



State of Connecticut  
 Department of Developmental Services  
 460 Capitol Avenue, Hartford, CT 06106

**Provider Profile**

PIN: 463

New England Residential Services, Inc.

**Phone:** (860)347-9633 Ext 103

Sanseer Mill West, 282 Main St. Ext  
 Middletown CT 06457

**Fax :** (860)347-7942

**Toll Free:**

Web Address: [www.newenglandresidential.com](http://www.newenglandresidential.com)

**TD Phone:**

**Accepting new individuals? Yes**

**Director:** Chet Fischer

**E-Mail:** cfischer@newenglandresidential.com

**Accepting referrals for HCC only? No**

**Contact:** Mo Feitelson

**People Served:** 25 to 100 people

**Contact Phone:** (860) 347-9633 Ext

**Corporation Type:** Not for Profit Corp

**Contact Email:** mfeitelson@newenglandresidential.com

**The agency is qualified to provide the following services to individuals with intellectual disability:**

Family Supports	<input checked="" type="checkbox"/> Adult Companion <input checked="" type="checkbox"/> Individualized Day Support <input checked="" type="checkbox"/> Personal Supports <input checked="" type="checkbox"/> Respite <input checked="" type="checkbox"/> Transportation
Individualized Home Supports	<input checked="" type="checkbox"/> Individualized Home Supports (IHS)
Supports in a Day Program	<input checked="" type="checkbox"/> Group Day Services <input type="checkbox"/> Individualized Supported Employment <input checked="" type="checkbox"/> Senior Supports <input type="checkbox"/> Supported Employment <input type="checkbox"/> Transitional Services
Supports in a Residential Facility	<input type="checkbox"/> Community Companion Home (Community Training Home) <input checked="" type="checkbox"/> Community Living Arrangement <input checked="" type="checkbox"/> Continuous Residential Support <input type="checkbox"/> Shared Living
Consultant Services	<input checked="" type="checkbox"/> Health Care Coordination <input type="checkbox"/> Clinical Behavioral Support Services <input type="checkbox"/> Interpreter Services <input type="checkbox"/> Nutrition
Specialized Services	<input type="checkbox"/> Adult Day Health <input type="checkbox"/> Camp <input type="checkbox"/> Independent Support Broker (FICS) <input type="checkbox"/> Parenting Support <input type="checkbox"/> Peer Support



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**This agency is qualified to provide the following services to individuals with Autism Spectrum Disorder:**

Individualized Home Supports	<input type="checkbox"/> Community Mentor <input type="checkbox"/> Life Skills Coach <input type="checkbox"/> Respite In Home <input type="checkbox"/> Respite Out of Home <input type="checkbox"/> Social Skills Groups
Supports in a Day Program	<input type="checkbox"/> Job Coaching
Supports in a Residential Facility	<input type="checkbox"/> Live-In Companion <input type="checkbox"/> Community Companion Home
Consultant Services	<input type="checkbox"/> Clinical Behavioral Support Services
Specialized Services	<input type="checkbox"/> Assistive Technology <input type="checkbox"/> Individual Goods and Services <input type="checkbox"/> Interpreter Services <input type="checkbox"/> Non-Medical Transportation <input type="checkbox"/> Specialized Driver Assessment

**Towns Served:**

BERLIN	BOZRAH	BRANFORD	CHESTER	CLINTON	COLCHESTER	CROMWELL
DEEP RIVER	DURHAM	EAST HADDAM	EAST HAMPTON	EAST LYME	ESSEX	FRANKLIN
GRISWOLD	GROTON	GUILFORD	HADDAM	HEBRON	LEBANON	LEDYARD
LISBON	LYME	MADISON	MIDDLETOWN	MONTVILLE	NEW LONDON	NORTH STONINGTC
NORWICH	OLD LYME	OLD SAYBROOK	PORTLAND	PRESTON	ROCKY HILL	SALEM
STONINGTON	WATERFORD	WESTBROOK				

Information provided by the provider describing their agency:

New England Residential Services, Inc. is a private non-profit agency funded by the state of CT through the Department of Developmental Services, Department of Social Services and in some cases through the Department of Children and Families.

In 1987, New England Residential Services, Inc. made a commitment to the Department of Developmental Services to accept and welcome individuals who were at that time living in one of the many institutions in the state. We opened our first two group homes in the fall of 1987. In the spring of 1989, we continued to grow and opened four more homes.

Since 1990, New England Residential Services, Inc. has also been supporting individuals who live in their own apartments who need less than 24 hours of daily supports. Currently, we support ten group homes and four individualized home supports.

Our Supports are focused on the individuals and their home; however, we also work closely with vocational and day programs. We encourage active participation in the community. Our staff assist in all areas in order that each individual will achieve the best quality of life.

All people have the right to make choices about their lives. Our job is to facilitate those choices and to work towards positive outcomes. Trained and certified staff work as a team to expand the social network and personal preferences of each individual. The most satisfying work is helping others help themselves. We assist individuals with skills for daily living, such as: social skills, cooking, personal grooming, money management, leisure and recreational activities.

Our focus is on bringing quality programs and supports to individuals and their families and follow our



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## Provider Profile

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mission statement to support people at home and at work, so that they may participate in and contribute to their community.

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Link to Quality Profile [http://www.ct.gov/dds/lib/dds/provider\\_qsr/463\\_QSR1.pdf](http://www.ct.gov/dds/lib/dds/provider_qsr/463_QSR1.pdf)