



Dannel P. Malloy, Governor

# State of Connecticut Situation Report



Department of Emergency Services  
& Public Protection

## Hurricane Irene Report Period: 35 August 31, 2011 1600-2000 HRS Situation Report

### **State Emergency Operations Center Activation Level:** Full Activation

On Thursday August 25, 2011 at 4:55pm Governor Dannel Malloy proclaimed a state of civil preparedness emergency pursuant to CGS 28-9 relating to Hurricane Irene's expected landfall on Sunday August 28, 2010. The State EOC is fully staffed with additional partners.

### **FEMA**

FEMA continues to support the State in meeting its priorities: Completing Response; Assessing Damages, Identifying Needs, Completing the Declaration Process and issuing Public Messaging. FEMA's IMAT has integrated staffing into the state command structure and is assisting the state through commodity distribution; direct federal technical assistance; assistance in identifying local damages and conducting joint preliminary damage assessments to support the state's request for a major declaration; utilizing Emergency Support Functions to assist the state in agriculture, debris, and communication issues; and is working with the State PIO to ensure consistent effective messaging.

- 44 Community Relations (CR) Teams assigned to the 5 DEMHS Regions for tasking/assignments by the state
- 7 Public Assistance Teams (New Haven, Hartford, Fairfield, New London counties)
- 7 Individual Assistance Teams (New Haven, Hartford, Middlesex, Fairfield counties)
- Commodities delivered to staging area effective 09:01:  
1,000 cots, 756,000 MRE and 1.8 million bottles of water, 6,000 special needs meals (\$7.5million total commodity)

FEMA and State team consisting of Individual Assistance and Public Assistance program staff are conducting aerial PDA at 1400. Ground assessments begin this morning. Eight FEMA staff were assigned pre Irene Landfall with 91 staff members on scene as of Wednesday morning.

### **Summary**

Electrical and telecommunications utilities are continuing restoration activities throughout the state. Total outages at peak: 829,919 (C.L. & P. & United Illuminating serve approx. 96% of the state) Current outages as of 11:30: 342,844 (breakdown reported under ESF12)

### **Municipalities which have declared a State of Emergency**

Total for the event: 36

### **Weather/Flood**

Mostly sunny, with a high near 84. North wind around 6 mpg

#### Hartford

Flood Stage = 16 ft

River crested currently at 24 ft and is started to recede

#### Thompsonville

Flood stage = 5 ft

River currently at 5.4 ft and should start to recede by this afternoon to early evening

#### Middletown

Flood stage = 8 ft

River crested at 15.5 ft should recede by Saturday morning

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## Emergency Support Functions

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### ESF 1 - Transportation

#### Department of Transportation

Darien and Branford Service areas on I -95 NB & SB- The power has been restored.

NOTHING NEW BEYOND THIS ITEM.

A debris removal task force has been stood up to facilitate clearing and removing this debris.

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### ESF 2 - Communications

#### AT&T

10,177 troubles reported - represents 1.76 per cent of the customer base. 1,286 trouble reports cleared since 15:30 situation report. 88 wireless sites down. 213 poles replaced - 37 more since 15:30 situation report.

The state's major communications companies participated in the Unified Command calls and preparation activities. At this time the State is still suffering the affects of the storm with degraded cell phone capability due to tower batteries degrading and line issue due to downed polls. Recovery continues. At peak 303 cell towers were unavailable.

DEP reported cell service is down or almost down in 15 northeastern Ct. towns and 911 service is impacted.

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### ESF 3 – Public Works and Engineering

#### Metropolitan District Commission

At this time there are no new reports of catastrophic events to MDC utilities due to Hurricane Irene since the last report submitted at 15:30. All sewage pump stations are currently being monitored for further power outages.

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### ESF 4 - Firefighting

#### Commission of Fire Prevention and Control

The Commission of Fire Prevention and Control assisted in identifying areas of the state with significant damage that the FEMA Preliminary Damage Assessment (PDA) teams could tour to evaluate the extent of the States damages. They also continue to assist localities with requests for resources. Several communities requested PDA reviews from FEMA, requests sent to Rita Stewart.

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### ESF5 – Emergency Management

#### DEMHS

DEMHS continues to act as the Multi Agency Coordinator.

DEMHS is in the recovery stage.

Requests fulfilled August 24-29 total: sandbags 60,890 ; cots 8,586.

Currently coordinating Commodities/Donations Management, Communications, Fuel, Debris Removal Task Forces with appropriate federal state and private agencies. The Declaration Team

The Department of Correction continues to provide support at the EOC and within the Regional Offices.

#### Debris Management Task Force

This Task Force was established to facilitate and track debris removal efforts within the municipalities affected by Hurricane Irene.

Completed operations in Bridgeport. Today we are working in the following towns :

North Stonington

Lebanon  
Waterford  
Scotland  
Ridgefield  
West Haven  
East Lyme  
Lisbon

The Task Force has received requests of assistance from 32 towns, plus receiving requests/coordinating services with NU. A task order directing the State's contractors (AshBritt - removal; SAIC/BDR - monitoring) to assist in the emergency push and shove roadway clearance operations to support municipalities in town road clearance.

### **Declaration Team**

The Connecticut Declaration Taskforce (CDT) was established to identify and compile impacts within the state. The CDT will obtain both Individual Assistance (IA) and Public Assistance (PA) impacts in order to determine the severity and magnitude of Hurricane Irene on the state of Connecticut. The compiled data will be used as supplemental information for the Major Disaster Declaration request. The following tasks have been completed:

1. Joint FEMA/State Preliminary Damage Assessment (PDA) flyover for Public Assistance (PA) was completed; (\*\*FEMA only no state rep)
2. Joint FEMA/State PDA flyover for Individual Assistance (IA) was completed;
3. State Impact photographic flyover (state wide) was completed;
4. Established joint FEMA/State IA/PA PDA teams: Coordinated with FEMA/SBA ; (8) PA PDA teams: State/FEMA; (6) IA PDA teams: State/FEMA/SBA; Governor's office is moving forward with an expedited request for Major Disaster Declaration. A total of (7) Joint FEMA/State/Red Cross/SBA IA PDA Teams were deployed as of 1030 hours 08/31/2011; a total of (7) Joint FEMA/State PA PDA Teams were deployed as of 1100 hours; and IA PDA team(s) conducted PDAs in 12 cities.

### **Proposed/Open Objectives for Next Operational Period:**

5. Contact Regions to develop PDA schedule; prioritize impacted areas: Highest to lowest damages (i.e. weekend work schedule).
6. Request additional Recovery support staff to meet the need: Ongoing
7. Draft EMAC Broadcast message and request for Project Worksheet support
8. Submit a request for Major Disaster Declaration
9. Identify additional Disaster Recovery Programs that should be requested: ie. DSNAP/Disaster Unemployment etc.
10. Compile all Impact and PDA information

### **Commodities Distribution**

The Commodities Distribution Taskforce was established to facilitate and coordinate delivery of commodities ordered by municipalities. Judicial has offered the use of vehicles to aid in distribution.

- Actions
  - First delivery fulfilling two requests have been picked up today. Two initial towns this morning were Branford and New Haven.
  - Additional food and water has been ordered and was due to Rentschler Field at 1pm. DPH food and water safety brochures are being delivered to Rentschler Field to be included in town packages.
  - There is a plan in place to accept requests to deliver to towns i.e., Voluntown.
  - Coordinating with Red Cross on any special needs; they also have MRE's available and we are coordinating with them to fill any gaps.
  - DOC has 2,500 lunches ready for first responders; and initial delivery is being made to the Red Cross office in Farmington.
- Communication
  - We are receiving hourly updates from Rentschler field to better coordinate requests, fills, and need for food and water.
  - The message to everyone involved is no one gets turned away.
  - We are coordinating with Pete Matos, Donations, on any donations coming in.
  - The task force will meet at 10:00am tomorrow.

**Evacuation**

The Evacuation Taskforce was established to facilitate evacuation of citizens residing in communities that would be affected by flood waters caused by the storm.

**Fuel**

The Fuel Taskforce was established to aid municipalities and first response organizations that may suffer from lack of fuel due to the effects of the storm. All of the fuel supply terminals in CT are now open except for the Magellan Terminal on Forbes Ave in New Haven. Magellan is reporting that this terminal should be operational by Friday. Terminals are reporting supplies returning to normal and adequate supplies looking out over the next 3-5 days. There have been reports of wait times of up to 4 hours at the terminal in New Haven.

Municipal Fueling: DOT staffs are reaching out to municipalities, prioritized based on the utilities outage reports (starting with 100% outages and working backwards). They are informing them of the availability of the DOT fueling stations to fuel their vehicles, including fire and police. Pomfret and Lebanon are presently using or planning to use this service; Scotland and Canterbury are considering the offer. DOC has also offered six locations that are available to the public.

Service Plazas: Several of the DOT service plazas are now open including: North Haven and Fairfield on the Merritt Pkwy and on I-95 the service plazas in Darien, Fairfield, Branford and Greenwich are now open. We are still working with UI and CL&P to open the remaining 7 service plazas to provide fueling and other services to the public.

Emergency Generators: Military authorizations have impeded the release of the generators located in Maine however the CT National Guard has a limited number of units which can be deployed to municipalities still dark for prioritized placement. DOT is actively reaching out to towns to determine needs and deployment.

List of Available Gas Stations: DCP developing a list of open gas stations. When the list is available it will be posted on the DCP website and available via 211 operator assistance to members of the public by phone to assist those still without internet access.

**Communication Restoration**

The Communications Taskforce was established to facilitate restoration of the State's communications capabilities after the storm.

**Report**

- AT&T reports expectation of full cell tower restoration by midnight tonight
- No identified needs for additional generators
- No identified needs for debris removal
- One potential need for access to site prevented by flooding (fibertech)
- Asking carriers for generator refueling strategy to ensure continuing coverage.

**ESF6 – Mass Care, Housing and Human Services****American Red Cross**

As of 2000 the Red Cross has delivered more than 100,000 meals and snacks since the onset of this operation. The following towns have been visited by the Red Cross mobile feeding units:

August 30th:

- Stratford
- Fairfield
- Monroe
- Weston
- Bridgeport
- East Haddam

- East Hampton
- East Haven
- Westbrook
- West Haven
- Stonington
- Ridgefield
- Bethel

August 31st:

- Milford
- Chester
- Ridgefield
- Danbury
- Oxford
- Southbury
- Litchfield
- Bantam
- Northfield
- Bridgeport
- Norwalk
- Hebron
- Glastonbury
- East Haddam
- Griswold
- Salem
- Colchester

## **ESF8 – Public Health and Medical Services**

### **Department of Public Health**

DPH requested, via the EOC, that CL&P the following two long-term care facilities receive priority in power restoration. Assisted is refill of o2 tanks for citizens in need.

A water main exposure in Bristol that serves the hospital is being monitored. Water samples will be tested. Public information was also distributed regarding Food and Water Safety to citizens. A survey of large public drinking water systems has been performed and found that most are operational. They also assisted in coordinating relief of overwhelmed medical personnel in various communities. Monitoring beach water including testing and beach closures conducted by local health departments.

### **Department of Developmental Services**

DDS continues to ensure the safety of their clients while monitoring their facilities.

### **Department of Mental Health and Addiction Services**

DMHAS still has a few Residential Programs without power. Residents who could not be housed with family/friends have been evacuated to Emergency Shelters.

## **ESF11 – Agriculture and Natural Resources**

### **Department of Agriculture**

Continue to facilitate assistance for farms in need. Assisted in coordination of debris removal to aid large farms in the State with feed delivery for animals at risk. Public Information compiled directing the handling of crops and fresh fruit

and vegetables exposed to flood waters. Coordinated assistance to Pureline Genetics in Brooklyn, which is all set with food and water for their breeder chicken thanks to the fine efforts of CL&P.

### **Department of Energy and Environmental Protection**

DEEP EOC has been informed that the Army Corps. of Engineers will come to the Quinnebaug Hatchery to assess the 600 KW generator being used by the hatchery in the morning of September 1, 2011.

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### **ESF12 - Energy**

#### **United Illuminating**

The UI Storm Center is fully staffed

Total customer outages: 46,117

Total Crews: 236

OH line Crews: 140

Tree Crews: 43

Patrollers: 20

Service Crews: 33

Since having its peak number of outages (158,130) UI has since restored power to 112,013 customers.

Update on Orange Rest Area N&S on the Merritt Parkway – Service has been restored to both areas.

#### **CL&P**

Customer Outages (as of 1930 hrs) – 266,054

As of 7 pm, they have restored power to over 628,000 customers across the state. They continue to expect that fewer than 100,000 customers will be without electricity by midnight on Saturday, September 3.

The rapid restoration pace of the first couple of days will begin to move more slowly as we complete restorations to large groups of customers, move to restore smaller groups of customers, and then focus on single restorations, driveway to driveway, services and energize town centers.

#### **Summary or today's activities:**

Restoration projections are a priority

Additional line crews are arriving daily

Continued focus: opening roads; working with towns regarding their priorities; restoring business centers, grocery stores, pharmacies and gas stations

We continue to work with AT&T to restore communications

More EOCs are opening up and we have our Town Liaisons working with them

We have 4 people assigned as DOT liaisons

The new CL&P AWC Restoration Projection map is live, here: [http://www.cl-p.com/StormCenter/Estimated\\_Restoration\\_Time\\_by\\_Area/](http://www.cl-p.com/StormCenter/Estimated_Restoration_Time_by_Area/).

We currently have restoration projections for the cities and towns served by five of our area work centers and expect to have projections for all tomorrow morning.

<b>Area Work Center</b>	<b>Estimated Restoration Time</b>
Cheshire	Thursday, 9/1, 11:59 PM
Greenwich	Saturday, 9/3, 11:30 PM
Hartford	Friday, 9/2, 6:00 PM
Tolland	Friday, 9/2, 6:00 PM
Torrington	Thursday, 9/1, 11:59 PM

#### **Millstone Power Station**

Reactors were degraded briefly and have been operational at 100% for the last 4 operational periods.

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## ESF13 – Public Safety and Security

### Division of State Police

Connecticut State Police Statewide Activity:  
Wednesday 08/31/11 from 1130-1530 hours  
Calls for Service: 288  
Accidents: 17  
Accidents with Injuries: 1  
Fatalities: 0  
DUI- 0  
Motorist Assists: 22  
Non-Reportable: 191

Running Event Totals:  
Friday 08/26/11, at 0800 hours through Wednesday 08/31/11, at 1530 hours  
Calls for Service: 9195  
Accidents: 485  
Accidents with Injuries: 67  
Fatalities: 1  
DUI: 17  
Motorist Assists: 563  
Non-Reportable: 7146

### Connecticut Army National Guard

The CTNG has been performing patrols throughout communities, conducting reconnaissance for route clearance missions, and commodities distributions

### United States Navy

The USN sent 4 of 5 nuclear subs to sea with the fifth being dry docked at Electric Boat.

### U S Coast Guard

Port assessment teams provided assessment of waterways and shoreline via air, land and sea. USCG is fully mission capable for Search and Rescue.

### Civil Air Patrol

Several missions were planned and executed for air and ground operation support.

### Department of Correction

Executed evacuation plans for State Correctional Facilities where required and supported operations during the storm.

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### Misc. Support Functions

#### Info Line (2-1-1)

2-1-1 has handled 581 calls so far today:

113 Disaster Service Centers/Hotlines  
91 City Offices of Emergency Services  
77 Food pantries  
65 Local officials offices  
24 Utility service providers

We have collected 151 storm damage reports:

47 reported over the phone  
 104 reported via the web

Our E-library has received the following hits sine 8/27/11:

power outage - 3,228  
 food stamps - 651  
 hurricane prep - 350  
 emergency prep - 114  
 floods - 85

**Department of Consumer Protection**

DCP continues in monitoring mode. There have been no new requests for assistance.

**DAS/BEST:** Dept of Correction's Capt. Carlone requested 14 fleet vehicles for tomorrow 7:30 a.m. for FEMA inspectors. Request modified to 5 vehicles. DAS will be able to accommodate the request.

**DEMHS Regional Offices:** All offices currently staffed and assisting on commodities distribution updates for town.

**Region 2 EOC STATUS:** As of 1530 hours, the following cities and towns have EOCs open:  
 Bethany, Branford, Cheshire, Chester, Deep River, Derby, Durham, East Haven, Essex, Guilford, Milford, New Haven,

**Region 4 EOC Status  
 August 31, 2011**

EOC--OPENED	EOC-PARTIALLY OPENED: EMD CONTINUES TO BE IN CONTACT W/REGION 4	EOC --CLOSED
ASHFORD	LEDYARD	GRISWOLD
GROTON TOWN	CANTERBURY	NEW LONDON
LYME	CHAPLIN	NORTH STONINGTON
OLD LYME	COVENTRY	PRESTON
PUTNAM	EASTFORD	SALEM
SCOTLAND	EAST LYME	MOHEGAN TN
STONINGTON	FRANKLIN	BOZRAH
VOLUNTOWN	GROTON CITY	BROOKLYN
WOODSTOCK	HAMPTON	
COLCHESTER	LISBON	
COLUMBIA	MANSFIELD	
LEBANON	NORWICH	
	PLAINFIELD	
	POMFRET	
	SPRAGUE	
	STERLING	
	THOMPSON	
	UNION	
	WATERFORD	
	WILLINGTON	
	WINDHAM	
	MASHANTUCKET PEQUOT TN	
	KILLINGLY	

	<b>MONTVILLE</b>	
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