
<= 0m 20s	18	1.6%	99.6%	141	26.9%	26.9%	79	7.0%	13.2%	2	3.3%	90.2%
<= 0m 30s	3	0.3%	99.8%	216	41.1%	68.0%	127	11.3%	24.5%	6	9.8%	100.0
<= 0m 40s	2	0.2%	100.0	91	17.3%	85.3%	163	14.5%	39.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	37	7.0%	92.4%	170	15.2%	54.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	15	2.9%	95.2%	121	10.8%	65.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	2.5%	97.7%	227	20.2%	85.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.1%	98.9%	79	7.0%	92.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.4%	99.2%	24	2.1%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.6%	26	2.3%	96.7%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	7	0.6%	97.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.7%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	4	0.4%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.3%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	2	0.2%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	3	0.3%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.2%	100.0	2	0.2%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,122			525			1,122			61		

Notes:

Total Records Reported by this PSAP: 1268
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 1268

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	324	97.9%	97.9%	1	2.1%	2.1%	24	7.3%	7.3%	16	84.2%	84.2%
<= 0m 20s	5	1.5%	99.4%	7	14.9%	17.0%	31	9.4%	16.6%	0	0.0%	84.2%
<= 0m 30s	2	0.6%	100.0	10	21.3%	38.3%	28	8.5%	25.1%	0	0.0%	84.2%
<= 0m 40s	0	0.0%	100.0	10	21.3%	59.6%	47	14.2%	39.3%	0	0.0%	84.2%
<= 0m 50s	0	0.0%	100.0	2	4.3%	63.8%	30	9.1%	48.3%	0	0.0%	84.2%
<= 1m 0s	0	0.0%	100.0	5	10.6%	74.5%	33	10.0%	58.3%	0	0.0%	84.2%
<= 1m 30s	0	0.0%	100.0	8	17.0%	91.5%	59	17.8%	76.1%	0	0.0%	84.2%
<= 2m 0s	0	0.0%	100.0	3	6.4%	97.9%	27	8.2%	84.3%	0	0.0%	84.2%
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.9%	13	3.9%	88.2%	0	0.0%	84.2%
<= 3m 0s	0	0.0%	100.0	1	2.1%	100.0	7	2.1%	90.3%	2	10.5%	94.7%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	90.9%	0	0.0%	94.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.5%	92.4%	0	0.0%	94.7%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	1.8%	94.3%	0	0.0%	94.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.5%	95.8%	0	0.0%	94.7%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.9%	96.7%	0	0.0%	94.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	1.2%	97.9%	0	0.0%	94.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	98.5%	0	0.0%	94.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	99.1%	0	0.0%	94.7%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.4%	0	0.0%	94.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.6%	100.0	0	0.0%	94.7%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.7%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.7%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.7%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.7%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.7%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.7%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.7%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	94.7%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	5.3%	100.0
Tot. Counts:	331			47			331			19		

Notes:

Total Records Reported by this PSAP: 372
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 372

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2774	97.0%	97.0%	0	0.0%	0.0%	221	7.7%	7.7%	76	92.7%	92.7%
<= 0m 20s	80	2.8%	99.8%	4	3.0%	3.0%	304	10.6%	18.4%	2	2.4%	95.1%
<= 0m 30s	5	0.2%	100.0	40	30.1%	33.1%	246	8.6%	27.0%	4	4.9%	100.0
<= 0m 40s	0	0.0%	100.0	41	30.8%	63.9%	268	9.4%	36.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	18	13.5%	77.4%	267	9.3%	45.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	6.8%	84.2%	232	8.1%	53.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	14	10.5%	94.7%	486	17.0%	70.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	2.3%	97.0%	290	10.1%	80.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.5%	98.5%	187	6.5%	87.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.5%	100.0	112	3.9%	91.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	63	2.2%	93.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	61	2.1%	95.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	39	1.4%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.7%	97.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	30	1.0%	98.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.5%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,859			133			2,859			82		

Notes:

Total Records Reported by this PSAP: 3177
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3177
 Produced on Friday, May 04, 2012

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3325	98.8%	98.8%	0	0.0%	0.0%	275	8.2%	8.2%	100	88.5%	88.5%
<= 0m 20s	38	1.1%	99.9%	64	24.4%	24.4%	252	7.5%	15.6%	0	0.0%	88.5%
<= 0m 30s	3	0.1%	100.0	98	37.4%	61.8%	254	7.5%	23.2%	2	1.8%	90.3%
<= 0m 40s	0	0.0%	100.0	57	21.8%	83.6%	375	11.1%	34.3%	0	0.0%	90.3%
<= 0m 50s	0	0.0%	100.0	21	8.0%	91.6%	332	9.9%	44.2%	0	0.0%	90.3%
<= 1m 0s	0	0.0%	100.0	7	2.7%	94.3%	294	8.7%	52.9%	0	0.0%	90.3%
<= 1m 30s	0	0.0%	100.0	9	3.4%	97.7%	631	18.7%	71.6%	0	0.0%	90.3%
<= 2m 0s	0	0.0%	100.0	3	1.1%	98.9%	366	10.9%	82.5%	0	0.0%	90.3%
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.2%	197	5.8%	88.4%	0	0.0%	90.3%
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.6%	113	3.4%	91.7%	0	0.0%	90.3%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	67	2.0%	93.7%	0	0.0%	90.3%
<= 4m 0s	0	0.0%	100.0	1	0.4%	100.0	50	1.5%	95.2%	0	0.0%	90.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	39	1.2%	96.3%	0	0.0%	90.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.8%	97.1%	0	0.0%	90.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	35	1.0%	98.2%	0	0.0%	90.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	25	0.7%	98.9%	0	0.0%	90.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.6%	99.5%	0	0.0%	90.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	90.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	90.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	90.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	90.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	90.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	90.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	90.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	0.9%	91.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	91.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	91.2%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	10	8.8%	100.0
Tot. Counts:	3,366			262			3,368			113		

Notes:

Total Records Reported by this PSAP: 3864
Number of Records not Processed due to Bad: 0
Total Records Analyzed: 3864

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2360	98.7%	98.7%	0	0.0%	0.0%	144	6.0%	6.0%	92	94.8%	94.8%
<= 0m 20s	30	1.3%	99.9%	81	16.8%	16.8%	220	9.2%	15.2%	3	3.1%	97.9%
<= 0m 30s	2	0.1%	100.0	203	42.1%	58.9%	268	11.2%	26.4%	2	2.1%	100.0
<= 0m 40s	0	0.0%	100.0	100	20.7%	79.7%	349	14.6%	41.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	47	9.8%	89.4%	235	9.8%	50.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	22	4.6%	94.0%	164	6.9%	57.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	17	3.5%	97.5%	388	16.2%	73.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.8%	98.3%	255	10.7%	84.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	98.5%	137	5.7%	90.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	98.8%	73	3.1%	93.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	4	0.8%	99.6%	40	1.7%	95.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	28	1.2%	96.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	22	0.9%	97.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	12	0.5%	97.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	13	0.5%	98.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.6%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.6%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,392			482			2,393			97		

Notes:

Total Records Reported by this PSAP: 2718
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 2718

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1562	98.8%	98.8%	0	0.0%	0.0%	102	6.5%	6.5%	38	86.4%	86.4%
<= 0m 20s	17	1.1%	99.9%	34	21.3%	21.3%	196	12.4%	18.8%	2	4.5%	90.9%
<= 0m 30s	1	0.1%	99.9%	70	43.8%	65.0%	180	11.4%	30.2%	4	9.1%	100.0
<= 0m 40s	1	0.1%	100.0	30	18.8%	83.8%	193	12.2%	42.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	5.6%	89.4%	157	9.9%	52.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	3.1%	92.5%	144	9.1%	61.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	4.4%	96.9%	280	17.7%	79.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.9%	98.8%	153	9.7%	88.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.8%	73	4.6%	93.5%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	99.4%	27	1.7%	95.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	17	1.1%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.4%	6	0.4%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	9	0.6%	97.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.4%	8	0.5%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.6%	100.0	13	0.8%	98.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,581			160			1,581			44		

Notes:

Total Records Reported by this PSAP: 1789
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1789

<i>Response Times</i>	<i>Received/Answered</i>			<i>Answered/Transferred</i>			<i>Answered/Hung Up</i>			<i>Received/Abandoned</i>		
	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>	<i>#</i>	<i>%</i>	<i>Cum.</i>
<= 0m 10s	925	96.5%	96.5%	0	0.0%	0.0%	46	4.8%	4.8%	23	74.2%	74.2%
<= 0m 20s	26	2.7%	99.2%	47	9.3%	9.3%	77	8.0%	12.8%	2	6.5%	80.6%
<= 0m 30s	8	0.8%	100.0	129	25.6%	35.0%	110	11.5%	24.3%	6	19.4%	100.0
<= 0m 40s	0	0.0%	100.0	85	16.9%	51.9%	167	17.4%	41.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	79	15.7%	67.6%	107	11.2%	52.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	40	8.0%	75.5%	100	10.4%	63.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	97	19.3%	94.8%	194	20.2%	83.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	19	3.8%	98.6%	90	9.4%	92.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.6%	99.2%	24	2.5%	95.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.6%	15	1.6%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	4	0.4%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	10	1.0%	98.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	98.4%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	6	0.6%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.2%	100.0	3	0.3%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	959			503			959			31		

Notes:

Total Records Reported by this PSAP: 1077
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1077

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3689	99.7%	99.7%	0	0.0%	0.0%	479	12.9%	12.9%	176	95.7%	95.7%
<= 0m 20s	12	0.3%	100.0	10	7.5%	7.5%	414	11.2%	24.1%	0	0.0%	95.7%
<= 0m 30s	0	0.0%	100.0	45	33.8%	41.4%	385	10.4%	34.5%	2	1.1%	96.7%
<= 0m 40s	0	0.0%	100.0	38	28.6%	69.9%	442	11.9%	46.5%	0	0.0%	96.7%
<= 0m 50s	0	0.0%	100.0	13	9.8%	79.7%	385	10.4%	56.9%	1	0.5%	97.3%
<= 1m 0s	0	0.0%	100.0	9	6.8%	86.5%	340	9.2%	66.1%	0	0.0%	97.3%
<= 1m 30s	0	0.0%	100.0	9	6.8%	93.2%	583	15.8%	81.8%	0	0.0%	97.3%
<= 2m 0s	0	0.0%	100.0	6	4.5%	97.7%	292	7.9%	89.7%	0	0.0%	97.3%
<= 2m 30s	0	0.0%	100.0	3	2.3%	100.0	138	3.7%	93.4%	0	0.0%	97.3%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	63	1.7%	95.1%	0	0.0%	97.3%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	43	1.2%	96.3%	0	0.0%	97.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	23	0.6%	96.9%	0	0.0%	97.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	22	0.6%	97.5%	0	0.0%	97.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	30	0.8%	98.3%	0	0.0%	97.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.5%	98.8%	0	0.0%	97.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.3%	99.1%	0	0.0%	97.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.3%	99.4%	0	0.0%	97.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.5%	0	0.0%	97.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	97.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	97.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	97.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	97.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	97.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	97.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	97.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	5	2.7%	100.0
Tot. Counts:	3,701			133			3,701			184		

Notes:

Total Records Reported by this PSAP: 4779
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 4779

Fractile 911 Call Response Time Distribution

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3649	99.7%	99.7%	10	1.1%	1.1%	276	7.5%	7.5%	147	100.0%	100.0
<= 0m 20s	11	0.3%	100.0	262	29.2%	30.3%	328	9.0%	16.5%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	324	36.1%	66.4%	402	11.0%	27.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	151	16.8%	83.2%	502	13.7%	41.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	63	7.0%	90.2%	275	7.5%	48.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	32	3.6%	93.8%	188	5.1%	53.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	34	3.8%	97.6%	395	10.8%	64.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	0.8%	98.3%	437	11.9%	76.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	7	0.8%	99.1%	377	10.3%	86.9%	0	0.0%	100.0
<= 3m 0s	1	0.0%	100.0	4	0.4%	99.6%	216	5.9%	92.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	3	0.3%	99.9%	98	2.7%	95.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	43	1.2%	96.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	25	0.7%	97.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.4%	97.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	28	0.8%	98.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.4%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,661			898			3,661			147		

Notes:

Total Records Reported by this PSAP: 4227
Number of Records not Processed due to Bad 0
Total Records Analyzed: 4227

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1283	95.8%	95.8%	1	0.2%	0.2%	322	24.0%	24.0%	38	84.4%	84.4%
<= 0m 20s	53	4.0%	99.8%	99	22.8%	23.0%	109	8.1%	32.2%	2	4.4%	88.9%
<= 0m 30s	3	0.2%	100.0	184	42.3%	65.3%	191	14.3%	46.5%	5	11.1%	100.0
<= 0m 40s	0	0.0%	100.0	88	20.2%	85.5%	231	17.3%	63.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	36	8.3%	93.8%	140	10.5%	74.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	1.8%	95.6%	92	6.9%	81.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	3.0%	98.6%	156	11.7%	92.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.9%	99.5%	42	3.1%	95.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	16	1.2%	97.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.8%	10	0.7%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	5	0.4%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.4%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	7	0.5%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	1	0.1%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,339			435			1,339			45		

Notes:

Total Records Reported by this PSAP: 1469
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 1469

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5410	98.5%	98.5%	0	0.0%	0.0%	757	13.8%	13.8%	230	96.6%	96.6%
<= 0m 20s	75	1.4%	99.8%	63	24.3%	24.3%	710	12.9%	26.7%	2	0.8%	97.5%
<= 0m 30s	9	0.2%	100.0	108	41.7%	66.0%	562	10.2%	36.9%	6	2.5%	100.0
<= 0m 40s	0	0.0%	100.0	43	16.6%	82.6%	463	8.4%	45.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	11	4.2%	86.9%	341	6.2%	51.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	4.2%	91.1%	319	5.8%	57.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	5.8%	96.9%	820	14.9%	72.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.2%	98.1%	649	11.8%	84.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	0.8%	98.8%	391	7.1%	91.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.4%	99.2%	195	3.5%	94.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.4%	99.6%	99	1.8%	96.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.6%	53	1.0%	97.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.6%	25	0.5%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.6%	27	0.5%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.6%	21	0.4%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.6%	20	0.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.6%	13	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	0.4%	100.0	10	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,494			259			5,494			238		

Notes:

Total Records Reported by this PSAP: 6356
Number of Records not Processed due to Bad 0
Total Records Analyzed: 6356

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	28768	93.3%	93.3%	1	0.1%	0.1%	6331	20.5%	20.5%	2026	89.9%	89.9%
<= 0m 20s	1855	6.0%	99.3%	188	17.5%	17.6%	3722	12.1%	32.6%	85	3.8%	93.7%
<= 0m 30s	188	0.6%	99.9%	360	33.6%	51.2%	2466	8.0%	40.6%	117	5.2%	98.9%
<= 0m 40s	10	0.0%	99.9%	230	21.5%	72.7%	2575	8.4%	48.9%	1	0.0%	98.9%
<= 0m 50s	9	0.0%	100.0	121	11.3%	84.0%	2420	7.8%	56.8%	1	0.0%	99.0%
<= 1m 0s	1	0.0%	100.0	53	4.9%	88.9%	2184	7.1%	63.9%	0	0.0%	99.0%
<= 1m 30s	1	0.0%	100.0	64	6.0%	94.9%	4891	15.9%	79.7%	1	0.0%	99.0%
<= 2m 0s	3	0.0%	100.0	29	2.7%	97.6%	2517	8.2%	87.9%	0	0.0%	99.0%
<= 2m 30s	0	0.0%	100.0	10	0.9%	98.5%	1269	4.1%	92.0%	0	0.0%	99.0%
<= 3m 0s	0	0.0%	100.0	7	0.7%	99.2%	699	2.3%	94.3%	0	0.0%	99.0%
<= 3m 30s	0	0.0%	100.0	4	0.4%	99.5%	414	1.3%	95.6%	0	0.0%	99.0%
<= 4m 0s	0	0.0%	100.0	2	0.2%	99.7%	319	1.0%	96.7%	0	0.0%	99.0%
<= 4m 30s	0	0.0%	100.0	2	0.2%	99.9%	219	0.7%	97.4%	1	0.0%	99.1%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	155	0.5%	97.9%	0	0.0%	99.1%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	190	0.6%	98.5%	0	0.0%	99.1%
<= 7m 0s	1	0.0%	100.0	1	0.1%	100.0	146	0.5%	99.0%	1	0.0%	99.1%
<= 8m 0s	1	0.0%	100.0	0	0.0%	100.0	101	0.3%	99.3%	2	0.1%	99.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	55	0.2%	99.5%	1	0.0%	99.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	49	0.2%	99.6%	2	0.1%	99.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	35	0.1%	99.7%	1	0.0%	99.4%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	20	0.1%	99.8%	0	0.0%	99.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.8%	0	0.0%	99.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.0%	99.9%	1	0.0%	99.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	2	0.1%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.0%	99.9%	0	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.0%	99.9%	0	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	0.0%	99.6%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.0%	99.9%	0	0.0%	99.6%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.1%	100.0	10	0.4%	100.0
Tot. Counts:	30,837			1,072			30,837			2,253		

Notes:

Total Records Reported by this PSAP: 38770
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 38770

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1545	98.5%	98.5%	0	0.0%	0.0%	201	12.8%	12.9%	88	93.6%	93.6%
<= 0m 20s	18	1.1%	99.6%	27	5.5%	5.5%	142	9.1%	21.9%	2	2.1%	95.7%
<= 0m 30s	6	0.4%	100.0	95	19.4%	24.9%	115	7.3%	29.3%	2	2.1%	97.9%
<= 0m 40s	0	0.0%	100.0	82	16.7%	41.6%	149	9.5%	38.8%	0	0.0%	97.9%
<= 0m 50s	0	0.0%	100.0	75	15.3%	56.9%	117	7.5%	46.2%	0	0.0%	97.9%
<= 1m 0s	0	0.0%	100.0	42	8.6%	65.5%	114	7.3%	53.5%	1	1.1%	98.9%
<= 1m 30s	0	0.0%	100.0	105	21.4%	86.9%	289	18.4%	71.9%	0	0.0%	98.9%
<= 2m 0s	0	0.0%	100.0	41	8.4%	95.3%	139	8.9%	80.8%	0	0.0%	98.9%
<= 2m 30s	0	0.0%	100.0	14	2.9%	98.2%	77	4.9%	85.7%	0	0.0%	98.9%
<= 3m 0s	0	0.0%	100.0	1	0.2%	98.4%	35	2.2%	87.9%	0	0.0%	98.9%
<= 3m 30s	0	0.0%	100.0	4	0.8%	99.2%	26	1.7%	89.5%	0	0.0%	98.9%
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.4%	17	1.1%	90.6%	0	0.0%	98.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.4%	14	0.9%	91.5%	0	0.0%	98.9%
<= 5m 0s	0	0.0%	100.0	3	0.6%	100.0	4	0.3%	91.8%	0	0.0%	98.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.1%	92.9%	0	0.0%	98.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	93.7%	0	0.0%	98.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	94.1%	0	0.0%	98.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.8%	94.8%	0	0.0%	98.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	95.2%	0	0.0%	98.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	95.6%	0	0.0%	98.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	96.1%	0	0.0%	98.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	96.4%	0	0.0%	98.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	96.7%	0	0.0%	98.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	96.7%	0	0.0%	98.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	96.9%	0	0.0%	98.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	97.3%	0	0.0%	98.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	97.4%	0	0.0%	98.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	97.6%	0	0.0%	98.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.6%	0	0.0%	98.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	38	2.4%	100.0	0	0.0%	98.9%
Tot. Counts:	1,569			490			1,568			93		

Notes:

Total Records Reported by this PSAP: 1910
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 1910

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5914	99.2%	99.2%	1	0.1%	0.1%	264	4.4%	4.4%	166	97.6%	97.6%
<= 0m 20s	44	0.7%	99.9%	153	12.5%	12.6%	437	7.3%	11.8%	4	2.4%	100.0
<= 0m 30s	5	0.1%	100.0	395	32.2%	44.7%	472	7.9%	19.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	258	21.0%	65.8%	650	10.9%	30.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	135	11.0%	76.8%	444	7.4%	38.0%	0	0.0%	100.0
<= 1m 0s	1	0.0%	100.0	102	8.3%	85.1%	300	5.0%	43.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	127	10.4%	95.4%	797	13.4%	56.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	28	2.3%	97.7%	654	11.0%	67.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	16	1.3%	99.0%	633	10.6%	78.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	6	0.5%	99.5%	453	7.6%	85.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	5	0.4%	99.9%	265	4.4%	90.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.1%	100.0	185	3.1%	93.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	103	1.7%	94.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	65	1.1%	95.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	87	1.5%	97.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	46	0.8%	98.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.6%	98.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.4%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	5,964			1,227			5,964			170		

Notes:

Total Records Reported by this PSAP: 6532
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 6532

Fractile 911 Call Response Time Distribution

Madison Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	863	97.0%	97.0%	1	1.2%	1.2%	44	4.9%	4.9%	30	93.8%	93.8%
<= 0m 20s	24	2.7%	99.7%	7	8.5%	9.8%	74	8.3%	13.3%	1	3.1%	96.9%
<= 0m 30s	3	0.3%	100.0	26	31.7%	41.5%	54	6.1%	19.3%	1	3.1%	100.0
<= 0m 40s	0	0.0%	100.0	20	24.4%	65.9%	70	7.9%	27.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	12.2%	78.0%	72	8.1%	35.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	4.9%	82.9%	59	6.6%	41.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	9.8%	92.7%	193	21.7%	63.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	2.4%	95.1%	149	16.7%	80.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	1.2%	96.3%	77	8.7%	89.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	96.3%	31	3.5%	92.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	1.2%	97.6%	19	2.1%	94.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	97.6%	8	0.9%	95.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	97.6%	4	0.4%	96.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	1.2%	98.8%	5	0.6%	96.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	1.2%	100.0	11	1.2%	97.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	1.1%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	890			82			890			32		

Notes:

Total Records Reported by this PSAP: 989
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 989

Fractile 911 Call Response Time Distribution

Manchester Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4775	99.5%	99.5%	2	1.1%	1.1%	505	10.5%	10.5%	116	99.1%	99.1%
<= 0m 20s	20	0.4%	100.0	17	9.6%	10.7%	562	11.7%	22.2%	0	0.0%	99.1%
<= 0m 30s	2	0.0%	100.0	64	36.2%	46.9%	493	10.3%	32.5%	1	0.9%	100.0
<= 0m 40s	0	0.0%	100.0	43	24.3%	71.2%	522	10.9%	43.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	19	10.7%	81.9%	397	8.3%	51.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	5.1%	87.0%	402	8.4%	60.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	15	8.5%	95.5%	936	19.5%	79.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	2.8%	98.3%	481	10.0%	89.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	98.9%	164	3.4%	93.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.9%	109	2.3%	95.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.9%	58	1.2%	96.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	1.1%	100.0	30	0.6%	97.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	28	0.6%	97.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	19	0.4%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	27	0.6%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.5%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.4%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.2%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,797			177			4,797			117		

Notes:

Total Records Reported by this PSAP: 5378
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5378

Fractile 911 Call Response Time Distribution

Meriden Fire and Emergency Services

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5543	97.2%	97.3%	7	0.5%	0.5%	675	11.8%	11.8%	181	40.9%	40.9%
<= 0m 20s	36	0.6%	97.9%	317	22.2%	22.7%	690	12.1%	23.9%	0	0.0%	40.9%
<= 0m 30s	4	0.1%	98.0%	446	31.3%	54.0%	541	9.5%	33.4%	3	0.7%	41.5%
<= 0m 40s	0	0.0%	98.0%	303	21.3%	75.3%	524	9.2%	42.6%	0	0.0%	41.5%
<= 0m 50s	0	0.0%	98.0%	134	9.4%	84.7%	357	6.3%	48.9%	0	0.0%	41.5%
<= 1m 0s	0	0.0%	98.0%	65	4.6%	89.3%	285	5.0%	53.9%	0	0.0%	41.5%
<= 1m 30s	0	0.0%	98.0%	49	3.4%	92.7%	612	10.7%	64.6%	1	0.2%	41.8%
<= 2m 0s	0	0.0%	98.0%	22	1.5%	94.2%	374	6.6%	71.2%	0	0.0%	41.8%
<= 2m 30s	0	0.0%	98.0%	5	0.4%	94.6%	241	4.2%	75.4%	0	0.0%	41.8%
<= 3m 0s	0	0.0%	98.0%	3	0.2%	94.8%	225	3.9%	79.4%	0	0.0%	41.8%
<= 3m 30s	0	0.0%	98.0%	2	0.1%	94.9%	228	4.0%	83.4%	0	0.0%	41.8%
<= 4m 0s	0	0.0%	98.0%	1	0.1%	95.0%	281	4.9%	88.3%	4	0.9%	42.7%
<= 4m 30s	5	0.1%	98.1%	3	0.2%	95.2%	148	2.6%	90.9%	1	0.2%	42.9%
<= 5m 0s	2	0.0%	98.1%	0	0.0%	95.2%	95	1.7%	92.5%	0	0.0%	42.9%
<= 6m 0s	0	0.0%	98.1%	0	0.0%	95.2%	108	1.9%	94.4%	2	0.5%	43.3%
<= 7m 0s	2	0.0%	98.2%	0	0.0%	95.2%	60	1.1%	95.5%	3	0.7%	44.0%
<= 8m 0s	0	0.0%	98.2%	0	0.0%	95.2%	33	0.6%	96.1%	2	0.5%	44.5%
<= 9m 0s	0	0.0%	98.2%	0	0.0%	95.2%	32	0.6%	96.6%	2	0.5%	44.9%
<= 10m 0s	2	0.0%	98.2%	0	0.0%	95.2%	10	0.2%	96.8%	3	0.7%	45.6%
<= 11m 0s	2	0.0%	98.2%	3	0.2%	95.4%	6	0.1%	96.9%	2	0.5%	46.0%
<= 12m 0s	0	0.0%	98.2%	0	0.0%	95.4%	3	0.1%	97.0%	1	0.2%	46.3%
<= 13m 0s	4	0.1%	98.3%	0	0.0%	95.4%	6	0.1%	97.1%	2	0.5%	46.7%
<= 14m 0s	2	0.0%	98.3%	0	0.0%	95.4%	3	0.1%	97.1%	0	0.0%	46.7%
<= 15m 0s	14	0.2%	98.6%	1	0.1%	95.5%	2	0.0%	97.2%	2	0.5%	47.2%
<= 16m 0s	0	0.0%	98.6%	0	0.0%	95.5%	3	0.1%	97.2%	4	0.9%	48.1%
<= 17m 0s	0	0.0%	98.6%	0	0.0%	95.5%	2	0.0%	97.2%	5	1.1%	49.2%
<= 18m 0s	0	0.0%	98.6%	0	0.0%	95.5%	1	0.0%	97.3%	2	0.5%	49.7%
<= 19m 0s	0	0.0%	98.6%	0	0.0%	95.5%	0	0.0%	97.3%	1	0.2%	49.9%
<= 20m 0s	0	0.0%	98.6%	0	0.0%	95.5%	1	0.0%	97.3%	0	0.0%	49.9%
>= 20m 0s	69	1.2%	99.8%	46	3.2%	98.7%	133	2.3%	99.6%	194	43.8%	93.7%
Tot. Counts:	5,685			1,407			5,679			415		

Notes:

Total Records Reported by this PSAP: 6668
 Number of Records not Processed due to Bad 4
 Total Records Analyzed: 6664

Fractile 911 Call Response Time Distribution

Middlebury Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	366	97.1%	97.1%	1	0.6%	0.6%	18	4.8%	4.8%	16	76.2%	76.2%
<= 0m 20s	9	2.4%	99.5%	4	2.5%	3.1%	19	5.0%	9.8%	3	14.3%	90.5%
<= 0m 30s	0	0.0%	99.5%	21	13.1%	16.3%	28	7.4%	17.2%	2	9.5%	100.0
<= 0m 40s	1	0.3%	99.7%	55	34.4%	50.6%	37	9.8%	27.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.7%	33	20.6%	71.3%	22	5.8%	32.9%	0	0.0%	100.0
<= 1m 0s	1	0.3%	100.0	15	9.4%	80.6%	22	5.8%	38.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	25	15.6%	96.3%	76	20.2%	58.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	3.1%	99.4%	42	11.1%	70.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	100.0	34	9.0%	79.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	24	6.4%	85.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	13	3.4%	88.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.9%	90.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	8	2.1%	92.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.3%	94.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	4	1.1%	95.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	95.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	1.3%	97.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	97.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	97.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	98.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	98.1%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.8%	98.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.2%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.5%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	100.0	0	0.0%	100.0
Tot. Counts:	377			160			377			21		

Notes:

Total Records Reported by this PSAP: 414
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 414

Fractile 911 Call Response Time Distribution

Middletown Central Communications

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4567	95.9%	95.9%	2	0.7%	0.7%	405	8.5%	8.5%	202	56.7%	56.7%
<= 0m 20s	155	3.3%	99.2%	43	14.2%	14.9%	471	9.9%	18.4%	16	4.5%	61.2%
<= 0m 30s	19	0.4%	99.6%	88	29.0%	43.9%	316	6.6%	25.0%	22	6.2%	67.4%
<= 0m 40s	1	0.0%	99.6%	75	24.8%	68.6%	352	7.4%	32.4%	2	0.6%	68.0%
<= 0m 50s	0	0.0%	99.6%	34	11.2%	79.9%	273	5.7%	38.2%	0	0.0%	68.0%
<= 1m 0s	0	0.0%	99.6%	21	6.9%	86.8%	224	4.7%	42.9%	0	0.0%	68.0%
<= 1m 30s	0	0.0%	99.6%	22	7.3%	94.1%	707	14.8%	57.7%	0	0.0%	68.0%
<= 2m 0s	0	0.0%	99.6%	12	4.0%	98.0%	706	14.8%	72.5%	1	0.3%	68.3%
<= 2m 30s	0	0.0%	99.6%	1	0.3%	98.3%	486	10.2%	82.7%	1	0.3%	68.5%
<= 3m 0s	0	0.0%	99.6%	0	0.0%	98.3%	310	6.5%	89.2%	0	0.0%	68.5%
<= 3m 30s	0	0.0%	99.6%	0	0.0%	98.3%	159	3.3%	92.6%	0	0.0%	68.5%
<= 4m 0s	1	0.0%	99.6%	0	0.0%	98.3%	120	2.5%	95.1%	0	0.0%	68.5%
<= 4m 30s	0	0.0%	99.6%	0	0.0%	98.3%	47	1.0%	96.1%	1	0.3%	68.8%
<= 5m 0s	1	0.0%	99.6%	0	0.0%	98.3%	28	0.6%	96.7%	0	0.0%	68.8%
<= 6m 0s	0	0.0%	99.6%	1	0.3%	98.7%	44	0.9%	97.6%	1	0.3%	69.1%
<= 7m 0s	0	0.0%	99.6%	0	0.0%	98.7%	32	0.7%	98.3%	1	0.3%	69.4%
<= 8m 0s	0	0.0%	99.6%	0	0.0%	98.7%	22	0.5%	98.7%	0	0.0%	69.4%
<= 9m 0s	0	0.0%	99.6%	0	0.0%	98.7%	9	0.2%	98.9%	2	0.6%	69.9%
<= 10m 0s	1	0.0%	99.6%	0	0.0%	98.7%	13	0.3%	99.2%	0	0.0%	69.9%
<= 11m 0s	0	0.0%	99.6%	0	0.0%	98.7%	2	0.0%	99.2%	1	0.3%	70.2%
<= 12m 0s	0	0.0%	99.6%	0	0.0%	98.7%	2	0.0%	99.3%	0	0.0%	70.2%
<= 13m 0s	0	0.0%	99.6%	0	0.0%	98.7%	5	0.1%	99.4%	0	0.0%	70.2%
<= 14m 0s	0	0.0%	99.6%	0	0.0%	98.7%	1	0.0%	99.4%	0	0.0%	70.2%
<= 15m 0s	0	0.0%	99.6%	0	0.0%	98.7%	2	0.0%	99.5%	2	0.6%	70.8%
<= 16m 0s	0	0.0%	99.6%	0	0.0%	98.7%	1	0.0%	99.5%	0	0.0%	70.8%
<= 17m 0s	0	0.0%	99.6%	0	0.0%	98.7%	0	0.0%	99.5%	0	0.0%	70.8%
<= 18m 0s	0	0.0%	99.6%	0	0.0%	98.7%	3	0.1%	99.5%	0	0.0%	70.8%
<= 19m 0s	0	0.0%	99.6%	0	0.0%	98.7%	0	0.0%	99.5%	1	0.3%	71.1%
<= 20m 0s	0	0.0%	99.6%	0	0.0%	98.7%	1	0.0%	99.6%	0	0.0%	71.1%
>= 20m 0s	17	0.4%	100.0	4	1.3%	100.0	21	0.4%	100.0	100	28.1%	99.2%
Tot. Counts:	4,762			303			4,762			353		

Notes:

Total Records Reported by this PSAP: 5612
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5612

Fractile 911 Call Response Time Distribution

Milford Fire Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3339	97.3%	97.3%	0	0.0%	0.0%	286	8.3%	8.3%	111	91.7%	91.7%
<= 0m 20s	85	2.5%	99.7%	222	17.2%	17.2%	403	11.7%	20.1%	6	5.0%	96.7%
<= 0m 30s	8	0.2%	100.0	567	43.9%	61.0%	529	15.4%	35.5%	4	3.3%	100.0
<= 0m 40s	1	0.0%	100.0	302	23.4%	84.4%	695	20.2%	55.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	118	9.1%	93.5%	452	13.2%	68.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	43	3.3%	96.8%	312	9.1%	78.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	34	2.6%	99.5%	482	14.0%	92.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	0.4%	99.8%	174	5.1%	97.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	61	1.8%	98.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.9%	15	0.4%	99.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	3	0.1%	99.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	6	0.2%	99.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	100.0	1	0.0%	99.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,433			1,293			3,433			121		

Notes:

Total Records Reported by this PSAP: 3880
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3880

Fractile 911 Call Response Time Distribution

Monroe Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	982	95.2%	95.2%	0	0.0%	0.0%	75	7.3%	7.3%	37	92.5%	92.5%
<= 0m 20s	46	4.5%	99.7%	55	12.7%	12.7%	72	7.0%	14.3%	1	2.5%	95.0%
<= 0m 30s	2	0.2%	99.9%	131	30.3%	43.0%	93	9.0%	23.3%	2	5.0%	100.0
<= 0m 40s	0	0.0%	99.9%	106	24.5%	67.4%	114	11.1%	34.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	49	11.3%	78.8%	81	7.9%	42.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	42	9.7%	88.5%	78	7.6%	49.8%	0	0.0%	100.0
<= 1m 30s	1	0.1%	100.0	36	8.3%	96.8%	194	18.8%	68.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.8%	98.6%	116	11.3%	79.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	98.8%	76	7.4%	87.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.5%	99.3%	40	3.9%	91.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	26	2.5%	93.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	17	1.6%	95.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.5%	9	0.9%	96.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	99.8%	5	0.5%	96.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	14	1.4%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	8	0.8%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,031			433			1,031			40		

Notes:

Total Records Reported by this PSAP: 1199
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1199

Fractile 911 Call Response Time Distribution

Montville Dispatch

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1434	97.0%	97.0%	4	0.8%	0.8%	161	10.9%	10.9%	57	93.4%	93.4%
<= 0m 20s	40	2.7%	99.7%	166	32.0%	32.8%	210	14.2%	25.1%	1	1.6%	95.1%
<= 0m 30s	3	0.2%	99.9%	194	37.4%	70.1%	322	21.8%	46.9%	3	4.9%	100.0
<= 0m 40s	0	0.0%	99.9%	80	15.4%	85.5%	351	23.7%	70.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	37	7.1%	92.7%	165	11.2%	81.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	11	2.1%	94.8%	97	6.6%	88.4%	0	0.0%	100.0
<= 1m 30s	1	0.1%	100.0	20	3.9%	98.7%	102	6.9%	95.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.0%	99.6%	31	2.1%	97.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.6%	8	0.5%	97.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.6%	7	0.5%	98.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	99.8%	5	0.3%	98.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.3%	99.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	2	0.1%	99.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,478			519			1,478			61		

Notes:

Total Records Reported by this PSAP: 1680
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1680

Fractile 911 Call Response Time Distribution

Naugatuck Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1810	99.0%	99.0%	142	18.7%	18.7%	139	7.6%	7.6%	65	94.2%	94.2%
<= 0m 20s	16	0.9%	99.9%	394	52.0%	70.7%	227	12.4%	20.0%	2	2.9%	97.1%
<= 0m 30s	1	0.1%	99.9%	151	19.9%	90.6%	249	13.6%	33.6%	2	2.9%	100.0
<= 0m 40s	0	0.0%	99.9%	44	5.8%	96.4%	257	14.1%	47.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	12	1.6%	98.0%	188	10.3%	58.0%	0	0.0%	100.0
<= 1m 0s	1	0.1%	100.0	4	0.5%	98.5%	144	7.9%	65.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	0.7%	99.2%	272	14.9%	80.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	4	0.5%	99.7%	163	8.9%	89.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.7%	77	4.2%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.1%	99.9%	48	2.6%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.9%	23	1.3%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	13	0.7%	98.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	4	0.2%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	9	0.5%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	7	0.4%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,828			758			1,828			69		

Notes:

Total Records Reported by this PSAP: 2048
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2048

Fractile 911 Call Response Time Distribution

New Britain Public Safety

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	9259	96.1%	96.1%	1	0.3%	0.3%	1215	12.6%	12.6%	573	94.2%	94.2%
<= 0m 20s	340	3.5%	99.6%	77	19.8%	20.1%	1341	13.9%	26.5%	4	0.7%	94.9%
<= 0m 30s	27	0.3%	99.9%	146	37.5%	57.6%	1009	10.5%	37.0%	13	2.1%	97.0%
<= 0m 40s	1	0.0%	99.9%	71	18.3%	75.8%	883	9.2%	46.2%	0	0.0%	97.0%
<= 0m 50s	1	0.0%	99.9%	42	10.8%	86.6%	688	7.1%	53.3%	0	0.0%	97.0%
<= 1m 0s	1	0.0%	100.0	18	4.6%	91.3%	608	6.3%	59.6%	1	0.2%	97.2%
<= 1m 30s	2	0.0%	100.0	20	5.1%	96.4%	1384	14.4%	74.0%	0	0.0%	97.2%
<= 2m 0s	1	0.0%	100.0	6	1.5%	97.9%	848	8.8%	82.8%	0	0.0%	97.2%
<= 2m 30s	1	0.0%	100.0	2	0.5%	98.5%	517	5.4%	88.1%	0	0.0%	97.2%
<= 3m 0s	0	0.0%	100.0	2	0.5%	99.0%	315	3.3%	91.4%	0	0.0%	97.2%
<= 3m 30s	0	0.0%	100.0	3	0.8%	99.7%	207	2.1%	93.6%	0	0.0%	97.2%
<= 4m 0s	0	0.0%	100.0	1	0.3%	100.0	140	1.5%	95.0%	0	0.0%	97.2%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	114	1.2%	96.2%	0	0.0%	97.2%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	79	0.8%	97.0%	2	0.3%	97.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	110	1.1%	98.2%	0	0.0%	97.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	55	0.6%	98.7%	2	0.3%	97.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	42	0.4%	99.2%	0	0.0%	97.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.2%	99.4%	0	0.0%	97.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	26	0.3%	99.6%	2	0.3%	98.2%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.1%	99.7%	0	0.0%	98.2%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	98.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	98.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	2	0.3%	98.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	98.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	100.0	9	1.5%	100.0
Tot. Counts:	9,633			389			9,635			608		

Notes:

Total Records Reported by this PSAP: 11661
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 11661

Fractile 911 Call Response Time Distribution

New Canaan Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	869	96.9%	96.9%	1	0.3%	0.3%	88	9.8%	9.8%	59	83.1%	83.1%
<= 0m 20s	20	2.2%	99.1%	62	18.7%	19.0%	104	11.6%	21.4%	3	4.2%	87.3%
<= 0m 30s	5	0.6%	99.7%	111	33.5%	52.6%	88	9.8%	31.2%	5	7.0%	94.4%
<= 0m 40s	0	0.0%	99.7%	74	22.4%	74.9%	95	10.6%	41.8%	0	0.0%	94.4%
<= 0m 50s	0	0.0%	99.7%	36	10.9%	85.8%	66	7.4%	49.2%	0	0.0%	94.4%
<= 1m 0s	0	0.0%	99.7%	21	6.3%	92.1%	65	7.2%	56.4%	0	0.0%	94.4%
<= 1m 30s	0	0.0%	99.7%	19	5.7%	97.9%	164	18.3%	74.7%	0	0.0%	94.4%
<= 2m 0s	0	0.0%	99.7%	6	1.8%	99.7%	80	8.9%	83.6%	0	0.0%	94.4%
<= 2m 30s	0	0.0%	99.7%	1	0.3%	100.0	58	6.5%	90.1%	0	0.0%	94.4%
<= 3m 0s	0	0.0%	99.7%	0	0.0%	100.0	38	4.2%	94.3%	0	0.0%	94.4%
<= 3m 30s	0	0.0%	99.7%	0	0.0%	100.0	13	1.4%	95.8%	0	0.0%	94.4%
<= 4m 0s	0	0.0%	99.7%	0	0.0%	100.0	7	0.8%	96.5%	0	0.0%	94.4%
<= 4m 30s	0	0.0%	99.7%	0	0.0%	100.0	9	1.0%	97.5%	0	0.0%	94.4%
<= 5m 0s	0	0.0%	99.7%	0	0.0%	100.0	4	0.4%	98.0%	0	0.0%	94.4%
<= 6m 0s	0	0.0%	99.7%	0	0.0%	100.0	8	0.9%	98.9%	0	0.0%	94.4%
<= 7m 0s	0	0.0%	99.7%	0	0.0%	100.0	4	0.4%	99.3%	0	0.0%	94.4%
<= 8m 0s	0	0.0%	99.7%	0	0.0%	100.0	3	0.3%	99.7%	0	0.0%	94.4%
<= 9m 0s	0	0.0%	99.7%	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	94.4%
<= 10m 0s	0	0.0%	99.7%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	94.4%
<= 11m 0s	3	0.3%	100.0	0	0.0%	100.0	1	0.1%	99.9%	1	1.4%	95.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	1	1.4%	97.2%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.2%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	97.2%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	97.2%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	97.2%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	2	2.8%	100.0
Tot. Counts:	897			331			897			71		

Notes:

Total Records Reported by this PSAP: 1176
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1176

Fractile 911 Call Response Time Distribution

New Fairfield Emergency Communications Ctr.

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	710	97.3%	97.3%	0	0.0%	0.0%	102	14.0%	14.0%	31	93.9%	93.9%
<= 0m 20s	19	2.6%	99.9%	20	20.8%	20.8%	121	16.6%	30.5%	1	3.0%	97.0%
<= 0m 30s	1	0.1%	100.0	39	40.6%	61.5%	82	11.2%	41.7%	1	3.0%	100.0
<= 0m 40s	0	0.0%	100.0	23	24.0%	85.4%	115	15.7%	57.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	7.3%	92.7%	87	11.9%	69.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	3.1%	95.8%	49	6.7%	76.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	2	2.1%	97.9%	100	13.7%	89.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	2.1%	100.0	40	5.5%	95.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	13	1.8%	97.0%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.0%	97.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	98.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
Tot. Counts:	730			96			730			33		

Notes:

Total Records Reported by this PSAP: 854
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 854

Fractile 911 Call Response Time Distribution

New Haven Emergency Response Ctr.

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	25387	97.1%	97.1%	1	0.0%	0.0%	4140	15.8%	15.8%	1197	91.4%	91.4%
<= 0m 20s	672	2.6%	99.6%	894	22.4%	22.4%	3243	12.4%	28.2%	26	2.0%	93.4%
<= 0m 30s	81	0.3%	100.0	1250	31.3%	53.6%	2349	9.0%	37.2%	41	3.1%	96.5%
<= 0m 40s	4	0.0%	100.0	801	20.0%	73.7%	2342	9.0%	46.2%	0	0.0%	96.5%
<= 0m 50s	2	0.0%	100.0	389	9.7%	83.4%	1980	7.6%	53.7%	0	0.0%	96.5%
<= 1m 0s	0	0.0%	100.0	219	5.5%	88.9%	1635	6.3%	60.0%	0	0.0%	96.5%
<= 1m 30s	1	0.0%	100.0	288	7.2%	96.1%	4221	16.1%	76.1%	1	0.1%	96.6%
<= 2m 0s	0	0.0%	100.0	76	1.9%	98.0%	2634	10.1%	86.2%	0	0.0%	96.6%
<= 2m 30s	0	0.0%	100.0	34	0.9%	98.8%	1425	5.4%	91.7%	0	0.0%	96.6%
<= 3m 0s	0	0.0%	100.0	17	0.4%	99.2%	801	3.1%	94.7%	0	0.0%	96.6%
<= 3m 30s	1	0.0%	100.0	7	0.2%	99.4%	425	1.6%	96.3%	1	0.1%	96.6%
<= 4m 0s	0	0.0%	100.0	9	0.2%	99.6%	275	1.1%	97.4%	0	0.0%	96.6%
<= 4m 30s	0	0.0%	100.0	1	0.0%	99.7%	187	0.7%	98.1%	1	0.1%	96.7%
<= 5m 0s	0	0.0%	100.0	1	0.0%	99.7%	108	0.4%	98.5%	1	0.1%	96.8%
<= 6m 0s	0	0.0%	100.0	4	0.1%	99.8%	157	0.6%	99.1%	1	0.1%	96.9%
<= 7m 0s	0	0.0%	100.0	2	0.1%	99.8%	84	0.3%	99.4%	0	0.0%	96.9%
<= 8m 0s	2	0.0%	100.0	0	0.0%	99.8%	39	0.1%	99.6%	1	0.1%	96.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.8%	32	0.1%	99.7%	0	0.0%	96.9%
<= 10m 0s	0	0.0%	100.0	1	0.0%	99.9%	13	0.0%	99.8%	0	0.0%	96.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	99.9%	12	0.0%	99.8%	0	0.0%	96.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	99.9%	11	0.0%	99.9%	3	0.2%	97.2%
<= 13m 0s	2	0.0%	100.0	0	0.0%	99.9%	8	0.0%	99.9%	0	0.0%	97.2%
<= 14m 0s	0	0.0%	100.0	0	0.0%	99.9%	6	0.0%	99.9%	1	0.1%	97.3%
<= 15m 0s	0	0.0%	100.0	2	0.1%	99.9%	5	0.0%	99.9%	1	0.1%	97.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.0%	99.9%	0	0.0%	97.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	99.9%	3	0.0%	99.9%	0	0.0%	97.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	100.0	0	0.0%	97.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	97.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	99.9%	1	0.0%	100.0	0	0.0%	97.4%
>= 20m 0s	0	0.0%	100.0	3	0.1%	100.0	12	0.0%	100.0	34	2.6%	100.0
Tot. Counts:	26,152			3,999			26,152			1,310		

Notes:

Total Records Reported by this PSAP: 31565
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 31565

Fractile 911 Call Response Time Distribution

New London Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3418	98.4%	98.4%	0	0.0%	0.0%	200	5.8%	5.8%	50	68.5%	68.5%
<= 0m 20s	46	1.3%	99.8%	13	12.4%	12.4%	345	9.9%	15.7%	4	5.5%	74.0%
<= 0m 30s	5	0.1%	99.9%	28	26.7%	39.0%	459	13.2%	28.9%	9	12.3%	86.3%
<= 0m 40s	2	0.1%	100.0	24	22.9%	61.9%	546	15.7%	44.6%	0	0.0%	86.3%
<= 0m 50s	0	0.0%	100.0	15	14.3%	76.2%	364	10.5%	55.1%	0	0.0%	86.3%
<= 1m 0s	0	0.0%	100.0	4	3.8%	80.0%	306	8.8%	63.9%	0	0.0%	86.3%
<= 1m 30s	0	0.0%	100.0	15	14.3%	94.3%	613	17.7%	81.6%	0	0.0%	86.3%
<= 2m 0s	0	0.0%	100.0	2	1.9%	96.2%	276	7.9%	89.5%	0	0.0%	86.3%
<= 2m 30s	0	0.0%	100.0	1	1.0%	97.1%	148	4.3%	93.8%	0	0.0%	86.3%
<= 3m 0s	0	0.0%	100.0	2	1.9%	99.0%	78	2.2%	96.1%	0	0.0%	86.3%
<= 3m 30s	0	0.0%	100.0	1	1.0%	100.0	34	1.0%	97.0%	0	0.0%	86.3%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.6%	97.6%	0	0.0%	86.3%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	16	0.5%	98.1%	0	0.0%	86.3%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.5%	98.6%	0	0.0%	86.3%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.6%	99.2%	0	0.0%	86.3%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.2%	99.4%	0	0.0%	86.3%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.6%	0	0.0%	86.3%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.7%	0	0.0%	86.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	86.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	86.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	86.3%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	86.3%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	86.3%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	86.3%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	86.3%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	86.3%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	86.3%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	86.3%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	86.3%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	86.3%
Tot. Counts:	3,471			105			3,462			63		

Notes:

Total Records Reported by this PSAP: 3776
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3776

Fractile 911 Call Response Time Distribution

New Milford Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1578	98.9%	98.9%	0	0.0%	0.0%	131	8.2%	8.2%	68	95.8%	95.8%
<= 0m 20s	16	1.0%	99.9%	7	9.0%	9.0%	194	12.2%	20.4%	2	2.8%	98.6%
<= 0m 30s	1	0.1%	100.0	25	32.1%	41.0%	176	11.0%	31.4%	1	1.4%	100.0
<= 0m 40s	0	0.0%	100.0	22	28.2%	69.2%	185	11.6%	43.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	8	10.3%	79.5%	156	9.8%	52.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	6.4%	85.9%	160	10.0%	62.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	7	9.0%	94.9%	326	20.4%	83.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	1.3%	96.2%	149	9.3%	92.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.2%	56	3.5%	96.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	2.6%	98.7%	20	1.3%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.7%	11	0.7%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.7%	9	0.6%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	1.3%	100.0	4	0.3%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,595			78			1,595			71		

Notes:

Total Records Reported by this PSAP: 1877
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1877

Fractile 911 Call Response Time Distribution

Newington Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2476	97.6%	97.6%	3	0.5%	0.5%	250	9.9%	9.9%	74	96.1%	96.1%
<= 0m 20s	55	2.2%	99.7%	147	24.9%	25.4%	303	11.9%	21.8%	0	0.0%	96.1%
<= 0m 30s	5	0.2%	99.9%	173	29.3%	54.7%	350	13.8%	35.6%	3	3.9%	100.0
<= 0m 40s	1	0.0%	100.0	138	23.4%	78.0%	362	14.3%	49.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	55	9.3%	87.3%	241	9.5%	59.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	34	5.8%	93.1%	215	8.5%	67.8%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	32	5.4%	98.5%	443	17.5%	85.3%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	1.2%	99.7%	161	6.3%	91.6%	0	0.0%	100.0
<= 2m 30s	1	0.0%	100.0	1	0.2%	99.8%	69	2.7%	94.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	44	1.7%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	20	0.8%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	21	0.8%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	13	0.5%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.2%	100.0	8	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,538			591			2,537			77		

Notes:

Total Records Reported by this PSAP: 2869
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2869

Fractile 911 Call Response Time Distribution

Newtown Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1245	99.1%	99.1%	1	0.9%	0.9%	98	7.8%	7.8%	28	68.3%	68.3%
<= 0m 20s	11	0.9%	100.0	26	23.6%	24.5%	112	8.9%	16.7%	1	2.4%	70.7%
<= 0m 30s	0	0.0%	100.0	47	42.7%	67.3%	113	9.0%	25.7%	2	4.9%	75.6%
<= 0m 40s	0	0.0%	100.0	15	13.6%	80.9%	106	8.4%	34.2%	1	2.4%	78.0%
<= 0m 50s	0	0.0%	100.0	6	5.5%	86.4%	98	7.8%	42.0%	0	0.0%	78.0%
<= 1m 0s	0	0.0%	100.0	3	2.7%	89.1%	102	8.1%	50.1%	0	0.0%	78.0%
<= 1m 30s	0	0.0%	100.0	4	3.6%	92.7%	253	20.1%	70.2%	1	2.4%	80.5%
<= 2m 0s	0	0.0%	100.0	2	1.8%	94.5%	146	11.6%	81.8%	0	0.0%	80.5%
<= 2m 30s	0	0.0%	100.0	3	2.7%	97.3%	85	6.8%	88.6%	0	0.0%	80.5%
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.3%	44	3.5%	92.1%	0	0.0%	80.5%
<= 3m 30s	0	0.0%	100.0	2	1.8%	99.1%	20	1.6%	93.7%	0	0.0%	80.5%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.1%	13	1.0%	94.7%	0	0.0%	80.5%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.1%	10	0.8%	95.5%	0	0.0%	80.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.1%	7	0.6%	96.1%	0	0.0%	80.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.1%	18	1.4%	97.5%	0	0.0%	80.5%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.1%	9	0.7%	98.2%	0	0.0%	80.5%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.1%	10	0.8%	99.0%	0	0.0%	80.5%
<= 9m 0s	0	0.0%	100.0	1	0.9%	100.0	3	0.2%	99.3%	0	0.0%	80.5%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.4%	1	2.4%	82.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	82.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.7%	1	2.4%	85.4%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	85.4%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	85.4%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	85.4%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	85.4%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	100.0	0	0.0%	85.4%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.4%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.4%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	85.4%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	6	14.6%	100.0
Tot. Counts:	1,256			110			1,256			41		

Notes:

Total Records Reported by this PSAP: 1401
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1401

Fractile 911 Call Response Time Distribution

North Branford Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	908	93.3%	93.3%	0	0.0%	0.0%	64	6.6%	6.6%	53	82.8%	82.8%
<= 0m 20s	53	5.4%	98.8%	42	31.6%	31.6%	158	16.2%	22.8%	4	6.3%	89.1%
<= 0m 30s	12	1.2%	100.0	49	36.8%	68.4%	167	17.2%	40.0%	7	10.9%	100.0
<= 0m 40s	0	0.0%	100.0	27	20.3%	88.7%	154	15.8%	55.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	4	3.0%	91.7%	109	11.2%	67.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	3.0%	94.7%	64	6.6%	73.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	3.0%	97.7%	117	12.0%	85.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.8%	98.5%	67	6.9%	92.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.8%	99.2%	35	3.6%	96.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	10	1.0%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	7	0.7%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	7	0.7%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.2%	1	0.1%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.2%	3	0.3%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.2%	2	0.2%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.8%	100.0	2	0.2%	99.4%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	973			133			973			64		

Notes:

Total Records Reported by this PSAP: 1161
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1161

Fractile 911 Call Response Time Distribution

North Haven Emergency Communications

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1728	99.6%	99.6%	0	0.0%	0.0%	86	5.0%	5.0%	53	98.1%	98.1%
<= 0m 20s	7	0.4%	100.0	10	16.1%	16.1%	178	10.2%	15.2%	1	1.9%	100.0
<= 0m 30s	0	0.0%	100.0	20	32.3%	48.4%	225	13.0%	28.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	18	29.0%	77.4%	315	18.1%	46.3%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	9.7%	87.1%	262	15.1%	61.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	0	0.0%	87.1%	205	11.8%	73.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	9.7%	96.8%	266	15.3%	88.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	3.2%	100.0	94	5.4%	93.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	34	2.0%	95.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.6%	96.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	16	0.9%	97.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	98.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,735			62			1,737			54		

Notes:

Total Records Reported by this PSAP: 1904
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1904

Fractile 911 Call Response Time Distribution

Northwest CT Public Safety Comm. Center

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3642	99.6%	99.6%	1	0.1%	0.1%	199	5.4%	5.4%	80	98.8%	98.8%
<= 0m 20s	15	0.4%	100.0	234	21.6%	21.7%	275	7.5%	13.0%	1	1.2%	100.0
<= 0m 30s	1	0.0%	100.0	398	36.8%	58.5%	216	5.9%	18.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	219	20.2%	78.7%	366	10.0%	28.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	87	8.0%	86.8%	293	8.0%	36.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	54	5.0%	91.8%	230	6.3%	43.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	58	5.4%	97.1%	573	15.7%	58.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	17	1.6%	98.7%	567	15.5%	74.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	8	0.7%	99.4%	402	11.0%	85.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.3%	99.7%	193	5.3%	90.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.7%	106	2.9%	93.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.7%	66	1.8%	95.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.8%	45	1.2%	96.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	1	0.1%	99.9%	32	0.9%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	34	0.9%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.9%	21	0.6%	98.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	1	0.1%	100.0	13	0.4%	99.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.2%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,658			1,082			3,658			81		

Notes:

Total Records Reported by this PSAP: 4032
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 4032

Fractile 911 Call Response Time Distribution

Norwalk Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	6206	99.0%	99.0%	0	0.0%	0.0%	562	9.0%	9.0%	278	93.6%	93.6%
<= 0m 20s	55	0.9%	99.9%	39	17.1%	17.1%	583	9.3%	18.2%	0	0.0%	93.6%
<= 0m 30s	5	0.1%	100.0%	82	36.0%	53.1%	533	8.5%	26.7%	0	0.0%	93.6%
<= 0m 40s	0	0.0%	100.0%	60	26.3%	79.4%	562	9.0%	35.7%	0	0.0%	93.6%
<= 0m 50s	0	0.0%	100.0%	14	6.1%	85.5%	486	7.7%	43.4%	0	0.0%	93.6%
<= 1m 0s	0	0.0%	100.0%	8	3.5%	89.0%	480	7.7%	51.1%	0	0.0%	93.6%
<= 1m 30s	0	0.0%	100.0%	21	9.2%	98.2%	1225	19.5%	70.6%	0	0.0%	93.6%
<= 2m 0s	0	0.0%	100.0%	2	0.9%	99.1%	737	11.7%	82.4%	1	0.3%	93.9%
<= 2m 30s	0	0.0%	100.0%	0	0.0%	99.1%	385	6.1%	88.5%	0	0.0%	93.9%
<= 3m 0s	0	0.0%	100.0%	2	0.9%	100.0%	194	3.1%	91.6%	0	0.0%	93.9%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	100.0%	135	2.2%	93.8%	0	0.0%	93.9%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	100.0%	108	1.7%	95.5%	0	0.0%	93.9%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	100.0%	76	1.2%	96.7%	0	0.0%	93.9%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	100.0%	51	0.8%	97.5%	0	0.0%	93.9%
<= 6m 0s	0	0.0%	100.0%	0	0.0%	100.0%	61	1.0%	98.5%	0	0.0%	93.9%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	31	0.5%	99.0%	1	0.3%	94.3%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	23	0.4%	99.3%	0	0.0%	94.3%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	18	0.3%	99.6%	0	0.0%	94.3%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.7%	0	0.0%	94.3%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	6	0.1%	99.8%	2	0.7%	94.9%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.8%	1	0.3%	95.3%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	95.3%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	95.3%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	95.3%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	95.3%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	95.3%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	95.3%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	95.3%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	95.3%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	14	4.7%	100.0%
Tot. Counts:	6,266			228			6,274			297		

Notes:

Total Records Reported by this PSAP: 7513
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 7513

Fractile 911 Call Response Time Distribution

Norwich Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4617	98.1%	98.1%	70	4.5%	4.5%	523	11.1%	11.1%	202	98.5%	98.5%
<= 0m 20s	85	1.8%	99.9%	842	53.6%	58.1%	580	12.3%	23.4%	1	0.5%	99.0%
<= 0m 30s	4	0.1%	100.0%	397	25.3%	83.4%	490	10.4%	33.9%	2	1.0%	100.0%
<= 0m 40s	0	0.0%	100.0%	142	9.0%	92.4%	542	11.5%	45.4%	0	0.0%	100.0%
<= 0m 50s	0	0.0%	100.0%	48	3.1%	95.5%	428	9.1%	54.5%	0	0.0%	100.0%
<= 1m 0s	0	0.0%	100.0%	22	1.4%	96.9%	396	8.4%	62.9%	0	0.0%	100.0%
<= 1m 30s	0	0.0%	100.0%	31	2.0%	98.9%	890	18.9%	81.8%	0	0.0%	100.0%
<= 2m 0s	0	0.0%	100.0%	6	0.4%	99.2%	429	9.1%	90.9%	0	0.0%	100.0%
<= 2m 30s	0	0.0%	100.0%	11	0.7%	99.9%	187	4.0%	94.9%	0	0.0%	100.0%
<= 3m 0s	0	0.0%	100.0%	0	0.0%	99.9%	101	2.1%	97.0%	0	0.0%	100.0%
<= 3m 30s	0	0.0%	100.0%	0	0.0%	99.9%	30	0.6%	97.7%	0	0.0%	100.0%
<= 4m 0s	0	0.0%	100.0%	0	0.0%	99.9%	29	0.6%	98.3%	0	0.0%	100.0%
<= 4m 30s	0	0.0%	100.0%	0	0.0%	99.9%	23	0.5%	98.8%	0	0.0%	100.0%
<= 5m 0s	0	0.0%	100.0%	0	0.0%	99.9%	16	0.3%	99.1%	0	0.0%	100.0%
<= 6m 0s	0	0.0%	100.0%	1	0.1%	100.0%	16	0.3%	99.4%	0	0.0%	100.0%
<= 7m 0s	0	0.0%	100.0%	0	0.0%	100.0%	12	0.3%	99.7%	0	0.0%	100.0%
<= 8m 0s	0	0.0%	100.0%	0	0.0%	100.0%	5	0.1%	99.8%	0	0.0%	100.0%
<= 9m 0s	0	0.0%	100.0%	0	0.0%	100.0%	3	0.1%	99.9%	0	0.0%	100.0%
<= 10m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 11m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	99.9%	0	0.0%	100.0%
<= 12m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	99.9%	0	0.0%	100.0%
<= 13m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	99.9%	0	0.0%	100.0%
<= 14m 0s	0	0.0%	100.0%	0	0.0%	100.0%	2	0.0%	100.0%	0	0.0%	100.0%
<= 15m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 16m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 17m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 18m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 19m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
<= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	1	0.0%	100.0%	0	0.0%	100.0%
>= 20m 0s	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%	0	0.0%	100.0%
Tot. Counts:	4,706			1,570			4,706			205		

Notes:

Total Records Reported by this PSAP: 5515
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 5515

Fractile 911 Call Response Time Distribution

Old Saybrook Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	601	93.6%	93.6%	0	0.0%	0.0%	31	4.8%	4.8%	12	52.2%	52.2%
<= 0m 20s	41	6.4%	100.0	0	0.0%	0.0%	26	4.0%	8.9%	1	4.3%	56.5%
<= 0m 30s	0	0.0%	100.0	5	27.8%	27.8%	22	3.4%	12.3%	2	8.7%	65.2%
<= 0m 40s	0	0.0%	100.0	5	27.8%	55.6%	33	5.1%	17.4%	0	0.0%	65.2%
<= 0m 50s	0	0.0%	100.0	6	33.3%	88.9%	20	3.1%	20.5%	0	0.0%	65.2%
<= 1m 0s	0	0.0%	100.0	0	0.0%	88.9%	26	4.0%	24.6%	0	0.0%	65.2%
<= 1m 30s	0	0.0%	100.0	1	5.6%	94.4%	74	11.5%	36.1%	1	4.3%	69.6%
<= 2m 0s	0	0.0%	100.0	1	5.6%	100.0	62	9.6%	45.7%	0	0.0%	69.6%
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	62	9.6%	55.4%	1	4.3%	73.9%
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	60	9.3%	64.7%	0	0.0%	73.9%
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	62	9.6%	74.3%	0	0.0%	73.9%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	40	6.2%	80.6%	0	0.0%	73.9%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	36	5.6%	86.2%	0	0.0%	73.9%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	20	3.1%	89.3%	0	0.0%	73.9%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	31	4.8%	94.1%	0	0.0%	73.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	19	3.0%	97.0%	0	0.0%	73.9%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	1.2%	98.3%	0	0.0%	73.9%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	98.9%	0	0.0%	73.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.6%	99.5%	0	0.0%	73.9%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.7%	0	0.0%	73.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	73.9%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	73.9%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	73.9%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	73.9%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	73.9%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	73.9%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	73.9%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	73.9%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	73.9%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	73.9%
Tot. Counts:	642			18			643			17		

Notes:

Total Records Reported by this PSAP: 698
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 698

Fractile 911 Call Response Time Distribution

Orange Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1320	98.8%	98.8%	0	0.0%	0.0%	57	4.3%	4.3%	43	97.7%	97.7%
<= 0m 20s	15	1.1%	99.9%	53	10.8%	10.8%	148	11.1%	15.3%	1	2.3%	100.0
<= 0m 30s	1	0.1%	100.0	126	25.8%	36.6%	154	11.5%	26.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	123	25.2%	61.8%	204	15.3%	42.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	87	17.8%	79.6%	203	15.2%	57.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	42	8.6%	88.1%	134	10.0%	67.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	43	8.8%	96.9%	245	18.3%	85.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	5	1.0%	98.0%	74	5.5%	91.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	1.0%	99.0%	39	2.9%	94.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.4%	25	1.9%	96.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.4%	15	1.1%	97.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.6%	7	0.5%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	99.8%	8	0.6%	98.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	5	0.4%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	11	0.8%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	5	0.4%	99.9%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,336			489			1,336			44		

Notes:

Total Records Reported by this PSAP: 1479
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 1479

Fractile 911 Call Response Time Distribution

Plainville Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1118	97.3%	97.3%	2	0.5%	0.5%	87	7.6%	7.6%	30	75.0%	75.0%
<= 0m 20s	27	2.3%	99.7%	61	15.9%	16.4%	114	9.9%	17.5%	2	5.0%	80.0%
<= 0m 30s	4	0.3%	100.0	114	29.7%	46.1%	110	9.6%	27.1%	1	2.5%	82.5%
<= 0m 40s	0	0.0%	100.0	78	20.3%	66.4%	96	8.4%	35.4%	0	0.0%	82.5%
<= 0m 50s	0	0.0%	100.0	57	14.8%	81.3%	94	8.2%	43.6%	0	0.0%	82.5%
<= 1m 0s	0	0.0%	100.0	22	5.7%	87.0%	84	7.3%	50.9%	0	0.0%	82.5%
<= 1m 30s	0	0.0%	100.0	38	9.9%	96.9%	162	14.1%	65.0%	0	0.0%	82.5%
<= 2m 0s	0	0.0%	100.0	9	2.3%	99.2%	81	7.0%	72.1%	0	0.0%	82.5%
<= 2m 30s	0	0.0%	100.0	1	0.3%	99.5%	60	5.2%	77.3%	0	0.0%	82.5%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	39	3.4%	80.7%	0	0.0%	82.5%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	40	3.5%	84.2%	0	0.0%	82.5%
<= 4m 0s	0	0.0%	100.0	1	0.3%	99.7%	54	4.7%	88.9%	0	0.0%	82.5%
<= 4m 30s	0	0.0%	100.0	1	0.3%	100.0	54	4.7%	93.6%	0	0.0%	82.5%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	20	1.7%	95.3%	0	0.0%	82.5%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	1.6%	96.9%	1	2.5%	85.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.4%	98.3%	0	0.0%	85.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.7%	0	0.0%	85.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	98.9%	0	0.0%	85.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.0%	0	0.0%	85.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.0%	2	5.0%	90.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	90.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.1%	0	0.0%	90.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.3%	0	0.0%	90.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.3%	0	0.0%	90.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	90.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	90.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.4%	0	0.0%	90.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	90.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%	0	0.0%	90.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	100.0	4	10.0%	100.0
Tot. Counts:	1,149			384			1,149			40		

Notes:

Total Records Reported by this PSAP: 1457
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1457

Fractile 911 Call Response Time Distribution

Plymouth Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	790	98.9%	98.9%	0	0.0%	0.0%	50	6.3%	6.3%	12	92.3%	92.3%
<= 0m 20s	9	1.1%	100.0	29	25.0%	25.0%	65	8.1%	14.4%	1	7.7%	100.0
<= 0m 30s	0	0.0%	100.0	43	37.1%	62.1%	88	11.0%	25.4%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	25	21.6%	83.6%	81	10.1%	35.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	10	8.6%	92.2%	64	8.0%	43.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	2.6%	94.8%	48	6.0%	49.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	3.4%	98.3%	123	15.4%	65.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.9%	99.1%	60	7.5%	72.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.1%	42	5.3%	77.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.1%	33	4.1%	81.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.9%	100.0	41	5.1%	87.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	31	3.9%	90.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	21	2.6%	93.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	2.0%	95.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	2.3%	97.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	9	1.1%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	799			116			799			13		

Notes:

Total Records Reported by this PSAP: 883
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 883

Fractile 911 Call Response Time Distribution

Putnam Police & Fire Communications Center

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	471	96.1%	96.1%	0	0.0%	0.0%	72	14.7%	14.7%	23	76.7%	76.7%
<= 0m 20s	17	3.5%	99.6%	1	3.4%	3.4%	50	10.2%	24.8%	1	3.3%	80.0%
<= 0m 30s	2	0.4%	100.0	12	41.4%	44.8%	47	9.6%	34.4%	5	16.7%	96.7%
<= 0m 40s	0	0.0%	100.0	4	13.8%	58.6%	65	13.2%	47.7%	0	0.0%	96.7%
<= 0m 50s	0	0.0%	100.0	7	24.1%	82.8%	58	11.8%	59.5%	0	0.0%	96.7%
<= 1m 0s	0	0.0%	100.0	2	6.9%	89.7%	41	8.4%	67.8%	0	0.0%	96.7%
<= 1m 30s	0	0.0%	100.0	3	10.3%	100.0	78	15.9%	83.7%	0	0.0%	96.7%
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	29	5.9%	89.6%	1	3.3%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	21	4.3%	93.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.2%	95.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	95.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	95.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	96.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.8%	97.4%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.6%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	490			29			491			30		

Notes:

Total Records Reported by this PSAP: 613
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 613

Fractile 911 Call Response Time Distribution

Quinebaug Valley Emergency Communications

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7790	99.4%	99.4%	3	0.1%	0.1%	969	12.4%	12.4%	216	94.7%	94.7%
<= 0m 20s	36	0.5%	99.9%	369	13.2%	13.3%	1139	14.5%	26.9%	3	1.3%	96.1%
<= 0m 30s	6	0.1%	100.0	965	34.5%	47.7%	889	11.3%	38.3%	3	1.3%	97.4%
<= 0m 40s	0	0.0%	100.0	771	27.5%	75.3%	1355	17.3%	55.6%	0	0.0%	97.4%
<= 0m 50s	0	0.0%	100.0	352	12.6%	87.8%	1015	13.0%	68.5%	0	0.0%	97.4%
<= 1m 0s	1	0.0%	100.0	142	5.1%	92.9%	666	8.5%	77.0%	0	0.0%	97.4%
<= 1m 30s	0	0.0%	100.0	140	5.0%	97.9%	1000	12.8%	89.8%	0	0.0%	97.4%
<= 2m 0s	0	0.0%	100.0	33	1.2%	99.1%	390	5.0%	94.8%	1	0.4%	97.8%
<= 2m 30s	0	0.0%	100.0	12	0.4%	99.5%	166	2.1%	96.9%	0	0.0%	97.8%
<= 3m 0s	1	0.0%	100.0	2	0.1%	99.6%	83	1.1%	97.9%	1	0.4%	98.2%
<= 3m 30s	0	0.0%	100.0	4	0.1%	99.7%	35	0.4%	98.4%	0	0.0%	98.2%
<= 4m 0s	0	0.0%	100.0	4	0.1%	99.9%	26	0.3%	98.7%	0	0.0%	98.2%
<= 4m 30s	0	0.0%	100.0	1	0.0%	99.9%	11	0.1%	98.9%	0	0.0%	98.2%
<= 5m 0s	0	0.0%	100.0	1	0.0%	99.9%	8	0.1%	99.0%	0	0.0%	98.2%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.9%	20	0.3%	99.2%	0	0.0%	98.2%
<= 7m 0s	0	0.0%	100.0	1	0.0%	100.0	10	0.1%	99.3%	0	0.0%	98.2%
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	15	0.2%	99.5%	0	0.0%	98.2%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	98.2%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.1%	99.7%	1	0.4%	98.7%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	1	0.4%	99.1%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	99.1%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	99.1%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.1%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.1%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	99.1%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.1%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.1%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.1%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.1%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	2	0.9%	100.0
Tot. Counts:	7,834			2,801			7,834			228		

Notes:

Total Records Reported by this PSAP: 8844
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 8844

Fractile 911 Call Response Time Distribution

Redding Emergency Comm. Center

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	416	93.3%	93.3%	0	0.0%	0.0%	28	6.3%	6.3%	17	89.5%	89.5%
<= 0m 20s	30	6.7%	100.0	6	13.6%	13.6%	34	7.6%	13.9%	1	5.3%	94.7%
<= 0m 30s	0	0.0%	100.0	12	27.3%	40.9%	35	7.8%	21.7%	1	5.3%	100.0
<= 0m 40s	0	0.0%	100.0	8	18.2%	59.1%	70	15.7%	37.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	11.4%	70.5%	40	9.0%	46.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	9.1%	79.5%	50	11.2%	57.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	13.6%	93.2%	102	22.9%	80.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	6.8%	100.0	51	11.4%	91.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	20	4.5%	96.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	6	1.3%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.7%	98.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	100.0	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	446			44			446			19		

Notes:

Total Records Reported by this PSAP: 494
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 494

Fractile 911 Call Response Time Distribution

Ridgefield Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1201	98.9%	98.9%	12	2.4%	2.4%	121	10.0%	10.0%	48	94.1%	94.1%
<= 0m 20s	9	0.7%	99.7%	224	44.4%	46.8%	167	13.8%	23.7%	0	0.0%	94.1%
<= 0m 30s	4	0.3%	100.0	154	30.6%	77.4%	174	14.3%	38.1%	3	5.9%	100.0
<= 0m 40s	0	0.0%	100.0	57	11.3%	88.7%	199	16.4%	54.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	4.6%	93.3%	115	9.5%	63.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	11	2.2%	95.4%	97	8.0%	71.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	12	2.4%	97.8%	180	14.8%	86.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	1.2%	99.0%	71	5.8%	92.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.2%	99.2%	31	2.6%	95.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.6%	12	1.0%	96.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.6%	10	0.8%	97.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.2%	99.8%	5	0.4%	97.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	10	0.8%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	8	0.7%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	4	0.3%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.2%	100.0	2	0.2%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,214			504			1,214			51		

Notes:

Total Records Reported by this PSAP: 1429
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1429

Fractile 911 Call Response Time Distribution

Rocky Hill Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1466	98.0%	98.0%	0	0.0%	0.0%	133	8.9%	8.9%	38	92.7%	92.7%
<= 0m 20s	27	1.8%	99.8%	38	23.0%	23.0%	162	10.8%	19.7%	1	2.4%	95.1%
<= 0m 30s	3	0.2%	100.0	60	36.4%	59.4%	191	12.8%	32.5%	2	4.9%	100.0
<= 0m 40s	0	0.0%	100.0	38	23.0%	82.4%	184	12.3%	44.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	7.9%	90.3%	147	9.8%	54.6%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	4.8%	95.2%	133	8.9%	63.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	3.0%	98.2%	275	18.4%	81.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.2%	99.4%	140	9.4%	91.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	50	3.3%	94.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	100.0	18	1.2%	95.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	96.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.9%	97.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.1%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.5%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,496			165			1,496			41		

Notes:

Total Records Reported by this PSAP: 1673
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 1673

Fractile 911 Call Response Time Distribution

Seymour Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	747	98.5%	98.5%	0	0.0%	0.0%	25	3.3%	3.3%	14	87.5%	87.5%
<= 0m 20s	9	1.2%	99.7%	68	20.4%	20.4%	54	7.1%	10.4%	0	0.0%	87.5%
<= 0m 30s	1	0.1%	99.9%	133	39.8%	60.2%	66	8.7%	19.1%	2	12.5%	100.0
<= 0m 40s	0	0.0%	99.9%	74	22.2%	82.3%	74	9.8%	28.9%	0	0.0%	100.0
<= 0m 50s	0	0.0%	99.9%	31	9.3%	91.6%	84	11.1%	40.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	99.9%	8	2.4%	94.0%	75	9.9%	49.9%	0	0.0%	100.0
<= 1m 30s	1	0.1%	100.0	11	3.3%	97.3%	173	22.8%	72.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	2.4%	99.7%	80	10.6%	83.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.3%	100.0	58	7.7%	90.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	19	2.5%	93.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	22	2.9%	96.3%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.9%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.7%	97.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.9%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	758			334			758			16		

Notes:

Total Records Reported by this PSAP: 819
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 819

Fractile 911 Call Response Time Distribution

Shelton Police Department

For Date Range From 1/1/2012 To 3/22/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2195	98.6%	98.6%	62	6.6%	6.6%	135	6.1%	6.1%	49	76.6%	76.6%
<= 0m 20s	25	1.1%	99.7%	468	49.7%	56.3%	288	12.9%	19.0%	0	0.0%	76.6%
<= 0m 30s	6	0.3%	100.0	235	24.9%	81.2%	438	19.7%	38.7%	0	0.0%	76.6%
<= 0m 40s	0	0.0%	100.0	97	10.3%	91.5%	383	17.2%	55.9%	0	0.0%	76.6%
<= 0m 50s	0	0.0%	100.0	35	3.7%	95.2%	244	11.0%	66.8%	0	0.0%	76.6%
<= 1m 0s	0	0.0%	100.0	14	1.5%	96.7%	160	7.2%	74.0%	0	0.0%	76.6%
<= 1m 30s	0	0.0%	100.0	24	2.5%	99.3%	306	13.7%	87.7%	0	0.0%	76.6%
<= 2m 0s	0	0.0%	100.0	2	0.2%	99.5%	109	4.9%	92.6%	0	0.0%	76.6%
<= 2m 30s	0	0.0%	100.0	3	0.3%	99.8%	68	3.1%	95.7%	1	1.6%	78.1%
<= 3m 0s	1	0.0%	100.0	0	0.0%	99.8%	24	1.1%	96.8%	0	0.0%	78.1%
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.8%	17	0.8%	97.5%	1	1.6%	79.7%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	12	0.5%	98.1%	0	0.0%	79.7%
<= 4m 30s	0	0.0%	100.0	1	0.1%	99.9%	7	0.3%	98.4%	0	0.0%	79.7%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.9%	5	0.2%	98.6%	0	0.0%	79.7%
<= 6m 0s	0	0.0%	100.0	1	0.1%	100.0	13	0.6%	99.2%	0	0.0%	79.7%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.4%	0	0.0%	79.7%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	79.7%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	1	1.6%	81.3%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	81.3%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	81.3%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	1	1.6%	82.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	82.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	82.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	11	17.2%	100.0
Tot. Counts:	2,227			942			2,227			64		

Notes:

Total Records Reported by this PSAP: 2485
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2485

Fractile 911 Call Response Time Distribution

Simsbury Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1196	98.0%	98.0%	0	0.0%	0.0%	263	21.6%	21.6%	61	95.3%	95.3%
<= 0m 20s	22	1.8%	99.8%	2	8.0%	8.0%	91	7.5%	29.0%	1	1.6%	96.9%
<= 0m 30s	2	0.2%	100.0	3	12.0%	20.0%	97	8.0%	37.0%	2	3.1%	100.0
<= 0m 40s	0	0.0%	100.0	6	24.0%	44.0%	94	7.7%	44.7%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	24.0%	68.0%	66	5.4%	50.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	4.0%	72.0%	52	4.3%	54.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	20.0%	92.0%	154	12.6%	67.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	92.0%	96	7.9%	74.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	4.0%	96.0%	72	5.9%	80.7%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	96.0%	46	3.8%	84.5%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	96.0%	38	3.1%	87.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	96.0%	29	2.4%	90.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	4.0%	100.0	28	2.3%	92.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	25	2.0%	94.3%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	24	2.0%	96.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.0%	97.3%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	12	1.0%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.3%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,220			25			1,220			64		

Notes:

Total Records Reported by this PSAP: 1420
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1420

Fractile 911 Call Response Time Distribution

South Central Emergency Comm. Ctr.

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1859	98.4%	98.4%	2	1.5%	1.5%	22	1.2%	1.2%	8	42.1%	42.1%
<= 0m 20s	27	1.4%	99.8%	14	10.2%	11.7%	34	1.8%	3.0%	0	0.0%	42.1%
<= 0m 30s	1	0.1%	99.9%	27	19.7%	31.4%	50	2.6%	5.6%	0	0.0%	42.1%
<= 0m 40s	0	0.0%	99.9%	31	22.6%	54.0%	74	3.9%	9.5%	0	0.0%	42.1%
<= 0m 50s	0	0.0%	99.9%	22	16.1%	70.1%	101	5.3%	14.9%	0	0.0%	42.1%
<= 1m 0s	0	0.0%	99.9%	21	15.3%	85.4%	198	10.5%	25.3%	0	0.0%	42.1%
<= 1m 30s	0	0.0%	99.9%	16	11.7%	97.1%	680	36.0%	61.3%	1	5.3%	47.4%
<= 2m 0s	0	0.0%	99.9%	3	2.2%	99.3%	399	21.1%	82.4%	0	0.0%	47.4%
<= 2m 30s	0	0.0%	99.9%	1	0.7%	100.0	166	8.8%	91.2%	0	0.0%	47.4%
<= 3m 0s	0	0.0%	99.9%	0	0.0%	100.0	64	3.4%	94.6%	0	0.0%	47.4%
<= 3m 30s	0	0.0%	99.9%	0	0.0%	100.0	32	1.7%	96.3%	0	0.0%	47.4%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	100.0	11	0.6%	96.9%	0	0.0%	47.4%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	100.0	10	0.5%	97.4%	0	0.0%	47.4%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	100.0	6	0.3%	97.7%	0	0.0%	47.4%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	10	0.5%	98.3%	0	0.0%	47.4%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	6	0.3%	98.6%	0	0.0%	47.4%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	4	0.2%	98.8%	0	0.0%	47.4%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	7	0.4%	99.2%	0	0.0%	47.4%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	5	0.3%	99.4%	0	0.0%	47.4%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.1%	99.5%	0	0.0%	47.4%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.2%	99.7%	0	0.0%	47.4%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	47.4%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	47.4%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	47.4%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	47.4%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	47.4%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	47.4%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	47.4%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	47.4%
>= 20m 0s	2	0.1%	100.0	0	0.0%	100.0	3	0.2%	100.0	10	52.6%	100.0
Tot. Counts:	1,889			137			1,890			19		

Notes:

Total Records Reported by this PSAP: 1936
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1936

Fractile 911 Call Response Time Distribution

South Windsor Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1497	99.1%	99.1%	0	0.0%	0.0%	108	7.2%	7.2%	51	100.0%	100.0
<= 0m 20s	11	0.7%	99.9%	53	28.0%	28.0%	154	10.2%	17.4%	0	0.0%	100.0
<= 0m 30s	2	0.1%	100.0	73	38.6%	66.7%	154	10.2%	27.5%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	35	18.5%	85.2%	191	12.6%	40.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	14	7.4%	92.6%	151	10.0%	50.2%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	3.7%	96.3%	122	8.1%	58.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	2.1%	98.4%	217	14.4%	72.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.1%	99.5%	118	7.8%	80.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	75	5.0%	85.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.5%	100.0	41	2.7%	88.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	19	1.3%	89.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	32	2.1%	91.5%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	92.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.9%	93.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	29	1.9%	95.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	29	1.9%	97.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.9%	97.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.7%	98.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.1%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,510			189			1,510			51		

Notes:

Total Records Reported by this PSAP: 1691
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1691

Fractile 911 Call Response Time Distribution

Southbury Public Safety

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1205	91.5%	91.5%	0	0.0%	0.0%	108	8.2%	8.2%	30	69.8%	69.8%
<= 0m 20s	98	7.4%	98.9%	3	9.7%	9.7%	109	8.3%	16.5%	4	9.3%	79.1%
<= 0m 30s	11	0.8%	99.8%	8	25.8%	35.5%	73	5.5%	22.0%	8	18.6%	97.7%
<= 0m 40s	1	0.1%	99.8%	8	25.8%	61.3%	114	8.7%	30.7%	0	0.0%	97.7%
<= 0m 50s	0	0.0%	99.8%	1	3.2%	64.5%	123	9.3%	40.0%	1	2.3%	100.0
<= 1m 0s	0	0.0%	99.8%	3	9.7%	74.2%	129	9.8%	49.8%	0	0.0%	100.0
<= 1m 30s	2	0.2%	100.0	6	19.4%	93.5%	365	27.7%	77.5%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	3.2%	96.8%	170	12.9%	90.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	96.8%	64	4.9%	95.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	3.2%	100.0	23	1.7%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	0.8%	97.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	98.3%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	6	0.5%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	98.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.2%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,317			31			1,317			43		

Notes:

Total Records Reported by this PSAP: 1414
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1414

Fractile 911 Call Response Time Distribution

Southington Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2510	99.6%	99.6%	0	0.0%	0.0%	169	6.7%	6.7%	53	89.8%	89.8%
<= 0m 20s	7	0.3%	99.8%	27	9.2%	9.2%	230	9.1%	15.8%	2	3.4%	93.2%
<= 0m 30s	4	0.2%	100.0	127	43.2%	52.4%	230	9.1%	25.0%	2	3.4%	96.6%
<= 0m 40s	0	0.0%	100.0	84	28.6%	81.0%	290	11.5%	36.5%	0	0.0%	96.6%
<= 0m 50s	0	0.0%	100.0	24	8.2%	89.1%	273	10.8%	47.3%	0	0.0%	96.6%
<= 1m 0s	0	0.0%	100.0	12	4.1%	93.2%	202	8.0%	55.3%	0	0.0%	96.6%
<= 1m 30s	0	0.0%	100.0	14	4.8%	98.0%	398	15.8%	71.1%	0	0.0%	96.6%
<= 2m 0s	0	0.0%	100.0	4	1.4%	99.3%	225	8.9%	80.0%	0	0.0%	96.6%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.3%	122	4.8%	84.8%	0	0.0%	96.6%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	90	3.6%	88.4%	0	0.0%	96.6%
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.7%	68	2.7%	91.1%	0	0.0%	96.6%
<= 4m 0s	0	0.0%	100.0	1	0.3%	100.0	48	1.9%	93.0%	0	0.0%	96.6%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	35	1.4%	94.4%	0	0.0%	96.6%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	30	1.2%	95.6%	0	0.0%	96.6%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	40	1.6%	97.2%	2	3.4%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.8%	98.0%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.9%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.5%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.4%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,521			294			2,521			59		

Notes:

Total Records Reported by this PSAP: 2739
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2739

Fractile 911 Call Response Time Distribution

Stamford Emergency Communications

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	9746	93.6%	93.6%	0	0.0%	0.0%	2176	20.9%	20.9%	728	75.3%	75.3%
<= 0m 20s	504	4.8%	98.4%	110	31.3%	31.3%	1268	12.2%	33.1%	43	4.4%	79.7%
<= 0m 30s	143	1.4%	99.8%	109	31.0%	62.2%	843	8.1%	41.2%	172	17.8%	97.5%
<= 0m 40s	7	0.1%	99.9%	60	17.0%	79.3%	969	9.3%	50.5%	3	0.3%	97.8%
<= 0m 50s	2	0.0%	99.9%	24	6.8%	86.1%	798	7.7%	58.1%	0	0.0%	97.8%
<= 1m 0s	4	0.0%	99.9%	11	3.1%	89.2%	742	7.1%	65.3%	1	0.1%	97.9%
<= 1m 30s	6	0.1%	100.0	21	6.0%	95.2%	1538	14.8%	80.0%	1	0.1%	98.0%
<= 2m 0s	1	0.0%	100.0	5	1.4%	96.6%	794	7.6%	87.7%	2	0.2%	98.2%
<= 2m 30s	0	0.0%	100.0	4	1.1%	97.7%	473	4.5%	92.2%	0	0.0%	98.2%
<= 3m 0s	0	0.0%	100.0	2	0.6%	98.3%	245	2.4%	94.5%	0	0.0%	98.2%
<= 3m 30s	0	0.0%	100.0	1	0.3%	98.6%	152	1.5%	96.0%	1	0.1%	98.3%
<= 4m 0s	0	0.0%	100.0	1	0.3%	98.9%	115	1.1%	97.1%	0	0.0%	98.3%
<= 4m 30s	0	0.0%	100.0	2	0.6%	99.4%	60	0.6%	97.7%	0	0.0%	98.3%
<= 5m 0s	0	0.0%	100.0	1	0.3%	99.7%	57	0.5%	98.2%	0	0.0%	98.3%
<= 6m 0s	0	0.0%	100.0	1	0.3%	100.0	71	0.7%	98.9%	1	0.1%	98.4%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	33	0.3%	99.2%	1	0.1%	98.6%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	24	0.2%	99.5%	0	0.0%	98.6%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.2%	99.6%	0	0.0%	98.6%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.1%	99.7%	0	0.0%	98.6%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.0%	99.8%	0	0.0%	98.6%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.8%	0	0.0%	98.6%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	1	0.1%	98.7%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	1	0.1%	98.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.9%	0	0.0%	98.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	98.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	98.8%
>= 20m 0s	1	0.0%	100.0	0	0.0%	100.0	6	0.1%	100.0	12	1.2%	100.0
Tot. Counts:	10,414			352			10,414			967		

Notes:

Total Records Reported by this PSAP: 14666
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 14666

Fractile 911 Call Response Time Distribution

Stonington Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1145	99.2%	99.2%	0	0.0%	0.0%	84	7.3%	7.3%	37	100.0%	100.0
<= 0m 20s	9	0.8%	100.0	45	26.2%	26.2%	113	9.8%	17.1%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	70	40.7%	66.9%	115	10.0%	27.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	29	16.9%	83.7%	159	13.8%	40.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	7.6%	91.3%	107	9.3%	50.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	2.3%	93.6%	116	10.1%	60.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	4.7%	98.3%	180	15.6%	75.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.6%	98.8%	72	6.2%	82.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.6%	99.4%	44	3.8%	85.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.6%	100.0	33	2.9%	88.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	18	1.6%	90.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.8%	91.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	20	1.7%	92.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.4%	94.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	27	2.3%	96.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	97.1%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.1%	98.3%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.6%	98.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.2%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,154			172			1,154			37		

Notes:

Total Records Reported by this PSAP: 1331
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1331

Fractile 911 Call Response Time Distribution

Stratford Emergency Communications Ctr.

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4533	99.3%	99.3%	0	0.0%	0.0%	643	14.1%	14.1%	143	97.9%	97.9%
<= 0m 20s	28	0.6%	99.9%	162	33.6%	33.6%	471	10.3%	24.4%	2	1.4%	99.3%
<= 0m 30s	3	0.1%	100.0	199	41.3%	74.9%	431	9.4%	33.9%	1	0.7%	100.0
<= 0m 40s	0	0.0%	100.0	78	16.2%	91.1%	518	11.3%	45.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	21	4.4%	95.4%	352	7.7%	52.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	7	1.5%	96.9%	350	7.7%	60.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	2.7%	99.6%	812	17.8%	78.4%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	1	0.2%	99.8%	441	9.7%	88.0%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	210	4.6%	92.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	122	2.7%	95.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	71	1.6%	96.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	41	0.9%	97.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	20	0.4%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	16	0.4%	98.6%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	21	0.5%	99.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.5%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.2%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	4,564			482			4,564			146		

Notes:

Total Records Reported by this PSAP: 5204
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 5204

Fractile 911 Call Response Time Distribution

Suffield Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	730	93.8%	93.8%	0	0.0%	0.0%	59	7.6%	7.6%	33	89.2%	89.2%
<= 0m 20s	41	5.3%	99.1%	49	36.0%	36.0%	71	9.1%	16.7%	1	2.7%	91.9%
<= 0m 30s	7	0.9%	100.0	48	35.3%	71.3%	137	17.6%	34.3%	3	8.1%	100.0
<= 0m 40s	0	0.0%	100.0	17	12.5%	83.8%	150	19.3%	53.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	9	6.6%	90.4%	102	13.1%	66.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	4	2.9%	93.4%	70	9.0%	75.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	3.7%	97.1%	117	15.0%	90.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.5%	98.5%	28	3.6%	94.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.7%	99.3%	19	2.4%	96.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.3%	8	1.0%	97.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	2	0.3%	98.1%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	1	0.1%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.7%	100.0	0	0.0%	98.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	778			136			778			37		

Notes:

Total Records Reported by this PSAP: 884
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 884

Fractile 911 Call Response Time Distribution

Thomaston Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	370	96.1%	96.1%	0	0.0%	0.0%	14	3.6%	3.6%	3	75.0%	75.0%
<= 0m 20s	14	3.6%	99.7%	1	2.3%	2.3%	22	5.7%	9.4%	1	25.0%	100.0
<= 0m 30s	1	0.3%	100.0	12	27.9%	30.2%	37	9.6%	19.0%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	14	32.6%	62.8%	38	9.9%	28.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	6	14.0%	76.7%	46	11.9%	40.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	1	2.3%	79.1%	40	10.4%	51.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	14.0%	93.0%	76	19.7%	70.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	7.0%	100.0	41	10.6%	81.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	18	4.7%	86.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	12	3.1%	89.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	11	2.9%	92.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	1.8%	94.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	11	2.9%	96.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	1.0%	97.9%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	98.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.0%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	99.2%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.5%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.3%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	385			43			385			4		

Notes:

Total Records Reported by this PSAP: 407
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 407

Fractile 911 Call Response Time Distribution

Tolland County Mutual Aid Dispatch Center

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	7482	98.4%	98.4%	21	0.7%	0.7%	637	8.4%	8.4%	196	93.8%	93.8%
<= 0m 20s	112	1.5%	99.9%	1033	34.0%	34.6%	834	11.0%	19.3%	3	1.4%	95.2%
<= 0m 30s	10	0.1%	100.0	1101	36.2%	70.8%	1403	18.5%	37.8%	8	3.8%	99.0%
<= 0m 40s	0	0.0%	100.0	507	16.7%	87.5%	1543	20.3%	58.1%	0	0.0%	99.0%
<= 0m 50s	0	0.0%	100.0	162	5.3%	92.8%	985	13.0%	71.0%	0	0.0%	99.0%
<= 1m 0s	0	0.0%	100.0	94	3.1%	95.9%	633	8.3%	79.4%	0	0.0%	99.0%
<= 1m 30s	0	0.0%	100.0	87	2.9%	98.8%	936	12.3%	91.7%	0	0.0%	99.0%
<= 2m 0s	0	0.0%	100.0	22	0.7%	99.5%	288	3.8%	95.5%	0	0.0%	99.0%
<= 2m 30s	0	0.0%	100.0	7	0.2%	99.7%	110	1.4%	96.9%	0	0.0%	99.0%
<= 3m 0s	0	0.0%	100.0	3	0.1%	99.8%	77	1.0%	97.9%	0	0.0%	99.0%
<= 3m 30s	0	0.0%	100.0	1	0.0%	99.9%	38	0.5%	98.4%	0	0.0%	99.0%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.9%	30	0.4%	98.8%	0	0.0%	99.0%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.9%	17	0.2%	99.0%	0	0.0%	99.0%
<= 5m 0s	0	0.0%	100.0	1	0.0%	99.9%	19	0.2%	99.3%	0	0.0%	99.0%
<= 6m 0s	0	0.0%	100.0	2	0.1%	100.0	15	0.2%	99.5%	0	0.0%	99.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.1%	99.6%	0	0.0%	99.0%
<= 8m 0s	0	0.0%	100.0	1	0.0%	100.0	9	0.1%	99.7%	0	0.0%	99.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	99.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.0%	99.9%	0	0.0%	99.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.9%	0	0.0%	99.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	99.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	99.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.5%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	1	0.5%	100.0
Tot. Counts:	7,604			3,042			7,604			209		

Notes:

Total Records Reported by this PSAP: 8369
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 8369

Fractile 911 Call Response Time Distribution

Trumbull Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2069	99.4%	99.4%	0	0.0%	0.0%	105	4.9%	4.9%	73	100.0%	100.0
<= 0m 20s	12	0.6%	100.0	9	6.1%	6.1%	158	7.3%	12.2%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	43	29.1%	35.1%	142	6.6%	18.8%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	50	33.8%	68.9%	167	7.7%	26.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	21	14.2%	83.1%	156	7.2%	33.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	8	5.4%	88.5%	121	5.6%	39.4%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	7.4%	95.9%	426	19.7%	59.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.4%	97.3%	377	17.5%	76.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.4%	98.6%	250	11.6%	88.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.7%	99.3%	116	5.4%	93.6%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	56	2.6%	96.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.3%	23	1.1%	97.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.3%	12	0.6%	97.8%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.3%	8	0.4%	98.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.7%	100.0	12	0.6%	98.7%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,081			148			2,157			73		

Notes:

Total Records Reported by this PSAP: 2379
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2379

Fractile 911 Call Response Time Distribution

UCONN Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1665	99.2%	99.2%	0	0.0%	0.0%	368	21.9%	21.9%	27	96.4%	96.4%
<= 0m 20s	12	0.7%	99.9%	20	11.9%	11.9%	506	30.2%	52.1%	1	3.6%	100.0
<= 0m 30s	1	0.1%	100.0	58	34.5%	46.4%	198	11.8%	63.9%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	38	22.6%	69.0%	153	9.1%	73.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	20	11.9%	81.0%	92	5.5%	78.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	13	7.7%	88.7%	62	3.7%	82.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	5.4%	94.0%	97	5.8%	88.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	6	3.6%	97.6%	56	3.3%	91.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	1.2%	98.8%	32	1.9%	93.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.8%	19	1.1%	94.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	1.2%	100.0	22	1.3%	95.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	21	1.3%	96.9%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	12	0.7%	97.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.6%	98.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.7%	98.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	99.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,678			168			1,678			28		

Notes:

Total Records Reported by this PSAP: 1825
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1825

Fractile 911 Call Response Time Distribution

Valley Shore Emergency Communications, Inc.

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5564	98.6%	98.6%	15	0.5%	0.5%	424	7.5%	7.5%	138	91.4%	91.4%
<= 0m 20s	68	1.2%	99.8%	603	18.5%	18.9%	447	7.9%	15.4%	5	3.3%	94.7%
<= 0m 30s	12	0.2%	100.0	1359	41.6%	60.5%	738	13.1%	28.5%	8	5.3%	100.0
<= 0m 40s	0	0.0%	100.0	781	23.9%	84.4%	1185	21.0%	49.5%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	257	7.9%	92.3%	799	14.2%	63.7%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	133	4.1%	96.3%	504	8.9%	72.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	91	2.8%	99.1%	814	14.4%	87.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	21	0.6%	99.8%	334	5.9%	92.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	6	0.2%	99.9%	164	2.9%	95.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.1%	100.0	90	1.6%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	55	1.0%	98.4%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	22	0.4%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.2%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.1%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	17	0.3%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	5,644			3,268			5,644			151		

Notes:

Total Records Reported by this PSAP: 6294
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 6294

Fractile 911 Call Response Time Distribution

Vernon Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2349	98.4%	98.4%	4	0.5%	0.5%	246	10.3%	10.3%	64	92.8%	92.8%
<= 0m 20s	32	1.3%	99.8%	195	23.2%	23.7%	262	11.0%	21.3%	3	4.3%	97.1%
<= 0m 30s	5	0.2%	100.0	278	33.1%	56.9%	336	14.1%	35.4%	2	2.9%	100.0
<= 0m 40s	0	0.0%	100.0	188	22.4%	79.3%	359	15.0%	50.4%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	86	10.3%	89.5%	276	11.6%	62.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	43	5.1%	94.6%	197	8.3%	70.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	29	3.5%	98.1%	381	16.0%	86.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	10	1.2%	99.3%	151	6.3%	92.5%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.1%	99.4%	74	3.1%	95.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	3	0.4%	99.8%	34	1.4%	97.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	2	0.2%	100.0	16	0.7%	97.7%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.1%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.7%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	12	0.5%	99.2%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.4%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.7%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.7%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,386			839			2,386			69		

Notes:

Total Records Reported by this PSAP: 2664
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2664

Fractile 911 Call Response Time Distribution

Wallingford Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2627	99.7%	99.7%	0	0.0%	0.0%	198	7.5%	7.5%	50	100.0%	100.0
<= 0m 20s	7	0.3%	100.0	23	19.8%	19.8%	326	12.4%	19.9%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	47	40.5%	60.3%	310	11.8%	31.7%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	18	15.5%	75.9%	331	12.6%	44.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	6.0%	81.9%	286	10.9%	55.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	2.6%	84.5%	239	9.1%	64.2%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	9	7.8%	92.2%	472	17.9%	82.1%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	1.7%	94.0%	259	9.8%	91.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	5	4.3%	98.3%	104	3.9%	95.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.3%	40	1.5%	97.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.3%	21	0.8%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.3%	12	0.5%	98.6%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.3%	8	0.3%	98.9%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.3%	4	0.2%	99.1%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	1	0.9%	99.1%	8	0.3%	99.4%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	1	0.9%	100.0	3	0.1%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	100.0	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,634			116			2,634			50		

Notes:

Total Records Reported by this PSAP: 2914
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2914

Fractile 911 Call Response Time Distribution

Waterbury Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	11921	90.4%	90.5%	2	0.6%	0.6%	744	5.5%	5.5%	563	61.6%	61.6%
<= 0m 20s	1041	7.9%	98.3%	102	29.2%	29.8%	903	6.6%	12.1%	51	5.6%	67.2%
<= 0m 30s	196	1.5%	99.8%	91	26.1%	55.9%	957	7.0%	19.2%	277	30.3%	97.5%
<= 0m 40s	8	0.1%	99.9%	66	18.9%	74.8%	1008	7.4%	26.6%	0	0.0%	97.5%
<= 0m 50s	1	0.0%	99.9%	28	8.0%	82.8%	877	6.5%	33.1%	1	0.1%	97.6%
<= 1m 0s	3	0.0%	99.9%	15	4.3%	87.1%	813	6.0%	39.0%	1	0.1%	97.7%
<= 1m 30s	2	0.0%	99.9%	21	6.0%	93.1%	2104	15.5%	54.5%	1	0.1%	97.8%
<= 2m 0s	1	0.0%	99.9%	9	2.6%	95.7%	1760	13.0%	67.5%	0	0.0%	97.8%
<= 2m 30s	0	0.0%	99.9%	6	1.7%	97.4%	1307	9.6%	77.1%	0	0.0%	97.8%
<= 3m 0s	0	0.0%	99.9%	4	1.1%	98.6%	864	6.4%	83.5%	0	0.0%	97.8%
<= 3m 30s	0	0.0%	99.9%	3	0.9%	99.4%	600	4.4%	87.9%	0	0.0%	97.8%
<= 4m 0s	0	0.0%	99.9%	1	0.3%	99.7%	416	3.1%	91.0%	0	0.0%	97.8%
<= 4m 30s	0	0.0%	99.9%	1	0.3%	100.0	289	2.1%	93.1%	0	0.0%	97.8%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	100.0	222	1.6%	94.7%	0	0.0%	97.8%
<= 6m 0s	0	0.0%	99.9%	0	0.0%	100.0	261	1.9%	96.6%	0	0.0%	97.8%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	100.0	126	0.9%	97.6%	0	0.0%	97.8%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	100.0	100	0.7%	98.3%	0	0.0%	97.8%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	100.0	61	0.4%	98.8%	0	0.0%	97.8%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	100.0	38	0.3%	99.0%	0	0.0%	97.8%
<= 11m 0s	0	0.0%	99.9%	0	0.0%	100.0	38	0.3%	99.3%	0	0.0%	97.8%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	100.0	19	0.1%	99.5%	0	0.0%	97.8%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	100.0	17	0.1%	99.6%	0	0.0%	97.8%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	100.0	11	0.1%	99.7%	0	0.0%	97.8%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	100.0	7	0.1%	99.7%	0	0.0%	97.8%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.0%	99.7%	0	0.0%	97.8%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.0%	99.7%	0	0.0%	97.8%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	100.0	3	0.0%	99.8%	0	0.0%	97.8%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	100.0	2	0.0%	99.8%	0	0.0%	97.8%
<= 20m 0s	0	0.0%	99.9%	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	97.8%
>= 20m 0s	7	0.1%	100.0	0	0.0%	100.0	28	0.2%	100.0	20	2.2%	100.0
Tot. Counts:	13,180			349			13,581			914		

Notes:

Total Records Reported by this PSAP: 15635
 Number of Records not Processed due to Bad 9
 Total Records Analyzed: 15626

Fractile 911 Call Response Time Distribution

Waterford Emergency Communications Center

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2010	99.4%	99.4%	0	0.0%	0.0%	143	7.1%	7.1%	63	96.9%	96.9%
<= 0m 20s	12	0.6%	100.0	128	31.8%	31.8%	166	8.2%	15.3%	1	1.5%	98.5%
<= 0m 30s	1	0.0%	100.0	164	40.8%	72.6%	235	11.6%	26.9%	1	1.5%	100.0
<= 0m 40s	0	0.0%	100.0	64	15.9%	88.6%	290	14.3%	41.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	5.7%	94.3%	235	11.6%	52.8%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	0.7%	95.0%	185	9.1%	62.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	13	3.2%	98.3%	342	16.9%	78.9%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.3%	167	8.3%	87.1%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.7%	99.0%	90	4.4%	91.6%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	1	0.2%	99.3%	46	2.3%	93.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.3%	20	1.0%	94.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	2	0.5%	99.8%	20	1.0%	95.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	1	0.2%	100.0	10	0.5%	96.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	97.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.9%	97.9%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	0.7%	98.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	10	0.5%	99.1%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.4%	99.5%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.2%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,023			402			2,023			65		

Notes:

Total Records Reported by this PSAP: 2264
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2264

Fractile 911 Call Response Time Distribution

Watertown Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1470	99.4%	99.4%	1	0.5%	0.5%	157	10.6%	10.6%	49	98.0%	98.0%
<= 0m 20s	9	0.6%	100.0	44	21.5%	22.0%	151	10.2%	20.8%	0	0.0%	98.0%
<= 0m 30s	0	0.0%	100.0	83	40.5%	62.4%	129	8.7%	29.5%	1	2.0%	100.0
<= 0m 40s	0	0.0%	100.0	47	22.9%	85.4%	169	11.4%	41.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	12	5.9%	91.2%	182	12.3%	53.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	2.4%	93.7%	125	8.5%	61.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	8	3.9%	97.6%	235	15.9%	77.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.5%	99.0%	103	7.0%	84.6%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.0%	55	3.7%	88.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	1.0%	100.0	26	1.8%	90.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	21	1.4%	91.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.6%	93.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	14	0.9%	94.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	95.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	23	1.6%	96.6%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	15	1.0%	97.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	16	1.1%	98.6%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.5%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.3%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.7%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,479			205			1,479			50		

Notes:

Total Records Reported by this PSAP: 1701
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 1701

Fractile 911 Call Response Time Distribution

West Hartford Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	4316	99.2%	99.2%	0	0.0%	0.0%	541	12.4%	12.4%	125	89.9%	89.9%
<= 0m 20s	25	0.6%	99.8%	42	7.2%	7.2%	584	13.4%	25.9%	0	0.0%	89.9%
<= 0m 30s	5	0.1%	99.9%	152	26.1%	33.3%	435	10.0%	35.9%	2	1.4%	91.4%
<= 0m 40s	0	0.0%	99.9%	121	20.8%	54.1%	503	11.6%	47.4%	0	0.0%	91.4%
<= 0m 50s	0	0.0%	99.9%	71	12.2%	66.3%	471	10.8%	58.2%	0	0.0%	91.4%
<= 1m 0s	0	0.0%	99.9%	51	8.8%	75.1%	358	8.2%	66.5%	0	0.0%	91.4%
<= 1m 30s	0	0.0%	99.9%	86	14.8%	89.9%	642	14.8%	81.2%	0	0.0%	91.4%
<= 2m 0s	0	0.0%	99.9%	36	6.2%	96.0%	261	6.0%	87.2%	0	0.0%	91.4%
<= 2m 30s	0	0.0%	99.9%	13	2.2%	98.3%	126	2.9%	90.1%	0	0.0%	91.4%
<= 3m 0s	0	0.0%	99.9%	4	0.7%	99.0%	74	1.7%	91.8%	0	0.0%	91.4%
<= 3m 30s	0	0.0%	99.9%	2	0.3%	99.3%	43	1.0%	92.8%	0	0.0%	91.4%
<= 4m 0s	0	0.0%	99.9%	0	0.0%	99.3%	51	1.2%	94.0%	0	0.0%	91.4%
<= 4m 30s	0	0.0%	99.9%	0	0.0%	99.3%	43	1.0%	95.0%	0	0.0%	91.4%
<= 5m 0s	0	0.0%	99.9%	0	0.0%	99.3%	31	0.7%	95.7%	0	0.0%	91.4%
<= 6m 0s	0	0.0%	99.9%	1	0.2%	99.5%	68	1.6%	97.2%	0	0.0%	91.4%
<= 7m 0s	0	0.0%	99.9%	0	0.0%	99.5%	26	0.6%	97.8%	0	0.0%	91.4%
<= 8m 0s	0	0.0%	99.9%	0	0.0%	99.5%	27	0.6%	98.5%	0	0.0%	91.4%
<= 9m 0s	0	0.0%	99.9%	0	0.0%	99.5%	21	0.5%	98.9%	0	0.0%	91.4%
<= 10m 0s	0	0.0%	99.9%	0	0.0%	99.5%	18	0.4%	99.4%	0	0.0%	91.4%
<= 11m 0s	2	0.0%	99.9%	0	0.0%	99.5%	3	0.1%	99.4%	0	0.0%	91.4%
<= 12m 0s	0	0.0%	99.9%	0	0.0%	99.5%	6	0.1%	99.6%	1	0.7%	92.1%
<= 13m 0s	0	0.0%	99.9%	0	0.0%	99.5%	1	0.0%	99.6%	0	0.0%	92.1%
<= 14m 0s	0	0.0%	99.9%	0	0.0%	99.5%	3	0.1%	99.7%	0	0.0%	92.1%
<= 15m 0s	0	0.0%	99.9%	0	0.0%	99.5%	2	0.0%	99.7%	0	0.0%	92.1%
<= 16m 0s	0	0.0%	99.9%	0	0.0%	99.5%	4	0.1%	99.8%	0	0.0%	92.1%
<= 17m 0s	0	0.0%	99.9%	0	0.0%	99.5%	2	0.0%	99.8%	0	0.0%	92.1%
<= 18m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	92.1%
<= 19m 0s	0	0.0%	99.9%	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	92.1%
<= 20m 0s	3	0.1%	100.0	0	0.0%	99.5%	0	0.0%	99.8%	0	0.0%	92.1%
>= 20m 0s	0	0.0%	100.0	3	0.5%	100.0	7	0.2%	100.0	11	7.9%	100.0
Tot. Counts:	4,351			582			4,351			139		

Notes:

Total Records Reported by this PSAP: 5007
 Number of Records not Processed due to Bad: 0
 Total Records Analyzed: 5007

Fractile 911 Call Response Time Distribution

West Haven E.R.S. 911 Center

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	5879	99.8%	99.8%	28	5.1%	5.1%	653	11.1%	11.1%	182	94.3%	94.3%
<= 0m 20s	14	0.2%	100.0	168	30.8%	36.0%	679	11.5%	22.6%	1	0.5%	94.8%
<= 0m 30s	0	0.0%	100.0	176	32.3%	68.3%	663	11.2%	33.8%	0	0.0%	94.8%
<= 0m 40s	0	0.0%	100.0	87	16.0%	84.2%	740	12.6%	46.4%	0	0.0%	94.8%
<= 0m 50s	0	0.0%	100.0	27	5.0%	89.2%	583	9.9%	56.3%	0	0.0%	94.8%
<= 1m 0s	0	0.0%	100.0	20	3.7%	92.8%	448	7.6%	63.9%	0	0.0%	94.8%
<= 1m 30s	0	0.0%	100.0	20	3.7%	96.5%	970	16.5%	80.4%	0	0.0%	94.8%
<= 2m 0s	0	0.0%	100.0	10	1.8%	98.3%	508	8.6%	89.0%	0	0.0%	94.8%
<= 2m 30s	0	0.0%	100.0	4	0.7%	99.1%	273	4.6%	93.6%	0	0.0%	94.8%
<= 3m 0s	0	0.0%	100.0	2	0.4%	99.4%	138	2.3%	95.9%	0	0.0%	94.8%
<= 3m 30s	0	0.0%	100.0	2	0.4%	99.8%	70	1.2%	97.1%	0	0.0%	94.8%
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.8%	40	0.7%	97.8%	0	0.0%	94.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.8%	30	0.5%	98.3%	0	0.0%	94.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.8%	12	0.2%	98.5%	0	0.0%	94.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.8%	28	0.5%	99.0%	2	1.0%	95.9%
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.8%	16	0.3%	99.3%	1	0.5%	96.4%
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.8%	16	0.3%	99.5%	1	0.5%	96.9%
<= 9m 0s	0	0.0%	100.0	1	0.2%	100.0	7	0.1%	99.7%	0	0.0%	96.9%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	99.7%	1	0.5%	97.4%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.1%	99.8%	1	0.5%	97.9%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.0%	99.8%	2	1.0%	99.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	99.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.9%	1	0.5%	99.5%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	99.5%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	99.5%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.1%	100.0	1	0.5%	100.0
Tot. Counts:	5,893			545			5,894			193		

Notes:

Total Records Reported by this PSAP: 6742
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 6742

Fractile 911 Call Response Time Distribution

Weston Communications

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	492	97.4%	97.4%	0	0.0%	0.0%	44	8.7%	8.7%	20	100.0%	100.0
<= 0m 20s	13	2.6%	100.0	24	34.3%	34.3%	72	14.3%	23.0%	0	0.0%	100.0
<= 0m 30s	0	0.0%	100.0	19	27.1%	61.4%	72	14.3%	37.2%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	12	17.1%	78.6%	85	16.8%	54.1%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	5	7.1%	85.7%	50	9.9%	64.0%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	4.3%	90.0%	40	7.9%	71.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	6	8.6%	98.6%	59	11.7%	83.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	98.6%	36	7.1%	90.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	98.6%	12	2.4%	93.1%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	98.6%	9	1.8%	94.9%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	98.6%	1	0.2%	95.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	98.6%	2	0.4%	95.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	98.6%	4	0.8%	96.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	98.6%	0	0.0%	96.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	98.6%	4	0.8%	97.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	98.6%	1	0.2%	97.2%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	98.6%	8	1.6%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	1	1.4%	100.0	1	0.2%	99.0%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.0%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.2%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.4%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.2%	100.0	0	0.0%	100.0
Tot. Counts:	505			70			505			20		

Notes:

Total Records Reported by this PSAP: 592
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 592

Fractile 911 Call Response Time Distribution

Westport Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1604	98.8%	98.8%	0	0.0%	0.0%	132	8.1%	8.1%	53	86.9%	86.9%
<= 0m 20s	15	0.9%	99.8%	69	22.3%	22.3%	170	10.5%	18.6%	2	3.3%	90.2%
<= 0m 30s	4	0.2%	100.0	120	38.7%	61.0%	191	11.8%	30.4%	1	1.6%	91.8%
<= 0m 40s	0	0.0%	100.0	52	16.8%	77.7%	223	13.7%	44.1%	0	0.0%	91.8%
<= 0m 50s	0	0.0%	100.0	25	8.1%	85.8%	166	10.2%	54.3%	0	0.0%	91.8%
<= 1m 0s	0	0.0%	100.0	16	5.2%	91.0%	150	9.2%	63.6%	0	0.0%	91.8%
<= 1m 30s	0	0.0%	100.0	21	6.8%	97.7%	274	16.9%	80.5%	0	0.0%	91.8%
<= 2m 0s	0	0.0%	100.0	5	1.6%	99.4%	136	8.4%	88.8%	0	0.0%	91.8%
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.4%	59	3.6%	92.5%	0	0.0%	91.8%
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.4%	31	1.9%	94.4%	0	0.0%	91.8%
<= 3m 30s	0	0.0%	100.0	1	0.3%	99.7%	21	1.3%	95.7%	0	0.0%	91.8%
<= 4m 0s	0	0.0%	100.0	1	0.3%	100.0	16	1.0%	96.7%	0	0.0%	91.8%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	18	1.1%	97.8%	0	0.0%	91.8%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.4%	98.2%	0	0.0%	91.8%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	98.5%	0	0.0%	91.8%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.5%	99.0%	0	0.0%	91.8%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.3%	99.3%	0	0.0%	91.8%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.4%	99.7%	0	0.0%	91.8%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.2%	99.9%	0	0.0%	91.8%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.8%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.8%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.8%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.8%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.8%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	91.8%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.8%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.8%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.8%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	91.8%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	5	8.2%	100.0
Tot. Counts:	1,623			310			1,623			61		

Notes:

Total Records Reported by this PSAP: 1865
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1865

Fractile 911 Call Response Time Distribution

Wethersfield Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1986	98.7%	98.7%	1	0.2%	0.2%	206	10.2%	10.2%	58	98.3%	98.3%
<= 0m 20s	22	1.1%	99.8%	87	15.5%	15.7%	242	12.0%	22.3%	0	0.0%	98.3%
<= 0m 30s	3	0.1%	100.0	143	25.5%	41.3%	317	15.8%	38.0%	1	1.7%	100.0
<= 0m 40s	1	0.0%	100.0	131	23.4%	64.6%	306	15.2%	53.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	78	13.9%	78.6%	225	11.2%	64.4%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	45	8.0%	86.6%	172	8.5%	73.0%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	56	10.0%	96.6%	307	15.3%	88.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	14	2.5%	99.1%	123	6.1%	94.3%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	3	0.5%	99.6%	41	2.0%	96.4%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	100.0	18	0.9%	97.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	18	0.9%	98.2%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	98.8%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.1%	99.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.2%	99.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.5%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	99.8%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,012			560			2,012			59		

Notes:

Total Records Reported by this PSAP: 2304
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2304

Fractile 911 Call Response Time Distribution

Willimantic Switchboard Fire Chiefs Assoc.

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	3058	99.6%	99.6%	1	0.2%	0.2%	471	15.3%	15.3%	123	100.0%	100.0
<= 0m 20s	9	0.3%	99.9%	75	16.6%	16.8%	367	12.0%	27.3%	0	0.0%	100.0
<= 0m 30s	2	0.1%	100.0	184	40.7%	57.5%	408	13.3%	40.6%	0	0.0%	100.0
<= 0m 40s	0	0.0%	100.0	86	19.0%	76.5%	430	14.0%	54.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	44	9.7%	86.3%	317	10.3%	64.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	17	3.8%	90.0%	270	8.8%	73.7%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	31	6.9%	96.9%	426	13.9%	87.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	8	1.8%	98.7%	163	5.3%	92.9%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	4	0.9%	99.6%	70	2.3%	95.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	2	0.4%	100.0	38	1.2%	96.4%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	31	1.0%	97.5%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	18	0.6%	98.0%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	19	0.6%	98.7%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.3%	99.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	11	0.4%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.6%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.3%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	3,069			452			3,069			123		

Notes:

Total Records Reported by this PSAP: 3622
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 3622

Fractile 911 Call Response Time Distribution

Wilton Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1062	98.8%	98.8%	0	0.0%	0.0%	106	9.9%	9.9%	48	98.0%	98.0%
<= 0m 20s	12	1.1%	99.9%	19	18.8%	18.8%	148	13.8%	23.6%	0	0.0%	98.0%
<= 0m 30s	1	0.1%	100.0	42	41.6%	60.4%	120	11.2%	34.8%	1	2.0%	100.0
<= 0m 40s	0	0.0%	100.0	18	17.8%	78.2%	153	14.2%	49.0%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	7	6.9%	85.1%	108	10.0%	59.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	5	5.0%	90.1%	92	8.6%	67.6%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	5	5.0%	95.0%	151	14.0%	81.7%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	2	2.0%	97.0%	70	6.5%	88.2%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	2	2.0%	99.0%	29	2.7%	90.9%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.0%	26	2.4%	93.3%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.0%	8	0.7%	94.0%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	1.0%	100.0	18	1.7%	95.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	96.2%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	11	1.0%	97.2%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.6%	97.8%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.7%	98.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.1%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.5%	99.5%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	1,075			101			1,075			49		

Notes:

Total Records Reported by this PSAP: 1313
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1313

Fractile 911 Call Response Time Distribution

Windsor Locks Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	819	98.4%	98.4%	0	0.0%	0.0%	58	7.0%	7.0%	28	93.3%	93.3%
<= 0m 20s	12	1.4%	99.9%	12	5.1%	5.1%	106	12.7%	19.7%	0	0.0%	93.3%
<= 0m 30s	1	0.1%	100.0	49	20.7%	25.7%	115	13.8%	33.5%	2	6.7%	100.0
<= 0m 40s	0	0.0%	100.0	50	21.1%	46.8%	92	11.1%	44.6%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	23	9.7%	56.5%	104	12.5%	57.1%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	38	16.0%	72.6%	92	11.1%	68.1%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	55	23.2%	95.8%	162	19.5%	87.6%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	7	3.0%	98.7%	59	7.1%	94.7%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	1	0.4%	99.2%	13	1.6%	96.3%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.2%	8	1.0%	97.2%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.2%	3	0.4%	97.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	99.2%	5	0.6%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	99.2%	3	0.4%	98.6%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	99.2%	2	0.2%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	99.2%	4	0.5%	99.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	99.2%	2	0.2%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	99.5%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	99.2%	1	0.1%	99.6%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	99.2%	0	0.0%	99.6%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	1	0.4%	99.6%	0	0.0%	99.6%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	1	0.4%	100.0	2	0.2%	99.9%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	832			237			832			30		

Notes:

Total Records Reported by this PSAP: 927
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 927

Fractile 911 Call Response Time Distribution

Windsor Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	2035	97.9%	97.9%	0	0.0%	0.0%	135	6.5%	6.5%	57	93.4%	93.4%
<= 0m 20s	39	1.9%	99.8%	29	15.9%	15.9%	185	8.9%	15.4%	1	1.6%	95.1%
<= 0m 30s	4	0.2%	100.0	79	43.4%	59.3%	200	9.6%	25.0%	3	4.9%	100.0
<= 0m 40s	0	0.0%	100.0	37	20.3%	79.7%	204	9.8%	34.8%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	13	7.1%	86.8%	176	8.5%	43.3%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	9	4.9%	91.8%	146	7.0%	50.3%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	11	6.0%	97.8%	414	19.9%	70.2%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	3	1.6%	99.5%	294	14.1%	84.4%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.5%	133	6.4%	90.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.5%	48	2.3%	93.1%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	99.5%	38	1.8%	94.9%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	1	0.5%	100.0	16	0.8%	95.7%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	96.3%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	14	0.7%	97.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	1.1%	98.0%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	13	0.6%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	6	0.3%	98.9%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	9	0.4%	99.4%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.3%	99.7%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	99.8%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.8%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.1%	99.9%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	2,078			182			2,079			61		

Notes:

Total Records Reported by this PSAP: 2319
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 2319

Fractile 911 Call Response Time Distribution

Winsted Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	751	97.4%	97.4%	0	0.0%	0.0%	54	7.0%	7.0%	19	43.2%	43.2%
<= 0m 20s	20	2.6%	100.0	4	9.5%	9.5%	60	7.8%	14.8%	0	0.0%	43.2%
<= 0m 30s	0	0.0%	100.0	8	19.0%	28.6%	63	8.2%	23.0%	3	6.8%	50.0%
<= 0m 40s	0	0.0%	100.0	11	26.2%	54.8%	56	7.3%	30.2%	0	0.0%	50.0%
<= 0m 50s	0	0.0%	100.0	8	19.0%	73.8%	71	9.2%	39.4%	0	0.0%	50.0%
<= 1m 0s	0	0.0%	100.0	4	9.5%	83.3%	53	6.9%	46.3%	0	0.0%	50.0%
<= 1m 30s	0	0.0%	100.0	5	11.9%	95.2%	130	16.9%	63.2%	0	0.0%	50.0%
<= 2m 0s	0	0.0%	100.0	1	2.4%	97.6%	71	9.2%	72.4%	0	0.0%	50.0%
<= 2m 30s	0	0.0%	100.0	0	0.0%	97.6%	43	5.6%	78.0%	0	0.0%	50.0%
<= 3m 0s	0	0.0%	100.0	0	0.0%	97.6%	30	3.9%	81.8%	0	0.0%	50.0%
<= 3m 30s	0	0.0%	100.0	1	2.4%	100.0	24	3.1%	85.0%	0	0.0%	50.0%
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	17	2.2%	87.2%	0	0.0%	50.0%
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	19	2.5%	89.6%	0	0.0%	50.0%
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	18	2.3%	92.0%	0	0.0%	50.0%
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	22	2.9%	94.8%	0	0.0%	50.0%
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	23	3.0%	97.8%	0	0.0%	50.0%
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	98.4%	0	0.0%	50.0%
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	99.1%	0	0.0%	50.0%
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	2	0.3%	99.4%	0	0.0%	50.0%
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	50.0%
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	50.0%
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.7%	0	0.0%	50.0%
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	50.0%
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	50.0%
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	50.0%
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	50.0%
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	50.0%
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	50.0%
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	50.0%
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	7	15.9%	65.9%
Tot. Counts:	771			42			771			29		

Notes:

Total Records Reported by this PSAP: 883
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 883

Fractile 911 Call Response Time Distribution

Wolcott Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	1070	97.4%	97.4%	1	0.2%	0.2%	80	7.3%	7.3%	48	88.9%	88.9%
<= 0m 20s	23	2.1%	99.5%	89	17.3%	17.5%	106	9.7%	16.9%	2	3.7%	92.6%
<= 0m 30s	5	0.5%	100.0	187	36.5%	54.0%	105	9.6%	26.5%	4	7.4%	100.0
<= 0m 40s	0	0.0%	100.0	149	29.0%	83.0%	205	18.7%	45.2%	0	0.0%	100.0
<= 0m 50s	0	0.0%	100.0	38	7.4%	90.4%	184	16.8%	61.9%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	25	4.9%	95.3%	120	10.9%	72.9%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	23	4.5%	99.8%	175	15.9%	88.8%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	99.8%	55	5.0%	93.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	99.8%	22	2.0%	95.8%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	99.8%	13	1.2%	97.0%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	1	0.2%	100.0	9	0.8%	97.8%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.2%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	98.5%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	98.8%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.3%	99.1%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.5%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.4%	99.8%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	100.0
Tot. Counts:	1,098			513			1,098			54		

Notes:

Total Records Reported by this PSAP: 1273
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 1273

Fractile 911 Call Response Time Distribution

Woodbridge Police Department

For Date Range From 1/1/2012 To 3/31/2012

Response Times	Received/Answered			Answered/Transferred			Answered/Hung Up			Received/Abandoned		
	#	%	Cum.	#	%	Cum.	#	%	Cum.	#	%	Cum.
<= 0m 10s	819	97.2%	97.2%	0	0.0%	0.0%	39	4.6%	4.6%	19	82.6%	82.6%
<= 0m 20s	22	2.6%	99.8%	56	29.6%	29.6%	65	7.7%	12.3%	0	0.0%	82.6%
<= 0m 30s	2	0.2%	100.0	94	49.7%	79.4%	71	8.4%	20.8%	3	13.0%	95.7%
<= 0m 40s	0	0.0%	100.0	19	10.1%	89.4%	84	10.0%	30.7%	1	4.3%	100.0
<= 0m 50s	0	0.0%	100.0	13	6.9%	96.3%	91	10.8%	41.5%	0	0.0%	100.0
<= 1m 0s	0	0.0%	100.0	3	1.6%	97.9%	76	9.0%	50.5%	0	0.0%	100.0
<= 1m 30s	0	0.0%	100.0	4	2.1%	100.0	223	26.5%	77.0%	0	0.0%	100.0
<= 2m 0s	0	0.0%	100.0	0	0.0%	100.0	91	10.8%	87.8%	0	0.0%	100.0
<= 2m 30s	0	0.0%	100.0	0	0.0%	100.0	46	5.5%	93.2%	0	0.0%	100.0
<= 3m 0s	0	0.0%	100.0	0	0.0%	100.0	13	1.5%	94.8%	0	0.0%	100.0
<= 3m 30s	0	0.0%	100.0	0	0.0%	100.0	7	0.8%	95.6%	0	0.0%	100.0
<= 4m 0s	0	0.0%	100.0	0	0.0%	100.0	7	0.8%	96.4%	0	0.0%	100.0
<= 4m 30s	0	0.0%	100.0	0	0.0%	100.0	5	0.6%	97.0%	0	0.0%	100.0
<= 5m 0s	0	0.0%	100.0	0	0.0%	100.0	8	0.9%	98.0%	0	0.0%	100.0
<= 6m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.3%	0	0.0%	100.0
<= 7m 0s	0	0.0%	100.0	0	0.0%	100.0	3	0.4%	98.7%	0	0.0%	100.0
<= 8m 0s	0	0.0%	100.0	0	0.0%	100.0	4	0.5%	99.2%	0	0.0%	100.0
<= 9m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.3%	0	0.0%	100.0
<= 10m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.4%	0	0.0%	100.0
<= 11m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.5%	0	0.0%	100.0
<= 12m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.6%	0	0.0%	100.0
<= 13m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 14m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.6%	0	0.0%	100.0
<= 15m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.8%	0	0.0%	100.0
<= 16m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	99.9%	0	0.0%	100.0
<= 17m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 18m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 19m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
<= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	0	0.0%	99.9%	0	0.0%	100.0
>= 20m 0s	0	0.0%	100.0	0	0.0%	100.0	1	0.1%	100.0	0	0.0%	100.0
Tot. Counts:	843			189			843			23		

Notes:

Total Records Reported by this PSAP: 919
 Number of Records not Processed due to Bad 0
 Total Records Analyzed: 919