



Terrence W Macy
Commissioner

DDS Council Monthly Report
June 2012

Meetings held and/or attended

- June 1st -UConn Health Center
- June 4nd -North Region, Assistant Regional Director
- June 6th -North Region, Regional Director
- June 7nd -Central Office Quality Improvement Director
- June 8th -Yale Hospital
- June 8th -West Region Assistant Regional Director
- June 11th -Department of Social Services
- June 11th -CO Psychiatrist
- June 12th -South Region, Individual Family Supports
- June 12th -UConn Health Center
- June 13th -West Region, Regional Director
- June 13th -Commission on Human Rights, Commission Meeting
- June 14th -Gov.'s Coalition Scholarship Meeting
- June 14nd -Central Office, Legal Department
- June 11th -North Region, Assistant Regional Director
- June 14th -North Region, Case Manager Supervisor
- June 14th -South Region, Regional Director
- June 18th -Quality Improvement Director
- June 18TH -Quality Improvement, Inspector
- June 21st -West Region, Individual Family Supports
- June 25th -Central Office, Legal
- June 26TH -Quality Improvement, Director
- June 27th -University of Hartford, physical therapy graduate students/advocacy Q/A
- June 28th -North Region, Assistant Regional Director

Concerns \ Issues

- Spoke with social worker at UConn /John Dempsey hospital regarding DDS consumer. Discussed specific obstacles that are delaying placement with regional director. Region addressing these issues.

DDS stakeholder called office seeking information on why it was taking so long to find a placement. Spoke with her at length told her to call me whenever she liked. Took me up on offer and called me for the next week. Told stakeholder to continue to call office and that if anything new was going on I would let her know. Region expressed to me that they had a private provider that was evaluating consumer for placement.

- Yale psychiatric unit administrator called office expressing displeasure over individual who had been residing on psych unit for approximately 2 weeks.

Called region spoke with case manager supervisor regarding consumer and family. Many issues were in play here and it was going to be very difficult to resolve issues let alone finding a temporary placement.

Yale social worker expressed displeasure with Ombudsman's office as well as DDS. Told social worker that DDS as well as myself was doing everything it could for individual.

- Received a inquiry from the Department of Social Services. Mom has three children, one who has autism and is under the age of 12. Mom received eviction notice and DSS called office to see if son was a consumer of DDS.

Spoke with DSS staff told her to call the Office the Office of Protection and Advocacy and/or the DCF ombudsman. Asked DSS staffer if DSS was providing funding to family and if they were asked if DSS program that help families avoid eviction was still being funded.

Areas of Concern

○ Case Management -	6
○ Case Management Requests -	2
○ Day Program –	3
○ Eligibility -	4
○ Funding/Budget -	3
○ Guardianship –	3
○ Health & Safety –	3
○ HIPAA -	1
○ Information/Referral –	26
○ Placement –	7
○ Birth to 3-	
○ School District services-	
○ Autism-	2
○ ADA inquiries	○ not counted

ISSUES/CONCERN TOTAL –60