

## 2013 Program Report Card: Supportive Housing, Department of Children and Families

*Quality of Life Result:* Connecticut children grow up stable, safe, healthy, and ready to lead successful lives

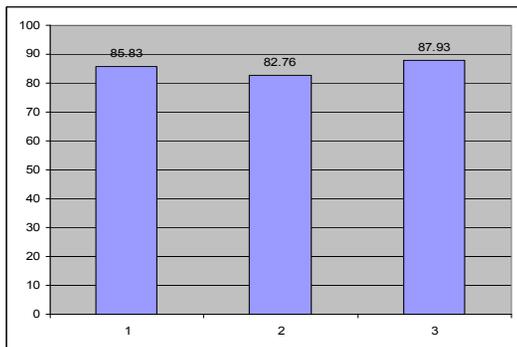
*Contribution to the Result:* Supportive Housing for Families provides housing assistance and intensive case management services to DCF families to prevent children from being removed from their families due to unsafe housing or homelessness and to support the reunification of children with their family when housing issues present a barrier to reunification. SHF is contracted to provide services to 500 families annually.

Supportive Housing	<b>Program Expenditures</b>	<b>State Funding</b>	<b>Federal Funding</b>	<b>Other Funding</b>	<b>Total Funding</b>
	Actual SFY 12	\$12,540,910	\$200,000	0	\$12,740,910
	Estimated SFY 13	\$15,169,965	\$901,946	0	\$16,071,911

*Partners:* DCF, Families, The Connection Inc (TCI), Dept. of Social Services, Dept. of Housing and Urban Development, Shelters, Community Social Service Agencies.

### How Much Did We Do?

The number and percentage of clients who achieve service plan goals.



N = 103/120      96/116      51/58

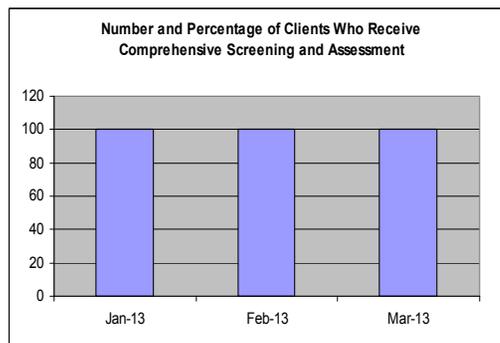
**Story behind the baseline:** The Chart demonstrates the number of service plan goals achieved for families who had goals due during the months of January-March 2013. The small "n" for March is reflective of the smaller of clients with goals due that month.

Trend: ▲

### How Well Did We Do It?

Rev. 5 (12 15 12)

The number and percentage of clients who receive comprehensive screening and assessment to determine the likely presence of parenting, substance abuse and mental health challenges.



N= 100%      100%      100%  
31/31      30/30      16/16

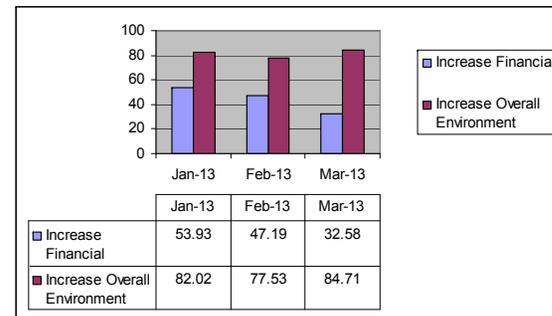
**Story behind the baseline:** This chart demonstrates the number and percentage of families (including household members over the age of 18) who have been screened and assessed. There is a need to clarify this data further to ensure that parenting, substance abuse and mental health are specifically included in the assessment. Note that the drop in number of clients screened in the month of March is due the program nearing annual capacity

Trend: ◀▶

Trend Going in Right Direction? ▲ Yes; ▼ No; ◀▶ Flat/ No Trend

### How Well Did We Do It?

The number and percentage of clients with increased scores in the overall score, the baseline score, overall environment & financial sections of the NCFAS.



**Story behind the baseline:** This chart demonstrates the number of clients with some kind of increase in scores for the NCFAS areas of Financial Management and Overall Environment. There is a lower percentage of clients with an increase in the financial management area due to agency staff needing additional training and expertise regarding vocational resources. There is also a need for more detailed information on the level of increase that the clients are achieving.

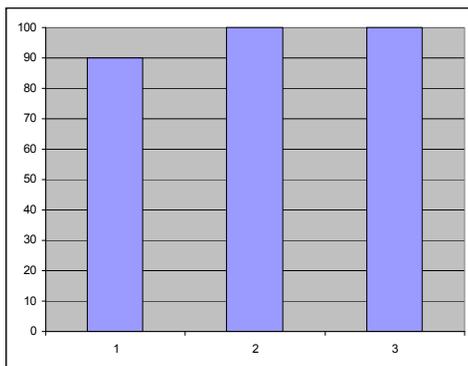
Trend: ◀▶

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### Is Anyone Better Off?

Number and Percentage of clients who have safe and affordable housing within the first year of program enrollment.



N= 9/10 17/17 15/15

#### Story behind the baseline:

This chart demonstrates the agencies success in housing families during the first year of program enrollment. There is only 1 family who was not housed in the month of January 2013 and that is because they refused services, which is very rare.

Trend: ▲

### Is Anyone Better Off?

Percentage of children remaining with parent(s)/caregivers instead of entering foster care and, of those entering foster care, the number of days spent in foster care versus remaining with parent(s)/caregiver.



#### Story behind the baseline:

There is a need to find an accurate data source for this outcome.

Trend: ◀▶

### Proposed Actions to Turn the Curve:

The DCF program lead will work with the provider to assure that agency case managers are better qualified to provide client education on financial management, and to assist clients in accessing the best vocational options.

#### Data Development Agenda:

- At this time, we are waiting for DCF to determine the most appropriate way to collect and report repeat maltreatment data.
- Define data elements and develop a system that will measure children remaining with parents vs. foster care, and for those children entering foster care, the number of days spent in foster care.