

## Major Planning Area: Community Readiness and Service Array

DRS will not only engage families differently, but change how we relate to and utilize the broader service community. This area of planning area revolves around three key questions: 1) What existing infrastructure components within a community context are strengths that can be used to support and sustain DRS, including nontraditional and grassroots providers? 2) What range of service options, service providers and methods for coordinating services should exist? 3) How do we expect to access services - procedures, funding sources and provider agreements?

This effort will require an assessment of the quality and availability of services and the local capacity to synchronize.

### Key Activities

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- Need to identify service array desired and then assess existing community service arrays and detail resources and services available or where gaps may exist.
- Identify through model development the way in which child welfare services will be coordinated and delivered to the target population-consider existing models (e.g. systems of Care), existing contracts and service types, as well as experiences in other jurisdictions.
- Identify and invite community service providers to participate in, and inform, the development of DRS.

### Leadership

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- 1) DRS Steering Committee's Infrastructure Workgroup established to make recommendations this planning component.
- 2) DCF DRS Internal Workgroup-in consultation with the Commissioner will assist in the development of this planning component.

### Status

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As part of the Infrastructure Workgroup, a set of assumptions/recommendations have been made about service provision and approach.

DCF contacted officials from Missouri and Minnesota about their experiences in service development and utilization.

For assisting with assessment, DCF has recently conducted a Local Area Development Plan process and rolled out our new Resource Directory in LINK which provides on-line access to Infoline data and DCF's contract capacity.

DCF released an RFI for community input regarding model and service/fiscal impact.

Completed review of existing contracts to determine DRS impact and if any contract adjustments and funding levels are necessary. Findings incorporated into Budget Option.

### Next Steps

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Construct an RFQ for Community Readiness Planning and consider release in Spring 09.