



DDS Council Monthly Report

December 2009

Meetings held and/or attended

- o December 4th -Inspector's meeting
- o December 7th -met with Director of Quality Assurance
- o December 8th -met with CO Psychiatrist
- o December 9th -met with CO Utilization Nurse
- o December 9th -CHRO meeting
- o December 10th -GCYD meeting
- o December 10th -DDS Council meeting
- o December 16th -met with CO Utilization Nurse
- o December 17th -CHRO meeting
- o December 17th -met with Chief Financial Officer
- o December 21st -met with CO Utilization Nurse
- o December 21st -met with Budget Director
- o December 21st -met with Director of Health Services

Concerns\ Issues

- Received a call from Case Manager regarding individual who went from her apartment to a Nursing Home for acute rehabilitation. Consumer entered the Nursing Home in March 2008 and has steadily declined brining in to question whether she will be able to return to independent living. Team has met with Nursing Home on several occasions and have not received (what they think) appropriate answers to their inquiries. Case Manager asked if I can accompany the on the next Team meeting with the Nursing Home staff. Main issue is the lack or blatant refusal of Physical Therapy, especially with the type of medications she is receiving. Meeting is set for January 12, 2010.
- Clinical Psychologist called Office asking who to contact for change in Guardianship. Currently individual does not have a Case Manager. Looked in e-CAMRIS to see if they were eligible or waiverable. They were, gave them the "chain of command" and number to call. Got in touch with the Case Manager Supervisor who stated they were in the process of splitting up case loads.
- Mom called concerning daughter's budget. She called regarding appropriated budget that was set 6 months ago. Budget has been reduced. Called region to see about particulars. Called mom who understood that when specific services and supports are not needed, oftentimes that causes a reduction in budget.
- Received a call regarding an individual with Mental Illness (MI) at CDH. Wanted to know how to become eligible for DDS services. Told them they would have to go through the eligibility process. Asked why they thought individual could have a diagnosis of Mental Retardation. Gave them the number for the eligibility unit and told them that they needed to go through the eligibility process.

- Received a call from a mom regarding son's transportation. Seems that funds for transportation had been reduced. Called Region which stated that transportation funding was reduced due to cuts in Day Program. The correlation between Day Program and Transportation was re-determined for reduction.
- Parent called questioning how to become a Guardian for her son. He asked why parents aren't automatically placed as Guardians and why a parent wouldn't want to become responsible for decisions regarding the health of a child. Answered parent's questions and told him that I would be happy to answer any additional questions in the future. Parent is new to the DDS.

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Areas of Concern

- Abuse & Neglect – 1
- Case Management – 5
- Day Program – 2
- Eligibility – 3
- Funding/Budget – 3
- Guardianship – 3
- Health & Safety – 2
- HIPAA – 1
- Information/Referral – 20
- Placement - 3
- Respite - 2

ISSUES/CONCERN TOTAL – 45