



Dannel P. Malloy, Governor

State of Connecticut Situation Report



Department of Emergency Services
& Public Protection

Winter Storm October 29, 2011
Report Period: November 7, 2011 0001 hrs – November 7, 2011 0600 hrs
Situation Report #45

Storm Irene Informational Update: FEMA will continue to accept registrations from Storm Irene for Individual Assistance until November 15, 2011.

State Emergency Operations Center Activation Level: Full Activation
On Saturday October 29, 2011 at 2:00 PM Governor Dannel Malloy activated the State Emergency Operations Center. The State EOC is fully staffed with additional partners.

At the request of Governor Malloy, the President has issued an emergency declaration FEMA-3324-EM for the State of Connecticut. This emergency declaration authorizes FEMA to provide emergency protective measures, limited to direct federal assistance, at 75 percent federal funding. This assistance is for all eight counties in the State of Connecticut.

Summary

Power outages and debris removal continue to be the major problems in areas. Some local entities continue to staff shelters and warming centers. Debris Management, Commodities, Mass Care & Sheltering, Fuel, and Communications Restoration Task Forces continue to coordinate services. A total of ten storm related fatalities have been reported in Connecticut caused by an injury sustained in a fall, motor vehicle related accidents, a fire incident, and carbon monoxide poisonings.

CL&P reports that the following towns are still without power. Towns listed are those with the highest percent of outages remaining.

Bloomfield 35%	Farmington 39%
West Hartford 38%	Stafford 30%
Somers 42%	Tolland 29%
Simsbury 30%	Union 42%

Department of Consumer Protection

Nothing new to report since previous sit rep. Gov. Malloy signed an executive order on 11/3/11; the executive order temporarily suspends a state regulation prohibiting the refueling of a propane tank by anyone other than the company that owns the tank.

Weather Report

Monday: Mainly sunny. High 62 F. Winds SSW at 5-10 mph.

Monday Night: Mostly clear. Low 38 F. Winds Light and Variable

Emergency Support Function (ESF) Reports

ESF 1 – Transportation

Bradley: Normal Operations

Bus: Still some detours in Hartford due to road limitations.

Rail: Amtrak is replacing bridges in Stonington today on the New York to Boston route. No service today. No alternate service being provided.

Road Closure: No road closures to report.

Town Outreach:

E. Hartford - (2) ground crews, (1) chipper crew

Washington – (1) ground crew

ESF 2 – Communications

Public Safety Communications

Municipal situation reports continue to be monitored for public safety communication system issues.

No outstanding requests for assistance received as of time of this report.

DESPP/CTS reporting 2 sites on backup generator power. Sites referred to CL&P.

Fueling and service of generators is a continuing challenge among the public safety ESF2 community.

ESF2 continues to support all requests for communications assistance, including deployment of cache equipment.

Public Communications

See 0900 Conference Call report submitted under separate cover.

Wireless providers reporting nearing normalized operations with some sites still on generator power.

Some sites remain adversely affected by backhaul issues as well.

Requests for assistance received from Wilton and Sprague for assistance. Requests referred to appropriate utilities for resolution and reporting back to ESF2.

No further Public Communications ESF2 Conference Calls scheduled.

Communications Task Force

Last Task Force Meeting: 11/6/11 @ 9AM

Next Task Force Meeting: E-mail reports only

Attendees: AT&T, Sprint, Verizon, T-Mobile, Comcast, Cablevision, Charter, Cox, FEMA

General Update

EOC still continuing to monitor and escalate communications issues within and across providers.

Wireless Summary: Most wireless providers reporting close to normal operations.

Cable/VOIP Summary: Restoration continuing to track with commercial power restoration. Core networks are in good-shape. Dropped lines are being repaired; however more dropped lines are being discovered as power is restored. Providers are maintaining increased staffing levels throughout the weekend or until services is back to normal.

AT&T

Wireless - <1% down as of this morning. Sufficient generation capability in place. Generators at all sites where power is the only issue. – Reporting Business as Usual on wireless.

Wireline – 3,688 telephone line outages reported. Repairing lines within 24 hours from time of report. (Close to Business as Usual). Attended Simsbury EOC yesterday – follow-up today. Have had some instances of cables being cut – unlikely to be AT&T, could be National Guard or local. Have restored service on some lines several times.

Verizon

Landline - minimal damage observed. Once power is restored the company will have a better gauge as to the impact. Reporting normal (pre-storm) trouble reports.

Wireless - .03% of sites are Out of Service (OOS) mostly backhaul and 7% are on generator. Most of the OOS sites have overlap from working towers. Have made calls to all municipalities.

Sprint

11 sites out, 1.5% (3 site equipment, 3 power (no gens possible at site), 5 other). Sites with equipment damage will take longer to repair. All municipalities have been contacted, 163 direct conversations. Getting close to business as usual.

T-Mobile

Currently operating at 97% with some 21 sites down. 8% of network still running on generators. Rest of network is stable.

Cablevision

Making progress since yesterday, reports that 1,600 customers are out of service. This represents about <1% of its customers in the state. Beginning to transition to business as usual status. 270 people have been deployed to the field.

Charter – 93% of customer services has been restored. Additional fiber outages associated with Debris cleaning in Roxbury, Bridgewater, Newtown and Southbury. 800 known drops at this time. There are 160 crews in the field today. Requesting coordination when private service lines are completed by CL&P.

Comcast –10% subscriber impacted: (Avon, Bloomfield, Simsbury, Farmington, West Hartford, Windsor) 2,400 drops being repaired today.

Cox – 350 generators deployed, 300 crews in the field from across the company fixing drops (normally 60 crews in the state). 93% of the Cox customer base is operational. Newly identify drops are repaired between 24-48 hours of report. Coordinating closely with CL&P on restoration.

MetroCast - Reports 100% operational. No change from last report.

DAS BEST

DAS/BEST Continues to support the Governor's Office and DEMHS :

At 22:00 hrs: No new service requests to report during the 20:00 to 22:00 coverage period.

DAS/BEST EOC coverage ending at 22:00; and will resume at 08:00 hrs, Monday, November 7.

ESF 3 – Public Works and Engineering

State and local entities continue to assess the status of their infrastructure, roads, debris conditions, and make progress toward recovery.

ESF 4 – Firefighting

Department of Emergency Services and Public Protection
Commission of Fire Prevention and Control

No significant events reported for this period.

Large commercial fire reported in Waterbury.

ESF5 – Emergency Management

The following Task Forces have been established: Debris, Commodities, Fuel, Communication Restoration, Sheltering and others as appropriate. FEMA Incident Management Team Staff are integrated into the State EOC.

EOCs OPEN (71)	CERT Team Activations (33)	Local State of Emergency Declarations (28)
Andover -monitoring	Bethel	Avon
Ashford	Bolton	Berlin
Bethany	Bristol	Bolton
Bethel - monitoring	Coventry	Bristol
Bloomfield	East Haddam	Durham
Bolton	East Hartford	East Hartford
Bridgeport – monitoring	Ellington	Enfield
Bristol	Enfield	Farmington
Burlington	Fairfield	Granby
Columbia- monitoring	Granby	Haddam
Cornwall	Haddam	Hartford
Coventry – monitoring	Hamden	Manchester
Danbury	Hartford	Mansfield
Darien – monitoring	Manchester	Meriden
Durham	New Canaan	Monroe
East Granby	New Milford	Morris
East Haddam - partial	Norwalk Volunteer Disaster Team	Naugatuck
East Windsor	Orange	Plymouth
Eastford - monitoring	Plainville	Seymour
Easton – monitoring	Portland	Somers
Ellington	Prospect	South Windsor
Enfield	Redding	Sprague
Fairfield - monitoring	Ridgefield	Trumbull
Glastonbury	Southington	Vernon
Goshen	Valley Shore	Watertown
Greenwich – monitoring	Vernon	Weston
Guilford-partial	West Haven	Windsor
Haddam	Westport (to assist Weston Shelter)	Woodbury
Hartford	Wilton	
Hebron - monitoring	Windham (to assist Mansfield Shelter)	
Kent - partial	Windsor Locks	
Killingly- monitoring	Wolcott	
Lebanon- monitoring	Woodbury	
Manchester		
Mansfield- monitoring		
Meriden		

Middlebury - Monitoring		
Middletown		
Monroe - partial		
Naugatuck		
Newington		
Newtown - partial		
Norwalk – monitoring		
Oxford - partial		
Orange - monitoring		
Roxbury		
Seymour		
Sharon -monitoring		
Shelton -partial		
Simsbury - monitoring		
Somers		
Southbury - partial		
South Windsor		
Stamford - partial		
Stratford - monitoring		
Thomaston		
Thompson - monitoring		
Tolland		
Torrington - monitoring		
Trumbull- monitoring		
Vernon		
Washington - monitoring		
Waterbury		
Weston - monitoring		
Westport -monitoring		
Wethersfield - monitoring		
Willington		
Wilton – monitoring		
Windsor - partial		
Windsor Locks		
Winsted		

FEMA

The FEMA Federal Coordinating Officer is on site with other members of FEMA Incident Management Assistance Team (IMAT).

DEMHS: Regions 1, 3, 4 and 5 are staffed. Region 1 is covering for Region 2. The State EOC continues to be fully operational 24/7.

ESF6 – Mass Care, Housing and Human Services

Numerous municipalities have opened shelters. A Mass Care and Sheltering Task Force have been established.

Shelters (66) Red Cross and Town operated		Towns with Warming Centers (47)	MRC Activations (8)
Avon	New Fairfield	Andover	Coventry (Regional)
Bantam	Newington	Avon	Fairfield-Easton
Bethany	Norwalk	Bethany	Middletown
Bethel	North Canaan	Bethlehem	Northeast Connecticut
Bethlehem	Plymouth	Bloomfield	Weston
Bloomfield	Redding	Bolton	Stratford-Trumbull
Bolton (Hebron)	Ridgefield	Bridgewater	Stamford (Danbury shelter needs)
Bridgewater	Roxbury	Brookfield	WWHD
Brookfield	Sharon	Coventry (until 10 pm)	
Canton	Simsbury	East Haddam	
Cheshire	Somers	East Hampton	
Cromwell	South Windsor	East Hartford	
Danbury	Southbury	Easton	
Durham	Southington	Glastonbury	
East Granby	Suffield	Greenwich	
East Hampton (Portland)	Thomaston	Hartford	
East Hartford	Tolland	Hebron	
East Windsor	Trumbull	Killingworth	
Easton (Redding)	Union	Manchester	
Ellington	Vernon	Meriden	
Enfield	Wallingford	Naugatuck	
Farmington	Tolland	New Britain	
Glastonbury	Washington	New Fairfield	
Granby	Waterbury	New Haven	
Hartford	Weston	New Milford	
Harwinton	West Hartford	Newtown	
Kent (clsg will reopen 11/7)	Willington- relocating to Regional	Plainville	
Litchfield	Windsor	Plymouth	
Manchester	Windsor Locks	Prospect	
Mansfield (Regional)	Winsted	Putnam	
Meriden	Wolcott	Roxbury	
Middlebury	Woodbury	Rocky Hill	
Monroe	WCSU (for pts released from Danbury Hospital)	Sharon	
		Southbury	
		Southington	
		Stamford	
		Suffield	
		Thomaston	
		Torrington	
		Trumbull	
		Union (until 10 pm)	
		Vernon	
		Watertown	

		Waterbury	
		Windsor Locks	
		Wolcott	
		Waterbury	

Commodities Task Force

The task force continues to fulfill request for MREs and water.
 The number of towns receiving MREs and water is 86. All requests filled as of 11/6/11 at 0400 hrs.
 Two pickup sites for MREs and water continue to operate in Cheshire and East Hartford.

American Red Cross

The ARC desk will be occupied again at 07:30 AM tomorrow.

ESF7 – Resource Support

Debris Management Task Force

Summary:

Debris contractors continued working today on state roads as prioritized by DOT
 DOT continues to designate additional towns in which AshBritt will be working on state roads
 Debris management site in Watertown running smoothly and actively receiving woody debris from debris contractors and DOT
 Work underway to establish additional temporary debris sites statewide

Details:

Meeting held at Armory to expedite the establishment of debris management sites
 DESPP, DEEP, DOT, CTNG, AshBritt & SAIC/BDR in attendance

Made progress in identifying potential additional sites beyond pre-determined locations (such as other state properties and privately-owned properties, using CT Economic Resource Center (CERC) SiteFinder)
 These sites are for staging debris from state agencies and from municipalities that have contracted with AshBritt & SAIC/BDR to handle their debris
 Consideration given to allowing municipalities not under contract to deliver woody debris to state management sites. This could jeopardize reimbursement given FEMA guideline

Municipalities:

Suffield: Coordinated with Capt. Neuman from the CTNG regarding Suffield's request for chippers. Suffield met with AshBritt today, but may need a few days to get approvals for contracts. After speaking with SAIC/BDR tomorrow, Suffield will determine if they still want chippers from DOT.
 Ridgefield - requested contact info for state's contractors. Put town POC in contract with AshBritt & SAIC/BDR
 New Fairfield - requested contact info for state's contractors. Put town POC in contract with AshBritt & SAIC/BDR
 Avon - requested assistance with road clearance. DOT responded to the request.

ESF8 – Public Health and Medical Services

**DPH ICS Command Staff working remotely, available via 8000 line to Duty Officer
 SEOC Health Desk staffed in 2 (two), 12 (twelve) hour shifts**

DPH continues to provide public information as needed; monitor health care facilities for staffing and generator use; drinking water systems on generator and need for boil water advisories; and surveillance for Carbon Monoxide Poisoning.

EMS: Nothing new to report this period

Information Exchange: Nothing new to report this period

Events Planned: Governor's briefing w/ Commissioners and J Best @ 0800 7 Nov 2011
Mass Shelter conference call @ 0900 7 Nov 2011
DPH ICS briefing @ 0900 7 Nov 2011

Hospitals:

Available beds = 1,826
Available ventilators = 221

Emergency Department Activity: Nothing new to report this period

Facilities: Nothing new to report this period

Day Care Programs: Nothing new to report this period

Shelters: Nothing new to report this period

WIC Update: Nothing new to report this period

Boil Water Advisories:

76 Public Water Systems remain on Boil Water Advisories-all posted to DPH web site

Waste Water Treatment Plants: Nothing new to report this period

Drinking Water: Nothing new to report this period

ESF 9 Urban Search and Rescue

Urban Search and Rescue (USAR) – Staff and equipment are prepared for assignments on 11/7/11 as needed.

ESF11 – Agriculture and Natural Resources

Department of Energy and Environmental Protection –

DEEP will have 8 people to support the PDA teams. Staff may vary on Monday, Tuesday, and Wednesday.

Department of Agriculture

DoAg notified CL&P that Bradway Dairy Farm, Union is still without power. This is a large operation milking over 400 cows that has avoided losses by using generators for the past week. CL&P stated crews are working in the area and expect their power to be returned shortly.

Trinity Farm, a dairy farm located in Enfield, is still without power. CL&P was notified of this.

ESF12 – Energy

Outages / Restorations

· 62,779 or 5% of customers are currently without power

Goals

· Achieve 99 percent restoration in most towns by Sunday midnight. Achieve 99 percent in all towns tomorrow at

midnight

Crews

Total line & tree crews: 2,482 (unprecedented number of crews, nearly eight times our normal workforce)

- 1,658 line crews
- 824 tree crews
- 9,000 employees are actively working to support the ongoing restoration
- Over 220 private electricians (service crews) working to reattach the service wire - these electricians are qualified to make the attachment to the weatherhead. Having these crews do this work rather than our line crews will help speed the restoration. Customers should still their electrician to repair any damage to customer-owned equipment
- Crews are here from 23 states including Canada and additional crews are arriving daily (Alabama, Arkansas, California, Colorado, Connecticut, Florida, Georgia, Illinois, Kentucky, Louisiana, Maryland, Massachusetts, Michigan, Missouri, New Hampshire, North Carolina, Ohio, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, Virginia, Quebec & Vancouver)

RESTORATION UPDATES

- A review of the restoration projections is underway; the updated projections is attached.

ESF13 – Public Safety and Security

Connecticut State Police Statewide Activity:

Calls for Service: 245

Accidents: 02

Accidents with Injuries: 01

Fatalities: 1

DUI- 1

Motorist Assists: 08

Non-Reportable: 180

Troop A, Troop B, Troop C, Troop D, Troop E, Troop F, Troop G, Troop H, Troop I, Troop K, Troop L, Troop W:

No major incidents to report.

Major Highway Corridors:

NOT storm related: I-84 east between exit 2-3, Left lane only open due to fatal motor vehicle accident investigation.

Secondary State Roadways:

Sporadic road closures in the northwest and north central sections of the state remain.

Weather Related Activity:

Power has been restored to Soapstone Mountain communications tower site.

Significant Active Incidents: No major incidents to report.

Running Event Totals:

10/29/11 at 1200 hours through 11/07/11, at 0530 hours

Calls for Service: 15,678

Accidents: 1,076

Accidents with Injuries: 148

Fatalities: 4

DUI: 63

Motorist Assists: 1,239
Non-Reportable: 11,351

Department of Corrections

No changes since last situation report.
No Facility or Staffing Issues.

Connecticut Military/Connecticut National Guard

On Going Missions:

*Military Police conducting route recon for future Emergency Route Clearance Team operations in Vernon, Tolland, Somers, and Ellington.

*Emergency Route Clearance Teams - Ellington, Simsbury, Avon, and Farmington.

Generator support 1 x for Litchfield.

Generator support at Somers PD and Bloomfield.

Generator support at Willington Rest Area of I-84.

Provide blankets and warming materials to local shelters.

Additional Security for Governor's press conferences at SEOC.

ESF 15 External Affairs

Info Line (2-1-1)

As of 10:55 pm 2-1-1 has answered 613 calls today; 215 calls were related to Winter Storm Alfred. Top requests are for Disaster Service Centers/Hotlines, disaster relief/Recovery Organizations, City Offices of Emergency Services, and Federal Emergency Management Agency Offices.

We have asked towns to call us with shelter occupancy reports and shelter closings.

As of 12:00am 2-1-1 has 39 shelters and 111 warming centers listed. Total shelter occupancy is estimated at 1,996. This total is based on discussion with Red Cross on counts of their shelters and periodic self-reporting from town managed shelters. We have not been able to obtain reports on occupancy rates from many of the town managed shelters, so some occupancy figures are based on counts from previous day's occupancy counts and are therefore, rough estimates.

We continue to collect information for CL&P customers with a disability and are forwarding those to CL&P.

RSF Economic

Connecticut Insurance Department

Emergency Adjuster Licenses

Have issued 5,925 emergency adjuster licenses, most of which were issued for Storm Irene claims but Insurance Department has extended those licenses for an additional 90-day period. Department continues to process more requests daily.

Outreach to Consumers and Industry:

Posted location of Travelers Mobile Claims Van on Department's Winter Storm Resource site and also shared information with public through media, Facebook, Twitter and 2-1-1.

Location: Bloomfield at Lowe's Home Improvement Store on Cottage Grove Road

Will update public with more claims vans location as we get them from the industry

Issued 3 bulletins to the industry that addressed:

Promptness of service and payment

Extending grace periods for premium payments

Making sure policyholders have unobstructed access to medical care, including prescription drugs, should they not have their insurance information with them because they are displaced or without it for other reasons as a result of the storm.

Connecticut Military/Connecticut National Guard

On Going Missions

*Military Police conducting route recon for future Emergency Route Clearance Team operations in Granby, Bloomfield and Newtown.

*Emergency Route Clearance Teams - Simsbury, Avon, and Farmington

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Generator support at Somers PD and Bloomfield

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Department of Labor

The DOL website will be updated with changing conditions.

End of report. Next update to be issued 11/7/11 at 1100 hrs