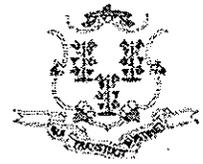


STATE OF CONNECTICUT

EDWARD R. MAMBRUNO



DEVELOPMENTAL SERVICES



Terrence W. Macy, Ph. D
DDS Commissioner

DDS Council Monthly Report

Meetings held and/or attended

December 2011

- Central Office Legal Department
- Audit Department
- Budget Director
- Quality Improvement Director
- CO Facilities Direct
- Met with consumer, family, private provider and family
- West region, Assistant Regional Director
- West, ARD- Individual & Family Supports
- West, Case Manager Supervisor
- Central office Quality Improvement Director
- South Assistant Regional Director
- South Case Manager Supervisor
- CO Psychiatrist/Eligibility
- Governor's Coalition for Youth with Disabilities
- Commission on Human Rights and Opportunities
- Operations Department
- North Regional Director
- North Assistant Regional Director
- EEOC Department
- Central Office Eligibility
- Abuse/Neglect and Division
- Assistant Attorney General
- Long-term care Ombudsman Department of Social Services
- Department of Developmental Services, Council Meeting

Concerns \ Issues

- Advocated for consumer's in-home supports. Met with region and private provider as well as family. Family would like the region to continue to look for a placement concurrently. Will meet again with family and region end of January.

- Received a call from mom wanting me to look into daughter's current financial status. Mom alleges that daughter is three months behind in rent amongst other things. Mom is not the Guardian. She alleges that all D.D.S. responsible persons are taking advantage of her daughter leaving her with no money for expenses.

Spoke with Regional Director, it seems that this is an ongoing situation during holidays or when family visits daughter. Court has cut back on visiting hours due to families' propensity for exploiting daughter financially and family will call anyone that they feel can assist them with returning daughter to their home. After speaking with regional director I was sent a string of e-mails that backed up region's reason for wanting the court to limit the amount of contact family has with daughter. Most importantly, daughter states she is happy living where she is at this time. Daughter has Court Appointed Conservator, since mom is not Guardian I will refer her elsewhere when she alleges staff or department is stealing from daughter.

- Received a call from mom/Guardian wanting a change in case management. Asked Guardian why she felt this change was needed. Called region spoke with assistant regional director, they knew that she was upset with current case manager and was not surprised that she would be requesting a change. Region made change. Change was actually going to be made eventually due to several factors.
- Received call from consumer alleging that staff is not doing their job appropriately. Called region, they are investigating allegations.

Dec 2011

Areas of Concern

○ Case Management -	11
○ Case Management Requests -	3
○ Day Program --	4
○ Eligibility -	4
○ Funding/Budget -	4
○ Guardianship --	5
○ Health & Safety --	3
○ HIPAA -	1
○ Information/Referral --	24
○ Placement --	5
○ Birth to 3-	2
○ School District services-	2
○ Autism-	4
○ ADA inquiries	(2) not counted

ISSUES/CONCERN TOTAL -72