

Case Manager Visits Individual and Family Support

Setting

	Family Home					Own Home			
Supports	Minimal Family Support, non HCBS Day, No TCM	Minimal Family Support, non HCBS Day, TCM	Minimal Family Support and HCBS Day	In Home Supports (Waiver or Non) and No Day Support	In Home Supports Waiver or Non) and Day Support	Minimal Support, non HCBS Day, No TCM	Minimal Supports, non HCBS Day, TCM	HCBS Day Support And No In Home Supports	In Home Supports Waiver or Non) and Day Support
Minimum Frequency Visits	1X/Yr	1X/Yr	2X per Yr	2X per Yr	3X per Yr	1X/Yr	1X/Yr	2X per Yr	3X per Yr
Visit Locations	Any location	Any location	1 Day, 1 Any location	1 Home 1 Any location	1 Home 1 Day 1 Any location	1 Any location	1 Any location	1 Day 1 Any location	1 Home 1 Day 1 Any location
TCM Contacts	NA	Quarterly	Quarterly	Quarterly	Quarterly	NA	Quarterly	Quarterly	Quarterly
Plan and Review	FAP 1X/3yr	FAP 1X/yr	IP 1 IP Review	IP 1 IP Review	IP 1 IP Review	FAP 1X/3yr	FAP 1X/yr	IP 1 IP Review	IP 1 IP Review
CM Quality Reviews	NA	NA	✓ Consumer Interview (Day) ✓ Observation (Day) ✓ Document (Day)	✓ Consumer Interview (Home) ✓ Observation (Home) ✓ Document (Home)	✓ Consumer Interview (Home & Day) ✓ Observation (Home & Day) ✓ Document (Home & Day)	NA	NA	✓ Consumer Interview (Day) ✓ Observation (Day) ✓ Document (Day)	✓ Consumer Interview (Home & Day) ✓ Observation (Home & Day) ✓ Document (Home & Day) ✓ Safety Checklist (Home)
LON	✓ 3yrs (children at 18)	✓	✓	✓	✓	✓	✓	✓	✓

**Case Manager Visits
Private Division**

Setting

	CLA	Own Home		CTH	ICF/MR	LTC
Supports	24 Hr Supports and Day Support	In Home Supports and Day Support	Supported Living and Day Support	CTH Supports and Day Support	Private CLA ICF/MR and Day	LTC With or w/out Day Support
Minimum Frequency Visits	3X/Yr	3X/Yr	4X/Yr (Quarterly Visits) (Monthly contact 1st Quarter)	3X/Yr	1X/Yr	1X/Yr
Locations	1 Home, 1 Day, 1 Any Location	1 Home, 1 Day, 1 Any Location	1 Home, 1 Day, 2 Any Location	1 Home, 1 Day, (others as required)	1 Home	1 LTC
Contacts: TCM or Other	Quarterly	Quarterly	Quarterly (Monthly 1st Quarter)	Quarterly	Quarterly contact (Not TCM)	Quarterly contact (Not TCM)
Plan	IP	IP	IP	IP	FAP or Provider's Plan	FAP Annually
Quality Reviews	<ul style="list-style-type: none"> ✓ Consumer Interview (Home & Day) ✓ Observation (Home & Day) ✓ Documentation (Home & Day) 	<ul style="list-style-type: none"> ✓ Consumer Interview (Home & Day) ✓ Observation (Home & Day) ✓ Documentation (Home & Day) ✓ Safety Checklist(Home) 	<ul style="list-style-type: none"> ✓ Consumer Interview (Home & Day) ✓ Observation (Home & Day) ✓ Documentation (Home & Day) ✓ Safety Checklist (Home) 	<ul style="list-style-type: none"> ✓ Consumer Interview (Home & Day) ✓ Observation (Home & Day) ✓ Documentation (Home & Day) 	NA	NA
LON	✓	✓	✓	✓	✓	✓

**Case Manager Visits
Public Division**

Setting

	CLA	Public Center	SL
Supports	24 Hr Supports and Day Support	24 Hr Supports and Day Support	In Home Supports (HCBS or non HCBS) And Day Support
Minimum Frequency Visits	3X/Yr	3X/Yr	4X/Yr (Quarterly Visits) (Monthly contact 1st Quarter)
Locations	1 Home, 1 Day, 1 Any Location	1 Home, 1 Day, 1 Any Location	1 Home, 1 Day, 2 Any Location
Plan Type	IP	IP	IP
Quality Reviews	<ul style="list-style-type: none"> ✓ Consumer Interview (Home & Day) ✓ Observation (Home & Day) ✓ Documentation (Home & Day) 	<ul style="list-style-type: none"> ✓ Consumer Interview (Home & Day) ✓ Observation (Home & Day) ✓ Documentation (Home & Day) 	<ul style="list-style-type: none"> ✓ Consumer Interview (Home & Day) ✓ Observation (Home & Day) ✓ Documentation (Home & Day) ✓ Safety Checklist
LON	✓	✓	✓