



Dannel P. Malloy, Governor

State of Connecticut Situation Report



Department of Emergency Services
& Public Protection

Winter Storm October 29, 2011 Report Period: November 4, 2011 1100 – November 4, 2011 1600 hrs Situation Report #32

Storm Irene Informational Update: FEMA will continue to accept registrations from Storm Irene for Individual Assistance until November 15, 2011.

State Emergency Operations Center Activation Level: Full Activation

On Saturday October 29, 2011 at 2:00 PM Governor Dannel Malloy activated the State Emergency Operations Center. The State EOC is fully staffed with additional partners.

At the request of Governor Malloy, the President has issued an emergency declaration FEMA-3324-EM for the State of Connecticut. This emergency declaration authorizes FEMA to provide emergency protective measures, limited to direct federal assistance, at 75 percent federal funding. This assistance is for all eight counties in the State of Connecticut.

Summary

Statewide, power outages and debris removal continue to be the major problems. Local entities continue to staff shelters and warming centers. Debris Management, Commodities, Mass Care & Sheltering, Fuel, and Communications Restoration Task Forces continue to coordinate services. A total of eight storm related fatalities have been reported due to motor vehicle related accidents, fire and carbon monoxide poisonings.

The following notice is posted on the DEMHS Web Site Notification Page:

Notification for regular work hours on Friday November 4:

All state employees, including non-essential employees, are expected to report to work as scheduled unless their worksite is closed and they have not been required to report to an alternate office. A list of state buildings that are currently closed can be found on www.ct.gov. Non-essential employees may also contact their worksites directly to verify their building status. In some cases, employees may be asked to report to alternate worksites due to agency operating needs. Please contact your agency for that information.

Department of Transportation employees should call 860-594-3110 for updates on reporting to work.

For the most updated listing of Judicial Branch closures and information for jurors, [please visit the Judicial Branch website.](#)

Department of Consumer Protection

Gov. Malloy signed an executive order on 11/3/11; the executive order temporarily suspends a state regulation that prohibits the refueling of a propane tank by anyone other than the company that owns the tank.

DCP is still receiving a few complaints of price gouging at gas stations.

DCP food inspectors continue to gather data on losses at retail food stores and other establishments.

Weather Report

Friday Night: Mainly clear skies. Low 32F. Winds N at 10 to 20 mph

Saturday Day: Mainly sunny. High 52F. Winds N at 5 to 10 mph

Saturday Night: Clear skies. Low 32F. Winds light and variable

Emergency Support Function (ESF) Reports

ESF 1 - Transportation

Department of Transportation

Numerous state roads are still being cleared at this time due to downed trees and wires

Road Closures:

Rt 71 Meriden

DOT has begun sending crews to assist municipalities

Thomaston

E. Granby

Enfield

E. Hartford

Newtown

New Milford

ESF 2 – Communications

Public Safety Communications

Municipal situation reports continue to be monitored for public safety communication system issues. No outstanding requests for assistance received as of time of this report.

DESPP/CTS reporting 7 sites on backup generator power with one site on a deployable generator. 1 Troop remains on generator. No Troops report 911 issues.

Fueling of generators is a challenge among the public safety EFS2 community. Site access due to downed power lines, poles, and trees poses a challenging environment.

Awaiting a report on municipal communications status.

Public Communications

One new report of a generator failure to a broadcasting station addressed by the entity.

All wireless providers report multiple sites on generator power. Some sites adversely affected by backhaul issues as well.

Continuous communications continue with commercial wireless carriers, wireline providers, and VoIP providers. Numbers continue to improve as power and backhaul are restored.

Site access has improved but wires in the roads continue to be a challenge

Although the debris removal is improving it continues to be a challenge in the restoration of power thus restoral of wireline and wireless communications to pre-storm levels.

Communications Task Force Next Task Force Mtg: 11/4/11

Last Task Force Meeting: 11/4 10AM

Next Task Force Mtg: 11/4 3PM

General Update:

Attendees: AT&T, Sprint, Comcast, Verizon, T-Mobile, Cablevision, Charter, FEMA, HHS – OES, Cox

Wireless Summary: Progress continues to be made on restoration of cell towers and wireless coverage. < 10% of sites statewide were down as of 11am today. This is reduced from a high of roughly 35% of sites down Tuesday morning. Restoration attributed to generator deployment, repair of backhaul and restoration of commercial power. All providers report continued deployment of backup generators throughout the day.

Cable/VOIP Summary: Restoration continuing to track with commercial power restoration. Most core networks are in good-shape. Dropped lines are being repaired; however more dropped lines are likely to be discovered as power is restored. Providers are maintaining staffing levels throughout the weekend or until services is back to normal.

AT&T

Wireless - 44 down this afternoon (3%), (19 backhaul related). Sufficient generation capability is in place. Generators are at all sites where power is the only issue.

Wireline - As of this morning, reported wire-line outages are up to 12,000. This number is now expected to continue to decline. This is the first decline in several days.

Verizon

Landline - minimal damage observed. Once power is restored the company will have a better gauge as to the impact. Reporting normal (pre-storm) trouble reports.

Wireless - 1% of sites are Out of Service (OOS) mostly backhaul and 16% are on generator. Most of the OOS sites have overlap from working towers. Have made calls to all municipalities.

Sprint – 80 sites still out (9% of total towers). 70% power, 26% T1. There are a couple of sites with equipment damage that will take longer to repair.

T-Mobile – Currently operating at 91% with some 73 sites down. There are power issues on 91-corridor with commercial power.

Cablevision - Making progress since yesterday, reports that 8K customers are out of service (down from 12K yesterday PM). This represents about 4% of its customers in the state. 325 people have been deployed to the field, including 56 from out of state.

Charter – Continued progress, but slowing. Currently 32% of customers are out of service (31,000). Expecting restoration of Willimantic by 9 pm this evening. New Milford (11/11) and Newtown (11/12) are later based on power projections. Receiving 20 additional crews from out of state in today and tomorrow. There are 160 crews in the field today.

Comcast – 11535 down drops at height, 1300 currently down. Plant integrity at 91% overall. Over 400 generators have been deployed to the field. Resolved issue in noon call. 60 generators provided to municipalities, service comes back when power is applied. 80% of current outages attributed to power.

Cox – 350 generators deployed, 300 crews in the field from across the company fixing drops (normally 60 crews in the state). 65% of the Cox customer base is operational. Expecting 80% by the end of the day. Coordinating closely with CL&P on restoration.

MetroCast - Reports 100% operational. No change from last report.

DAS BEST

Request from Corrections to DAS for 8 Vans, for 11/7/11. Request closed, logistics coordinated.

Call from state employee on phone number to call for closures – provided 211 number.

DEMHS web page updates for additional buildings that have had their power restored

ESF 3 – Public Works and Engineering

State and local entities continue to assess the status of their infrastructure, roads, and debris conditions and make progress toward recovery.

ESF 4 – Firefighting

Department of Emergency Services and Public Protection

Commission of Fire Prevention and Control

Through media research:

- Farmington condo fire had no injuries and affected building # 18; the suspected cause was a chimney fire.

-Meriden CO poisoning has two injured and the potential to include one victim as a fatal.

-The East Haven fatal fire was found to be not storm related as the Fire Department had to back off the entry to the second floor due to heat levels. The fatality was found after re entry of the building after the fire was extinguished.

The fire was found to have started in the first floor and extended upward.

-Finished the coordination of the CO alarm distribution and alerted local media.

ESF5 – Emergency Management

The following Task Forces have been established: Debris, Commodities, Fuel, Communication Restoration, Sheltering and others as appropriate. FEMA Incident Management Team Staff are integrated into the State EOC.

EOCs OPEN (72)	CERT Team Activations (28)	Local State of Emergency Declarations (25)
Andover -monitoring	Bethel	Avon
Ashford	Bolton	Ashford
Avon	Bristol	Berlin
Bethany – partial	Coventry	Bolton
Bethel - partial	East Haddam	Bristol
Bloomfield	East Hartford	Durham
Bolton	Ellington	East Hartford
Bridgeport – monitoring	Enfield	Enfield
Bristol	Granby	Farmington
Burlington	Haddam	Granby
Columbia- monitoring	Hamden	Haddam
Cornwall	Hartford	Hartford
Coventry – monitoring	Manchester	Manchester
Danbury	New Milford	Mansfield
Darien – monitoring	Orange	Meriden
Durham	Plainville	Monroe
East Granby	Portland	Morris
East Haddam - partial	Prospect	Naugatuck
East Hartford	Redding	Plymouth
East Windsor	Ridgefield	Seymour
Eastford - monitoring	Southington	Somers
Easton – monitoring	Vernon	Sprague
Ellington	West Haven	Trumbull
Enfield	Westport (to assist Weston Shelter)	Vernon
Fairfield - monitoring	Wilton	Watertown
Glastonbury	Windsor Locks	Weston
Goshen	Wolcott	Windsor
Greenwich – partial	Woodbury	Woodbury
Guilford-partial		
Haddam		
Hartford		
Hebron - monitoring		
Kent - partial		
Killingly- monitoring		
Lebanon- monitoring		
Manchester		
Mansfield- monitoring		
Middlebury		
Middletown		
Monroe - monitoring		
Naugatuck		
Newington		
New Canaan		
Newtown- partial		
Norwalk – monitoring		
Orange - monitoring		
Plainville – open		

Roxbury		
Seymour		
Sharon -monitoring		
Shelton -partial		
Simsbury - monitoring		
Somers		
South Windsor		
Stamford - partial		
Stratford - monitoring		
Thomaston		
Thompson - monitoring		
Tolland		
Trumbull- monitoring		
Vernon		
Washington		
Waterbury		
Weston - monitoring		
Westport - partial		
Wethersfield - monitoring		
Willington		
Wilton – partial		
Windsor		
Windsor Locks		
Winsted		
Woodstock		

FEMA

The FEMA Federal Coordinating Officer is on site with other members of FEMA Incident Management Assistance Team (IMAT).

DEMHS

- Region 1 – Providing updates to towns, monitoring local situation reports. DOC covering office overnight.
- Region 2 – Providing updates to towns, monitoring local situation reports. DOC covering office overnight.
- Region 3 – Providing updates to towns, monitoring local situation reports. DOC covering office overnight.
- Region 4 – Providing updates to towns, monitoring local situation reports. DOC covering office overnight.
- Region 5 – Providing updates to towns, monitoring local situation reports. DOC covering office overnight.

ESF6 – Mass Care, Housing and Human Services

Numerous municipalities have opened shelters. A Mass Care and Sheltering Task Force have been established.

Shelters (81) Red Cross and Town operated		Warming Centers (53)	MRC Activations (6)
Avon	New Britain	Andover	Coventry (Regional)
Bantam	New Fairfield	Ashford	Fairfield-Easton
Berlin	New Milford	Avon	Middletown
Bethany	Newington	Bethany	Northeast Connecticut
Bethel	Newtown	Bethlehem	Weston
Bethlehem	Norwalk	Bloomfield	Stratford-Trumbull
Bloomfield	North Canaan	Bolton	Stamford (assist shelter needs Danbury)
Bolton (Hebron)	Oxford	Bridgewater	

Bridgewater	Plainville	Brookfield	
Bristol	Plymouth	Colchester	
Brookfield	Putnam	Columbia	
Burlington	Redding	East Haddam	
Canton	Rocky Hill	East Hampton	
Cheshire	Ridgefield	East Hartford	
Cornwall	Roxbury	Easton	
Cromwell	Sharon	Glastonbury	
Danbury	Simsbury	Greenwich	
Durham	Somers	Griswold	
East Granby	South Windsor	Hartford	
East Hampton (Portland)	Southbury	Hebron	
East Hartford	Southington	Killingworth	
East Windsor	Suffield	Lebanon	
Easton (Redding)	Thomaston	Manchester	
Ellington	Thompson	Meriden	
Enfield	Tolland	Naugatuck	
Farmington	Torrington	New Britain	
Glastonbury	Trumbull	New Fairfield	
Goshen	Union	New Haven	
Granby	Vernon	New Milford	
Hartford	Wallingford	Newtown	
Harwinton	Waterbury	Plainville	
Kent	Weston	Plymouth	
Killingly (Regional)	West Hartford	Pomfret	
Litchfield	Wethersfield	Prospect	
Manchester	Willington	Putnam	
Mansfield (Regional)	Windsor	Roxbury	
Meriden	Windsor Locks	Rocky Hill	
Middletown	Winsted	Sharon	
Monroe	Wolcott	Southbury	
Morris	Woodbury	Southington	
Naugatuck		Stamford	
		Sterling	
		Suffield	
		Thomaston	
		Thompson	
		Torrington	
		Trumbull	
		Union	
		Vernon	
		Watertown	
		Waterbury	
		Windsor Locks	
		Wolcott	

Commodities Task Force

The task force continues to fulfill request for MREs and water.

The number of towns receiving MREs and water is: 82 with one additional town in process

Two retail pickup sites for MREs and water continue to operate in Cheshire and East Hartford

American Red Cross-ARC

SIGNIFICANT HAPPENINGS

- Continued Sheltering
- Re-evaluating sheltering needs and resources
- Continue feeding
- Expanded Feeding operation
- Facilitated the movement of cots throughout the state
- Staffing of the State EOC
- Call to all 169 towns regarding potential residential damage
- Developing more concrete numbers on Disaster Assessment
- Continue in processing of remaining visiting staff and auditing of DROMIS
- Reconciliation of vehicles
- Partnership with State Behavior Health utilized for Shelter support
- Numerous media interviews with several radio interviews scheduled
- Continue media releases
- Asked media to issue a call for Red Cross volunteers to report to Area offices
- Issue informational and preparedness messages on Facebook and Twitter, updates as needed
- Coordinate Governors visit to Red Cross Shelter

CONCERNS

- Many local volunteers continue to be unreachable due to power outages or inaccessible local roads

ESF7 – Resource Support

Debris Management Task Force

Work Update:

State contractors for debris removal (AshBritt) have been encountering travel restriction issues in Maryland while making their way to CT. More specifically, trucks are being told that they are exceeding weight limitations and might be prohibited from traveling on I-95 through MD.

"Debris Management Contracting--Info for Municipalities" has been provided to the EOC Officer for distribution to the Regional Coordinators.

State contractors for debris management continue work throughout the state.

CTNG:

Route Clearance efforts will be focused on the following municipalities: West Hartford, Farmington, Avon, and Simsbury.

AshBritt and SAIC/BDR:

Hartford - 2 grapple trucks working on debris removal

West Hartford – 4 trucks working on debris removal

Simsbury Sprint Cell Phone tower: AshBritt plan to send a bobcat and a chainsaw crew to the site today. Rocky Hill Veterans Home and Hospital: On site discussing plan with the local POC, and identifying an on-site debris collection point.

West Hartford: SAIC/BDR addressed a FEMA compliance issue.

Canton: DEEP contacted Canton to inform the town that CTNG is not performing debris collection missions at this time. We offered to put the town in touch with AshBritt.

Fuel Task Force

No significant lines at gas stations. Good Public perception of supply.

Generators

Requested: 42

Filled: 16

Cancelled: 10

Being Assessed by the USACE: 16
ARF Being Prepared: 12
Gas Station Status
1,215 Fuel Stations in Operation
222 Fuel Stations out of Operation
57 Fuel Stations with Unknown Operation
Some gas stations with generators can only transact cash sales.

ESF8 – Public Health and Medical Services

All hospitals are on external power.

Information Exchange:

Internal DPH briefing was held at 0900.
Conference calls with hospitals, local health and ESF8 partners were held.
DPH continues to provide daily information to DAS via COOP status boards.

Events Planned:

Internal DPH briefing via conference call scheduled for 0900 Saturday (11/5) and Sunday (11/6)
Conference calls with hospitals, local health and ESF8 partners are not scheduled for the weekend.

Hospitals:

Danbury Hospital reports that they had a transient loss of external power today due to a surge and consider the external power to remain unstable. They have disconnected from CL&P and are functioning in "island mode" on their Co-generation plant until the power grid becomes more stable.

Danbury hospital is at capacity with limited cardiac bed availability.

DPH issued guidance on the use of paramedics in Emergency Departments.

Emergency Department Activity:

Increased number of ED visits for carbon monoxide poisoning, particularly in DEMHS Regions 2, 3, and 5
Due to the increases in testing for carbon monoxide poisoning, laboratories are beginning to report a shortage of cartridges. DPH sent a notice to laboratories requesting that they contact the SEOC if they have surplus cartridges available.

Increased number of ED visits for hypothermia, particularly in DEMHS Regions 3 and 5
Increased utilization of ED for asthma, particularly in DEMHS Regions 3 and 5
Increased utilization of ED for injuries in DEMHS Region 3
Increased utilization of ED for motor vehicle accidents, particularly in DEMHS Regions 1 and 5

Continue to observe an elevated number of cases of carbon monoxide poisoning presenting to emergency departments. DPH continues to work to improve public awareness of this issue and to monitor the situation. Presently we have received reports from our acute care facilities relaying an estimated total of **319** patients seen at their EDs for carbon monoxide exposure during this event.

Facilities:

There are currently 20 nursing homes and 6 residential care homes (RCH) on generator.

Day Care Programs:

Child Day Care Centers - 4 still closed, 5 reopened
Family Day Care Homes - 4 still closed, 2 reopened

Shelters:

Special needs request for 2 Simsbury residents was resolved.

Regional special needs shelter is active in Danbury and presently occupied by 8 special needs residents and their family/friends. EMS providers are staffing the shelter.

WIC Update:**Boil Advisory Notices Still in Effect:**

Currently, 91 small public drinking water systems in the state are under a boil water advisory. The list can found on the DPH website.

DPH is working to obtain priority power restoration for multiple public water systems affected by outages

Department of Mental Health and Addiction Services –DMHAS

The State Department of Mental Health and Addiction Services have had several facilities power restored. However, we continue to have the following Programs still without power:

Hilltop, 556-558 Blue Hills Ave, Hartford (No Power)

Family Center, Inc. 60 Palmer's Hill Road, Stamford (No Power)

Community Health Resources, 995 Day Hill Road Windsor, 693 Bloomfield Avenue, Bloomfield, Clubhouse 1077-Enfield St., Enfield (No Power)

Connecticut Counseling Centers, 4 Midland Rd., Waterbury (No Power)

Trinity Glenn, 149 West Cornwall Road, Sharon (On Back-Up Generators)

Robinson House, 96-98 South Quaker Lane, West Hartford (No power)

The Red Cross has requested DMHAS assistance for behavioral support at sites statewide. The DMHAS/DCF Disaster Behavioral Health Network deployed 14 staff yesterday to 8 shelters. We are deploying 12 staff to seven shelters today. Staffing will be reduced at several sites as demand decreases. Staff schedules will be adjusted in order to provide coverage into the early evenings. While we are planning to continue to provide behavioral health supports to shelters over the weekend, we anticipate reduced staffing over the weekend as more towns are fully restored.

ESF11 – Agriculture and Natural Resources**Department of Energy and Environmental Protection**

The generator at Simsbury's pumping station located at 2 Tunxis Road, Tarrifville has failed and is dumping raw sewage into the Farmington River. It failed at approximately 1515 hrs. and has a flow of approximately 10 gallons per minute. They (the Town of Simsbury) are moving another generator into place.

Department of Agriculture

Utility companies are on site working to restore power to all farms who have reported problems in previous SITREPS, except Trinity Farms. Trinity continues to operate on generator power.

ESF12 – Energy**United Illuminating**

Released from EOC since a vast majority of their customers has electrical service.

CL&P

Customer Outage Information:

Customers without power: 294,496

% of total customers: 23%

578,927 customers have been restored thus far; 122,605 in the past 24 hours

Our goal remains to restore 99% of our customers by Sunday at midnight

We are aiming to Energize all polling stations by tomorrow night (over 60 percent are energized now).

Total crews: 1,749 (up 254 from yesterday evening)

Crews are here from 23 states including Canada and additional crews are arriving daily (Alabama, Arkansas, California, Colorado, Connecticut, Florida, Georgia, Illinois, Kentucky, Louisiana, Maryland, Massachusetts, Michigan, Missouri, New Hampshire, North Carolina, Ohio, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, Virginia, Quebec & Vancouver)

We have requested State Police assistance in the protection of our restoration workers

Department of Consumer Protection –DCP

Nothing new to report since last sit rep.

ESF13 – Public Safety and Security

Connecticut State Police Statewide Activity:

Severe Storm

Connecticut State Police Statewide Activity:

11/04/11, at 1030 hours, to 11/04/11, at 1530 hours.

Calls for Service: 301

Accidents: 20

Accidents with Injuries: 02

Fatalities: 00

Motorist Assists: 13

Non-Reportables: 201

Major highways are experiencing dry travel lanes and are able to facilitate normal traffic flow.

Major Highway Corridors:

I-95 S/B, between exit 40 & 41, in Milford, was completely closed due to a motor vehicle accident. It has been re-opened. I-95 N/B, between exit 40 & 41, in Milford, was closed and will be closed for an extended time due to the motor vehicle accident.

Secondary State Roadways:

Numerous statewide closures due to down trees and power lines especially in the northwest sections of the state.

Weather Related Activity:

Many trees and power lines remain down resulting in continued road closures throughout the state.

Significant Active Incidents:

The East Haven fire had one fatality and the fire was not storm related. Forensic Lab and Troop C are operating on generator power. Recent information provided by CL&P representatives expect power to be restored to both Troop C and the Forensic Lab by today, 11/04/11.

Department of Corrections

E.O.C. ordered to remain in operation through Sunday 12:00 a.m.

As of 12:00 a.m. on 11/04/2011 Region 2 and Region 4 E.O.C.'s will be shut down and D.O.C. staff will be pulled.

Notifications made.

MWCI is reported to be back on street power.

Requested 8 vans from DAS to be utilized by D.O.C. to drive FEMA representatives beginning Monday at 8 a.m. to begin damage assessment throughout the state.

No staffing issues.

Connecticut Military/Connecticut National Guard

On Going Missions

*Emergency Route Clearance Teams - Simsbury, Avon, West Hartford, Farmington and South Windsor
Provide blankets and warming materials to local shelters
Portable lighting unit support for Suffield.
Additional Security for Governor's press conferences at SEOC
Generator support at Willington Rest Area of I-84
Generator support at Somers PD
Generator support 1 x at Tolland
Generator support 1 x for Berlin
Generator support 1 x for Litchfield
Commodities Distribution Support - Renschler Field - Completed 76 of the 78 towns requested.

ESF 15 External Affairs

Info Line (2-1-1)

Situation Report for Thursday 11/4/11 as of 16:00:

2-1-1 answered 1159 calls by 16:00, 275 calls were related to Winter Storm Alfred. Callers continue to look for shelter, information on utility restoration and food resources.

We are asking towns to call us with shelter occupancy reports.

We continue to collect information for CL&P customers with a disability and are forwarding those to CL&P.

Additionally we continue to collect the FEMA Storm Damage reports

ESF Economic

Connecticut Insurance Department

Emergency Adjuster Licenses

Have issued **5,925** emergency adjuster licenses, most of which were issued for Storm Irene claims but Insurance Department has extended those licenses for an additional 90-day period. Department continues to process more requests daily.

Outreach to Consumers and Industry:

Posted location of Travelers Mobile Claims Van on Department's Winter Storm Resource site and also shared information with public through media, Facebook, Twitter and 2-1-1.

Location: Bloomfield at Lowe's Home Improvement Store on Cottage Grove Road

Will update public with more claims vans location as we get them from the industry

Issued 3 bulletins to the industry that addressed:

Promptness of service and payment

Extending grace periods for premium payments

Making sure policyholders have unobstructed access to medical care, including prescription drugs, should they not have their insurance information with them because they are displaced or without it for other reasons as a result of the storm

Department of Labor

The DOL website will be updated with changing conditions.

End of report. Next update to be issued 11/4/11 at 2000 hrs