

ANNOUNCING!

VOLUNTARY SERVICE PROGRAM (VSP) CERTIFICATE TRAINING

It is highly recommended you attend all seven (7) sessions. In order to receive a certificate; however, you must attend the last six (6) sessions offered

Sponsored by **CT DDS**
In partnership with **CT DCF**

March - October 2008

9:00 a.m. – 4:00 p.m.

ALL SESSIONS

Registration Information

Pre-registration is required. Please complete the attached registration form and select the session(s).

Registration and Refreshments will begin at **8:30 a.m.**

For detailed description, dates time and directions, please see below!

Sessions:

Day 1 – March 3, 2008

DDS East Hartford Regional Office – Training Room

DCF-101: This introductory training provides participants with an overview of the fundamental operations of the Department of Children and Families (DCF). It will provide a detailed explanation regarding the policy and procedures that drive DCF's ongoing commitment to ensuring the safety, permanency and well-being of the children it serves.

Hotline: The second half of the day will focus on the DCF Hotline process. This training will be conducted by representatives from the Hotline. Topics to be covered will be the telephone call screening process, decision making regarding the acceptance of calls and the introduction of the Structured Decision Making (SDM) tools to the process. Other Hotline responsibilities such as the maintenance of the Central Registry and After Hours activity will be presented.

Day 2 – April 21, 2008
DDS East Hartford Office – Training Room

Values, Ethics and Use of Authority: This session promotes a personal exploration of one's own values and how those values can affect our work as social service providers. The participants will develop a better understanding as to DCF's reasoning for interventions. Participants are given detailed explanations of different types of authority, coupled with exploring examples of appropriate and inappropriate use of each type. The importance of having high ethical standards will also be explored.

Indicators of Abuse and Neglect: This session will provide participants with information as it pertains to DCF's operational definitions. Understanding the definitions will lay the foundation for participants to grasping the concepts of what DCF determines is actual abuse and neglect of children.

Mandated Reporting: This session will provide participants with the opportunity to learn about their role and responsibility as a mandated reporter. They will also discuss proper procedures and protocols when reporting suspected abuse and neglect.

Day 3 – May 29, 2008
CVH, Page Hall – Room 217

DCF Legal Status Explanation: This legal training provides an overview of the court system in Connecticut, legal terminology, statutory, regulatory and policy related limitations on decision-making. Participants will understand the different classifications within the DCF system and how that DCF status effects the family and types of DCF interventions.

Understanding Juvenile Justice: This session will provide a review of the different systems within the Juvenile Justice system.

Day 4 – June 23, 2008
DDS East Hartford – Training Room

Domestic Violence: This session will provide participants with a perspective of domestic violence from the victim's viewpoint. Participants will learn what they should do if they suspect that there is domestic violence in the home. It will also explain the effects on the children in the home.

An Introduction to Substance Abuse: This session is an introduction to substance abuse from a historical perspective as it affects the families served. The class will focus on the impact of addiction, the diagnostic criteria and the behaviors associated with the disease. The impact of the addiction on the family system is explored as well as becoming familiar with the substances that are currently wreaking havoc in our society i.e. Heroin and Crystal Meth. This class will discuss the different types and classes of substances. Trainees will be exposed to the vast array of both club and street drugs, in addition to numerous pharmaceuticals

Day 4 – June 23, 2008 (Continued)
DDS East Hartford – Training Room

Introduction to Sexual Abuse: The session is designed to give participants an overview of child sexual abuse. The day covers dynamics of sexual abuse, indicators of child sexual abuse and a review of what a child sexual abuse medical and clinical evaluation entails. It is presented from a multi-disciplined approach. The focus of the class is around understanding the victim and characteristics of the offender.

Day 5 – July 31, 2008
CVH, Page Hall – Room 212

Separation and Placement and attachment issues of young children: This session will allow participants will learn how an out of home placement effects a child. Material includes the concepts of Separation and Attachment. The class will enter into discussions relating to the contributing factors to children's emotional responses to separation and placement, Crisis Intervention Theory and the effects on children's developmental level as they experience separation and placement.

Day 6 – September 8, 2008
CVH, Page Hall – Room 213

Interviewing and engaging consumers: This session is designed to assist Case Managers in conducting purposeful interviews with parents, children and service providers. Participants discuss strategies and components that lead to a solid Case Management interview. The course entails role-play demonstrate the content material. During role-play participants are given the opportunity to practice different interviewing techniques.

Day 7 – October 16, 2008
CVH, Page Hall Room 212

Structured Decision Making: This session is designed to give participants a better understanding of Structured Decision Making. This is a new initiative that the Department of Children and Families has embarked upon. Course will give you an understanding of how and why DCF makes the decisions it does.

Directions

Connecticut Valley Hospital (CVH), Page Hall
DIRECTIONS TO PAGE HALL
Tel. (860) 262-5887

From Route 9* South

Take EXIT 12, then LEFT at the end of the exit ramp onto SILVER STREET. Take the first right onto EASTERN DRIVE. Turn left at the CVH MAIN ENTRANCE and proceed, passing the Greenhouse and then the Training and Technology Center on the right, to the PAGE HALL PARKING LOT ON THE LEFT.

From Route 9* North:

Take EXIT 12. At the end of the exit there is a stop sign; go STRAIGHT onto EASTERN DRIVE. Turn right at the CVH MAIN ENTRANCE and proceed, passing the Greenhouse and then the Training and Technology Center on the right, to the PAGE HALL PARKING LOT ON THE LEFT.

ROUTE 9 can be reached from Exit 22-S of Interstate 91, or by following Route 66 to the center of Middletown where there are signs to direct you to Route 9. Route 9 also intersects with Interstate 95 via Exit 69 in Saybrook.

DEPARTMENT OF DEVELOPMENTAL SERVICES – NORTH Region
155 Founders Plaza,
255 Pitkin Street
East Hartford, CT
Main Phone Number (860) 263-2500

I-84 WESTBOUND

Exit 54 on the left toward downtown Hartford. Take the Darlin Street exit. Turn right onto Darlin Street. Turn left onto Pitkin Street. Office at 255 Pitkin Street, East Hartford.

I-84 EASTBOUND

Take I-84 E/US-6 E toward Hartford. Take the US-44 E/Connecticut Boulevard exit (Exit 53) toward East Hartford. Take the East River Drive ramp. Turn right onto East River Drive. Turn left onto Pitkin Street. Office at 255 Pitkin Street, East Hartford.

I-91 NORTHBOUND

Take I-91 N towards Hartford. Merge onto CT-15 N/Wilbur Cross Highway/US-5 N via Exit 29 toward I-84/East Hartford/Boston. Merge onto CT-2W via Exit 90 toward East River Drive. Take the Pitkin Street exit (Exit 3). Turn left onto Pitkin Street. Office at 255 Pitkin Street, East Hartford.

I-91 SOUTHBOUND

Merge onto I-91 S toward Hartford. Merge onto US-6 E/I-84 E/US-44 E via Exit 30 on the left toward East Hartford/New London. Take the US-44 E/Connecticut Boulevard exit (Exit 53) toward East Hartford. Take the East River Drive ramp. Turn right onto East River Drive. Turn left onto Pitkin Street. Office at 255 Pitkin Street, East Hartford.

Note: The number on the front of the building is 155. The driveway is diagonally across the intersection from the Sunoco station.