

STATE OF CONNECTICUT

EDWARD R. MAMBRUNO



Terrence W. Macy, Ph. D
DDS Commissioner

DDS Council Monthly Report

Meetings held and/or attended

September 2011

- Waterbury Office
- West region, Regional Director
- West, ARD- Individual & Family Supports
- West, Case Manager Supervisor
- Central Office , Legal Department
- Central office Quality Improvement Director
- West, Assistant Regional Director/families
- Quality Improvement Director
- Central Office Legal Department
- South Assistant Regional Director*
- South Case Manager Supervisor
- CO Psychiatrist/Eligibility
- Governor's Coalition for Youth with Disabilities Annual Meeting
- Secretary of State Office
- Department of Mental Health and Addiction Services/Stamford
- Audit Department
- Operations Department
- North Regional Director*
- North Assistant Regional Director*
- CO Facilities Director
- EEOC Director
- Central Office Eligibility
- Assistant Attorney General
- Commission on Human Rights and Opportunities, Commission Meet.
- Department of Developmental Services, Council Meeting

*acting

Concerns \ Issues

- Met with ARD/family supports and case manager supervisor, at regional office, regarding mom concerns with Day program & case manager. CM supervisor stated that consumer needed to complete medical appointments before an appropriate day program placement could be made. CM supervisor stated that a day program and case manager

change would be made after medical appointments. Called mom let her know what was holding up a change in both day program and case manager.

After speaking with mom she stated that a new support was a priority before medical appointments could be made. Called region who stated this was the first time they had heard of this support. Case manager would place a call immediately to follow through on concern.

Region worked collaboratively with office to resolve issue.

- Met with family and provider and provider case manager to help resolve issue.
- Working with consumer, family and region to help find an appropriate placement in community. Spoke with consumer asked him what was most important in a location for him. He gave me specifics which I then communicated to ARD. This has been a very difficult case since consumer has left previous placement. However, with his assistance and region's past knowledge of consumer preferences region is hoping placement can be found within a week or two.
- Received calls from all guardians of consumers of residence that would be closing due to the condition of home. Contacted central office facilities director to ask for meeting regarding home. After listening to facilities director and showing me numerous pictures of the residence, what needed to be repaired and at what cost I determined that DDS was correct in closing said property. Called each Guardian that called office regarding their loved ones moving into another residence and told them I concurred with what agency was doing and that it was a matter of health and safety. All families agreed except the Guardian that lived out of state.

September 2011

Areas of Concern

○ Case Management -	15
○ Case Management Requests -	4
○ Day Program -	5
○ Eligibility -	4
○ Funding/Budget -	9
○ Guardianship -	4
○ Health & Safety -	3
○ HIPAA -	1
○ Information/Referral -	18
○ Placement -	6
○ Birth to 3-	0
○ School District services-	2
○ Autism-	2
○ ADA inquiries	(2) not counted

ISSUES/CONCERN TOTAL -73