

# Governor's Emergency Communications Task Force

## AGENDA

Monday, April 28, 2014

1:00 - 3:00 pm

1111 Country Club Road – Room 348

- Welcome and Introductions
- Review of Task Force Mission
  - Evaluate the cost, benefit, efficiency, effectiveness and measurable performance of the existing communications methods used by the state;
  - Develop best practices in communicating with the citizenry, particularly with non-English speakers, individuals with disabilities, and individuals with functional needs;
  - Consider both emergency and non-emergency constituent communications.
- Briefing from Working Groups
  - Identification of Diverse Groups of Residents with Specialized Communications Needs (Co-leads Catherine Blinder and Emanuela Palmares-Leaf)
  - Possible Methods of Communications (Technical and Person-to-Person) (Co-leads Samaia Hernandez and Scott DeVico)
  - Current Best Practices and Suggested “Next” Practices (Co-leads Samaia Hernandez and Scott DeVico)
- Next Steps
  - Develop recommendations
- Timeline
  - Report due to Governor no later than October 1, 2014 re emergency constituent communications
  - Report due to Governor no later than January 1, 2015 re non-emergency constituent communications
- Next Meeting