



Vol. 4 Issue 2

Inside This Issue

February 2008

*Private Sector
Preparedness*

*30th Anniversary
Civic Center Roof
Collapse*

DEMHS News

WHAT'S NEW:

February is National
Heart Month

UPCOMING TRAINING and EXERCISES

Preparing Communities
for Agroterrorism

EMS Operations &
Planning for WMD

CERT Train the Trainer
2 day course

Commissioner Notes

By James M. Thomas

With the month of January behind us, we are about to enter the shortest month of the year, and hopefully winding down on the severe winter storms that we have been experiencing since the latter part of November. As I was writing this, we are learning that a storm system is coming to Connecticut on February 1st, so much for my wishes.

This month we are highlighting the need to work ever so closely with the private sector as well as the several non-profit organizations that provide so much assistance and aid during all types of disasters.

We are very pleased with the outstanding relationship we have with the INFRAGUARD Chapter here in Connecticut, which through the leadership of the FBI, has had a significant growth in membership and provides a strong vehicle in the area of law enforcement related activities. We are trying to reach out further to make sure that the private sector is engaged and prepared for all types of emergencies or disasters. We all know that we spend a large part of our waking hours in a working environment, and we have to make sure that our employers large and small are as well prepared to assisting their employees and customers in doing whatever is necessary to deal effectively with the emergency.

We will be sharing more information on this very important venture which will be forthcoming over several months. This imitative will be ongoing forever!!!

Also inside this issue is a brief article remembering the 30th anniversary of the Hartford Civic Center Roof collapse that occurred on January 18, 1978. Connecticut was so lucky that no one was seriously injured in the incident, as some 5,000 fans had just left the arena after a college basketball game hours earlier.

We are highlighting the American Red Cross' newest asset which is an "Emergency Communications Response Vehicle." It is a significant investment by the Red Cross in their continuing effort to provide the very best of services to everyone associated with any type of disaster. Congratulations to the Red Cross Team!

Please enjoy the February Issue, and starting next month we have asked the members of the Emergency Management Homeland Security Coordinating Council to submit articles on a rotating basis, as guest columnists. We are looking forward to the upcoming featured articles of these subject matter experts.

Preparing For The Worst...Partnering For The Best... Public/Private Sector Partnerships Play A Critical Role

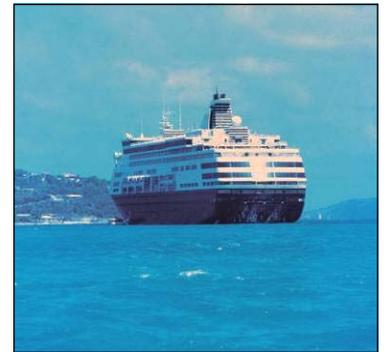
Emergency management and homeland security requires participation from everyone -- Local, State and Federal Government, Private Sector (Large Businesses, Small Businesses, Associations and Non-governmental Organizations), and Individual Citizens. The issues are complex; the solutions require cooperation and collaboration. The government can not operate alone. The Private Sector can not prevent, nor recover from, a major incident without partnering with the Government.

There are many Private Sector organizations throughout the State. Many of them collaborate with the government on a variety of issues. Businesses also communicate with the Government on a regular basis. This collaboration includes planning for catastrophic losses establishing pre-strike contracts for services, equipment and supplies.

Another area of cooperative initiative is in the area of training. It is through this program that the National Incident Management Systems more commonly known as NIMS is being instituted. NIMS describes the way that the government and private sector will communicate and organize to respond to disasters. It is imperative that all sectors become trained in NIMS. Great progress has been made to this end, in fact in December the New Haven Regional Water Authority was awarded a certificate by DEMHS for being NIMS compliant.

How does this differ when the issues of emergency management and homeland security are focused? The stakes are higher. If we as a State are not prepared, when something does happen, the incident will have a much greater impact on all of us. Recovery can be stalled for months waiting for business to come back on line. Building relationships and sharing information through preparedness activities before an incident, leads to stronger responses during an incident and quicker recovery after an incident.

For DEMHS, encouraging the regional emergency planning committees to include the private sector in the planning process is critical. In fact, the Stafford Act identifies "essential services" as: Telecommunications; electric power; natural gas; water and sewer services or any other essential service, as determined by the President.



The role of DEMHS in the private sector includes:

- ◆ Facilitate and encourage the organization of industry sectors to cooperate on information sharing and other prevention and mitigation activities.
- ◆ Maintain relationships with the private sector to identify requirements for capabilities and support.
- ◆ Develop and implement programs and capabilities that continuously improve the two-way exchange of information with the private sector.
- ◆ After assessing information on incidents and threats, it disseminates alerts, warnings, and advisories for both government and private-sector entities.
- ◆ Encourage industry sectors to develop and implement industry best practices for preparedness, perform sector-wide preparedness planning and implementation, plan coordination with regional and local government plans, and perform cross-sector integration of plans.
- ◆ Support sector-specific and cross-sector exercises and provides representation in exercises led by the private sector and State, tribal, and local governments.

The role for the private sector includes assisting in response and recovery from an incident, private-sector organizations take responsibility for their internal preparedness by:

- ◆ Identifying risks, performing vulnerability assessments.
- ◆ Developing contingency and response plans.
- ◆ Enhancing their overall readiness.
- ◆ Implementing appropriate prevention and protection programs.
- ◆ Coordinating with their suppliers and critical Infrastructure customers to identify and manage potential cascading effects of incident-related disruption through contingency planning.

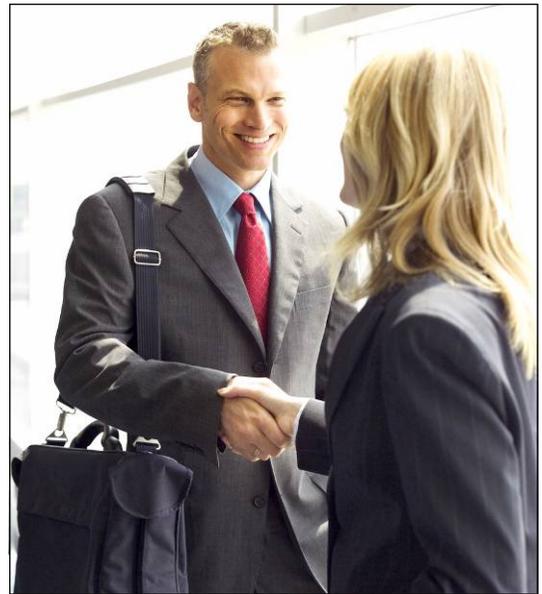


Accept responsibility to:

- ◆ Share information appropriate within the law with the government.
- ◆ Provide goods and services through contractual arrangements or government purchases, or and where appropriate, mutual aid and assistance agreements with host communities.
- ◆ Act as corporate citizens to donate and facilitate donations by others of goods and services.

Certain organizations may be required to bear the cost of planning and response to incidents, regardless of cause. When requested by the Governor, these private-sector organizations are expected to mobilize and employ the resources necessary and available in accordance with their plans to address the consequences of incidents at their own facilities or incidents for which they are otherwise responsible.

Where does the Private Sector come together with the Government? Through public/private sector alliances. One such partnership is InfraGard, an information sharing and analysis program serving the interests and combining the knowledge base of a wide range of members from across many disciplines throughout the Nation. At its core, InfraGard is an association of members representing businesses, academic institutions, state and local law enforcement agencies, and other entities all dedicated to sharing information and intelligence to prevent hostile acts against the United States. As the Nation's emergency management and homeland security needs have evolved to encompass an all hazards approach, so has InfraGard.



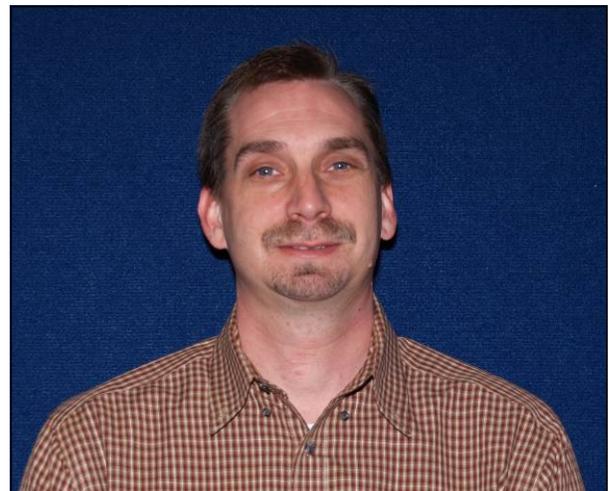
Here in Connecticut, the Department of Emergency Management and Homeland Security (DEMHS) has designated InfraGard as the organization that will serve as the liaison with the Private Sector and would be responsible for disseminating information via all available channels to the Private Sector (to both InfraGard and non-InfraGard members). In order to fulfill this role, an InfraGard member will be located in the State Emergency Operations Center (and each Regional Emergency Operations Center) when called upon by the State. To learn more about InfraGard Connecticut and how to become involved, click on the following link www.infragard-ct.org.

DEMHS recently developed a Private Sector Working Group to encourage the Private Sector to get involved. The long term vision is to further engage the Private Sector to participate in State Exercises, attend training, and play an active role in the preparedness and prevention initiatives as well as the response and recovery activities that are required when a disaster happens.

DEMHS NEWS: STAFF JOIN THE TRAINING AND EXERCISE UNIT

Raymond Crowley - Trainer—Region 2

Mr. Crowley joins us as the Durational Trainer assigned to Region 2. He brings 18 years of law enforcement experience with the New Haven Police Department, with the last seven years as the Hazardous Device Unit and W.M.D. Coordinator. In addition to his law enforcement background, Ray is a volunteer firefighter with the Northeast Vol. Fire Company in North Haven, and has served as an adjunct Instructor at the Louisiana State Univ. National Center for Bio-Medical Research and Training Academy of Counter Terrorism Education, as well as, conducting training for the U.S. State Department in Africa. Ray can be reached at 860-256-0845 or ray.crowley@po.state.ct.us.



Intelligence Liaison Officer's Conference January 24, 2008





30th Anniversary of the Hartford Civic Center Roof Collapse

Thirty years later, a new name and a new roof, the Hartford XL Center is still standing and servicing the residents of the state. On any given night there are thousands attending sports events, music events and shows, but there was a time many thought all that was over. On January 18, 1978 at 4:15 AM, just hours after 5,000 fans had left the center after watching an evening college basketball game, the roof collapsed. Now it lay in ruins. Said Restaurateur Frank Parseliti, owner of one of the 50-odd small businesses situated in the \$70 million civic center complex that was built only three years ago: "It looks like a big meteorite crashed in the middle of the coliseum."

The roof on the then named Hartford Civic Center had collapsed. It was estimated to be 2 1/2 acres in size, built out of a new "space frame" design and weighing over 1,400 tons.

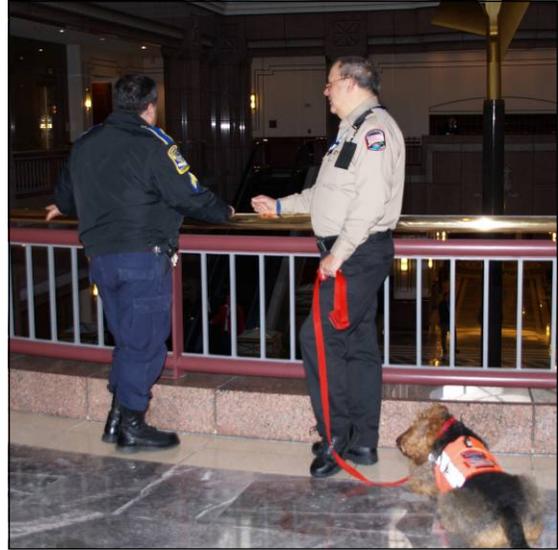
The storm that brought down the roof was by no means a large storm as storms go. It was classified as a nor-easter, dropping about 16" of snow on Hartford, well within the design strength limits of the roof. It was determined that the roof began failing as soon as it was completed due to design deficiencies. It took over 2 years to rebuild causing over 300 events to be canceled, and reopening on January 17, 1980. The largest impact was on the World Hockey Association's New England Whalers which had to relocate their games to Springfield MA for 2 years. It was also estimated that the financial impact on Hartford due to the loss of events exceeded 20 million dollars.

Today the Hartford XL, renamed in 2007, is alive and well hosting many events including the University of Connecticut basketball games, music events such as Trans-Siberian Orchestra, and exhibitions such as Bodies Revealed.



Public Health and Public Safety Committee Emergency Management Forum January 28, 2008—Legislative Office Building





Upcoming Training & Exercise

- Feb 5 Preparing Communities for Agroterrorism—Brainard- **Full**
- Feb 6 Preparing Communities for Agroterrorism—Guilford
- Feb 7 Preparing Communities for Agroterrorism—Fairfield
- Feb 19 EMS Operations & Planning for WMD—East Hartford
- Mar 3 ID Fraud—POSTC
- Mar 3 & 4 ICS 400—Bridgeport—2 day course
- Mar 10 & 11 ICS 400—Bridgeport—2 day course
- Mar 12 & 13 ICS 400—Bridgeport—2 day course
- Mar 18 & 19 ICS 400—Bridgeport—2 day course
- Mar 29 & Apr 5 CERT Train the Trainer—2 day course
Brainard

For training & exercise questions contact Dave Brown, Bob Christ, Bob Scata, or Sharon Mazzochi at 860-256-0840. Fax: 860-706-5539.

You may register for these courses as listed at: www.ct.gov/demhs or through the CT Fire Academy at www.ct.gov/cfpc; or through POSTC at www.ct.gov/post.



- 1 Get a Kit
- 2 Make a Plan
- 3 Be Informed

Learn how to prepare for emergencies before they happen. Visit www.ready.gov or call 1-800-BE-READY for free materials and additional information.

**If You See Something Suspicious...
Say Something!**

1-866-HLS-TIPS
For Connecticut's Homeland Security

in an emergency contact your local police - 911

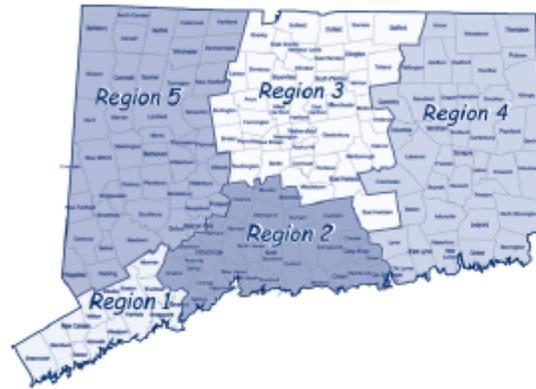




A NO-FEE SYMPOSIUM ON MAY 15

9:00 AM - 4:30 PM • CROWN PLAZA HOTEL, CROMWELL, CONNECTICUT

The 2008 Connecticut Emergency Management Symposium is devoted to strengthening regional collaboration among all local, regional, and state officials.



BE PREPARED — BE INFORMED — BE THERE !

Workshops — Each of the 5 DEMHS regions will host comprehensive workshops throughout the day for their respective local and regional officials. This format is an invaluable opportunity for you to network and interact with officials from all levels of government and all job disciplines within your region. Sample workshop topics include • **Continuity of Operation Plans (COOP)** • **Homeland Security Chemical Initiative** • **Local and Regional Grant Resources** • **OSHA's HAZWOPER** • **Pandemic Update.**

Exhibition — Leading public and private-sector vendors in emergency management and homeland security will be on hand to assist and discuss your planning and response needs. Exhibits will include • **Communications** • **Data Protection** • **Engineering and Environmental Services** • **Information Technology** • **GIS** • **Protective Equipment** • **Mutual Aid** • and more.

REGISTRATION FORM — SIGN UP NOW

Registration is FREE and REQUIRED for all attendees.

Don't miss this informative day-long event that features a state-of-the-state address by DEMHS, customized regional workshop format, a box lunch, and 50 vendors specializing in emergency management.

YES! I want to register now for the **2008 Emergency Management Symposium and Exhibition on Thursday, May 15, 2008** at the Crowne Plaza Hotel and Conference Center, Cromwell, Connecticut.

Name _____ E-mail Address _____
Position _____ Department _____ Phone _____
City/Town/Organization _____ Fax _____
Address _____

5 WAYS TO REGISTER

- On-line:** www.ccm-ct.org
- E-mail:** esullivan@ccm-ct.org
- Phone:** CCM Training Hotline
203-498-3018
- Fax:** (203) 497-2480
Attn: Beth Sullivan
- Mail:** CCM — 2008 Emergency Management Symposium,
900 Chapel St., 9th Floor
New Haven, CT 06510-2807

Attendance is limited to the first 400 registrants and registration is mandatory. You will receive a confirmation and other pertinent information prior to May 15th. If you have questions, contact Beth Sullivan of CCM at esullivan@ccm-ct.org or (203) 498-3782.



CONNECTICUT DEPARTMENT OF EMERGENCY MANAGEMENT & HOMELAND SECURITY



With special contributions by the State Emergency Response Commission

TOP PRIORITY on MAY 15

NEIGHBORHOOD WATCH TOOLKIT TRAINING SEMINAR
Course Announcement

The **Police Officer Standards and Training Council** is pleased to offer for the first time a training program that will provide participants with a complete Neighborhood Watch Toolkit. The course will be held at the Connecticut Police Academy on Wednesday, February 27, 2008, and Thursday, February 28, 2008. Class hours on the first day will be 8:30 a.m. to 4:30 p.m. and from 8:30 a.m. to 12:00 noon on the second day. A tentative, topical outline of the course is attached for your review.

The new Neighborhood Watch Toolkit improves community activities by providing formal training for law enforcement. The Toolkit provides information and training on a wide variety of public and community safety-based topics, including volunteer management, partnerships, and conducting effective meetings. In addition there are specialized presentations that are supplemented by numerous action-oriented Neighborhood Watch Tools.

The Toolkit includes:

- Six CD's offering self-paced PowerPoint training aids law enforcement officers or community members can work through to build Neighborhood Watch related skills
- Law Enforcement and Facilitator Guides
- Participant Handbooks
- Five colorful, user-friendly Posters
- Law Enforcement and community guides to Neighborhood Watch
- Flipbooks on effective meetings, teamwork, and target hardening for the home

The class format is taught in a train-the-trainer format. Recommended attendees include crime prevention officers, community service officers, public information officers, patrol personnel, and department training officers. Enrollment in this seminar is limited to thirty-five (35) officers. Please complete an application and return it no later than February 13, 2008. An additional name may be submitted in the event the workshop limit is not reached.

The course is a federally sponsored training program funded through the auspices of the Law Enforcement Terrorism Prevention Grant provided by the Connecticut Department of Emergency Management and Homeland Security.

Sworn personnel who complete this training will receive a total of eight (8) hours of Review Training Credit: two (2) hours in Curriculum Area III: Practical Skills and six (6) hours in Curriculum Area VI: Patrol Procedures.

The Police Officer Standards and Training Council Uniform Dress Code, General Notice #90-03, will be in effect. Please advise your personnel accordingly.

There is no tuition for the seminar. Coffee break refreshments may be purchased in the Academy's cafeteria. Lunch is available at several nearby restaurants.

Communications Vehicle:

The Charter Oak Chapter of the American Red Cross received a national Emergency Communications Response Vehicle (ECRV) in January. This vehicle is the only one with these capabilities in the Northeast at this point, greatly increasing The Red Cross capacity and readiness to respond to large disasters in the area. Two of these vehicles were in Farmington for a few days as they trained twenty responders who will be ready to deploy it during large disasters.

Con't next page



The communication equipment on board:**Front console:**

Icom 706Mk2G (Amateur Radio HF/VHF/UHF)
 Bendix-King EMV (460 UHF)
 Vertex FTL1011BH/99 (ARC Low-Band VHF)
 Bendix-King GMH (150 VHF)
 BC780 XLT Scanner
 Midland 79-290 (Citizens Band)

Cell phones:

Satellite, Conventional, and Nextel

Rear Console:

RELM Plus (400 UHF) Bendix-King EMV (460 UHF)
 Bendix-King GMH (150 VHF)
 Vertex FTL1011BH/99 (ARC Low-Band VHF)
 BC780 XLT Scanner
 ICOM Aircraft Band Radio
 Motorola Micom 2E (Channelized HF)
 Kenwood TS-2000 (Amateur Radio HF/VHF/UHF)
 VSAT satellite system
 SGC SmartPowerCube 500W RF amplifier
 SGC SmartTuner Antenna tuner
 Datron DSS system
 Davis Weather Station
 JPS radio switch and phone patch system
 Toshiba VCR
 Kantronics 98 TNC

Roof Deck:

16 assorted radio antennas
 Storage under roof deck for additional antennas
 and mast sections
 A 52' pneumatic mast with N-type RF runs
 Yaesu antenna rotator
 Pan-Tilt remote control camera
 Datron automatic deployment DSS dish
 AMSC satellite phone antenna
 Davis weather station
 12 NMO mounts
 AVL technologies VSAT dish
 Mosley TA-33 Jr. Tri-band HF Yagi

**I/O Panel:**

12VDC 3 antenna connections for extra-vehicular radios
 F-type connections for external VSAT dish
 DSS out Broadcast TV in
 8 analog phone lines in (connect to PSTN)
 8 analog phone lines out (VoIP from Vsat)
 6 network connections
 Mast controls
 2 120vac GFCI outlets