



DDS Council Monthly Report

May 2009

Meetings held and/or attended

- o May 5th -Met with CO Utilization Nurse
- o May 8th -Inspector's meeting
- o May 11th -Operation's meeting
- o May 13th -CHRO
- o May 14th -Met with CO Utilization Nurse
- o May 14th -Met with EEOC Director
- o May 14th -DDS Council meeting
- o May 15th -Met with parent of a DDS consumer
- o May 18th -Met with CO Psychologist
- o May 19th -Met with CO Utilization Nurse
- o May 20th -Operation's meeting
- o May 21st -Met with CO Utilization Nurse
- o May 27th -Met with CO Utilization Nurse
- o May 28th -Met w/P&A Advocate
- o May 28th -Met with CO QI Director

Concerns\ Issues

- Individual called Office regarding her child, a DDS consumer with dual diagnosis of MR/Autism. Mom stated Family Support Worker (FSW) stopped coming to their home. Contacted region which stated they did not know and will research. The FSW had a few issues/concerns and discontinued visits without contacting region. Region will reinstate services with a new FSW.
- Received a call from a Crisis Center concerning an individual that was taken there due to behaviors. The individual is extremely upset that no one has picked him up after a few days. Called region, which is working on finding an appropriate placement. Placement is a bit difficult at this time because individual has many difficult behaviors to control.
- Office received a call from a distraught mom concerned that her son's respite and day program were being eliminated. Contacted region that informed me, a letter was sent out explaining the full details.
- Individual called Office complaining that he cannot live on his own any longer and inquired about options he has. Suggested he look into finding a roommate.
- Followed up with P&A regarding an individual at Nursing Home that needed an assistive technology device for communication. P&A spoke with him to plan a visit to Neat Marketplace to review all types of assistive devices. Individual stated this is something he wants to pursue. This individual qualifies for MFP.

- Followed up with CM concerning an individual residing in Old Saybrook Nursing Home. Asked whether the individual was going to physical therapy and if there were any discharge plans. CM to contact me once the plans are in place.
 - Collaborated with QI Director regarding contingency plans for possible Nursing Home Strike.
 - Received five calls pertaining to the cancellation of Case manager and Respite services. Explained the current changes and what the Department will be able to provide in the future.
- Skilled Nursing Facility visits (see attached SNF Report)
- 5/1/2009 Visited one consumer (at the request of case manager) at Gladeview Healthcare in Old Saybrook.
 - 5/7/2009 Visited six consumers at Twin Maples in Durham.

May 2009

Areas of Concern

- Case Management - 7
- Day Program – 3
- Eligibility - 2
- Funding/Budget – 6
- Guardianship – 1
- Health & Safety - 3
- Information/Referral - 27
- Placement - 5
- Respite - 2
- SNF's – 3

ISSUES/CONCERN TOTAL – 59