

Case Managers are Invited to Attend A Half-Day Workshop

How to Conduct Effective Case Manager Quality Reviews

Thursday, November 20th

9:00 AM – 12:00 PM

**Keeney Memorial Center
Wethersfield, CT**

Learn More About

- **Conducting Quality Reviews**
- **How to Use the Case Manager QSR Tool**
- **Using the Interpretive Guidelines to Rate Indicators**
- **Applying the QSR Tool to Different Service Locations**
- **Responding to Jeopardy and other Critical Situations**
- **How QSR Data Can Improve Services**

Panel Presenters will include:

**Quality Supervisors, CM Supervisors, State and Regional Quality Reviewers,
and Case Managers**

Registration Early – Enrollment is Limited to 75 People

Pre-Registration is Required – Submit the Attached Registration Form

Directions to Keeney Center

From Hartford: Take I-91 South to Exit 26. Turn right and go to Marsh Street. Turn left and follow Marsh Street to Main Street. Turn left onto Main Street. The Keeney Center is the third building on the left.

From New Haven: Take I-91 North to Exit 25-26. Bear right and take Exit 26 (Old Wethersfield). Turn left at the end of the exit ramp and follow signs to Marsh Street. Turn left and follow Marsh Street to Main Street. Turn left onto Main Street. The Keeney Center is the third building on the left.

For More Information:

**Contact Patrice Peterson, DDS Educational Support Unit at 860.263.2622 or
Patrice.Peterson@ct.gov**



Registration Form

Workshop on Case Manager Quality Reviews

November 20, 2008

Please use a separate registration form for each employee

I plan to attend the workshop on November 20th

Once you submit the registration form to DDS, you will be automatically registered.
We will not confirm receipt of registration unless space in the session you requested is not available.

First Name:
Last Name:
Title:
Region:
Telephone Number:
Email:

For Sign Language Interpreter or Accessibility Accommodations. DDS must be notified 2 weeks prior to the session in order to confirm availability.

Please specify:

IMPORTANT NOTE: PLEASE NOTIFY DDS IN ADVANCE, IF YOU ARE CANCELING YOUR REGISTRATION

Return Registration by FAX or Email to:

Attn: Educational Support Unit
CT DDS Central Office
460 Capitol Avenue
Hartford, CT 06106

FAX: (860) 418-6003

Email: DDS.Training@ct.gov