

RECOVERY CASE MANAGEMENT PROGRAM (RCM)

RCM is a voluntary case management and recovery support program used to engage and maintain parents/caregivers in appropriate substance use treatment services and support them in developing or increasing recovery supports.

Target Population

RCM is available to DCF involved parents who have a current or significant history of substance use problems, can benefit from assistance to increase recovery supports and/or maintain recovery, and reside in the Bridgeport, Hartford, Manchester, Meriden, Middletown, New Britain, Norwalk, Norwich, and Willimantic DCF catchment areas.

Referral and Service Initiation

Referrals may be initiated through the Substance Abuse Managed Service System Meeting and/or approved by the DCF Substance Abuse Specialist, Area Office Director, or Regional Clinical Program Director.

Caseload and Length of Service

Caseload = 10 per Lead Recovery Specialist
15 per Recovery Specialist

Length of service = 6-9 months

Crisis Response

The Contractor is expected to have in place a crisis response plan through the use of the parent's recovery supports or the plan established by the substance use treatment provider.

Services and Interventions

Recovery Specialists provide home and community based outreach and engagement to encourage parents/caregivers to meet their treatment and basic needs. RCM services may include assistance in accessing the following services:

- Substance use treatment
- Advocacy
- Childcare
- Employment
- Housing
- Transportation
- Mental health treatment
- Basic Needs
- Education
- Entitlements
- Self-Help Groups/Sober Supports

Reporting Expectations

- The Contractor is required to provide monthly written reports to DCF that address the client's engagement with RCM, treatment status, and progress on identified goals.
- The Contractor is required to attend Substance Abuse Managed Services System (SAMSS) meetings and provide verbal updates on their client's progress and participation in RCM.
- The Contractor provides weekly and monthly utilization reports.
- The Contractor will submit individual, client level data to the Department's PIE System or other system as required by the Department.