



*Department of Consumer  
Protection*

Department of Consumer Protection  
Drug Control Division  
165 Capitol Avenue  
Hartford, CT 06106

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**Toll Free Consumer Hot Line**  
**1-800-842-2649**



THE DEPARTMENT  
OF CONSUMER  
PROTECTION –  
DRUG CONTROL  
DIVISION

The Drug Control Division operates within the Department of Consumer Protection. It is responsible for monitoring the distribution of all legal drugs, medical devices and cosmetics in Connecticut. The Division enforces the Pharmacy Practice Act, the State Food, Drug & Cosmetic Act and the State Controlled Substances Act. The Division's office is located in Hartford, CT.

**STATE OF CONNECTICUT**



**M. Jodi Rell**  
**Governor**

CONSUMER  
PRESCRIPTION  
INFORMATION

*Department of  
Consumer  
Protection*



*Drug Control Division*

Commissioner:  
**Jerry Farrell, Jr.**



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Telephone 1-800-842-2649

**WHAT YOU  
NEED TO  
KNOW**

At some time in our lives, we all have to go see a doctor, either for ourselves or a member of our family.

Many times, the doctor will write a prescription, which may only be filled at a pharmacy.

Today there are more and more prescriptions being written and filled. Many times these prescriptions are difficult to read. The pharmacist works hard to make sure you get the right medicine prescribed by your doctor.

Filling a prescription is a complex process and involves more than taking the drug off the shelf and placing a label on the container.



There are things we can do as consumers to help make sure that medications are taken as prescribed by your physician.

1. Ask your doctor to go over the prescription with you. Know how to take the medication and why you are taking the medication.
2. Know the brand and generic names of your medication. Write them down if you have to.
3. Know how many prescriptions you dropped off at the pharmacy and know how many you are picking up.
4. Read the label on the prescription container.
5. Look at the medication. Does it look the same as the last time you had it filled?
6. Did the color or shape change from the last time

you had it filled?

7. If you have any questions, **ASK THE PHARMACIST!**
8. If you think there is a mistake with your prescription, talk to your **PHARMACIST**. If you still are concerned, call the Drug Control Division at the Department of Consumer Protection.

