

Docket Number: **13-01**

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Type of Filing: **COMMENT**

1. Litchfield County Dispatch fully supports the DSET initiative to regionalize PSAPs throughout the state. We believe fewer, larger centers provide a higher level of service to Connecticut's residents and visitors.
2. The distribution of funding does now and should continue to support regionalization efforts. Funding formulas should incentivize existing regional centers to continue to solicit stand-alone PSAPs and thus achieving the DSET goal.
3. The funding provided by DSET allows regional centers such as Litchfield County Dispatch to insure adequate staffing is in place to provide a high level of service to our customers. With this in mind, we believe the funding formula should reflect the true work load of the PSAP. The work load of the PSAP is heavily influenced by the total population served, the number of services that are dispatched, and the total call volume that the center receives. As the formula is reviewed, LCD suggests that the number of "ten-digit" calls that the center receives also be included, especially where regional PSAPs answer calls and dispatch municipal police departments.