

State of Connecticut DDS Regional Abuse and Neglect Reporting Protocol

Every DDS and Qualified Provider employee or volunteer is mandated by Connecticut General Statute 46a-11a to report suspected abuse or neglect of any individual with an intellectual disability.

If there is reasonable cause to believe that abuse or neglect has occurred, a mandated reporter **MUST** immediately (1) intervene to stop the abuse/neglect and protect the victim and (2) report it to the appropriate authorized reporting agency.

Ensure that the report is made directly to someone, since voicemails do not fulfill the responsibility of a mandated reporter.

AUTHORIZED AGENCIES:

AID (victim age 18-59*)

Abuse Investigation Division (formerly known as OPA or P&A)
1-844-878-8923

DSS (victim over age 59)

Department of Social Services
Centralized Intake
1-888-385-4225
& DDS A&N Liaison

DCF (victim under age 18)

Department of Children and Families
Care Line **1-800-842-2288**
& DDS A&N Liaison

DDS - Department of Developmental Services

North Region:

Paula Zeiner, A&N Liaison
155 Founders Plaza
255 Pitkin Street
East Hartford, CT 06108
Phone: 860.263.2469
Fax: 860.263.2514
Paula.Zeiner@ct.gov

Assistant:

Kathleen Davis
860.263.2583

Kathleen.Davis@ct.gov

South Region:

Tawnia Pacheco, A&N Liaison
35 Thorpe Avenue, 3rd floor
Wallingford, CT 06492
Phone: 203.294.5077
Fax: 860.622.2712
Tawnia.A.Pacheco@ct.gov

Assistant:

Vacant
203.294.5151

West Region:

Kenerick Brown, A&N Liaison
55 West Main Street 3rd floor
Waterbury, CT 06702
Phone: 203.805.7456
Fax: 860.622.2677
Kenerick.Brown@ct.gov

Assistant:

Damaris Huertas
203.805.7463

Damaris.Huertas@ct.gov

Southbury Training School (STS):

VACANT (as of 11/29/17-contact WR until filled), A&N Liaison, Lead Investigator
STS Human Rights Office Southbury, CT 06488
Phone: 203.586.2255 Fax: 203.586.2142

If the allegation is against a medically licensed facility or professional, notify the appropriate authorized agency(s) and then the AID or DDS will notify the Department of Public Health (**DPH**) to investigate.

* Report **anything** that the AID does not take (which includes, but is not limited to, individuals who are over or under age, allegations of verbal abuse, psychological abuse, financial exploitation and incidents of non-ingested food consistency violations) to the DDS Abuse & Neglect Liaison by completing a DDS intake form or contacting the Liaison directly.

For additional information or questions, please contact the Regional DDS Abuse & Neglect Liaison.