

CONNECTICUT I-CALL / I-TAC INTEROPERABILITY MUTUAL AID RADIO SYSTEM

UTILIZE DIRECT / TALK-AROUND RADIO COMMUNICATIONS WHEN POSSIBLE

REPEATER ACTIVATION PROCEDURE UTILIZING THE I-CALL CHANNEL

Upon arriving at the scene of an incident and determining that use of the Interoperability Mutual Aid Tactical channel repeaters is required, the incident commander shall use the I-CALL channel to request activation of the repeater function of the primary and / or the secondary tactical channels for the area. This request will be made through the DPS Message Center in Middletown.

CALL-IN LANGUAGE SHOULD BE AS FOLLOWS

“(RANK)(NAME) OF THE (ORGANIZATION) CALLING THE DPS MESSAGE CENTER ON THE I-CALL CHANNEL.”

(PAUSE AND AWAIT ACKNOWLEDGEMENT)

“I AM REQUESTING IMMEDIATE ACTIVATION OF A TACTICAL CHANNEL FOR THE (TOWN/CITY CALLING FROM) FOR THE OPERATION AT (INCIDENT TYPE)”

(PAUSE AND AWAIT ACKNOWLEDGEMENT)

Upon acknowledgement by the DPS Message Center of the activation of the requested I-TAC channel or channels, the Incident Commander shall respond as follows:

“I WILL BE SWITCHING TO I-TAC CHANNEL (NUMBER) AND ESTABLISHING INCIDENT COMMAND. (RANK)(NAME) CLEAR ON I-CALL CHANNEL.”

BACK UP ACTIVATION PROCEDURE BY TELEPHONE

If the DPS Message Center does not acknowledge the incident commander's request when called on the I-CALL channel, the incident commander shall contact the Message Center in Middletown by telephone at 1-800-842-0200 or 1-860-685-8190. The incident commander shall utilize the same language as detailed above.

REPEATER DEACTIVATION PROCEDURE UTILIZING THE I-CALL CHANNEL

Upon termination of an incident, or when the use of the I-TAC repeater is no longer needed to support the operation, the incident commander shall request the deactivation of the appropriate I-TAC repeater or repeaters by contacting the DPS Message Center. The I-Call Channel is used to inform the dispatcher that the use of the repeaters has concluded.

BACK UP DEACTIVATION PROCEDURE BY TELEPHONE

If the DPS Message Center does not acknowledge the incident commander's request when called on the I-CALL channel, the incident commander shall contact the Message Center in Middletown by telephone at 1-800-842-0200 or 1-860-685-8190. The incident commander shall utilize the same language as detailed above.

