



**STATE OF CONNECTICUT
DEPARTMENT OF ENVIRONMENTAL PROTECTION**
79 Elm Street, Hartford, Connecticut 06106-5127
www.ct.gov/dep

How To Order FEMA Flood Insurance Rate Maps (FIRMs)

Overview

Many different users – such as private citizens, insurance agents and brokers, local community officials and lending institutions – use flood maps in a variety of ways, including:

- Determining the extent of special flood hazard areas;
- Determining if a specific property or building is located in the flood risk zone;
- Determining if flood insurance will be a requirement on a loan;
- Aiding in the proper administration of local floodplain management regulations and programs; and
- Determining the proper and feasible preventative measures which homeowners and local communities can use to help reduce/prevent flood damage losses.

Ordering Maps

There are four ways to order Flood Insurance Rate Maps and Flood Insurance Studies from the FEMA Map Service Center (MSC):

1. **Order Online** — To place an order on the internet, go to <http://www.msc.fema.gov> and follow the directions provided. A property address can be entered and the corresponding map will appear and an option for purchase given.
2. **Order By Phone** — To order by phone, call the MSC toll-free Monday through Friday from 8:00 a.m. to 6:00 p.m. (Eastern Time) at 1(800) 358-9616.
3. **Order By Fax** — To order by fax, print a copy of the MSC Order Form at <http://www.msc.fema.gov> (located in the middle of the page under the heading *How To Order*). Fill out the order form and fax it to the MSC Fax order line at 1(800) 358-9620.
4. **Order By Mail** — To order by mail, print a copy of the MSC Order Form at <http://www.msc.fema.gov> (located in the middle of the page under the heading *How To Order*). Fill out the form and mail it to the MSC at the following address:

FEMA Map Service Center
P.O. Box 1038
Jessup, MD 20794-1038

Products and Prices

Paper Flood Insurance Rate Maps (FIRMs), including index maps, cost \$4 per panel. Shipping is \$0.41 per panel for the first 10 panels plus \$0.10 for each additional panel.

Paper Flood Insurance Studies (FIS), cost \$9 per study volume, plus an additional \$4 for each Floodway Map. The shipping & handling charge is \$5 for the first FIS, plus \$0.50 for each additional FIS. No shipping & handling is charged for Floodway Maps.

Prices for other products (e.g., digital map CDs, Q3 data, etc.) can be found at <http://www.msc.fema.gov>.

Prices can be subject to change. Please consult the FEMA website for the most update charges and product availability.

For More Information

If you have any questions regarding ordering FEMA products, please contact Diane Ifkovic or Karen Michaels, CTDEP, (860) 424-3706.

This overview is designed to answer general questions and provide basic information. You should refer to the appropriate federal, state or local statutes and regulations for the specific regulatory language and requirements. This document should not be relied upon to determine whether or not a permit is required. It is your responsibility to comply with applicable laws, and obtain and comply with all required permits.