

Fact Sheet - Medicaid Changes Effective 10/1/13 (rev 9/10/13)

UPDATE: The Medicaid program change previously scheduled to be effective on 9/1/13 will now be implemented by the Department of Social Services on 10/1/13.

Effective, October 1, 2013, Connecticut Medicaid will implement a change that might impact a child or family on your caseload.

All physicians or other providers who prescribe medications, order tests, or refer to additional providers must be enrolled in the Connecticut Medicaid system. If these providers do not enroll, Medicaid will not pay for the prescriptions or services provided.

Although this Medicaid change impacts the entire Medicaid population, a concerted effort to enroll providers who serve DCF clients is underway. However, not all providers may choose to enroll, and despite our best efforts, we may miss a provider.

Because of this new rule, there may be an occasion where you encounter difficulty filling/renewing a prescription or obtaining other needed care for your DCF child.

Letters have been sent to foster parents, adoptive parents/sub guardians, and staff at our congregate care sites informing them of these Medicaid changes. The letter instructs them to contact Social Workers for assistance (or, for adoptive/subguardian families, other Medicaid and DCF supports).

When a foster family calls you, please contact your Health Advocate immediately to help you resolve problems. Your area office Health Advocate is well aware of these changes and will work closely with you and your families to ensure medications and services can be obtained.

Details of the process you will need to follow if problems arise are still being worked out. We will let you know additional information as soon as possible.

For now, follow these instructions:

- **If you have a prescription due for a refill or a prescription for a durable medical item, please fill it before October 1, 2013. These Medicaid changes for non-pharmacy services (i.e medical supplies, home care, PT/OT services) will be effective on 11/1/13.**
- **If you experience any difficulty getting prescriptions, contact your area office Health Advocate and give them the information below:**
 - Cost of the medication (from the pharmacist)
 - Name of the medication and pharmacy
 - Pharmacy name/phone #
 - Prescribing doctor's name

If you encounter any other problems, contact your area office Health Advocate.

Health Advocates will help you get the medications and services your DCF child needs. Health Advocates will work with the Department of Social Services Medicaid Programs and your doctors around Medicaid enrollment or help you find another doctor. Please contact us if you need assistance.

DCF is prepared to cover the costs of medications and other prescribed services if necessary. Details about the payment process will be forthcoming.